

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2025



surveys

Custom Survey

1 survey(s) 53 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	16	31%
Female	29	56%
Prefer not to answer	7	13%

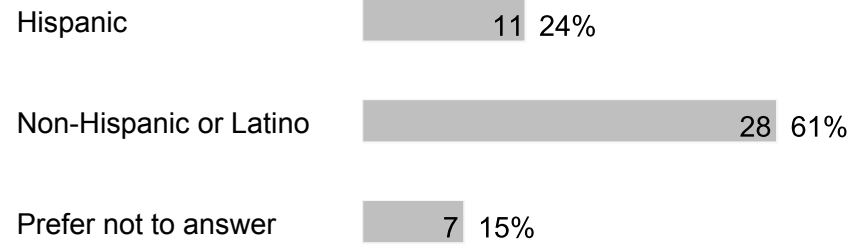
52 respondents

2. Race

Black or African American	34	72%
White	5	11%
Multiracial	3	6%
Other	5	11%

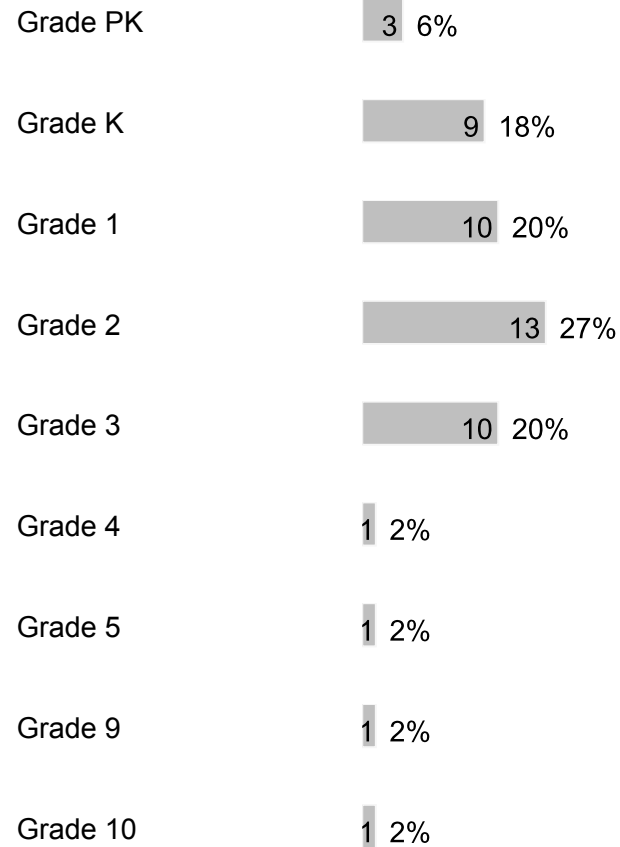
47 respondents

3. Ethnicity



46 respondents

4. Grade



49 respondents

C. Section 2

1. My child feels safe at school.

Strongly Agree 31 61%

Agree 16 31%

Neutral 4 8%

51 respondents

2. My child's school is clean and well-maintained.

Strongly Agree 34 67%

Agree 14 27%

Neutral 3 6%

51 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 33 65%

Agree 14 27%

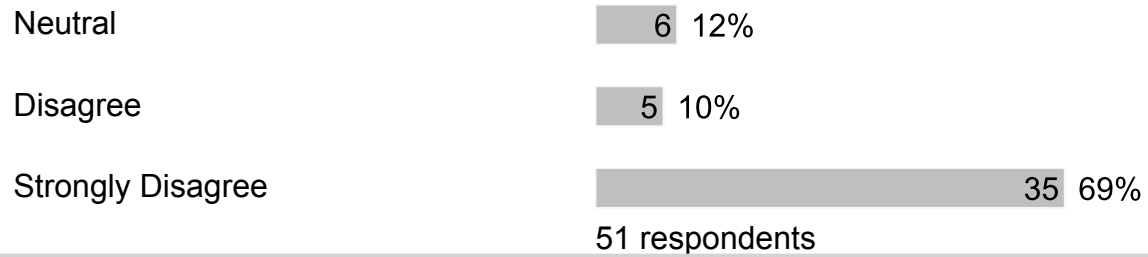
Neutral 4 8%

51 respondents

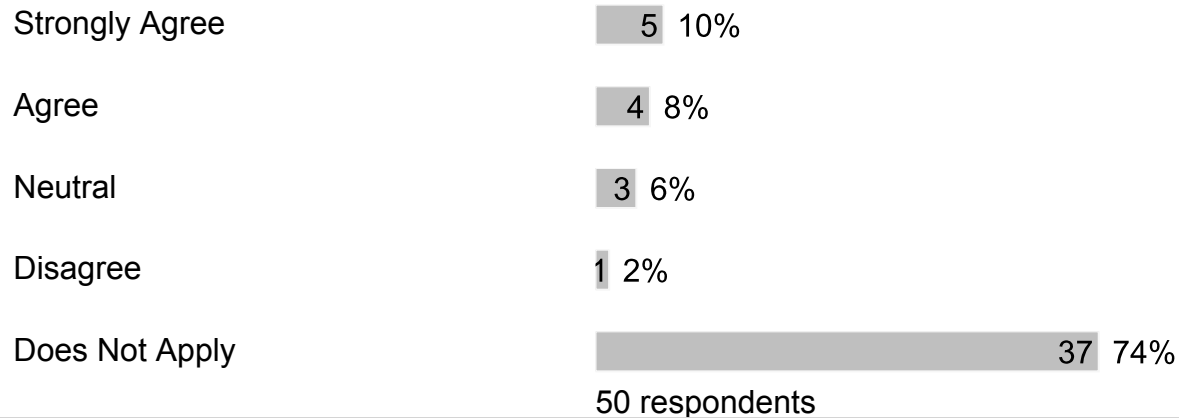
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 4 8%

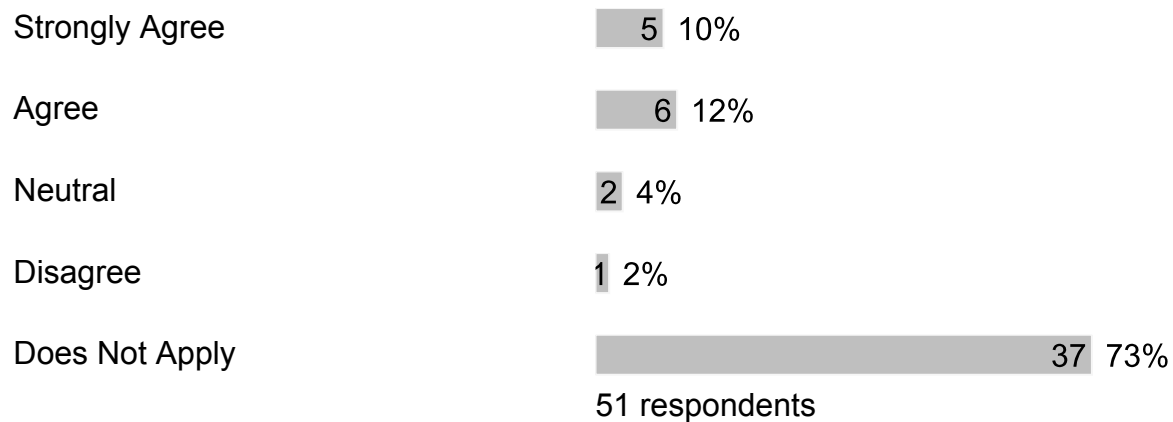
Agree 1 2%



5. After my child was bullied, I contacted school staff.

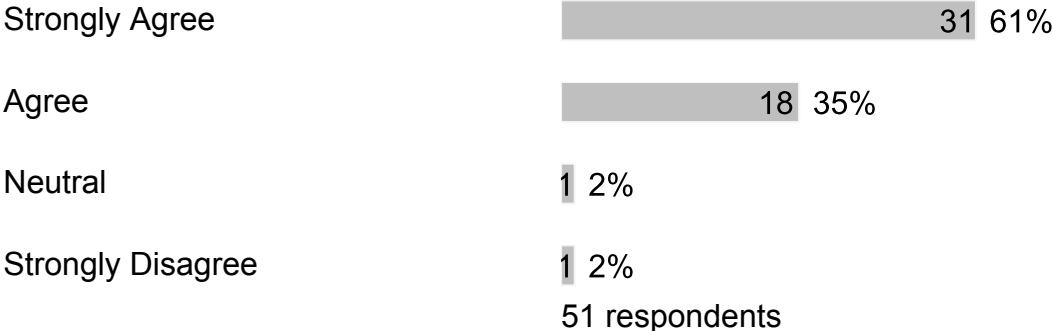


6. After I contacted school staff, the bullying behavior against my child stopped.



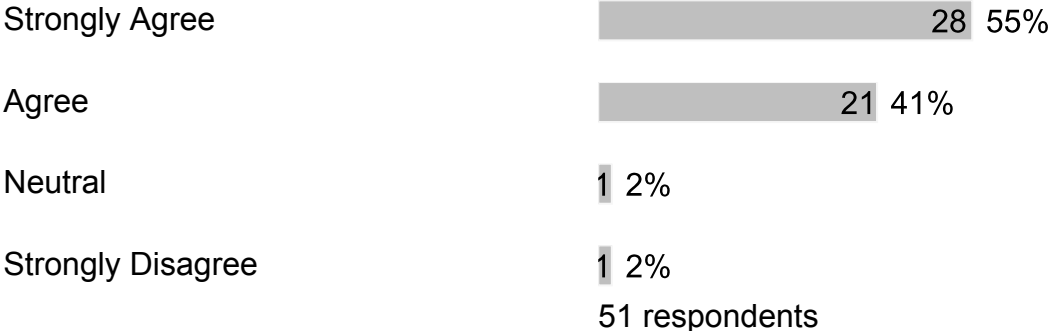
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

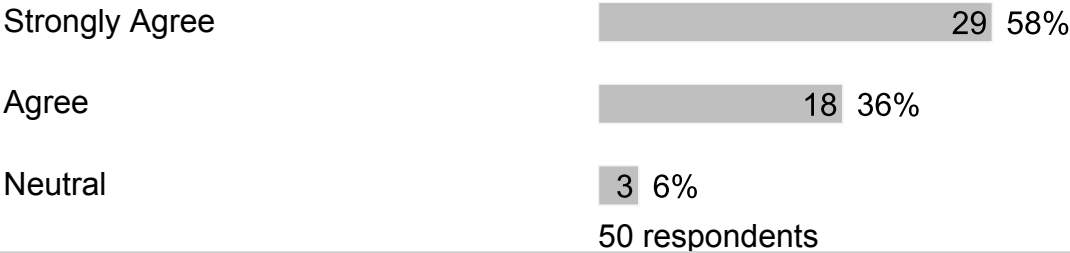


E. Section 4

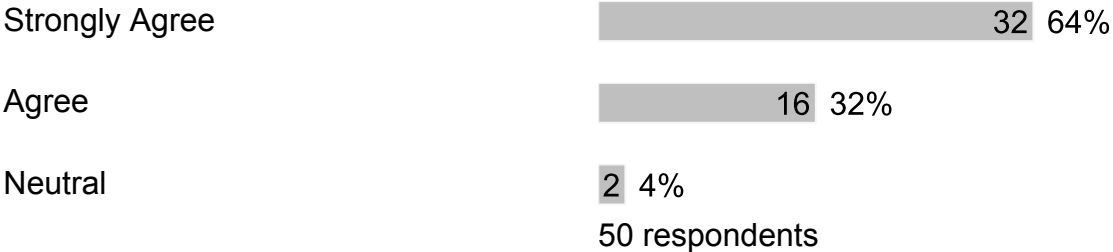
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.

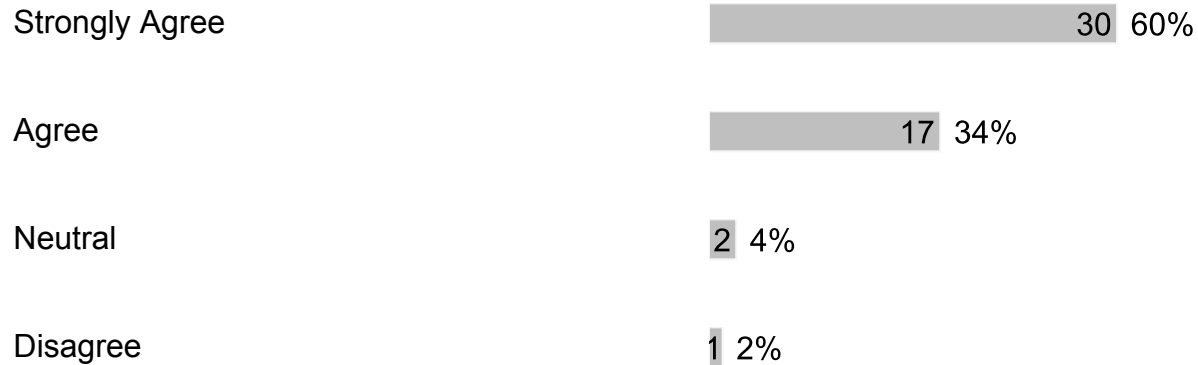


3. At school, my child has up-to-date computers and other technology to learn.



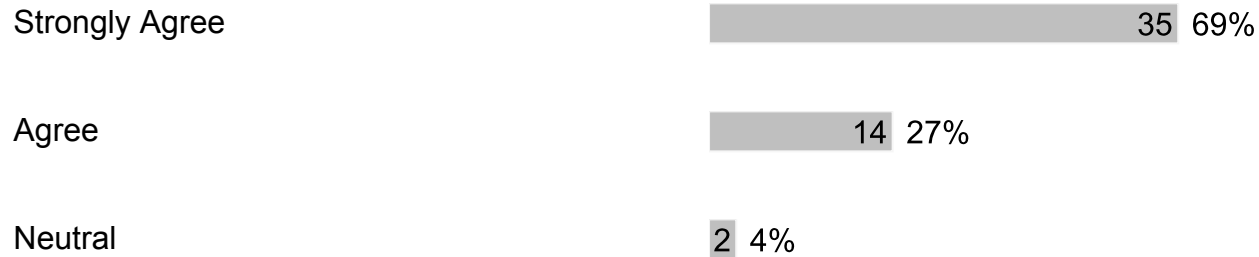
F. Section 5

1. If my child has a problem, they know who they can go to for help.



50 respondents

2. My child likes going to school.



51 respondents

3. I would recommend my child's school to my friends and/or family.



Neutral 2 4%

51 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree 31 61%

Agree 18 35%

Neutral 2 4%

51 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree 33 65%

Agree 15 29%

Neutral 2 4%

Disagree 1 2%

51 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 31 62%

Agree 16 32%

Neutral 3 6%

50 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 32 63%

Agree 16 31%

Neutral 3 6%

51 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 31 70%

College and/or Career Planning 2 5%

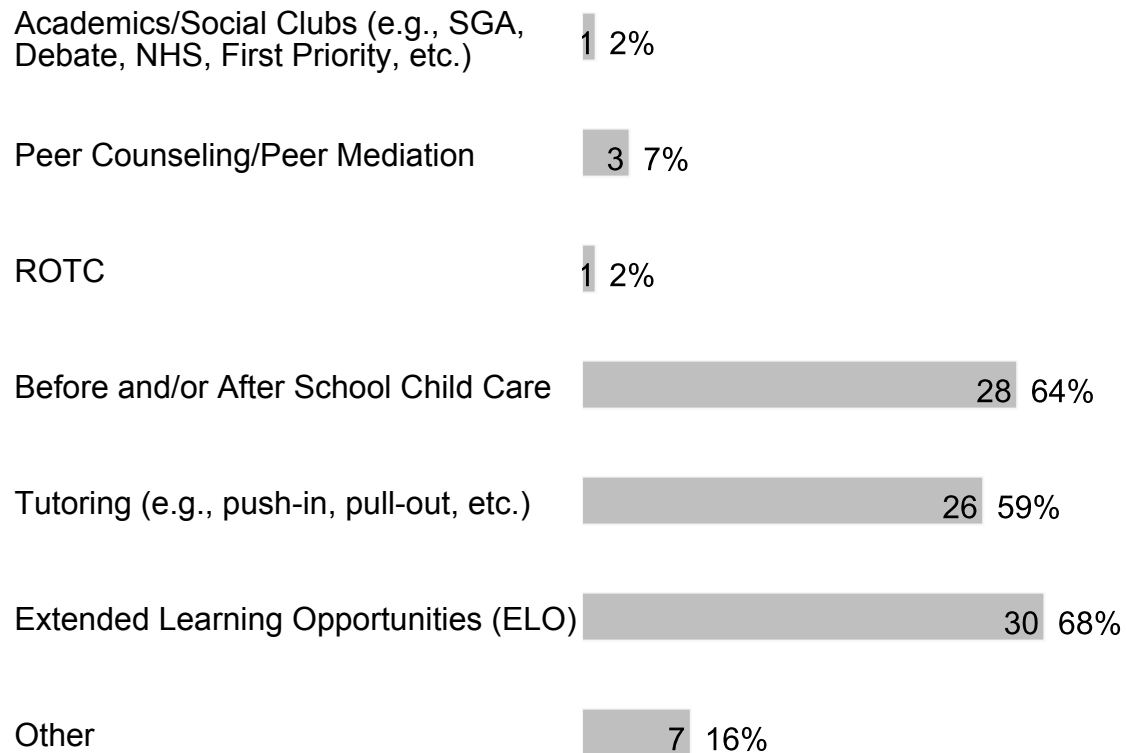
Family Counseling 11 25%

Athletics 2 5%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 8 18%

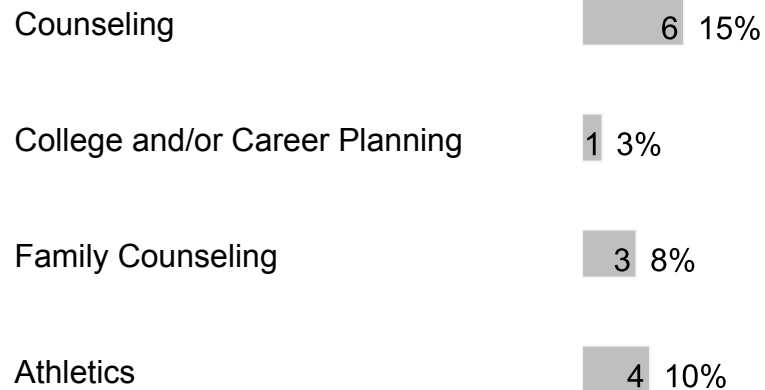
Performing Arts 2 5%

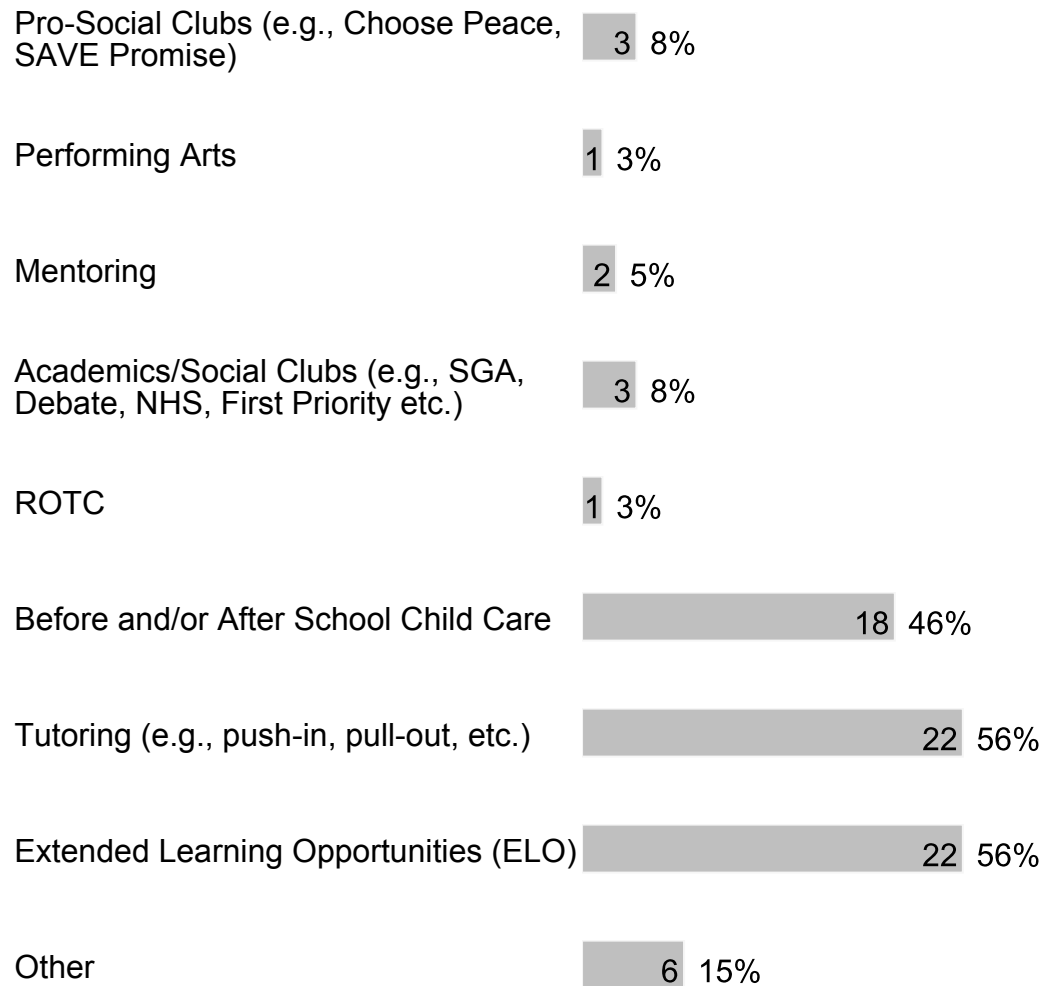
Mentoring 12 27%



44 respondents

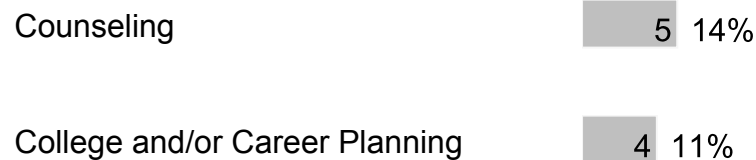
9. At our school, my child participates in the following programs/services (check all that apply):

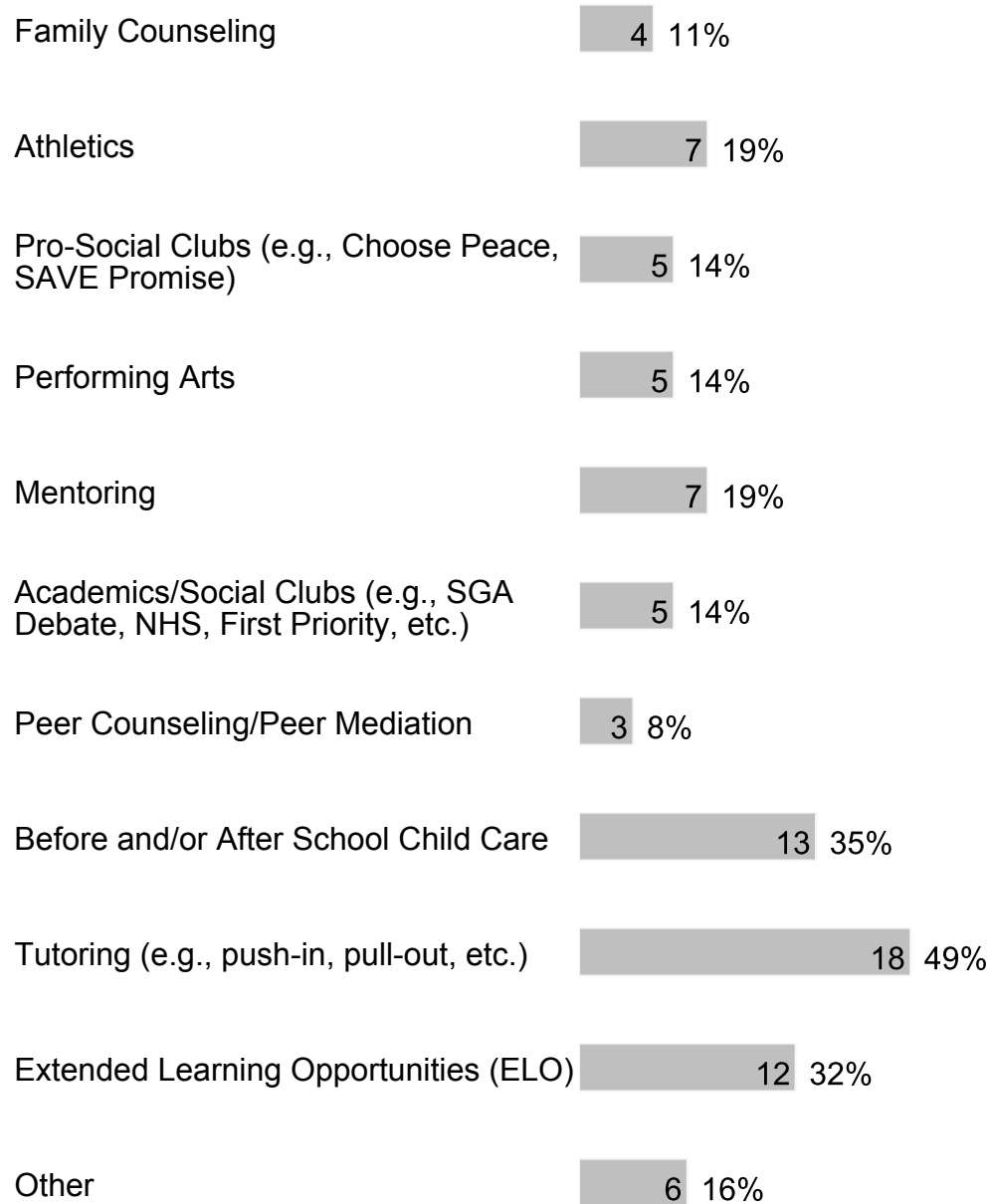




39 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





37 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 23 45%

Agree 22 43%

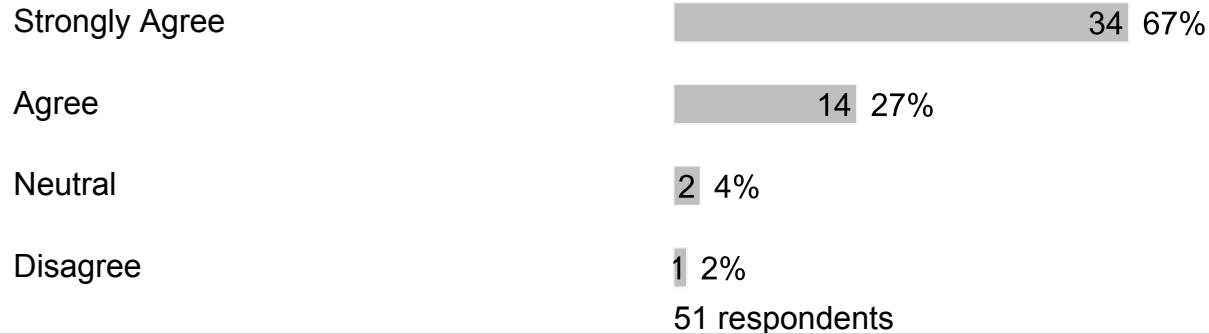
Neutral 5 10%

Disagree 1 2%

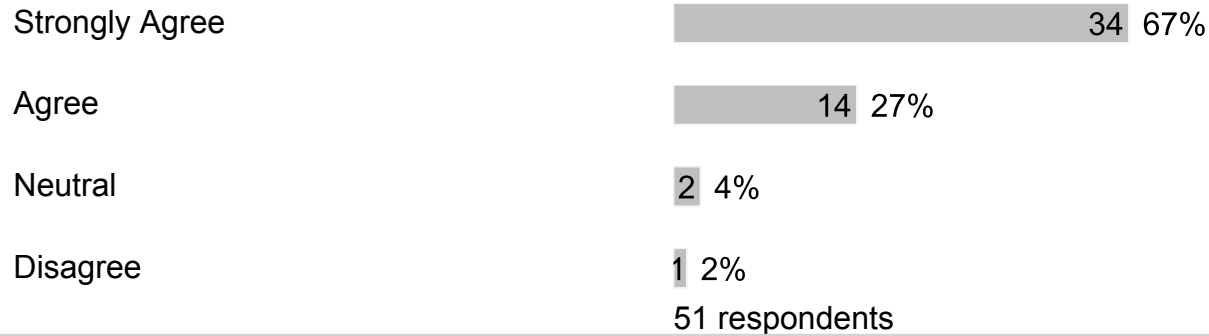
51 respondents

G. Section 6

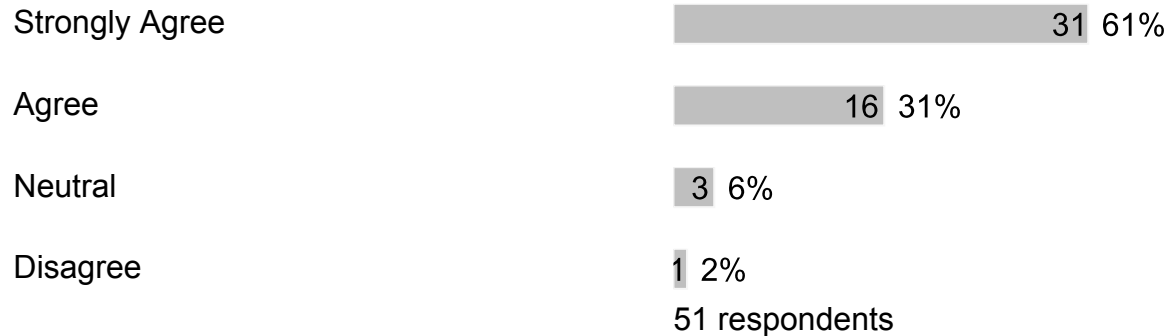
1. The principal is a positive educational leader at the school.



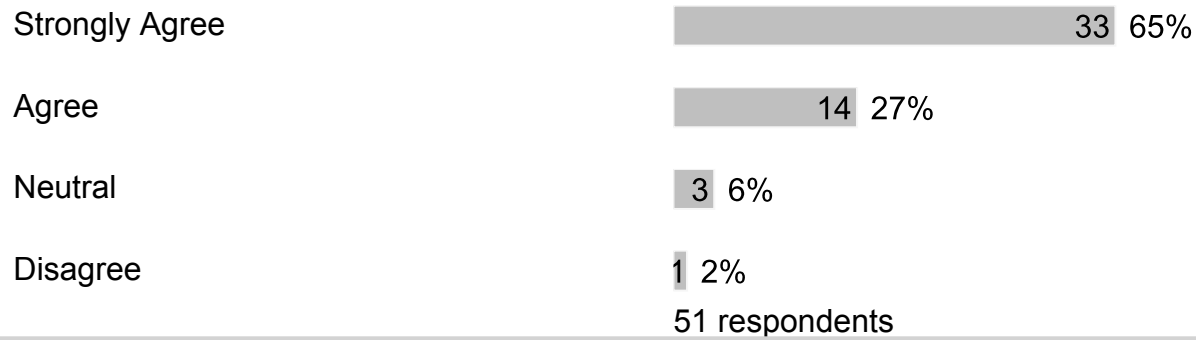
2. The assistant principal(s) is a positive educational leader at the school.



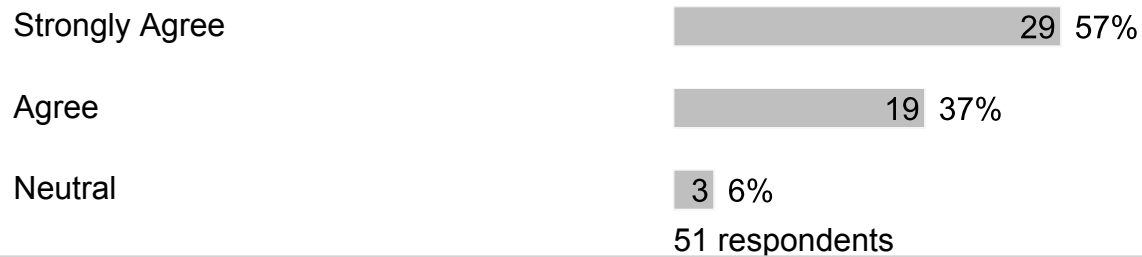
3. Our school's administration provides strong instructional leadership.



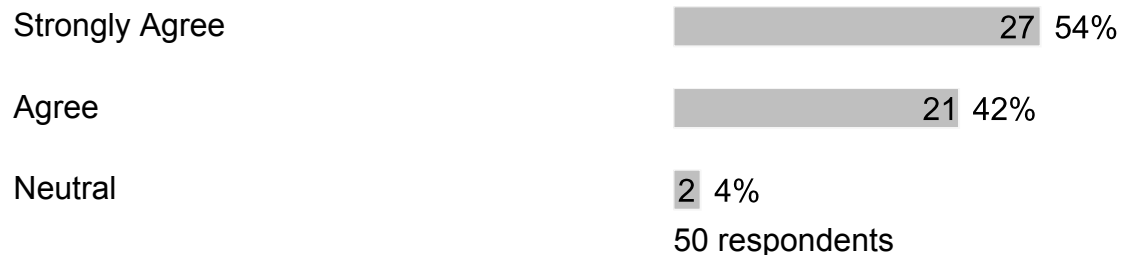
4. Our school has established goals and a plan for improving student learning.



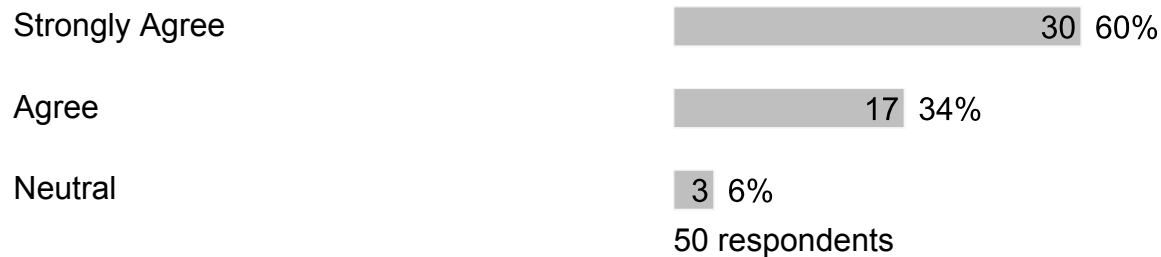
5. Our school meets my expectations to prepare my child well for the next level of study.



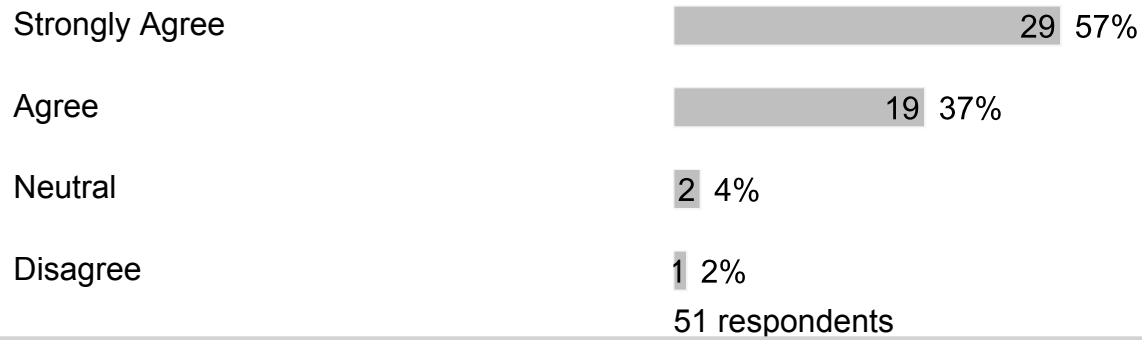
6. Our school shares responsibility for student learning with its staff, parents and community members.



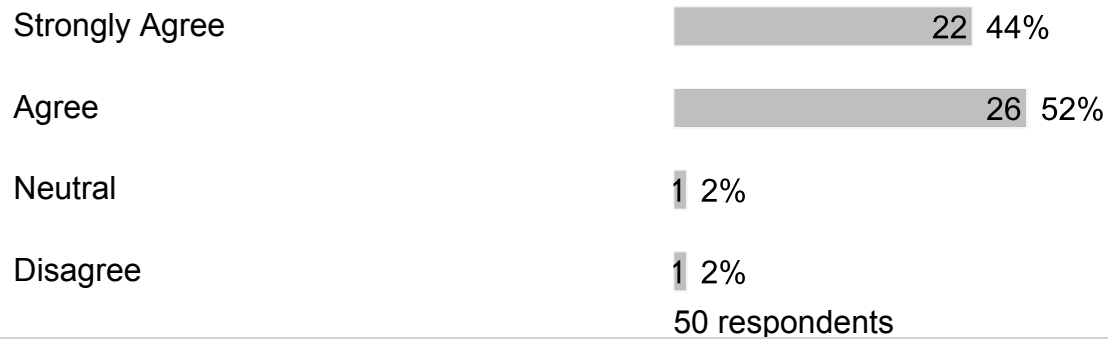
7. Our school has high expectations for students.



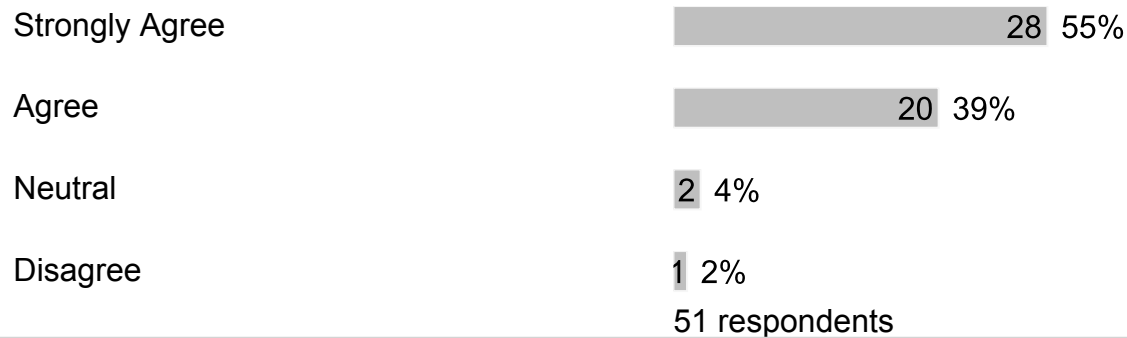
8. My child's teachers provide curriculum that meets the learning needs of my child.



9. My child's teachers give work that challenges my child.



10. My child's teachers work as a team to help my child learn.

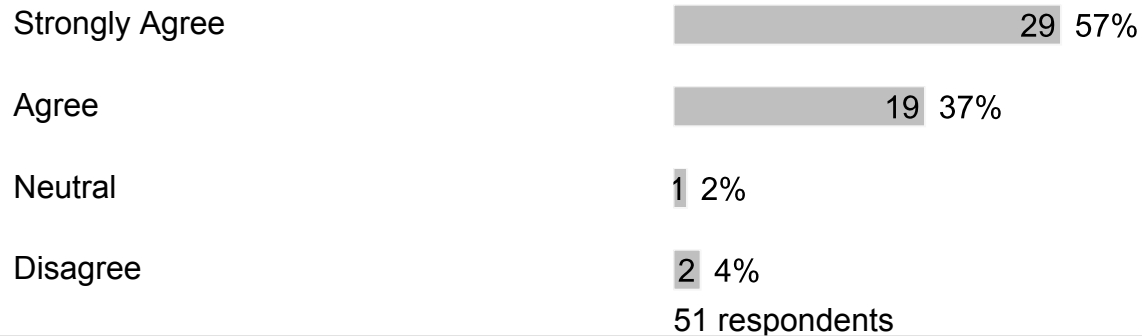


11. My child's teachers use a variety of teaching strategies.

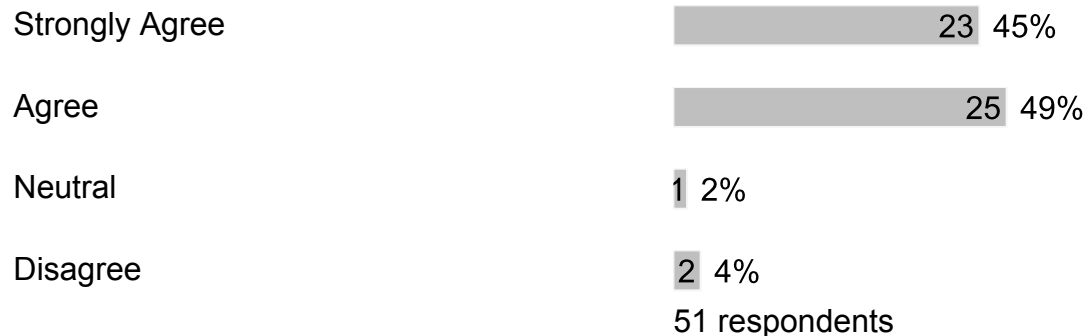




12. My child's teachers adjust the instruction to meet my child's learning needs.



13. My child sees a relationship between what is being taught and everyday life.



14. Clear learning expectations are set for my child.



Disagree 1 2%

51 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 24 47%

Agree 23 45%

Neutral 4 8%

51 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 29 57%

Agree 18 35%

Neutral 4 8%

51 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 28 55%

Agree 19 37%

Neutral 3 6%

Disagree 1 2%

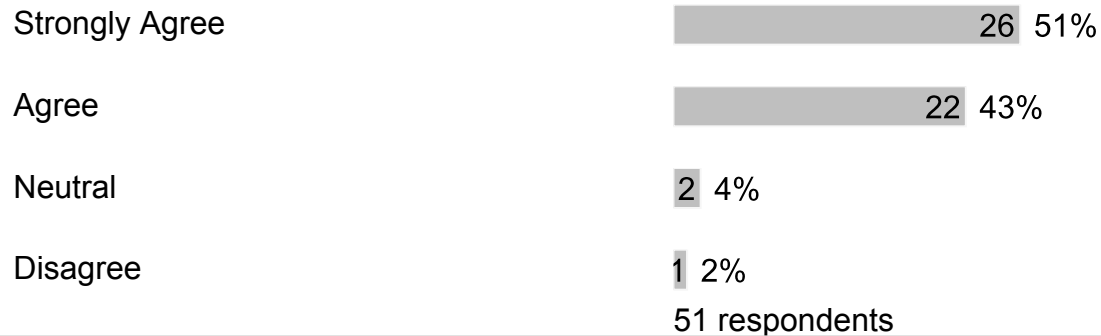
51 respondents

18. My child's teachers report on my child's progress in easy to understand language.

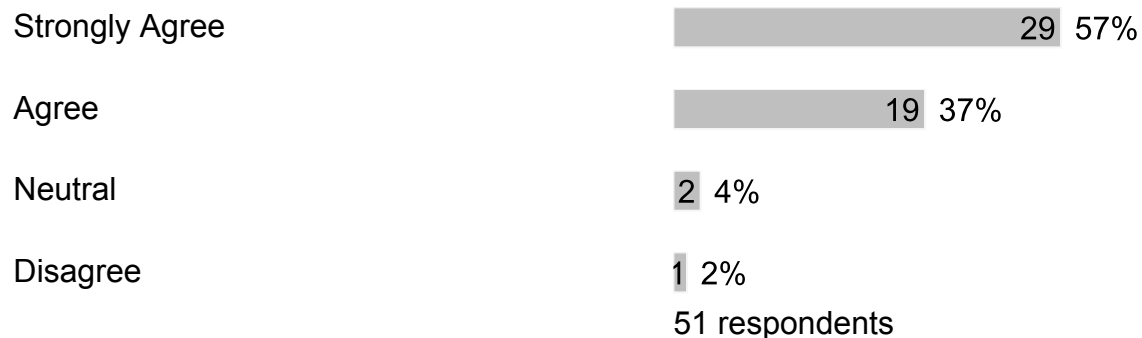
Strongly Agree 29 58%



19. Teachers schedule conferences to share student learning progress with families.



20. My child is prepared for success in the next school year.



21. Families are encouraged to volunteer.



Strongly Disagree 1 2%
51 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 30 60%

Agree 14 28%

Neutral 6 12%

50 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 30 59%

Agree 16 31%

Neutral 5 10%

51 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 26 51%

Agree 23 45%

Neutral 2 4%

51 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 28 55%

Agree 21 41%

Neutral 2 4%
51 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 26 51%

Agree 17 33%

Neutral 8 16%

51 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 27 53%

Agree 21 41%

Neutral 2 4%

Disagree 1 2%

51 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 26 51%

Agree 21 41%

Neutral 2 4%

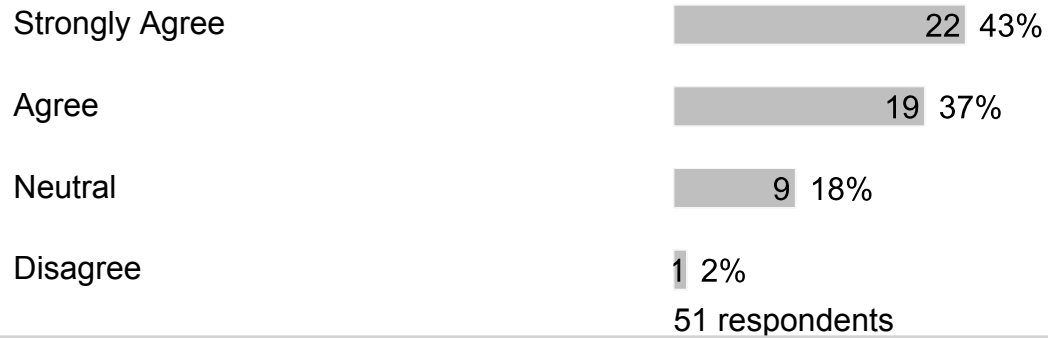
Disagree 2 4%

51 respondents

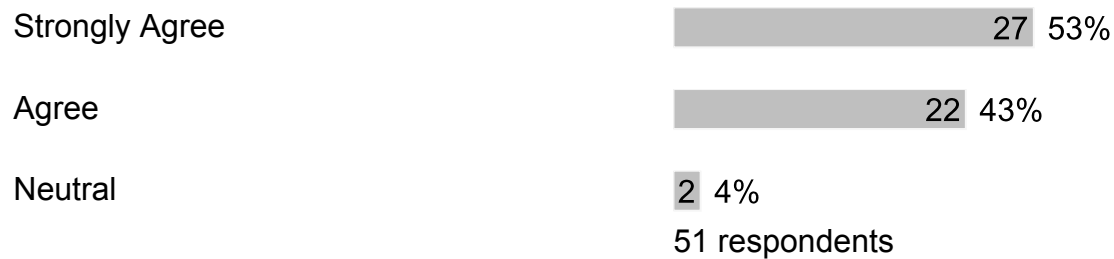
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report