

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/09/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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Custom Survey

1 survey(s) 48 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	15	31%
Female	32	67%
Prefer not to answer	1	2%

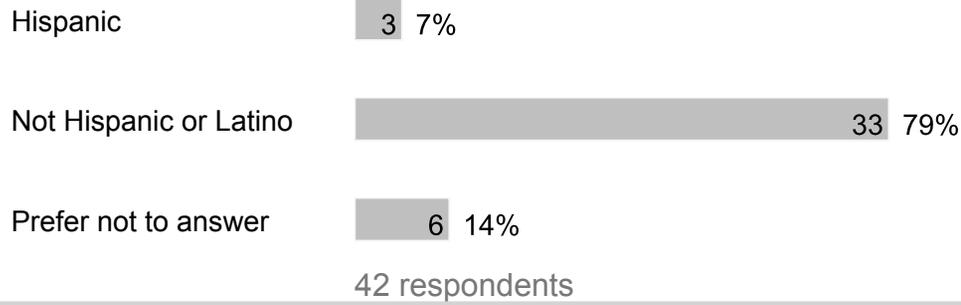
48 respondents

2. Ethnicity

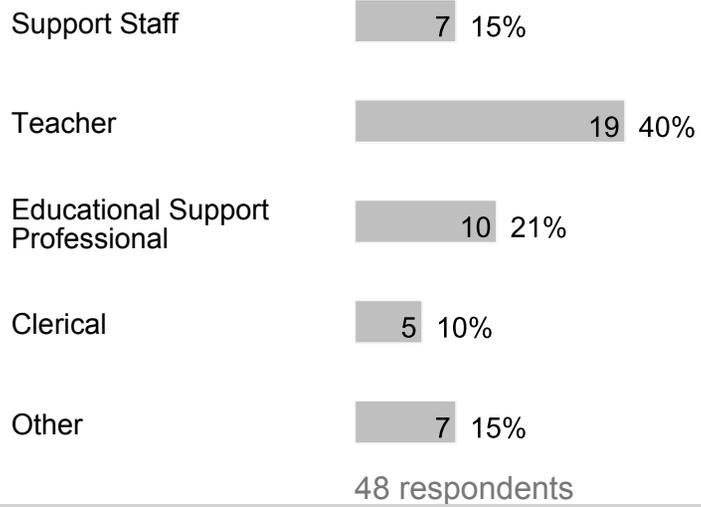
Asian	2	4%
Black or African American	24	52%
White	14	30%
Other	6	13%

46 respondents

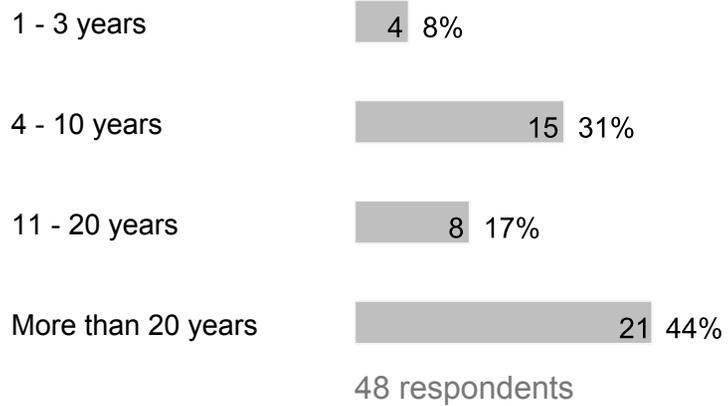
3. Ethnicity



4. Role

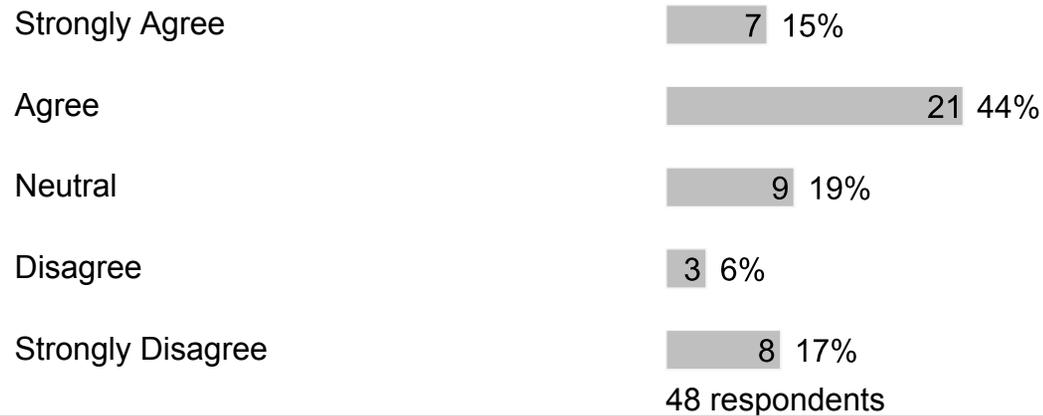


5. Experience



C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





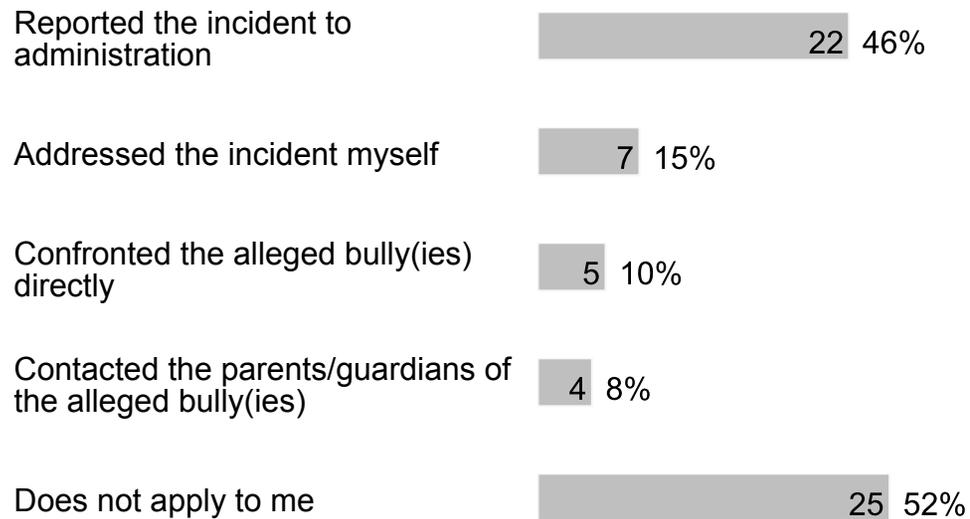
48 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



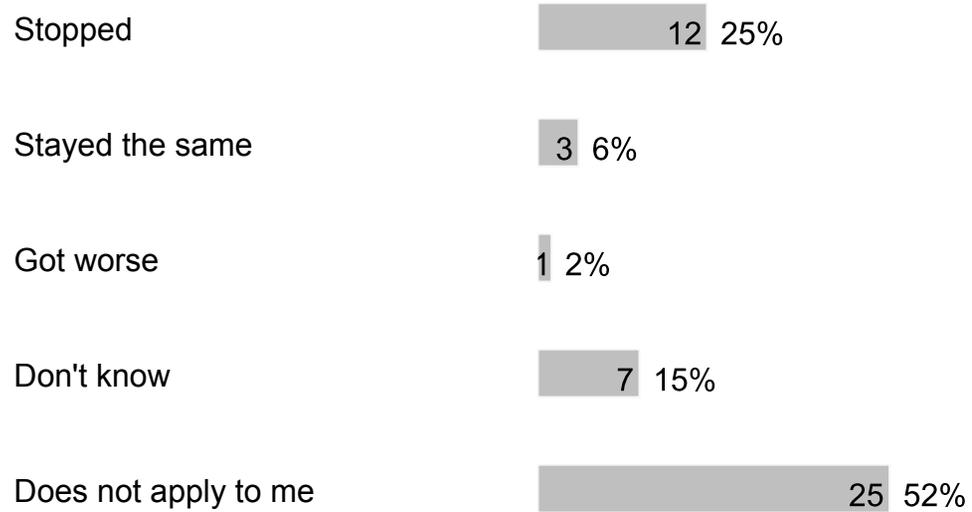
48 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



48 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



48 respondents

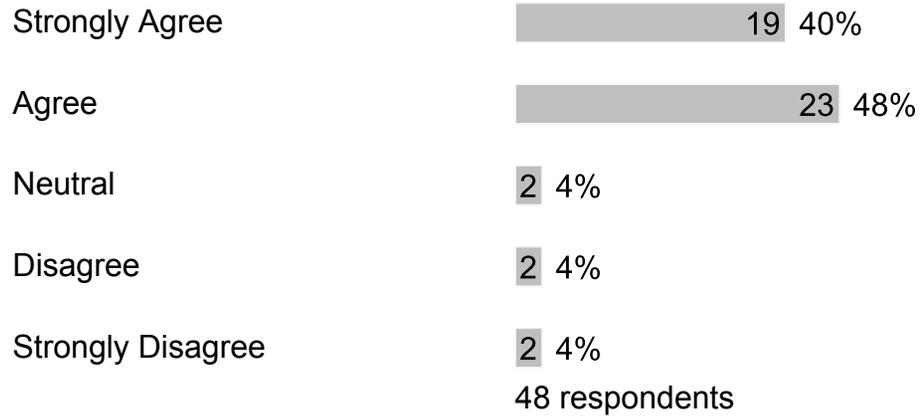
7. In my school, rules are applied equally to students.



47 respondents

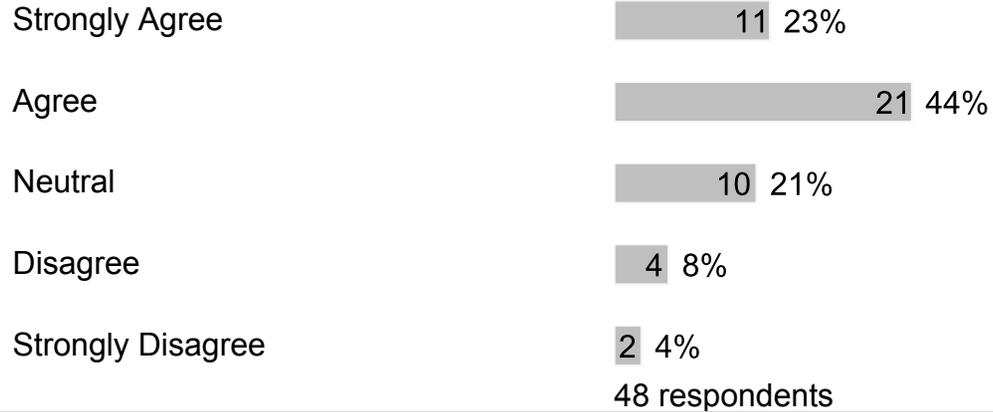
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

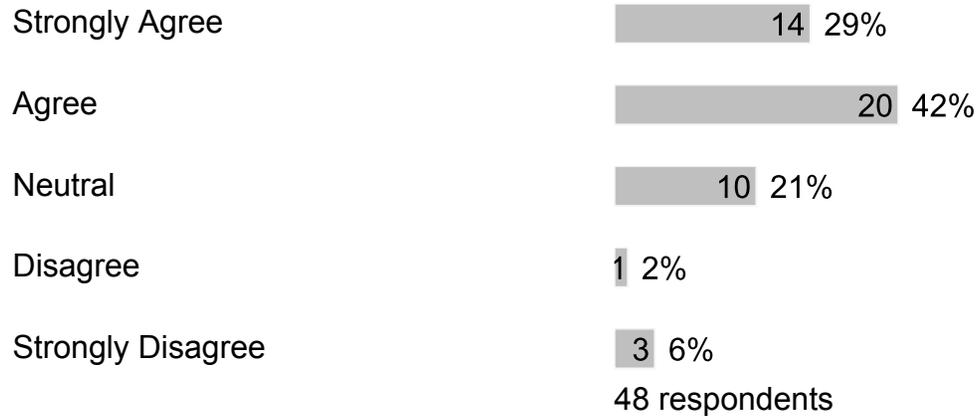


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

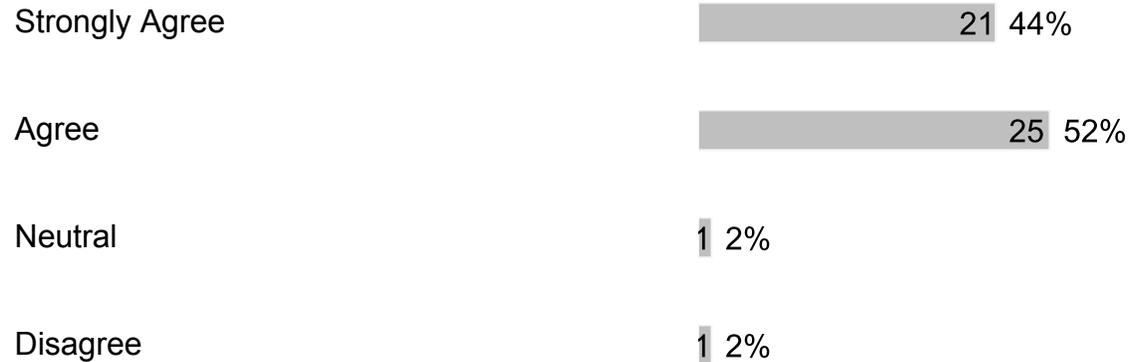


2. Teachers in our school use a variety of technology as instructional resources.



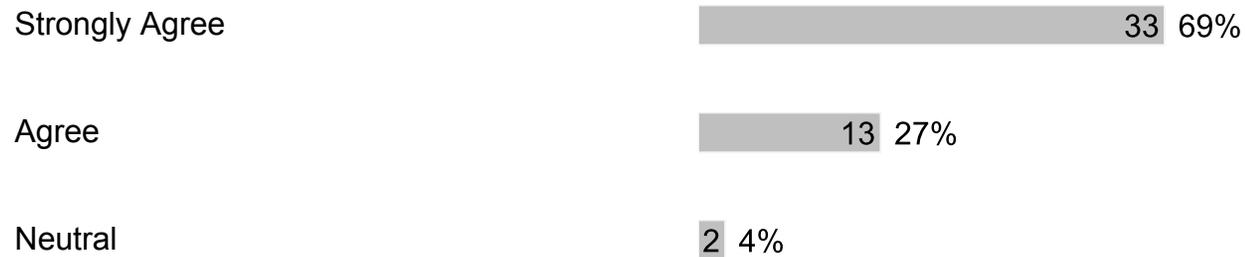
F. Section 5

1. If students have a problem, they know who they can go to for help.



48 respondents

2. If students have a problem, they can come to me for help.



48 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 4 8%

Disagree 1 2%

Strongly Disagree 3 6%

48 respondents

4. In my school, adults treat students with respect.

Strongly Agree 6 13%

Agree 28 58%

Neutral 9 19%

Disagree 4 8%

Strongly Disagree 1 2%

48 respondents

5. In my school, students treat adults with respect.

Strongly Agree 3 6%

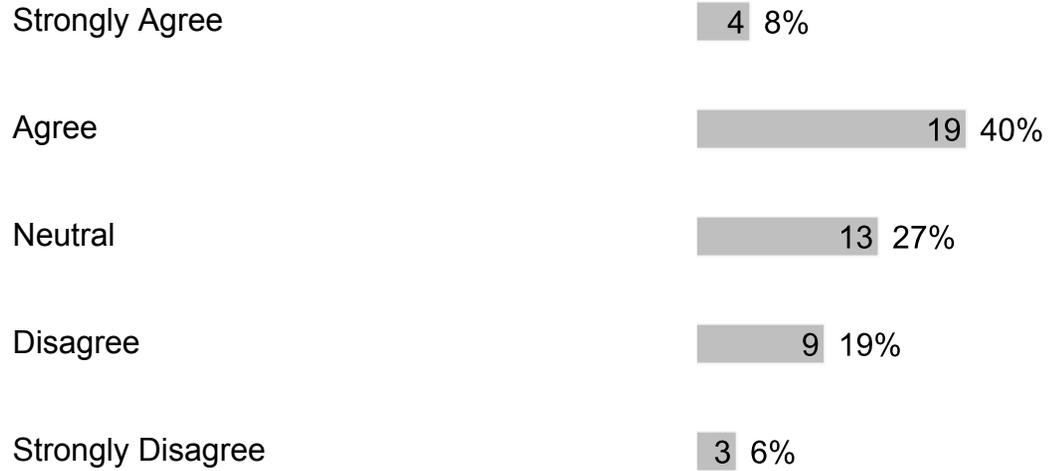
Agree 8 17%

Neutral 16 33%



48 respondents

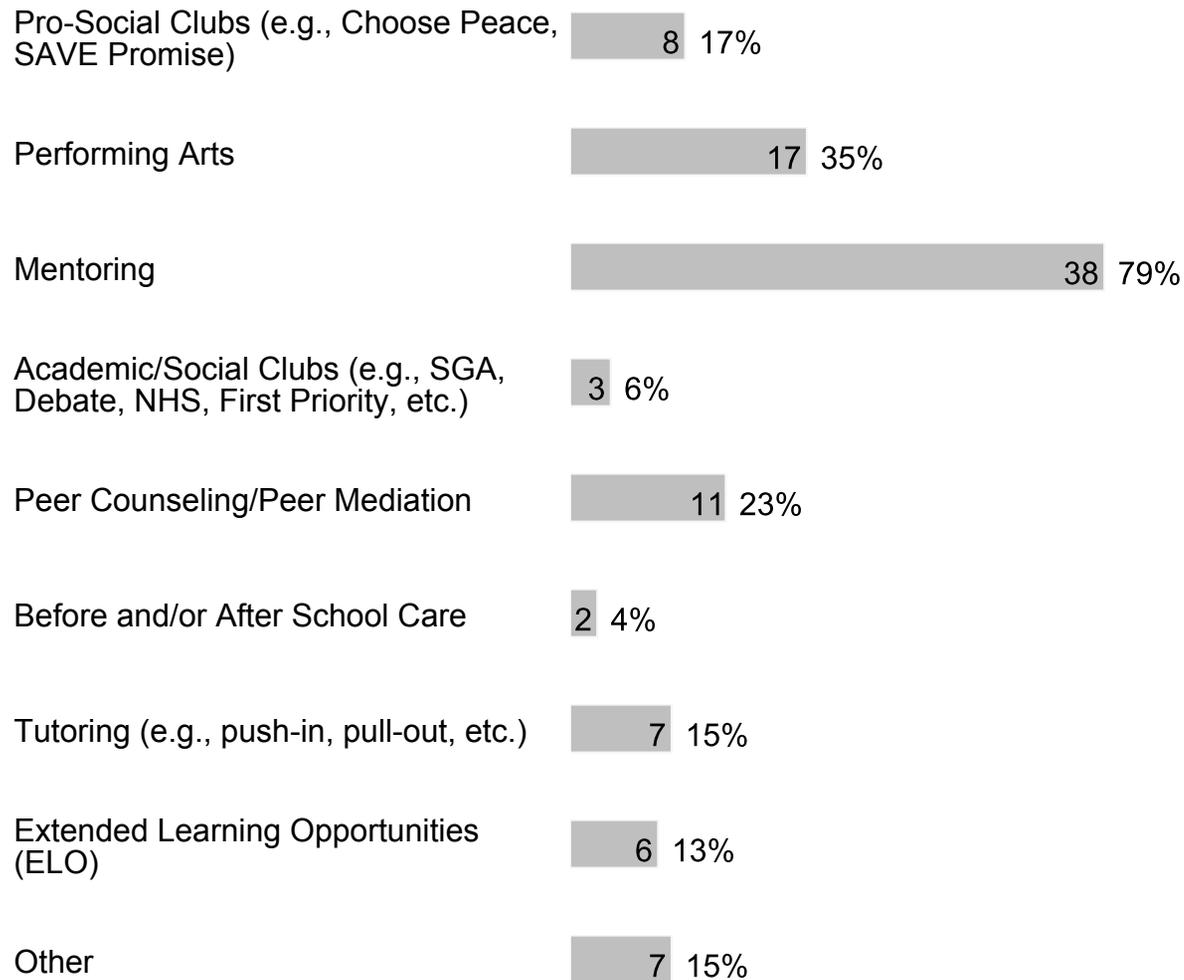
6. In my school, colleagues/adults treat each other with respect.



48 respondents

7. At my school the following programs/services are available (check all that apply):





48 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 10 21%

Strongly Disagree 3 6%

48 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 9 19%

Agree 25 52%

Neutral 8 17%

Disagree 3 6%

Strongly Disagree 3 6%

48 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 1 2%

Agree 4 8%

Neutral 25 52%

Disagree 6 13%

Strongly Disagree 12 25%

48 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 1 2%

Agree 7 15%

Neutral 18 38%

Disagree 9 19%

Strongly Disagree 13 27%

48 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 12 25%

Agree 15 31%

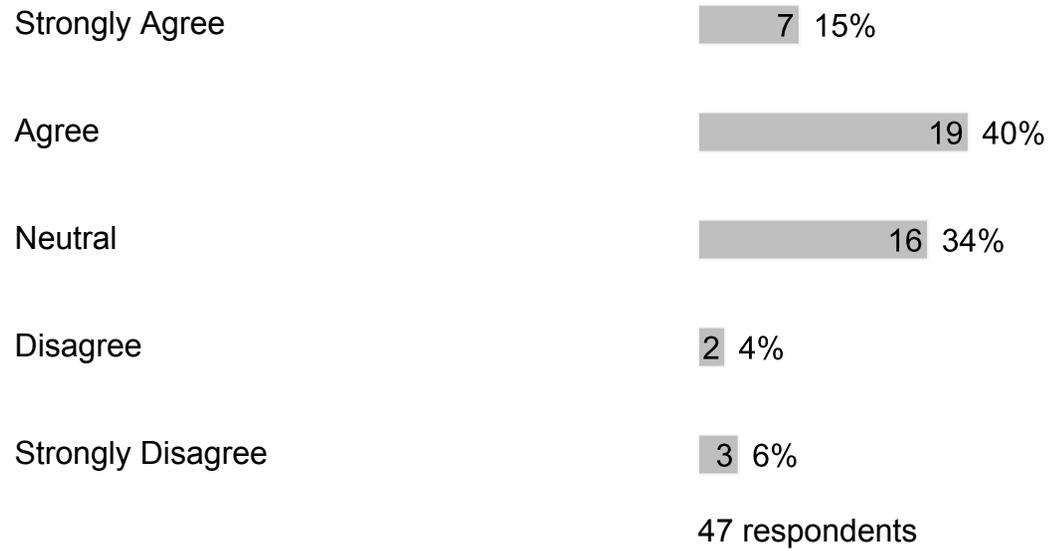
Neutral 14 29%

Disagree 4 8%

Strongly Disagree 3 6%

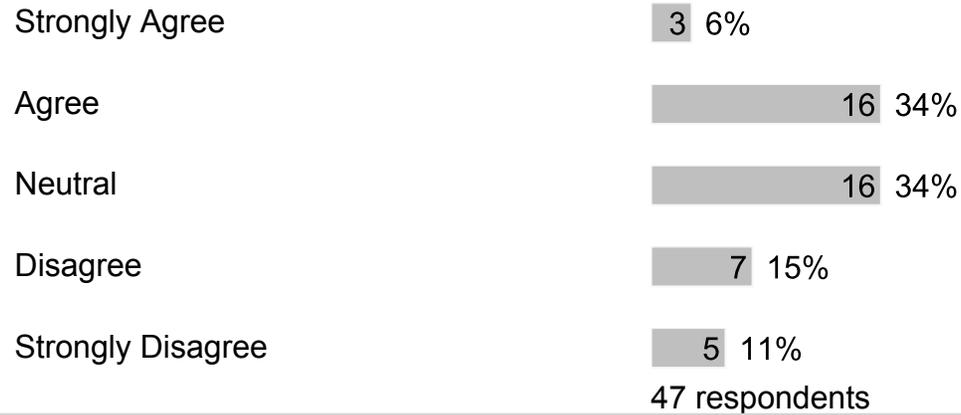
48 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

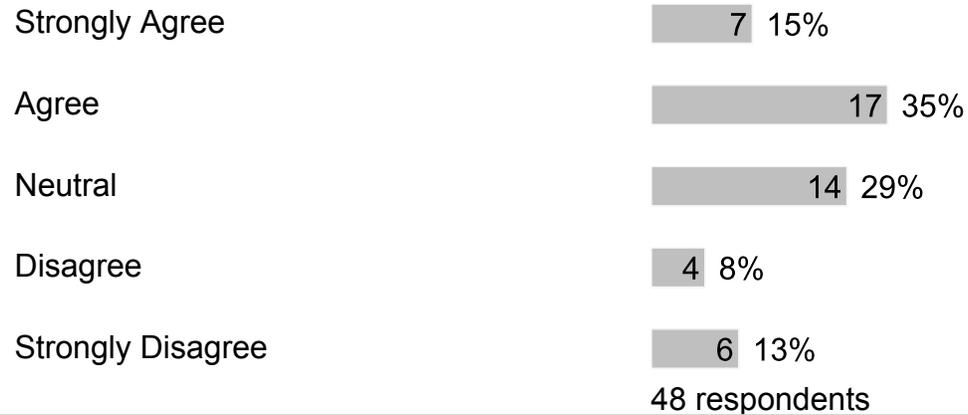


G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 5 10%

Strongly Disagree 3 6%

48 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 11 23%

Agree 17 35%

Neutral 11 23%

Disagree 5 10%

Strongly Disagree 4 8%

48 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 10 21%

Agree 19 40%

Neutral 10 21%

Disagree 5 10%

Strongly Disagree 4 8%

48 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 15 31%

Agree 24 50%

Neutral 7 15%

Disagree 1 2%

Strongly Disagree 1 2%

48 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 14 29%

Agree 17 35%

Neutral 12 25%

Disagree 4 8%

Strongly Disagree 1 2%

48 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 9 19%

Agree 26 54%

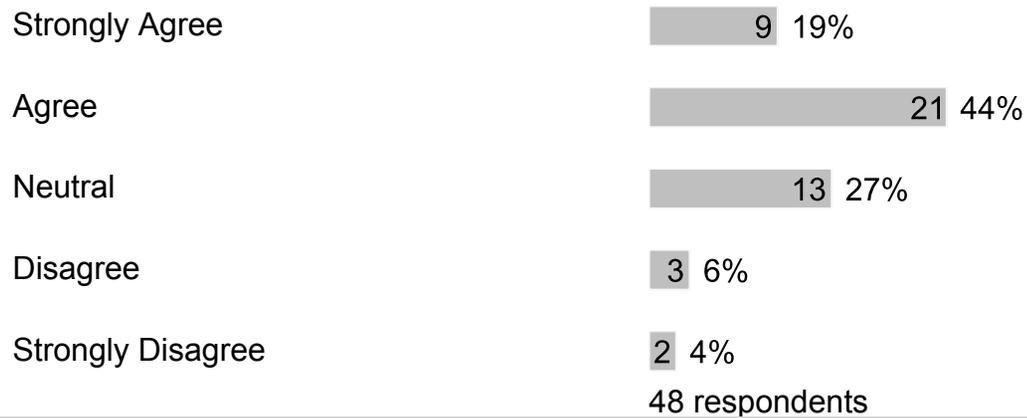
Neutral 8 17%

Disagree 3 6%

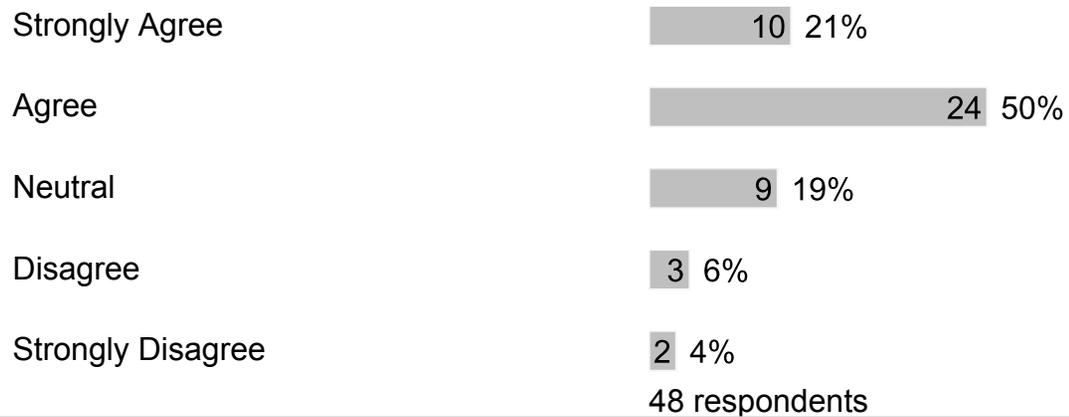
Strongly Disagree 2 4%

48 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



47 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



48 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



48 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



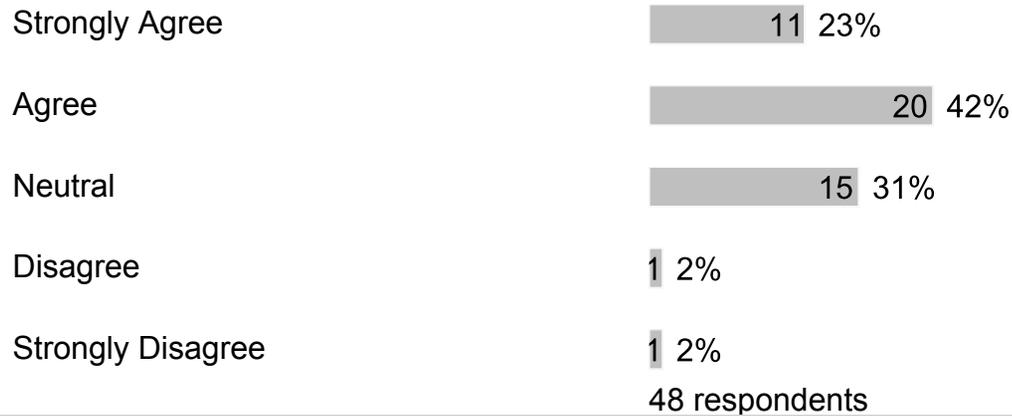
48 respondents

15. I use formative assessments to monitor student progress.

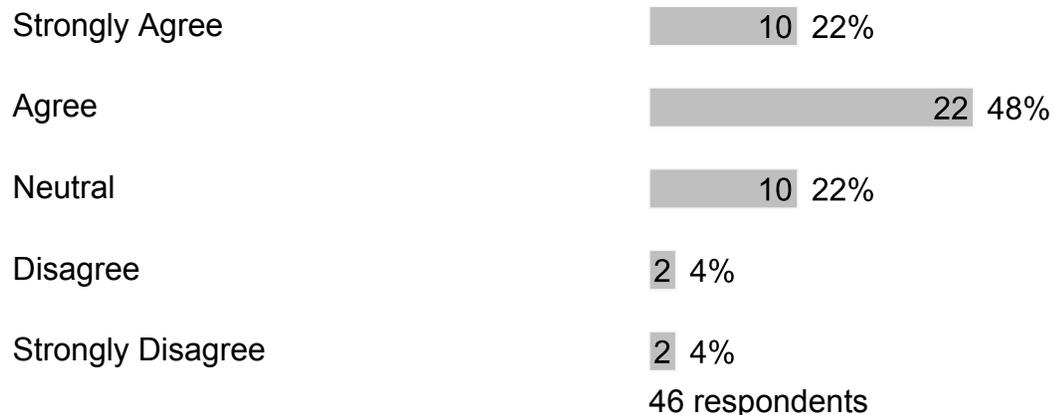




16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



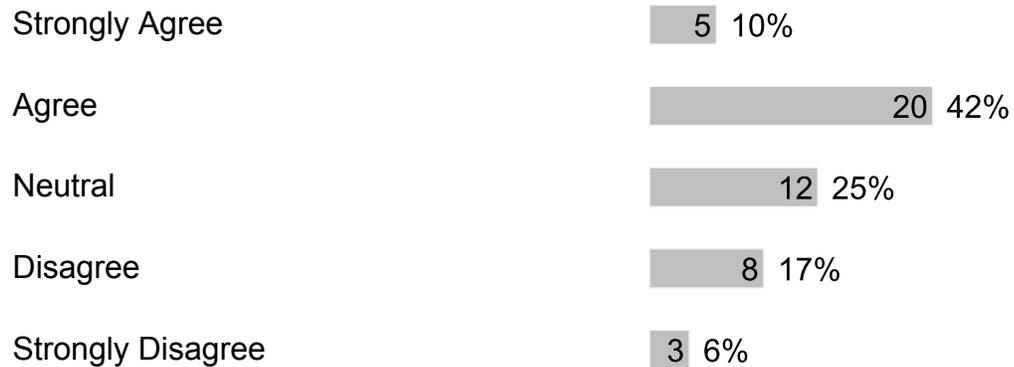
18. The school ensures I receive formal training in the use of student assessment data.





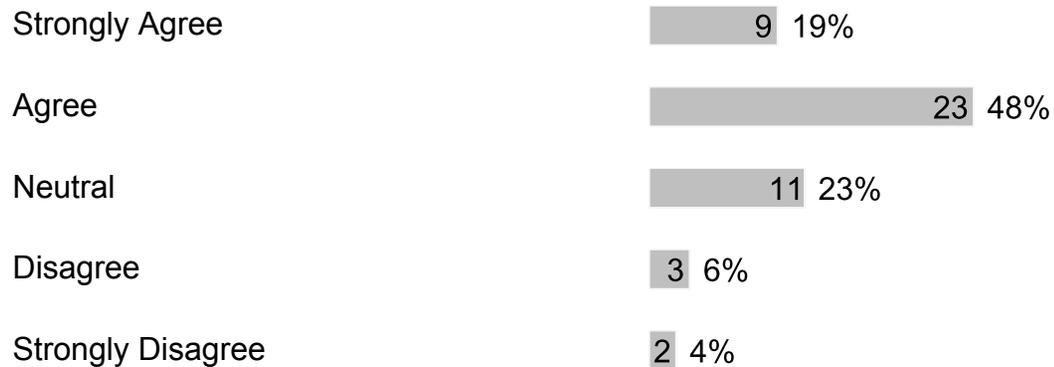
48 respondents

19. In our school, staff members provide peer coaching to teachers.



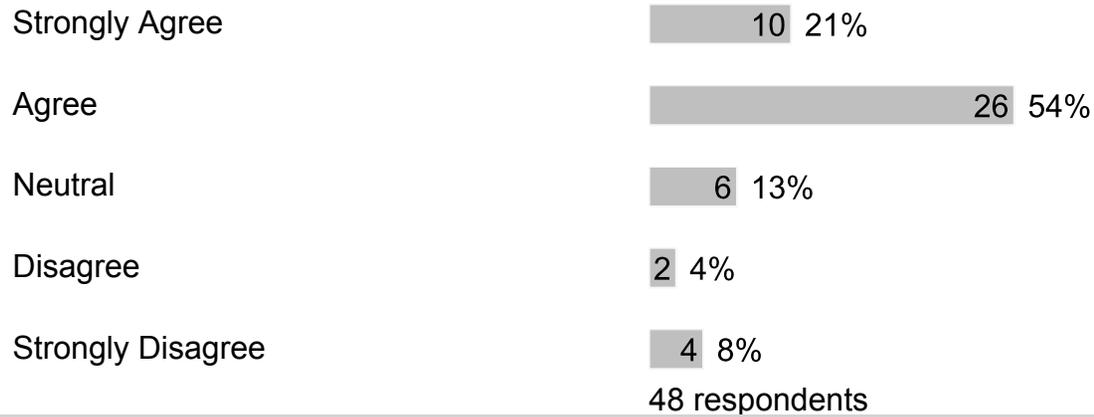
48 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

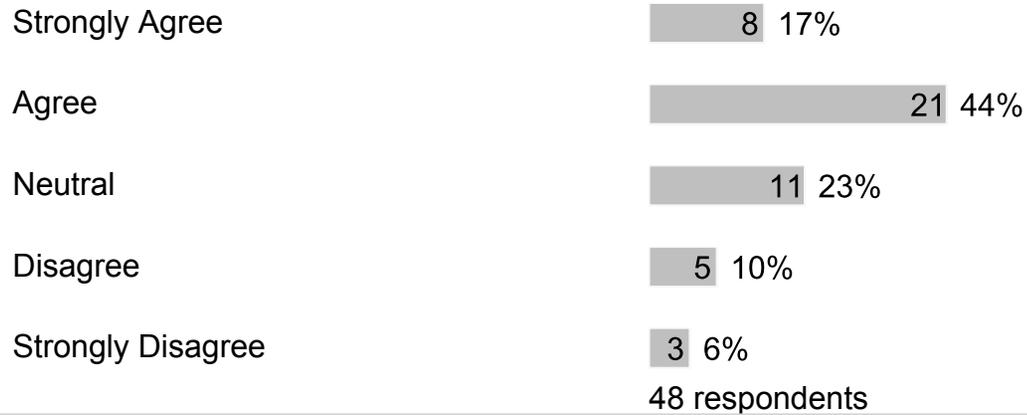


48 respondents

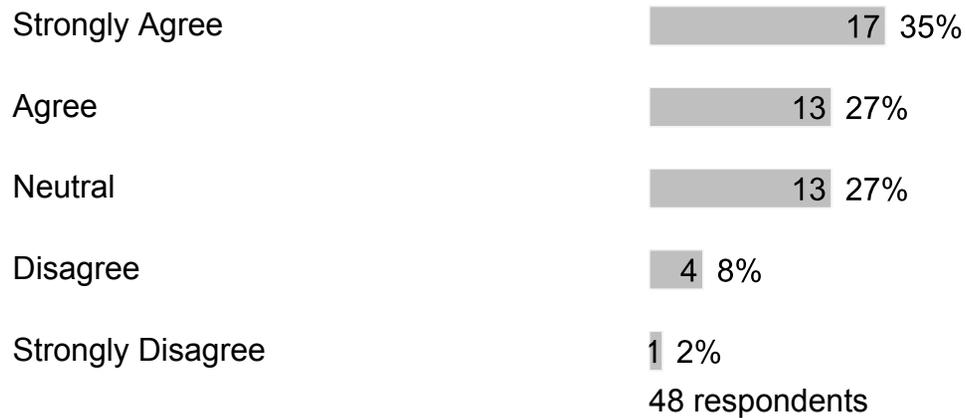
21. I am provided with professional development opportunities that are relevant to my role.



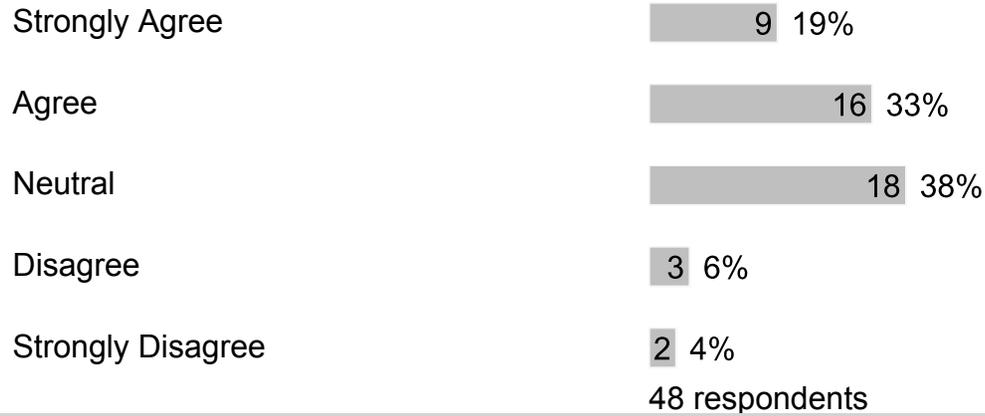
22. Our school shares responsibility for student learning with its staff, parents and community members.



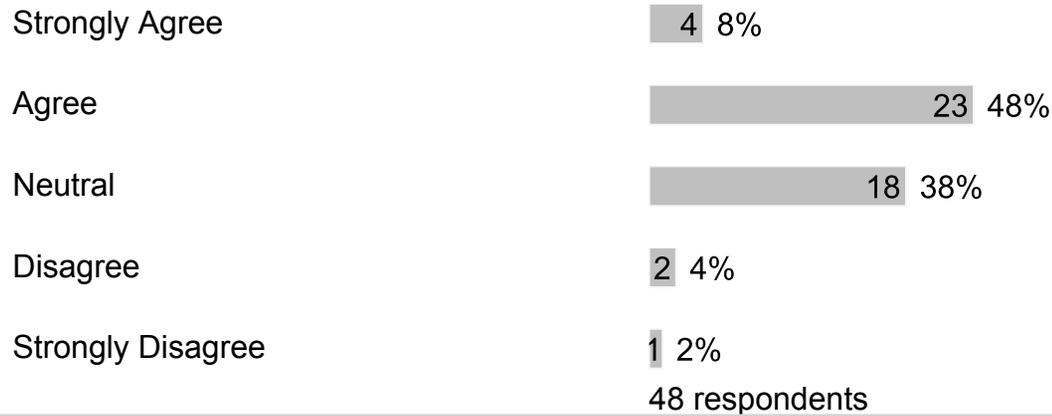
23. I feel confident in my classroom management strategies.



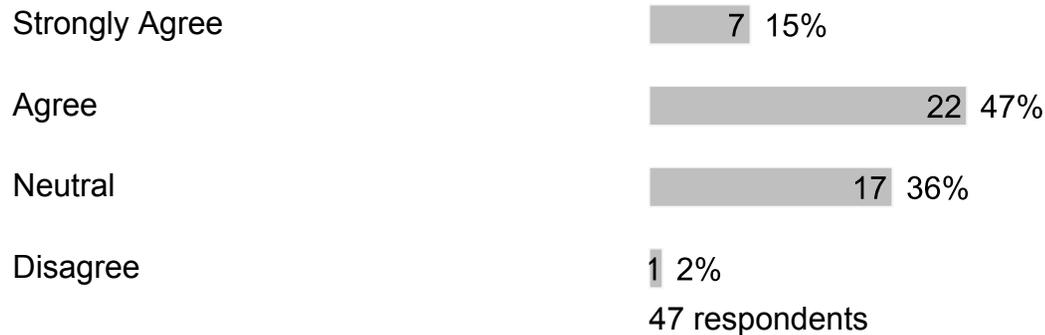
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.

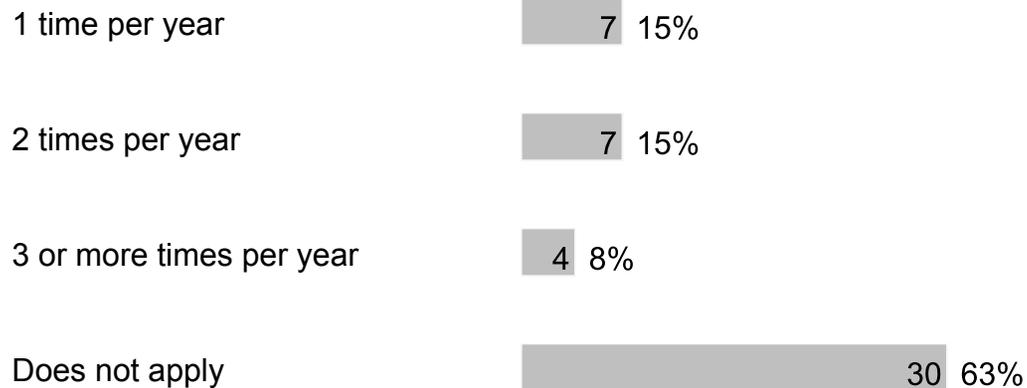


27. I provide students with timely feedback about their learning.



47 respondents

28. I schedule conferences to share student learning progress with families.



48 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Strongly Disagree 1 2%
48 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 9 19%
Agree 17 36%
Neutral 15 32%
Disagree 2 4%
Strongly Disagree 4 9%
47 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 3 6%
Agree 9 19%
Neutral 20 42%
Disagree 10 21%
Strongly Disagree 6 13%
48 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 6 13%
Agree 22 46%
Neutral 13 27%

Disagree 6 13%

Strongly Disagree 1 2%

48 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 8 17%

Agree 20 43%

Neutral 17 37%

Disagree 1 2%

46 respondents

34. I am accessible via (check all that apply):

Emails 45 94%

Texts 32 67%

Phone calls 37 77%

Personal visits 22 46%

48 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 15 31%

Agree 19 40%

Neutral	10	21%
Disagree	2	4%
Strongly Disagree	2	4%

48 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report