

# **BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)**

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run on 09/09/2025



surveys

Custom Survey

1 survey(s) 14 response(s)

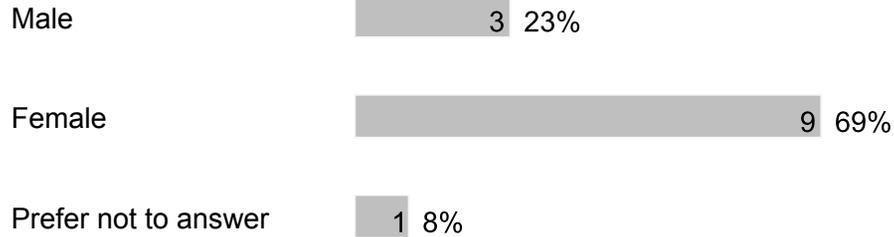
**Report Filters****School:**  
N/A**Race:**  
N/A**Grade:**  
N/A**Gender:**  
N/A**Ethnicity:**  
N/A**Tag:**  
N/A

## BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

### Demographics

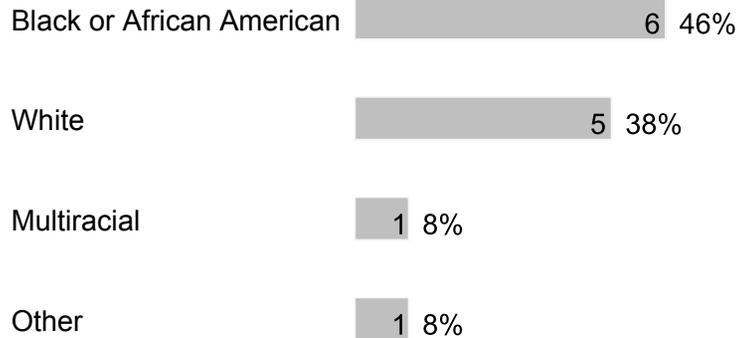
Number of Responses | Percentages of Total Responses

#### 1. Gender



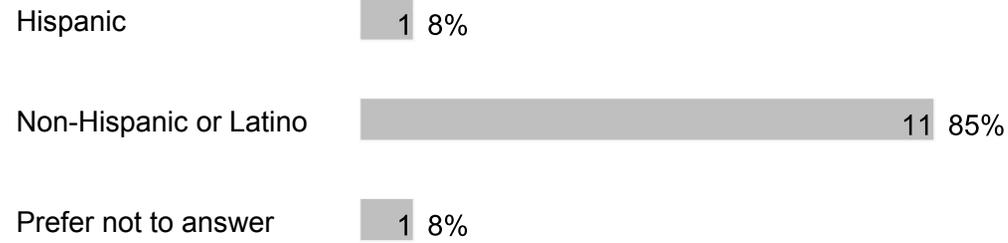
13 respondents

#### 2. Race



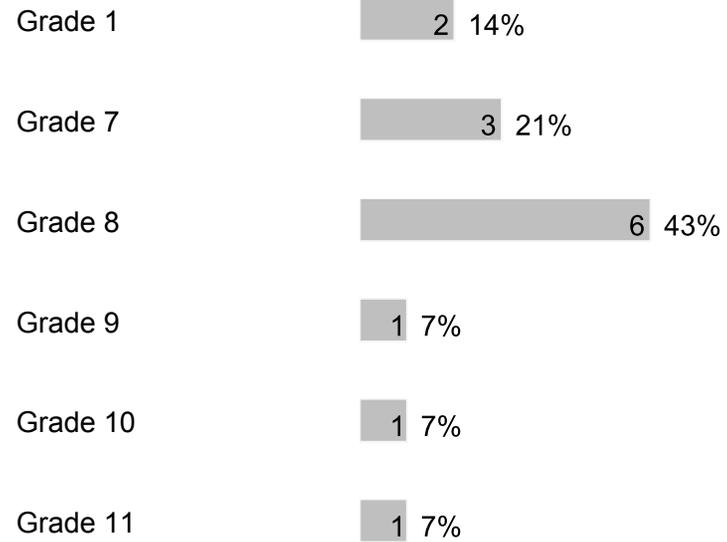
13 respondents

### 3. Ethnicity



13 respondents

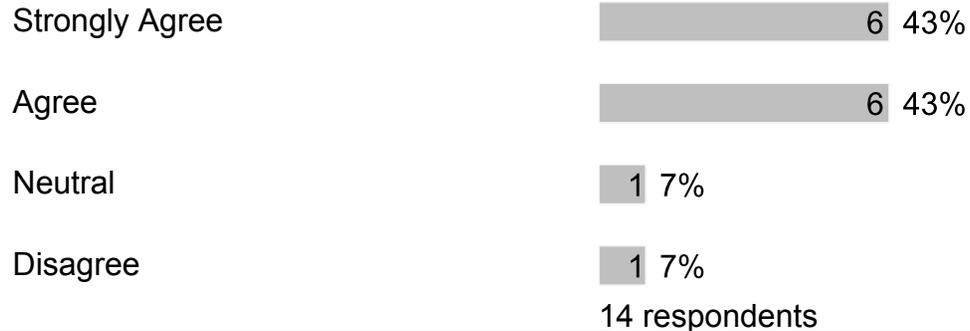
### 4. Grade



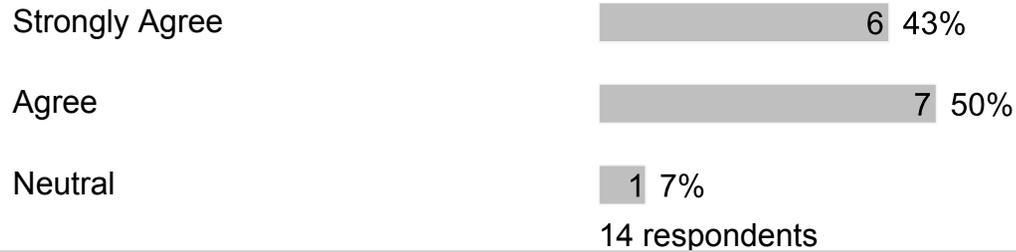
14 respondents

## C. Section 2

### 1. My child feels safe at school.



### 2. My child's school is clean and well-maintained.



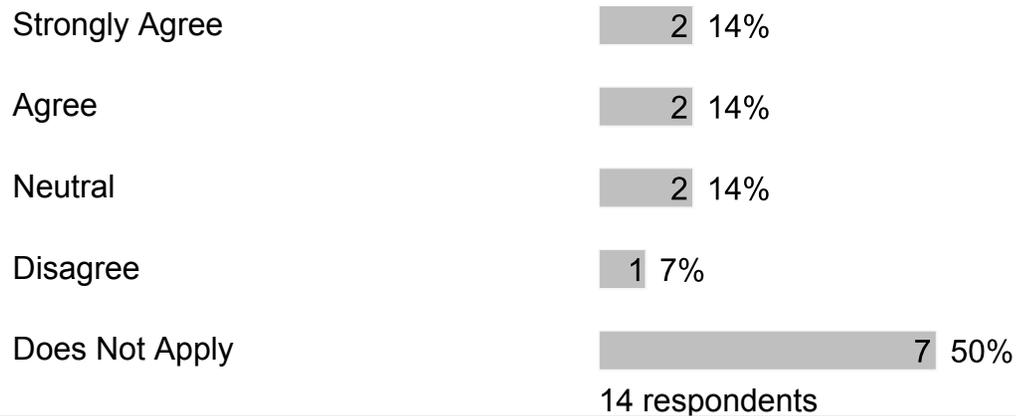
### 3. I would recommend my child's school to my friends and/or family.



**4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?**



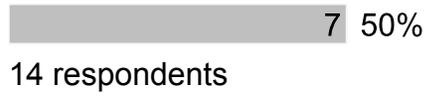
**5. After my child was bullied, I contacted school staff.**



**6. After I contacted school staff, the bullying behavior against my child stopped.**

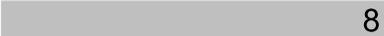


Does Not Apply



# D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

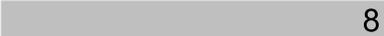
Strongly Agree  8 57%

Agree  6 43%

14 respondents

# E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

Strongly Agree  8 57%

Agree  6 43%

14 respondents

2. Our school provides qualified staff members to support student learning.

Strongly Agree  6 43%

Agree  8 57%

14 respondents

3. At school, my child has up-to-date computers and other technology to learn.

Strongly Agree  5 36%

Agree  7 50%

Neutral  2 14%

14 respondents

## F. Section 5

1. If my child has a problem, they know who they can go to for help.

Strongly Agree 7 50%

Agree 5 36%

Disagree 2 14%

14 respondents

2. My child likes going to school.

Strongly Agree 4 29%

Agree 4 29%

Neutral 3 21%

Disagree 2 14%

Strongly Disagree 1 7%

14 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 6 43%



14 respondents

**4. Our school treats students with value, respect and compassion.**



13 respondents

**5. The office staff is helpful and made me feel valued as a parent/guardian.**



13 respondents

**6. When visiting the school, I am greeted with courtesy and respect by the office staff.**



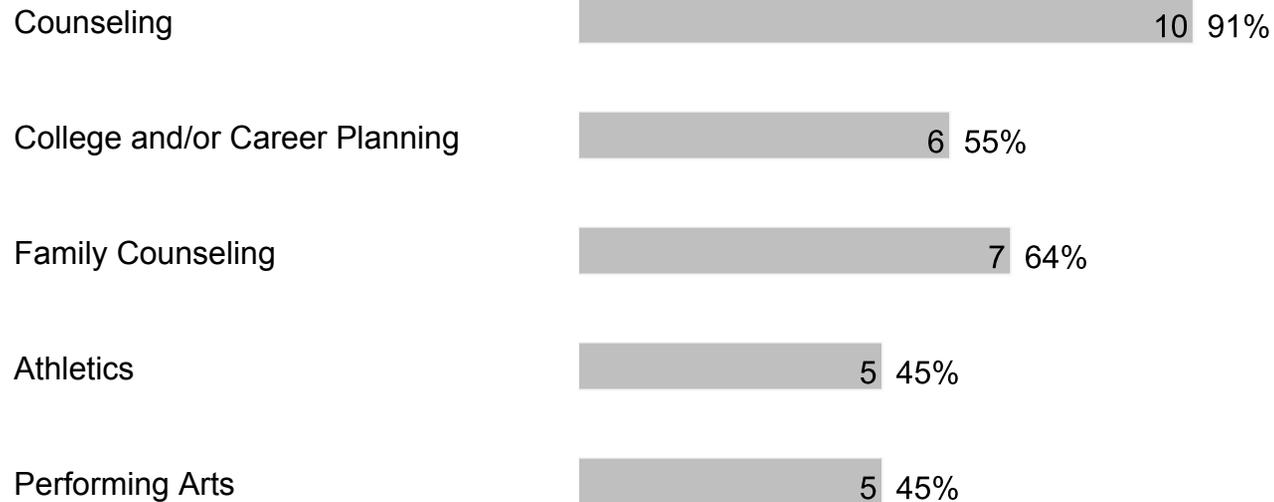
13 respondents

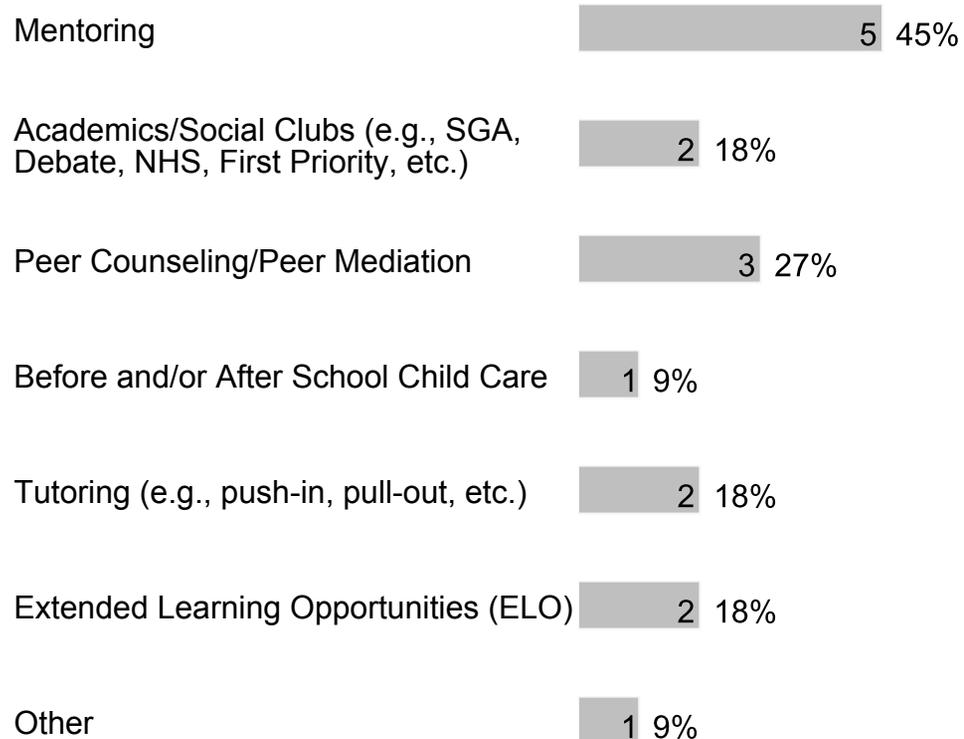
**7. Phone calls to the school are answered in a polite and respectful manner by the office staff.**



13 respondents

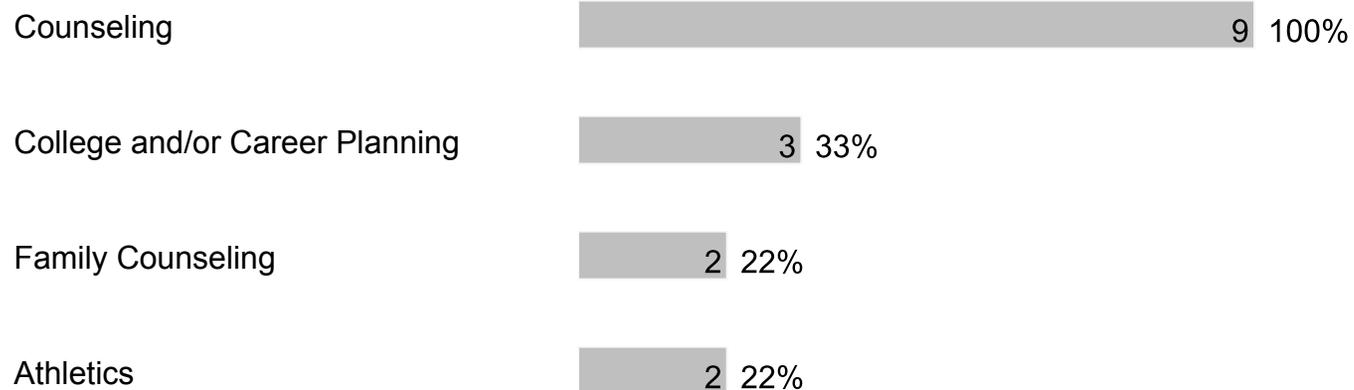
**8. At our school, the following programs/services are available (check all that apply):**

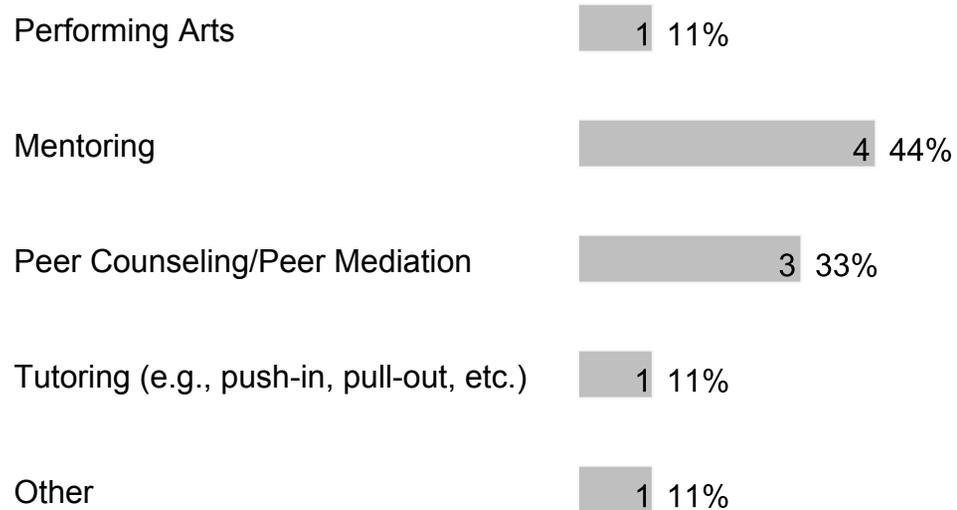




11 respondents

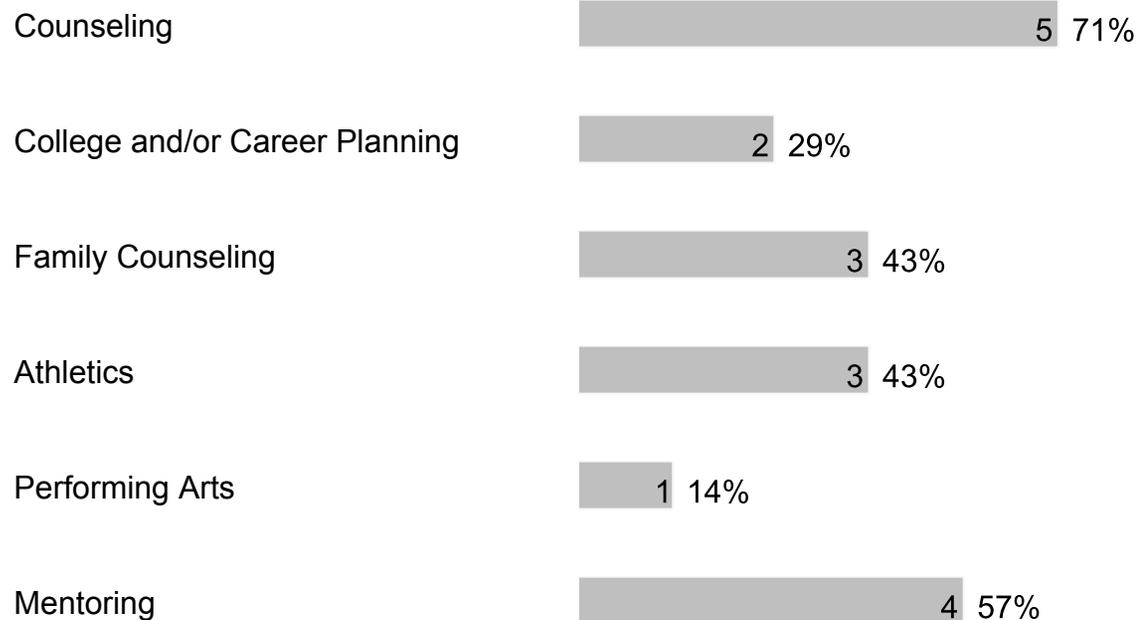
**9. At our school, my child participates in the following programs/services (check all that apply):**





9 respondents

**10.** At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



7 respondents

**11. Our school has a family resource center and/or a staff member assigned to work with families.**

Strongly Agree  5 38%

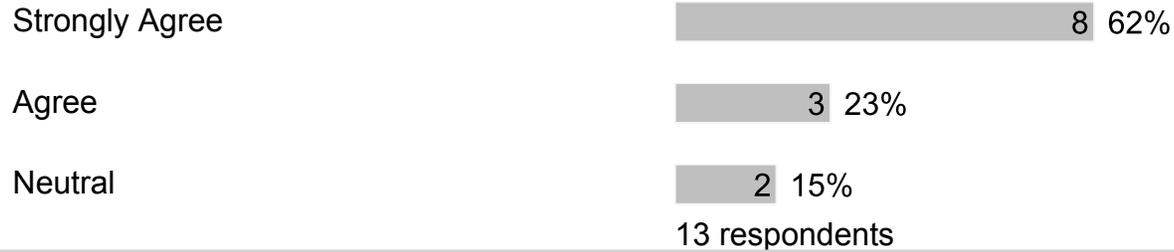
Agree  3 23%

Neutral  5 38%

13 respondents

## G. Section 6

### 1. The principal is a positive educational leader at the school.



### 2. The assistant principal(s) is a positive educational leader at the school.



### 3. Our school's administration provides strong instructional leadership.



### 4. Our school has established goals and a plan for improving student learning.



Neutral 2 15%  
13 respondents

**5. Our school meets my expectations to prepare my child well for the next level of study.**

Strongly Agree 5 38%

Agree 5 38%

Neutral 2 15%

Strongly Disagree 1 8%

13 respondents

**6. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 4 31%

Agree 7 54%

Neutral 2 15%

13 respondents

**7. Our school has high expectations for students.**

Strongly Agree 7 54%

Agree 4 31%

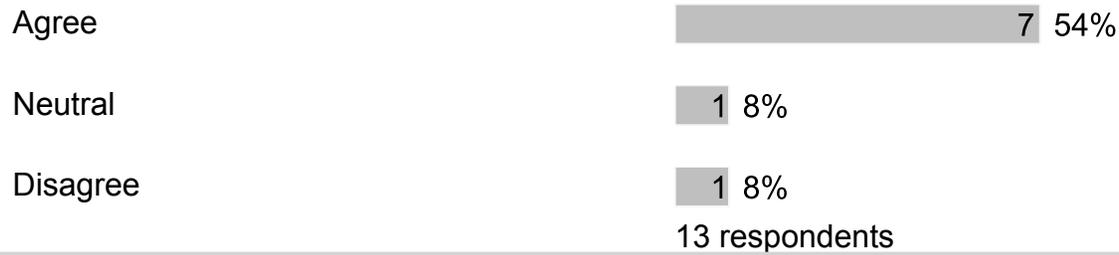
Neutral 1 8%

Disagree 1 8%

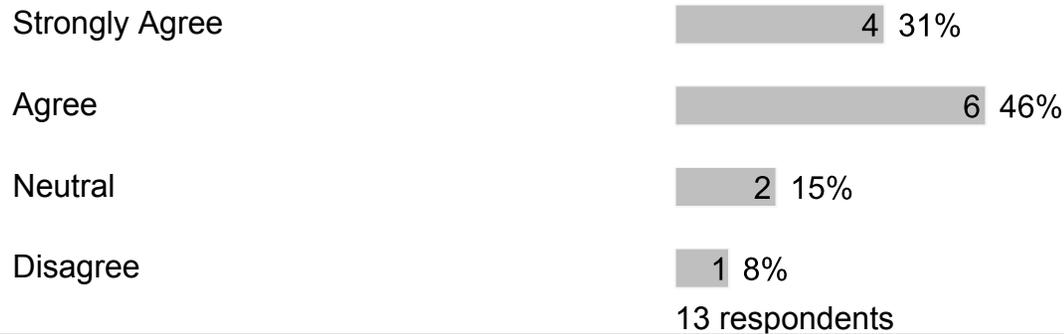
13 respondents

**8. My child's teachers provide curriculum that meets the learning needs of my child.**

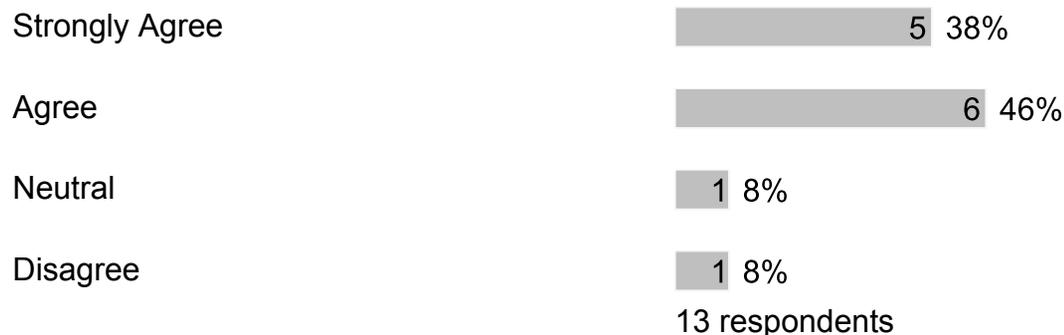
Strongly Agree 4 31%



**9. My child's teachers give work that challenges my child.**



**10. My child's teachers work as a team to help my child learn.**



**11. My child's teachers use a variety of teaching strategies.**



Disagree 1 8%  
13 respondents

**12. My child's teachers adjust the instruction to meet my child's learning needs.**

Strongly Agree 4 31%  
Agree 7 54%  
Neutral 1 8%  
Disagree 1 8%  
13 respondents

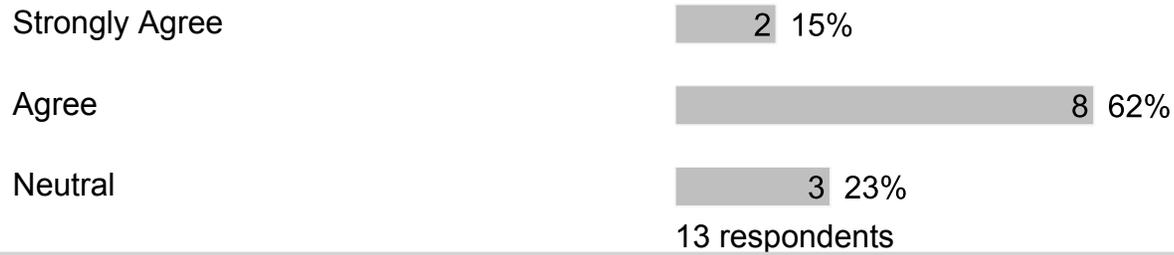
**13. My child sees a relationship between what is being taught and everyday life.**

Strongly Agree 3 23%  
Agree 6 46%  
Neutral 3 23%  
Disagree 1 8%  
13 respondents

**14. Clear learning expectations are set for my child.**

Strongly Agree 3 23%  
Agree 6 46%  
Neutral 3 23%  
Disagree 1 8%  
13 respondents

**15. My child's understanding of what was taught is regularly assessed.**



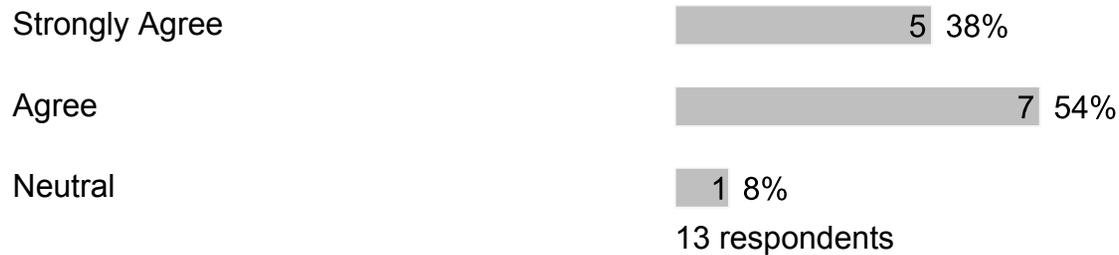
**16. Our school works to keep instructional time free from distraction.**



**17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.**



**18. My child's teachers report on my child's progress in easy to understand language.**



**19. Teachers schedule conferences to share student learning progress with families.**



**20. My child is prepared for success in the next school year.**



**21. Families are encouraged to volunteer.**



**22. Families are given the opportunity to participate on school committees.**



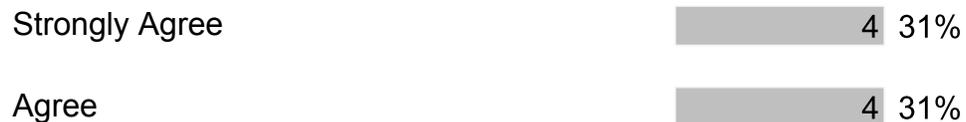
**23. I am well-informed of the school's goals and activities.**



**24. Our school reports the achievement of school goals.**



**25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



Neutral 3 23%

Disagree 2 15%

13 respondents

**26.** The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 5 42%

Agree 2 17%

Neutral 5 42%

12 respondents

**27.** Our school communicates information in ways that are easy for families to understand.

Strongly Agree 5 42%

Agree 3 25%

Neutral 4 33%

12 respondents

**28.** Teachers regularly post information online or send home a newsletter.

Strongly Agree 3 25%

Agree 1 8%

Neutral 5 42%

Disagree 3 25%

12 respondents

**29.** Our school asks families for their ideas on the best way to communicate school-related information.



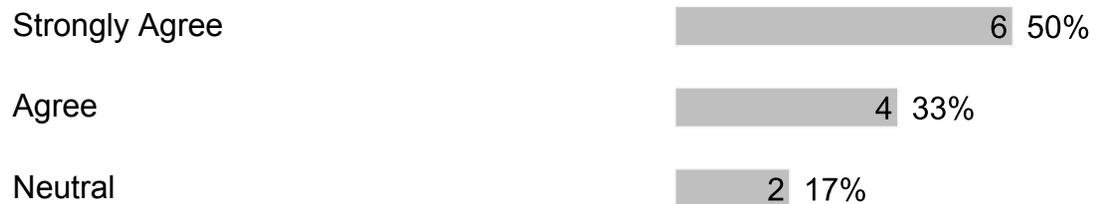
12 respondents

**30. Our school asks for family input when changing rules or policies.**



12 respondents

**31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



12 respondents

## H. Section 7

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report