

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 09/12/2025





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run on 09/12/2025

Custom Survey

1 survey(s) 71 response(s)

## Report Filters

**School:**  
N/A

**Ethnicity:**  
N/A

**Experience:**  
N/A

**Gender:**  
N/A

**Role:**  
N/A

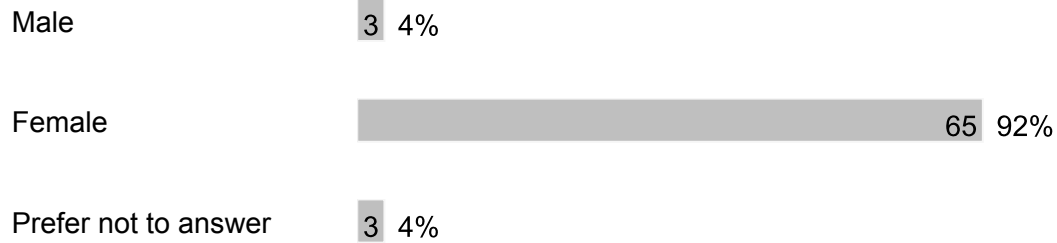
**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

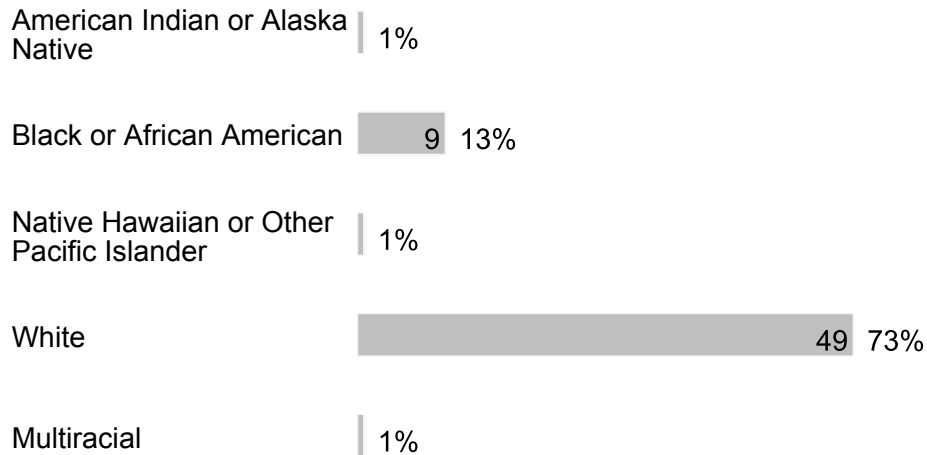
Number of Responses | Percentages of Total Responses

#### 1. Gender



71 respondents

#### 2. Ethnicity



Other 6 9%

67 respondents

### 3. Ethnicity

Hispanic 11 16%

Not Hispanic or Latino 49 72%

Prefer not to answer 8 12%

68 respondents

### 4. Role

School Administrator 1 1%

Support Staff 7 10%

Teacher 46 65%

Educational Support Professional 9 13%

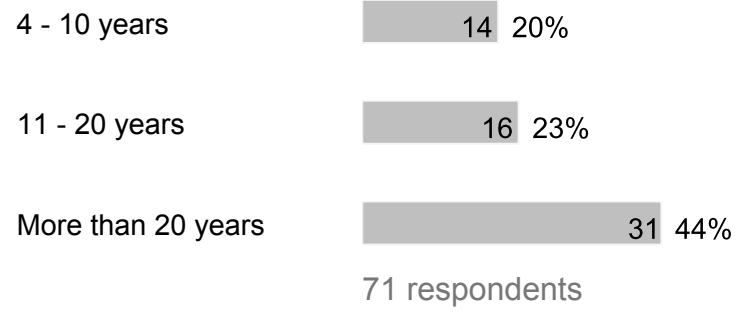
Clerical 1 1%

Other 7 10%

71 respondents

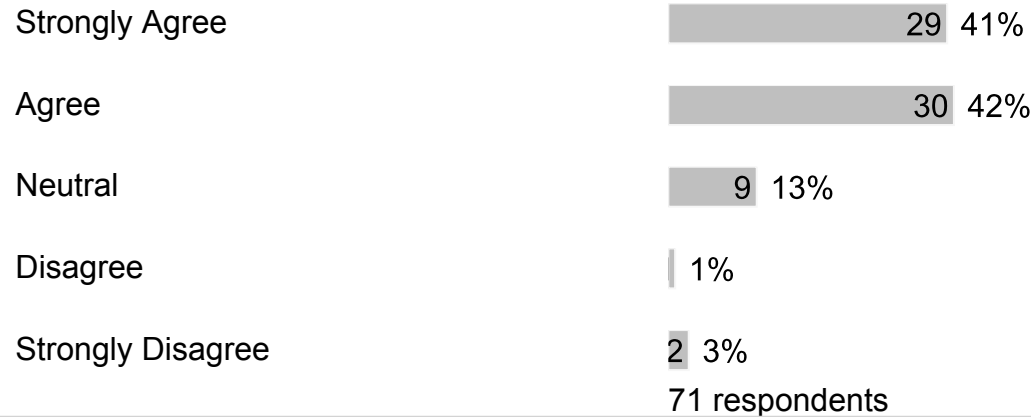
### 5. Experience

1 - 3 years 10 14%

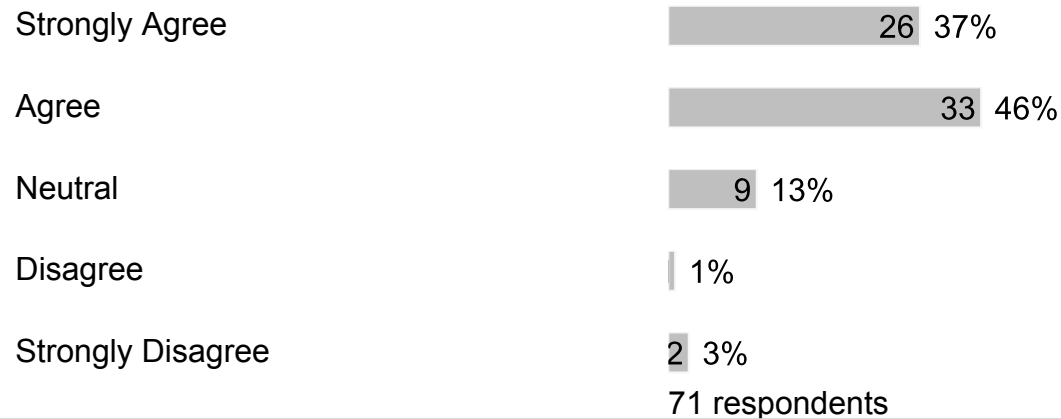


## C. Section 2

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



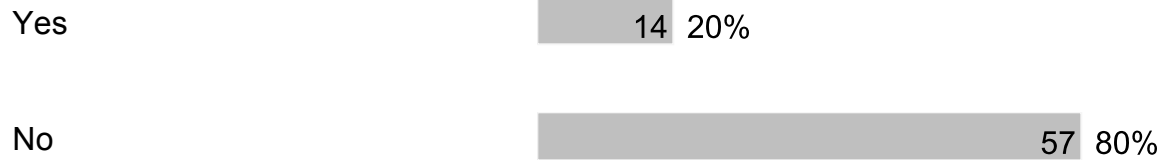
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





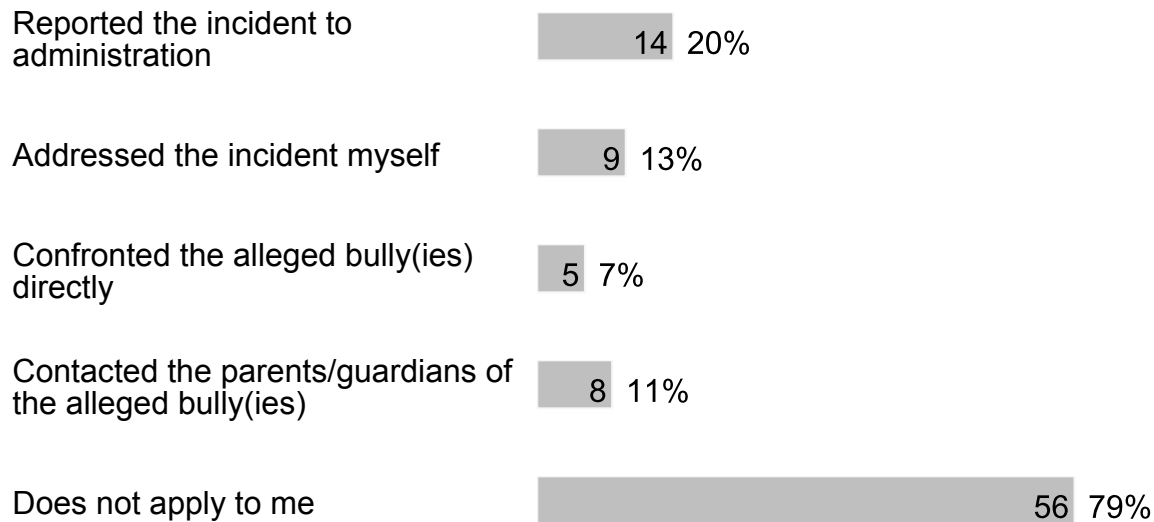
71 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



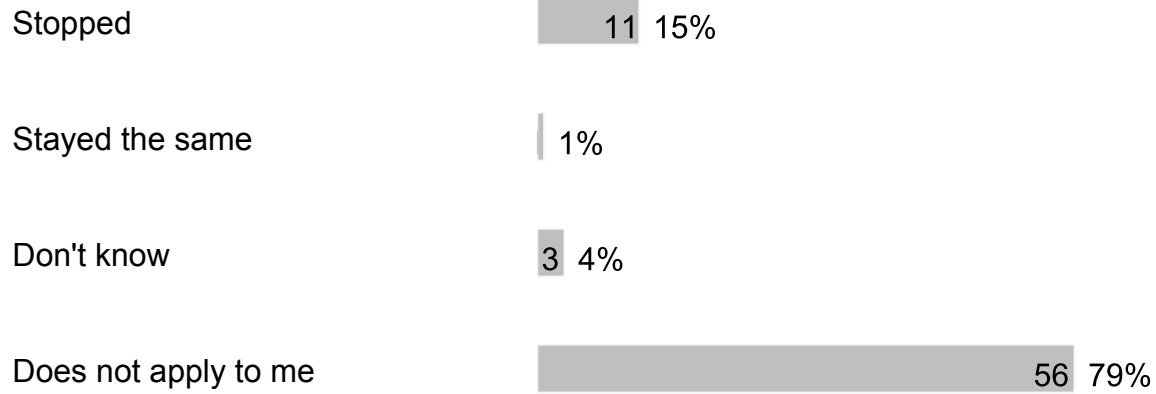
71 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



71 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



71 respondents

**7. In my school, rules are applied equally to students.**



71 respondents

## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  46 65%

Agree  24 34%

Neutral  1 1%


71 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree  33 46%

Agree  27 38%

Neutral  10 14%

Disagree  1 1%

71 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree  36 51%

Agree  31 44%

Neutral  4 6%

71 respondents

## F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 36 51%

Agree 33 46%

Neutral 2 3%

71 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 55 77%

Agree 16 23%

71 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 42 59%

Agree 17 24%

Neutral 8 11%

Disagree 4 6%

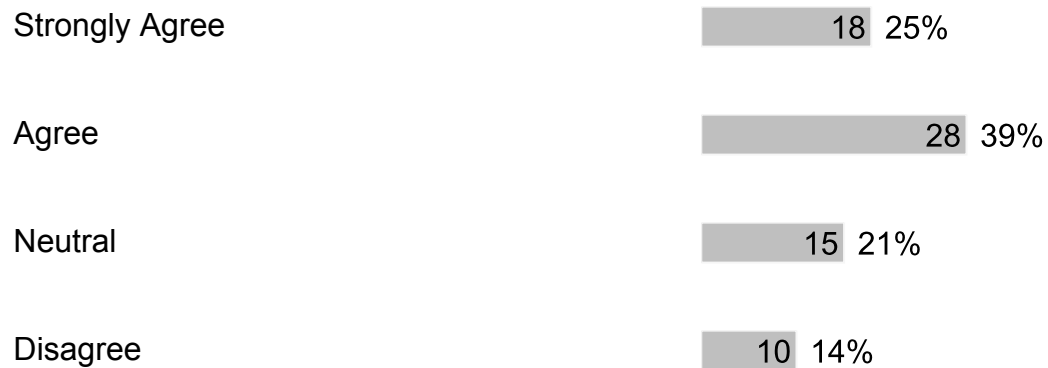
71 respondents

**4. In my school, adults treat students with respect.**



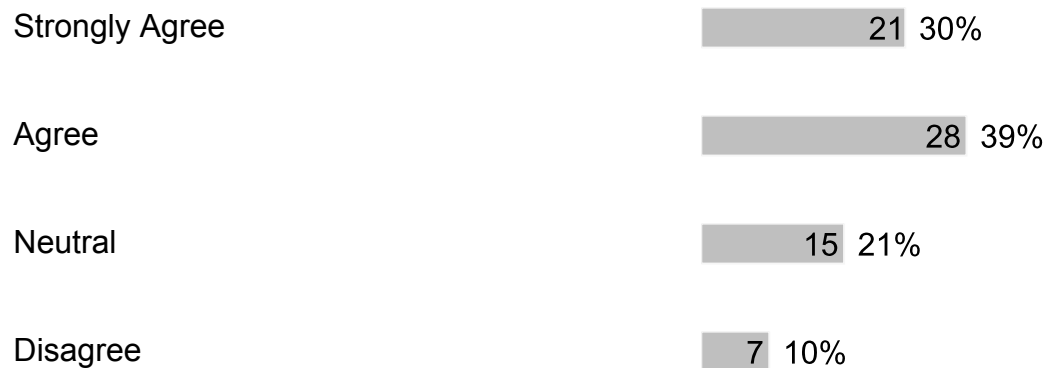
71 respondents

**5. In my school, students treat adults with respect.**



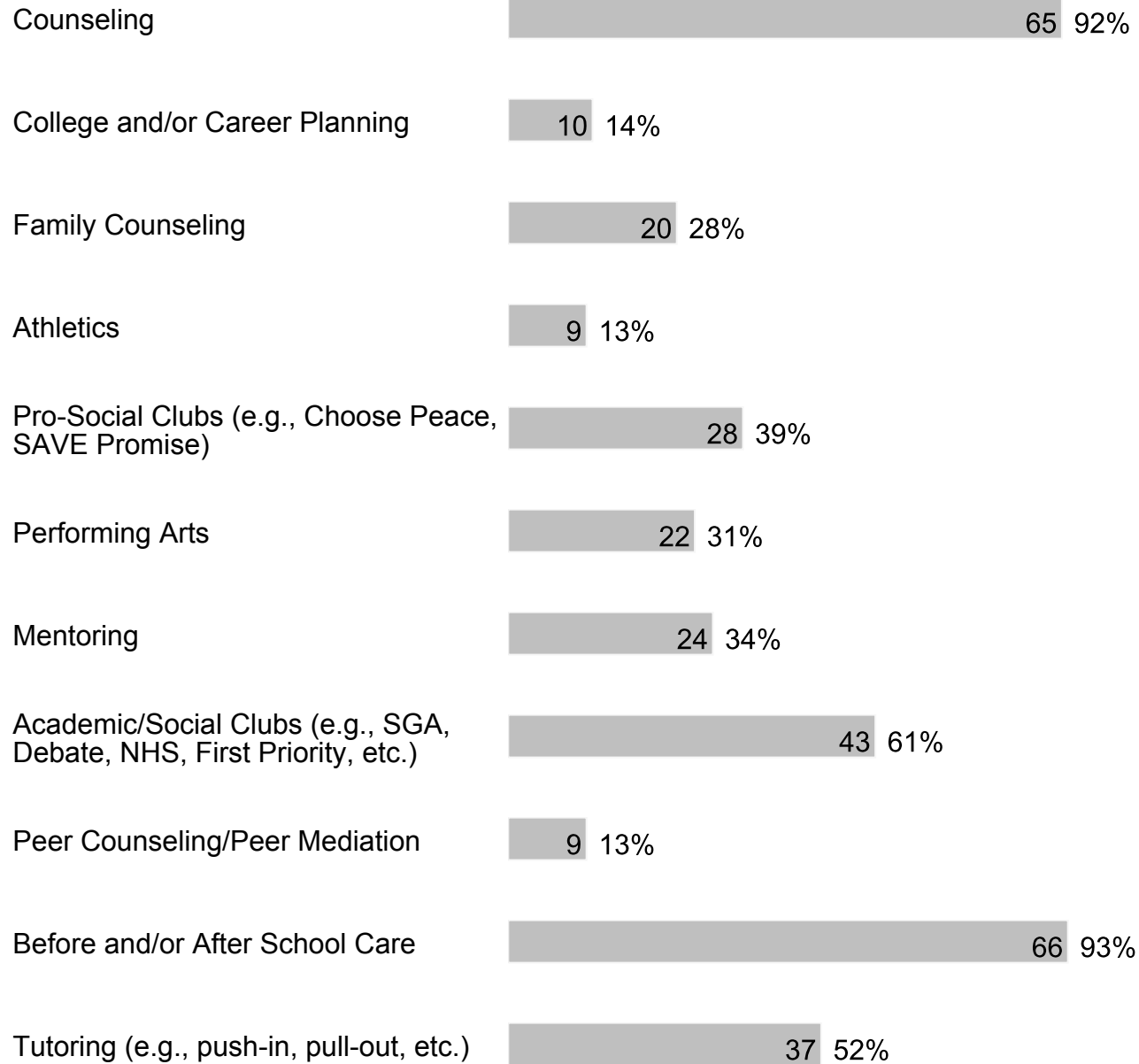
71 respondents

**6. In my school, colleagues/adults treat each other with respect.**



71 respondents

7. At my school the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 39 55%

Other 8 11%

71 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree 15 21%

Agree 30 43%

Neutral 19 27%

Disagree 5 7%

Strongly Disagree 1 1%

70 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 19 27%

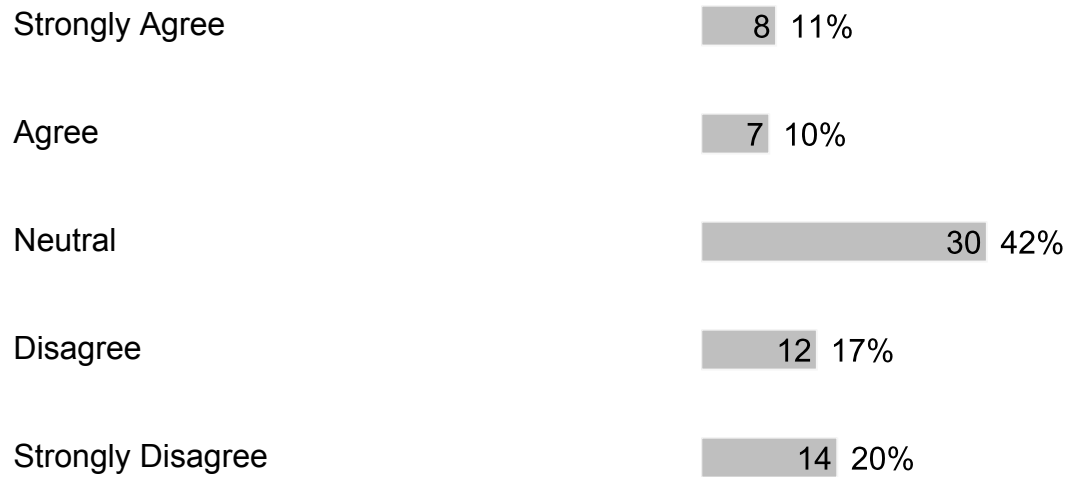
Agree 41 58%

Neutral 7 10%

Disagree 4 6%

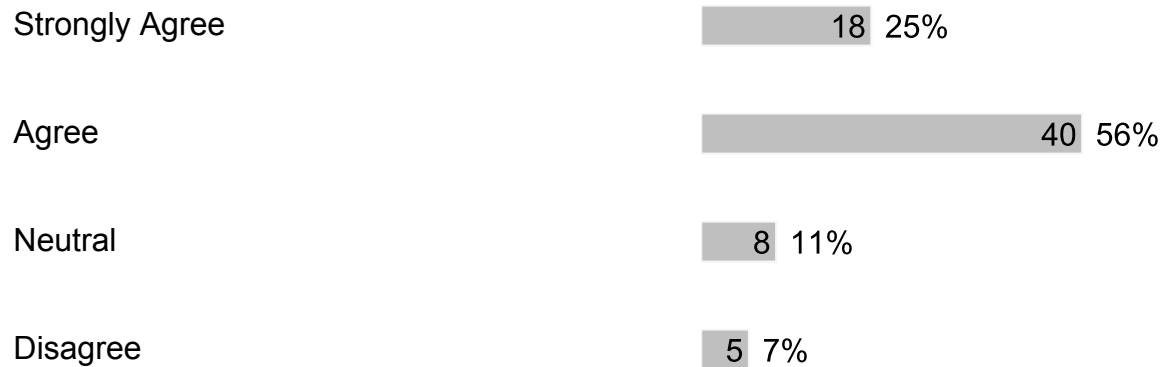
71 respondents

**10. I enjoy eating food prepared by the cafeteria.**



71 respondents

**11. Families regularly participate in school involvement activities offered by our school.**



71 respondents

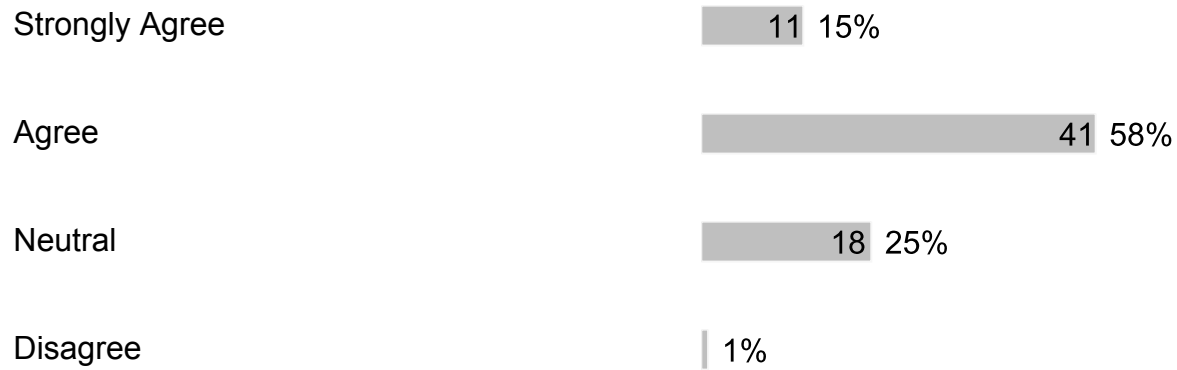
**12. Our school has a family resource center and/or a staff member assigned to work with families.**





71 respondents

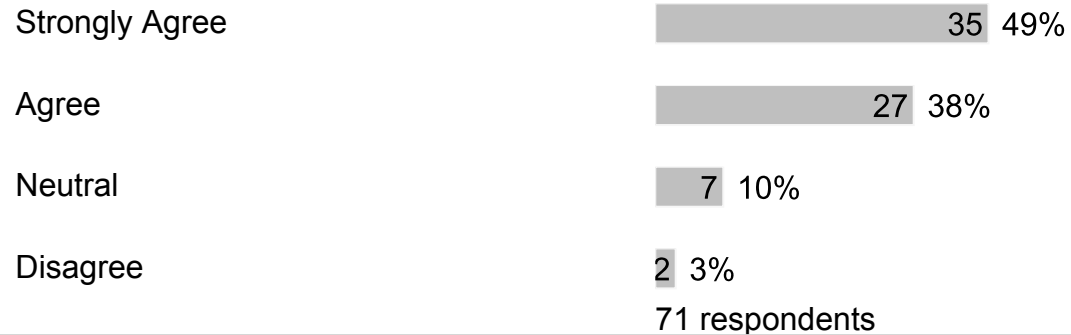
**13. Our school asks families for their ideas on the best way to communicate school-related information.**



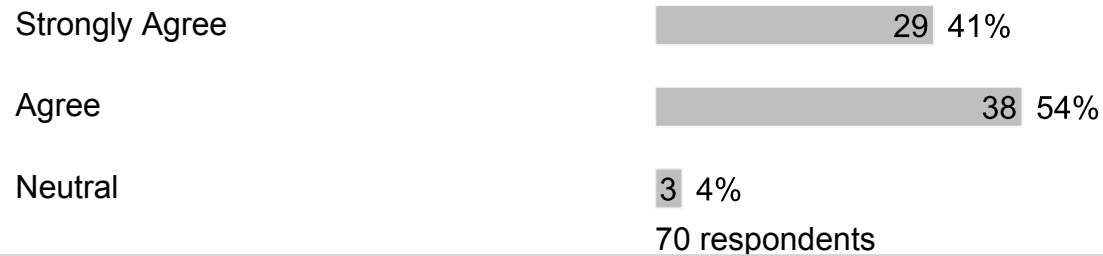
71 respondents

## G. Section 6

### 1. Our school has a culture of high expectations.



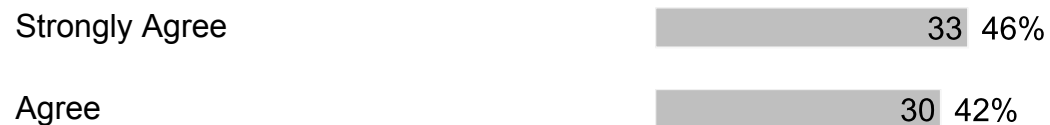
### 2. Our school has a continuous improvement process.



### 3. Our school's leaders expect staff members to hold all students to high academic standards.



### 4. Our school's leaders hold themselves accountable for student learning.



Neutral 6 8%

Disagree 2 3%

71 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**

Strongly Agree 41 58%

Agree 29 41%

Neutral 1 1%

71 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**

Strongly Agree 37 52%

Agree 30 42%

Neutral 2 3%

Disagree 1 1%

Strongly Disagree 1 1%

71 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**

Strongly Agree 32 45%

Agree 33 46%

Neutral 5 7%

Disagree 1 1%

71 respondents

**8.** In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



71 respondents

**9.** Our school uses the results of student assessments to improve teaching and learning.



71 respondents

**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



71 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 2 3%

Strongly Disagree 1 1%

71 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**

Strongly Agree 35 49%

Agree 27 38%

Neutral 9 13%

71 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**

Strongly Agree 28 40%

Agree 29 41%

Neutral 11 16%

Disagree 2 3%

70 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

Strongly Agree 33 47%

Agree 26 37%

Neutral 10 14%

Strongly Disagree 1 1%

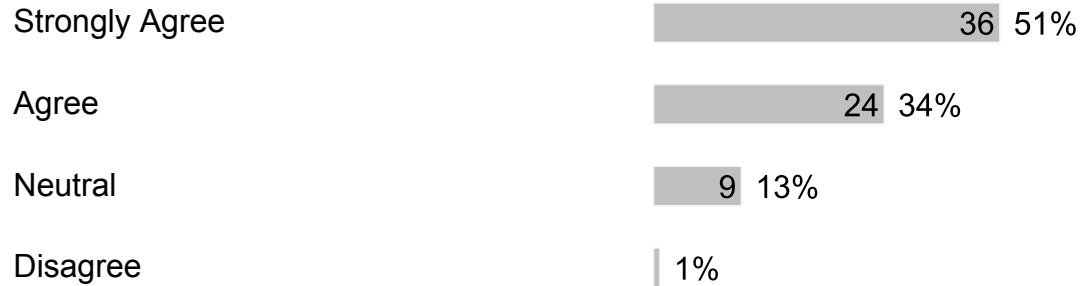
70 respondents

**15. I use formative assessments to monitor student progress.**



68 respondents

**16.** I participate in targeted professional learning activities designed to meet the individual needs of my students.



70 respondents

**17.** Teachers participate in collaborative learning communities across grade levels and/or content areas.



70 respondents

**18.** The school ensures I receive formal training in the use of student assessment data.



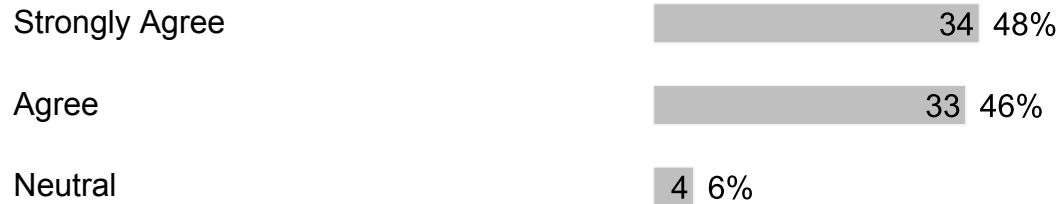
70 respondents

**19. In our school, staff members provide peer coaching to teachers.**



71 respondents

**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**



71 respondents

**21. I am provided with professional development opportunities that are relevant to my role.**



70 respondents

**22. Our school shares responsibility for student learning with its staff, parents and community members.**



Neutral 12 17%  
71 respondents

**23. I feel confident in my classroom management strategies.**

Strongly Agree 40 57%

Agree 24 34%

Neutral 6 9%

70 respondents

**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**

Strongly Agree 28 39%

Agree 26 37%

Neutral 17 24%

71 respondents

**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**

Strongly Agree 29 41%

Agree 38 54%

Neutral 3 4%

70 respondents

**26. Most teachers report student progress in easy to understand language to families.**

Strongly Agree 30 42%

Agree 35 49%

Neutral 6 8%

71 respondents

**27.** I provide students with timely feedback about their learning.



70 respondents

**28.** I schedule conferences to share student learning progress with families.



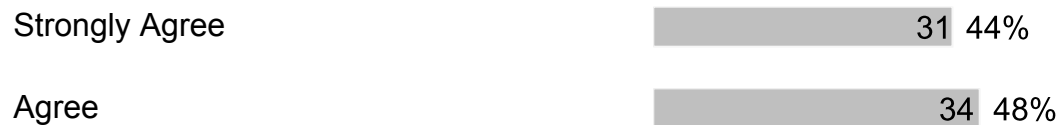
71 respondents

**29.** Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



71 respondents

**30.** Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Neutral 6 8%

71 respondents

**31. I regularly post information online or send home a newsletter.**

Strongly Agree 24 34%

Agree 26 37%

Neutral 16 23%

Disagree 1 1%

Strongly Disagree 3 4%

70 respondents

**32. Our school communicates well about its goals and activities.**

Strongly Agree 32 45%

Agree 36 51%

Neutral 3 4%

71 respondents

**33. Our school communicates information in ways that are easy for families to understand.**

Strongly Agree 29 41%

Agree 37 53%

Neutral 4 6%

70 respondents

**34. I am accessible via (check all that apply):**



71 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



71 respondents

## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report