

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/24/2025



Custom Survey

1 survey(s) 64 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	10	16%
Female	50	79%
Prefer not to answer	3	5%

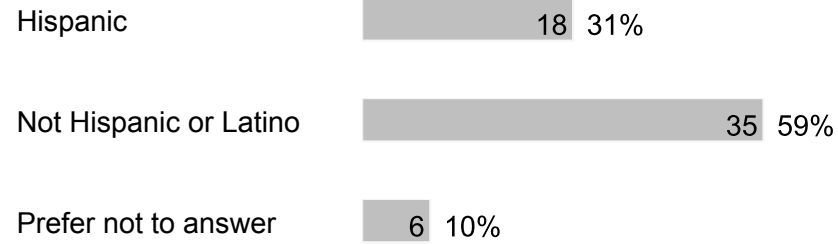
63 respondents

2. Ethnicity

Asian	1	2%
Black or African American	3	5%
White	47	78%
Multiracial	1	2%
Other	8	13%

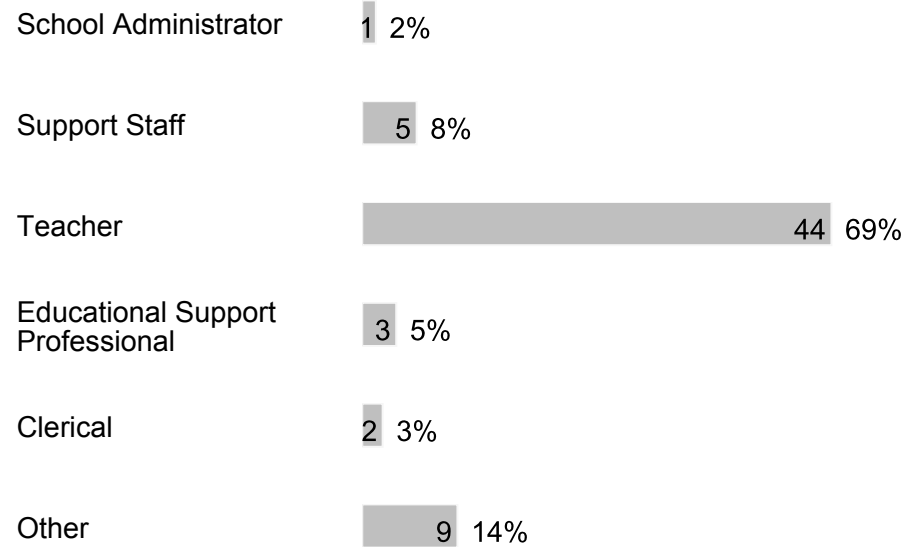
60 respondents

3. Ethnicity



59 respondents

4. Role



64 respondents

5. Experience



11 - 20 years



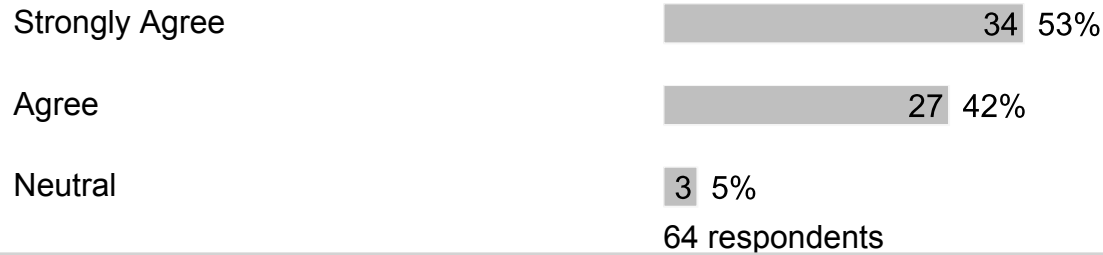
More than 20 years



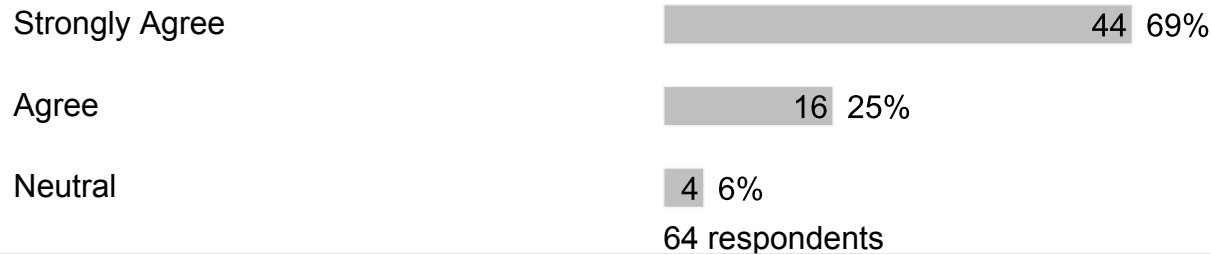
64 respondents

C. Section 2

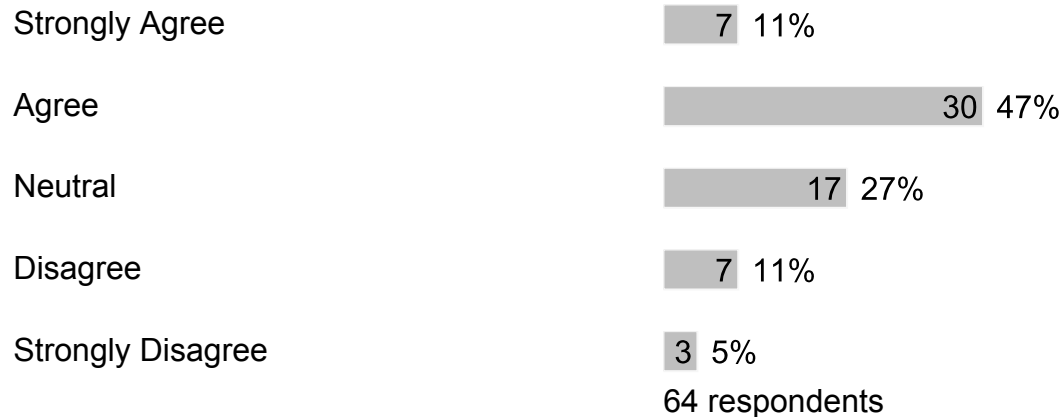
1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

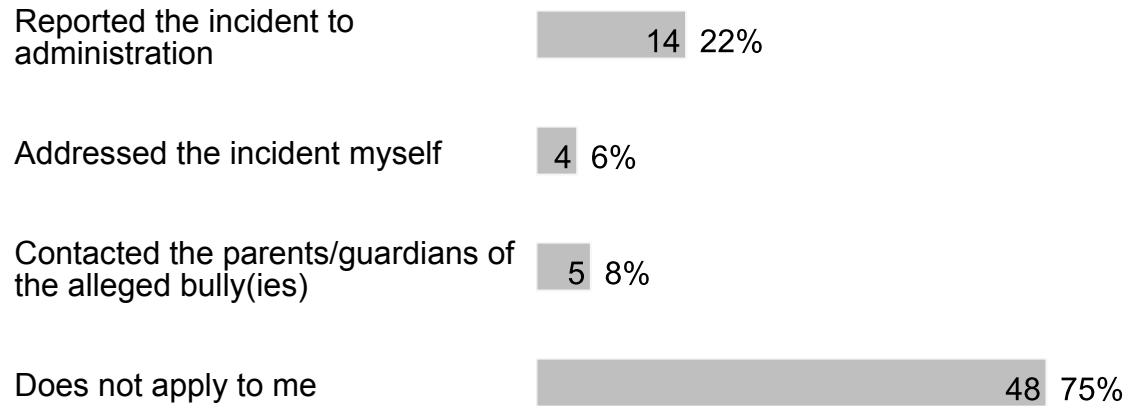


4. Has a student reported an incident of bullying or cyberbullying to you this year?



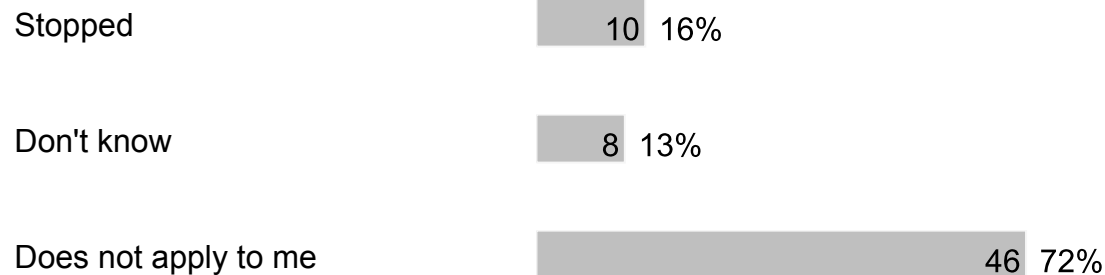
64 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



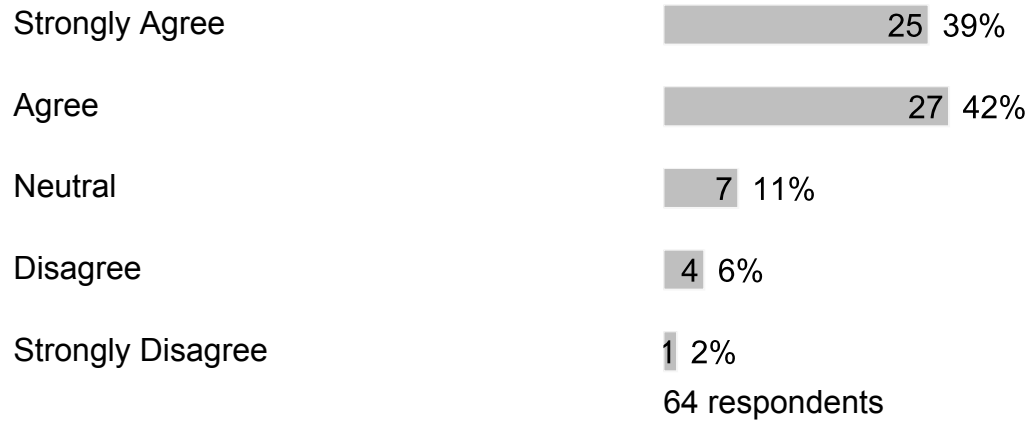
64 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



64 respondents

7. In my school, rules are applied equally to students.



D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  45 70%

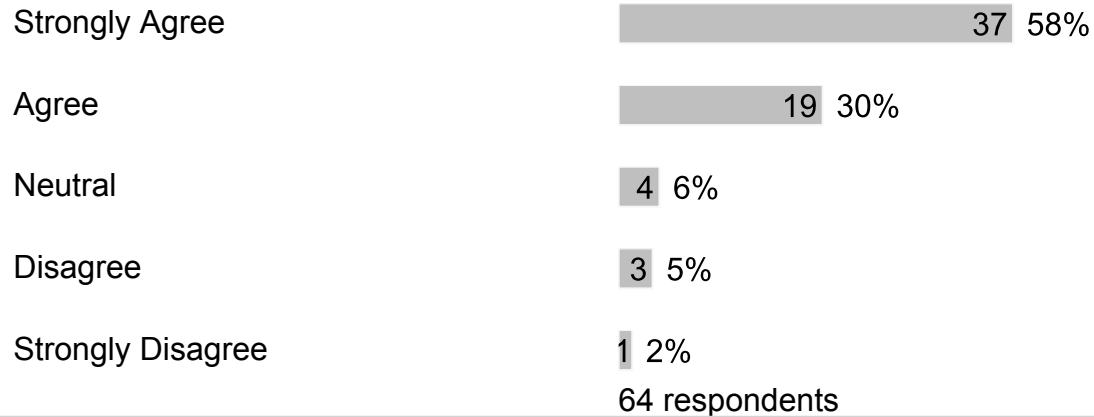
Agree  16 25%

Neutral  3 5%

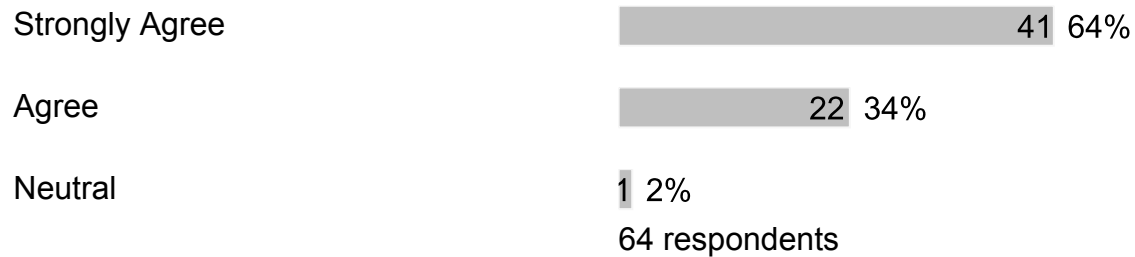
64 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 36 56%

Agree 28 44%

64 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 44 69%

Agree 17 27%

Neutral 3 5%

64 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 32 50%

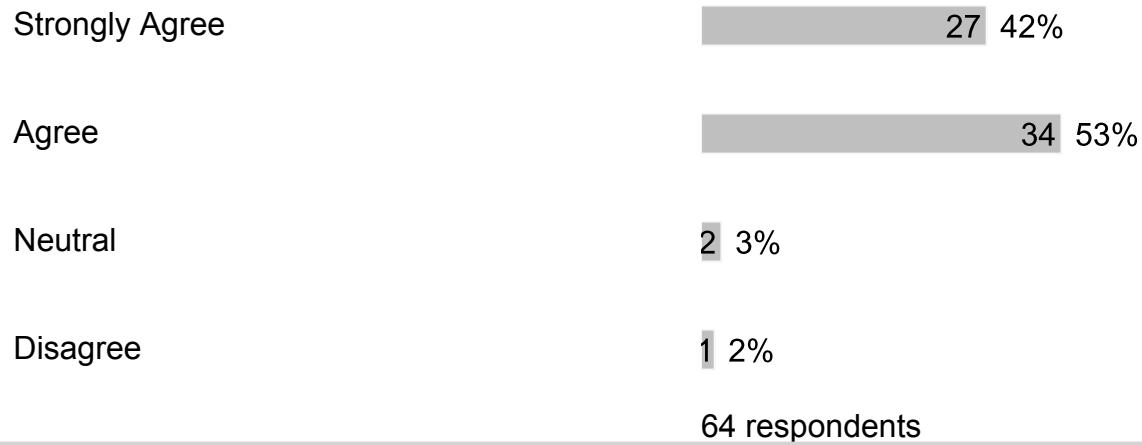
Agree 25 39%

Neutral 4 6%

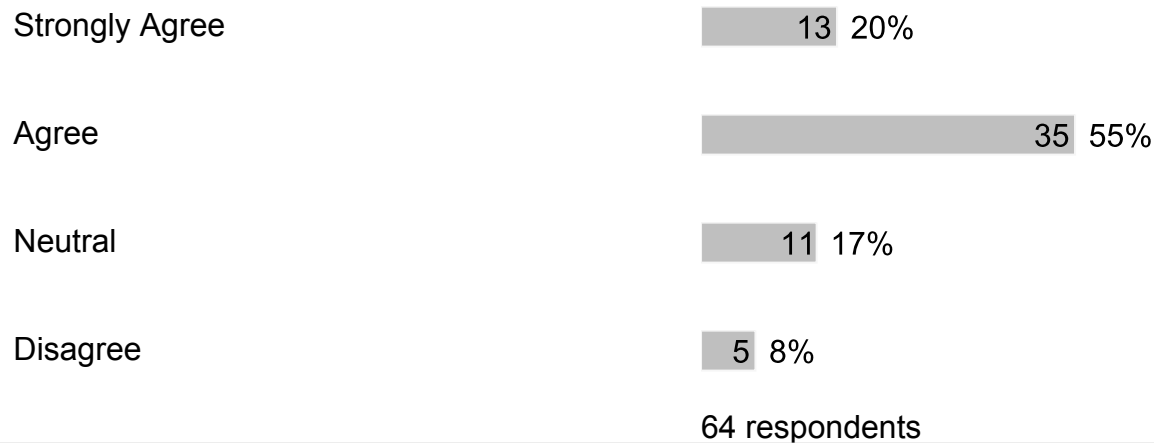
Disagree 3 5%

64 respondents

4. In my school, adults treat students with respect.



5. In my school, students treat adults with respect.



6. In my school, colleagues/adults treat each other with respect.

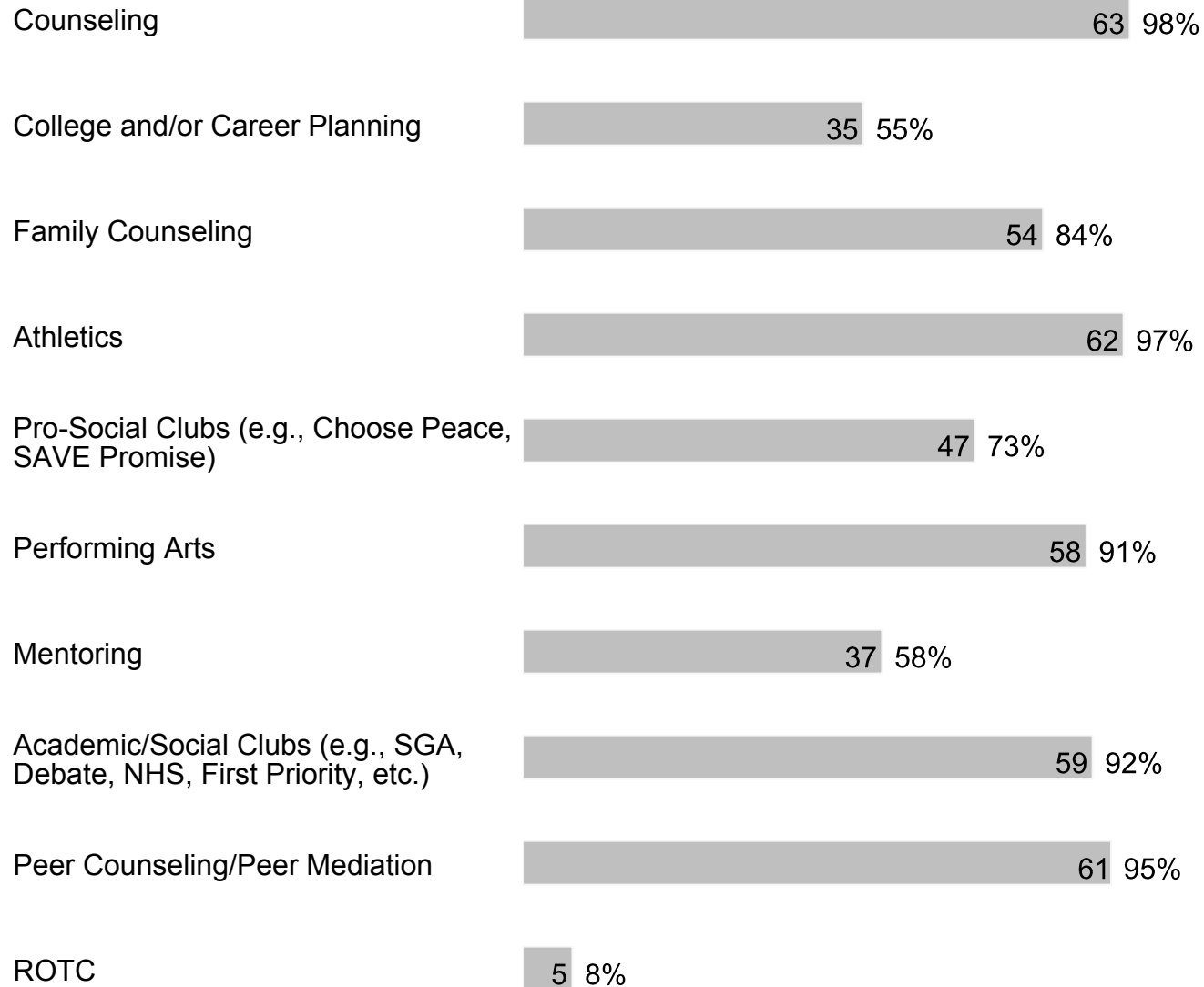


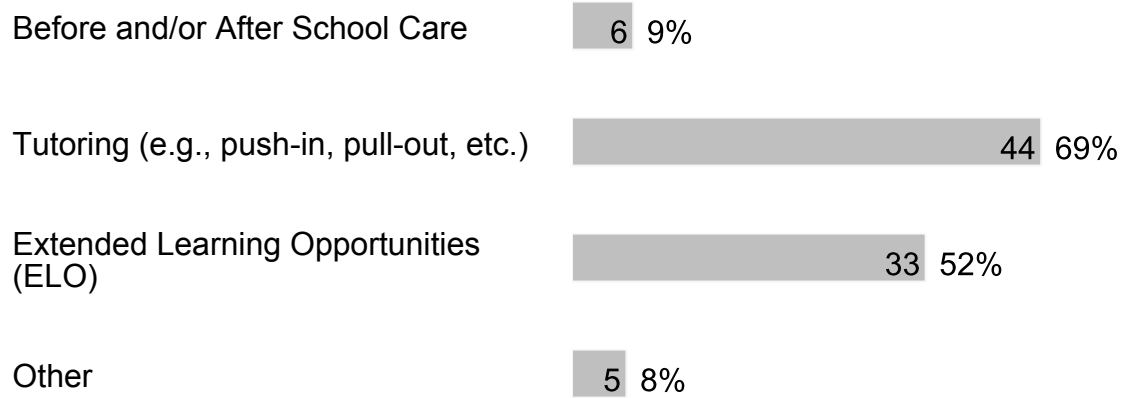
Disagree

3 5%

64 respondents

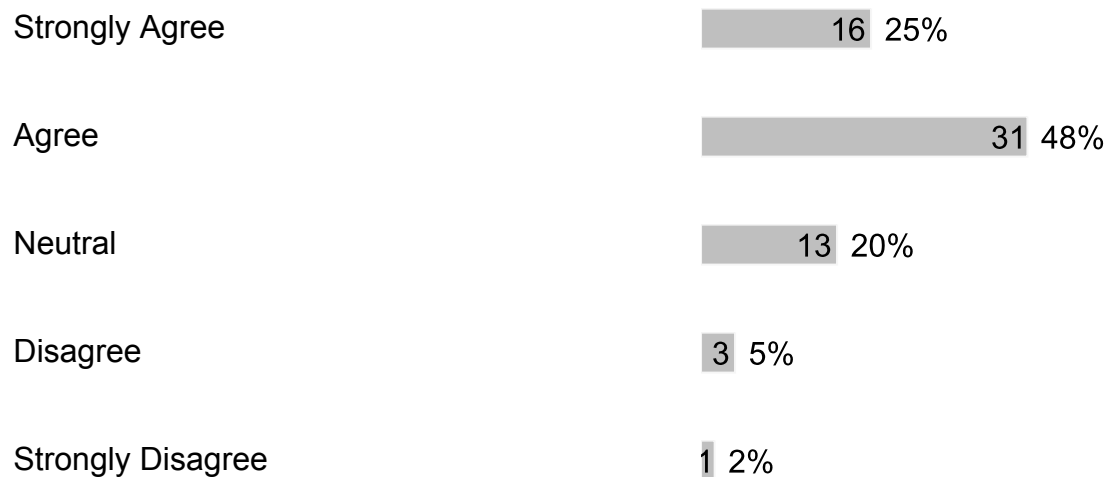
7. At my school the following programs/services are available (check all that apply):





64 respondents

8. Our school implements changes based on the feedback from staff.



64 respondents

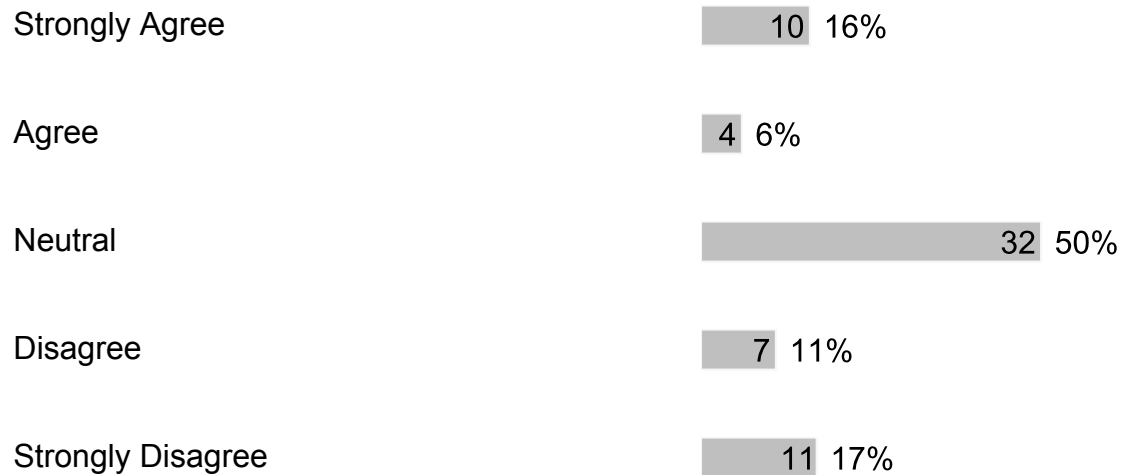
9. Our school maintains facilities that support student learning.





64 respondents

10. I enjoy eating food prepared by the cafeteria.



64 respondents

11. Families regularly participate in school involvement activities offered by our school.



64 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



64 respondents

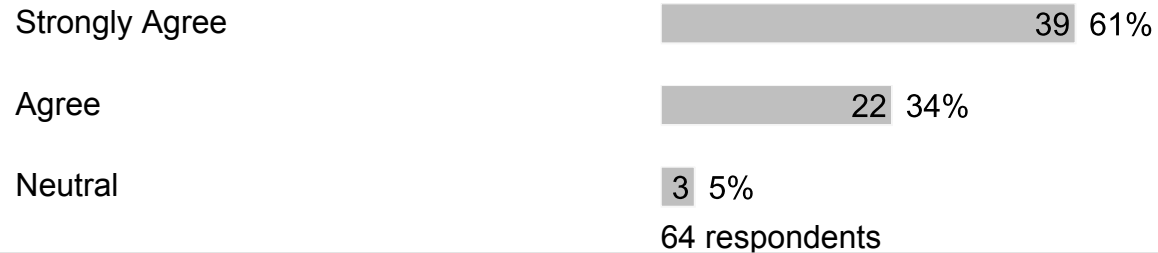
13. Our school asks families for their ideas on the best way to communicate school-related information.



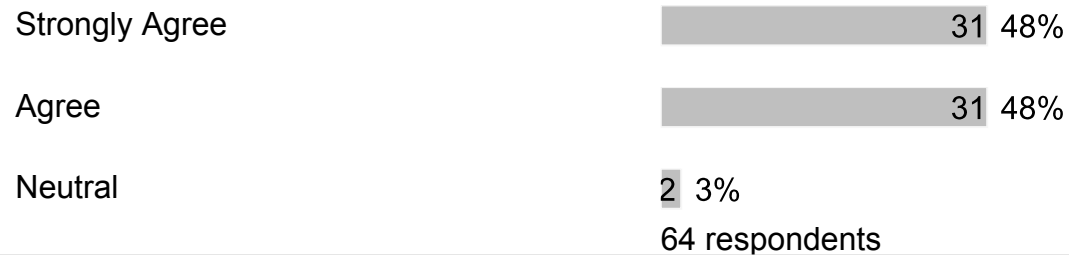
64 respondents

G. Section 6

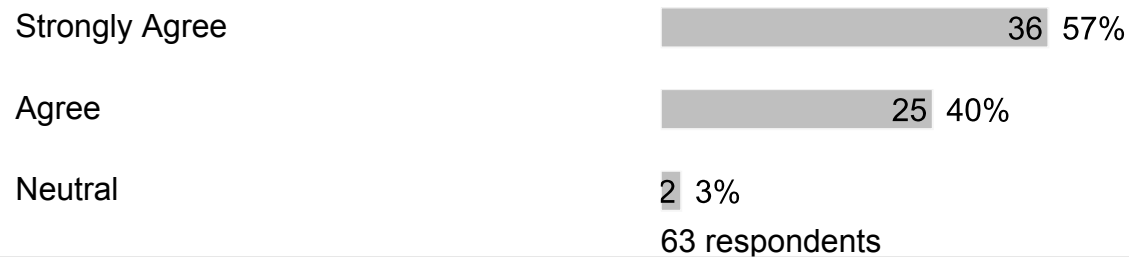
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 4 6%
Disagree 5 8%
Strongly Disagree 1 2%

64 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 42 66%
Agree 20 31%
Neutral 2 3%

64 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 34 53%
Agree 25 39%
Neutral 4 6%

Disagree 1 2%

64 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 30 47%
Agree 28 44%
Neutral 4 6%

Disagree 2 3%

64 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



64 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



64 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



64 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 3 5%
64 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 35 55%
Agree 22 34%
Neutral 7 11%
64 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 31 48%
Agree 24 38%
Neutral 9 14%
64 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 35 55%
Agree 20 31%
Neutral 9 14%
64 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 35 55%
Agree 21 33%
Neutral 8 13%

64 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



64 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



64 respondents

18. The school ensures I receive formal training in the use of student assessment data.



64 respondents

19. In our school, staff members provide peer coaching to teachers.



Neutral 9 14%
63 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 34 53%

Agree 29 45%

Disagree 1 2%

64 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 31 48%

Agree 28 44%

Neutral 4 6%

Disagree 1 2%

64 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 28 44%

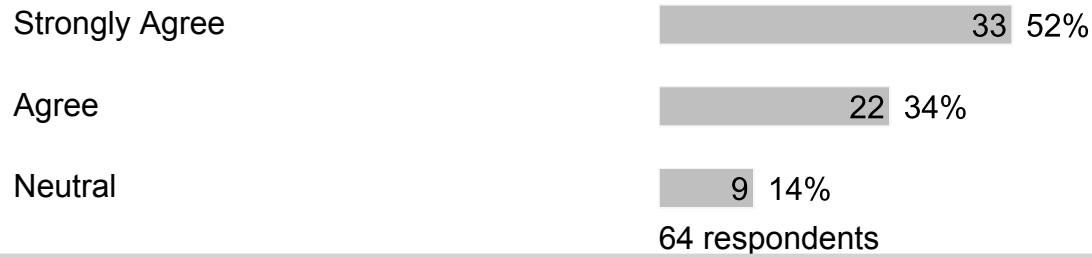
Agree 31 48%

Neutral 3 5%

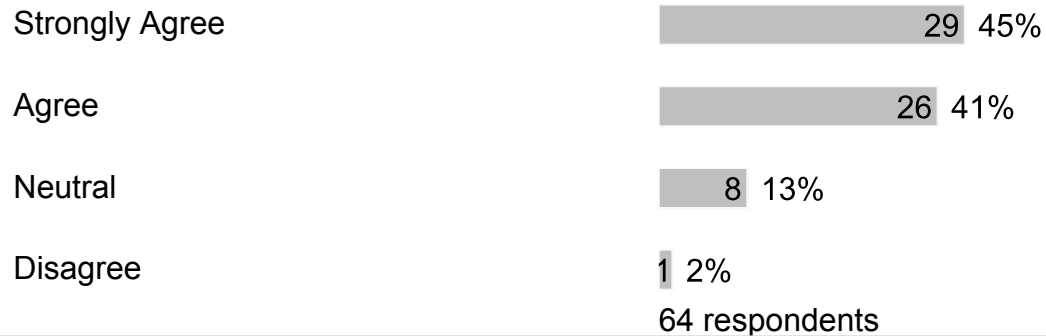
Disagree 2 3%

64 respondents

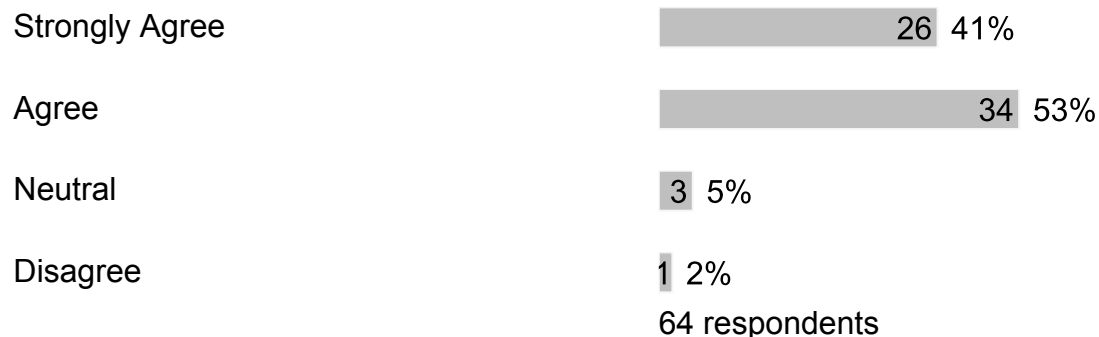
23. I feel confident in my classroom management strategies.



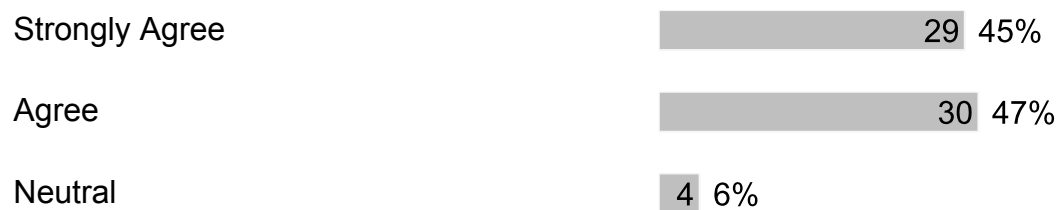
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.



Disagree 1 2%
64 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 33 52%

Agree 23 36%

Neutral 8 13%

64 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 15 23%

2 times per year 9 14%

3 or more times per year 8 13%

Does not apply 32 50%

64 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

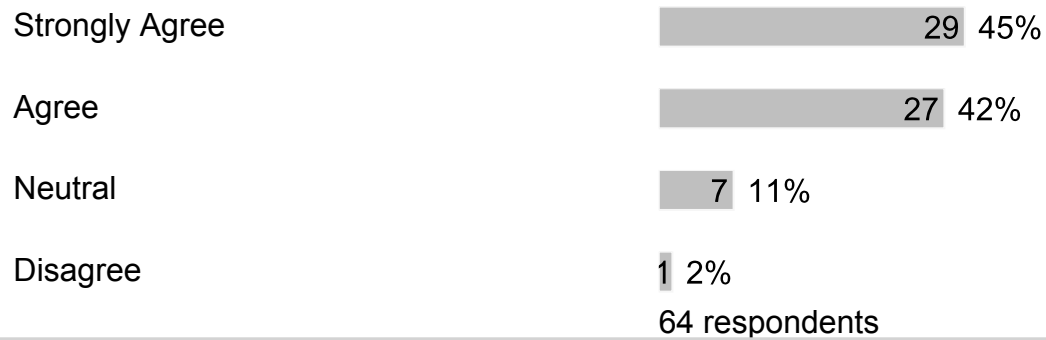
Strongly Agree 38 60%

Agree 22 35%

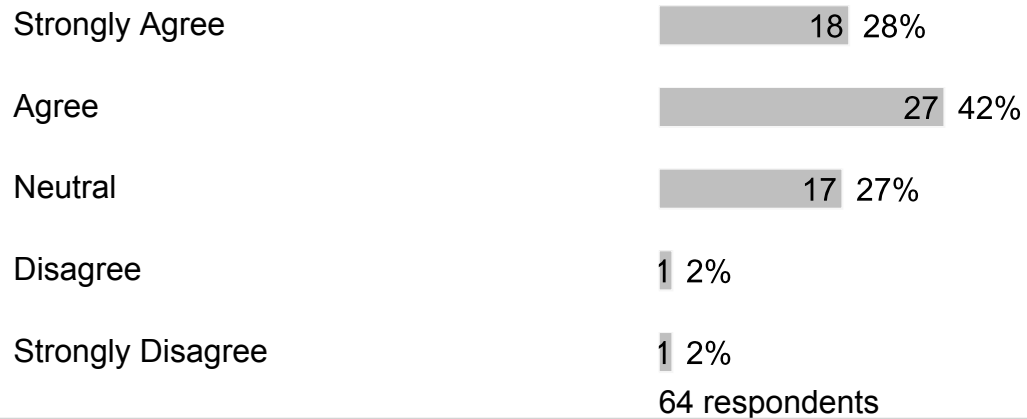
Neutral 3 5%

63 respondents

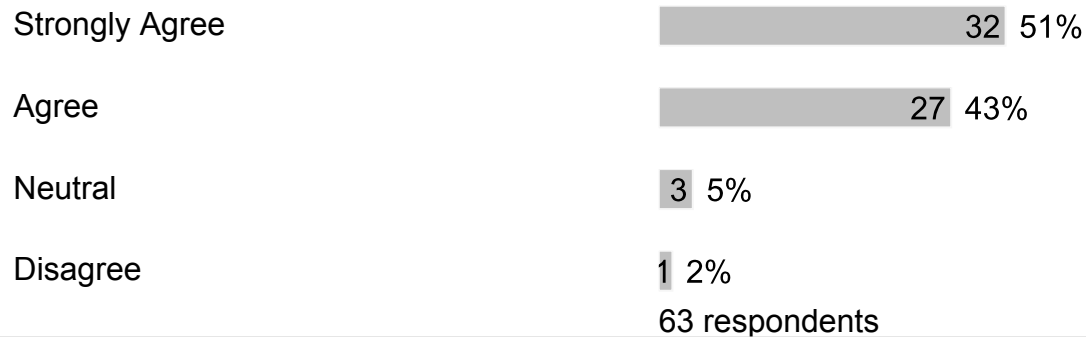
30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



31. I regularly post information online or send home a newsletter.



32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.



Agree 31 48%

Neutral 5 8%

64 respondents

34. I am accessible via (check all that apply):

Emails 64 100%

Texts 29 45%

Phone calls 53 83%

Personal visits 38 59%

64 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 36 58%

Agree 21 34%

Neutral 4 6%

Disagree 1 2%

62 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report