

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/26/2025





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Custom Survey

1 survey(s) 79 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

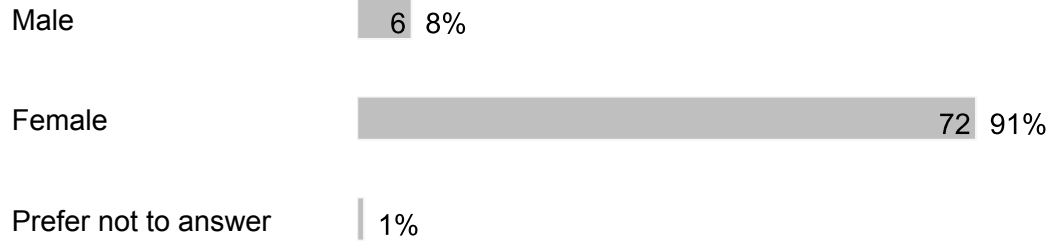
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

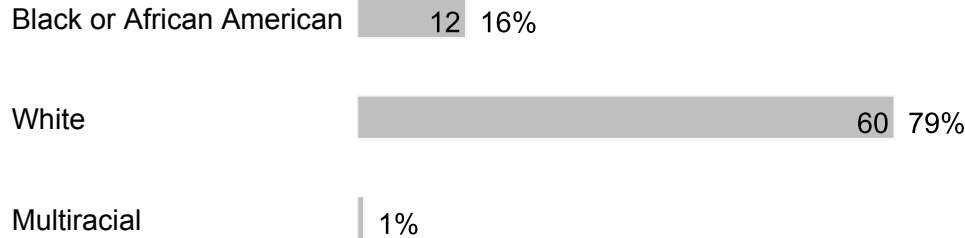
Number of Responses | Percentages of Total Responses

1. Gender



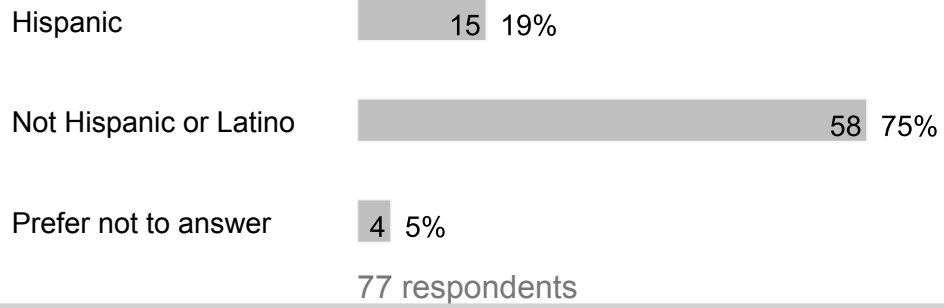
79 respondents

2. Ethnicity

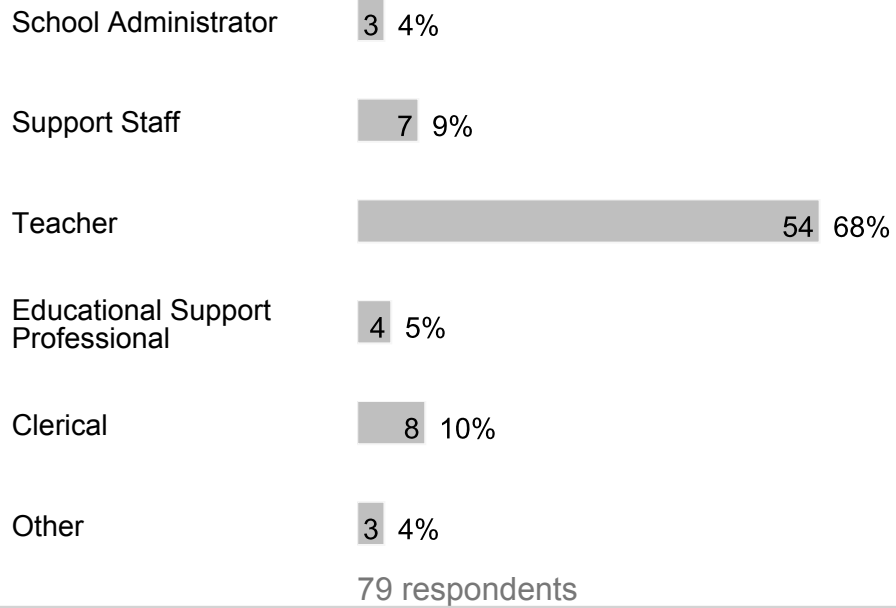


76 respondents

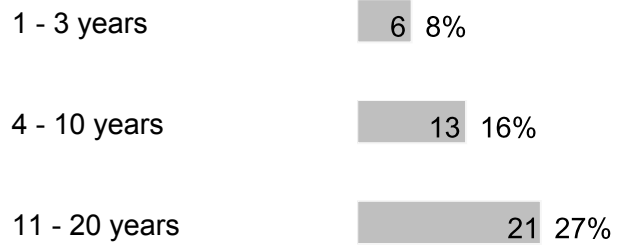
3. Ethnicity



4. Role



5. Experience



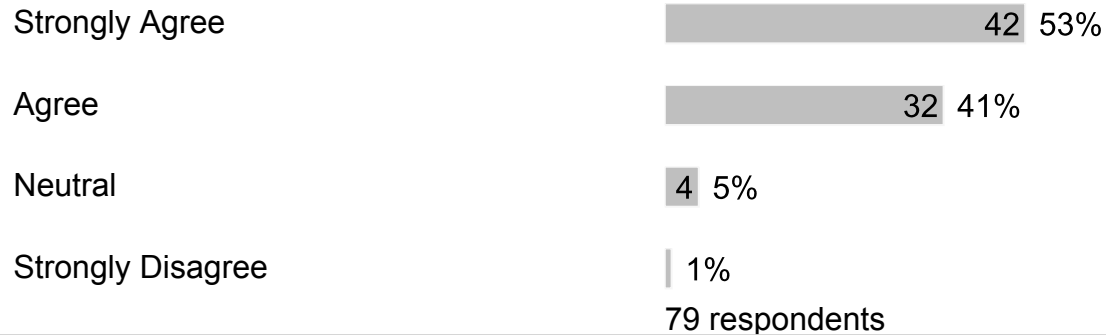
More than 20 years



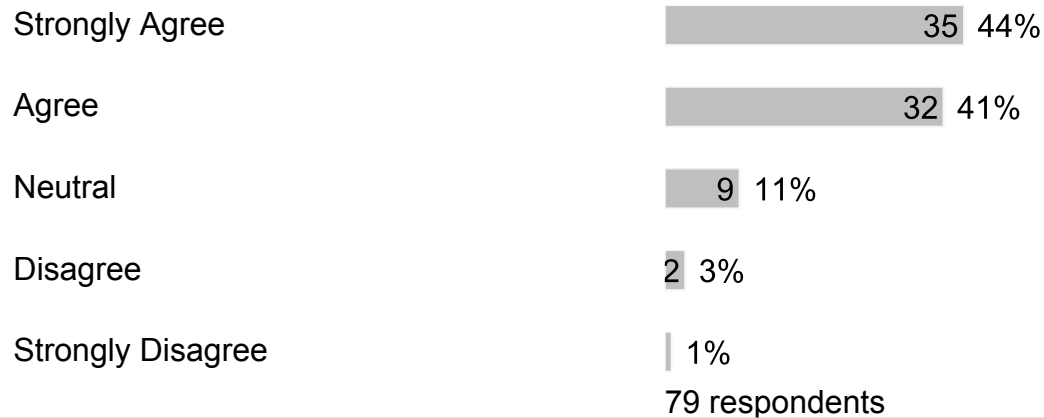
79 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



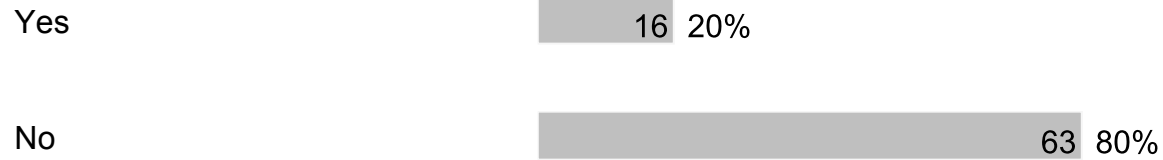
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





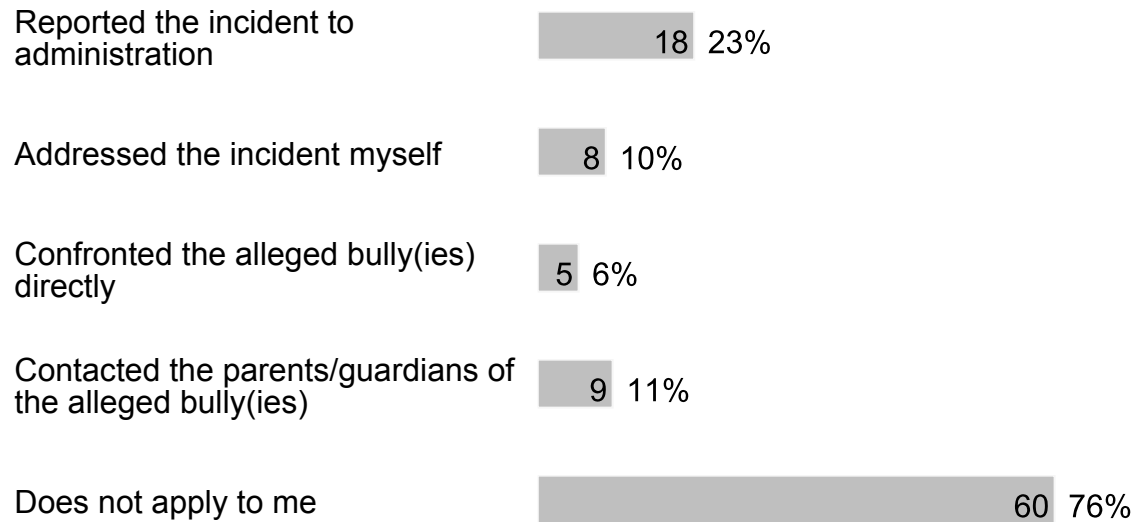
79 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



79 respondents

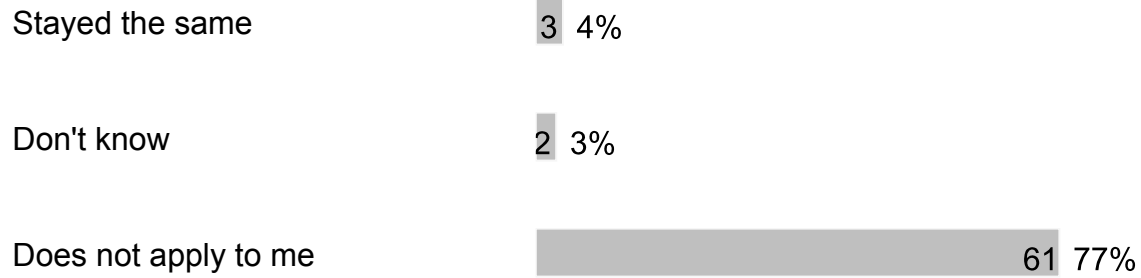
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



79 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:





79 respondents

7. In my school, rules are applied equally to students.



79 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  49 62%

Agree  24 30%

Neutral  5 6%

Strongly Disagree  1%

79 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree  31 39%

Agree  31 39%

Neutral  5 6%

Disagree  12 15%

79 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree  37 47%

Agree  37 47%

Neutral  4 5%

Disagree  1 1%

79 respondents

F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 45 57%

Agree 34 43%

79 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 63 80%

Agree 16 20%

79 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 47 59%

Agree 23 29%

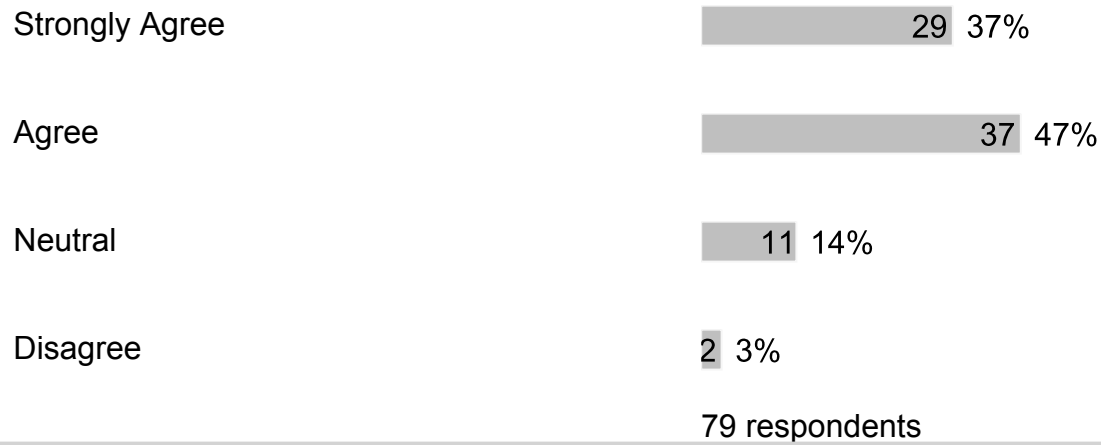
Neutral 3 4%

Disagree 4 5%

Strongly Disagree 2 3%

79 respondents

4. In my school, adults treat students with respect.



5. In my school, students treat adults with respect.



6. In my school, colleagues/adults treat each other with respect.



Disagree 6 8%

Strongly Disagree 1 1%

79 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 64 81%

College and/or Career Planning 2 3%

Family Counseling 26 33%

Athletics 8 10%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 50 63%

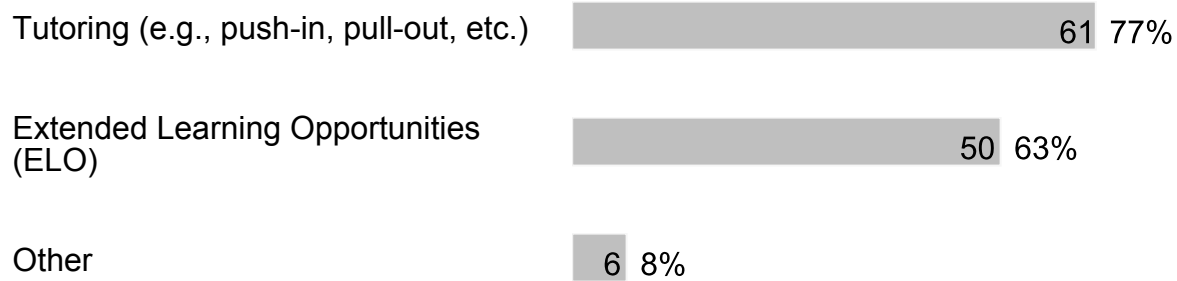
Performing Arts 13 16%

Mentoring 34 43%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 56 71%

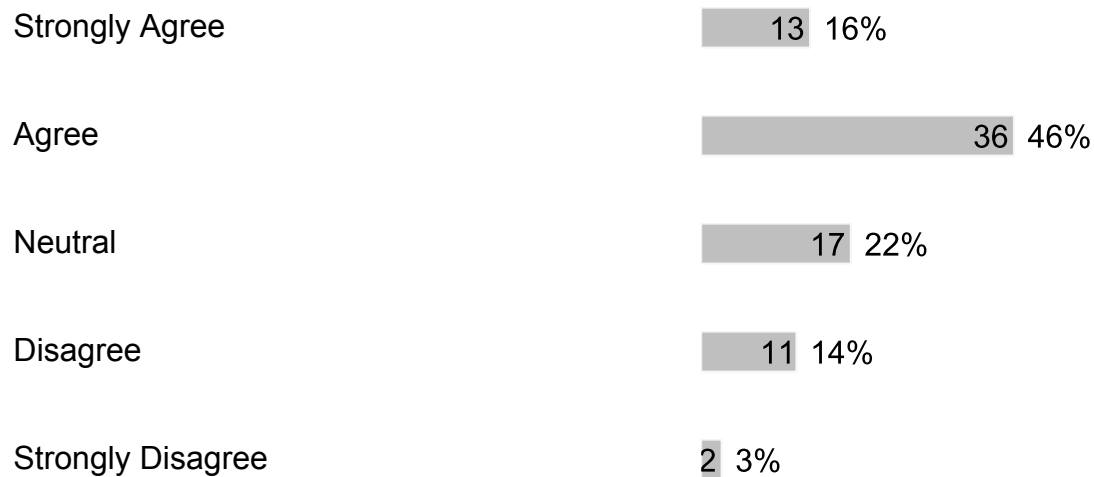
Peer Counseling/Peer Mediation 16 20%

Before and/or After School Care 72 91%



79 respondents

8. Our school implements changes based on the feedback from staff.



79 respondents

9. Our school maintains facilities that support student learning.



Disagree 2 3%

79 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 7 9%

Agree 7 9%

Neutral 27 35%

Disagree 21 27%

Strongly Disagree 16 21%

78 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 11 14%

Agree 43 54%

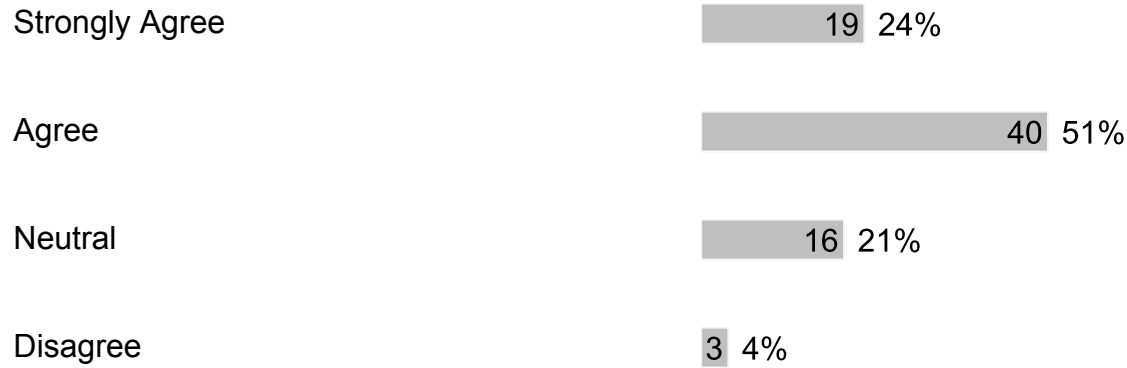
Neutral 13 16%

Disagree 10 13%

Strongly Disagree 2 3%

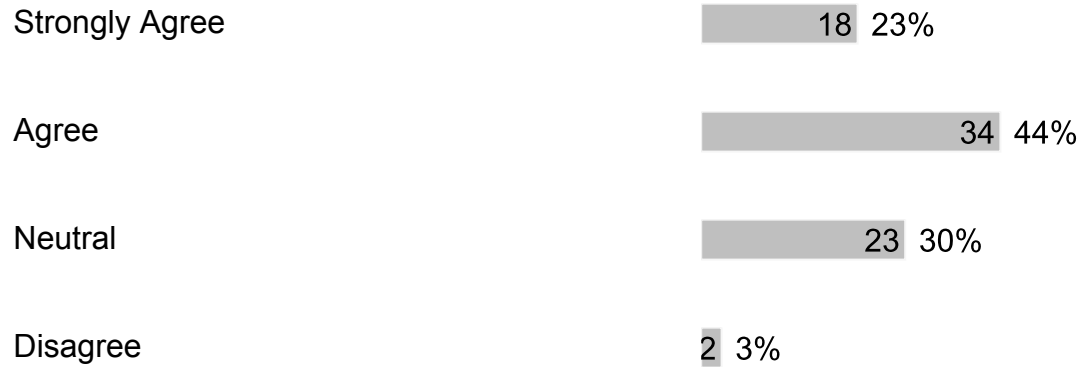
79 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



78 respondents

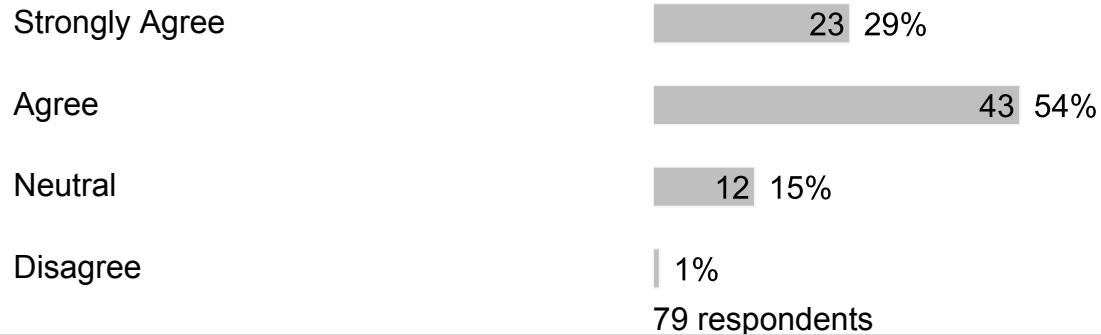
13. Our school asks families for their ideas on the best way to communicate school-related information.



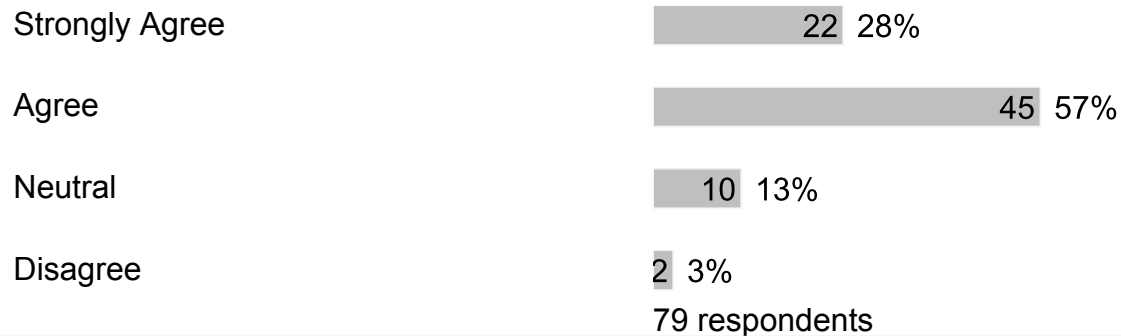
77 respondents

G. Section 6

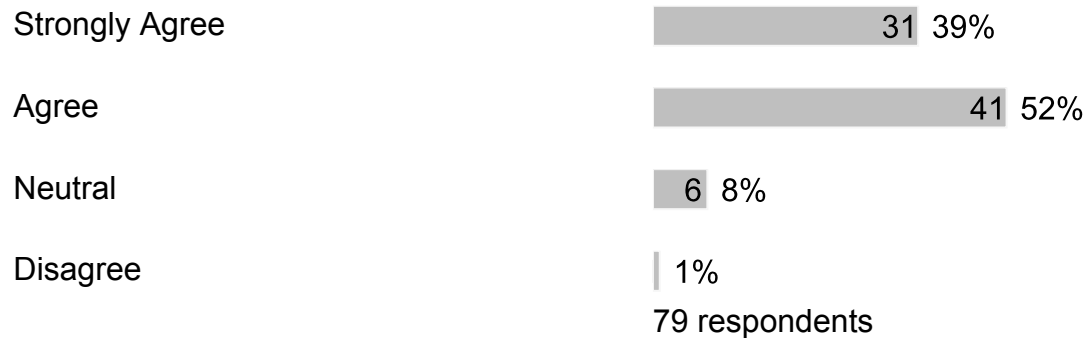
1. Our school has a culture of high expectations.



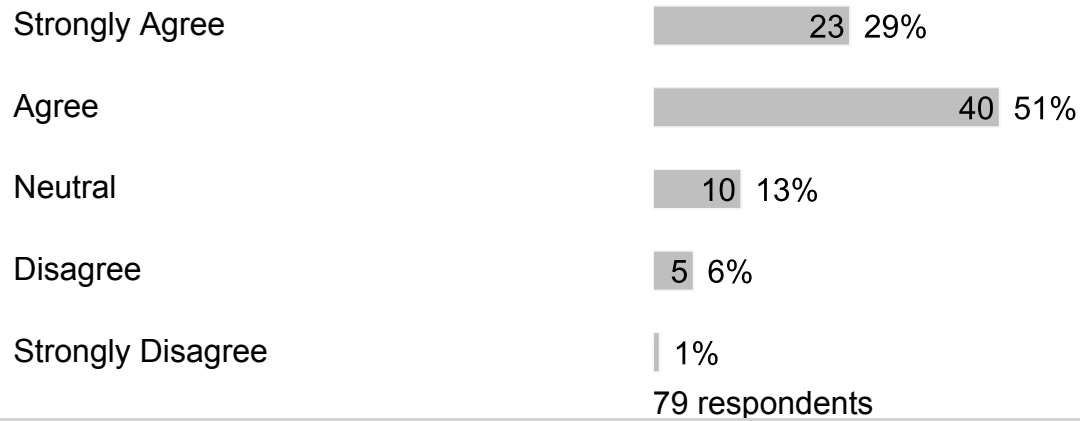
2. Our school has a continuous improvement process.



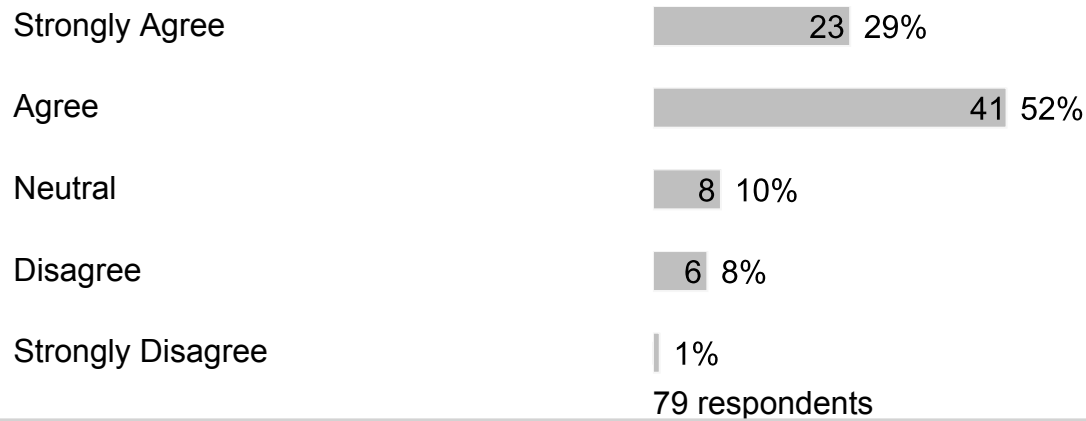
3. Our school's leaders expect staff members to hold all students to high academic standards.



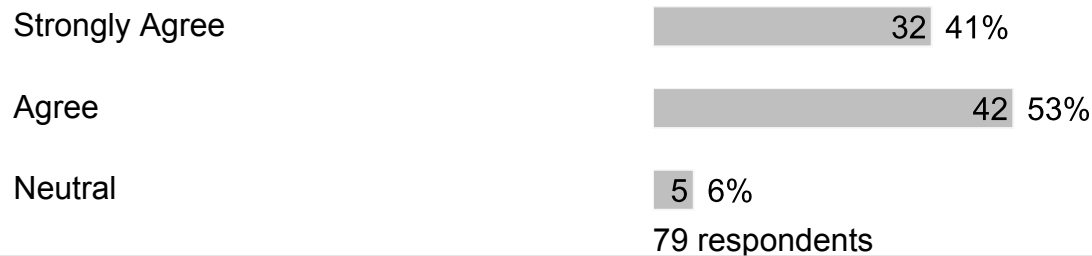
4. Our school's leaders hold themselves accountable for student learning.



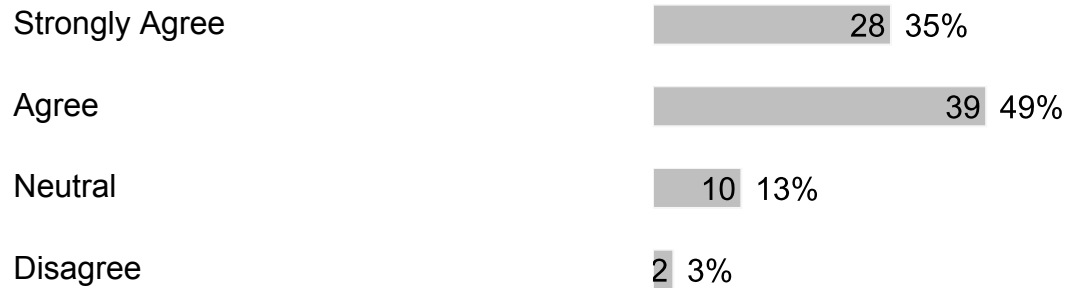
5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



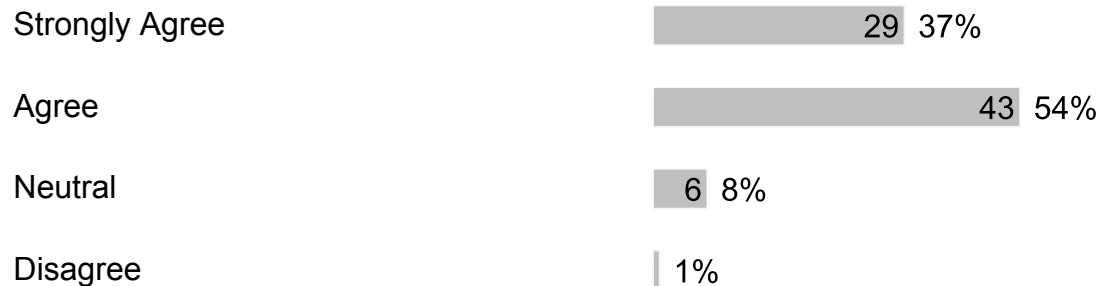
79 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



78 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



79 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Neutral 7 9%
79 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 19 24%
Agree 34 44%
Neutral 20 26%
Disagree 5 6%
78 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 46 58%
Agree 27 34%
Neutral 6 8%
79 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 41 52%
Agree 27 34%
Neutral 11 14%
79 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 42 55%
Agree 27 35%

Neutral 8 10%
77 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 41 53%

Agree 27 35%

Neutral 9 12%

Disagree 1 1%

78 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 37 47%

Agree 32 41%

Neutral 9 12%

78 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 27 34%

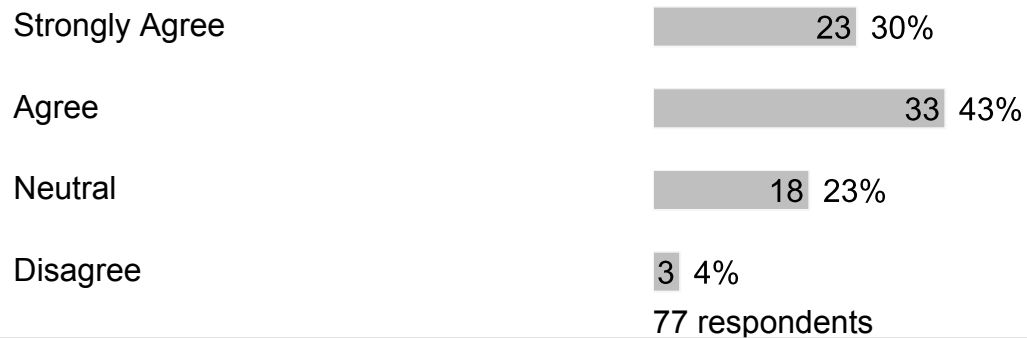
Agree 39 49%

Neutral 11 14%

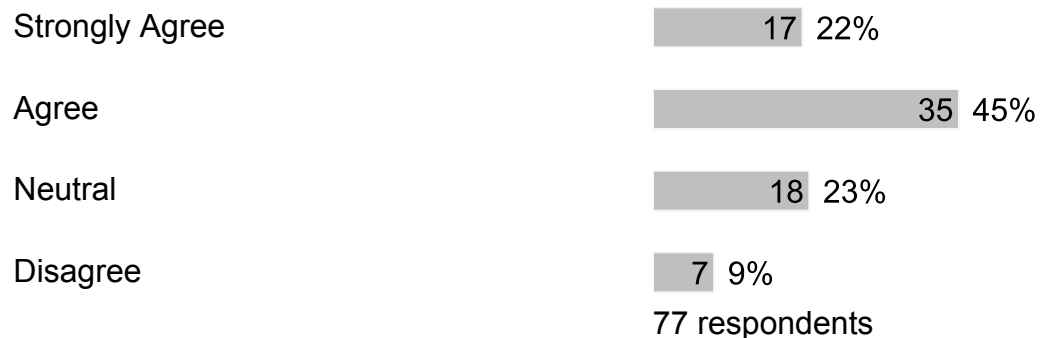
Disagree 2 3%

79 respondents

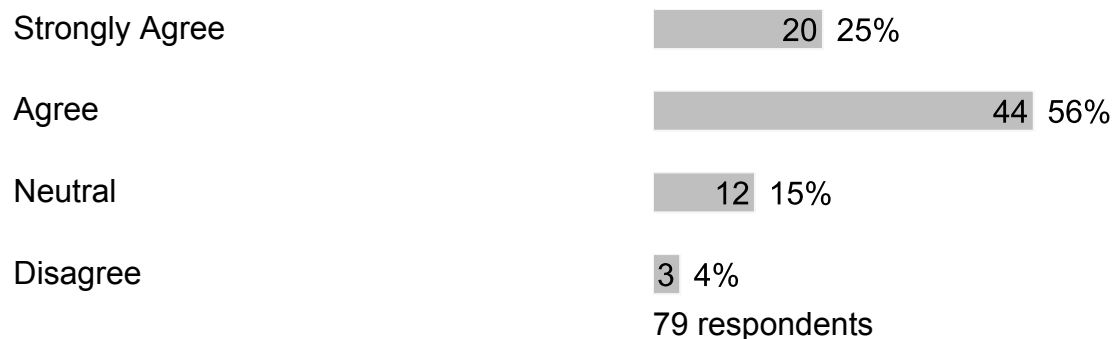
18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



Neutral 5 6%

Disagree 4 5%

79 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 24 31%

Agree 41 53%

Neutral 10 13%

Disagree 3 4%

78 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 43 56%

Agree 27 35%

Neutral 7 9%

77 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 17 22%

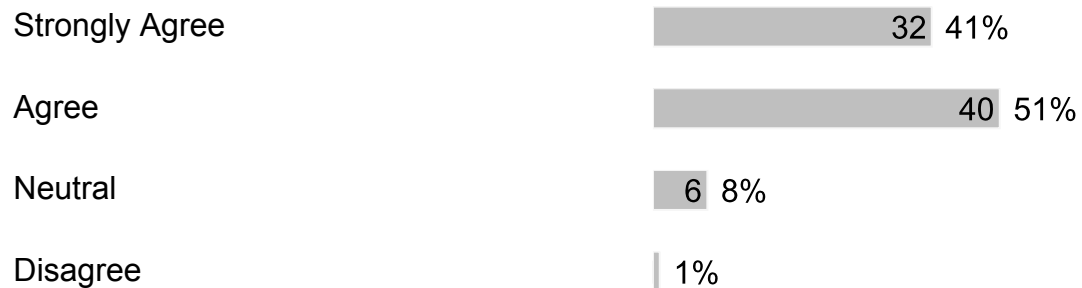
Agree 38 49%

Neutral 17 22%

Disagree 6 8%

78 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



79 respondents

26. Most teachers report student progress in easy to understand language to families.



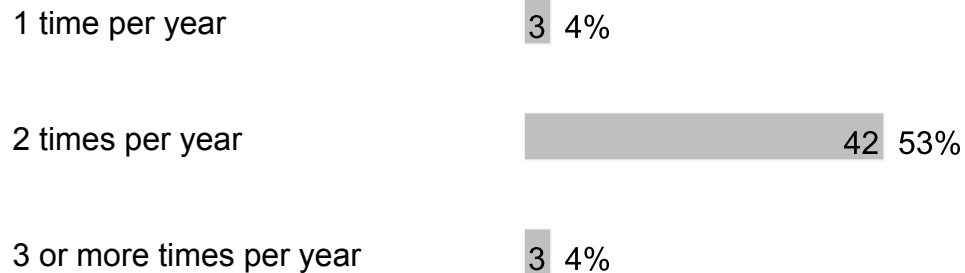
79 respondents

27. I provide students with timely feedback about their learning.



77 respondents

28. I schedule conferences to share student learning progress with families.



Does not apply 31 39%

79 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 37 47%

Agree 37 47%

Neutral 4 5%

Disagree 1 1%

79 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 29 37%

Agree 38 49%

Neutral 11 14%

78 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 34 44%

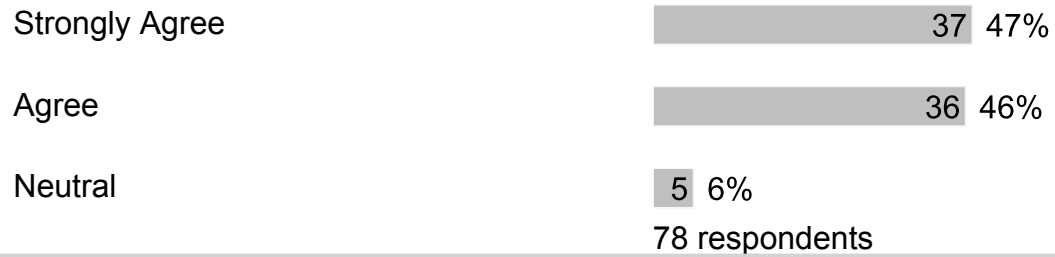
Agree 24 31%

Neutral 17 22%

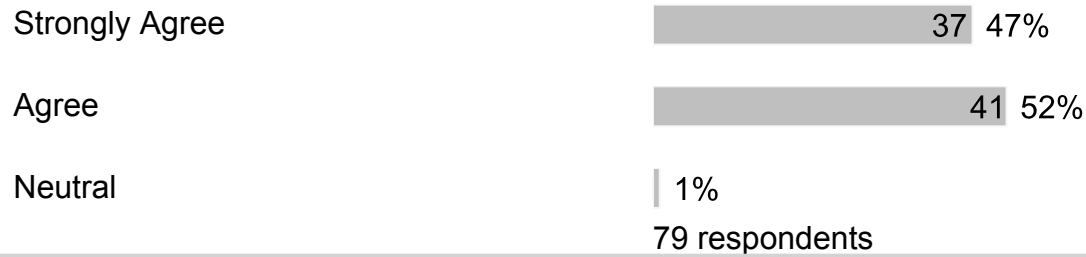
Disagree 3 4%

78 respondents

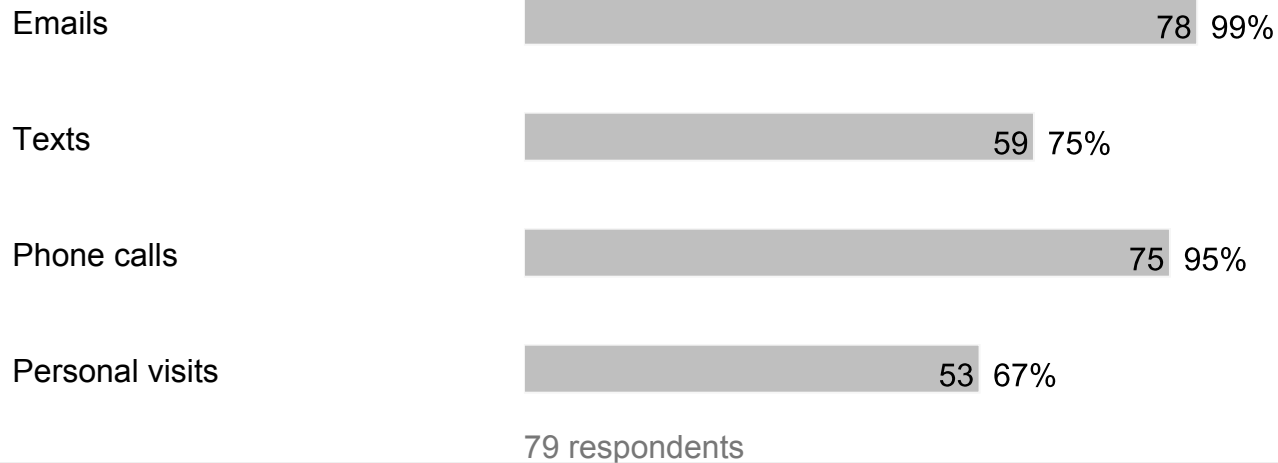
32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Neutral

10 13%

Disagree

3 4%

78 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report