

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/08/2025



surveys

Custom Survey

1 survey(s) 76 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

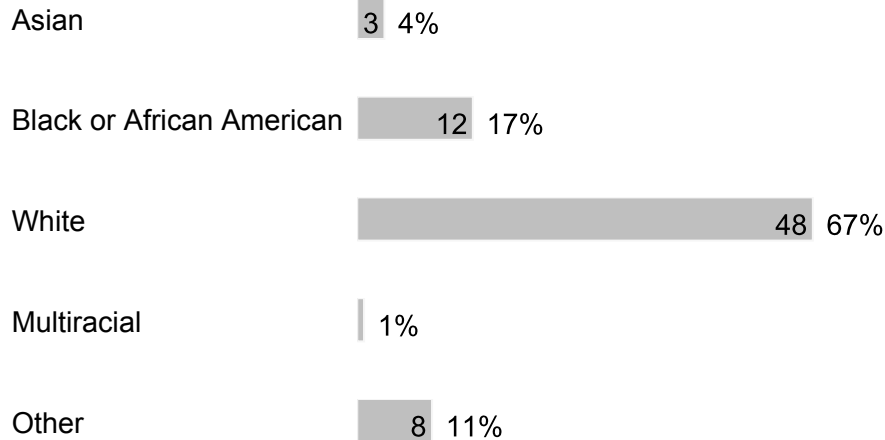
Number of Responses | Percentages of Total Responses

1. Gender



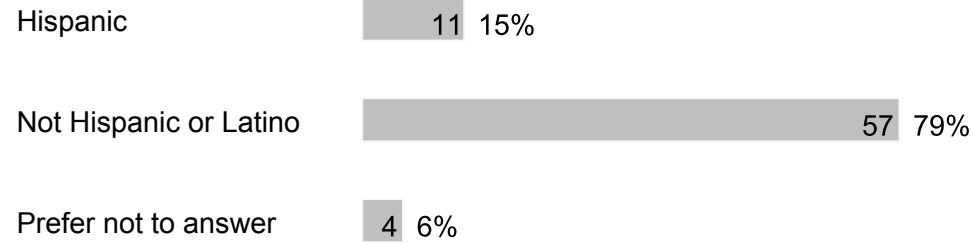
75 respondents

2. Ethnicity



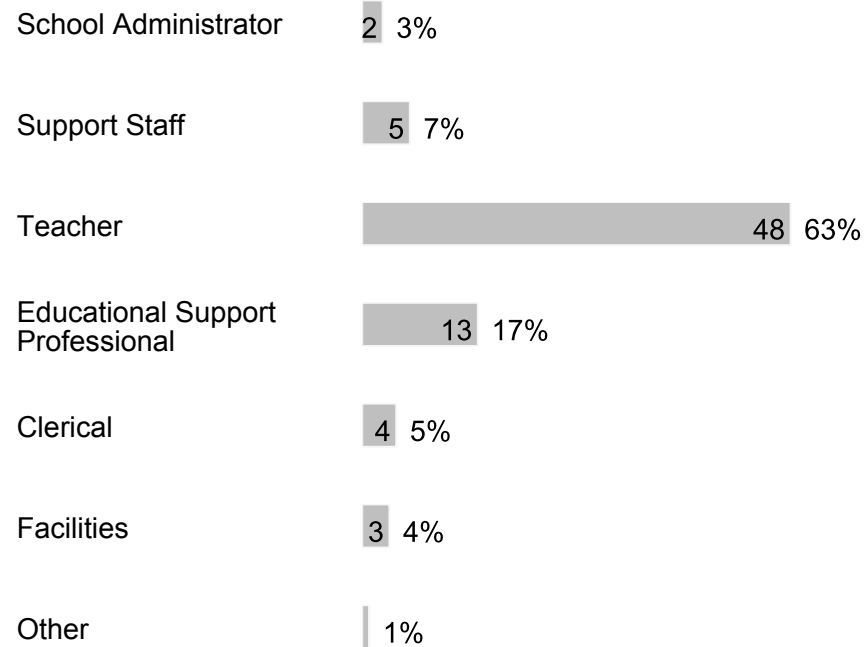
72 respondents

3. Ethnicity



72 respondents

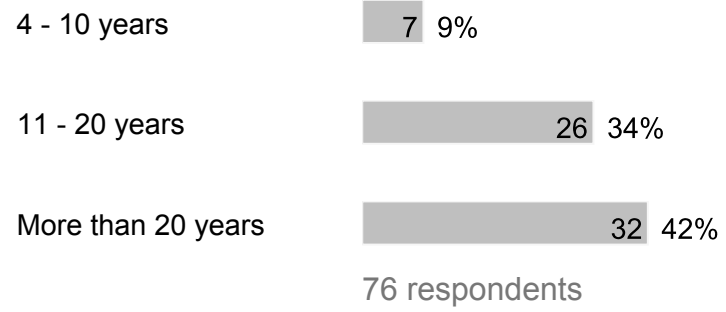
4. Role



76 respondents

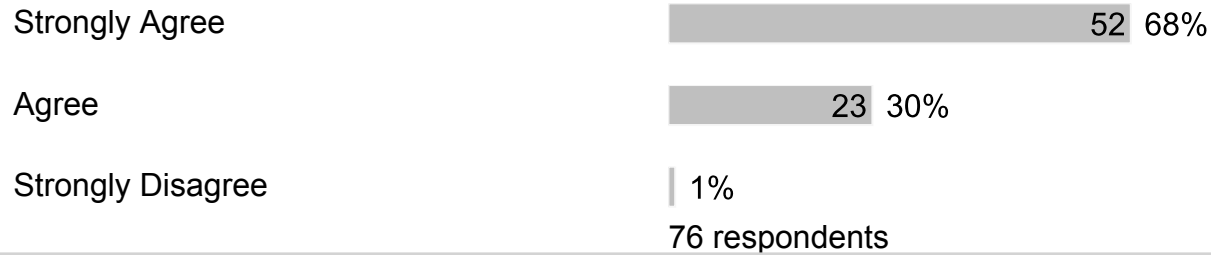
5. Experience



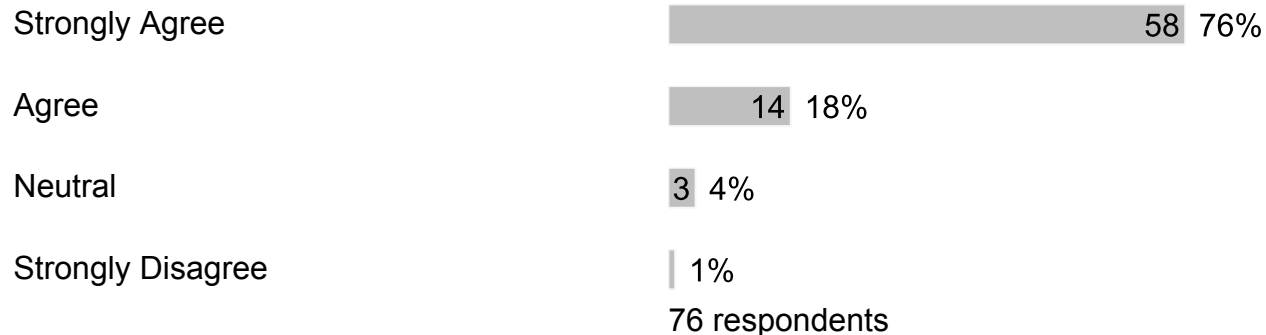


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree 15 20%
76 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 13 17%

No 63 83%

76 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 15 20%

Addressed the incident myself 12 16%

Confronted the alleged bully(ies) directly 8 11%

Contacted the parents/guardians of the alleged bully(ies) 11 14%

Does not apply to me 58 76%

76 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 16 21%

Stayed the same 1 1%

Got worse | 1%

Does not apply to me 58 76%

76 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 35 46%

Agree 27 36%

Neutral 5 7%

Disagree 6 8%

Strongly Disagree 3 4%

76 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  51 67%

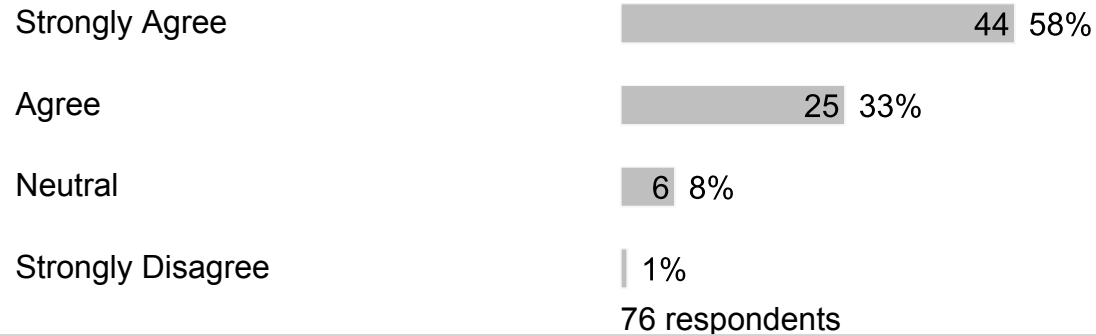
Agree  24 32%

Strongly Disagree  1%

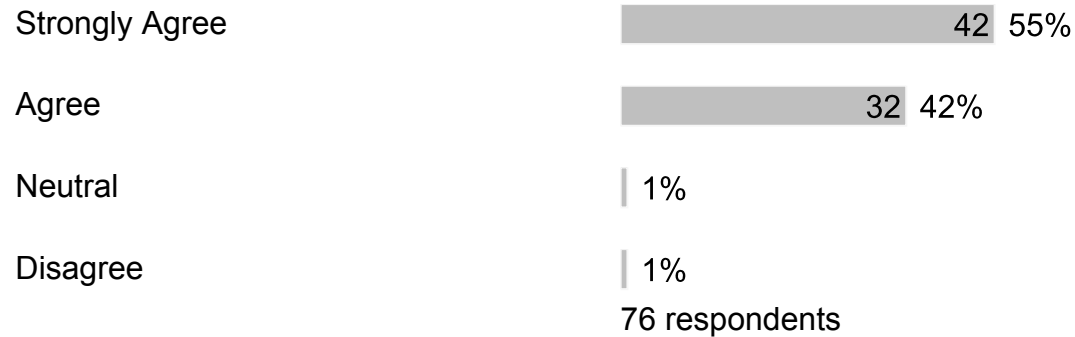
76 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 46 61%

Agree 28 37%

Neutral 2 3%

76 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 58 76%

Agree 16 21%

Neutral 2 3%

76 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 44 58%

Agree 24 32%

Neutral 7 9%

Disagree | 1%

76 respondents

4. In my school, adults treat students with respect.

Strongly Agree 35 46%

Agree 37 49%

Neutral 4 5%

76 respondents

5. In my school, students treat adults with respect.

Strongly Agree 16 21%

Agree 49 64%

Neutral 7 9%

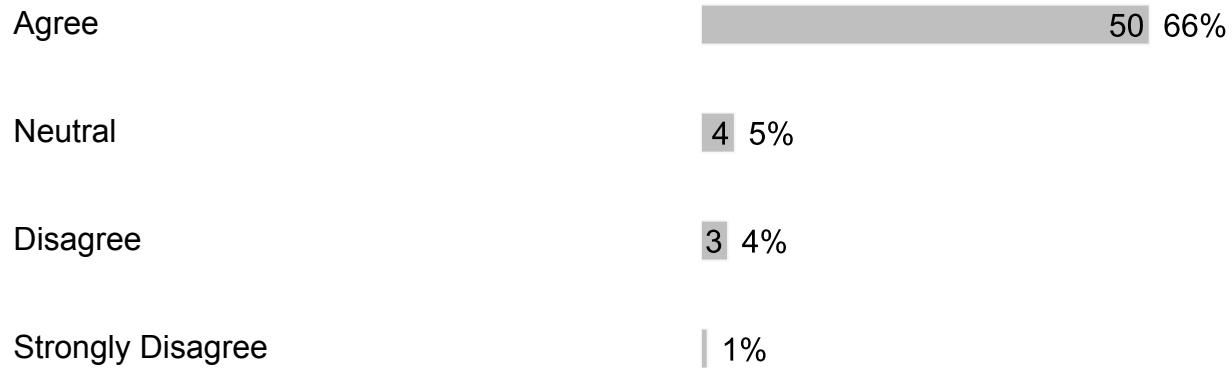
Disagree 3 4%

Strongly Disagree | 1%

76 respondents

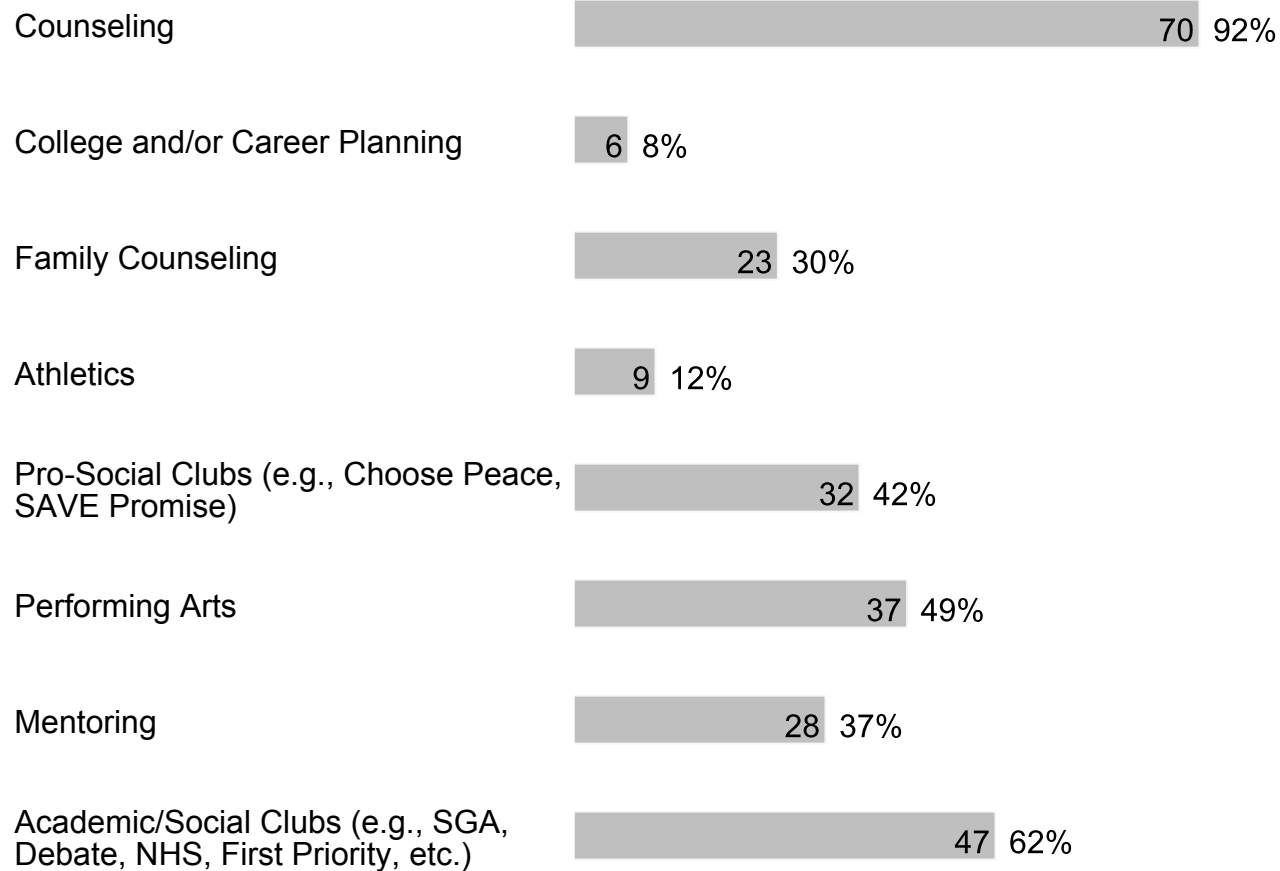
6. In my school, colleagues/adults treat each other with respect.

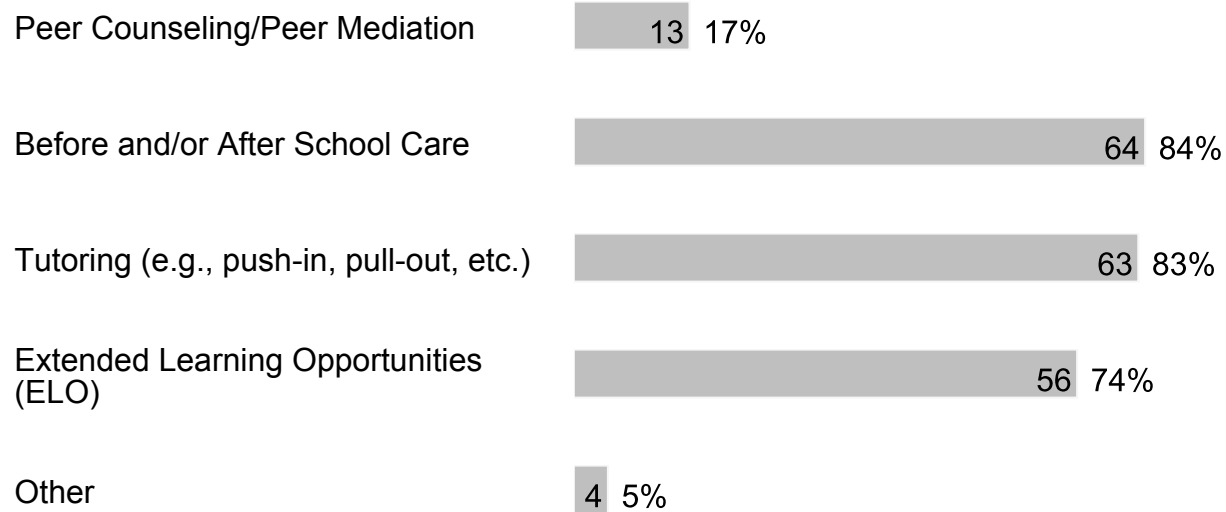
Strongly Agree 18 24%



76 respondents

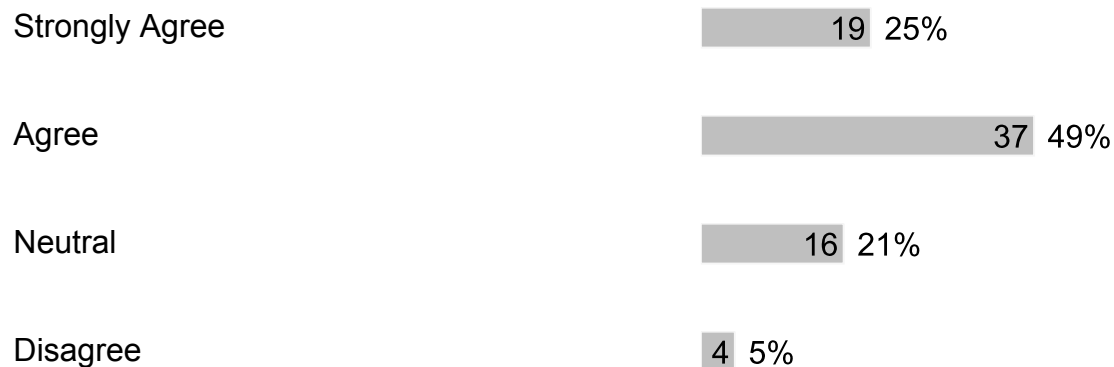
7. At my school the following programs/services are available (check all that apply):





76 respondents

8. Our school implements changes based on the feedback from staff.



76 respondents

9. Our school maintains facilities that support student learning.



Neutral 4 5%

Disagree 1 1%

76 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 7 9%

Agree 12 16%

Neutral 36 47%

Disagree 10 13%

Strongly Disagree 11 14%

76 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 39 52%

Agree 31 41%

Neutral 4 5%

Disagree 1 1%

75 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



76 respondents

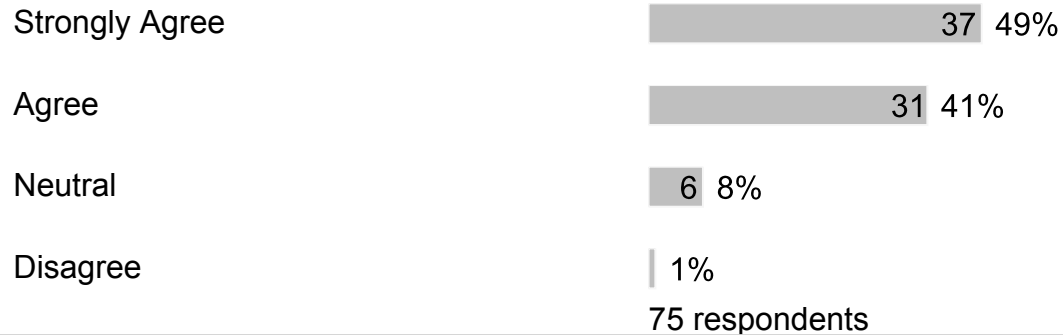
13. Our school asks families for their ideas on the best way to communicate school-related information.



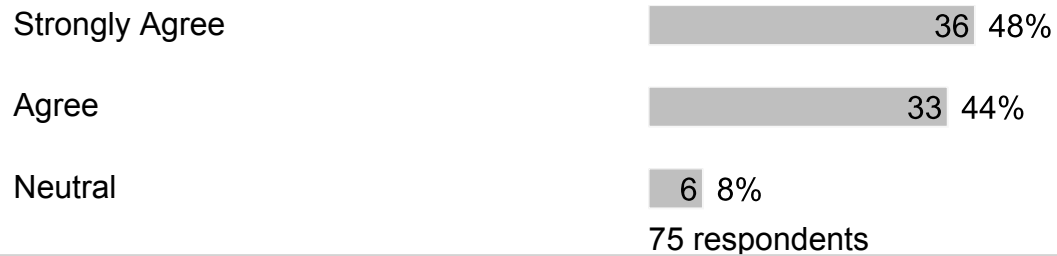
76 respondents

G. Section 6

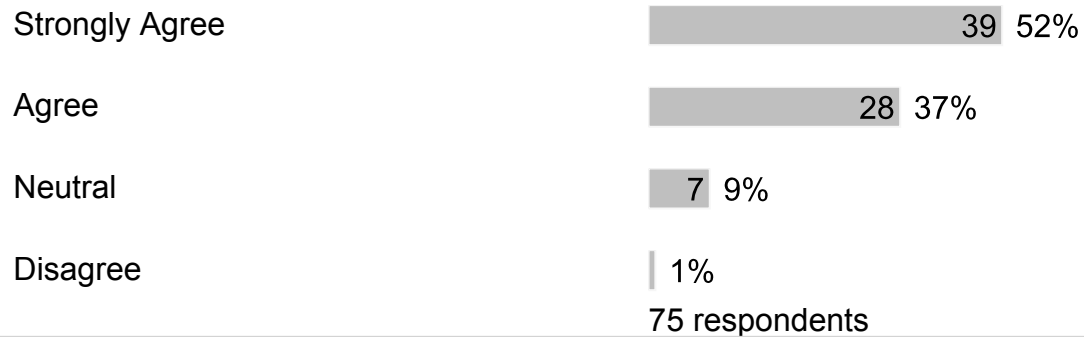
1. Our school has a culture of high expectations.



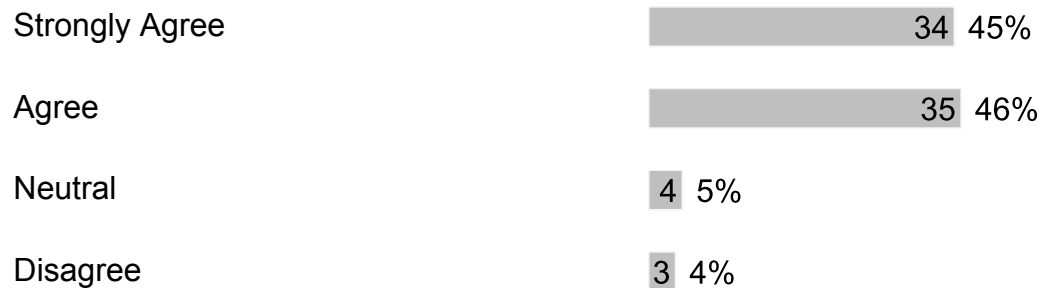
2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.

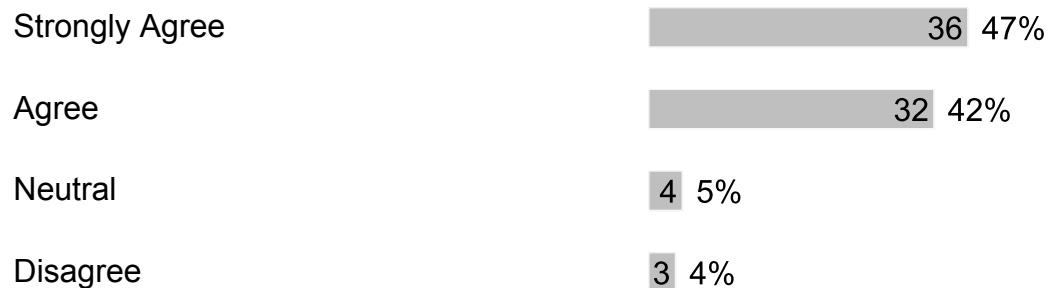


4. Our school's leaders hold themselves accountable for student learning.



76 respondents

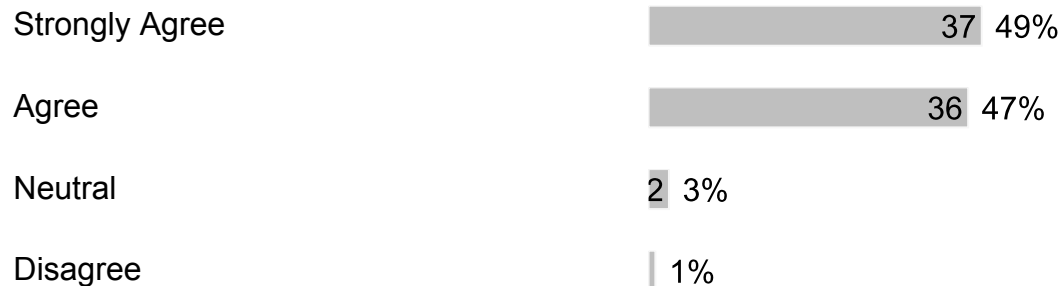
5. Our school's leaders hold all staff members accountable for student learning.



Strongly Disagree | 1%

76 respondents

6. I receive feedback from my supervisor regarding my professional performance.



76 respondents

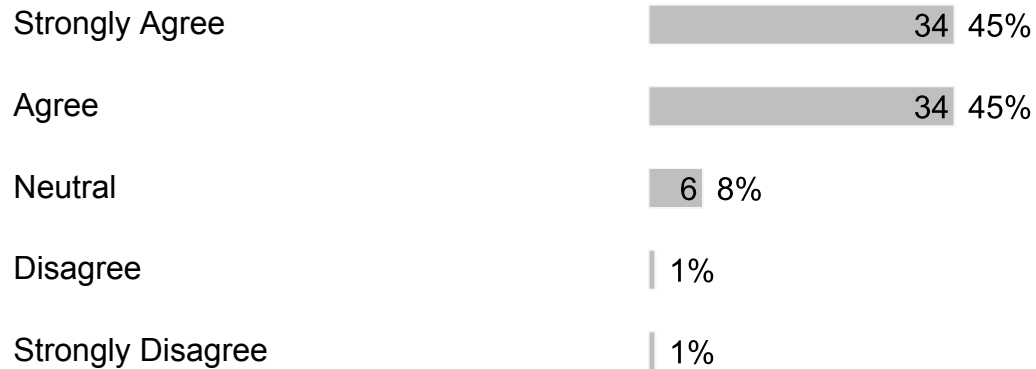
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.





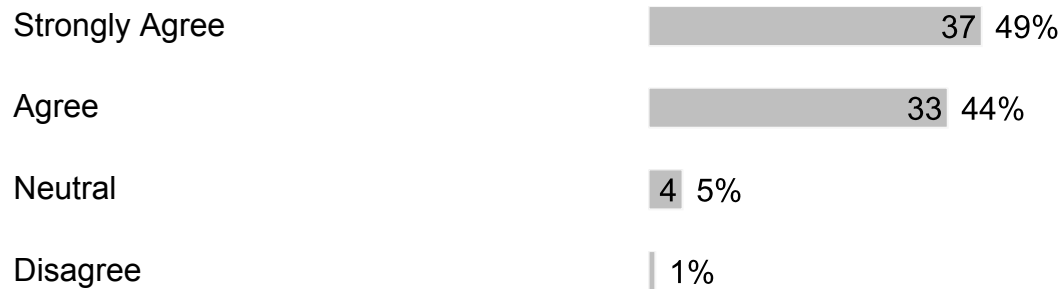
76 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



76 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



75 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Agree 26 34%

Neutral 7 9%

76 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 26 34%

Agree 31 41%

Neutral 16 21%

Disagree 2 3%

Strongly Disagree 1 1%

76 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 37 49%

Agree 27 36%

Neutral 12 16%

76 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 32 43%

Agree 26 35%

Neutral 16 21%

Disagree 1 1%

75 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



75 respondents

15. I use formative assessments to monitor student progress.



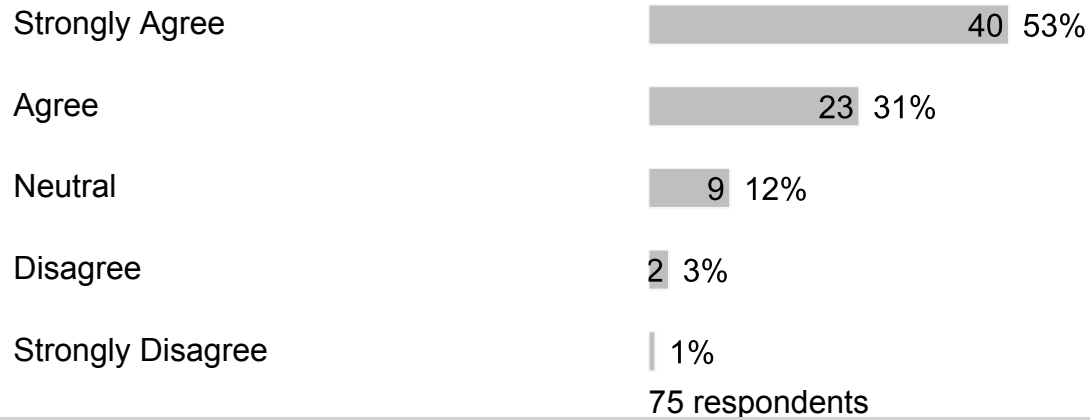
75 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

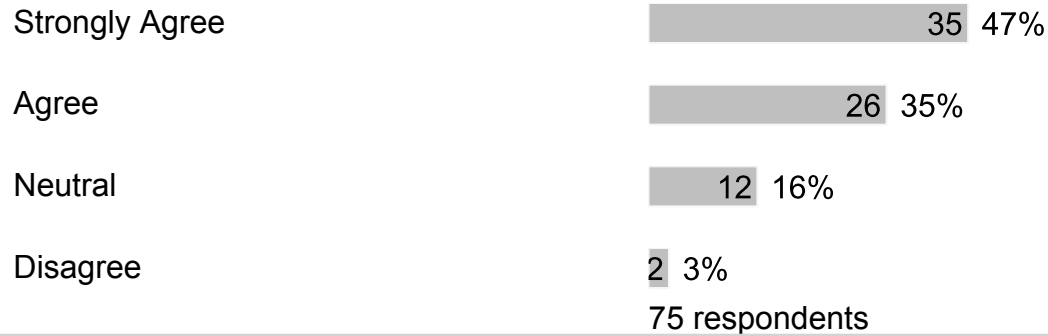


74 respondents

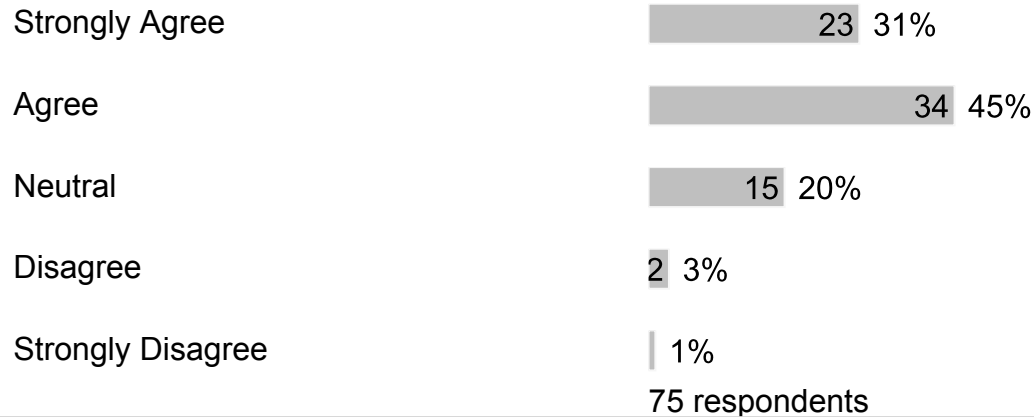
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



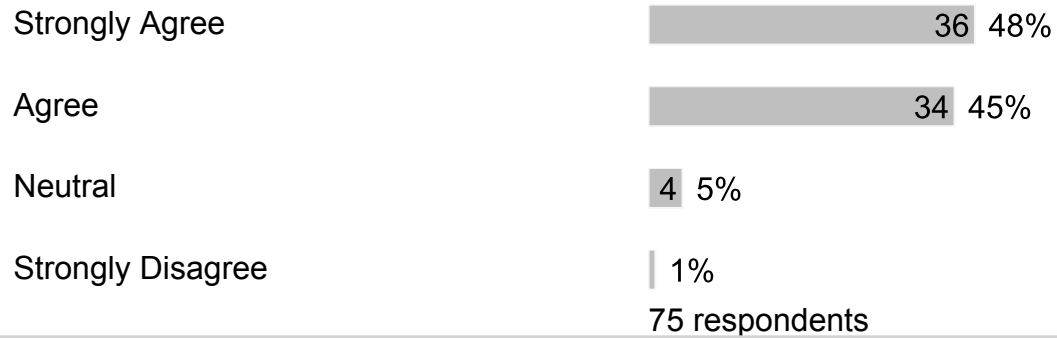
18. The school ensures I receive formal training in the use of student assessment data.



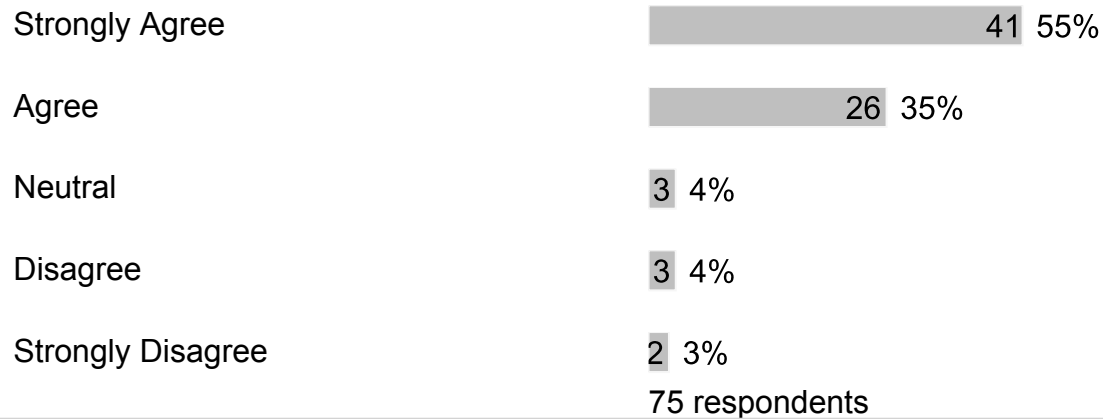
19. In our school, staff members provide peer coaching to teachers.



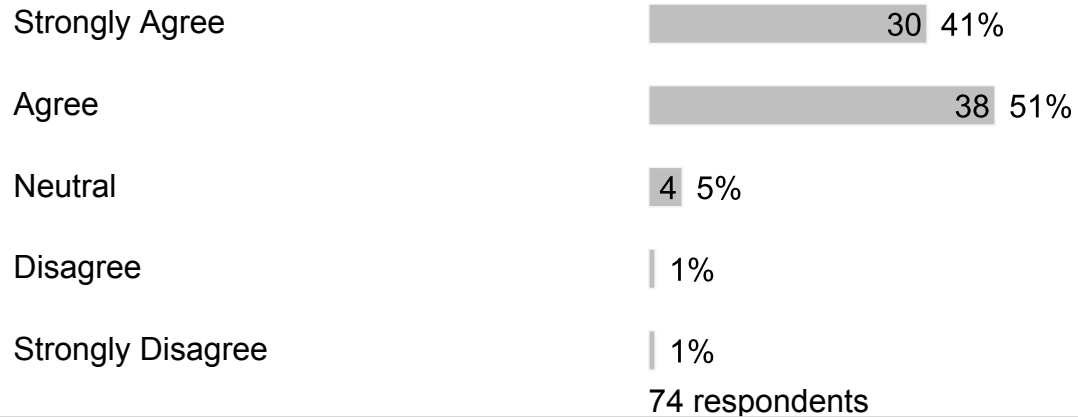
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



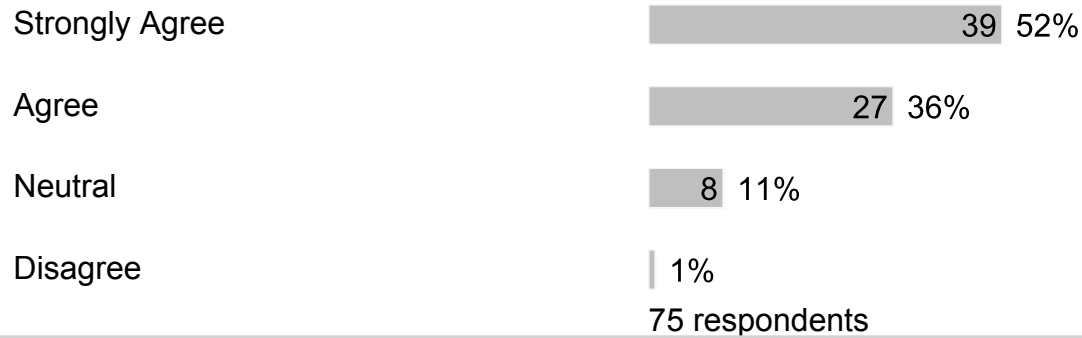
21. I am provided with professional development opportunities that are relevant to my role.



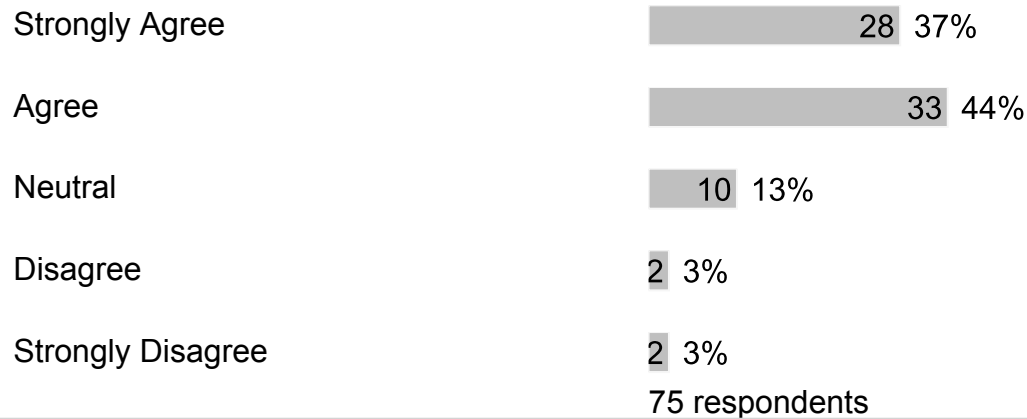
22. Our school shares responsibility for student learning with its staff, parents and community members.



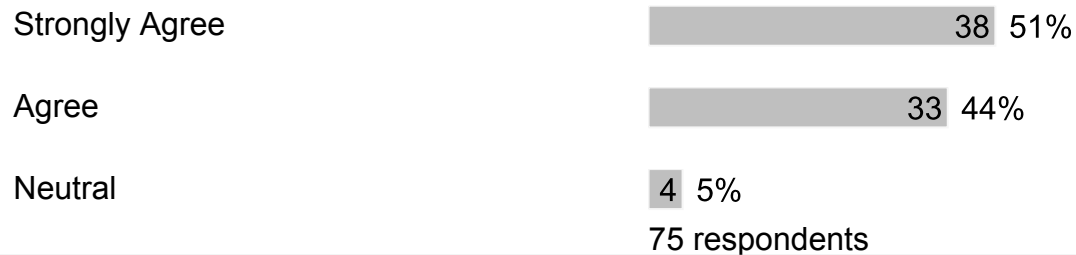
23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.



Neutral	4	5%
Disagree	1	1%
Strongly Disagree	2	3%
75 respondents		

27. I provide students with timely feedback about their learning.

Strongly Agree	35	47%
Agree	28	37%
Neutral	11	15%
Disagree	1	1%
75 respondents		

28. I schedule conferences to share student learning progress with families.

1 time per year	2	3%
2 times per year	45	59%
3 or more times per year	6	8%
Does not apply	23	30%
76 respondents		

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	43	57%
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Agree 22 29%

Neutral 9 12%

Disagree 1 1%

75 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 32 43%

Agree 31 41%

Neutral 11 15%

Disagree 1 1%

75 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 30 40%

Agree 22 29%

Neutral 19 25%

Disagree 2 3%

Strongly Disagree 2 3%

75 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 34 45%

Agree 34 45%

Neutral 7 9%

75 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 36 48%

Agree 33 44%

Neutral 6 8%

75 respondents

34. I am accessible via (check all that apply):

Emails 75 99%

Texts 62 82%

Phone calls 66 87%

Personal visits 49 64%

76 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 44 59%

Agree 25 33%

Neutral 5 7%

Disagree 1 1%

75 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report