

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

run on 09/19/2024



surveys



BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese a...¹

run on 09/19/2024

Custom Survey

1 survey(s) 99 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2024 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	27	28%
Female	65	67%
Prefer not to answer	5	5%

97 respondents

2. Race

Asian	4	4%
Black or African American	24	27%
Native Hawaiian or Other Pacific Islander	1	1%
White	41	46%

Multiracial 11 12%

Other 9 10%

90 respondents

3. Ethnicity

Hispanic 39 42%

Non-Hispanic or Latino 44 47%

Prefer not to answer 10 11%

93 respondents

4. Grade

Grade PK 7 7%

Grade K 7 7%

Grade 1 13 13%

Grade 2 13 13%

Grade 3 26 27%

Grade 4 16 16%

Grade 5 13 13%

Grade 9 | 1%

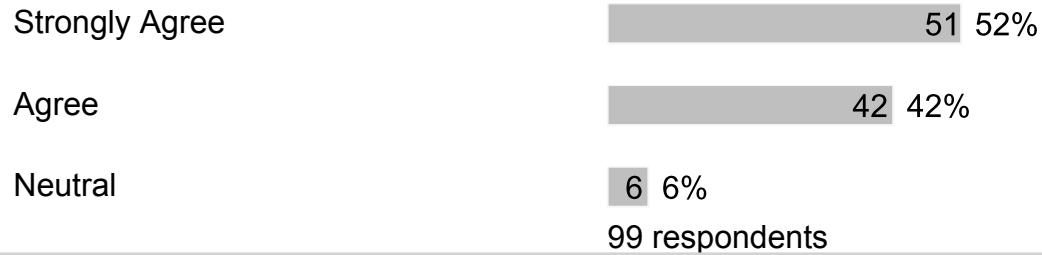
Grade 11 | 1%

Grade 12 | 1%

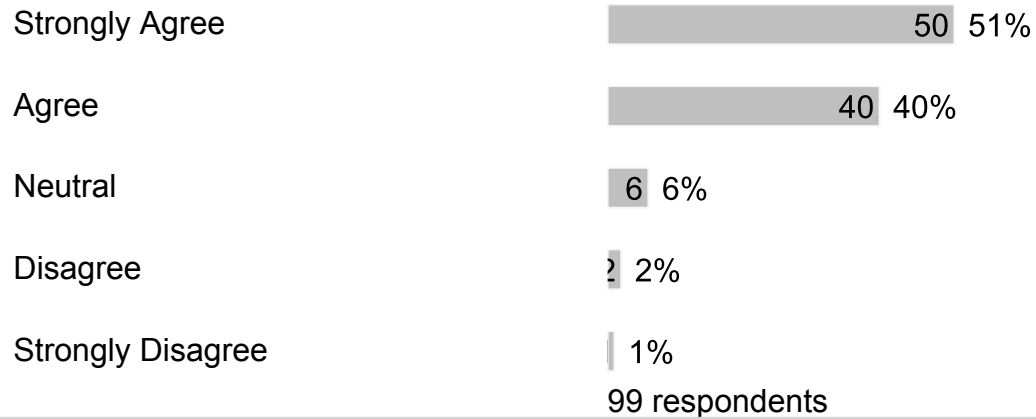
98 respondents

B. Safety

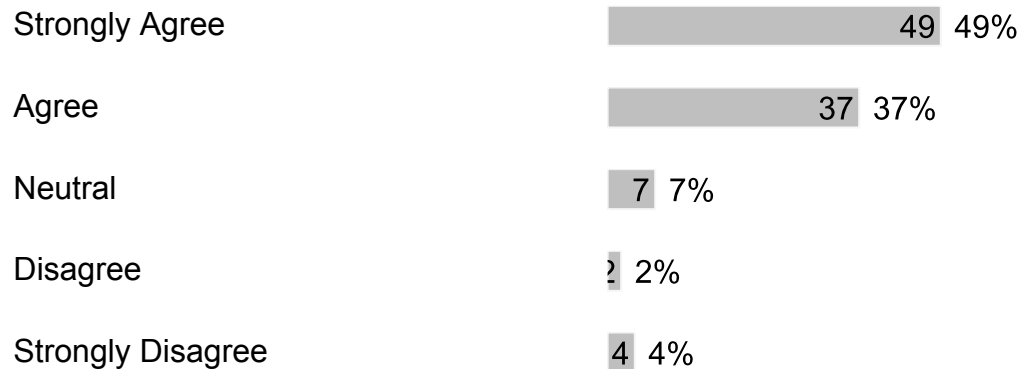
1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



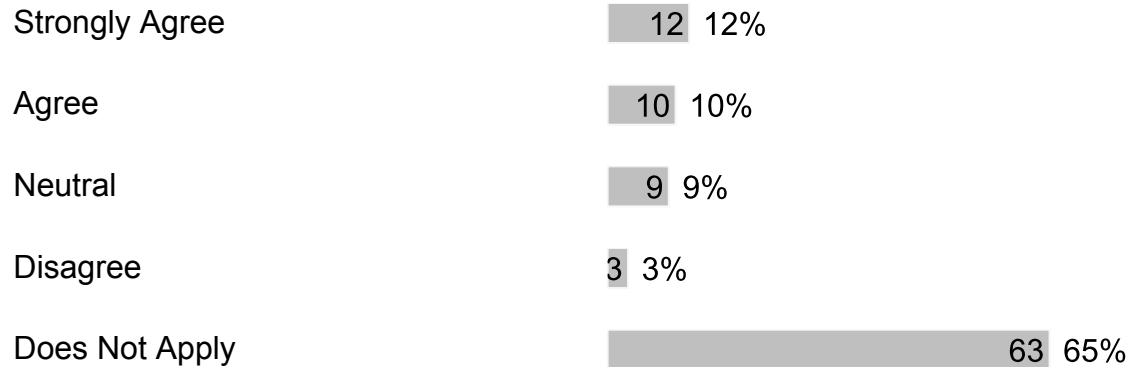
99 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



96 respondents

5. After my child was bullied, I contacted school staff.



97 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



Disagree

3 3%

Does Not Apply

63 66%

96 respondents

C. Equity

1. Our school provides an equitable and inclusive environment for students.

Strongly Agree 44 44%

Agree 42 42%

Neutral 12 12%

Strongly Disagree 1%

99 respondents

2. Intentionally Left Blank

7 58%

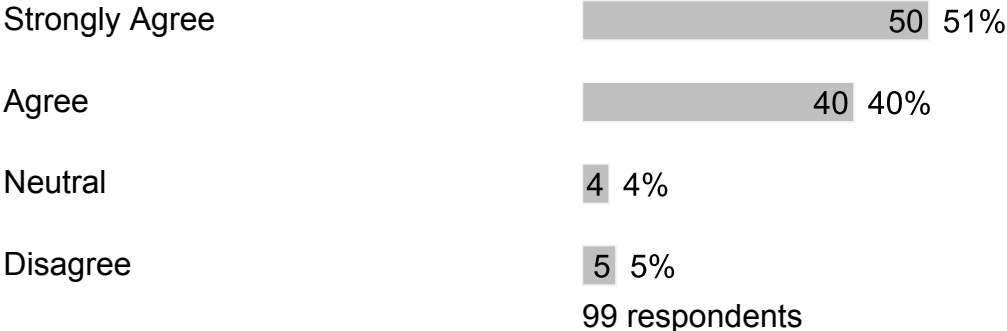
2 17%

3 25%

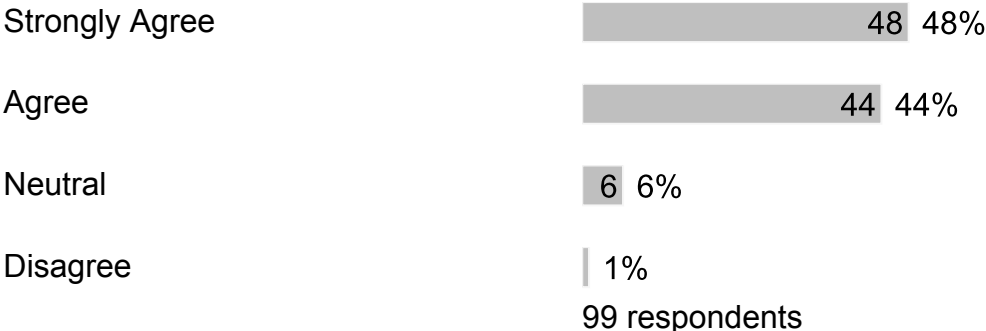
12 respondents

D. School Support

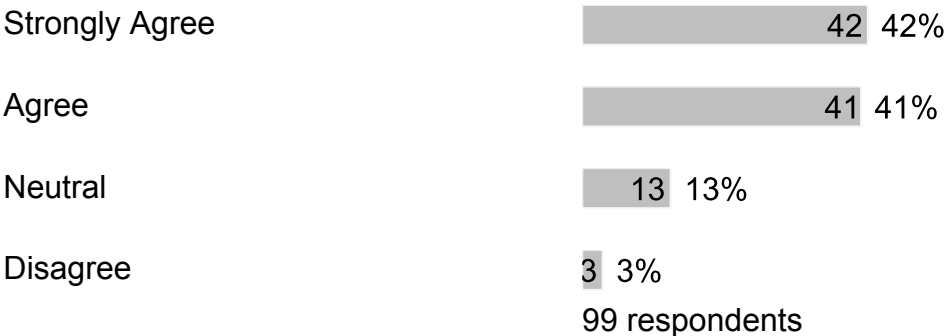
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



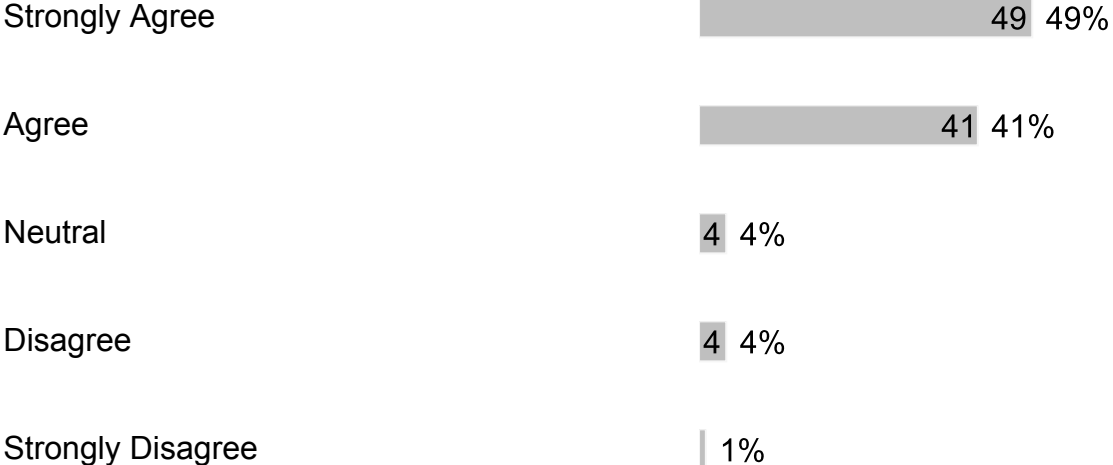
E. Wellness Support

1. If my child has a problem, they know who they can go to for help.



98 respondents

2. My child likes going to school.



99 respondents

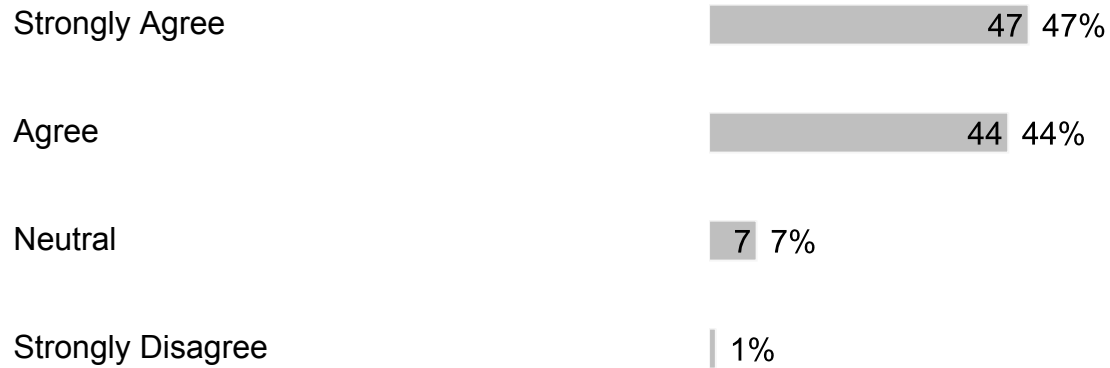
3. I would recommend my child's school to my friends and/or family.





99 respondents

4. Our school treats students with value, respect and compassion.



99 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Strongly Disagree | 1%

99 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 55 56%

Agree 39 39%

Neutral 4 4%

Strongly Disagree | 1%

99 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 56 57%

Agree 38 38%

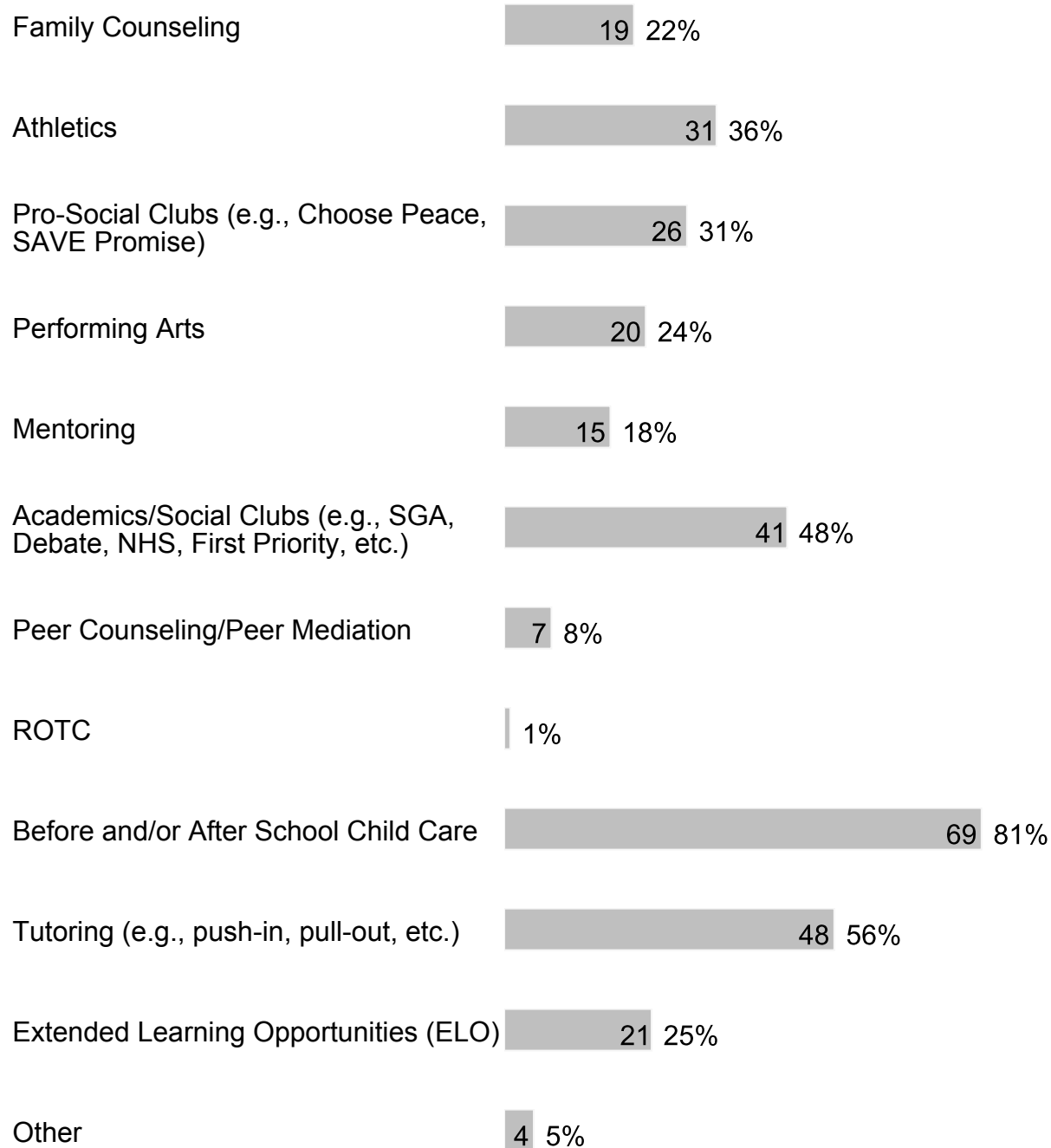
Neutral 5 5%

99 respondents

8. At our school, the following programs/services are available (check all that apply):

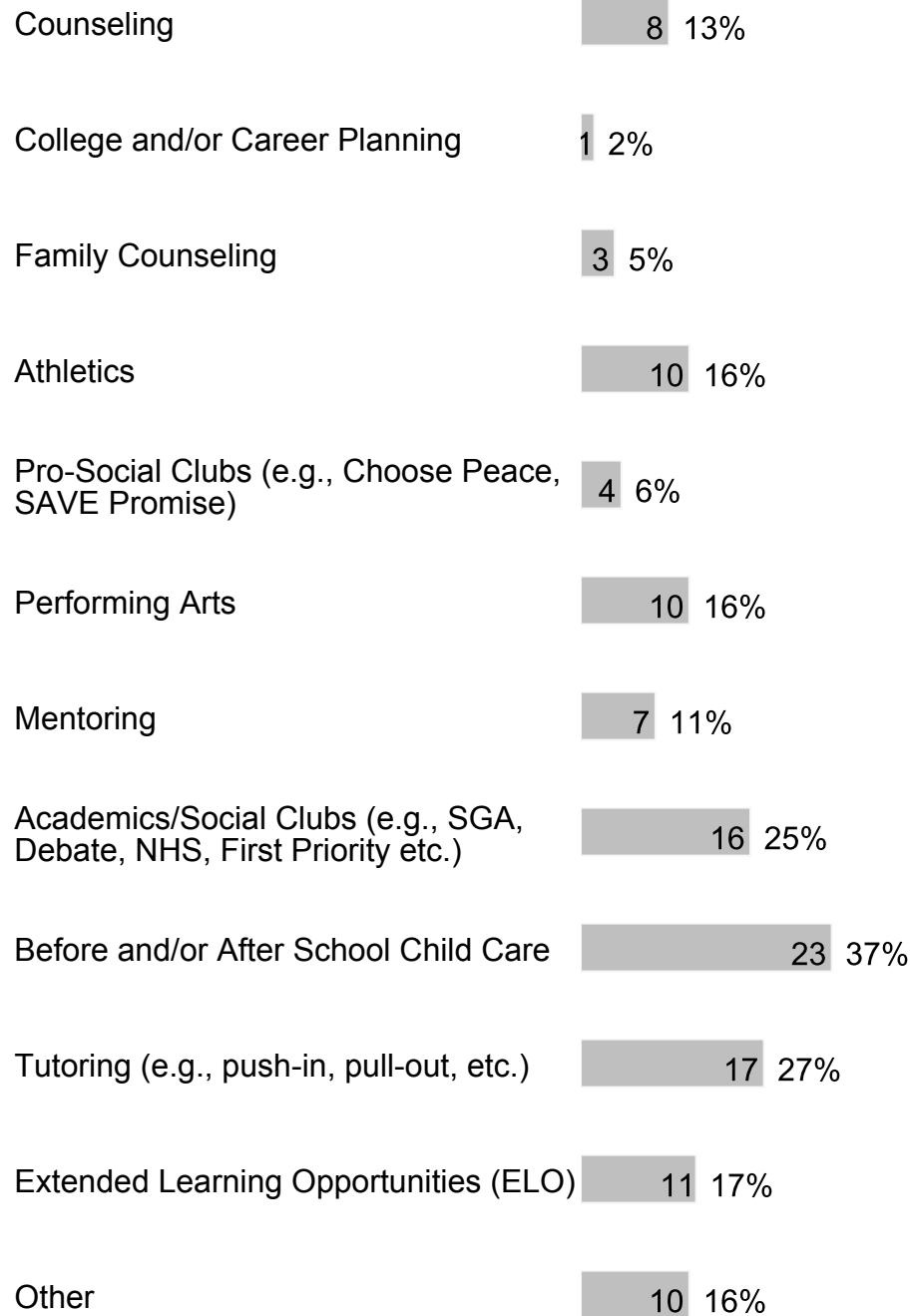
Counseling 51 60%

College and/or Career Planning 5 6%



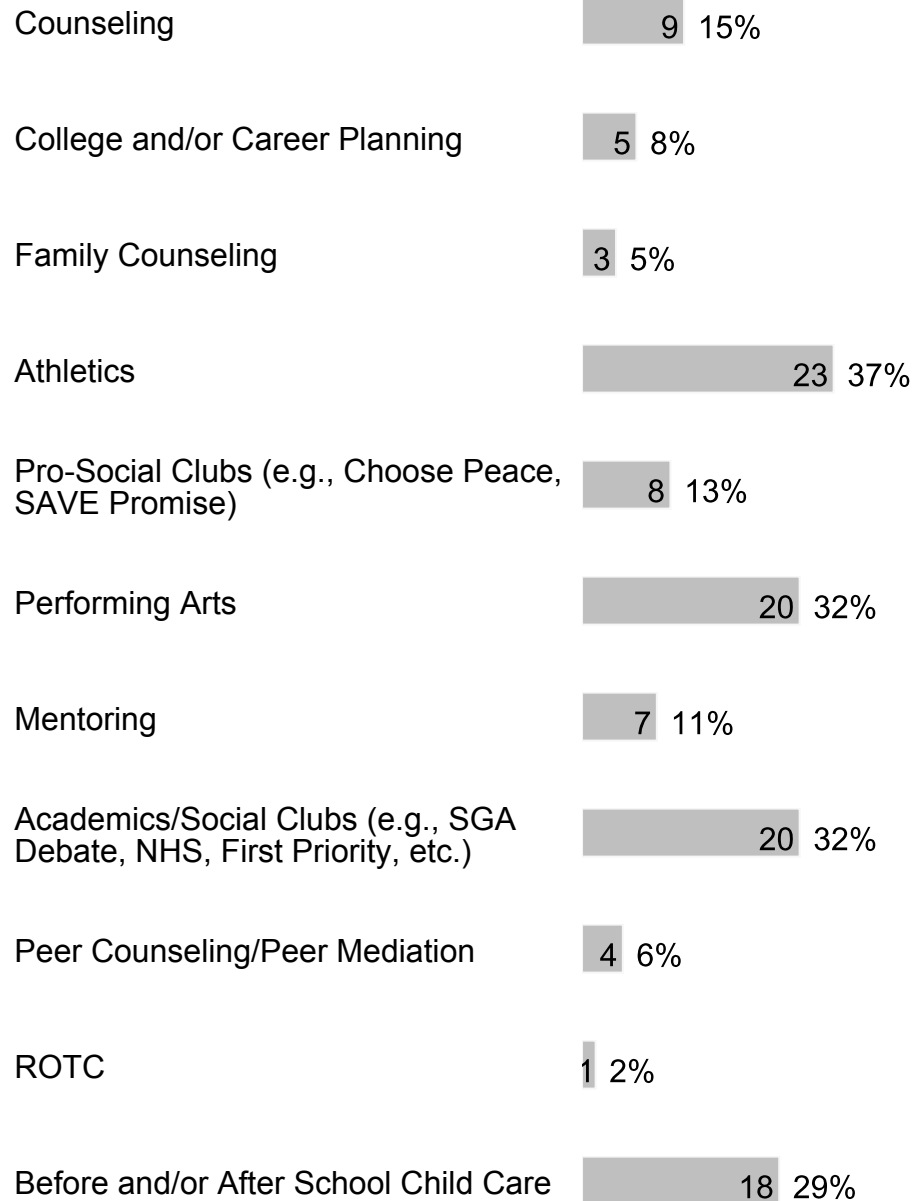
85 respondents

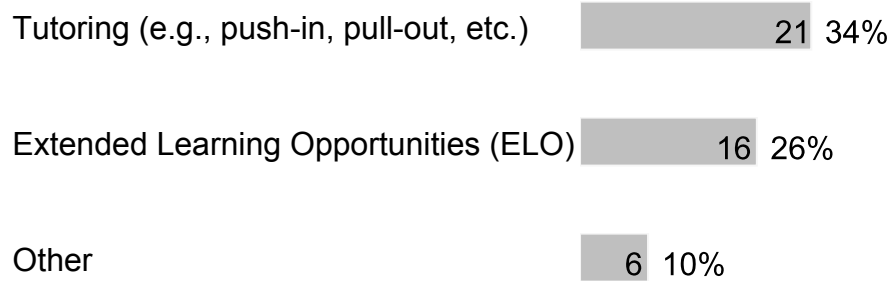
9. At our school, my child participates in the following programs/services (check all that apply):



63 respondents

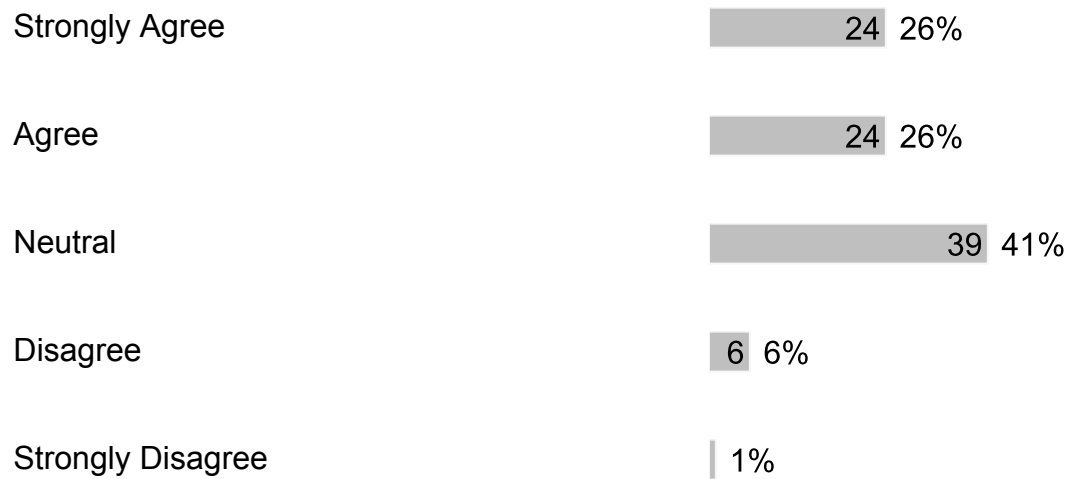
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





62 respondents

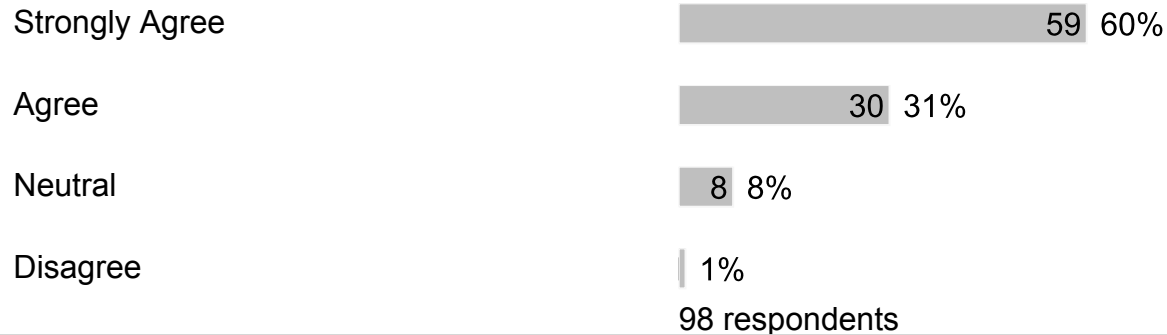
11. Our school has a family resource center and/or a staff member assigned to work with families.



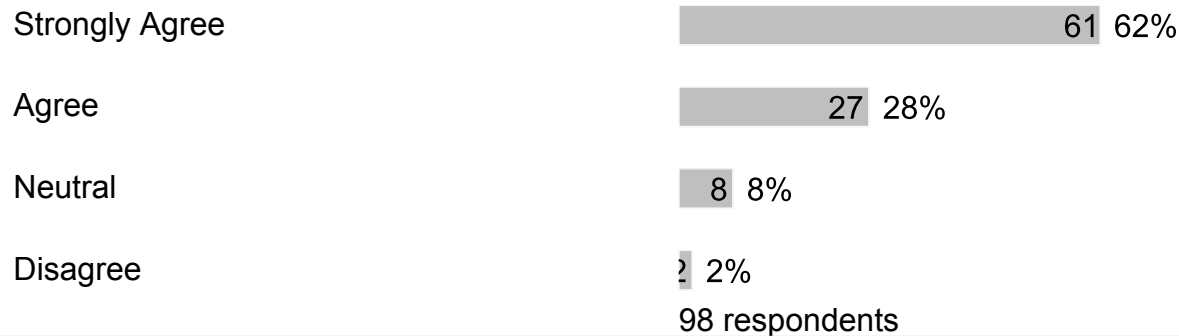
94 respondents

F. Accountability

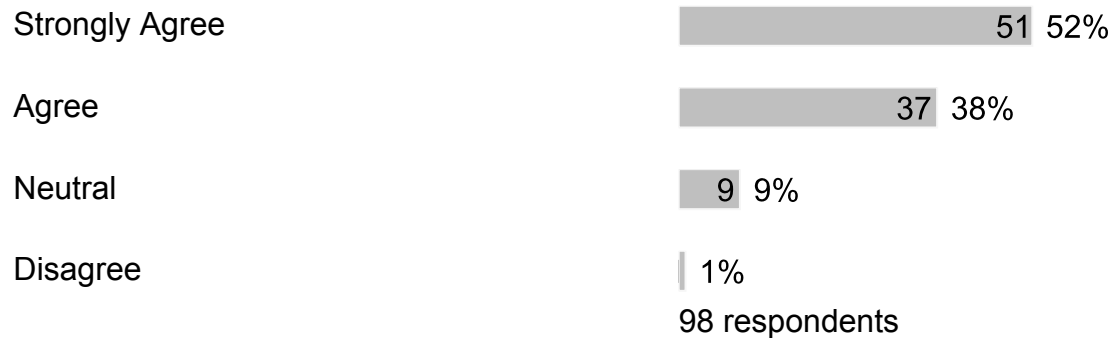
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



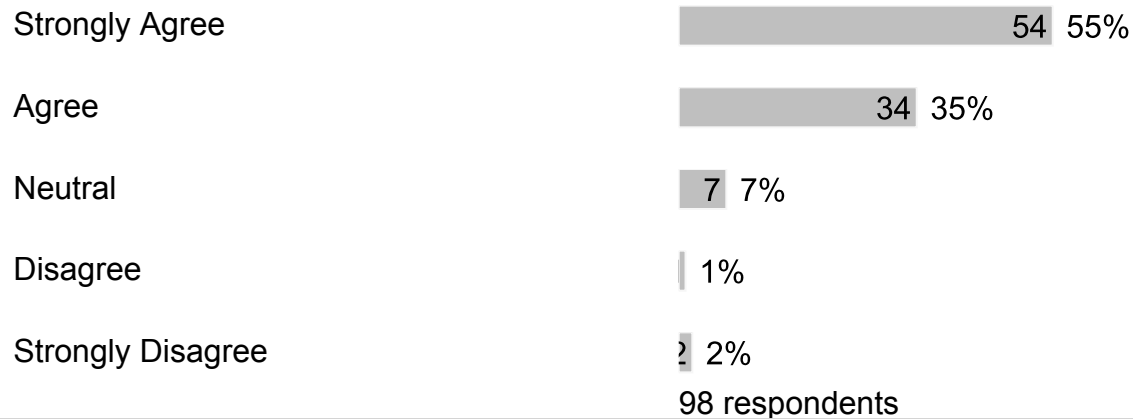
3. Our school's administration provides strong instructional leadership.



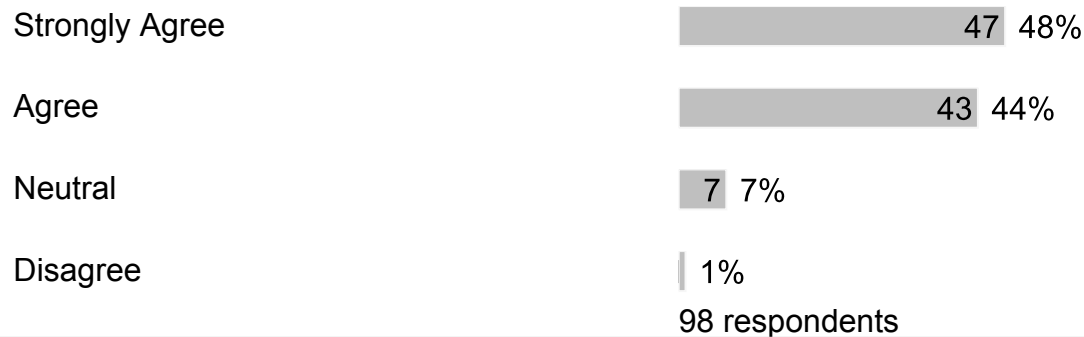
4. Our school has established goals and a plan for improving student learning.



5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



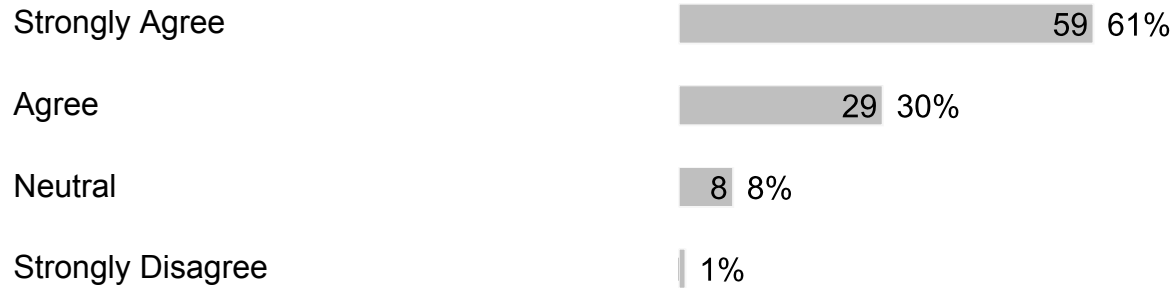
7. Our school has high expectations for students.





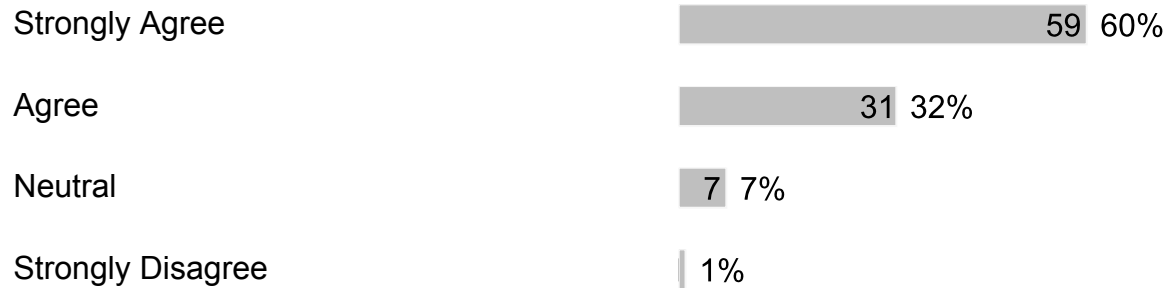
98 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



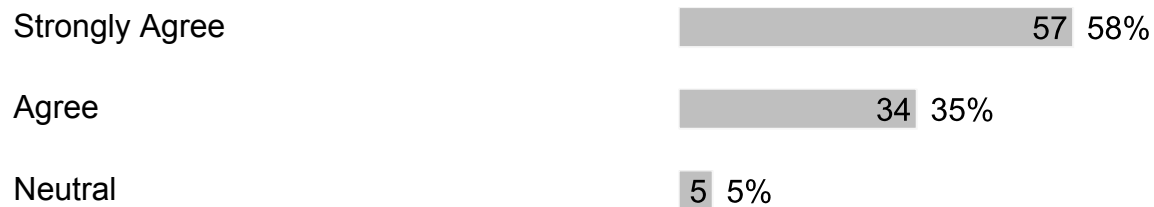
97 respondents

9. My child's teachers give work that challenges my child.



98 respondents

10. My child's teachers work as a team to help my child learn.



Disagree 2%
98 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 57 58%
Agree 30 31%
Neutral 7 7%
Disagree 2 2%
Strongly Disagree 2 2%
98 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 54 55%
Agree 30 31%
Neutral 8 8%
Disagree 3 3%
Strongly Disagree 3 3%
98 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 49 50%
Agree 34 35%
Neutral 9 9%

Disagree 4 4%

Strongly Disagree 2 2%

98 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 59 60%

Agree 32 33%

Neutral 5 5%

Disagree 1 1%

Strongly Disagree 1 1%

98 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 52 53%

Agree 33 34%

Neutral 11 11%

Disagree 1 1%

Strongly Disagree 1 1%

98 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 47 48%

Agree 39 40%

Neutral 10 10%

Disagree 1 1%

97 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 57 58%

Agree 33 34%

Neutral 5 5%

Strongly Disagree 3 3%

98 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 61 62%

Agree 34 35%

Neutral 3 3%

98 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 59 60%

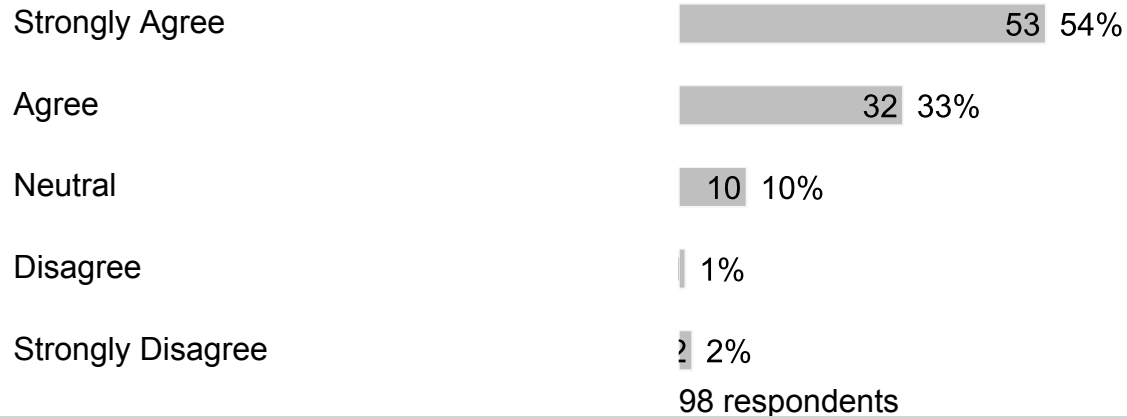
Agree 32 33%

Neutral 6 6%

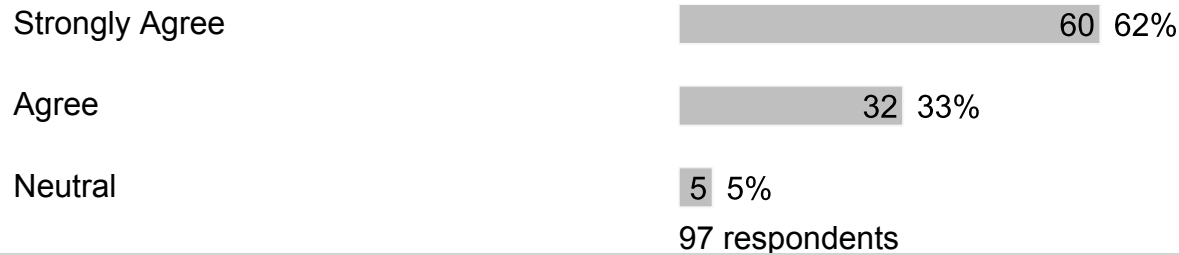
Strongly Disagree 1 1%

98 respondents

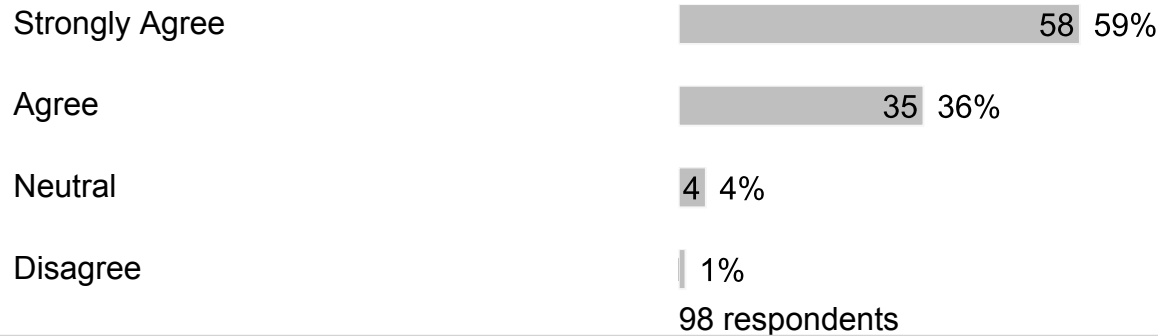
20. My child is prepared for success in the next school year.



21. Families are encouraged to volunteer.



22. Families are given the opportunity to participate on school committees.

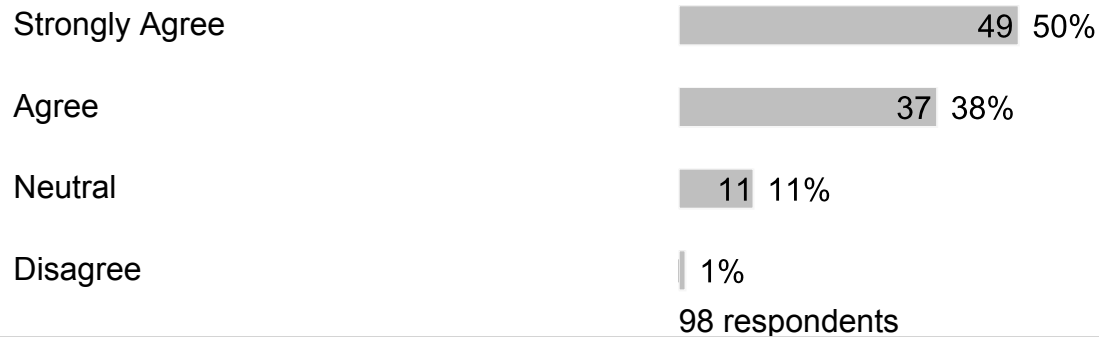


23. I am well-informed of the school's goals and activities.

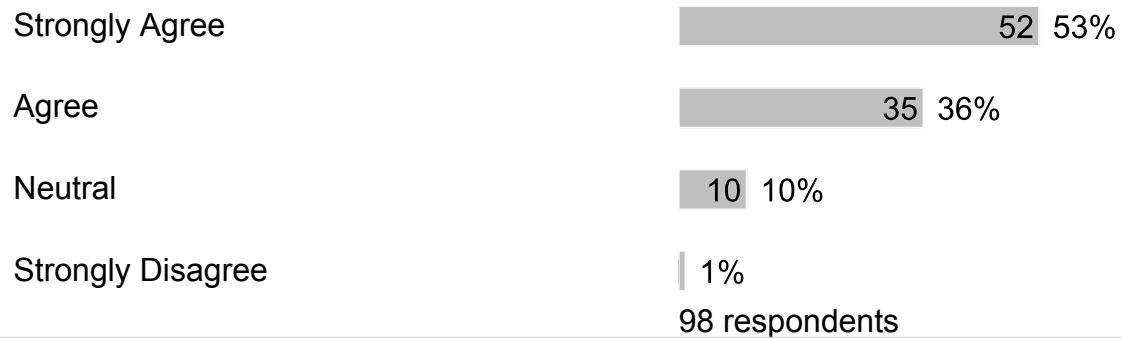




24. Our school reports the achievement of school goals.

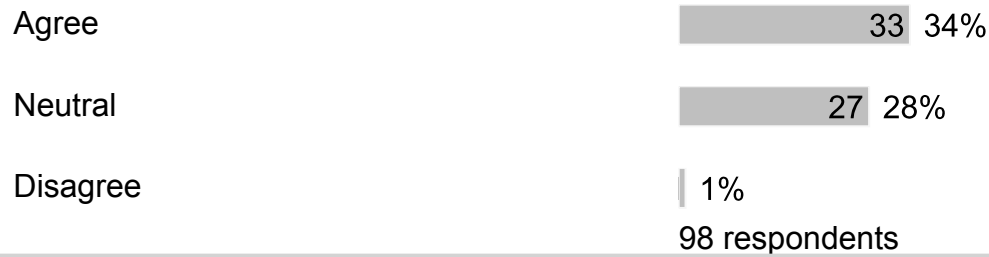


25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

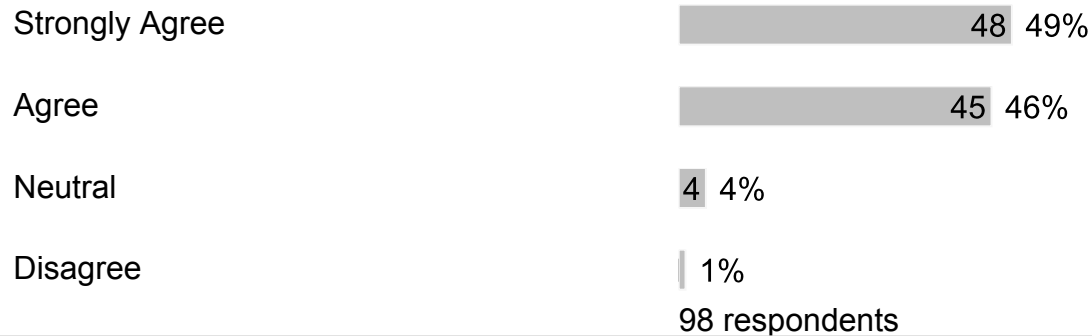


26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

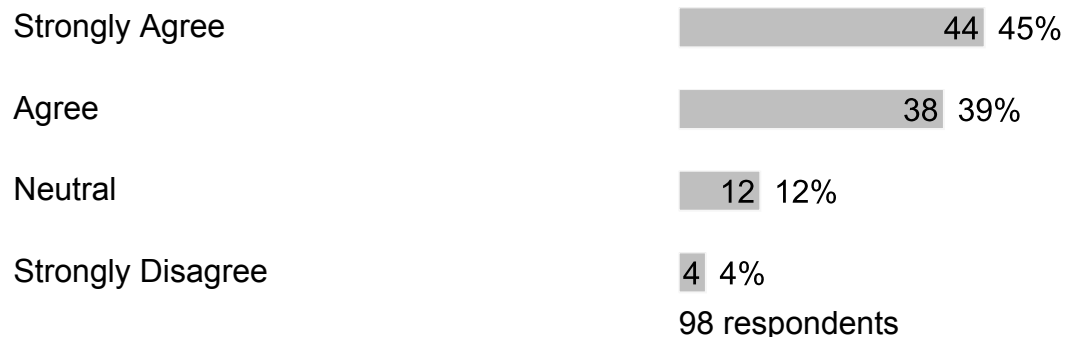




27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



Strongly Disagree 2 2%
97 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 32 33%

Agree 32 33%

Neutral 29 30%

Disagree 3 3%

Strongly Disagree 2 2%
98 respondents

G. Additional Information

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report