

Custom Survey - 2025-08-06

run on 08/05/2025



surveys

Custom Survey

Date(s): 01/01/2025 - 06/06/2025

1 survey(s) 253 response(s)

Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

| | | |
|----------------------|-----|-----|
| Male | 56 | 24% |
| Female | 176 | 74% |
| Prefer not to answer | 5 | 2% |

237 respondents

2. Race

| | | |
|---|----|-----|
| American Indian or Alaska Native | 1 | 1% |
| Asian | 11 | 5% |
| Black or African American | 97 | 42% |
| Native Hawaiian or Other Pacific Islander | 0 | 0% |

White 71 31%

Multiracial 16 7%

Other 32 14%

230 respondents

3. Ethnicity

Hispanic 51 23%

Non-Hispanic or Latino 145 67%

Prefer not to answer 22 10%

218 respondents

4. Grade

Grade 2 0%

Grade 3 0%

Grade 6 136 56%

Grade 7 38 16%

Grade 8 59 24%

Grade 10 0%

Grade 11

5 2%

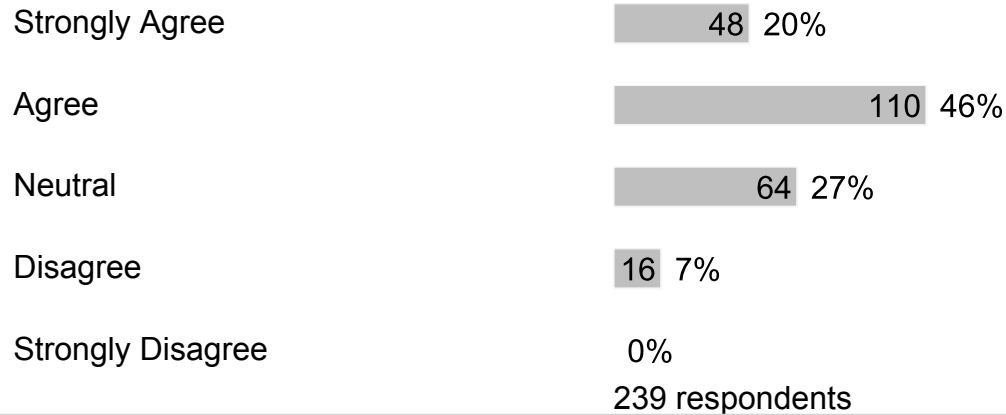
Grade 12

0%

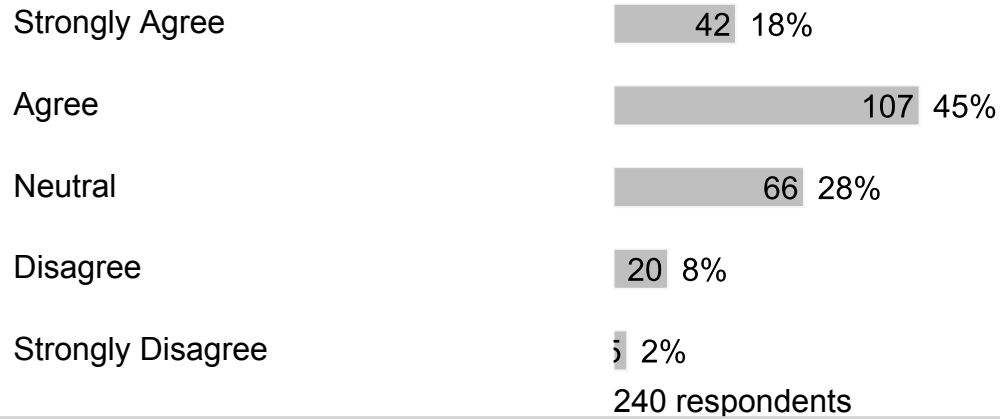
242 respondents

C. Section 2

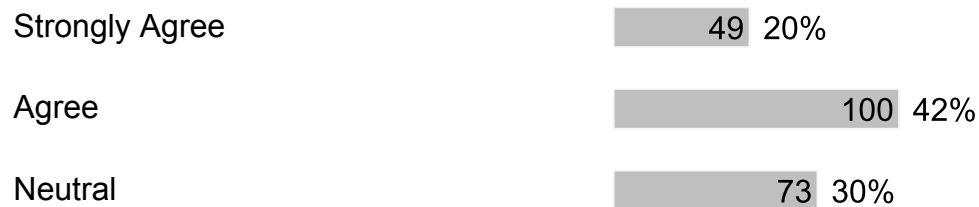
1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 0 4%

Strongly Disagree 8 3%

240 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 24 10%

Agree 40 17%

Neutral 51 21%

Disagree 54 23%

Strongly Disagree 69 29%

238 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 22 9%

Agree 22 9%

Neutral 33 14%

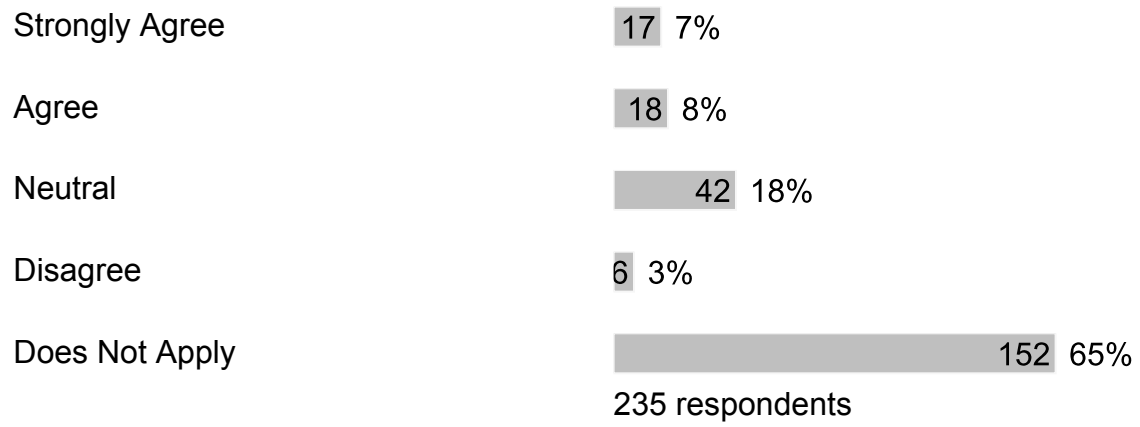
Disagree 14 6%

Strongly Disagree 0%

Does Not Apply 147 62%

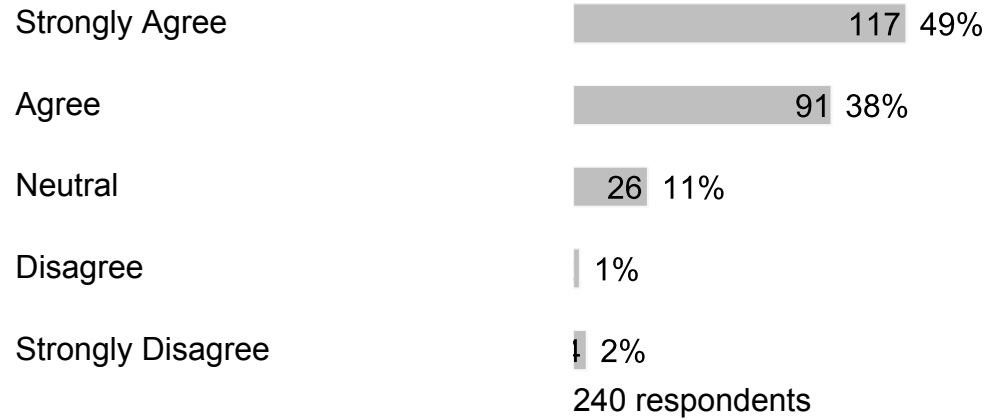
239 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



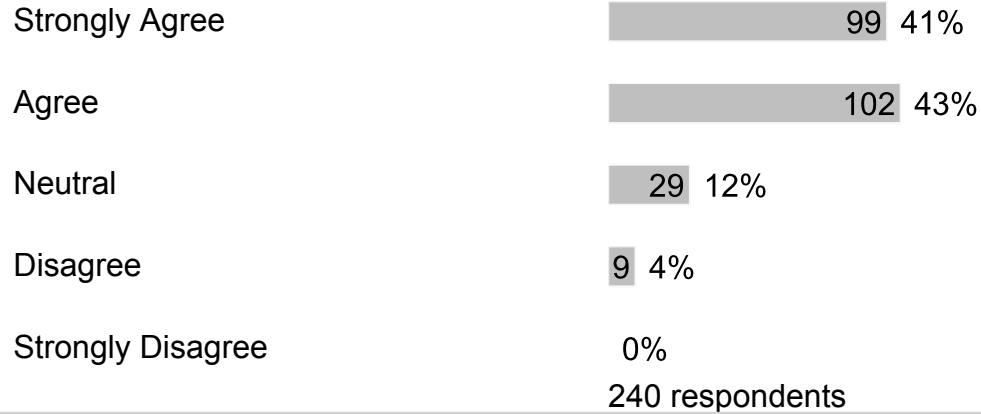
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

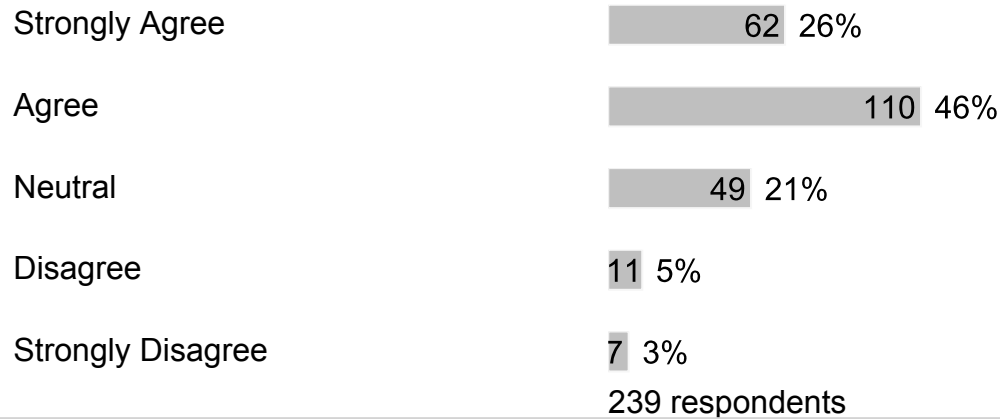


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

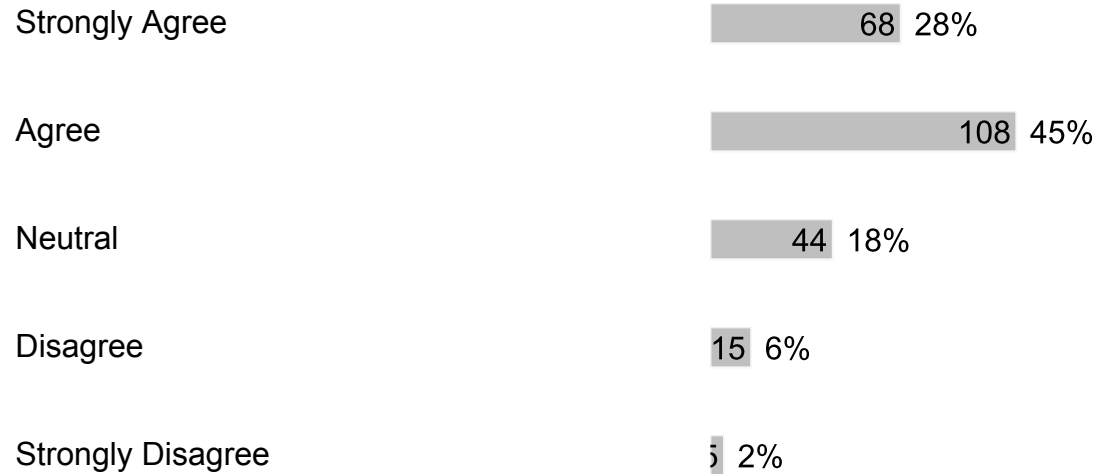


| | | |
|-------------------|----|-----|
| Neutral | 31 | 13% |
| Disagree | 1 | 1% |
| Strongly Disagree | 0 | 0% |

239 respondents

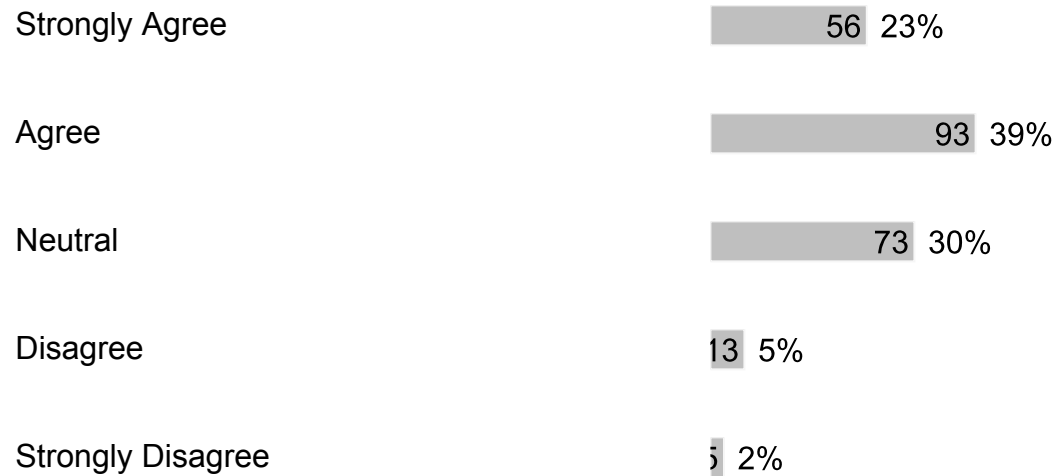
F. Section 5

1. If my child has a problem, they know who they can go to for help.



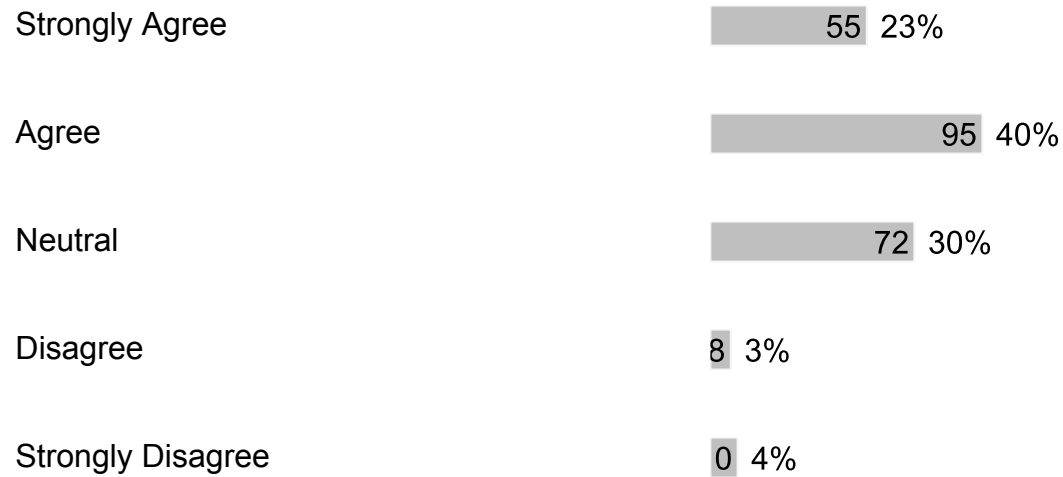
240 respondents

2. My child likes going to school.



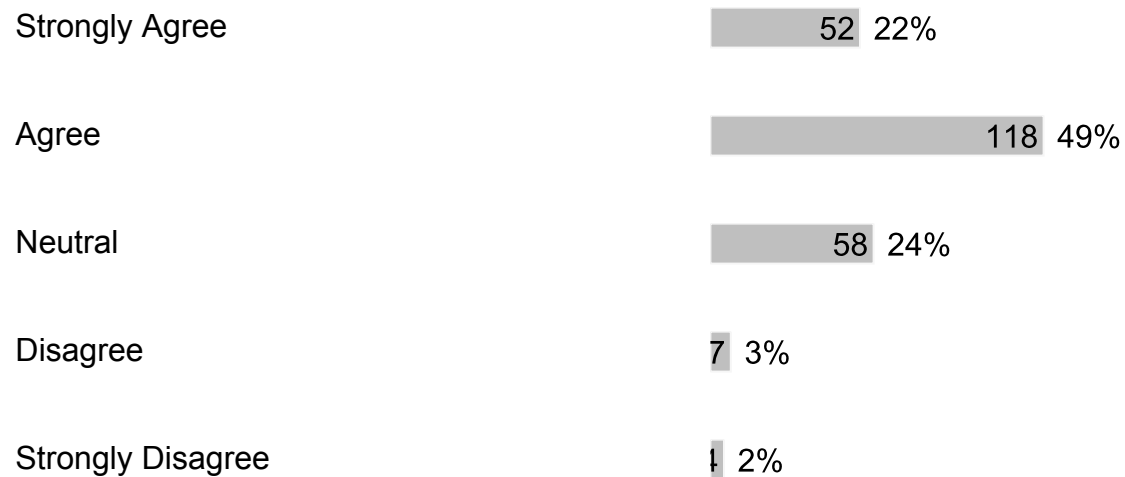
240 respondents

3. I would recommend my child's school to my friends and/or family.



240 respondents

4. Our school treats students with value, respect and compassion.



239 respondents

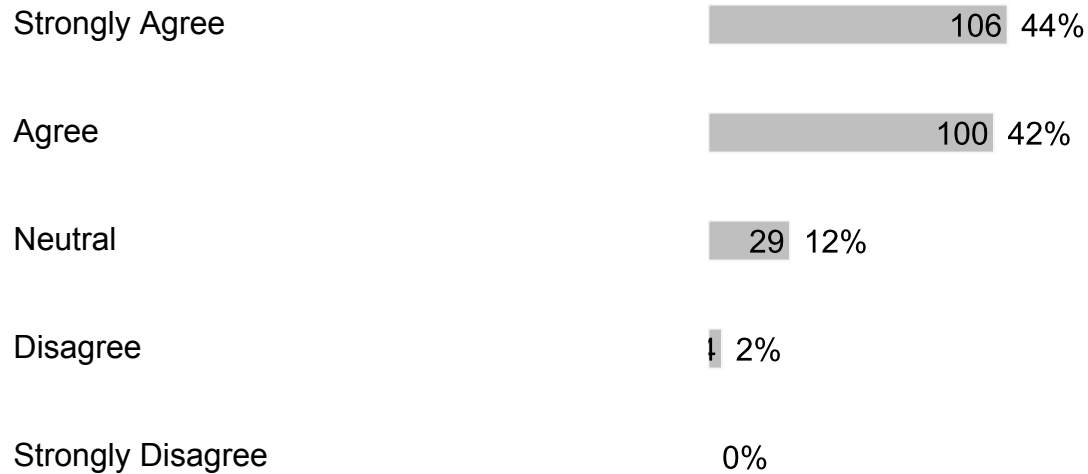
5. The office staff is helpful and made me feel valued as a parent/guardian.





240 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



240 respondents

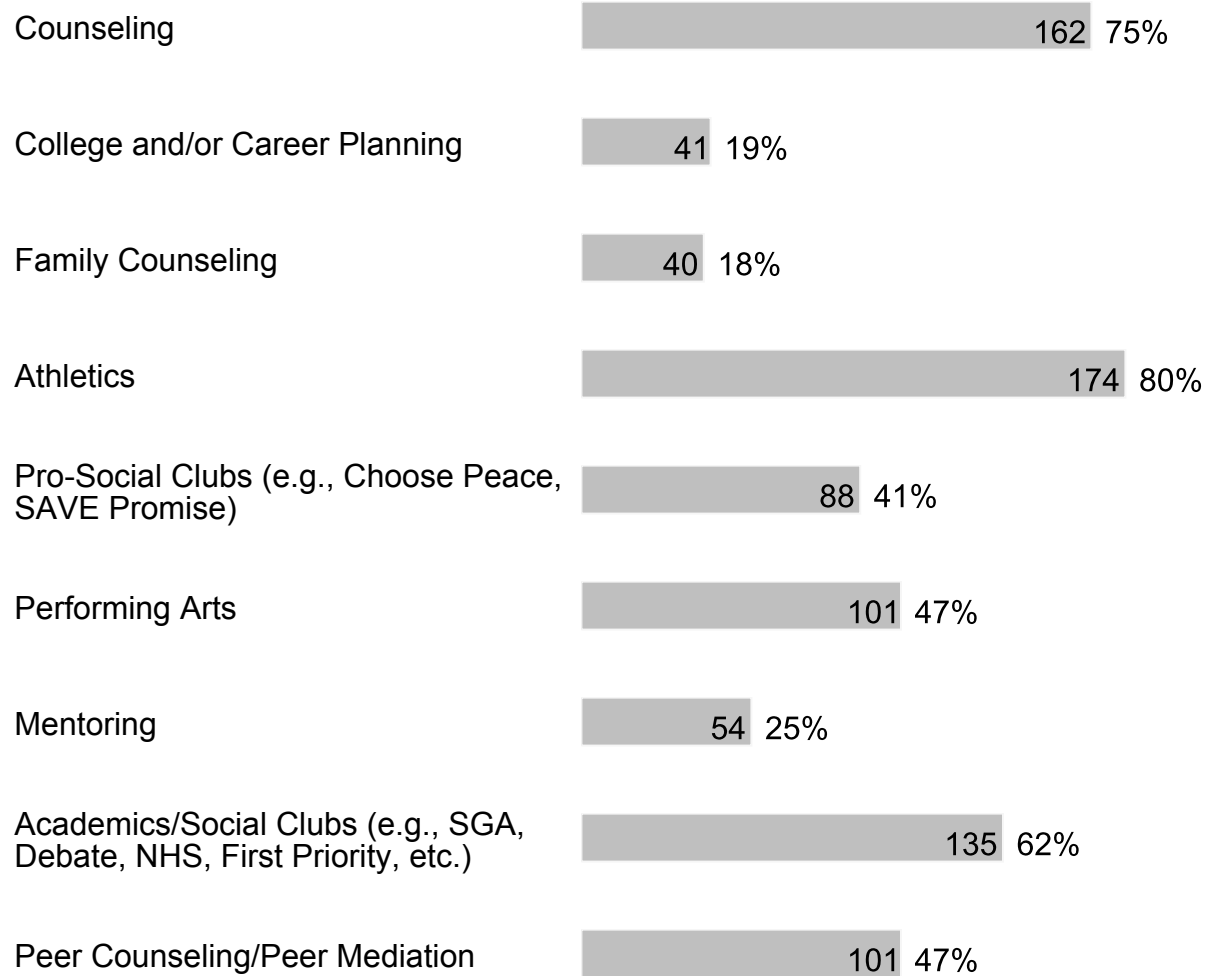
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

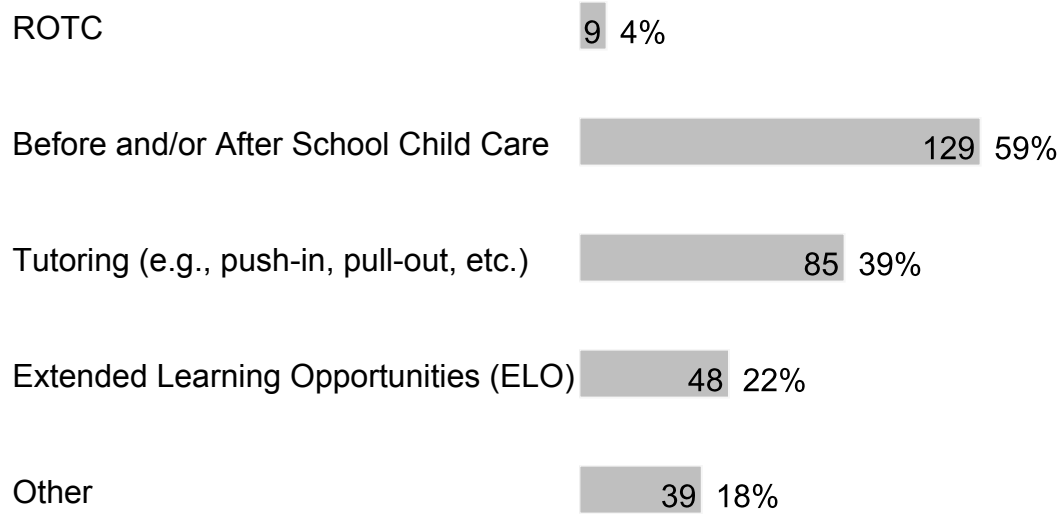




239 respondents

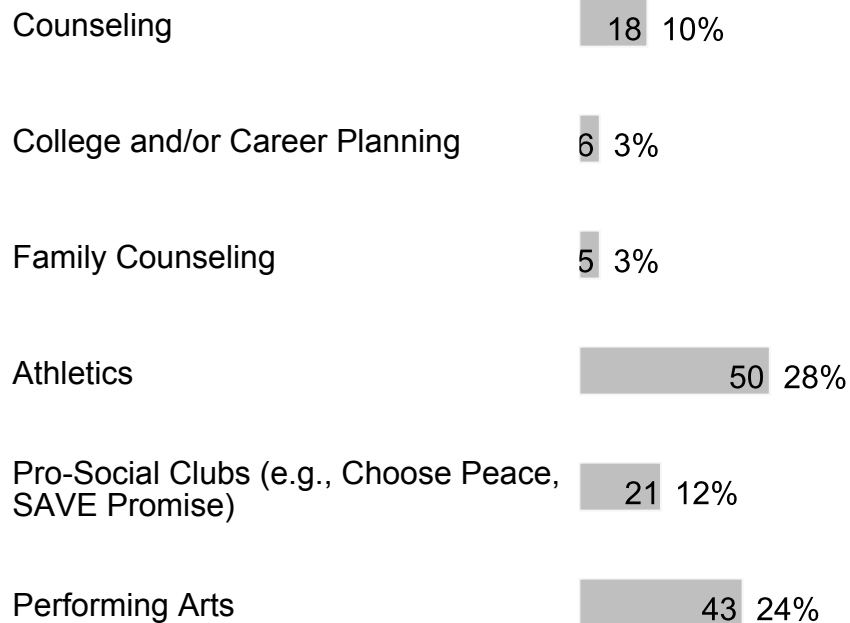
8. At our school, the following programs/services are available (check all that apply):

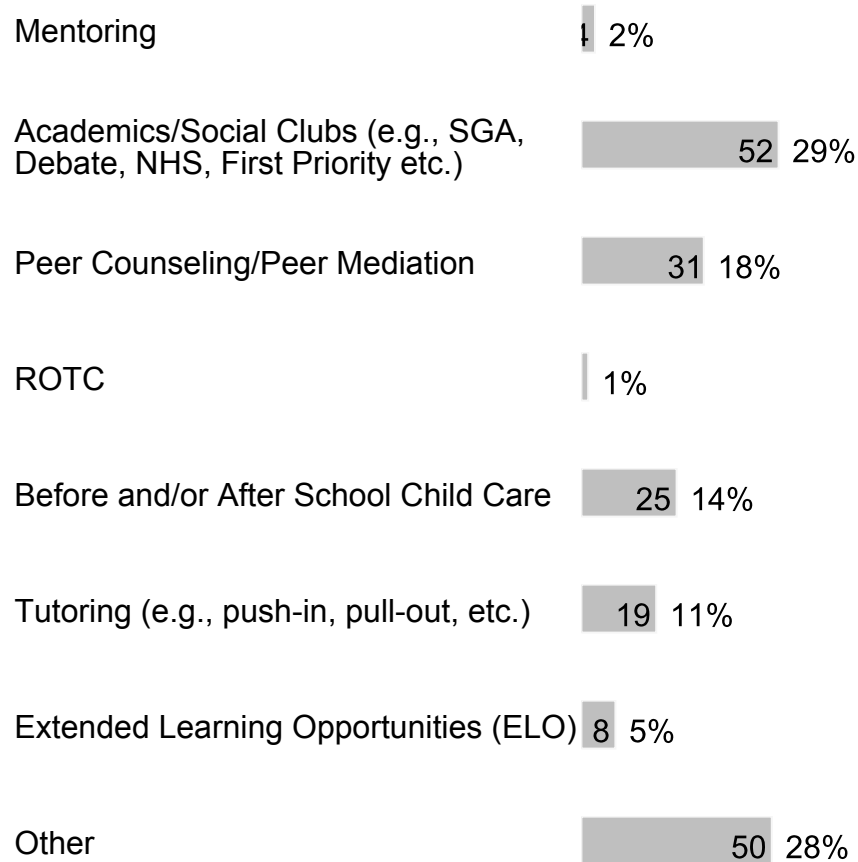




217 respondents

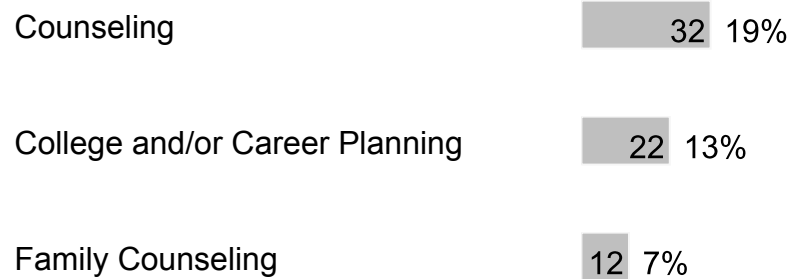
9. At our school, my child participates in the following programs/services (check all that apply):

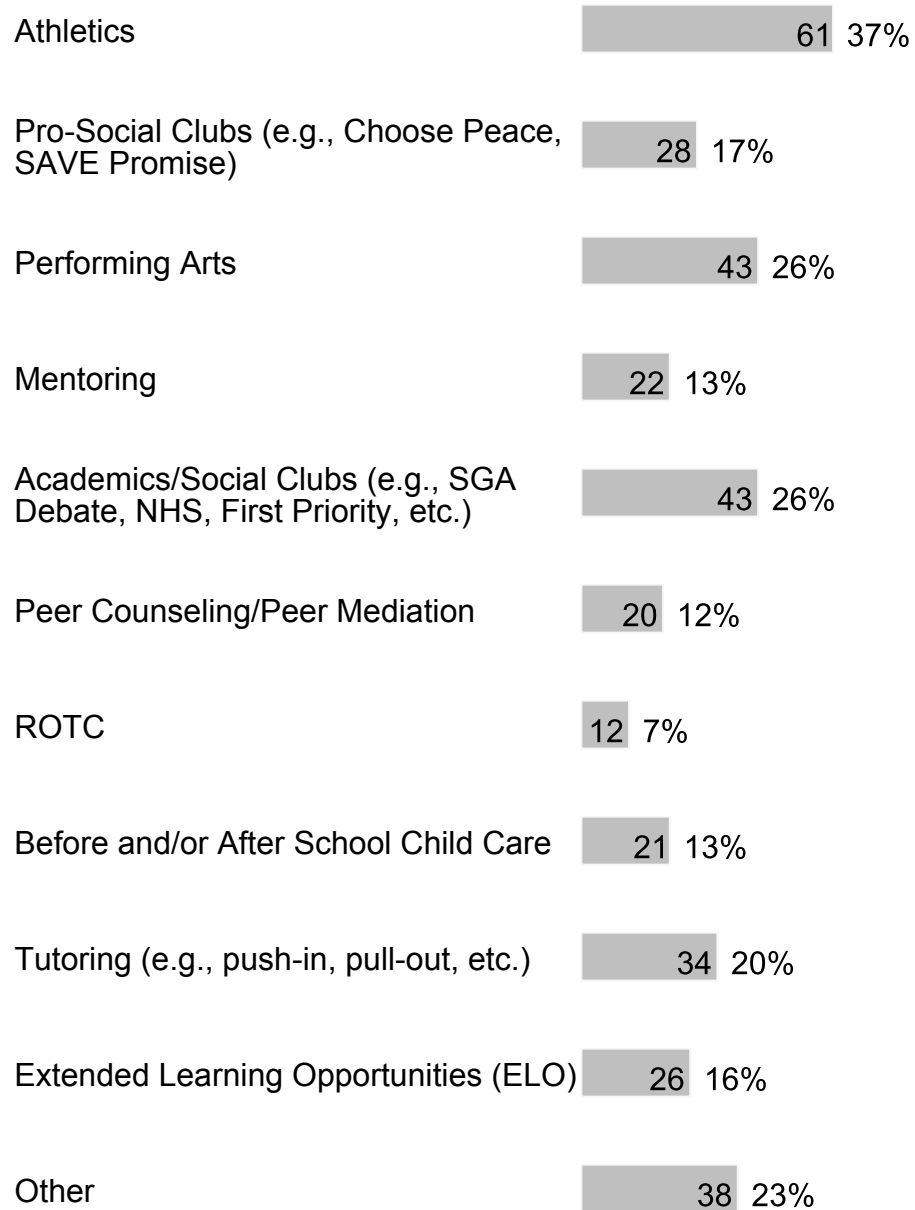




177 respondents

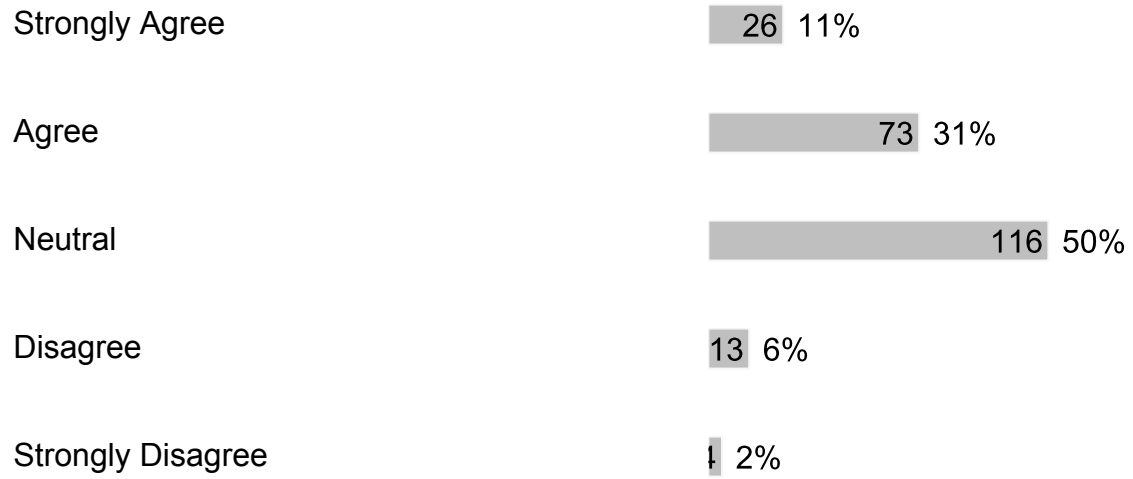
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





167 respondents

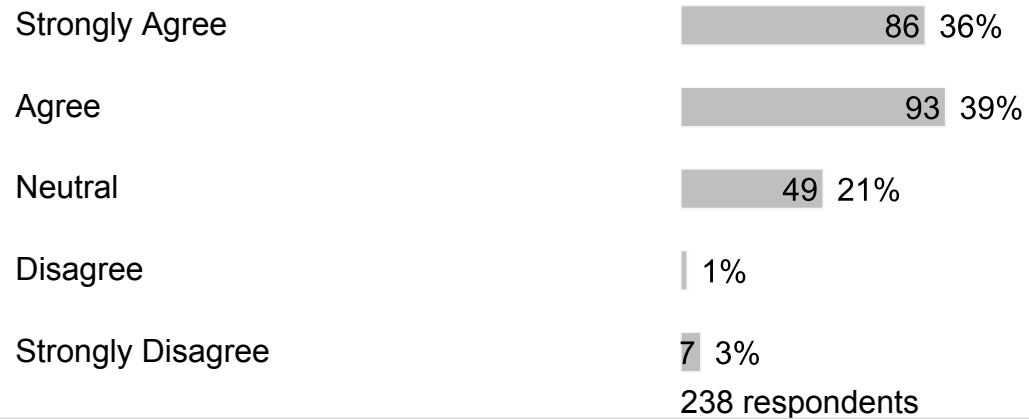
11. Our school has a family resource center and/or a staff member assigned to work with families.



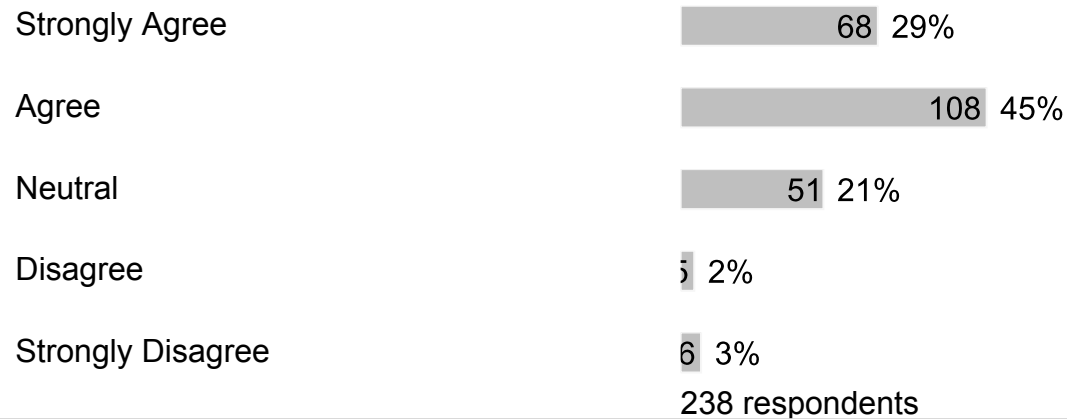
232 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree 6 3%

233 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 53 23%

Agree 115 49%

Neutral 58 25%

Disagree 5 2%

Strongly Disagree 4 2%

235 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 52 22%

Agree 106 45%

Neutral 65 27%

Disagree 0 4%

Strongly Disagree 5 2%

238 respondents

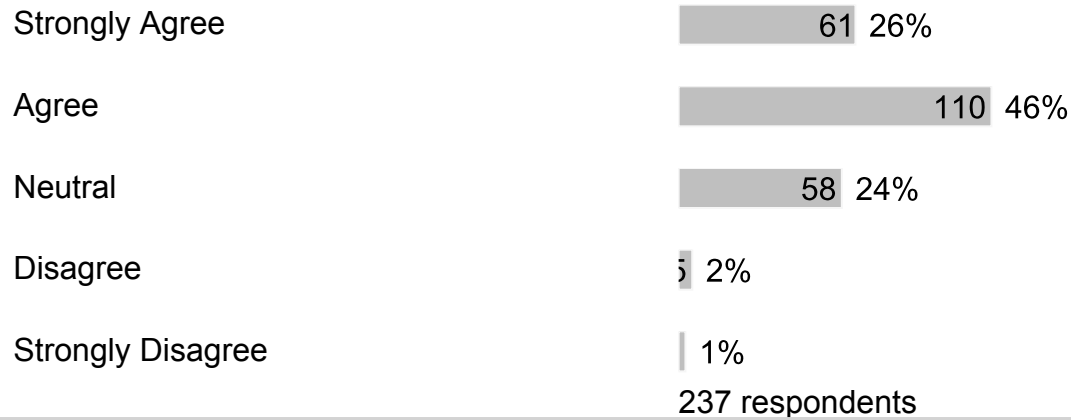
6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 52 22%

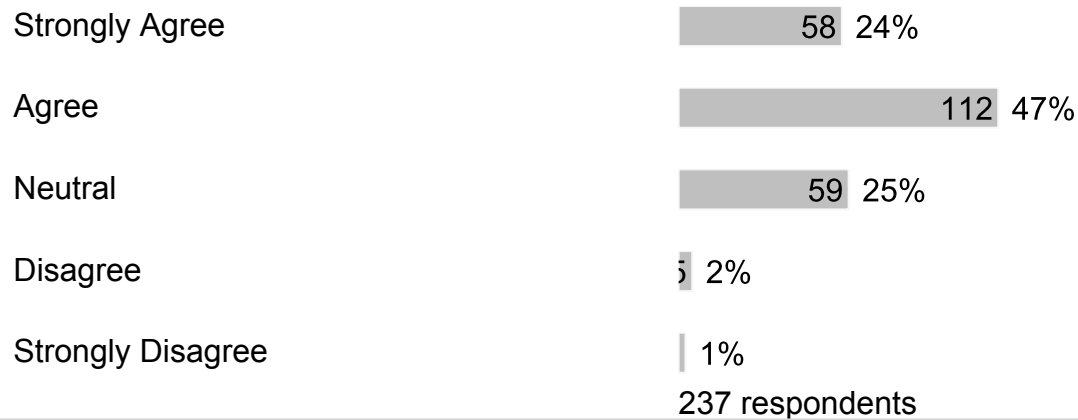
Agree 112 47%



7. Our school has high expectations for students.

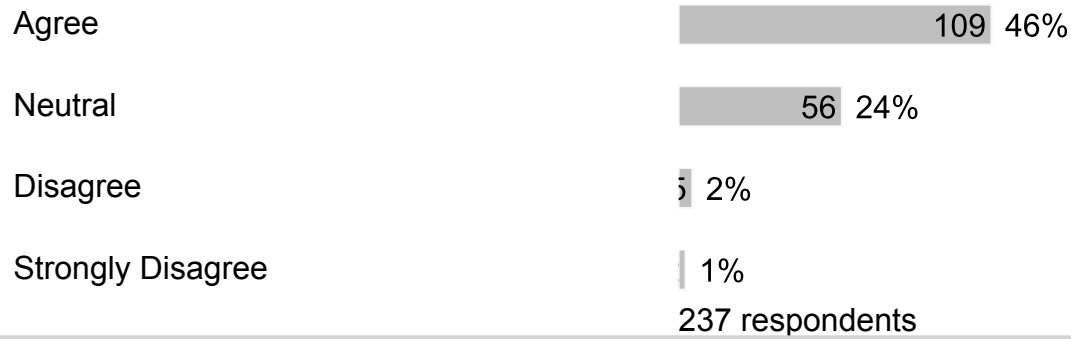


8. My child's teachers provide curriculum that meets the learning needs of my child.

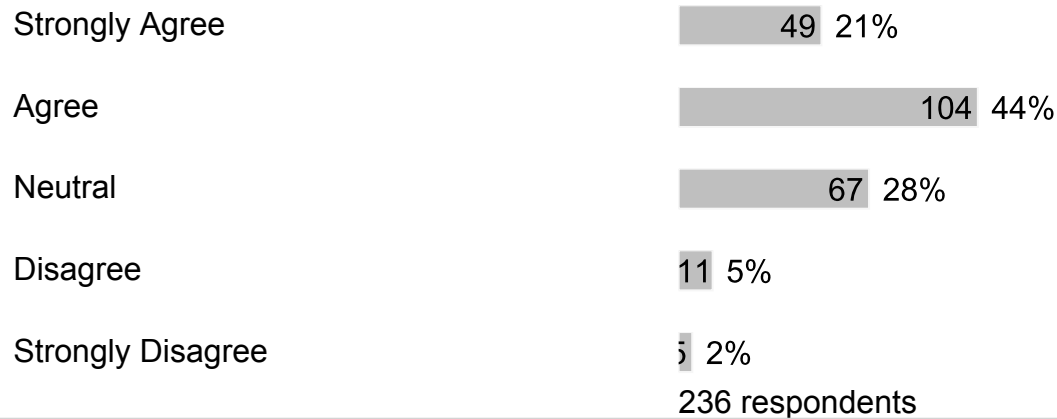


9. My child's teachers give work that challenges my child.

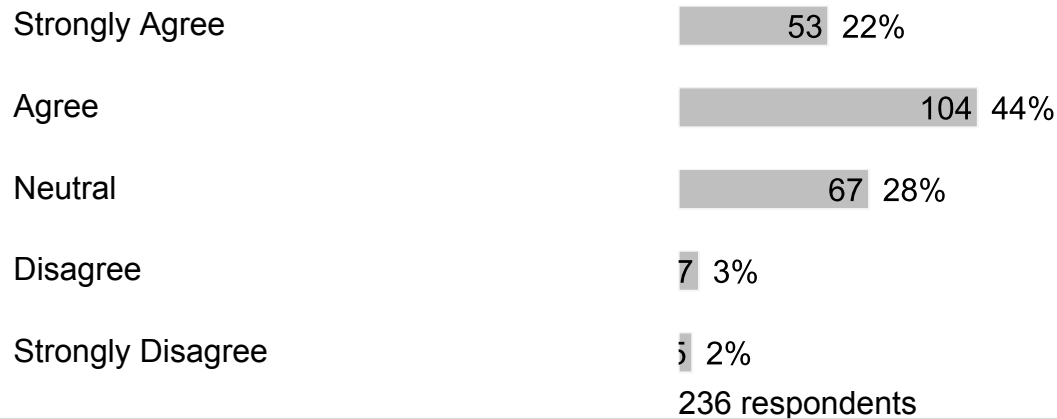




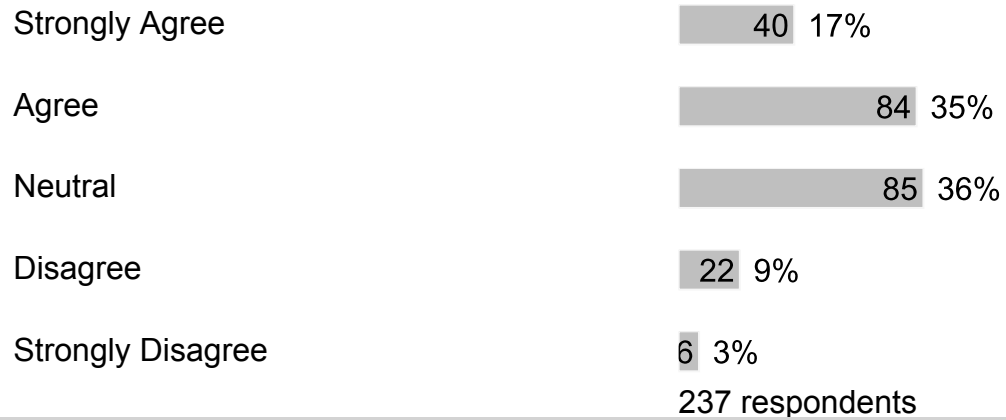
10. My child's teachers work as a team to help my child learn.



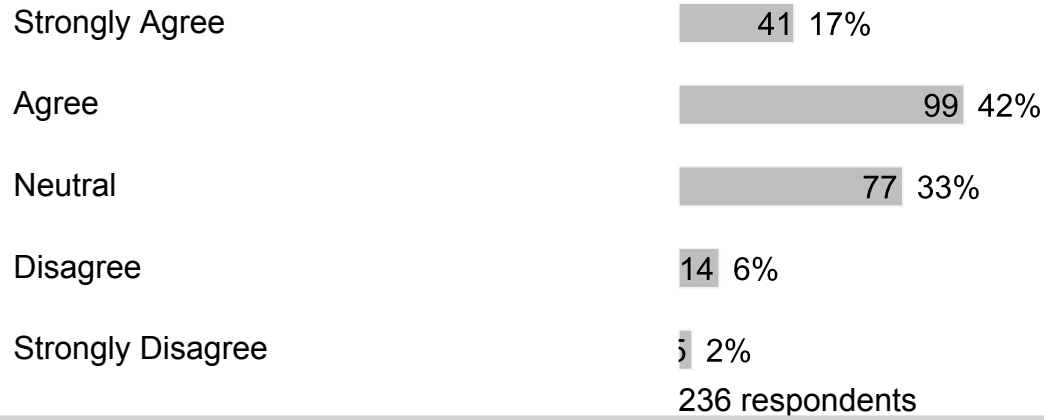
11. My child's teachers use a variety of teaching strategies.



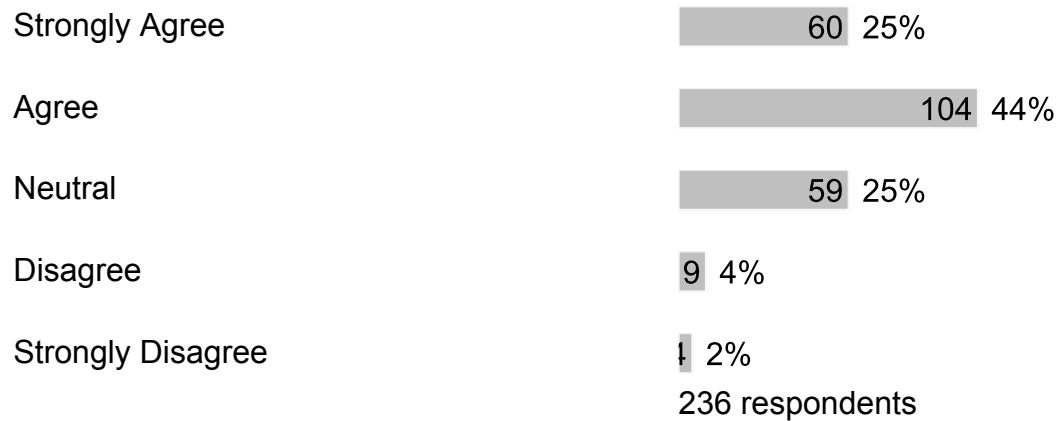
12. My child's teachers adjust the instruction to meet my child's learning needs.



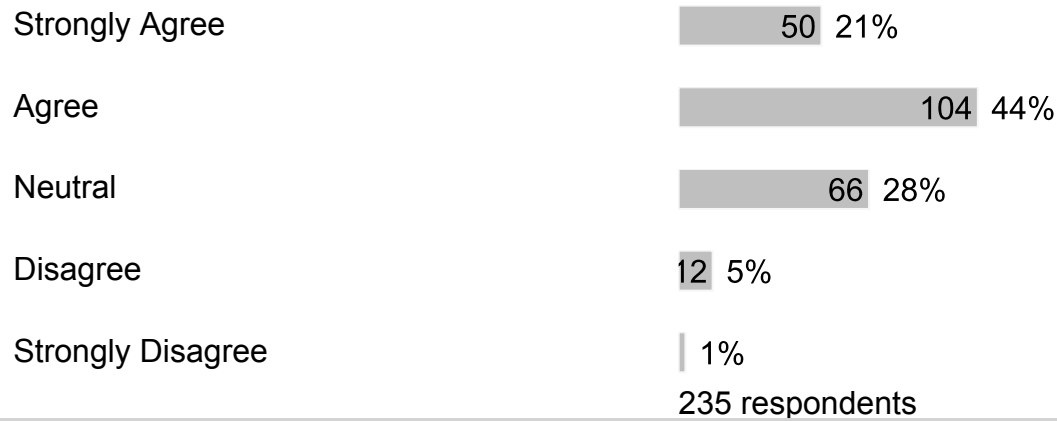
13. My child sees a relationship between what is being taught and everyday life.



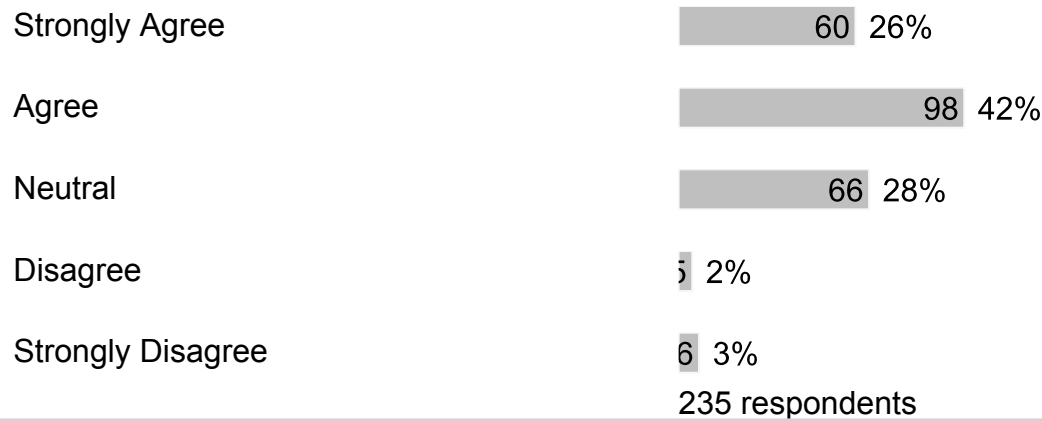
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 0 4%
235 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 55 23%
Agree 93 40%
Neutral 67 29%
Disagree 13 6%
Strongly Disagree 7 3%
235 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 38 16%
Agree 78 33%
Neutral 72 30%
Disagree 34 14%
Strongly Disagree 15 6%
237 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 56 24%
Agree 94 40%
Neutral 67 29%

Disagree 11 5%

Strongly Disagree 6 3%

234 respondents

21. Families are encouraged to volunteer.

Strongly Agree 56 24%

Agree 109 46%

Neutral 62 26%

Disagree 8 3%

Strongly Disagree 0%

236 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 61 26%

Agree 115 49%

Neutral 54 23%

Disagree 1 1%

Strongly Disagree 0%

234 respondents

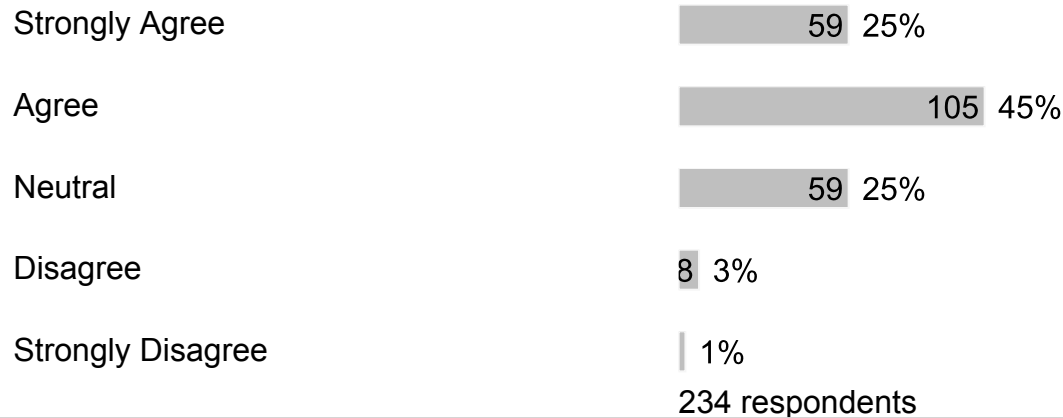
23. I am well-informed of the school's goals and activities.

Strongly Agree 61 26%

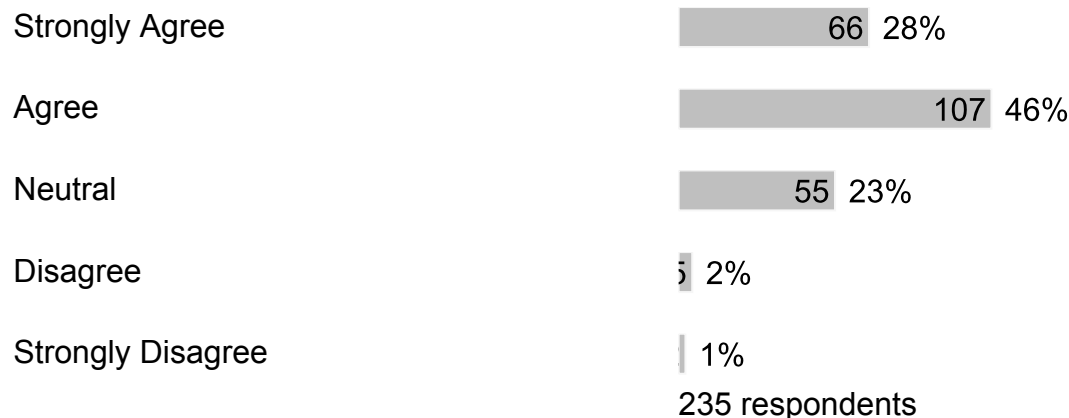
Agree 96 41%



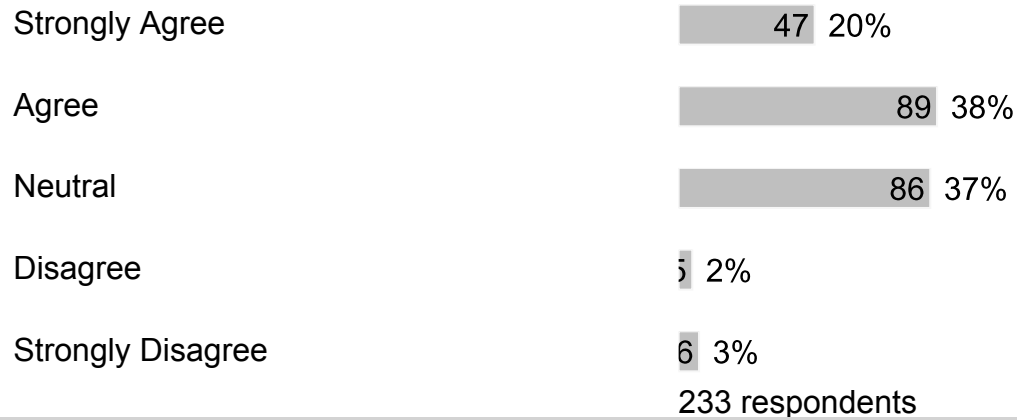
24. Our school reports the achievement of school goals.



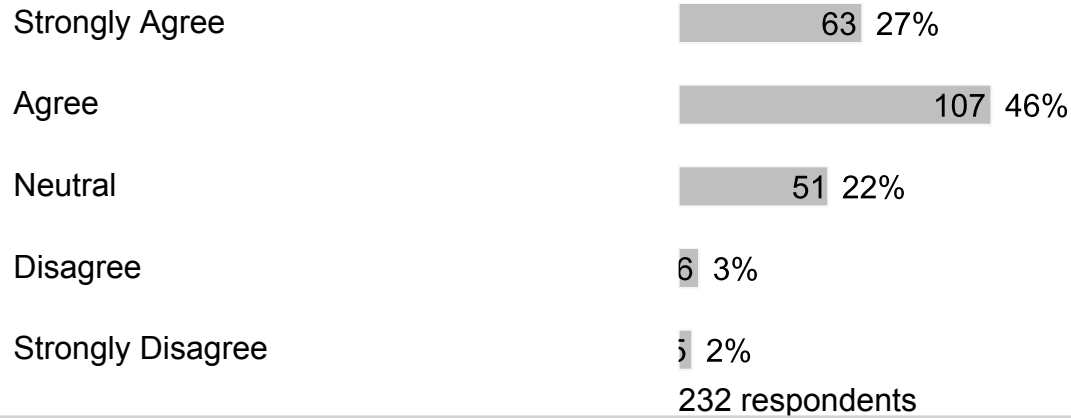
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



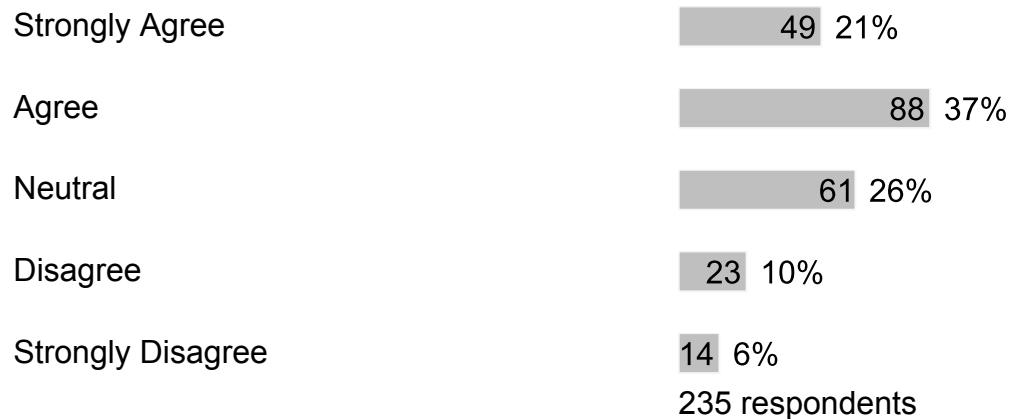
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



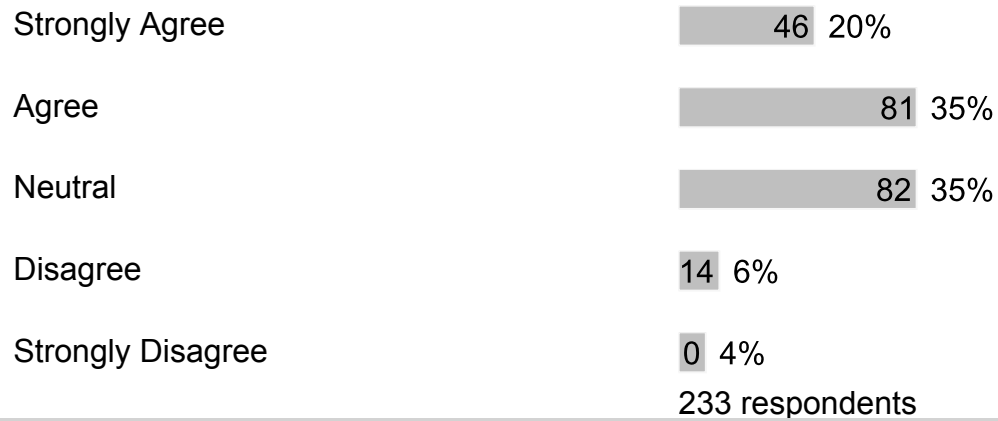
27. Our school communicates information in ways that are easy for families to understand.



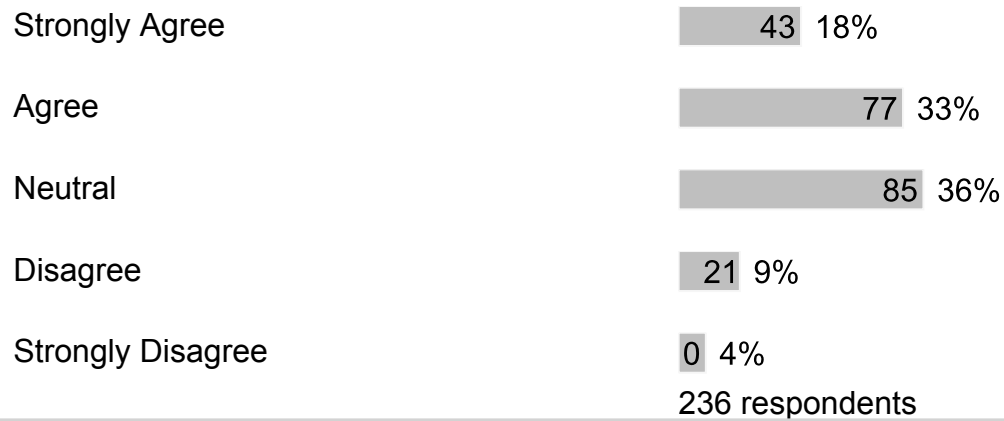
28. Teachers regularly post information online or send home a newsletter.



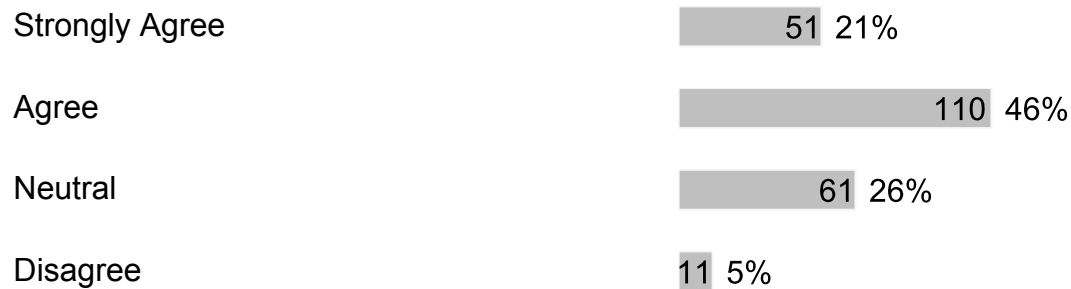
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

6 3%

239 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report