

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/11/2025

Custom Survey

1 survey(s) 71 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	13	19%
Female	54	77%
Prefer not to answer	3	4%

70 respondents

2. Race

Asian	2	3%
Black or African American	15	23%
White	36	55%
Multiracial	10	15%

Other 3 5%

66 respondents

3. Ethnicity

Hispanic 19 34%

Non-Hispanic or Latino 34 61%

Prefer not to answer 3 5%

56 respondents

4. Grade

Grade PK 2 3%

Grade K 10 14%

Grade 1 12 17%

Grade 2 10 14%

Grade 3 18 25%

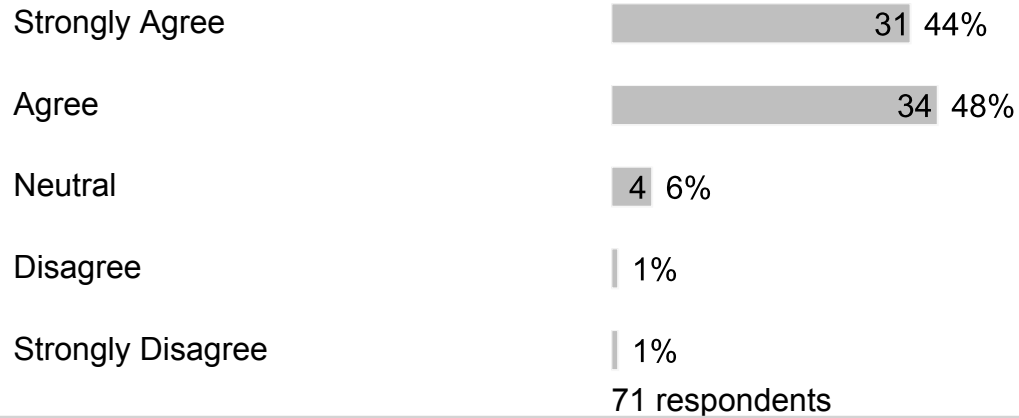
Grade 4 7 10%

Grade 5 12 17%

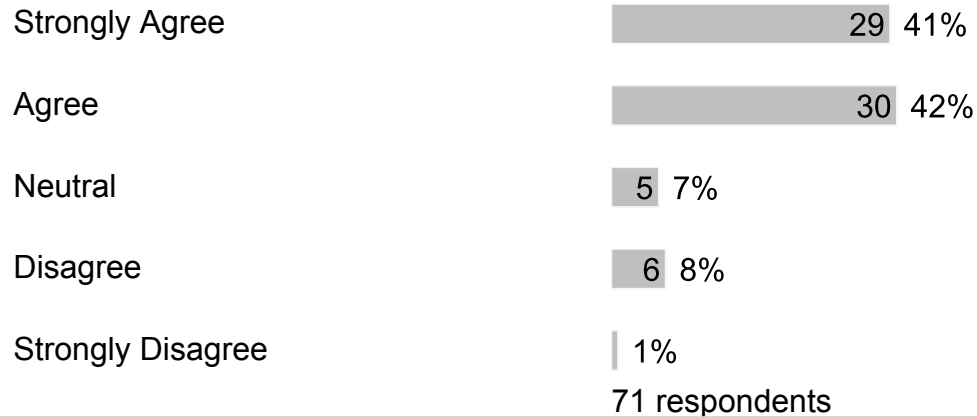
71 respondents

C. Section 2

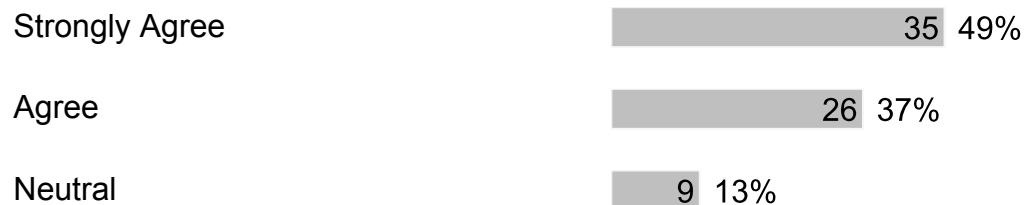
1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Strongly Disagree | 1%
71 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

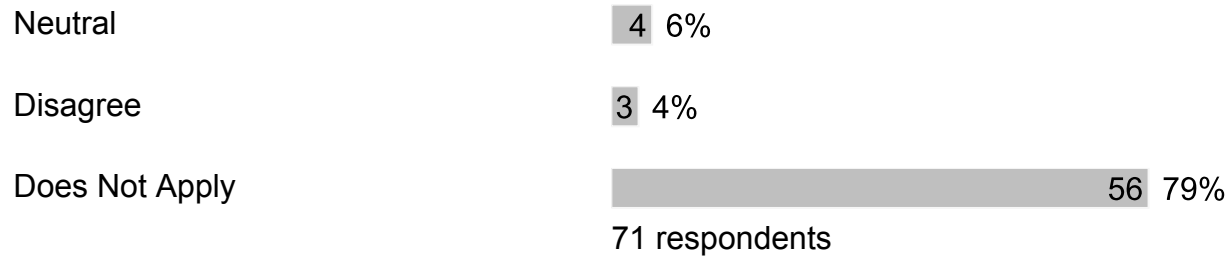
Strongly Agree 2 3%
Agree 12 17%
Neutral 12 17%
Disagree 24 34%
Strongly Disagree 21 30%
71 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 4 6%
Agree 9 13%
Neutral 1 1%
Disagree 2 3%
Does Not Apply 55 77%
71 respondents

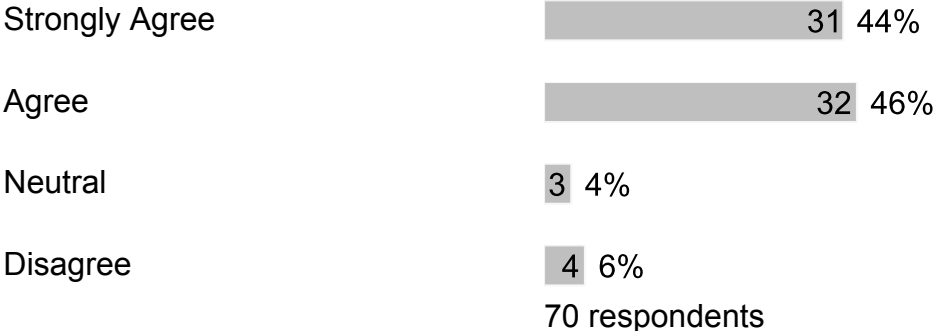
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 3 4%
Agree 5 7%



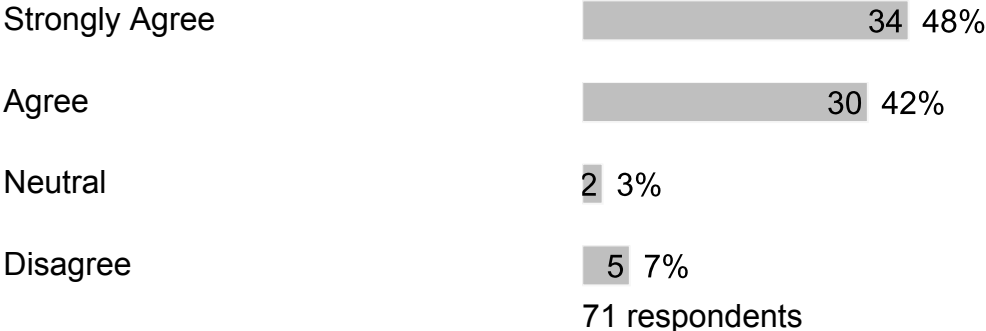
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

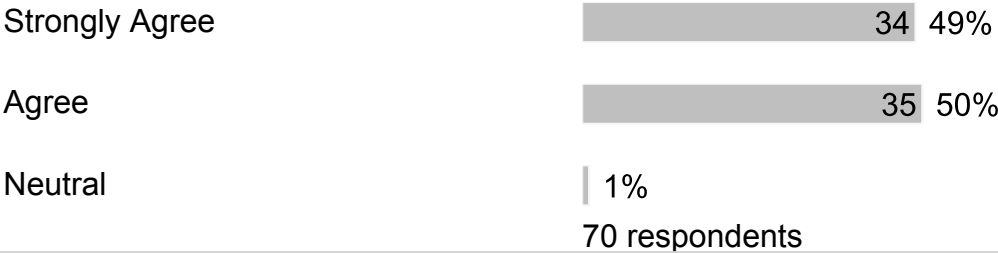


E. Section 4

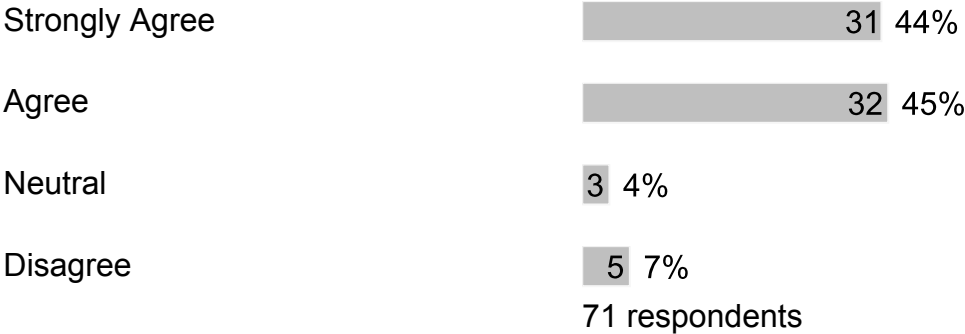
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.

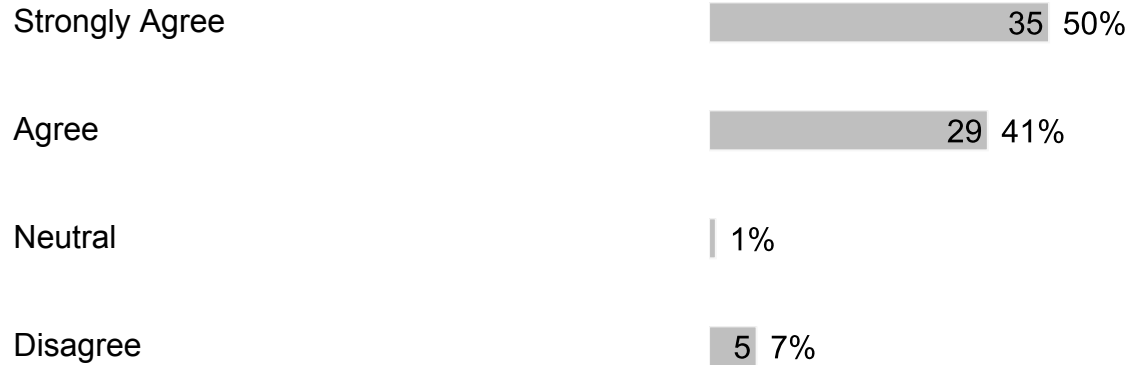


3. At school, my child has up-to-date computers and other technology to learn.



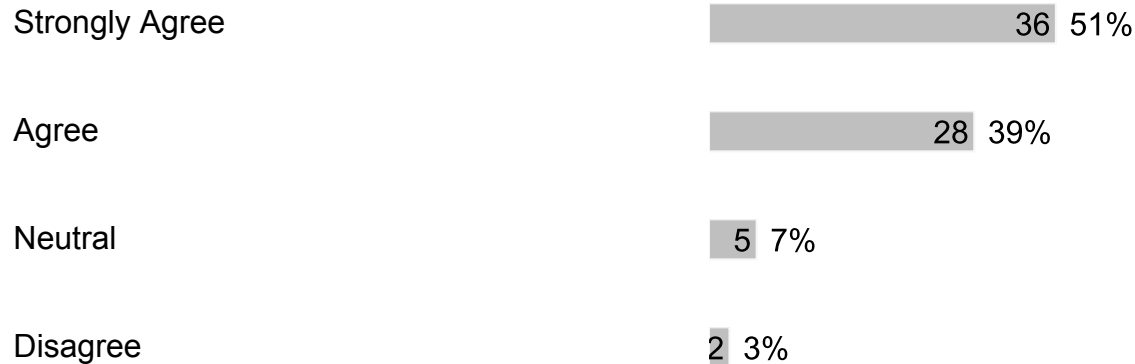
F. Section 5

1. If my child has a problem, they know who they can go to for help.



70 respondents

2. My child likes going to school.



71 respondents

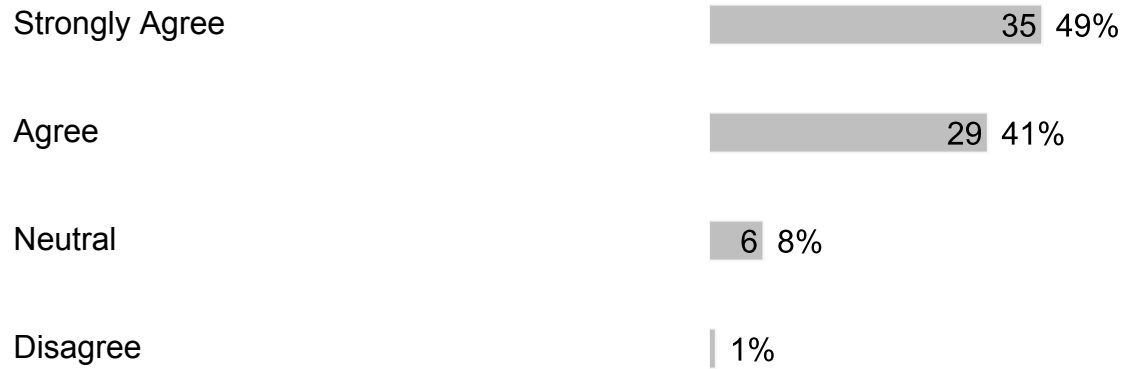
3. I would recommend my child's school to my friends and/or family.





70 respondents

4. Our school treats students with value, respect and compassion.



71 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



69 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



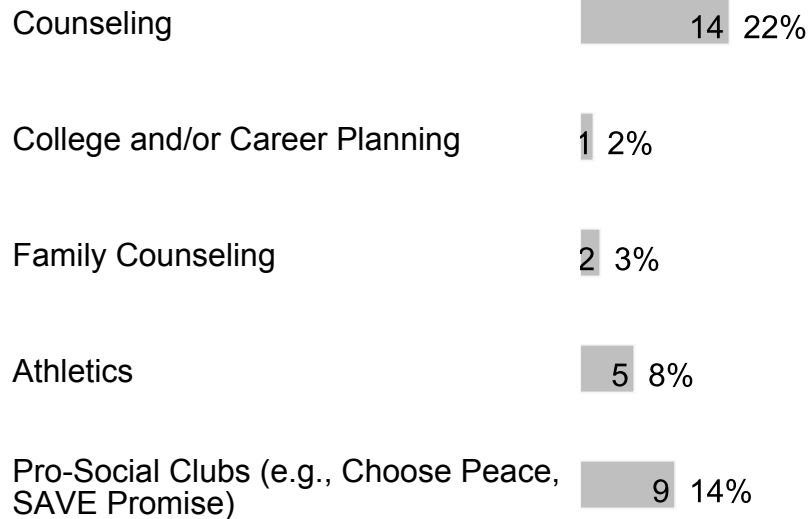
71 respondents

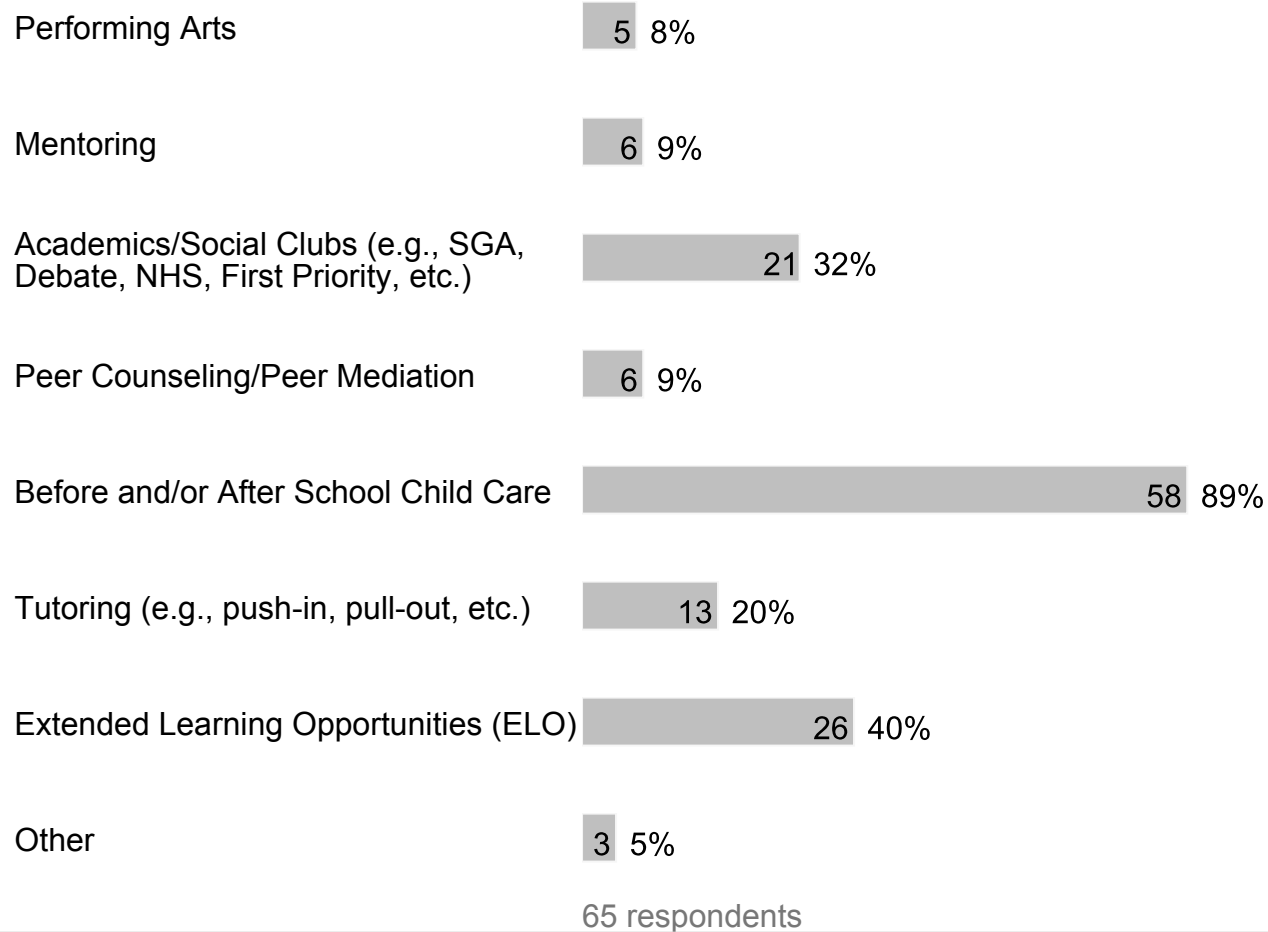
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



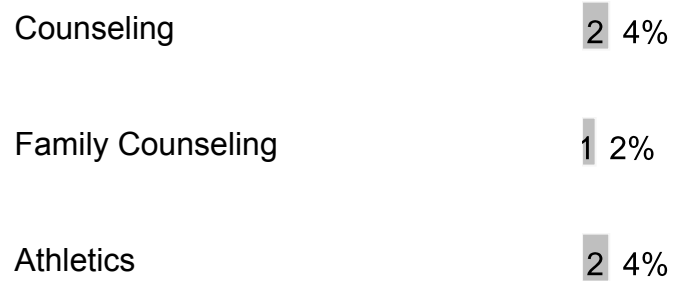
71 respondents

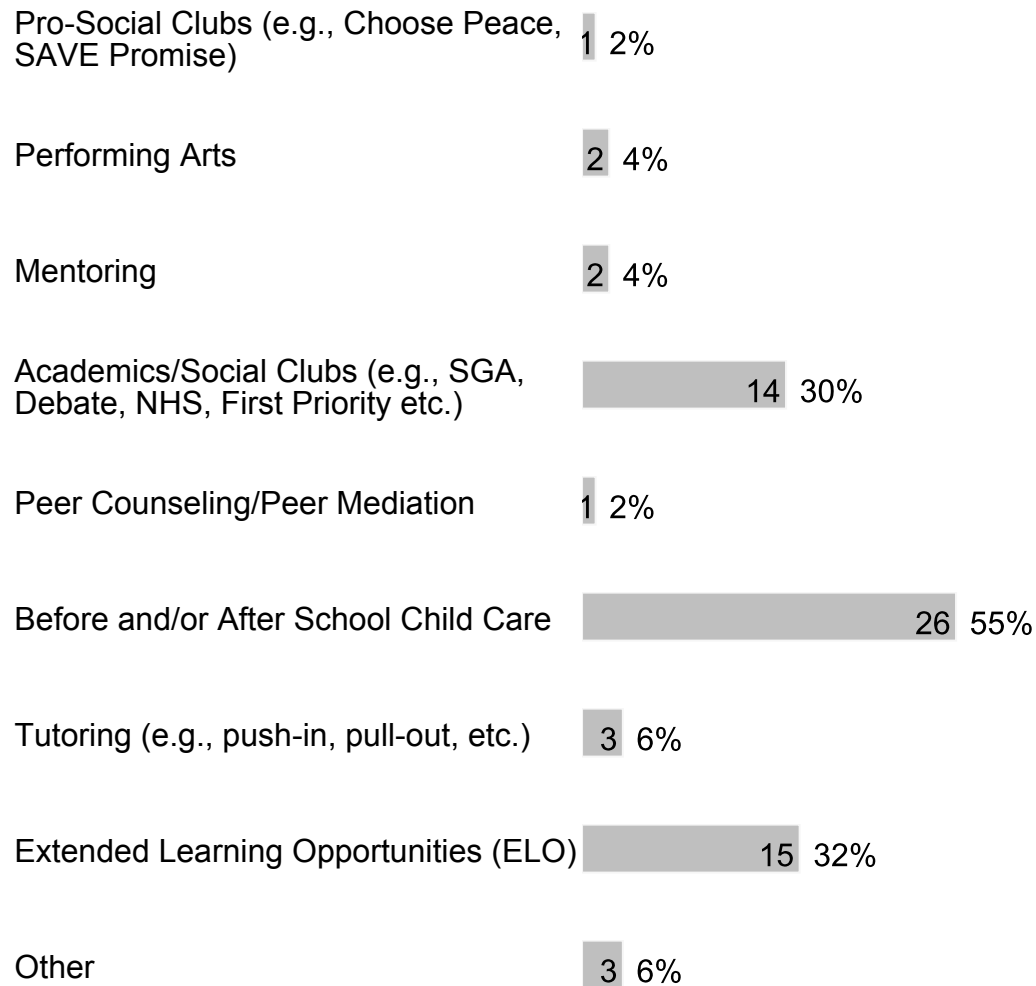
8. At our school, the following programs/services are available (check all that apply):





9. At our school, my child participates in the following programs/services (check all that apply):

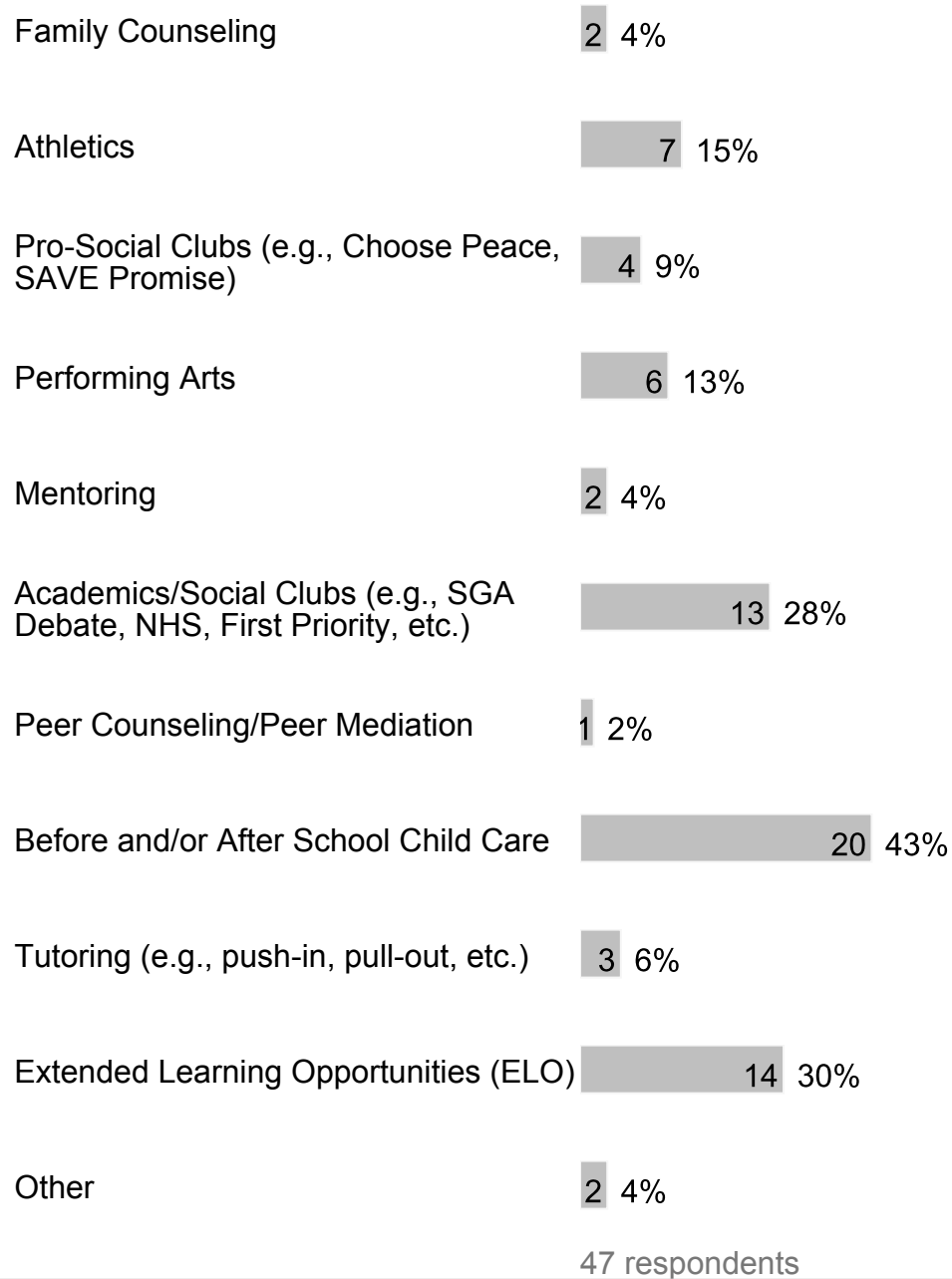




47 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 24 36%

Agree 18 27%

Neutral 11 16%

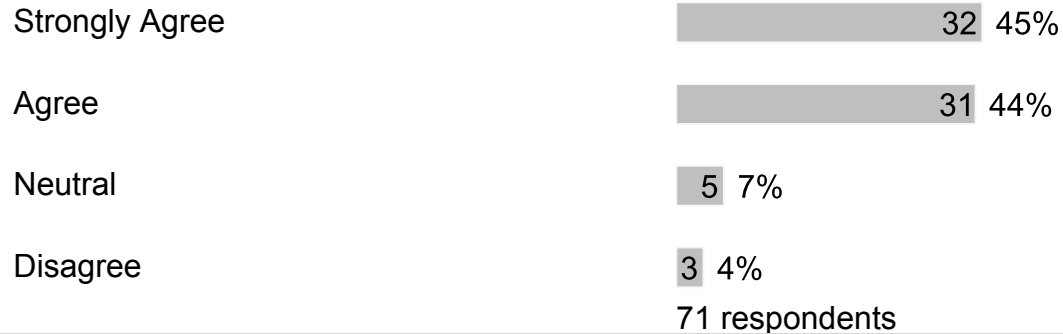
Disagree 13 19%

Strongly Disagree 1 1%

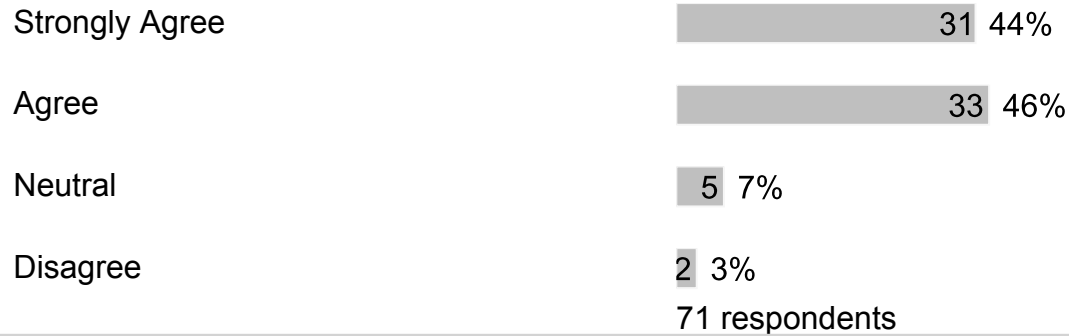
67 respondents

G. Section 6

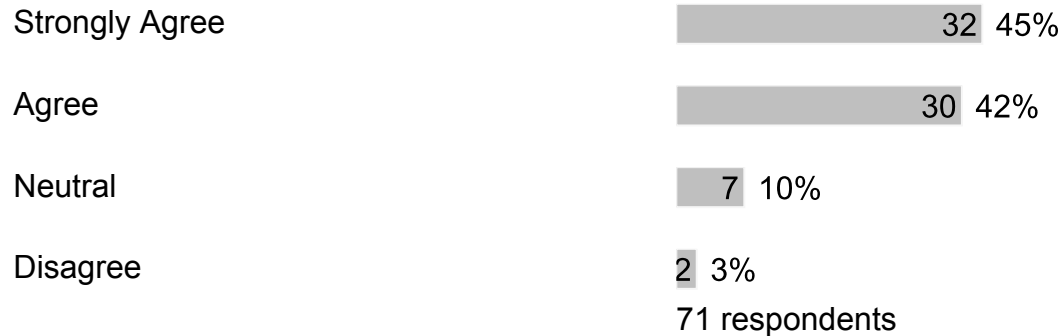
1. The principal is a positive educational leader at the school.



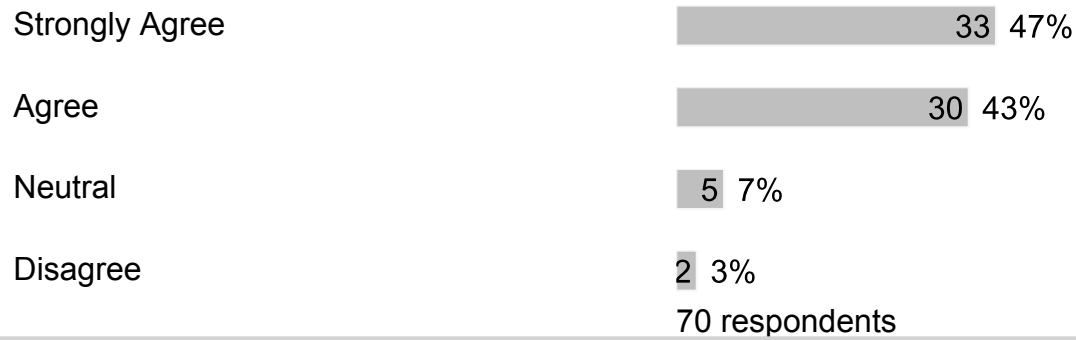
2. The assistant principal(s) is a positive educational leader at the school.



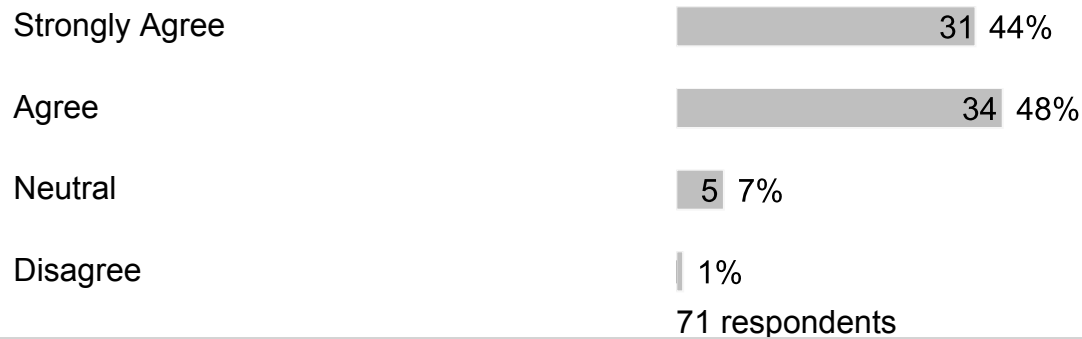
3. Our school's administration provides strong instructional leadership.



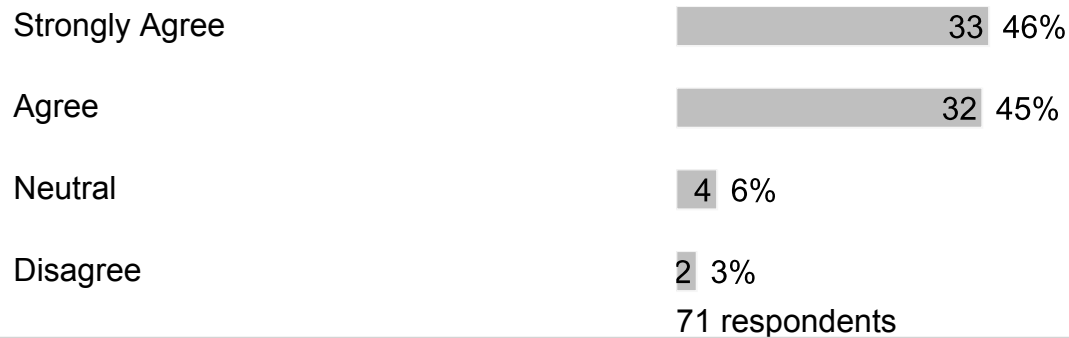
4. Our school has established goals and a plan for improving student learning.



5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



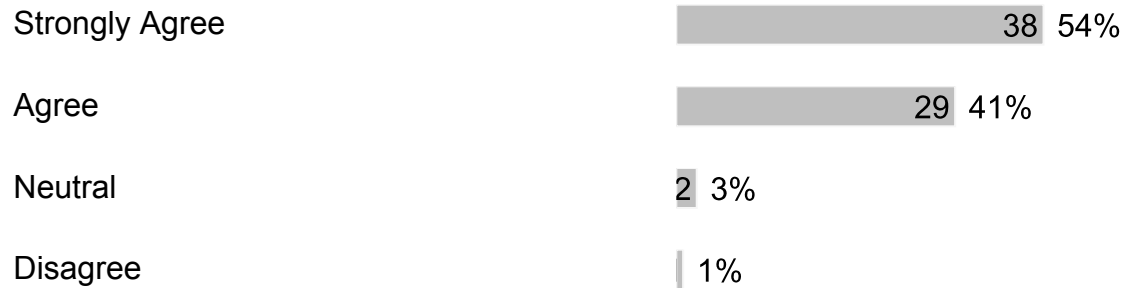
7. Our school has high expectations for students.





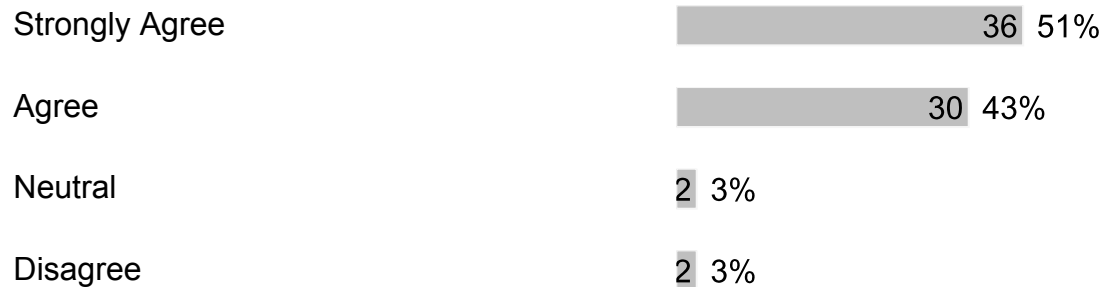
71 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



70 respondents

9. My child's teachers give work that challenges my child.



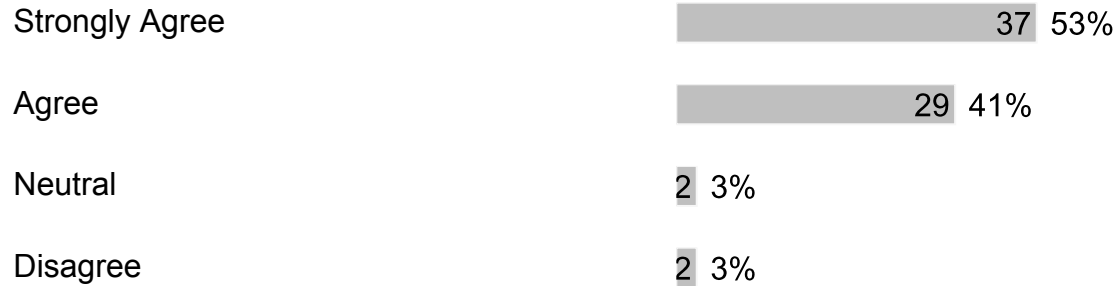
70 respondents

10. My child's teachers work as a team to help my child learn.



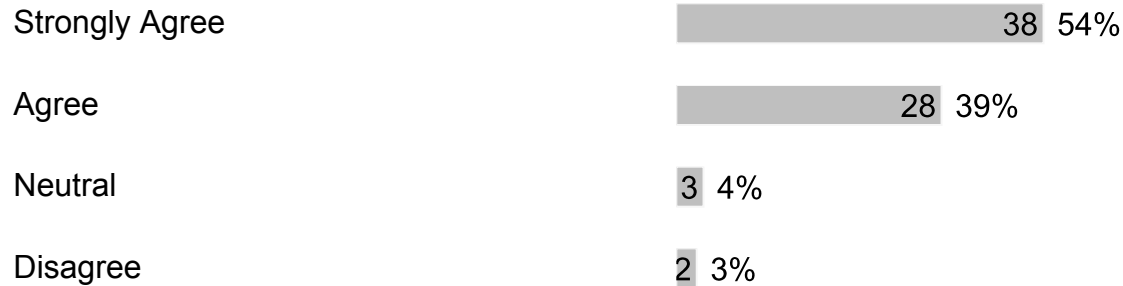
71 respondents

11. My child's teachers use a variety of teaching strategies.



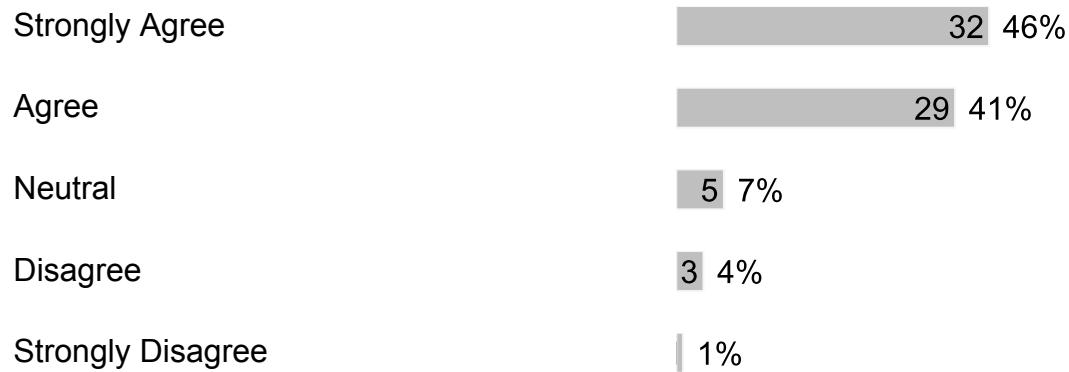
70 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.



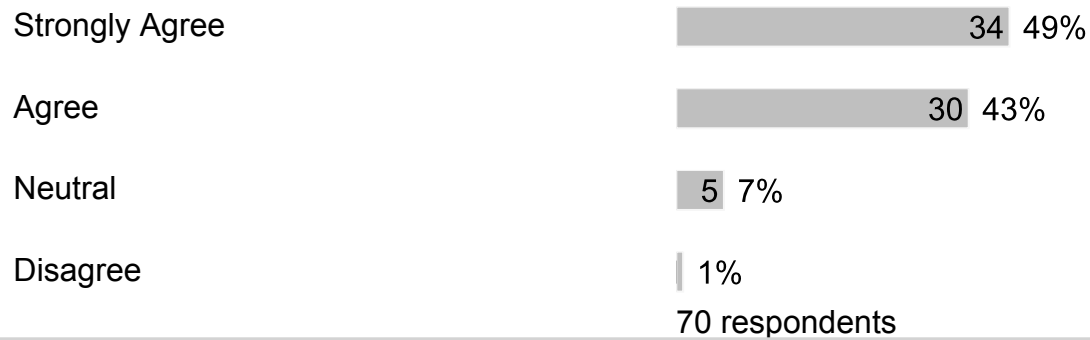
71 respondents

13. My child sees a relationship between what is being taught and everyday life.

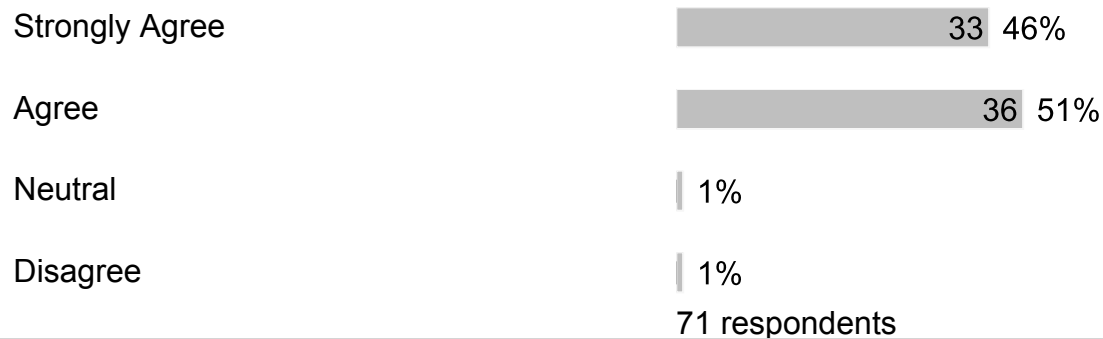


70 respondents

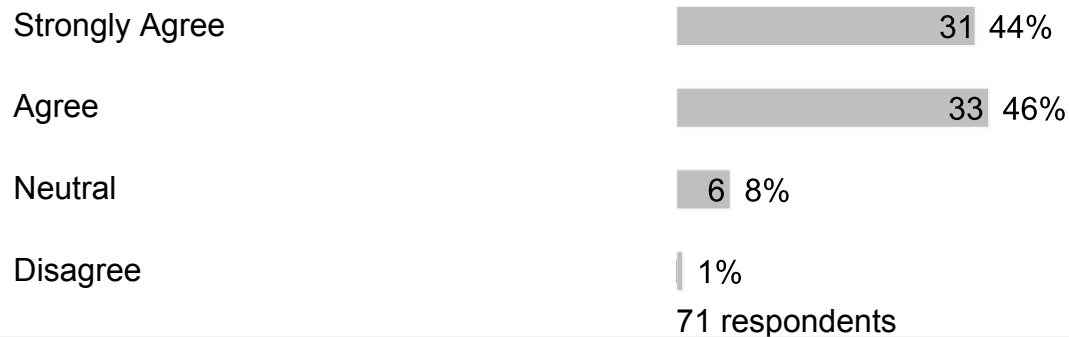
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Neutral | 1%
71 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 37 53%

Agree 33 47%

70 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 39 55%

Agree 30 42%

Neutral 2 3%

71 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 35 49%

Agree 32 45%

Neutral 3 4%

Disagree | 1%

71 respondents

21. Families are encouraged to volunteer.

Strongly Agree 35 49%

Agree 31 44%

Neutral 3 4%

Disagree 2 3%
71 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 33 46%

Agree 31 44%

Neutral 6 8%

Disagree 1 1%

71 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 35 49%

Agree 27 38%

Neutral 5 7%

Disagree 4 6%

71 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 37 52%

Agree 26 37%

Neutral 7 10%

Disagree 1 1%

71 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



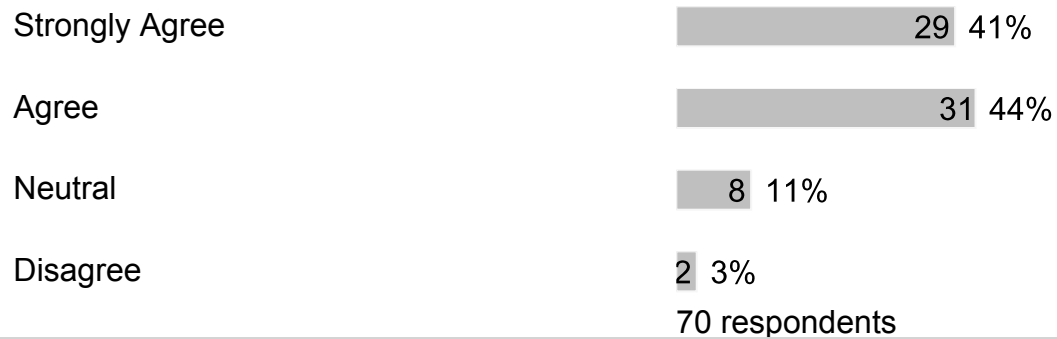
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report