

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/10/2025



Custom Survey

1 survey(s) 44 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

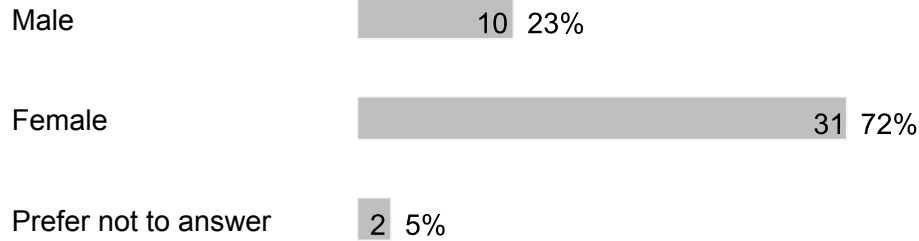
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

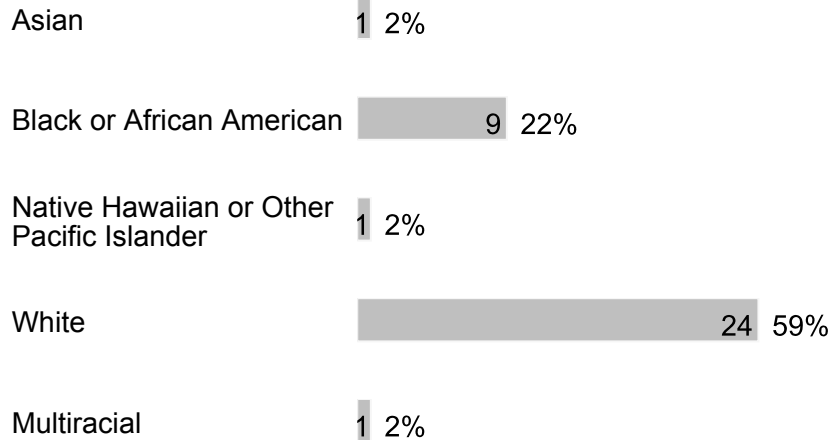
Number of Responses | Percentages of Total Responses

1. Gender



43 respondents

2. Ethnicity



Other 5 12%

41 respondents

3. Ethnicity

Hispanic 14 35%

Not Hispanic or Latino 19 48%

Prefer not to answer 7 18%

40 respondents

4. Role

School Administrator 1 2%

Support Staff 2 5%

Teacher 32 73%

Educational Support Professional 2 5%

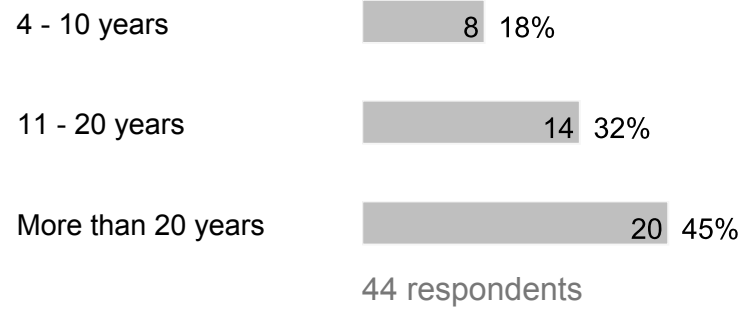
Clerical 5 11%

Other 2 5%

44 respondents

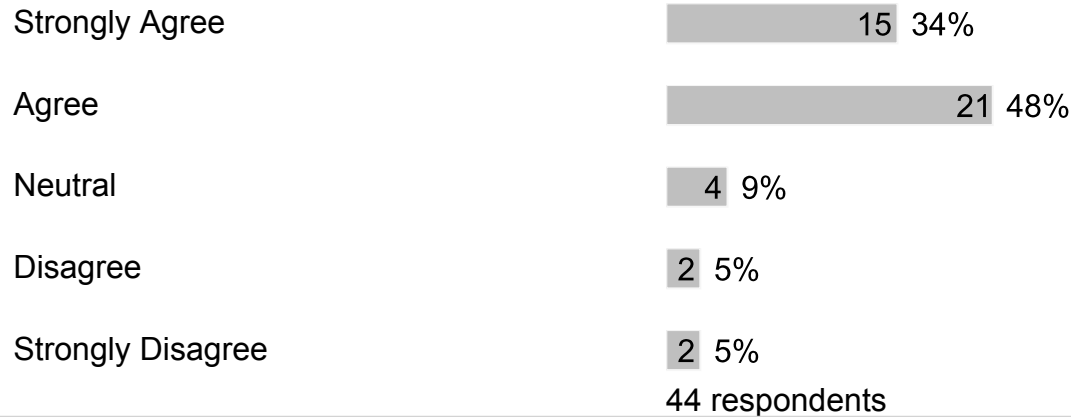
5. Experience

1 - 3 years 2 5%

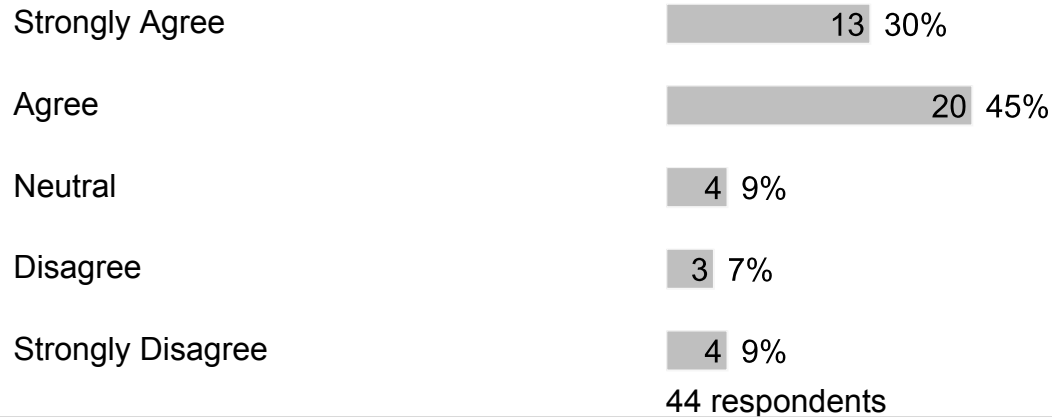


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





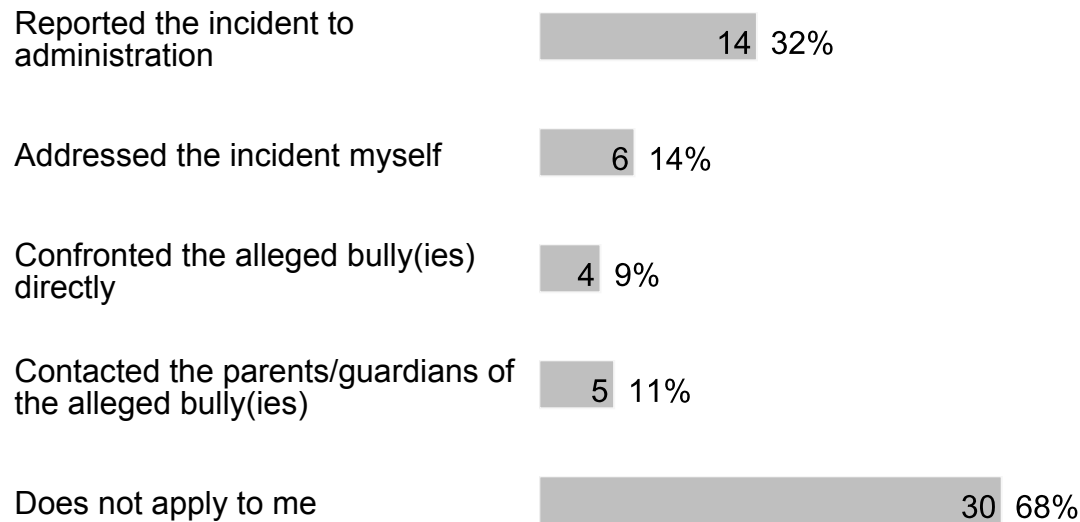
44 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



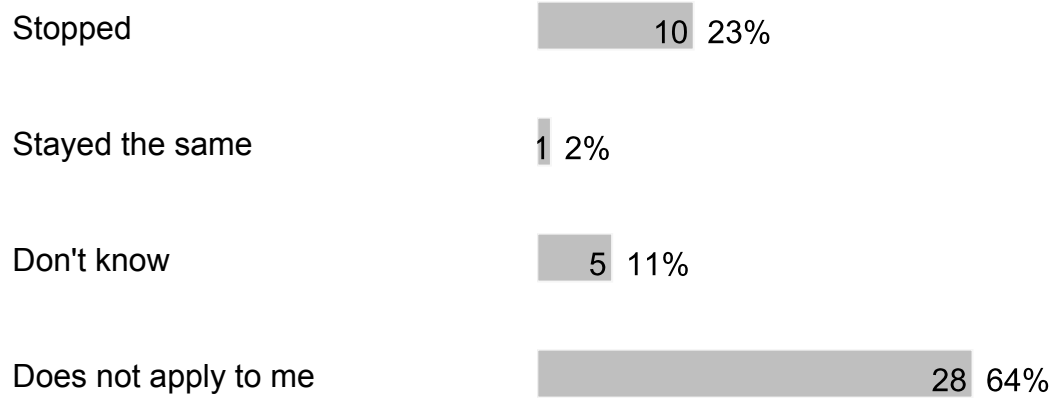
44 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



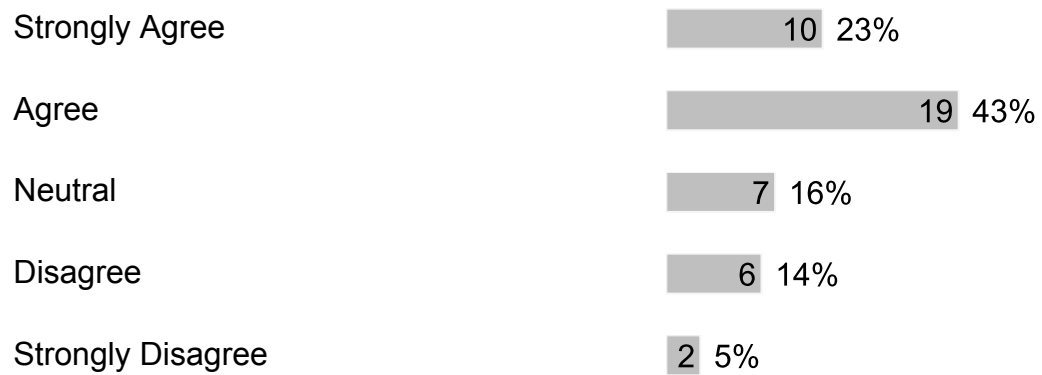
44 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



44 respondents

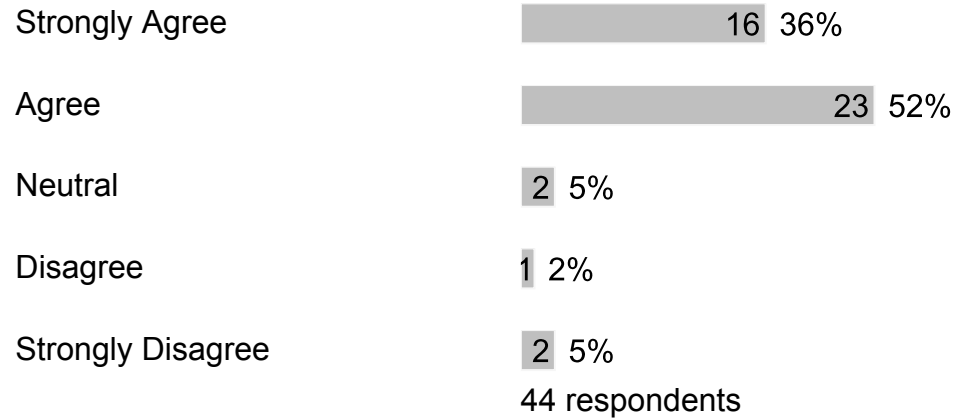
7. In my school, rules are applied equally to students.



44 respondents

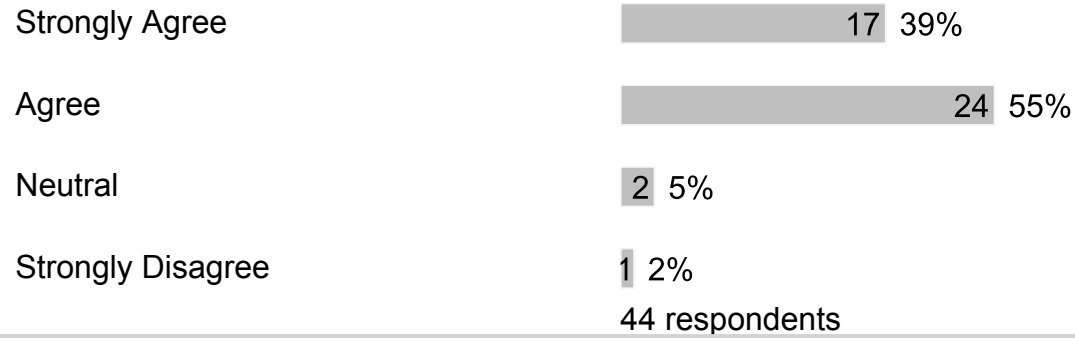
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

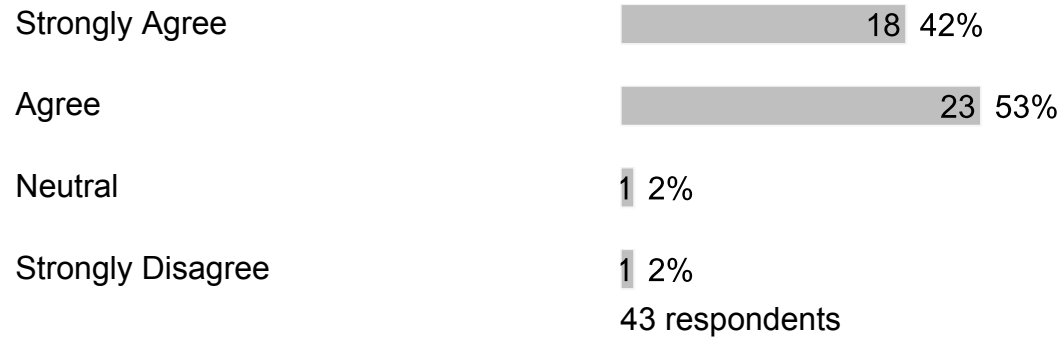


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

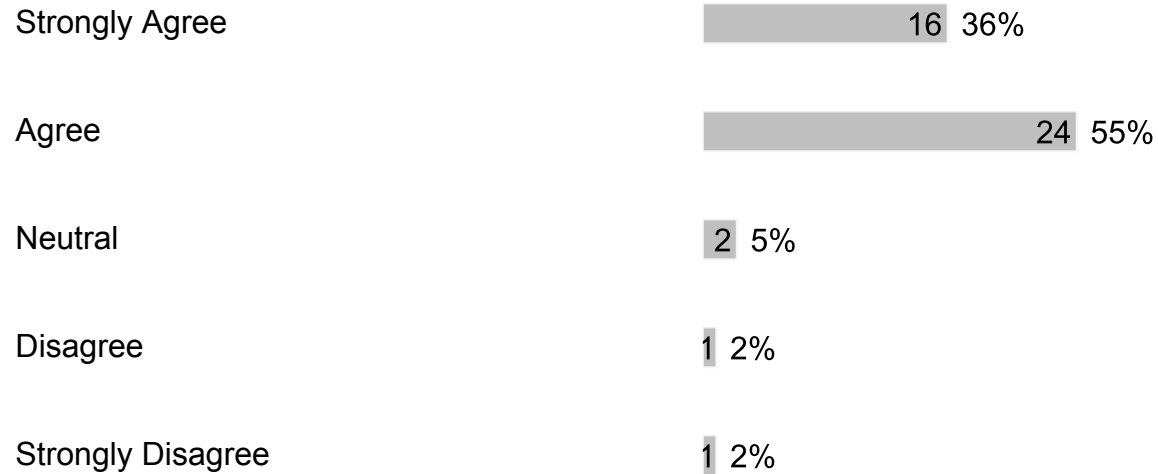


2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.



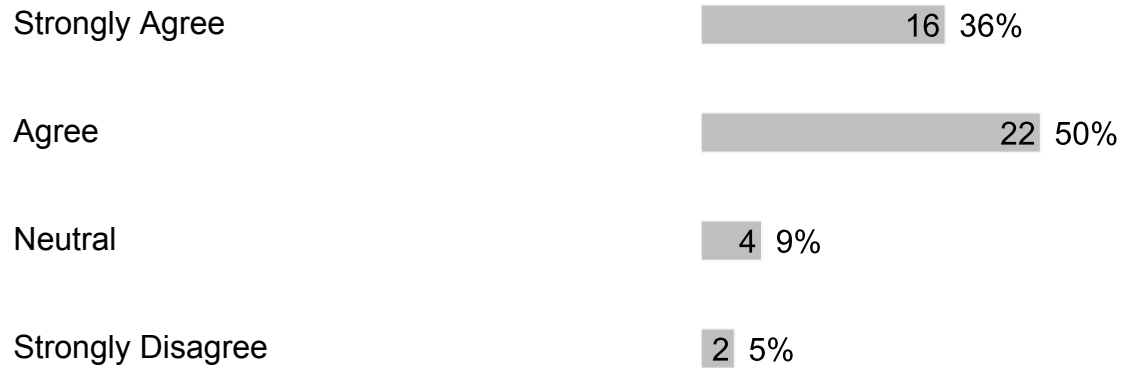
44 respondents

2. If students have a problem, they can come to me for help.



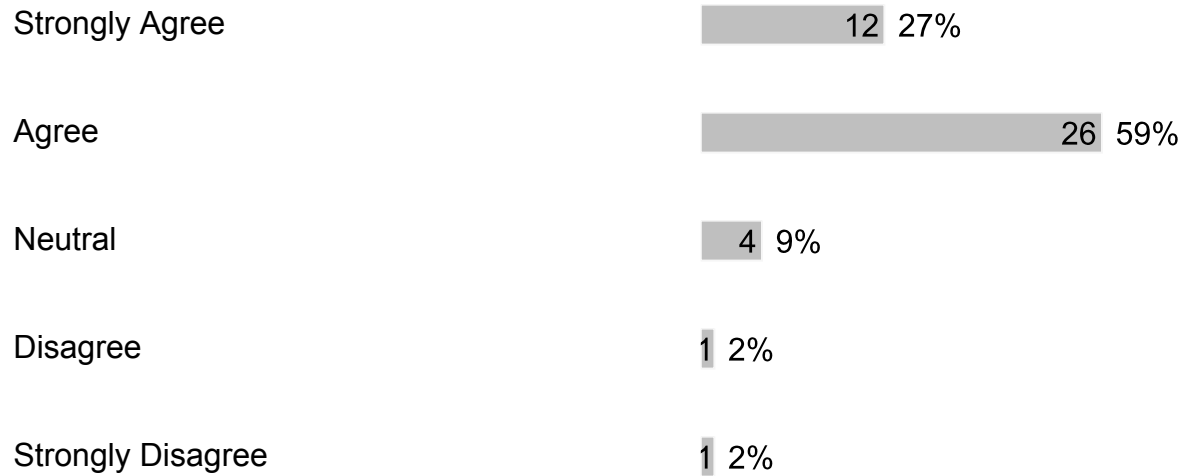
44 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



44 respondents

4. In my school, adults treat students with respect.



44 respondents

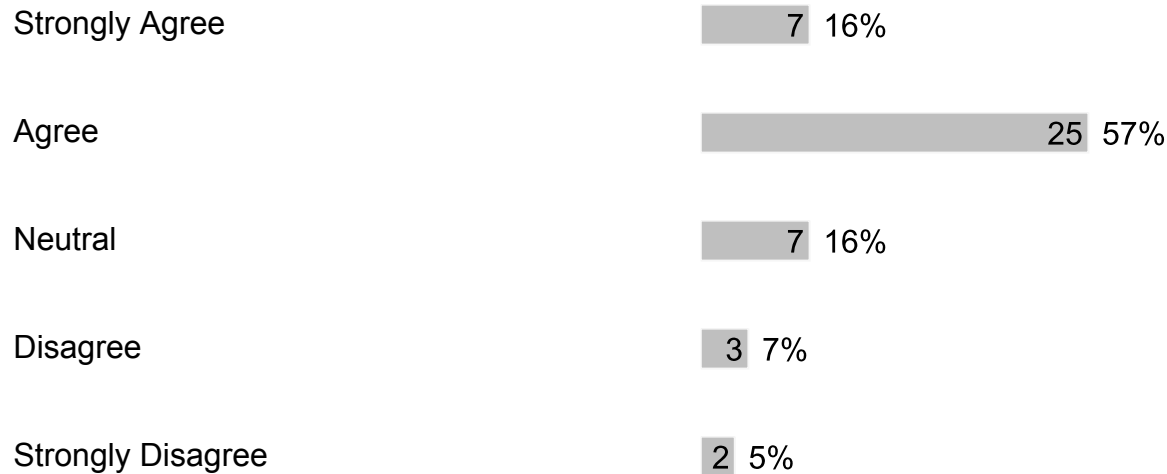
5. In my school, students treat adults with respect.





44 respondents

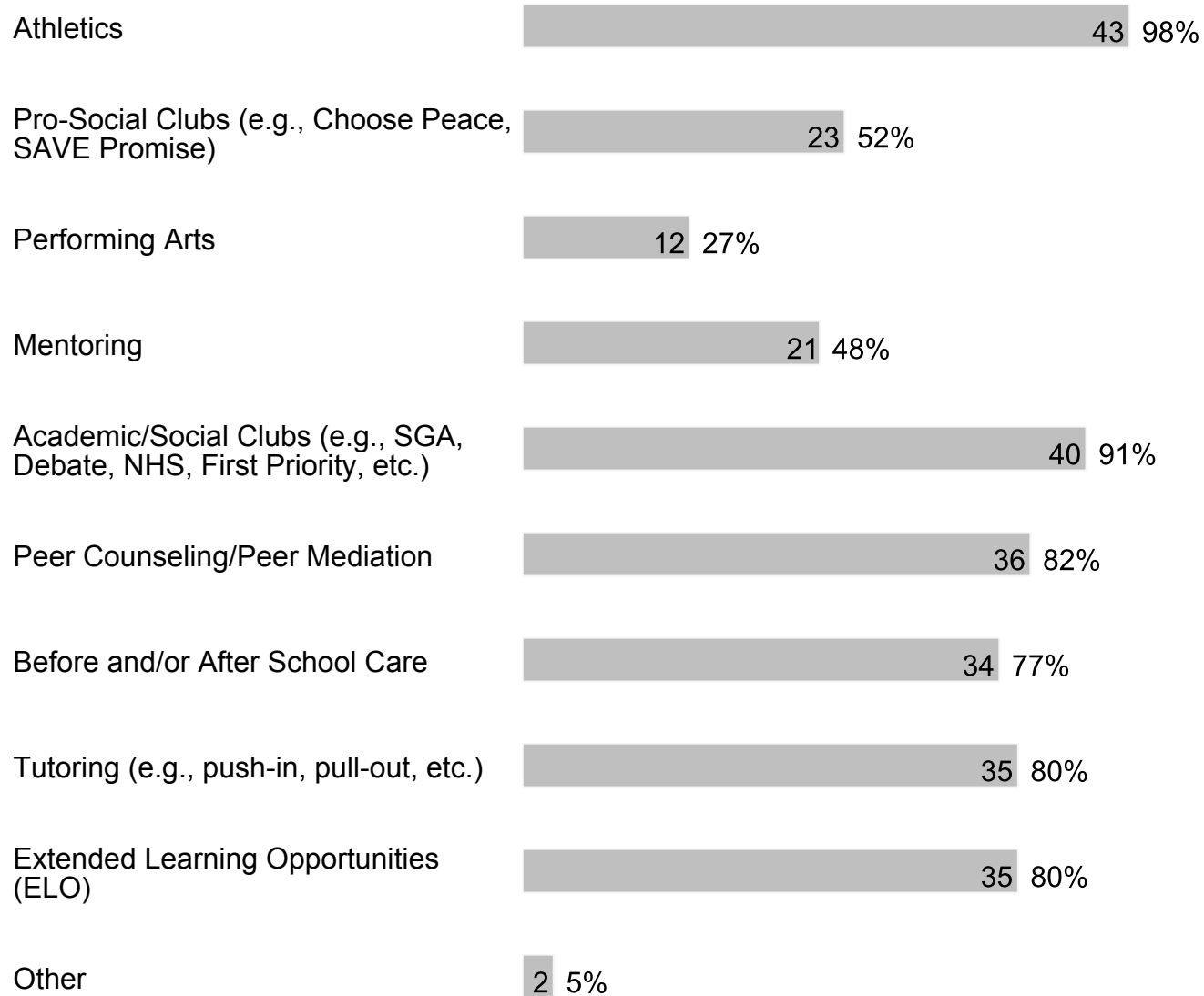
6. In my school, colleagues/adults treat each other with respect.



44 respondents

7. At my school the following programs/services are available (check all that apply):





44 respondents

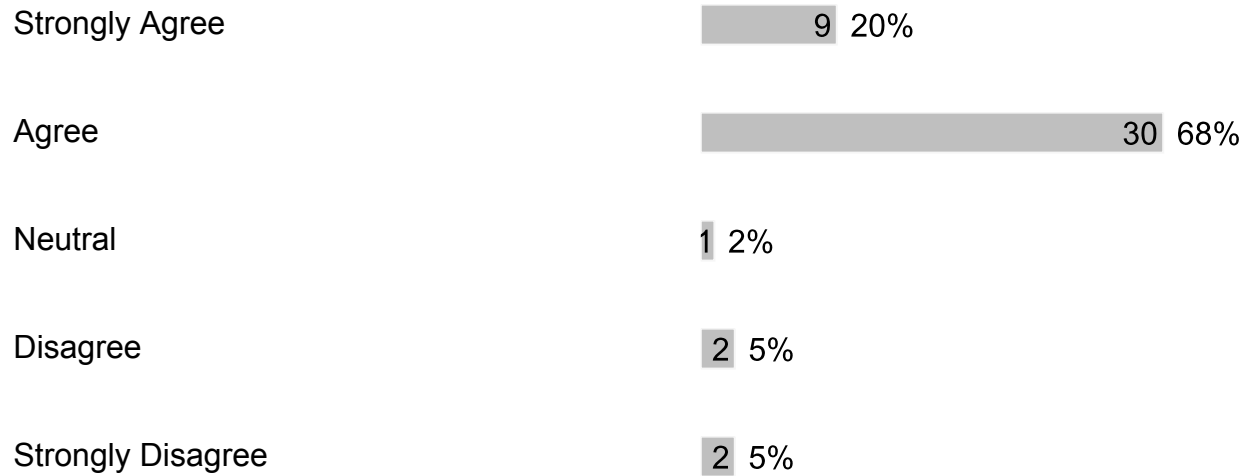
8. Our school implements changes based on the feedback from staff.





44 respondents

9. Our school maintains facilities that support student learning.



44 respondents

10. I enjoy eating food prepared by the cafeteria.



Disagree 11 25%

Strongly Disagree 8 18%

44 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 3 7%

Agree 21 48%

Neutral 12 27%

Disagree 6 14%

Strongly Disagree 2 5%

44 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 5 11%

Agree 22 50%

Neutral 13 30%

Disagree 2 5%

Strongly Disagree 2 5%

44 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 3 7%

Agree 25 57%

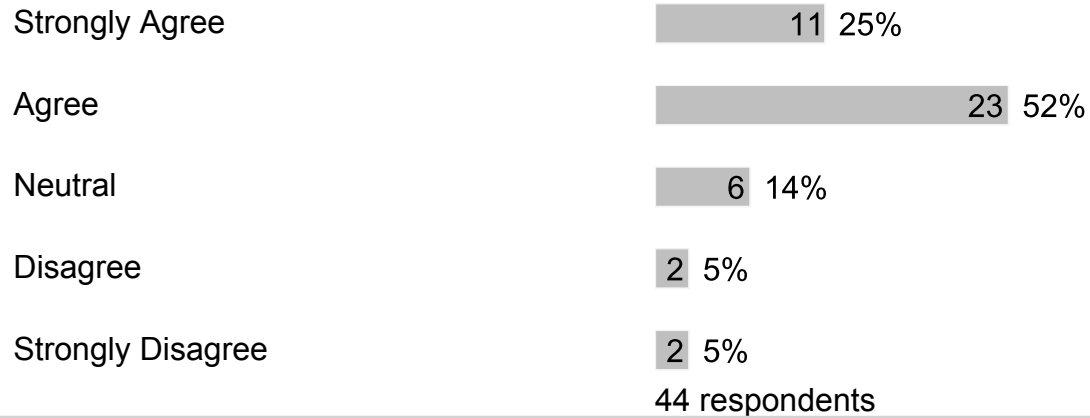
Neutral 14 32%

Strongly Disagree 2 5%

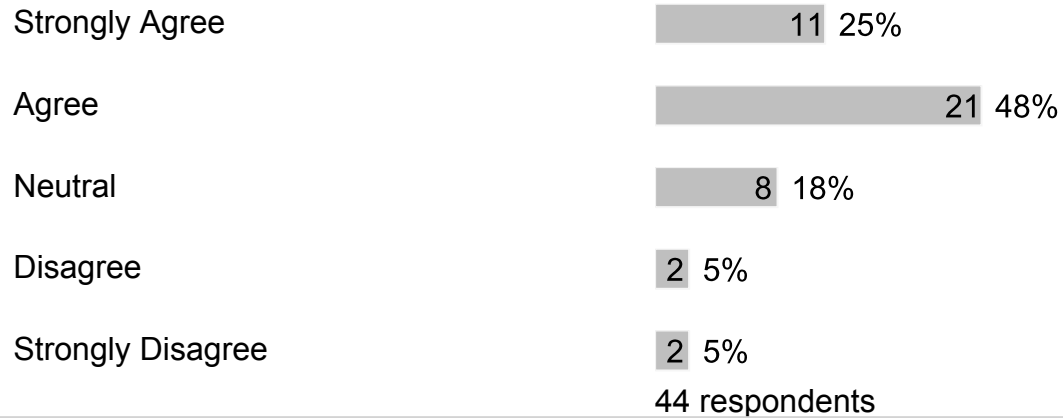
44 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Strongly Disagree 2 5%
44 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 9 20%
Agree 28 64%
Neutral 3 7%
Disagree 1 2%
Strongly Disagree 3 7%
44 respondents

5. Our school's leaders hold all staff members accountable for student learning.

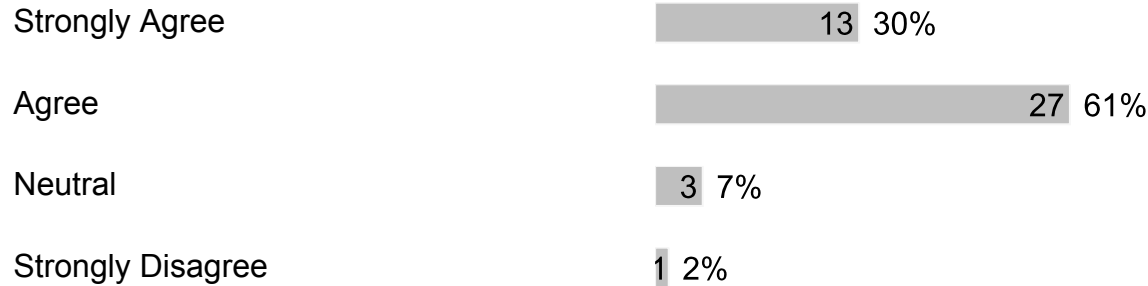
Strongly Agree 12 27%
Agree 23 52%
Neutral 7 16%
Strongly Disagree 2 5%
44 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 19 43%
Agree 20 45%
Neutral 3 7%
Strongly Disagree 2 5%

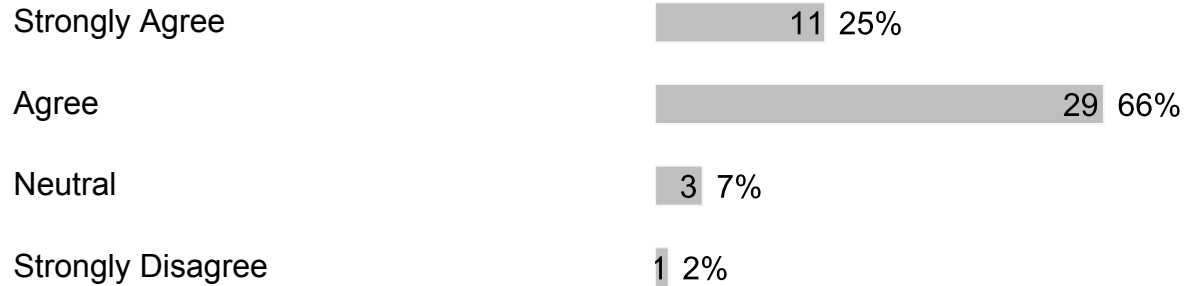
44 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



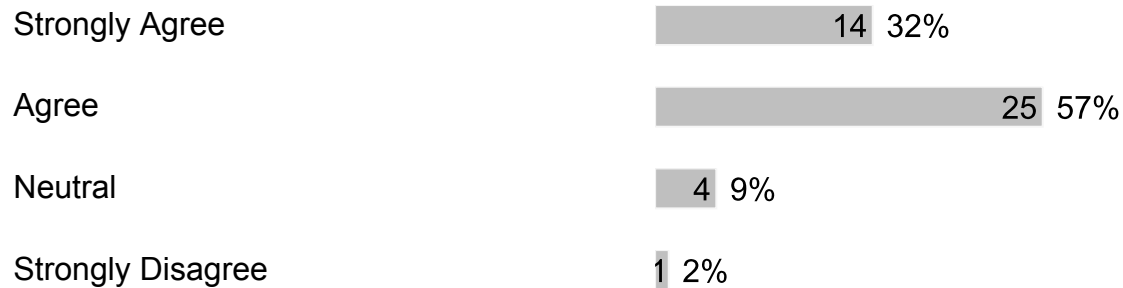
44 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



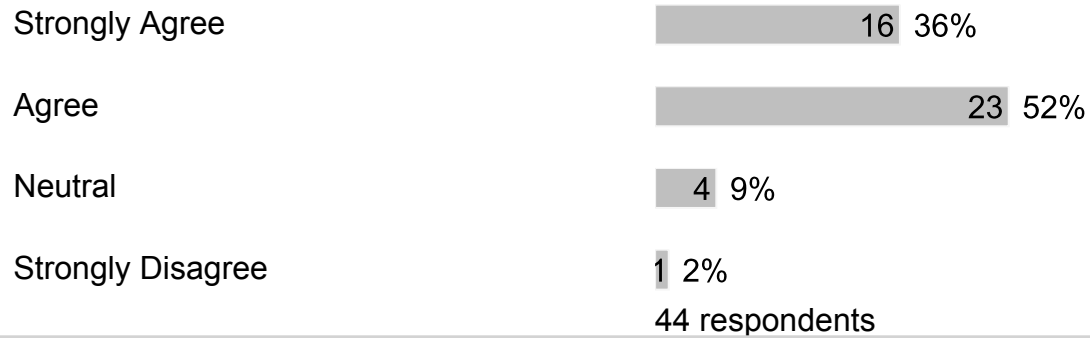
44 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

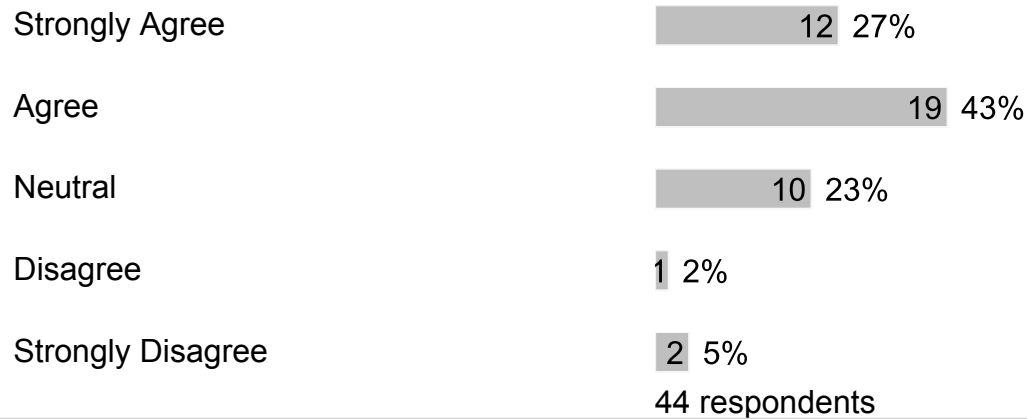


44 respondents

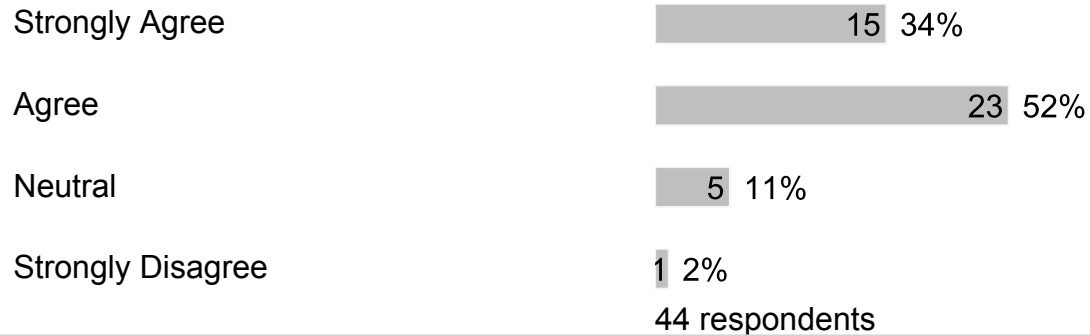
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.

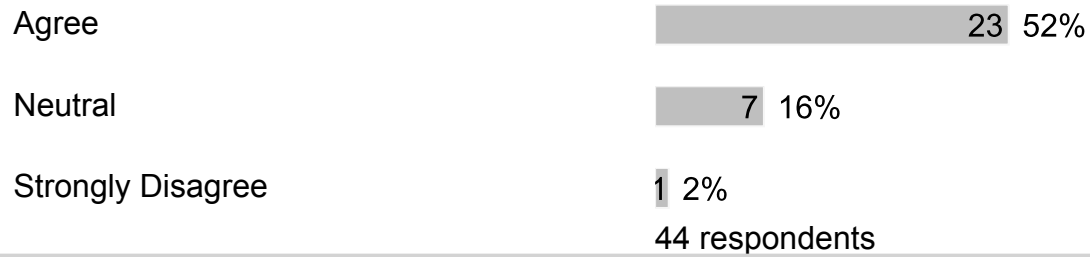


12. My lessons provide opportunities for students to be actively engaged in their learning.

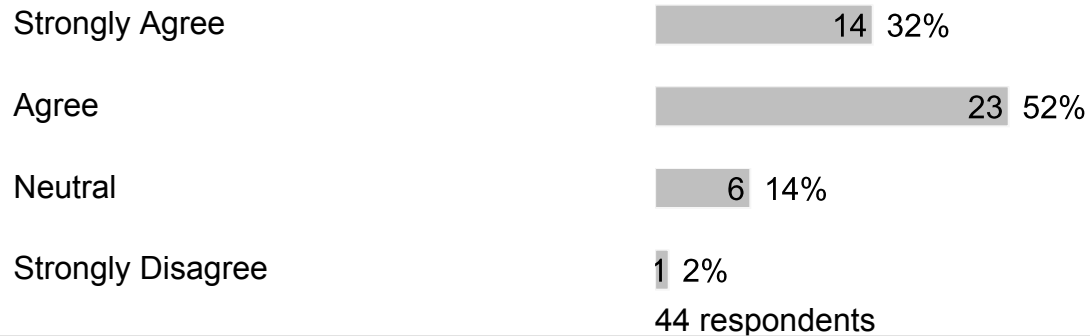


13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

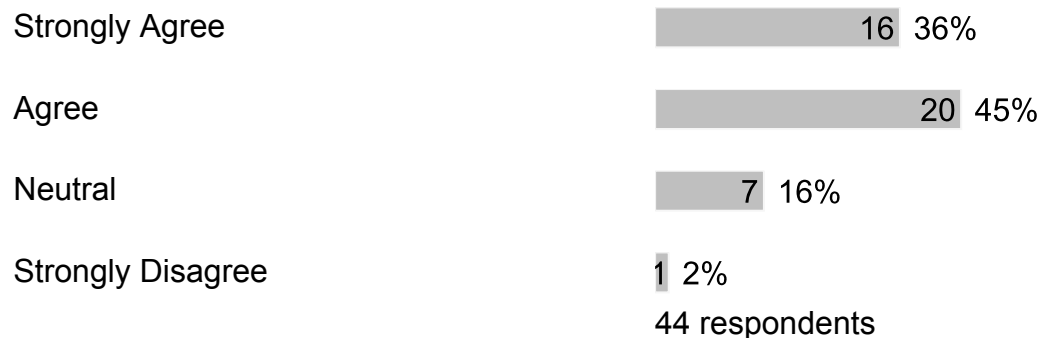




14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



Strongly Disagree 1 2%
42 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 13 30%
Agree 26 59%
Neutral 3 7%
Disagree 1 2%
Strongly Disagree 1 2%
44 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 11 25%
Agree 24 55%
Neutral 7 16%
Disagree 1 2%
Strongly Disagree 1 2%
44 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 8 18%
Agree 21 48%
Neutral 12 27%

Disagree 2 5%

Strongly Disagree 1 2%

44 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 12 27%

Agree 24 55%

Neutral 7 16%

Strongly Disagree 1 2%

44 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 13 30%

Agree 20 47%

Neutral 8 19%

Disagree 1 2%

Strongly Disagree 1 2%

43 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 11 25%

Agree 21 48%

Neutral 8 18%

Disagree 3 7%

Strongly Disagree 1 2%

44 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 20 45%

Agree 16 36%

Neutral 5 11%

Disagree 2 5%

Strongly Disagree 1 2%

44 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 9 20%

Agree 22 50%

Neutral 11 25%

Disagree 1 2%

Strongly Disagree 1 2%

44 respondents

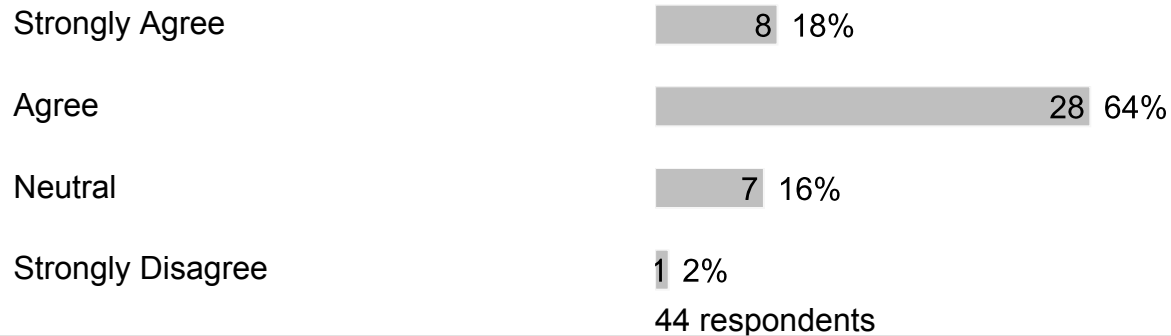
25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 9 20%

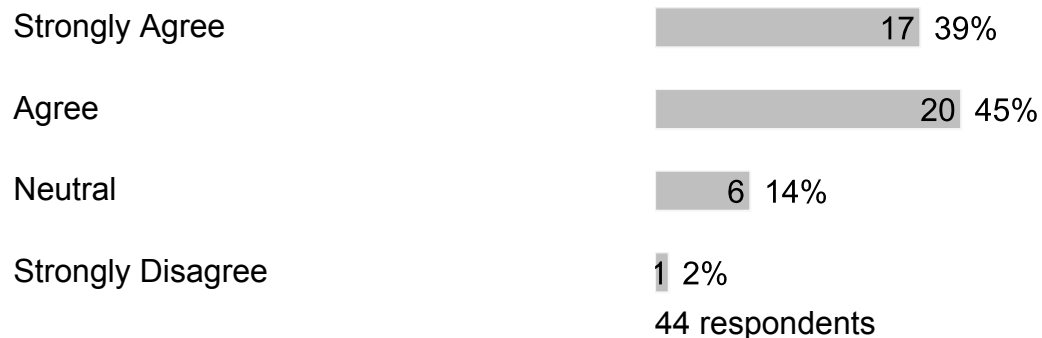
Agree 26 59%



26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



3 or more times per year 9 20%

Does not apply 20 45%

44 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 9 20%

Agree 29 66%

Neutral 5 11%

Strongly Disagree 1 2%

44 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 9 20%

Agree 27 61%

Neutral 5 11%

Disagree 2 5%

Strongly Disagree 1 2%

44 respondents

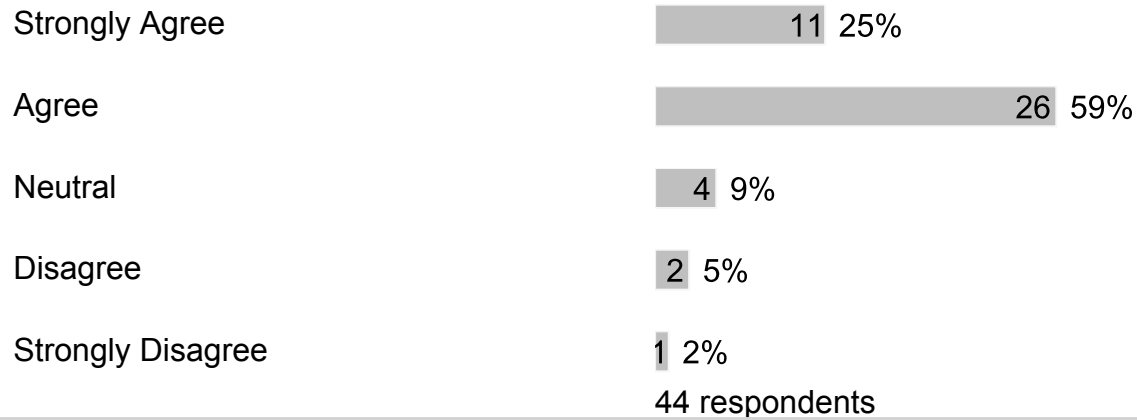
31. I regularly post information online or send home a newsletter.

Strongly Agree 7 16%

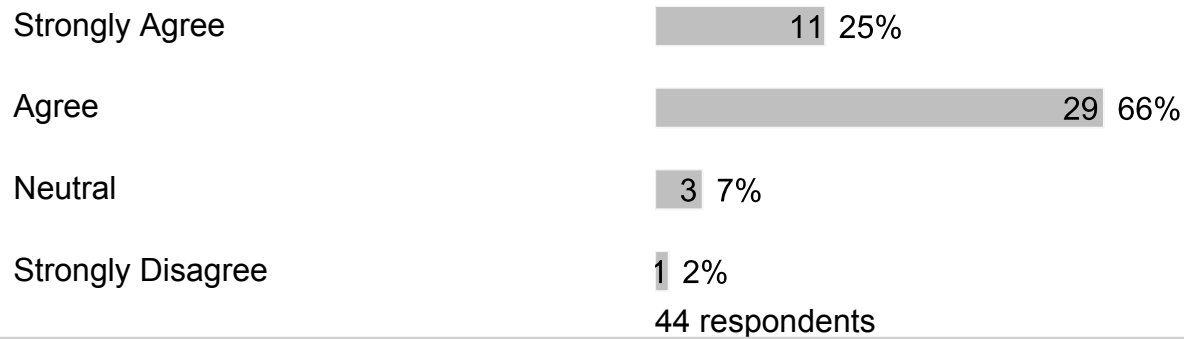
Agree 15 34%



32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.



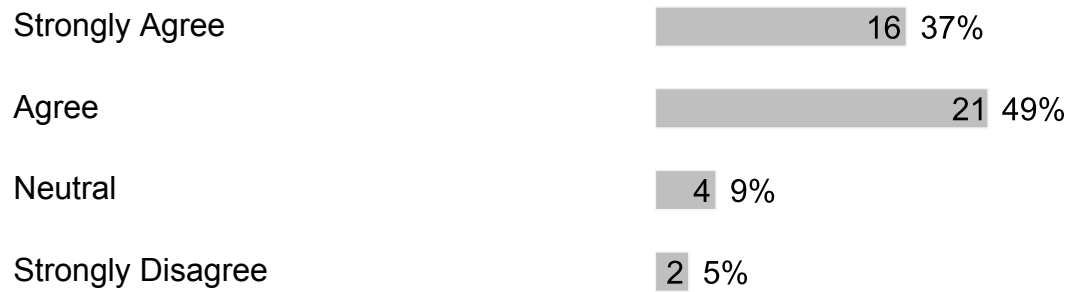
34. I am accessible via (check all that apply):





44 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



43 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report