

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/21/2025



Custom Survey

1 survey(s) 46 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	3	7%
Female	41	89%
Prefer not to answer	2	4%

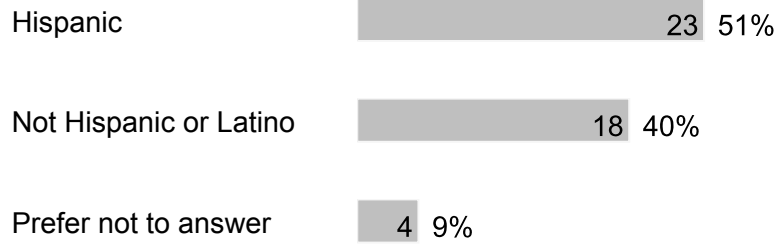
46 respondents

2. Ethnicity

Black or African American	2	5%
White	34	79%
Multiracial	2	5%
Other	5	12%

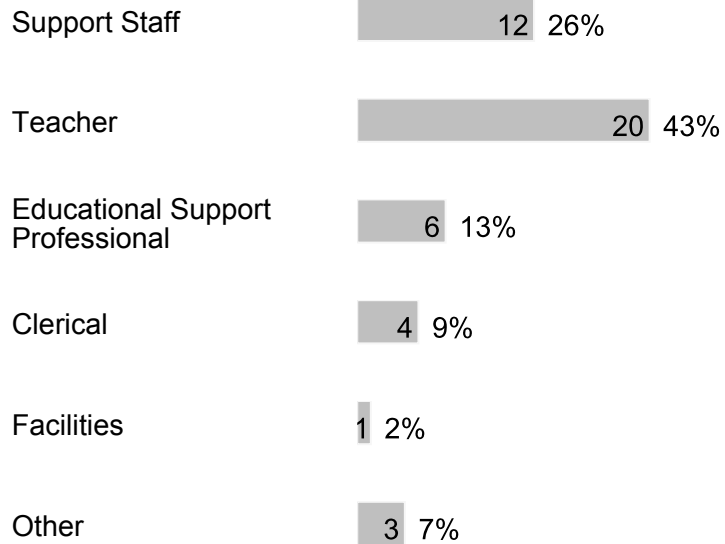
43 respondents

3. Ethnicity



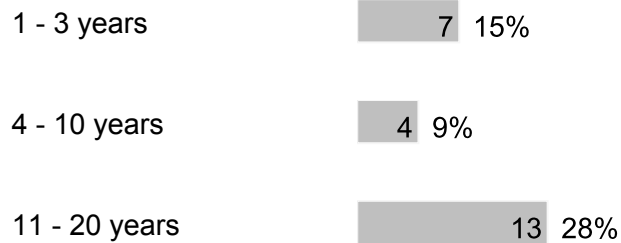
45 respondents

4. Role



46 respondents

5. Experience



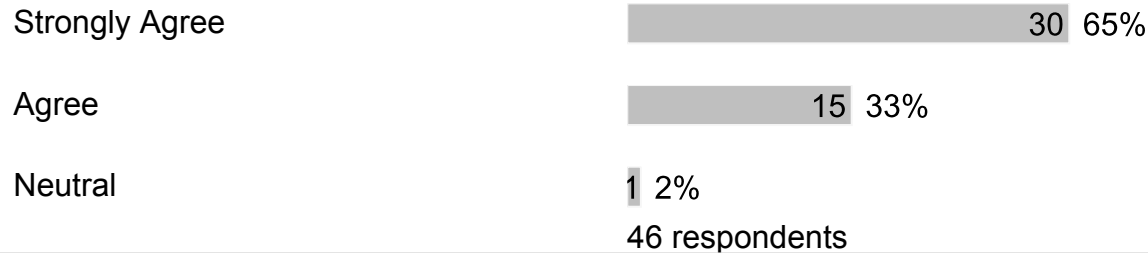
More than 20 years



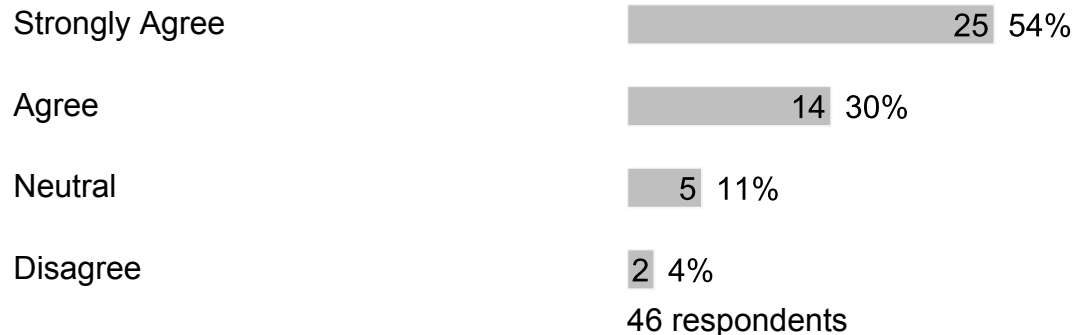
46 respondents

C. Section 2

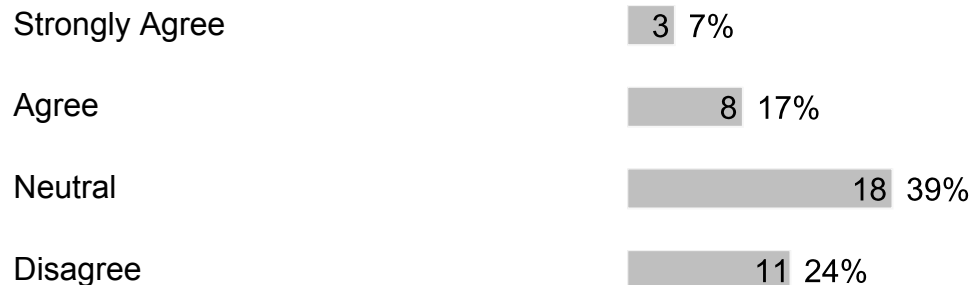
1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree 6 13%
46 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 4 9%

No 42 91%

46 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 6 13%

Addressed the incident myself 2 4%

Does not apply to me 40 87%

46 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

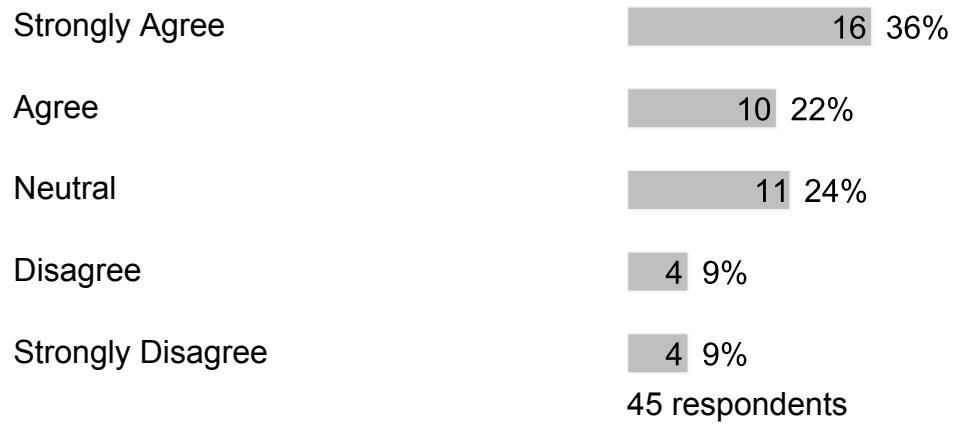
Stopped 7 15%

Stayed the same 1 2%

Does not apply to me 38 83%

46 respondents

7. In my school, rules are applied equally to students.



D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  22 48%

Agree  21 46%

Neutral  2 4%

Disagree  1 2%

46 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree 17 37%

Agree 18 39%

Neutral 9 20%

Disagree 2 4%

46 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree 17 37%

Agree 23 50%

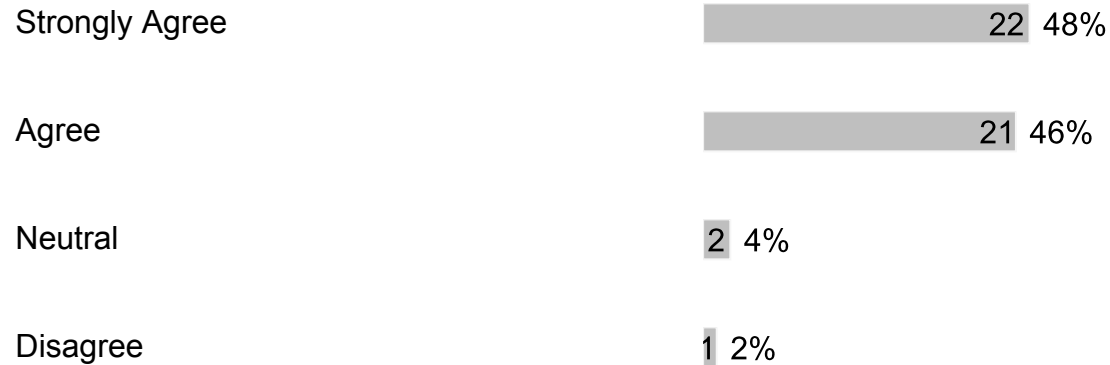
Neutral 5 11%

Disagree 1 2%

46 respondents

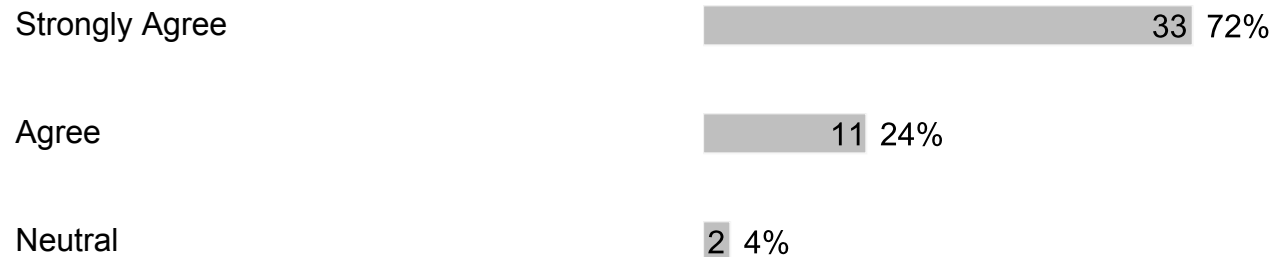
F. Section 5

1. If students have a problem, they know who they can go to for help.



46 respondents

2. If students have a problem, they can come to me for help.



46 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 3 7%

Disagree 3 7%

46 respondents

4. In my school, adults treat students with respect.

Strongly Agree 27 59%

Agree 16 35%

Neutral 3 7%

46 respondents

5. In my school, students treat adults with respect.

Strongly Agree 13 28%

Agree 16 35%

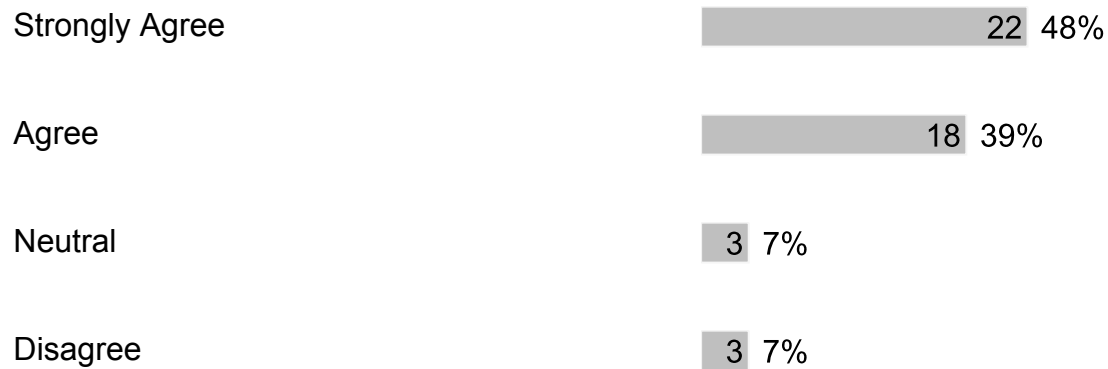
Neutral 9 20%

Disagree 7 15%

Strongly Disagree 1 2%

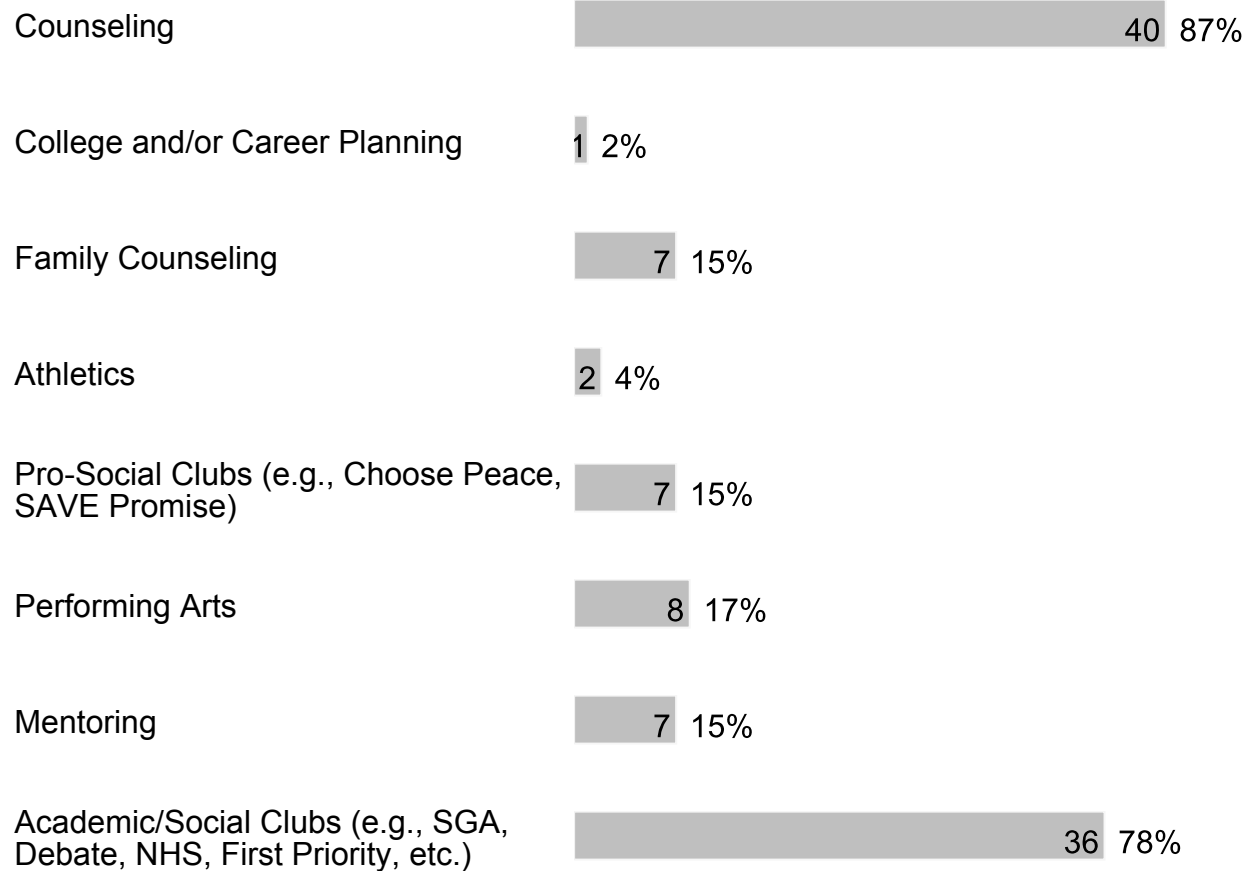
46 respondents

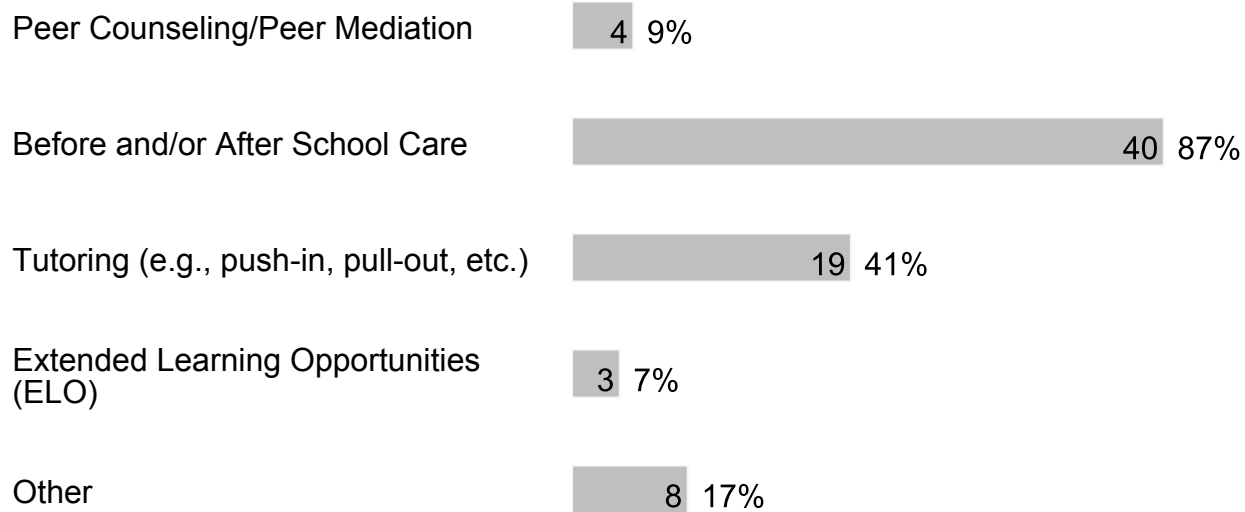
6. In my school, colleagues/adults treat each other with respect.



46 respondents

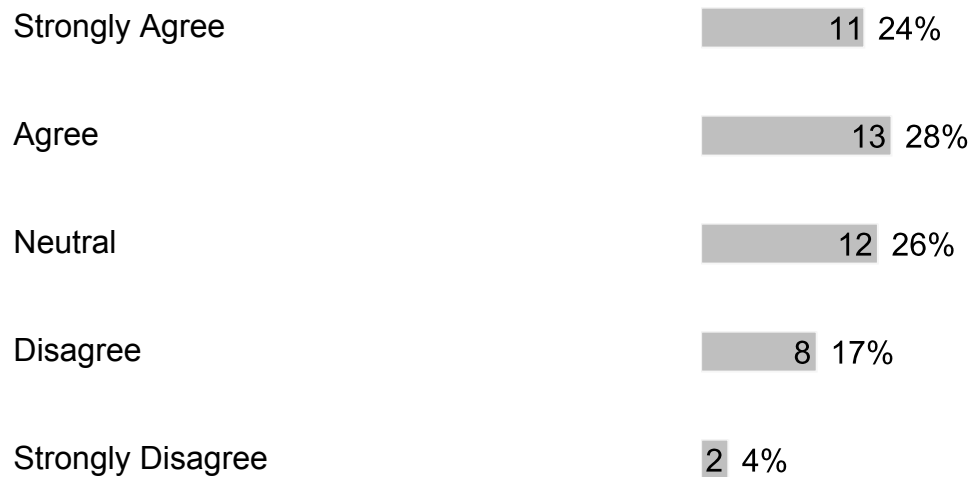
7. At my school the following programs/services are available (check all that apply):





46 respondents

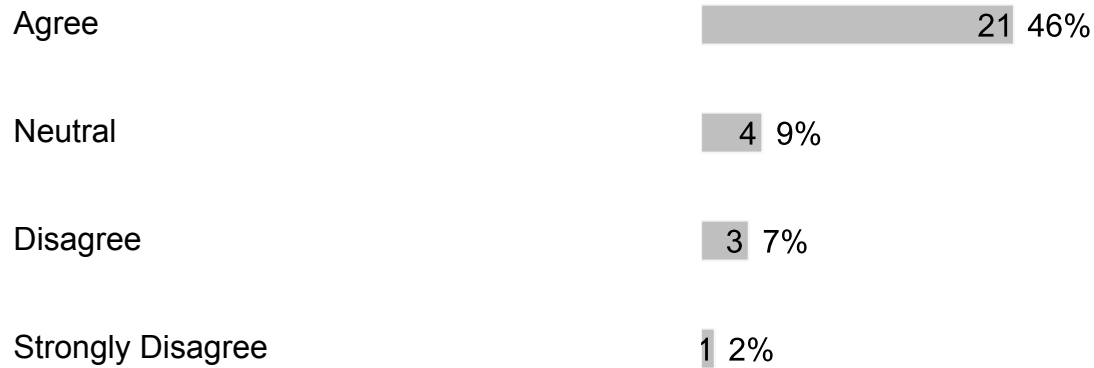
8. Our school implements changes based on the feedback from staff.



46 respondents

9. Our school maintains facilities that support student learning.





46 respondents

10. I enjoy eating food prepared by the cafeteria.



46 respondents

11. Families regularly participate in school involvement activities offered by our school.



Neutral 5 11%

Disagree 3 7%

46 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 6 13%

Agree 16 35%

Neutral 16 35%

Disagree 7 15%

Strongly Disagree 1 2%

46 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 9 20%

Agree 7 16%

Neutral 23 51%

Disagree 4 9%

Strongly Disagree

2 4%

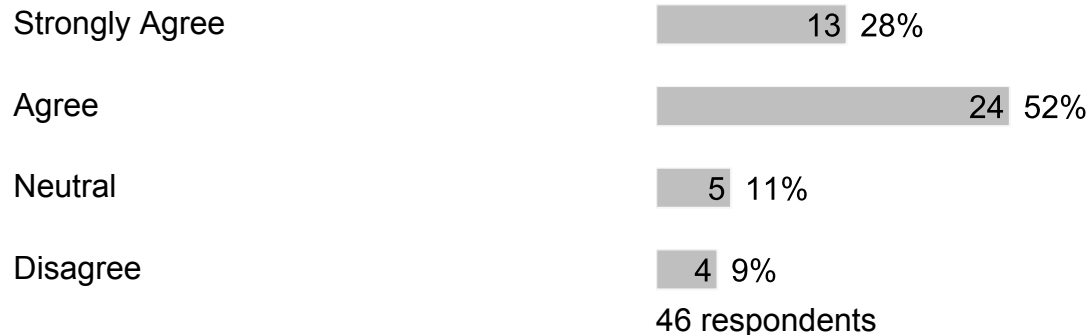
45 respondents

G. Section 6

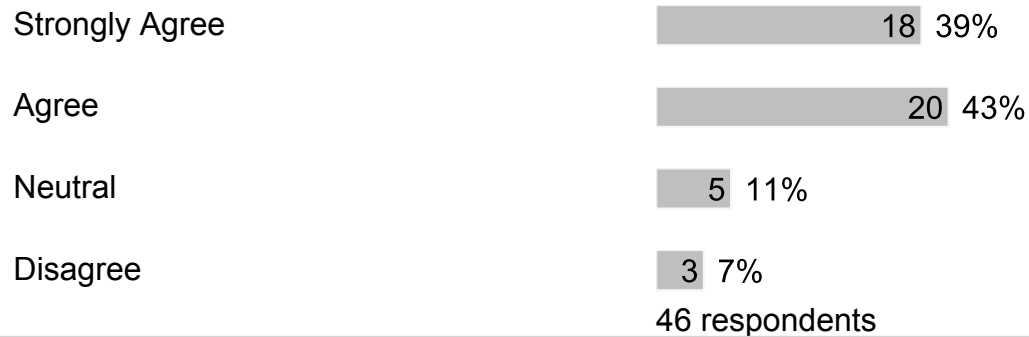
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.

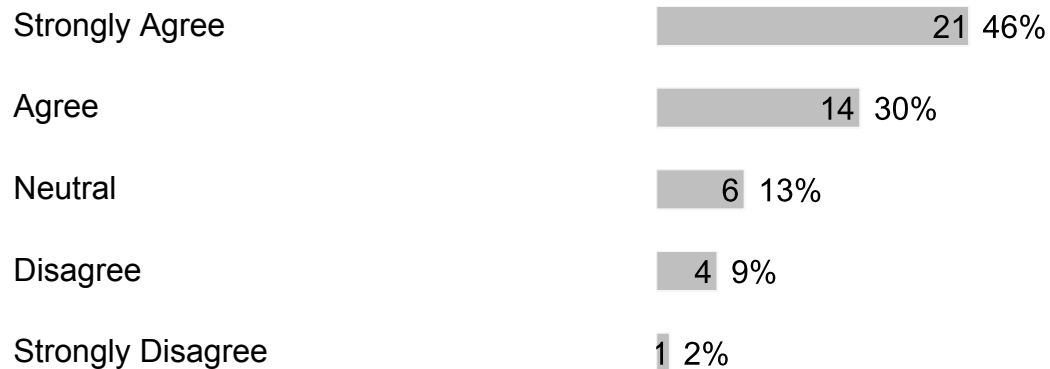


4. Our school's leaders hold themselves accountable for student learning.



45 respondents

5. Our school's leaders hold all staff members accountable for student learning.



46 respondents

6. I receive feedback from my supervisor regarding my professional performance.



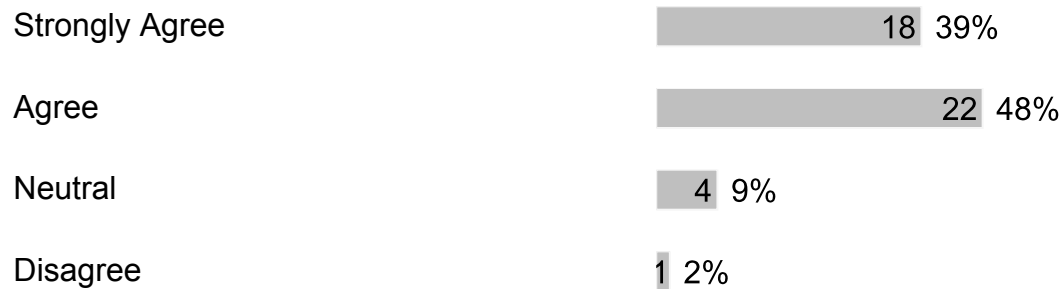
46 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



45 respondents

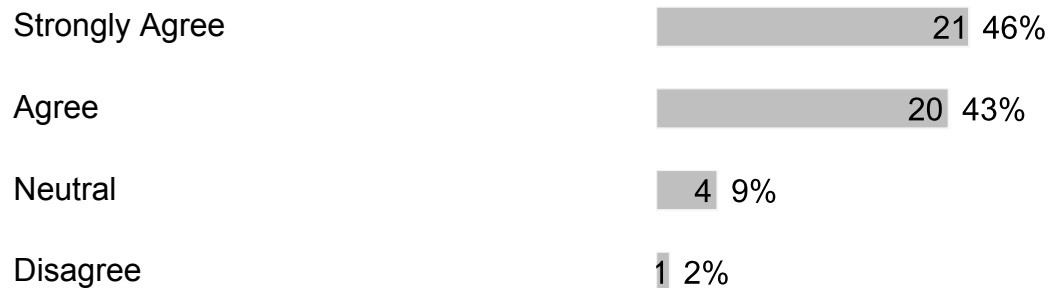
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



Strongly Disagree 1 2%

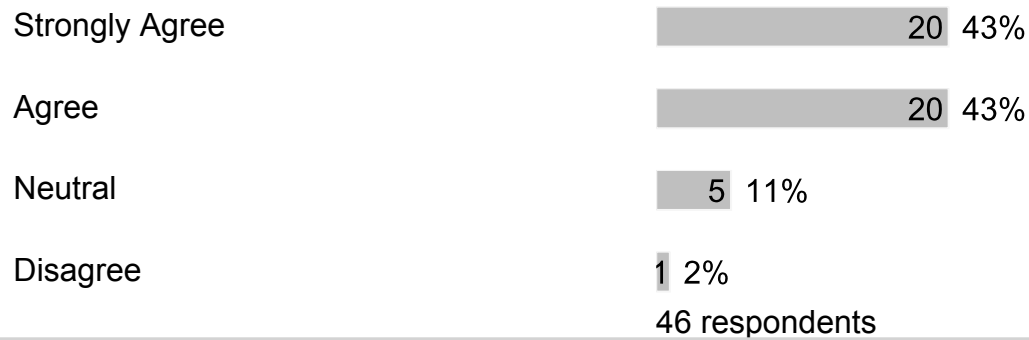
46 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



46 respondents

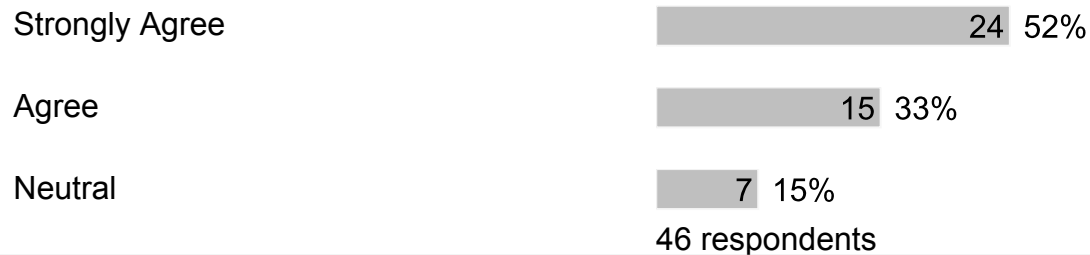
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



Neutral  14 31%
45 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree  18 40%

Agree  16 36%

Neutral  11 24%
45 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree  20 44%

Agree  15 33%

Neutral  10 22%
45 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree  18 40%

Agree  19 42%

Neutral  8 18%
45 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree  19 41%

Agree  20 43%

Neutral 5 11%

Disagree 2 4%

46 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 13 30%

Agree 18 41%

Neutral 13 30%

44 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 10 22%

Agree 18 40%

Neutral 15 33%

Disagree 2 4%

45 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 18 39%

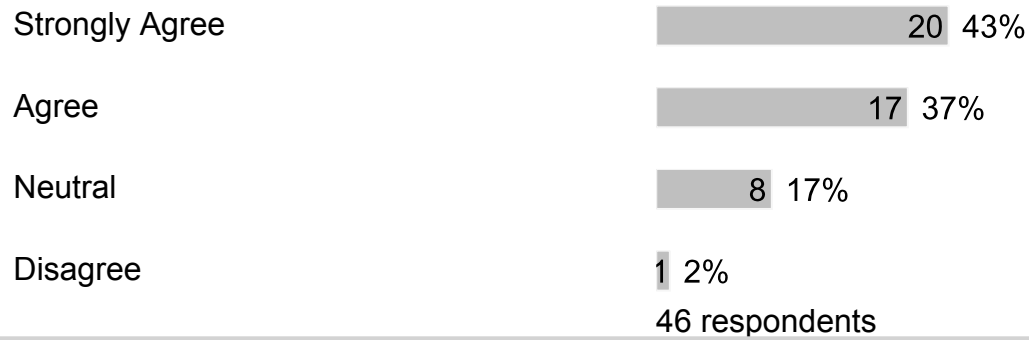
Agree 17 37%

Neutral 9 20%

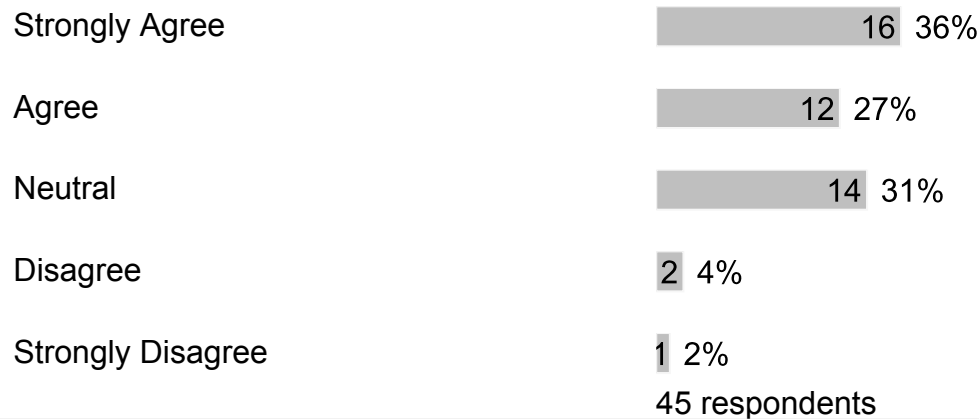
Disagree 2 4%

46 respondents

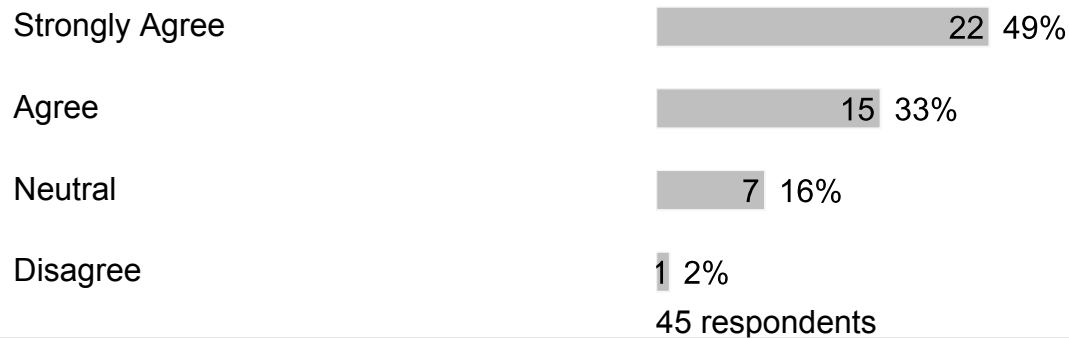
21. I am provided with professional development opportunities that are relevant to my role.



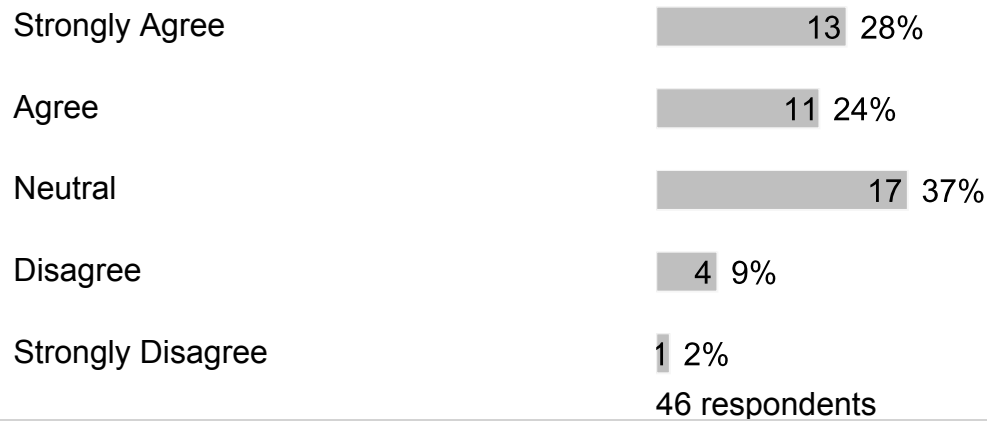
22. Our school shares responsibility for student learning with its staff, parents and community members.



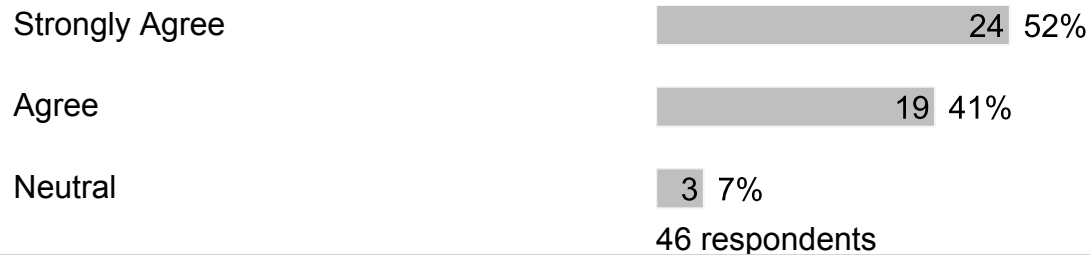
23. I feel confident in my classroom management strategies.



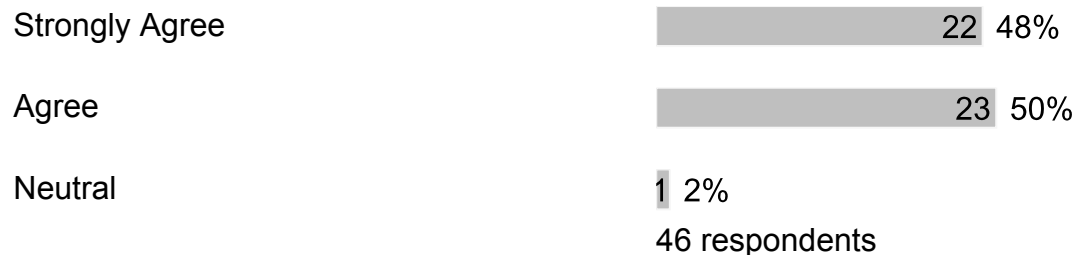
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.

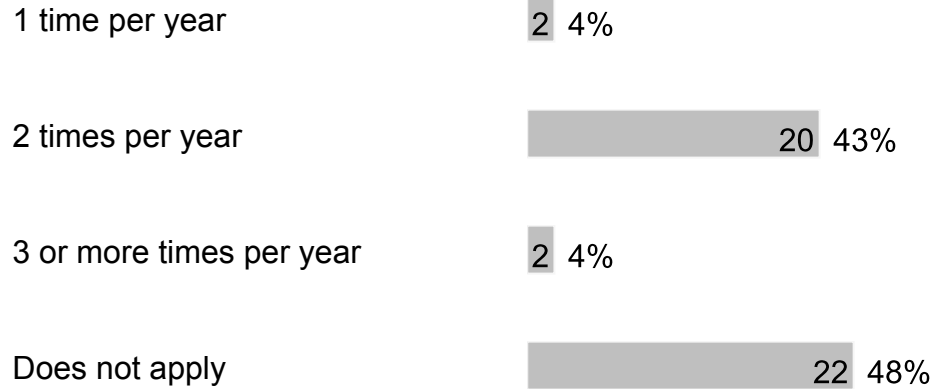


27. I provide students with timely feedback about their learning.



46 respondents

28. I schedule conferences to share student learning progress with families.



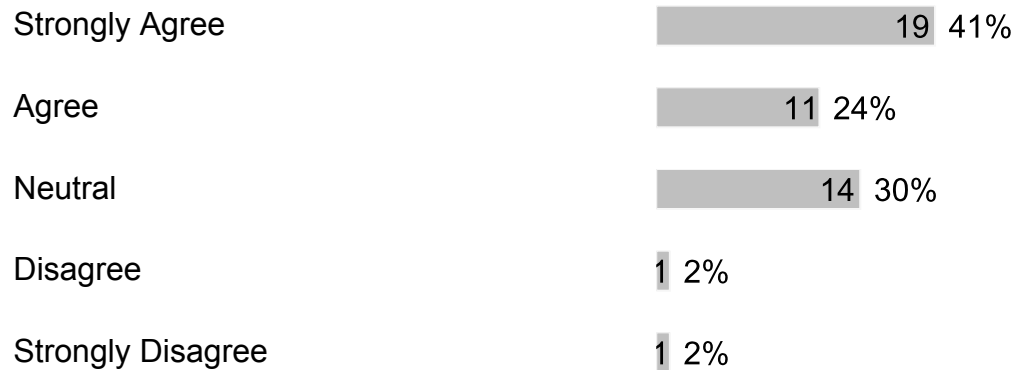
46 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



46 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



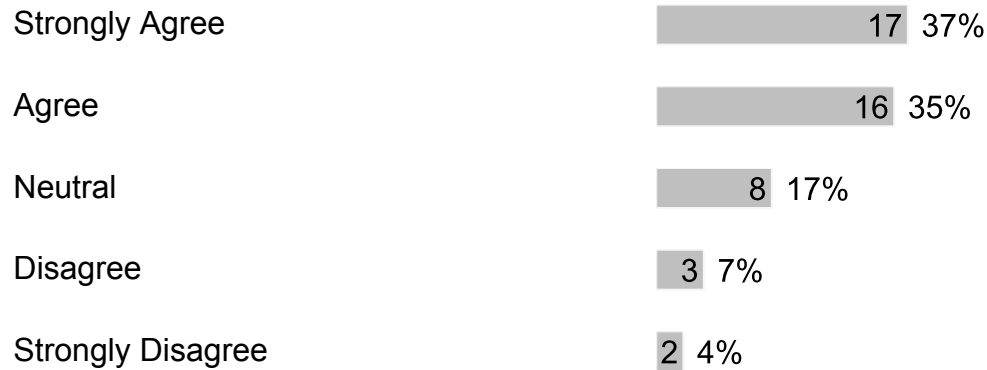
46 respondents

31. I regularly post information online or send home a newsletter.



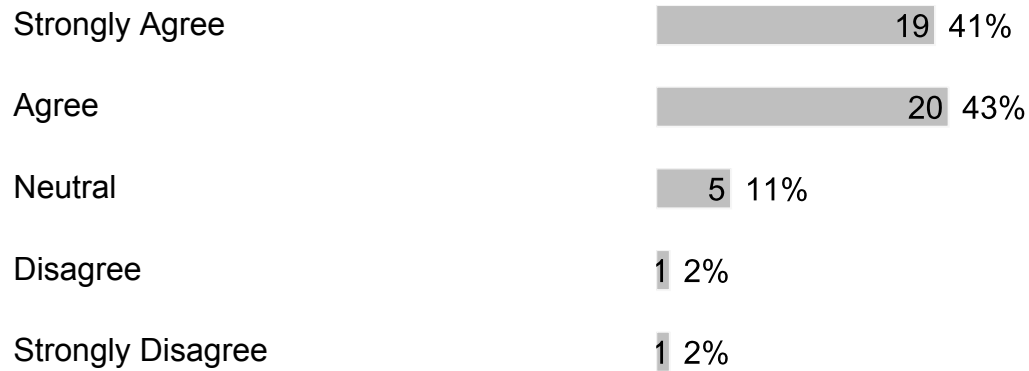
46 respondents

32. Our school communicates well about its goals and activities.



46 respondents

33. Our school communicates information in ways that are easy for families to understand.



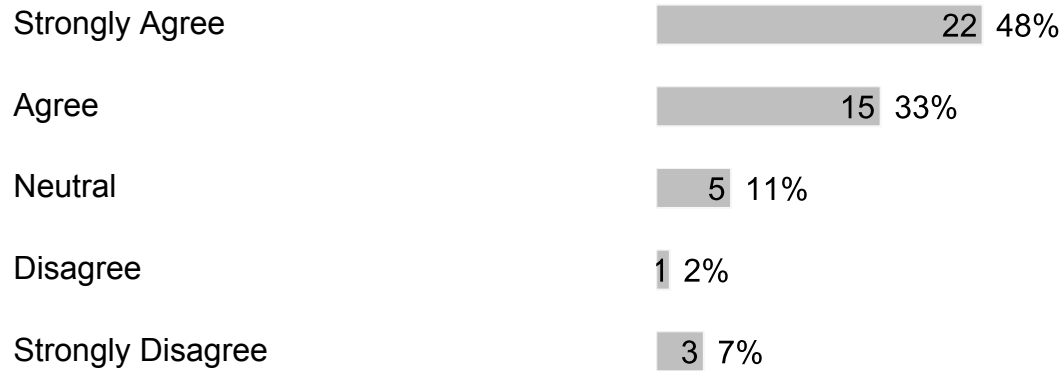
46 respondents

34. I am accessible via (check all that apply):



46 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



46 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report