

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/25/2025



surveys

Custom Survey

1 survey(s) 122 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

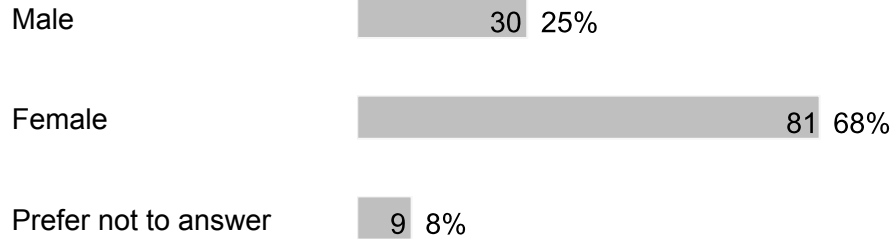
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

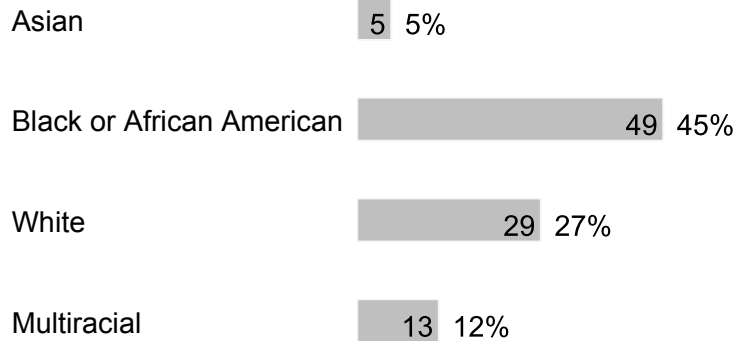
Number of Responses | Percentages of Total Responses

1. Gender



120 respondents

2. Race



Other 13 12%

109 respondents

3. Ethnicity

Hispanic 39 37%

Non-Hispanic or Latino 55 52%

Prefer not to answer 11 10%

105 respondents

4. Grade

Grade PK 9 7%

Grade K 18 15%

Grade 1 27 22%

Grade 2 11 9%

Grade 3 19 16%

Grade 4 9 7%

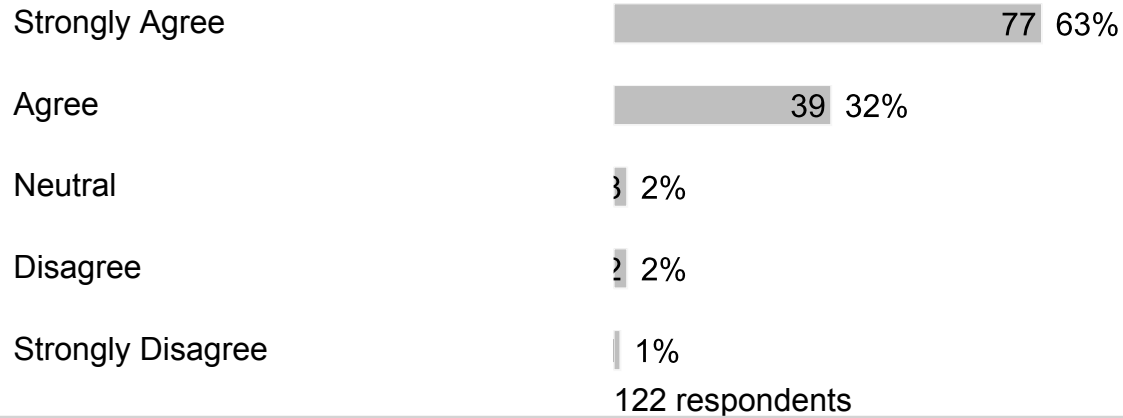
Grade 5 28 23%

Grade 9 1 1%

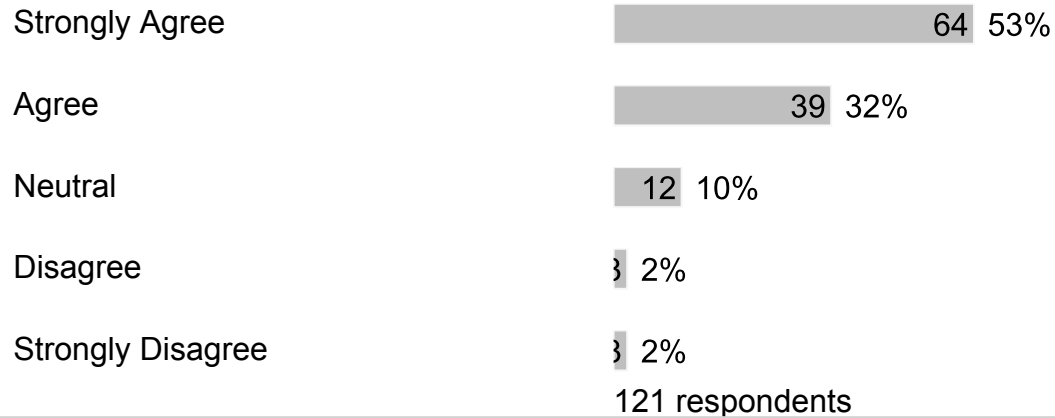
122 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.

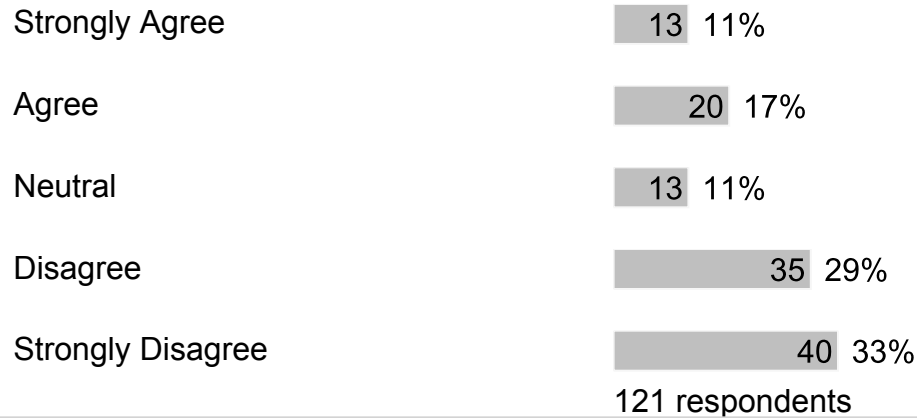


3. I would recommend my child's school to my friends and/or family.

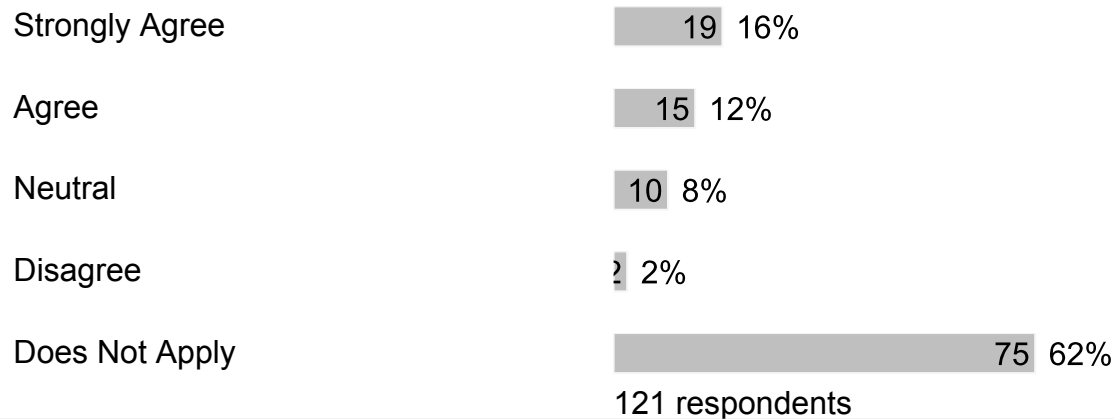




4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

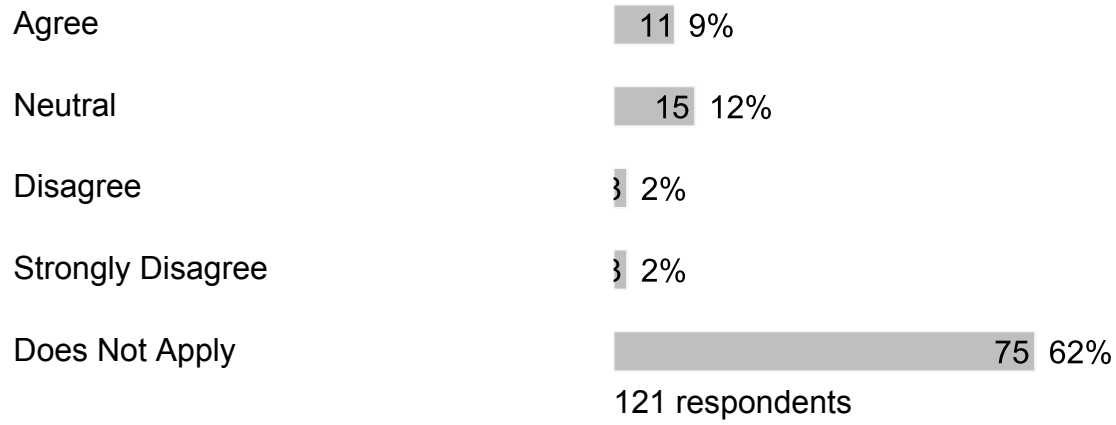


5. After my child was bullied, I contacted school staff.



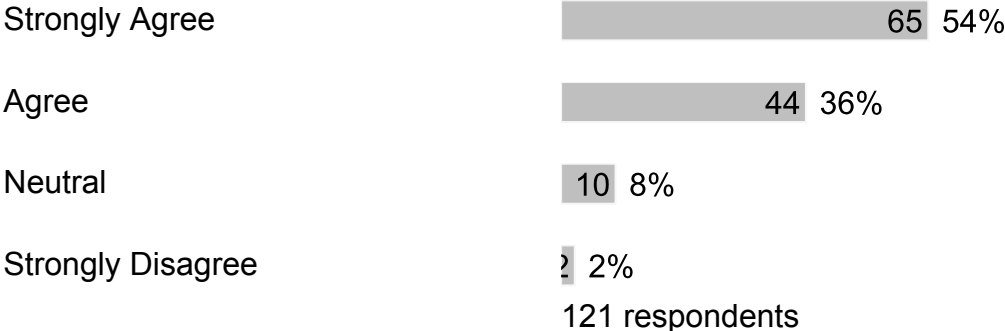
6. After I contacted school staff, the bullying behavior against my child stopped.





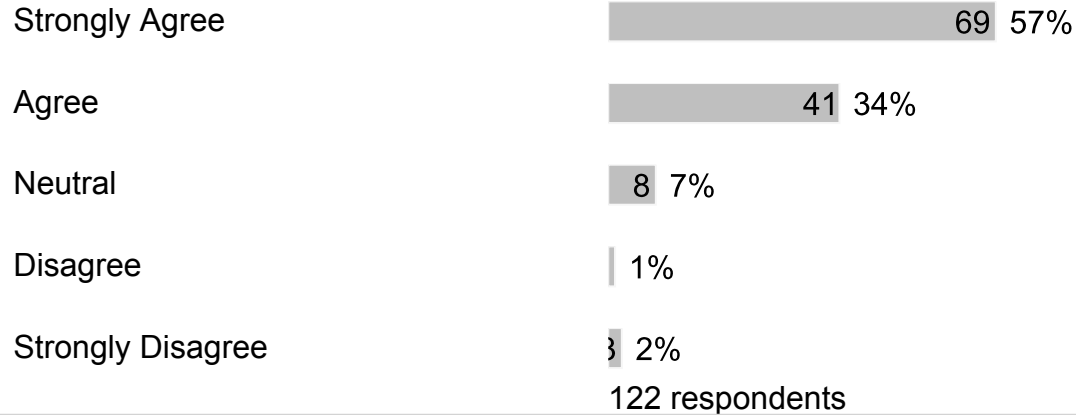
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

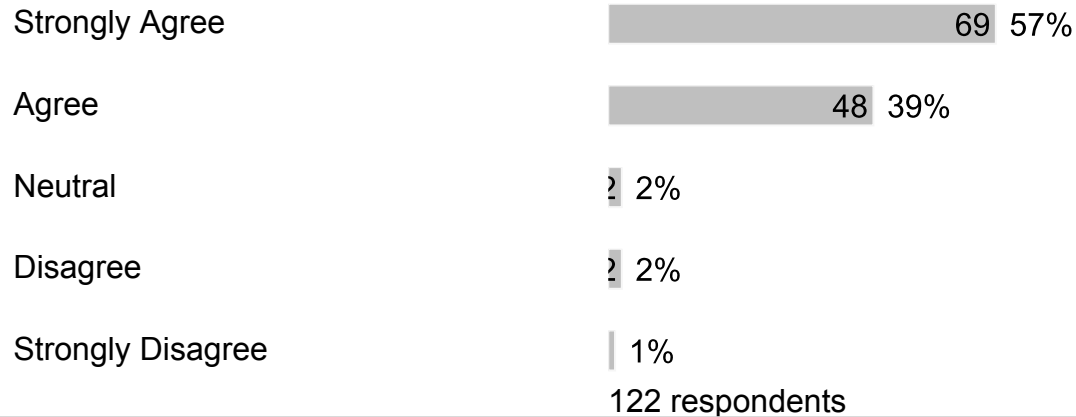


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



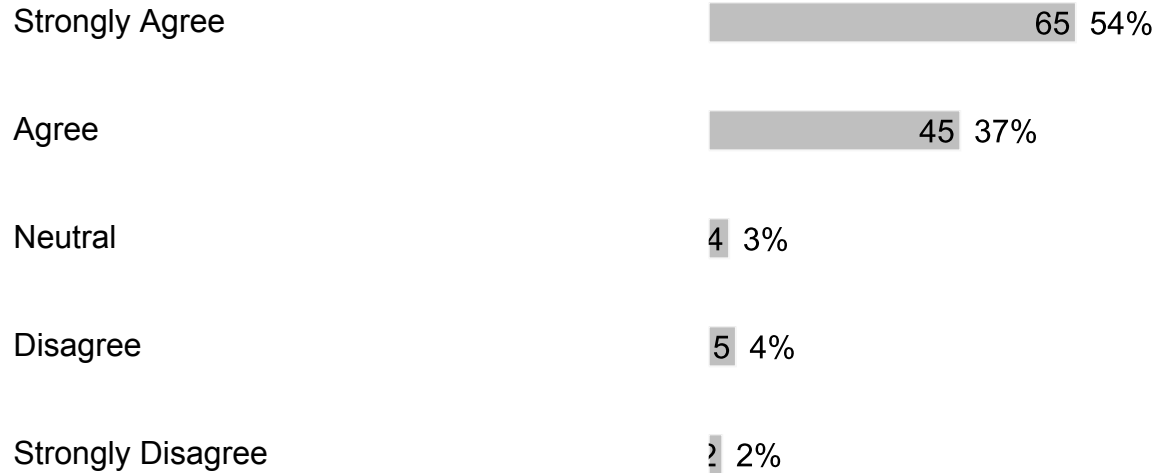
3. At school, my child has up-to-date computers and other technology to learn.





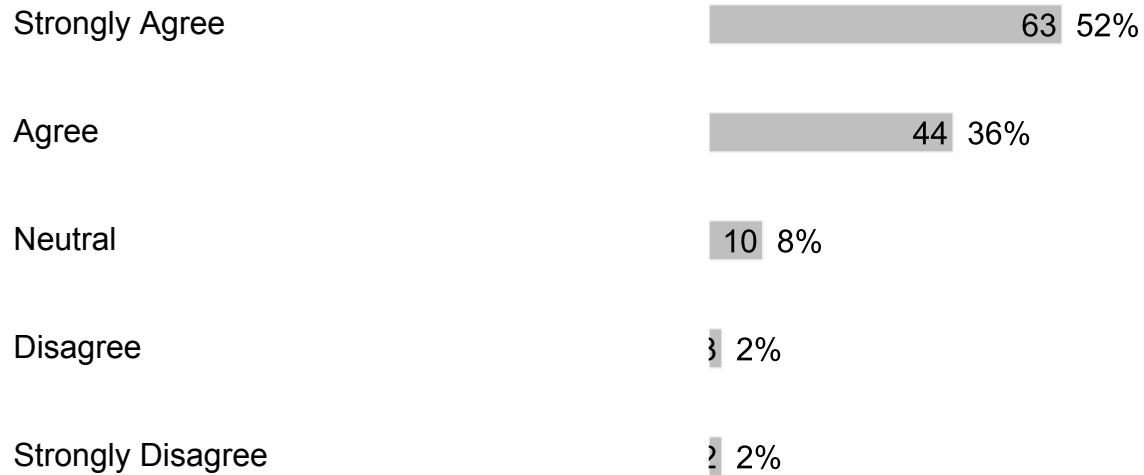
F. Section 5

1. If my child has a problem, they know who they can go to for help.



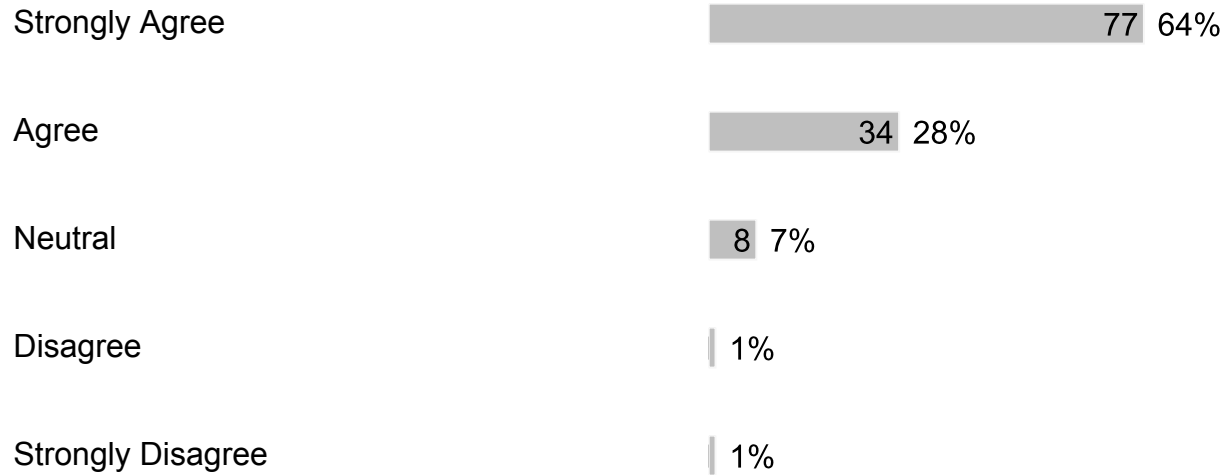
121 respondents

2. My child likes going to school.



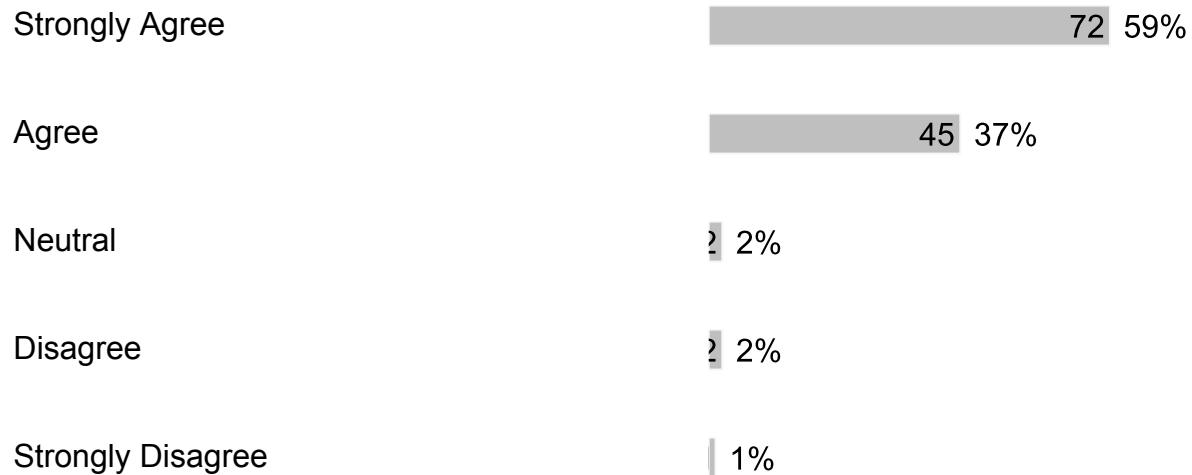
122 respondents

3. I would recommend my child's school to my friends and/or family.



121 respondents

4. Our school treats students with value, respect and compassion.



122 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Agree 28 23%

Strongly Disagree 1%

121 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 90 74%

Agree 26 21%

Neutral 4 3%

Strongly Disagree 1%

121 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 92 75%

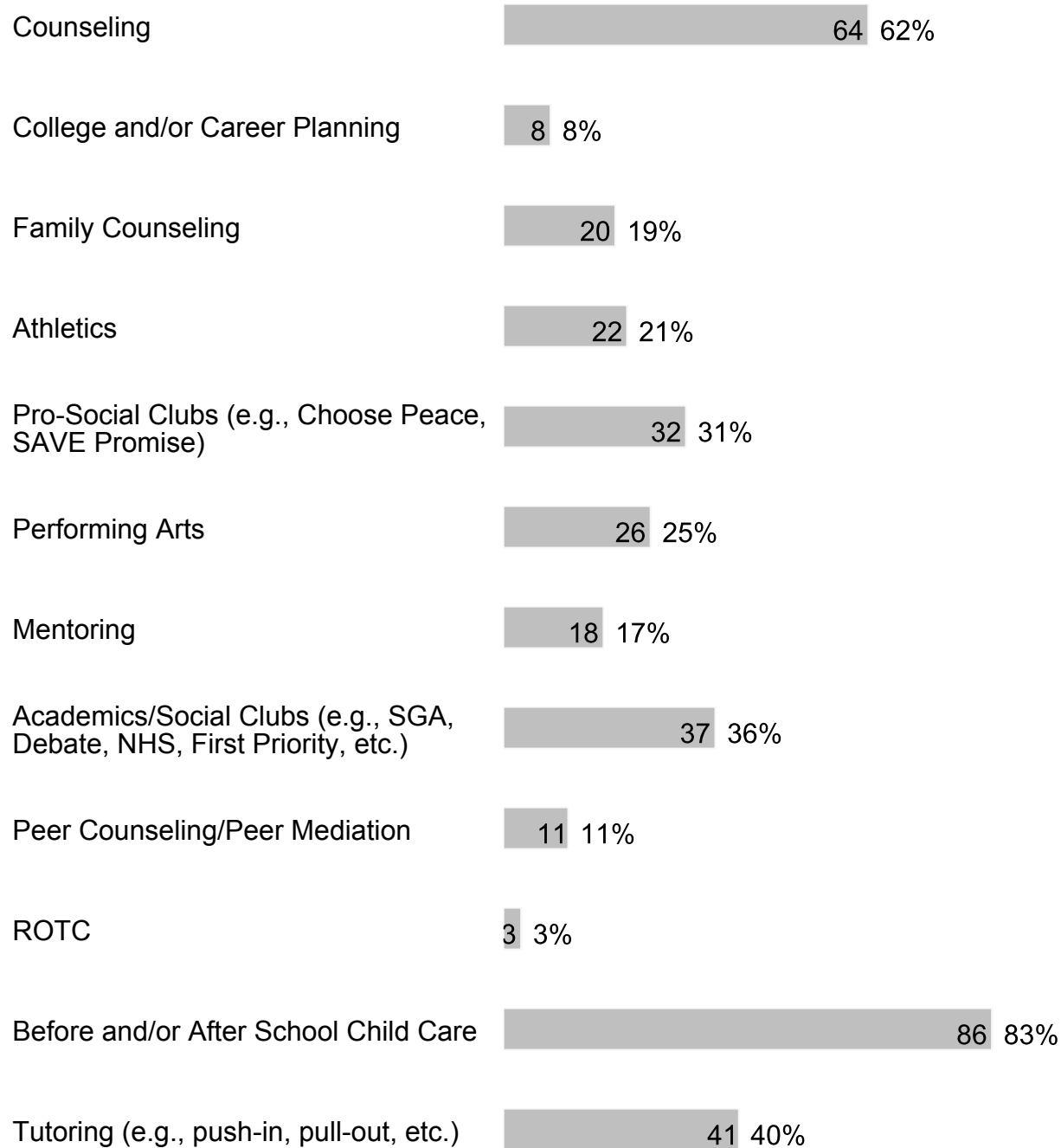
Agree 25 20%

Neutral 4 3%

Strongly Disagree 1%

122 respondents

8. At our school, the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 23 22%

Other 10 10%

103 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 10 13%

College and/or Career Planning 4 5%

Family Counseling 3 4%

Athletics 9 12%

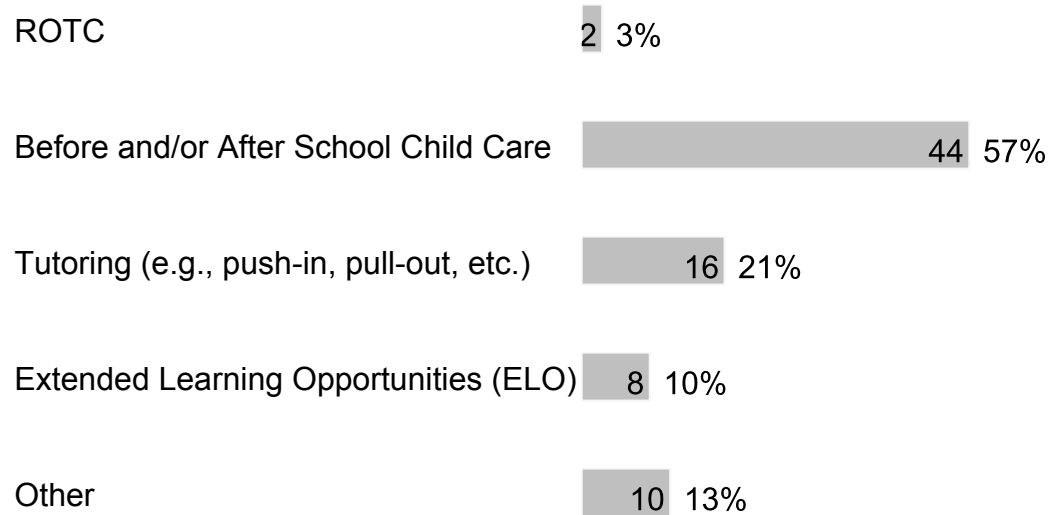
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 13 17%

Performing Arts 14 18%

Mentoring 5 6%

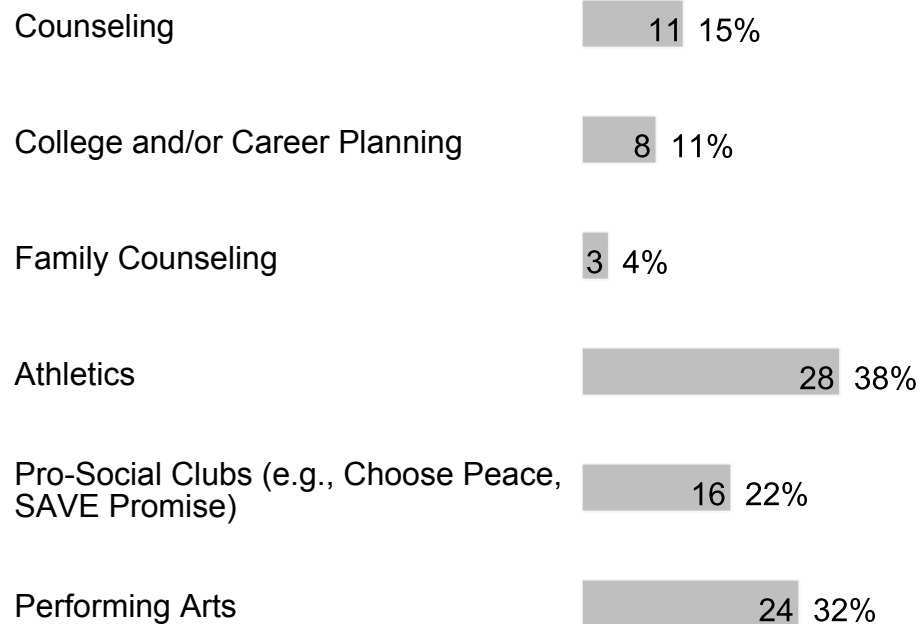
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 8 10%

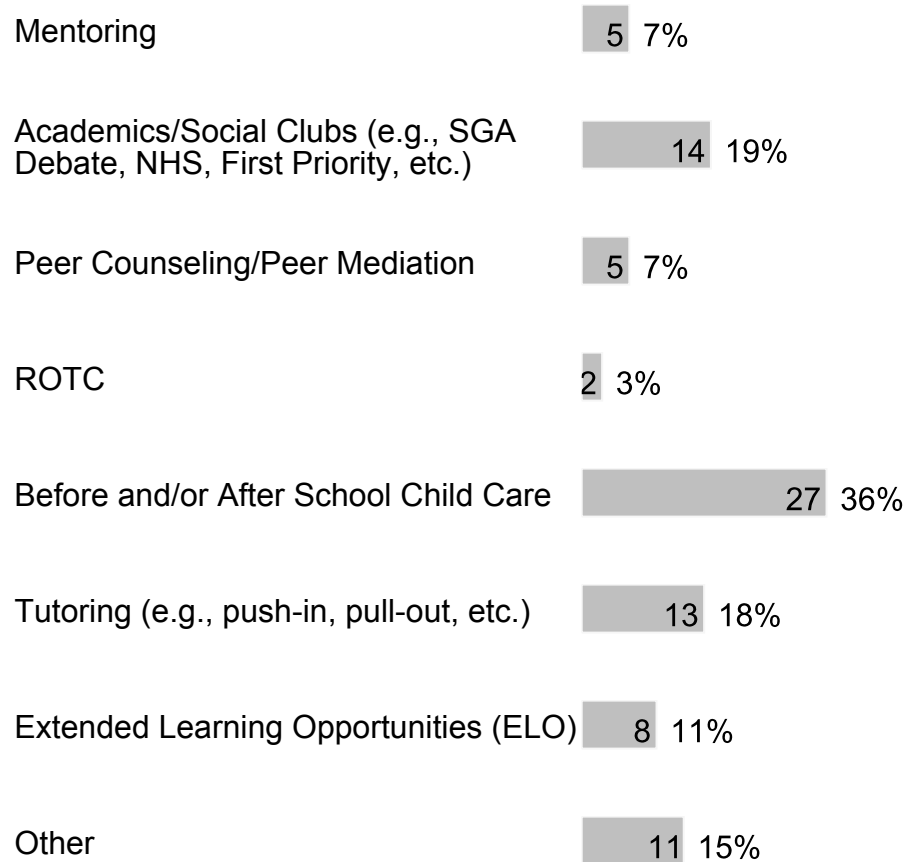
Peer Counseling/Peer Mediation 4 5%



77 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





74 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



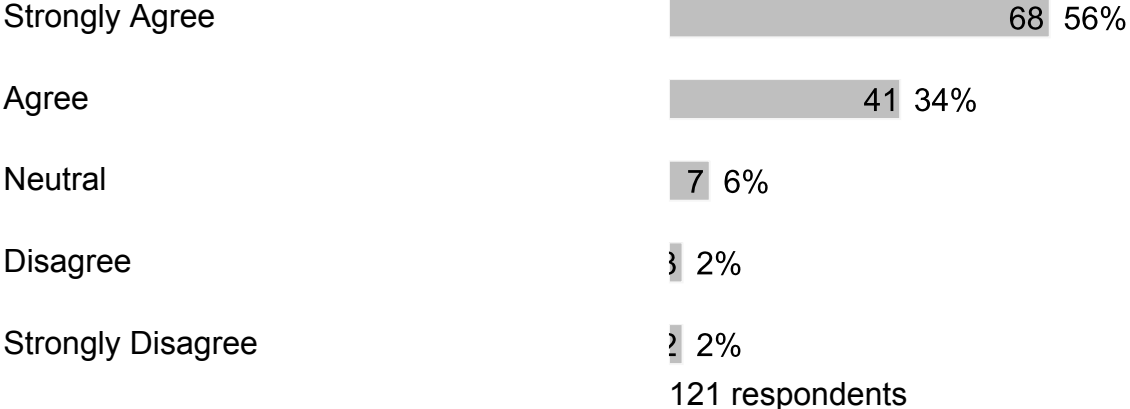
Strongly Disagree

2 2%

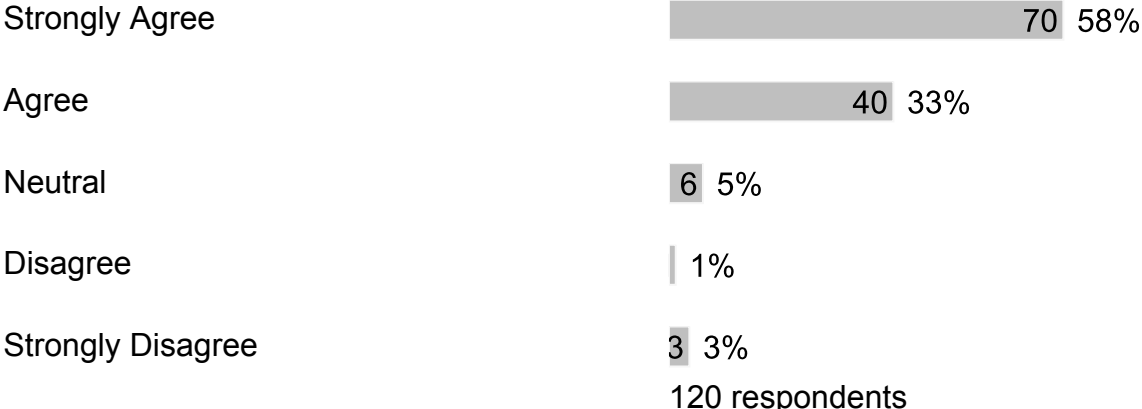
118 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 2%
121 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 59 49%
Agree 50 42%
Neutral 7 6%
Disagree 1 1%
Strongly Disagree 3 3%
120 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 64 53%
Agree 45 37%
Neutral 8 7%
Disagree 2 2%
Strongly Disagree 2 2%
121 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 63 53%
Agree 49 41%
Neutral 6 5%

Strongly Disagree 2%
120 respondents

7. Our school has high expectations for students.

Strongly Agree 62 52%

Agree 51 43%

Neutral 5 4%

Strongly Disagree 2 2%

120 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 70 58%

Agree 42 35%

Neutral 7 6%

Strongly Disagree 2 2%

121 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 65 54%

Agree 47 39%

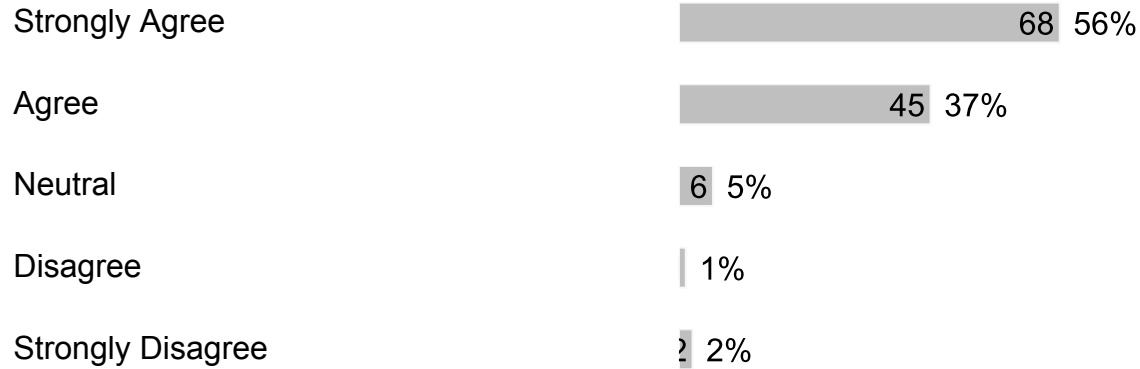
Neutral 4 3%

Disagree 2 2%

Strongly Disagree 3 2%

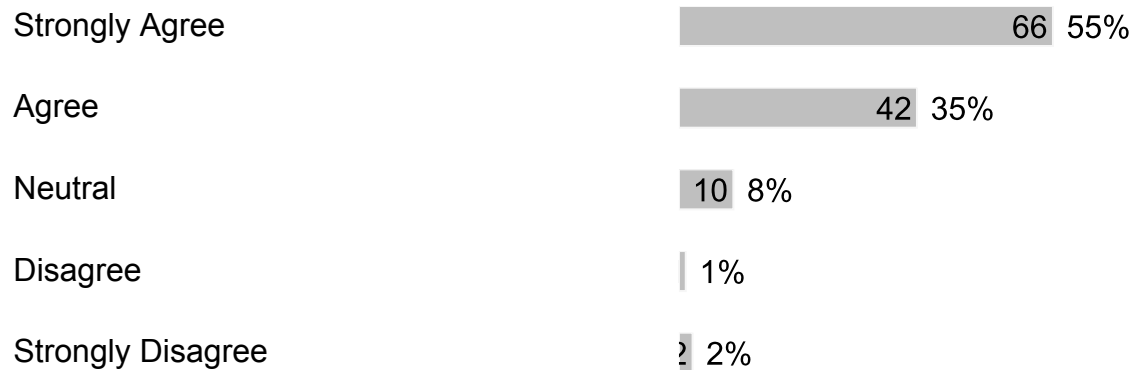
121 respondents

10. My child's teachers work as a team to help my child learn.



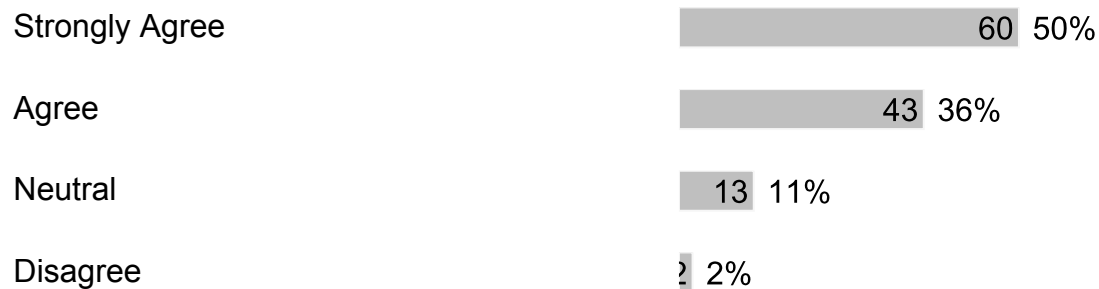
122 respondents

11. My child's teachers use a variety of teaching strategies.



121 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.



Strongly Disagree 2%
120 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 59 49%
Agree 49 41%
Neutral 10 8%
Disagree 1 1%
Strongly Disagree 1 1%
120 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 63 53%
Agree 49 41%
Neutral 5 4%
Disagree 2 2%
Strongly Disagree 1 1%
120 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 64 53%
Agree 50 42%
Neutral 4 3%

Disagree | 1%

Strongly Disagree | 1%

120 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 61 51%

Agree 45 38%

Neutral 13 11%

Strongly Disagree | 1%

120 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 66 56%

Agree 37 32%

Neutral 7 6%

Disagree 4 3%

Strongly Disagree 3 3%

117 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 65 55%

Agree 43 36%

Neutral 6 5%

Disagree 4 3%

Strongly Disagree 1 1%

119 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 71 59%

Agree 32 27%

Neutral 9 8%

Disagree 6 5%

Strongly Disagree 2 2%

120 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 65 55%

Agree 37 31%

Neutral 12 10%

Disagree 3 3%

Strongly Disagree 1 1%

118 respondents

21. Families are encouraged to volunteer.

Strongly Agree 67 56%

Agree 44 37%

Neutral 8 7%

Strongly Disagree 1 1%

120 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 69 58%

Agree 38 32%

Neutral 10 8%

Disagree 1 1%

Strongly Disagree 2 2%

120 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 61 51%

Agree 45 38%

Neutral 11 9%

Disagree 2 2%

Strongly Disagree 1 1%

120 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 58 49%

Agree 42 35%

Neutral	15	13%
Disagree	3	3%
Strongly Disagree	1	1%

119 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	64	54%
Agree	37	31%
Neutral	16	13%
Disagree	1	1%
Strongly Disagree	1	1%

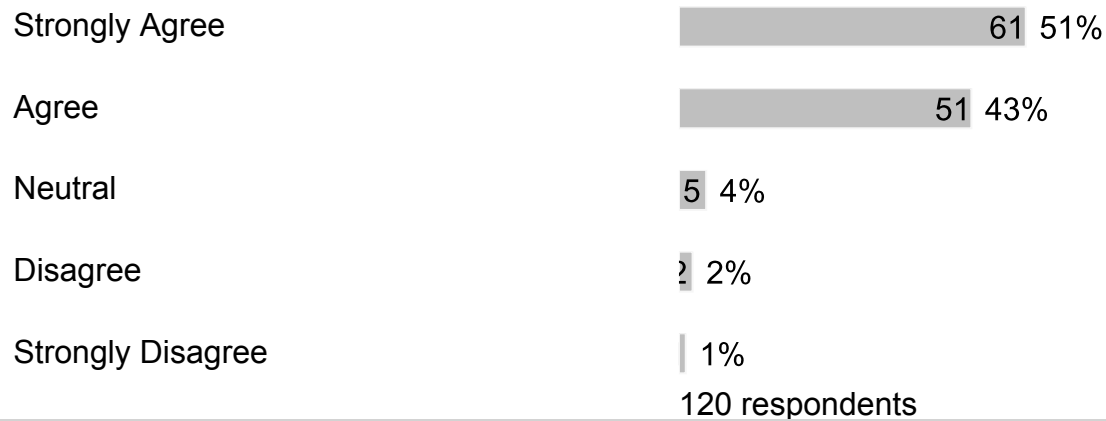
119 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

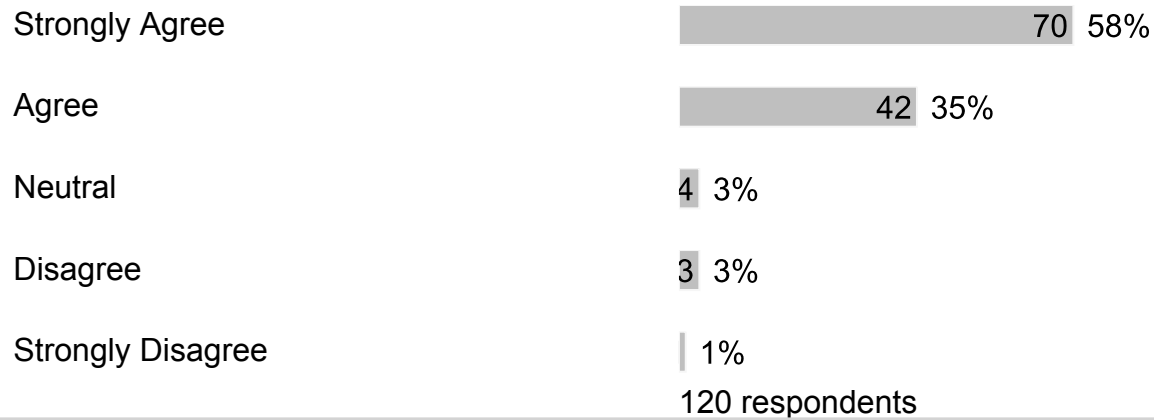
Strongly Agree	53	45%
Agree	37	31%
Neutral	27	23%
Disagree	1	1%
Strongly Disagree	1	1%

119 respondents

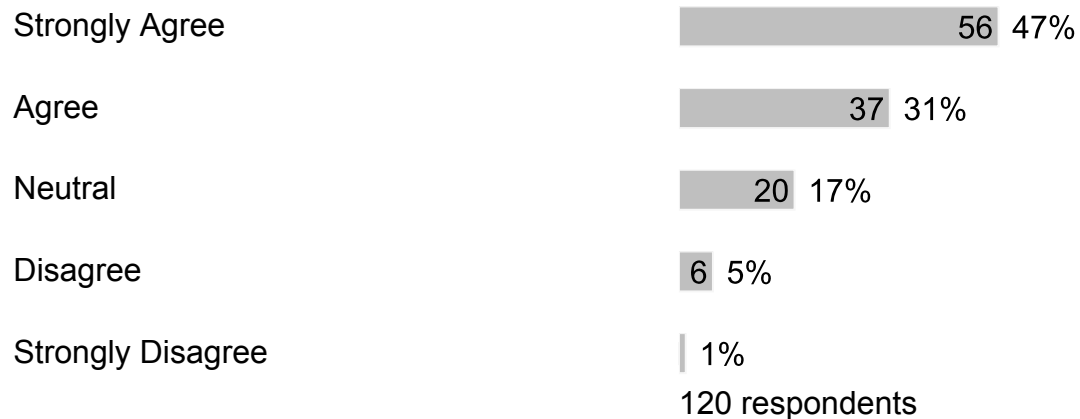
27. Our school communicates information in ways that are easy for families to understand.



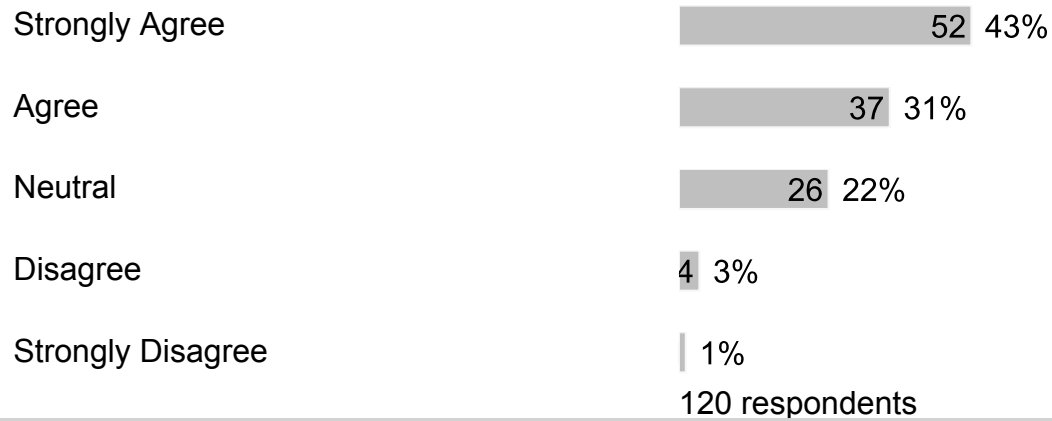
28. Teachers regularly post information online or send home a newsletter.



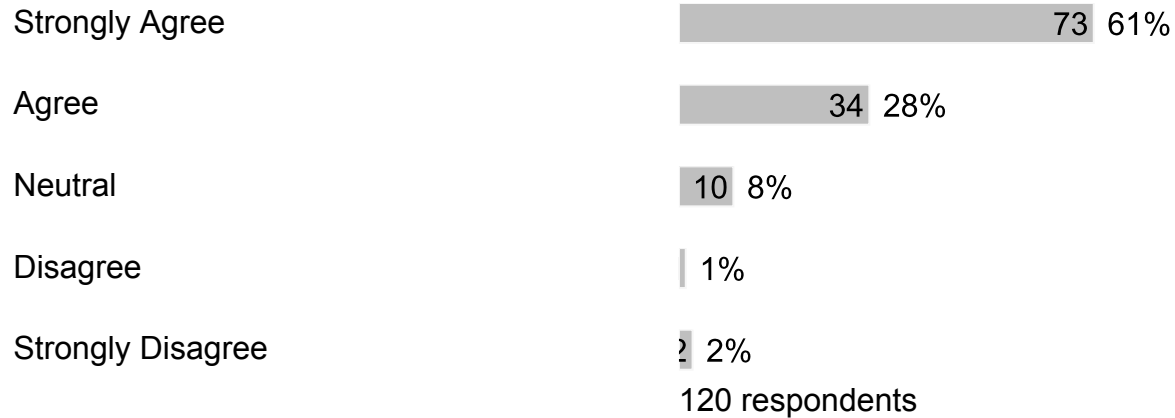
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report