

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/12/2025



Custom Survey

1 survey(s) 194 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	50	26%
Female	128	67%
Prefer not to answer	12	6%

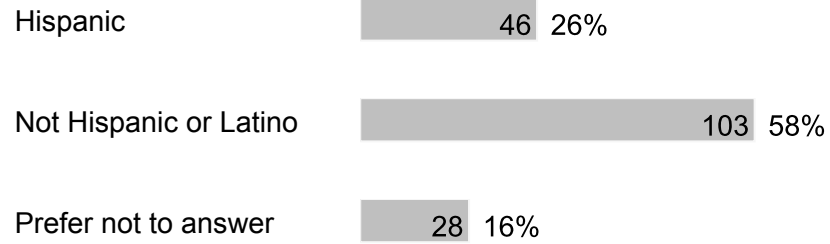
190 respondents

2. Ethnicity

Asian	1	2%
Black or African American	27	15%
White	118	67%
Multiracial	8	5%
Other	19	11%

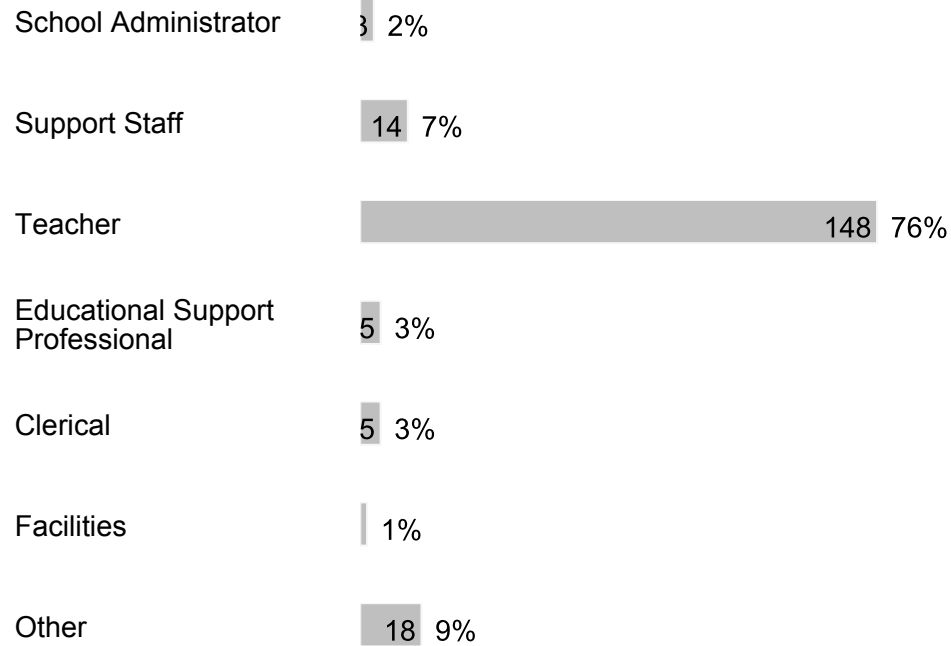
176 respondents

3. Ethnicity



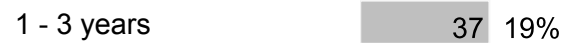
177 respondents

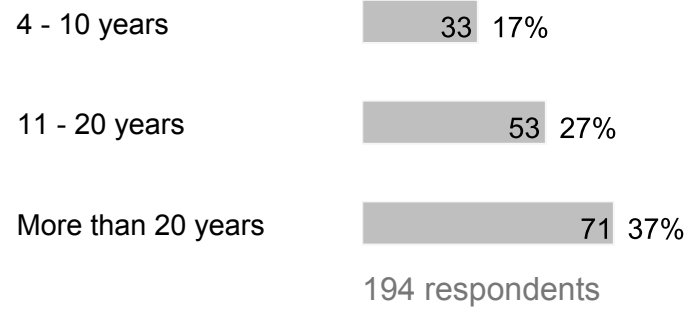
4. Role



194 respondents

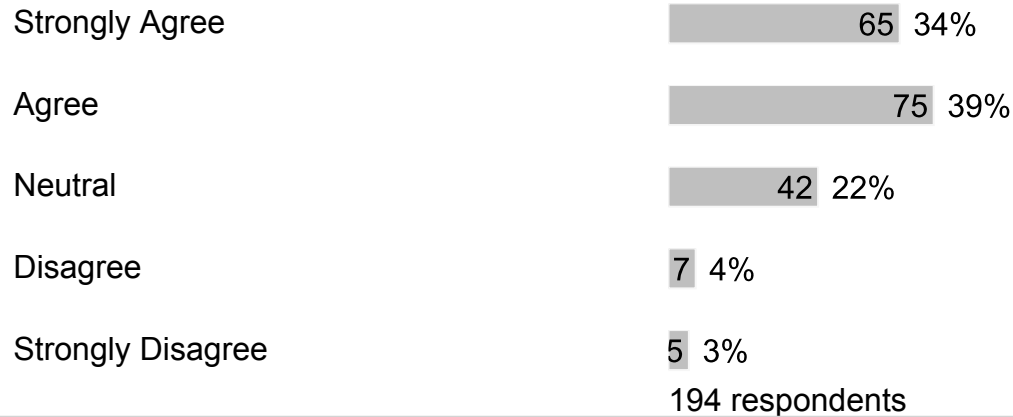
5. Experience



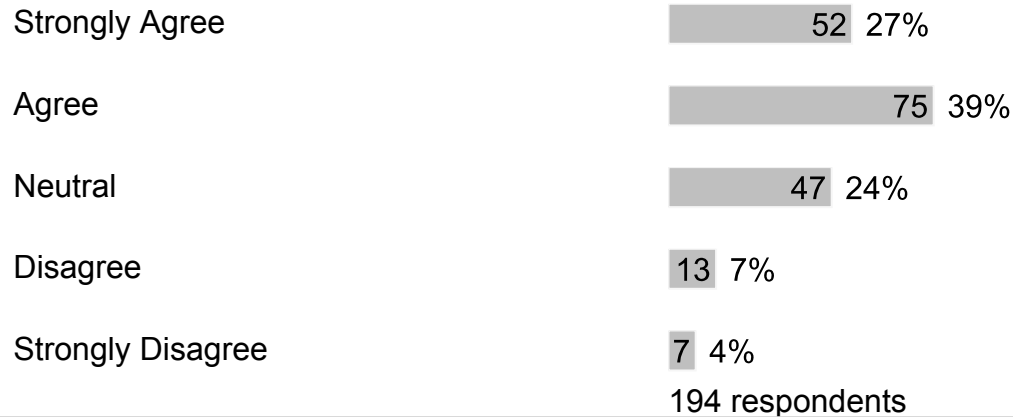


C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



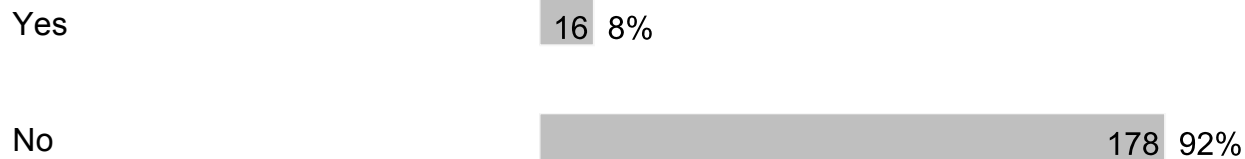
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree 10 5%



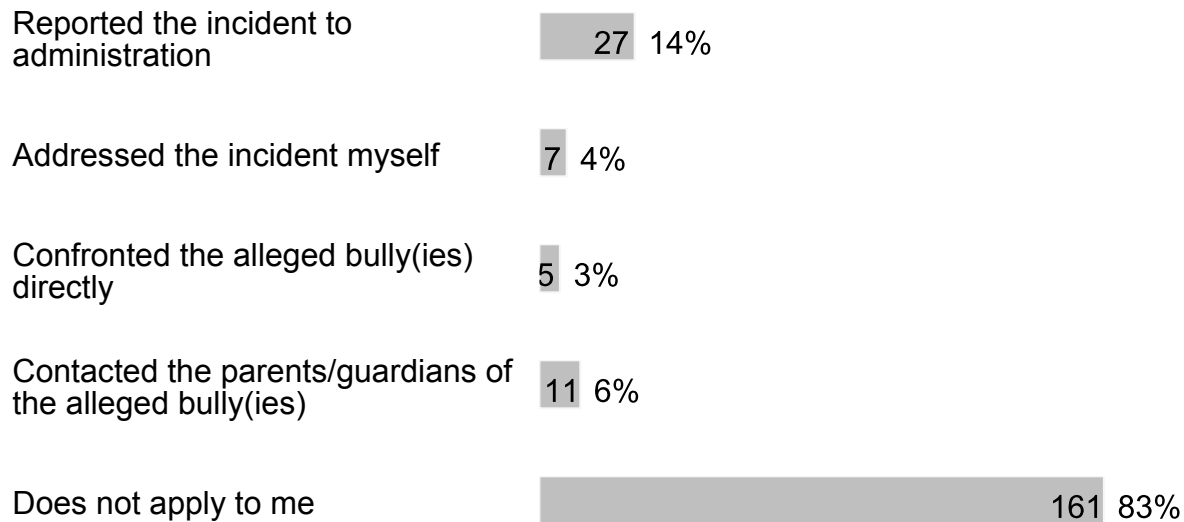
194 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



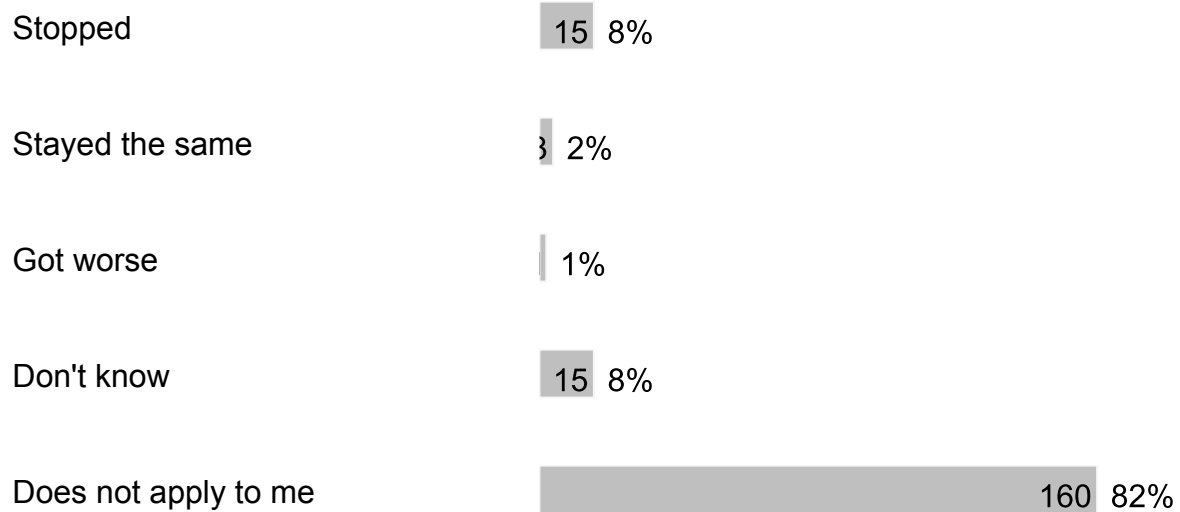
194 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



194 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



194 respondents

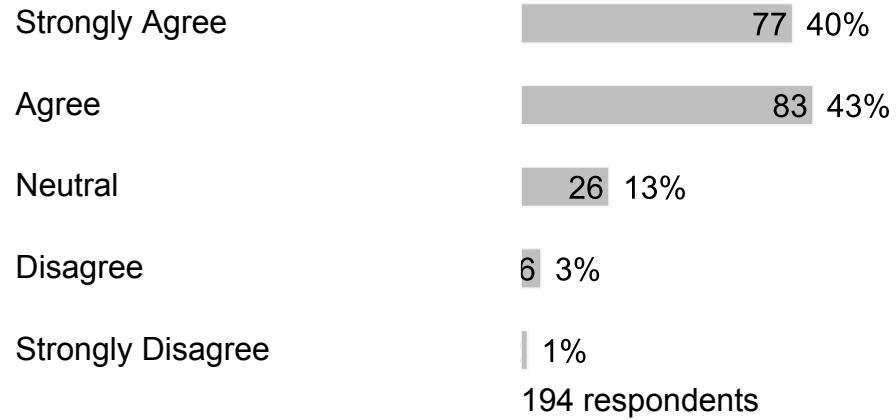
7. In my school, rules are applied equally to students.



193 respondents

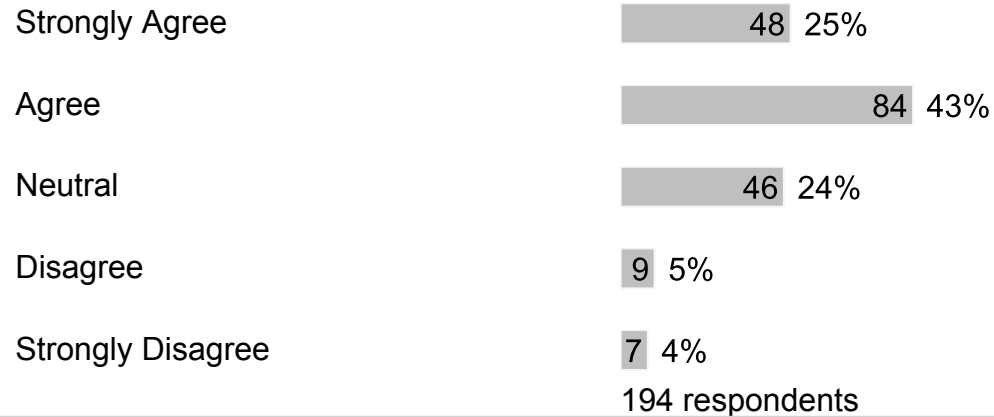
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

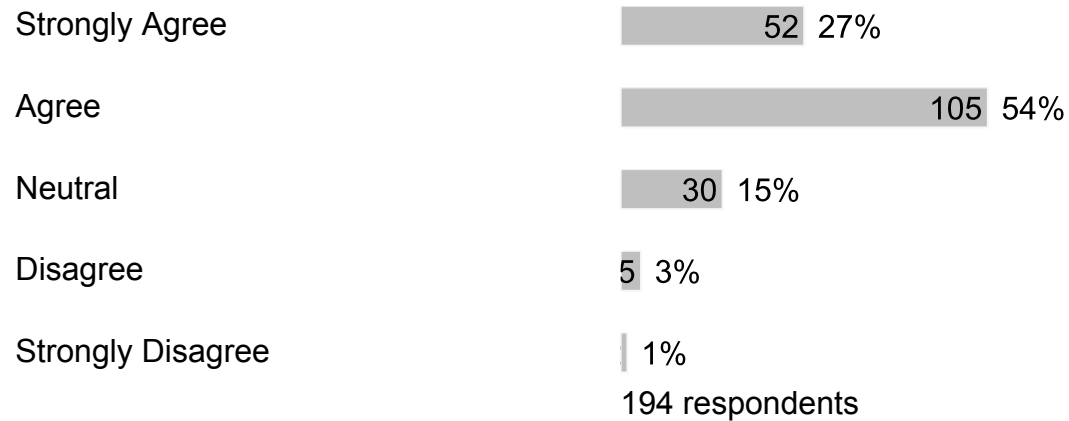


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

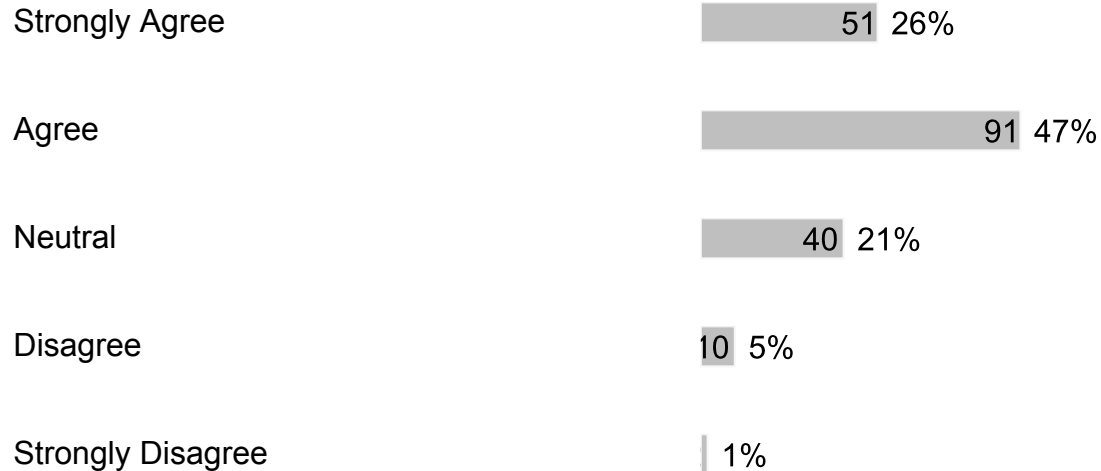


2. Teachers in our school use a variety of technology as instructional resources.



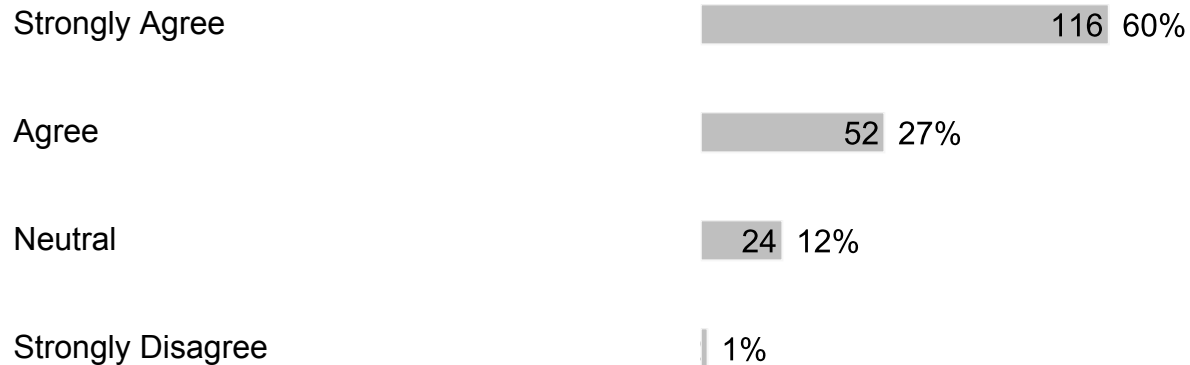
F. Section 5

1. If students have a problem, they know who they can go to for help.



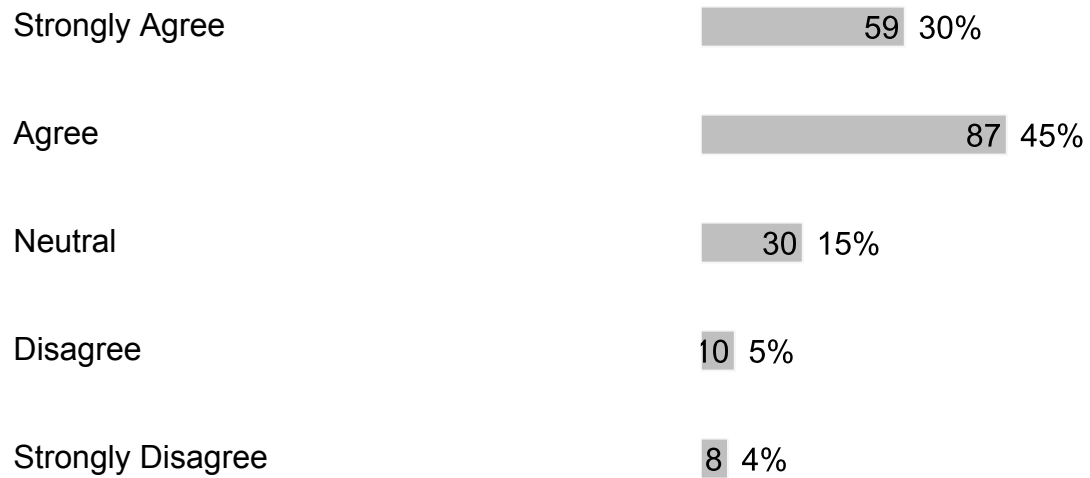
194 respondents

2. If students have a problem, they can come to me for help.



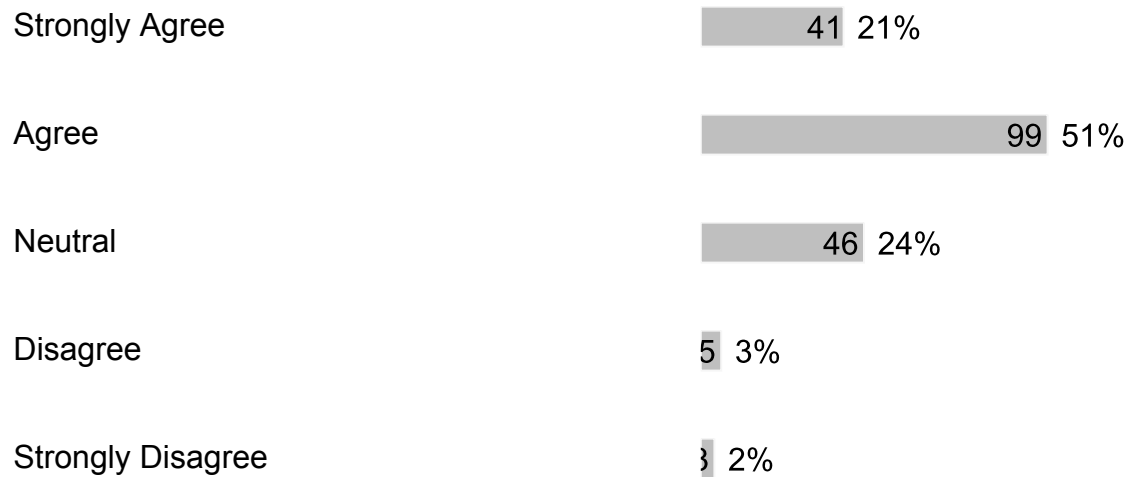
194 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



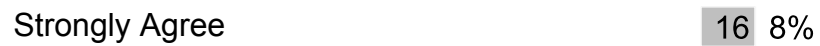
194 respondents

4. In my school, adults treat students with respect.



194 respondents

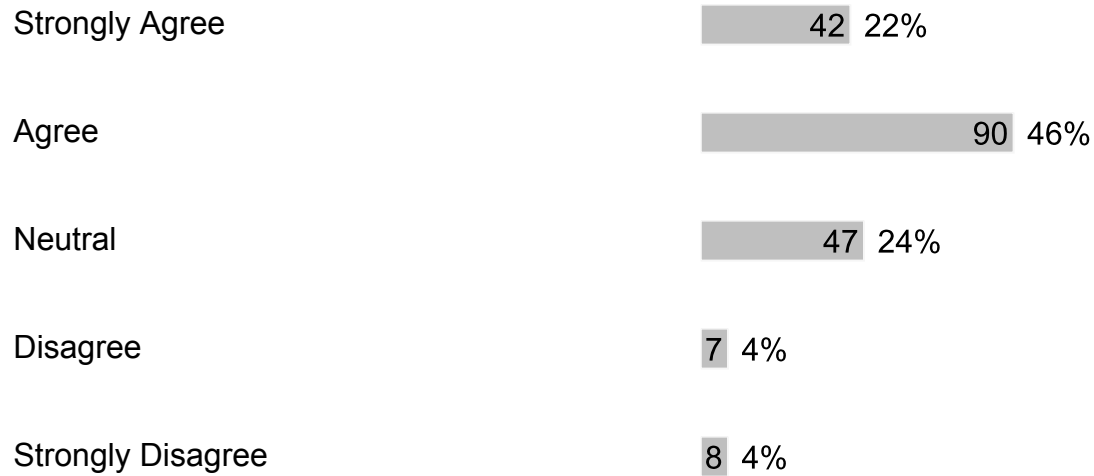
5. In my school, students treat adults with respect.





194 respondents

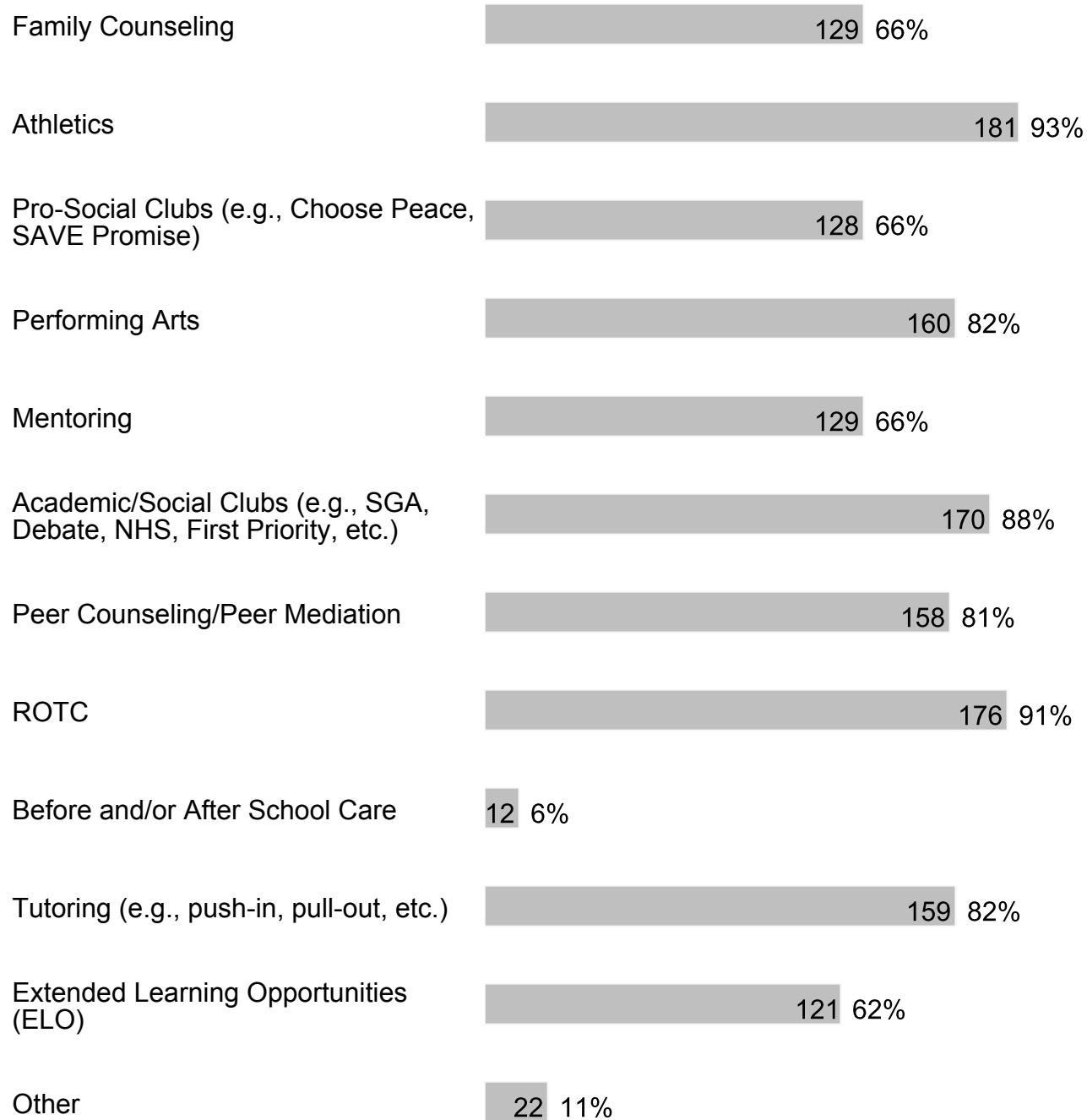
6. In my school, colleagues/adults treat each other with respect.



194 respondents

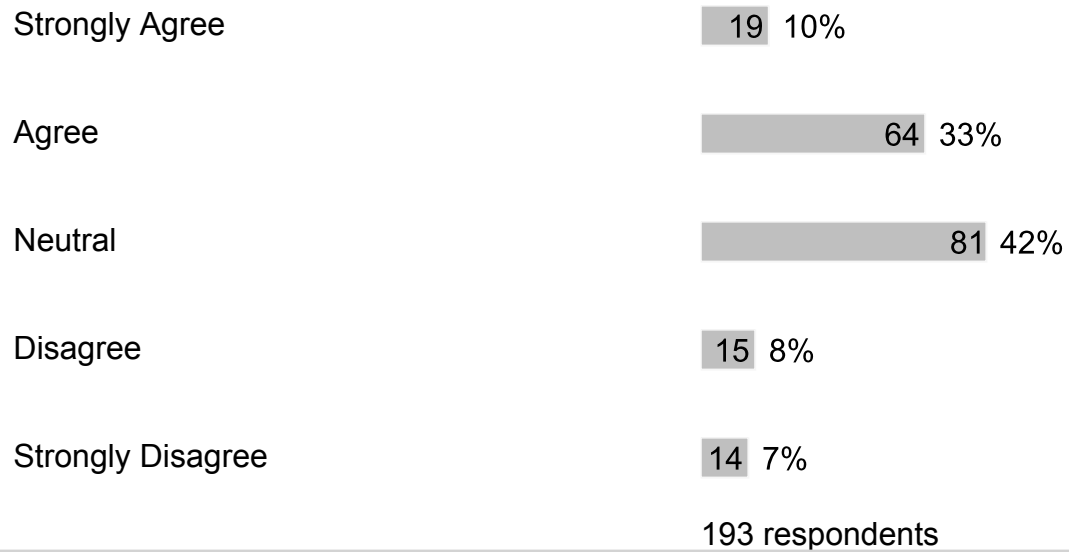
7. At my school the following programs/services are available (check all that apply):



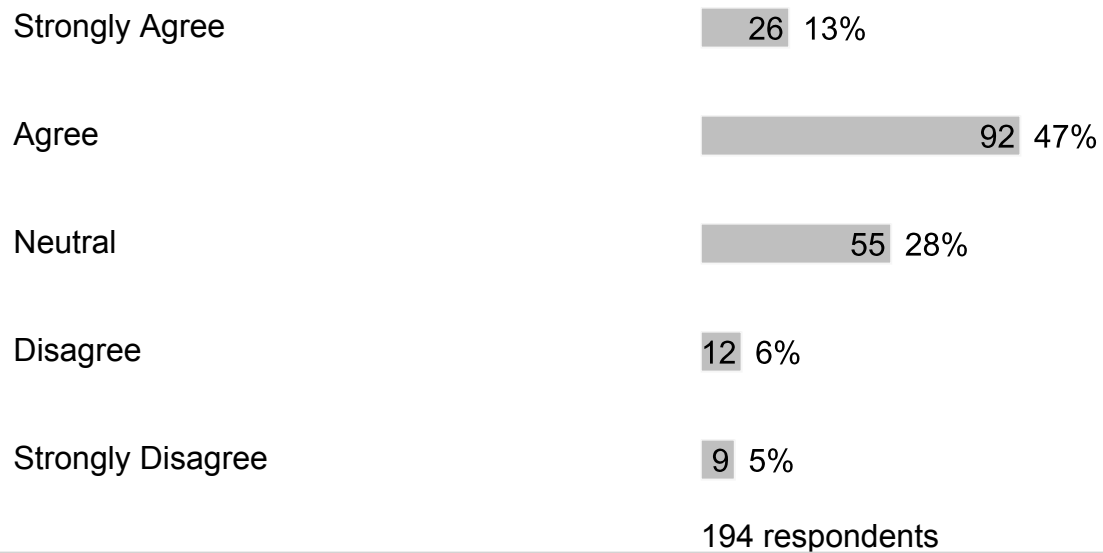


194 respondents

8. Our school implements changes based on the feedback from staff.

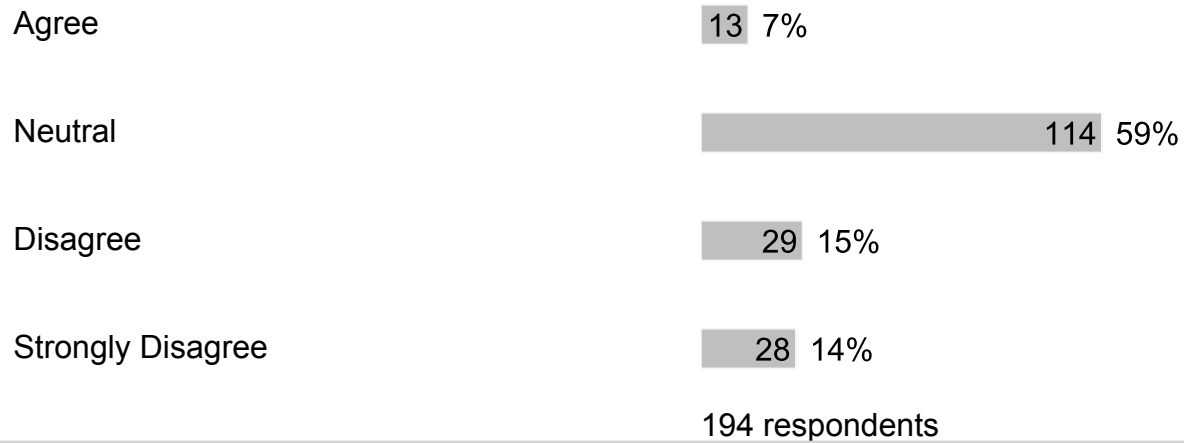


9. Our school maintains facilities that support student learning.

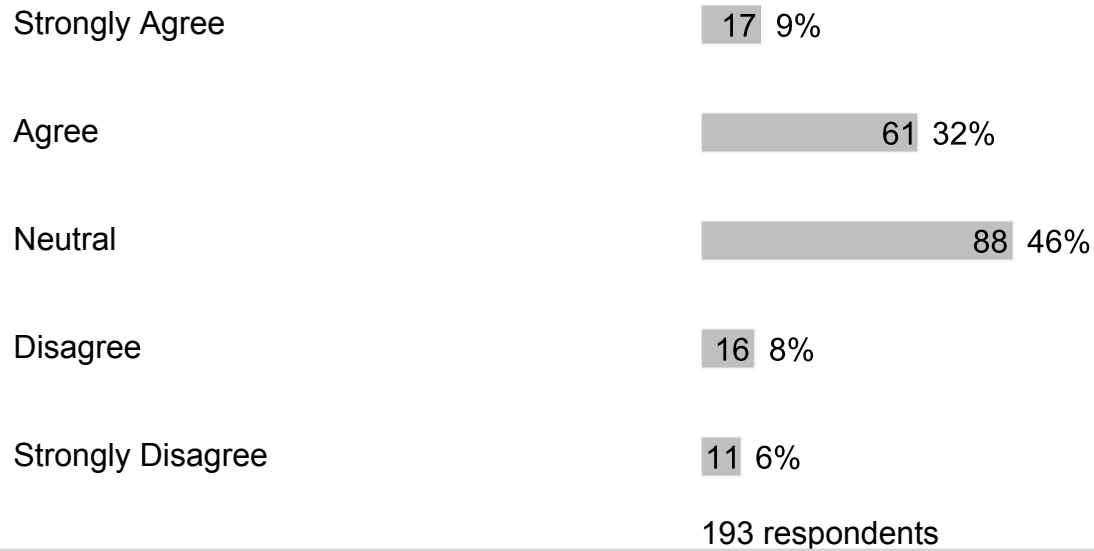


10. I enjoy eating food prepared by the cafeteria.

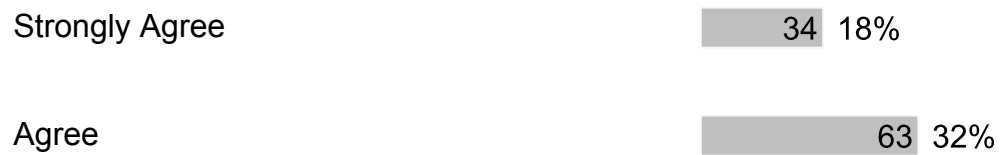




11. Families regularly participate in school involvement activities offered by our school.



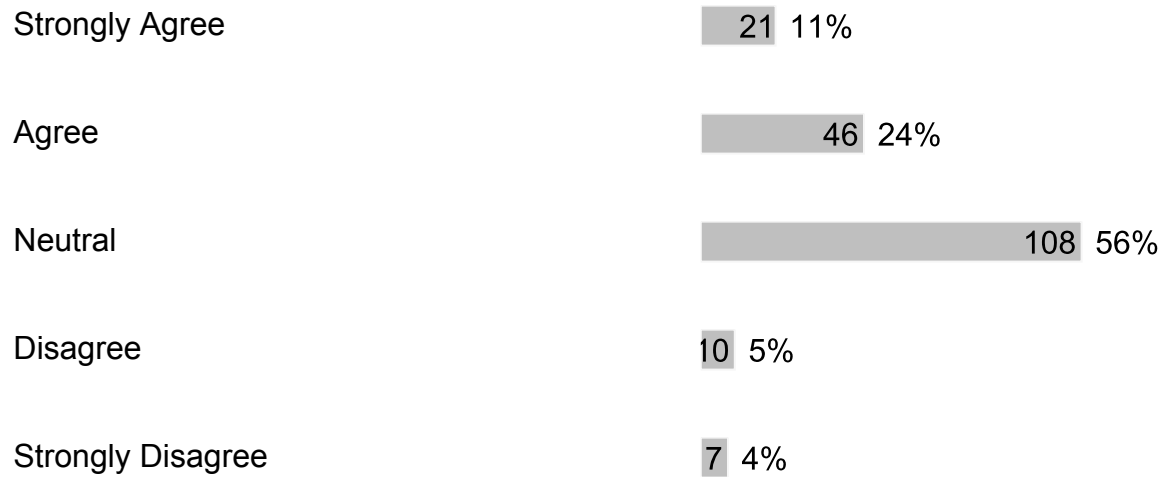
12. Our school has a family resource center and/or a staff member assigned to work with families.





194 respondents

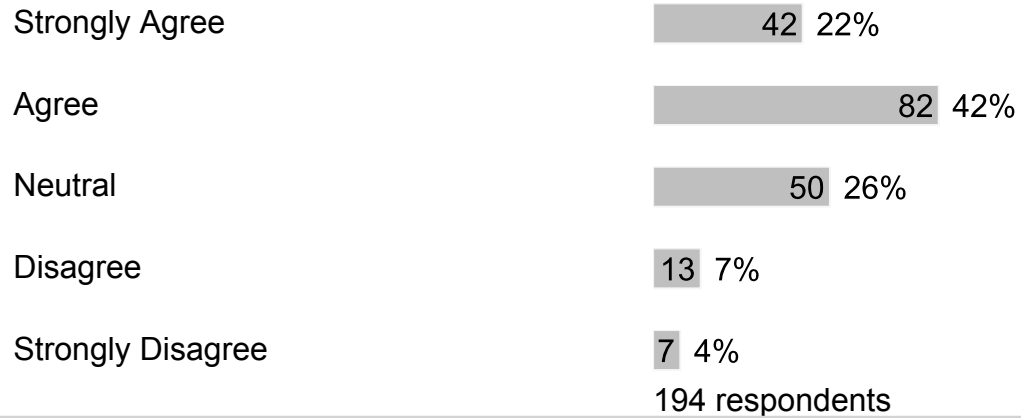
13. Our school asks families for their ideas on the best way to communicate school-related information.



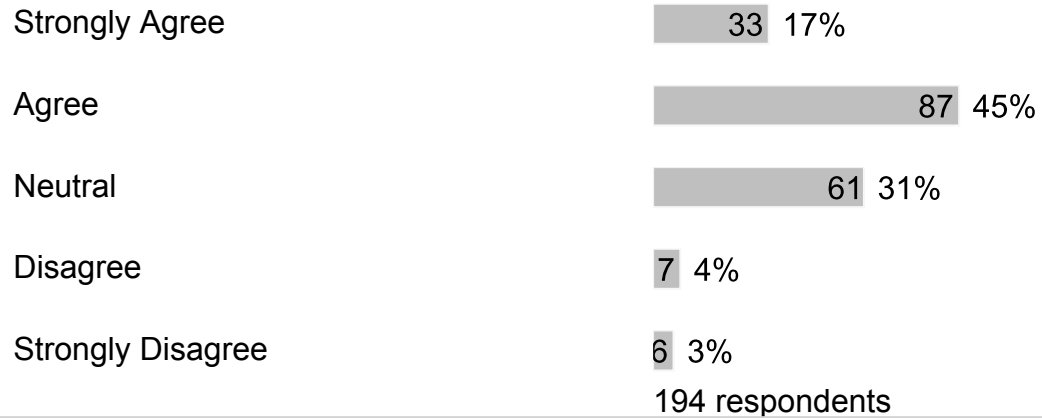
192 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 12 6%

Strongly Disagree 7 4%

194 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 34 18%

Agree 70 36%

Neutral 62 32%

Disagree 15 8%

Strongly Disagree 13 7%

194 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 57 29%

Agree 77 40%

Neutral 47 24%

Disagree 1 2%

Strongly Disagree 9 5%

194 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 56 29%

Agree 86 45%

Neutral	40	21%
Disagree	8	4%
Strongly Disagree	3	2%

193 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree	49	25%
Agree	81	42%
Neutral	50	26%
Disagree	8	4%
Strongly Disagree	5	3%

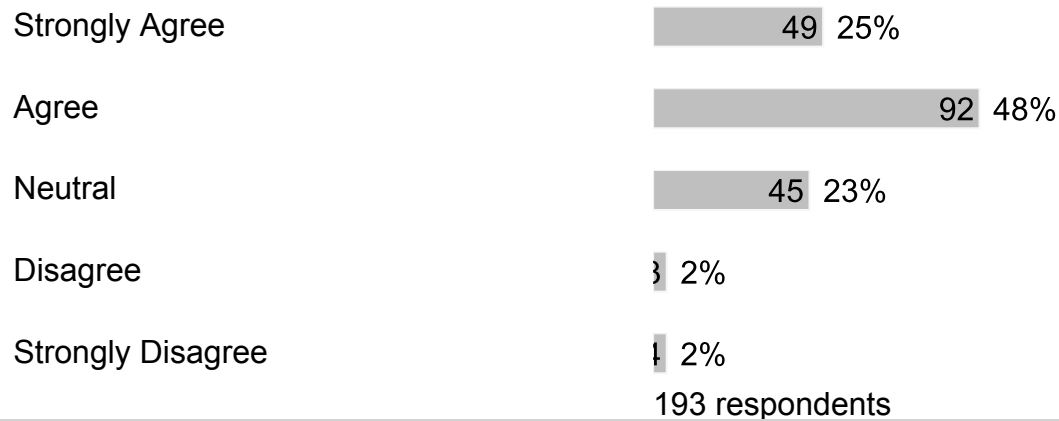
193 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

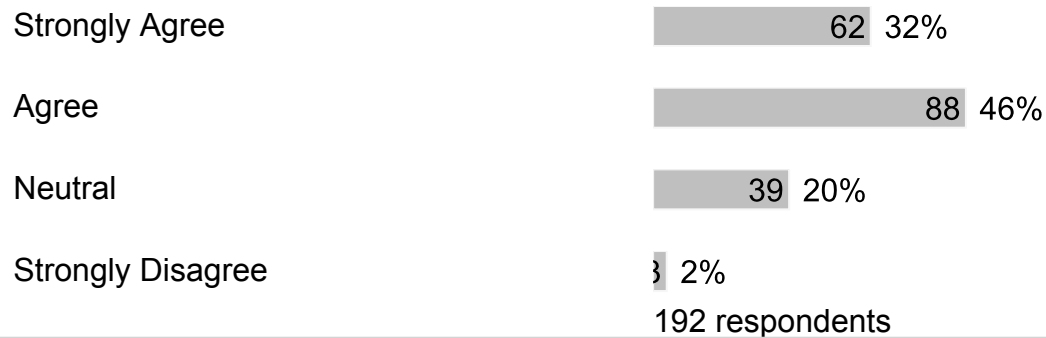
Strongly Agree	49	26%
Agree	92	48%
Neutral	44	23%
Disagree	3	2%
Strongly Disagree	3	2%

191 respondents

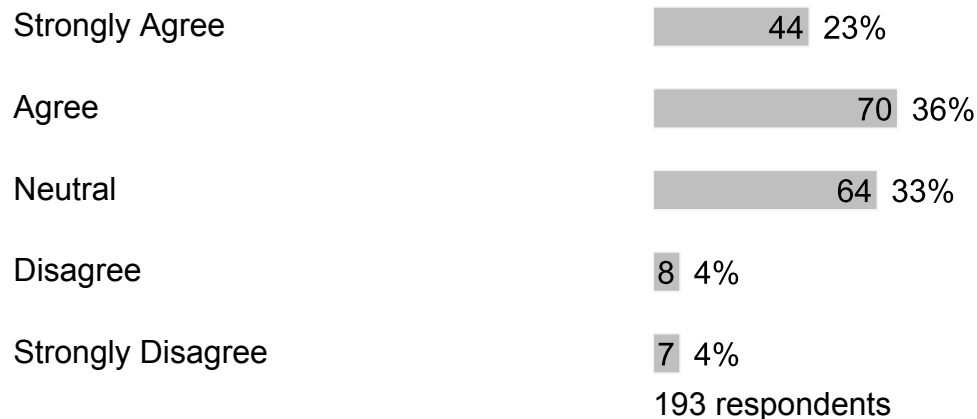
9. Our school uses the results of student assessments to improve teaching and learning.



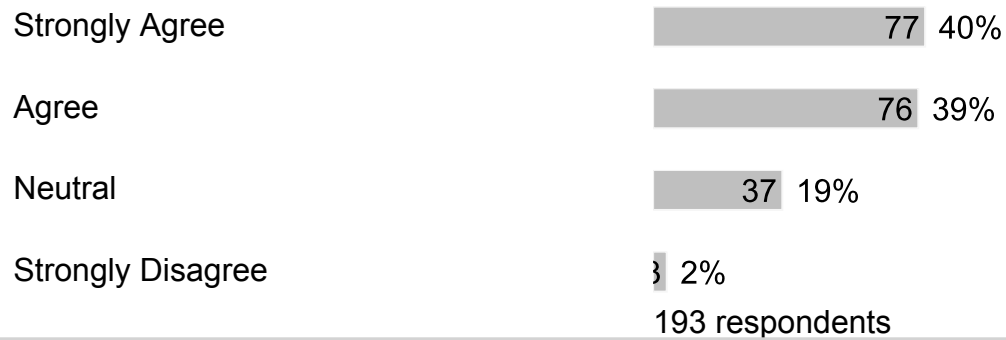
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



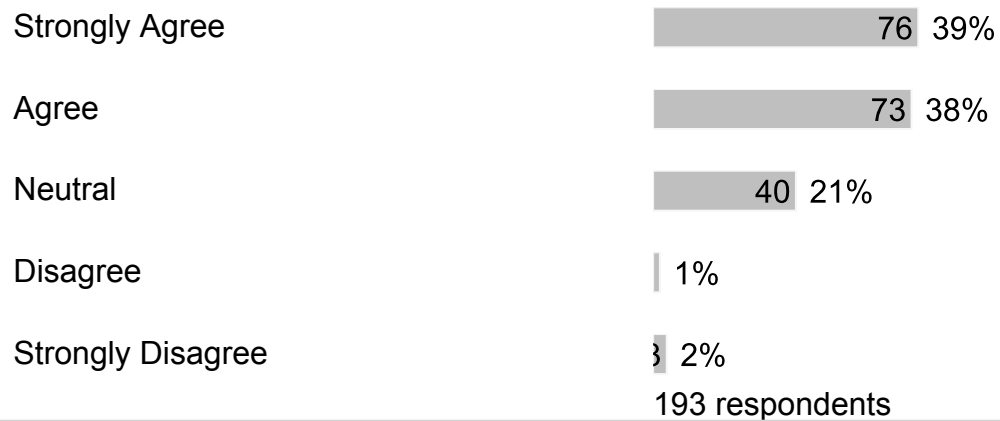
11. In our school, a formal process is in place to support new staff members in their professional practice.



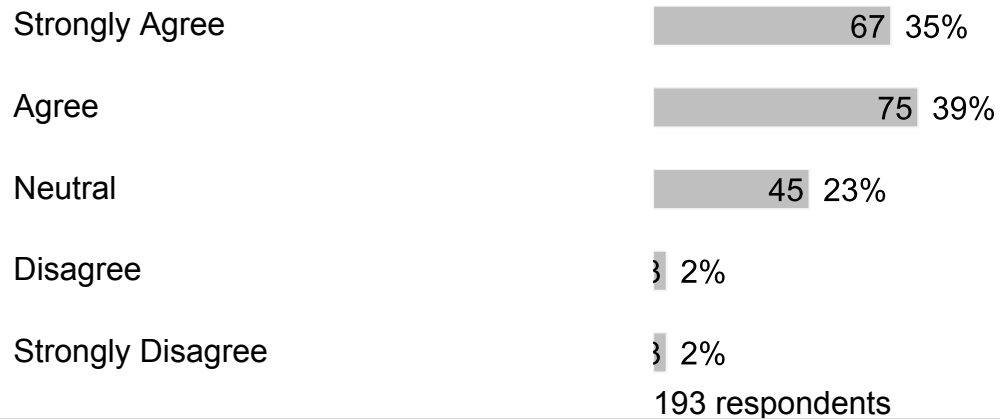
12. My lessons provide opportunities for students to be actively engaged in their learning.



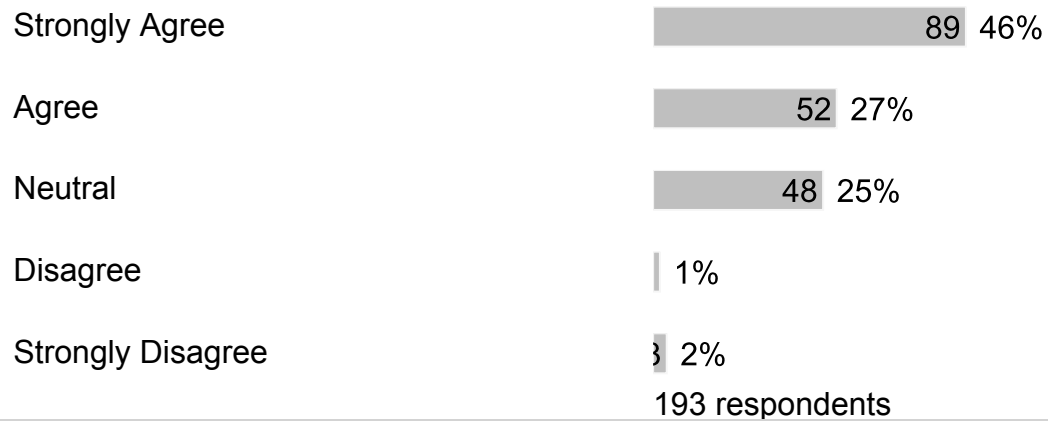
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



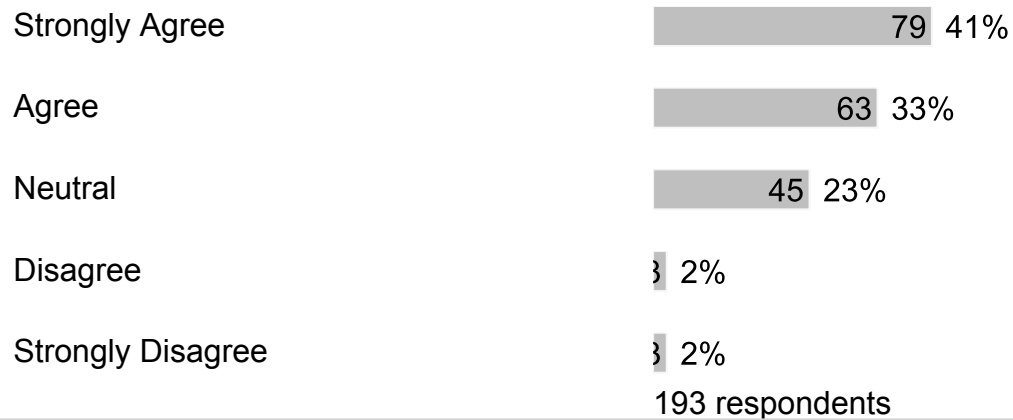
14. I use student achievement data to modify and adjust materials and lessons for my students.



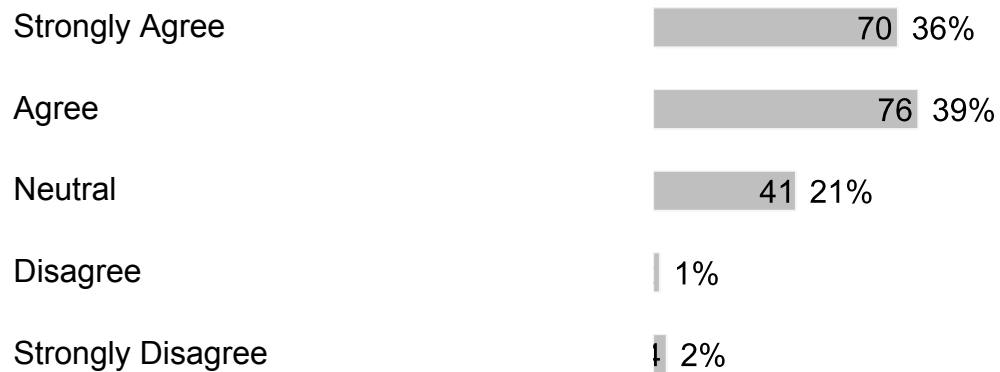
15. I use formative assessments to monitor student progress.



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



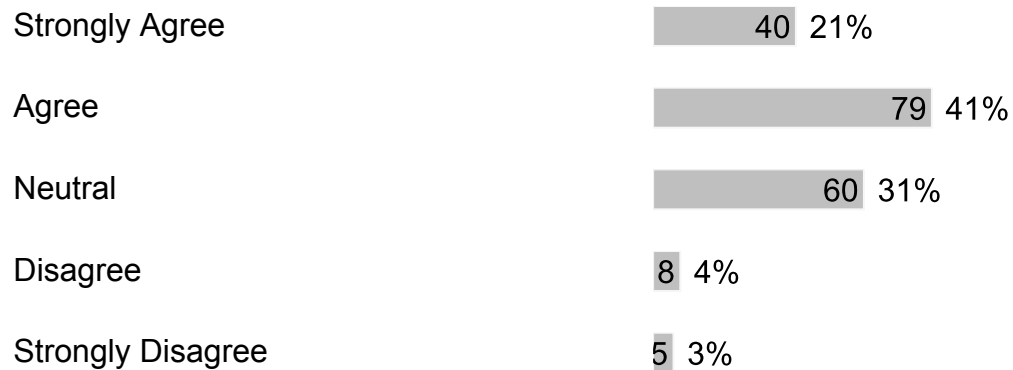
193 respondents

18. The school ensures I receive formal training in the use of student assessment data.



191 respondents

19. In our school, staff members provide peer coaching to teachers.



192 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



Strongly Disagree 2%
191 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 61 32%
Agree 78 40%
Neutral 38 20%
Disagree 9 5%
Strongly Disagree 7 4%
193 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 41 21%
Agree 67 35%
Neutral 68 35%
Disagree 10 5%
Strongly Disagree 7 4%
193 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 83 43%
Agree 73 38%
Neutral 34 18%

Strongly Disagree 2%
193 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 28 15%
Agree 52 27%
Neutral 97 50%
Disagree 10 5%
Strongly Disagree 6 3%
193 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 46 24%
Agree 81 42%
Neutral 59 31%
Disagree 1 2%
Strongly Disagree 3 2%
193 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 46 24%
Agree 82 43%
Neutral 56 29%

Disagree 5 3%

Strongly Disagree 3 2%

192 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 73 38%

Agree 78 40%

Neutral 39 20%

Strongly Disagree 3 2%

193 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 29 15%

2 times per year 19 10%

3 or more times per year 27 14%

Does not apply 119 61%

194 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 77 41%

Agree 69 37%

Neutral 39 21%

Strongly Disagree 3 2%

188 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 43 23%

Agree 72 38%

Neutral 67 35%

Disagree 1 2%

Strongly Disagree 5 3%

191 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 52 27%

Agree 45 24%

Neutral 78 41%

Disagree 9 5%

Strongly Disagree 7 4%

191 respondents

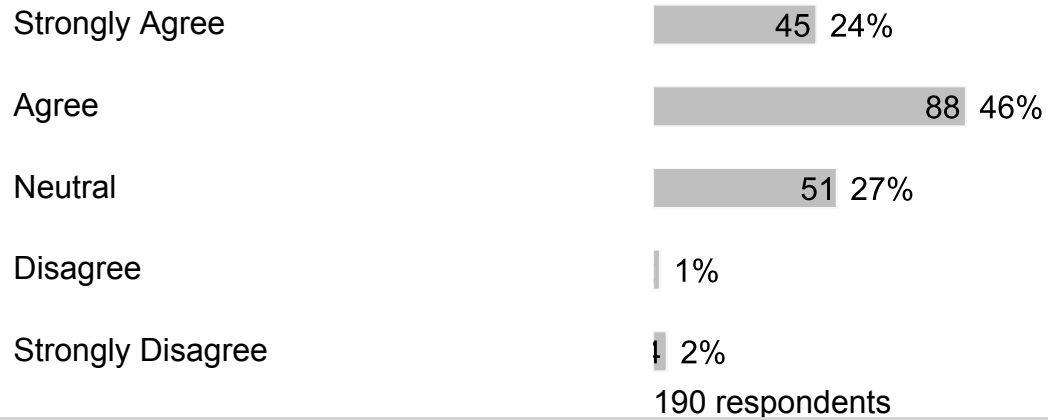
32. Our school communicates well about its goals and activities.

Strongly Agree 42 22%

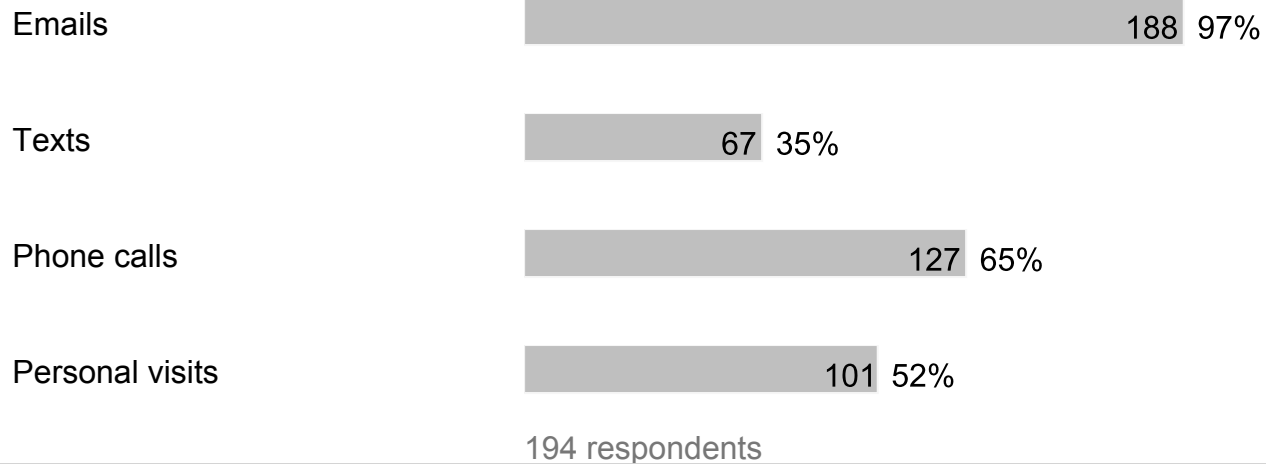
Agree 90 47%



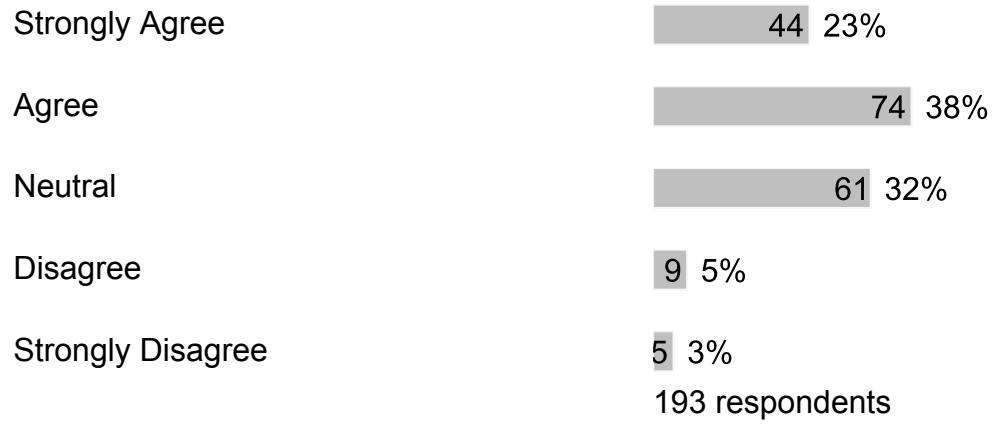
33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report