

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/17/2025



surveys

Custom Survey

1 survey(s) 86 response(s)

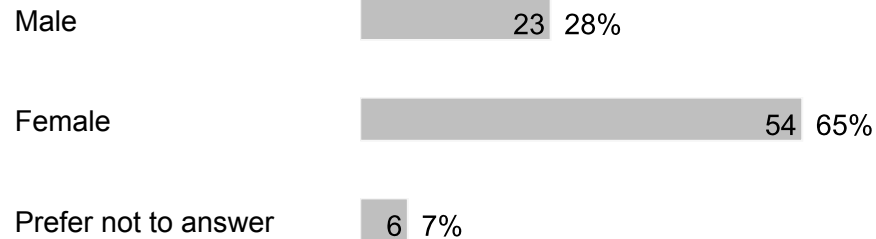
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

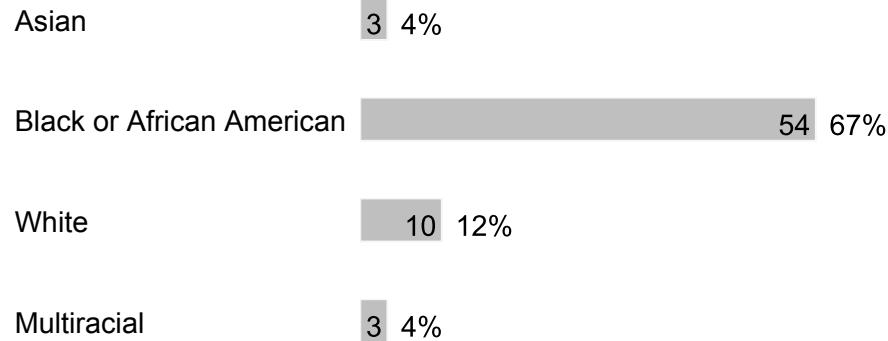
Number of Responses | Percentages of Total Responses

1. Gender



83 respondents

2. Race



Other 11 14%

81 respondents

3. Ethnicity

Hispanic 8 11%

Non-Hispanic or Latino 57 76%

Prefer not to answer 10 13%

75 respondents

4. Grade

Grade PK 11 13%

Grade K 10 12%

Grade 1 4 5%

Grade 2 6 7%

Grade 3 22 26%

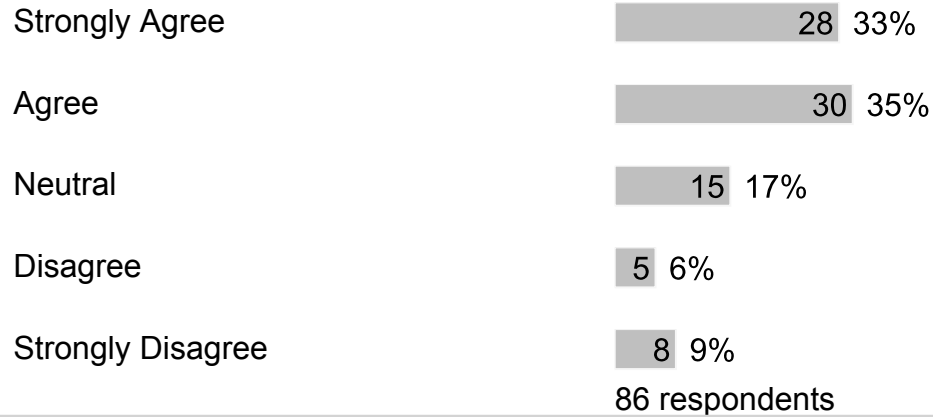
Grade 4 22 26%

Grade 5 11 13%

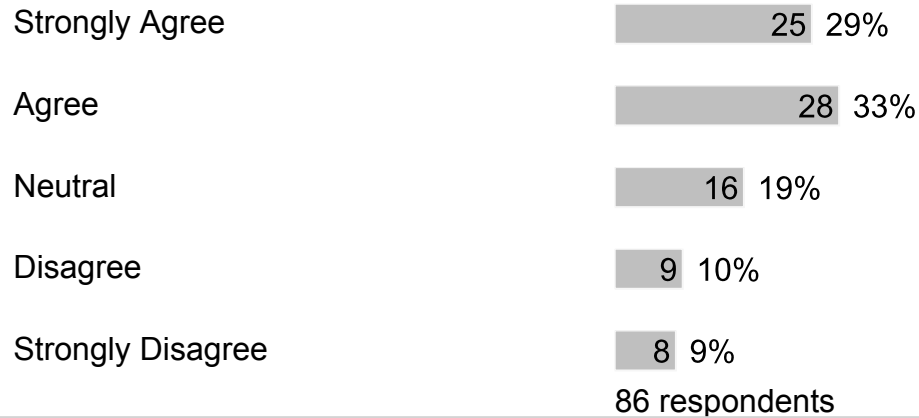
86 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.

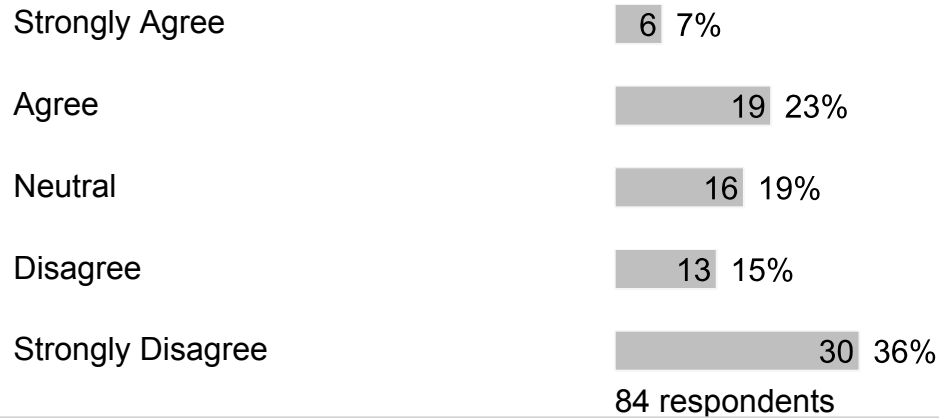


3. I would recommend my child's school to my friends and/or family.

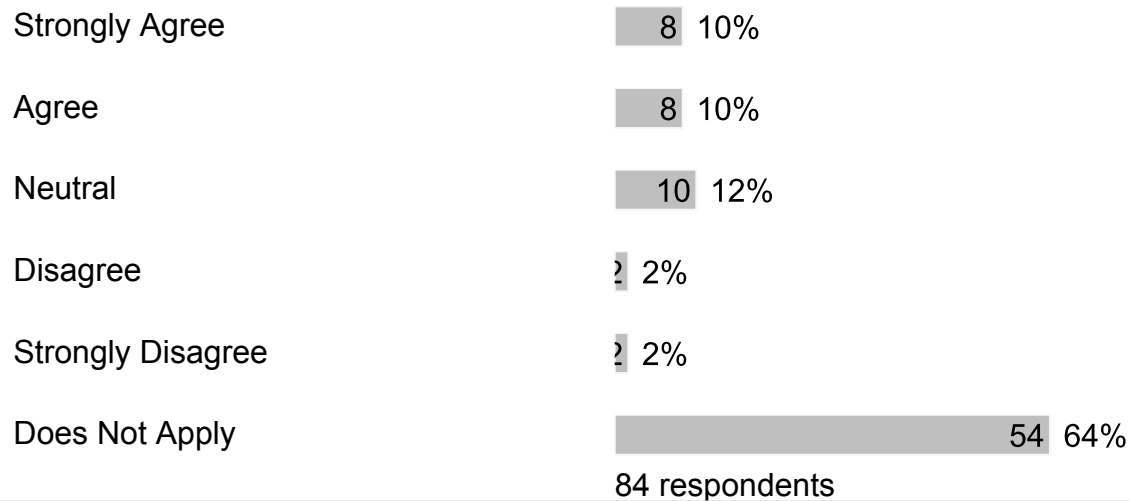




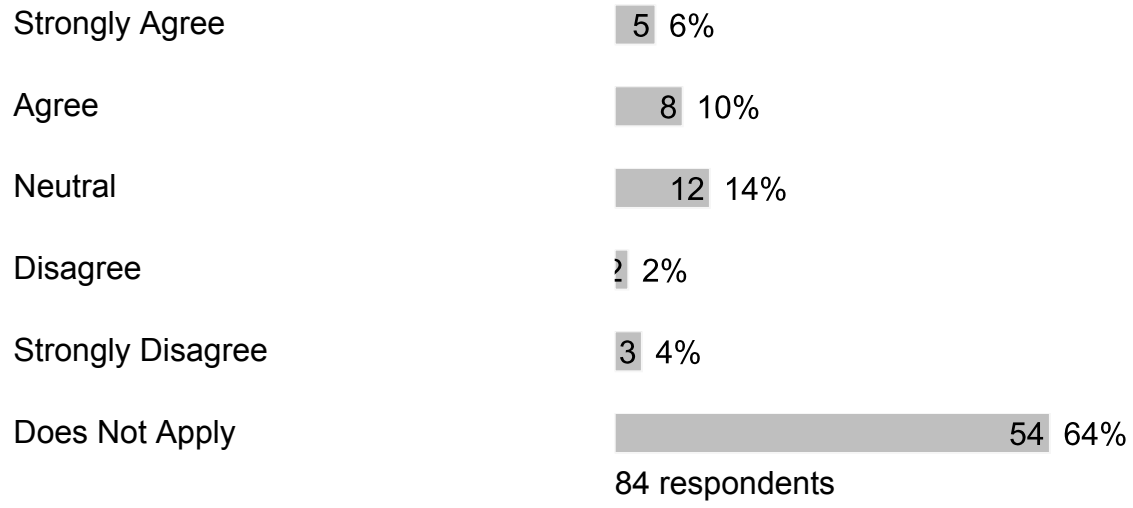
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

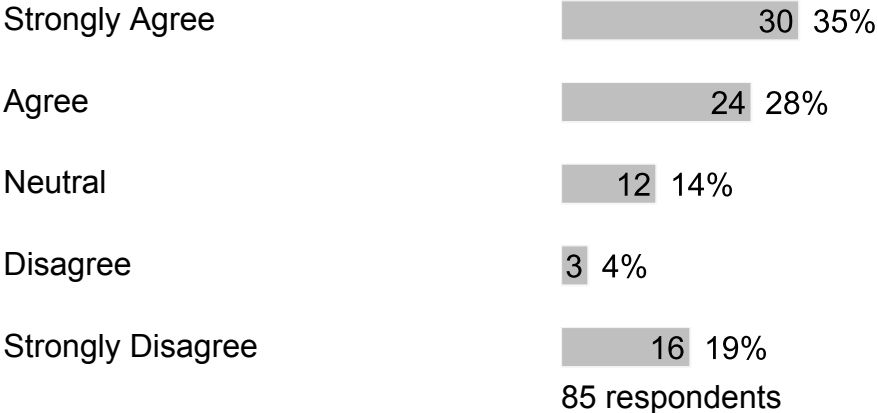


6. After I contacted school staff, the bullying behavior against my child stopped.



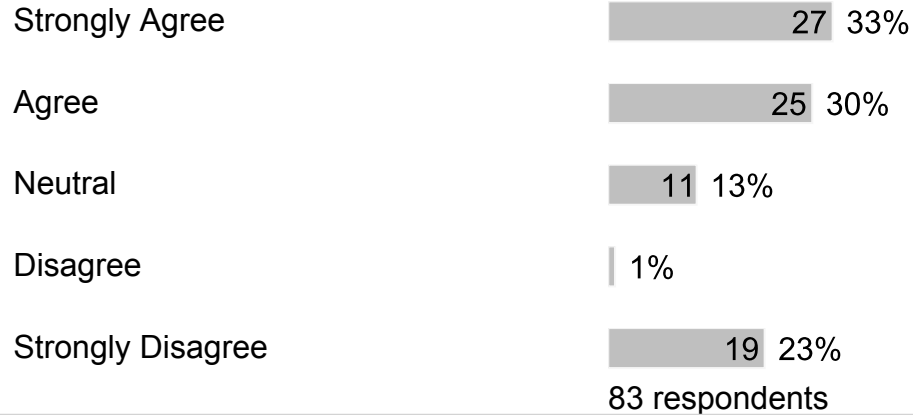
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

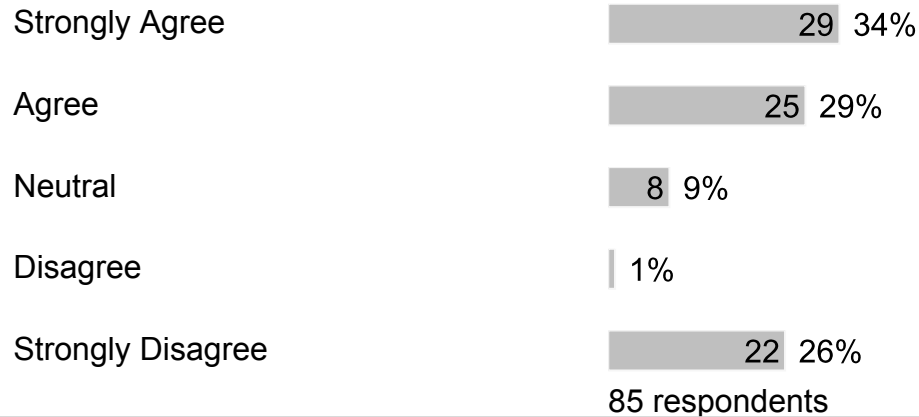


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

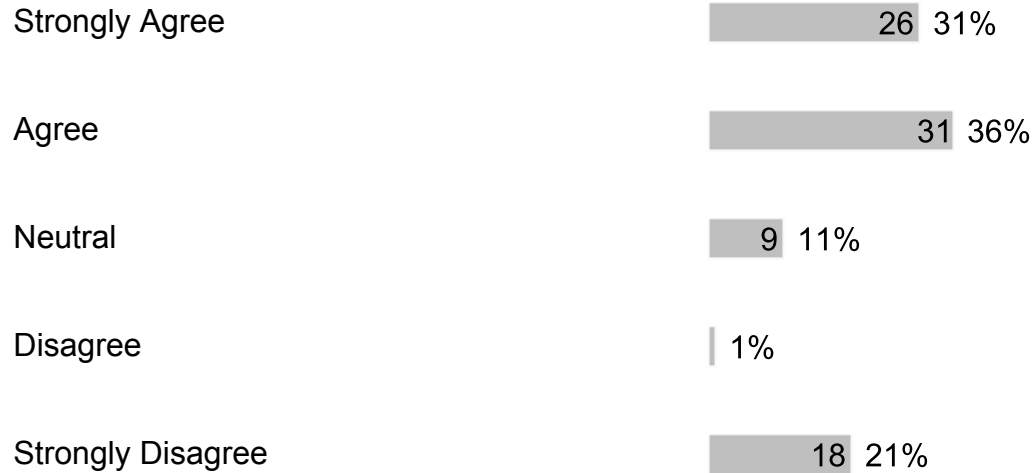


Neutral  18 22%

Strongly Disagree 
83 respondents

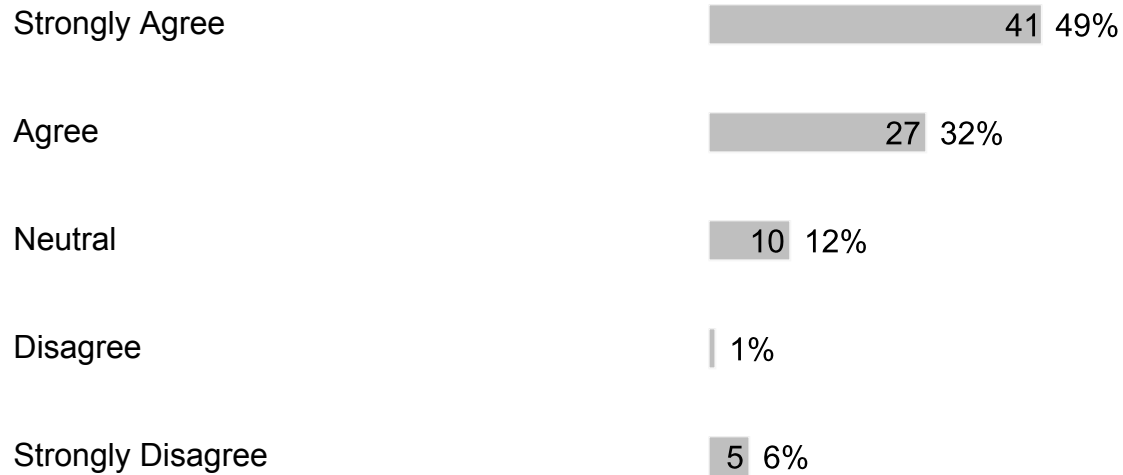
F. Section 5

1. If my child has a problem, they know who they can go to for help.



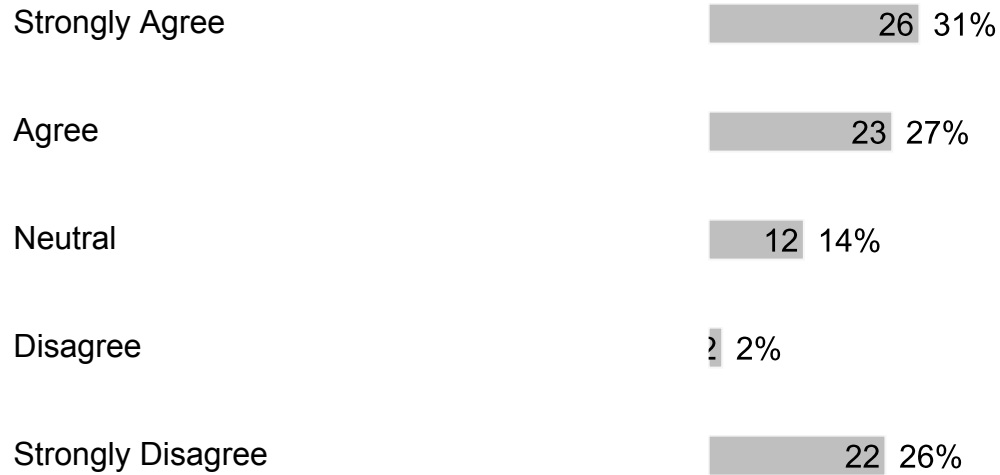
85 respondents

2. My child likes going to school.



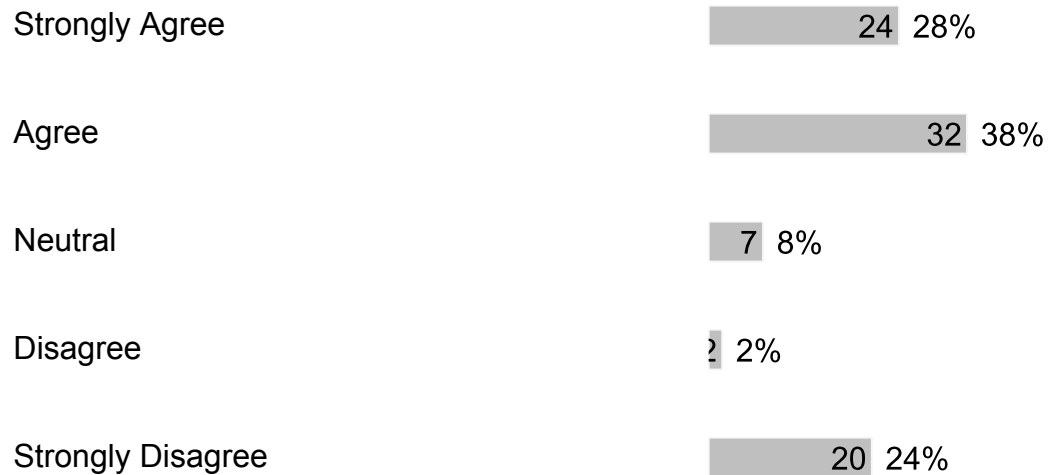
84 respondents

3. I would recommend my child's school to my friends and/or family.



85 respondents

4. Our school treats students with value, respect and compassion.



85 respondents

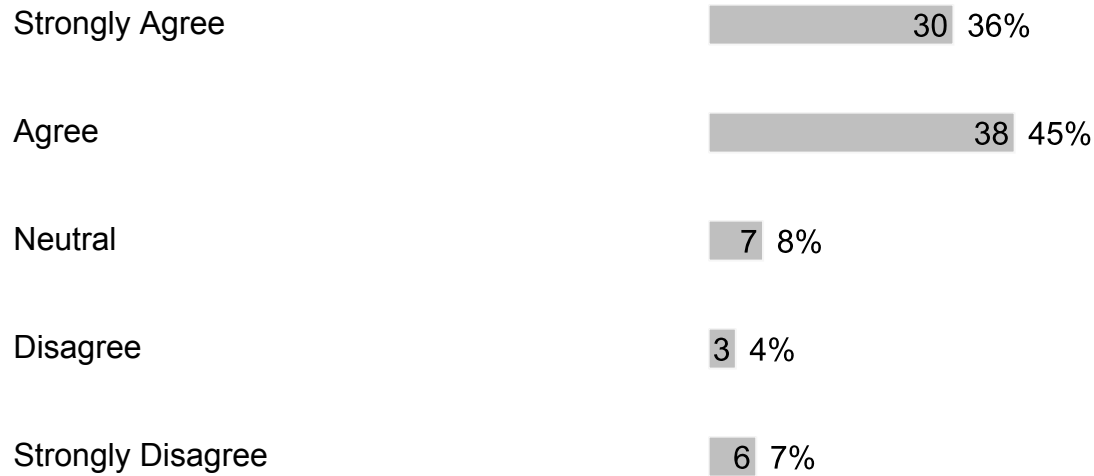
5. The office staff is helpful and made me feel valued as a parent/guardian.





85 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



84 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

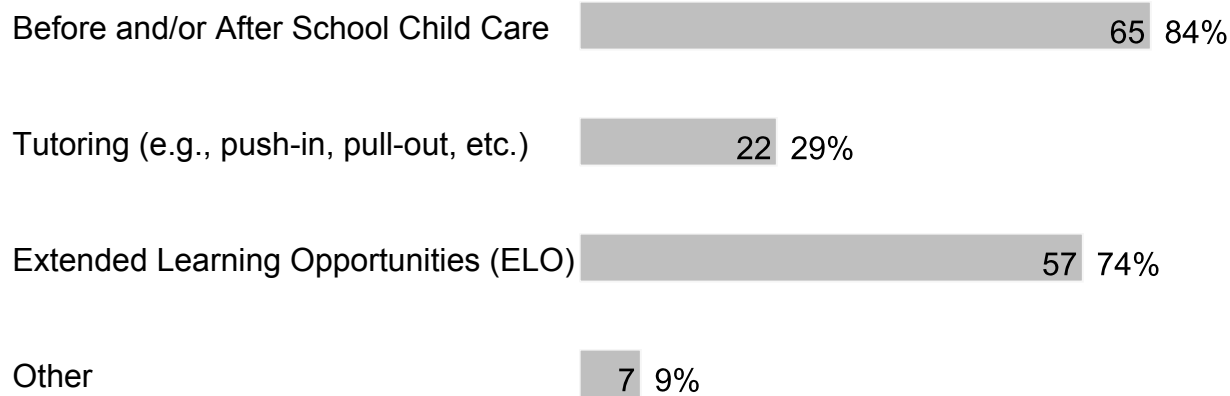


Neutral	6	7%
Disagree	7	8%
Strongly Disagree	10	12%

85 respondents

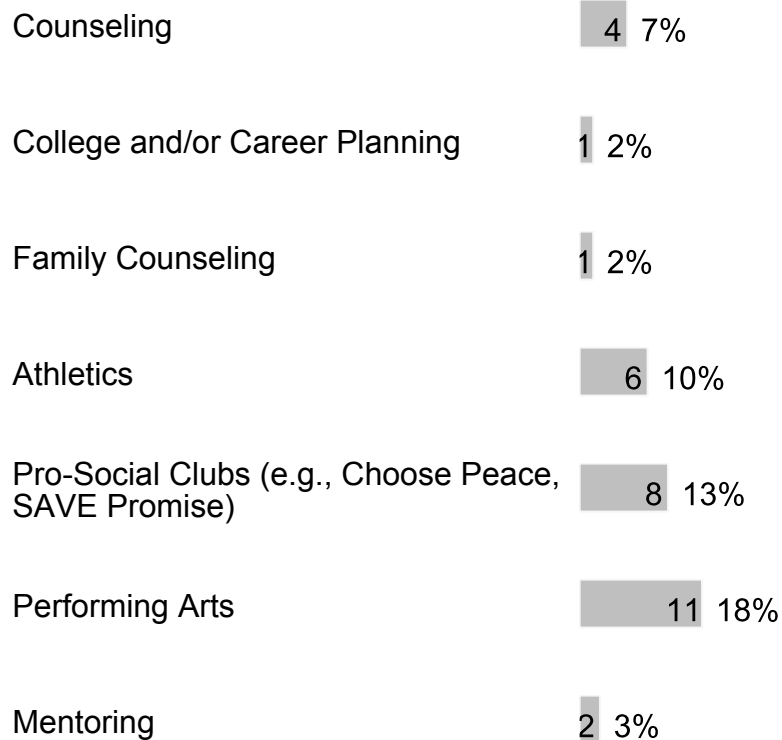
8. At our school, the following programs/services are available (check all that apply):

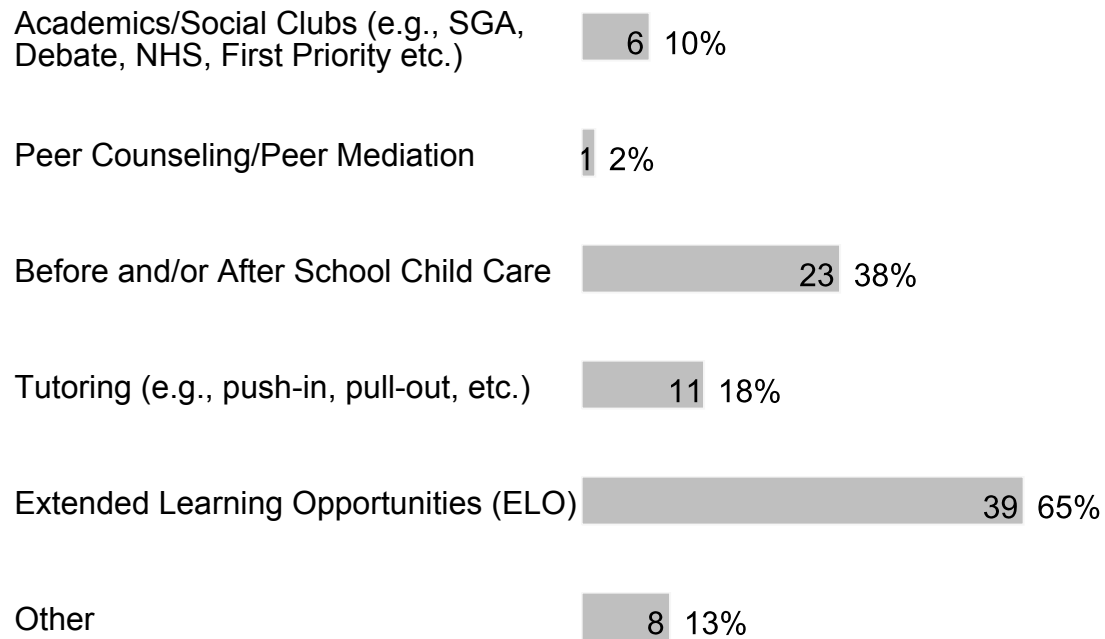
Counseling	32	42%
Family Counseling	7	9%
Athletics	6	8%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	13	17%
Performing Arts	12	16%
Mentoring	6	8%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	16	21%
Peer Counseling/Peer Mediation	5	6%
ROTC	1	1%



77 respondents

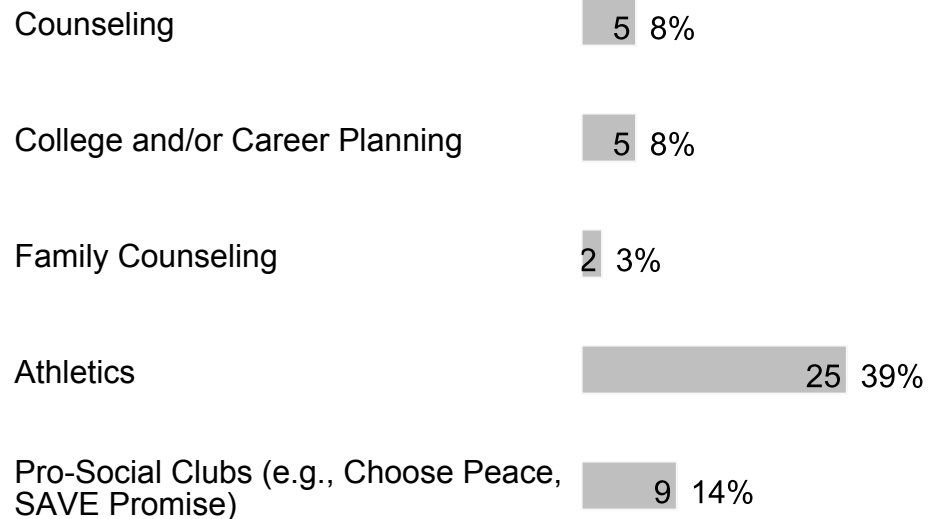
9. At our school, my child participates in the following programs/services (check all that apply):

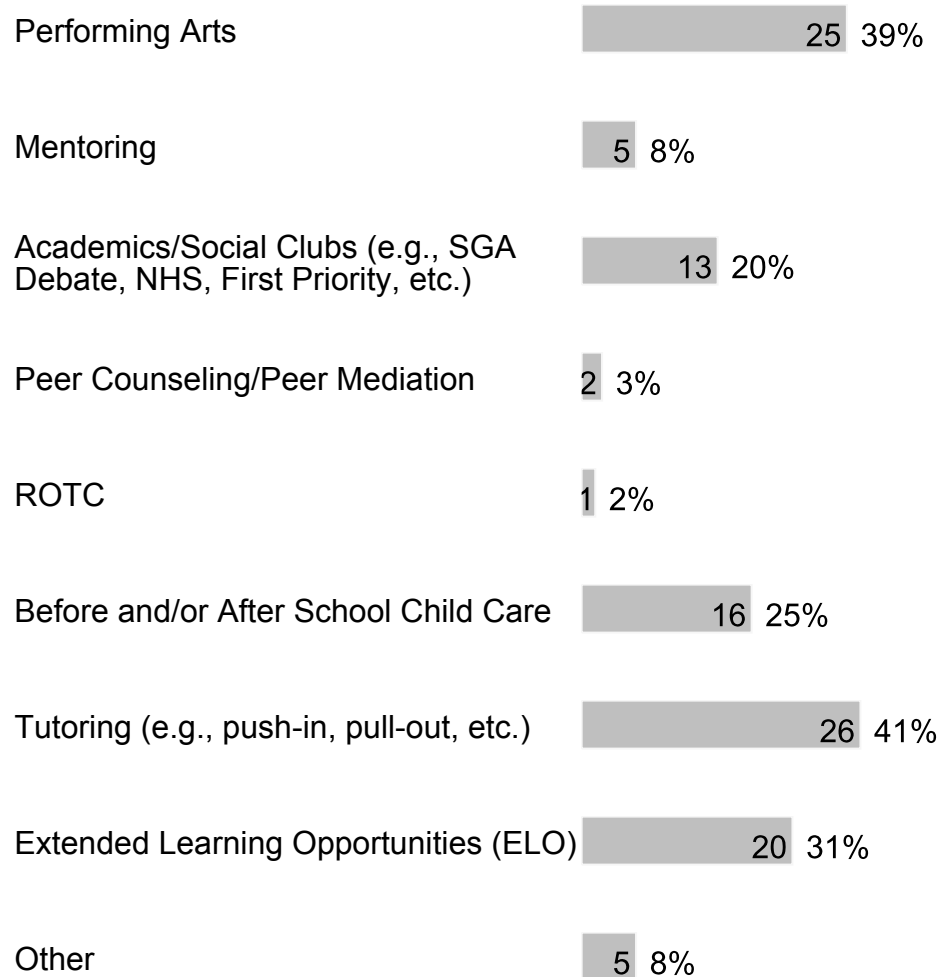




60 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





64 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Strongly Disagree



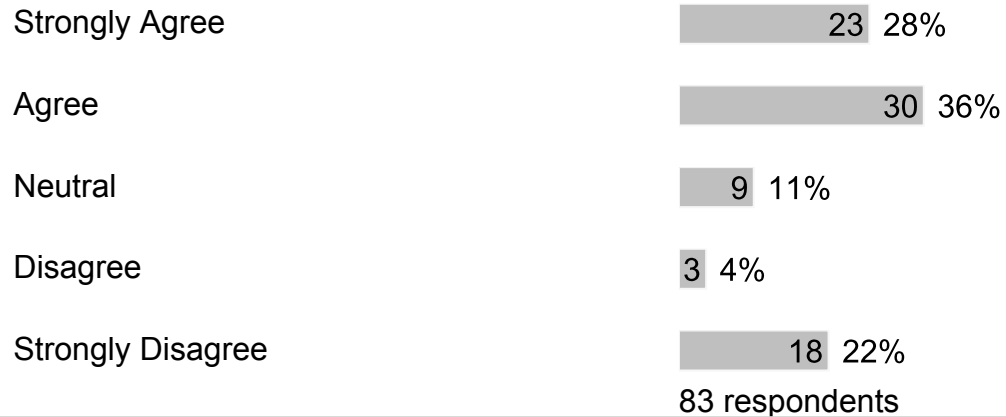
82 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 6 7%

Strongly Disagree 19 23%

84 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 23 27%

Agree 33 39%

Neutral 4 5%

Disagree 4 5%

Strongly Disagree 21 25%

85 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 23 27%

Agree 27 32%

Neutral 6 7%

Disagree 5 6%

Strongly Disagree 24 28%

85 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 25 30%

Agree 31 37%

Neutral 9 11%

Strongly Disagree 19 23%

84 respondents

7. Our school has high expectations for students.

Strongly Agree 30 35%

Agree 23 27%

Neutral 8 9%

Disagree 5 6%

Strongly Disagree 19 22%

85 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 26 31%

Agree 28 33%

Neutral 5 6%

Disagree 5 6%

Strongly Disagree 20 24%

84 respondents

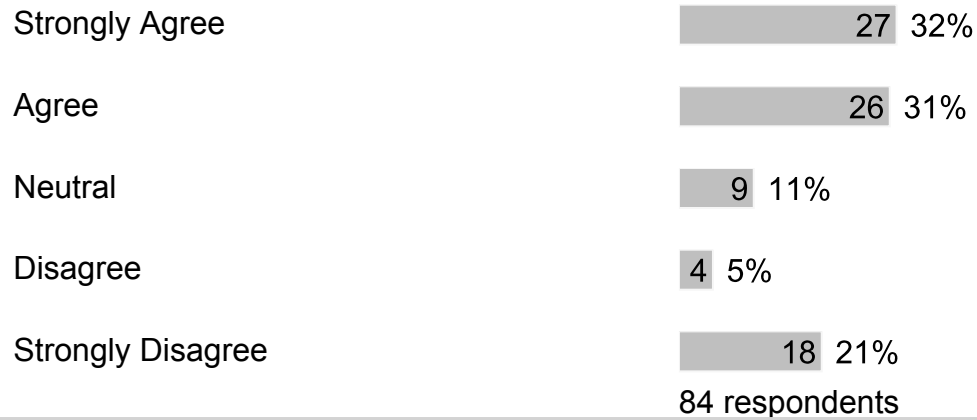
9. My child's teachers give work that challenges my child.

Strongly Agree 25 30%

Agree 31 37%



10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.

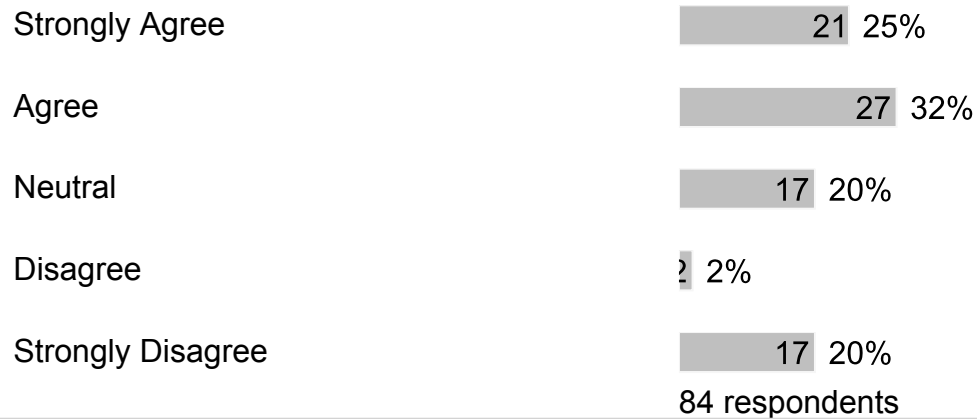


12. My child's teachers adjust the instruction to meet my child's learning needs.

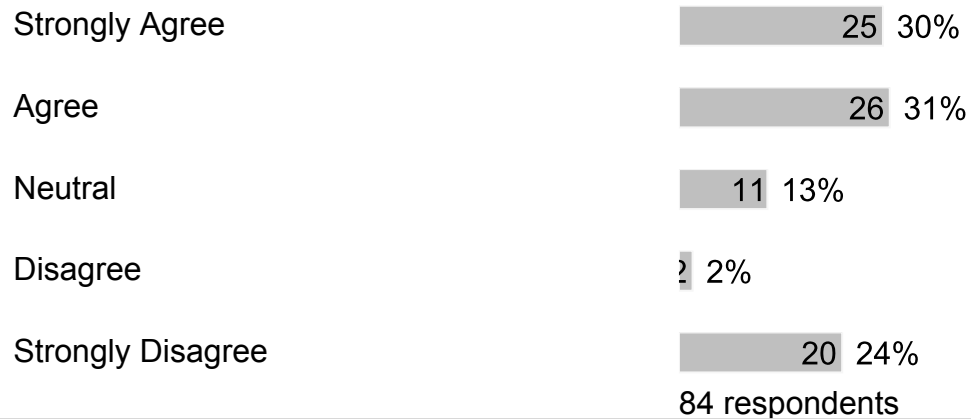




13. My child sees a relationship between what is being taught and everyday life.



14. Clear learning expectations are set for my child.



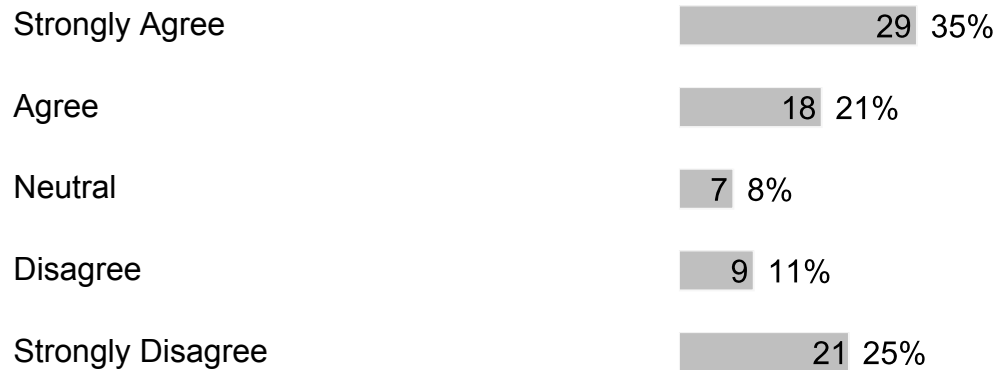
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.

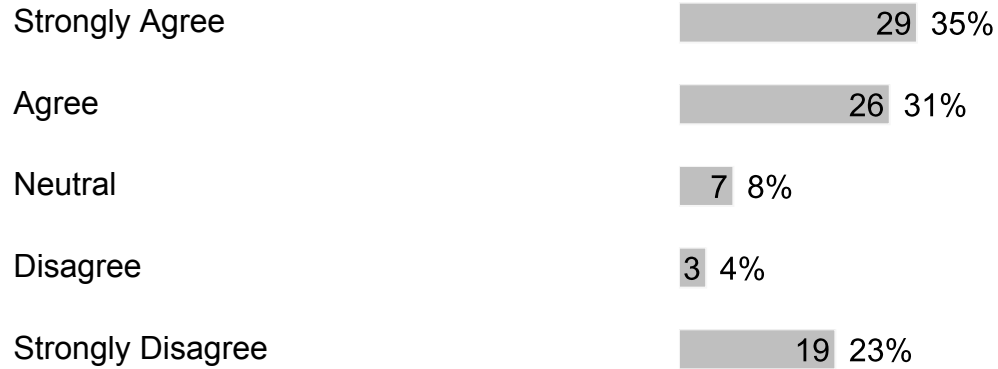


17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



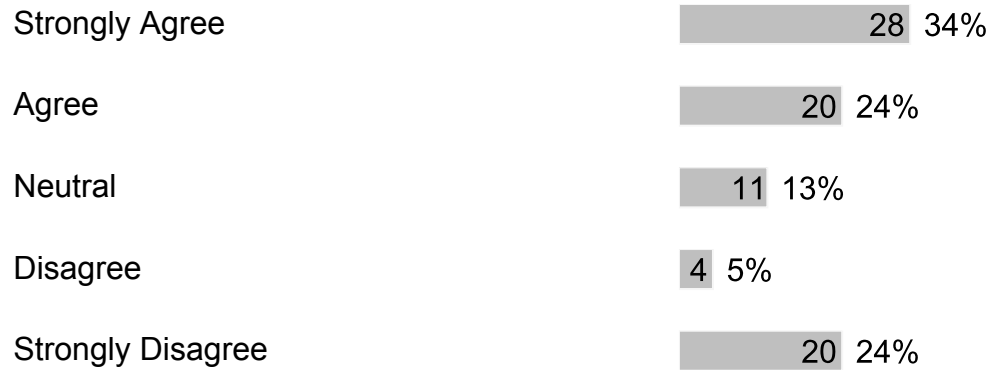
84 respondents

18. My child's teachers report on my child's progress in easy to understand language.



84 respondents

19. Teachers schedule conferences to share student learning progress with families.



83 respondents

20. My child is prepared for success in the next school year.



Strongly Disagree 20 24%

84 respondents

21. Families are encouraged to volunteer.

Strongly Agree 33 39%

Agree 31 37%

Neutral 5 6%

Disagree 1 1%

Strongly Disagree 14 17%

84 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 32 38%

Agree 32 38%

Neutral 3 4%

Disagree 1 1%

Strongly Disagree 16 19%

84 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 22 27%

Agree 29 35%

Neutral 11 13%

Disagree 2%

Strongly Disagree 19 23%

83 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 21 25%

Agree 29 34%

Neutral 11 13%

Disagree 4 5%

Strongly Disagree 20 24%

85 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 35 42%

Agree 34 40%

Neutral 6 7%

Disagree 1 1%

Strongly Disagree 8 10%

84 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

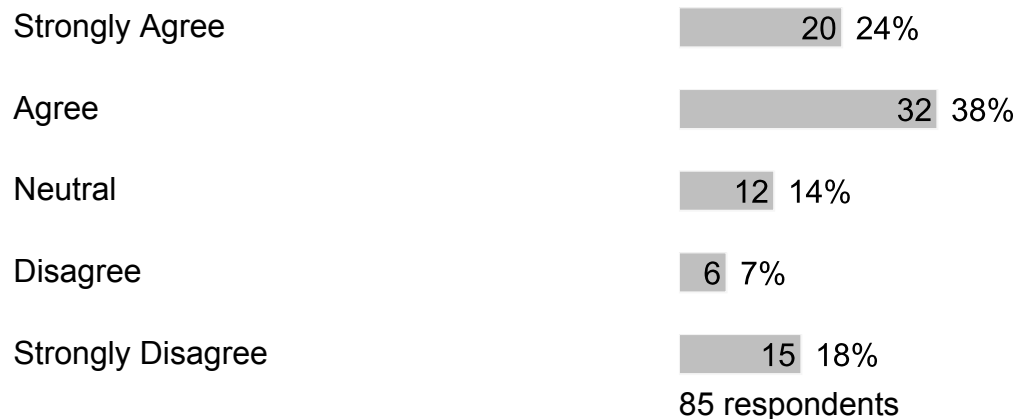
Strongly Agree 23 27%



27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.





30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report