

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/22/2025



surveys

Custom Survey

1 survey(s) 157 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	39	25%
Female	107	69%
Prefer not to answer	10	6%

156 respondents

2. Race

American Indian or Alaska Native	1	1%
Asian	8	6%
Black or African American	25	18%
White	72	51%

Multiracial 16 11%

Other 20 14%

142 respondents

3. Ethnicity

Hispanic 87 58%

Non-Hispanic or Latino 46 31%

Prefer not to answer 16 11%

149 respondents

4. Grade

Grade PK 11 7%

Grade K 10 6%

Grade 1 14 9%

Grade 2 36 23%

Grade 3 41 26%

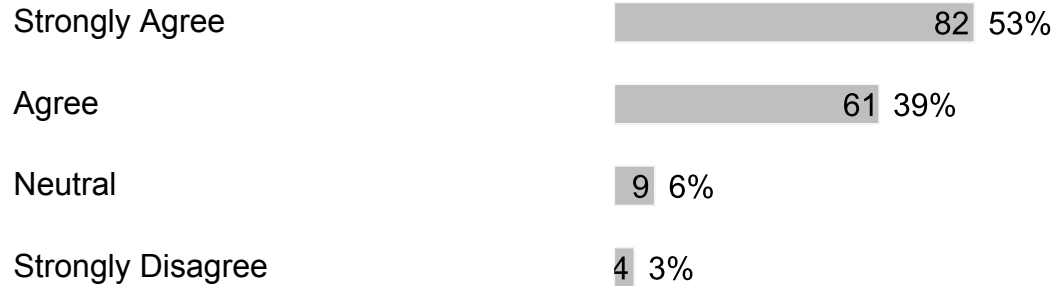
Grade 4 22 14%

Grade 5 23 15%

157 respondents

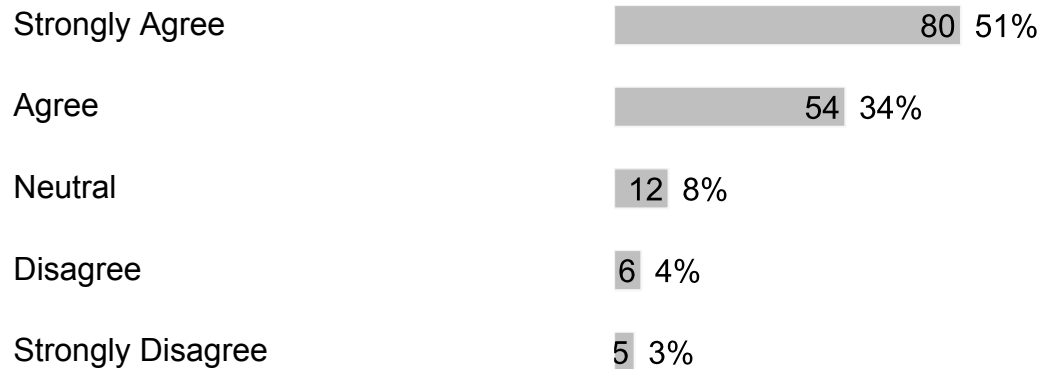
C. Section 2

1. My child feels safe at school.



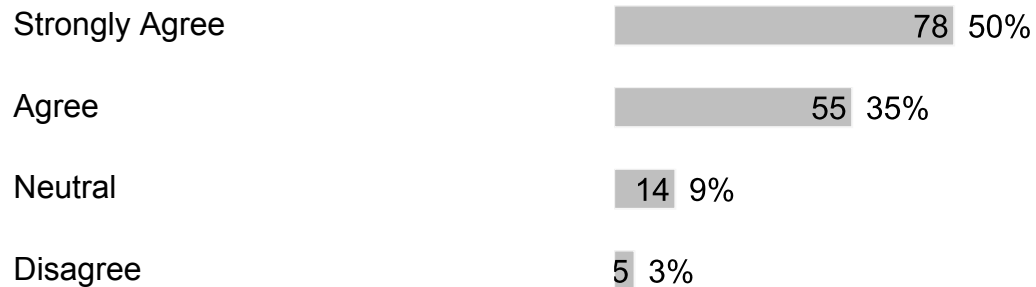
156 respondents

2. My child's school is clean and well-maintained.



157 respondents

3. I would recommend my child's school to my friends and/or family.



Strongly Disagree 5 3%
157 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

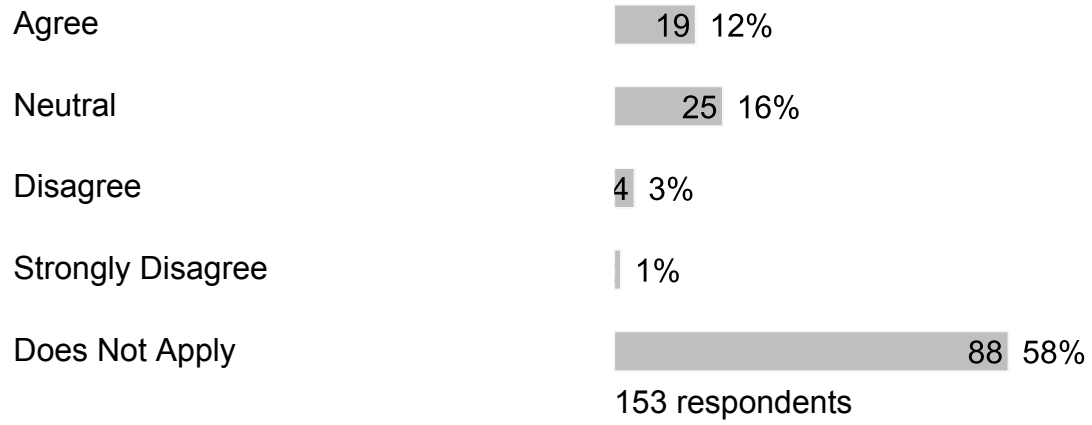
Strongly Agree 20 13%
Agree 24 16%
Neutral 29 19%
Disagree 25 16%
Strongly Disagree 56 36%
154 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 23 15%
Agree 23 15%
Neutral 17 11%
Disagree 1 1%
Strongly Disagree 1 1%
Does Not Apply 88 58%
153 respondents

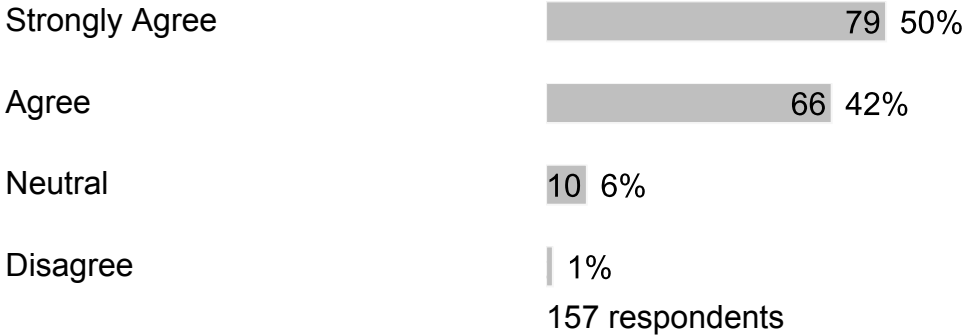
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 15 10%



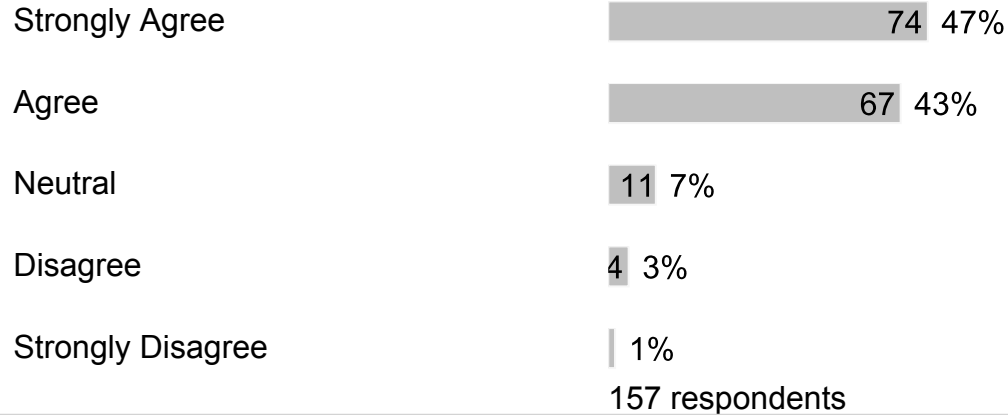
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

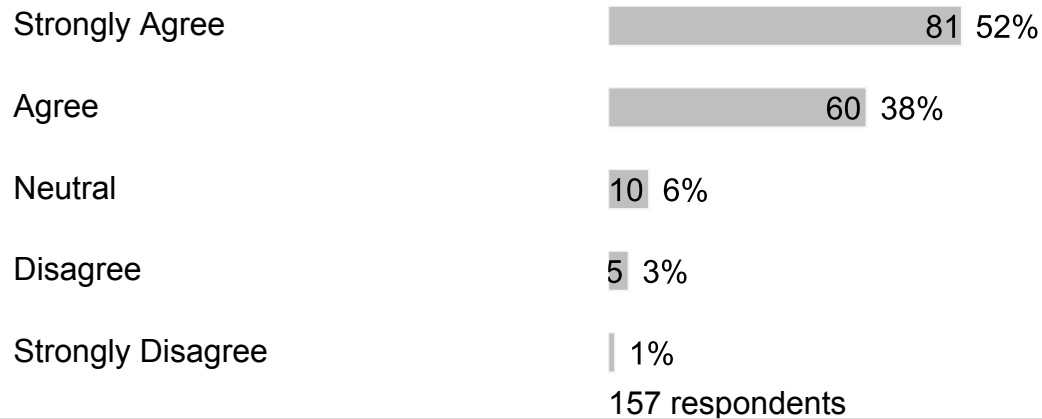


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



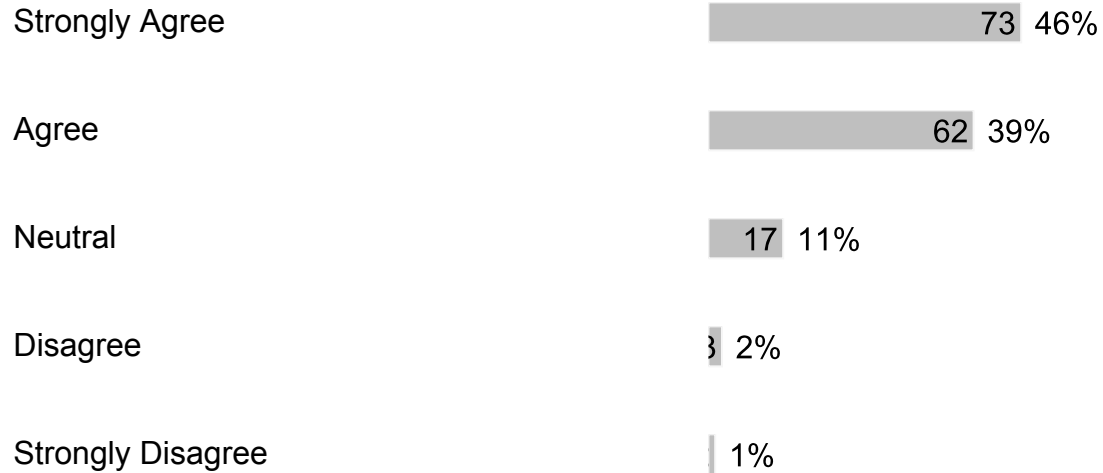
3. At school, my child has up-to-date computers and other technology to learn.





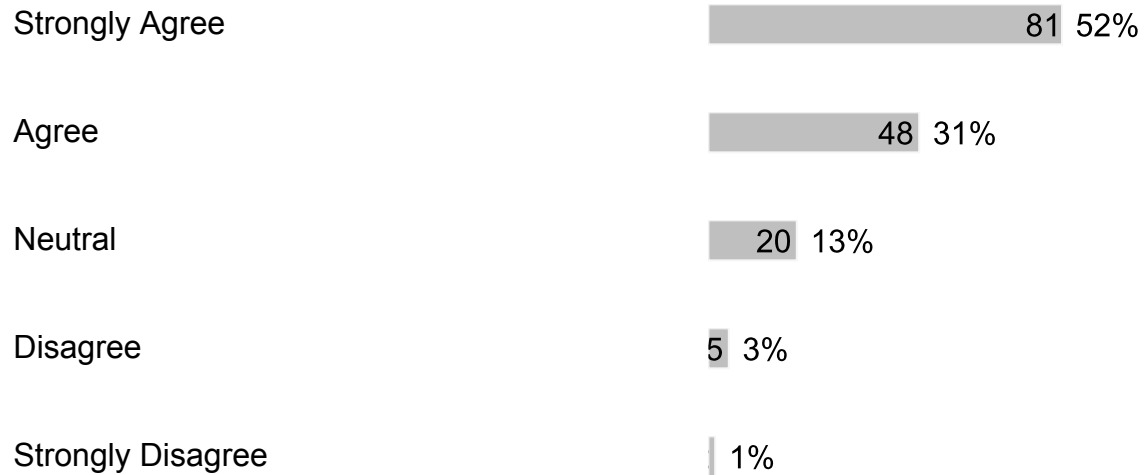
F. Section 5

1. If my child has a problem, they know who they can go to for help.



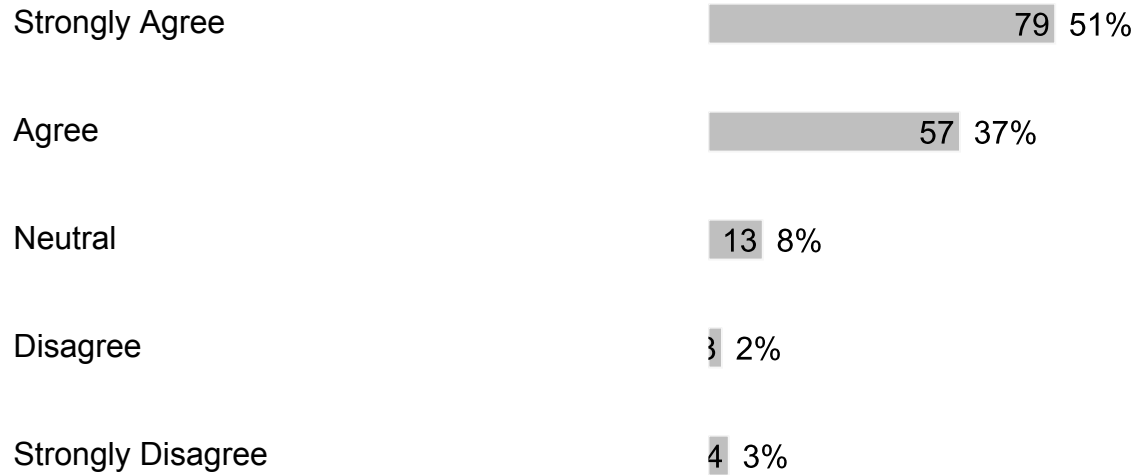
157 respondents

2. My child likes going to school.



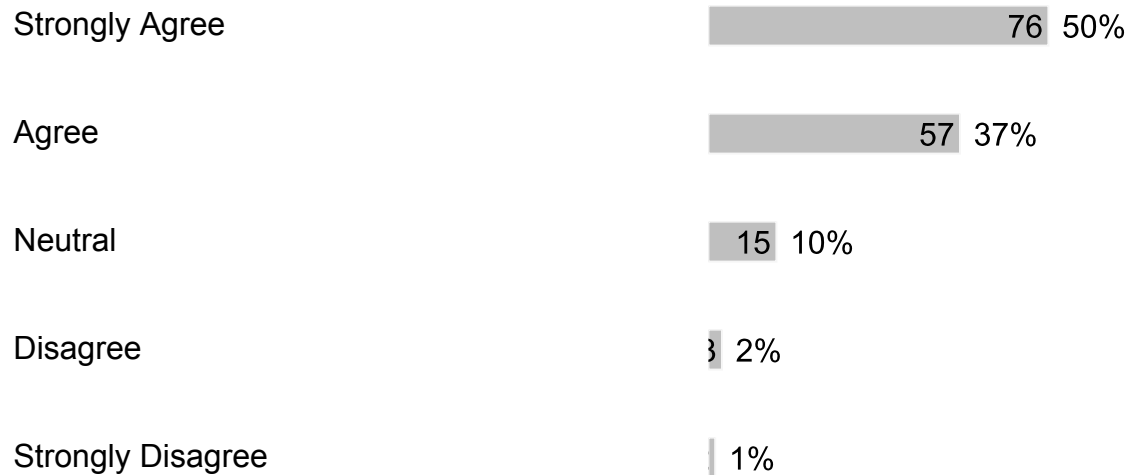
156 respondents

3. I would recommend my child's school to my friends and/or family.



156 respondents

4. Our school treats students with value, respect and compassion.



153 respondents

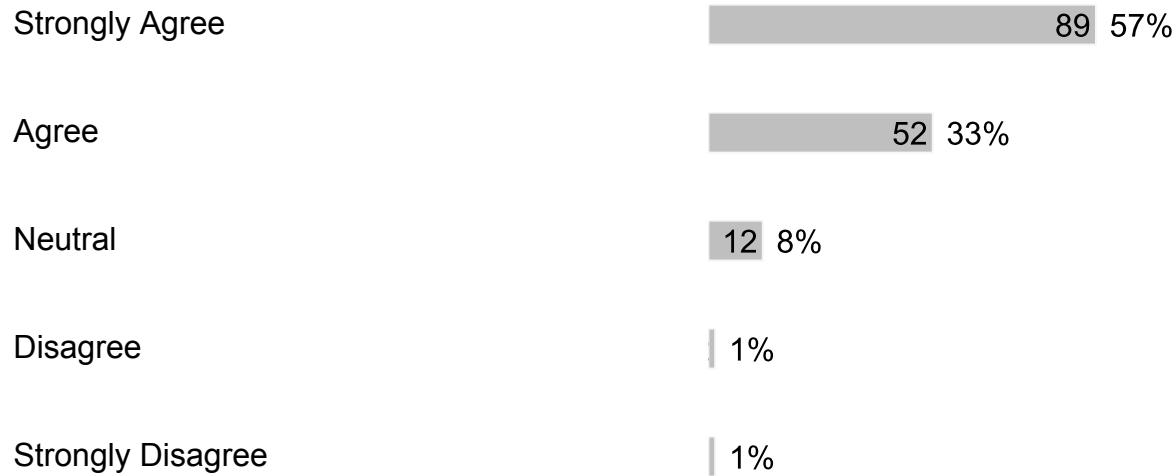
5. The office staff is helpful and made me feel valued as a parent/guardian.





154 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



156 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

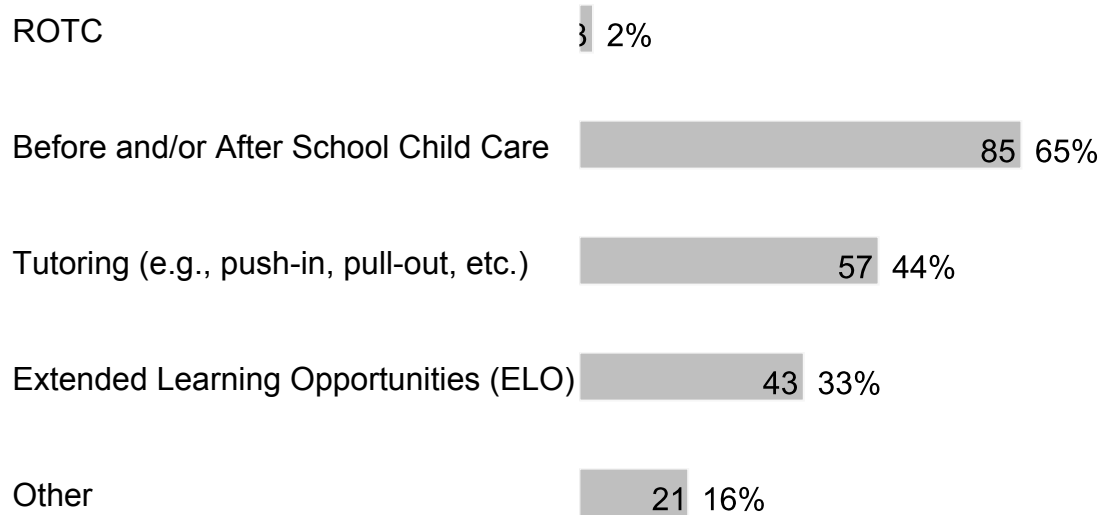


Neutral	8 5%
Disagree	1 1%
Strongly Disagree	1 1%

155 respondents

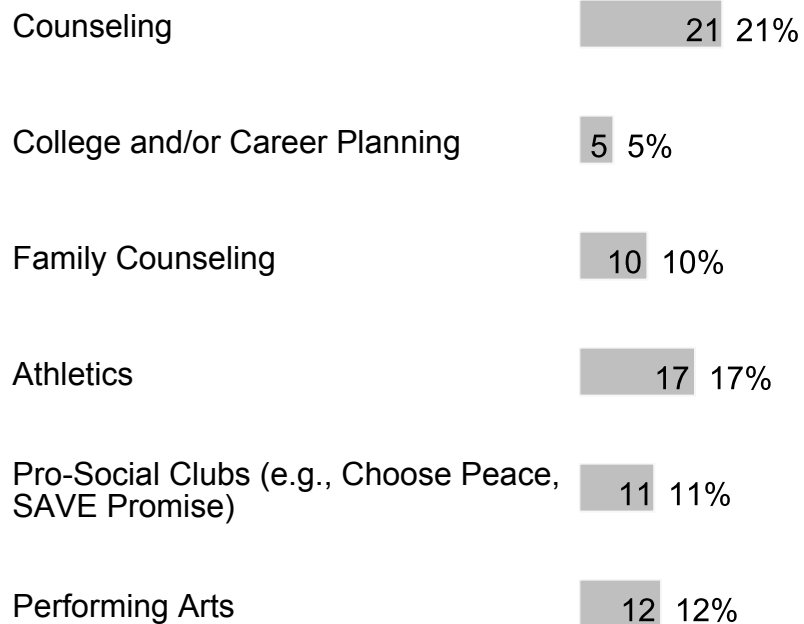
8. At our school, the following programs/services are available (check all that apply):

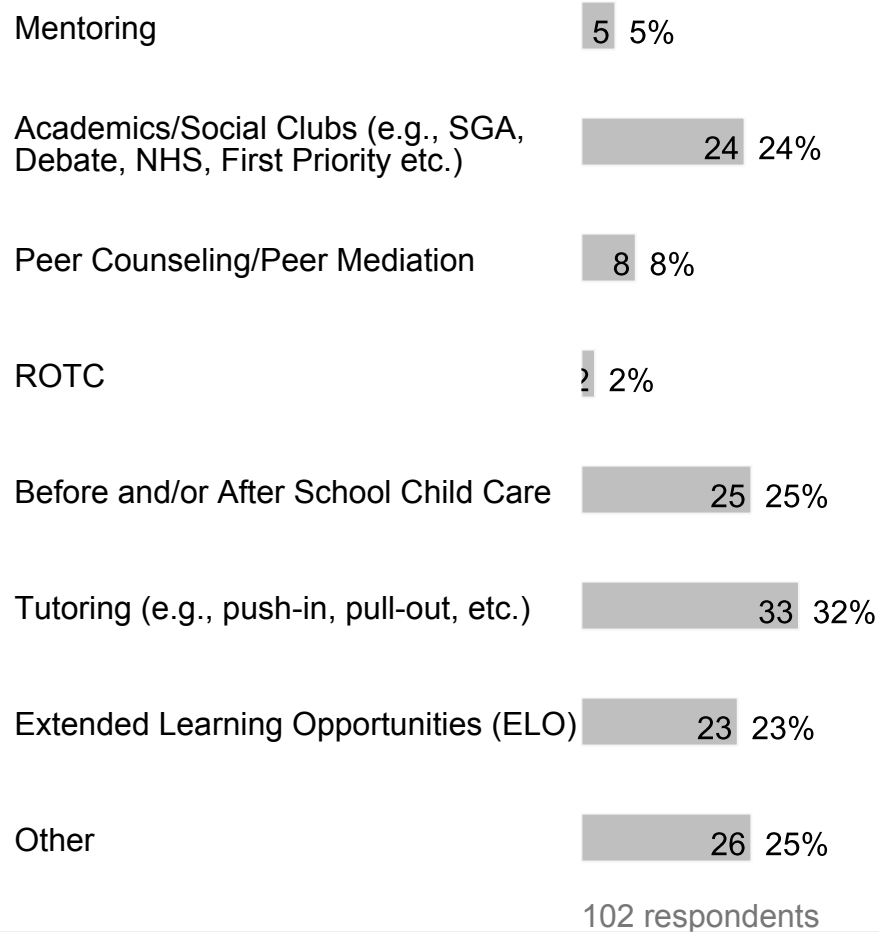
Counseling	71 55%
College and/or Career Planning	13 10%
Family Counseling	31 24%
Athletics	35 27%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	26 20%
Performing Arts	33 25%
Mentoring	21 16%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	49 38%
Peer Counseling/Peer Mediation	16 12%



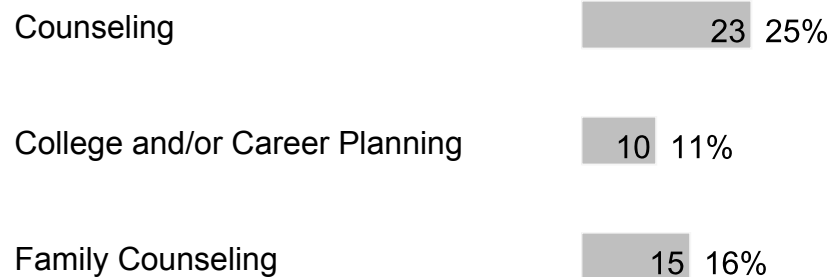
130 respondents

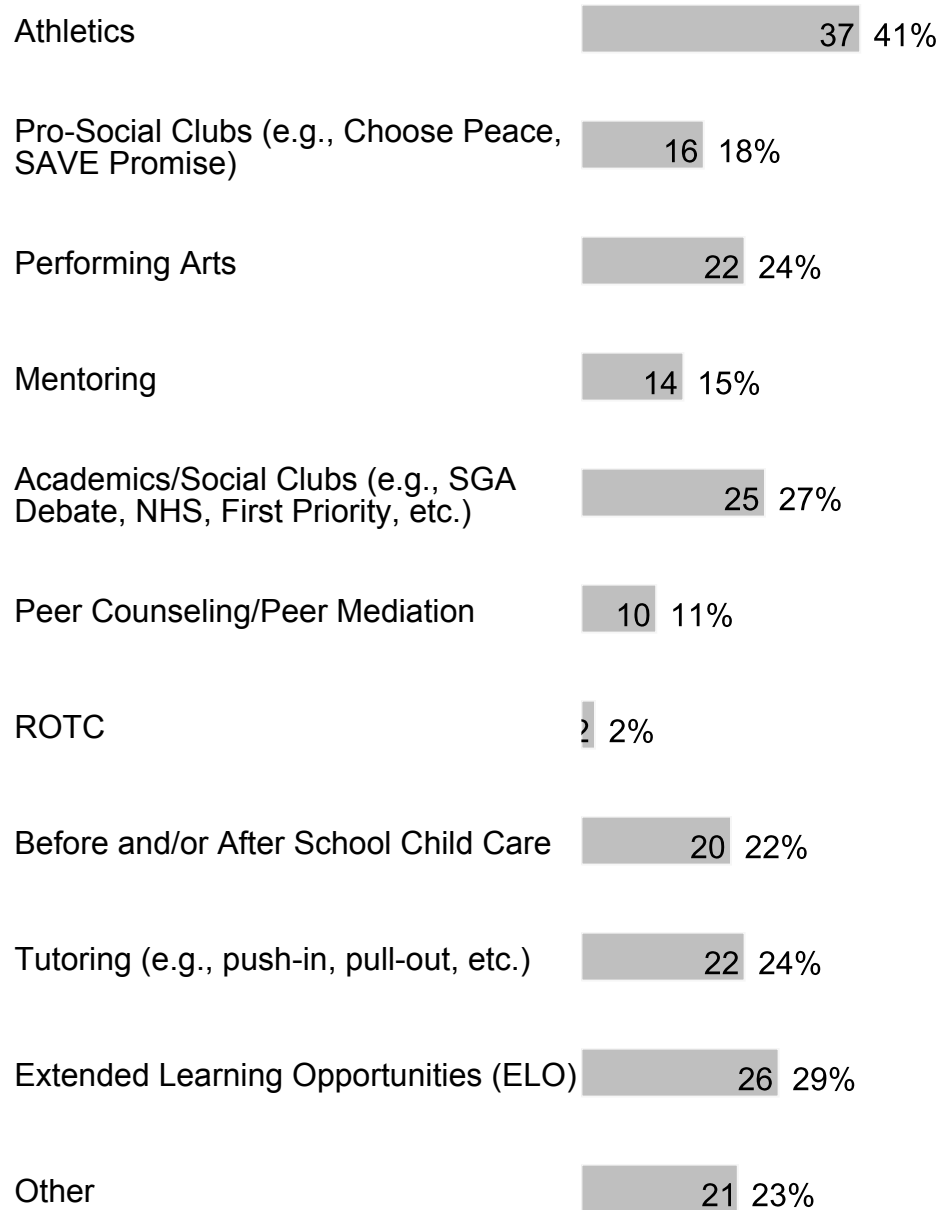
9. At our school, my child participates in the following programs/services (check all that apply):





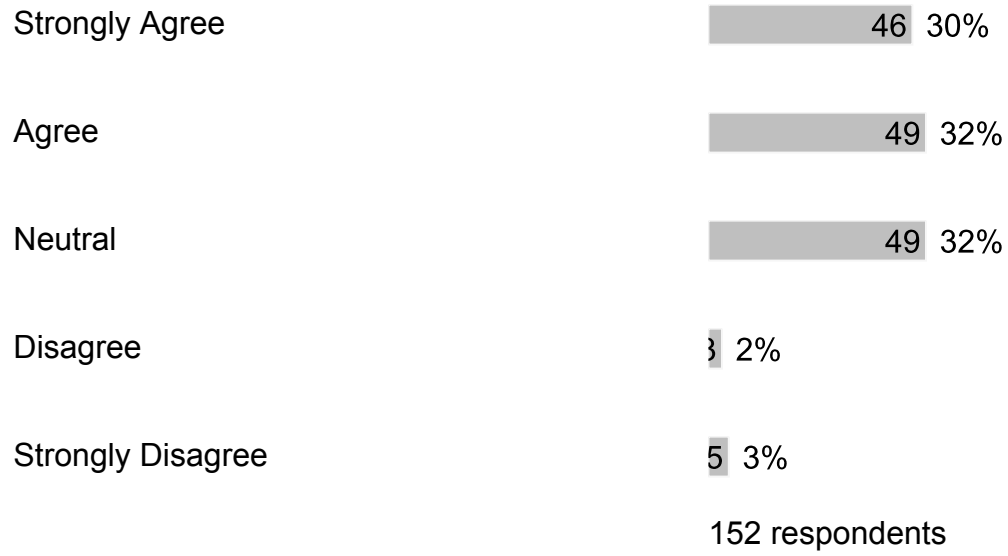
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





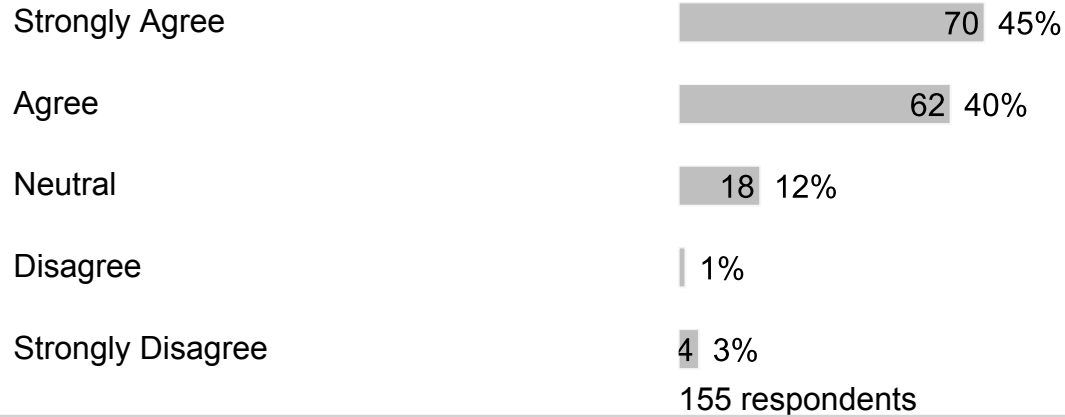
91 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

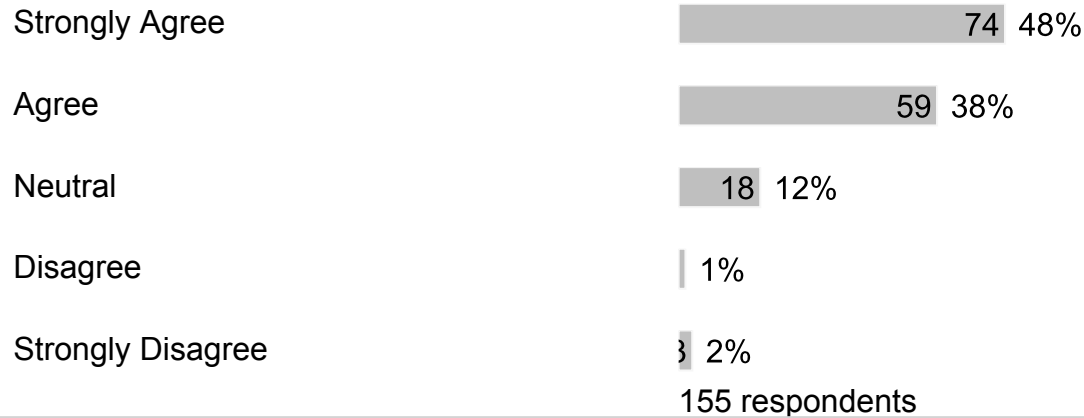


G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree } 2%

154 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree ██████████ 66 43%

Agree ██████████ 65 42%

Neutral ████████ 19 12%

Disagree | 1%

Strongly Disagree | 1%

154 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree ██████████ 63 41%

Agree ██████████ 68 44%

Neutral ████████ 16 10%

Disagree █ 4 3%

Strongly Disagree █ 4 3%

155 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree ██████████ 61 39%

Agree ██████████ 71 46%

Neutral 16 10%

Disagree 3 2%

Strongly Disagree 4 3%

155 respondents

7. Our school has high expectations for students.

Strongly Agree 64 41%

Agree 67 43%

Neutral 21 14%

Disagree 1 1%

Strongly Disagree 1 1%

155 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 73 47%

Agree 61 39%

Neutral 15 10%

Disagree 3 2%

Strongly Disagree 3 2%

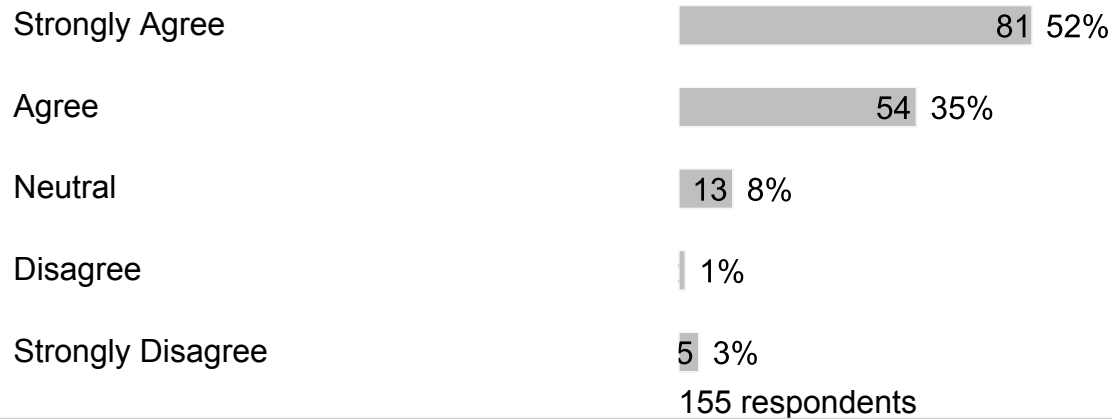
155 respondents

9. My child's teachers give work that challenges my child.

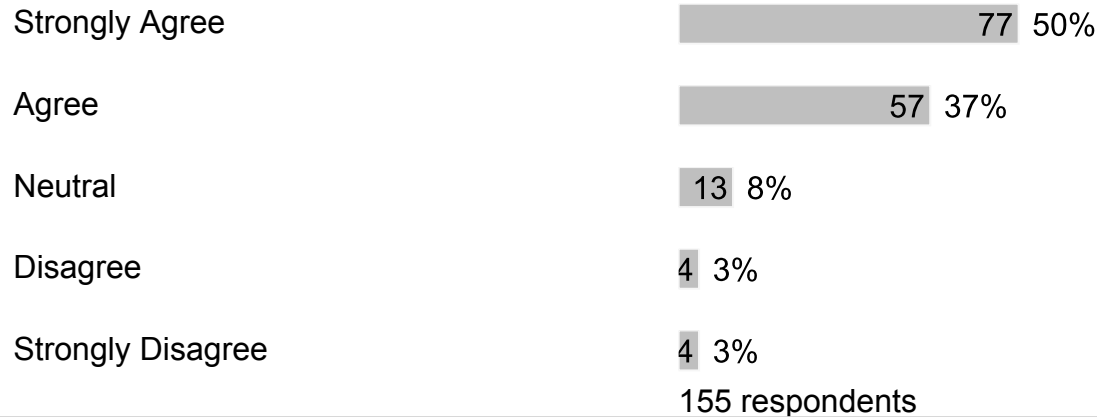
Strongly Agree 70 45%



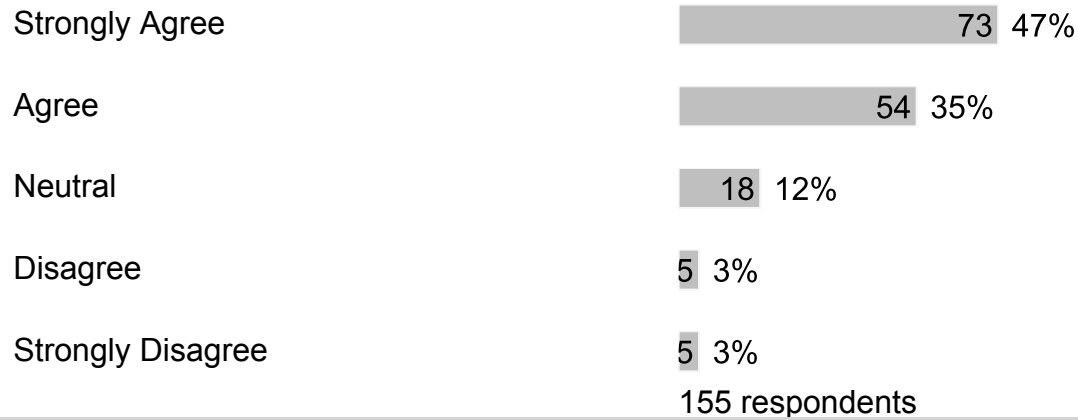
10. My child's teachers work as a team to help my child learn.



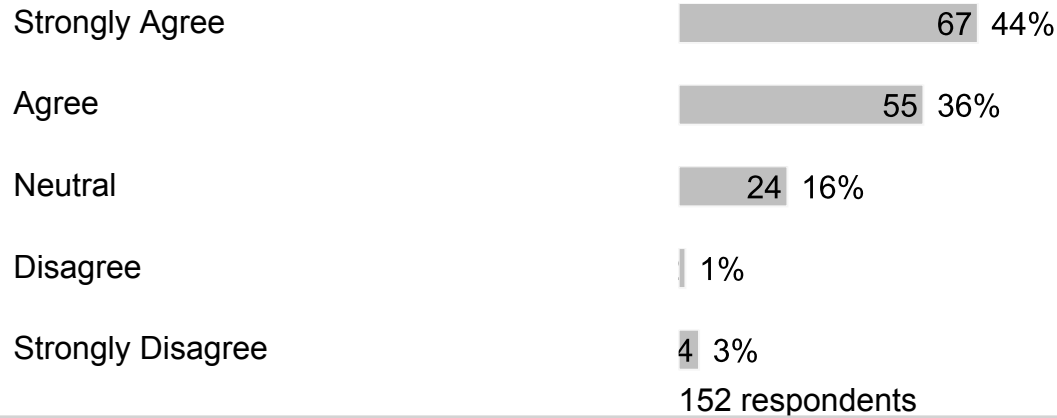
11. My child's teachers use a variety of teaching strategies.



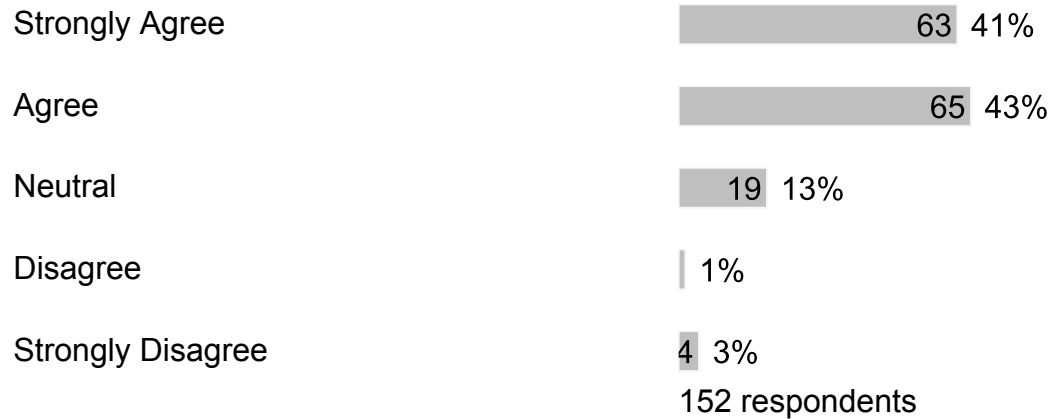
12. My child's teachers adjust the instruction to meet my child's learning needs.



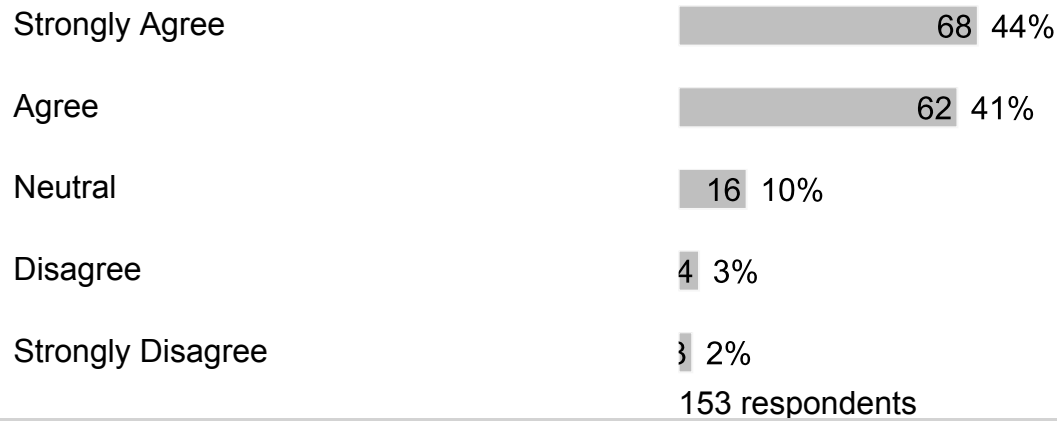
13. My child sees a relationship between what is being taught and everyday life.



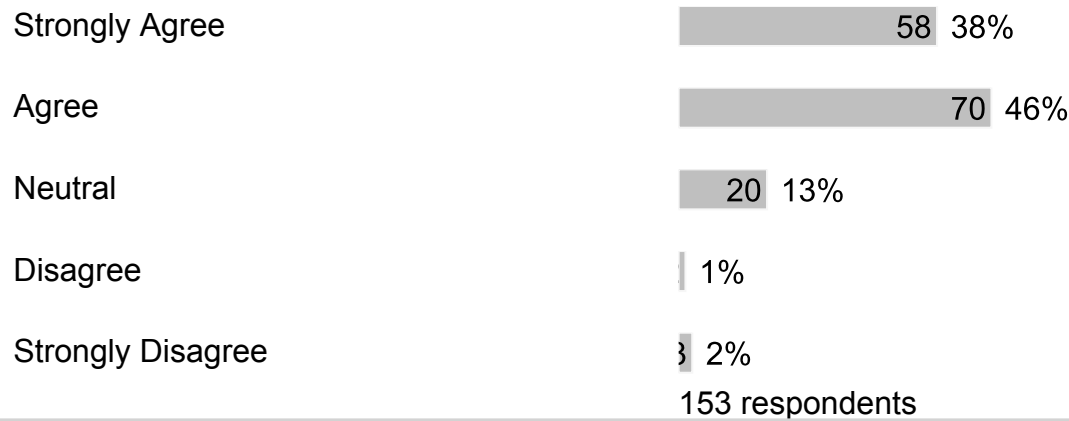
14. Clear learning expectations are set for my child.



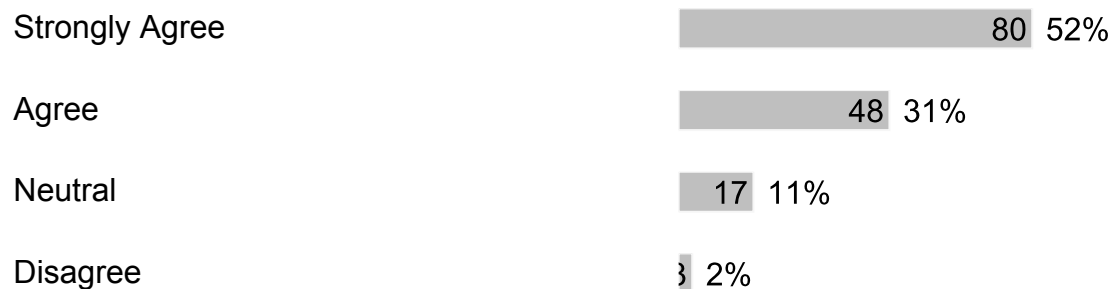
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 6 4%
154 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 77 50%
Agree 57 37%
Neutral 12 8%
Disagree 1 1%
Strongly Disagree 5 3%
153 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 75 49%
Agree 51 33%
Neutral 17 11%
Disagree 7 5%
Strongly Disagree 4 3%
154 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 73 48%
Agree 55 36%
Neutral 17 11%

Disagree 4 3%

Strongly Disagree 4 3%

153 respondents

21. Families are encouraged to volunteer.

Strongly Agree 69 45%

Agree 61 40%

Neutral 17 11%

Disagree 4 3%

Strongly Disagree 3 2%

154 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 72 47%

Agree 52 34%

Neutral 24 16%

Disagree 1 1%

Strongly Disagree 3 2%

152 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 69 45%

Agree 55 35%

Neutral 24 15%

Disagree 3 2%

Strongly Disagree 4 3%

155 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 72 47%

Agree 50 32%

Neutral 27 18%

Disagree 1 1%

Strongly Disagree 3 2%

154 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 74 49%

Agree 47 31%

Neutral 27 18%

Strongly Disagree 3 2%

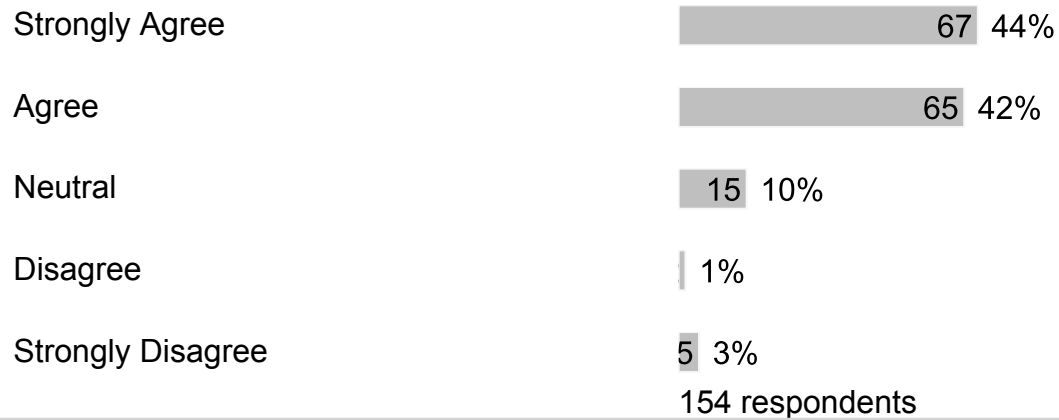
151 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

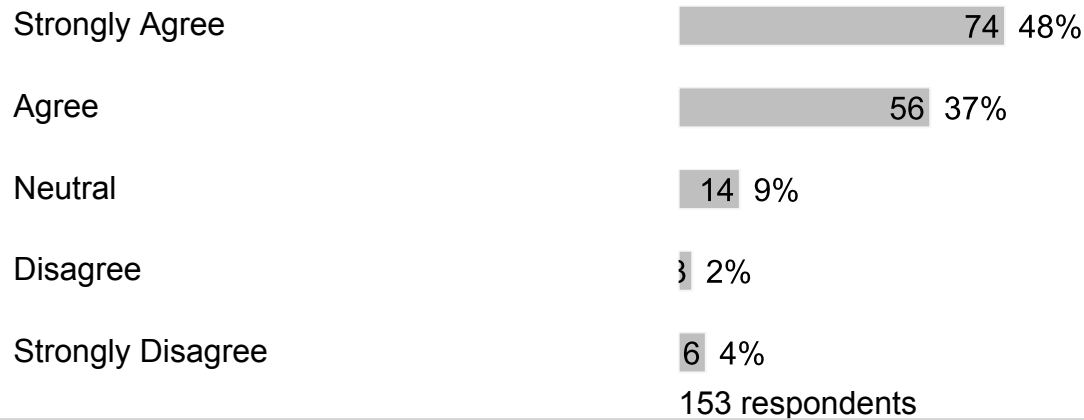
Strongly Agree 62 41%



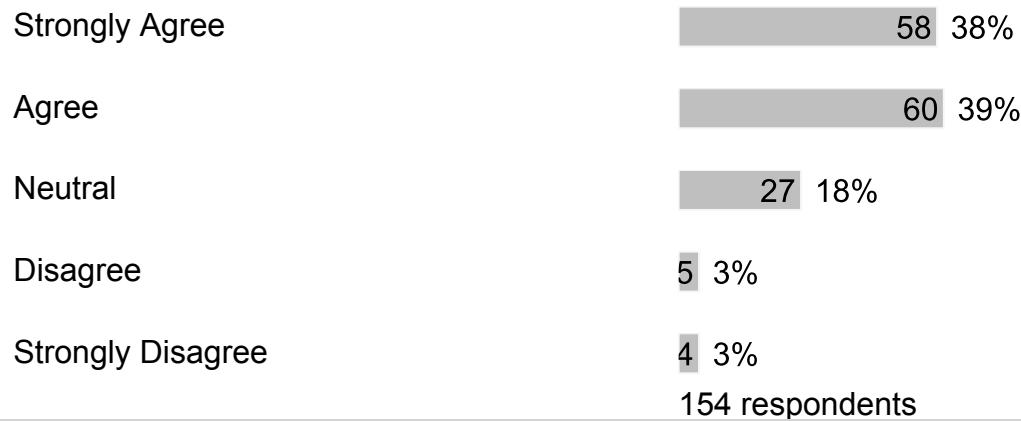
27. Our school communicates information in ways that are easy for families to understand.



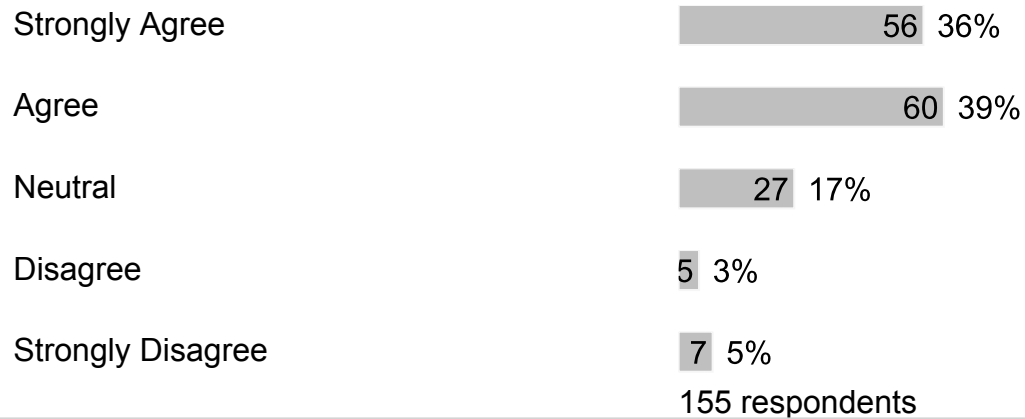
28. Teachers regularly post information online or send home a newsletter.



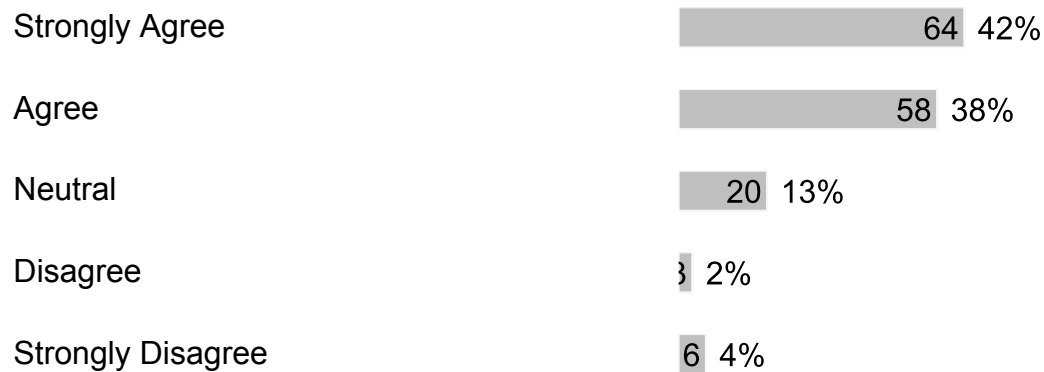
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



151 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report