

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/22/2025



Custom Survey

1 survey(s) 38 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	4	11%
Female	28	78%
Prefer not to answer	4	11%

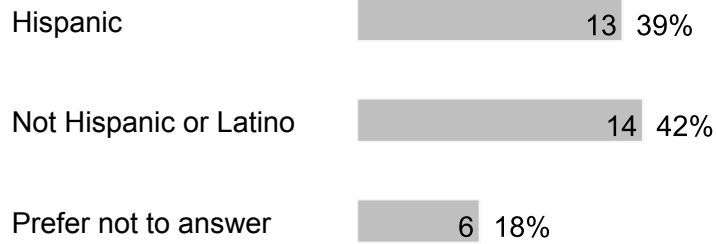
36 respondents

2. Ethnicity

Black or African American	1	3%
White	19	66%
Multiracial	5	17%
Other	4	14%

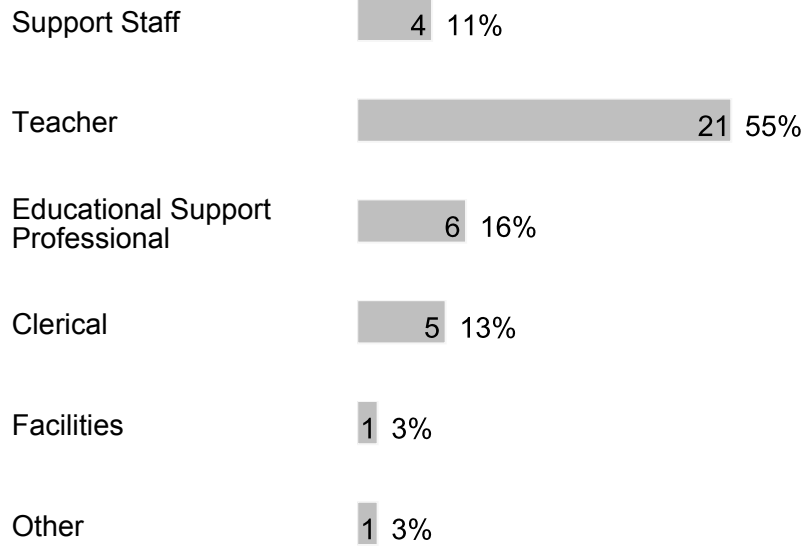
29 respondents

3. Ethnicity



33 respondents

4. Role



38 respondents

5. Experience



More than 20 years



38 respondents

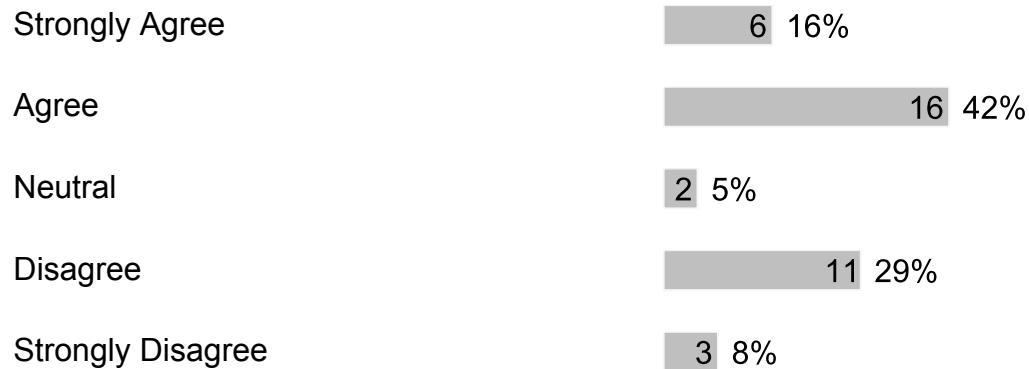
C. Section 2

1. I feel safe at my school.



38 respondents

2. I would recommend my school to my friends and/or family.



38 respondents

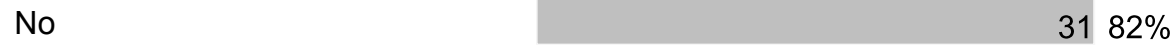
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





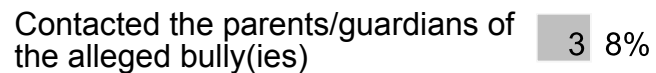
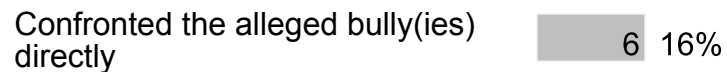
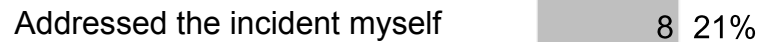
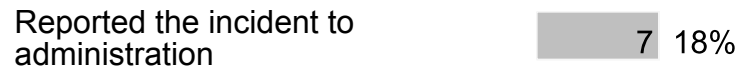
38 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



38 respondents

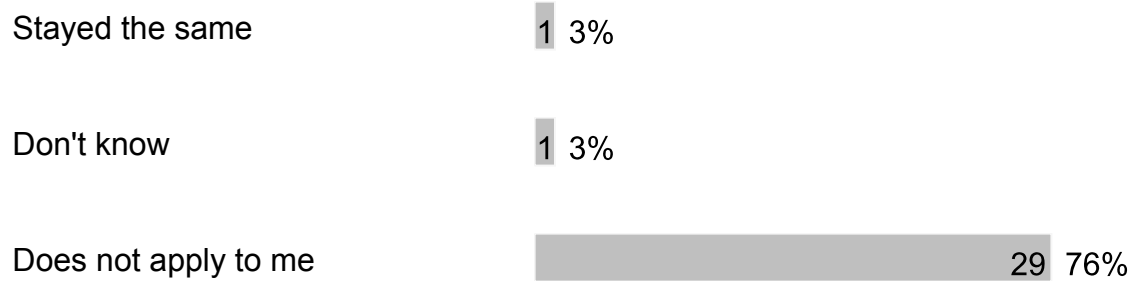
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



38 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:





38 respondents

7. In my school, rules are applied equally to students.




38 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  22 58%

Agree  13 34%

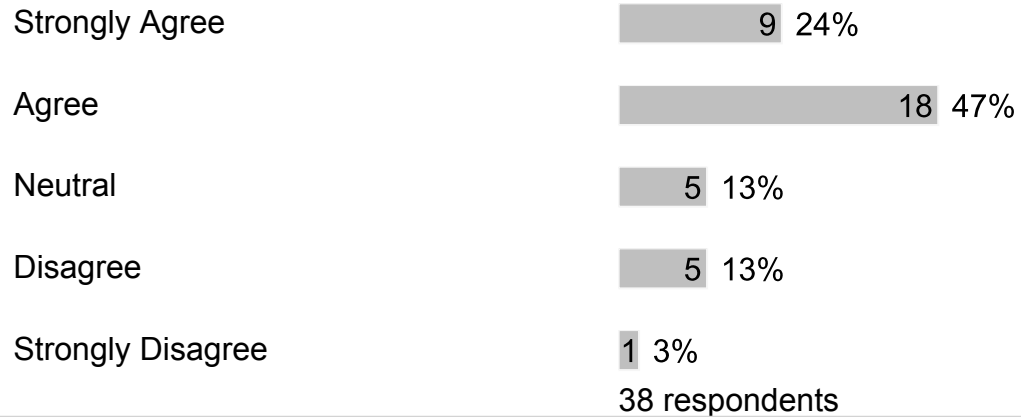
Neutral  1 3%

Disagree  2 5%

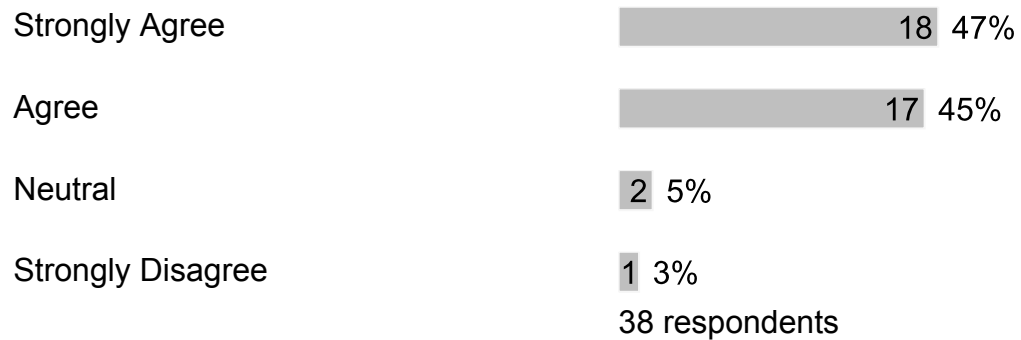
38 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 17 45%

Agree 16 42%

Neutral 3 8%

Disagree 1 3%

Strongly Disagree 1 3%

38 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 28 74%

Agree 9 24%

Neutral 1 3%

38 respondents

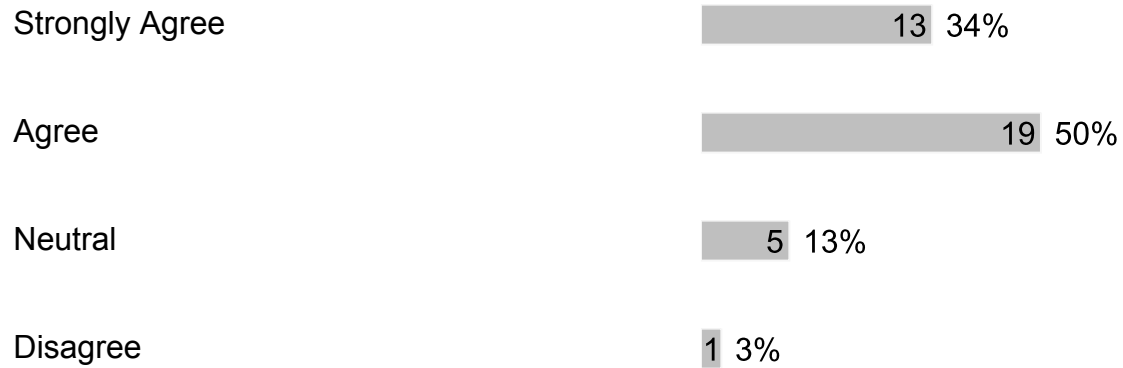
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 22 58%



38 respondents

4. In my school, adults treat students with respect.



38 respondents

5. In my school, students treat adults with respect.



Disagree 8 21%

Strongly Disagree 1 3%

38 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 11 29%

Agree 17 45%

Neutral 7 18%

Disagree 3 8%

38 respondents

7. At my school the following programs/services are available (check all that apply):

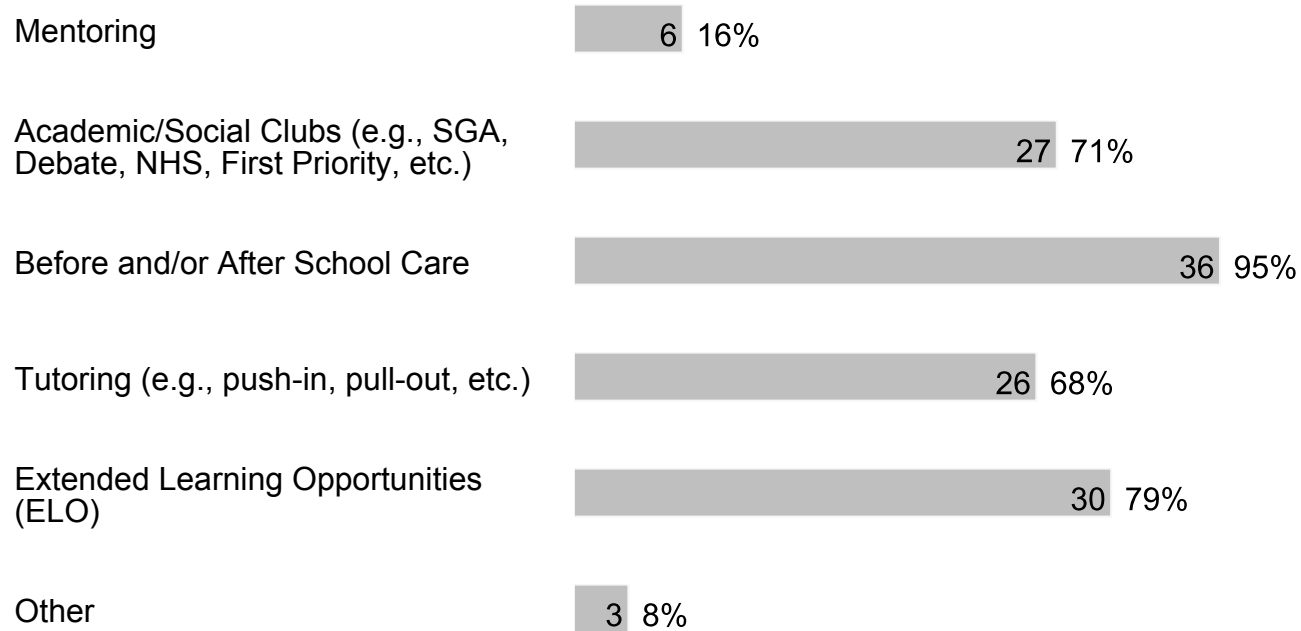
Counseling 24 63%

Family Counseling 7 18%

Athletics 3 8%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 10 26%

Performing Arts 15 39%



38 respondents

8. Our school implements changes based on the feedback from staff.



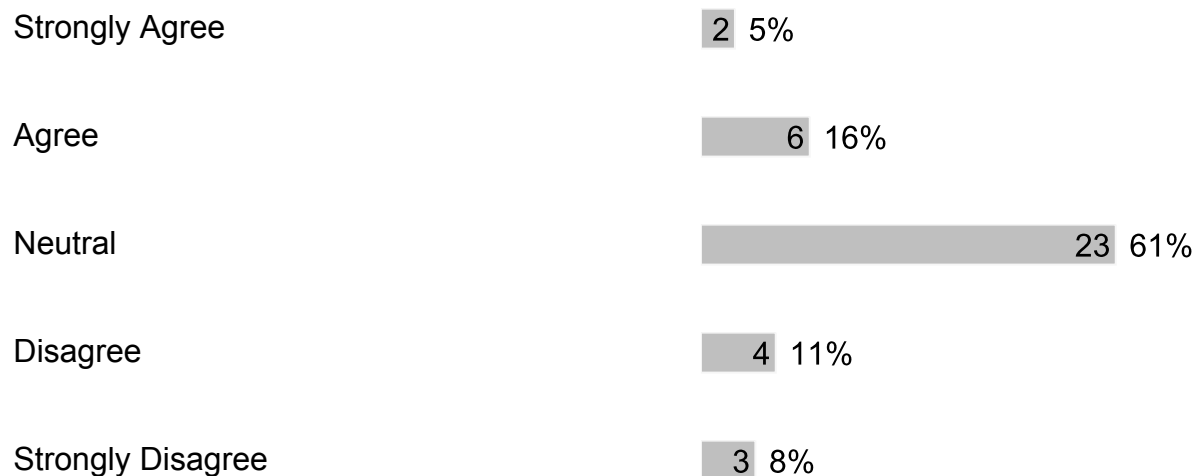
38 respondents

9. Our school maintains facilities that support student learning.



38 respondents

10. I enjoy eating food prepared by the cafeteria.



38 respondents

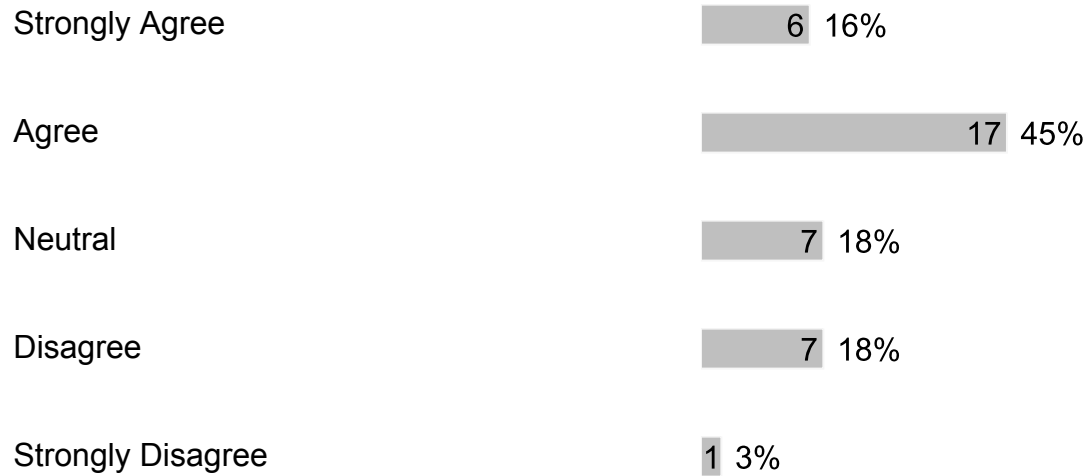
11. Families regularly participate in school involvement activities offered by our school.





38 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



38 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.





38 respondents

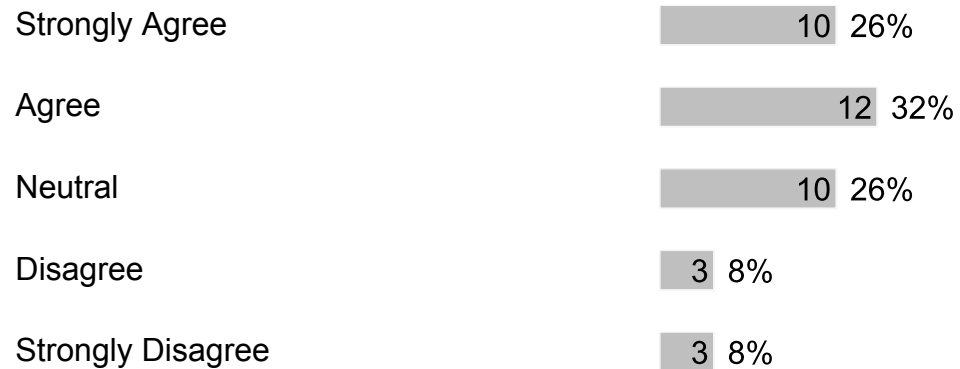
G. Section 6

1. Our school has a culture of high expectations.



38 respondents

2. Our school has a continuous improvement process.



38 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.



38 respondents

4. Our school's leaders hold themselves accountable for student learning.



38 respondents

5. Our school's leaders hold all staff members accountable for student learning.



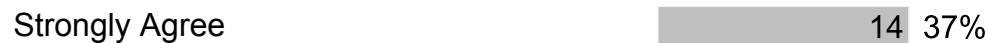
38 respondents

6. I receive feedback from my supervisor regarding my professional performance.



38 respondents

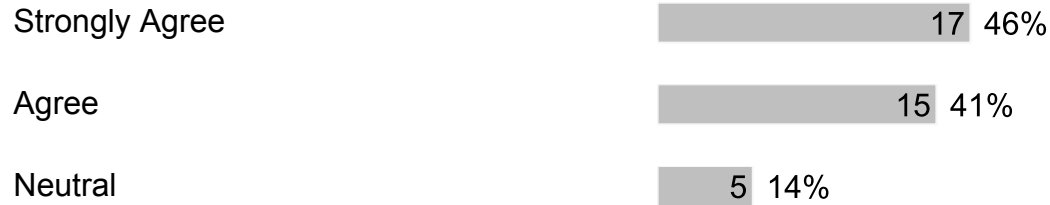
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.





38 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



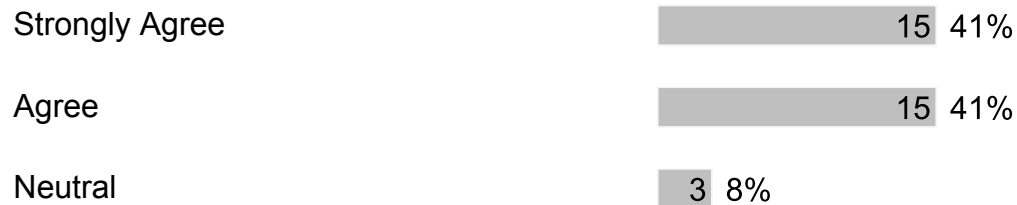
37 respondents

9. Our school uses the results of student assessments to improve teaching and learning.



37 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



Disagree 4 11%

37 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 8 21%

Agree 13 34%

Neutral 10 26%

Disagree 5 13%

Strongly Disagree 2 5%

38 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 17 46%

Agree 14 38%

Neutral 6 16%

37 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 15 41%

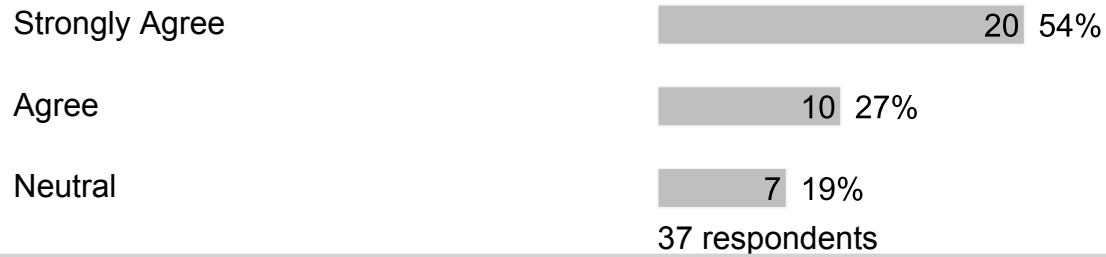
Agree 12 32%

Neutral 9 24%

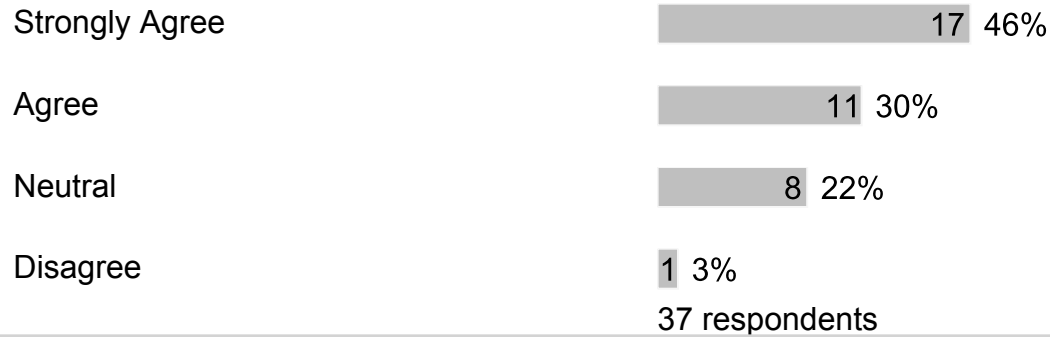
Disagree 1 3%

37 respondents

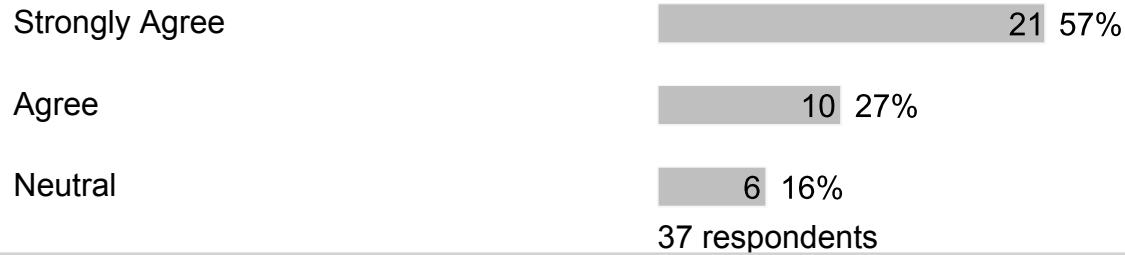
14. I use student achievement data to modify and adjust materials and lessons for my students.



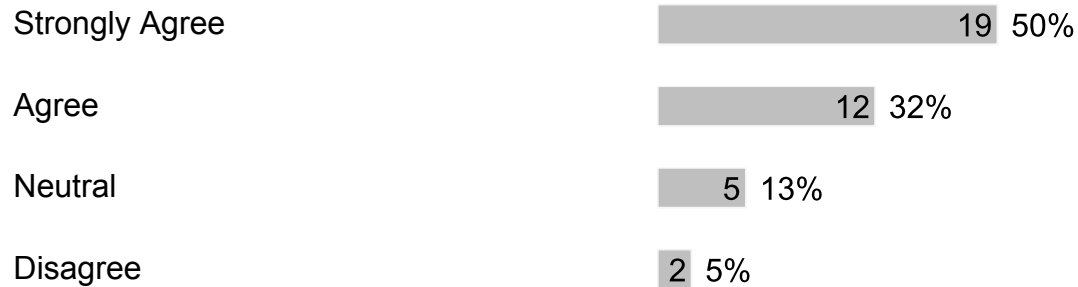
15. I use formative assessments to monitor student progress.



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

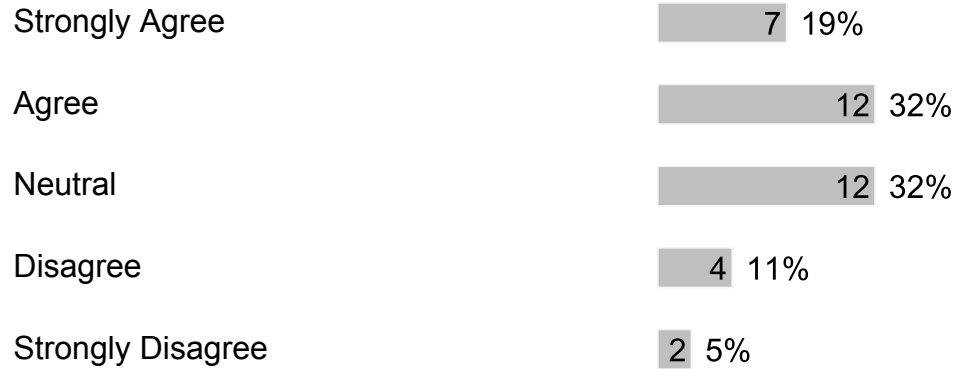


17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



38 respondents

18. The school ensures I receive formal training in the use of student assessment data.



37 respondents

19. In our school, staff members provide peer coaching to teachers.



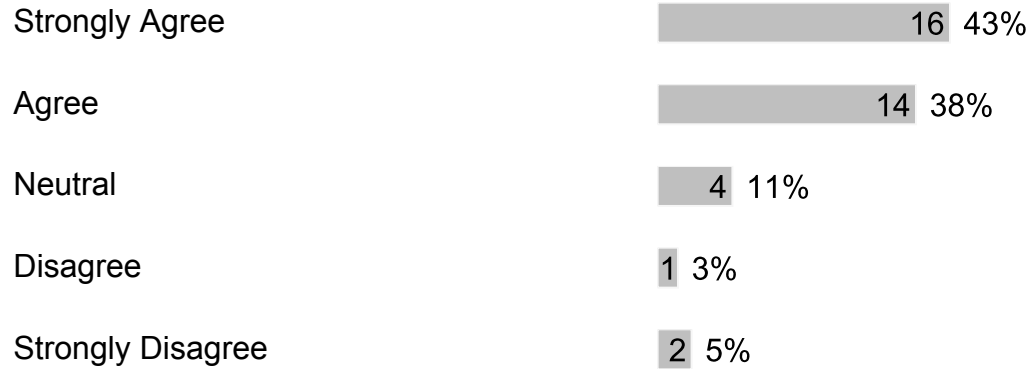
37 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



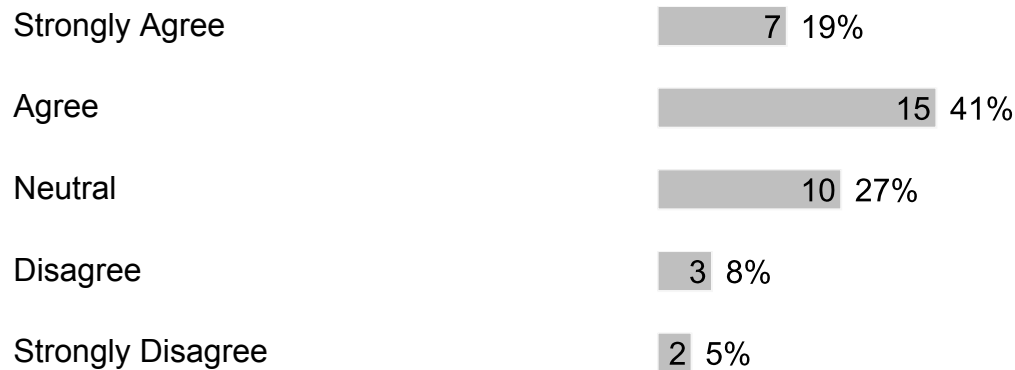
37 respondents

21. I am provided with professional development opportunities that are relevant to my role.



37 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



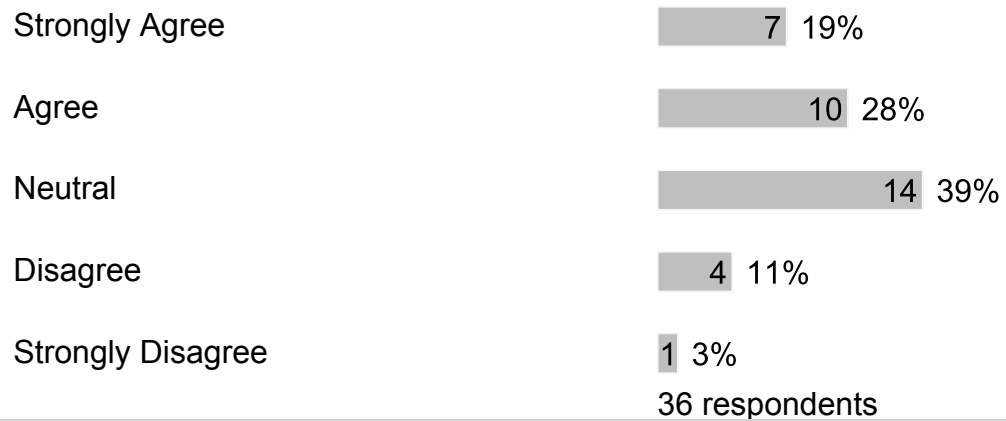
37 respondents

23. I feel confident in my classroom management strategies.

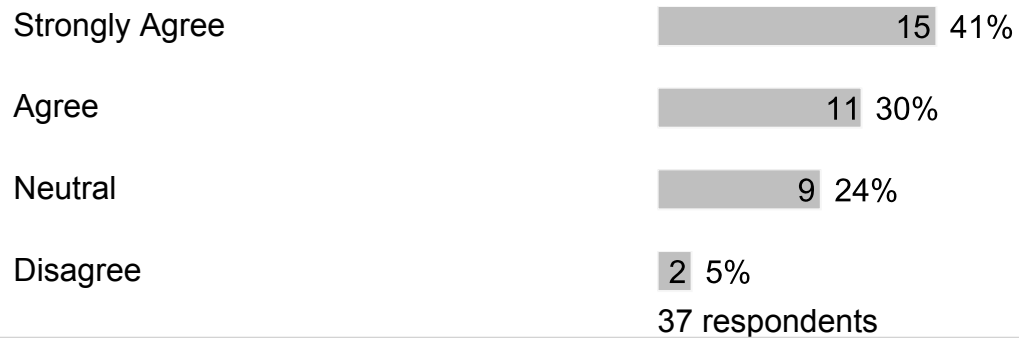


36 respondents

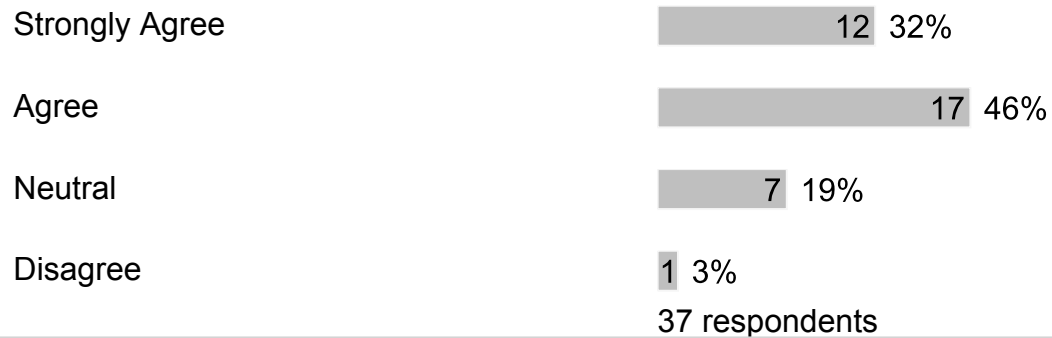
24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



Agree 9 24%

Neutral 9 24%

37 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 1 3%

2 times per year 17 45%

3 or more times per year 1 3%

Does not apply 19 50%

38 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 19 50%

Agree 17 45%

Neutral 2 5%

38 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 14 37%

Agree 12 32%

Neutral 9 24%

Disagree 3 8%

38 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 9 24%

Agree 7 18%

Neutral 16 42%

Disagree 4 11%

Strongly Disagree 2 5%

38 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 11 29%

Agree 11 29%

Neutral 10 26%

Disagree 4 11%

Strongly Disagree 2 5%

38 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 11 29%

Agree 12 32%

Neutral 9 24%

Disagree 4 11%

Strongly Disagree 2 5%

38 respondents

34. I am accessible via (check all that apply):

Emails 38 100%

Texts 20 53%

Phone calls 24 63%

Personal visits 16 42%

38 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 15 39%

Agree 16 42%

Neutral 3 8%

Disagree 2 5%

Strongly Disagree 2 5%

38 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report