

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 10/01/2025



surveys

Custom Survey

1 survey(s) 119 response(s)

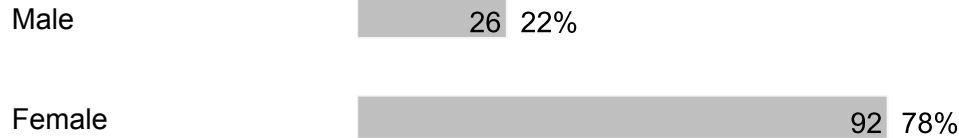
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

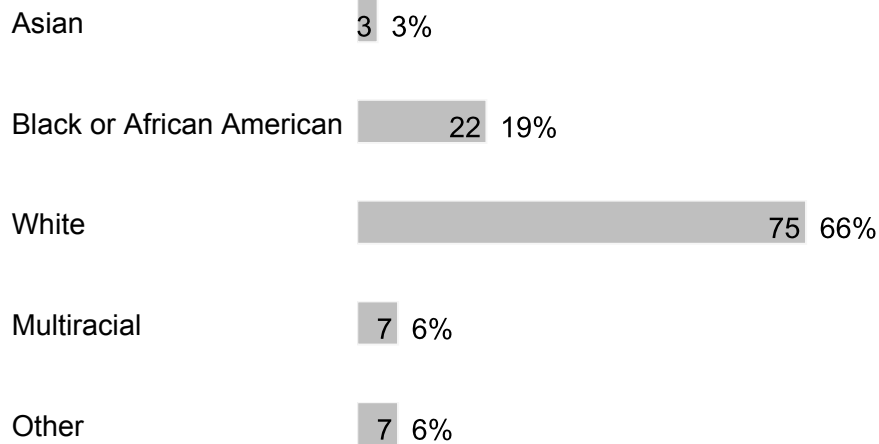
Number of Responses | Percentages of Total Responses

1. Gender



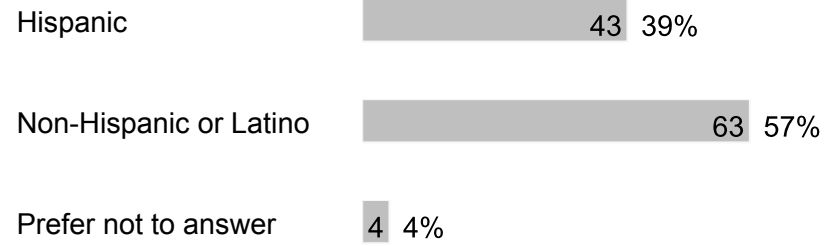
118 respondents

2. Race



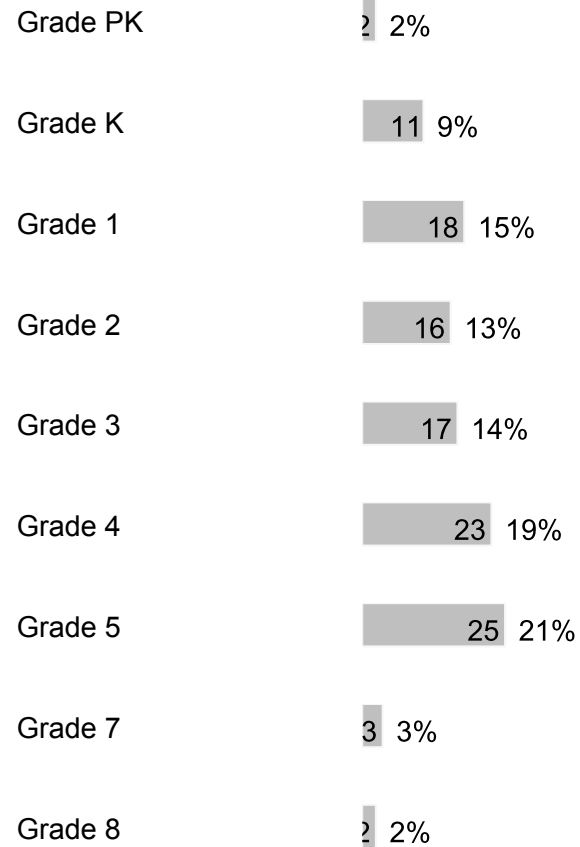
114 respondents

3. Ethnicity



110 respondents

4. Grade



Grade 9

| 1%

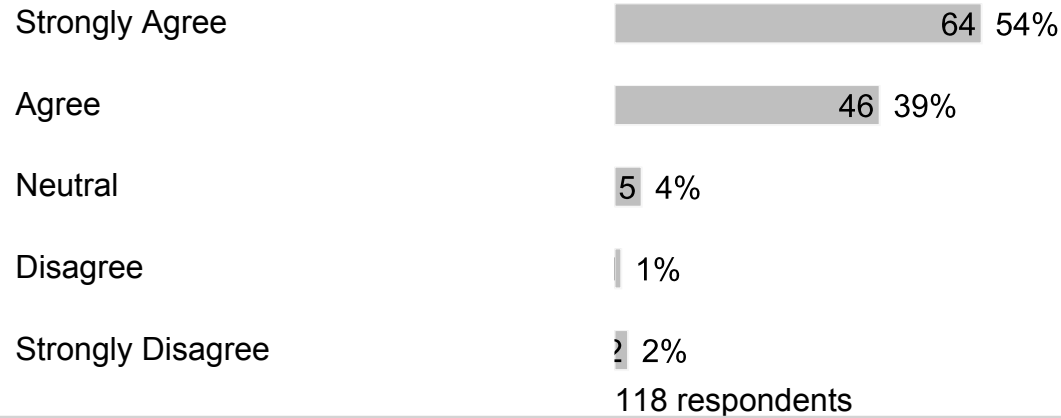
Grade 10

| 1%

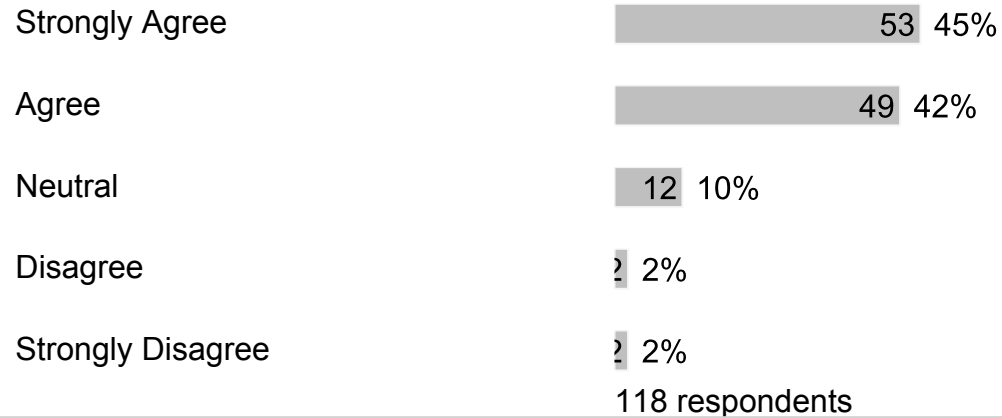
119 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.

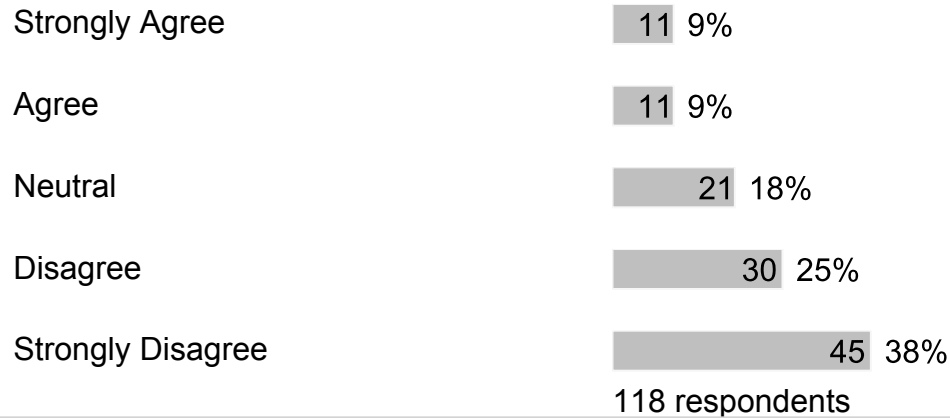


3. I would recommend my child's school to my friends and/or family.

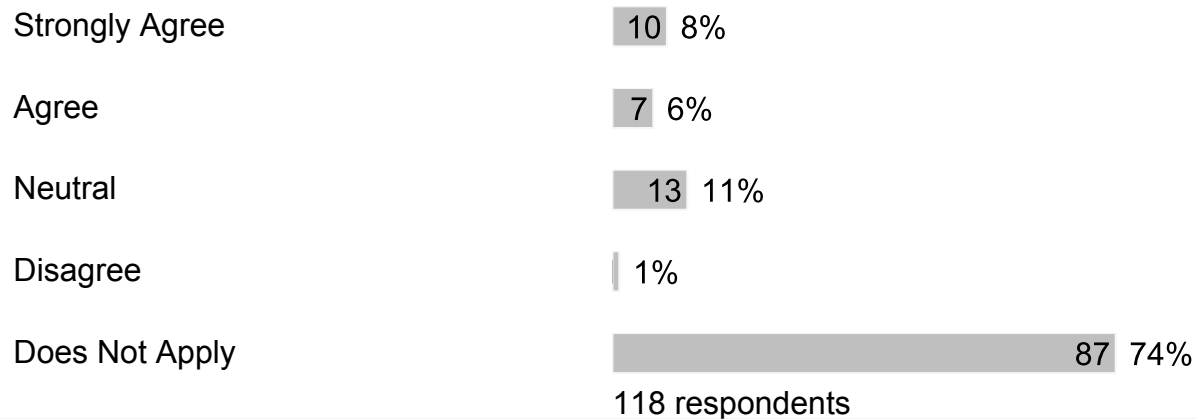




4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

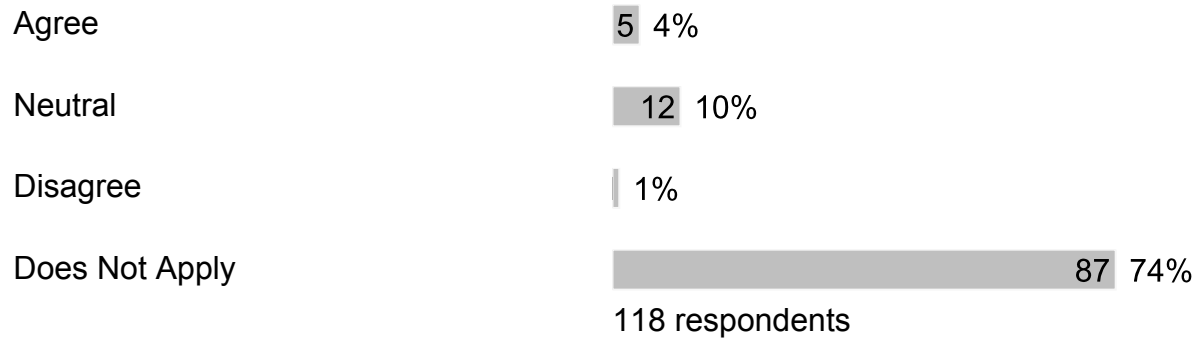


5. After my child was bullied, I contacted school staff.



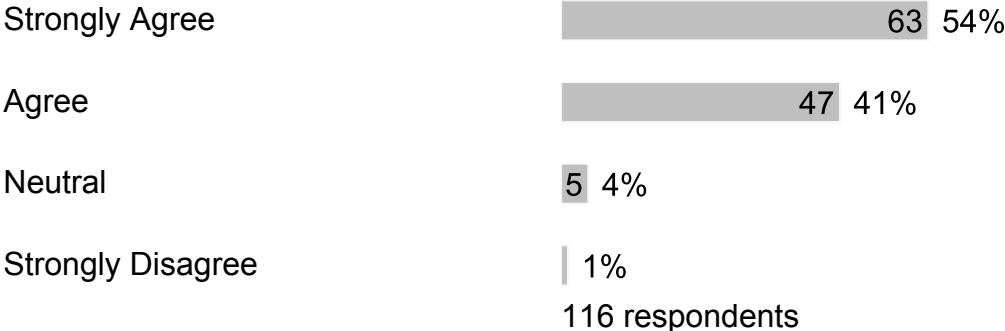
6. After I contacted school staff, the bullying behavior against my child stopped.





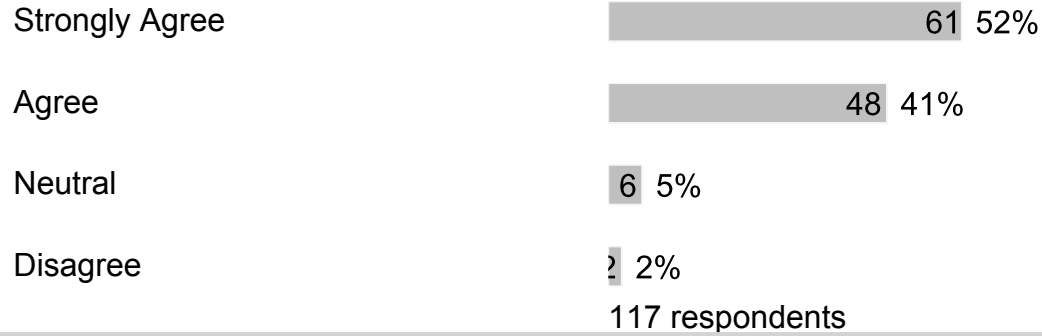
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

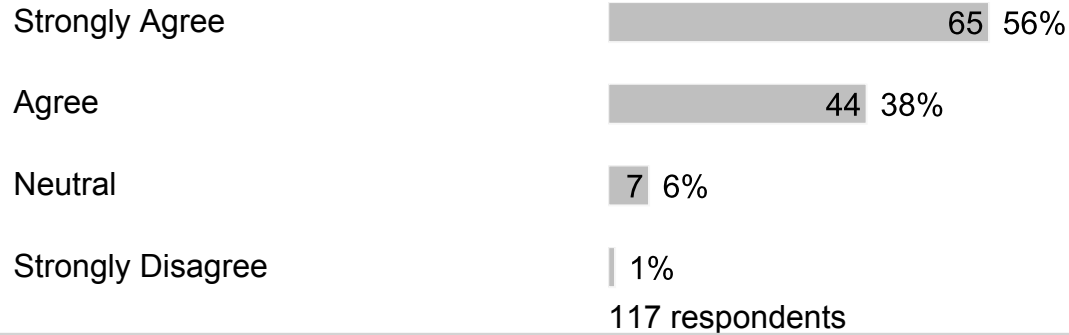


E. Section 4

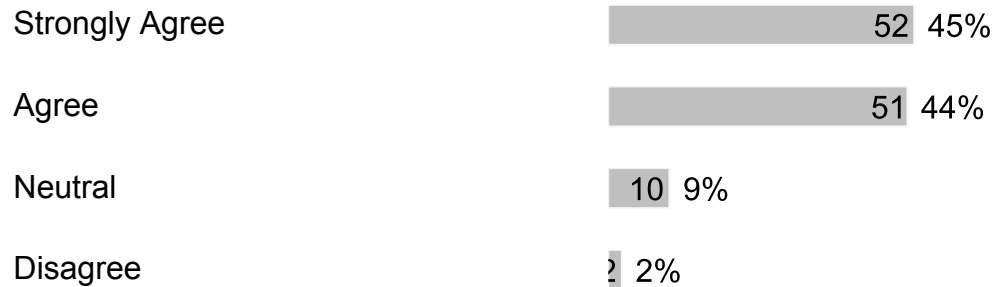
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

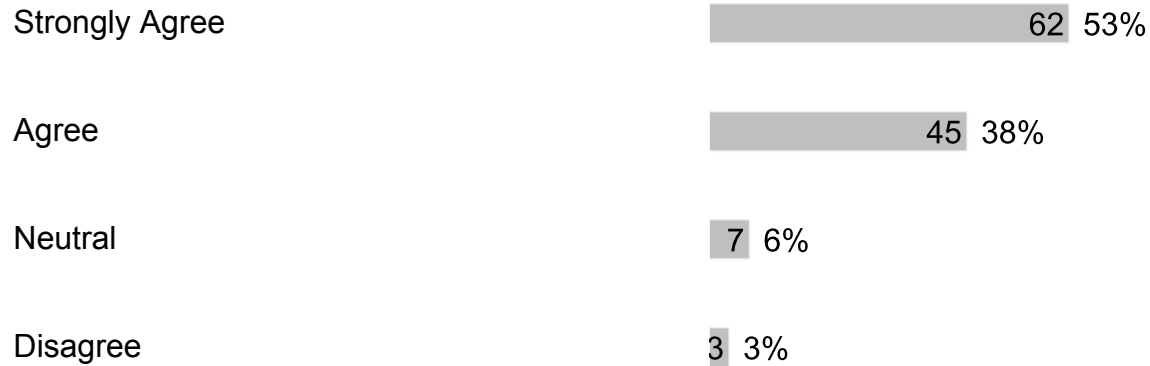


Strongly Disagree

1%
116 respondents

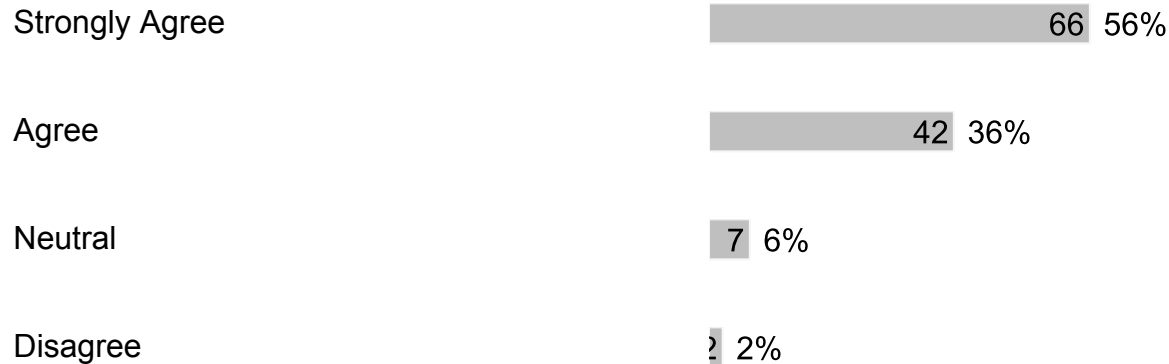
F. Section 5

1. If my child has a problem, they know who they can go to for help.



117 respondents

2. My child likes going to school.



117 respondents

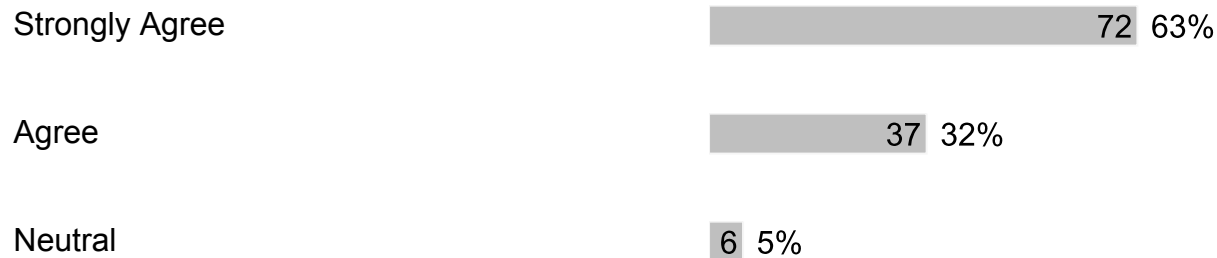
3. I would recommend my child's school to my friends and/or family.





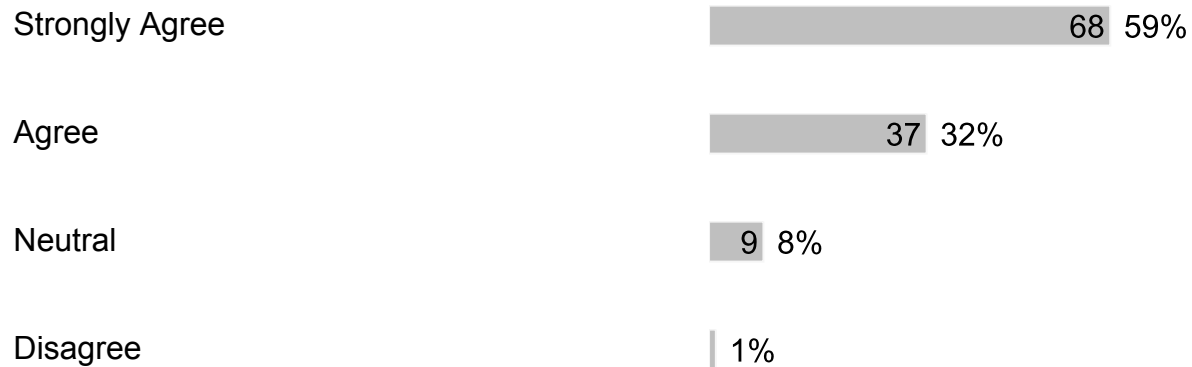
117 respondents

4. Our school treats students with value, respect and compassion.



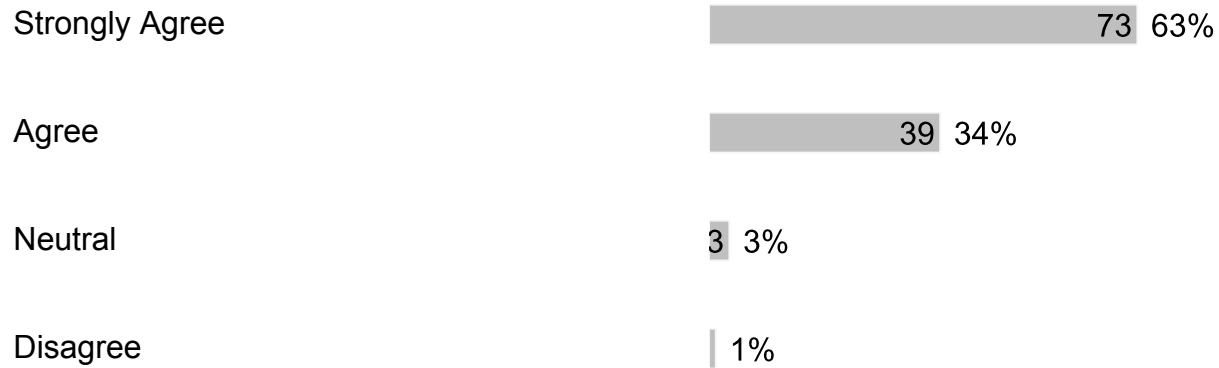
115 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



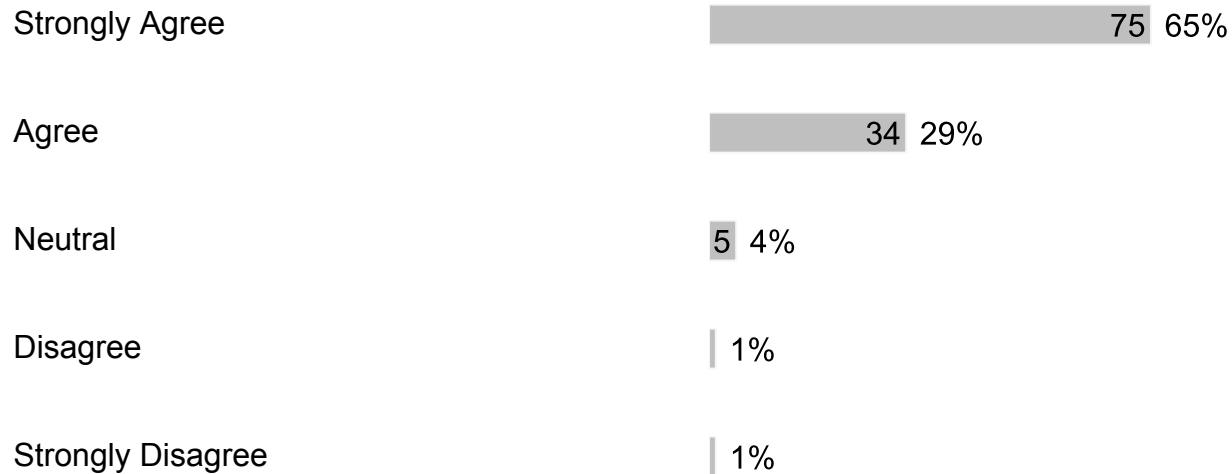
115 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



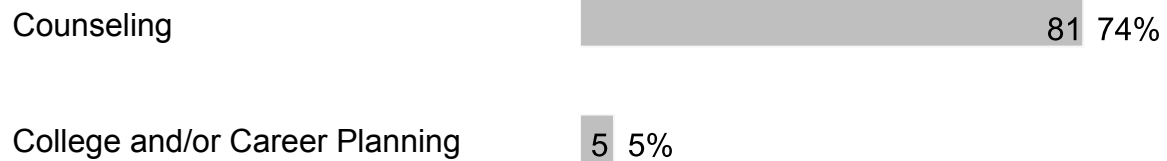
116 respondents

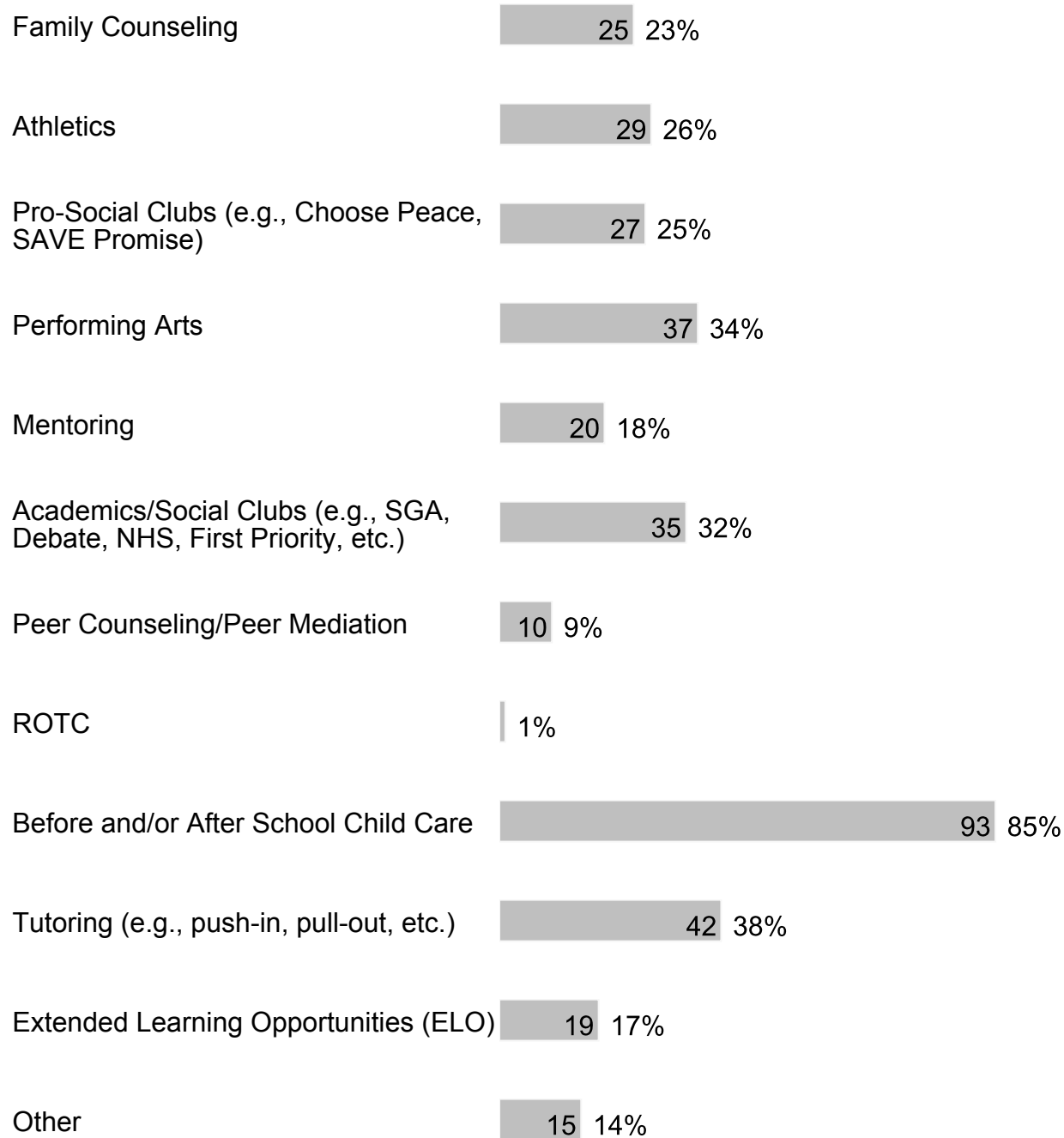
7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



116 respondents

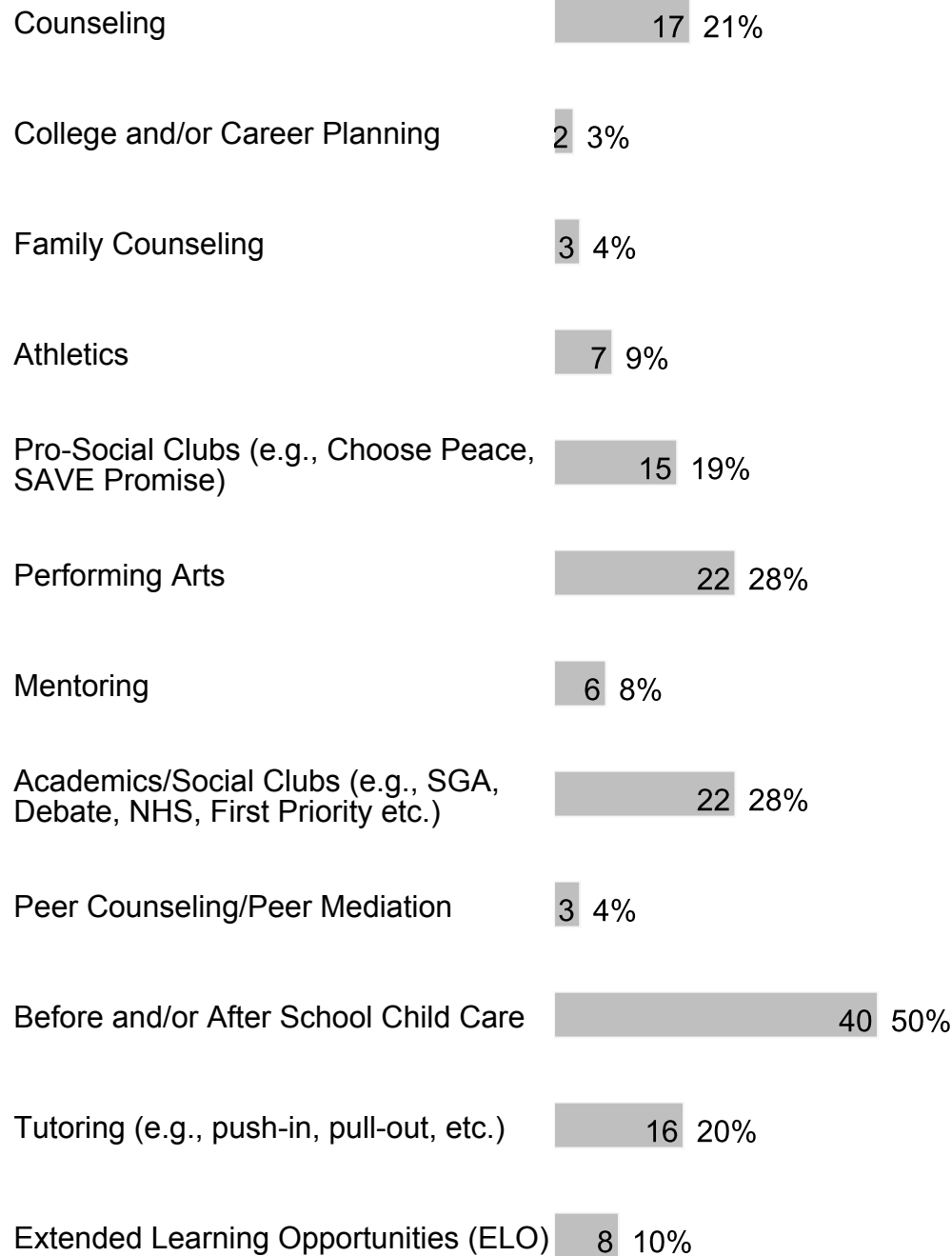
8. At our school, the following programs/services are available (check all that apply):





110 respondents

9. At our school, my child participates in the following programs/services (check all that apply):



Other 16 20%

80 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling 13 15%

Family Counseling 3 4%

Athletics 25 29%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 22 26%

Performing Arts 26 31%

Mentoring 3 4%

Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.) 14 16%

Peer Counseling/Peer Mediation 2 2%

Before and/or After School Child Care 20 24%

Tutoring (e.g., push-in, pull-out, etc.) 20 24%

Extended Learning Opportunities (ELO) 9 11%

Other 11 13%

85 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 34 31%

Agree 35 32%

Neutral 34 31%

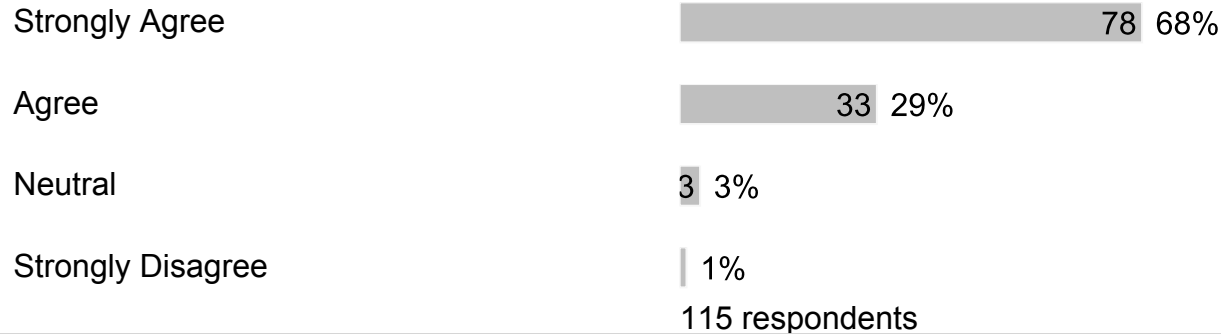
Disagree 5 5%

Strongly Disagree 2 2%

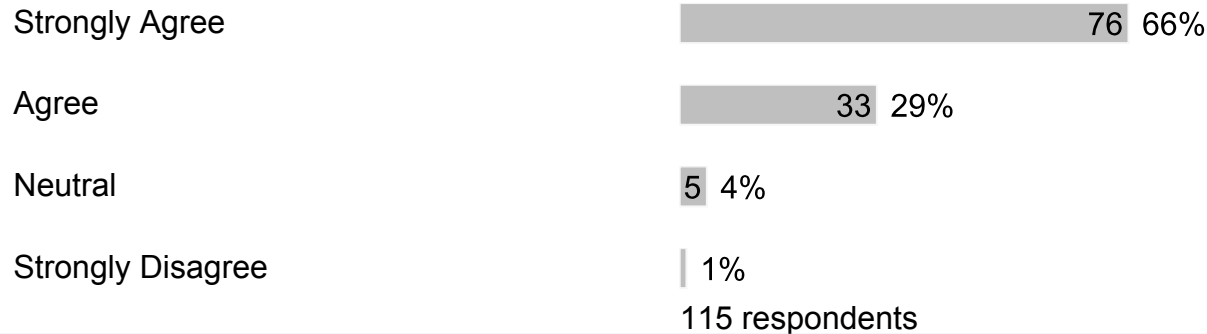
110 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.

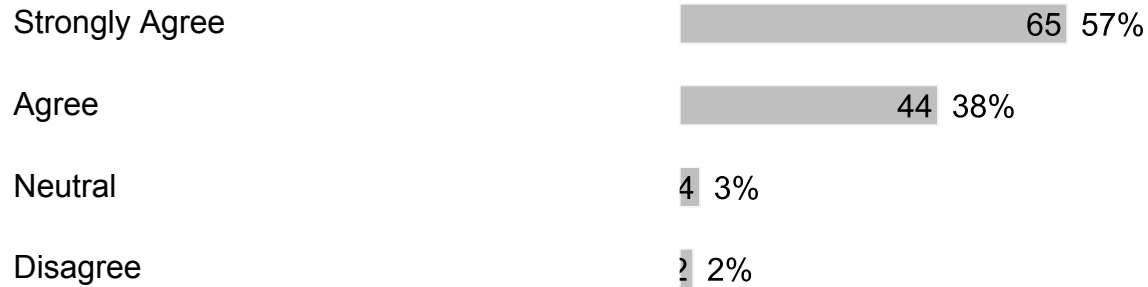


4. Our school has established goals and a plan for improving student learning.



115 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



115 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



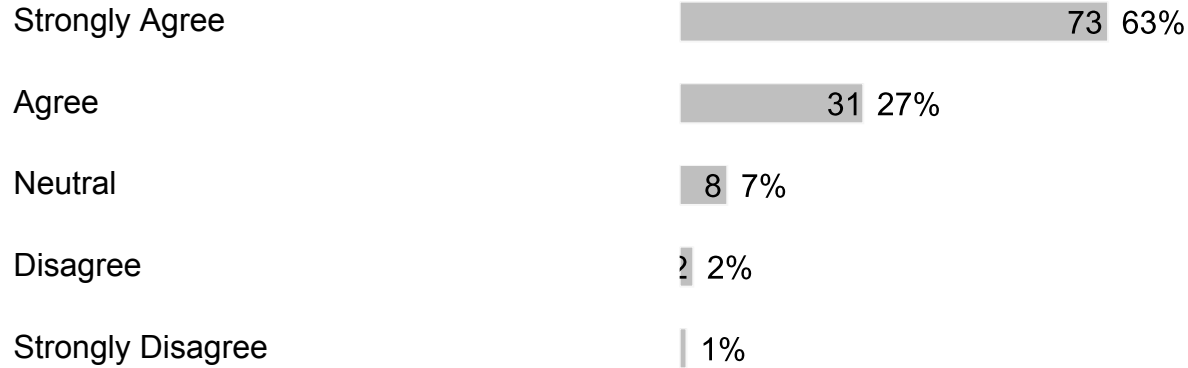
114 respondents

7. Our school has high expectations for students.



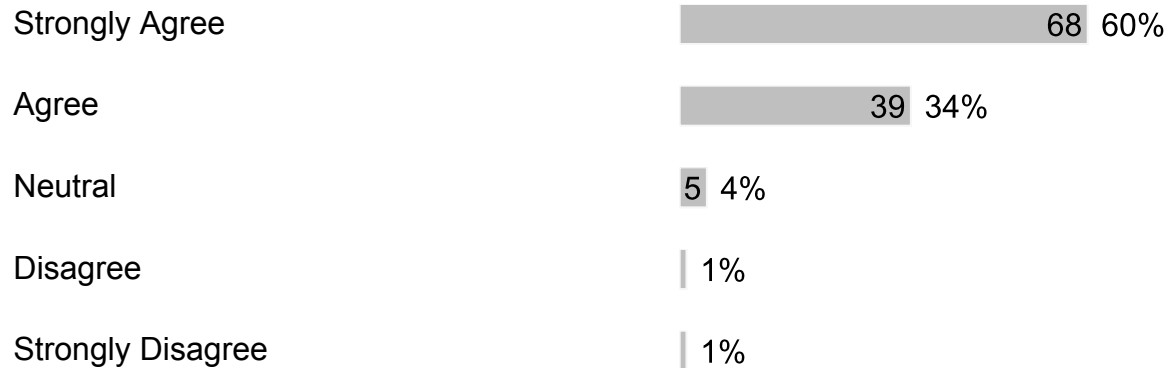
115 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



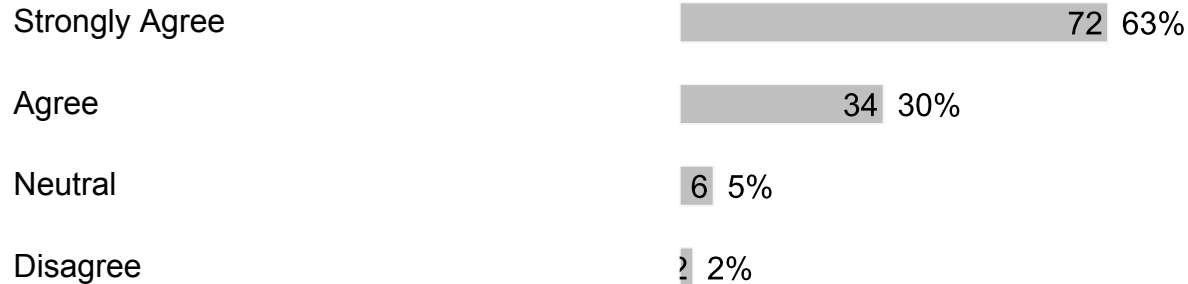
115 respondents

9. My child's teachers give work that challenges my child.



114 respondents

10. My child's teachers work as a team to help my child learn.



Strongly Disagree | 1%
115 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 70 62%
Agree 32 28%
Neutral 5 4%
Disagree 5 4%
Strongly Disagree | 1%
113 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 69 61%
Agree 33 29%
Neutral 7 6%
Disagree 4 4%
Strongly Disagree | 1%
114 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 56 49%
Agree 36 32%
Neutral 18 16%

Disagree 4 4%
114 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 63 56%
Agree 40 35%
Neutral 6 5%
Disagree 3 3%
Strongly Disagree 1 1%
113 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 64 56%
Agree 41 36%
Neutral 5 4%
Disagree 3 3%
Strongly Disagree 1 1%
114 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 57 50%
Agree 44 39%
Neutral 10 9%

Disagree 3 3%
114 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 71 62%
Agree 31 27%
Neutral 8 7%
Disagree 3 3%
Strongly Disagree 1 1%
114 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 70 61%
Agree 35 31%
Neutral 7 6%
Disagree 1 1%
Strongly Disagree 1 1%
114 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 68 60%
Agree 36 32%
Neutral 5 4%

Disagree 3 3%

Strongly Disagree 2 2%

114 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 60 53%

Agree 44 39%

Neutral 8 7%

Disagree 2 2%

114 respondents

21. Families are encouraged to volunteer.

Strongly Agree 68 60%

Agree 37 32%

Neutral 8 7%

Strongly Disagree 1 1%

114 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 70 61%

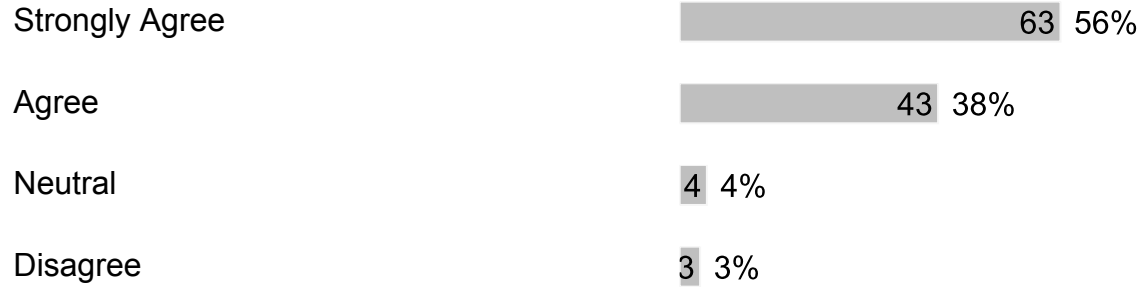
Agree 37 32%

Neutral 6 5%

Strongly Disagree 1 1%

114 respondents

23. I am well-informed of the school's goals and activities.



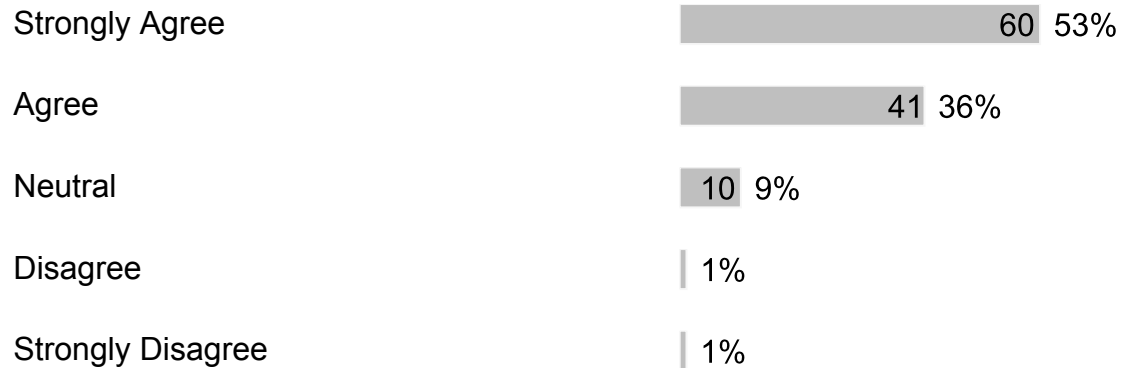
113 respondents

24. Our school reports the achievement of school goals.



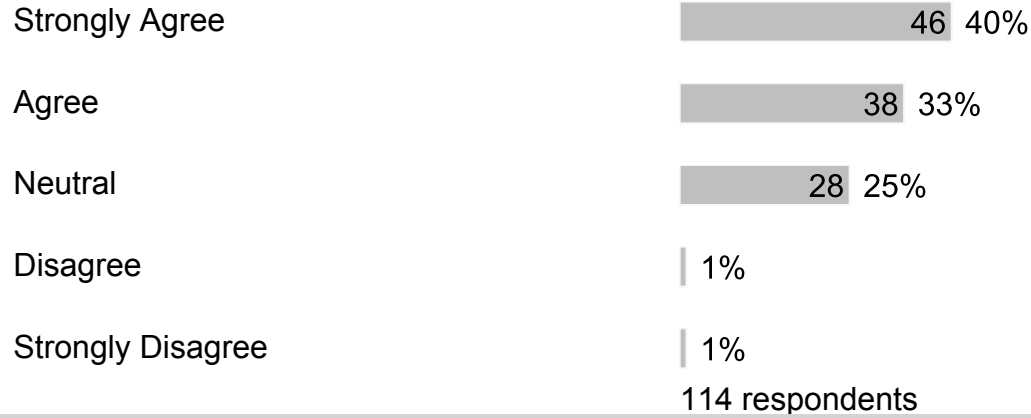
114 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

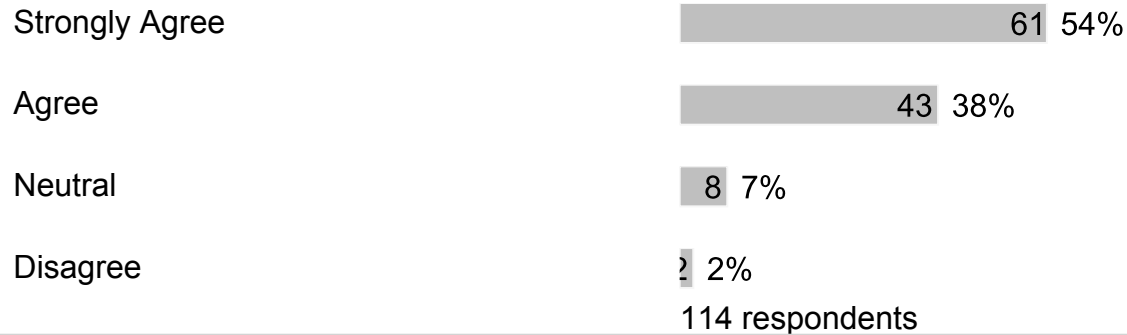


113 respondents

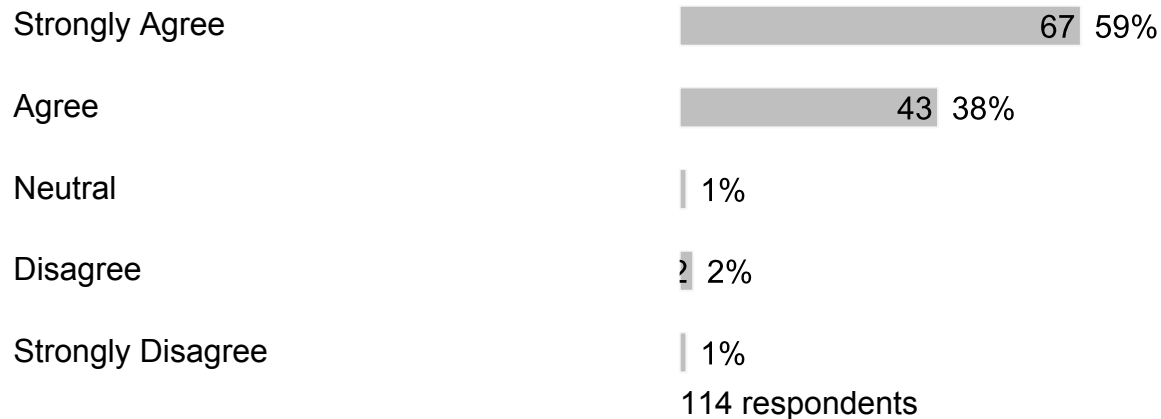
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



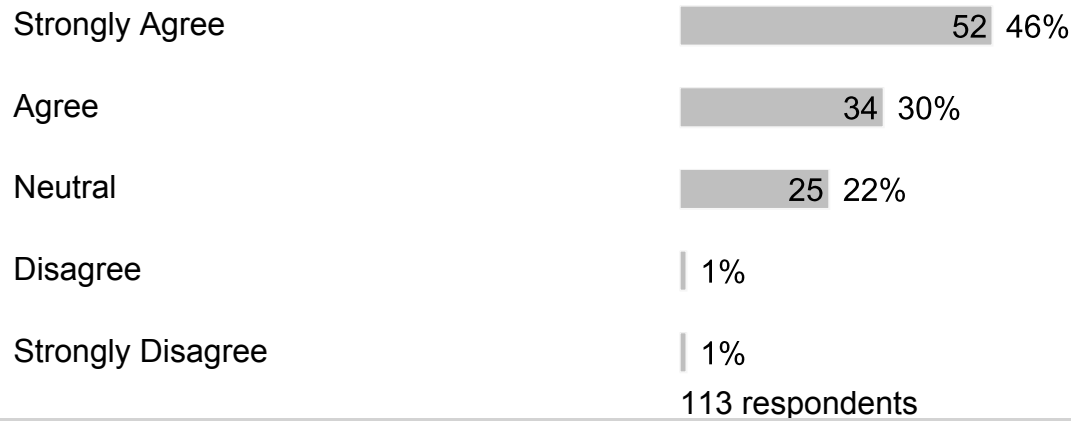
27. Our school communicates information in ways that are easy for families to understand.



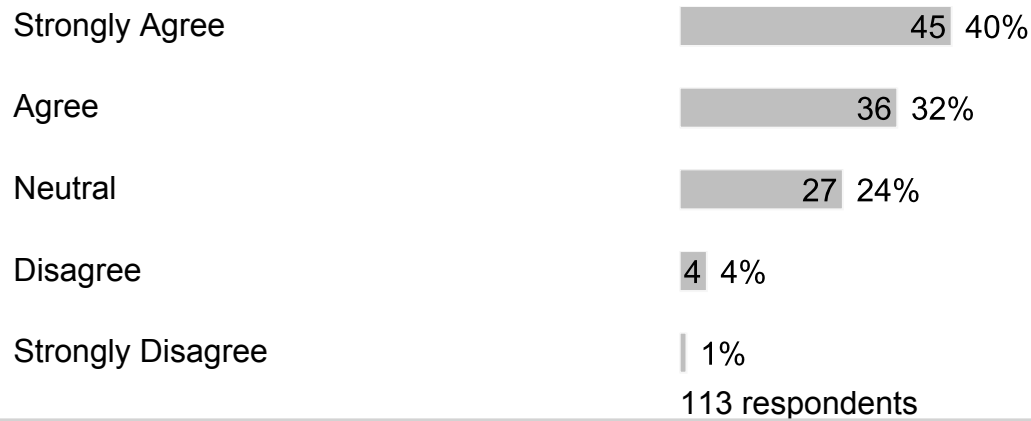
28. Teachers regularly post information online or send home a newsletter.



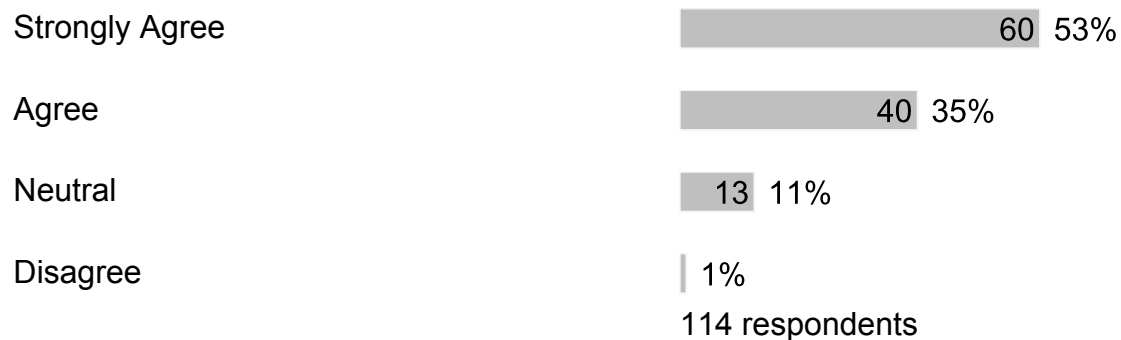
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report