

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 05/12/2025



surveys



# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 05/12/2025

Custom Survey

1 survey(s) 57 response(s)

## Report Filters

**School:**  
N/A

**Ethnicity:**  
N/A

**Experience:**  
N/A

**Gender:**  
N/A

**Role:**  
N/A

**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	6	11%
Female	48	84%
Prefer not to answer	3	5%

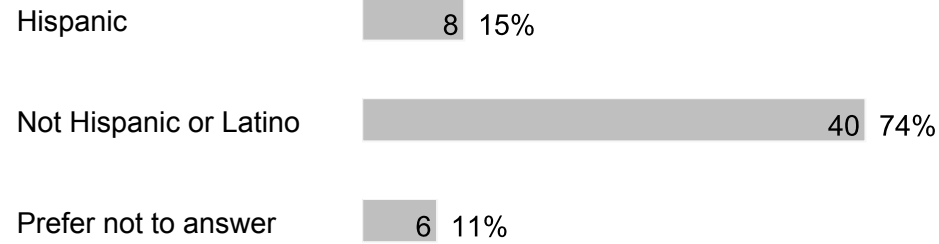
57 respondents

#### 2. Ethnicity

Asian	1	2%
Black or African American	39	72%
White	7	13%
Multiracial	2	4%
Other	5	9%

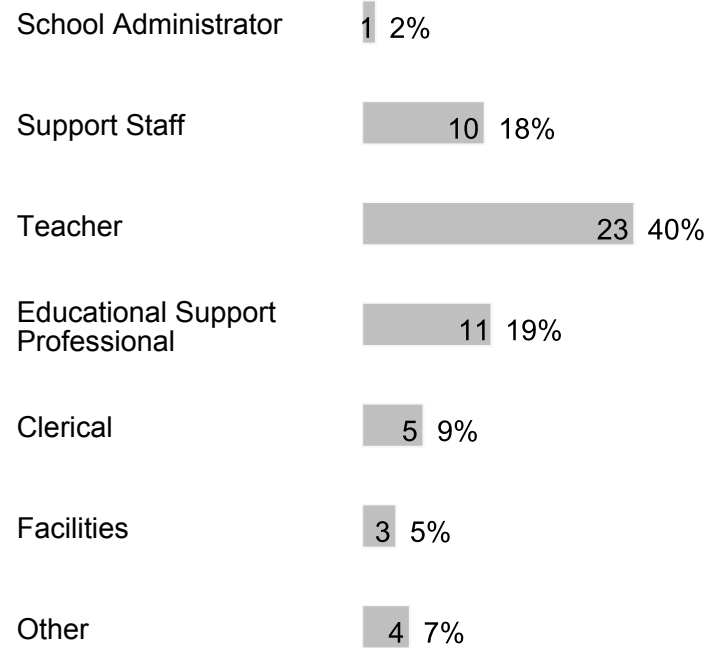
54 respondents

### 3. Ethnicity



54 respondents

### 4. Role



57 respondents

### 5. Experience



4 - 10 years 14 25%

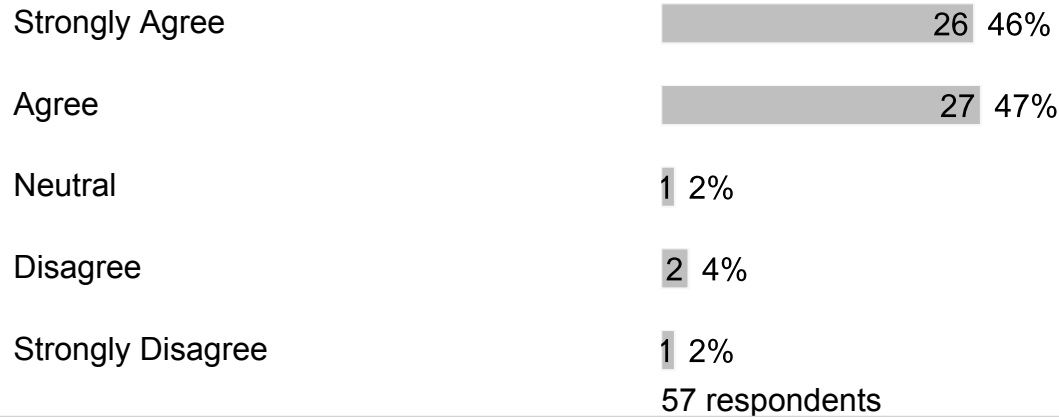
11 - 20 years 14 25%

More than 20 years 14 25%

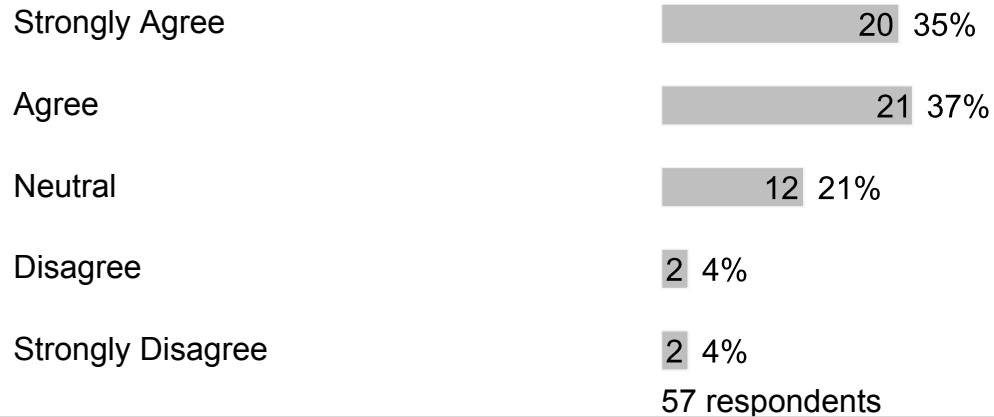
57 respondents

## C. Section 2

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



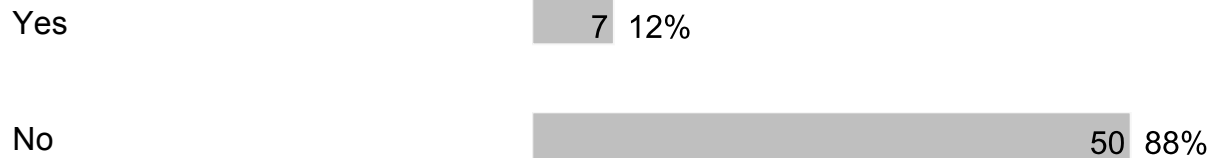
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





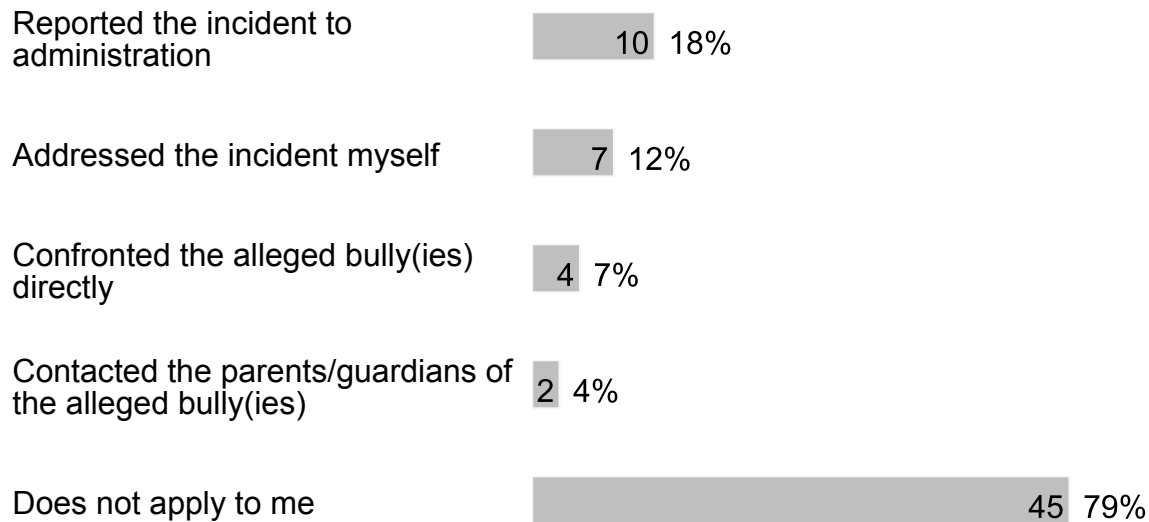
57 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



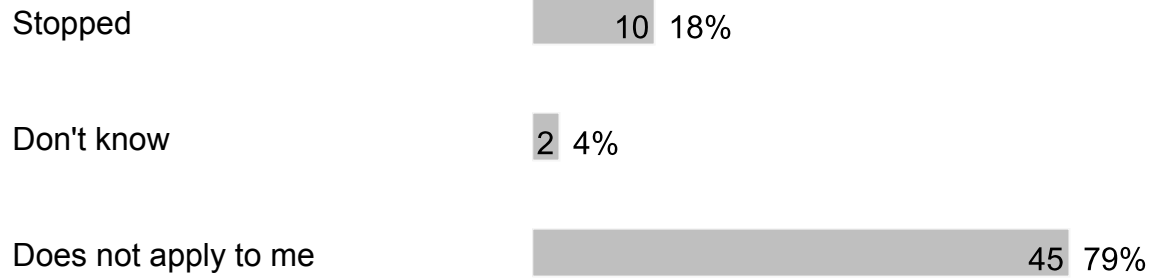
57 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



57 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



57 respondents

7. In my school, rules are applied equally to students.




56 respondents

## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  40 70%

Agree  16 28%

Neutral  1 2%

57 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

Strongly Agree  31 54%

Agree  19 33%

Neutral  7 12%

57 respondents

2. Teachers in our school use a variety of technology as instructional resources.

Strongly Agree  32 56%

Agree  20 35%

Neutral  5 9%

57 respondents

## F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 27 47%

Agree 27 47%

Neutral 3 5%

57 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 38 67%

Agree 16 28%

Neutral 3 5%

57 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 26 46%

Agree 15 26%

Neutral 13 23%

Disagree 1 2%

Strongly Disagree 2 4%

57 respondents

**4. In my school, adults treat students with respect.**

Strongly Agree 23 40%

Agree 21 37%

Neutral 10 18%

Disagree 3 5%

57 respondents

**5. In my school, students treat adults with respect.**

Strongly Agree 11 19%

Agree 22 39%

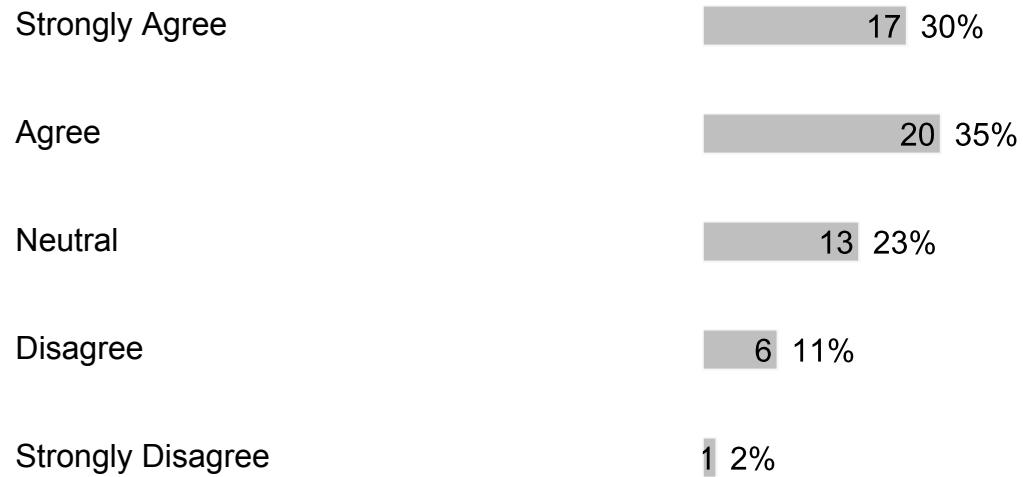
Neutral 17 30%

Disagree 6 11%

Strongly Disagree 1 2%

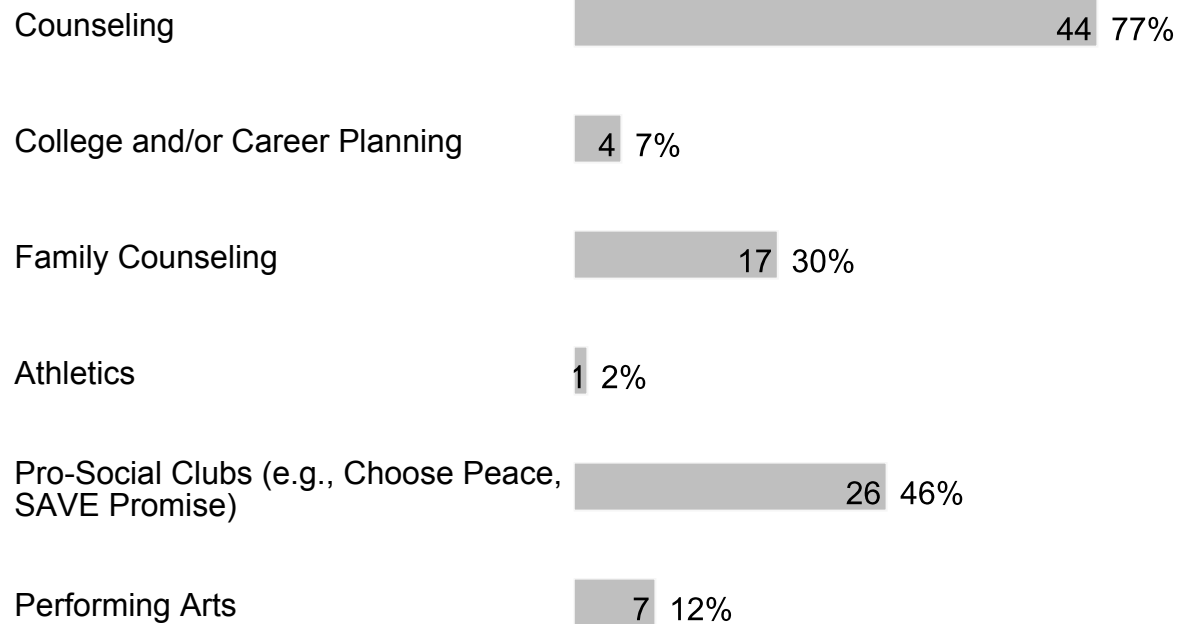
57 respondents

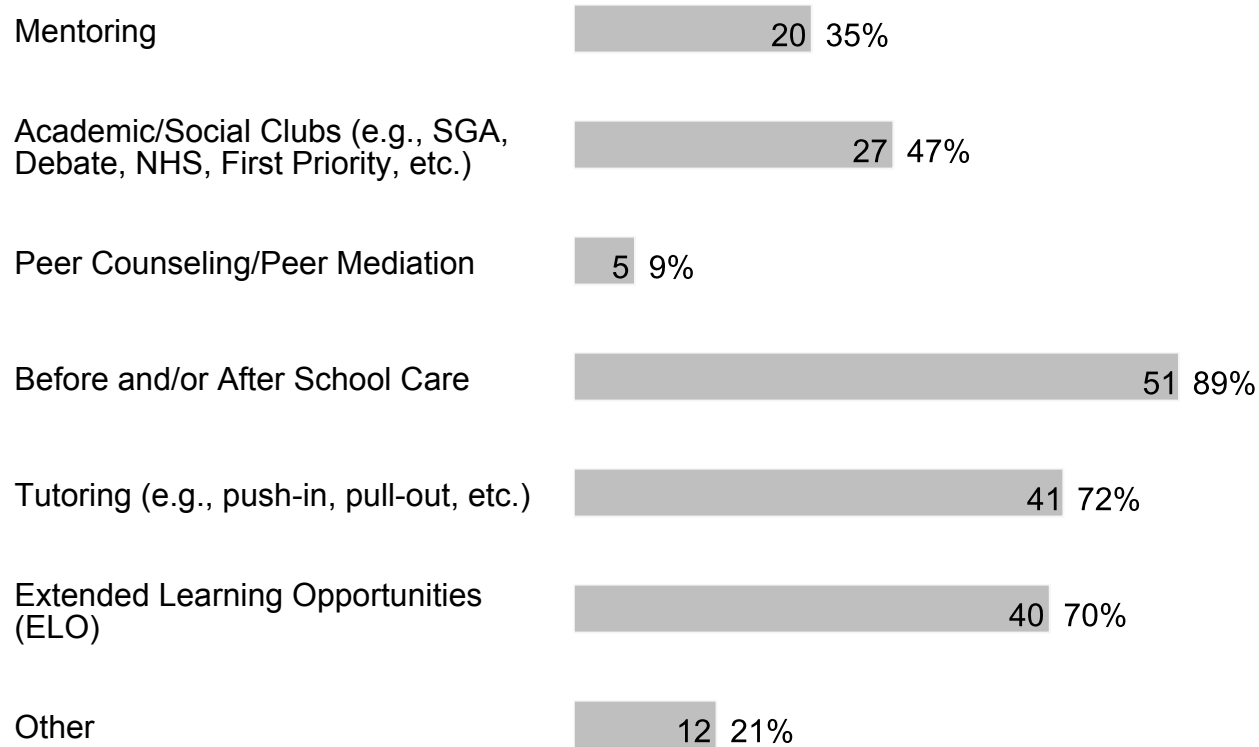
6. In my school, colleagues/adults treat each other with respect.



57 respondents

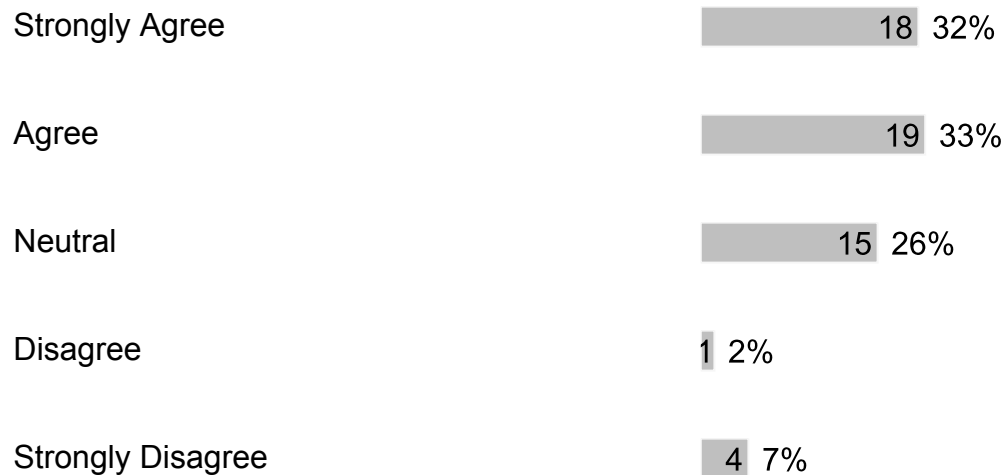
7. At my school the following programs/services are available (check all that apply):





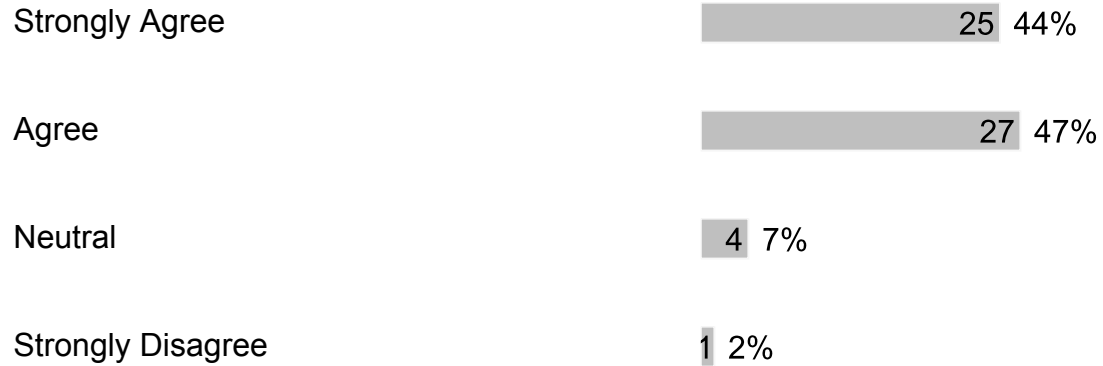
57 respondents

**8. Our school implements changes based on the feedback from staff.**



57 respondents

**9. Our school maintains facilities that support student learning.**



57 respondents

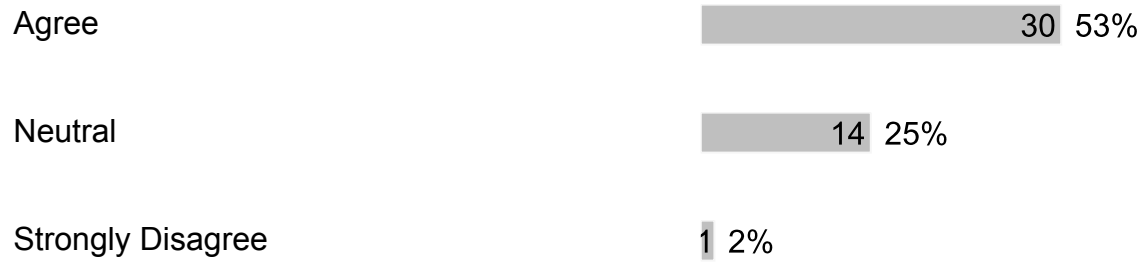
**10. I enjoy eating food prepared by the cafeteria.**



57 respondents

**11. Families regularly participate in school involvement activities offered by our school.**





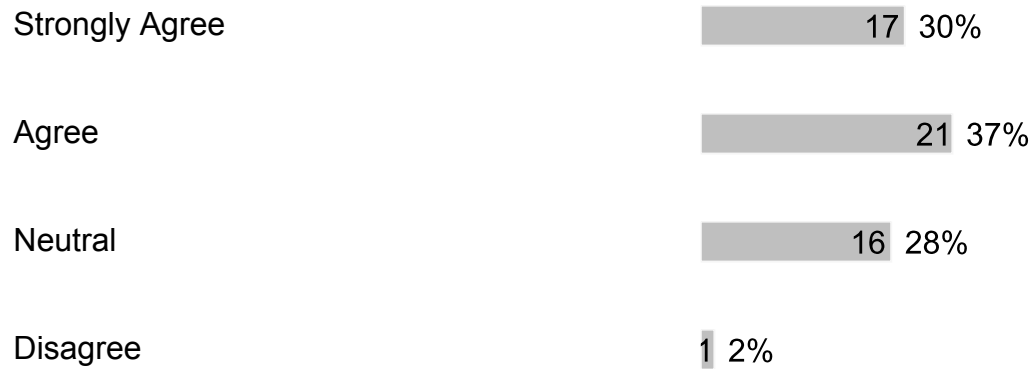
57 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**



55 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**



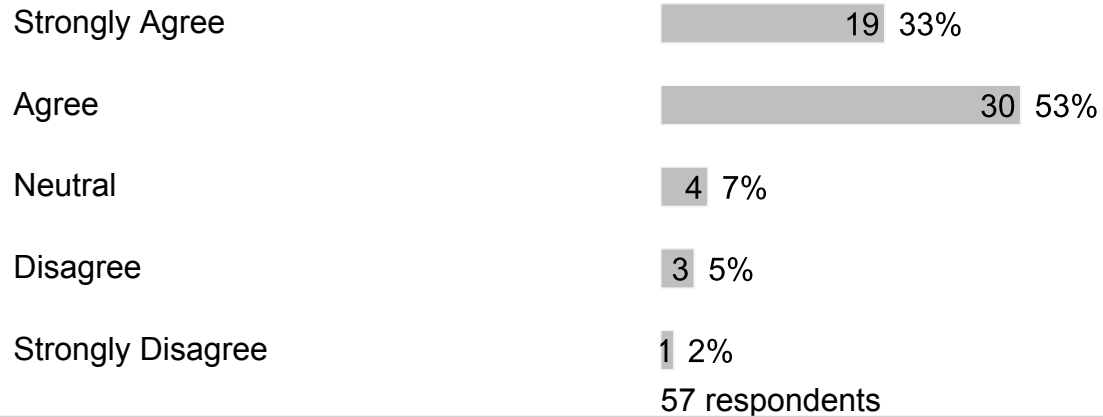
Strongly Disagree

2 4%

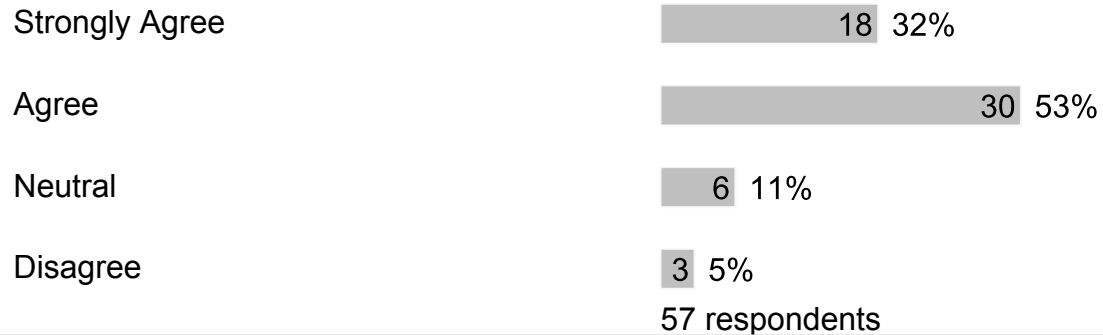
57 respondents

## G. Section 6

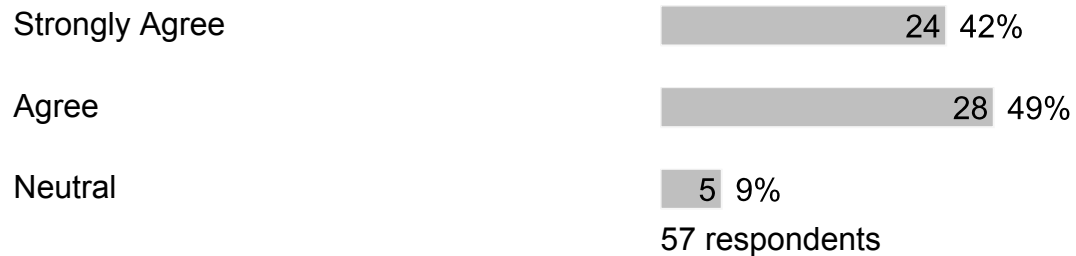
### 1. Our school has a culture of high expectations.



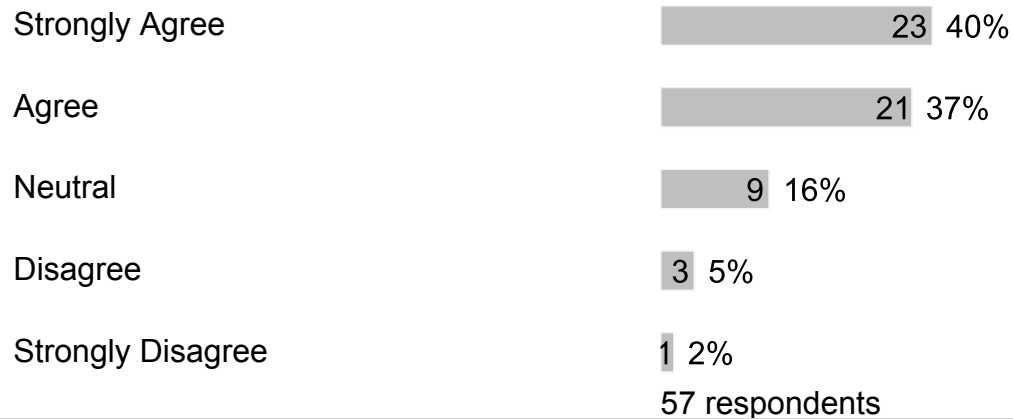
### 2. Our school has a continuous improvement process.



### 3. Our school's leaders expect staff members to hold all students to high academic standards.



**4. Our school's leaders hold themselves accountable for student learning.**



**5. Our school's leaders hold all staff members accountable for student learning.**



**6. I receive feedback from my supervisor regarding my professional performance.**



**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



Neutral 4 7%

Disagree 1 2%

57 respondents

**8.** In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 31 54%

Agree 21 37%

Neutral 5 9%

57 respondents

**9.** Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 28 49%

Agree 25 44%

Neutral 4 7%

57 respondents

**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 31 54%

Agree 22 39%

Neutral 4 7%

57 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 22 39%

Agree	20	35%
Neutral	12	21%
Disagree	3	5%

57 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**

Strongly Agree	25	46%
Agree	19	35%
Neutral	10	19%

54 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**

Strongly Agree	19	35%
Agree	22	40%
Neutral	13	24%
Disagree	1	2%

55 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

Strongly Agree	22	41%
Agree	18	33%
Neutral	14	26%

54 respondents

**15. I use formative assessments to monitor student progress.**



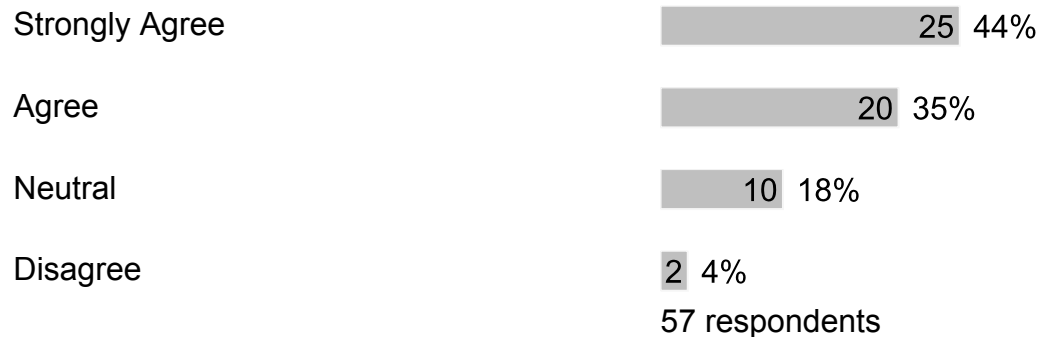
**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**



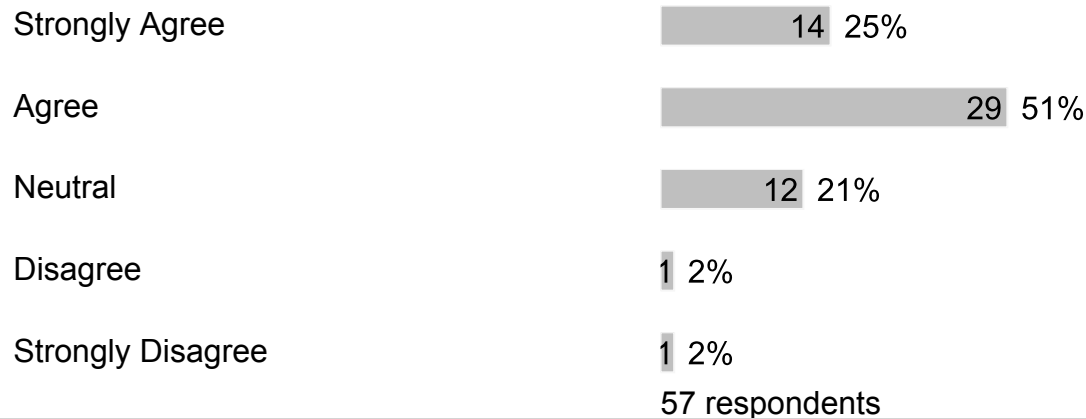
**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**



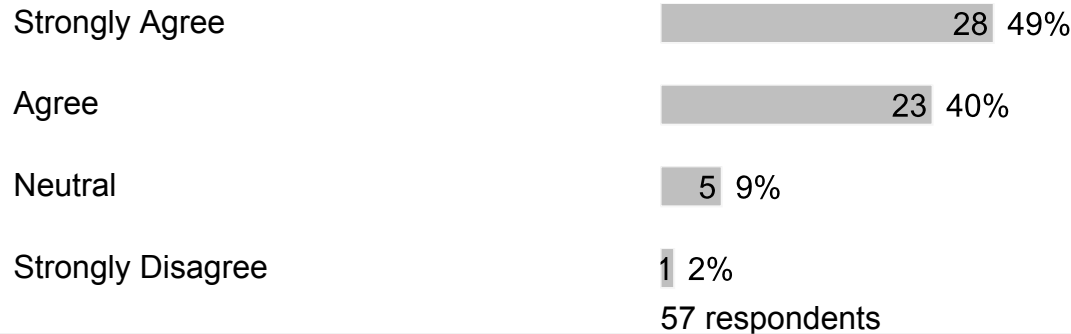
**18. The school ensures I receive formal training in the use of student assessment data.**



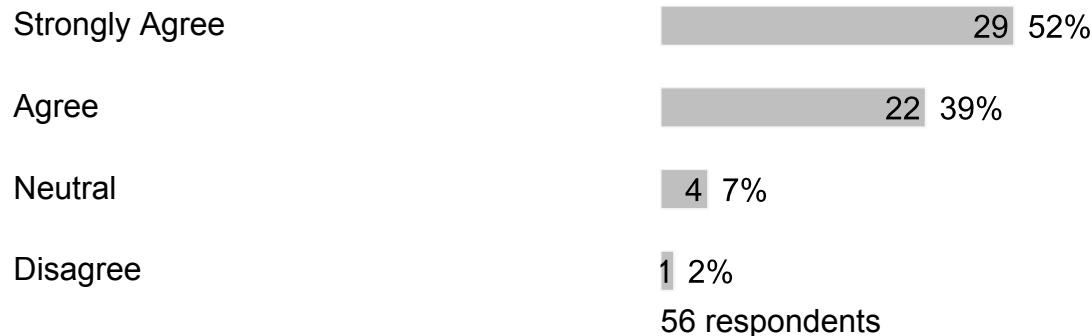
**19. In our school, staff members provide peer coaching to teachers.**



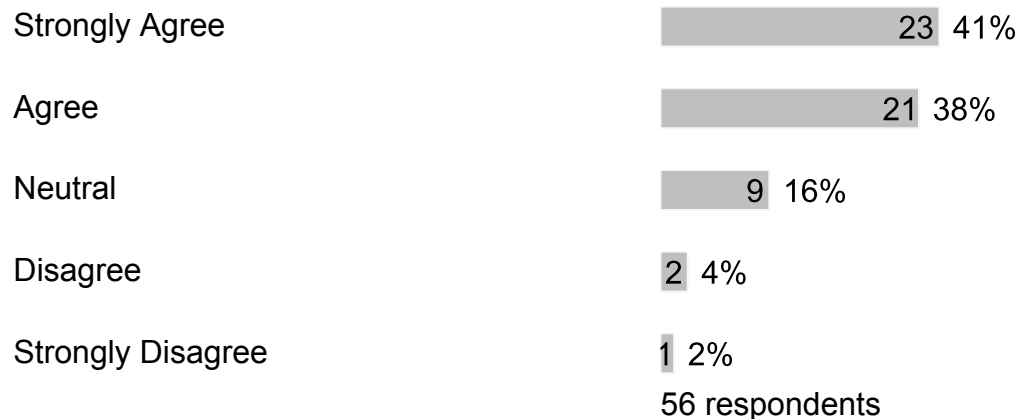
**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**



**21. I am provided with professional development opportunities that are relevant to my role.**



**22. Our school shares responsibility for student learning with its staff, parents and community members.**



**23. I feel confident in my classroom management strategies.**



**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**



Neutral 7 13%

56 respondents

**26. Most teachers report student progress in easy to understand language to families.**

Strongly Agree 25 45%

Agree 22 40%

Neutral 8 15%

55 respondents

**27. I provide students with timely feedback about their learning.**

Strongly Agree 20 37%

Agree 21 39%

Neutral 13 24%

54 respondents

**28. I schedule conferences to share student learning progress with families.**

1 time per year 1 2%

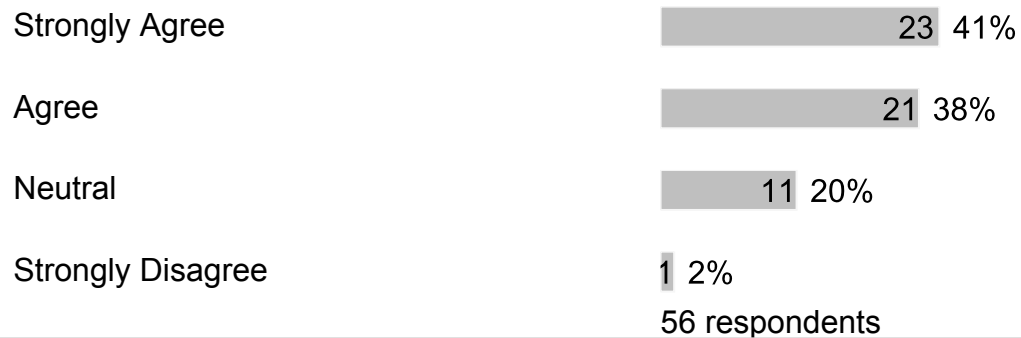
2 times per year 15 26%

3 or more times per year 8 14%

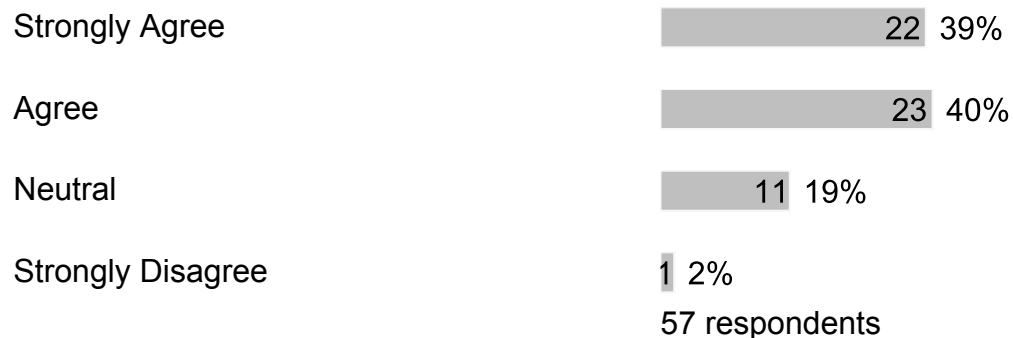
Does not apply 33 58%

57 respondents

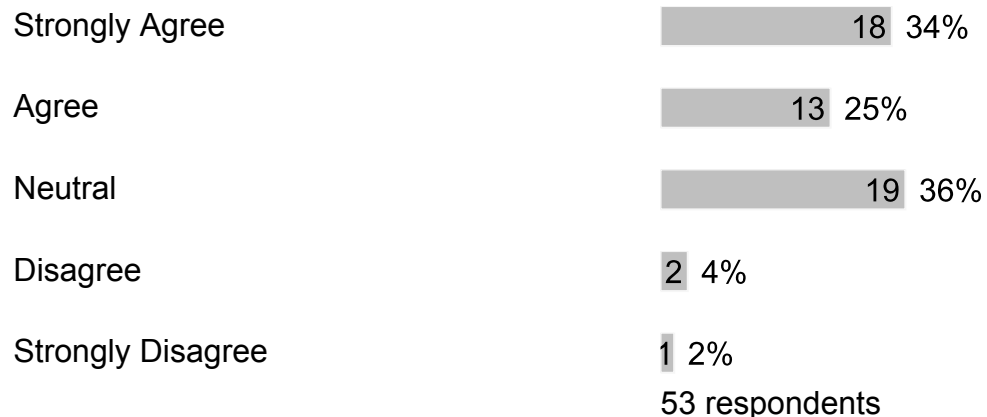
**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**



**31. I regularly post information online or send home a newsletter.**

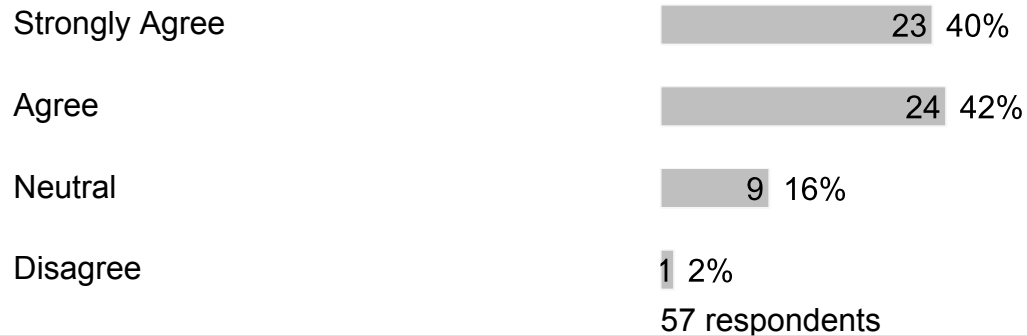


**32. Our school communicates well about its goals and activities.**

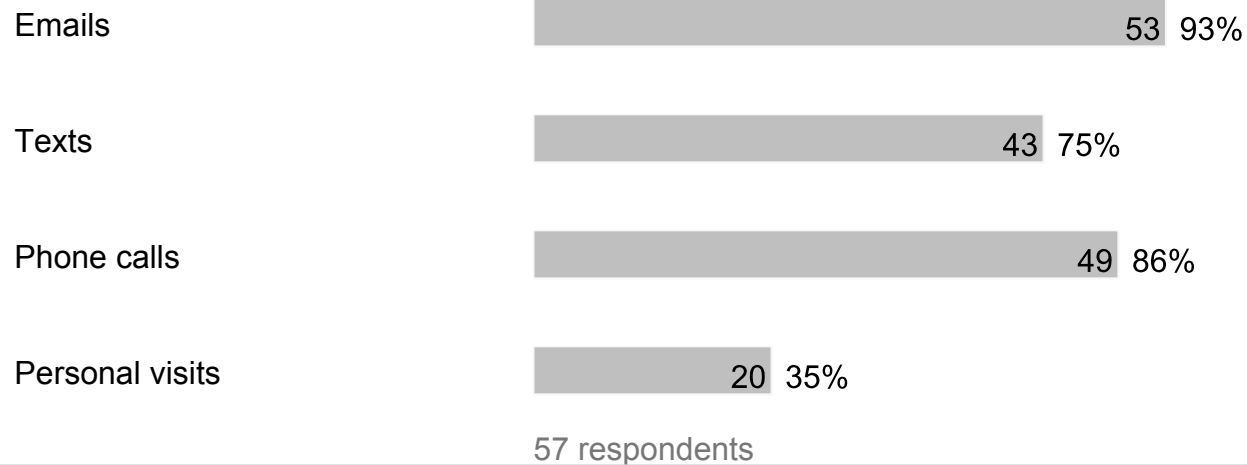




**33. Our school communicates information in ways that are easy for families to understand.**



**34. I am accessible via (check all that apply):**



**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



Agree  26 47%

Neutral  5 9%

55 respondents

## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report