

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 05/02/2025



surveys

Custom Survey

1 survey(s) 2551 response(s)
152 school(s) included

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	559	22%
Female	1,878	75%
Prefer not to answer	9	3%

2516 respondents

2. Race

American Indian or Alaska Native	1	1%
Asian	16	5%
Black or African American	622	26%
Native Hawaiian or Other Pacific Islander	0	0%

White 1,244 52%

Multiracial 167 7%

Other 231 10%

2402 respondents

3. Ethnicity

Hispanic 843 36%

Non-Hispanic or Latino 1,300 55%

Prefer not to answer 200 9%

2343 respondents

4. Grade

Grade PK 7 2%

Grade K 193 8%

Grade 1 248 10%

Grade 2 224 9%

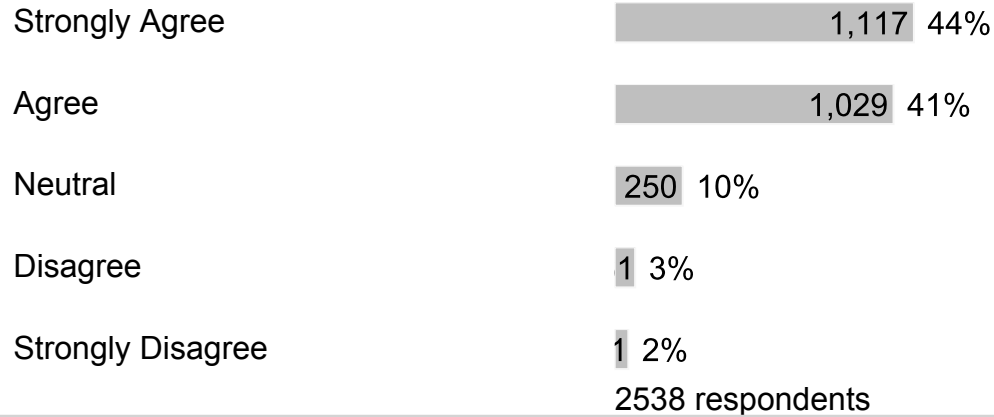
Grade 3 290 11%

Grade 4 320 13%

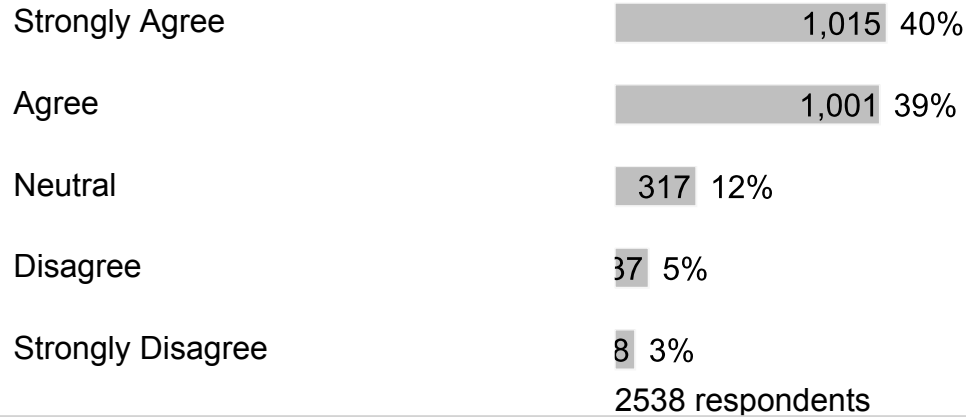
Grade 5	284	11%
Grade 6	204	8%
Grade 7	52	6%
Grade 8	189	7%
Grade 9	10	4%
Grade 10	19	4%
Grade 11	12	4%
Grade 12	9	3%
2541 respondents		

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 4 3%

Strongly Disagree 2 3%

2536 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 240 10%

Agree 334 13%

Neutral 414 16%

Disagree 691 27%

Strongly Disagree 835 33%

2514 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 230 9%

Agree 267 11%

Neutral 304 12%

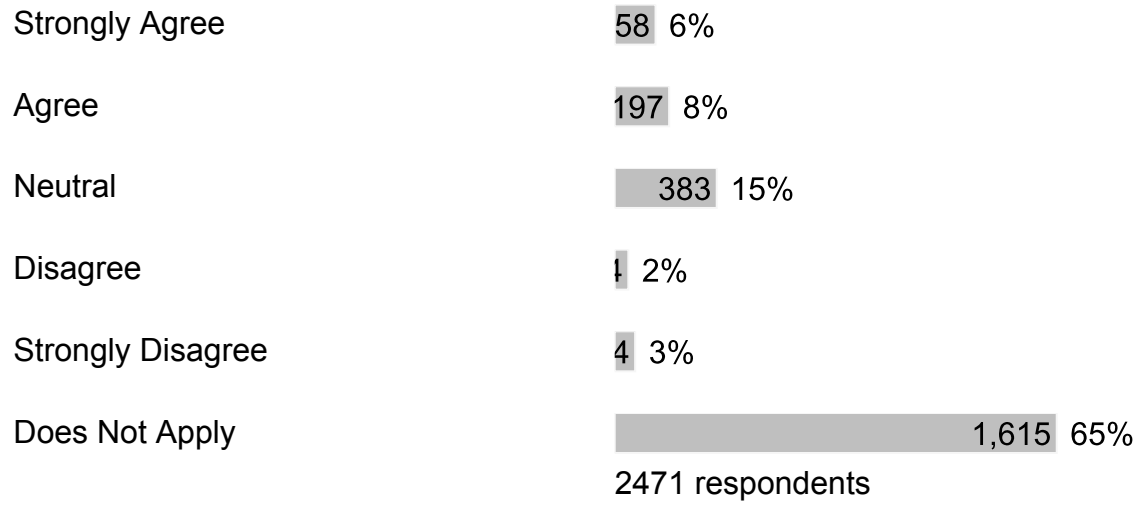
Disagree 6 3%

Strongly Disagree 1 1%

Does Not Apply 1,577 64%

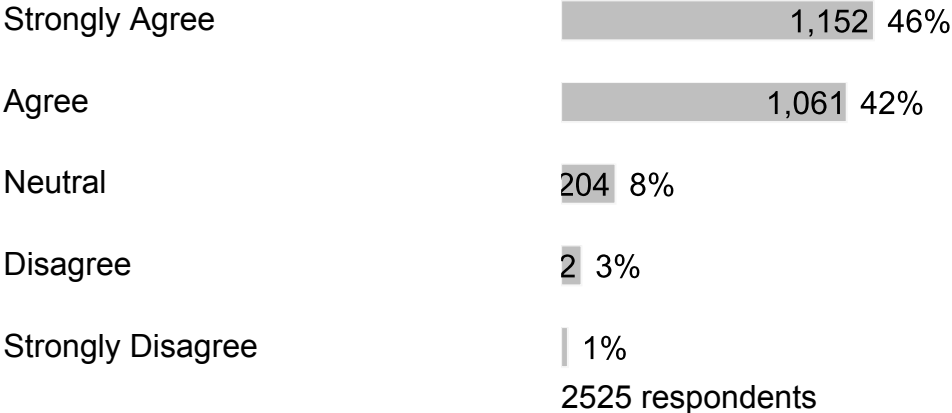
2479 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.



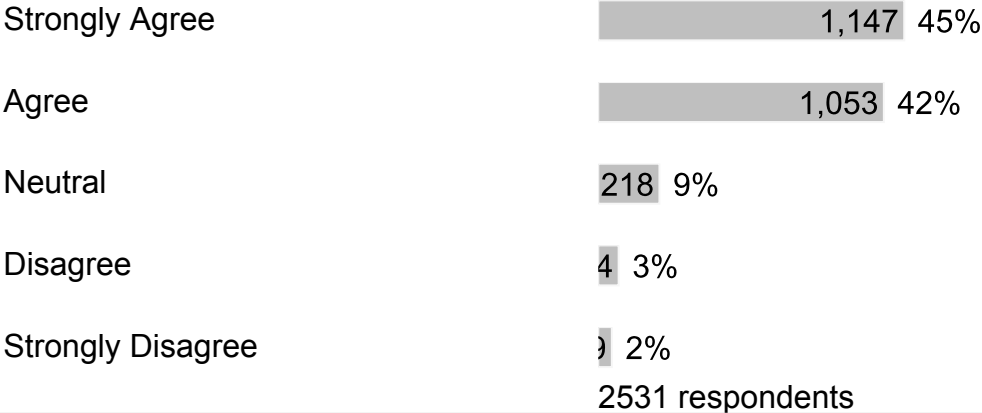
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

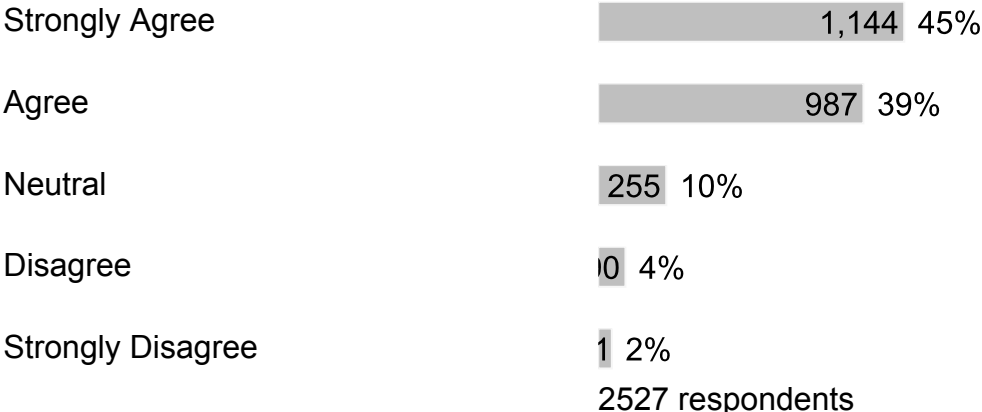


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Neutral	331	13%
Disagree	2	2%
Strongly Disagree	1	1%

2529 respondents

F. Section 5

1. If my child has a problem, they know who they can go to for help.

Strongly Agree	1,013	40%
Agree	1,065	42%
Neutral	289	11%
Disagree	4	4%
Strongly Disagree	1	2%

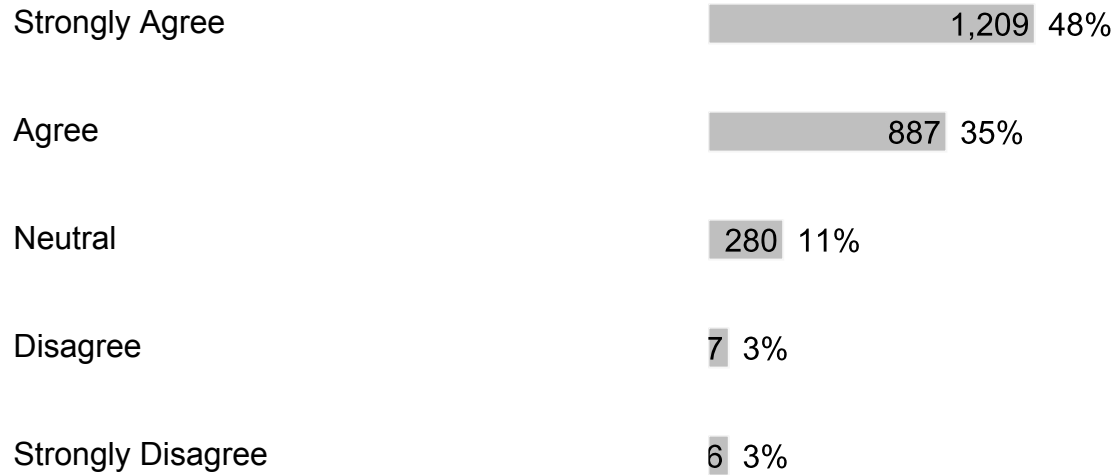
2522 respondents

2. My child likes going to school.

Strongly Agree	1,021	40%
Agree	987	39%
Neutral	319	13%
Disagree	20	5%
Strongly Disagree	2	3%

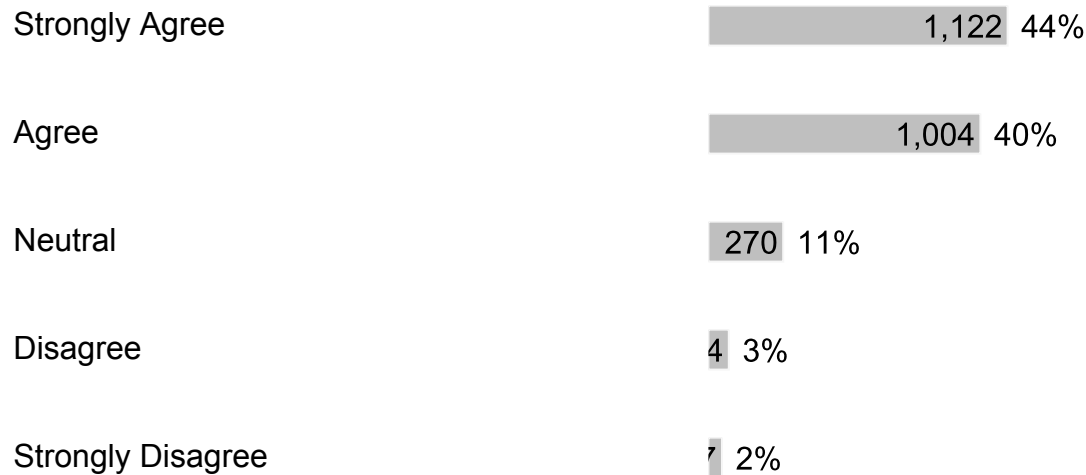
2529 respondents

3. I would recommend my child's school to my friends and/or family.



2529 respondents

4. Our school treats students with value, respect and compassion.



2527 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Agree	962	38%
Neutral	223	9%
Disagree	5	3%
Strongly Disagree	3	2%

2527 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree	1,326	52%
Agree	937	37%
Neutral	77	7%
Disagree	2	2%
Strongly Disagree	3	2%

2531 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree	1,277	51%
Agree	975	39%

Neutral	195	8%
Disagree	1	2%
Strongly Disagree	1	2%

2526 respondents

8. At our school, the following programs/services are available (check all that apply):

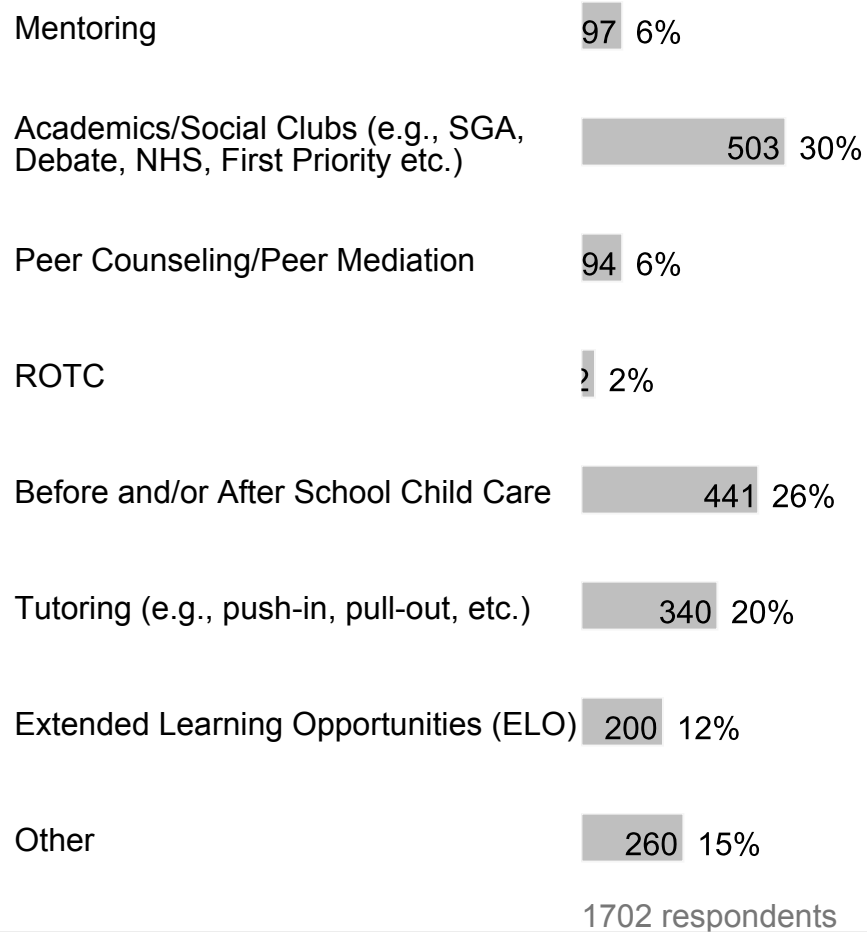
Counseling	1,537	68%
College and/or Career Planning	433	19%
Family Counseling	463	20%
Athletics	1,025	45%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	749	33%
Performing Arts	815	36%
Mentoring	475	21%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	1,098	48%
Peer Counseling/Peer Mediation	463	20%

ROTC	261	11%
Before and/or After School Child Care	1,428	63%
Tutoring (e.g., push-in, pull-out, etc.)	1,014	45%
Extended Learning Opportunities (ELO)	563	25%
Other	243	11%

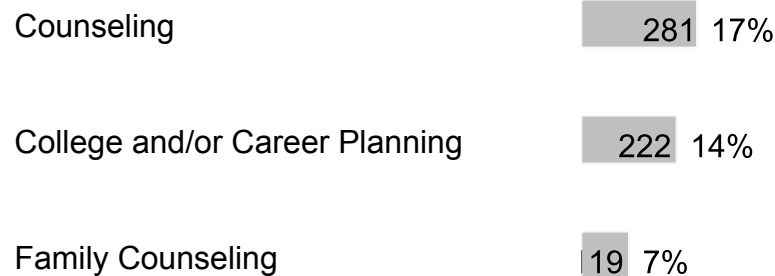
2271 respondents

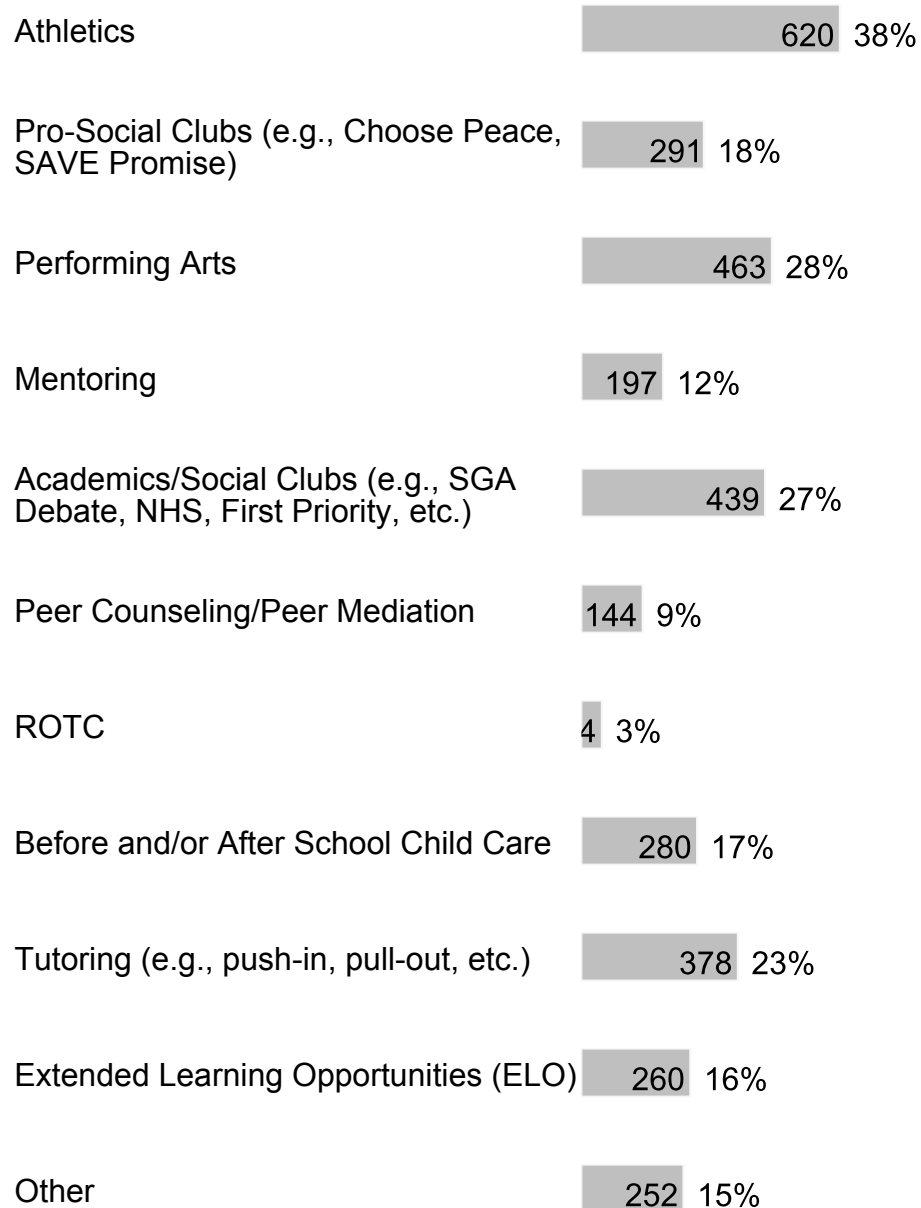
9. At our school, my child participates in the following programs/services (check all that apply):

Counseling	219	13%
College and/or Career Planning	25	7%
Family Counseling	0	4%
Athletics	372	22%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	243	14%
Performing Arts	278	16%



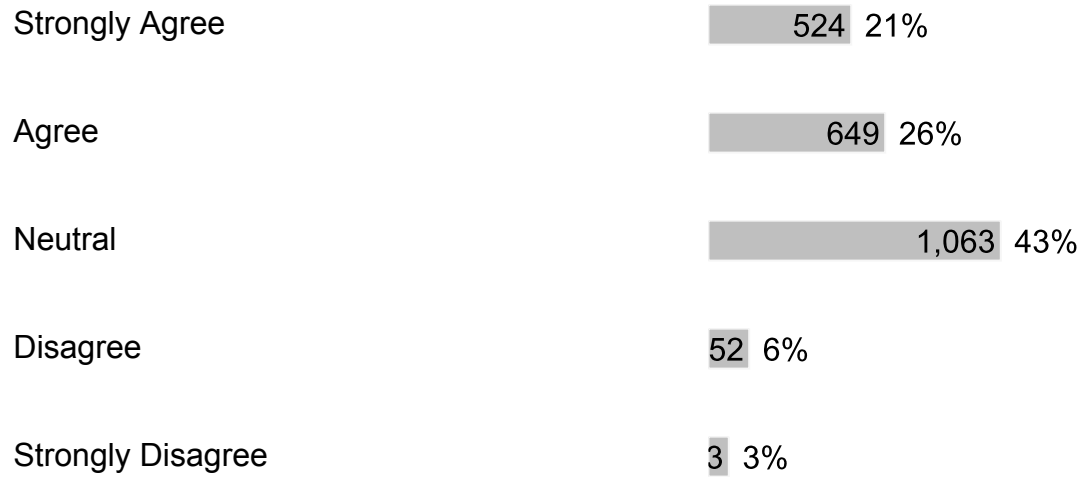
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





1643 respondents

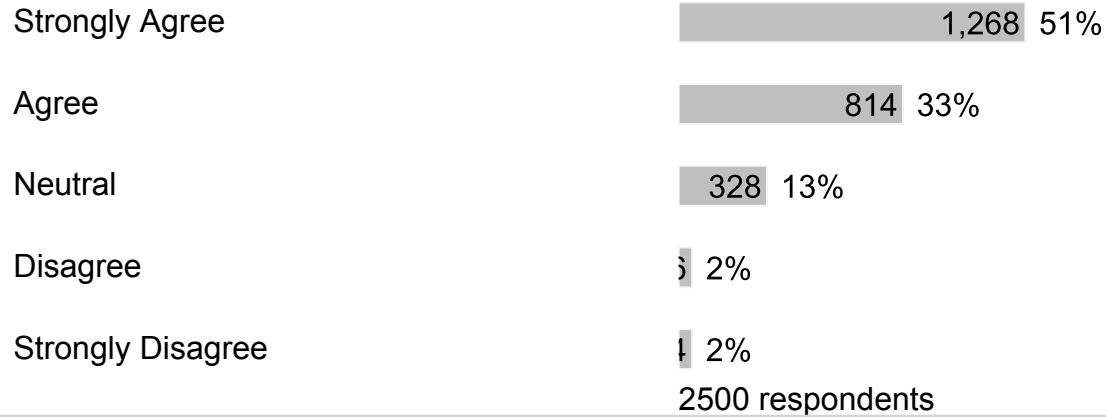
11. Our school has a family resource center and/or a staff member assigned to work with families.



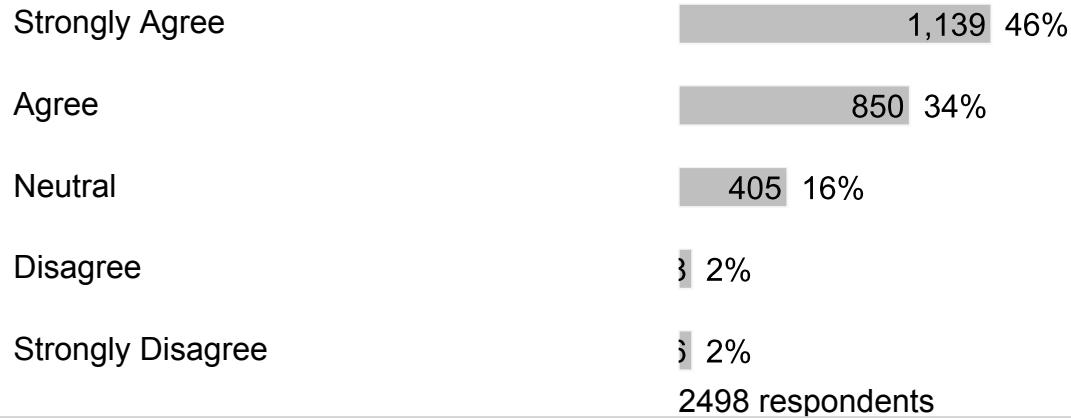
2451 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 2%

Strongly Disagree 2%

2490 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 1,045 42%

Agree 961 39%

Neutral 380 15%

Disagree 6 3%

Strongly Disagree 1 1%

2489 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 1,069 43%

Agree 973 39%

Neutral 301 12%

Disagree 15 4%

Strongly Disagree 5 2%

2493 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 1,007 40%

Agree 1,049 42%

Neutral	312	13%
Disagree	0	3%
Strongly Disagree	5	2%

2493 respondents

7. Our school has high expectations for students.

Strongly Agree	1,120	45%
Agree	1,018	41%
Neutral	279	11%
Disagree	5	2%
Strongly Disagree	1	1%

2498 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	1,094	44%
Agree	1,002	40%
Neutral	267	11%
Disagree	12	4%
Strongly Disagree	1	2%

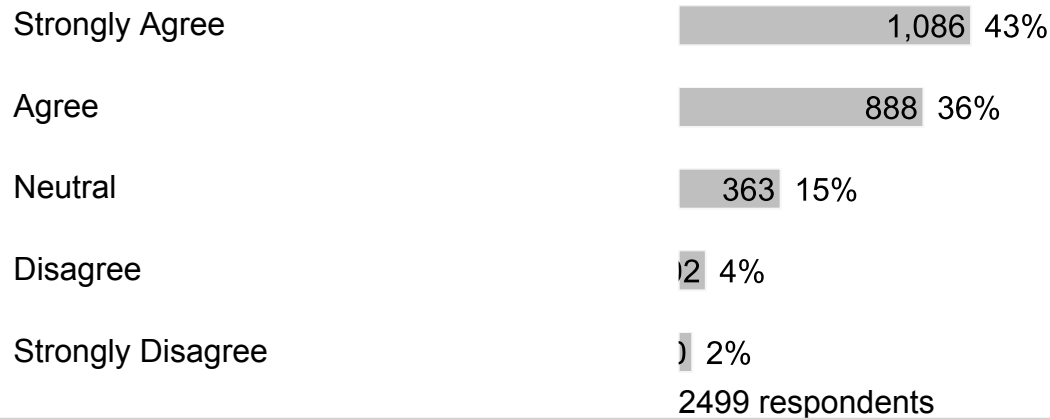
2496 respondents

9. My child's teachers give work that challenges my child.

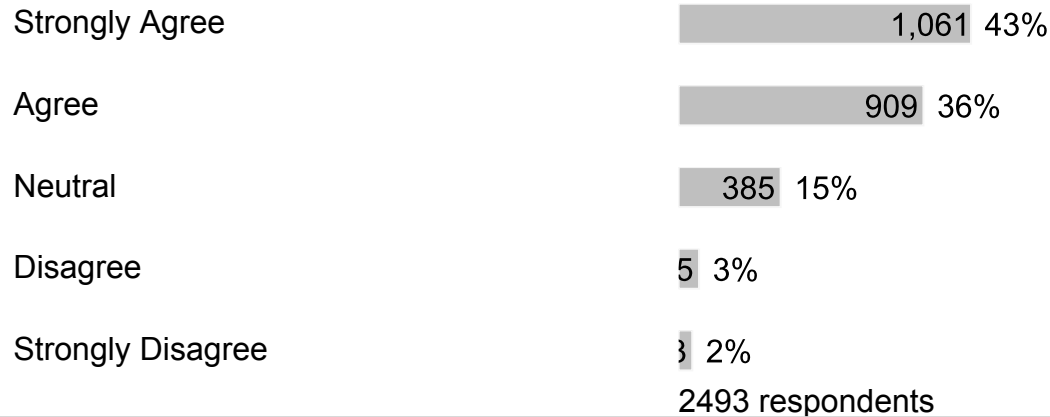
Strongly Agree	1,112	45%
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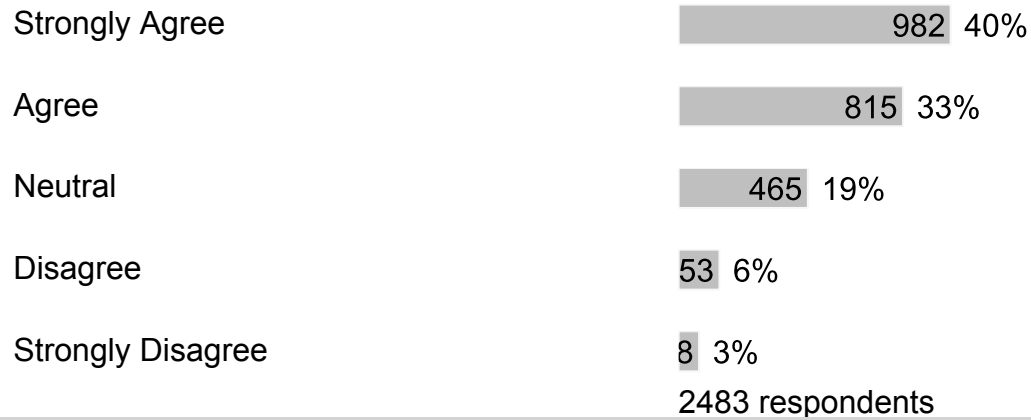
10. My child's teachers work as a team to help my child learn.



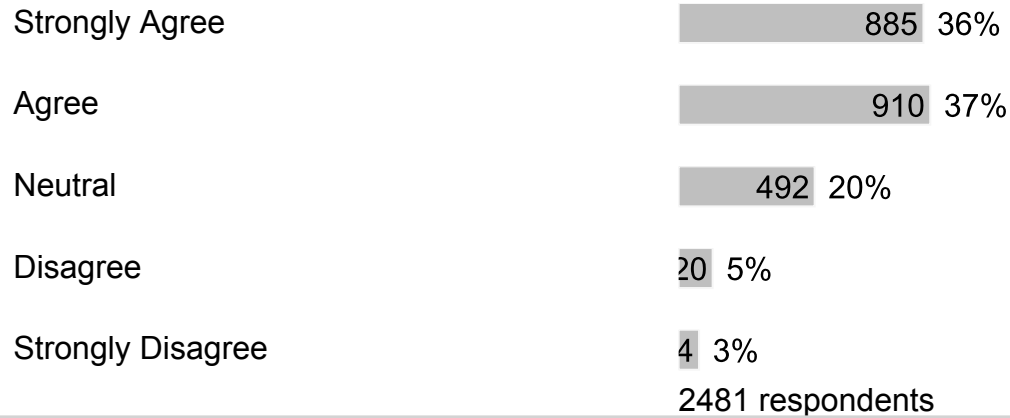
11. My child's teachers use a variety of teaching strategies.



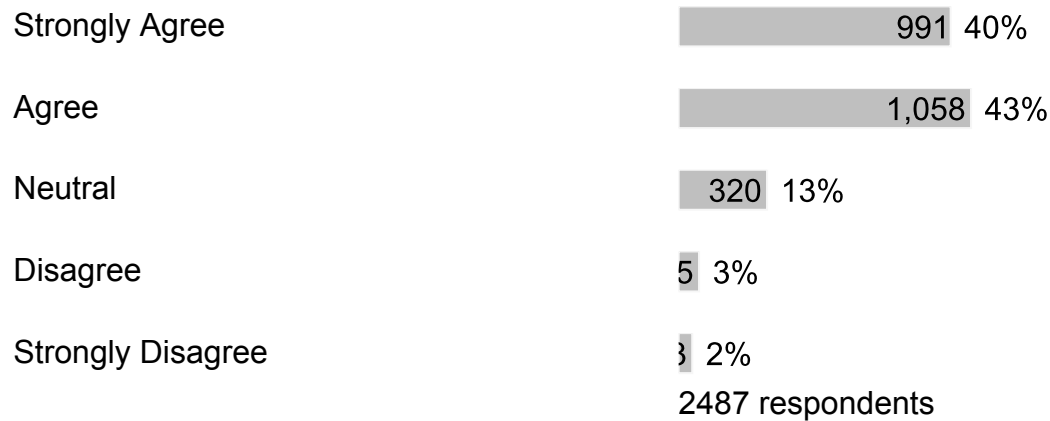
12. My child's teachers adjust the instruction to meet my child's learning needs.



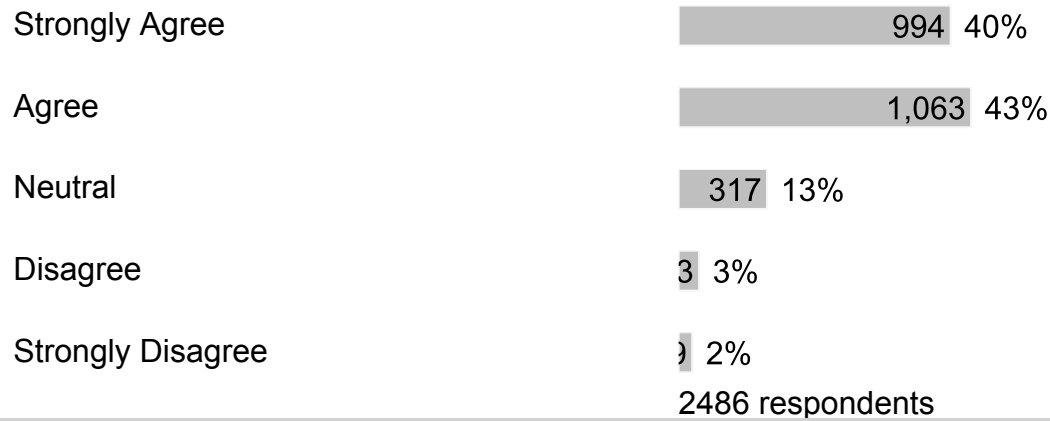
13. My child sees a relationship between what is being taught and everyday life.



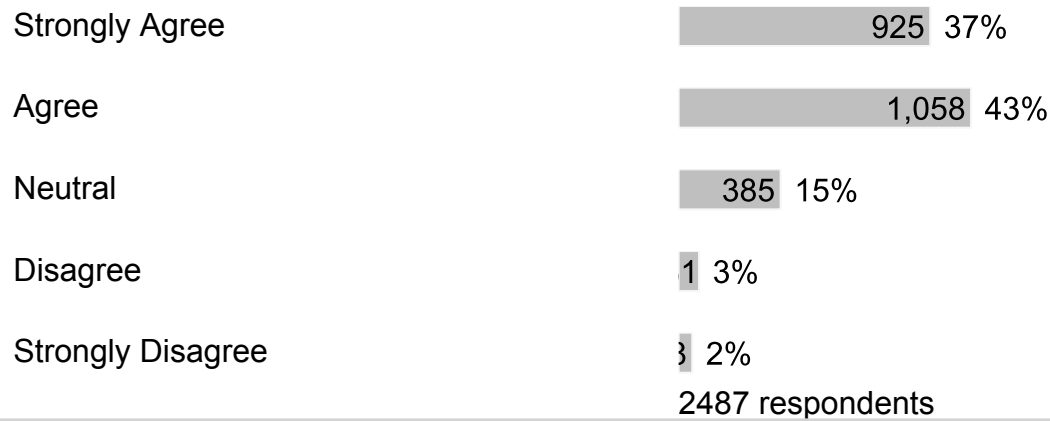
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 15 5%
2484 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 1,083 44%
Agree 918 37%
Neutral 306 12%
Disagree 18 4%
Strongly Disagree 3 3%
2478 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 982 40%
Agree 743 30%
Neutral 352 14%
Disagree 218 9%
Strongly Disagree 82 7%
2477 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 1,021 41%
Agree 979 40%
Neutral 338 14%

Disagree	0	3%
Strongly Disagree	0	2%

2477 respondents

21. Families are encouraged to volunteer.

Strongly Agree	1,060	43%
Agree	885	36%
Neutral	389	16%
Disagree	88	4%
Strongly Disagree	33	2%

2480 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree	1,050	42%
Agree	955	39%
Neutral	368	15%
Disagree	77	3%
Strongly Disagree	39	2%

2479 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree	990	40%
Agree	959	39%

Neutral	373	15%
Disagree	14	4%
Strongly Disagree	3	2%

2475 respondents

24. Our school reports the achievement of school goals.

Strongly Agree	991	40%
Agree	954	39%
Neutral	387	16%
Disagree	18	4%
Strongly Disagree	3	2%

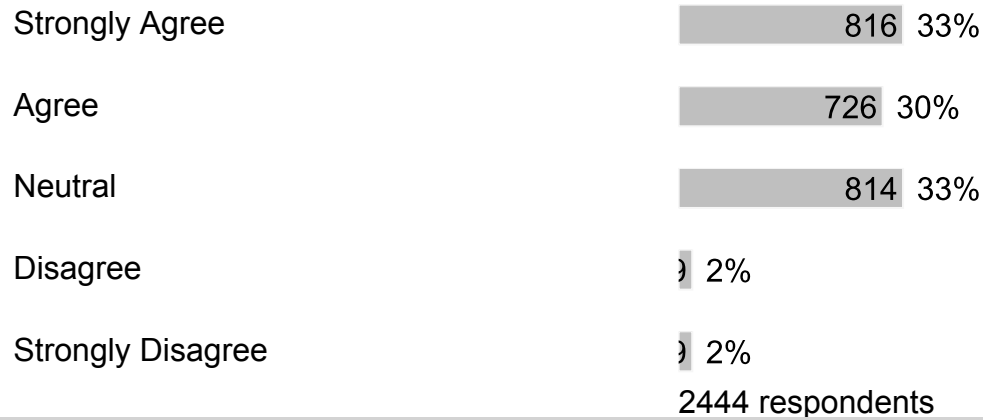
2466 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

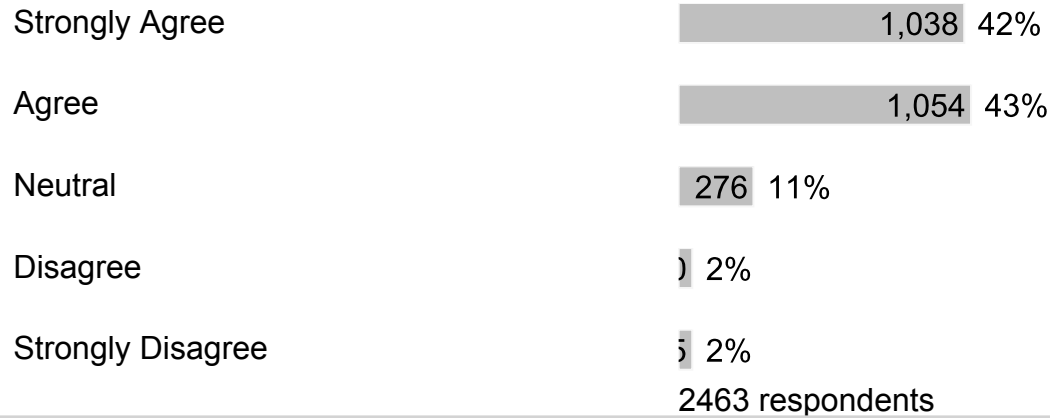
Strongly Agree	1,032	42%
Agree	891	36%
Neutral	467	19%
Disagree	1	1%
Strongly Disagree	1	1%

2460 respondents

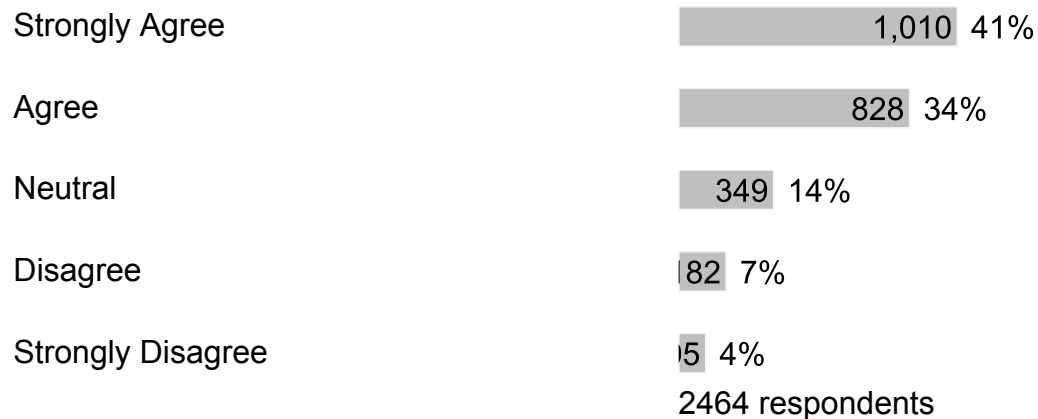
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



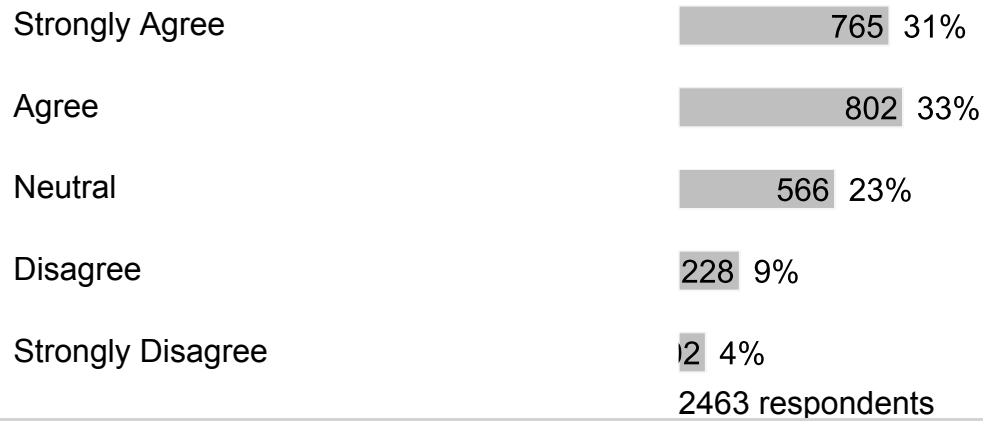
27. Our school communicates information in ways that are easy for families to understand.



28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

8 3%
2466 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 2551 response(s)
152 school(s) included

Appendix

Schools

Broward County Public Schools
Park Trails Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Plantation Elementary School
The Quest Center
Endeavour Primary Learning Center
Driftwood Middle School
Nova Middle School
Fairway Elementary School
Harbordale Elementary School
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School
Stoneman Douglas High School
Floranada Elementary School
Park Lakes Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Piper High School
Coral Springs Middle School

Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
South Plantation High School
Tamarac Elementary School
Coral Glades High School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Miramar Elementary School
Western High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Silver Lakes Elementary School
North Side Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School

Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Indian Trace Elementary School
Walker Elementary School
Rock Island Elementary School
Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
Croissant Park Elementary School
Riverside Elementary School
Cooper City High School
Margate Elementary School
Riverglades Elementary School
New River Middle School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
Nova Blanche Forman Elementary School
Broward Estates Elementary School
Winston Park Elementary School
Coral Park Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Henry D. Perry Educational Center
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Blanche Ely High School
Stranahan High School

Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Mirror Lake Elementary School
Deerfield Beach High School
Challenger Elementary School
Sheridan Park Elementary School
Falcon Cove Middle School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Pines Middle School
Forest Glen Middle School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary