

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/19/2025





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Custom Survey

1 survey(s) 56 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	6	11%
Female	46	84%
Prefer not to answer	3	5%

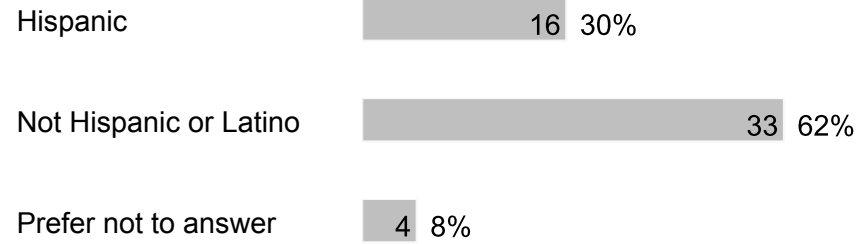
55 respondents

2. Ethnicity

Asian	6	11%
Black or African American	11	20%
White	28	52%
Multiracial	5	9%
Other	4	7%

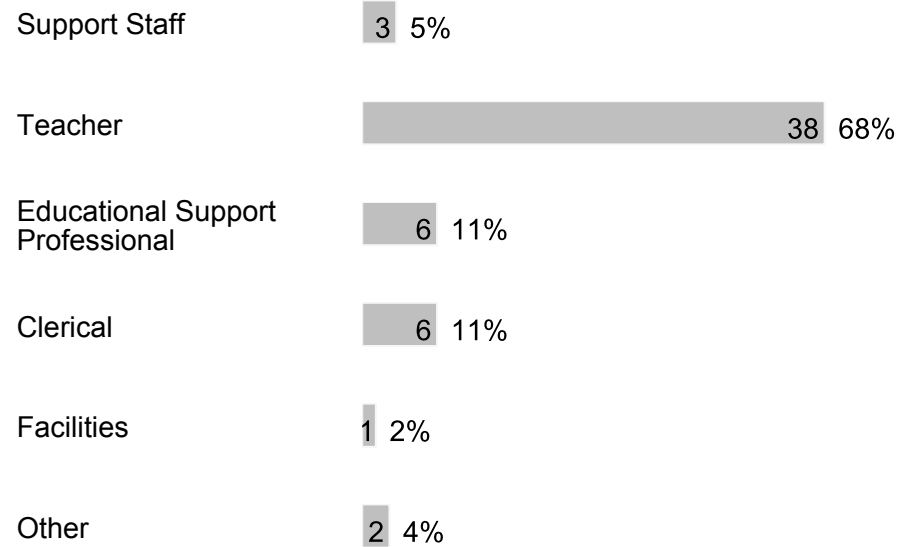
54 respondents

3. Ethnicity



53 respondents

4. Role



56 respondents

5. Experience



11 - 20 years



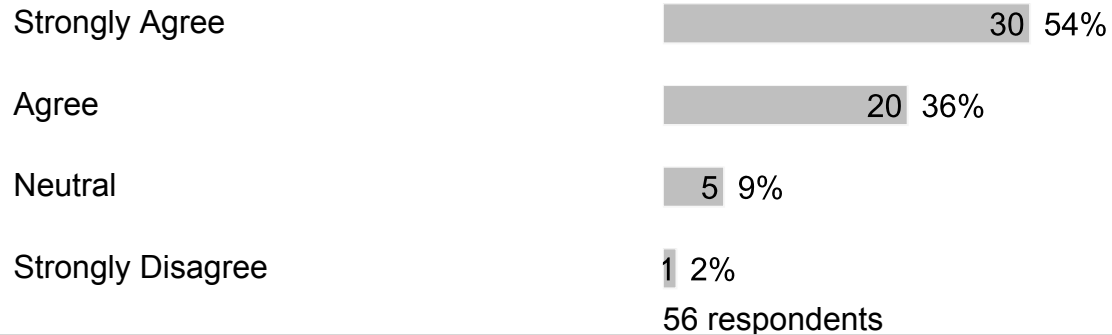
More than 20 years



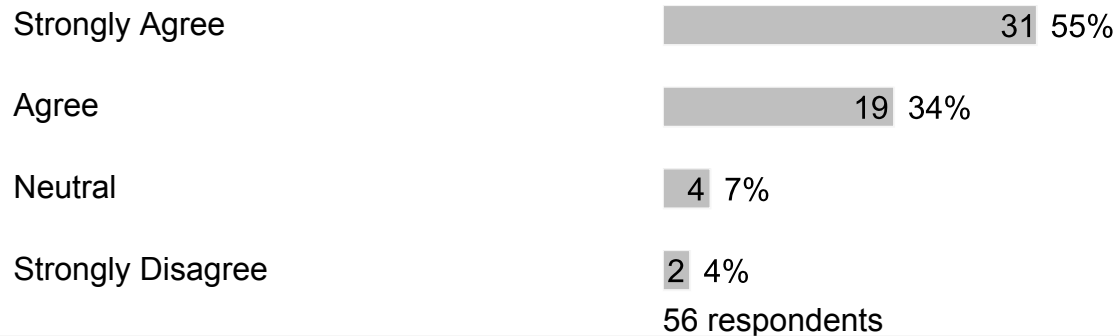
56 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Disagree 11 20%

Strongly Disagree 11 20%

56 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 9 16%

No 47 84%

56 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 9 16%

Addressed the incident myself 7 13%

Confronted the alleged bully(ies) directly 3 5%

Contacted the parents/guardians of the alleged bully(ies) 4 7%

Does not apply to me 44 79%

56 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 10 18%

Don't know 2 4%

Does not apply to me 44 79%

56 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 30 54%

Agree 22 39%

Neutral 3 5%

Disagree 1 2%

56 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  38 68%

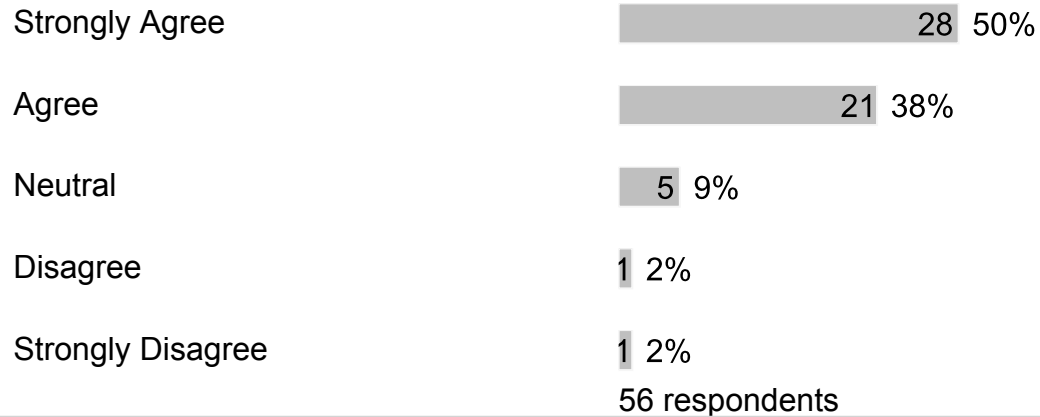
Agree  17 30%

Strongly Disagree  1 2%

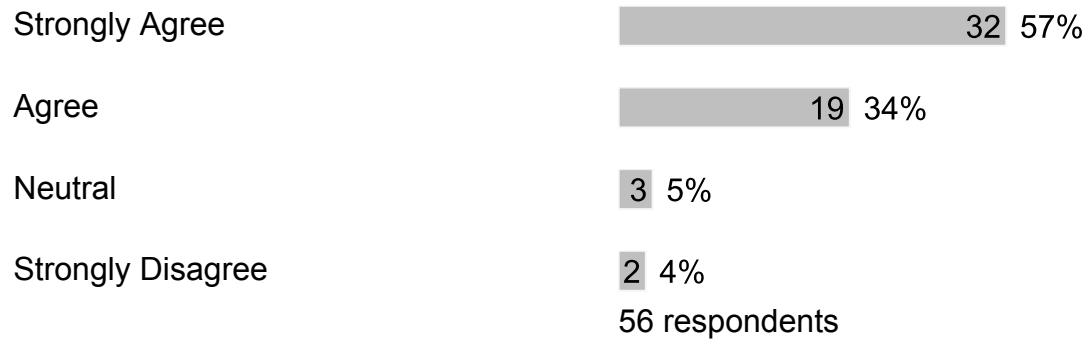
56 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 28 50%

Agree 25 45%

Neutral 3 5%

56 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 44 79%

Agree 10 18%

Neutral 2 4%

56 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 35 63%

Agree 18 32%

Neutral 2 4%

Strongly Disagree 1 2%

56 respondents

4. In my school, adults treat students with respect.

Strongly Agree 23 41%

Agree 28 50%

Neutral 2 4%

Disagree 2 4%

Strongly Disagree 1 2%

56 respondents

5. In my school, students treat adults with respect.

Strongly Agree 11 20%

Agree 28 50%

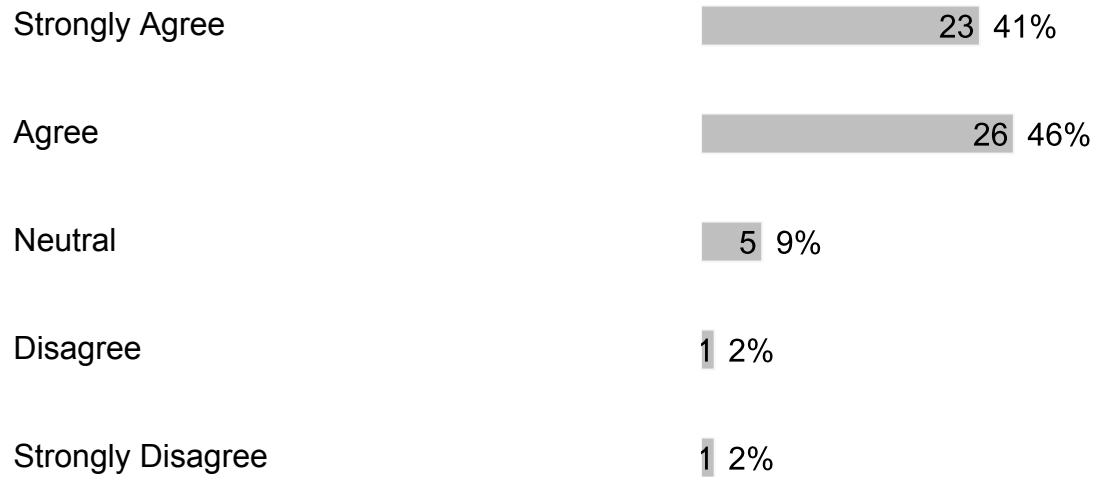
Neutral 10 18%

Disagree 5 9%

Strongly Disagree 2 4%

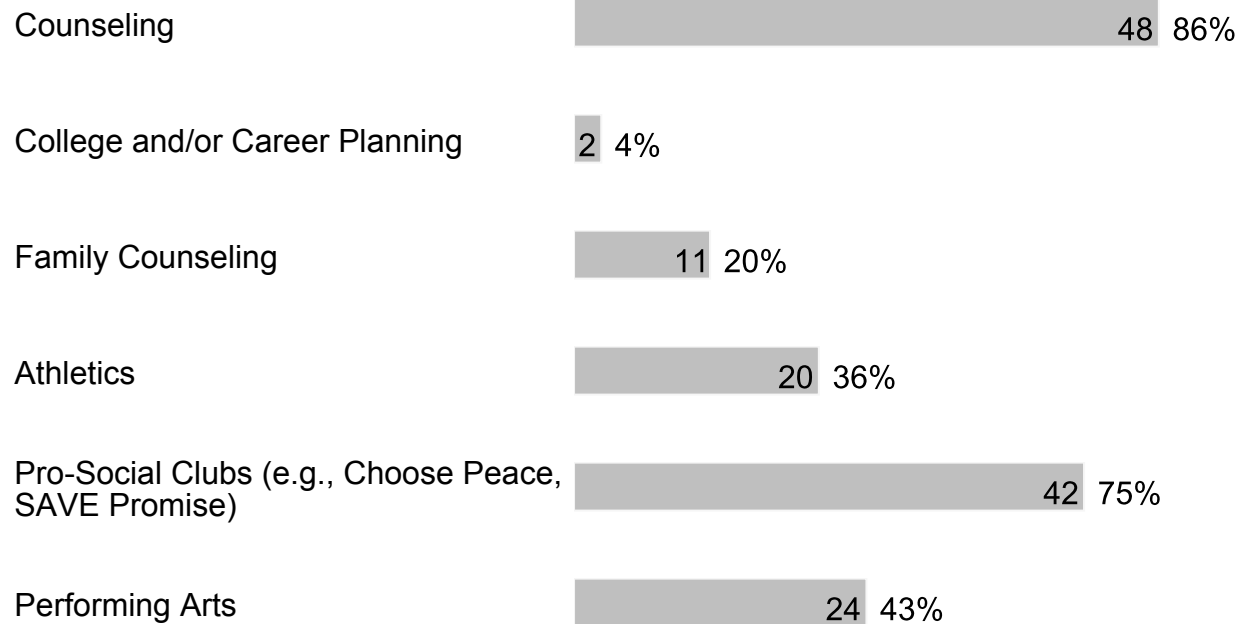
56 respondents

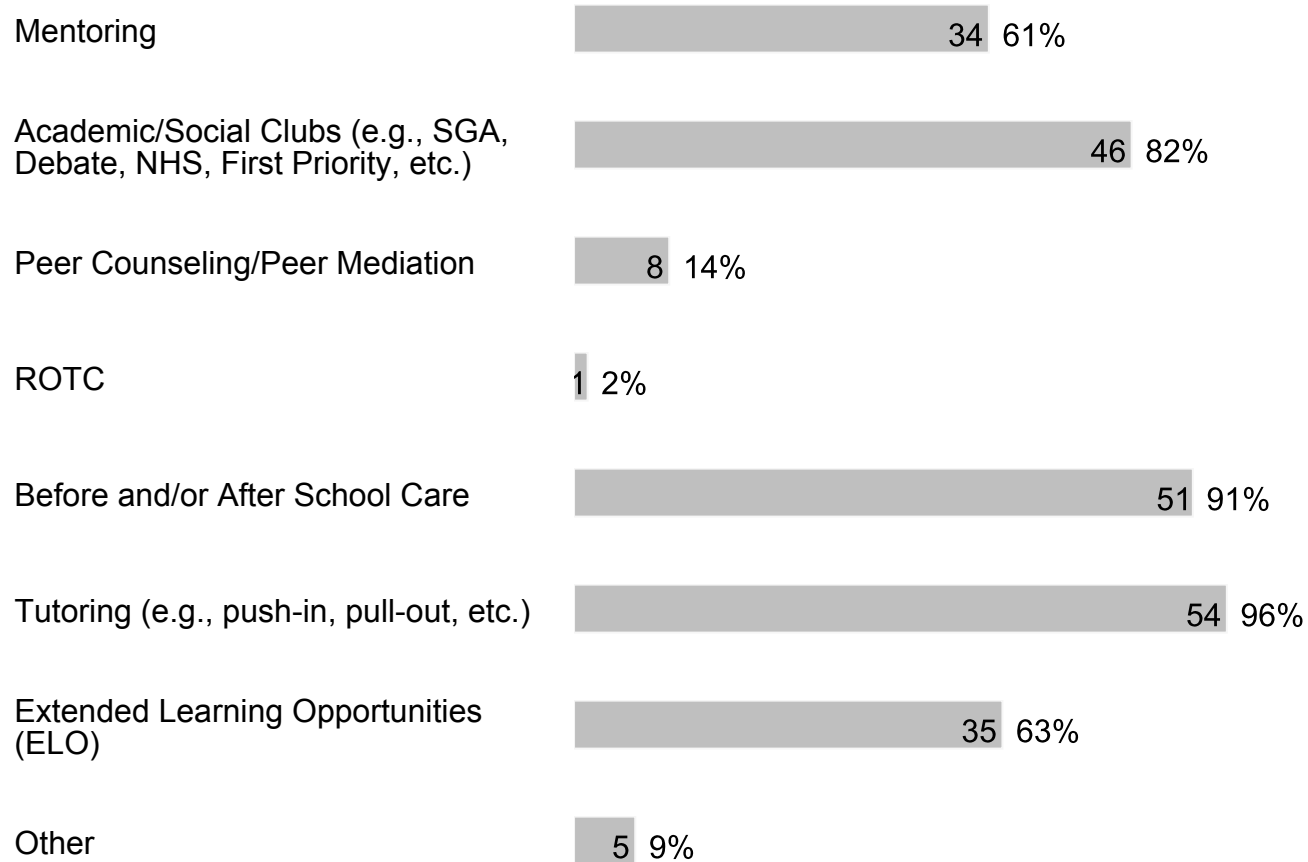
6. In my school, colleagues/adults treat each other with respect.



56 respondents

7. At my school the following programs/services are available (check all that apply):





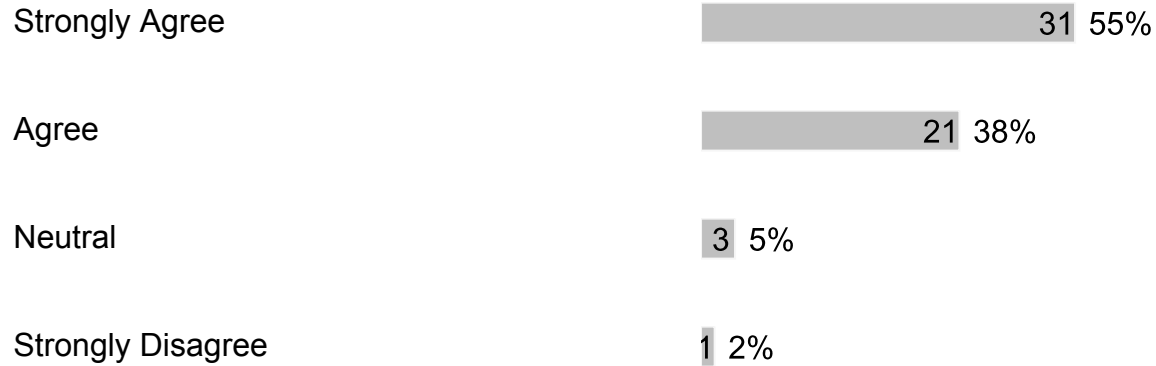
56 respondents

8. Our school implements changes based on the feedback from staff.



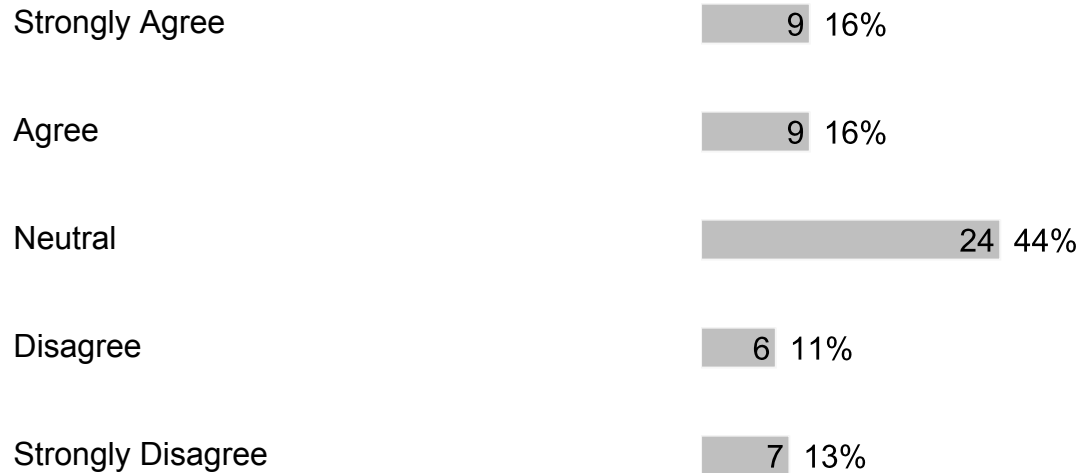
56 respondents

9. Our school maintains facilities that support student learning.



56 respondents

10. I enjoy eating food prepared by the cafeteria.



55 respondents

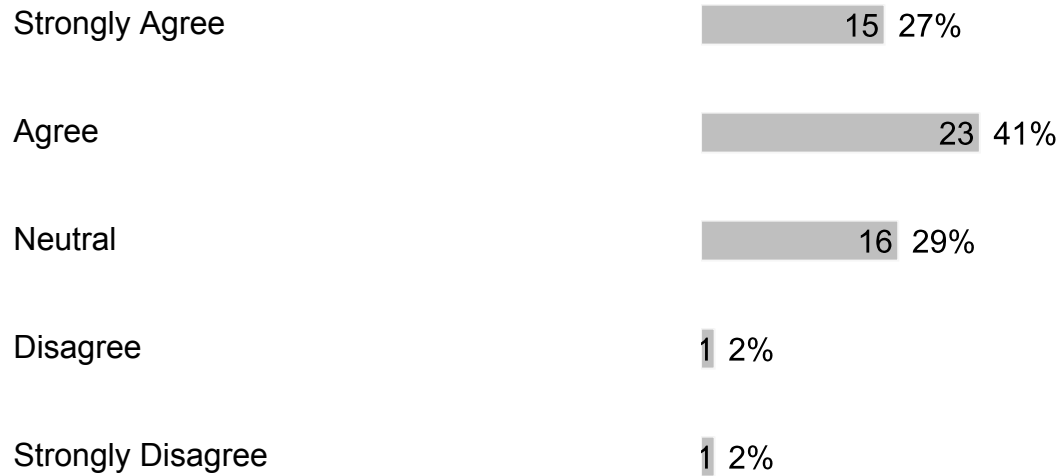
11. Families regularly participate in school involvement activities offered by our school.





56 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



56 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Neutral 14 25%

Disagree 1 2%

Strongly Disagree 1 2%

56 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree 32 57%

Agree 21 38%

Neutral 2 4%

Strongly Disagree 1 2%

56 respondents

2. Our school has a continuous improvement process.

Strongly Agree 31 55%

Agree 23 41%

Neutral 1 2%

Strongly Disagree 1 2%

56 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree 36 64%

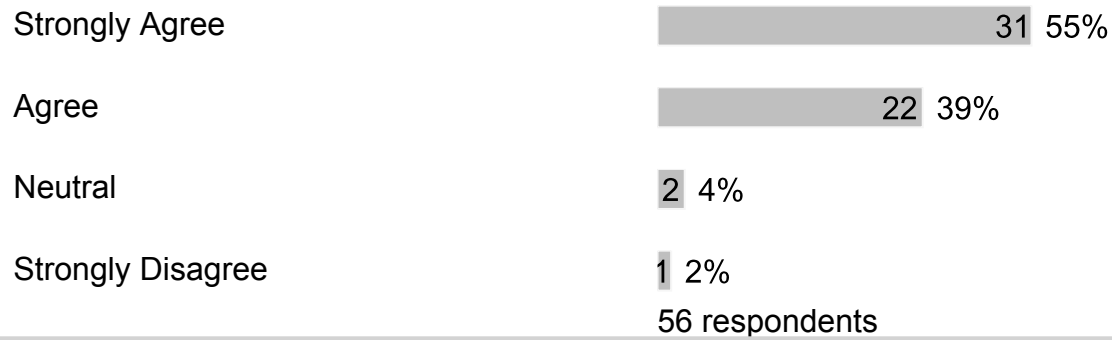
Agree 17 30%

Neutral 2 4%

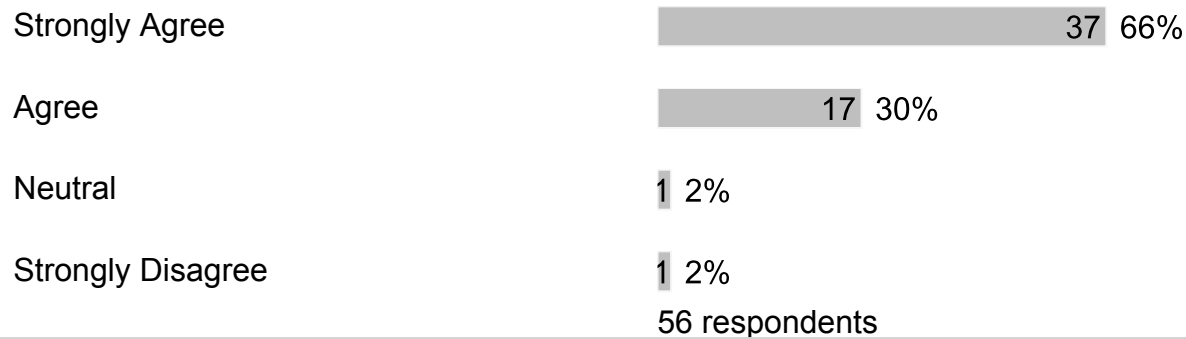
Strongly Disagree 1 2%

56 respondents

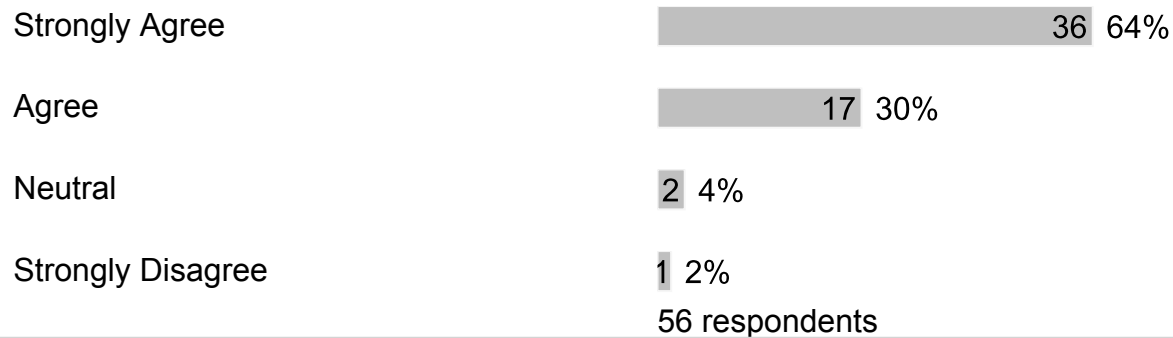
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.

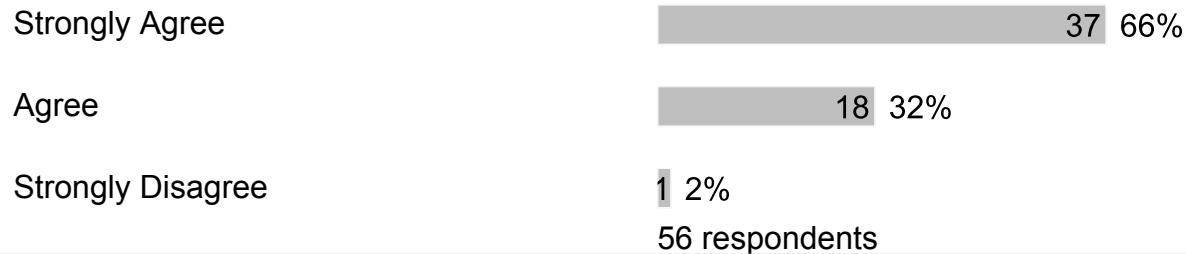


7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

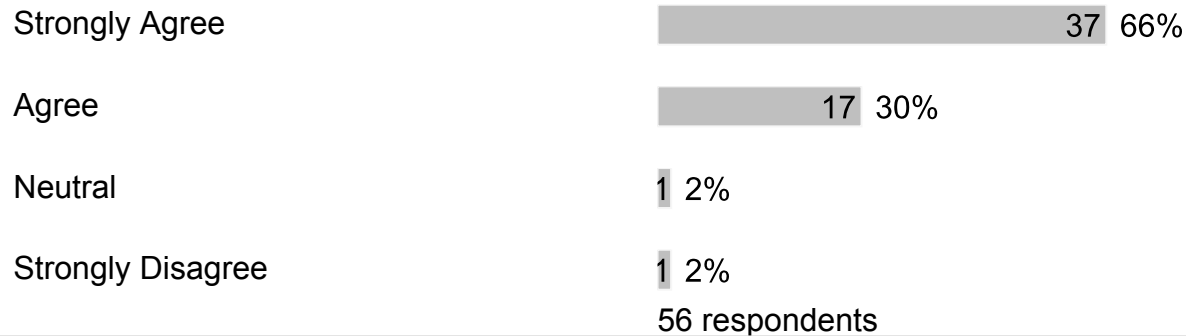




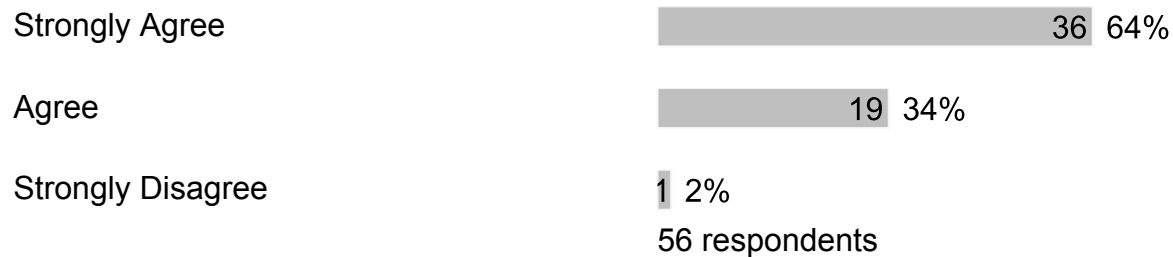
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



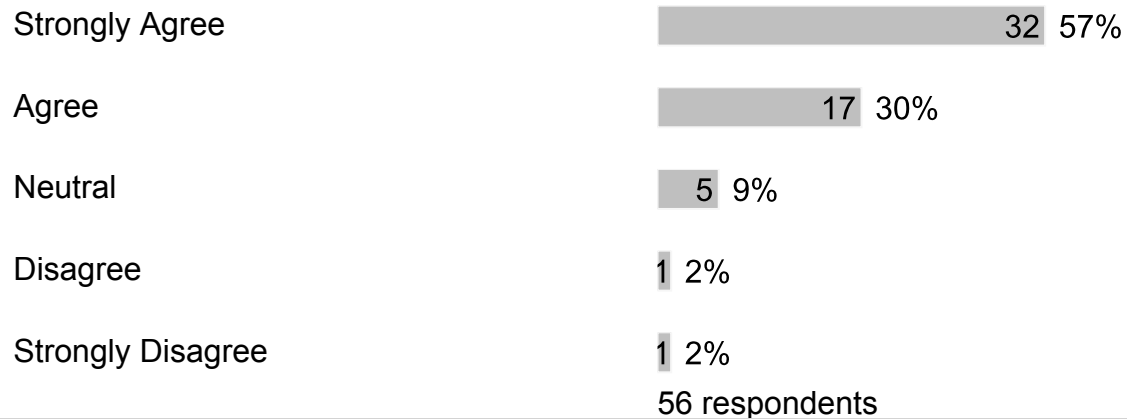
9. Our school uses the results of student assessments to improve teaching and learning.



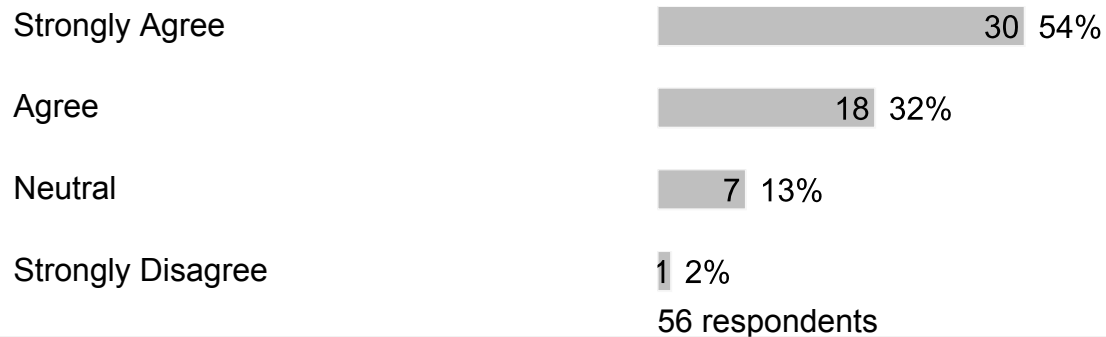
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



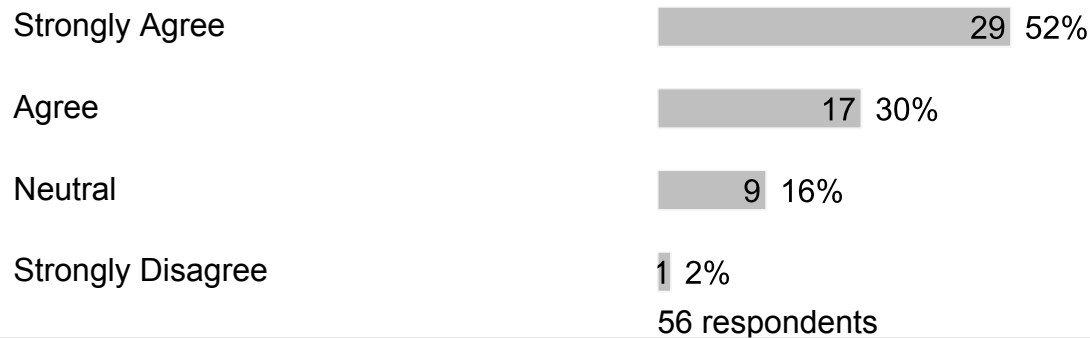
11. In our school, a formal process is in place to support new staff members in their professional practice.



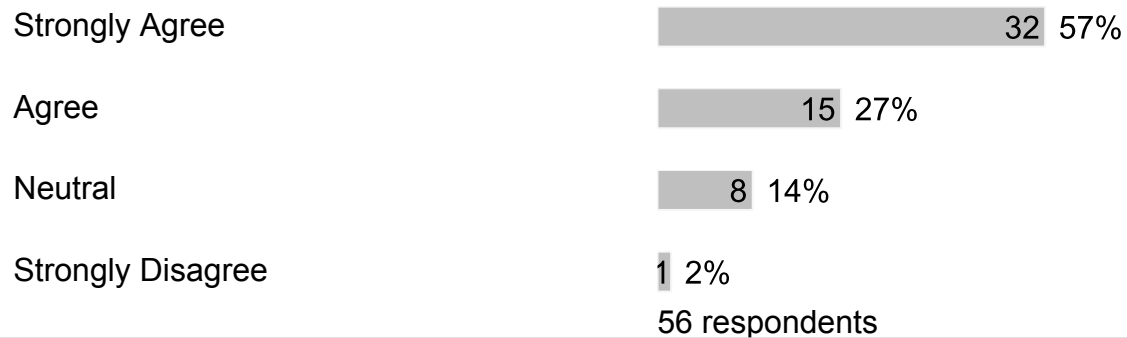
12. My lessons provide opportunities for students to be actively engaged in their learning.



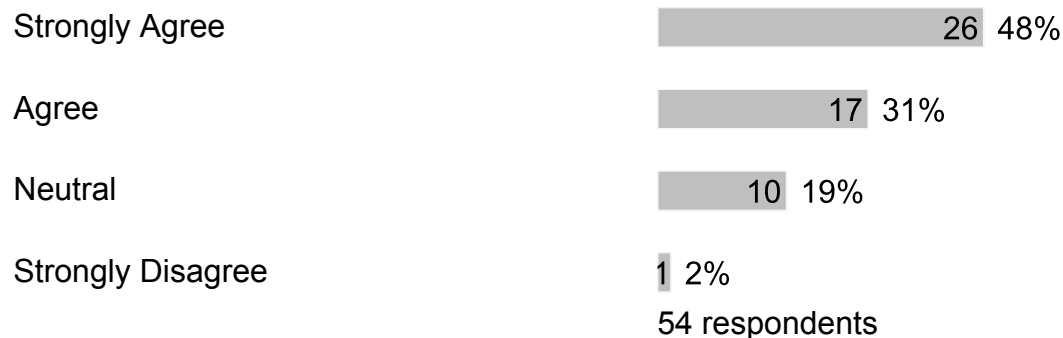
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



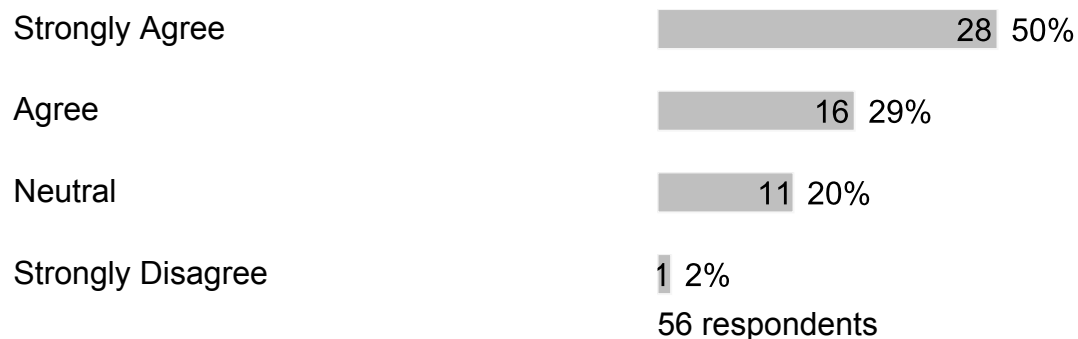
14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



Neutral 5 9%

Strongly Disagree 1 2%

56 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 32 57%

Agree 15 27%

Neutral 8 14%

Strongly Disagree 1 2%

56 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 30 54%

Agree 20 36%

Neutral 4 7%

Disagree 1 2%

Strongly Disagree 1 2%

56 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 31 55%

Agree 22 39%

Neutral 2 4%

Strongly Disagree 1 2%
56 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 32 57%
Agree 19 34%
Neutral 3 5%
Disagree 1 2%
Strongly Disagree 1 2%
56 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

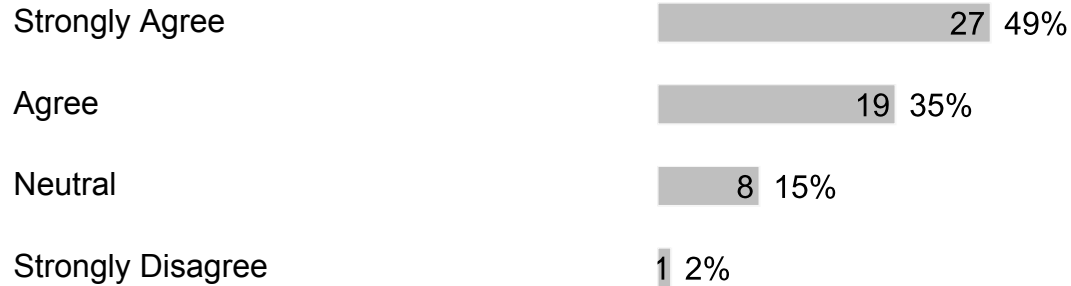
Strongly Agree 31 55%
Agree 18 32%
Neutral 6 11%
Strongly Disagree 1 2%
56 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 26 46%
Agree 22 39%
Neutral 7 13%
Strongly Disagree 1 2%

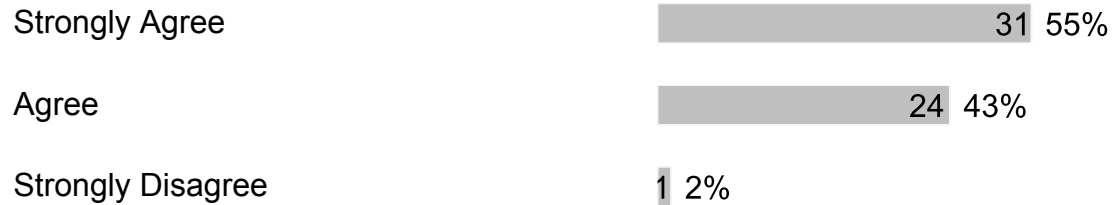
56 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



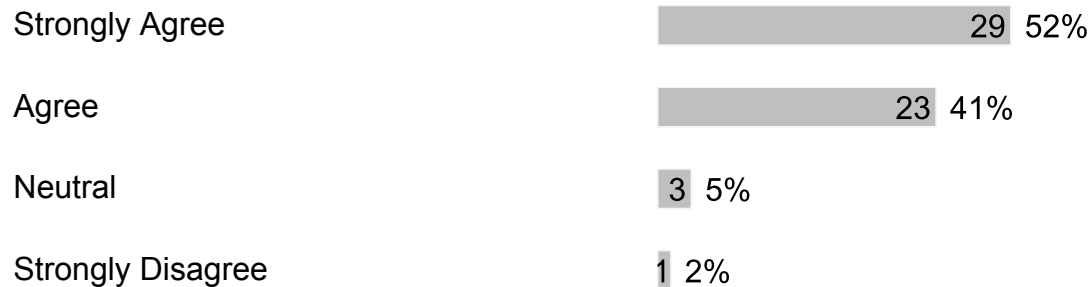
55 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



56 respondents

26. Most teachers report student progress in easy to understand language to families.



56 respondents

27. I provide students with timely feedback about their learning.



Neutral 9 16%

Strongly Disagree 1 2%

56 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year 27 48%

3 or more times per year 10 18%

Does not apply 19 34%

56 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 36 64%

Agree 16 29%

Neutral 3 5%

Strongly Disagree 1 2%

56 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 33 59%

Agree 15 27%

Neutral 7 13%

Strongly Disagree 1 2%
56 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 22 39%
Agree 10 18%
Neutral 19 34%
Disagree 4 7%
Strongly Disagree 1 2%
56 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 34 61%
Agree 18 32%
Neutral 3 5%
Strongly Disagree 1 2%
56 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 32 57%
Agree 19 34%
Neutral 4 7%
Strongly Disagree 1 2%

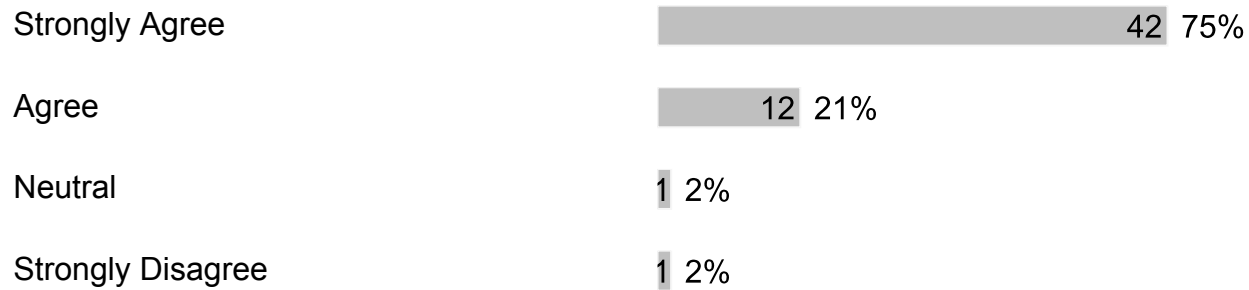
56 respondents

34. I am accessible via (check all that apply):



56 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



56 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report