

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/02/2025



surveys

Custom Survey

1 survey(s) 84 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

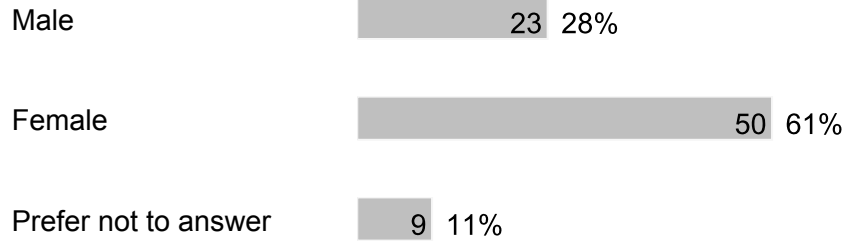
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

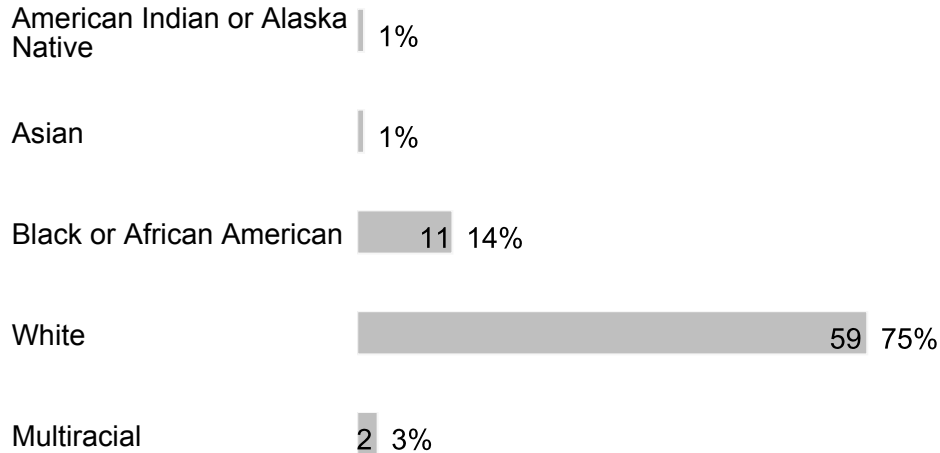
Number of Responses | Percentages of Total Responses

1. Gender



82 respondents

2. Ethnicity



Other 5 6%

79 respondents

3. Ethnicity

Hispanic 17 22%

Not Hispanic or Latino 49 62%

Prefer not to answer 13 16%

79 respondents

4. Role

School Administrator 1 1%

Support Staff 7 8%

Teacher 65 77%

Educational Support Professional 1 1%

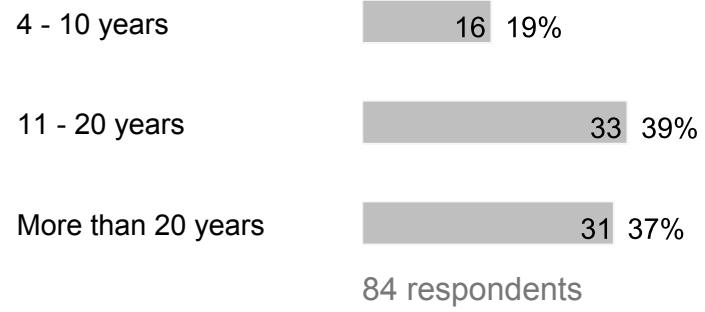
Clerical 5 6%

Other 5 6%

84 respondents

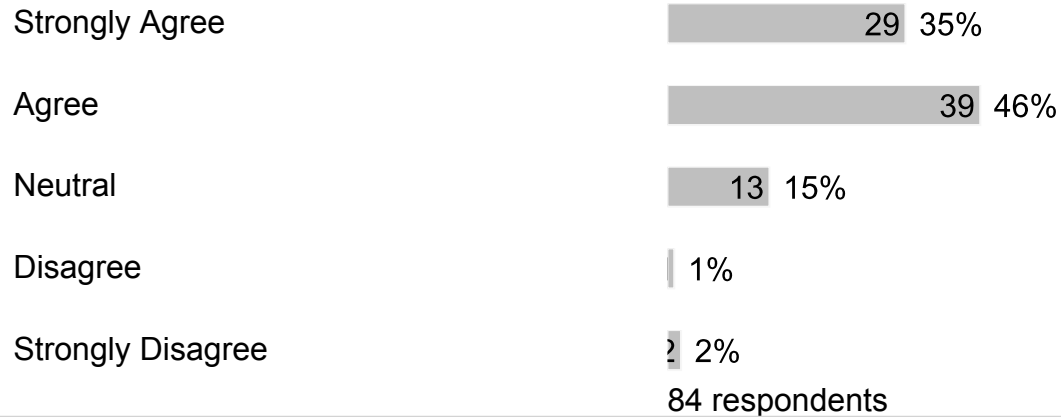
5. Experience

1 - 3 years 4 5%



C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Disagree 13 15%

Strongly Disagree 2 2%

84 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 32 38%

No 52 62%

84 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 32 38%

Addressed the incident myself 11 13%

Confronted the alleged bully(ies) directly 5 6%

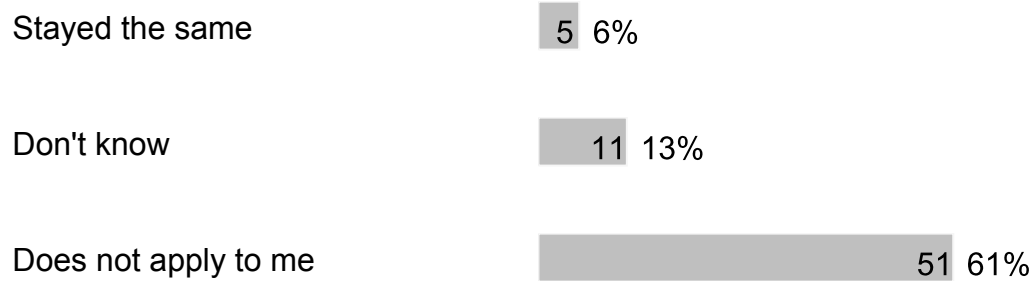
Contacted the parents/guardians of the alleged bully(ies) 5 6%

Does not apply to me 51 61%

84 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 17 20%



84 respondents

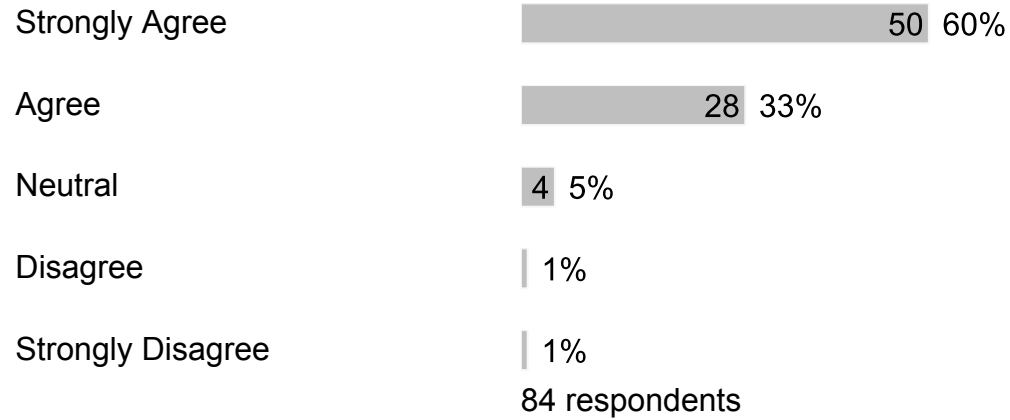
7. In my school, rules are applied equally to students.



83 respondents

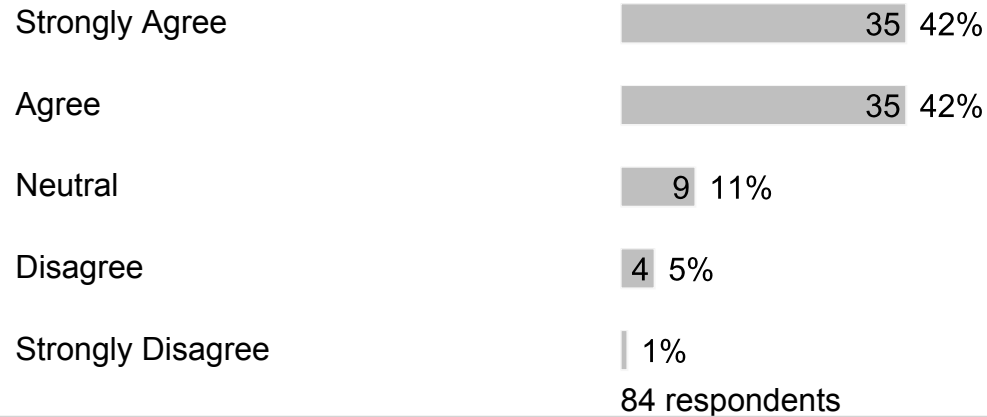
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

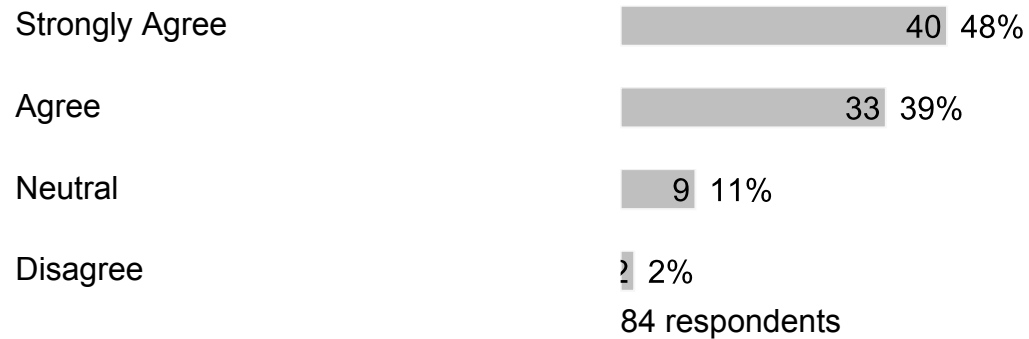


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 40 48%

Agree 40 48%

Neutral 4 5%

84 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 56 67%

Agree 26 31%

Neutral 2 2%

84 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 40 48%

Agree 29 35%

Neutral 9 11%

Disagree 5 6%

Strongly Disagree 1 1%

84 respondents

4. In my school, adults treat students with respect.

Strongly Agree 36 43%

Agree 40 48%

Neutral 7 8%

Disagree 1 1%

84 respondents

5. In my school, students treat adults with respect.

Strongly Agree 10 12%

Agree 29 35%

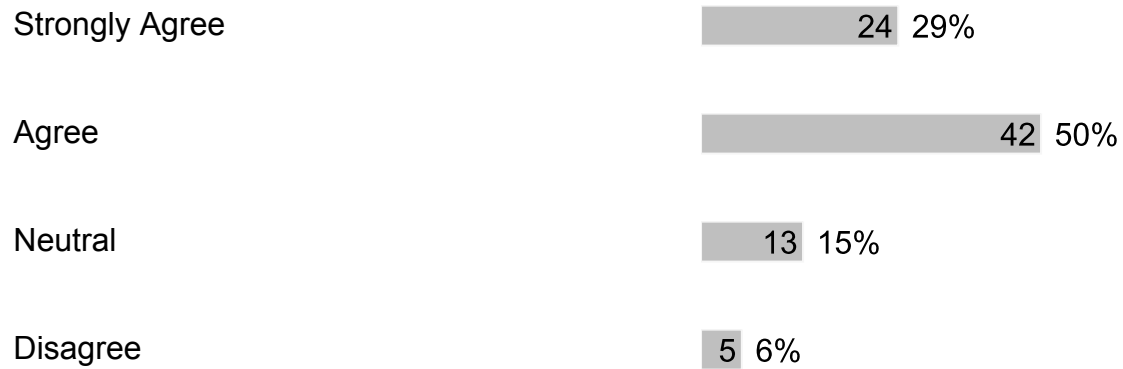
Neutral 26 31%

Disagree 10 12%

Strongly Disagree 9 11%

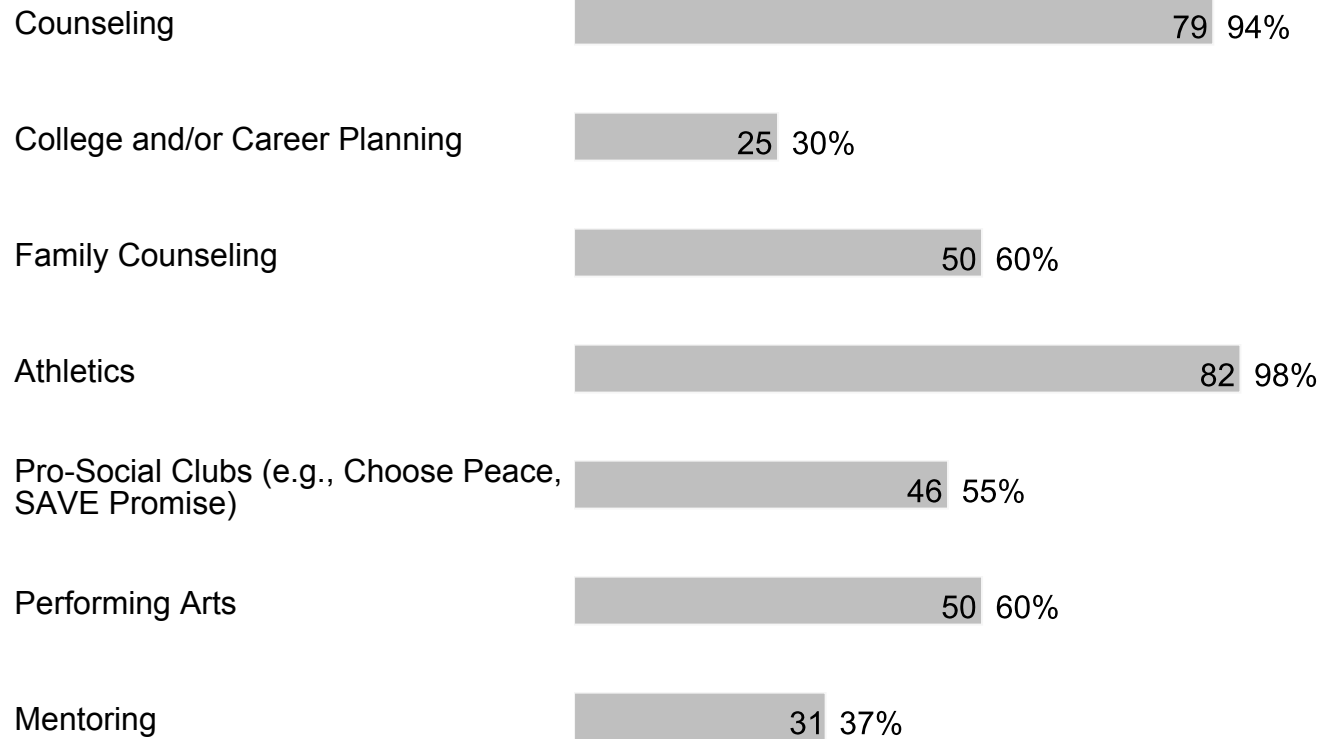
84 respondents

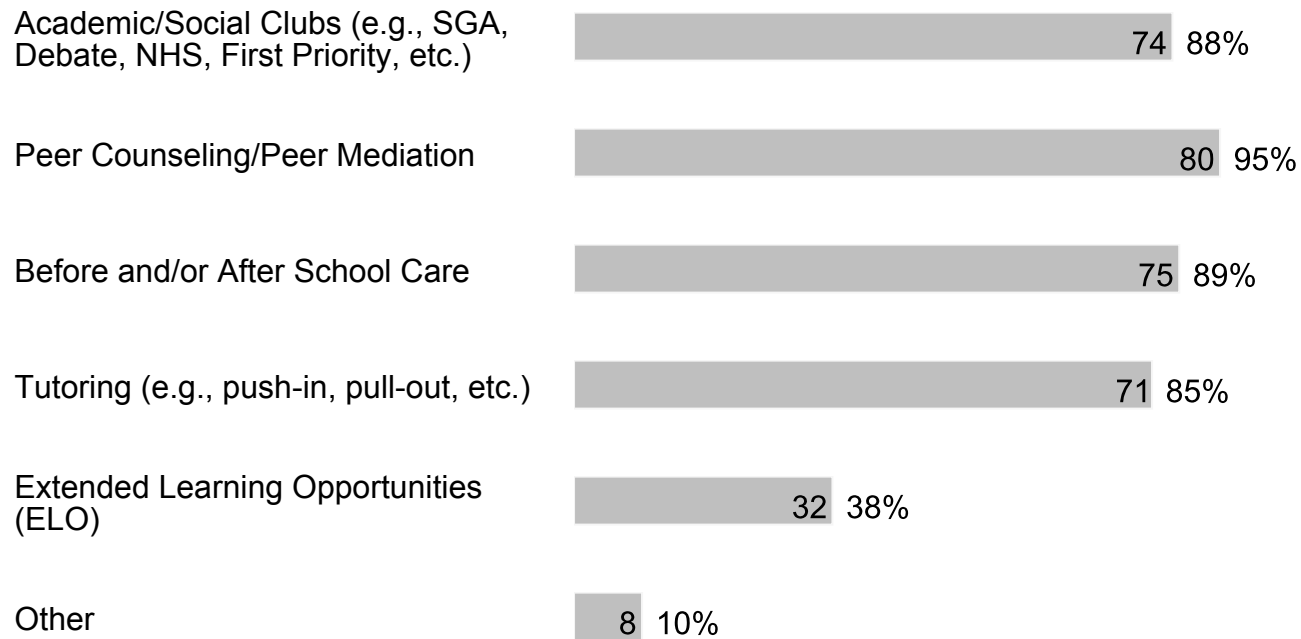
6. In my school, colleagues/adults treat each other with respect.



84 respondents

7. At my school the following programs/services are available (check all that apply):





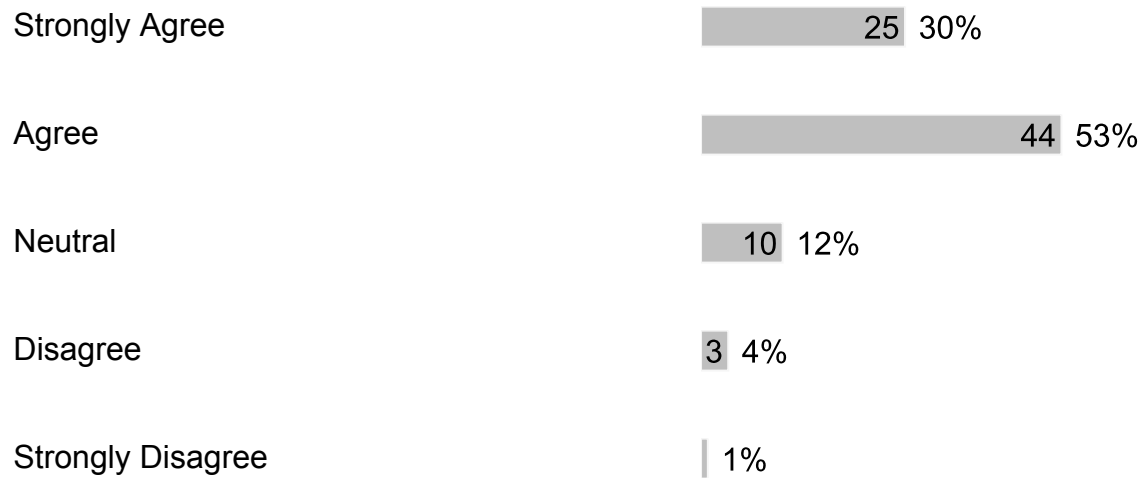
84 respondents

8. Our school implements changes based on the feedback from staff.



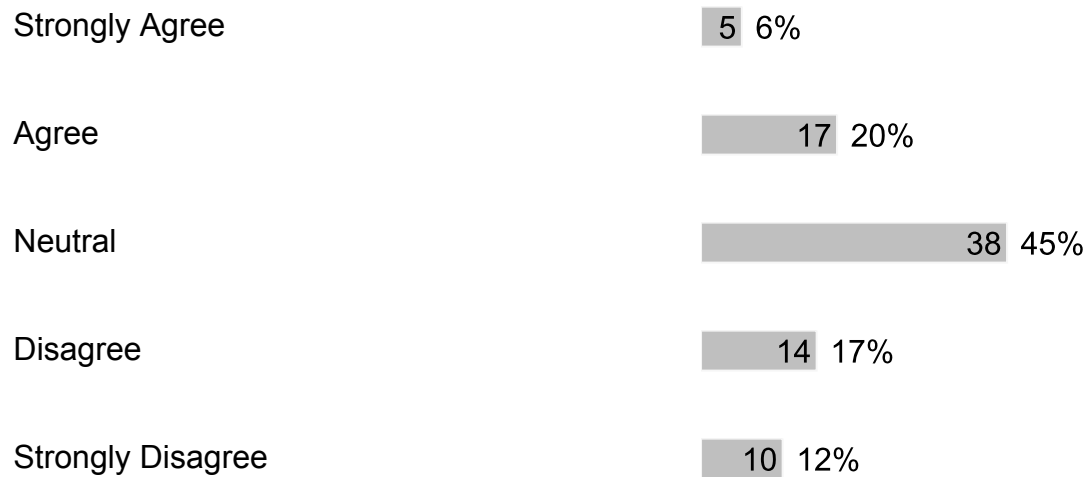
84 respondents

9. Our school maintains facilities that support student learning.



83 respondents

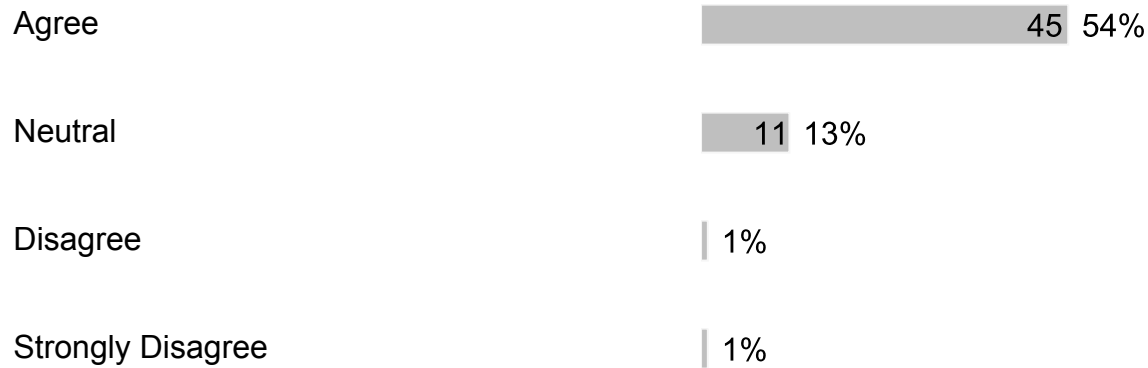
10. I enjoy eating food prepared by the cafeteria.



84 respondents

11. Families regularly participate in school involvement activities offered by our school.





84 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



83 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



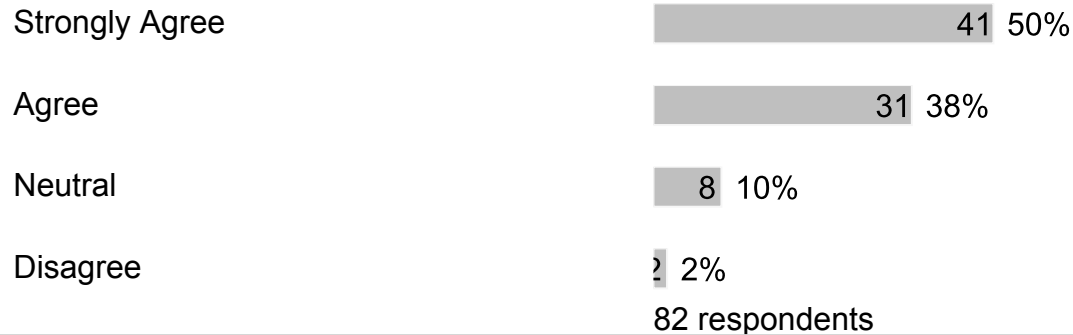
Disagree

3 4%

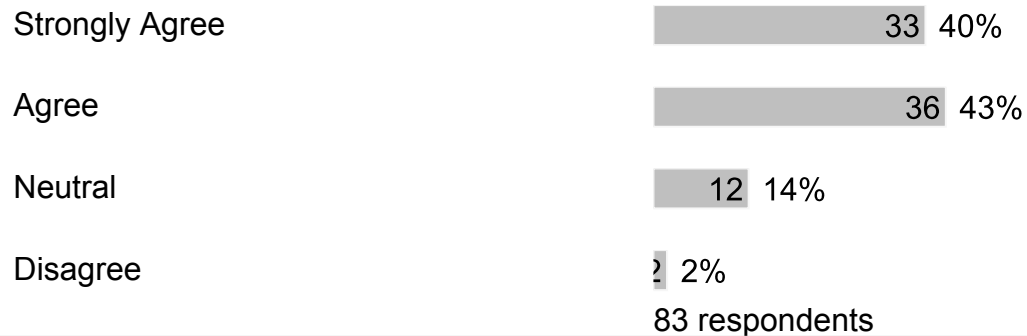
82 respondents

G. Section 6

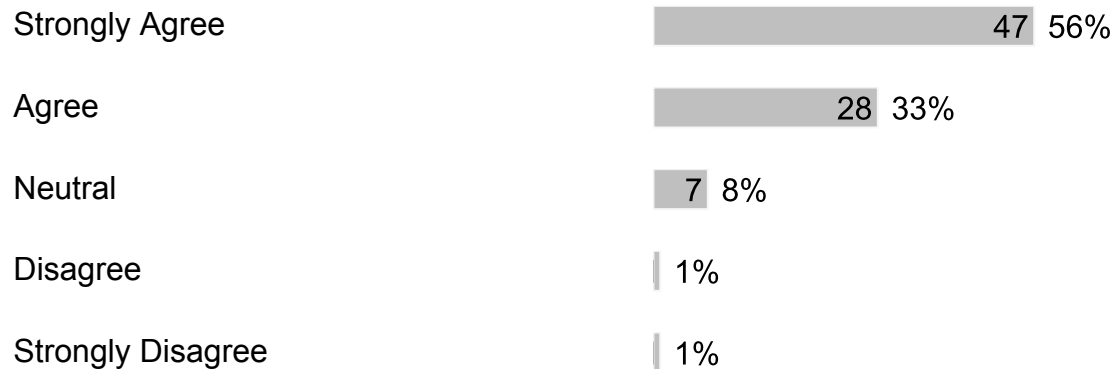
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



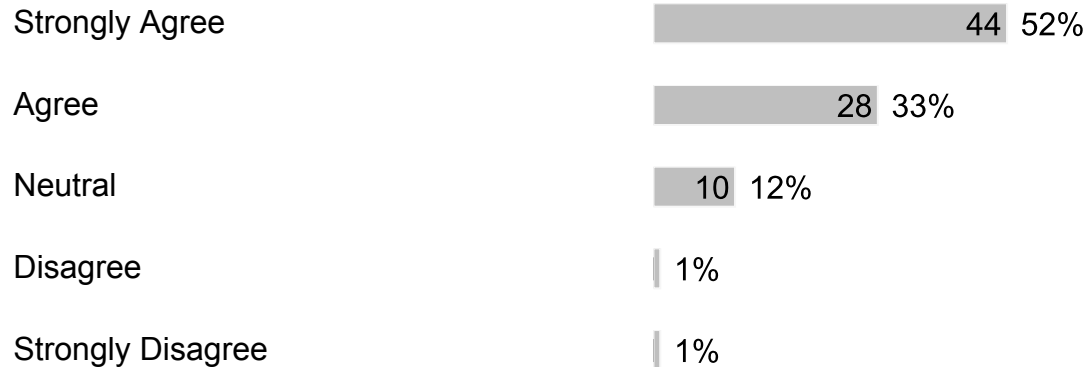
84 respondents

4. Our school's leaders hold themselves accountable for student learning.



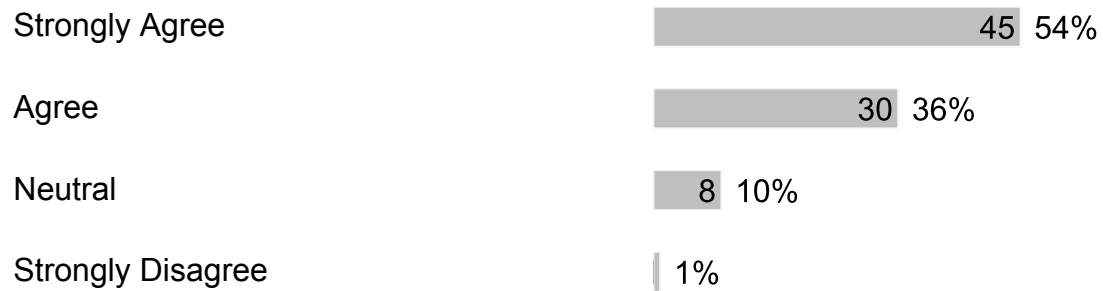
81 respondents

5. Our school's leaders hold all staff members accountable for student learning.



84 respondents

6. I receive feedback from my supervisor regarding my professional performance.



84 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



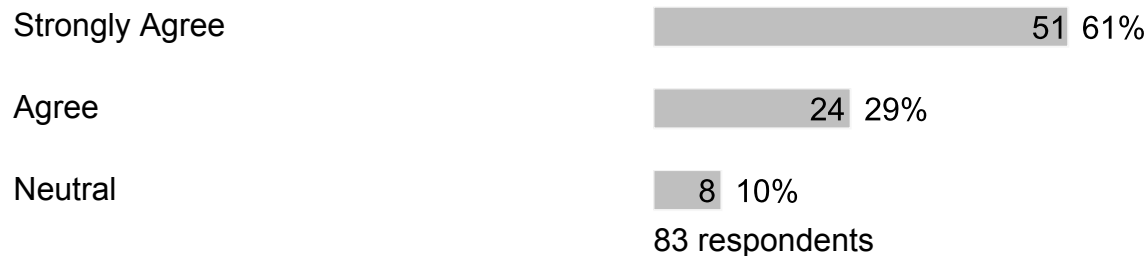
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



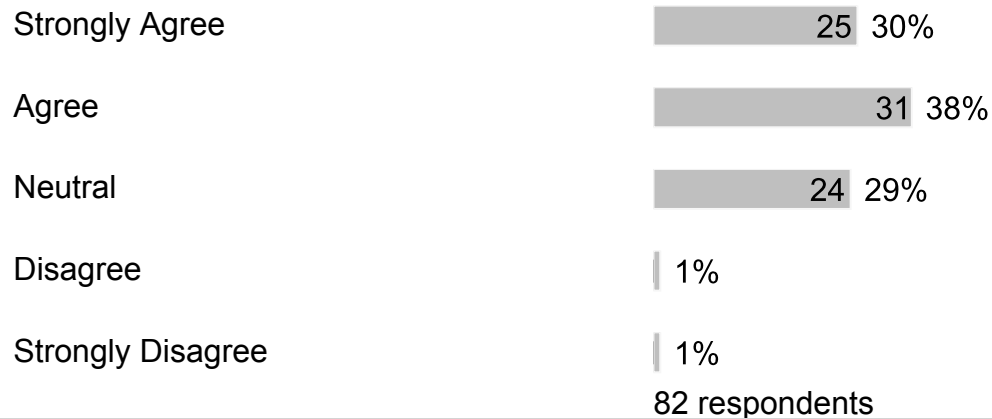
9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



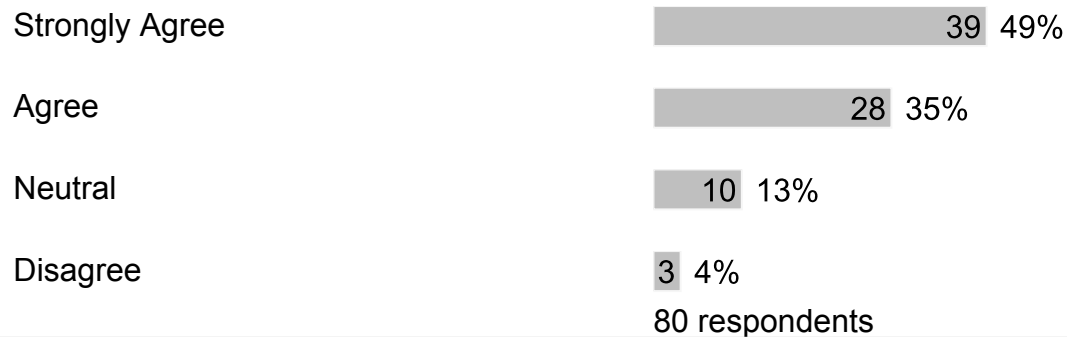
11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



Agree 33 41%

Neutral 13 16%

80 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 39 49%

Agree 31 39%

Neutral 10 13%

80 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 34 43%

Agree 36 45%

Neutral 10 13%

80 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 48 60%

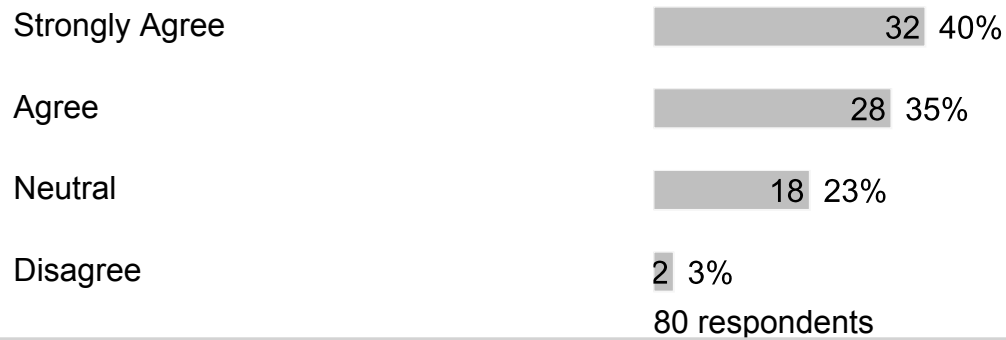
Agree 24 30%

Neutral 6 8%

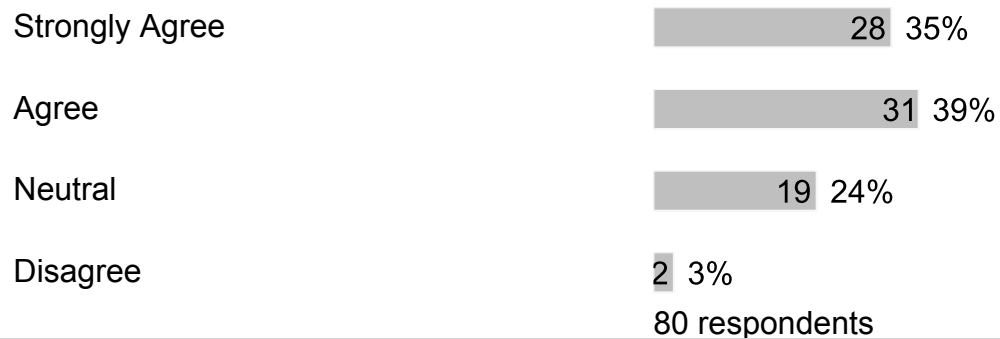
Disagree 2 3%

80 respondents

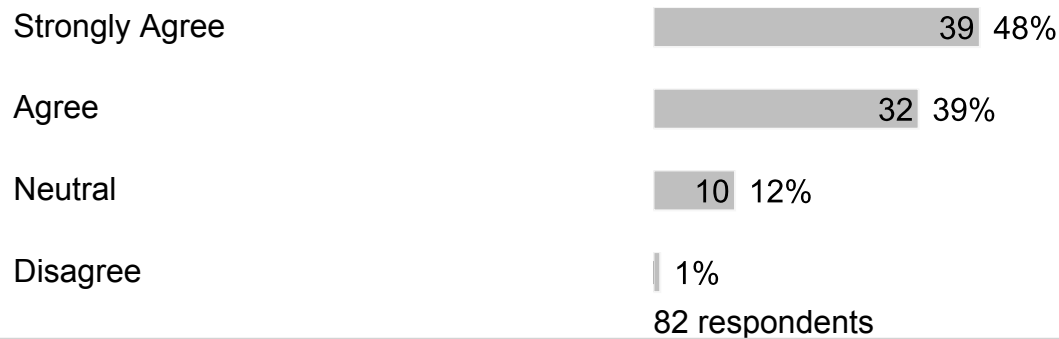
18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



Neutral	9	11%
Disagree	2	2%
Strongly Disagree	2	2%

83 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	30	38%
Agree	34	43%
Neutral	8	10%
Disagree	6	8%
Strongly Disagree	2	3%

80 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree	51	64%
Agree	20	25%
Neutral	9	11%

80 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree	33	40%
Agree	27	33%
Neutral	19	23%

Disagree 3 4%
82 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 44 54%

Agree 30 37%

Neutral 8 10%

82 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 38 47%

Agree 34 42%

Neutral 9 11%

81 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 45 56%

Agree 25 31%

Neutral 10 13%

80 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 20 24%

2 times per year 5 6%

3 or more times per year 13 15%

Does not apply 46 55%

84 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 45 56%

Agree 26 32%

Neutral 10 12%

81 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 36 45%

Agree 33 41%

Neutral 11 14%

80 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 35 44%

Agree 18 23%

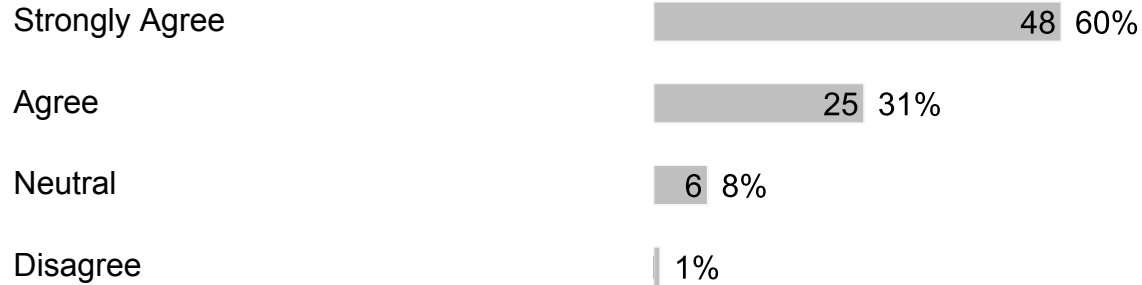
Neutral 21 26%

Disagree 4 5%

Strongly Disagree 2 3%

80 respondents

32. Our school communicates well about its goals and activities.



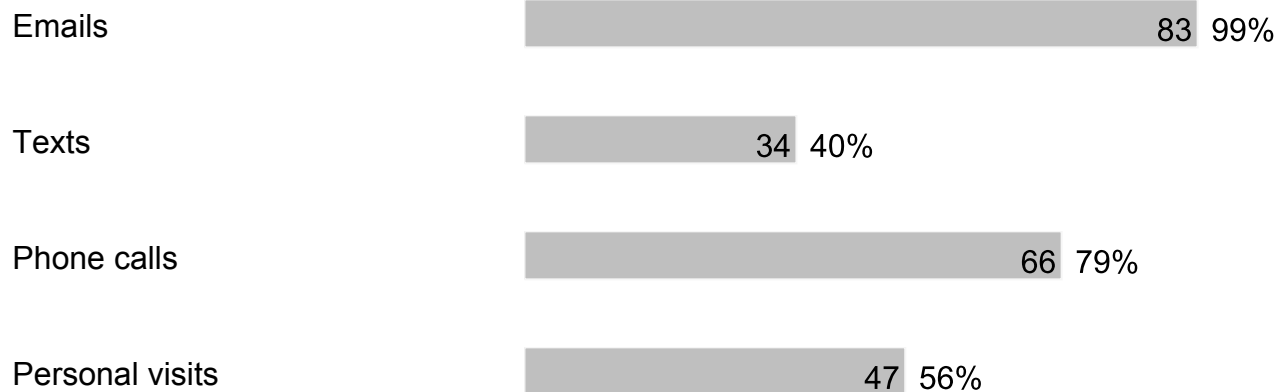
80 respondents

33. Our school communicates information in ways that are easy for families to understand.



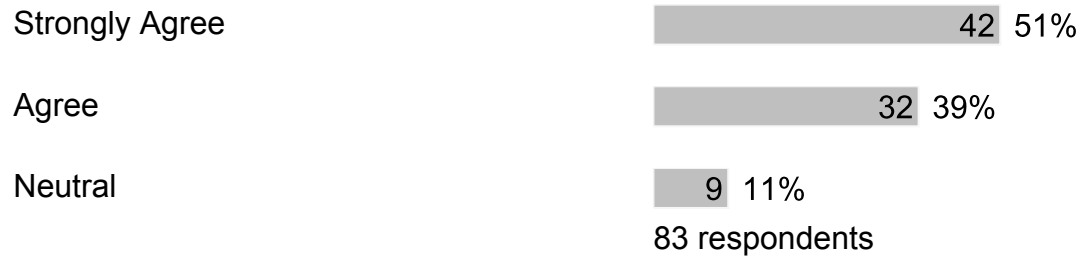
82 respondents

34. I am accessible via (check all that apply):



84 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report