

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 09/12/2025



surveys

Custom Survey

1 survey(s) 42 response(s)

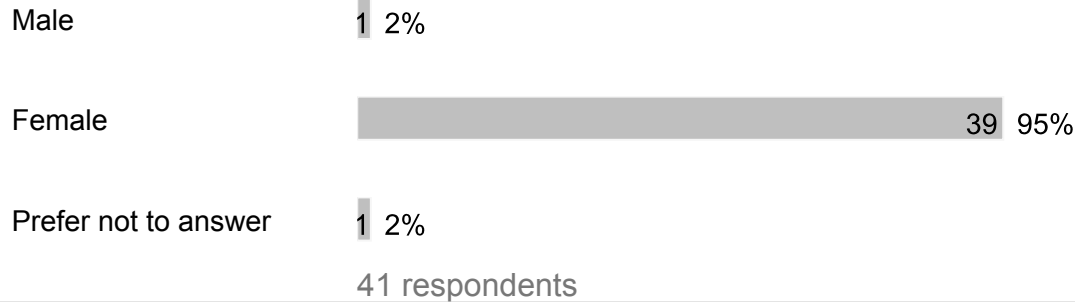
**Report Filters****School:**  
N/A**Ethnicity:**  
N/A**Experience:**  
N/A**Gender:**  
N/A**Role:**  
N/A**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

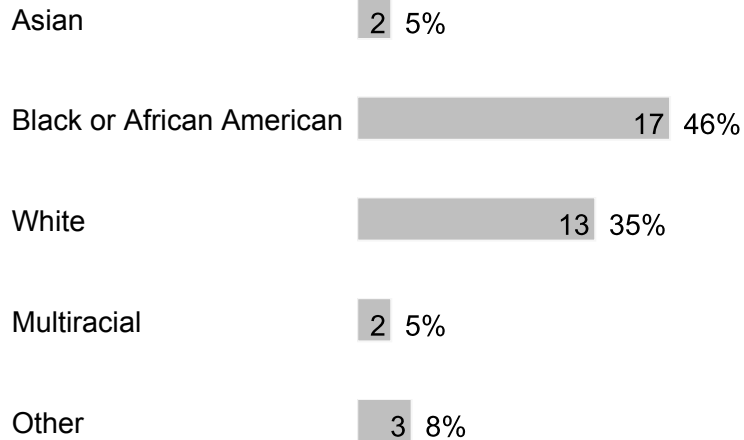
### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

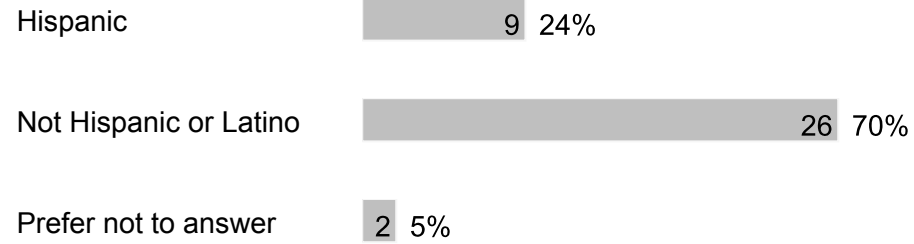


#### 2. Ethnicity



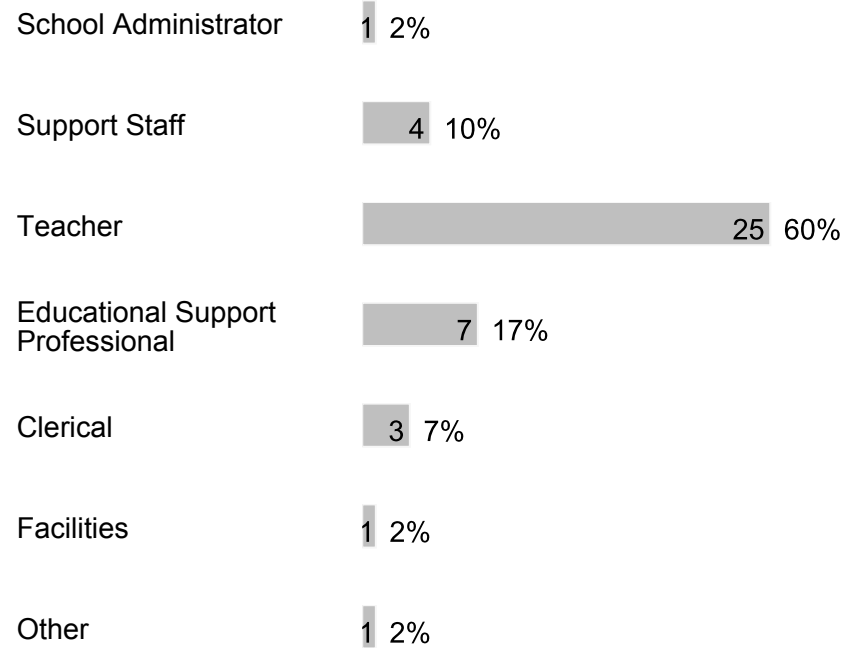
37 respondents

### 3. Ethnicity



37 respondents

### 4. Role



42 respondents

### 5. Experience



4 - 10 years 16 38%

11 - 20 years 5 12%

More than 20 years 8 19%

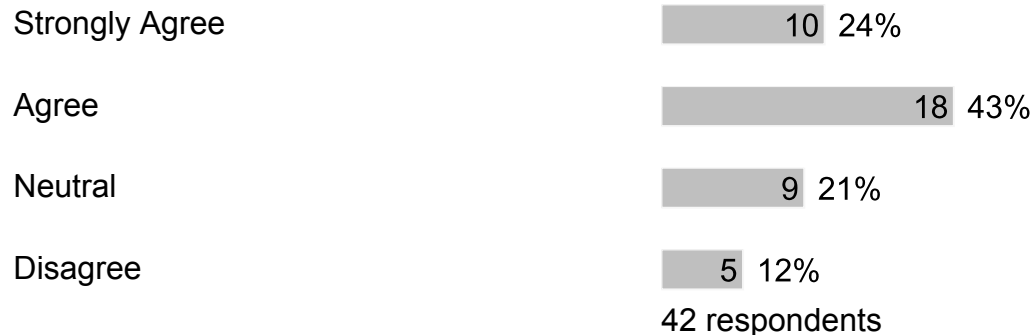
42 respondents

## C. Section 2

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



### 3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree

3 7%

42 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**

Yes

12 29%

No

30 71%

42 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**

Reported the incident to  
administration

13 31%

Addressed the incident myself

8 19%

Confronted the alleged bully(ies)  
directly

6 14%

Contacted the parents/guardians of  
the alleged bully(ies)

5 12%

Does not apply to me

28 67%

42 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**

Stopped

8 19%

Don't know

8 19%

Does not apply to me

26 62%

42 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

18 43%

Agree

13 31%

Neutral

7 17%

Disagree

4 10%


42 respondents

## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  23 55%

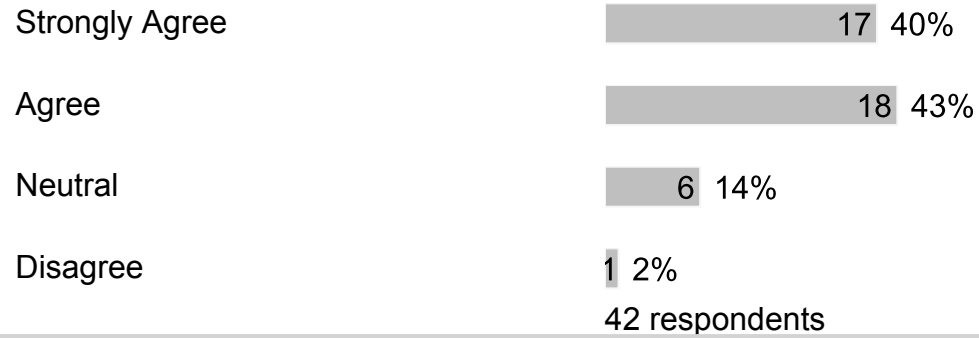
Agree  18 43%

Neutral  1 2%

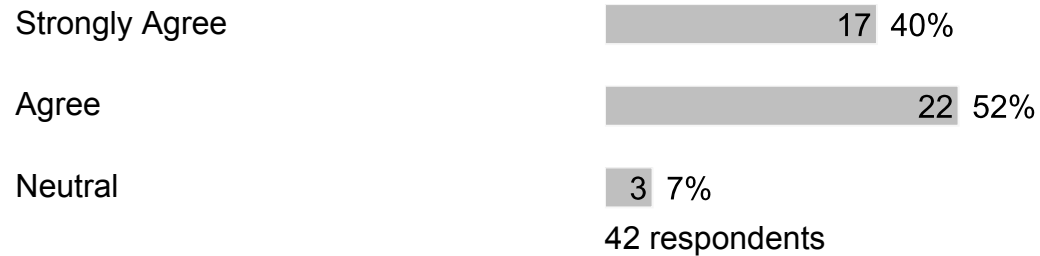
42 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



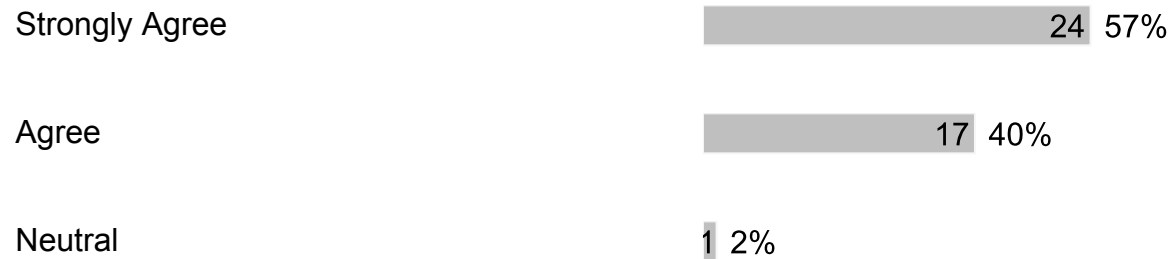
## F. Section 5

1. If students have a problem, they know who they can go to for help.



42 respondents

2. If students have a problem, they can come to me for help.



42 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 1 2%

42 respondents

**4. In my school, adults treat students with respect.**

Strongly Agree 15 36%

Agree 24 57%

Neutral 3 7%

42 respondents

**5. In my school, students treat adults with respect.**

Strongly Agree 6 14%

Agree 11 26%

Neutral 12 29%

Disagree 7 17%

Strongly Disagree 6 14%

42 respondents

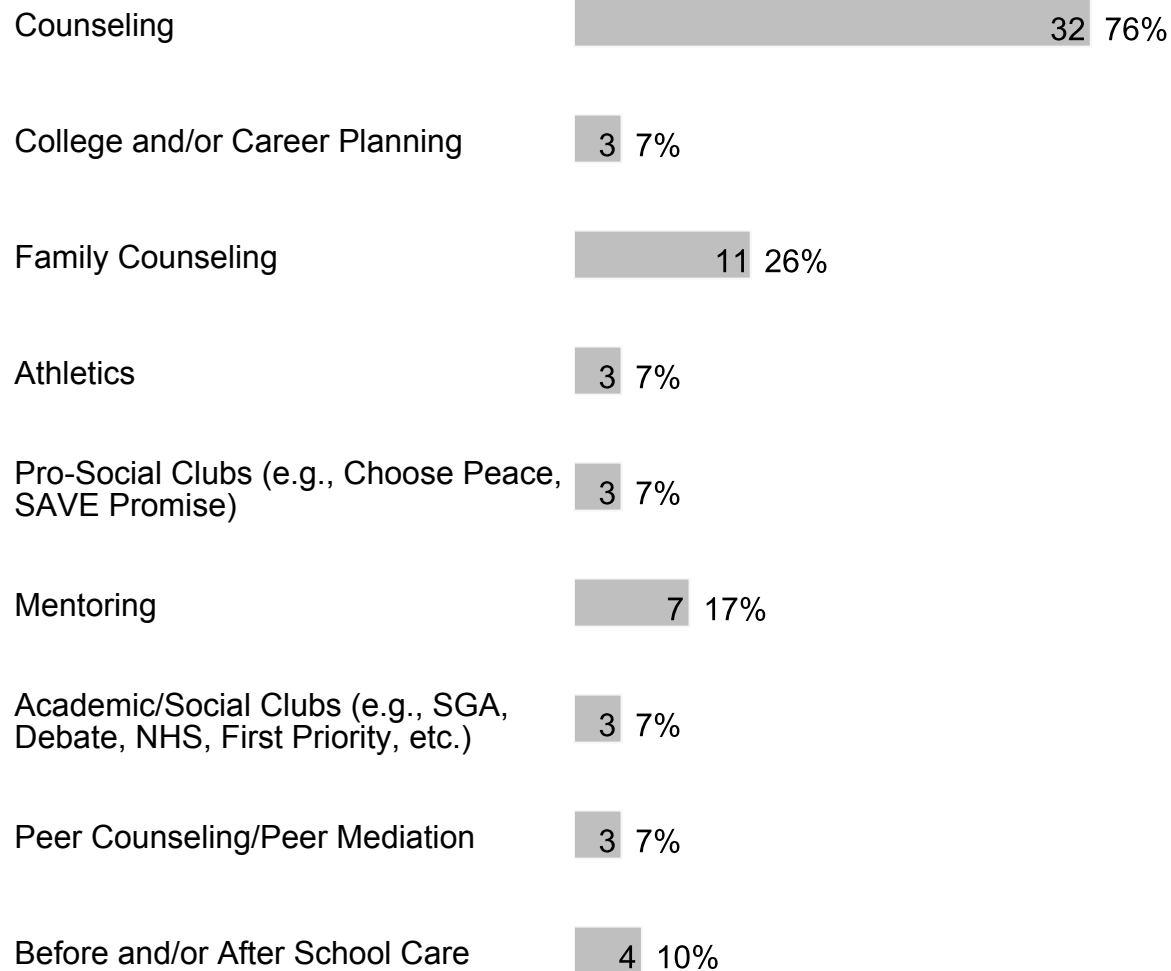
**6. In my school, colleagues/adults treat each other with respect.**

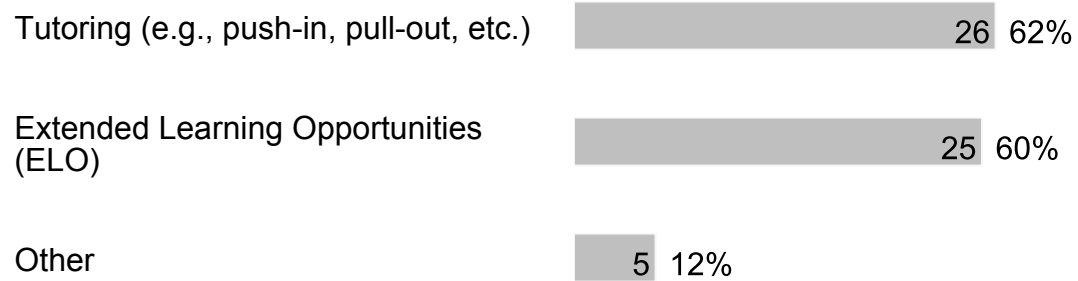
Strongly Agree 12 29%



42 respondents

7. At my school the following programs/services are available (check all that apply):





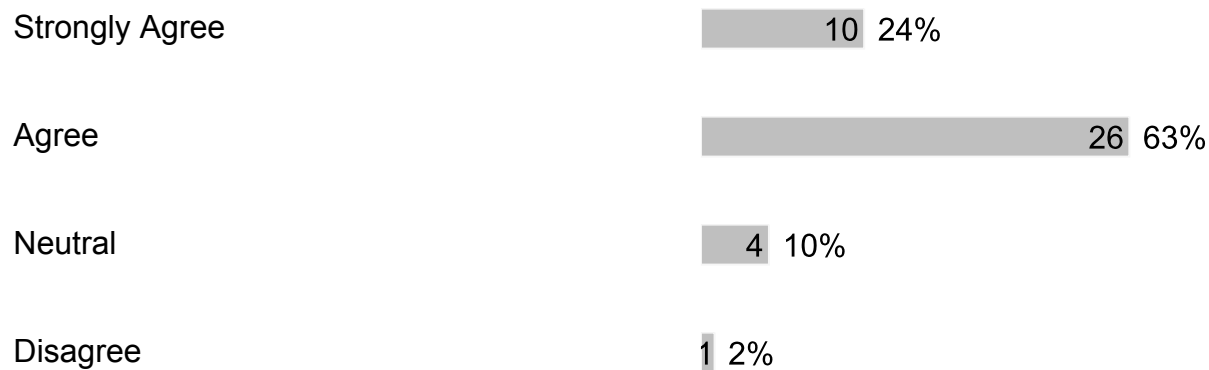
42 respondents

**8. Our school implements changes based on the feedback from staff.**



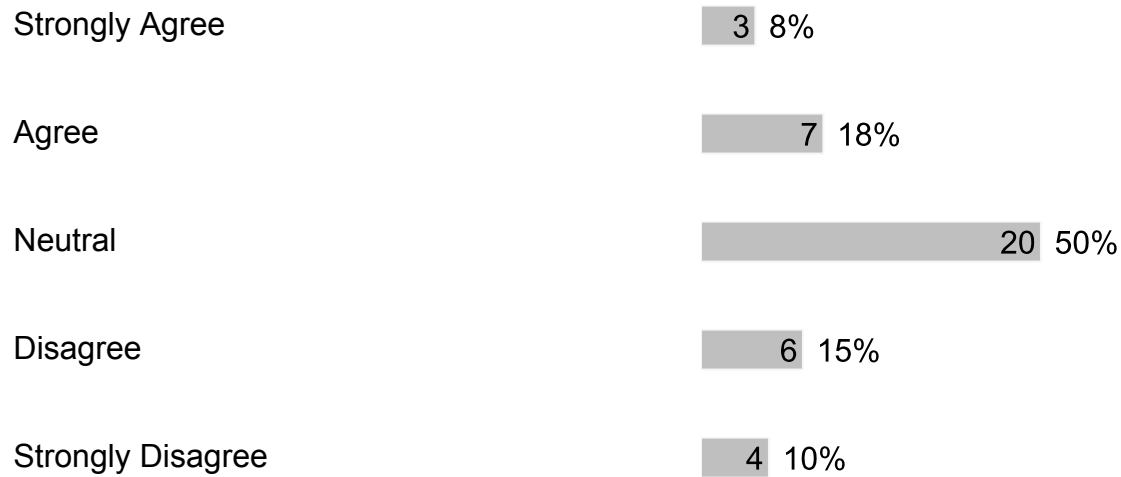
41 respondents

**9. Our school maintains facilities that support student learning.**



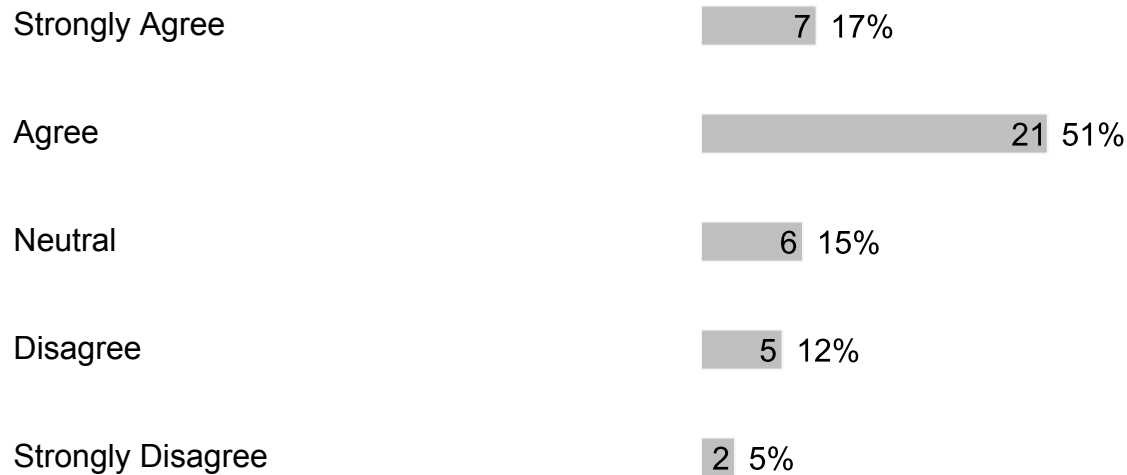
41 respondents

**10. I enjoy eating food prepared by the cafeteria.**



40 respondents

**11. Families regularly participate in school involvement activities offered by our school.**



41 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**





40 respondents

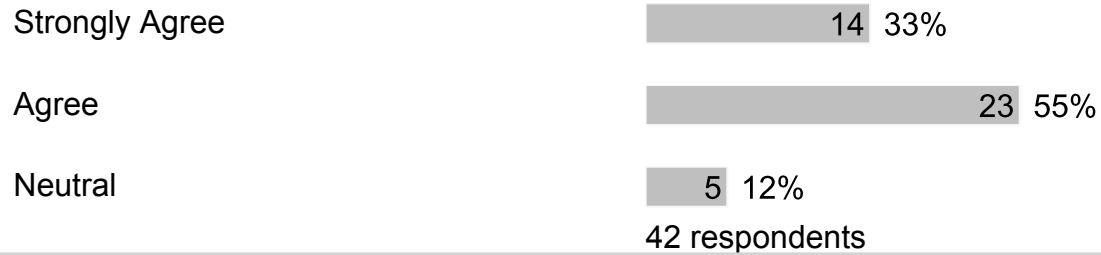
**13. Our school asks families for their ideas on the best way to communicate school-related information.**



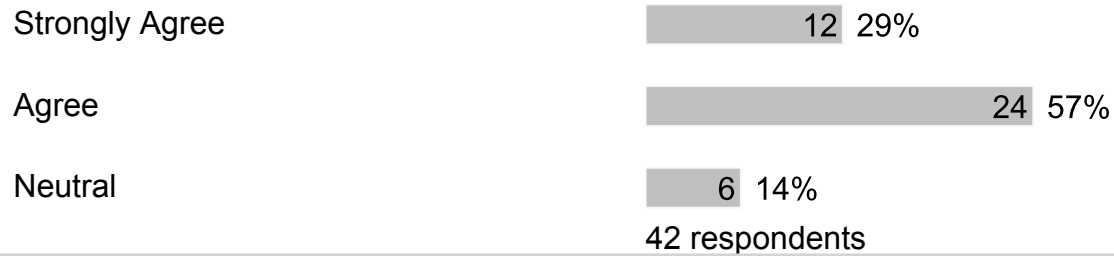
41 respondents

## G. Section 6

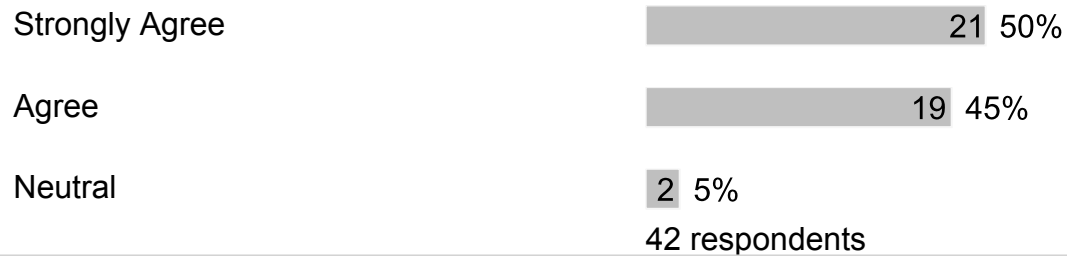
### 1. Our school has a culture of high expectations.



### 2. Our school has a continuous improvement process.



### 3. Our school's leaders expect staff members to hold all students to high academic standards.



### 4. Our school's leaders hold themselves accountable for student learning.



Neutral 2 5%  
42 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**

Strongly Agree 19 45%  
Agree 21 50%  
Neutral 2 5%  
42 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**

Strongly Agree 14 33%  
Agree 23 55%  
Neutral 3 7%  
Disagree 2 5%  
42 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**

Strongly Agree 12 29%  
Agree 24 59%  
Neutral 5 12%  
41 respondents

**8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.**

Strongly Agree 17 40%

Agree  23 55%

Neutral  2 5%

42 respondents

**9. Our school uses the results of student assessments to improve teaching and learning.**

Strongly Agree  17 40%

Agree  24 57%

Neutral  1 2%

42 respondents

**10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.**


Strongly Agree  20 48%

Agree  21 50%

Neutral  1 2%


42 respondents

**11. In our school, a formal process is in place to support new staff members in their professional practice.**

Strongly Agree  8 20%

Agree  14 34%

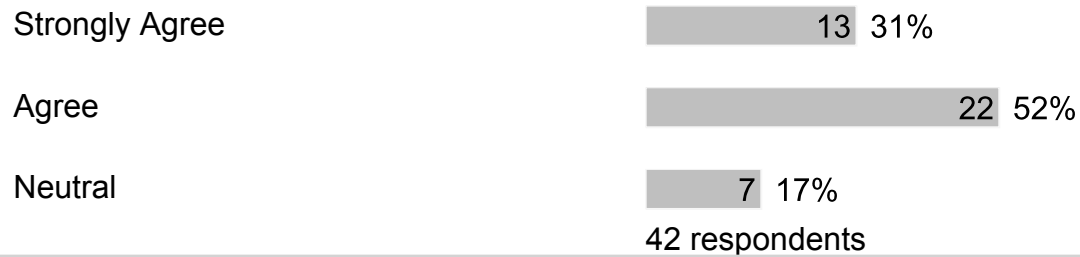
Neutral  12 29%

Disagree  6 15%

Strongly Disagree  1 2%

41 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**



**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**



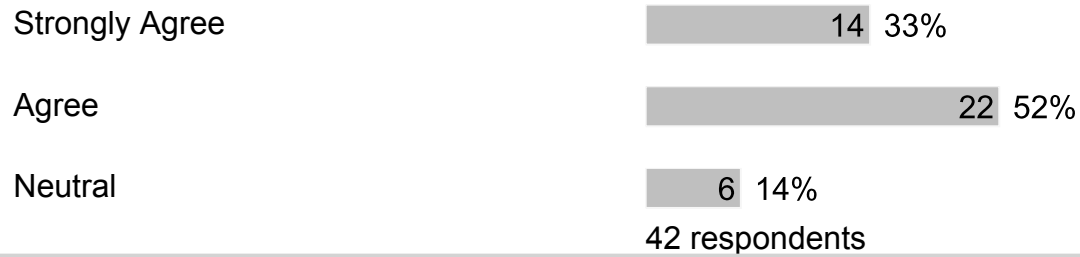
**14. I use student achievement data to modify and adjust materials and lessons for my students.**



**15. I use formative assessments to monitor student progress.**



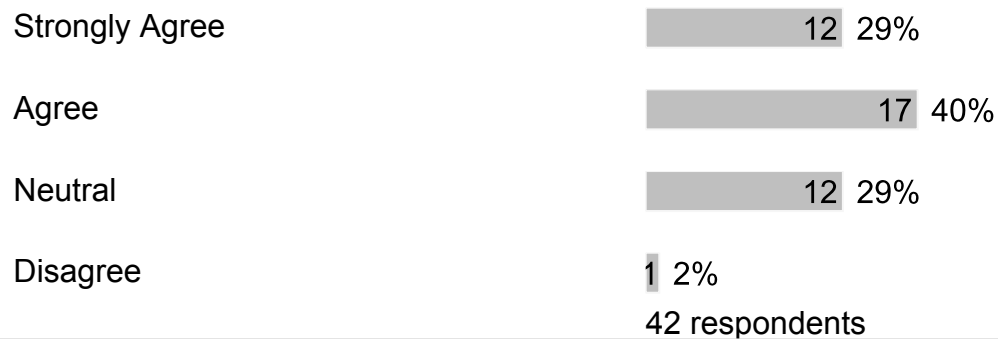
**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**



**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**



**18. The school ensures I receive formal training in the use of student assessment data.**

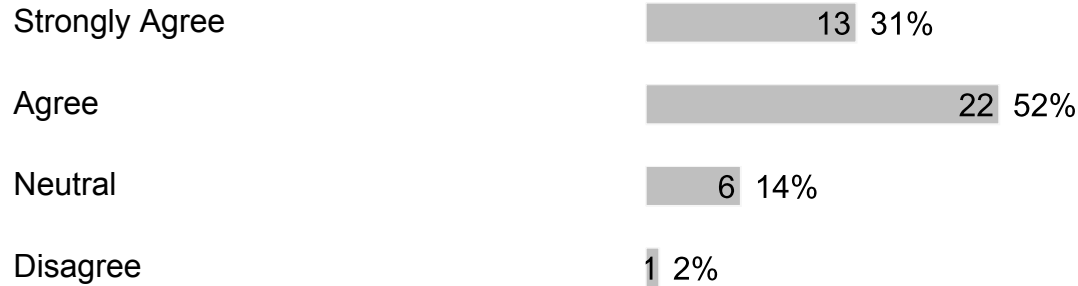


**19. In our school, staff members provide peer coaching to teachers.**



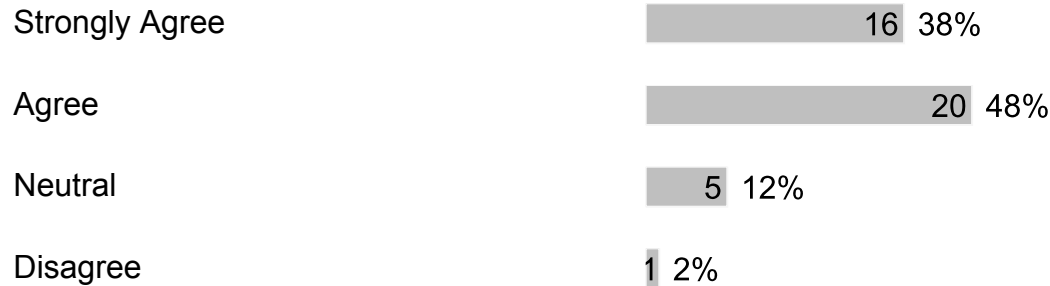
41 respondents

**20.** In our school, staff members participate in continuous professional learning based on identified needs of the school.



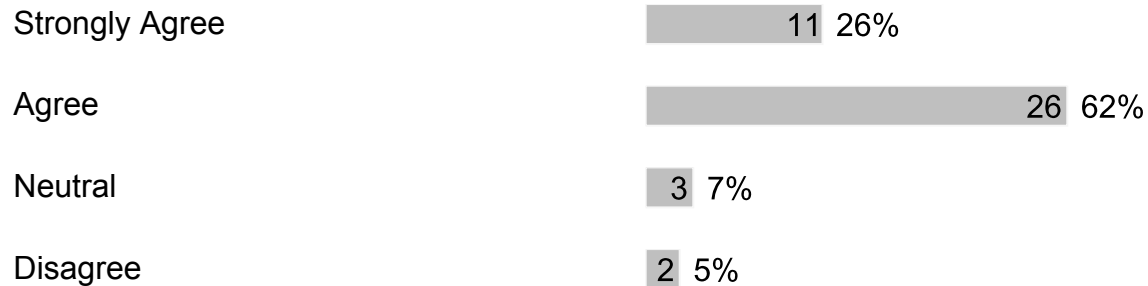
42 respondents

**21.** I am provided with professional development opportunities that are relevant to my role.



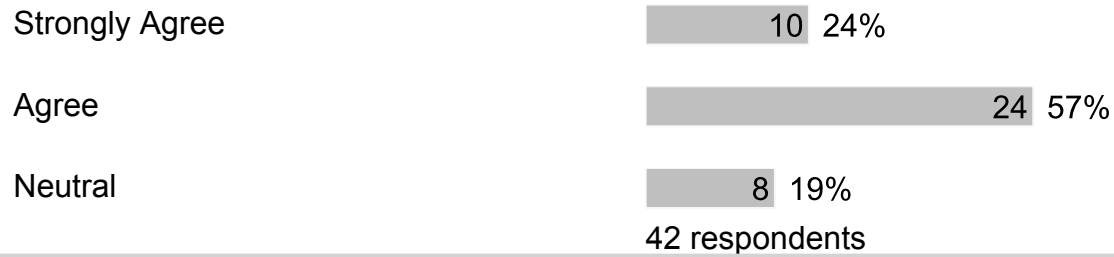
42 respondents

**22.** Our school shares responsibility for student learning with its staff, parents and community members.



42 respondents

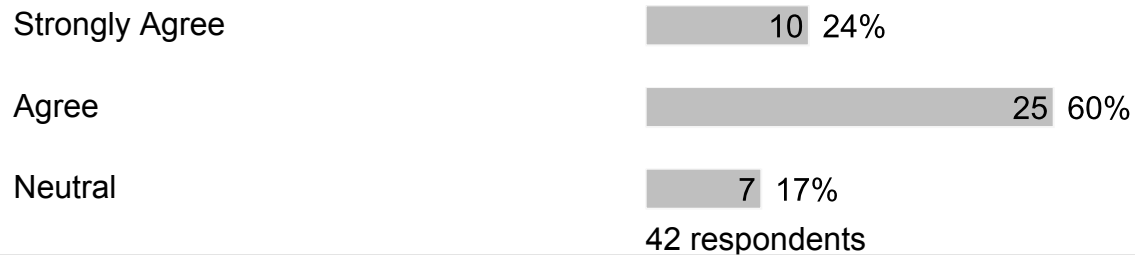
**23.** I feel confident in my classroom management strategies.



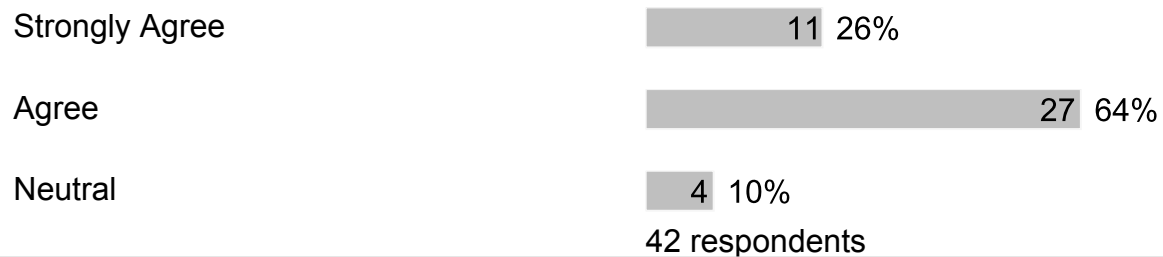
**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



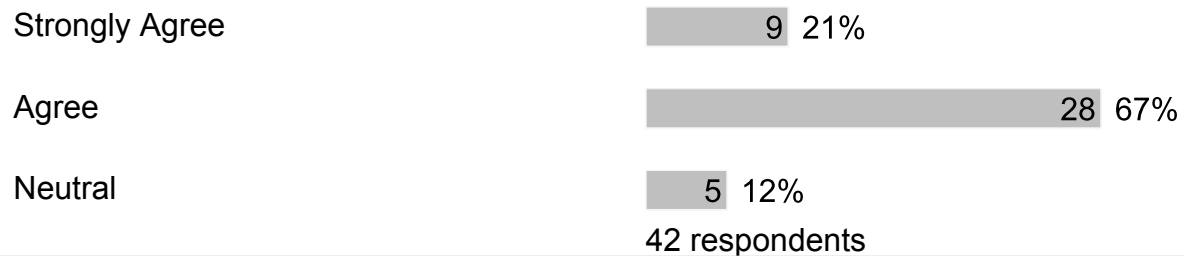
**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**



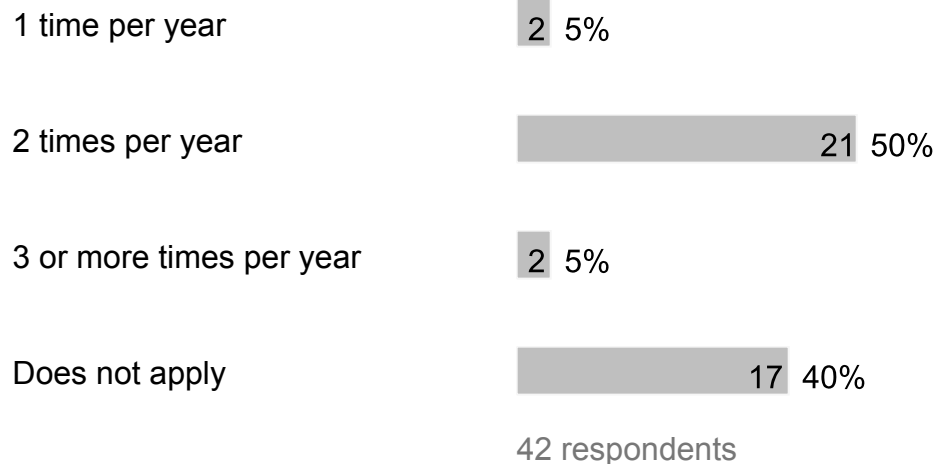
**26. Most teachers report student progress in easy to understand language to families.**



**27. I provide students with timely feedback about their learning.**



**28. I schedule conferences to share student learning progress with families.**



**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**



Neutral 7 17%  
42 respondents

**31. I regularly post information online or send home a newsletter.**

Strongly Agree 5 12%  
Agree 19 46%  
Neutral 16 39%  
Disagree 1 2%  
41 respondents

**32. Our school communicates well about its goals and activities.**

Strongly Agree 13 31%  
Agree 25 60%  
Neutral 4 10%  
42 respondents

**33. Our school communicates information in ways that are easy for families to understand.**

Strongly Agree 10 24%  
Agree 27 66%  
Neutral 4 10%  
41 respondents

**34. I am accessible via (check all that apply):**

Emails 41 98%



42 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



42 respondents

## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report