

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/12/2025



surveys

Custom Survey

1 survey(s) 58 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

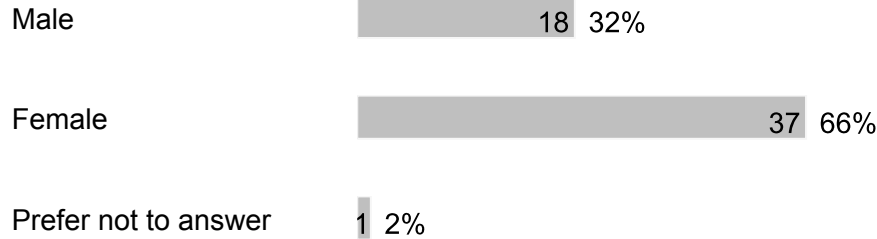
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

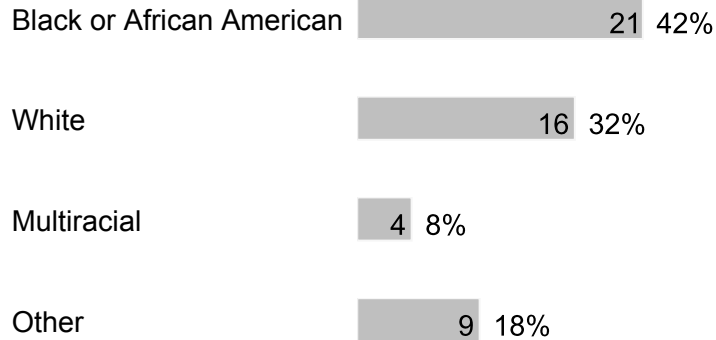
Number of Responses | Percentages of Total Responses

1. Gender



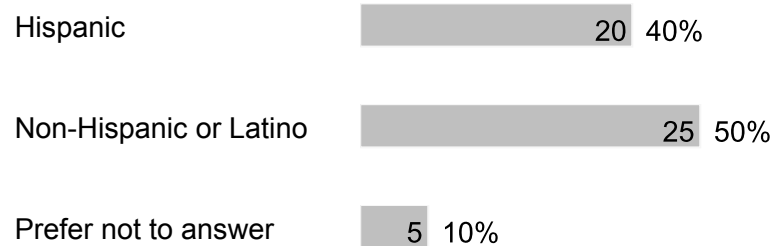
56 respondents

2. Race



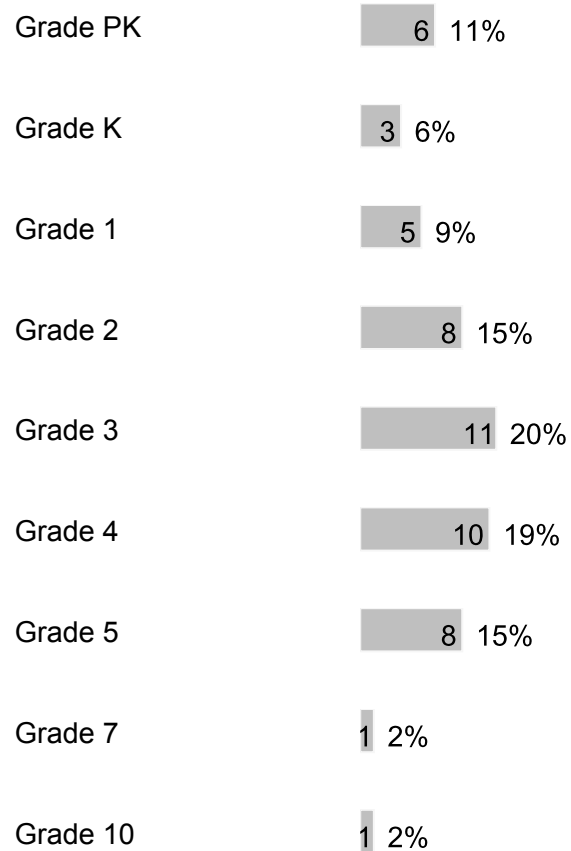
50 respondents

3. Ethnicity



50 respondents

4. Grade



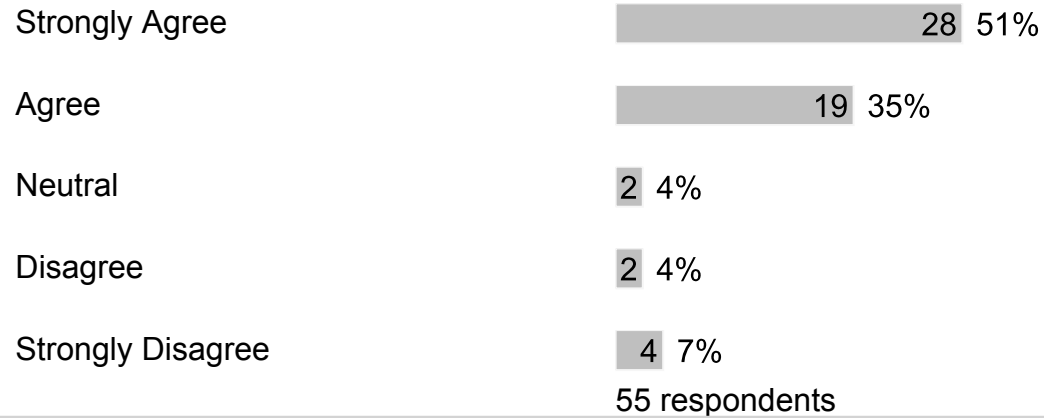
Grade 11

1 2%

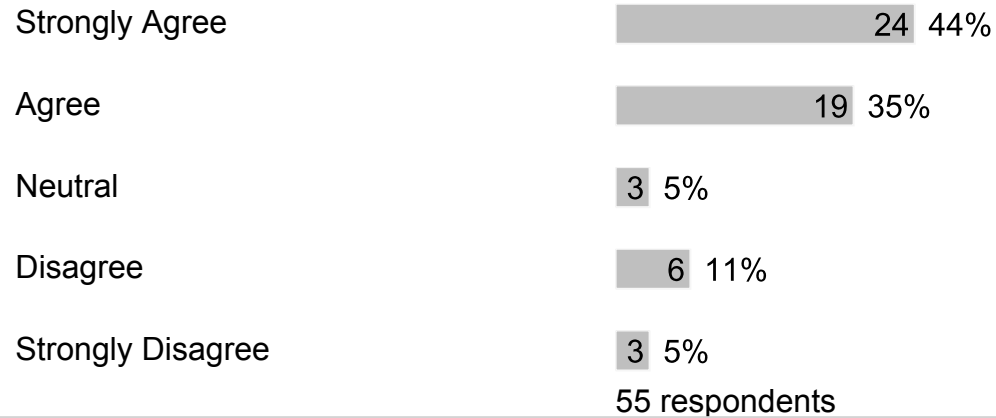
54 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.

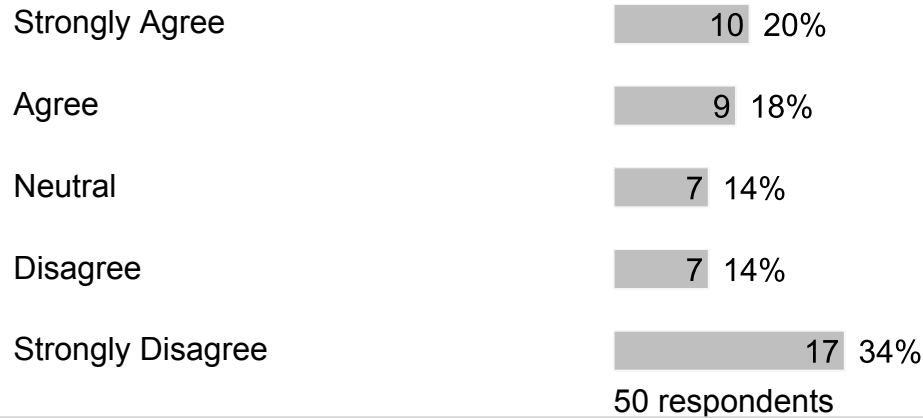


3. I would recommend my child's school to my friends and/or family.

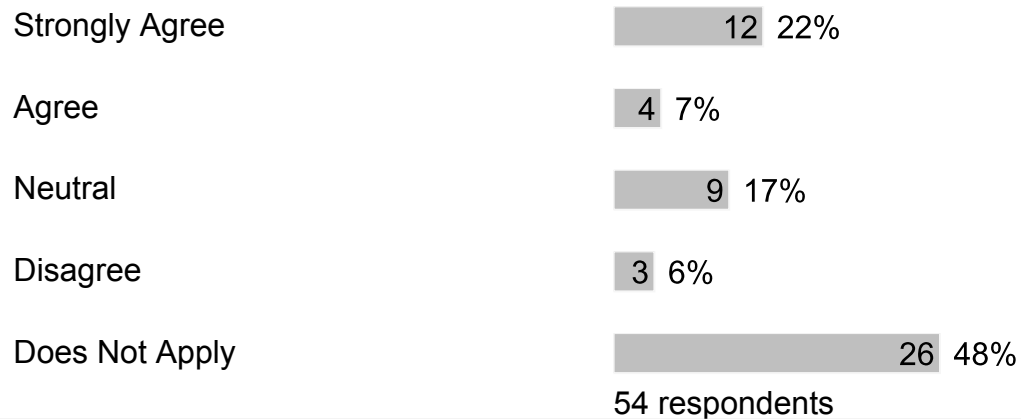




4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

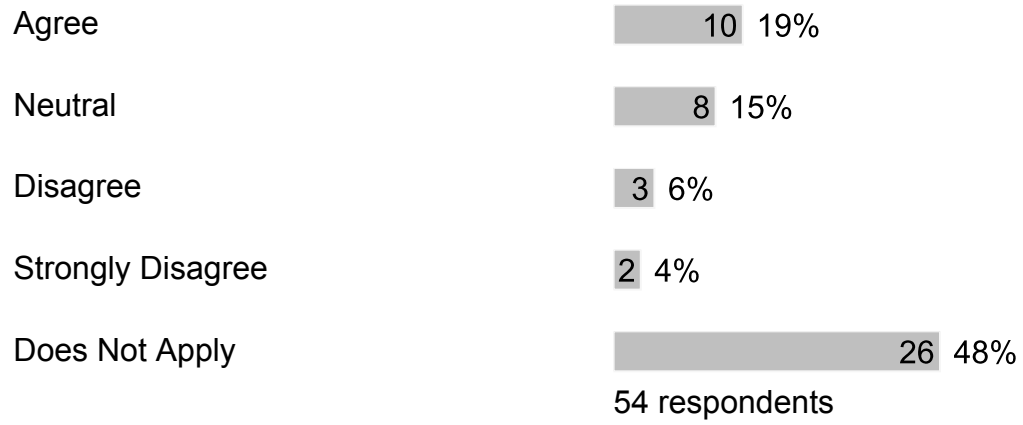


5. After my child was bullied, I contacted school staff.



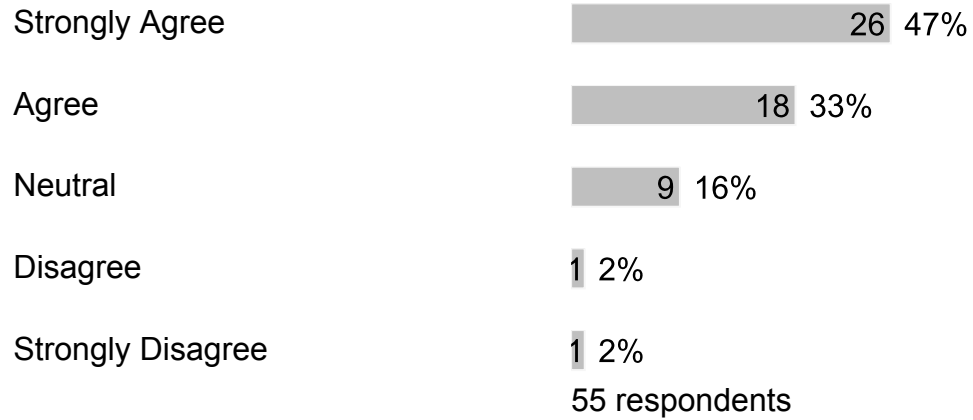
6. After I contacted school staff, the bullying behavior against my child stopped.





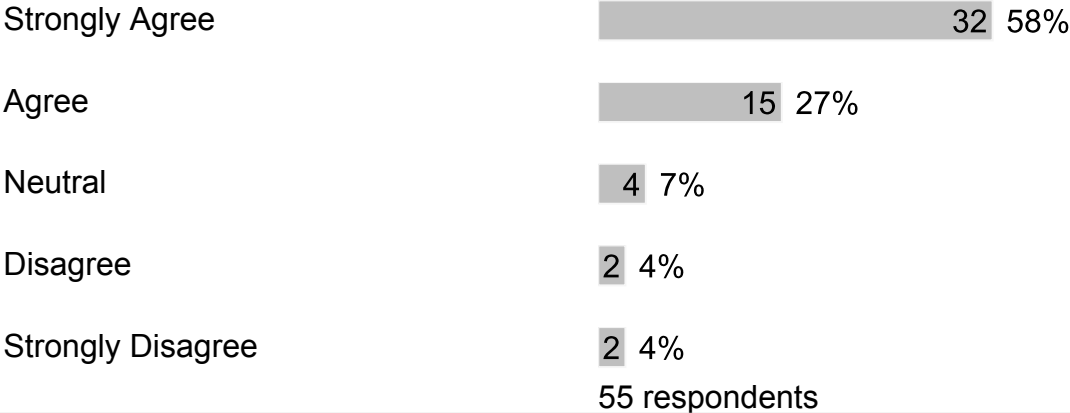
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

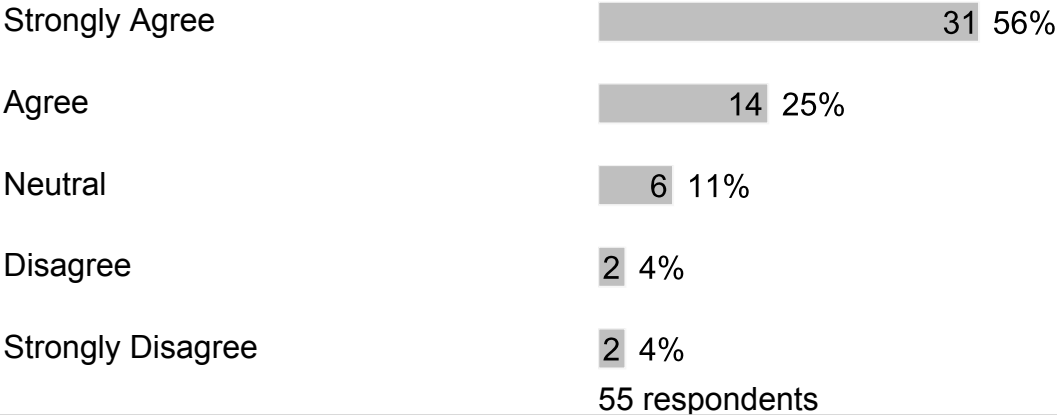


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

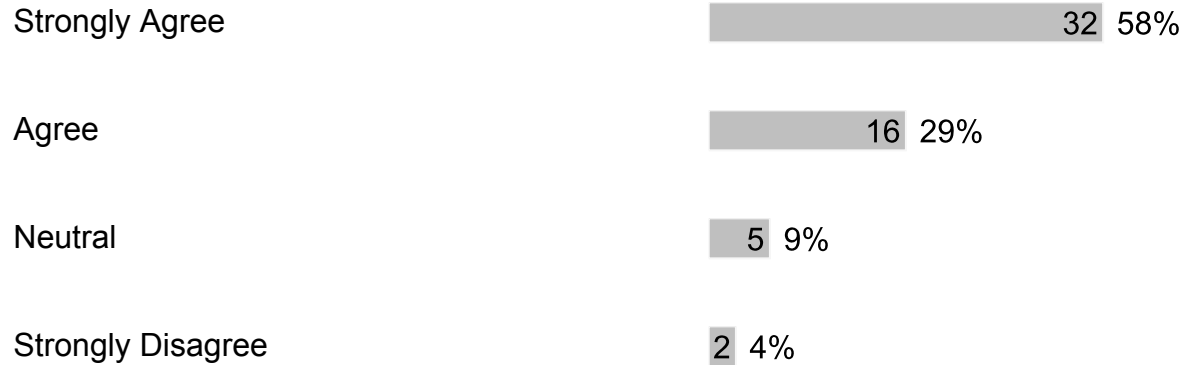


Neutral	10	18%
Disagree	1	2%
Strongly Disagree	2	4%

55 respondents

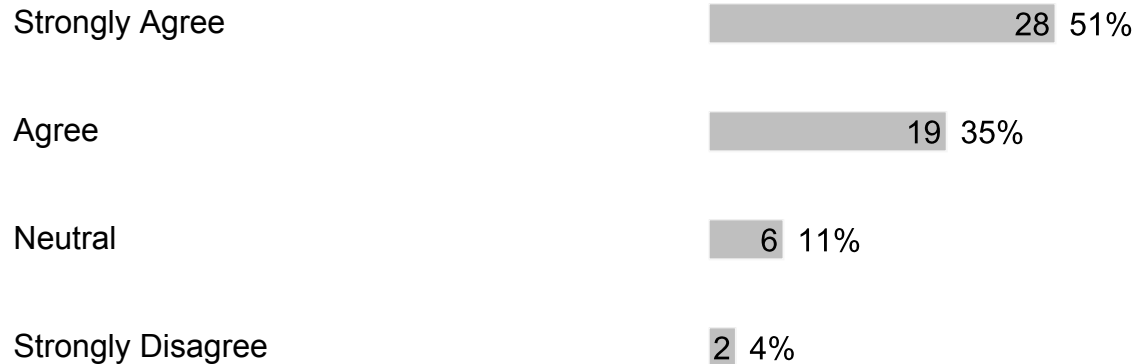
F. Section 5

1. If my child has a problem, they know who they can go to for help.



55 respondents

2. My child likes going to school.



55 respondents

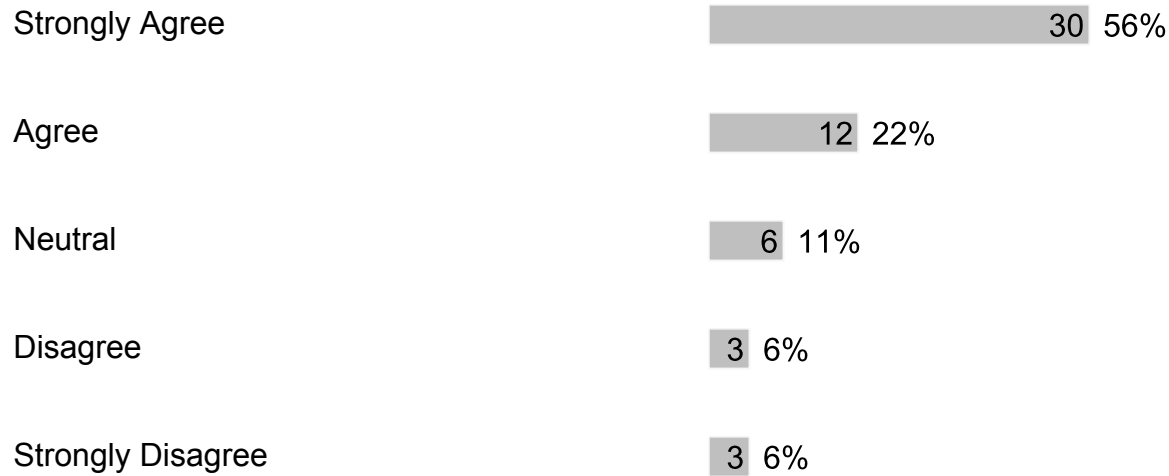
3. I would recommend my child's school to my friends and/or family.





55 respondents

4. Our school treats students with value, respect and compassion.



54 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Neutral 5 9%

Strongly Disagree 2 4%

55 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 31 56%

Agree 16 29%

Neutral 5 9%

Disagree 1 2%

Strongly Disagree 2 4%

55 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 30 55%

Agree 18 33%

Neutral 5 9%

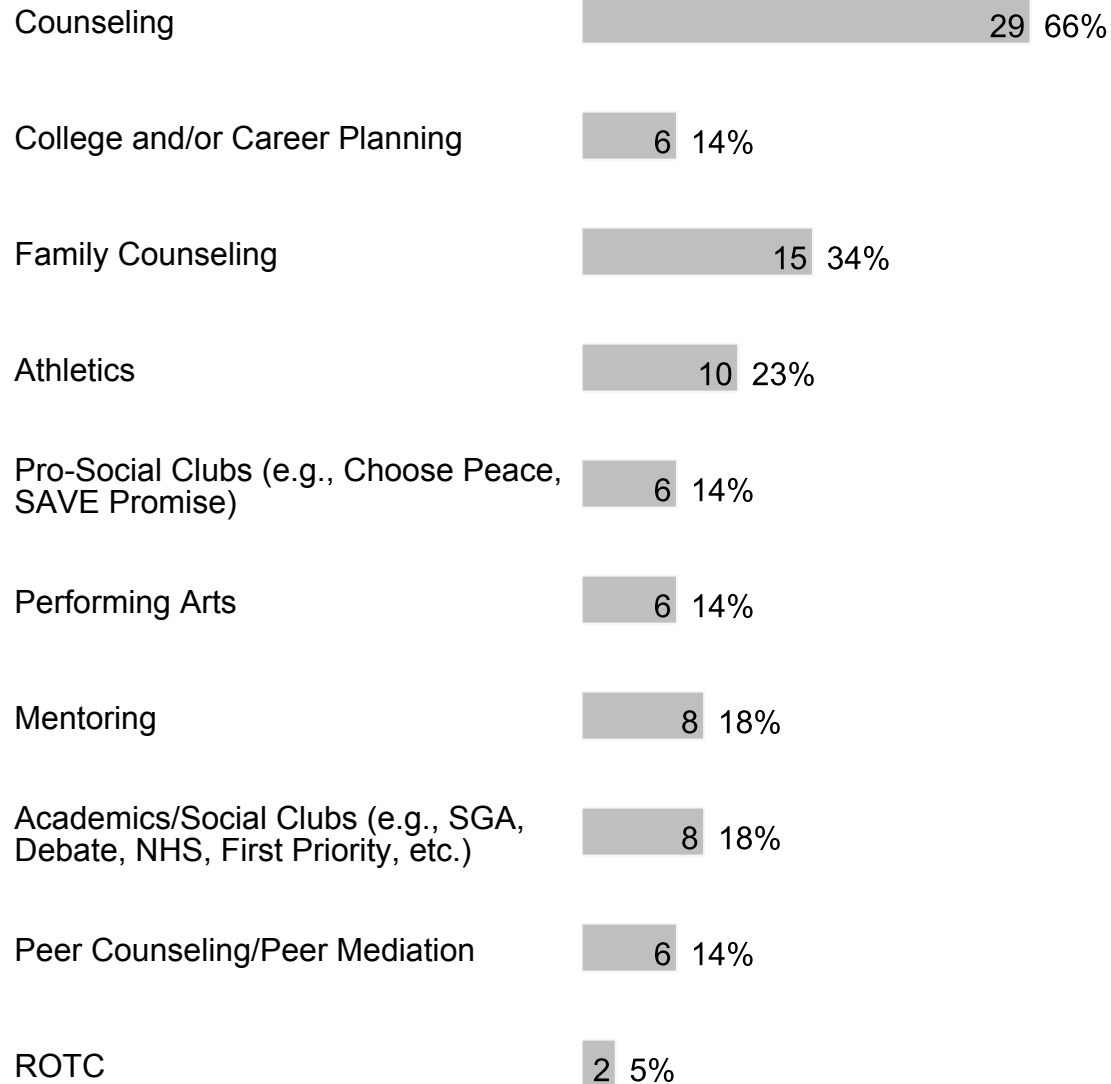
Disagree 1 2%

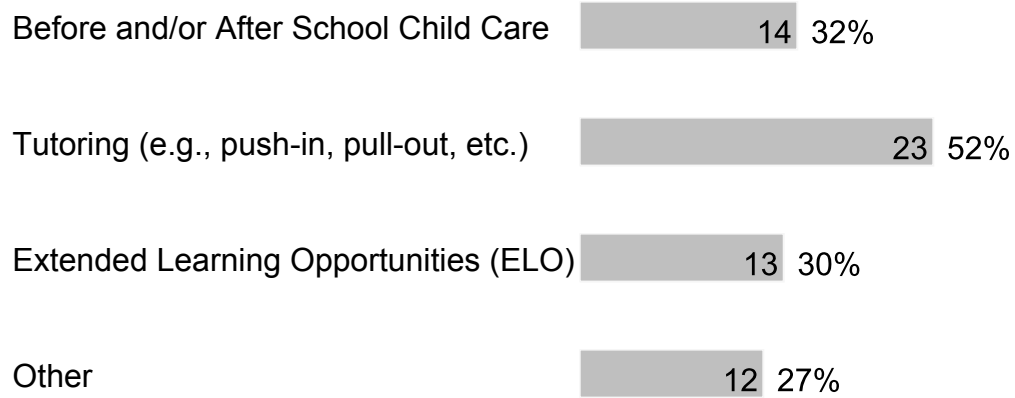
Strongly Disagree

1 2%

55 respondents

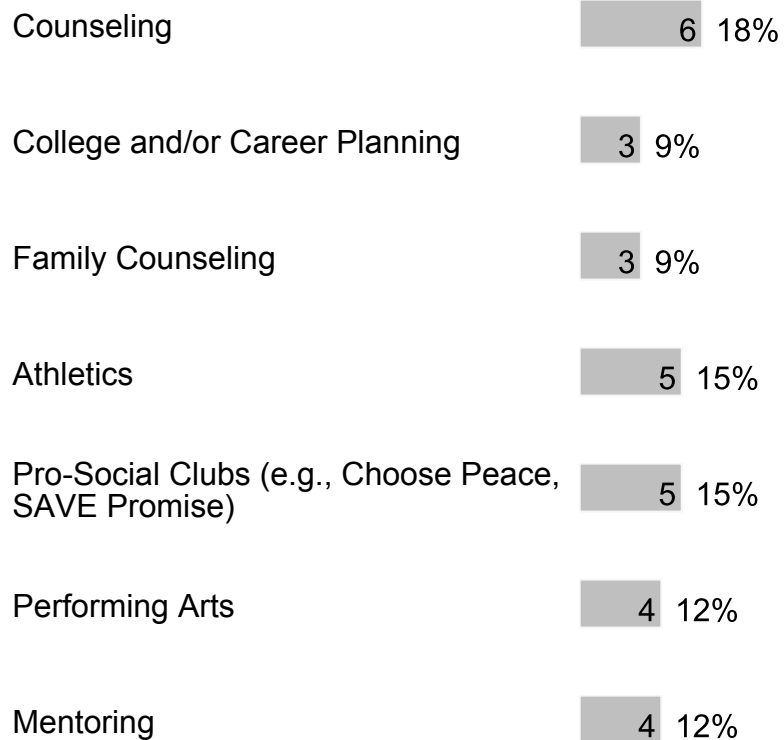
8. At our school, the following programs/services are available (check all that apply):

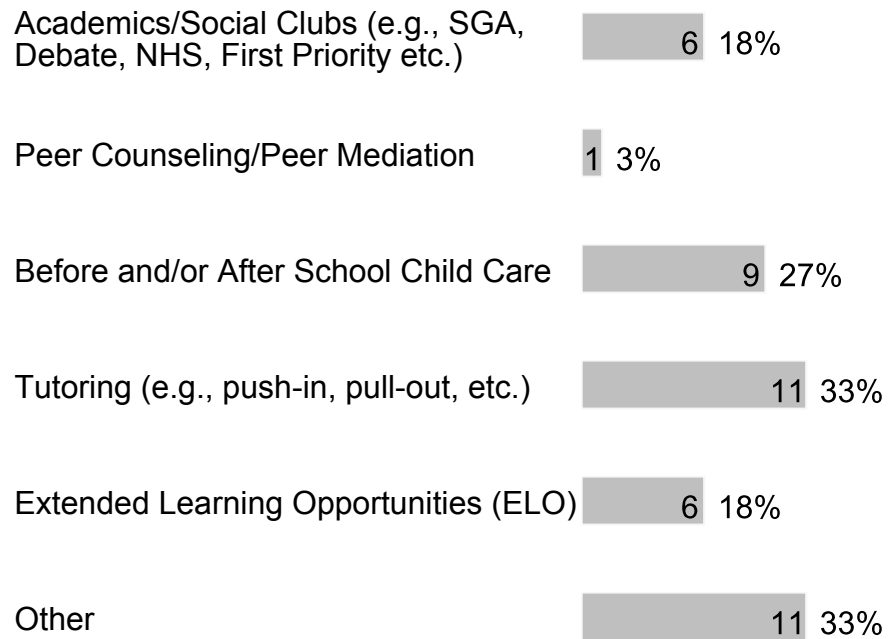




44 respondents

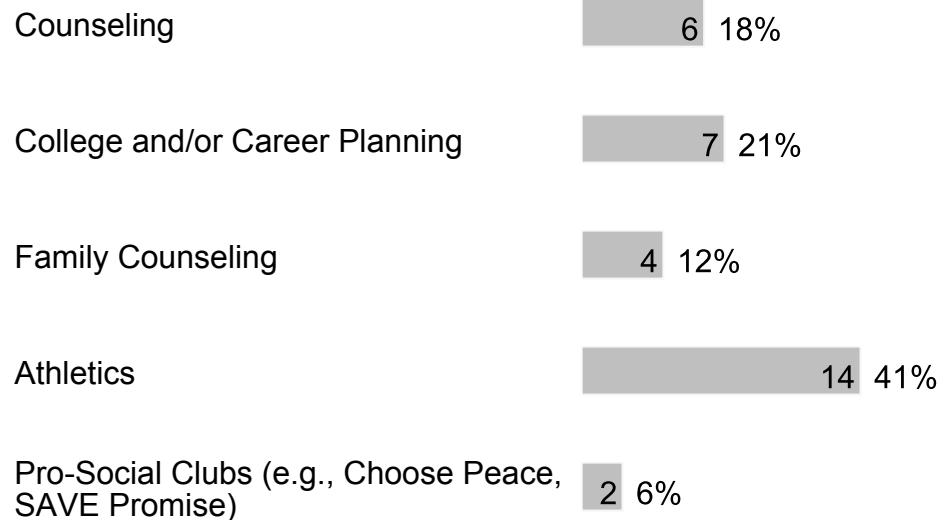
9. At our school, my child participates in the following programs/services (check all that apply):

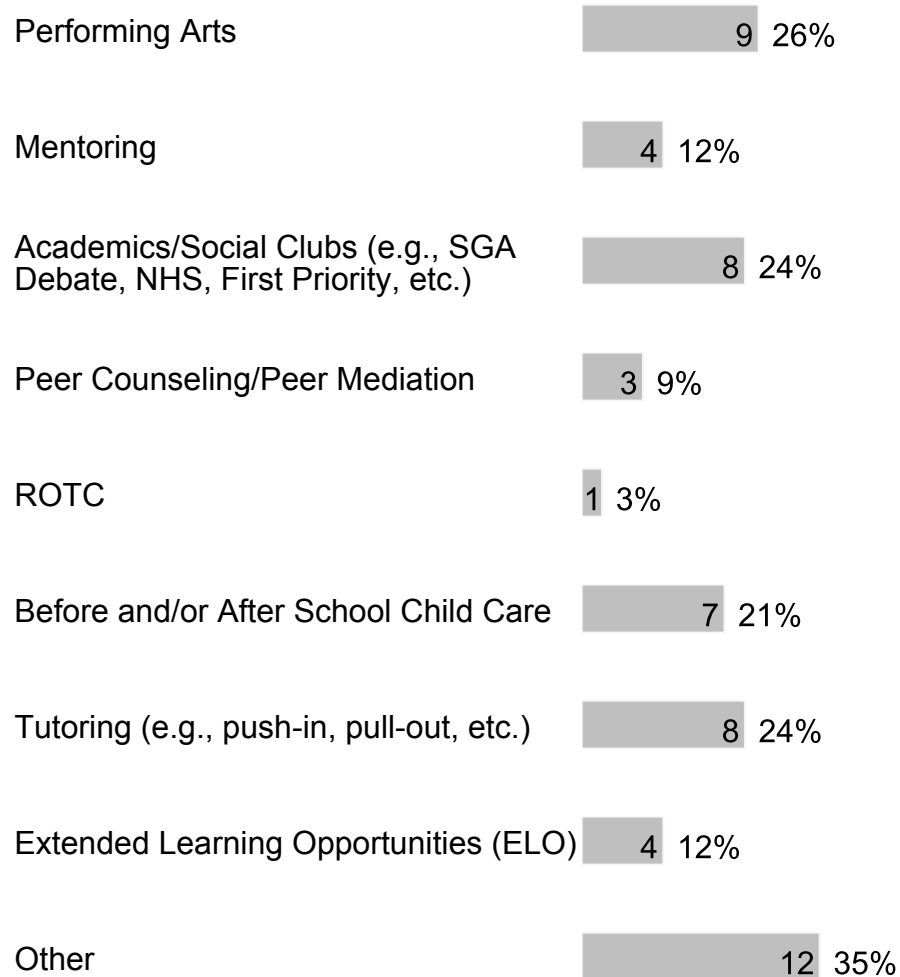




33 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





34 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Disagree

4 7%

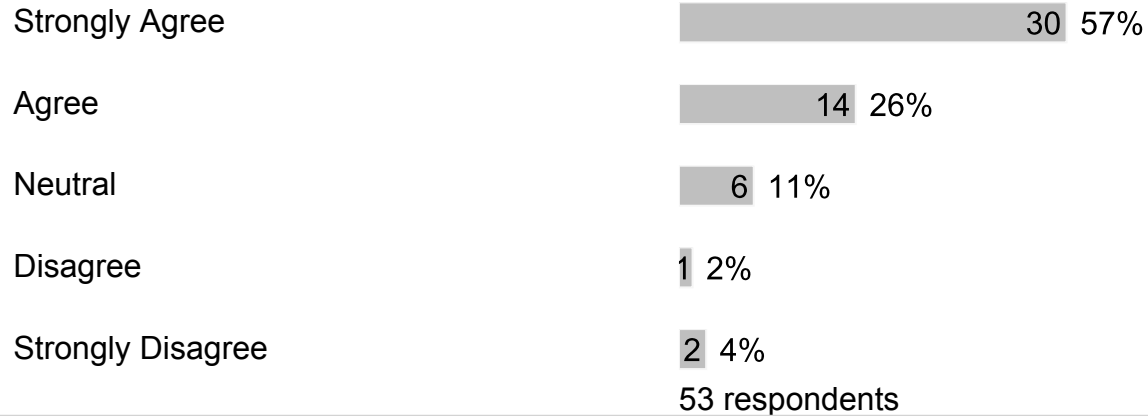
Strongly Disagree

2 4%

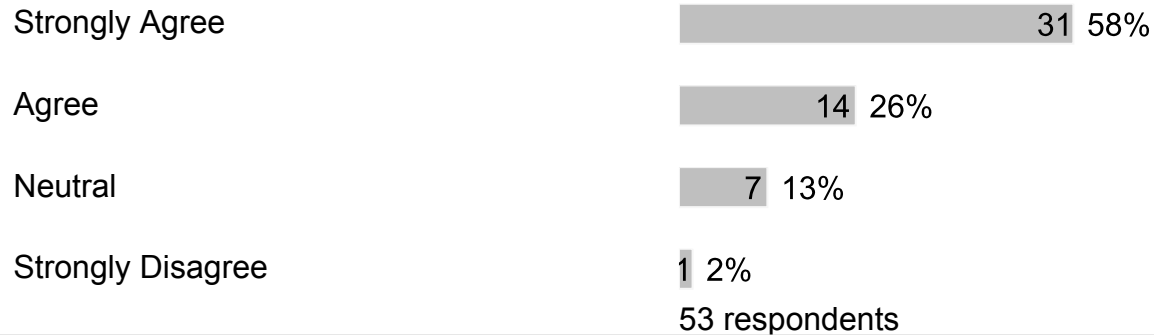
54 respondents

G. Section 6

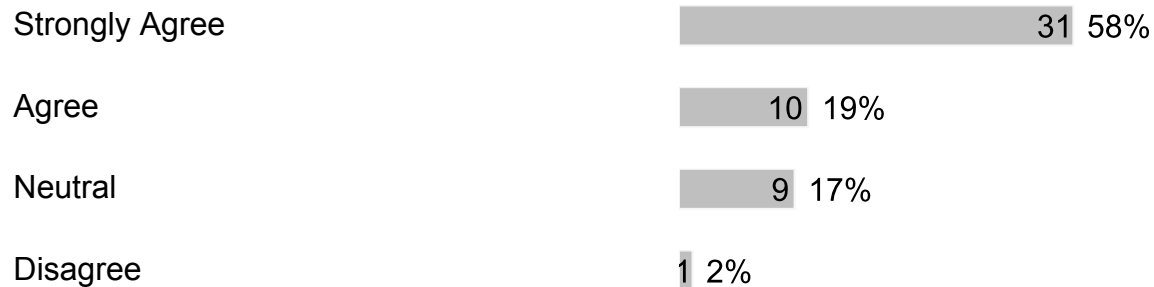
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 4%

53 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 27 50%

Agree 16 30%

Neutral 6 11%

Disagree 2 4%

Strongly Disagree 3 6%

54 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 26 48%

Agree 11 20%

Neutral 8 15%

Disagree 4 7%

Strongly Disagree 5 9%

54 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 25 46%

Agree 16 30%

Neutral 9 17%

Disagree	1	2%
Strongly Disagree	3	6%
54 respondents		

7. Our school has high expectations for students.

Strongly Agree	28	52%
Agree	11	20%
Neutral	9	17%
Disagree	3	6%
Strongly Disagree	3	6%
54 respondents		

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	27	50%
Agree	14	26%
Neutral	6	11%
Disagree	2	4%
Strongly Disagree	5	9%
54 respondents		

9. My child's teachers give work that challenges my child.

Strongly Agree	27	50%
Agree	18	33%

Neutral	4	7%
Disagree	2	4%
Strongly Disagree	3	6%

54 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree	27	51%
Agree	15	28%
Neutral	7	13%
Disagree	1	2%
Strongly Disagree	3	6%

53 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree	25	48%
Agree	19	37%
Neutral	5	10%
Strongly Disagree	3	6%

52 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	24	45%
Agree	16	30%

Neutral	9	17%
Disagree	1	2%
Strongly Disagree	3	6%

53 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	25	47%
Agree	18	34%
Neutral	7	13%
Disagree	2	4%
Strongly Disagree	1	2%

53 respondents

14. Clear learning expectations are set for my child.

Strongly Agree	28	54%
Agree	16	31%
Neutral	5	10%
Disagree	2	4%
Strongly Disagree	1	2%

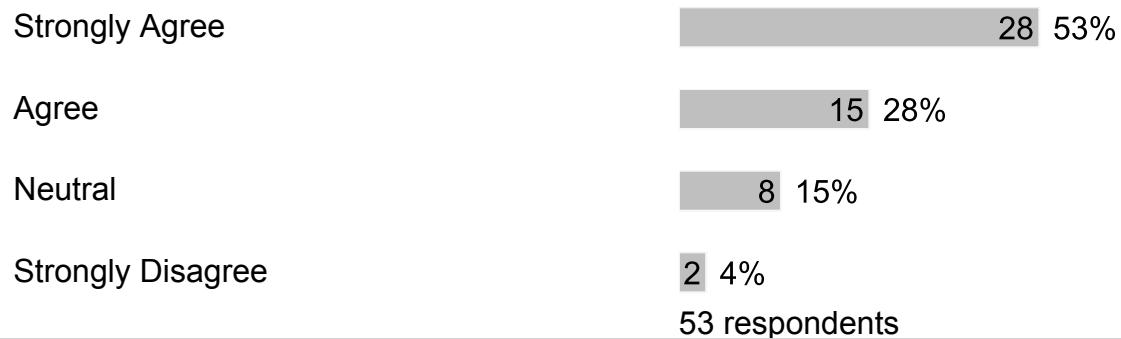
52 respondents

15. My child's understanding of what was taught is regularly assessed.

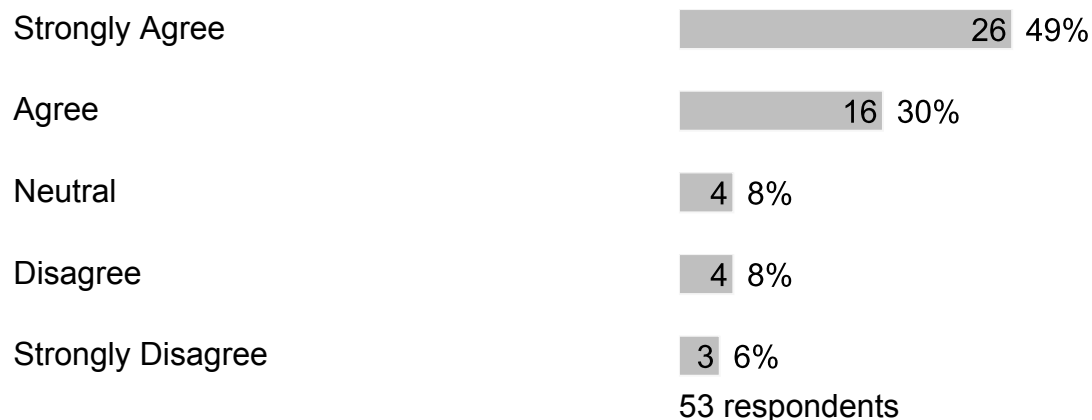
Strongly Agree	28	53%
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16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



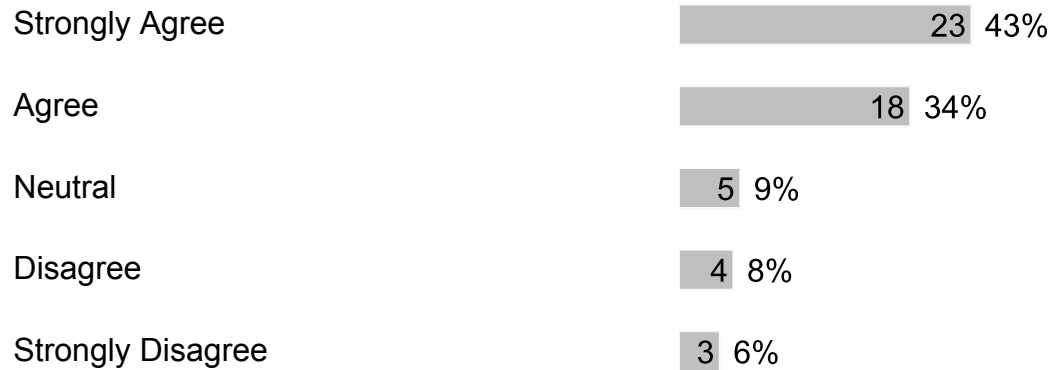
18. My child's teachers report on my child's progress in easy to understand language.





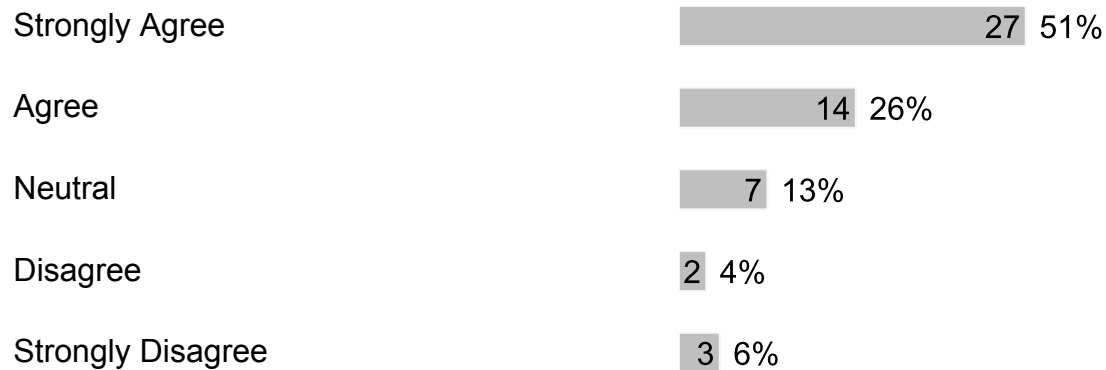
52 respondents

19. Teachers schedule conferences to share student learning progress with families.



53 respondents

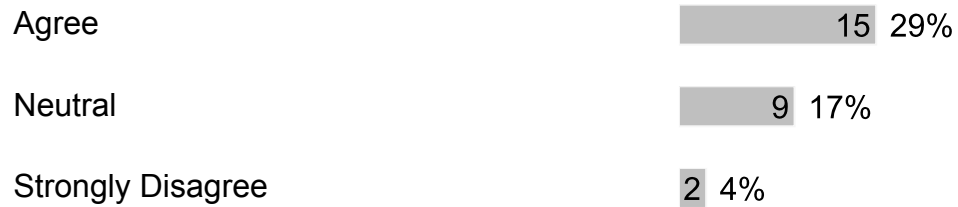
20. My child is prepared for success in the next school year.



53 respondents

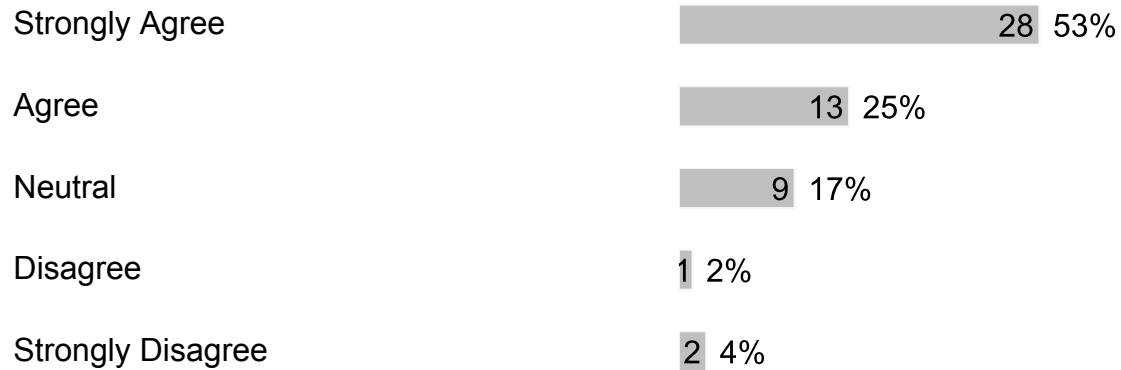
21. Families are encouraged to volunteer.





52 respondents

22. Families are given the opportunity to participate on school committees.



53 respondents

23. I am well-informed of the school's goals and activities.



53 respondents

24. Our school reports the achievement of school goals.



Neutral	5	9%
Disagree	1	2%
Strongly Disagree	3	6%

53 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	28	53%
Agree	15	28%
Neutral	8	15%
Strongly Disagree	2	4%

53 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree	27	51%
Agree	12	23%
Neutral	12	23%
Strongly Disagree	2	4%

53 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree	25	47%
Agree	19	36%

Neutral	6	11%
Disagree	1	2%
Strongly Disagree	2	4%

53 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree	27	51%
Agree	16	30%
Neutral	6	11%
Disagree	1	2%
Strongly Disagree	3	6%

53 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree	25	46%
Agree	15	28%
Neutral	7	13%
Disagree	2	4%
Strongly Disagree	5	9%

54 respondents

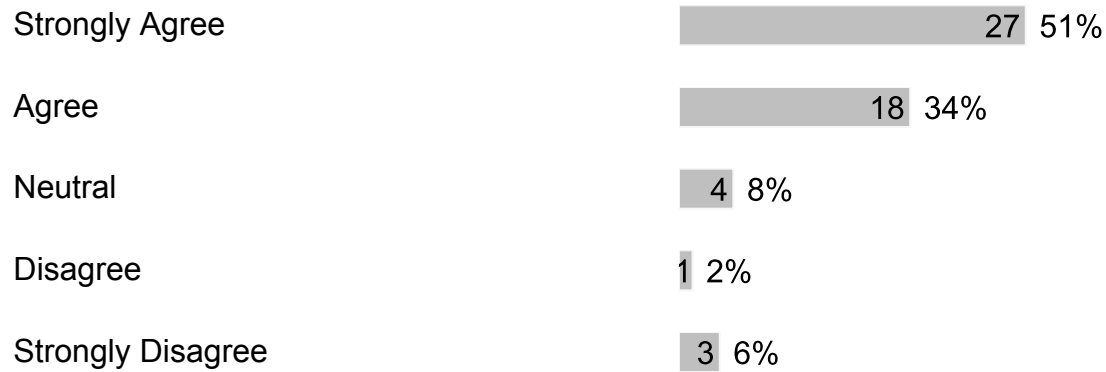
30. Our school asks for family input when changing rules or policies.

Strongly Agree	23	43%
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53 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



53 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report