

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/04/2025



surveys



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Custom Survey

1 survey(s) 54 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male 7 13%

Female 44 85%

Prefer not to answer 1 2%

52 respondents

2. Ethnicity

Black or African American 1 2%

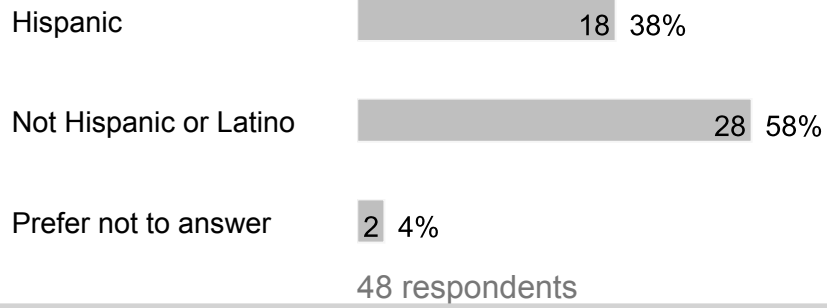
White 41 82%

Multiracial 4 8%

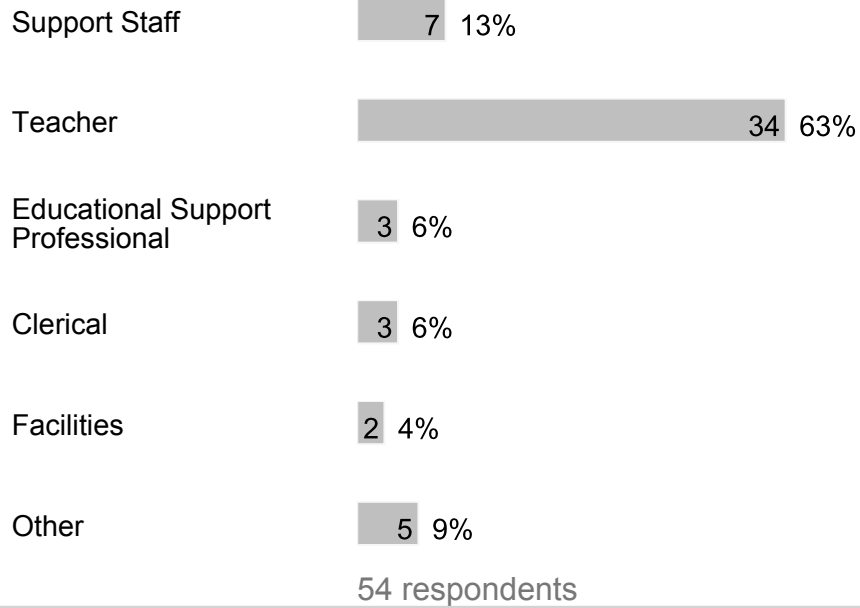
Other 4 8%

50 respondents

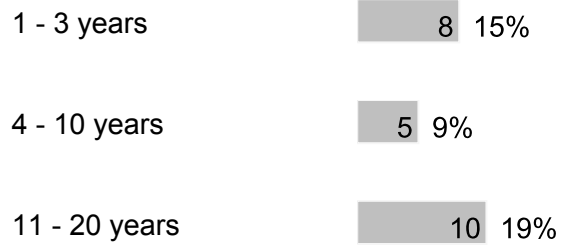
3. Ethnicity



4. Role



5. Experience



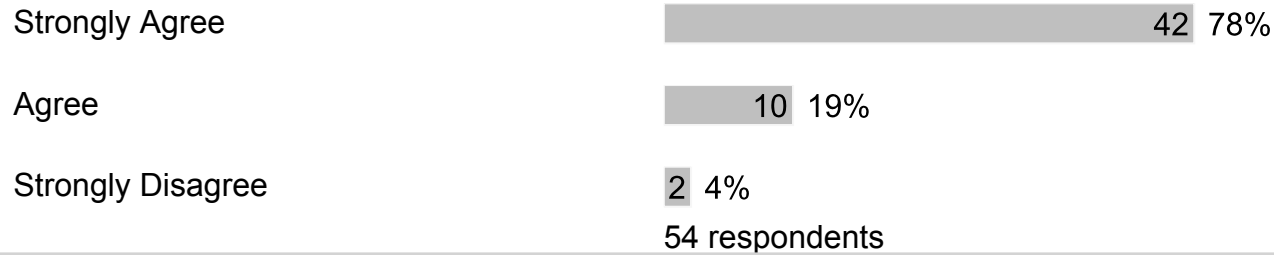
More than 20 years



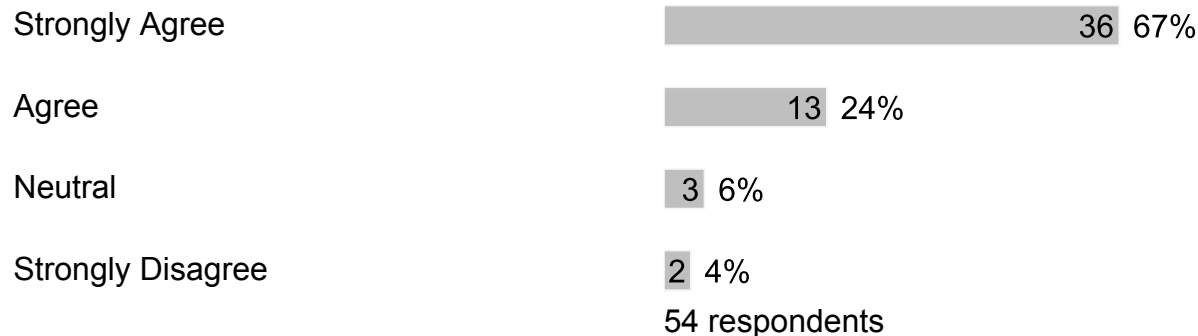
54 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Strongly Disagree 12 22%
54 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 10 19%

No 44 81%

54 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 11 20%

Addressed the incident myself 7 13%

Confronted the alleged bully(ies) directly 4 7%

Contacted the parents/guardians of the alleged bully(ies) 5 9%

Does not apply to me 42 78%

54 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 10 19%

Don't know 2 4%

Does not apply to me

42 78%

54 respondents

7. In my school, rules are applied equally to students.

Strongly Agree

38 70%

Agree

11 20%

Neutral

3 6%

Disagree

2 4%

54 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

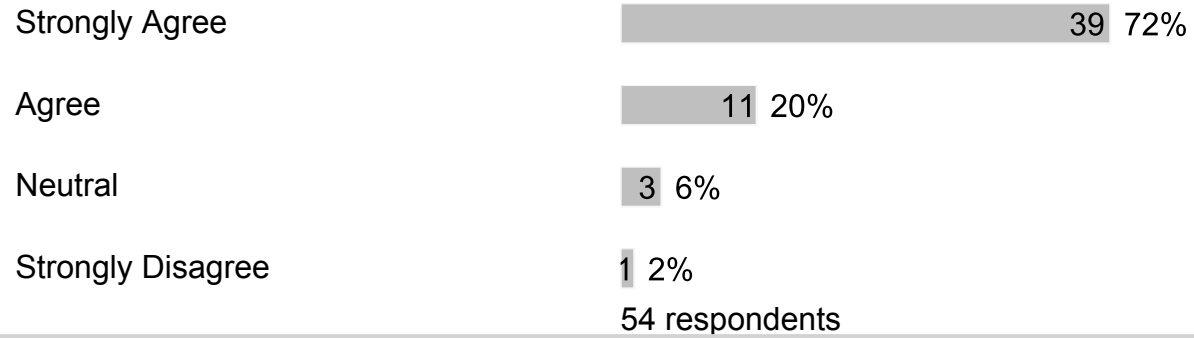
Strongly Agree  45 83%

Agree  9 17%

54 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 42 78%

Agree 11 20%

Neutral 1 2%

54 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 43 80%

Agree 7 13%

Neutral 4 7%

54 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 46 85%

Agree 6 11%

Neutral 2 4%

54 respondents

4. In my school, adults treat students with respect.

Strongly Agree 33 61%

Agree 20 37%

Neutral 1 2%

54 respondents

5. In my school, students treat adults with respect.

Strongly Agree 22 41%

Agree 23 43%

Neutral 7 13%

Disagree 2 4%

54 respondents

6. In my school, colleagues/adults treat each other with respect.

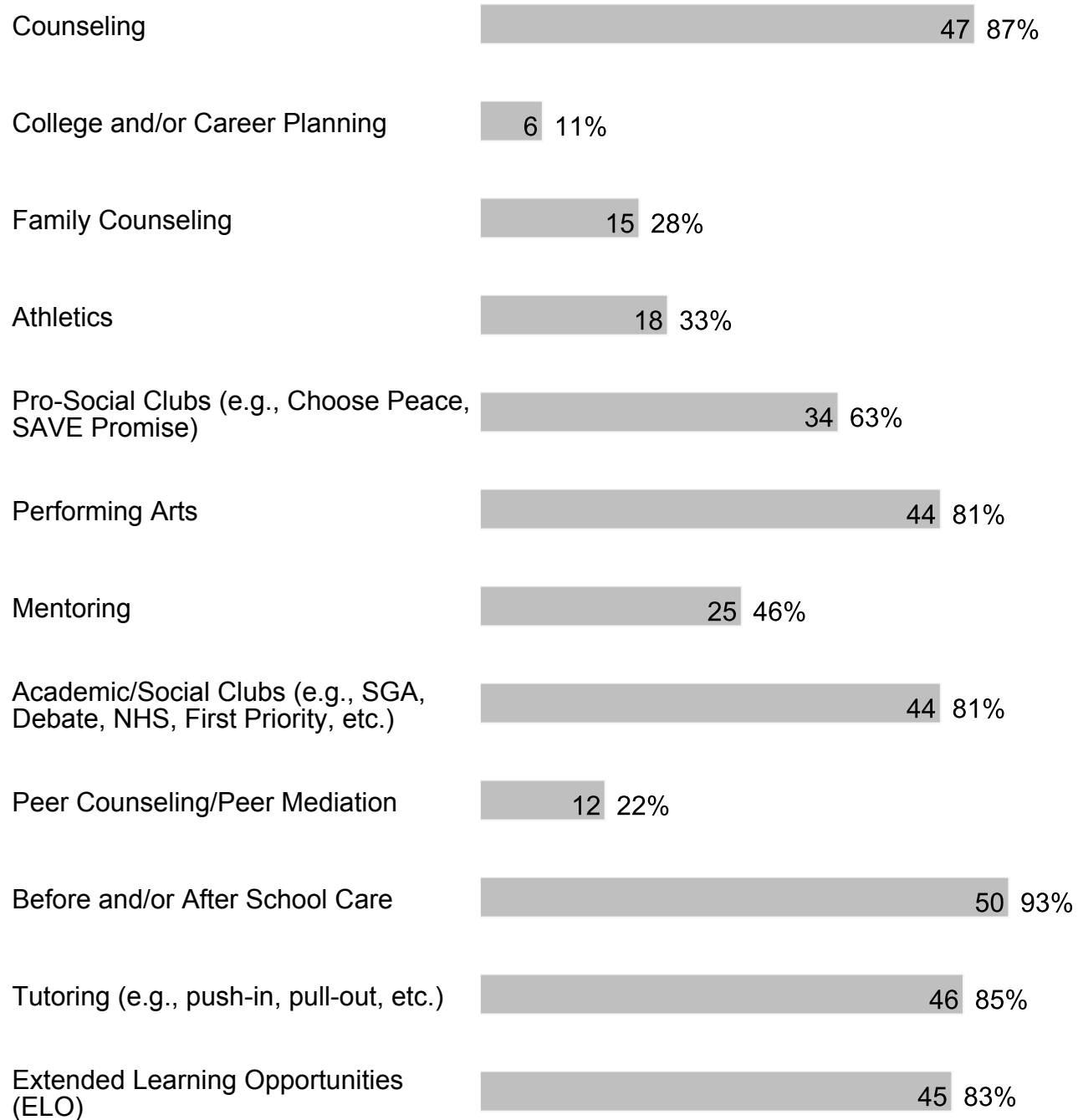
Strongly Agree 25 46%

Agree 25 46%

Neutral 4 7%

54 respondents

7. At my school the following programs/services are available (check all that apply):



Other

6 11%

54 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree

22 41%

Agree

24 44%

Neutral

7 13%

Disagree

1 2%

54 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree

25 46%

Agree

26 48%

Neutral

3 6%

54 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree

7 13%

Agree

3 6%



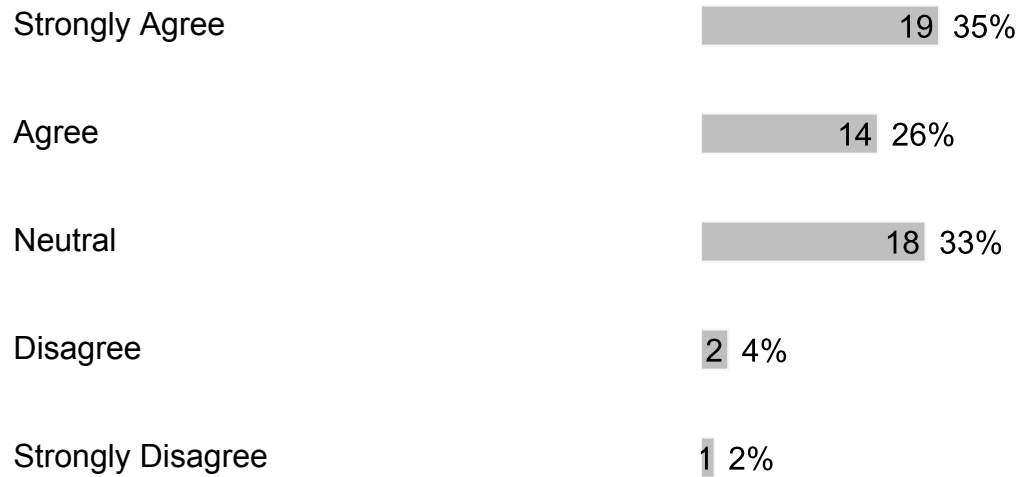
54 respondents

11. Families regularly participate in school involvement activities offered by our school.



54 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



54 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 28 52%

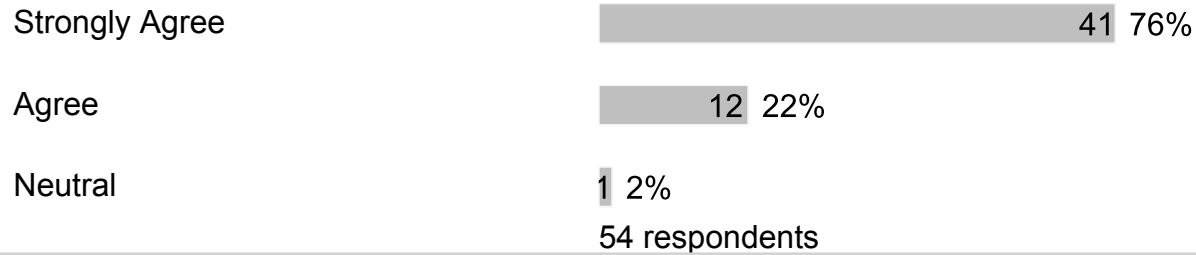
Agree 16 30%

Neutral 10 19%

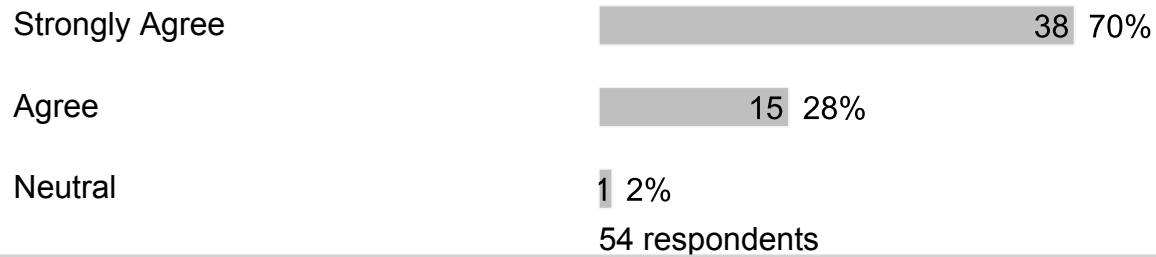
54 respondents

G. Section 6

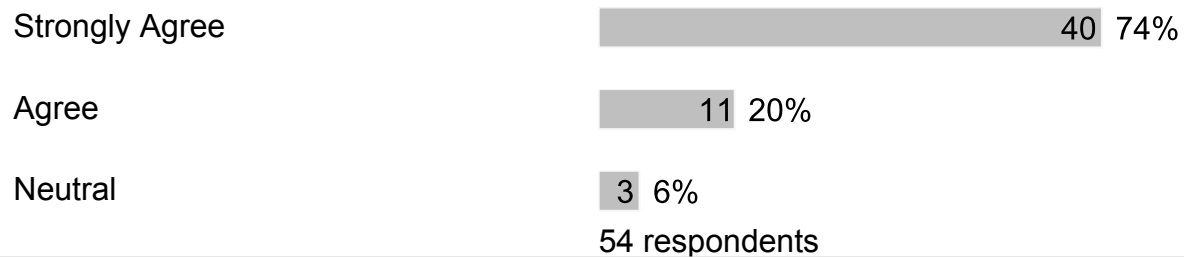
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 1 2%
53 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 39 75%

Agree 9 17%

Neutral 3 6%

Disagree 1 2%

52 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 44 81%

Agree 9 17%

Neutral 1 2%

54 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 38 70%

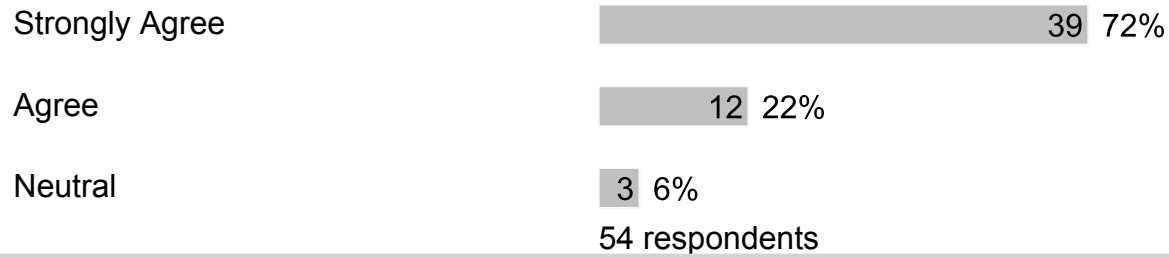
Agree 13 24%

Neutral 2 4%

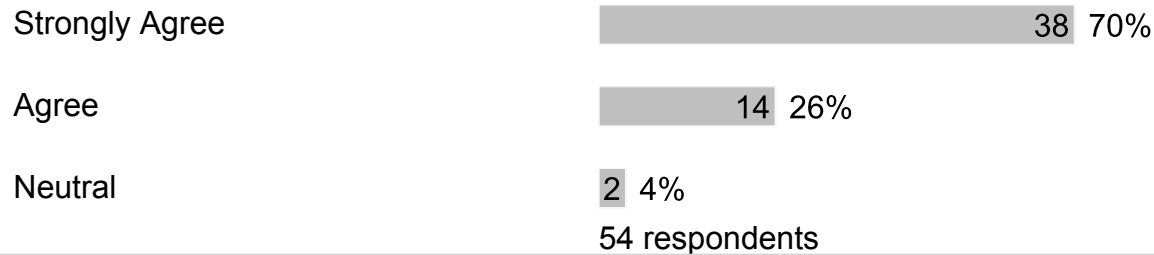
Disagree 1 2%

54 respondents

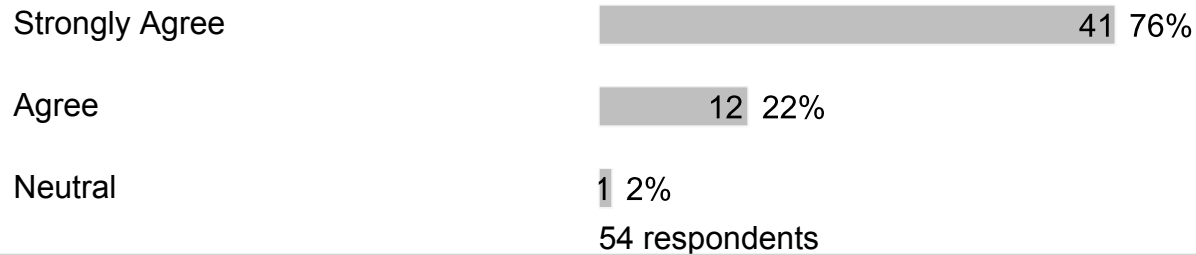
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



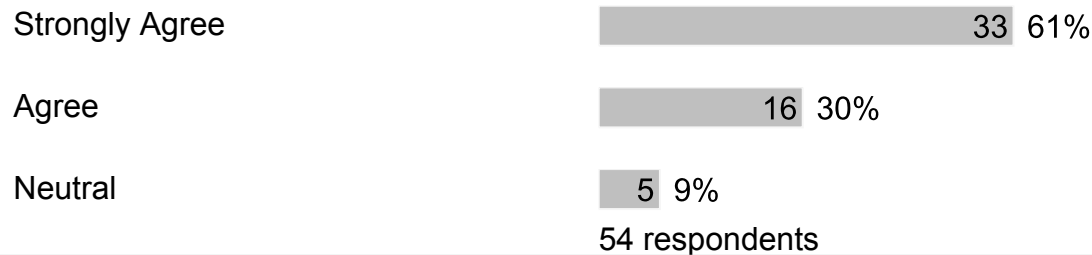
9. Our school uses the results of student assessments to improve teaching and learning.



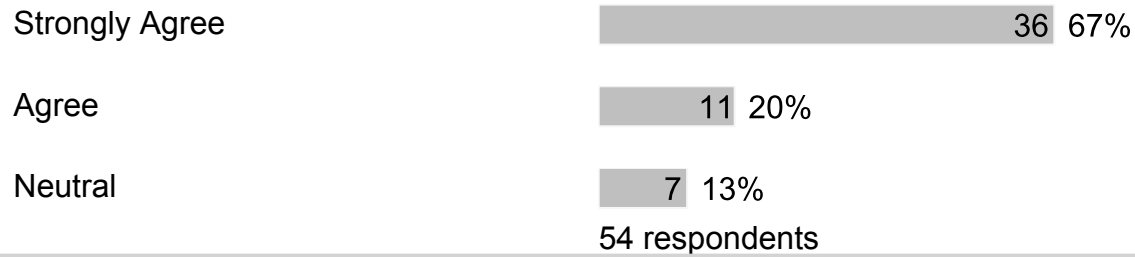
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



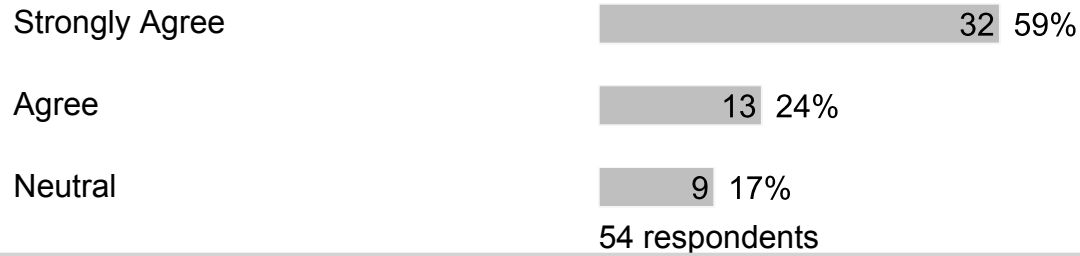
11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



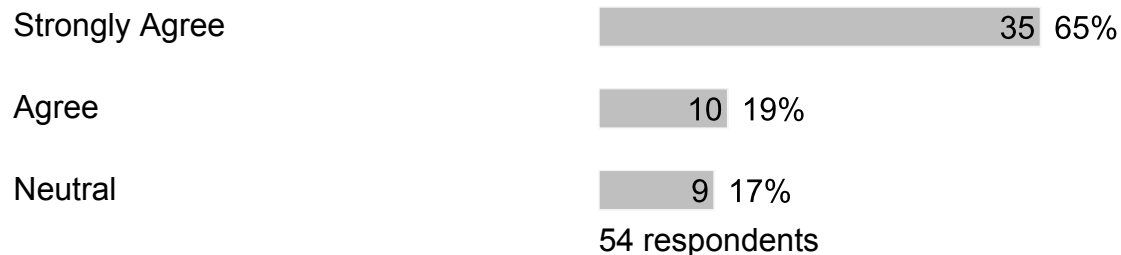
13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



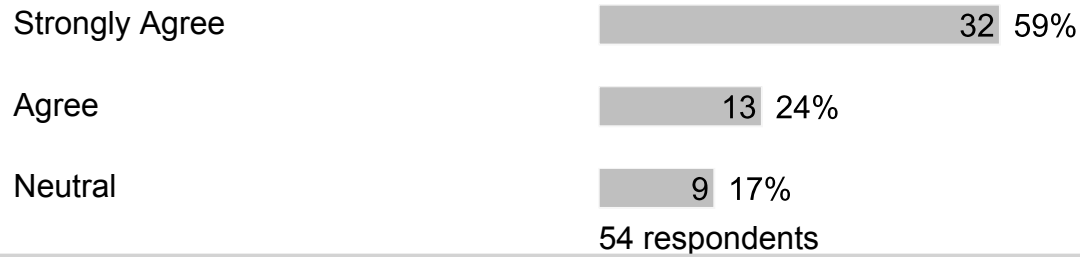
14. I use student achievement data to modify and adjust materials and lessons for my students.



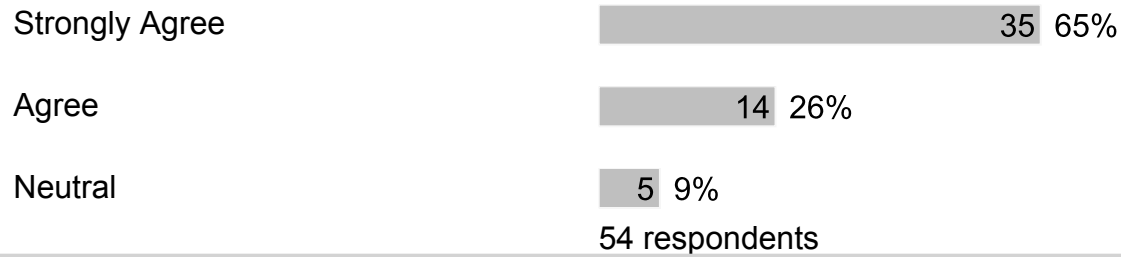
15. I use formative assessments to monitor student progress.



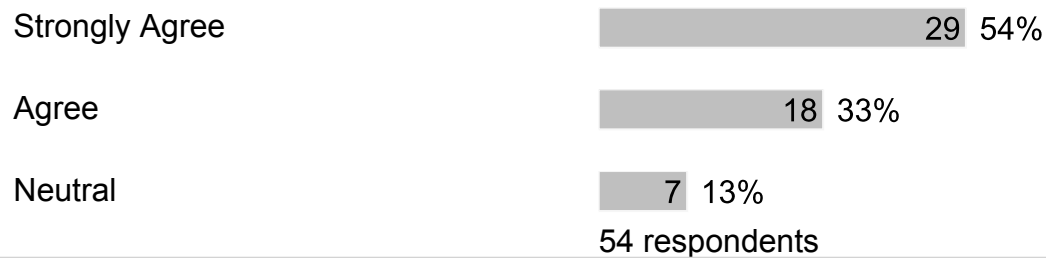
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



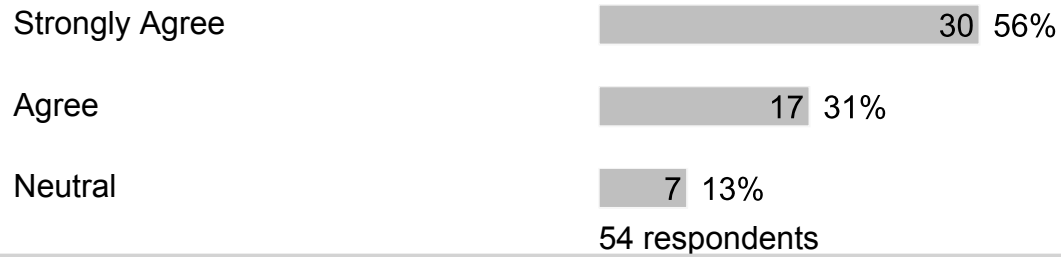
18. The school ensures I receive formal training in the use of student assessment data.



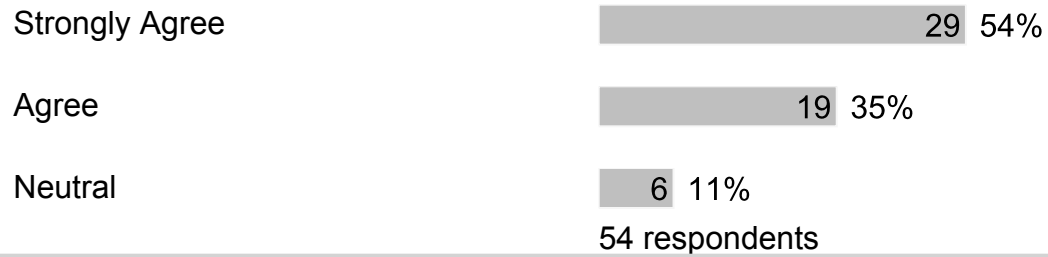
19. In our school, staff members provide peer coaching to teachers.



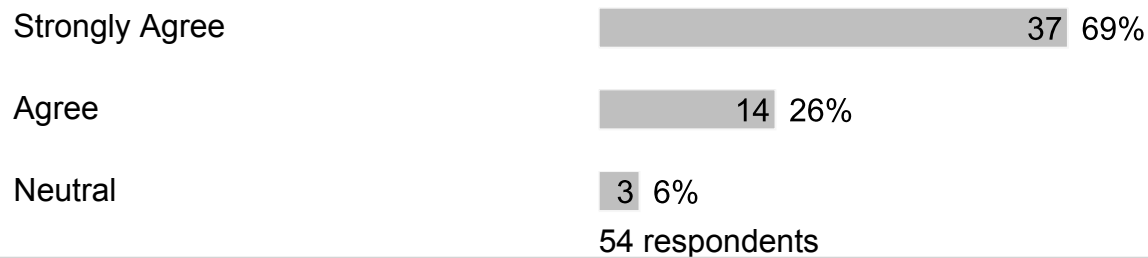
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



Agree 15 28%

Neutral 10 19%

54 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 34 63%

Agree 18 33%

Neutral 2 4%

54 respondents

26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 31 57%

Agree 20 37%

Neutral 3 6%

54 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 34 63%

Agree 13 24%

Neutral 7 13%

54 respondents

28. I schedule conferences to share student learning progress with families.

2 times per year 31 57%

3 or more times per year 4 7%

Does not apply 19 35%

54 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 34 65%

Agree 13 25%

Neutral 5 10%

52 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 32 59%

Agree 15 28%

Neutral 7 13%

54 respondents

31. I regularly post information online or send home a newsletter.

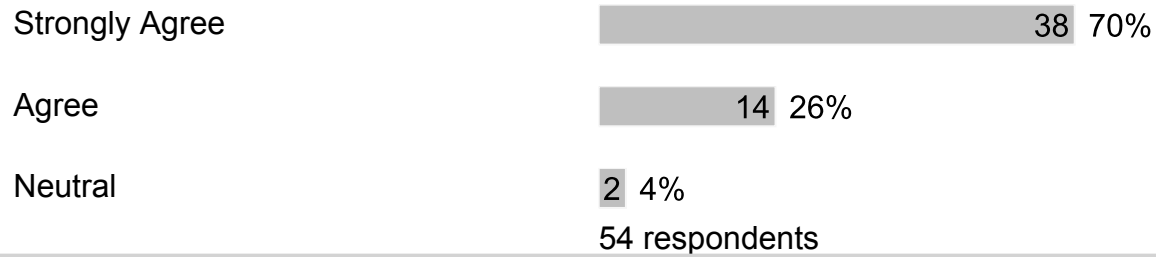
Strongly Agree 27 51%

Agree 10 19%

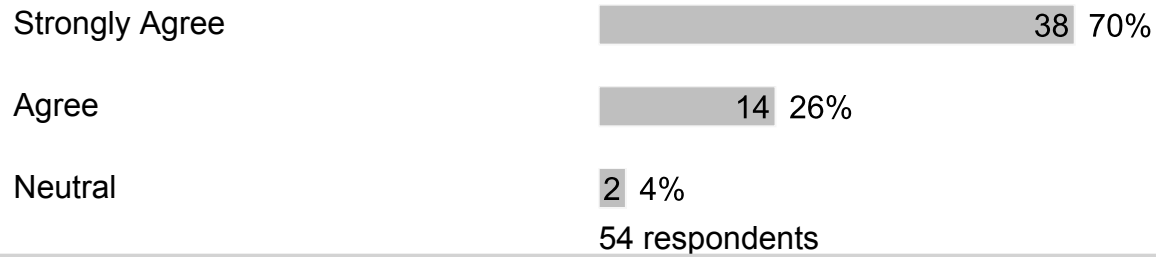
Neutral 16 30%

53 respondents

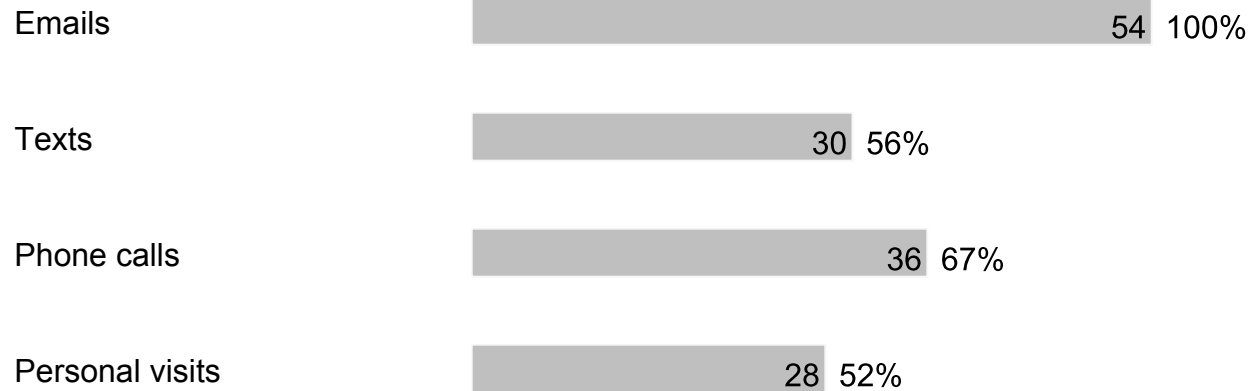
32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



54 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Neutral

1 2%

54 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report