

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/04/2025



Custom Survey

1 survey(s) 109 response(s)

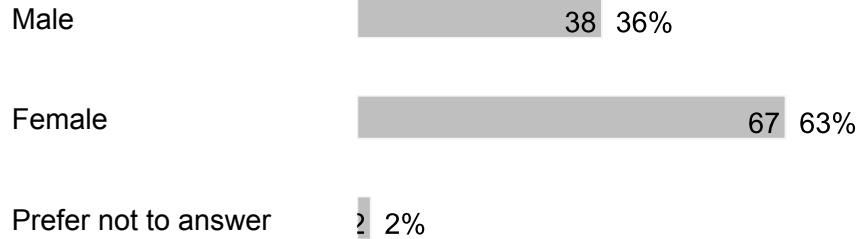
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

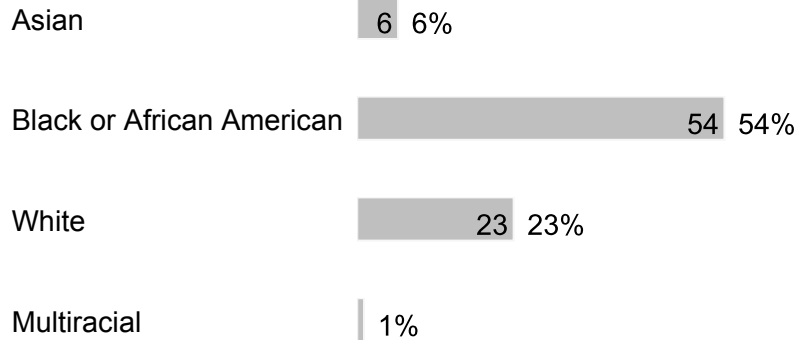
Number of Responses | Percentages of Total Responses

1. Gender



107 respondents

2. Race



Other 16 16%

100 respondents

3. Ethnicity

Hispanic 32 34%

Non-Hispanic or Latino 49 52%

Prefer not to answer 14 15%

95 respondents

4. Grade

Grade PK 4 4%

Grade K 14 13%

Grade 1 17 16%

Grade 2 26 25%

Grade 3 18 17%

Grade 4 16 15%

Grade 5 7 7%

Grade 9 1 1%

Grade 11

2 2%

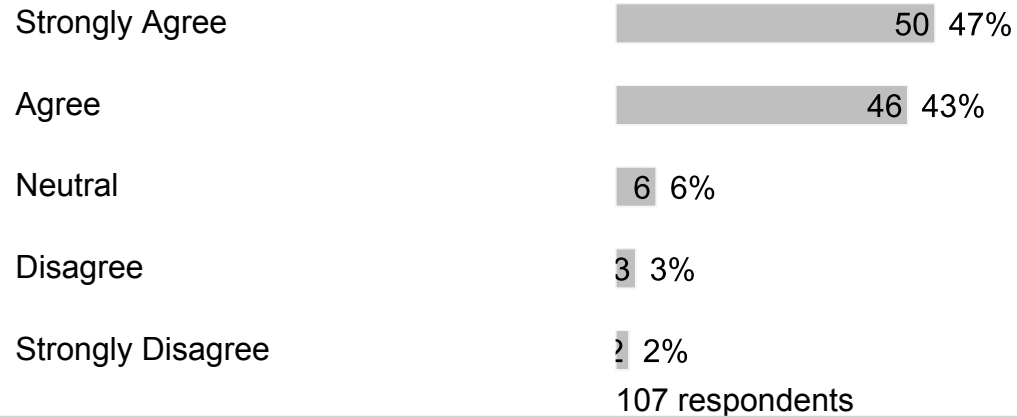
Grade 12

1 1%

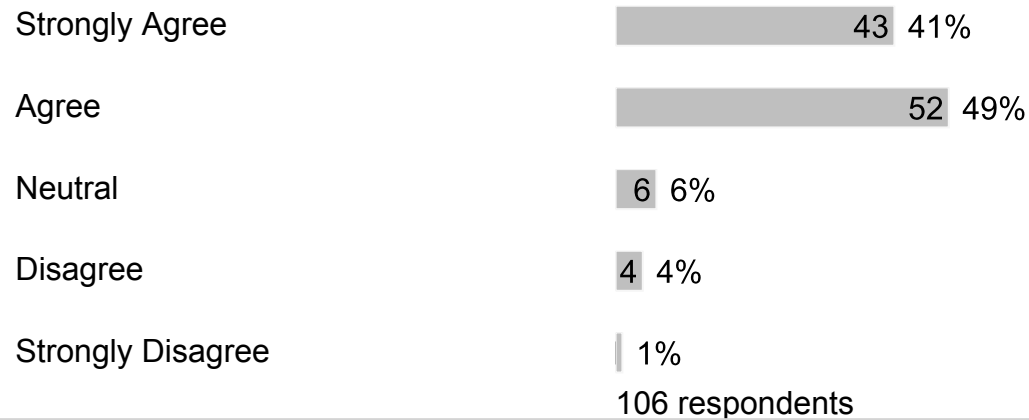
106 respondents

C. Section 2

1. My child feels safe at school.

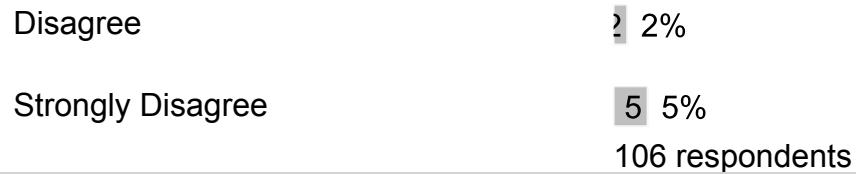


2. My child's school is clean and well-maintained.

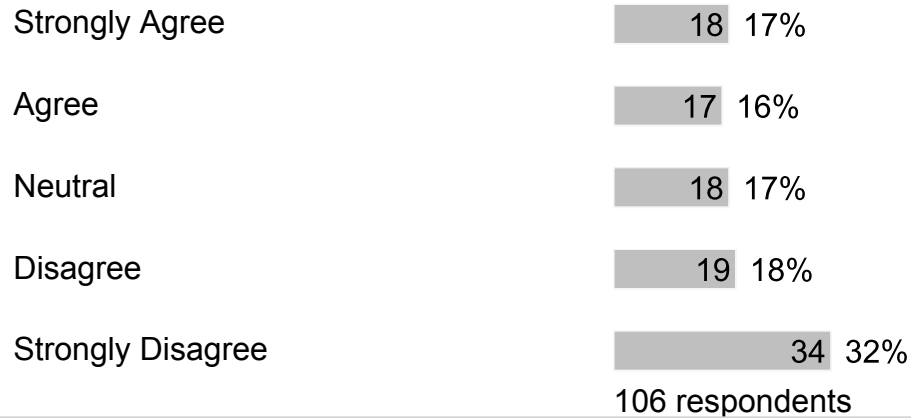


3. I would recommend my child's school to my friends and/or family.

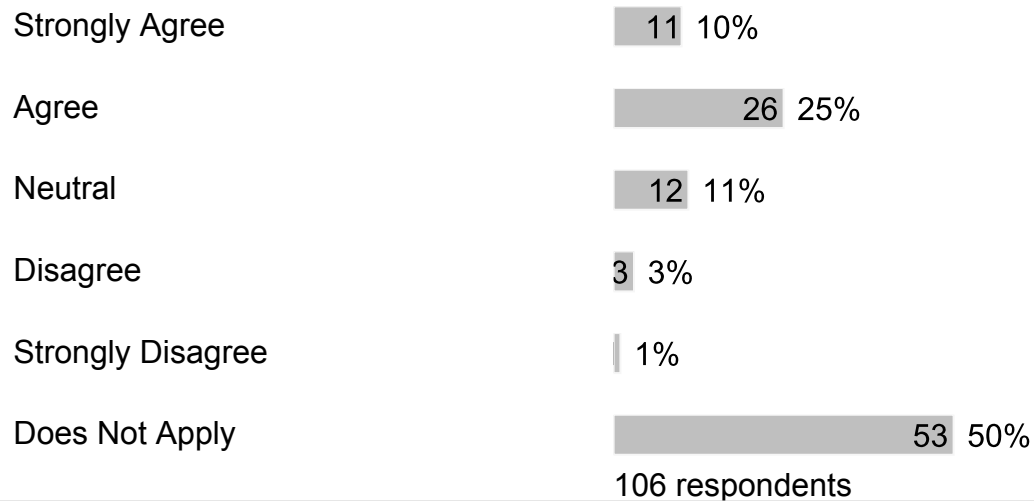




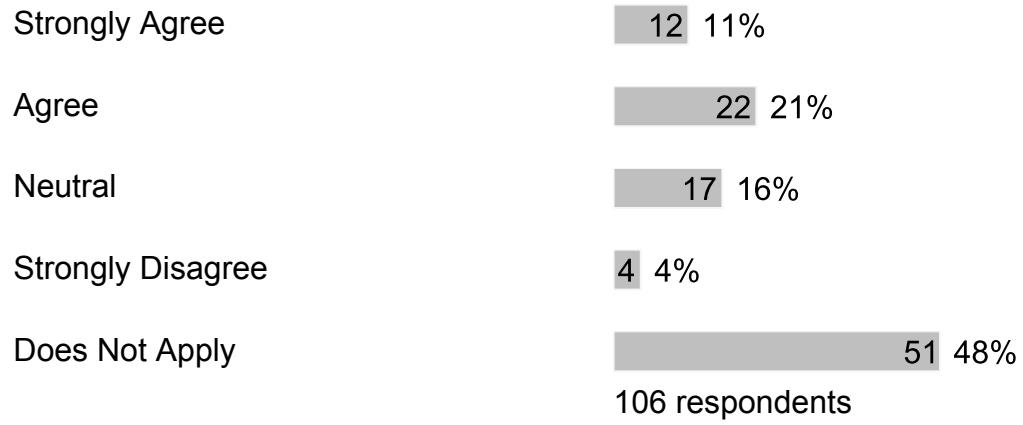
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

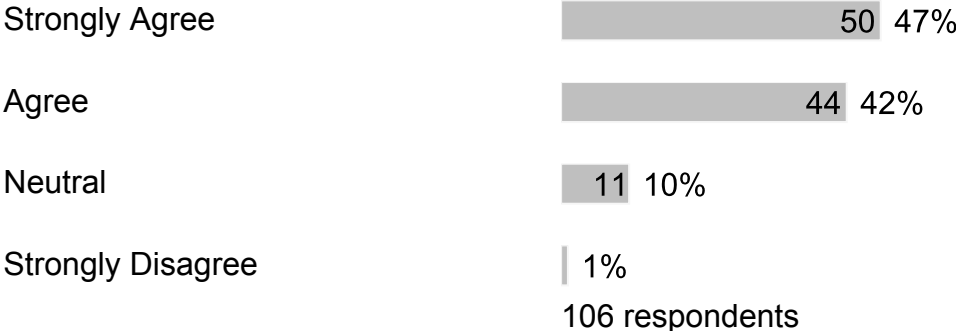


6. After I contacted school staff, the bullying behavior against my child stopped.



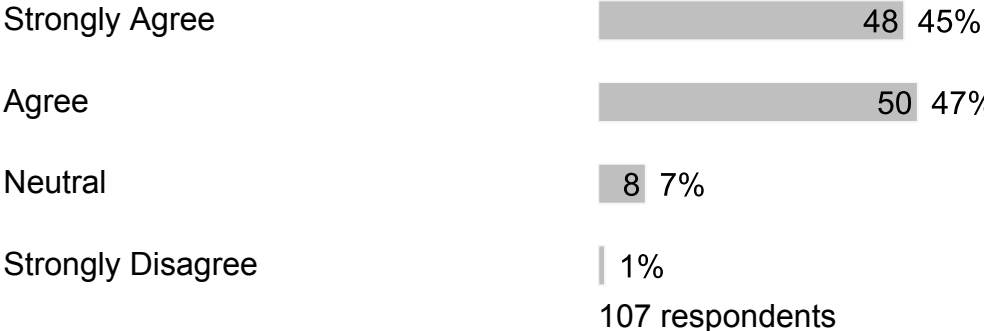
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

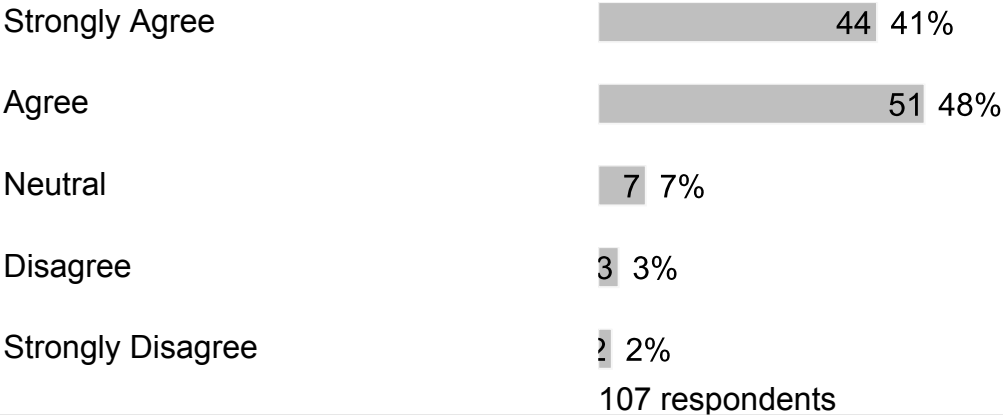


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

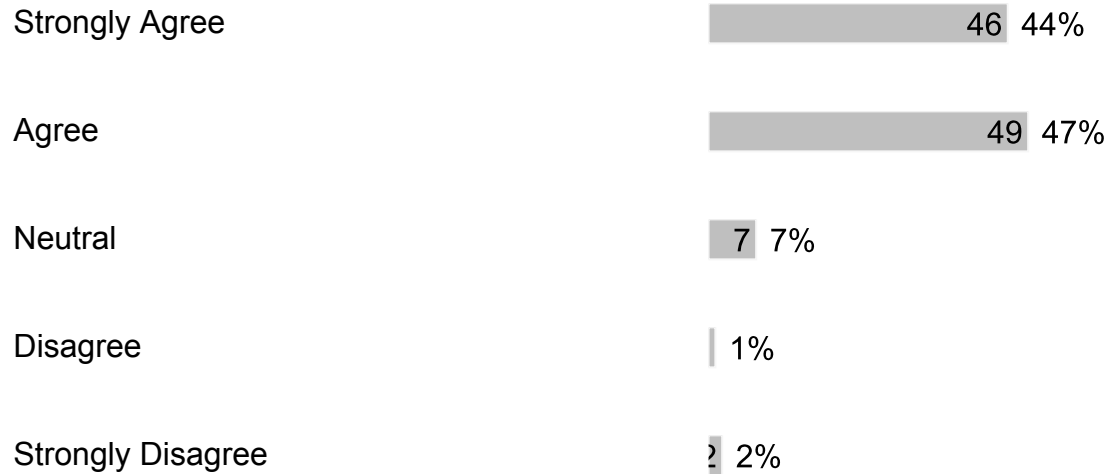


Strongly Disagree

2%
107 respondents

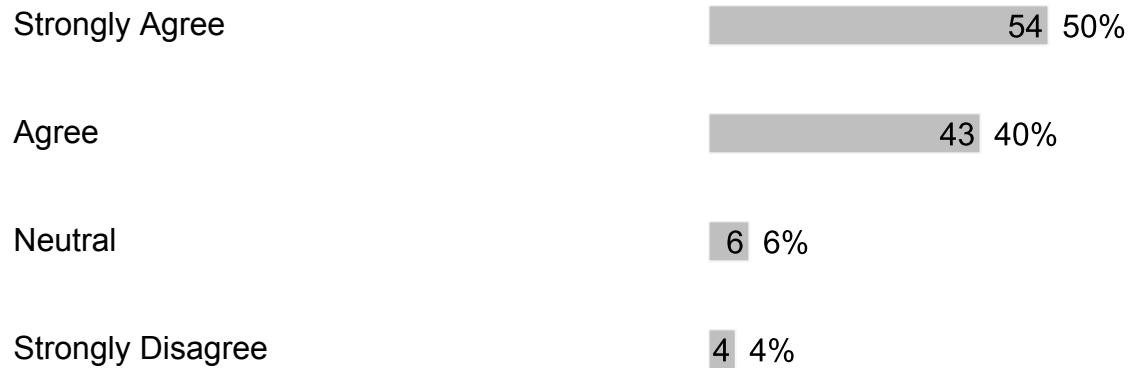
F. Section 5

1. If my child has a problem, they know who they can go to for help.



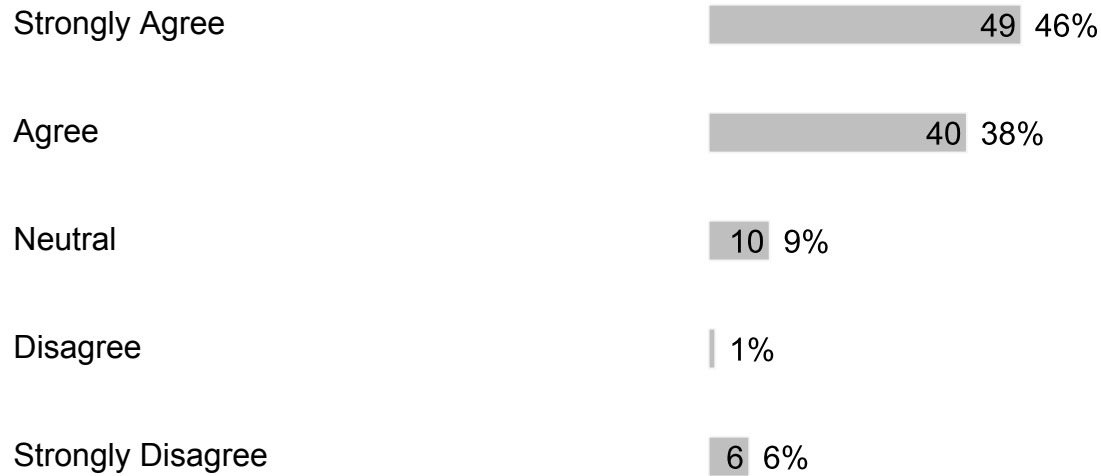
105 respondents

2. My child likes going to school.



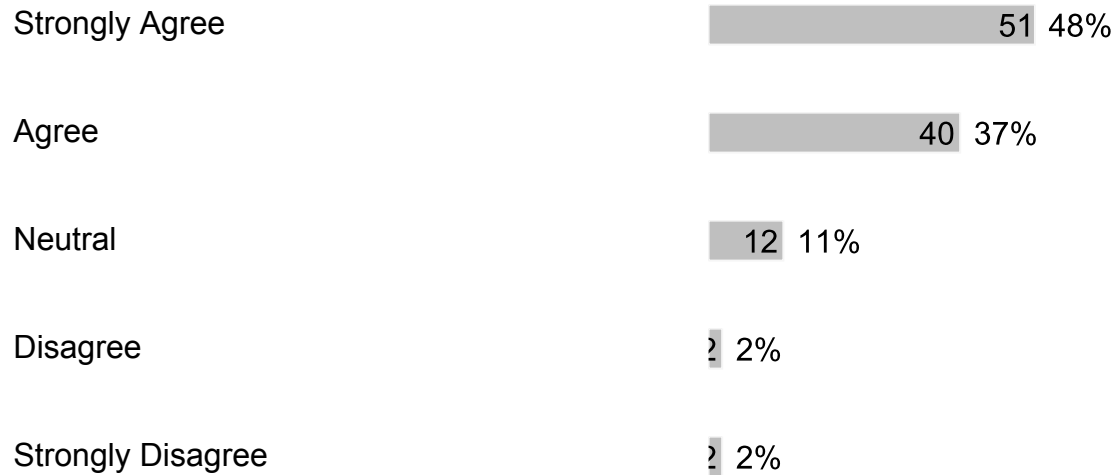
107 respondents

3. I would recommend my child's school to my friends and/or family.



106 respondents

4. Our school treats students with value, respect and compassion.



107 respondents

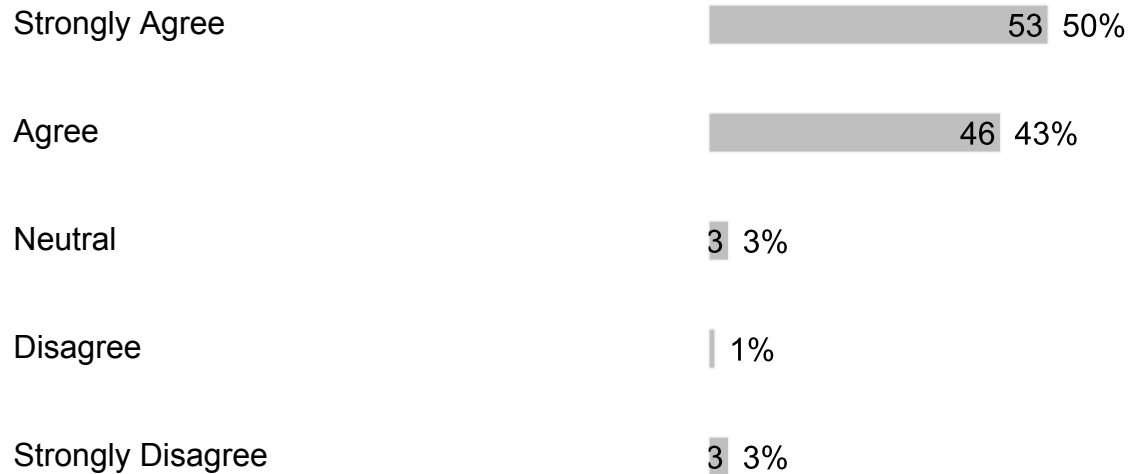
5. The office staff is helpful and made me feel valued as a parent/guardian.





106 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



106 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Disagree | 1%

Strongly Disagree 2 2%

104 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 53 58%

College and/or Career Planning 13 14%

Family Counseling 24 26%

Athletics 27 30%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 19 21%

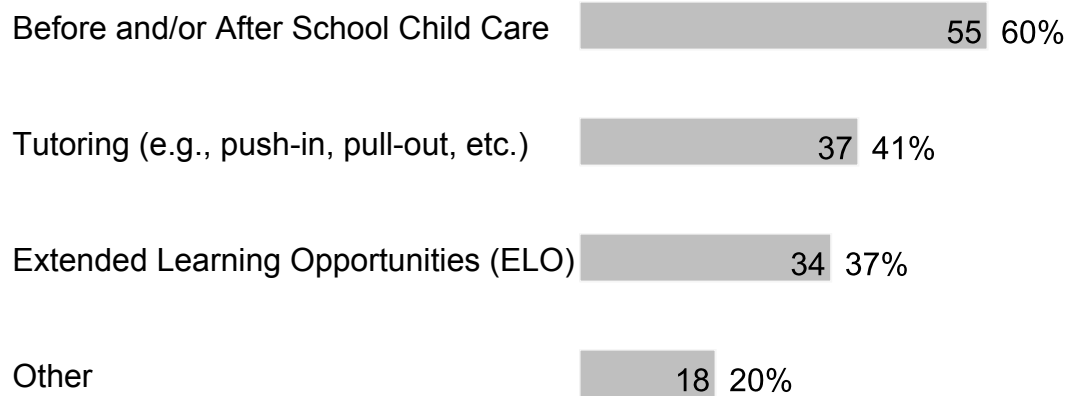
Performing Arts 25 27%

Mentoring 19 21%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 20 22%

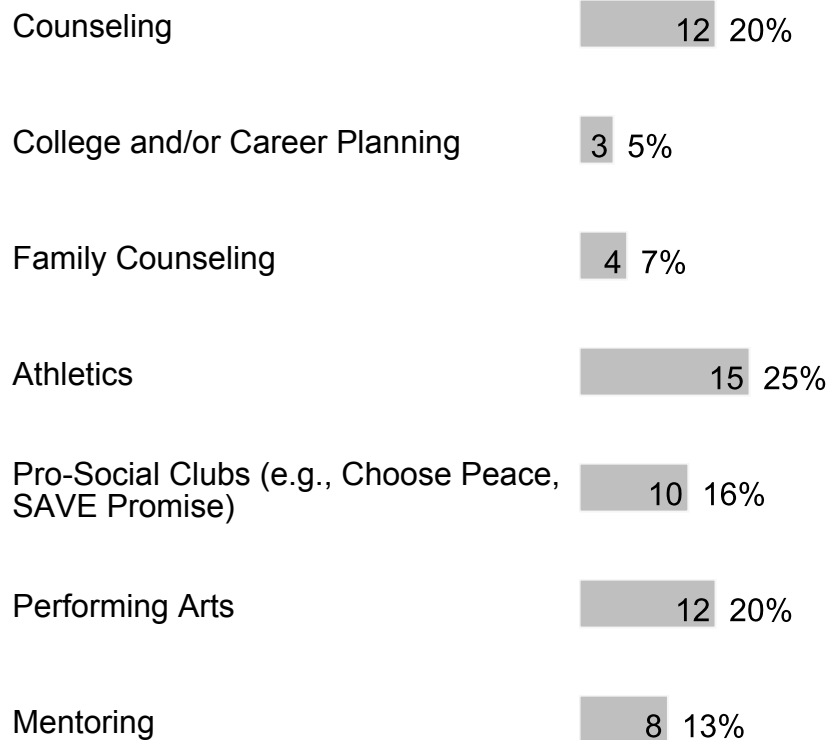
Peer Counseling/Peer Mediation 9 10%

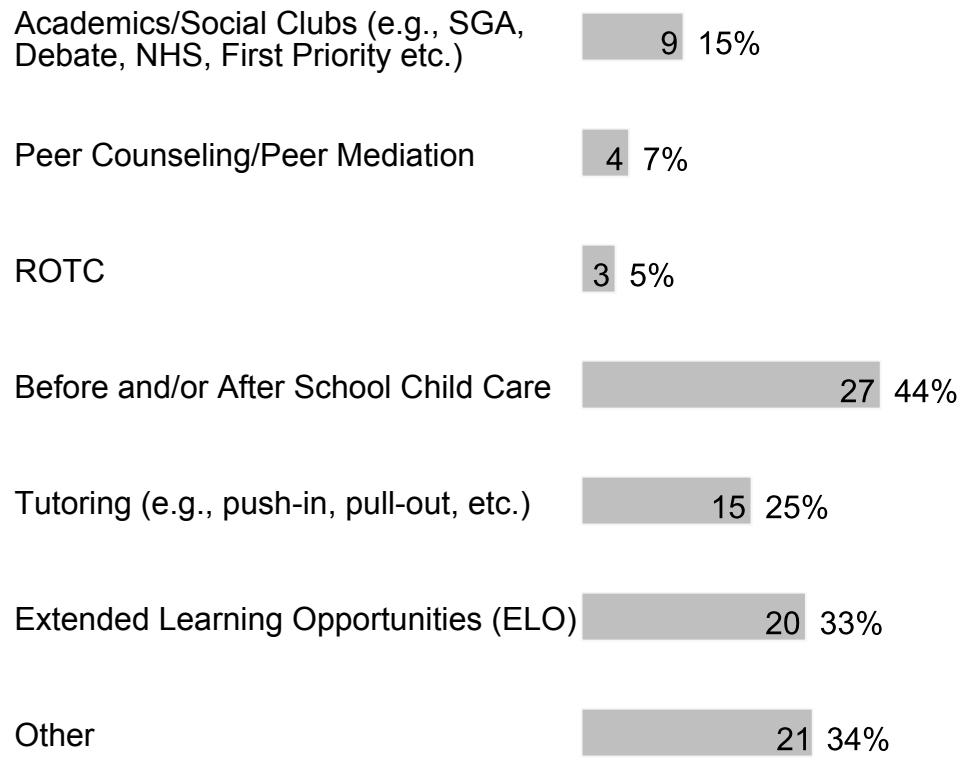
ROTC 4 4%



91 respondents

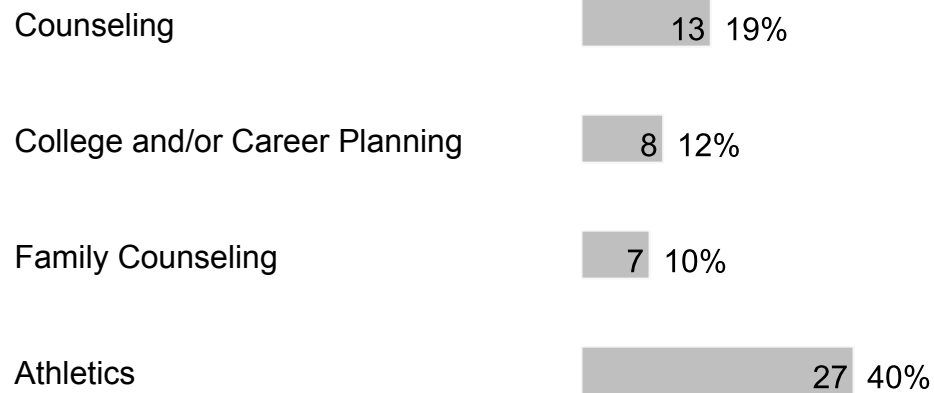
9. At our school, my child participates in the following programs/services (check all that apply):

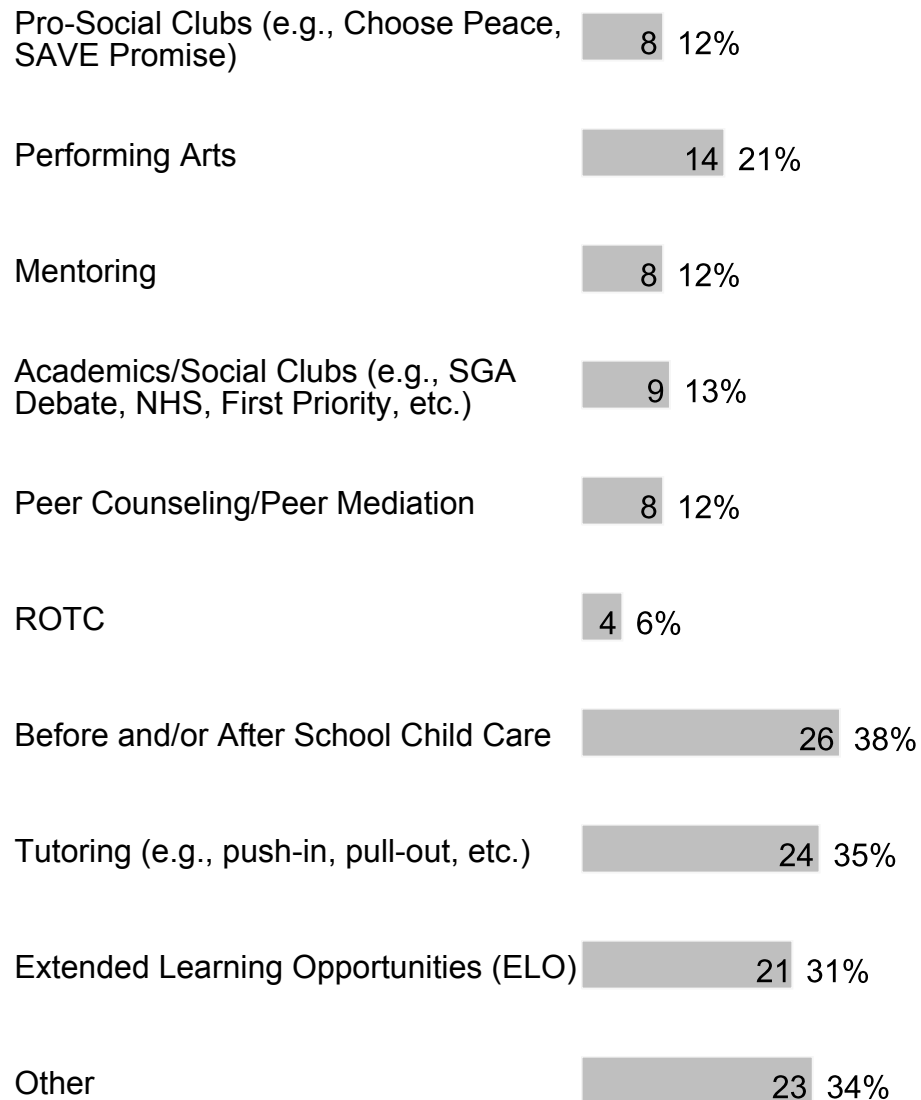




61 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





68 respondents

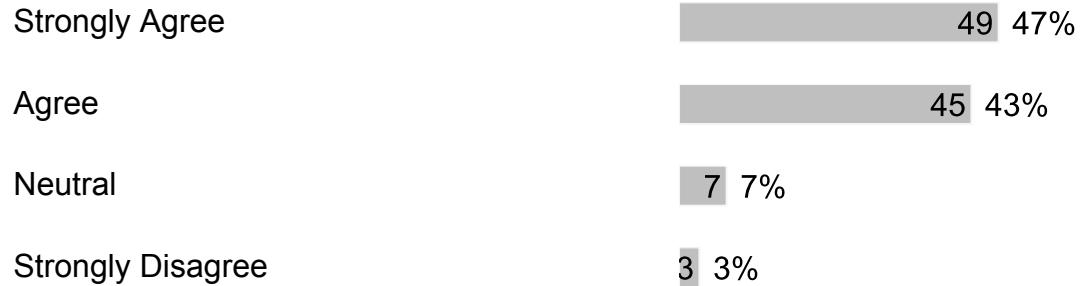
11. Our school has a family resource center and/or a staff member assigned to work with families.





G. Section 6

1. The principal is a positive educational leader at the school.



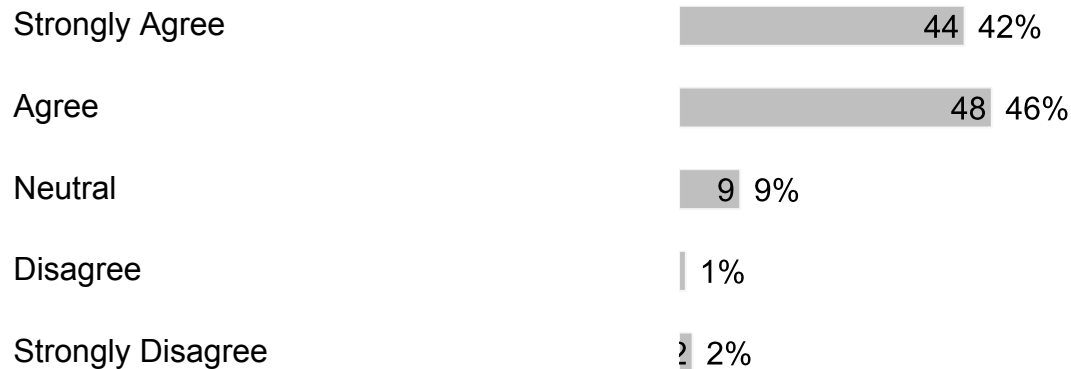
104 respondents

2. The assistant principal(s) is a positive educational leader at the school.



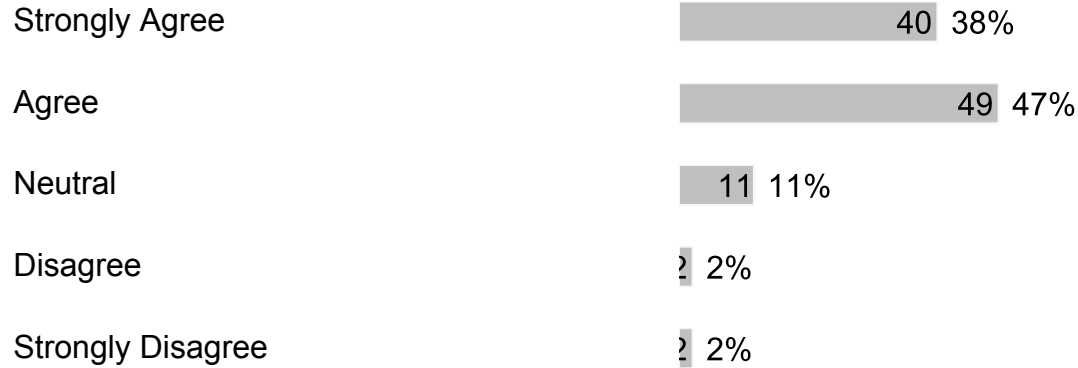
104 respondents

3. Our school's administration provides strong instructional leadership.



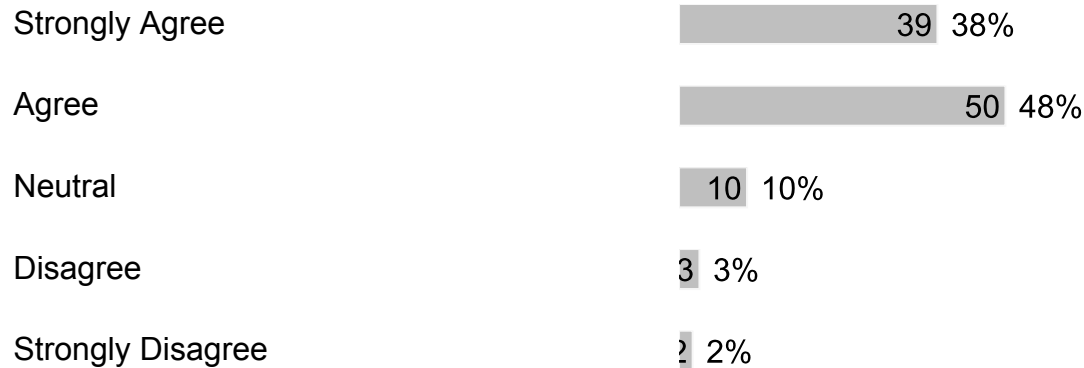
104 respondents

4. Our school has established goals and a plan for improving student learning.



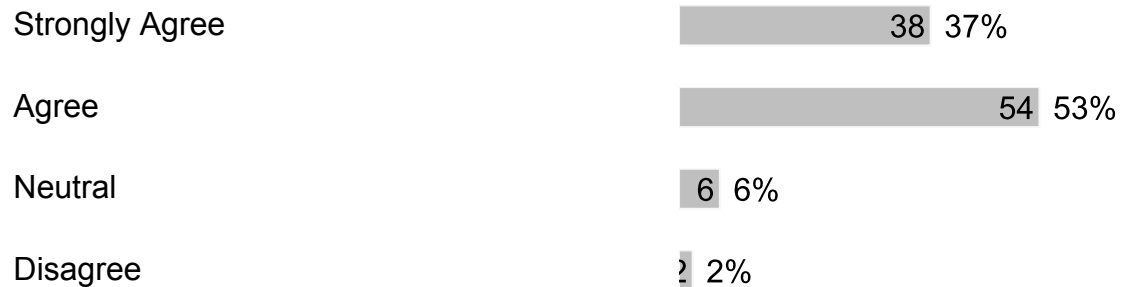
104 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



104 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



Strongly Disagree 2%
102 respondents

7. Our school has high expectations for students.

Strongly Agree 36 35%
Agree 56 54%
Neutral 9 9%
Disagree 2 2%
Strongly Disagree 1 1%
104 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 39 38%
Agree 53 51%
Neutral 8 8%
Disagree 1 1%
Strongly Disagree 2 2%
103 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 43 42%
Agree 46 45%
Neutral 10 10%

Disagree 2%

Strongly Disagree 2%

103 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree 44 42%

Agree 49 47%

Neutral 8 8%

Disagree 1 1%

Strongly Disagree 2 2%

104 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 45 43%

Agree 47 45%

Neutral 9 9%

Disagree 1 1%

Strongly Disagree 2 2%

104 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 43 41%

Agree 45 43%

Neutral 12 12%

Disagree 2 2%

Strongly Disagree 2 2%

104 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 43 41%

Agree 49 47%

Neutral 11 11%

Strongly Disagree 1 1%

104 respondents

14. Clear learning expectations are set for my child.

Strongly Agree 42 41%

Agree 48 47%

Neutral 12 12%

Strongly Disagree 1 1%

103 respondents

15. My child's understanding of what was taught is regularly assessed.

Strongly Agree 35 34%

Agree 55 54%

Neutral 10 10%

Disagree | 1%

Strongly Disagree | 1%

102 respondents

16. Our school works to keep instructional time free from distraction.

Strongly Agree 36 35%

Agree 54 52%

Neutral 12 12%

Disagree | 1%

Strongly Disagree | 1%

104 respondents

17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

Strongly Agree 43 41%

Agree 45 43%

Neutral 12 12%

Disagree | 1%

Strongly Disagree 3 3%

104 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 48 47%

Agree 44 43%

Neutral 6 6%

Disagree 2 2%

Strongly Disagree 2 2%

102 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 45 44%

Agree 47 46%

Neutral 7 7%

Disagree 2 2%

Strongly Disagree 2 2%

103 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 39 38%

Agree 52 50%

Neutral 11 11%

Strongly Disagree 1 1%

103 respondents

21. Families are encouraged to volunteer.

Strongly Agree 34 33%

Agree 49 47%

Neutral	16	15%
Disagree	3	3%
Strongly Disagree	2	2%

104 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree	32	31%
Agree	52	50%
Neutral	16	16%
Disagree	1	1%
Strongly Disagree	2	2%

103 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree	35	34%
Agree	53	51%
Neutral	12	12%
Disagree	2	2%
Strongly Disagree	2	2%

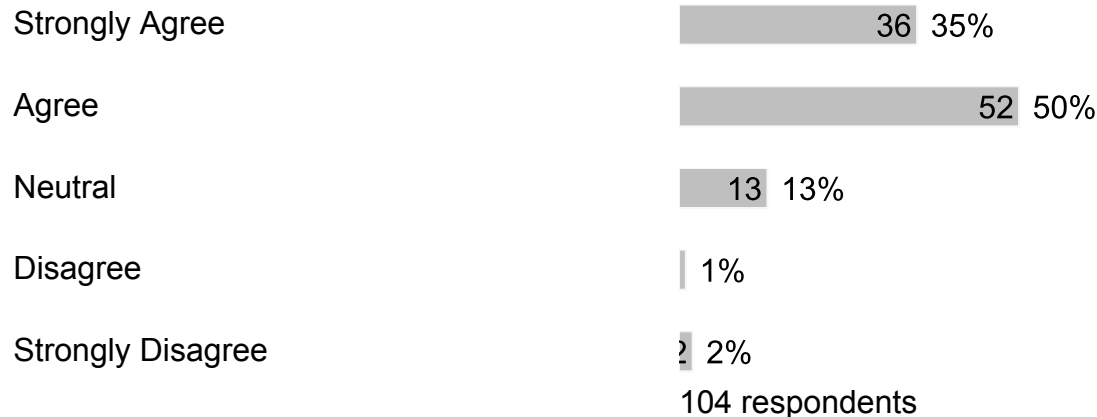
104 respondents

24. Our school reports the achievement of school goals.

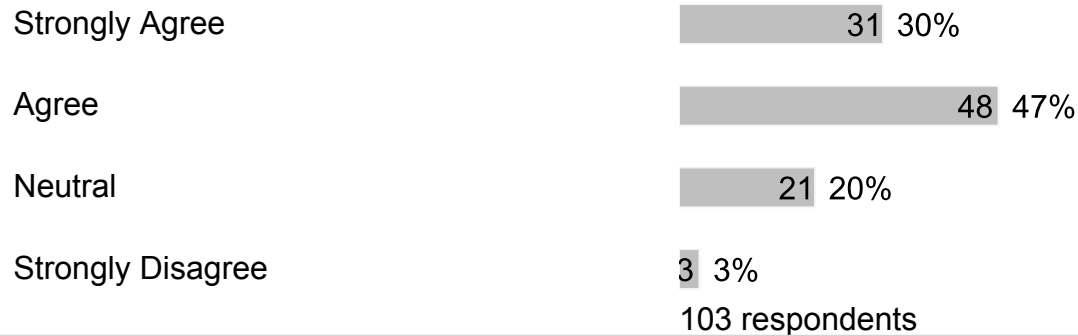
Strongly Agree	41	39%
----------------	----	-----



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

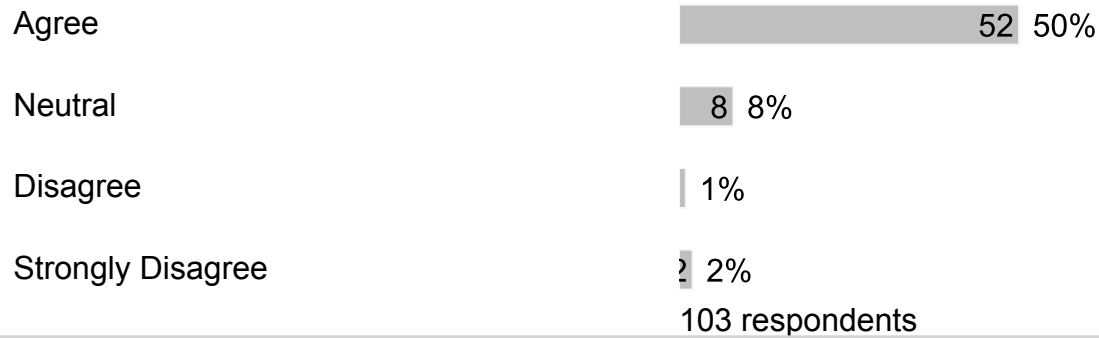


26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

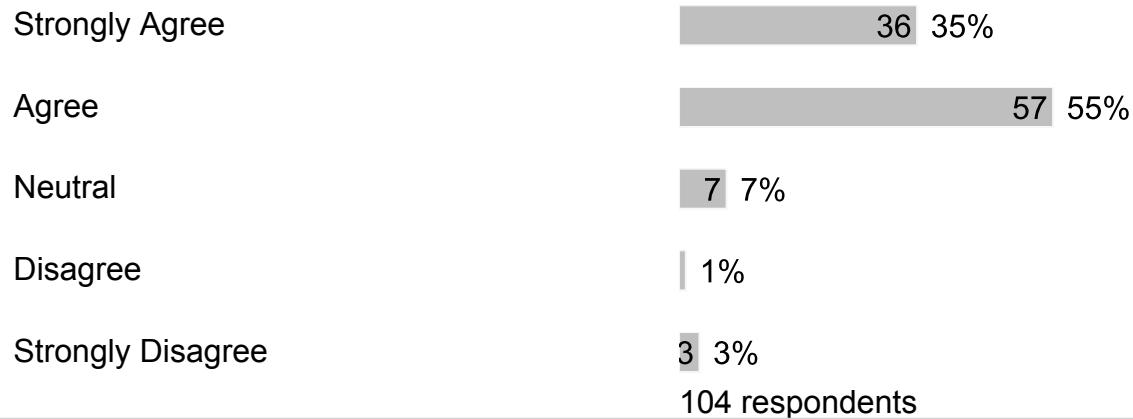


27. Our school communicates information in ways that are easy for families to understand.

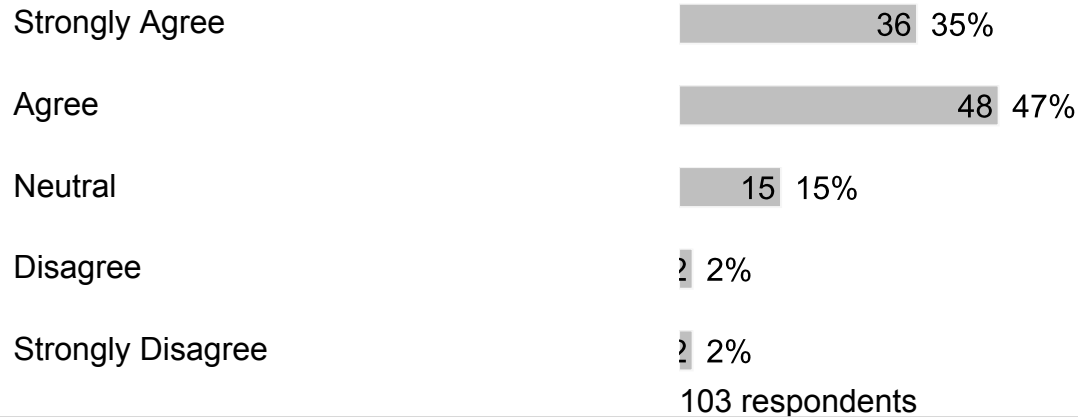




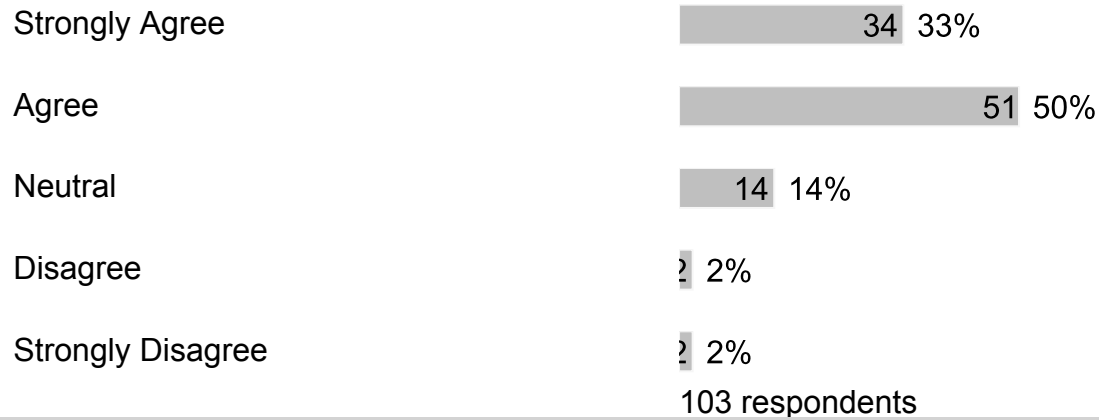
28. Teachers regularly post information online or send home a newsletter.



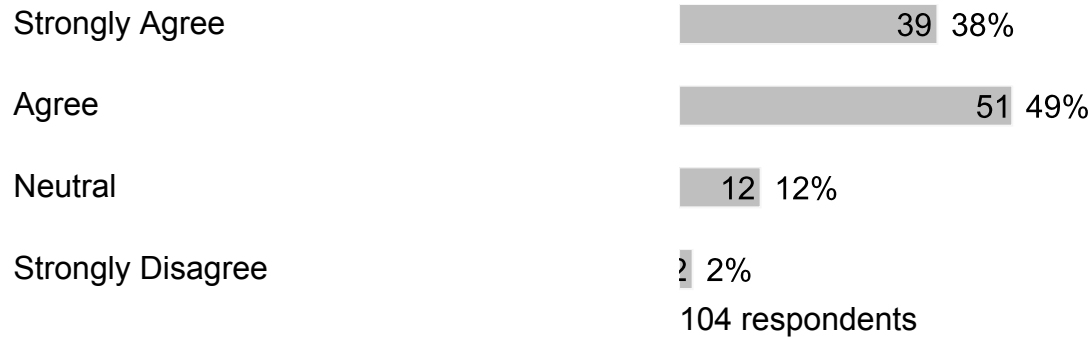
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report