

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2025



surveys

Custom Survey

1 survey(s) 64 response(s)

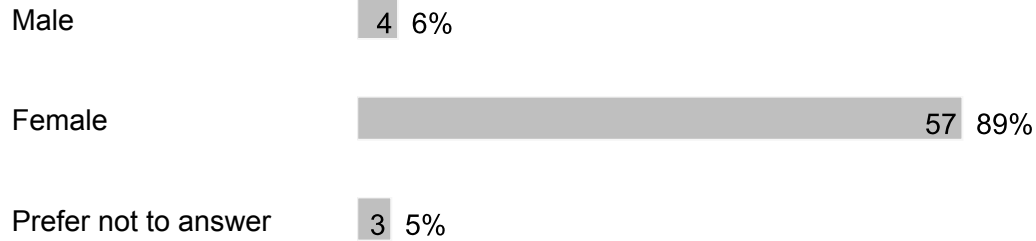
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

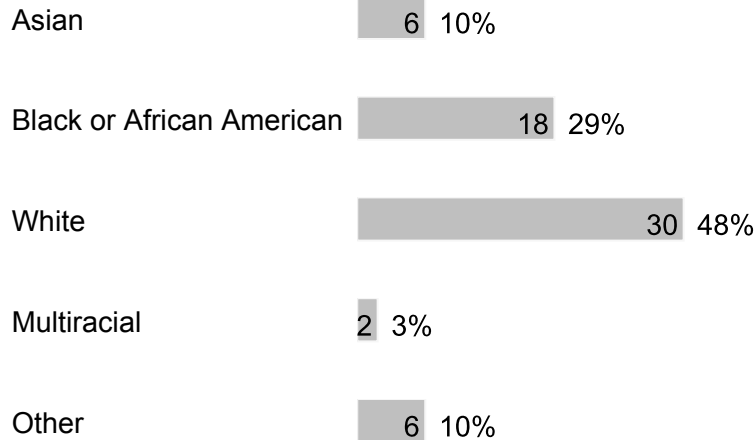
Number of Responses | Percentages of Total Responses

1. Gender



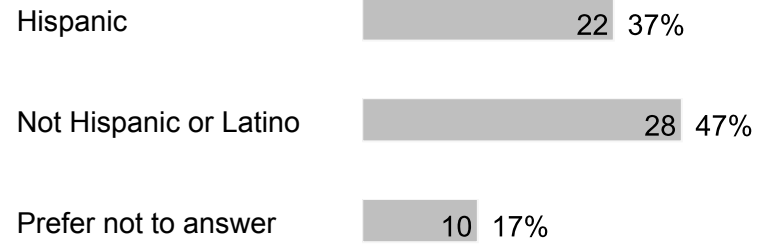
64 respondents

2. Ethnicity



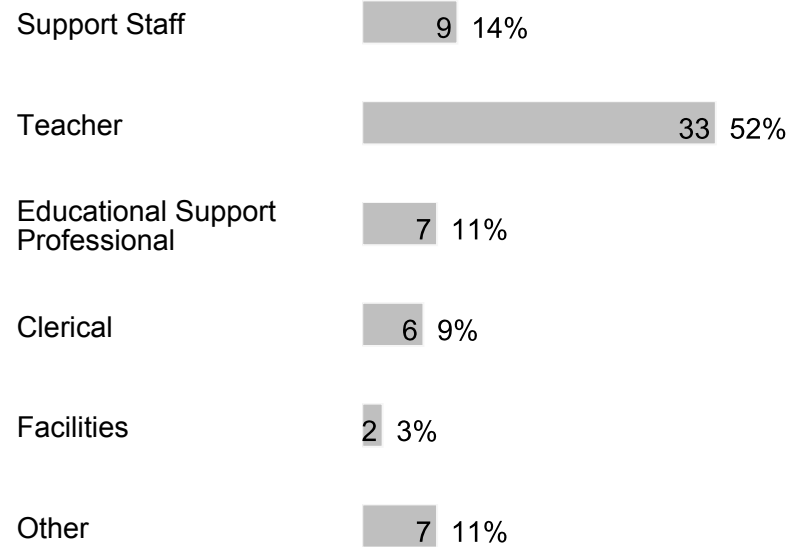
62 respondents

3. Ethnicity



60 respondents

4. Role



64 respondents

5. Experience



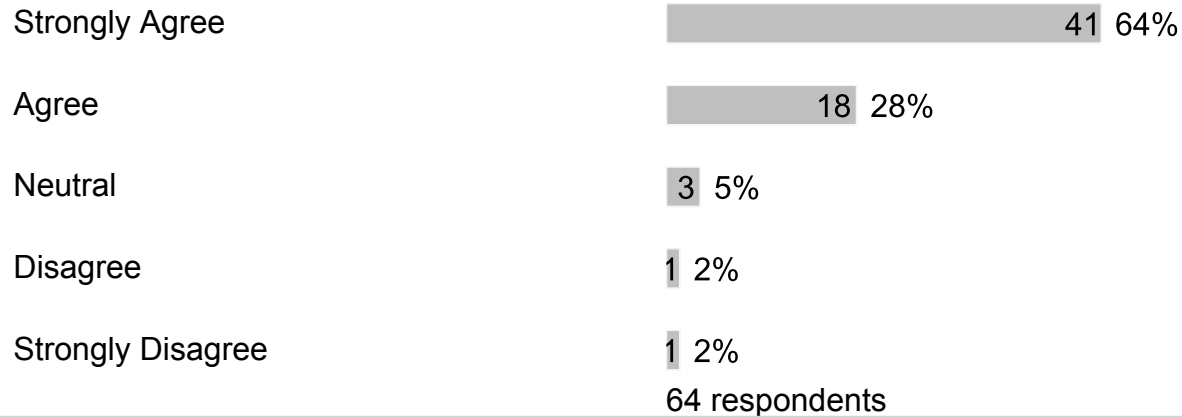
11 - 20 years 19 30%

More than 20 years 16 25%

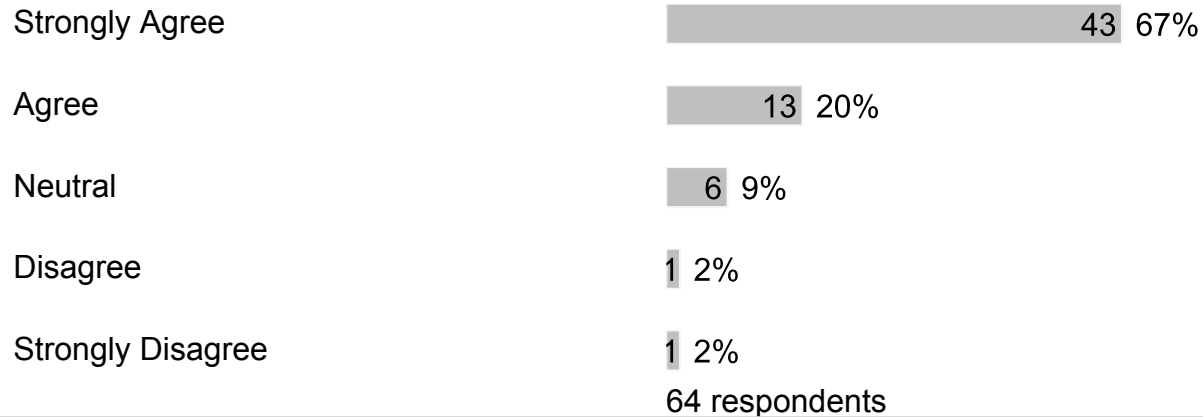
64 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



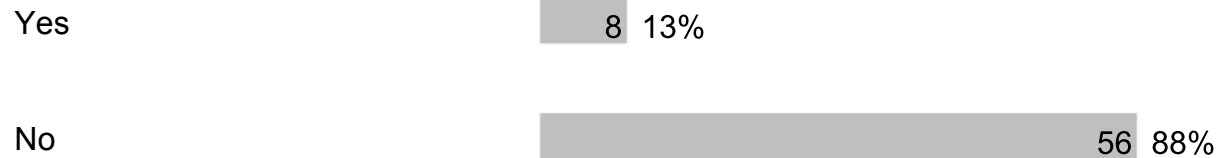
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





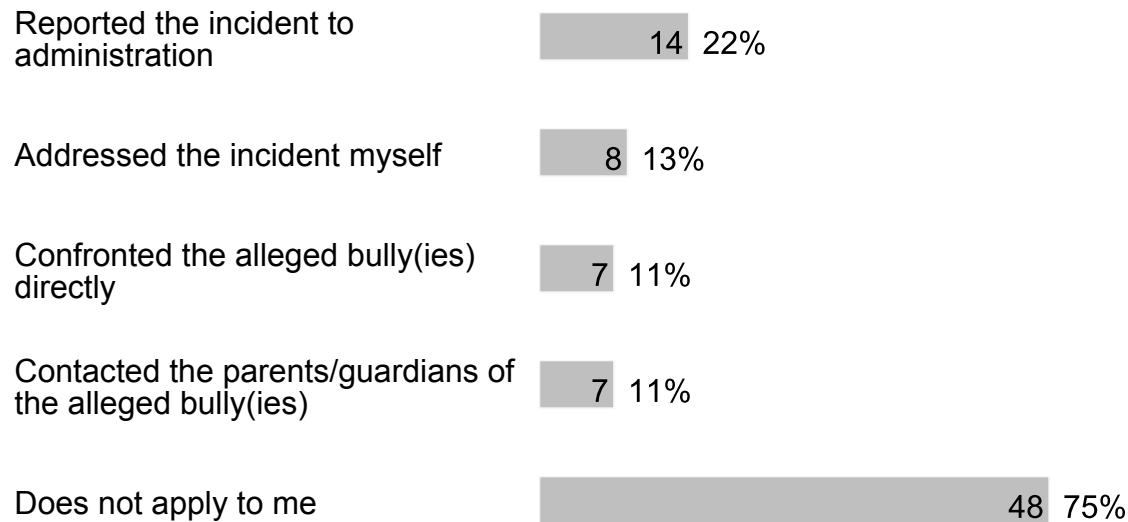
64 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



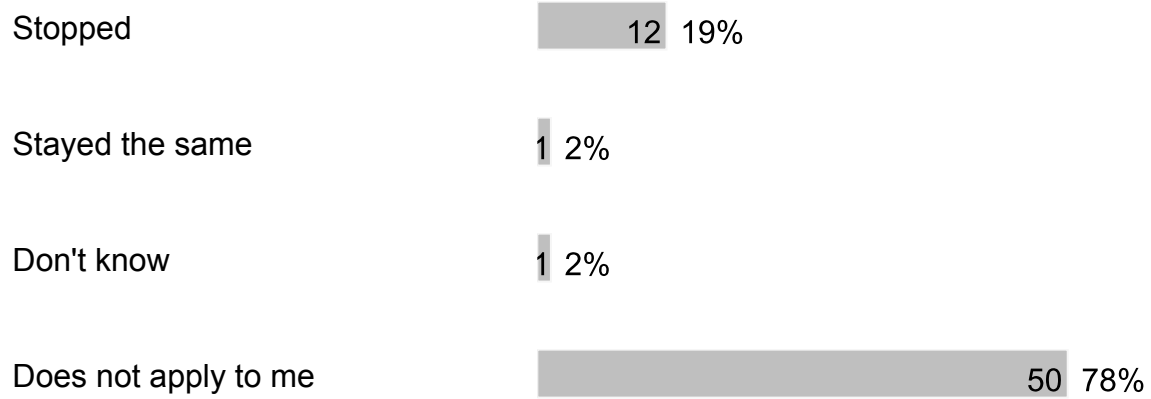
64 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



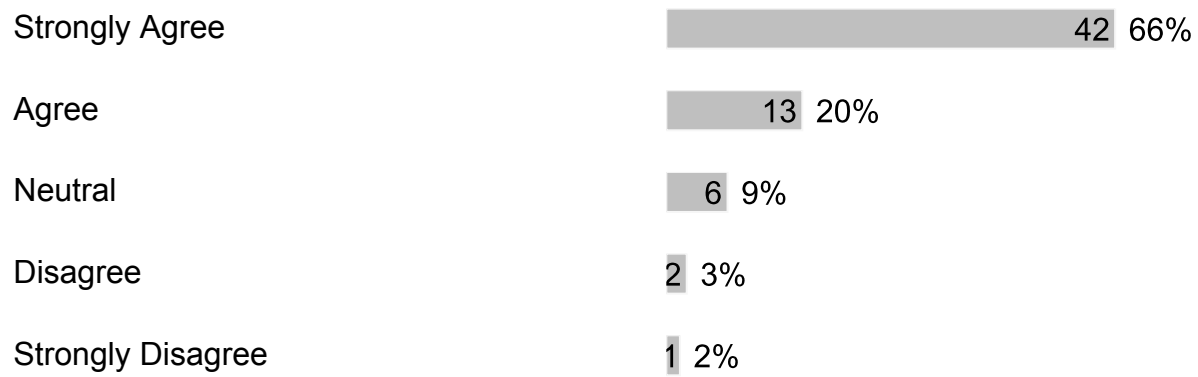
64 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



64 respondents

7. In my school, rules are applied equally to students.



64 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

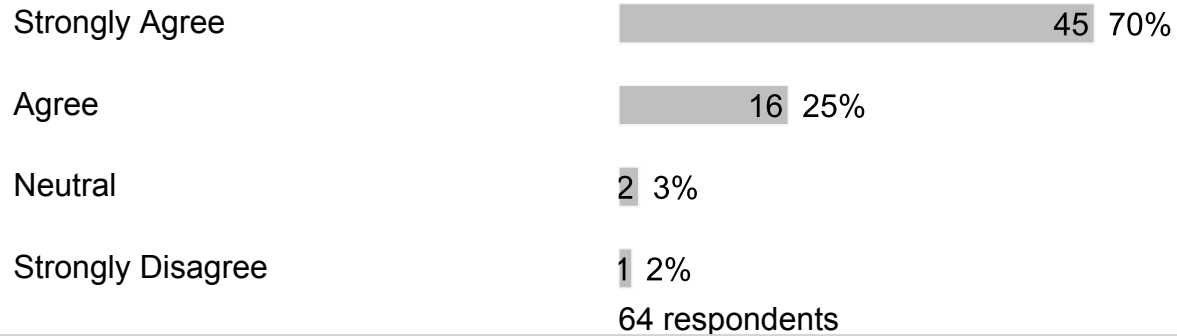
Strongly Agree  50 78%

Agree  13 20%

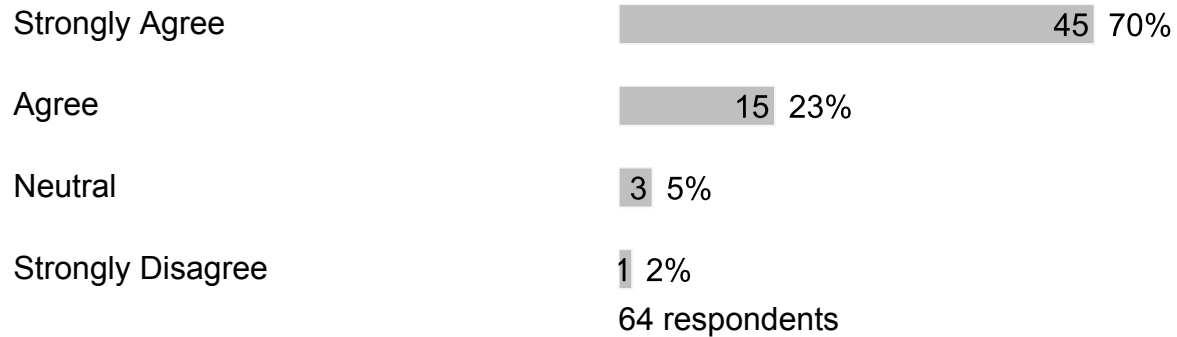
Strongly Disagree  1 2%
64 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

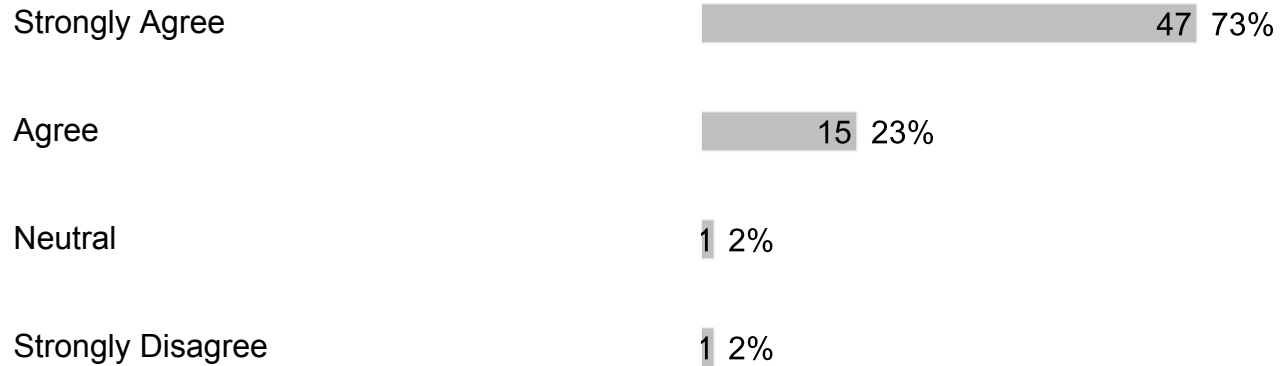


2. Teachers in our school use a variety of technology as instructional resources.



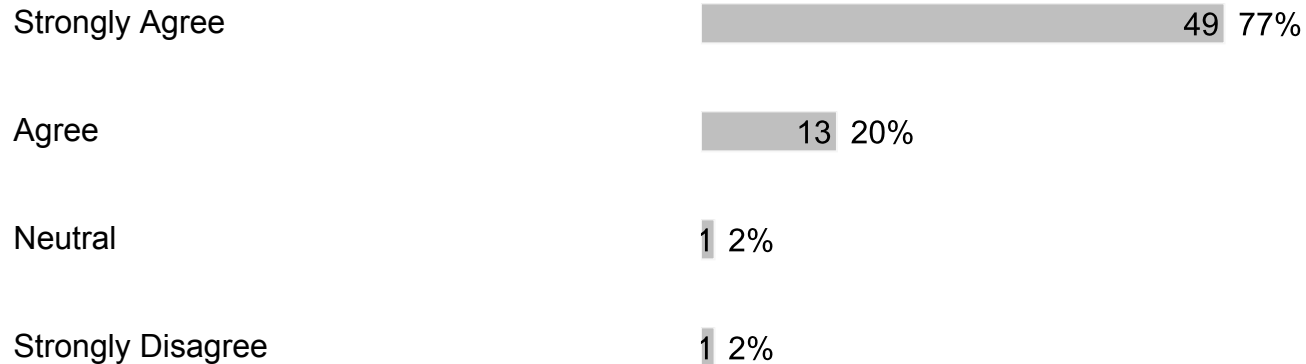
F. Section 5

1. If students have a problem, they know who they can go to for help.



64 respondents

2. If students have a problem, they can come to me for help.



64 respondents

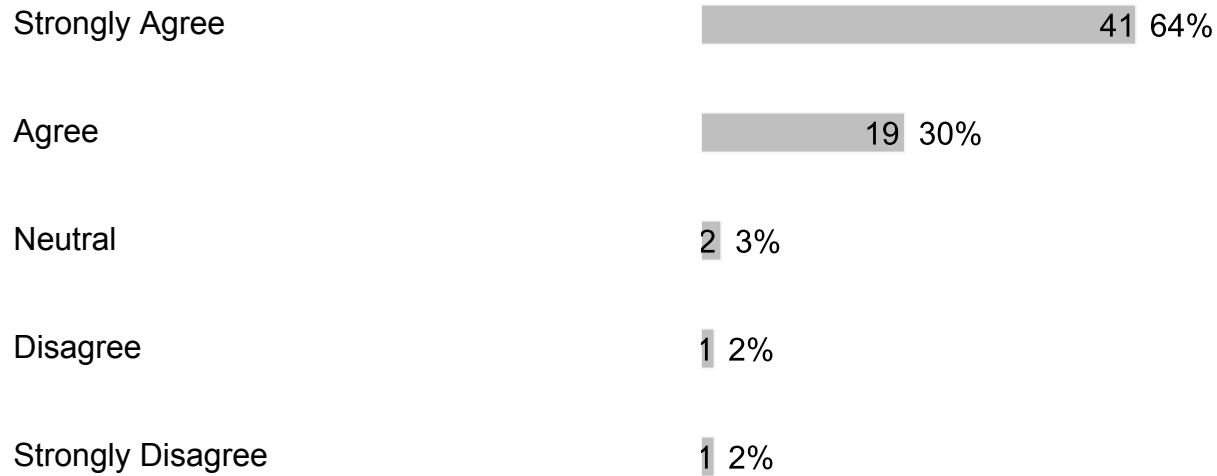
3. If I have a professional or personal problem, I know someone at work who I can talk to for help.





64 respondents

4. In my school, adults treat students with respect.



64 respondents

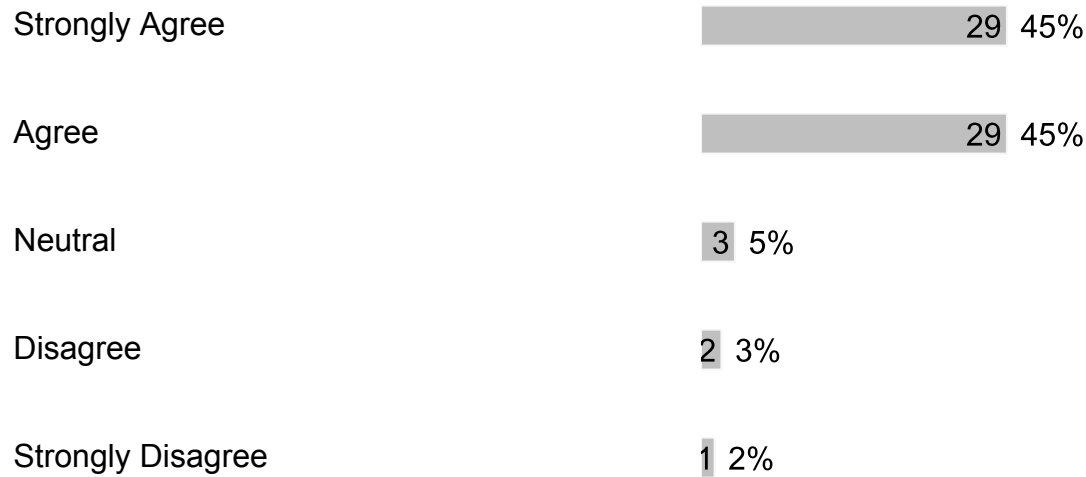
5. In my school, students treat adults with respect.





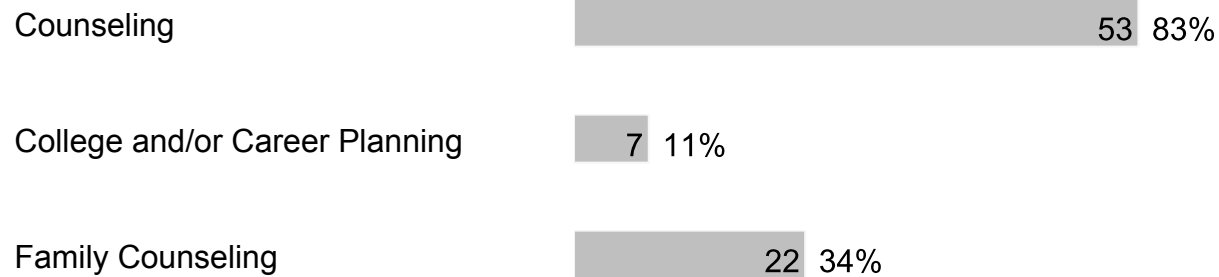
64 respondents

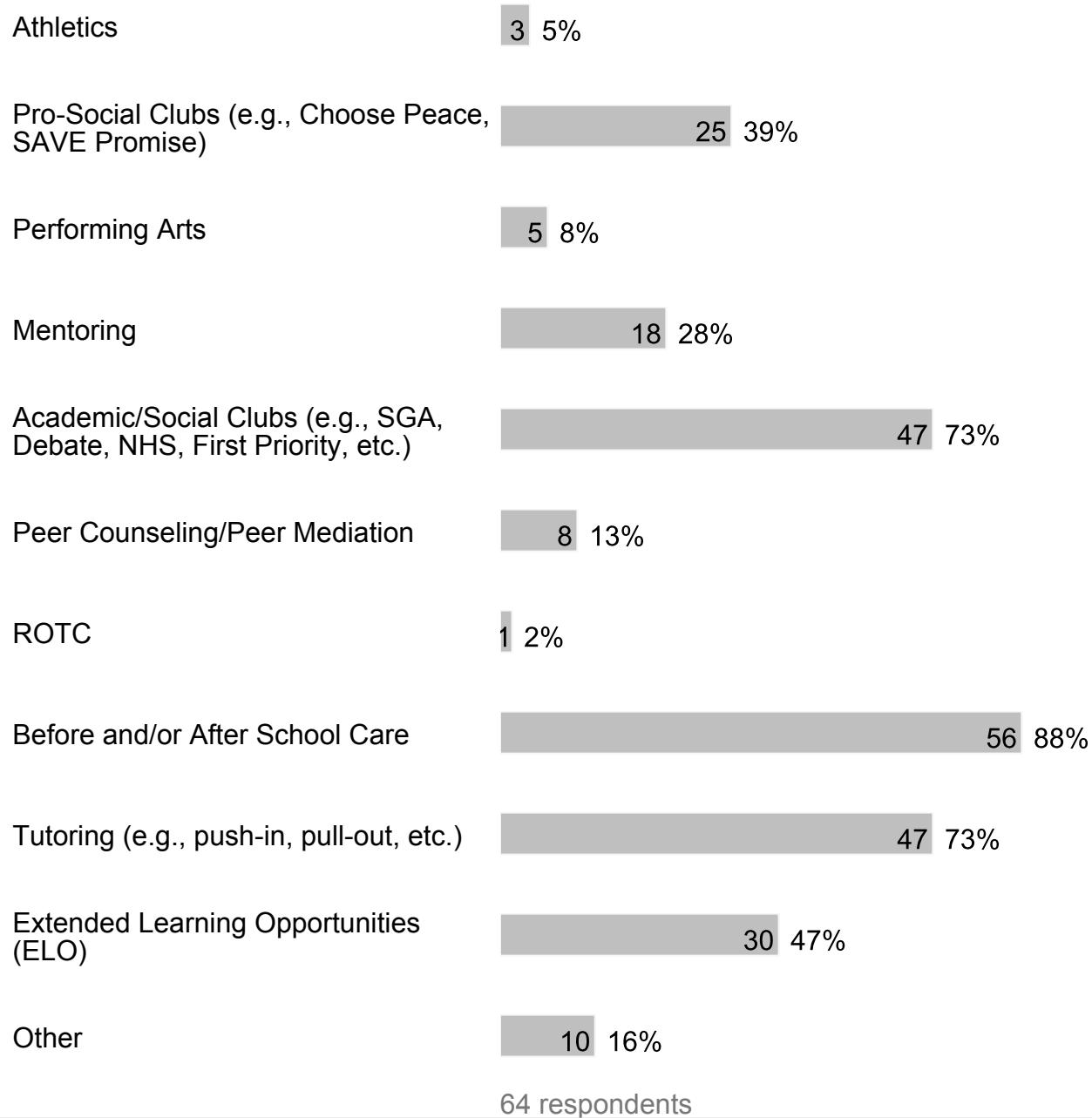
6. In my school, colleagues/adults treat each other with respect.



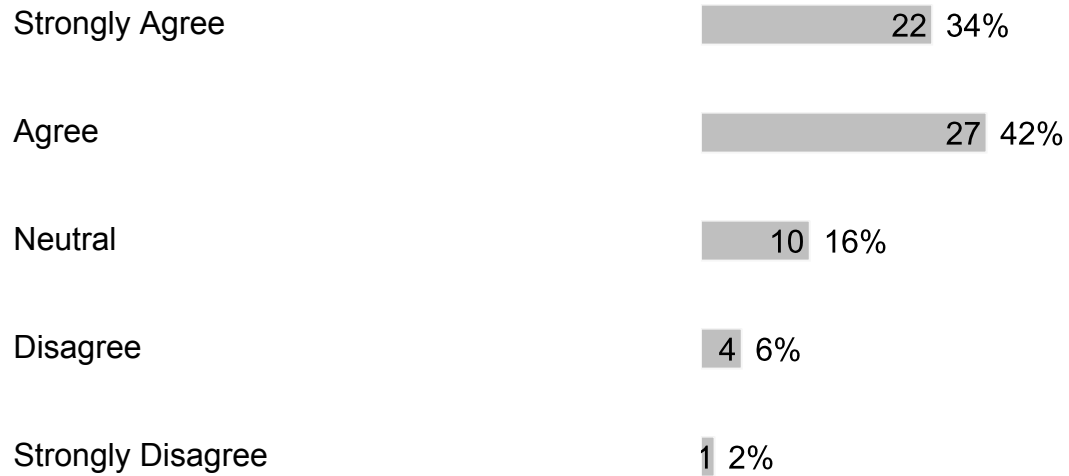
64 respondents

7. At my school the following programs/services are available (check all that apply):



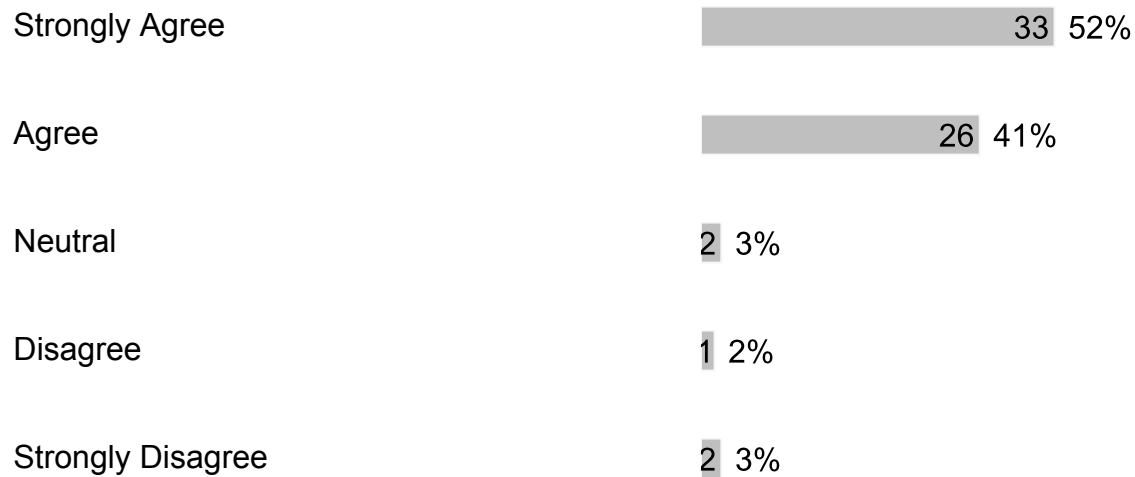


8. Our school implements changes based on the feedback from staff.



64 respondents

9. Our school maintains facilities that support student learning.



64 respondents

10. I enjoy eating food prepared by the cafeteria.





64 respondents

11. Families regularly participate in school involvement activities offered by our school.



64 respondents

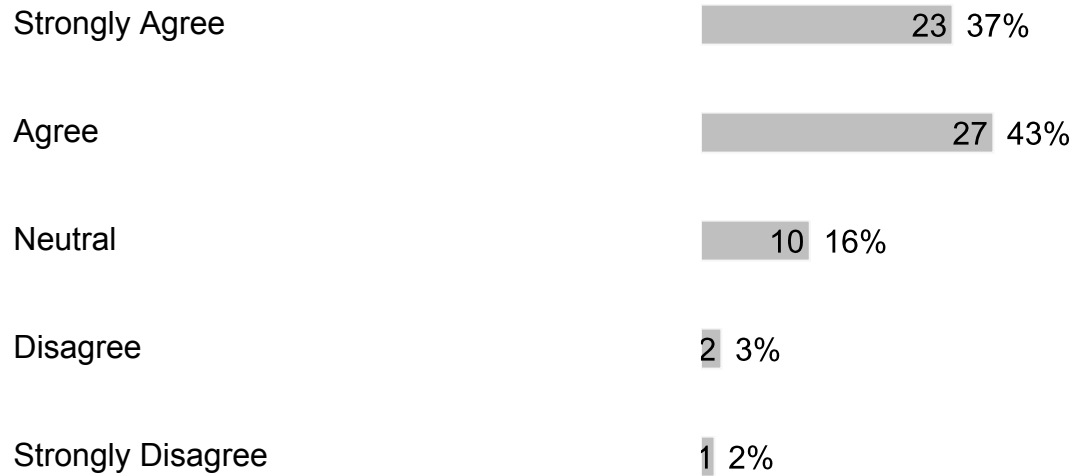
12. Our school has a family resource center and/or a staff member assigned to work with families.





64 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



63 respondents

G. Section 6

1. Our school has a culture of high expectations.

Strongly Agree 39 61%

Agree 20 31%

Neutral 4 6%

Strongly Disagree 1 2%

64 respondents

2. Our school has a continuous improvement process.

Strongly Agree 41 64%

Agree 18 28%

Neutral 4 6%

Strongly Disagree 1 2%

64 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.

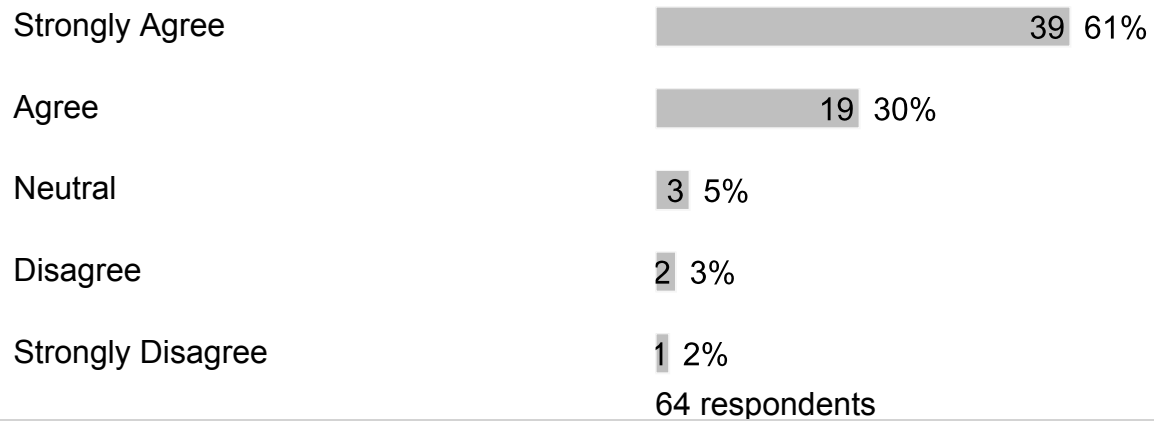
Strongly Agree 45 70%

Agree 18 28%

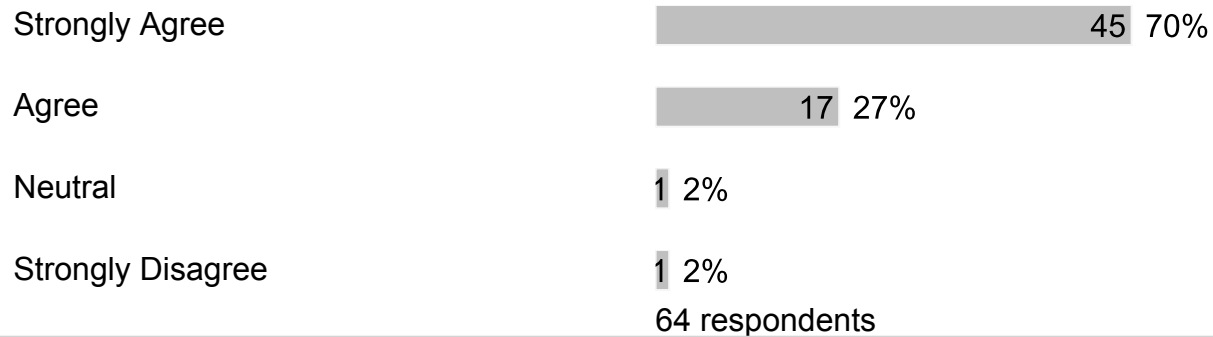
Strongly Disagree 1 2%

64 respondents

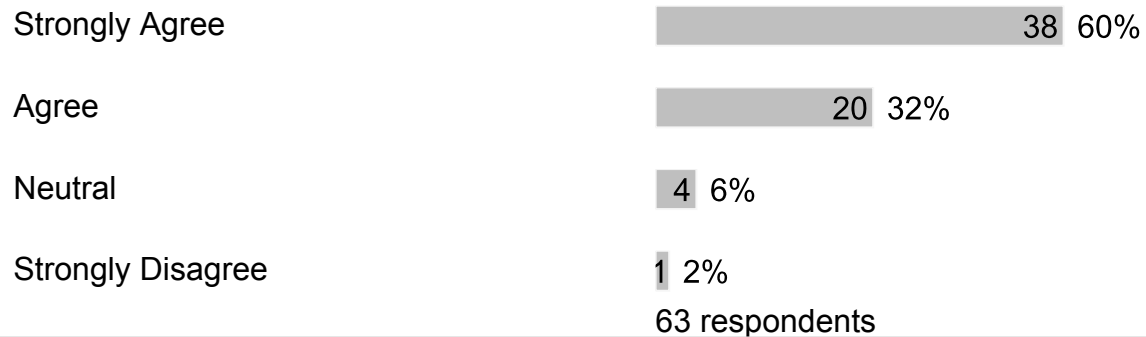
4. Our school's leaders hold themselves accountable for student learning.



5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Agree	21	33%
Neutral	2	3%
Strongly Disagree	1	2%

64 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree	41	64%
Agree	20	31%
Neutral	2	3%
Strongly Disagree	1	2%

64 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree	43	67%
Agree	17	27%
Neutral	3	5%
Strongly Disagree	1	2%

64 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree	45	70%
Agree	17	27%

Neutral 1 2%

Strongly Disagree 1 2%

64 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 37 58%

Agree 21 33%

Neutral 5 8%

Strongly Disagree 1 2%

64 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 39 62%

Agree 16 25%

Neutral 7 11%

Strongly Disagree 1 2%

63 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 36 56%

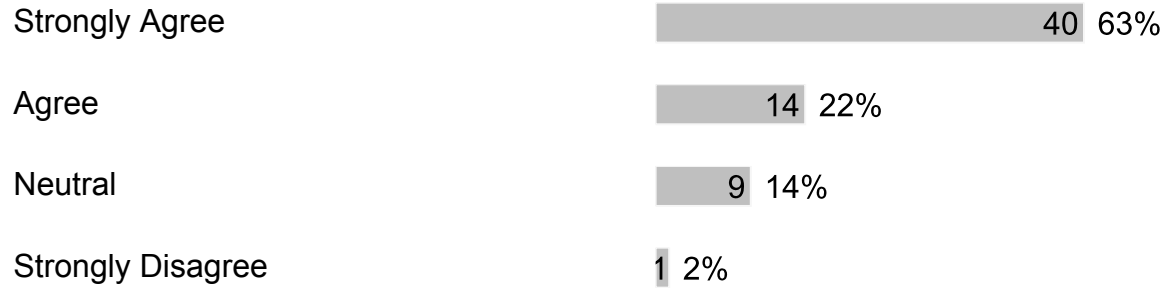
Agree 17 27%

Neutral 10 16%

Strongly Disagree 1 2%

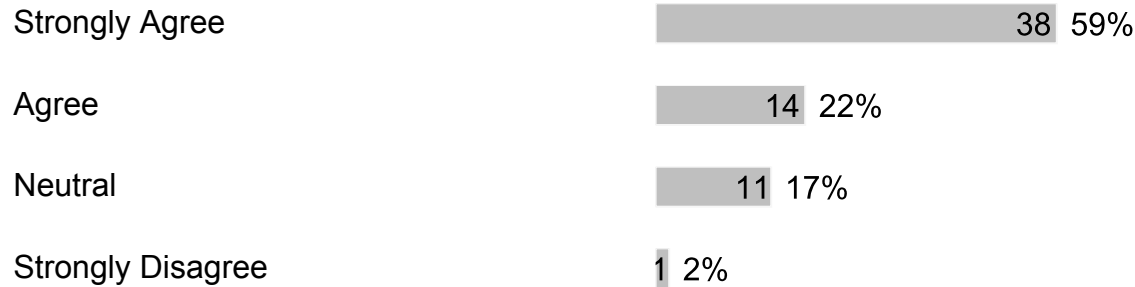
64 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



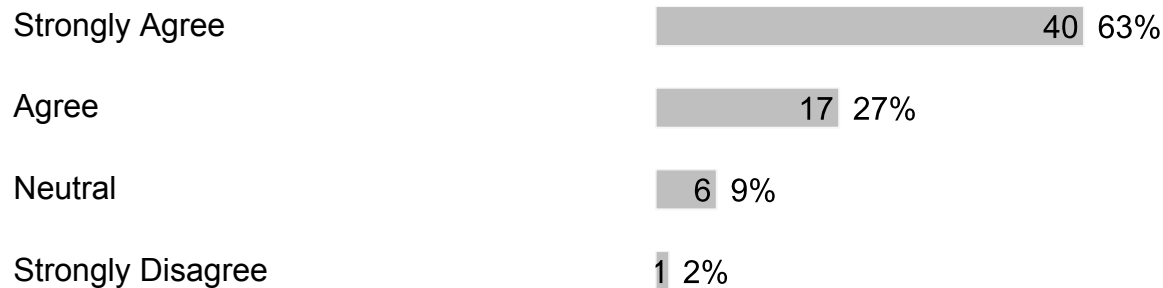
64 respondents

15. I use formative assessments to monitor student progress.



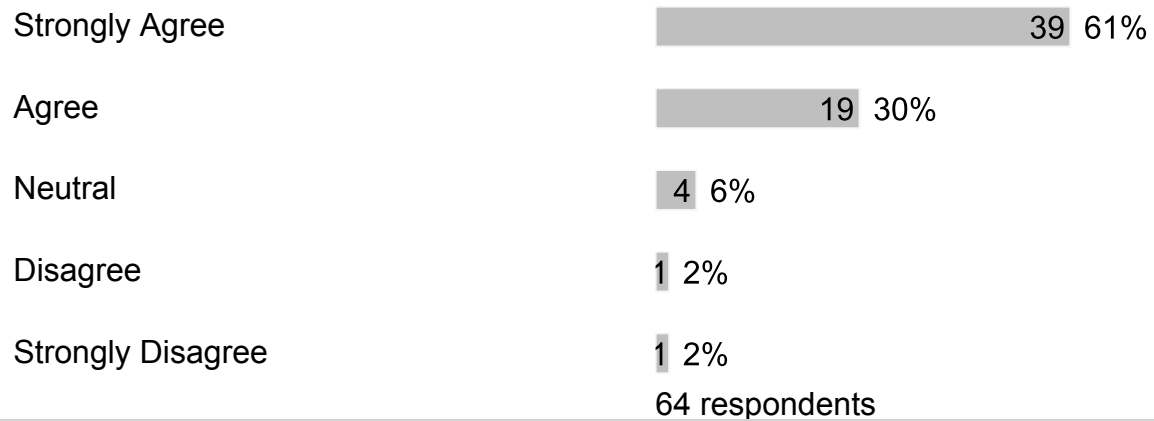
64 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

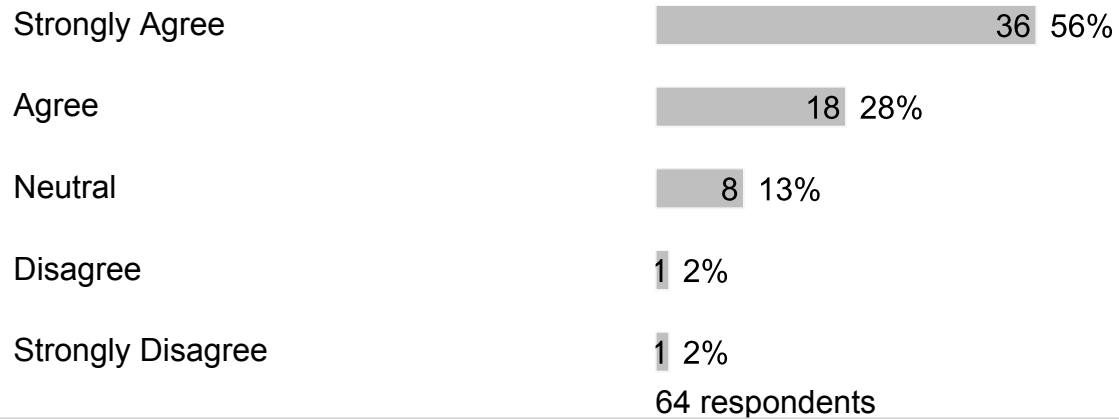


64 respondents

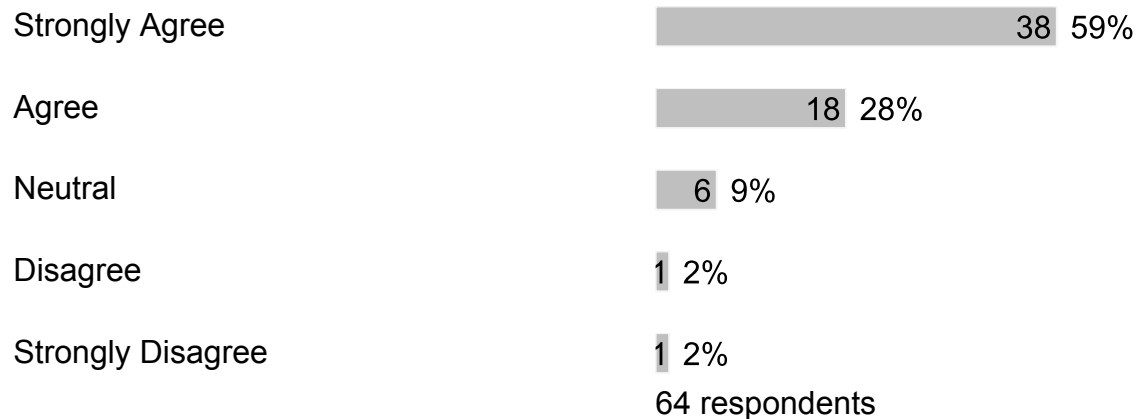
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



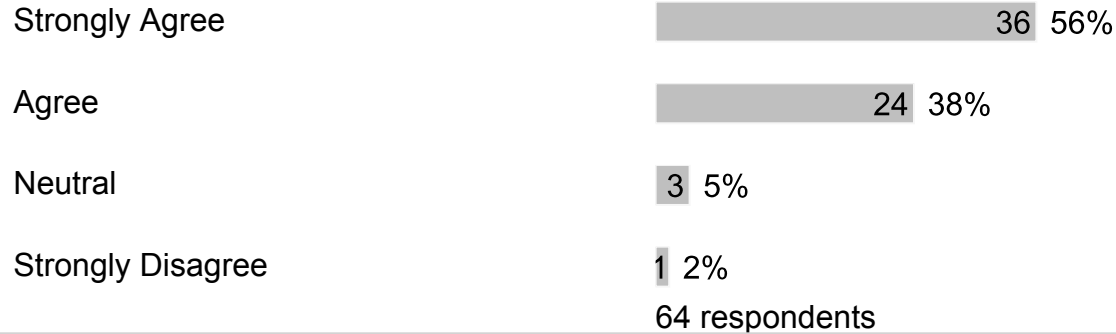
18. The school ensures I receive formal training in the use of student assessment data.



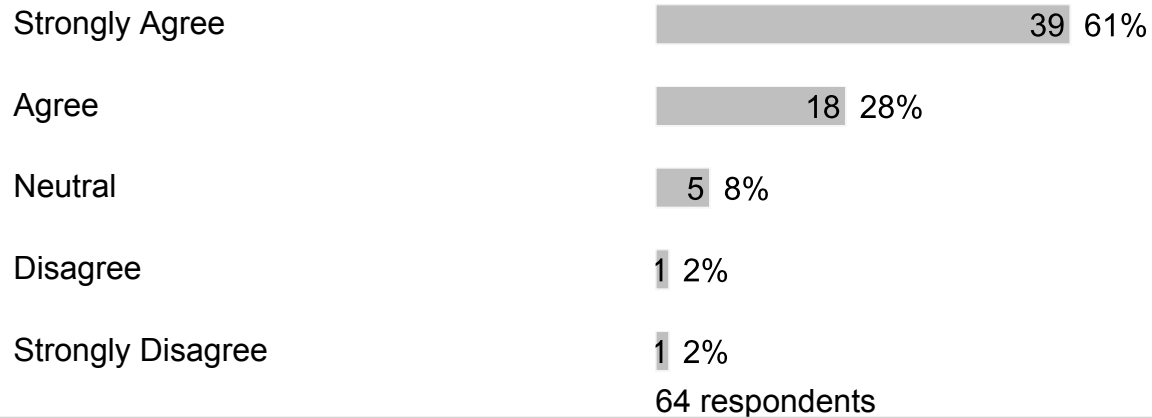
19. In our school, staff members provide peer coaching to teachers.



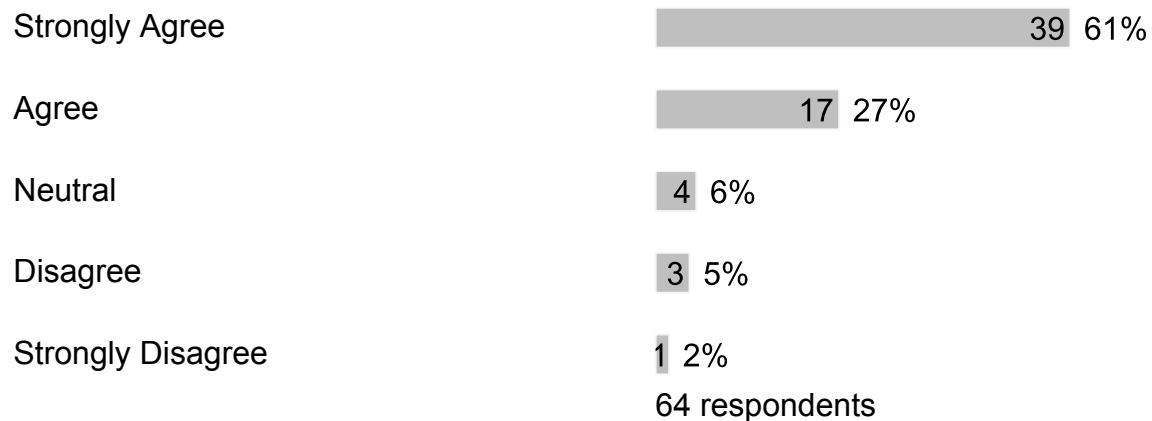
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.

Strongly Agree 39 62%

Agree 15 24%

Neutral 8 13%

Strongly Disagree 1 2%

63 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 34 53%

Agree 21 33%

Neutral 7 11%

Disagree 1 2%

Strongly Disagree 1 2%

64 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 44 69%

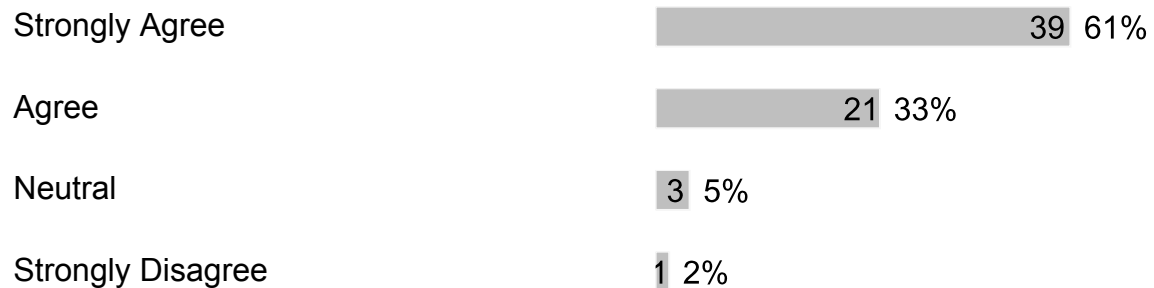
Agree 17 27%

Neutral 2 3%

Strongly Disagree 1 2%

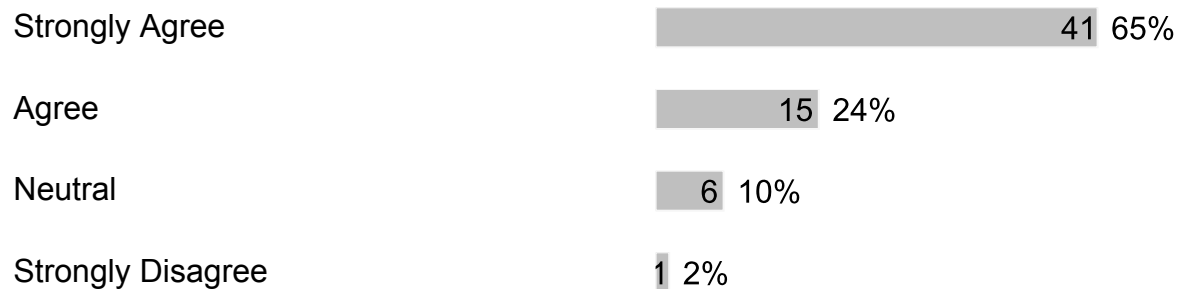
64 respondents

26. Most teachers report student progress in easy to understand language to families.



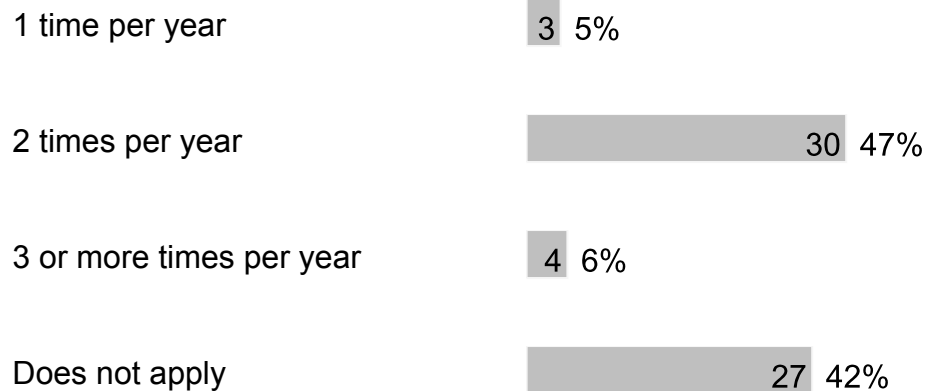
64 respondents

27. I provide students with timely feedback about their learning.



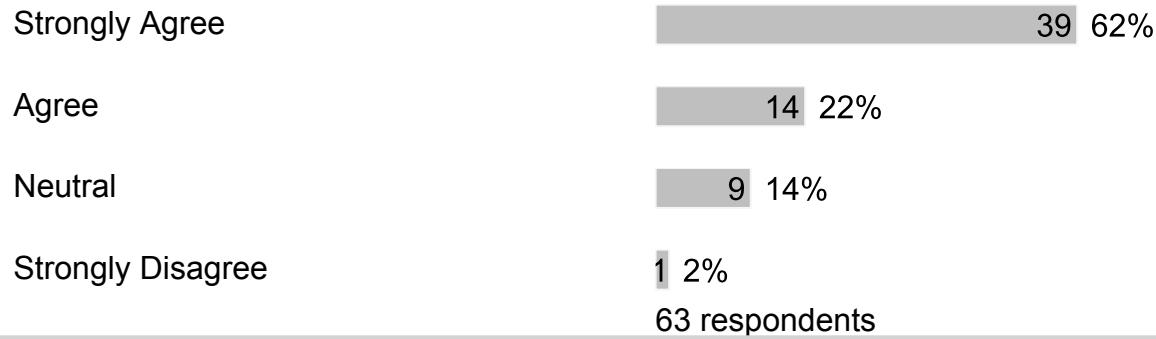
63 respondents

28. I schedule conferences to share student learning progress with families.

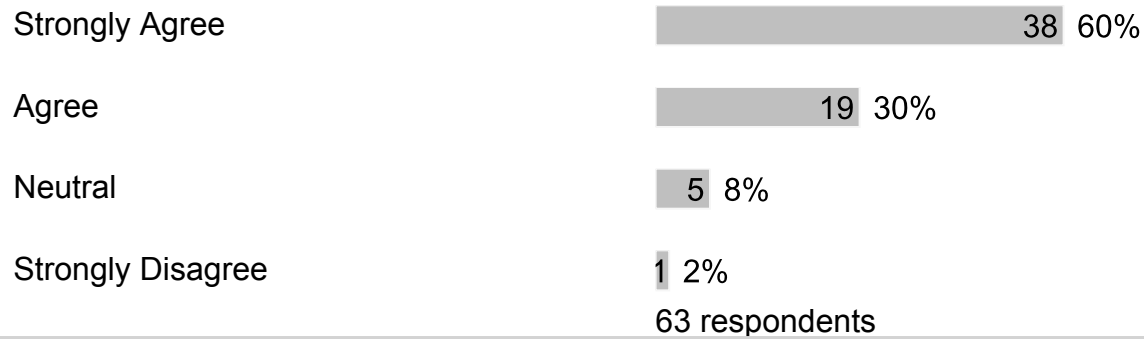


64 respondents

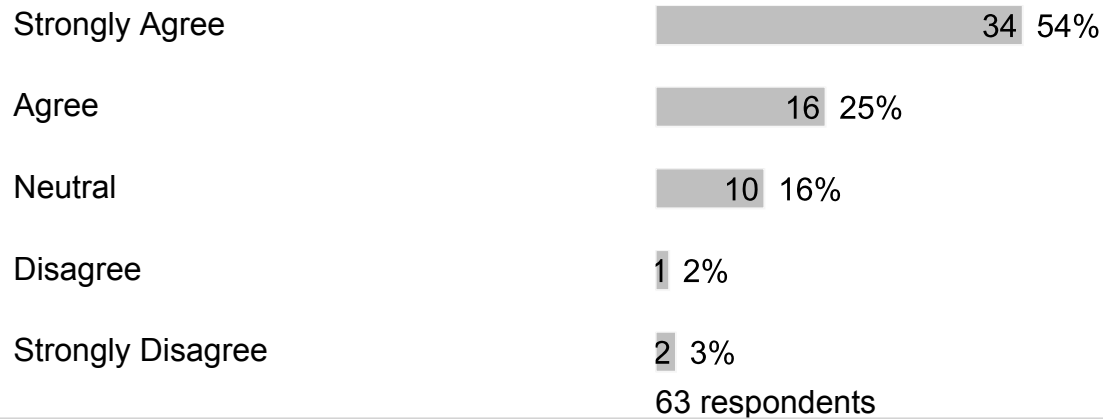
29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



31. I regularly post information online or send home a newsletter.



32. Our school communicates well about its goals and activities.

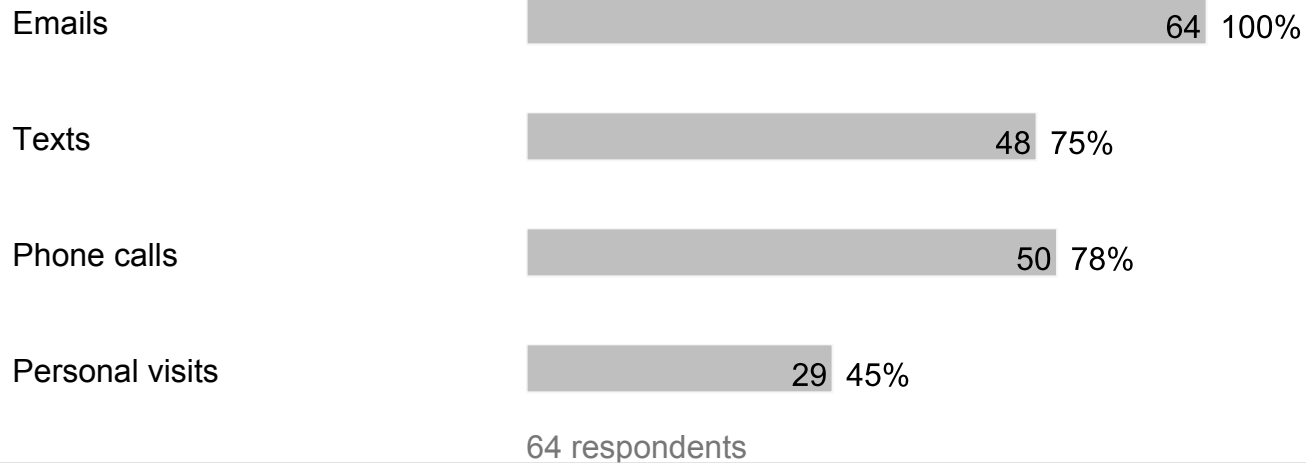




33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).





H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report