

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/12/2025



surveys



BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/12/2025

Custom Survey

1 survey(s) 30828 response(s)
226 school(s) included

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	8,003	27%
Female	21,011	70%
Prefer not to answer	8	3%

30042 respondents

2. Race

American Indian or Alaska Native	1	1%
Asian	7	4%
Black or African American	9,255	32%
Native Hawaiian or Other Pacific Islander	0	0%

White 12,801 45%

Multiracial 1,039 7%

Other 2,934 10%

28570 respondents

3. Ethnicity

Hispanic 10,166 37%

Non-Hispanic or Latino 14,572 53%

Prefer not to answer 2,616 10%

27354 respondents

4. Grade

Grade PK 4 3%

Grade K 334 6%

Grade 1 368 6%

Grade 2 267 7%

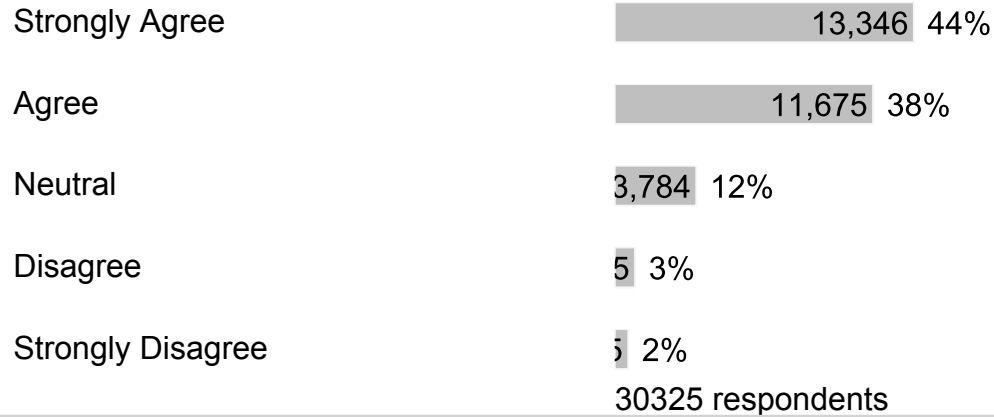
Grade 3 1,788 9%

Grade 4 2,934 10%

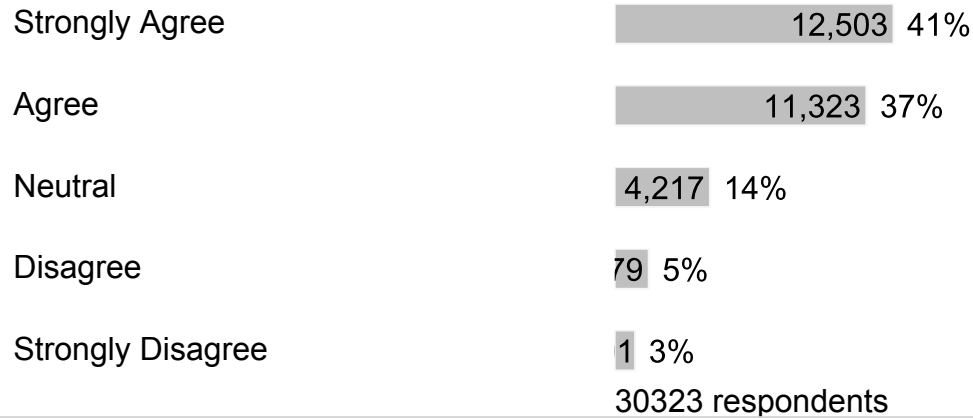
Grade 5	2,984	10%
Grade 6	190	7%
Grade 7	130	7%
Grade 8	149	7%
Grade 9	151	6%
Grade 10	205	7%
Grade 11	251	7%
Grade 12	220	7%
30395 respondents		

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 0 3%

Strongly Disagree 0 3%

30301 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 3,254 11%

Agree 3,936 13%

Neutral 5,303 18%

Disagree 6,853 23%

Strongly Disagree 10,616 35%

29962 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 1,008 10%

Agree 3,228 11%

Neutral 3,859 13%

Disagree 7 3%

Strongly Disagree 1 1%

Does Not Apply 18,411 62%

29622 respondents

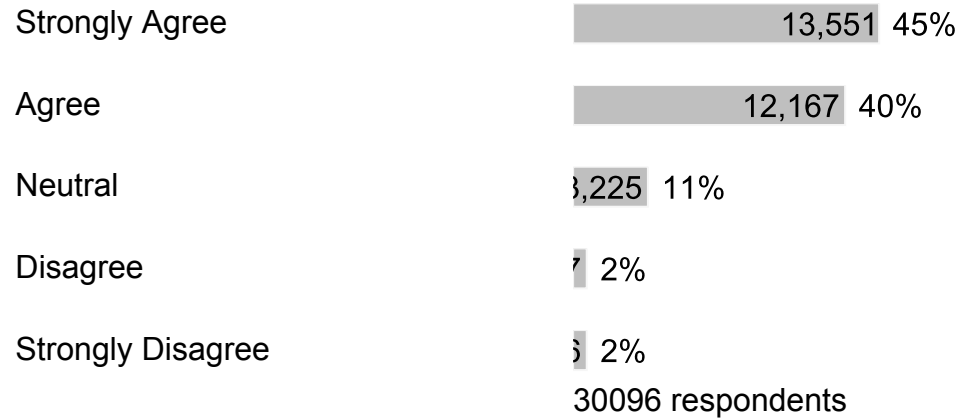
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree	313	8%
Agree	698	9%
Neutral	4,539	15%
Disagree	7	3%
Strongly Disagree	1	2%
Does Not Apply	18,684	63%

29582 respondents

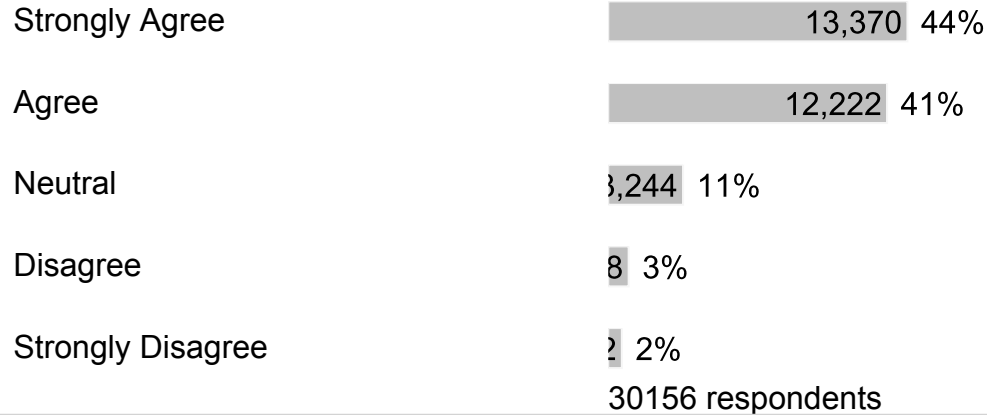
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

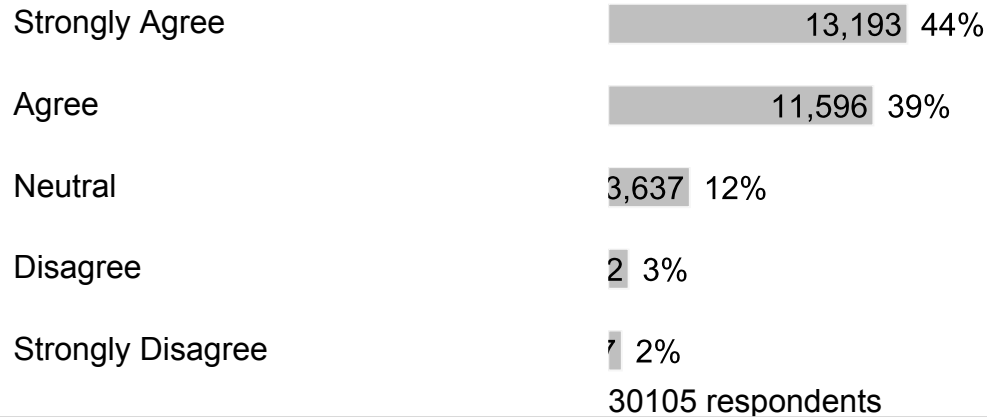


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Neutral	4,388	15%
Disagree	2	2%
Strongly Disagree	1	1%

30091 respondents

F. Section 5

1. If my child has a problem, they know who they can go to for help.

Strongly Agree	12,447	41%
Agree	12,118	40%
Neutral	3,808	13%
Disagree	7	4%
Strongly Disagree	5	2%

30105 respondents

2. My child likes going to school.

Strongly Agree	12,146	40%
Agree	11,069	37%
Neutral	4,541	15%
Disagree	105	5%
Strongly Disagree	8	3%

30119 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree	13,831	46%
Agree	10,398	35%
Neutral	3,984	13%
Disagree	9	3%
Strongly Disagree	2	3%

30114 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree	13,199	44%
Agree	11,614	39%
Neutral	3,801	13%
Disagree	8	3%
Strongly Disagree	1	2%

30083 respondents

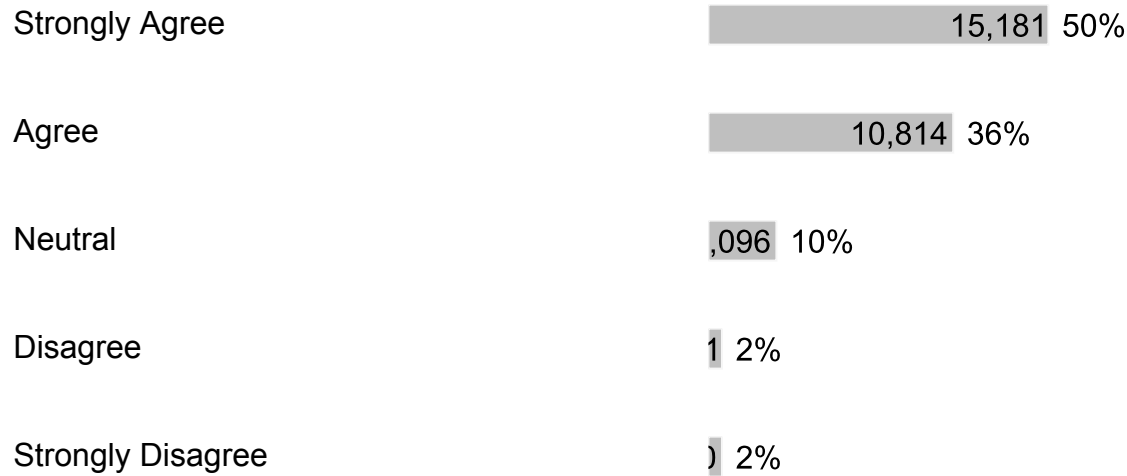
5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree	14,222	47%
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30099 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



30122 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral	3,231	11%
Disagree	1,000	2%
Strongly Disagree	1,000	2%

30055 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling	18,168	67%
College and/or Career Planning	7,666	28%
Family Counseling	6,323	23%
Athletics	13,085	48%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	9,166	34%
Performing Arts	10,545	39%
Mentoring	7,230	27%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	12,768	47%
Peer Counseling/Peer Mediation	6,690	25%

ROTC	5,046	19%
Before and/or After School Child Care	13,931	52%
Tutoring (e.g., push-in, pull-out, etc.)	13,025	48%
Extended Learning Opportunities (ELO)	7,872	29%
Other	3,291	12%

26997 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling	3,277	15%
College and/or Career Planning	2,467	12%
Family Counseling	167	5%
Athletics	5,264	25%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	3,290	15%
Performing Arts	3,760	18%

Mentoring	742	8%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)	5,649	26%
Peer Counseling/Peer Mediation	146	7%
ROTC	01	5%
Before and/or After School Child Care	4,683	22%
Tutoring (e.g., push-in, pull-out, etc.)	4,803	22%
Extended Learning Opportunities (ELO)	3,144	15%
Other	3,565	17%

21419 respondents

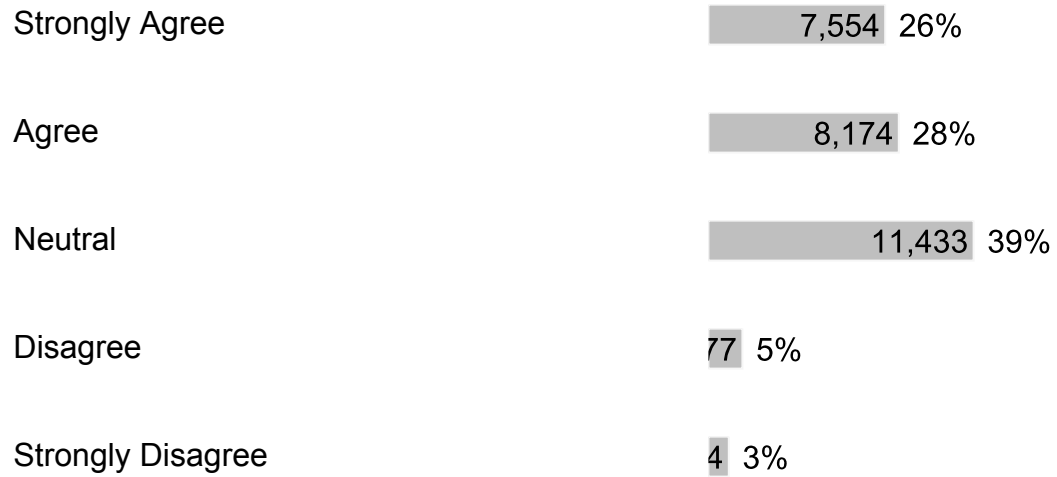
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling	3,880	19%
College and/or Career Planning	3,468	17%
Family Counseling	840	9%

Athletics	7,331	36%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	3,621	18%
Performing Arts	5,379	26%
Mentoring	2,797	14%
Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.)	5,033	24%
Peer Counseling/Peer Mediation	943	9%
ROTC	89	6%
Before and/or After School Child Care	3,467	17%
Tutoring (e.g., push-in, pull-out, etc.)	4,724	23%
Extended Learning Opportunities (ELO)	3,335	16%
Other	3,577	17%

20594 respondents

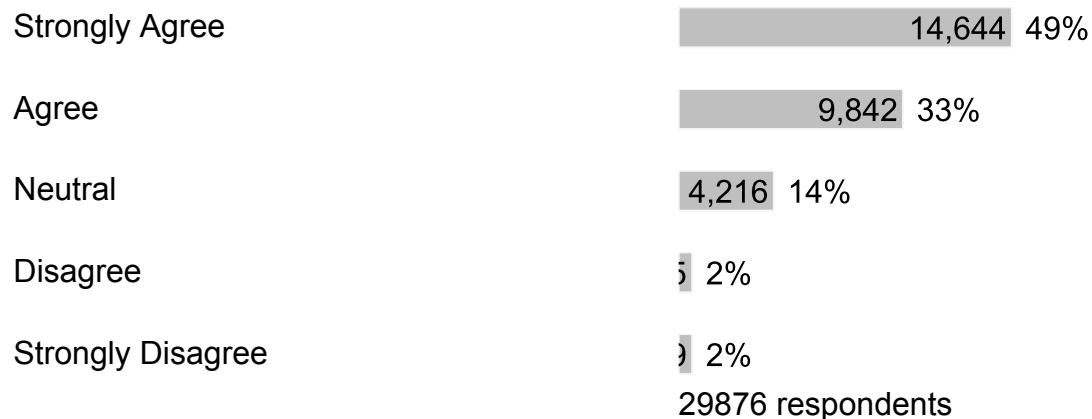
11. Our school has a family resource center and/or a staff member assigned to work with families.



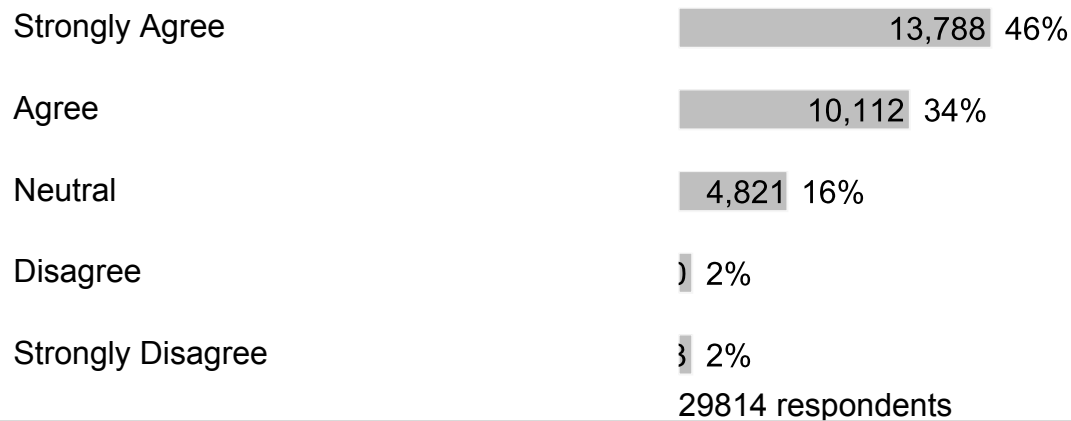
29282 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 2%

Strongly Disagree 2%

29737 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 12,488 42%

Agree 11,286 38%

Neutral 4,730 16%

Disagree 3 3%

Strongly Disagree 3 2%

29752 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 12,609 42%

Agree 11,353 38%

Neutral 4,099 14%

Disagree 2 3%

Strongly Disagree 3 2%

29796 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 12,142 41%

Agree 11,842 40%

Neutral	4,422	15%
Disagree	7	3%
Strongly Disagree	7	2%

29730 respondents

7. Our school has high expectations for students.

Strongly Agree	13,367	45%
Agree	11,328	38%
Neutral	3,946	13%
Disagree	2	2%
Strongly Disagree	2	2%

29765 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	12,880	43%
Agree	11,435	38%
Neutral	4,024	14%
Disagree	6	3%
Strongly Disagree	1	2%

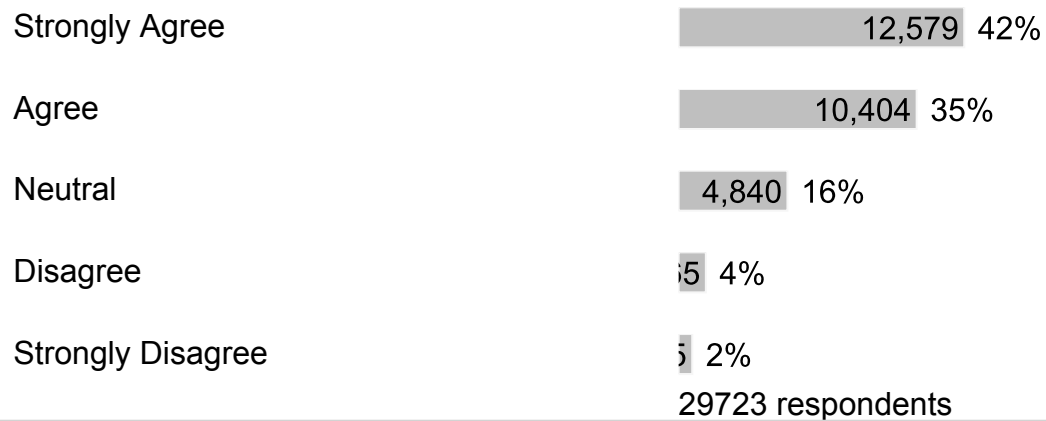
29766 respondents

9. My child's teachers give work that challenges my child.

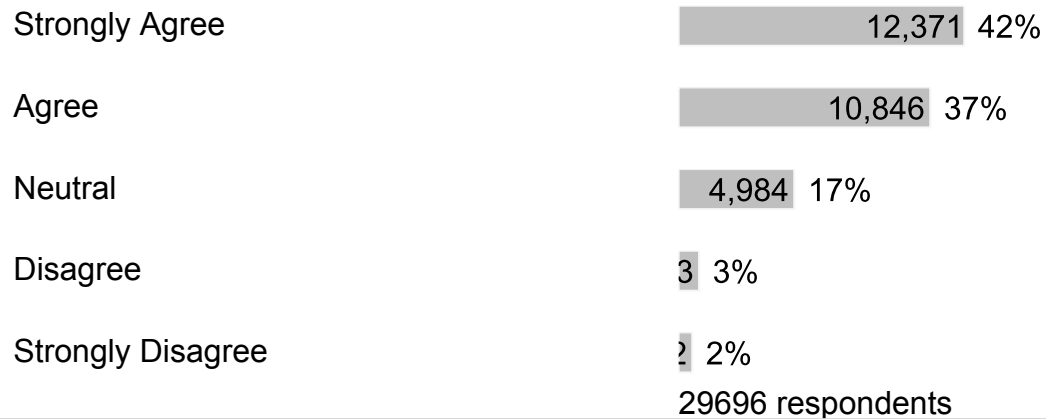
Strongly Agree	12,776	43%
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10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.



12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	11,655	39%
Agree	9,916	33%
Neutral	5,781	19%
Disagree	94	5%
Strongly Disagree	2	3%
29668 respondents		

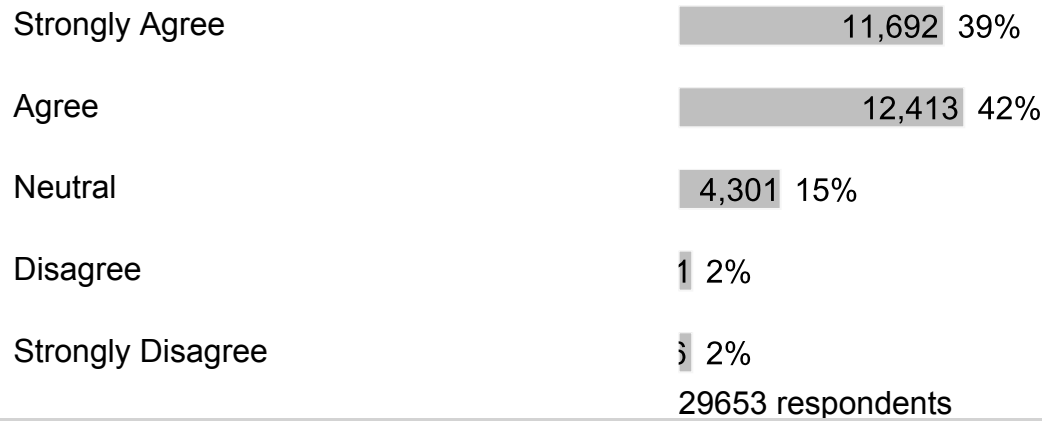
13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	10,700	36%
Agree	11,151	38%
Neutral	5,899	20%
Disagree	13	4%
Strongly Disagree	5	2%
29699 respondents		

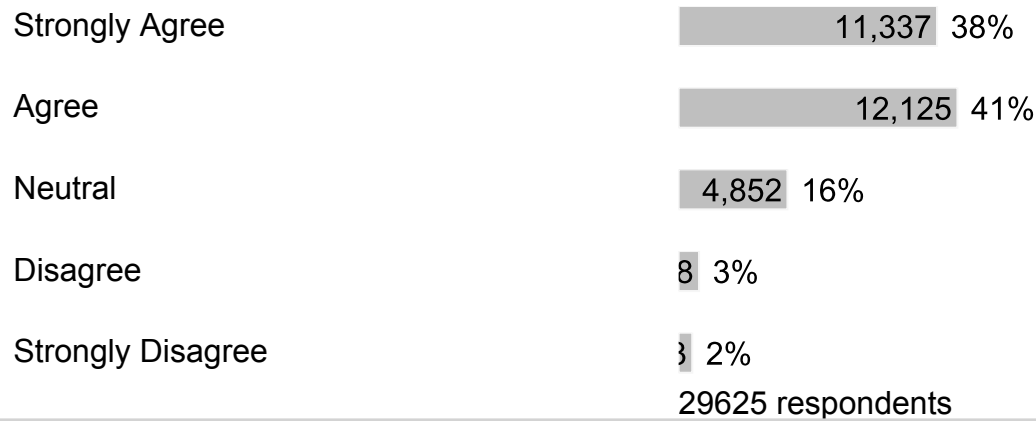
14. Clear learning expectations are set for my child.

Strongly Agree	11,935	40%
Agree	12,140	41%
Neutral	4,276	14%
Disagree	7	3%
Strongly Disagree	3	2%
29646 respondents		

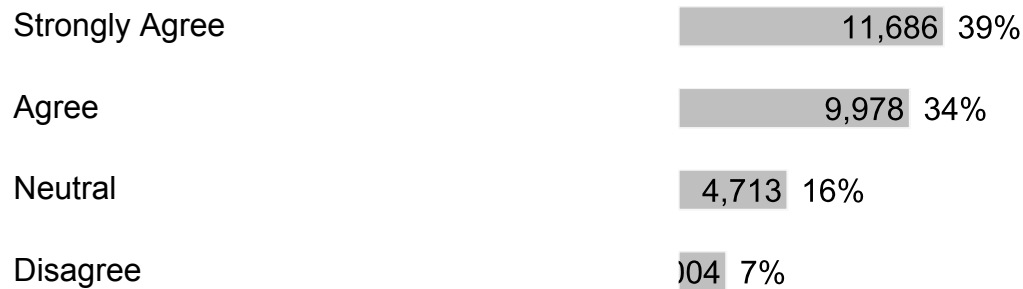
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 7 4%
29648 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 12,230 41%
Agree 10,864 37%
Neutral 4,526 15%
Disagree 2 4%
Strongly Disagree 7 3%
29649 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 11,112 38%
Agree 9,049 31%
Neutral 5,200 18%
Disagree 478 8%
Strongly Disagree 93 6%
29632 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 12,203 41%
Agree 11,515 39%
Neutral 4,469 15%

Disagree	7	3%
Strongly Disagree	2	2%

29666 respondents

21. Families are encouraged to volunteer.

Strongly Agree	11,863	40%
Agree	10,738	36%
Neutral	5,351	18%
Disagree	2	3%
Strongly Disagree	5	2%

29629 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree	11,873	40%
Agree	11,336	38%
Neutral	5,228	18%
Disagree	5	2%
Strongly Disagree	3	2%

29610 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree	11,575	39%
Agree	11,335	38%

Neutral	4,946	17%
Disagree	21	4%
Strongly Disagree	5	2%
29622 respondents		

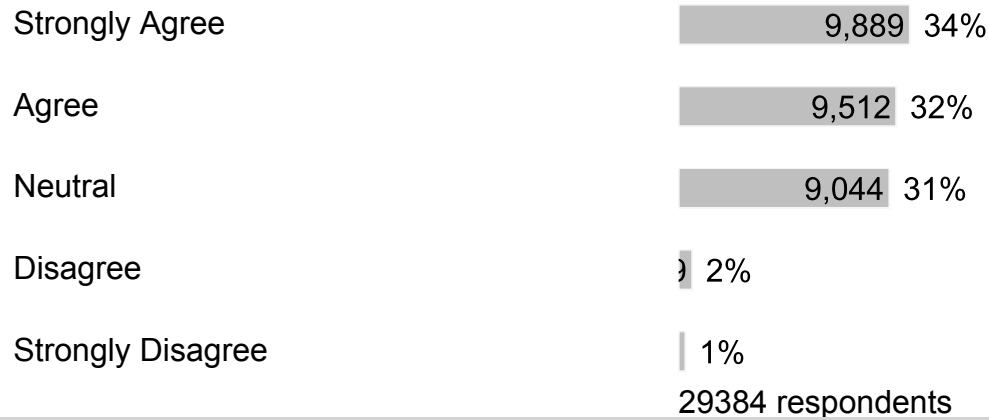
24. Our school reports the achievement of school goals.

Strongly Agree	11,662	39%
Agree	11,395	39%
Neutral	5,111	17%
Disagree	8	3%
Strongly Disagree	9	2%
29585 respondents		

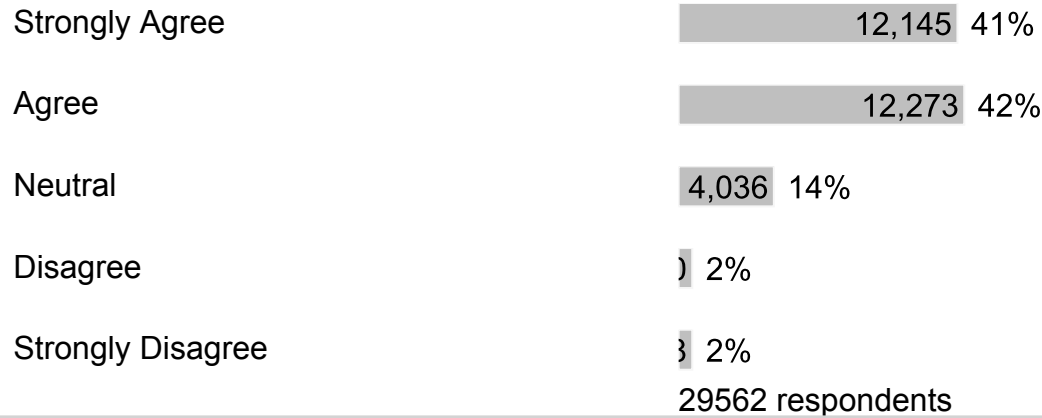
25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree	11,826	40%
Agree	11,078	38%
Neutral	5,711	19%
Disagree	7	2%
Strongly Disagree	1	1%
29519 respondents		

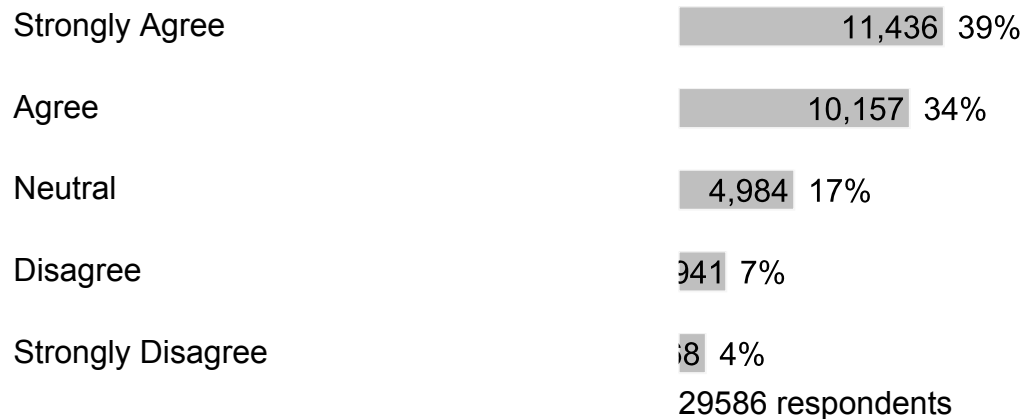
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



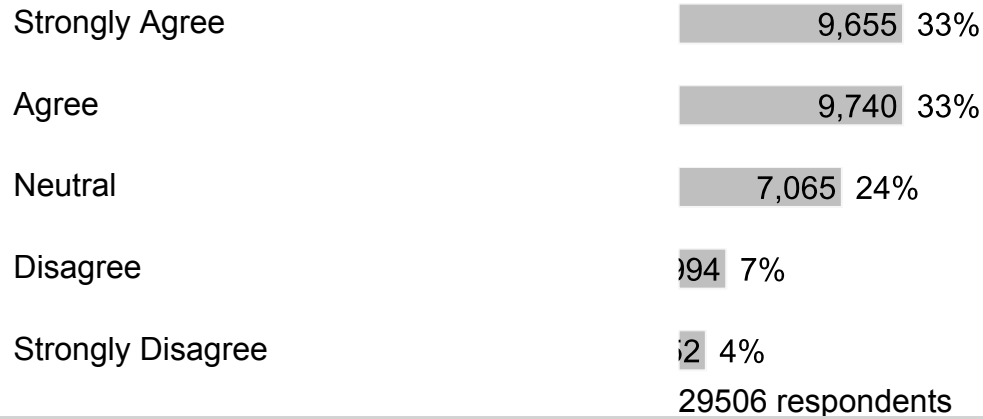
27. Our school communicates information in ways that are easy for families to understand.



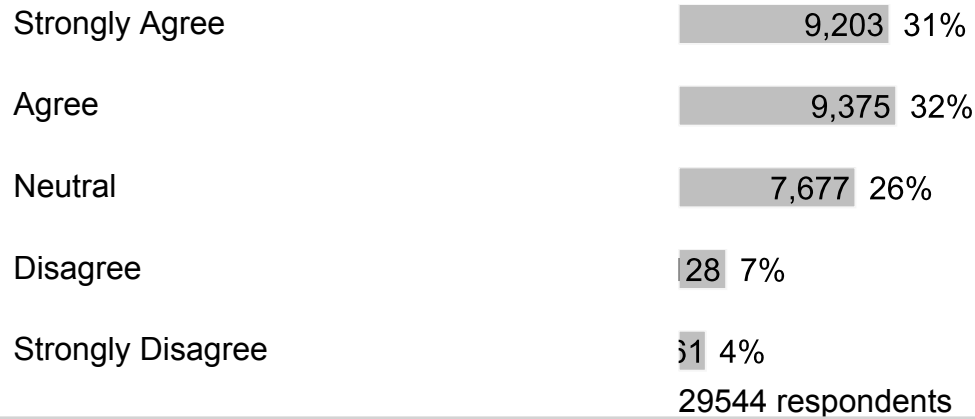
28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

4 3%
29646 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 30828 response(s)
226 school(s) included

Appendix**Schools**

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
The Quest Center
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Lanier-James Education Center
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School

Stoneman Douglas High School
Palmview Elementary School
Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Sheridan Technical High School

Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
Silver Lakes Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School

Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Nova Blanche Forman Elementary School
Broward Estates Elementary School
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center

Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School

Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School
North Fork Elementary School
Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center