

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 09/10/2025



surveys



# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/10/2025

Custom Survey

1 survey(s) 51 response(s)

## Report Filters

**School:**  
N/A

**Ethnicity:**  
N/A

**Experience:**  
N/A

**Gender:**  
N/A

**Role:**  
N/A

**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	3	6%
Female	41	82%
Prefer not to answer	6	12%

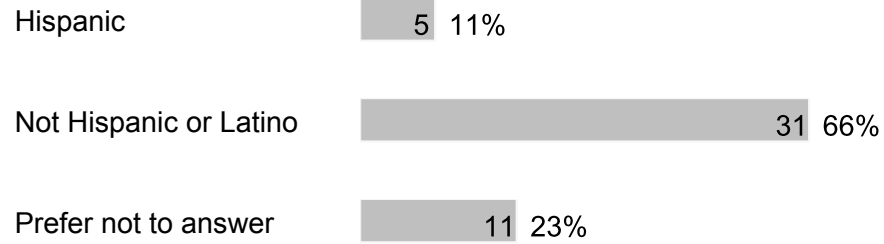
50 respondents

#### 2. Ethnicity

Asian	3	6%
Black or African American	17	36%
White	18	38%
Multiracial	2	4%
Other	7	15%

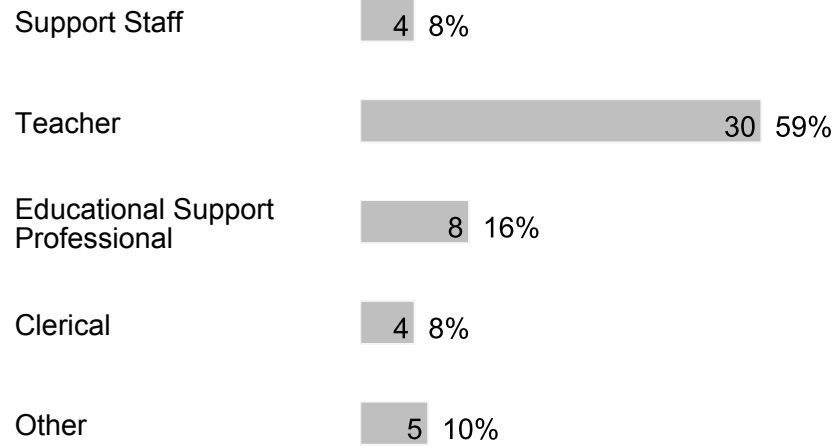
47 respondents

### 3. Ethnicity



47 respondents

### 4. Role



51 respondents

### 5. Experience



More than 20 years



51 respondents

## C. Section 2

### 1. I feel safe at my school.



51 respondents

### 2. I would recommend my school to my friends and/or family.



2 4%

51 respondents

### 3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





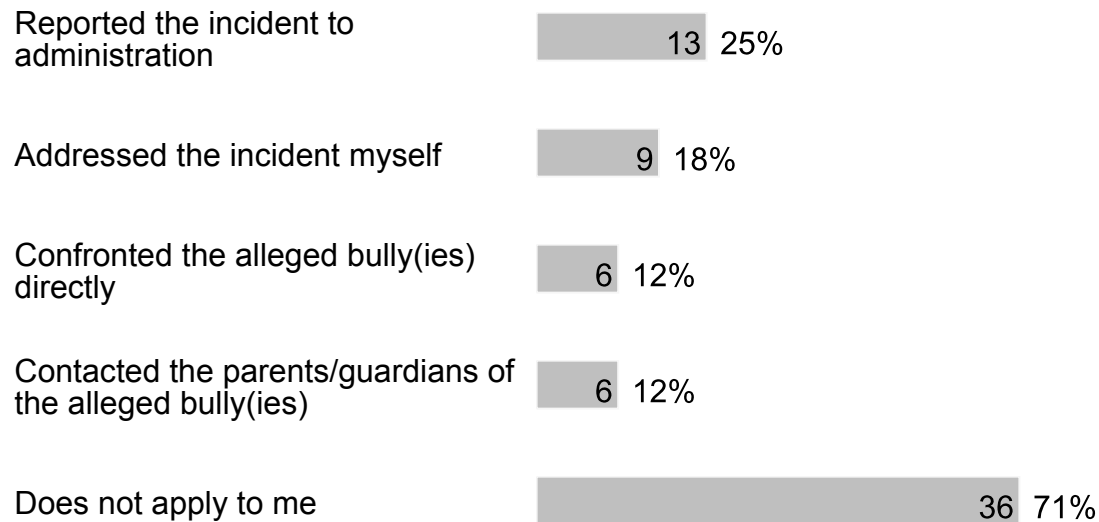
51 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



51 respondents

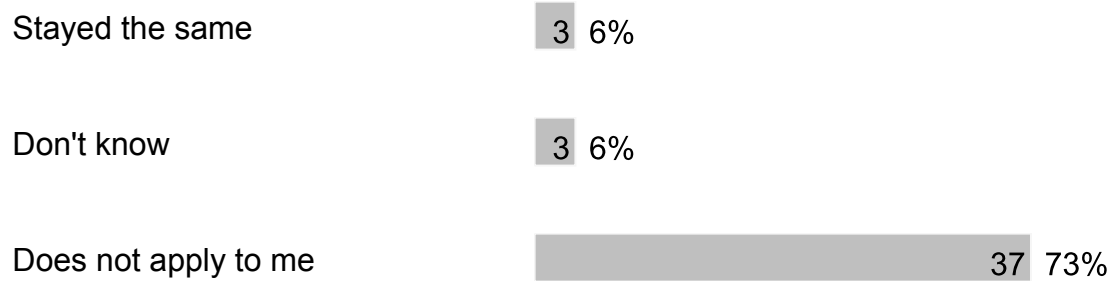
**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



51 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**





51 respondents

**7. In my school, rules are applied equally to students.**



51 respondents

## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  27 53%

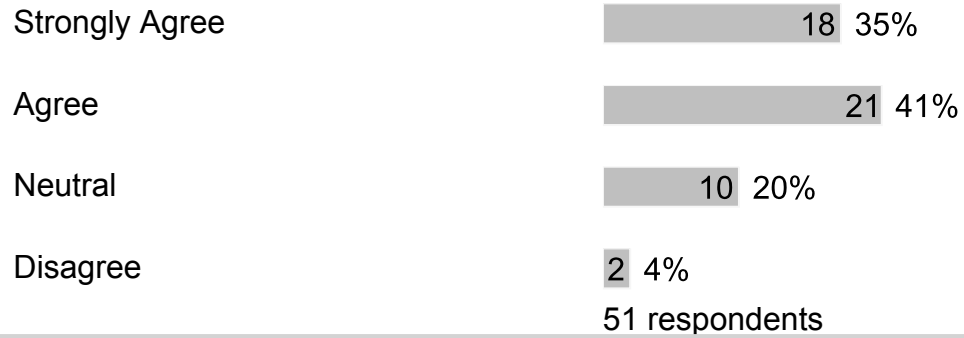
Agree  19 37%

Neutral  5 10%

51 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



## F. Section 5

1. If students have a problem, they know who they can go to for help.



51 respondents

2. If students have a problem, they can come to me for help.



51 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Disagree 1 2%

Strongly Disagree 2 4%

51 respondents

**4. In my school, adults treat students with respect.**

Strongly Agree 16 31%

Agree 26 51%

Neutral 6 12%

Disagree 3 6%

51 respondents

**5. In my school, students treat adults with respect.**

Strongly Agree 8 16%

Agree 11 22%

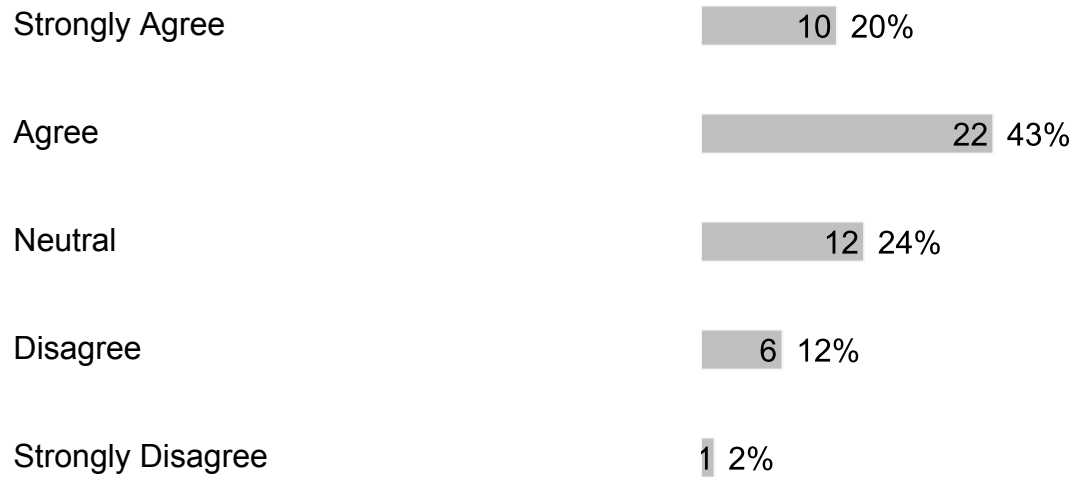
Neutral 19 37%

Disagree 8 16%

Strongly Disagree 5 10%

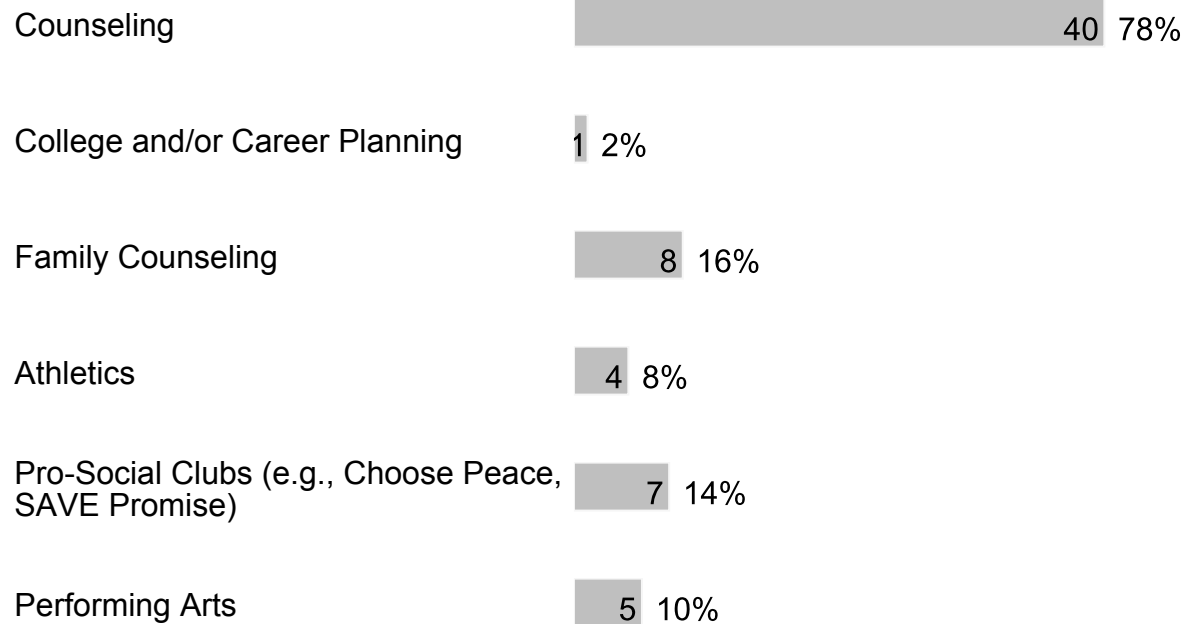
51 respondents

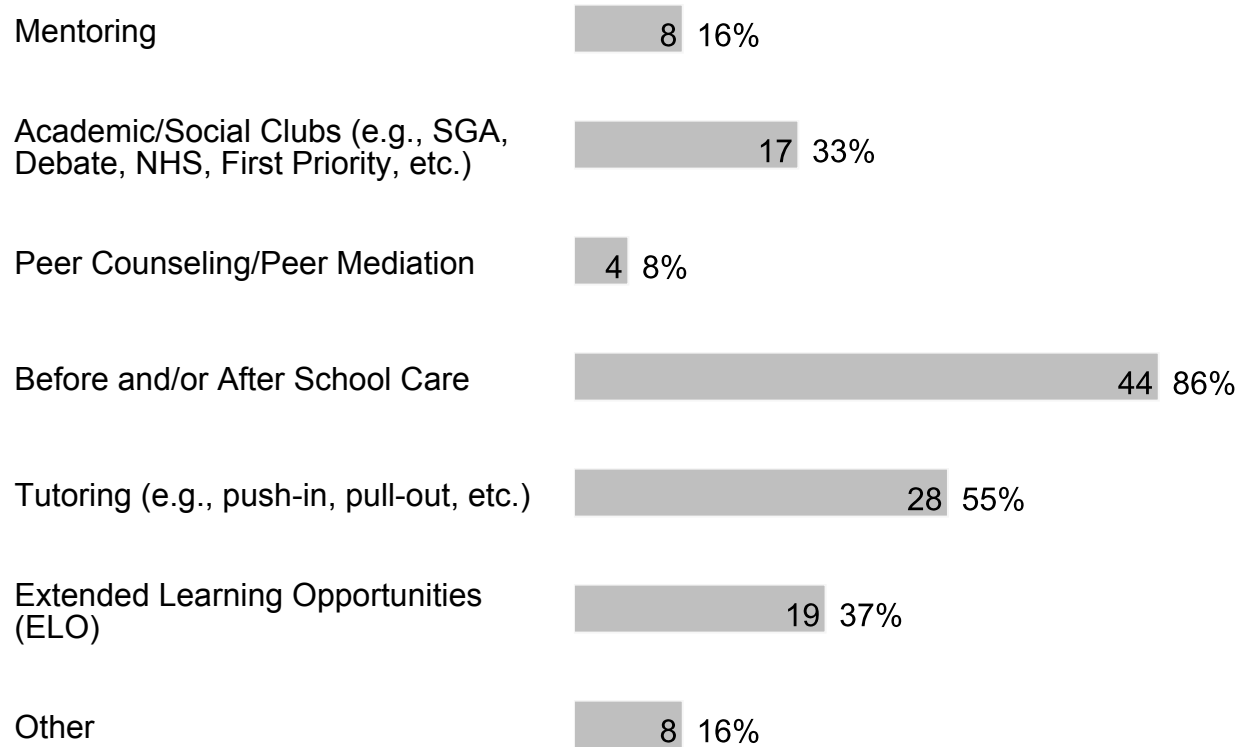
**6. In my school, colleagues/adults treat each other with respect.**



51 respondents

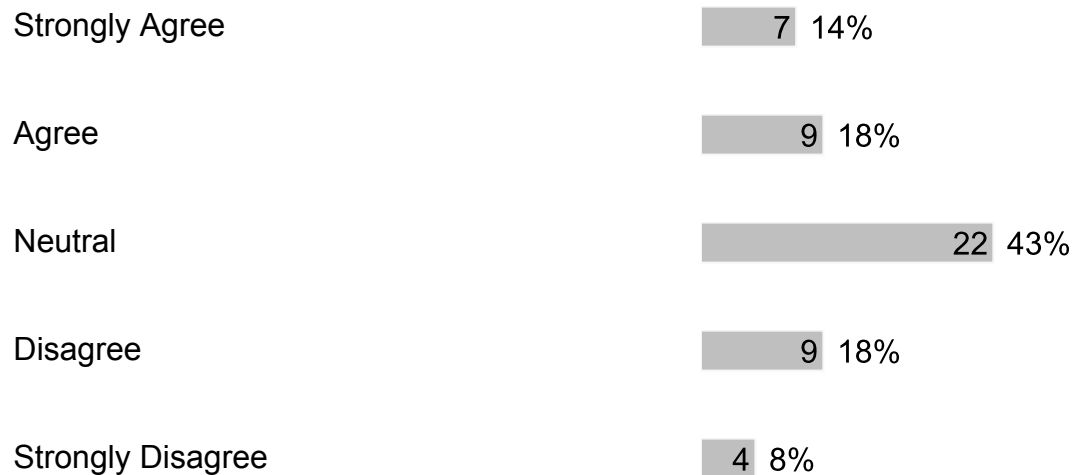
**7. At my school the following programs/services are available (check all that apply):**





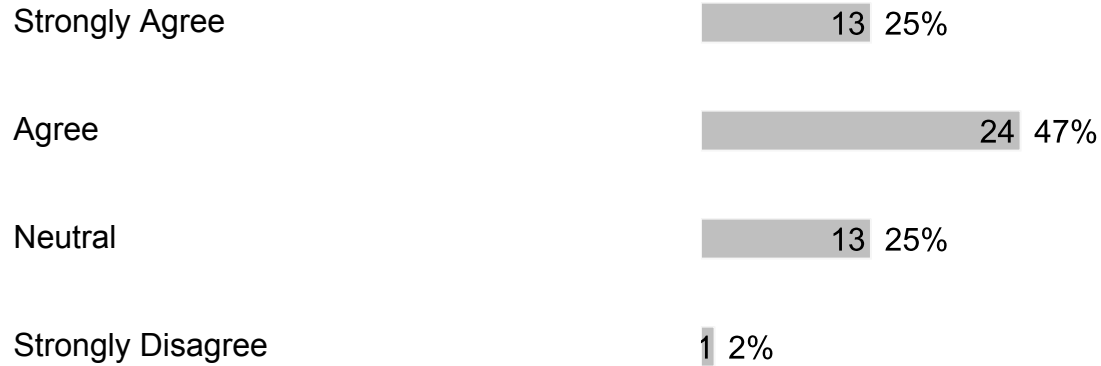
51 respondents

**8. Our school implements changes based on the feedback from staff.**



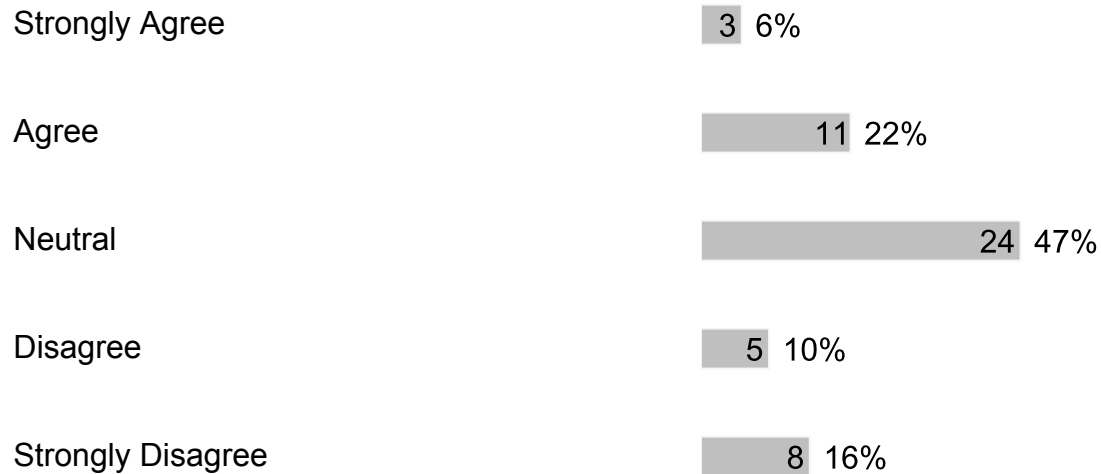
51 respondents

**9. Our school maintains facilities that support student learning.**



51 respondents

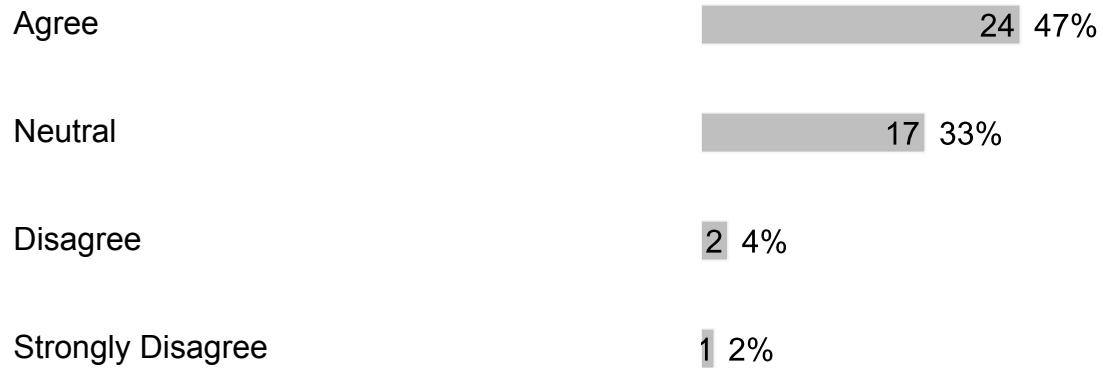
**10. I enjoy eating food prepared by the cafeteria.**



51 respondents

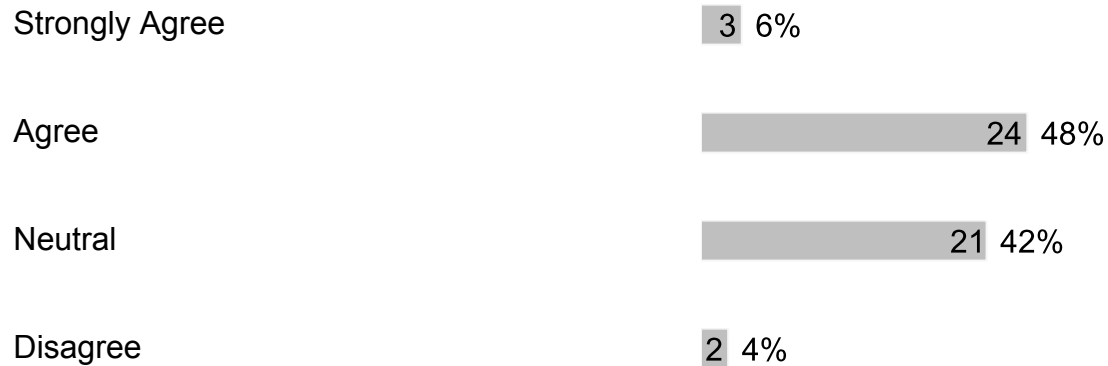
**11. Families regularly participate in school involvement activities offered by our school.**





51 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**



50 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**



Disagree

3 6%

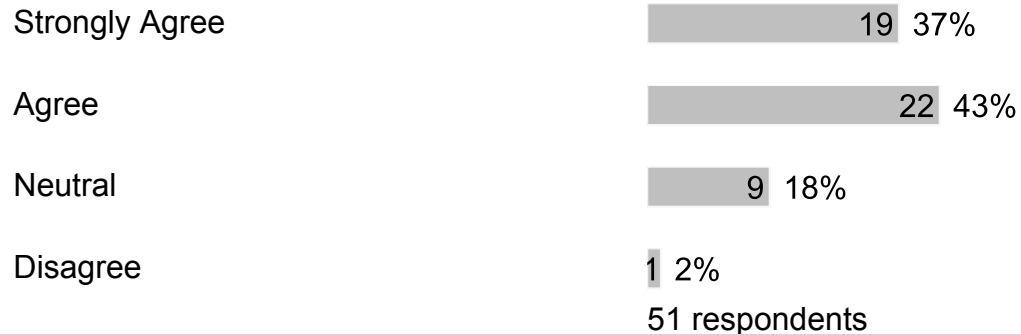
Strongly Disagree

1 2%

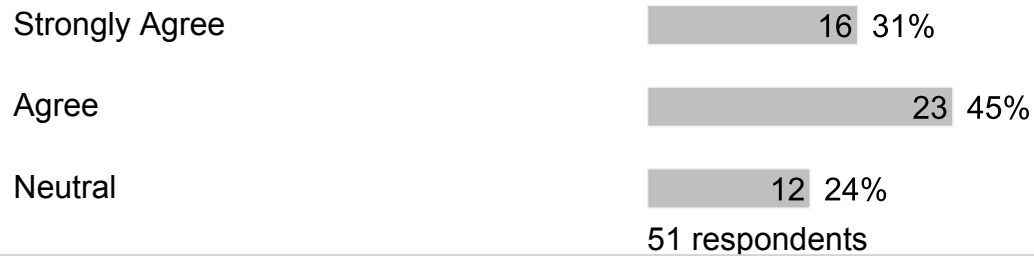
51 respondents

## G. Section 6

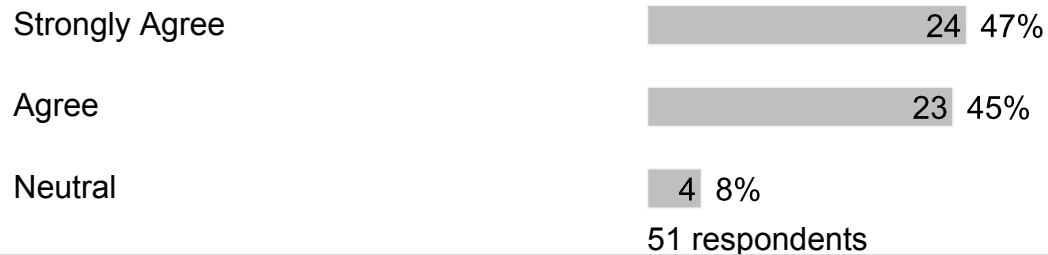
### 1. Our school has a culture of high expectations.



### 2. Our school has a continuous improvement process.



### 3. Our school's leaders expect staff members to hold all students to high academic standards.

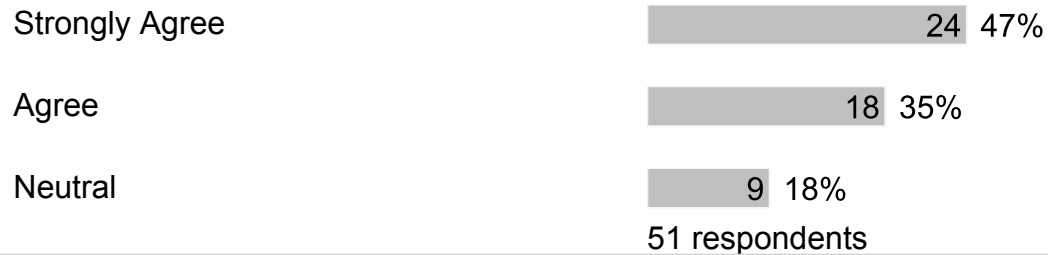


### 4. Our school's leaders hold themselves accountable for student learning.

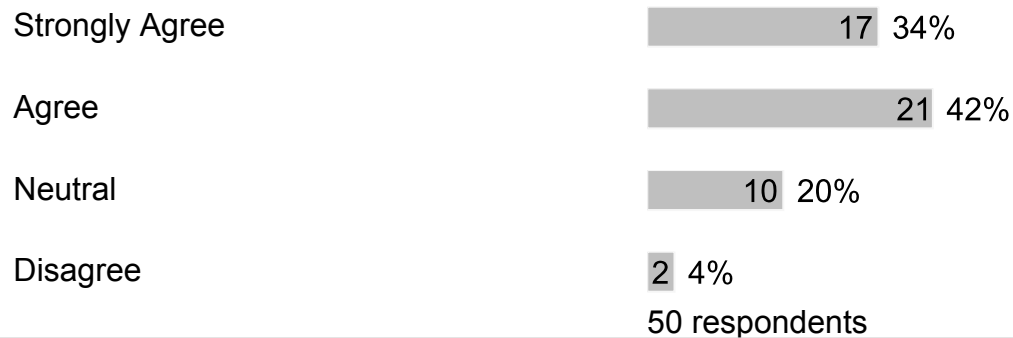




**5. Our school's leaders hold all staff members accountable for student learning.**



**6. I receive feedback from my supervisor regarding my professional performance.**



**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



51 respondents

**8.** In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



51 respondents

**9.** Our school uses the results of student assessments to improve teaching and learning.



49 respondents

**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



51 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 8 16%

Strongly Disagree 5 10%

51 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**

Strongly Agree 27 54%

Agree 14 28%

Neutral 8 16%

Disagree 1 2%

50 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**

Strongly Agree 19 38%

Agree 14 28%

Neutral 16 32%

Disagree 1 2%

50 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

Strongly Agree 22 44%

Agree 13 26%

Neutral 14 28%

Disagree 1 2%

50 respondents

**15. I use formative assessments to monitor student progress.**



49 respondents

**16. I participate in targeted professional learning activities designed to meet the individual needs of my students.**



50 respondents

**17. Teachers participate in collaborative learning communities across grade levels and/or content areas.**



51 respondents

**18. The school ensures I receive formal training in the use of student assessment data.**



Neutral 17 34%

Disagree 5 10%

50 respondents

**19. In our school, staff members provide peer coaching to teachers.**

Strongly Agree 8 16%

Agree 19 37%

Neutral 20 39%

Disagree 4 8%

51 respondents

**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**

Strongly Agree 16 31%

Agree 24 47%

Neutral 10 20%

Disagree 1 2%

51 respondents

**21. I am provided with professional development opportunities that are relevant to my role.**

Strongly Agree 13 25%

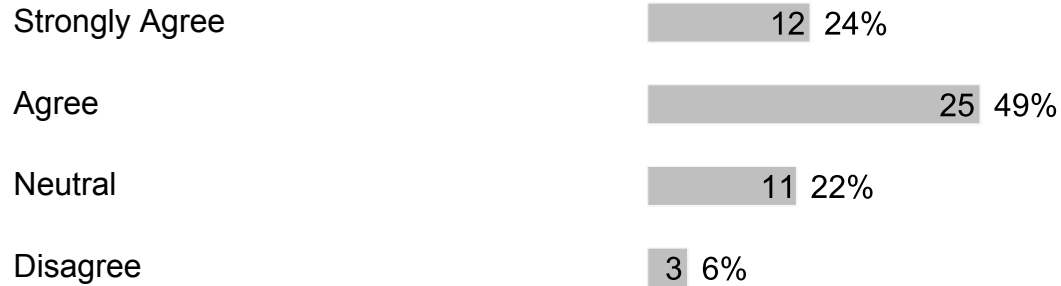
Agree 25 49%

Neutral 11 22%

Disagree 2 4%

51 respondents

**22.** Our school shares responsibility for student learning with its staff, parents and community members.



51 respondents

**23.** I feel confident in my classroom management strategies.



50 respondents

**24.** Our school ensures the effective use of funds available through the budget, grants, awards, etc.



51 respondents

**25.** Teachers keep parents informed regularly about their child's progress and how they are being graded.



50 respondents

**26. Most teachers report student progress in easy to understand language to families.**



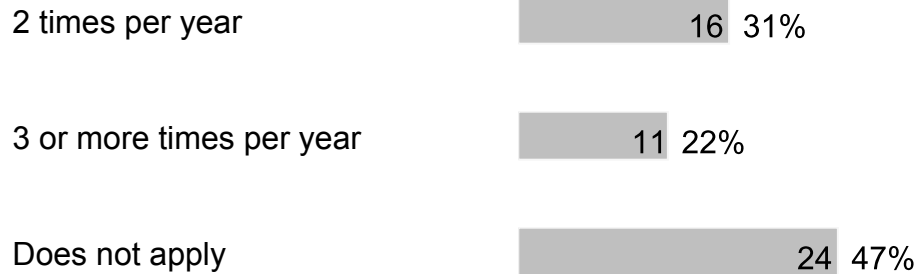
49 respondents

**27. I provide students with timely feedback about their learning.**



49 respondents

**28. I schedule conferences to share student learning progress with families.**



51 respondents

**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



Neutral 10 20%  
49 respondents

**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**

Strongly Agree 16 32%

Agree 19 38%

Neutral 14 28%

Disagree 1 2%

50 respondents

**31. I regularly post information online or send home a newsletter.**

Strongly Agree 16 33%

Agree 13 27%

Neutral 18 37%

Disagree 2 4%

49 respondents

**32. Our school communicates well about its goals and activities.**

Strongly Agree 15 30%

Agree 21 42%

Neutral 12 24%

Disagree 2 4%

50 respondents

**33. Our school communicates information in ways that are easy for families to understand.**



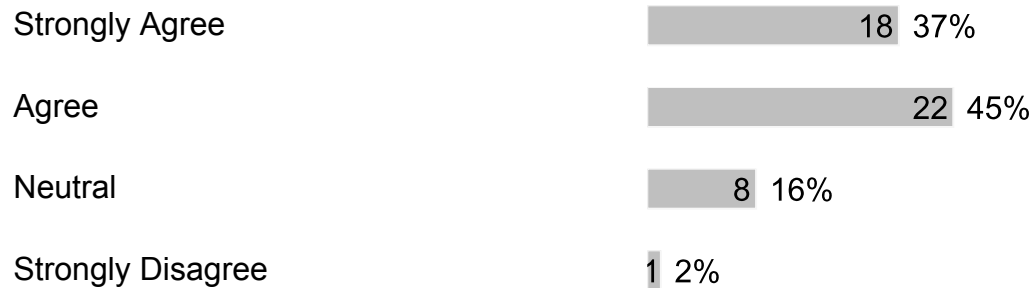
49 respondents

**34. I am accessible via (check all that apply):**



51 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



49 respondents

## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report