

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/18/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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Custom Survey

1 survey(s) 42 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	4	10%
Female	32	78%
Prefer not to answer	5	12%

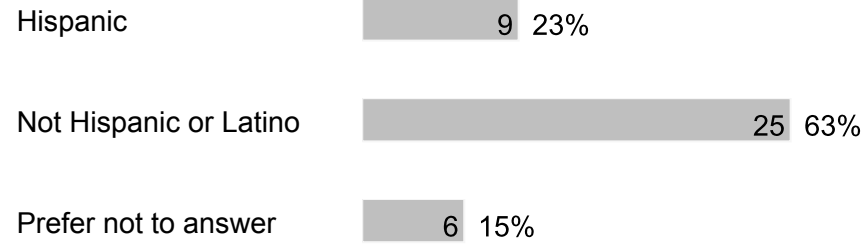
41 respondents

2. Ethnicity

Asian	1	3%
Black or African American	13	34%
White	15	39%
Multiracial	2	5%
Other	7	18%

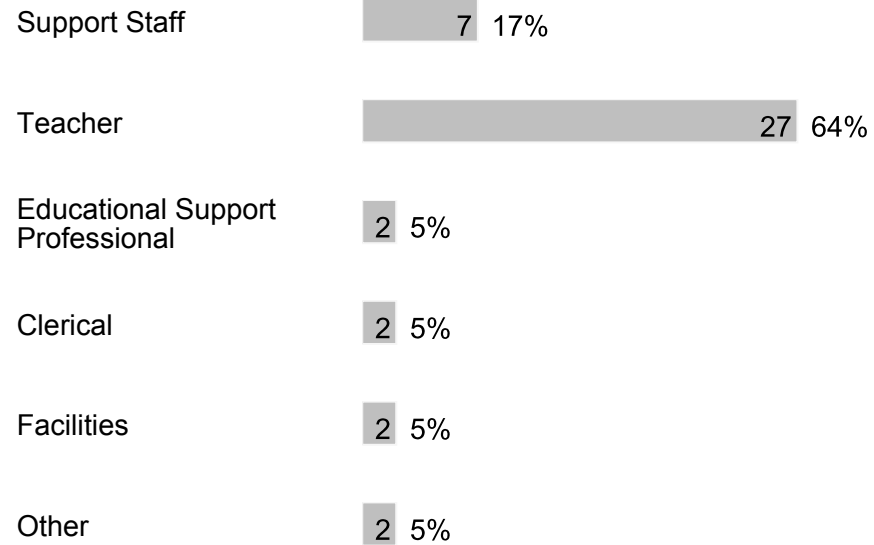
38 respondents

3. Ethnicity



40 respondents

4. Role



42 respondents

5. Experience



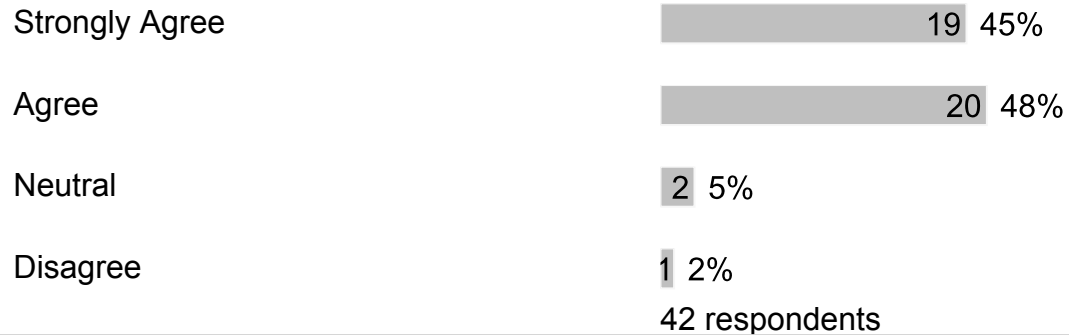
11 - 20 years 13 31%

More than 20 years 14 33%

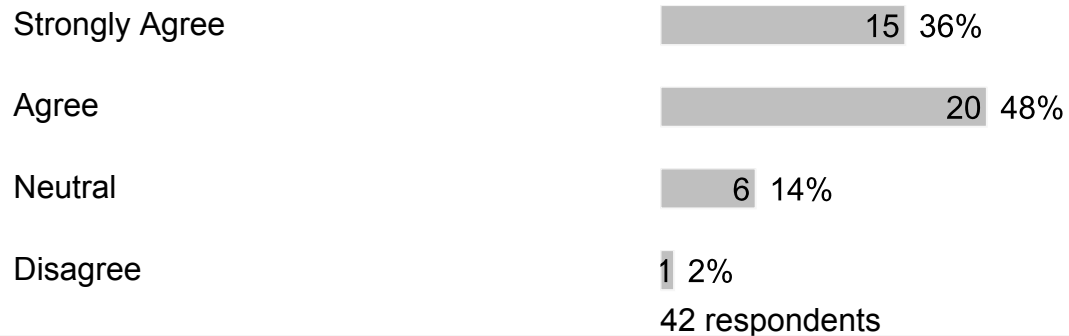
42 respondents

C. Section 2

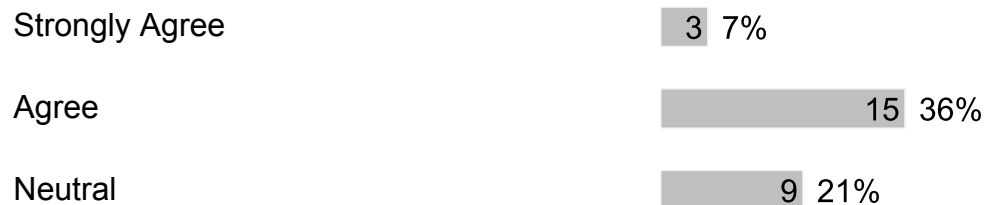
1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Disagree 12 29%

Strongly Disagree 3 7%

42 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes 8 19%

No 34 81%

42 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration 7 17%

Addressed the incident myself 4 10%

Confronted the alleged bully(ies) directly 3 7%

Contacted the parents/guardians of the alleged bully(ies) 4 10%

Does not apply to me 34 81%

42 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped 8 19%

Don't know 1 2%

Does not apply to me 33 79%

42 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 19 45%

Agree 16 38%

Neutral 6 14%

Disagree 1 2%

42 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  22 52%

Agree  18 43%

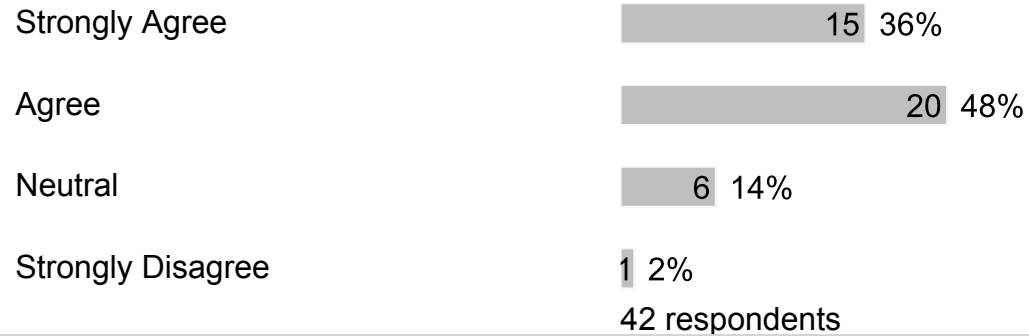
Neutral  1 2%

Strongly Disagree  1 2%

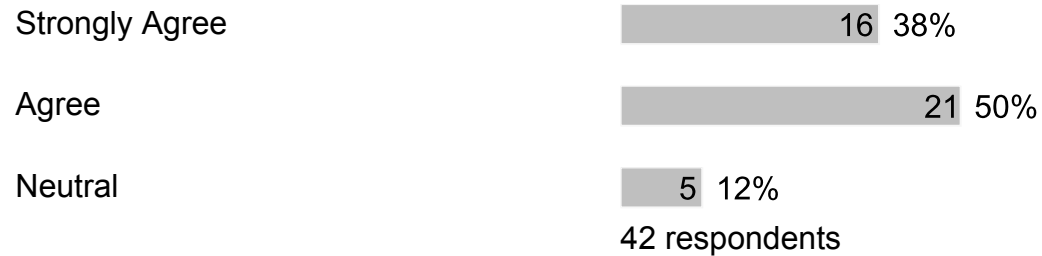
42 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 24 57%

Agree 17 40%

Neutral 1 2%

42 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 29 69%

Agree 10 24%

Neutral 3 7%

42 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 20 48%

Agree 17 40%

Neutral 3 7%

Disagree 1 2%

Strongly Disagree 1 2%

42 respondents

4. In my school, adults treat students with respect.

Strongly Agree 19 45%

Agree 20 48%

Neutral 2 5%

Strongly Disagree 1 2%

42 respondents

5. In my school, students treat adults with respect.

Strongly Agree 8 19%

Agree 26 62%

Neutral 5 12%

Disagree 2 5%

Strongly Disagree 1 2%

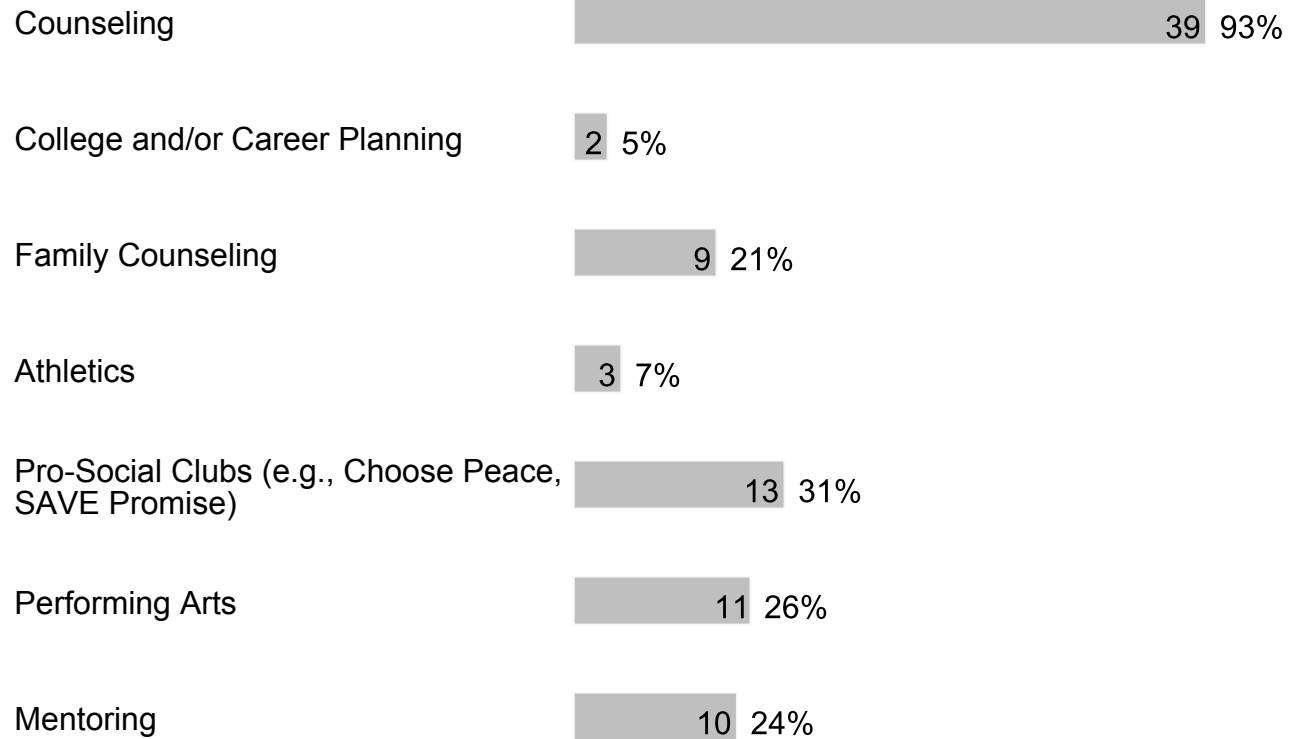
42 respondents

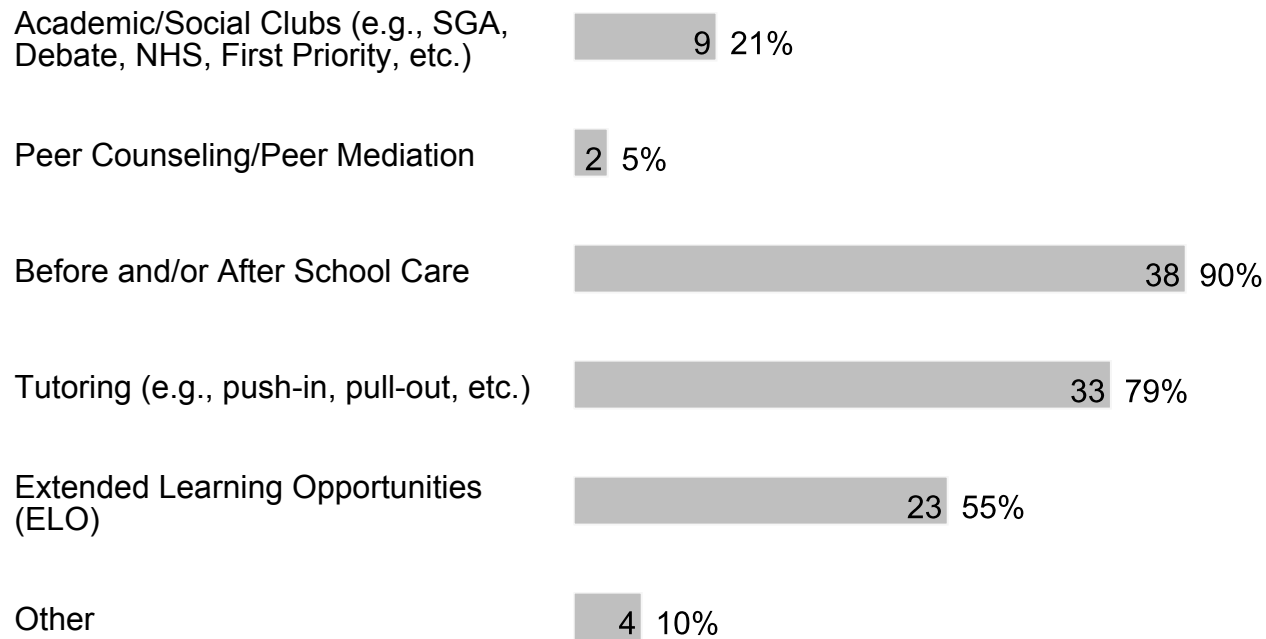
6. In my school, colleagues/adults treat each other with respect.



42 respondents

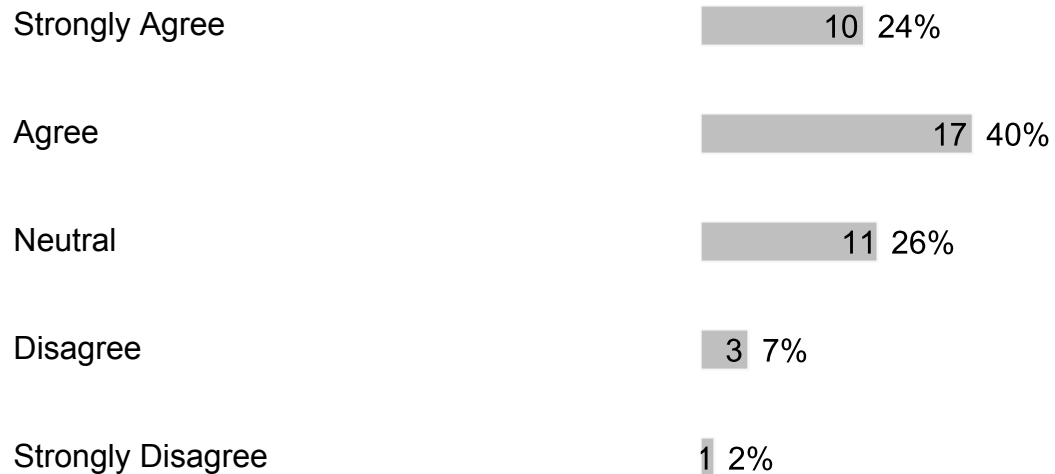
7. At my school the following programs/services are available (check all that apply):





42 respondents

8. Our school implements changes based on the feedback from staff.



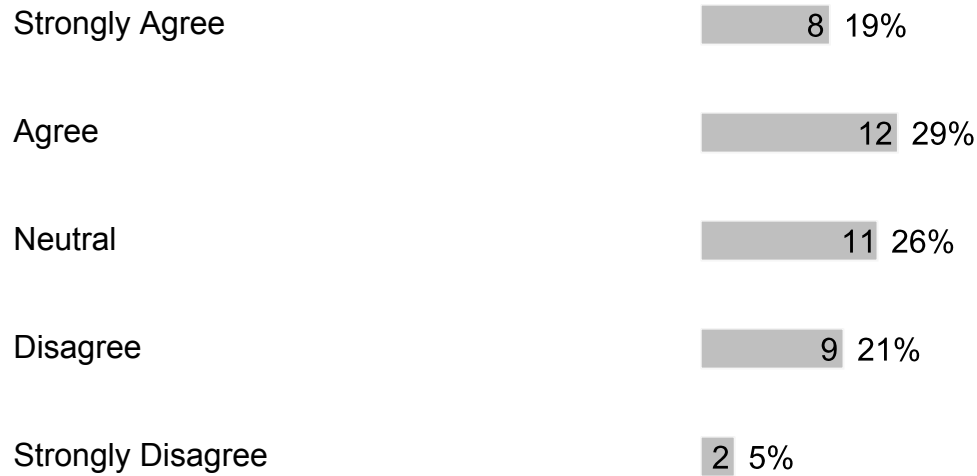
42 respondents

9. Our school maintains facilities that support student learning.



42 respondents

10. I enjoy eating food prepared by the cafeteria.



42 respondents

11. Families regularly participate in school involvement activities offered by our school.



Disagree 4 10%

42 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 8 19%

Agree 22 52%

Neutral 11 26%

Disagree 1 2%

42 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 11 26%

Agree 24 57%

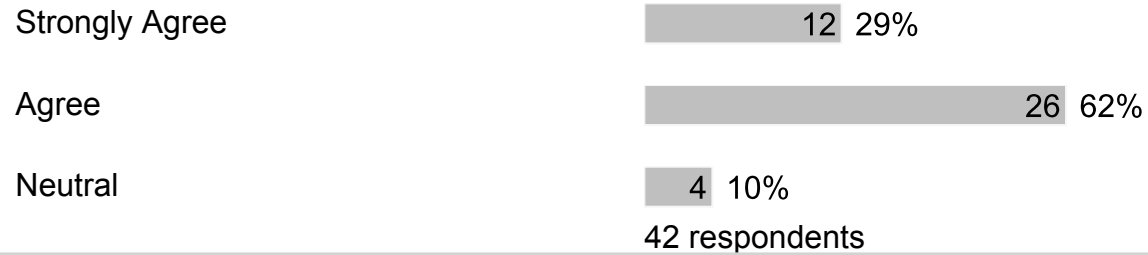
Neutral 5 12%

Disagree 2 5%

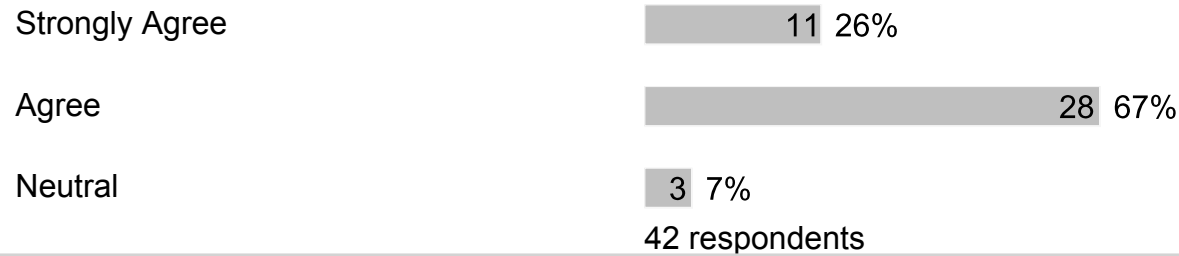
42 respondents

G. Section 6

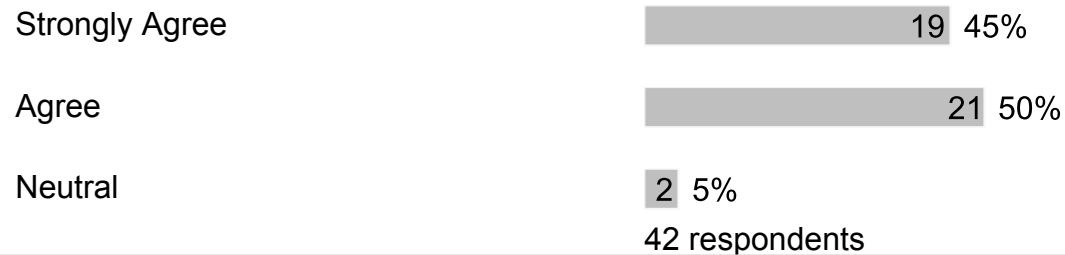
1. Our school has a culture of high expectations.



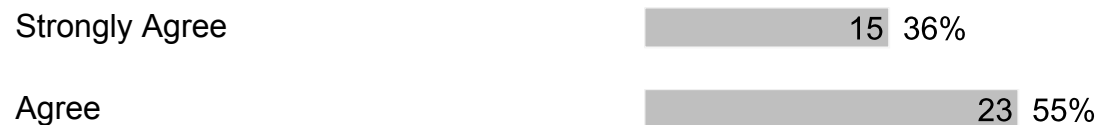
2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Neutral 3 7%

Disagree 1 2%

42 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 16 38%

Agree 21 50%

Neutral 3 7%

Disagree 2 5%

42 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 17 40%

Agree 22 52%

Neutral 3 7%

42 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

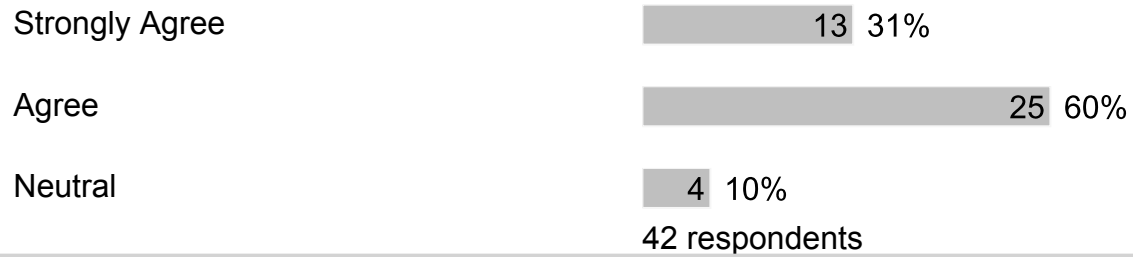
Strongly Agree 15 36%

Agree 21 50%

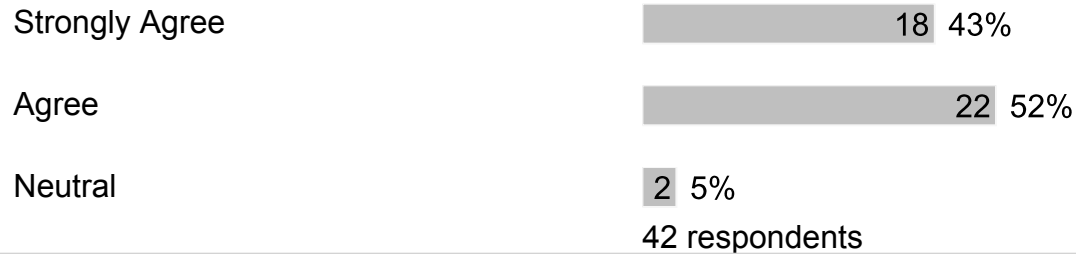
Neutral 6 14%

42 respondents

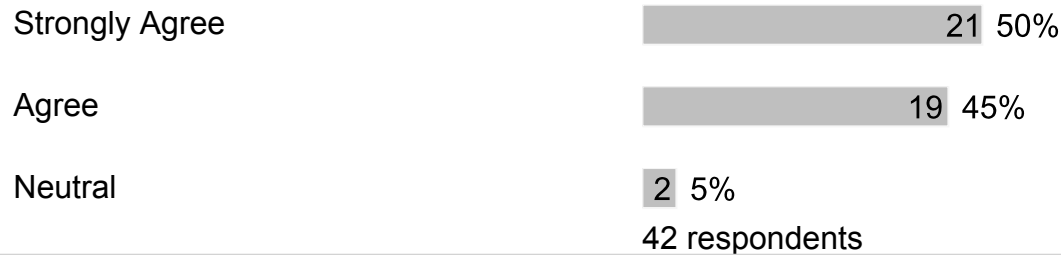
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



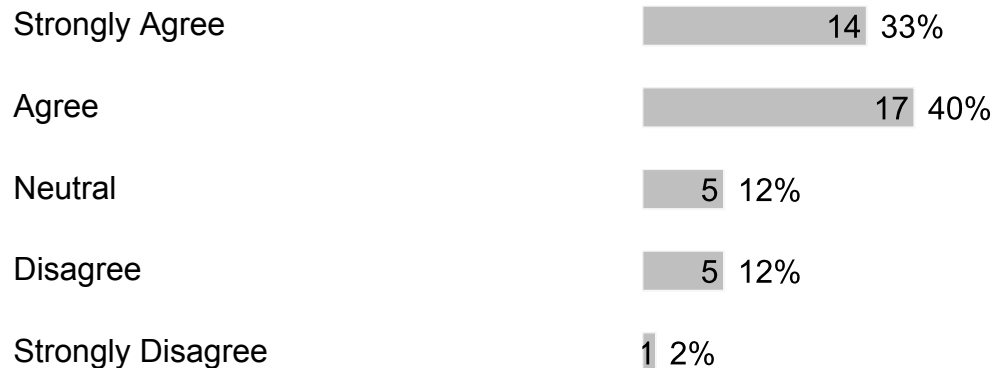
9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



42 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



42 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



42 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



42 respondents

15. I use formative assessments to monitor student progress.



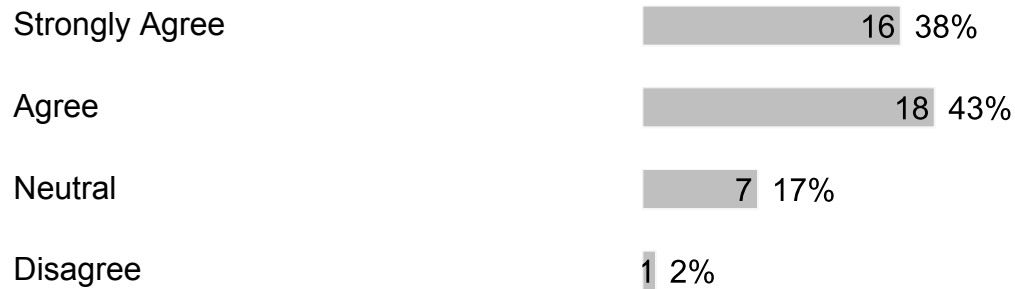
42 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



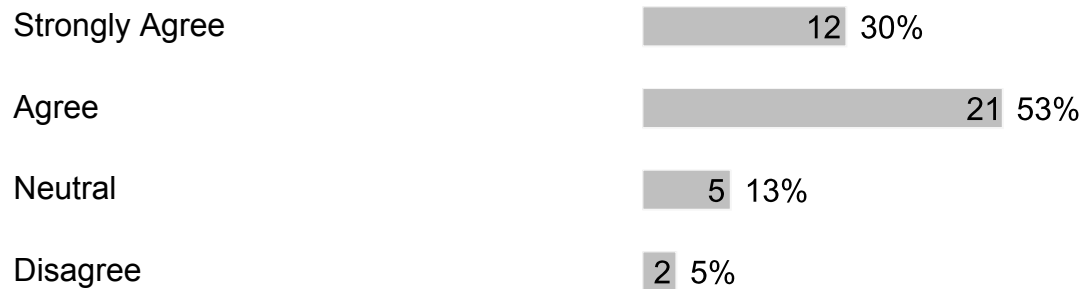
42 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



42 respondents

18. The school ensures I receive formal training in the use of student assessment data.



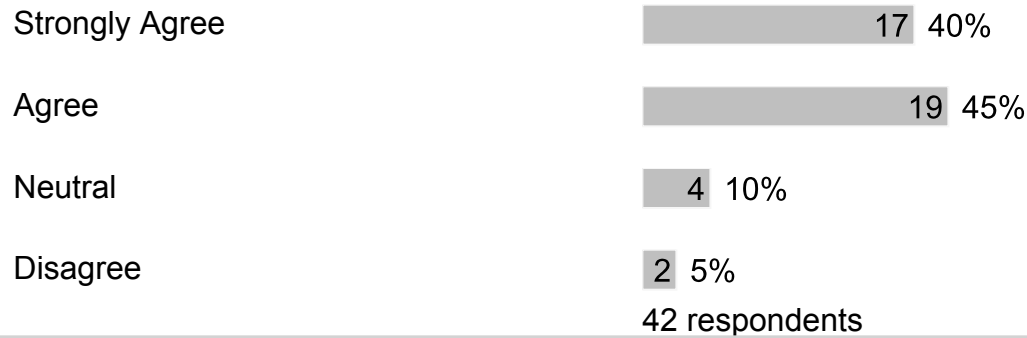
40 respondents

19. In our school, staff members provide peer coaching to teachers.

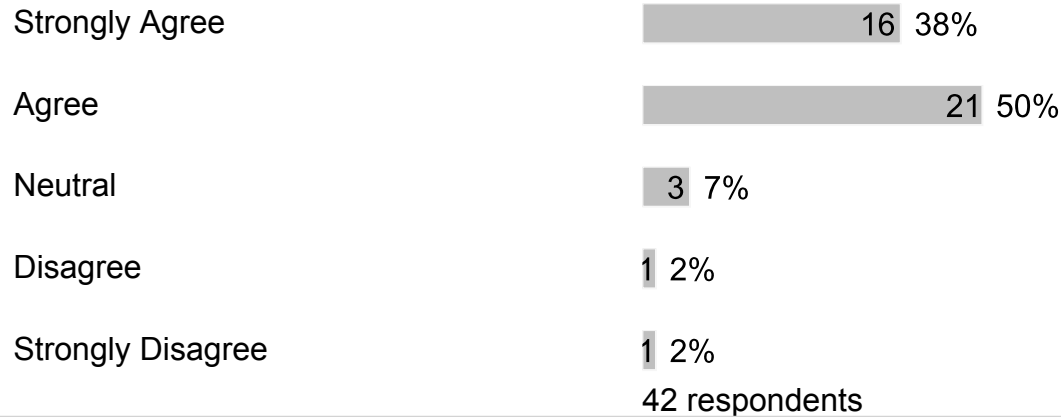




20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



Neutral 3 7%

Disagree 1 2%

42 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 18 43%

Agree 22 52%

Neutral 2 5%

42 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 9 21%

Agree 20 48%

Neutral 10 24%

Disagree 2 5%

Strongly Disagree 1 2%

42 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

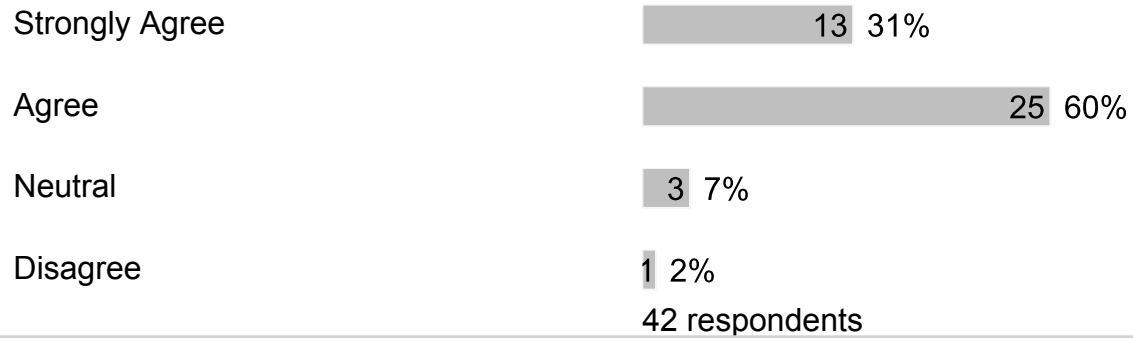
Strongly Agree 16 38%

Agree 23 55%

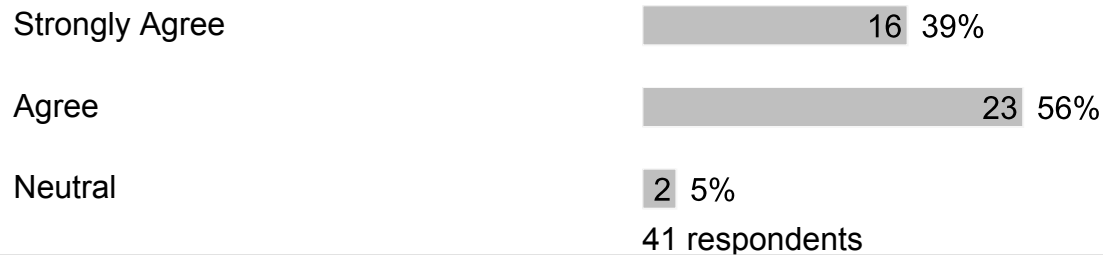
Neutral 3 7%

42 respondents

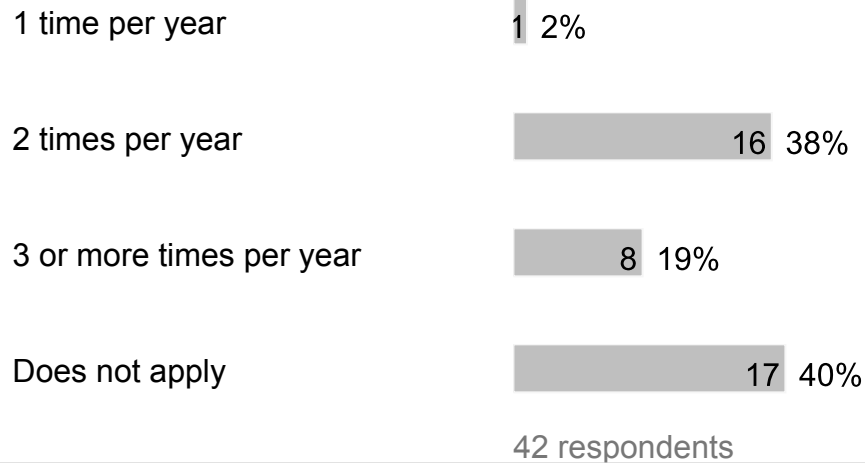
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Agree 23 56%

Neutral 2 5%

41 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 15 36%

Agree 21 50%

Neutral 6 14%

42 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 14 33%

Agree 11 26%

Neutral 12 29%

Disagree 5 12%

42 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 17 40%

Agree 17 40%

Neutral 8 19%

42 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 19 45%

Agree 20 48%

Neutral 3 7%

42 respondents

34. I am accessible via (check all that apply):

Emails 42 100%

Texts 30 71%

Phone calls 36 86%

Personal visits 23 55%

42 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 16 38%

Agree 20 48%

Neutral 6 14%

42 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report