

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/03/2025



surveys

Custom Survey

1 survey(s) 90 response(s)

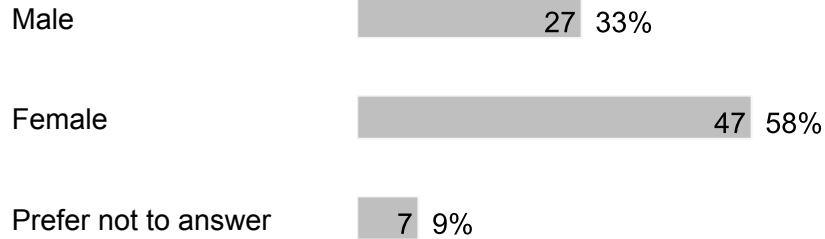
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

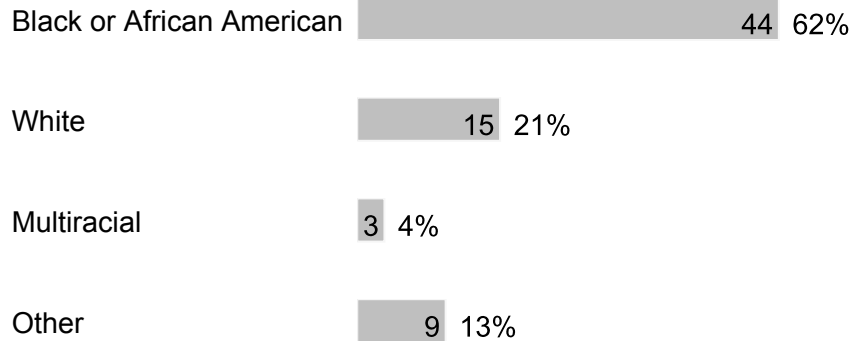
Number of Responses | Percentages of Total Responses

1. Gender



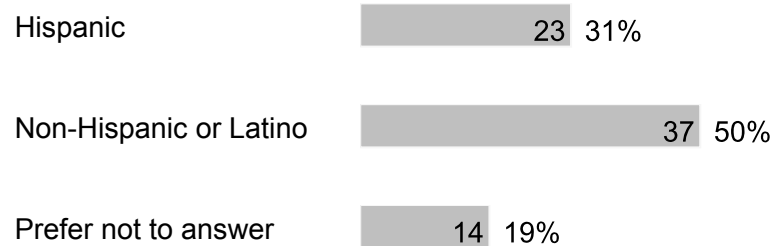
81 respondents

2. Race



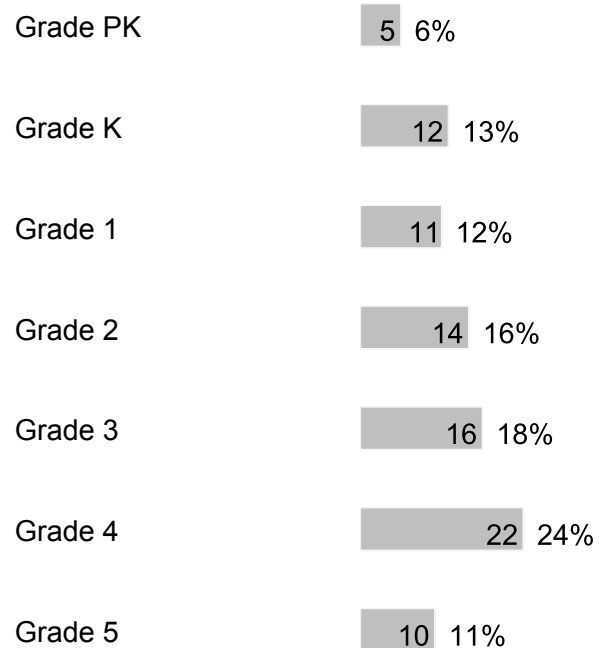
71 respondents

3. Ethnicity



74 respondents

4. Grade



90 respondents

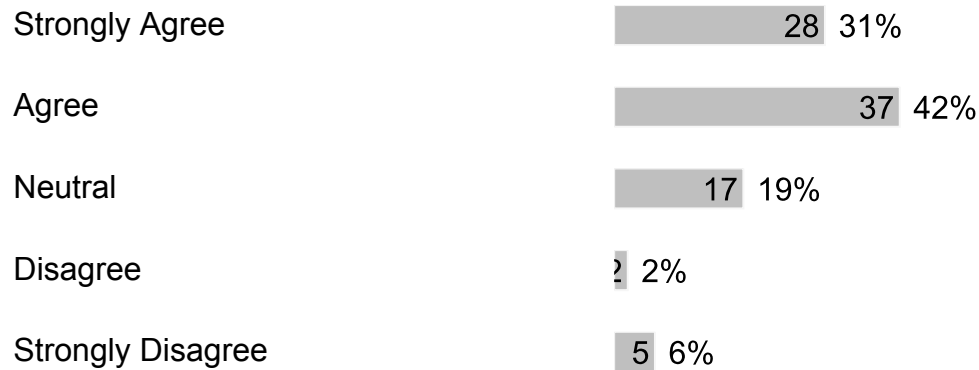
C. Section 2

1. My child feels safe at school.



90 respondents

2. My child's school is clean and well-maintained.



89 respondents

3. I would recommend my child's school to my friends and/or family.



Strongly Disagree 5 6%
89 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

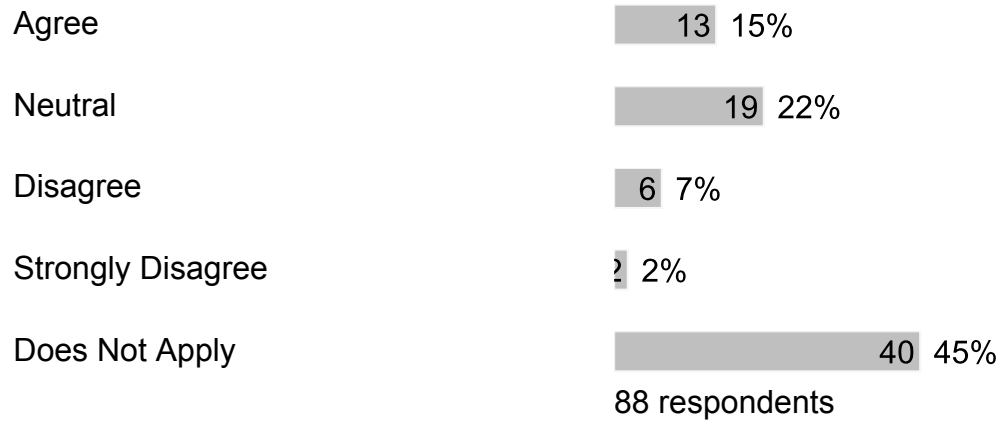
Strongly Agree 8 9%
Agree 22 25%
Neutral 16 18%
Disagree 20 23%
Strongly Disagree 22 25%
88 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 9 10%
Agree 14 16%
Neutral 17 19%
Disagree 5 6%
Strongly Disagree 1 1%
Does Not Apply 42 48%
88 respondents

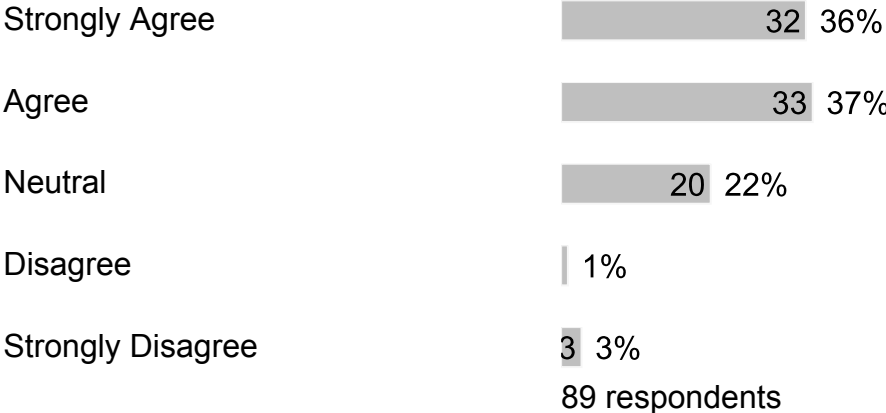
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 8 9%



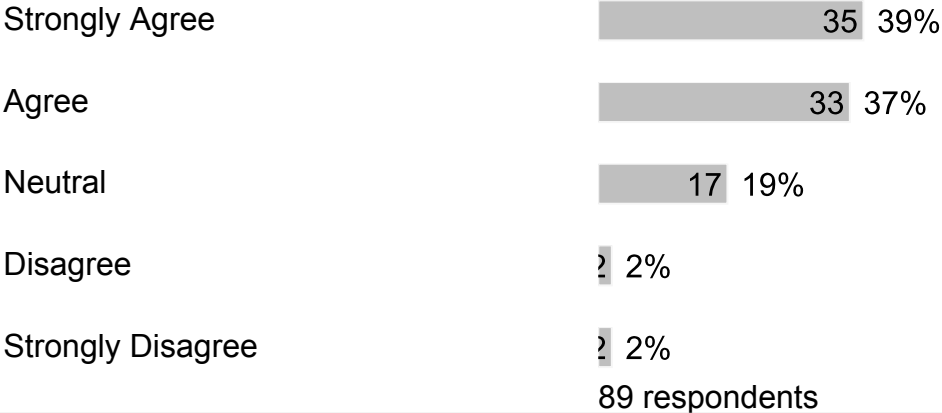
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

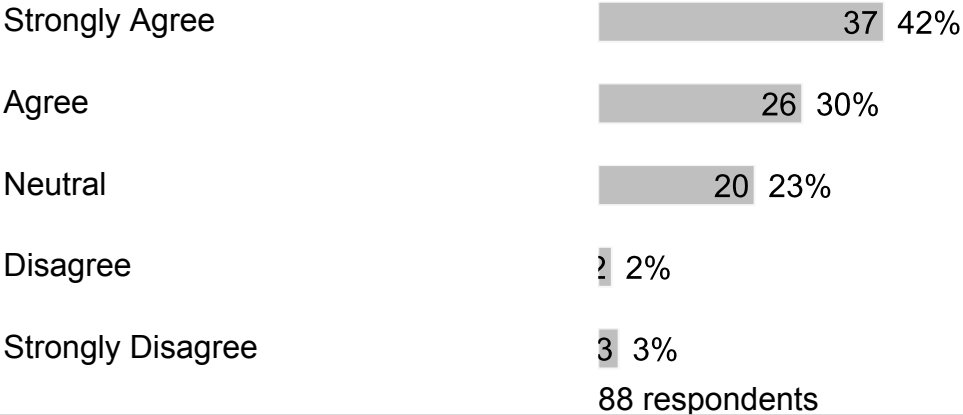


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

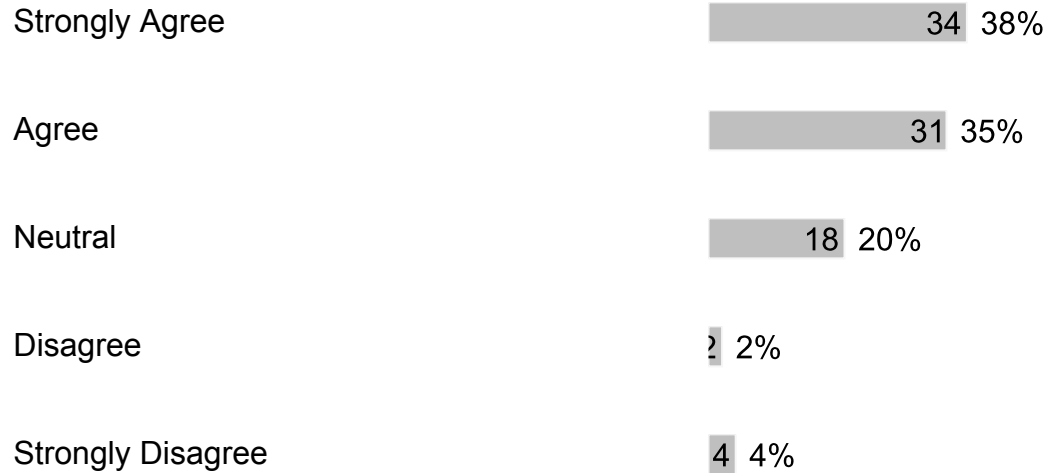


Neutral  27 31%

Strongly Disagree  2 2%
88 respondents

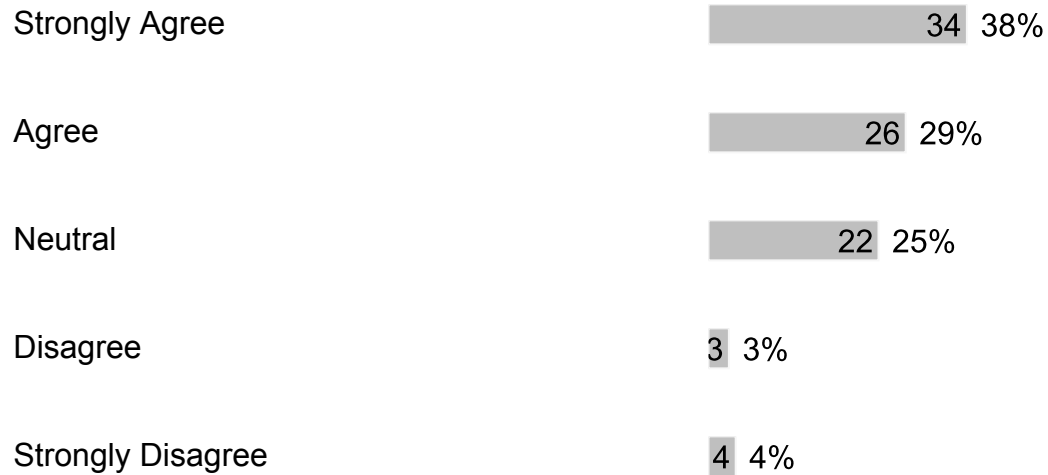
F. Section 5

1. If my child has a problem, they know who they can go to for help.



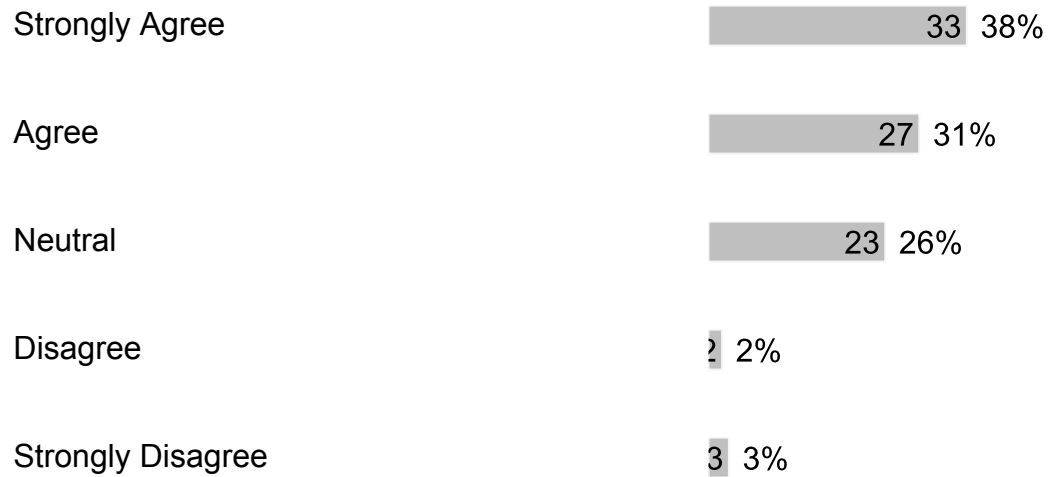
89 respondents

2. My child likes going to school.



89 respondents

3. I would recommend my child's school to my friends and/or family.



88 respondents

4. Our school treats students with value, respect and compassion.



89 respondents

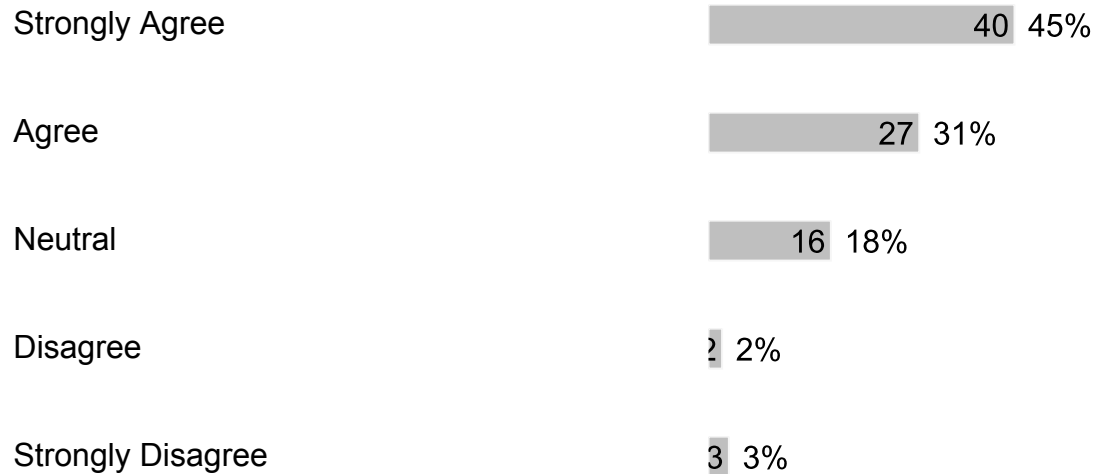
5. The office staff is helpful and made me feel valued as a parent/guardian.





89 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



88 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Disagree 2 2%

Strongly Disagree 4 5%

88 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 35 47%

College and/or Career Planning 11 15%

Family Counseling 14 19%

Athletics 13 17%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 9 12%

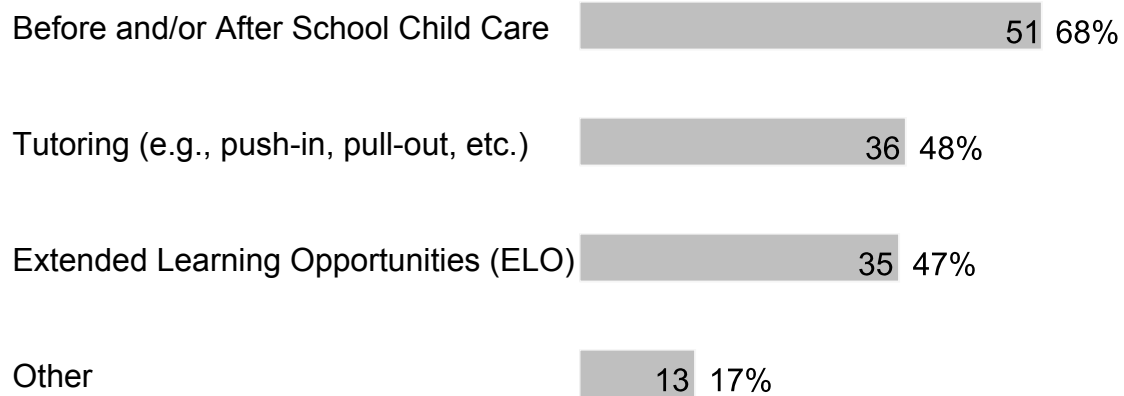
Performing Arts 15 20%

Mentoring 16 21%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 14 19%

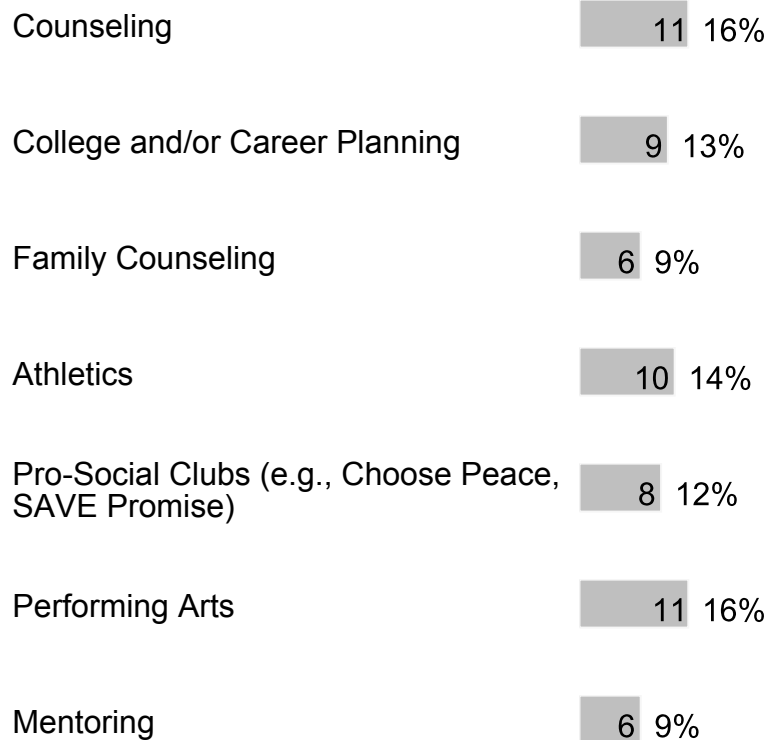
Peer Counseling/Peer Mediation 7 9%

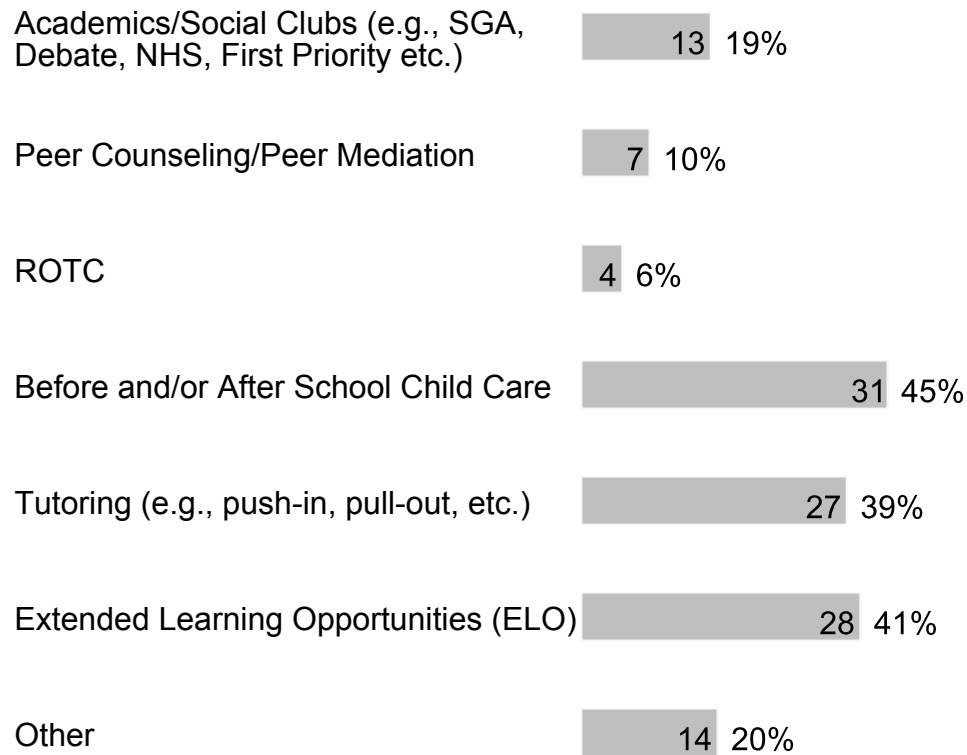
ROTC 4 5%



75 respondents

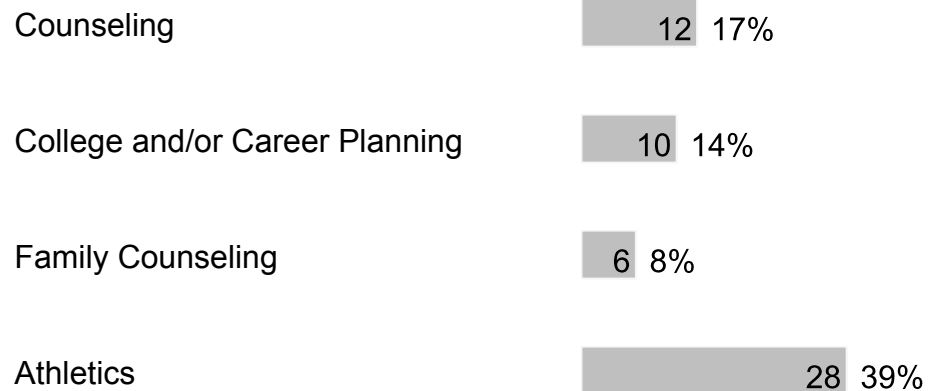
9. At our school, my child participates in the following programs/services (check all that apply):

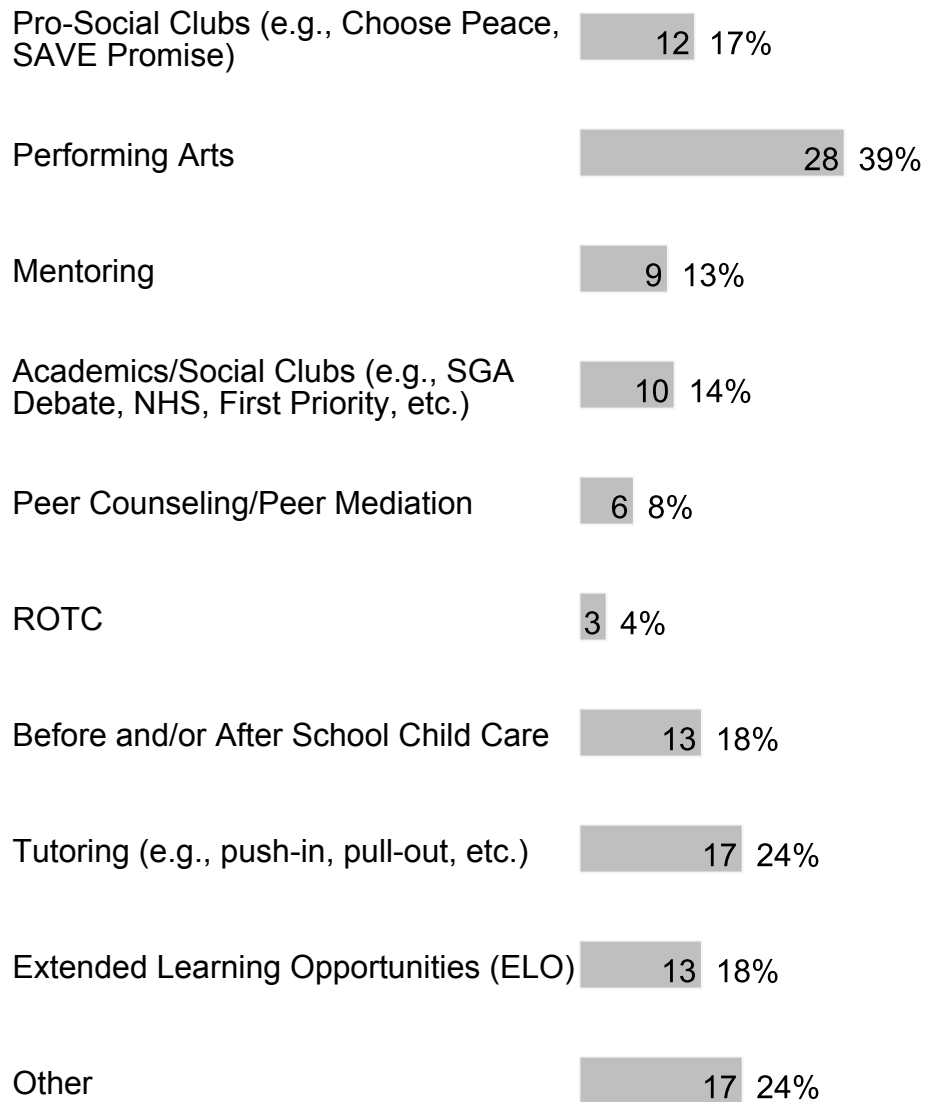




69 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





72 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 33 37%

Disagree 1 1%

Strongly Disagree 2 2%

89 respondents

G. Section 6

1. The principal is a positive educational leader at the school.

Strongly Agree  42 47%

Agree  29 33%

Neutral  16 18%

Strongly Disagree  2 2%

89 respondents

2. The assistant principal(s) is a positive educational leader at the school.

Strongly Agree  41 46%


Agree  27 30%

Neutral  19 21%

Strongly Disagree  2 2%

89 respondents

3. Our school's administration provides strong instructional leadership.

Strongly Agree  35 39%

Agree  31 35%

Neutral  20 22%

Disagree  1 1%

Strongly Disagree  2 2%

89 respondents

4. Our school has established goals and a plan for improving student learning.



89 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.



89 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.



87 respondents

7. Our school has high expectations for students.



89 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



87 respondents

9. My child's teachers give work that challenges my child.



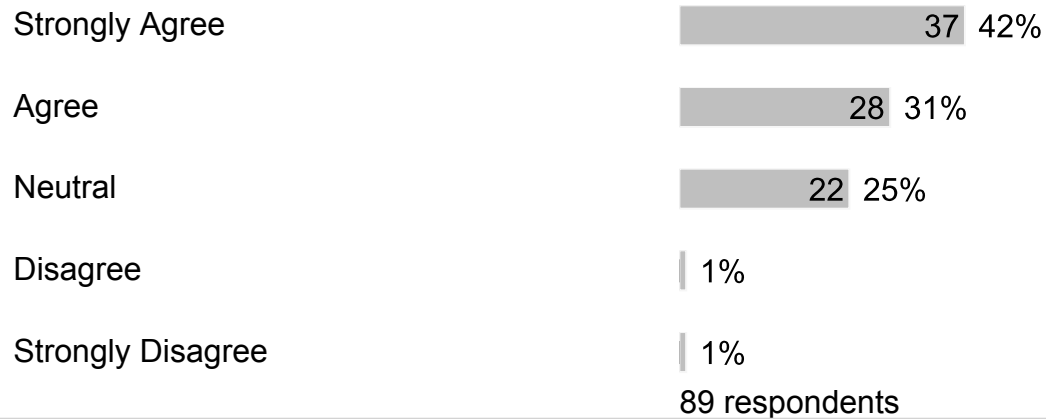
89 respondents

10. My child's teachers work as a team to help my child learn.

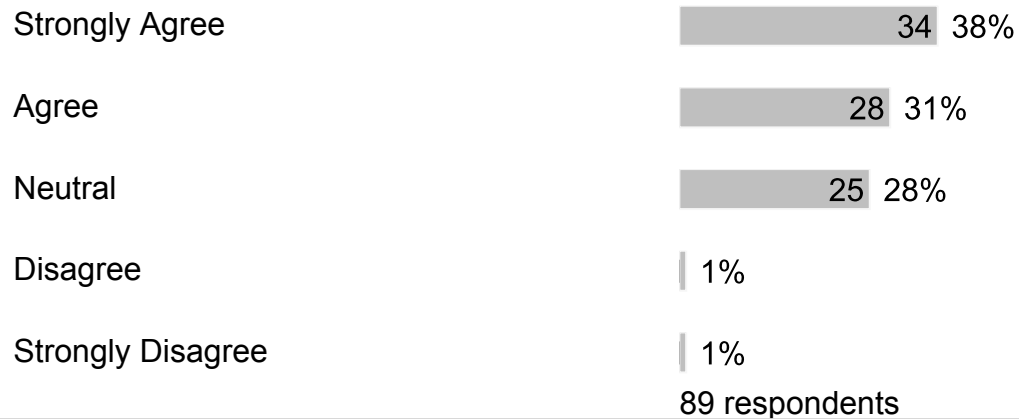




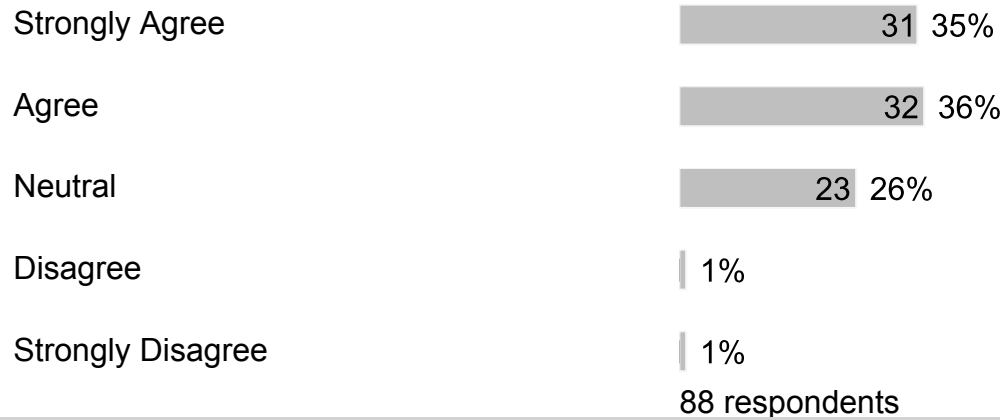
11. My child's teachers use a variety of teaching strategies.



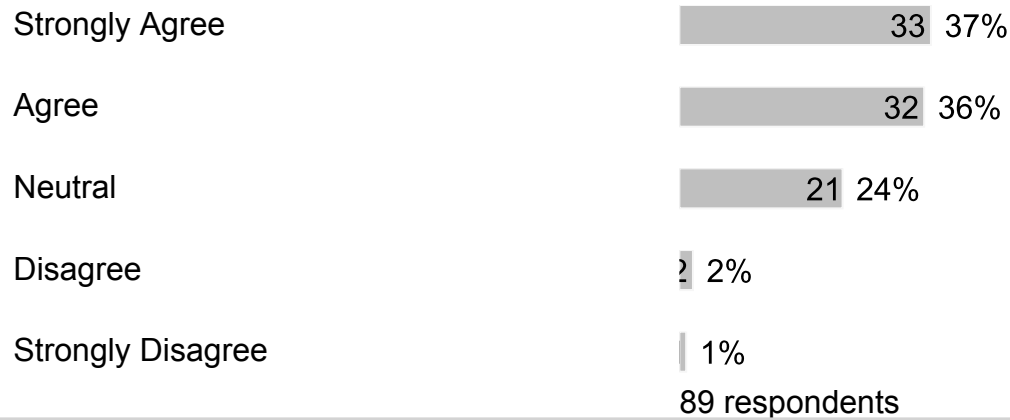
12. My child's teachers adjust the instruction to meet my child's learning needs.



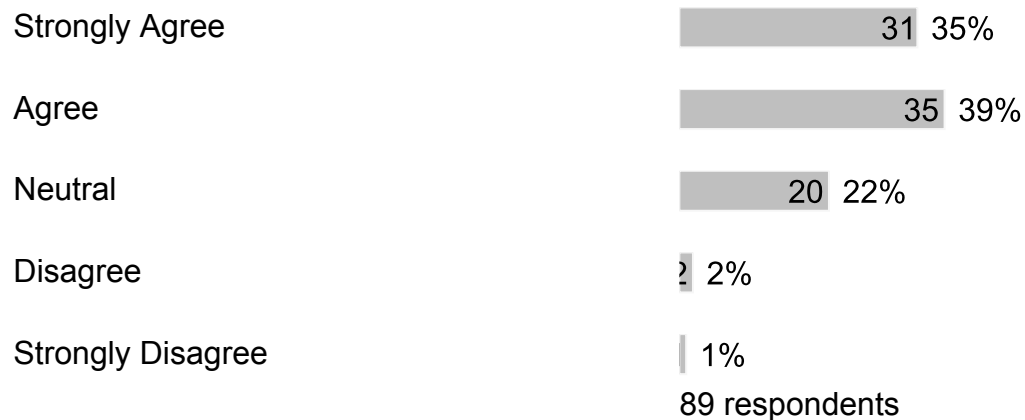
13. My child sees a relationship between what is being taught and everyday life.



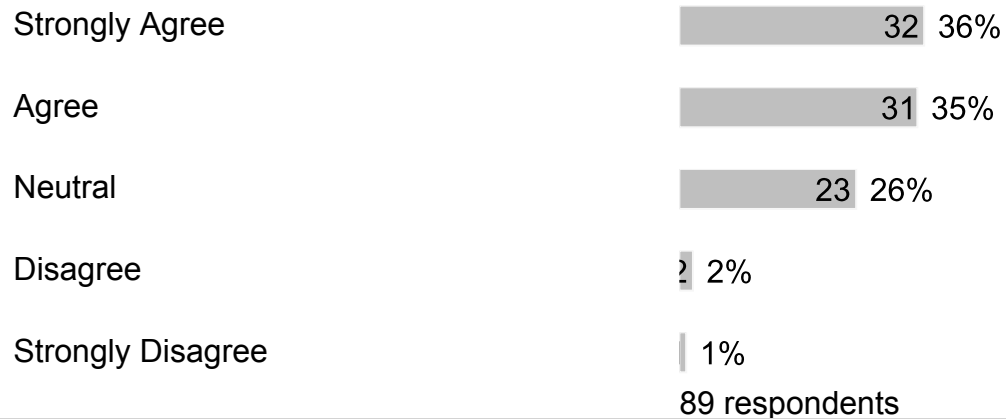
14. Clear learning expectations are set for my child.



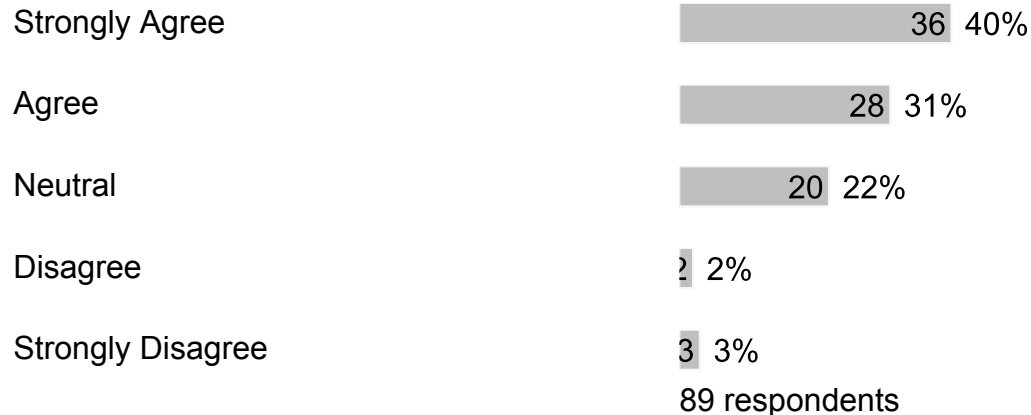
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. My child's teachers report on my child's progress in easy to understand language.



Strongly Disagree 2 2%
89 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 34 39%

Agree 30 34%

Neutral 21 24%

Strongly Disagree 3 3%

88 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 35 39%

Agree 28 31%

Neutral 24 27%

Strongly Disagree 2 2%

89 respondents

21. Families are encouraged to volunteer.

Strongly Agree 30 34%

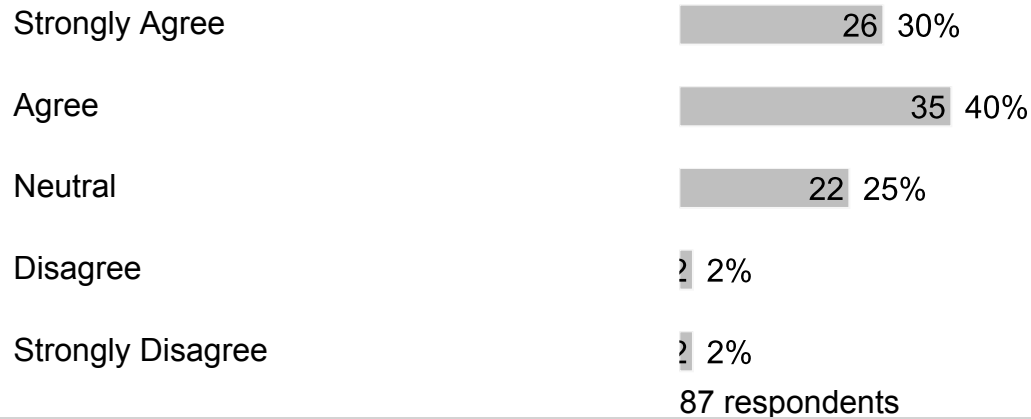
Agree 31 35%

Neutral 25 28%

Strongly Disagree 2 2%

88 respondents

22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.



24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).





88 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



88 respondents

27. Our school communicates information in ways that are easy for families to understand.



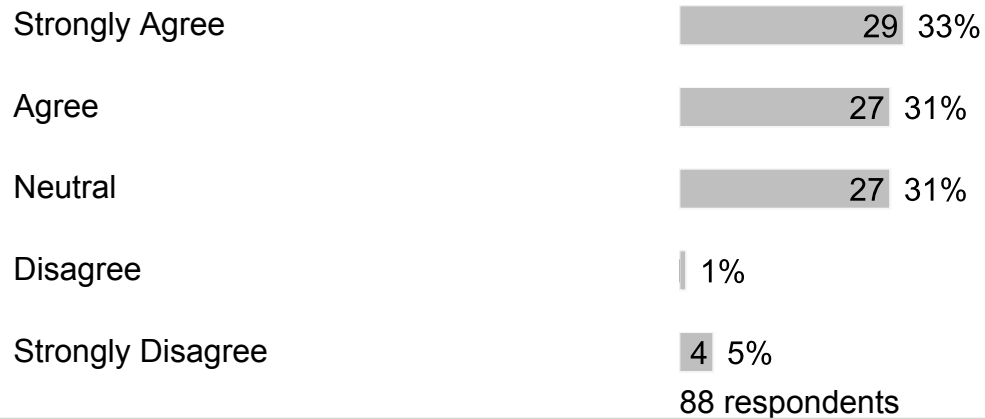
88 respondents

28. Teachers regularly post information online or send home a newsletter.

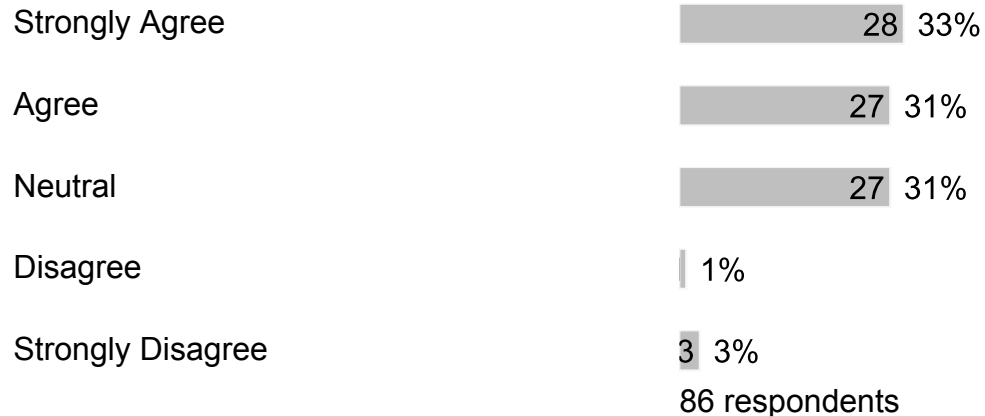




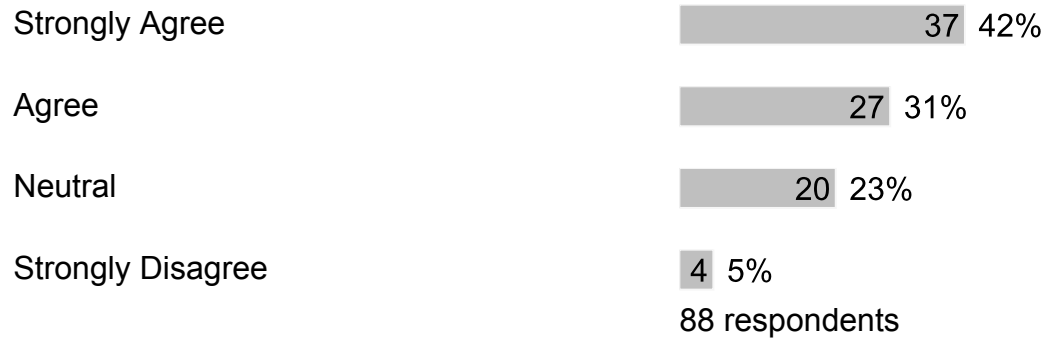
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report