

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2025



surveys

Custom Survey

1 survey(s) 94 response(s)

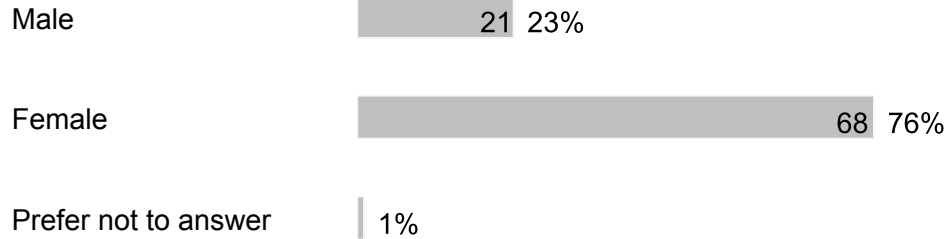
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

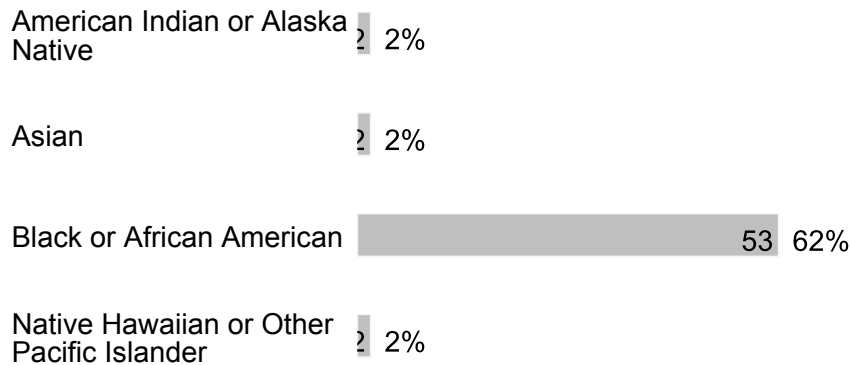
Number of Responses | Percentages of Total Responses

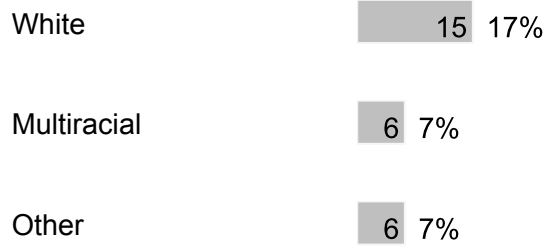
1. Gender



90 respondents

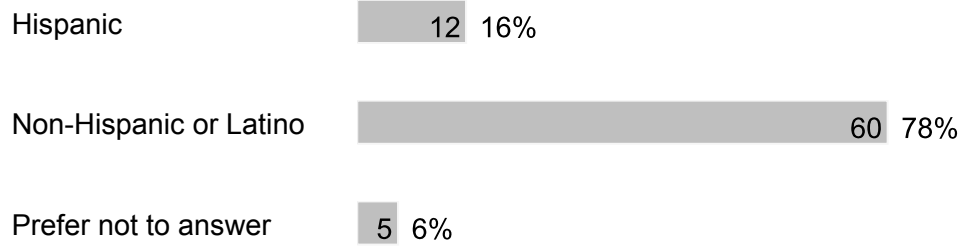
2. Race





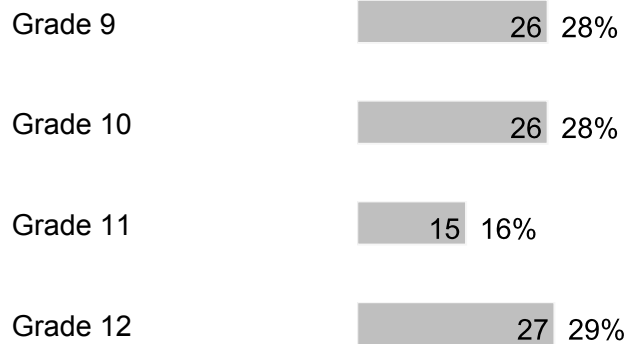
86 respondents

3. Ethnicity



77 respondents

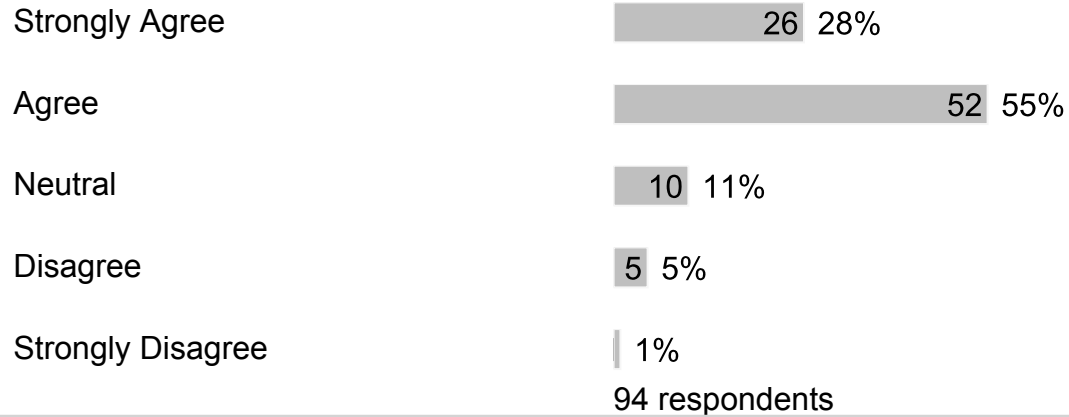
4. Grade



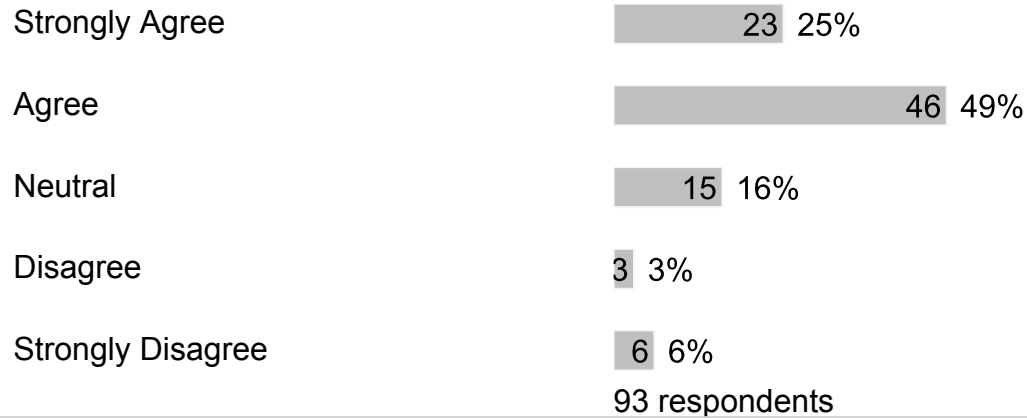
94 respondents

C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Disagree 3 3%

Strongly Disagree 5 5%

93 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 6 7%

Agree 9 10%

Neutral 15 16%

Disagree 26 28%

Strongly Disagree 36 39%

92 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 2 2%

Agree 6 6%

Neutral 8 9%

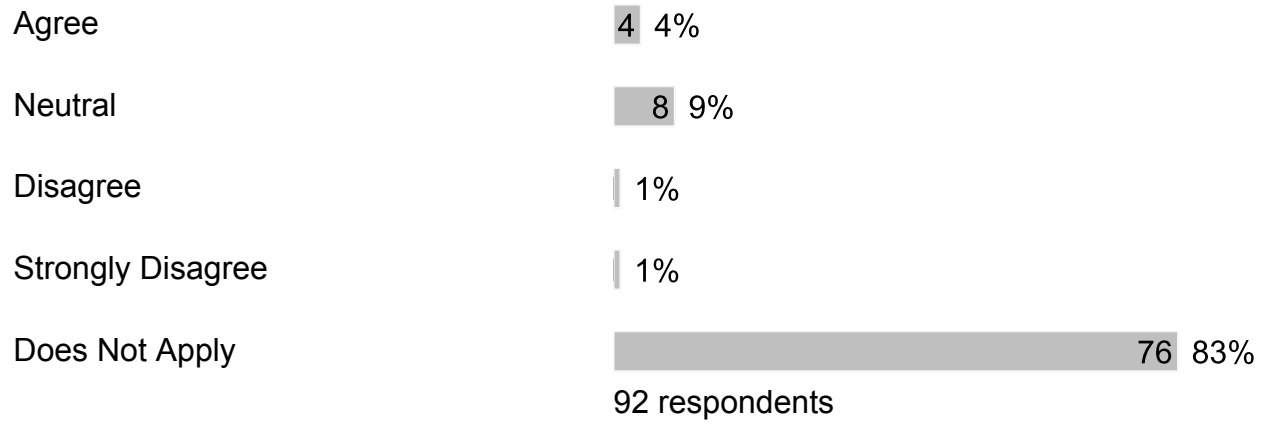
Disagree 1 1%

Does Not Apply 76 82%

93 respondents

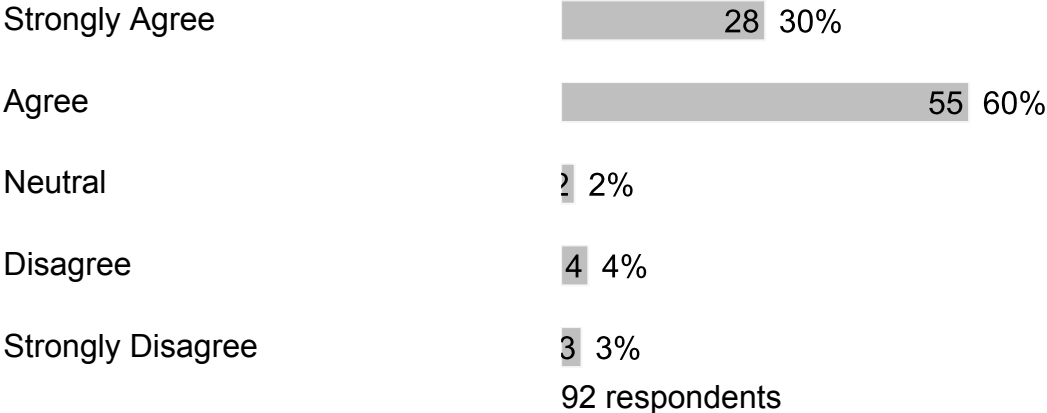
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 2 2%



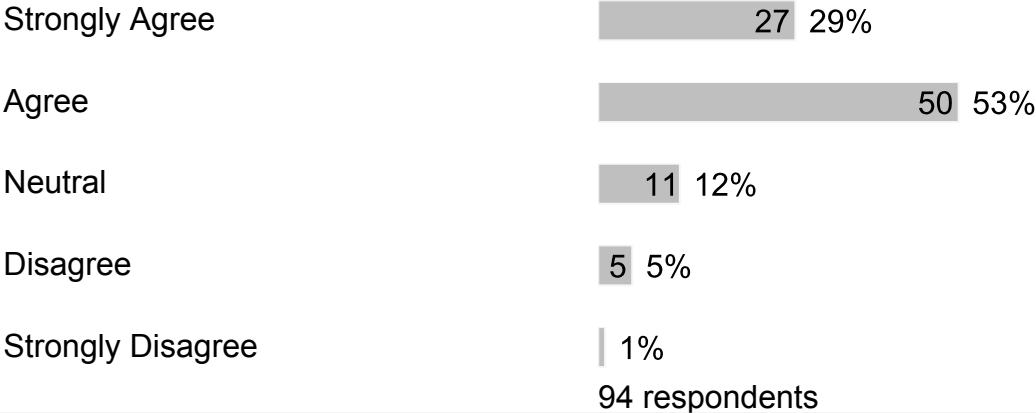
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

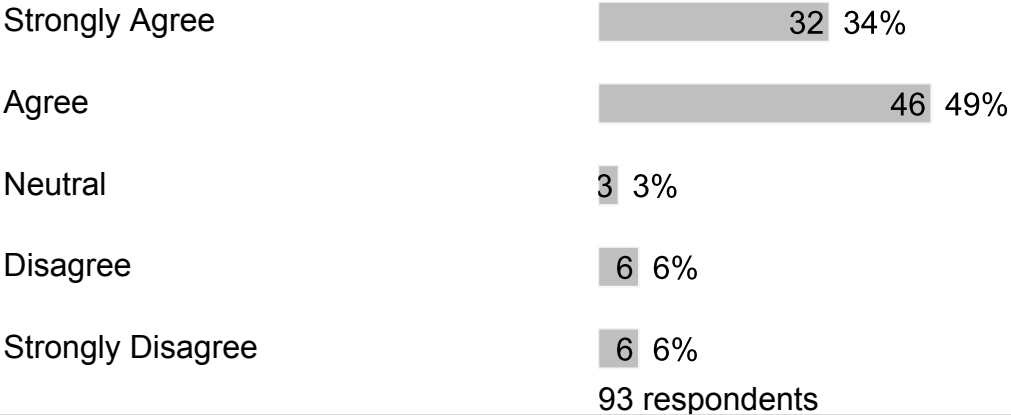


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

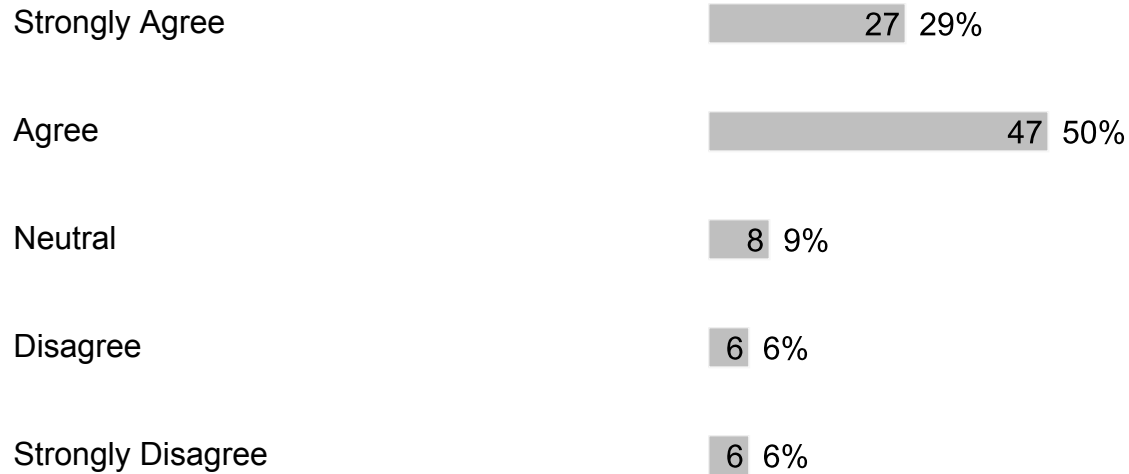


Neutral	8	9%
Disagree	8	9%
Strongly Disagree	3	3%

94 respondents

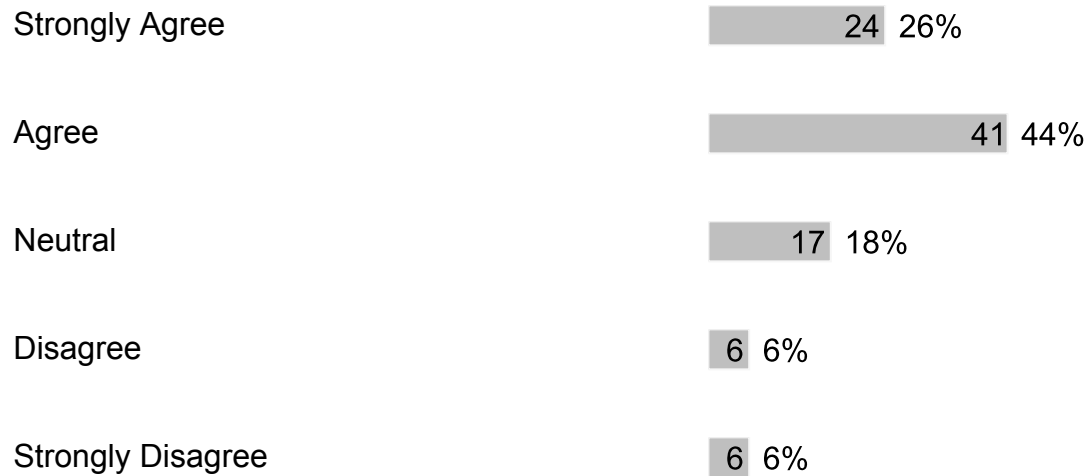
F. Section 5

1. If my child has a problem, they know who they can go to for help.



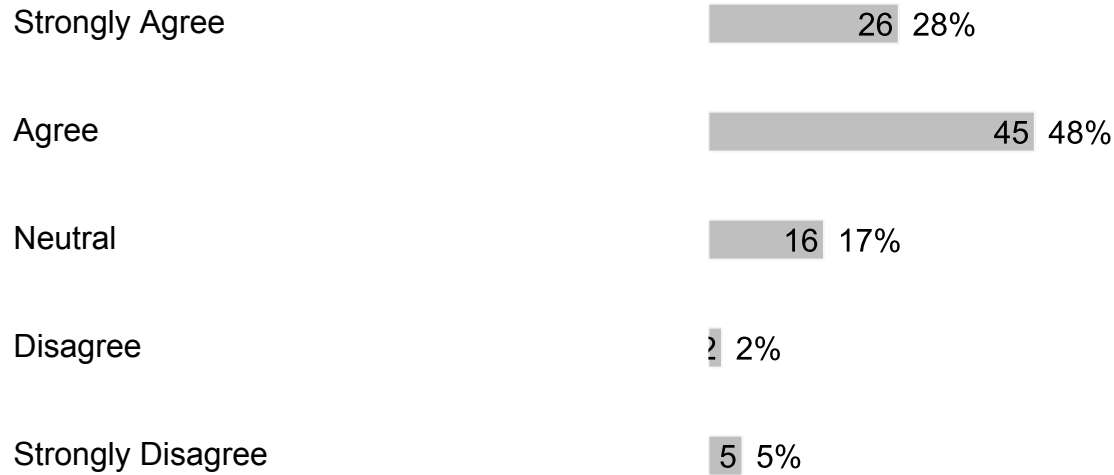
94 respondents

2. My child likes going to school.



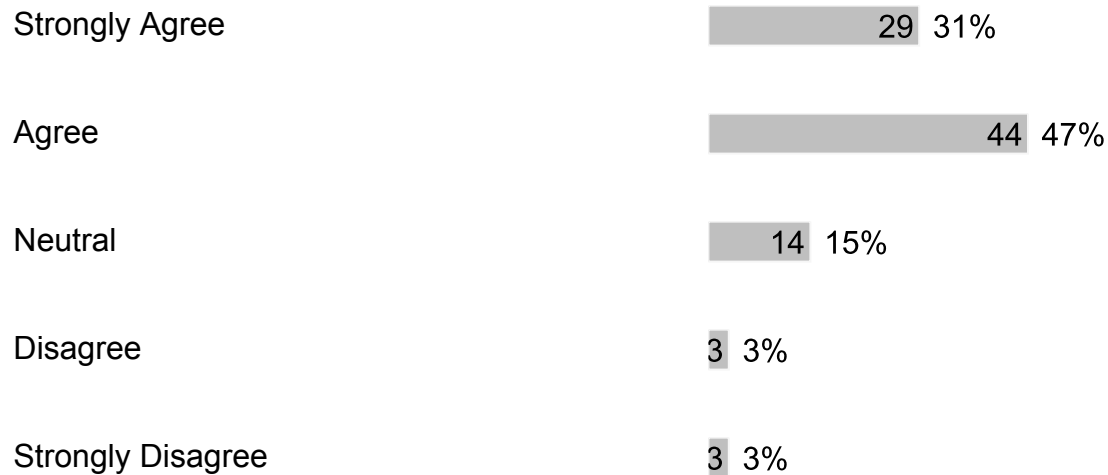
94 respondents

3. I would recommend my child's school to my friends and/or family.



94 respondents

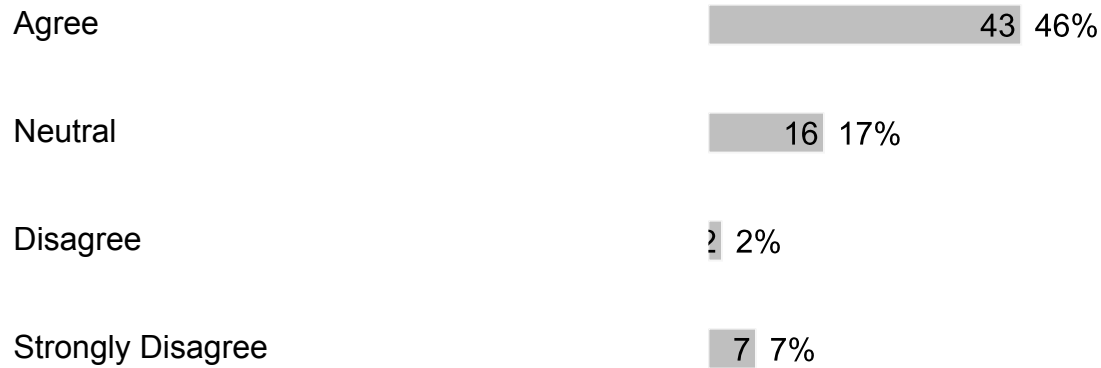
4. Our school treats students with value, respect and compassion.



93 respondents

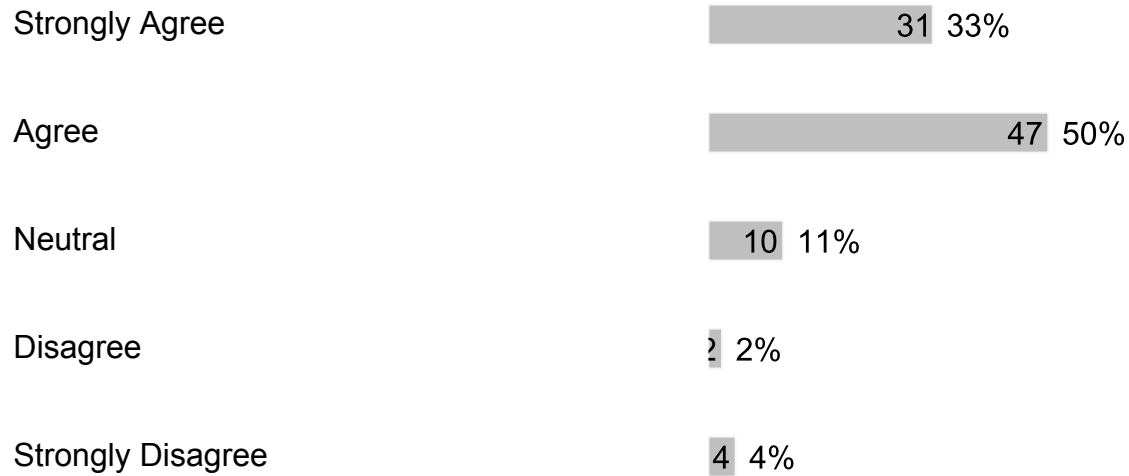
5. The office staff is helpful and made me feel valued as a parent/guardian.





94 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



94 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

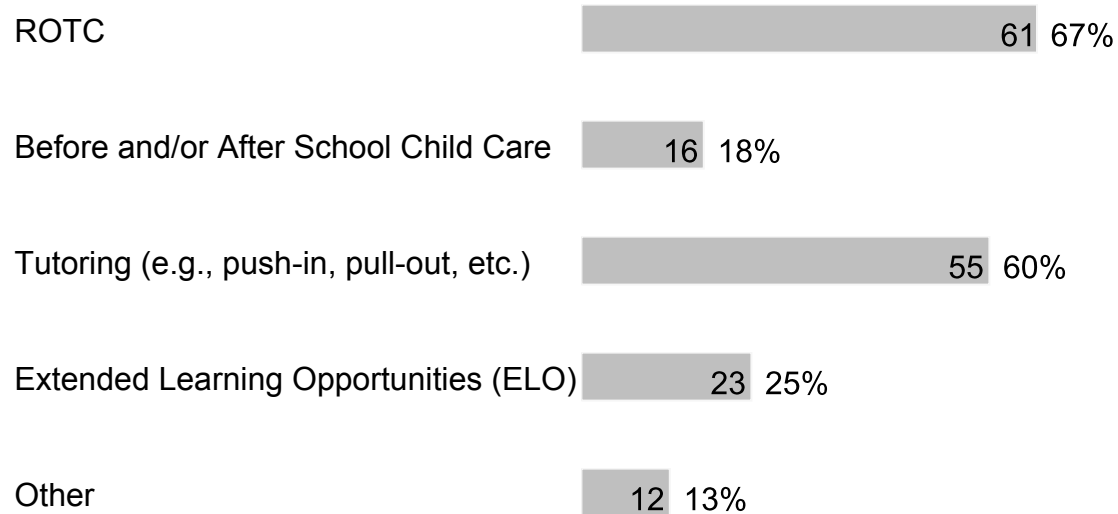


Neutral	12	13%
Disagree	4	4%
Strongly Disagree	5	5%

94 respondents

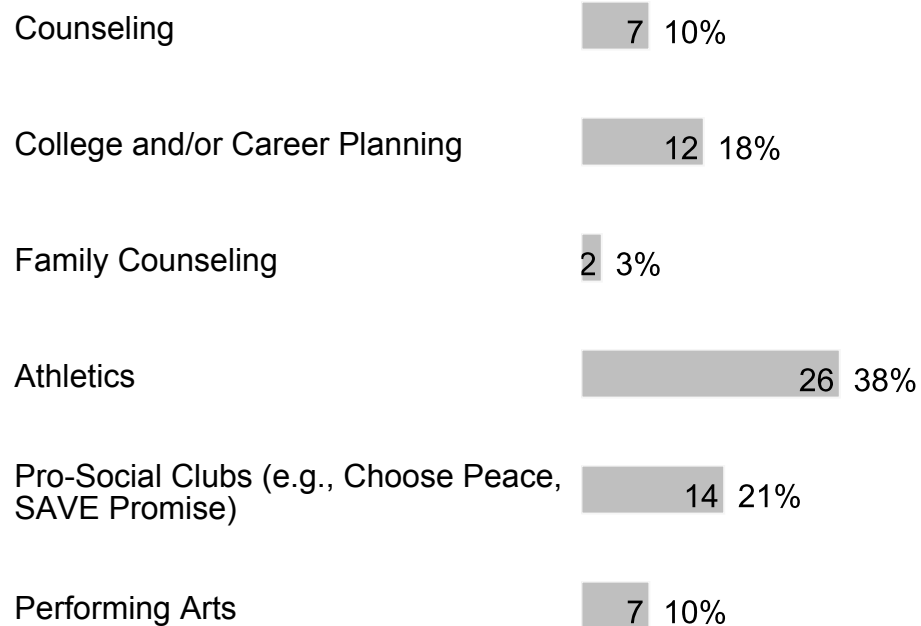
8. At our school, the following programs/services are available (check all that apply):

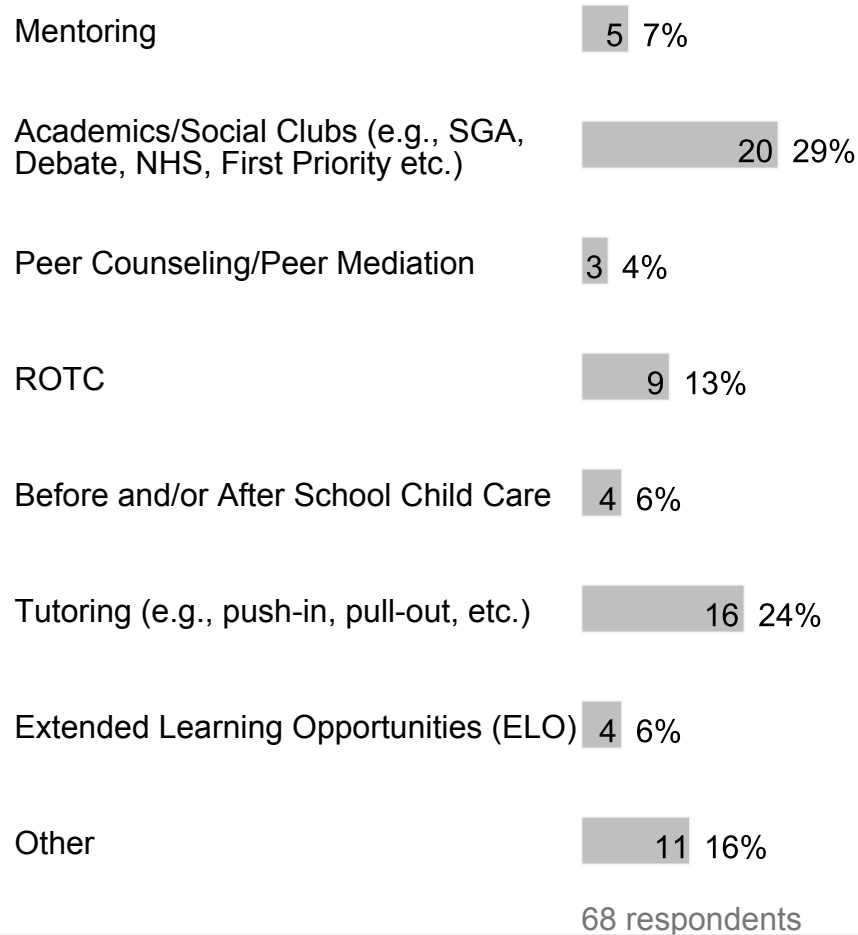
Counseling	71	78%
College and/or Career Planning	68	75%
Family Counseling	29	32%
Athletics	73	80%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	46	51%
Performing Arts	53	58%
Mentoring	40	44%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	62	68%
Peer Counseling/Peer Mediation	38	42%



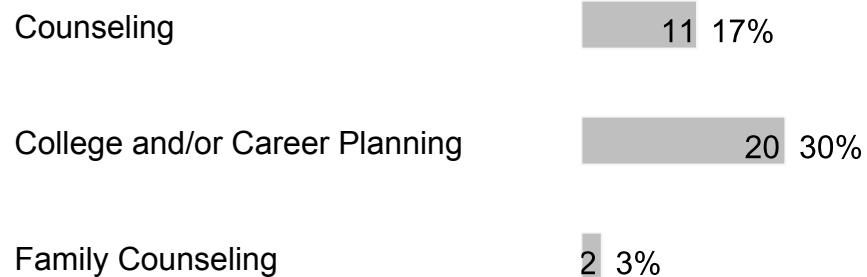
91 respondents

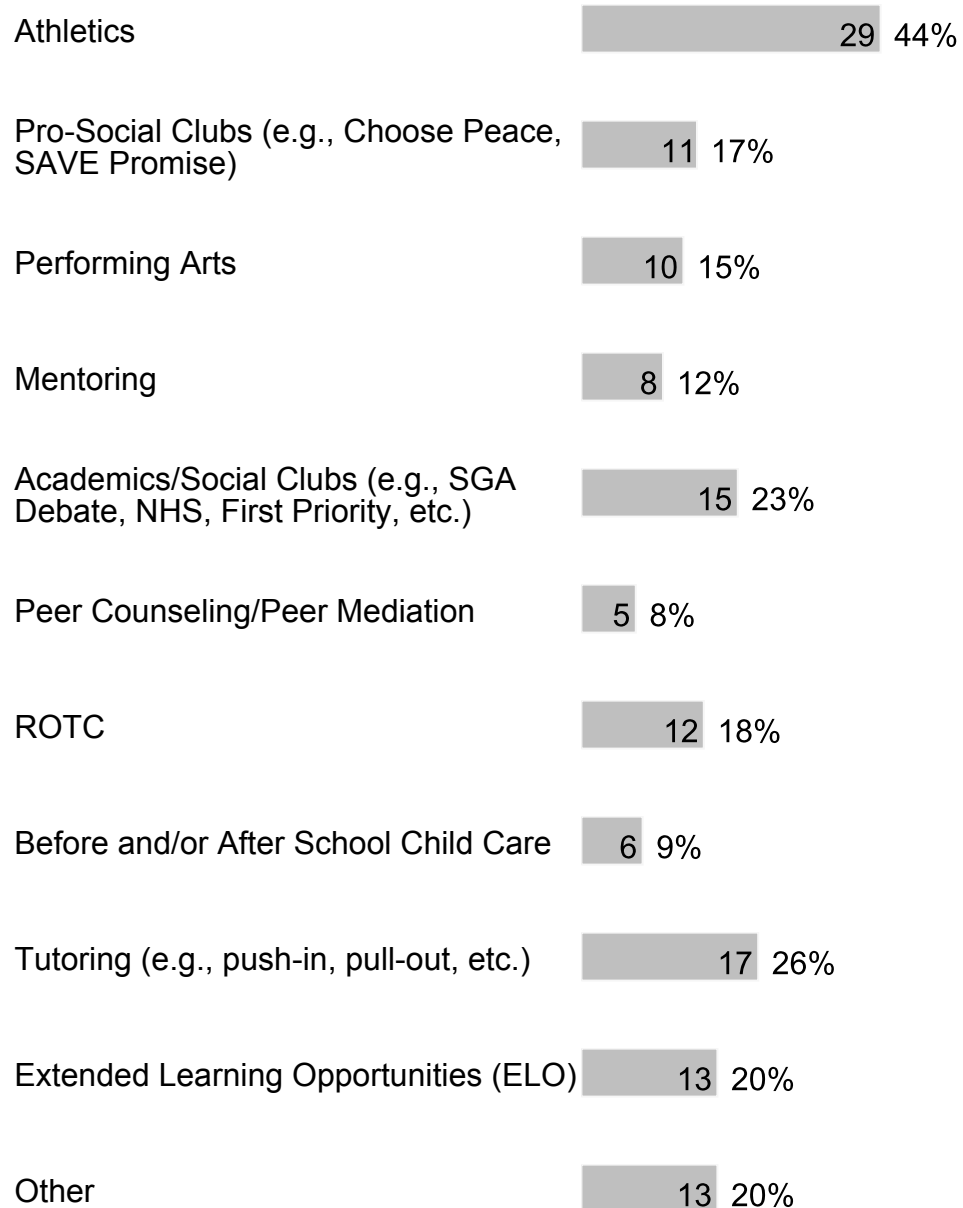
9. At our school, my child participates in the following programs/services (check all that apply):





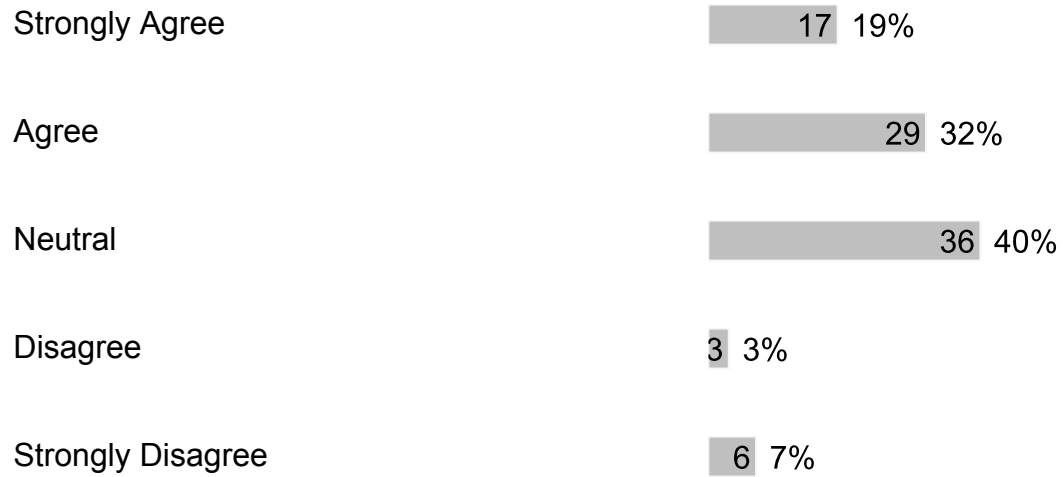
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





66 respondents

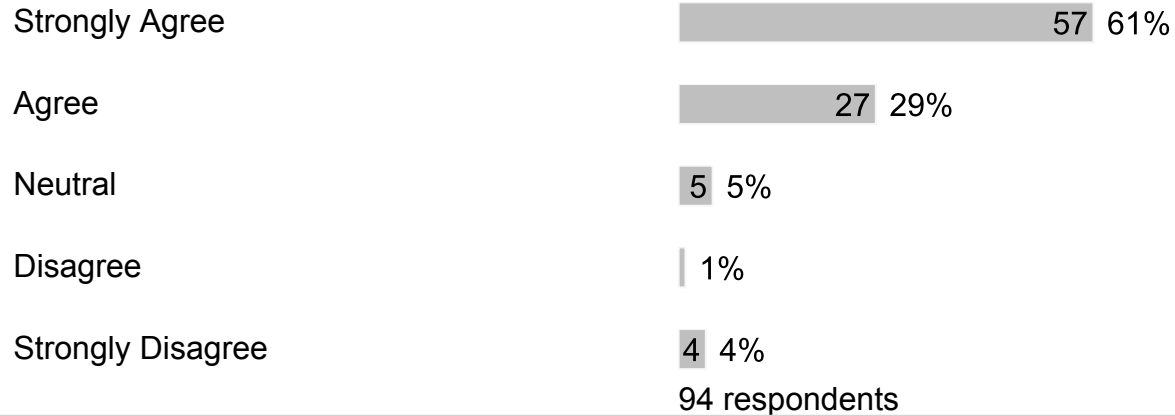
11. Our school has a family resource center and/or a staff member assigned to work with families.



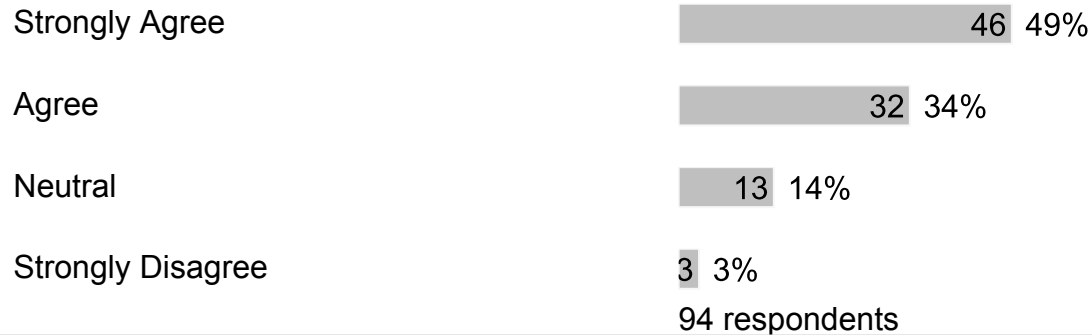
91 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Strongly Disagree 2 2%
94 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 38 41%
Agree 40 43%
Neutral 10 11%
Disagree 2 2%
Strongly Disagree 3 3%
93 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 35 37%
Agree 43 46%
Neutral 8 9%
Disagree 4 4%
Strongly Disagree 4 4%
94 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 35 37%
Agree 43 46%
Neutral 11 12%

Disagree 3 3%

Strongly Disagree 2 2%

94 respondents

7. Our school has high expectations for students.

Strongly Agree 45 48%

Agree 38 40%

Neutral 4 4%

Disagree 2 2%

Strongly Disagree 5 5%

94 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 39 42%

Agree 38 41%

Neutral 10 11%

Disagree 1 1%

Strongly Disagree 5 5%

93 respondents

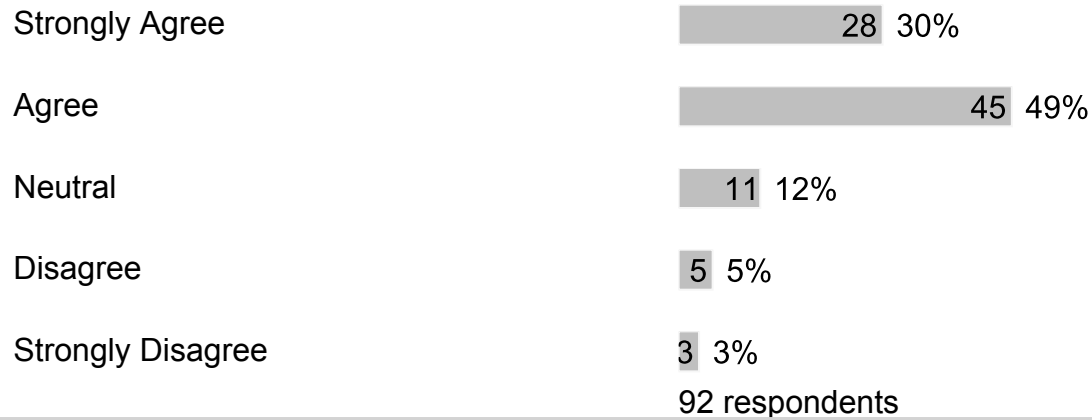
9. My child's teachers give work that challenges my child.

Strongly Agree 38 40%

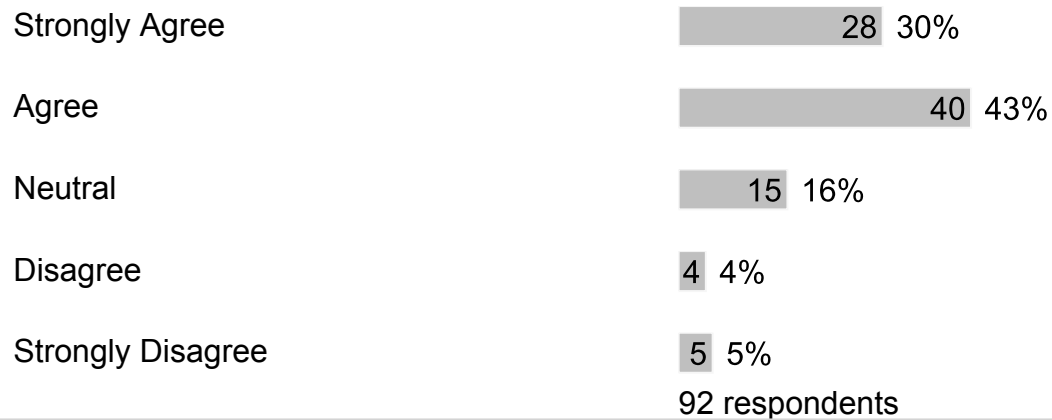
Agree 42 45%



10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.



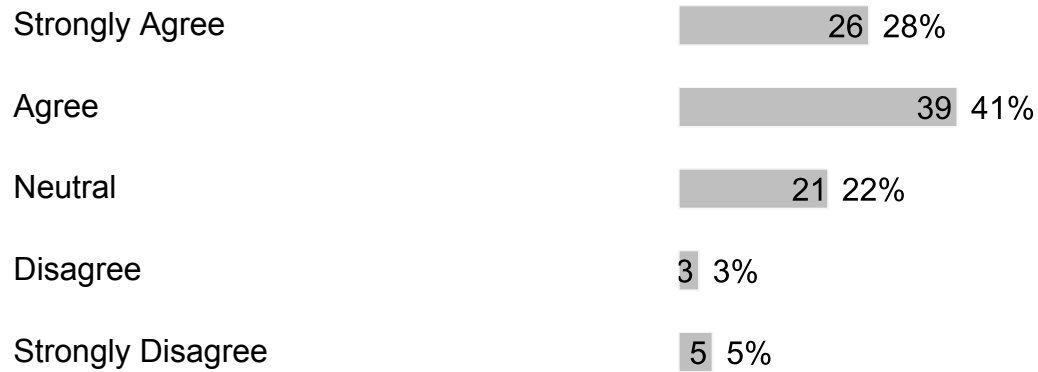
12. My child's teachers adjust the instruction to meet my child's learning needs.





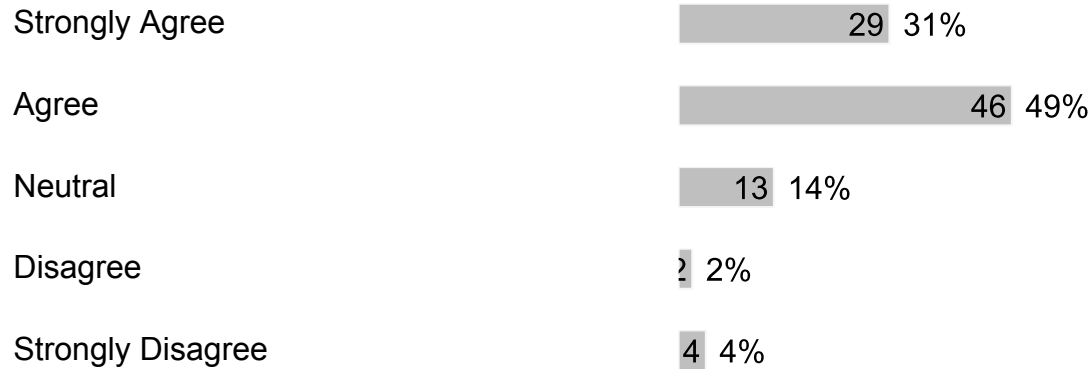
94 respondents

13. My child sees a relationship between what is being taught and everyday life.



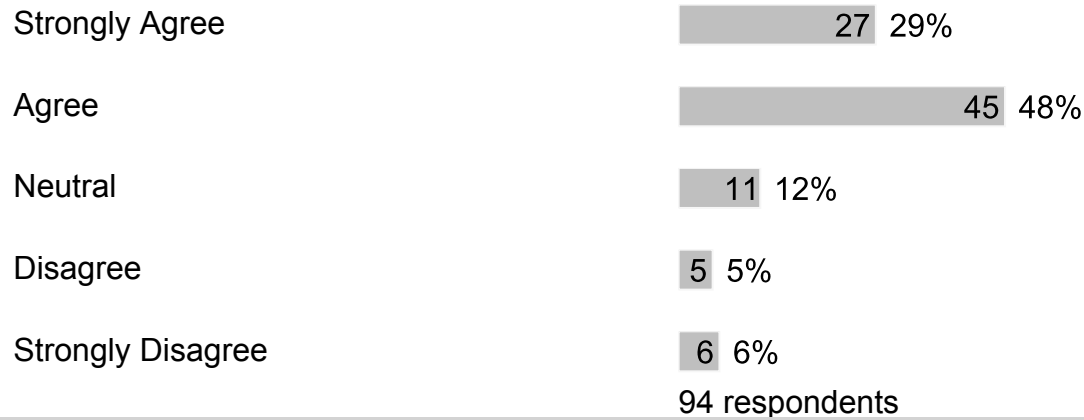
94 respondents

14. Clear learning expectations are set for my child.

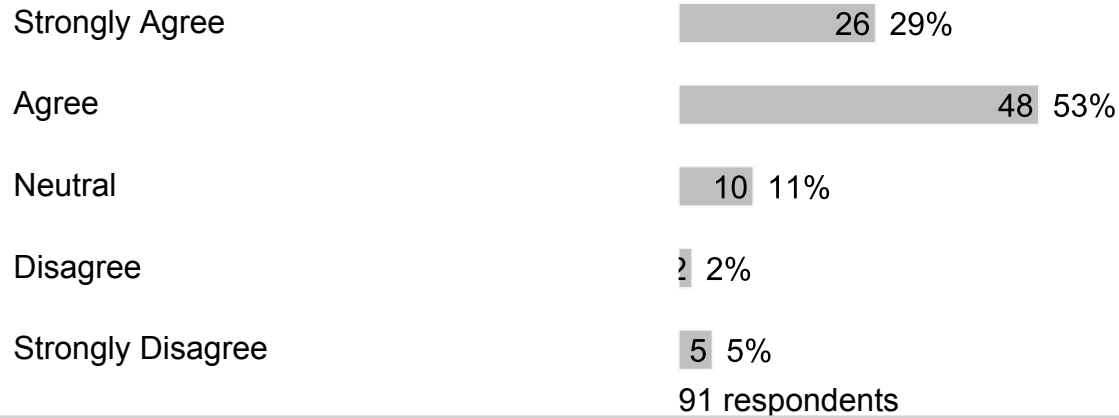


94 respondents

15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.

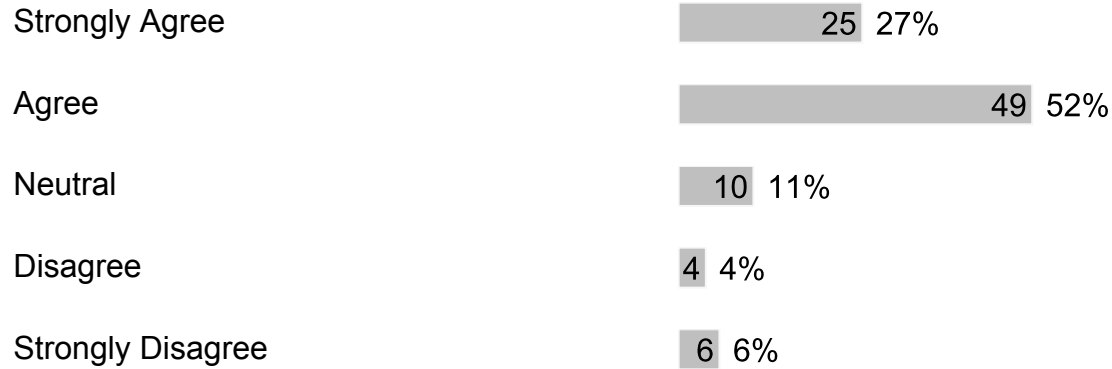


17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



93 respondents

18. My child's teachers report on my child's progress in easy to understand language.



94 respondents

19. Teachers schedule conferences to share student learning progress with families.



94 respondents

20. My child is prepared for success in the next school year.



Strongly Disagree 5 5%
94 respondents

21. Families are encouraged to volunteer.

Strongly Agree 29 31%
Agree 44 47%
Neutral 13 14%
Disagree 4 4%
Strongly Disagree 3 3%
93 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 30 32%
Agree 45 48%
Neutral 11 12%
Disagree 4 4%
Strongly Disagree 3 3%
93 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 27 29%
Agree 49 52%
Neutral 10 11%

Disagree 3 3%

Strongly Disagree 5 5%

94 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 34 36%

Agree 45 48%

Neutral 10 11%

Disagree 2 2%

Strongly Disagree 3 3%

94 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 39 41%

Agree 46 49%

Neutral 6 6%

Disagree 1 1%

Strongly Disagree 2 2%

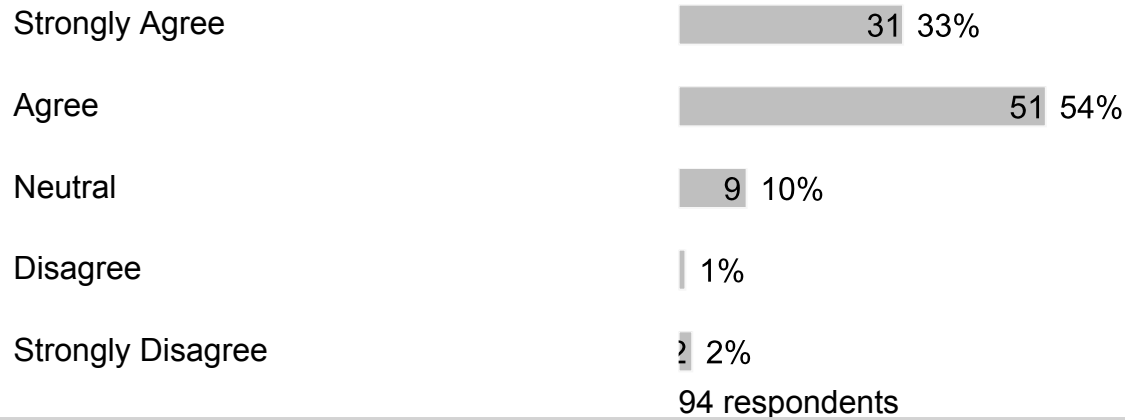
94 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

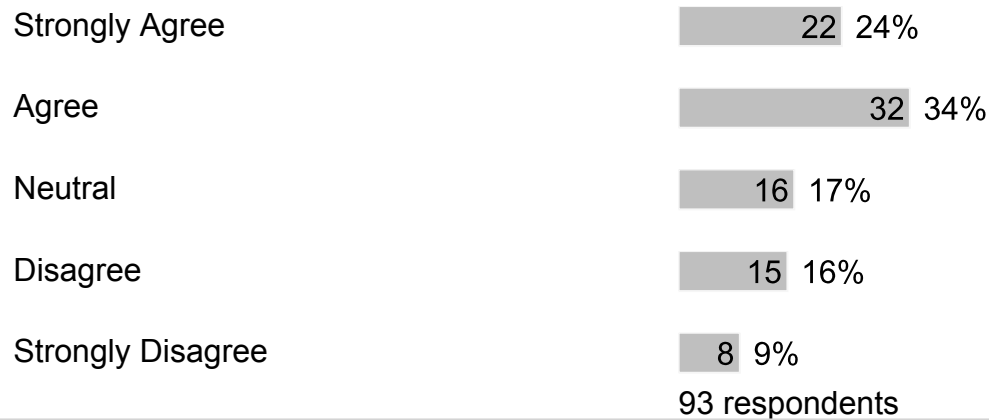
Strongly Agree 32 34%



27. Our school communicates information in ways that are easy for families to understand.

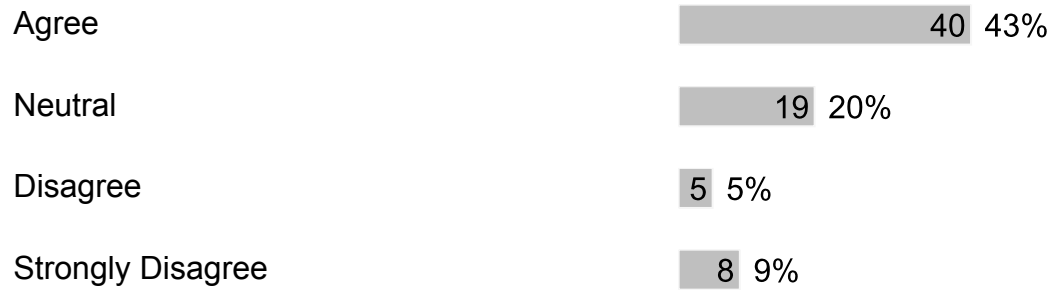


28. Teachers regularly post information online or send home a newsletter.



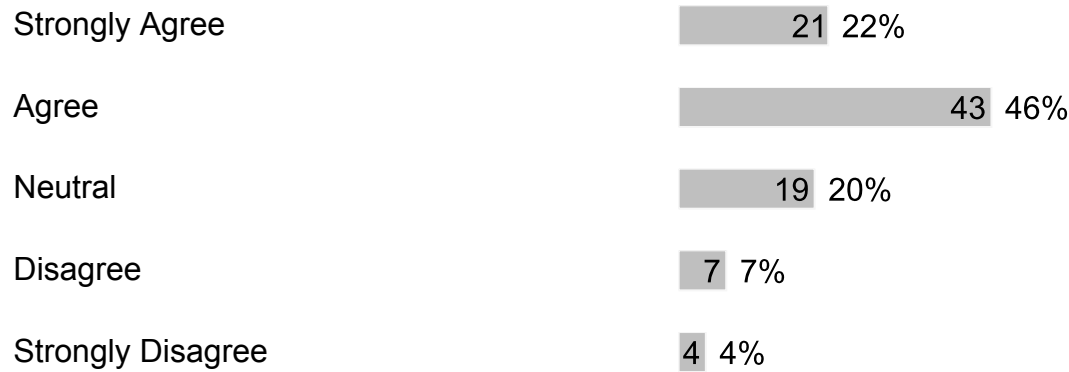
29. Our school asks families for their ideas on the best way to communicate school-related information.





93 respondents

30. Our school asks for family input when changing rules or policies.



94 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



94 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report