

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/04/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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Custom Survey

1 survey(s) 52 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

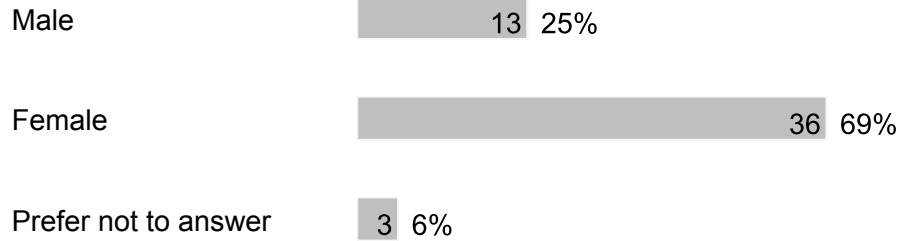
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

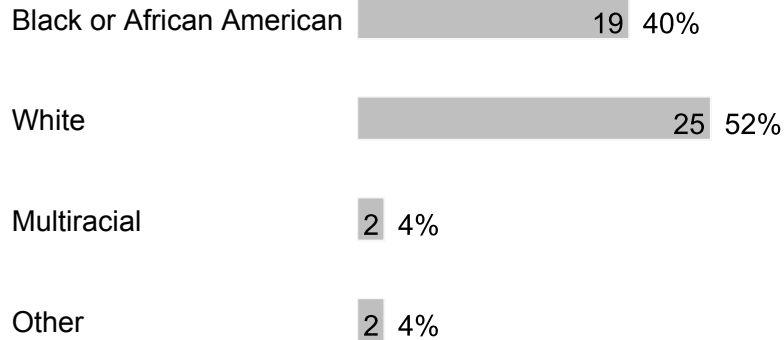
Number of Responses | Percentages of Total Responses

1. Gender



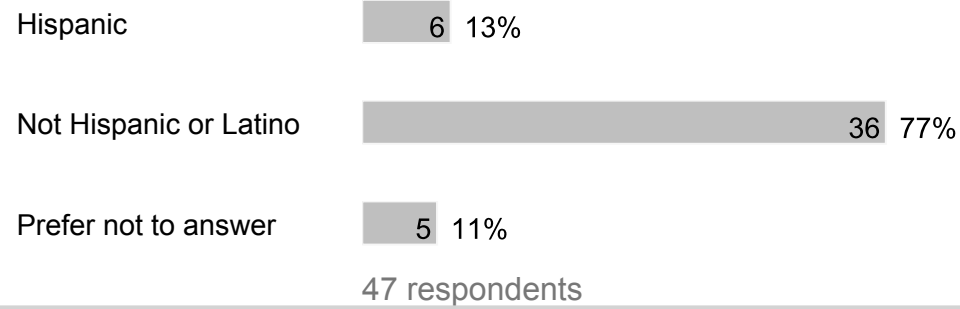
52 respondents

2. Ethnicity

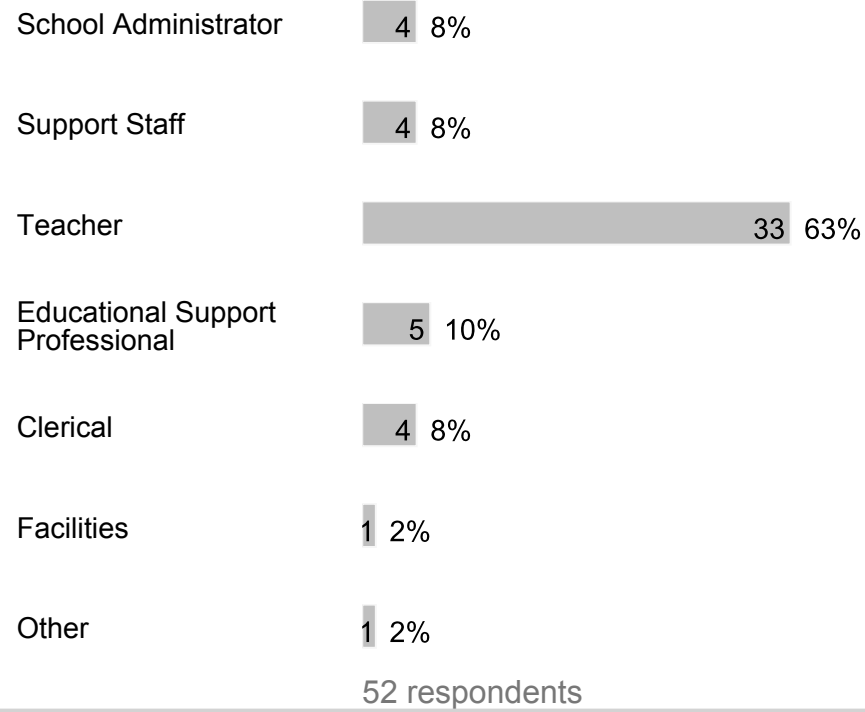


48 respondents

3. Ethnicity



4. Role



5. Experience



11 - 20 years



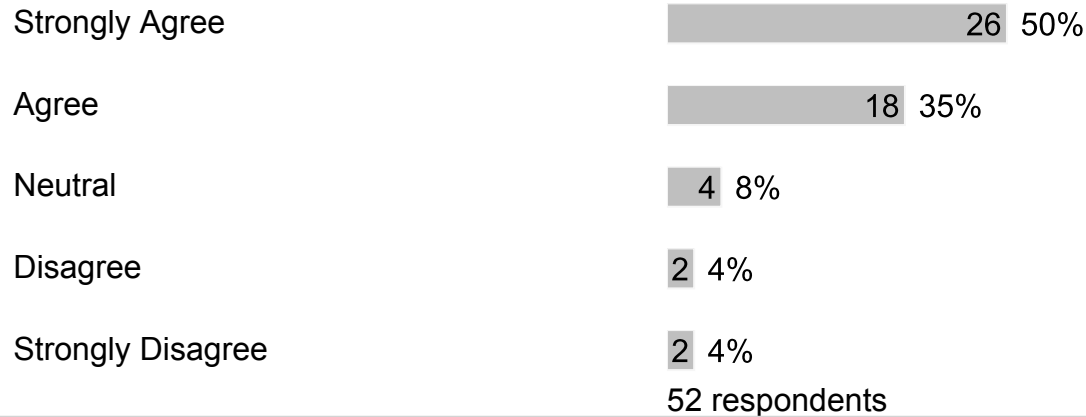
More than 20 years



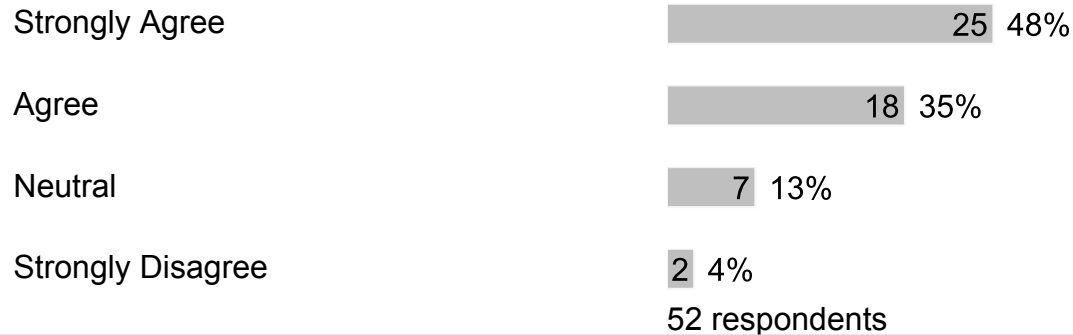
52 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





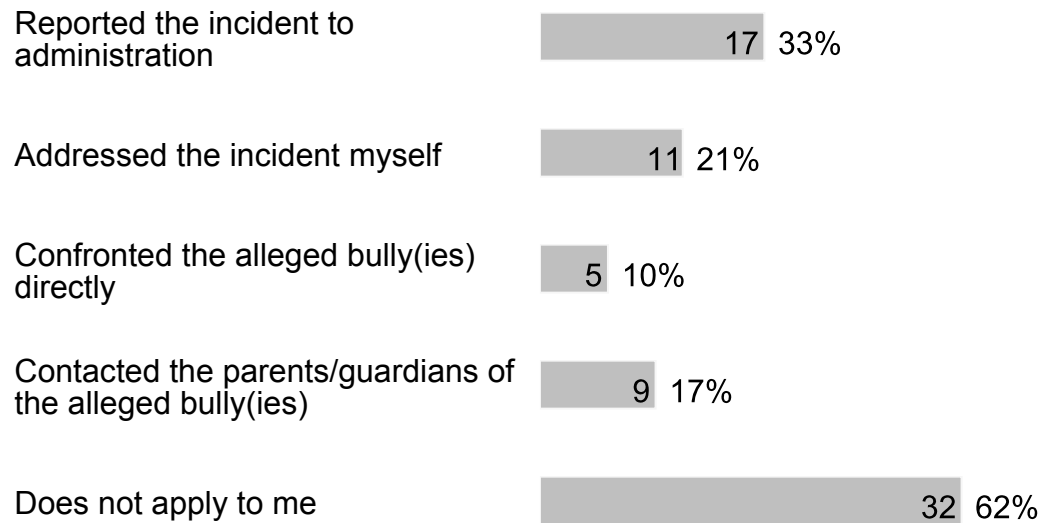
52 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



52 respondents

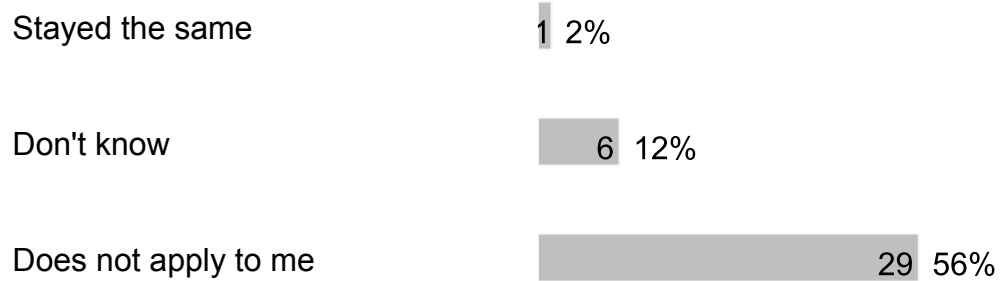
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



52 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:





52 respondents

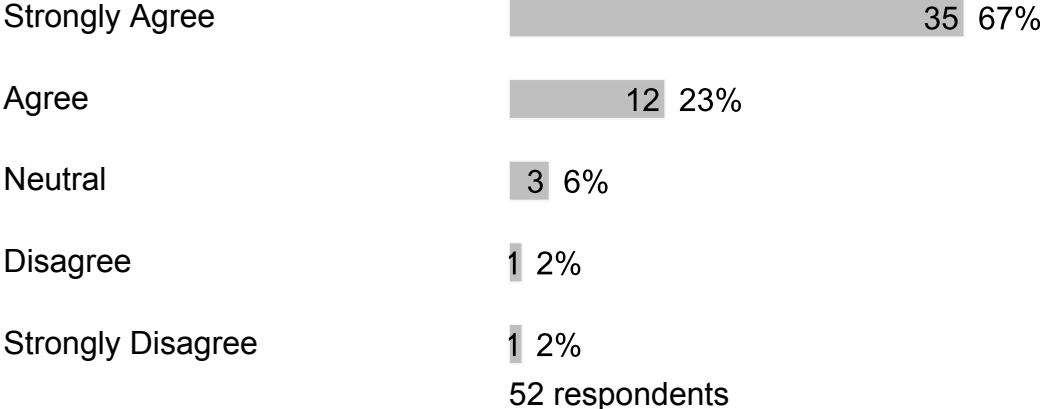
7. In my school, rules are applied equally to students.



52 respondents

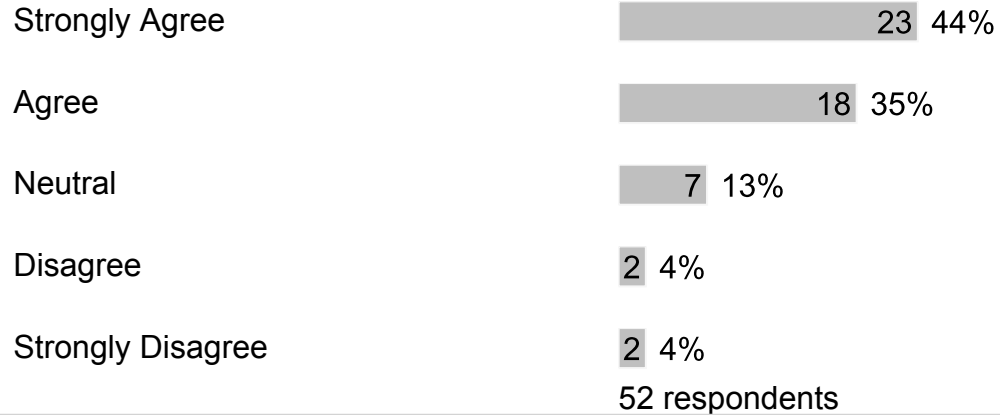
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

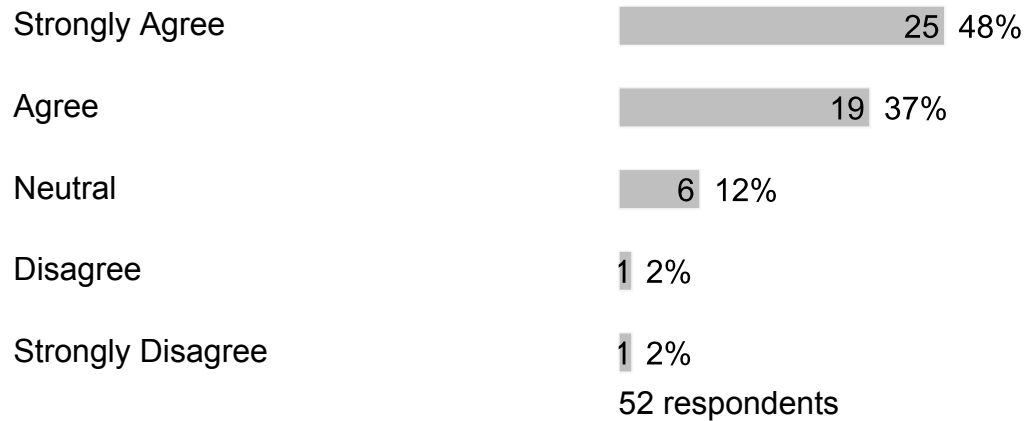


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 30 58%

Agree 16 31%

Neutral 3 6%

Disagree 2 4%

Strongly Disagree 1 2%

52 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 37 71%

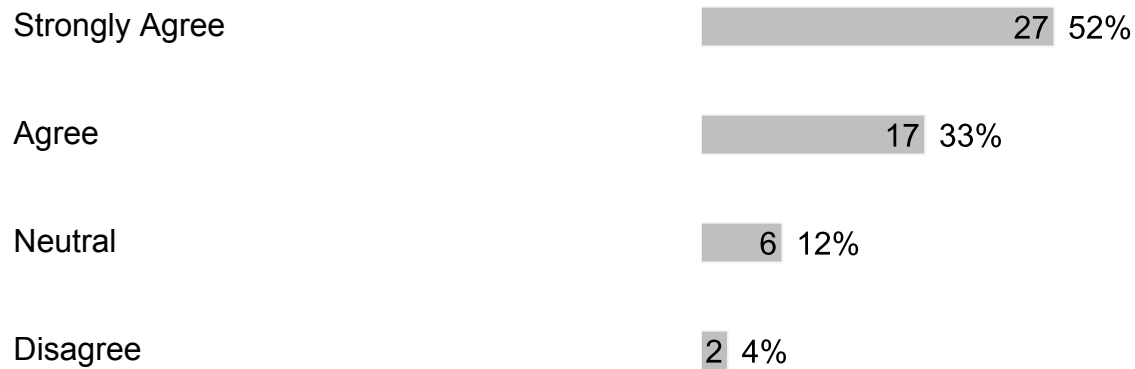
Agree 11 21%

Neutral 3 6%

Disagree 1 2%

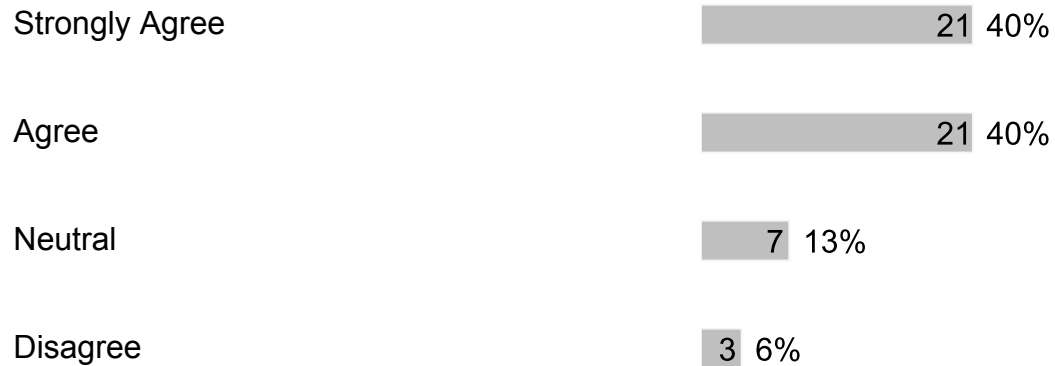
52 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



52 respondents

4. In my school, adults treat students with respect.



52 respondents

5. In my school, students treat adults with respect.



Disagree 9 17%

Strongly Disagree 7 13%

52 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 18 35%

Agree 18 35%

Neutral 9 17%

Disagree 5 10%

Strongly Disagree 2 4%

52 respondents

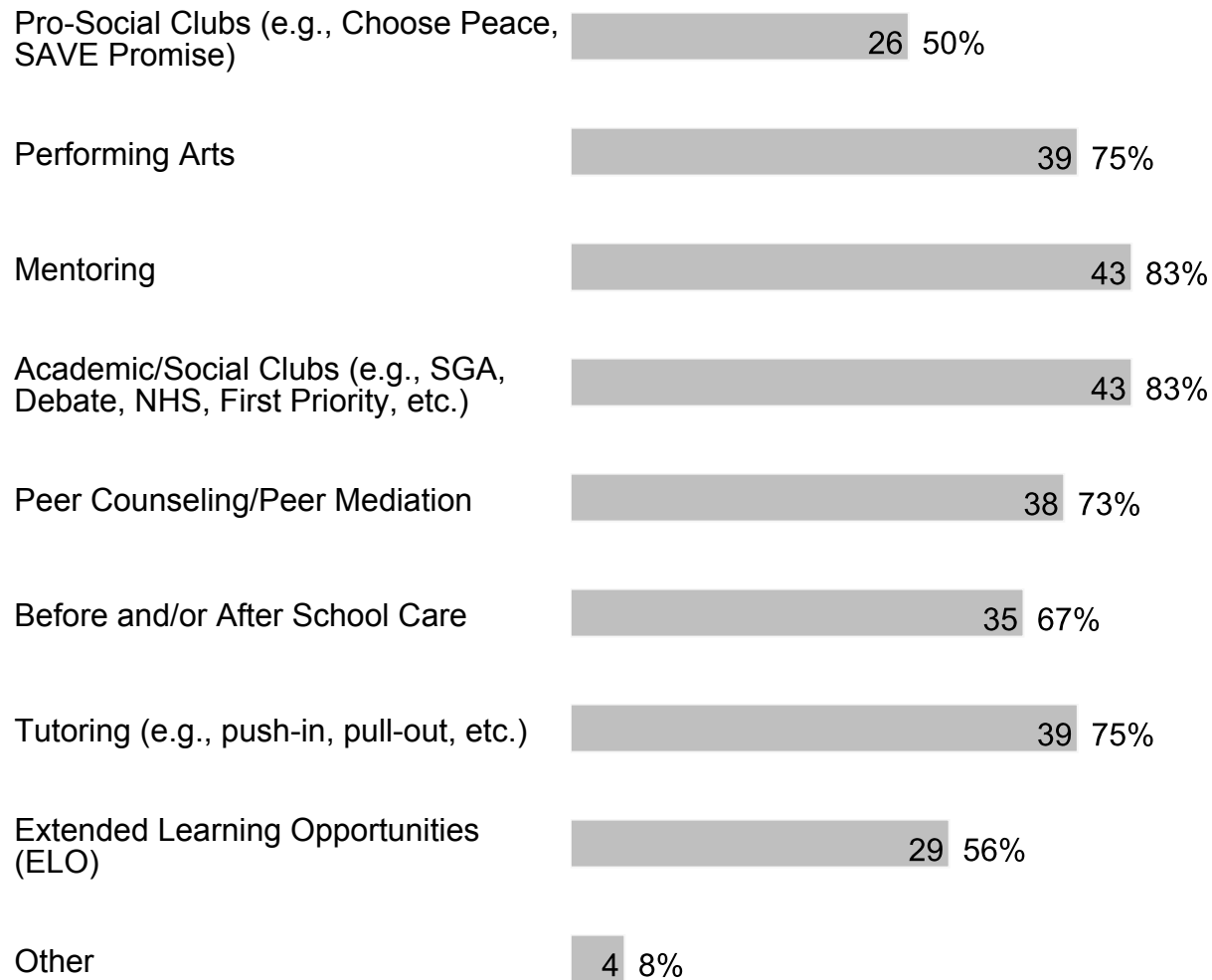
7. At my school the following programs/services are available (check all that apply):

Counseling 48 92%

College and/or Career Planning 11 21%

Family Counseling 24 46%

Athletics 42 81%



52 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 5 10%

Strongly Disagree 3 6%

52 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 14 27%

Agree 21 40%

Neutral 10 19%

Disagree 6 12%

Strongly Disagree 1 2%

52 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 11 22%

Agree 10 20%

Neutral 23 46%

Disagree 2 4%

Strongly Disagree 4 8%

50 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 15 29%

Agree 14 27%

Neutral 12 23%

Disagree 9 17%

Strongly Disagree 2 4%

52 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree 14 27%

Agree 16 31%

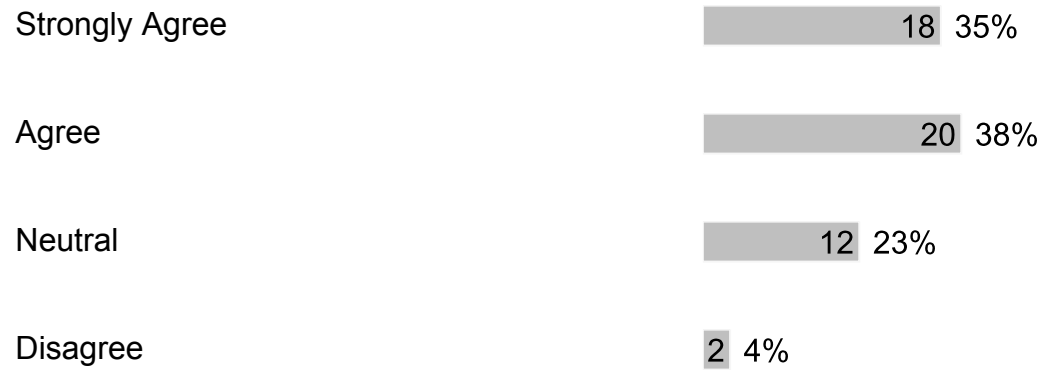
Neutral 18 35%

Disagree 3 6%

Strongly Disagree 1 2%

52 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



52 respondents

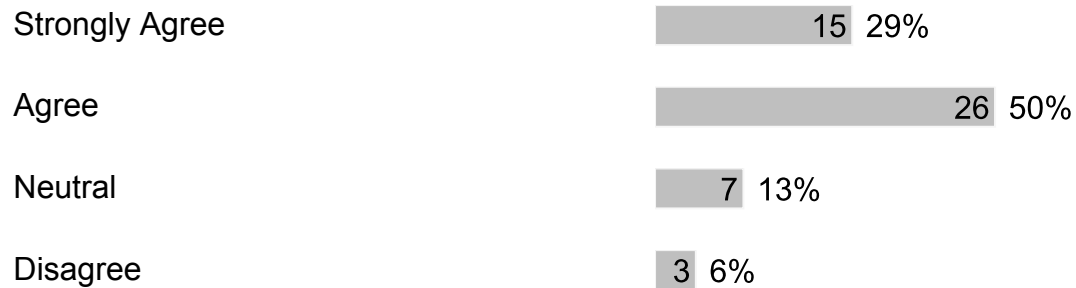
G. Section 6

1. Our school has a culture of high expectations.



52 respondents

2. Our school has a continuous improvement process.



Strongly Disagree 1 2%

52 respondents

3. Our school's leaders expect staff members to hold all students to high academic standards.



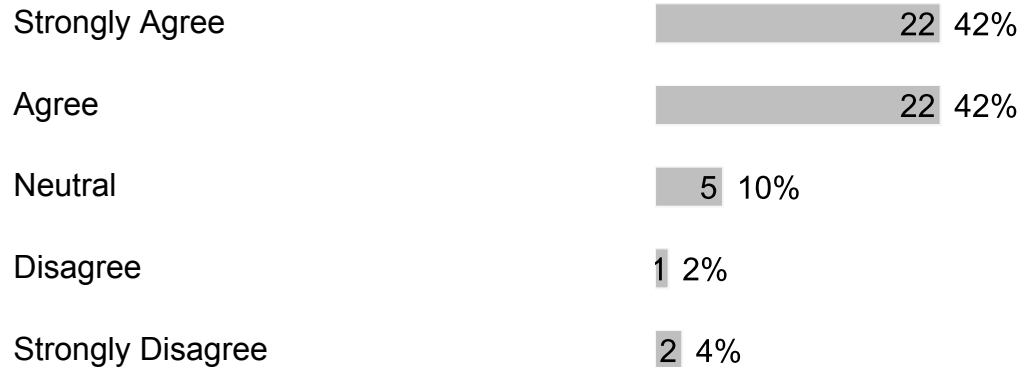
51 respondents

4. Our school's leaders hold themselves accountable for student learning.



52 respondents

5. Our school's leaders hold all staff members accountable for student learning.



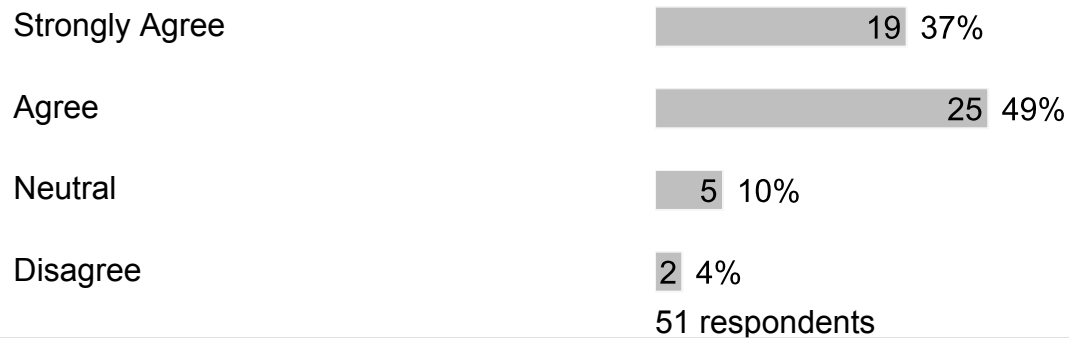
52 respondents

6. I receive feedback from my supervisor regarding my professional performance.

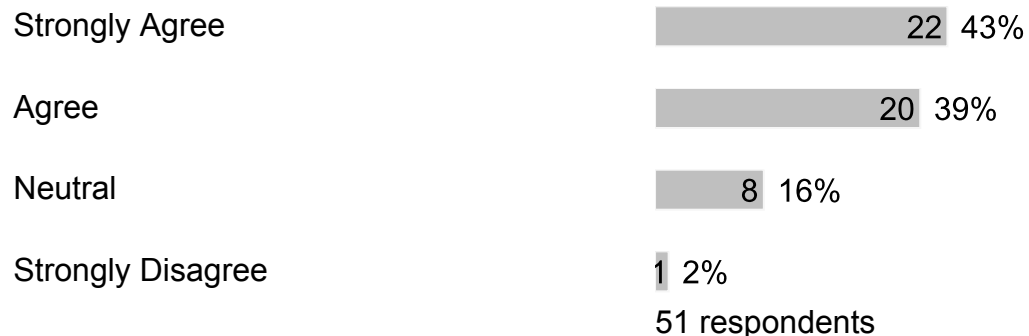


51 respondents

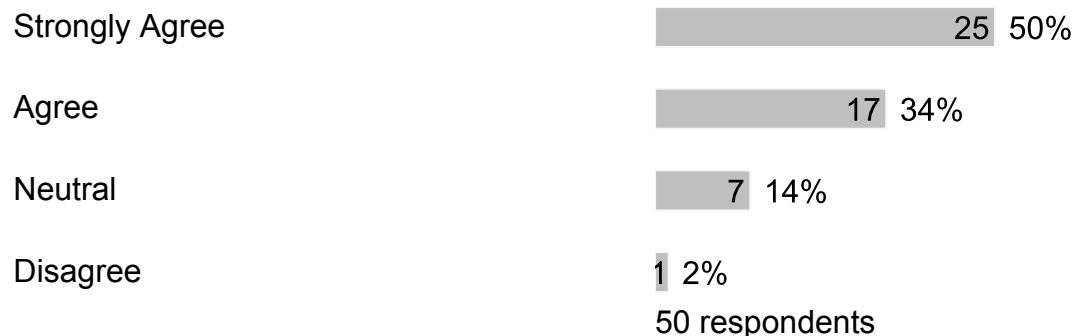
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.

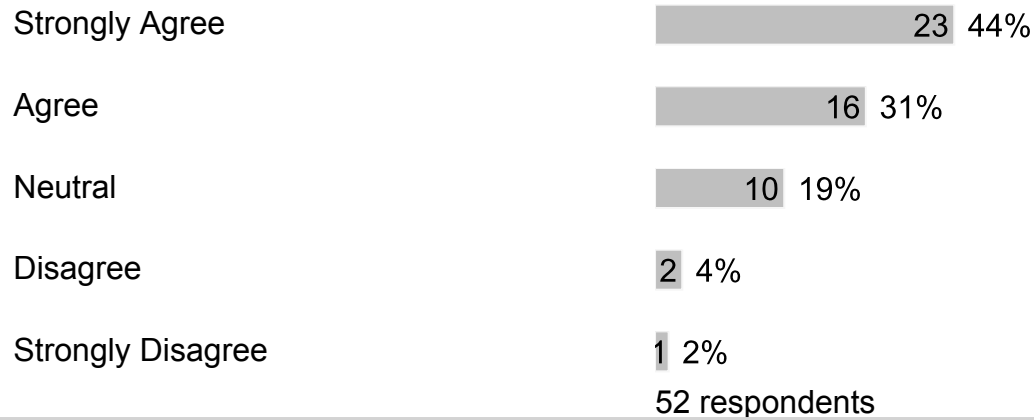


10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

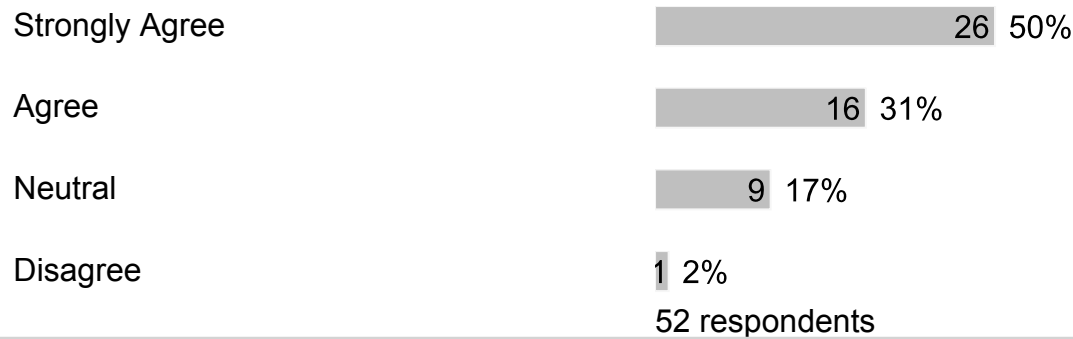




11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



Neutral	9	17%
Disagree	1	2%
Strongly Disagree	1	2%

52 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree	25	48%
Agree	15	29%
Neutral	12	23%

52 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree	26	50%
Agree	15	29%
Neutral	11	21%

52 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree	25	48%
Agree	16	31%
Neutral	10	19%
Disagree	1	2%

52 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



52 respondents

18. The school ensures I receive formal training in the use of student assessment data.



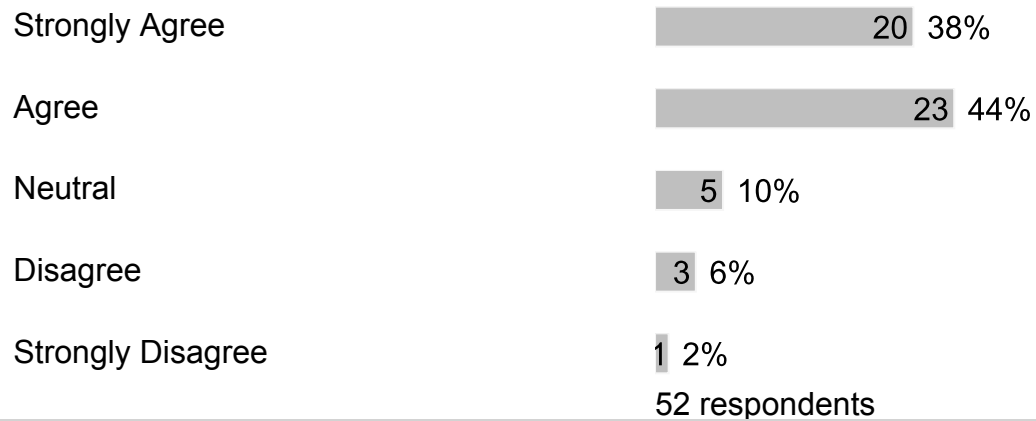
52 respondents

19. In our school, staff members provide peer coaching to teachers.

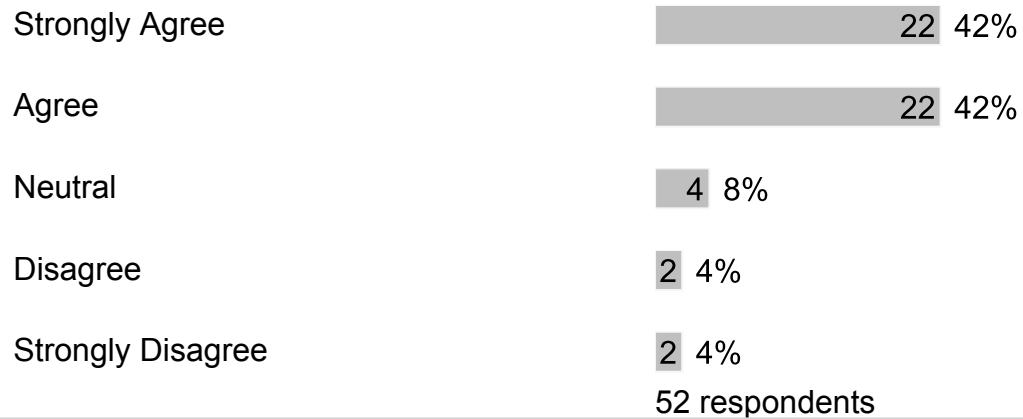


52 respondents

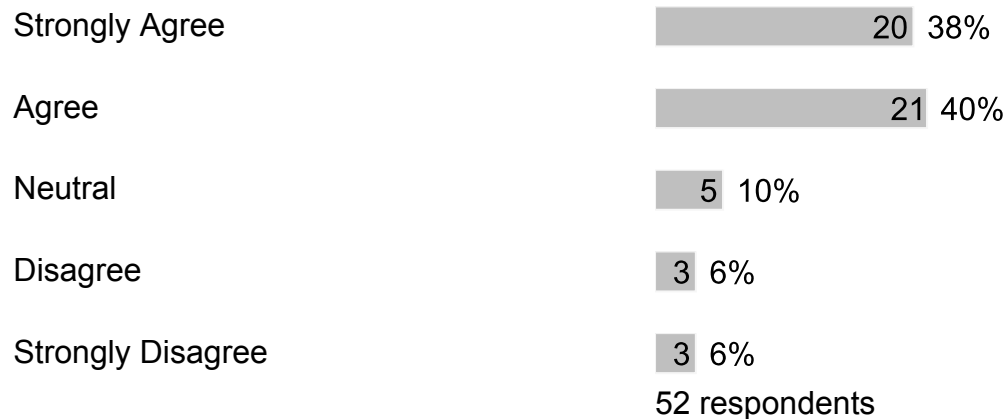
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.

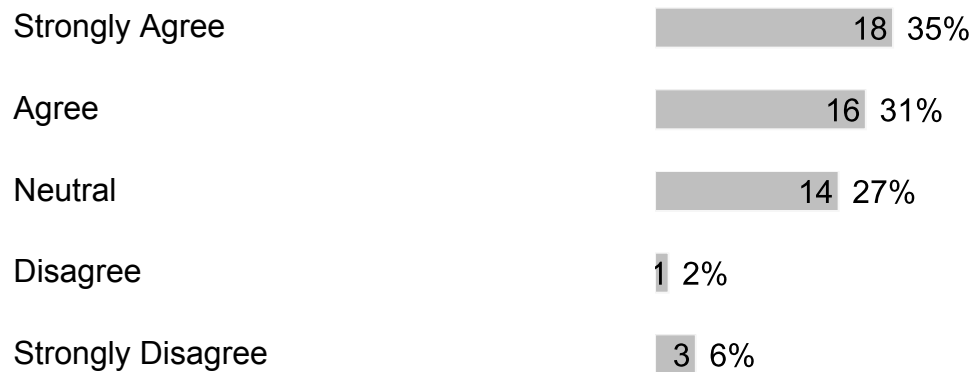


23. I feel confident in my classroom management strategies.



52 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



52 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



51 respondents

26. Most teachers report student progress in easy to understand language to families.



Neutral 12 23%

Disagree 1 2%

52 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 27 52%

Agree 15 29%

Neutral 10 19%

52 respondents

28. I schedule conferences to share student learning progress with families.

1 time per year 5 10%

2 times per year 5 10%

3 or more times per year 12 23%

Does not apply 30 58%

52 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 30 58%

Agree 13 25%

Neutral 8 15%

Disagree 1 2%
52 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 24 46%

Agree 17 33%

Neutral 9 17%

Disagree 2 4%

52 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 16 31%

Agree 12 24%

Neutral 19 37%

Disagree 4 8%

51 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 24 46%

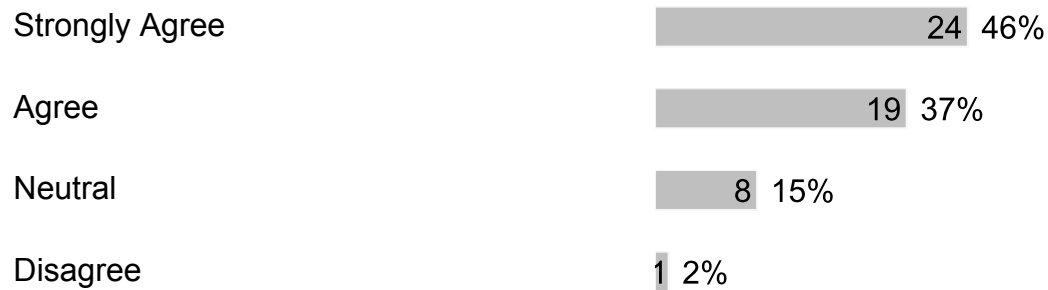
Agree 16 31%

Neutral 7 13%

Disagree 5 10%

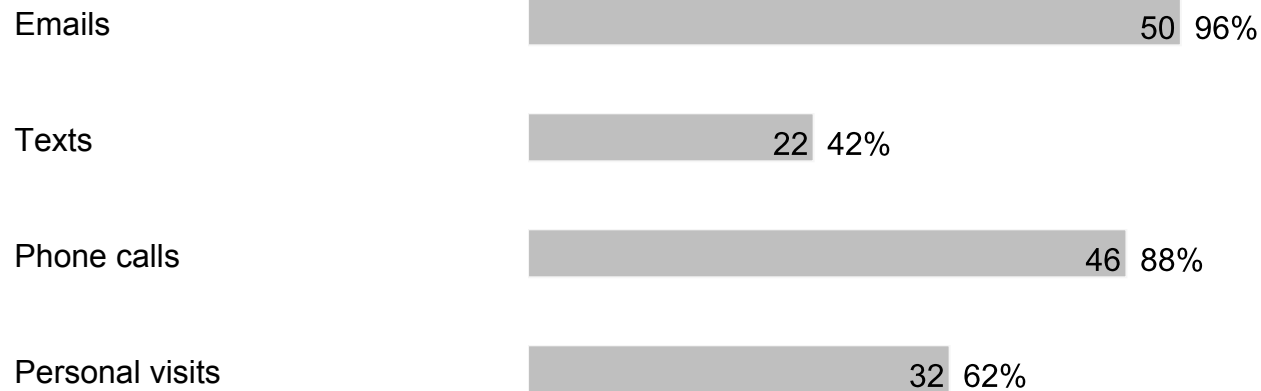
52 respondents

33. Our school communicates information in ways that are easy for families to understand.



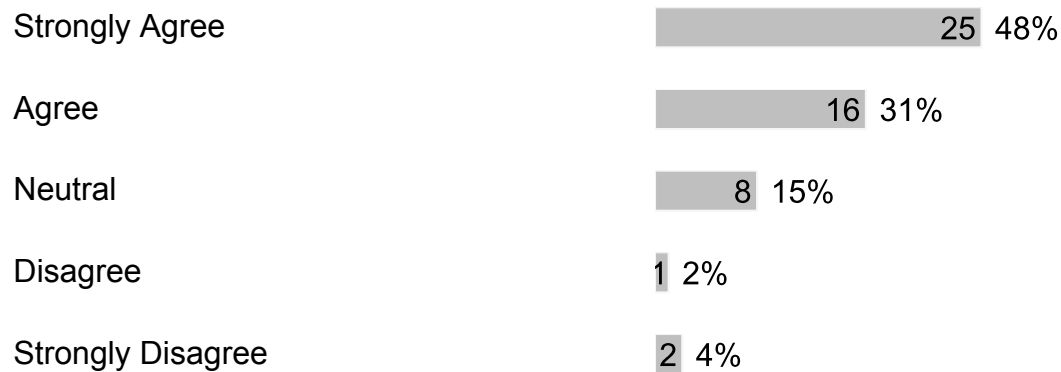
52 respondents

34. I am accessible via (check all that apply):



52 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



52 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report