

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 06/06/2025



Custom Survey

1 survey(s) 43 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	10	23%
Female	26	60%
Prefer not to answer	7	16%

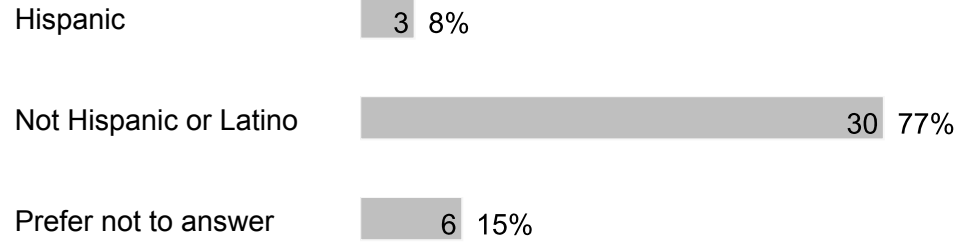
43 respondents

2. Ethnicity

Asian	2	5%
Black or African American	16	39%
White	14	34%
Multiracial	5	12%
Other	4	10%

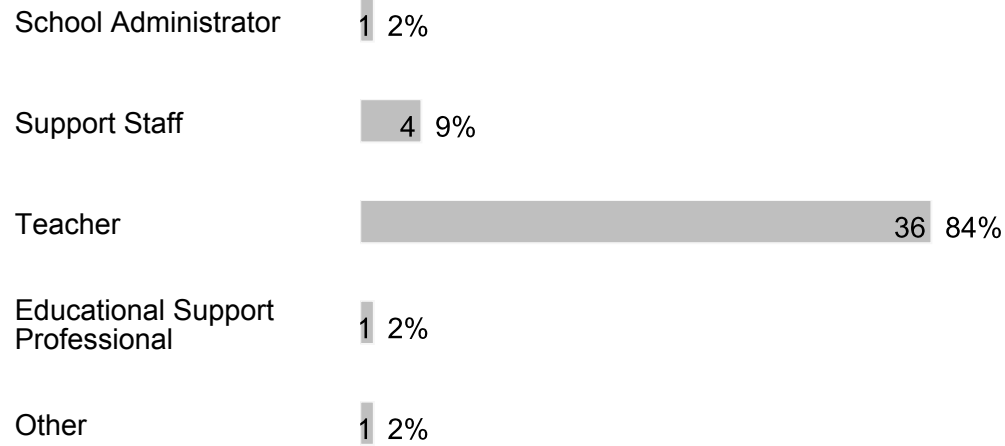
41 respondents

3. Ethnicity



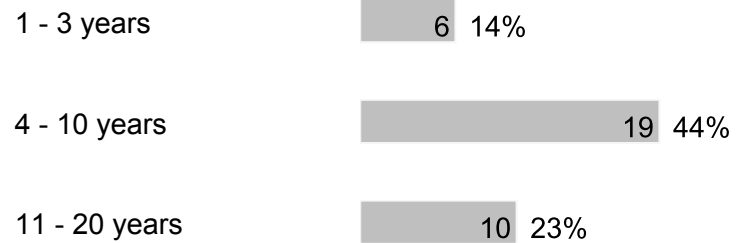
39 respondents

4. Role



43 respondents

5. Experience



More than 20 years



43 respondents

C. Section 2

1. I feel safe at my school.



43 respondents

2. I would recommend my school to my friends and/or family.



43 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

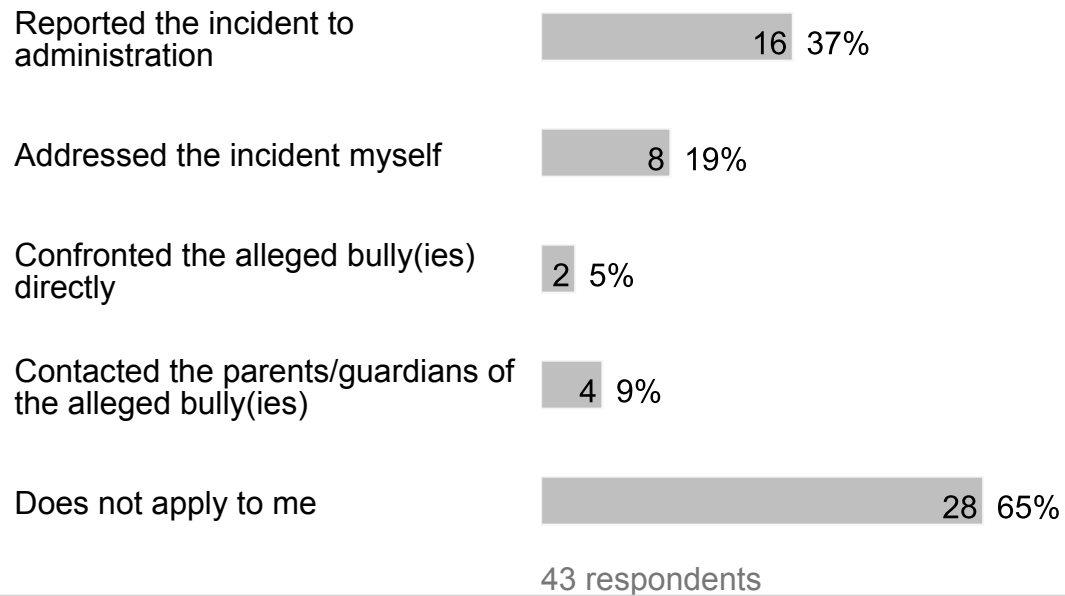




4. Has a student reported an incident of bullying or cyberbullying to you this year?

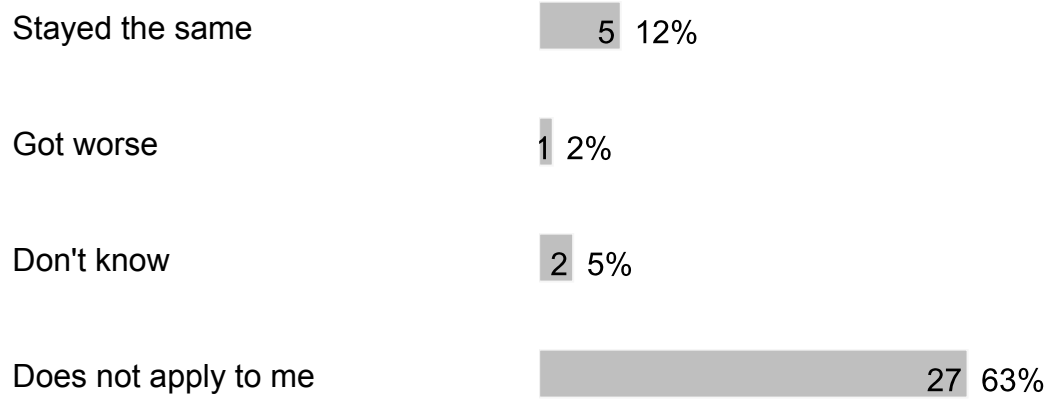


5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



6. After addressing the bullying or cyberbullying reported to me, the bullying:





43 respondents

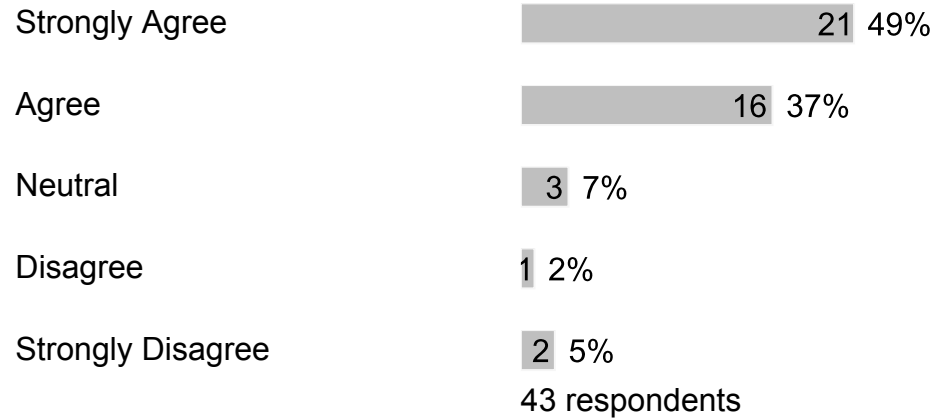
7. In my school, rules are applied equally to students.



43 respondents

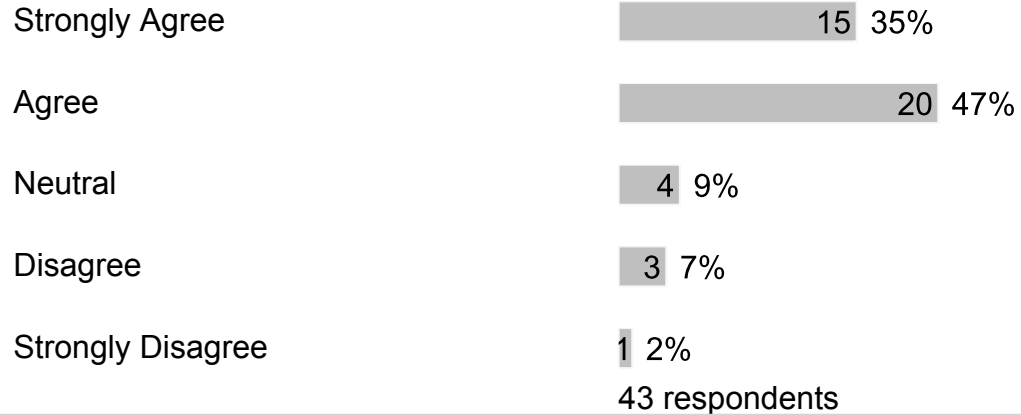
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

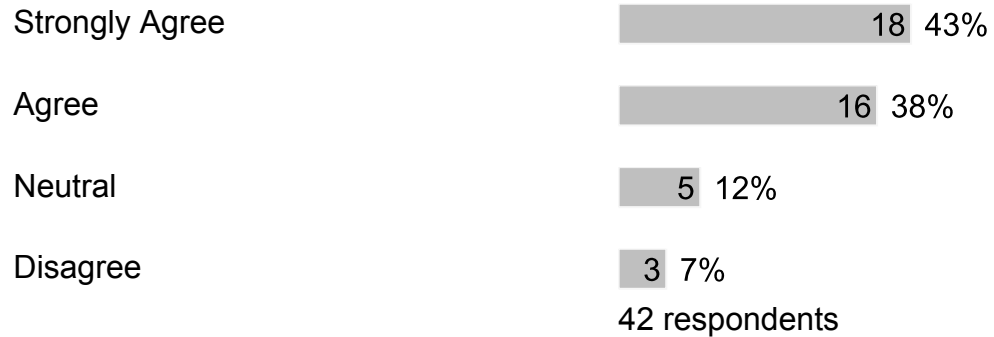


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



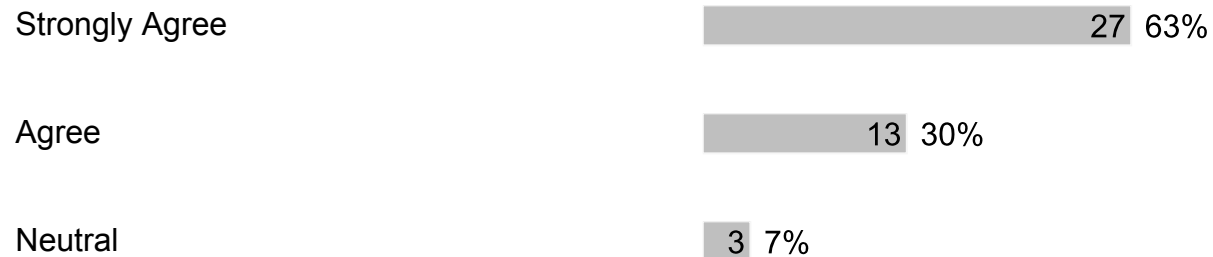
F. Section 5

1. If students have a problem, they know who they can go to for help.



43 respondents

2. If students have a problem, they can come to me for help.



43 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 8 19%

Disagree 2 5%

43 respondents

4. In my school, adults treat students with respect.

Strongly Agree 8 19%

Agree 27 63%

Neutral 4 9%

Disagree 4 9%

43 respondents

5. In my school, students treat adults with respect.

Strongly Agree 3 7%

Agree 9 21%

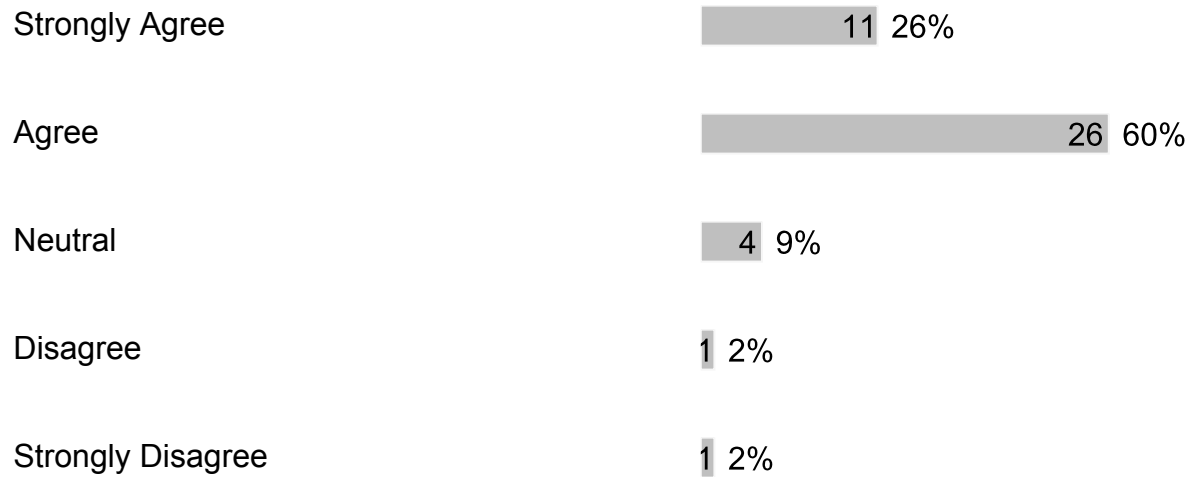
Neutral 12 28%

Disagree 9 21%

Strongly Disagree 10 23%

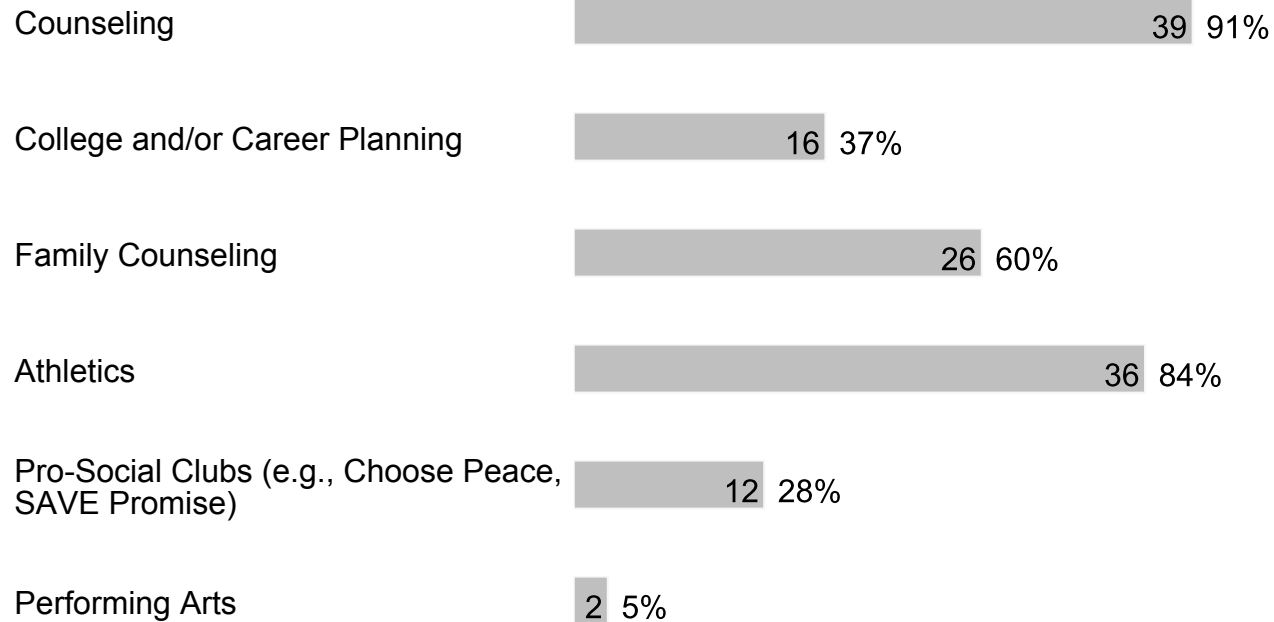
43 respondents

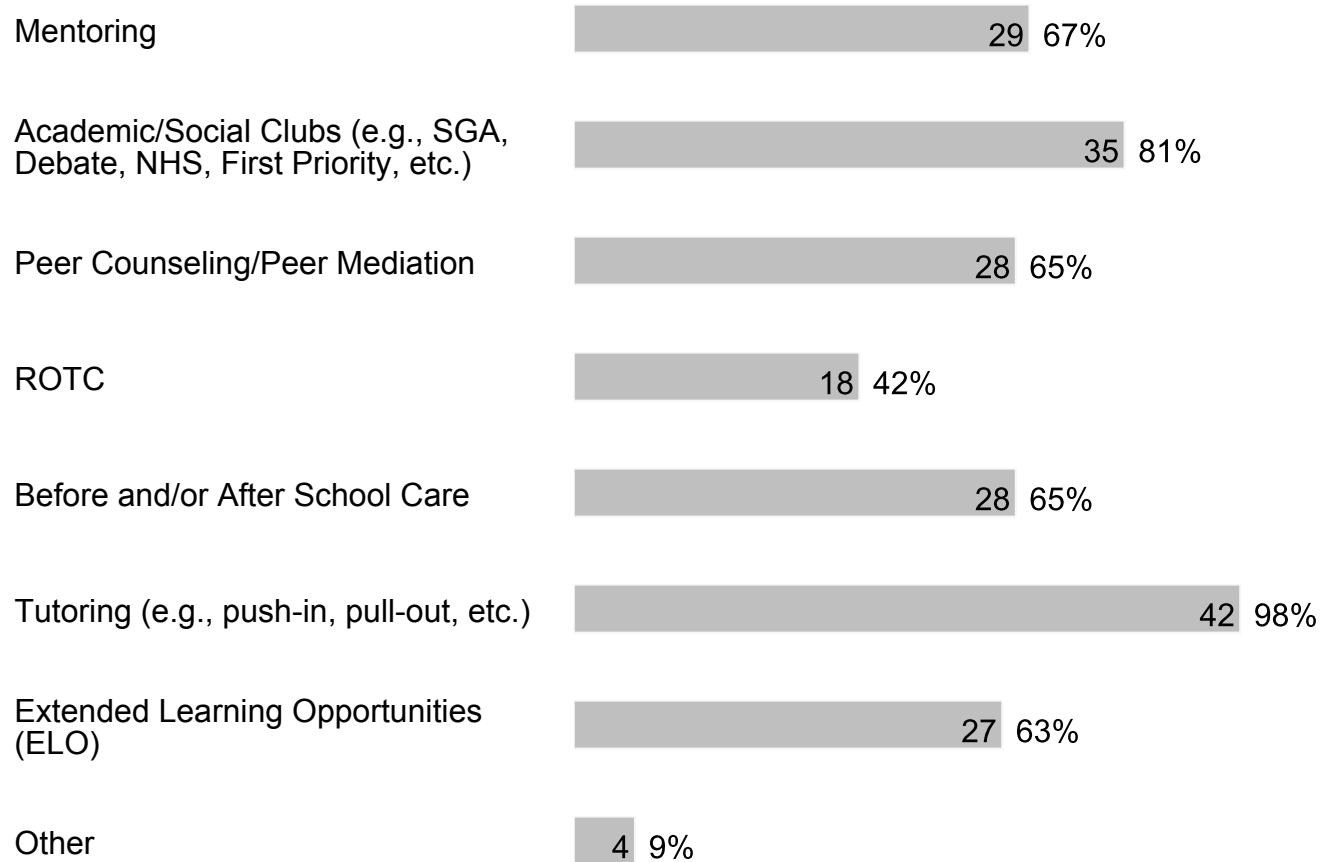
6. In my school, colleagues/adults treat each other with respect.



43 respondents

7. At my school the following programs/services are available (check all that apply):





43 respondents

8. Our school implements changes based on the feedback from staff.



Strongly Disagree 4 9%

43 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 6 14%

Agree 25 58%

Neutral 6 14%

Disagree 3 7%

Strongly Disagree 3 7%

43 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 2 5%

Agree 3 7%

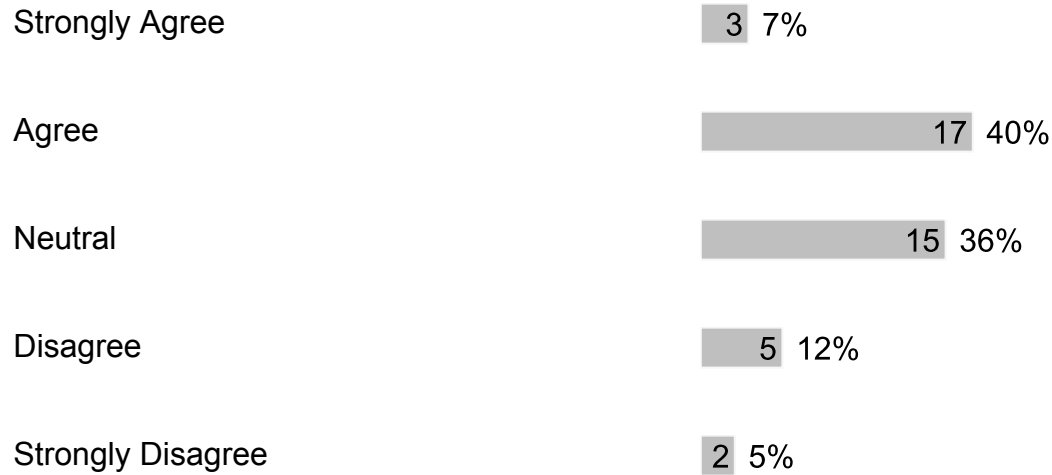
Neutral 27 64%

Disagree 6 14%

Strongly Disagree 4 10%

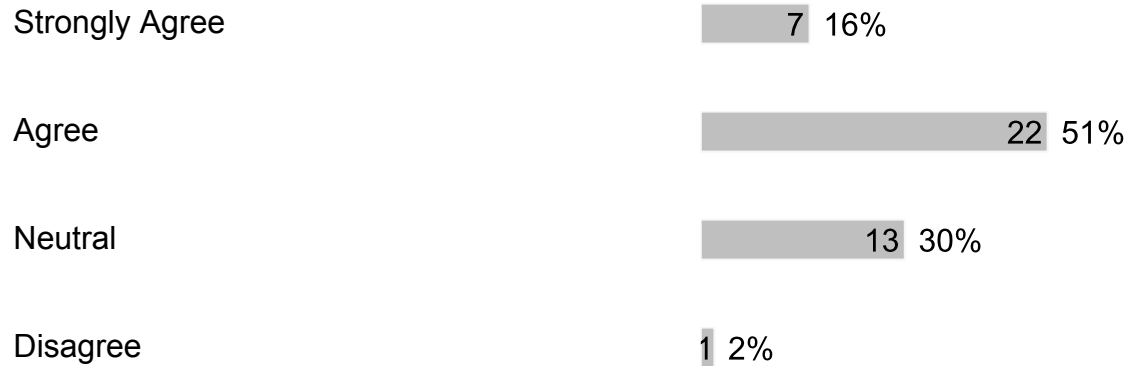
42 respondents

11. Families regularly participate in school involvement activities offered by our school.



42 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



43 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



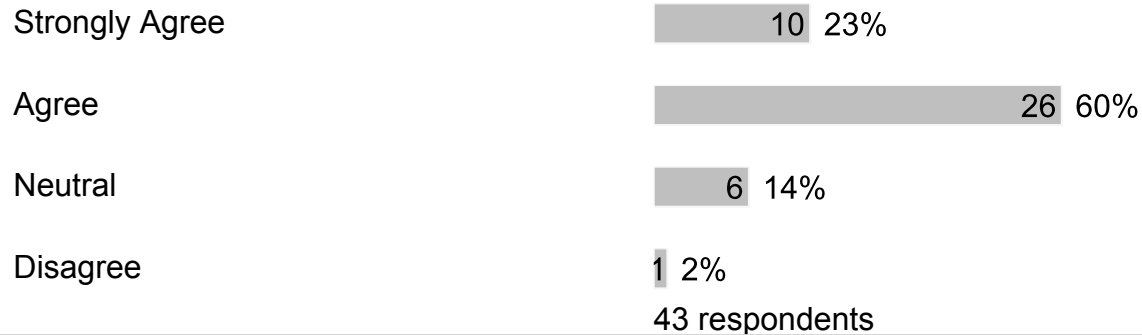
Neutral

10 24%

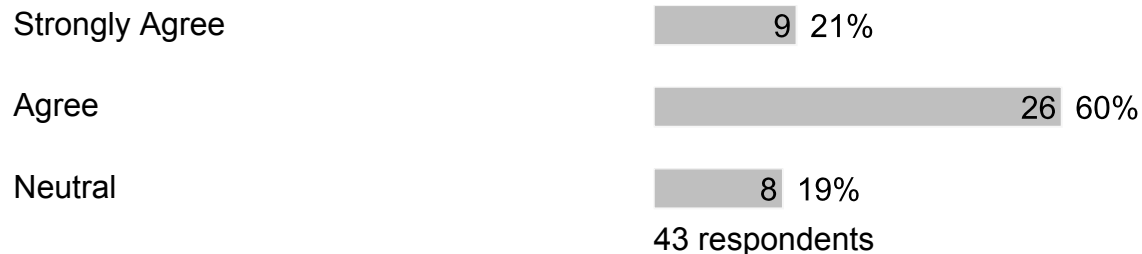
42 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.

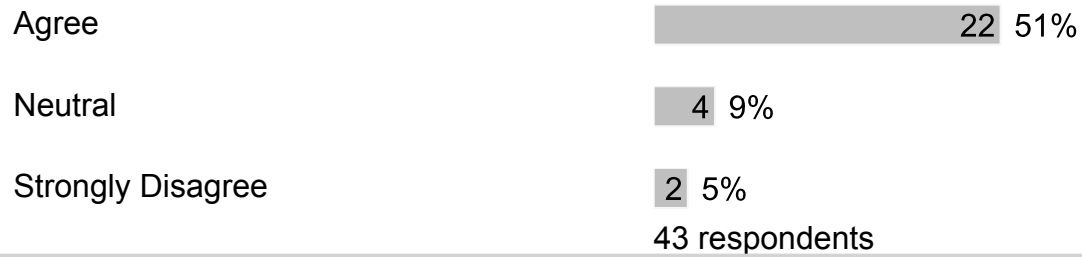


3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.

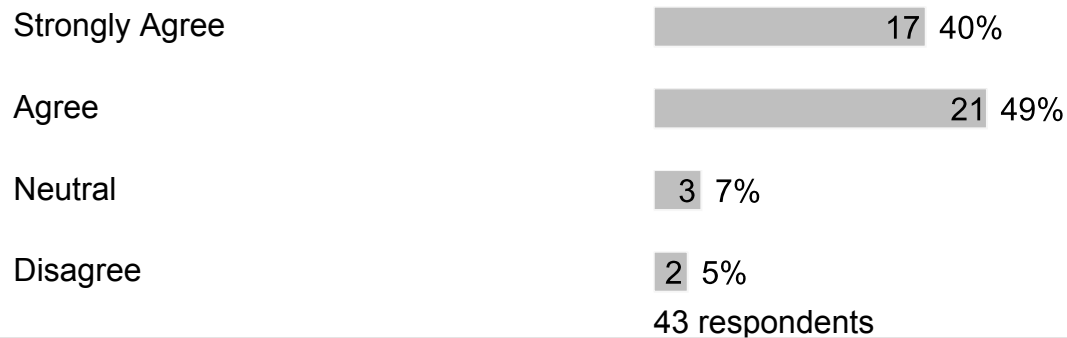




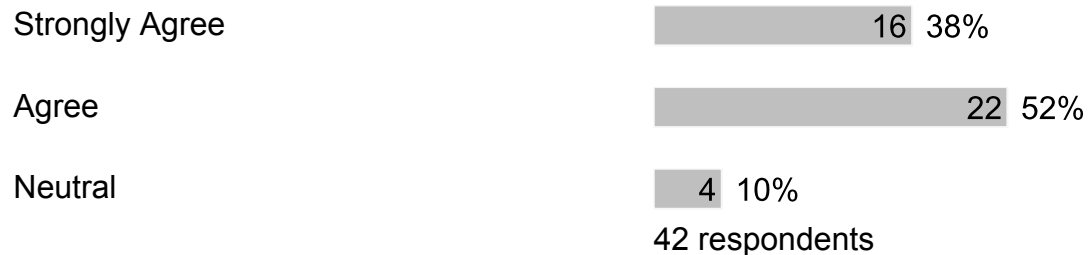
5. Our school's leaders hold all staff members accountable for student learning.



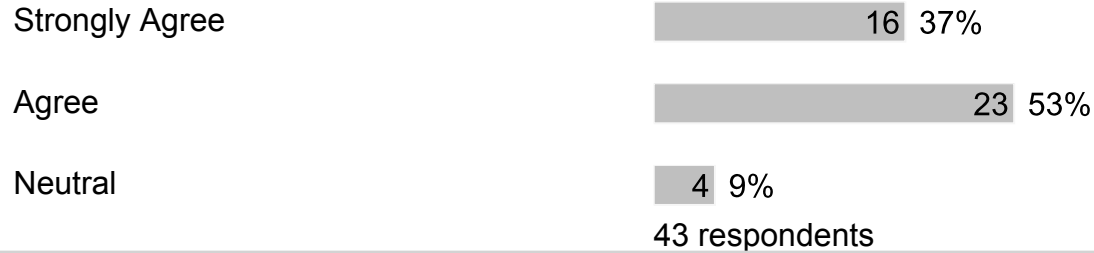
6. I receive feedback from my supervisor regarding my professional performance.



7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



Disagree 2 5%

Strongly Disagree 4 10%

41 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 18 42%

Agree 23 53%

Neutral 2 5%

43 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 19 44%

Agree 22 51%

Neutral 2 5%

43 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 18 42%

Agree 22 51%

Neutral 3 7%

43 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 18 43%

Agree 21 50%

Neutral 3 7%
42 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 17 40%
Agree 23 55%
Neutral 2 5%
42 respondents

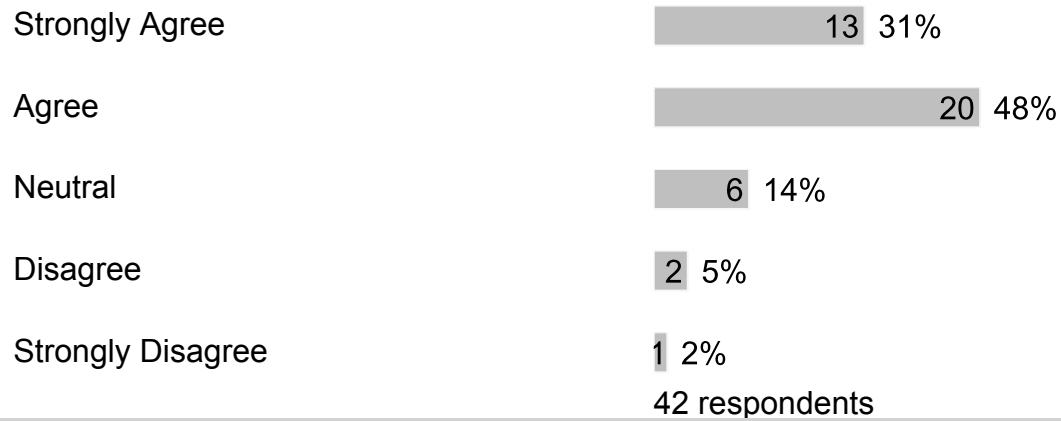
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 17 40%
Agree 20 47%
Neutral 4 9%
Disagree 2 5%
43 respondents

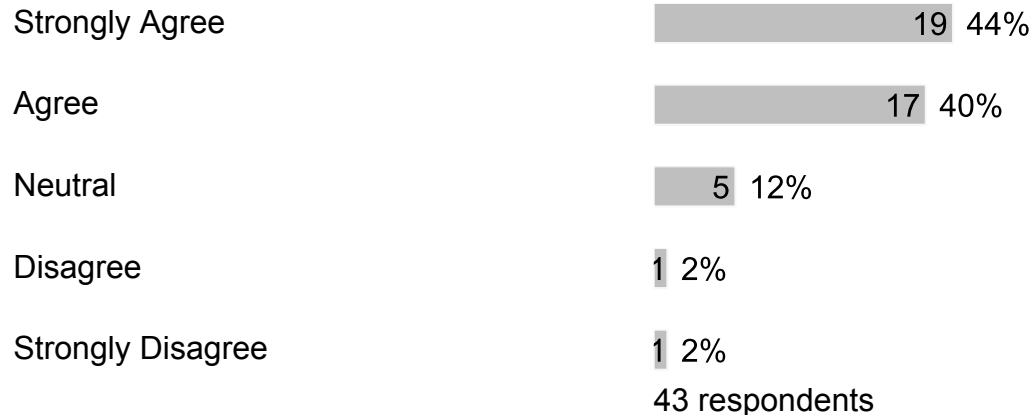
18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 15 36%
Agree 18 43%
Neutral 7 17%
Disagree 1 2%
Strongly Disagree 1 2%
42 respondents

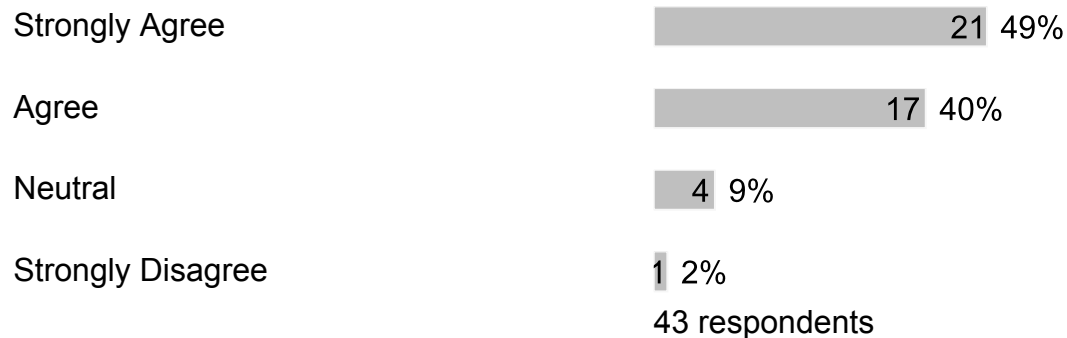
19. In our school, staff members provide peer coaching to teachers.



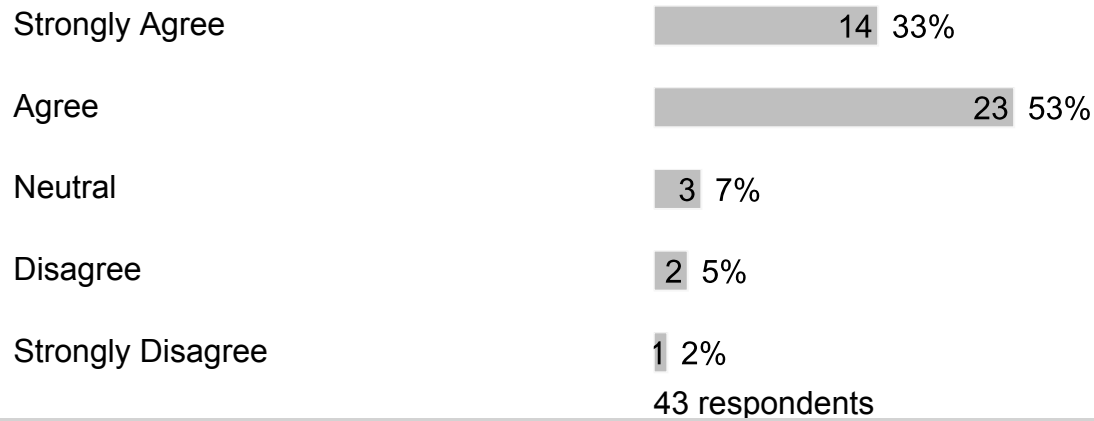
20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



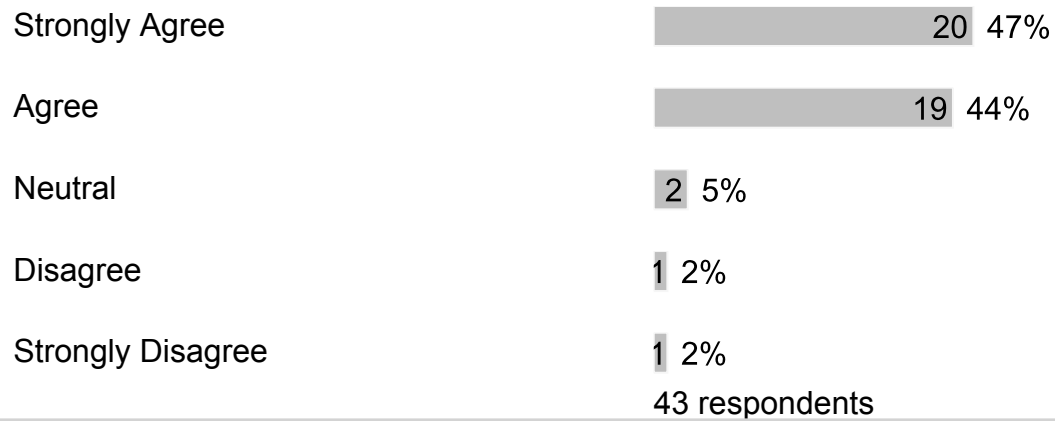
21. I am provided with professional development opportunities that are relevant to my role.



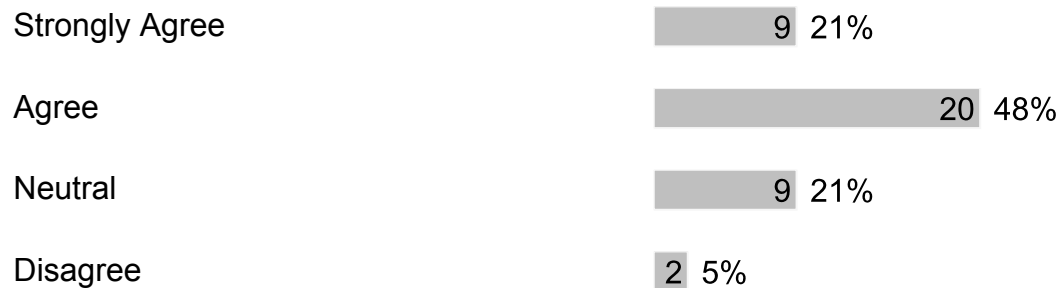
22. Our school shares responsibility for student learning with its staff, parents and community members.



23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



Strongly Disagree 2 5%
42 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 8 19%
Agree 27 64%
Neutral 6 14%
Disagree 1 2%
42 respondents

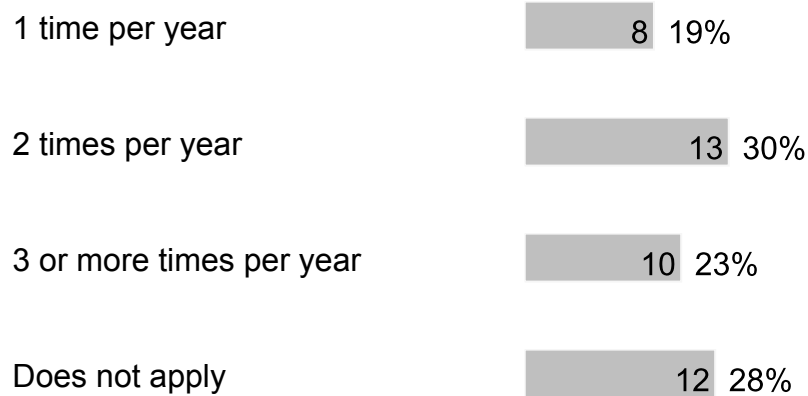
26. Most teachers report student progress in easy to understand language to families.

Strongly Agree 9 21%
Agree 26 62%
Neutral 6 14%
Disagree 1 2%
42 respondents

27. I provide students with timely feedback about their learning.

Strongly Agree 11 27%
Agree 27 66%
Neutral 3 7%
41 respondents

28. I schedule conferences to share student learning progress with families.



43 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



43 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



42 respondents

31. I regularly post information online or send home a newsletter.





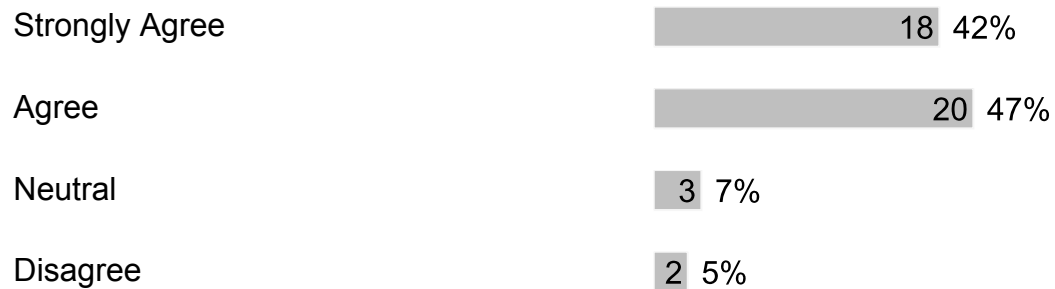
42 respondents

32. Our school communicates well about its goals and activities.



43 respondents

33. Our school communicates information in ways that are easy for families to understand.



43 respondents

34. I am accessible via (check all that apply):



Personal visits

20 47%

43 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree

14 33%

Agree

23 53%

Neutral

4 9%

Disagree

2 5%

43 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report