

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2025



surveys

Custom Survey

1 survey(s) 170 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

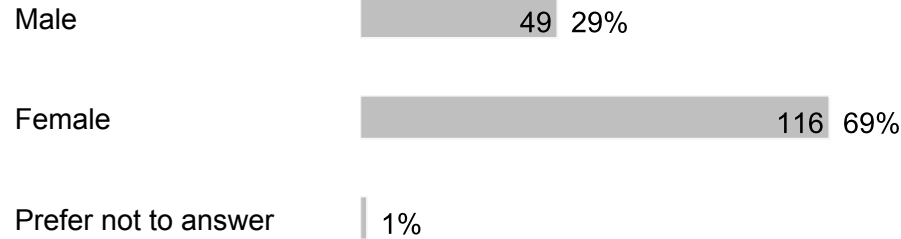
Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

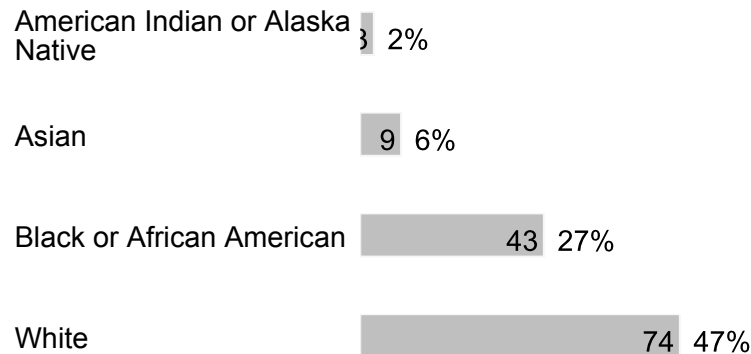
Number of Responses | Percentages of Total Responses

1. Gender



167 respondents

2. Race



Multiracial 18 11%

Other 11 7%

158 respondents

3. Ethnicity

Hispanic 74 48%

Non-Hispanic or Latino 68 44%

Prefer not to answer 11 7%

153 respondents

4. Grade

Grade K 1%

Grade 2 1%

Grade 5 1%

Grade 6 54 32%

Grade 7 67 40%

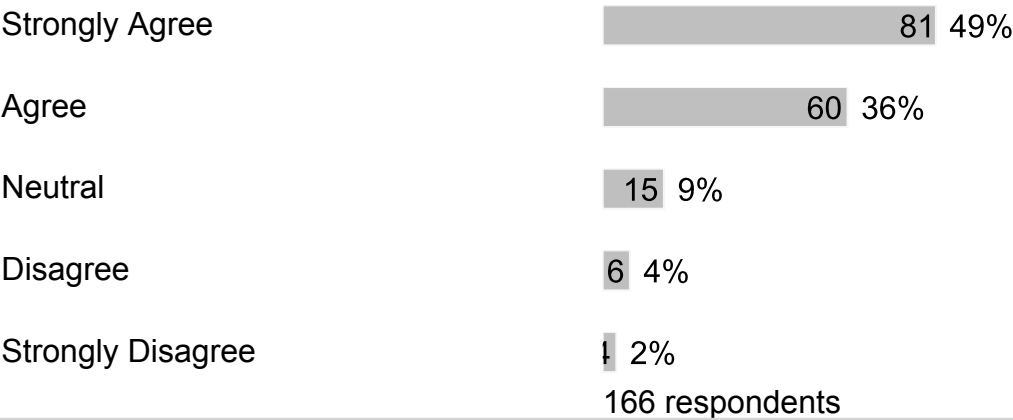
Grade 8 41 25%

Grade 9 1%

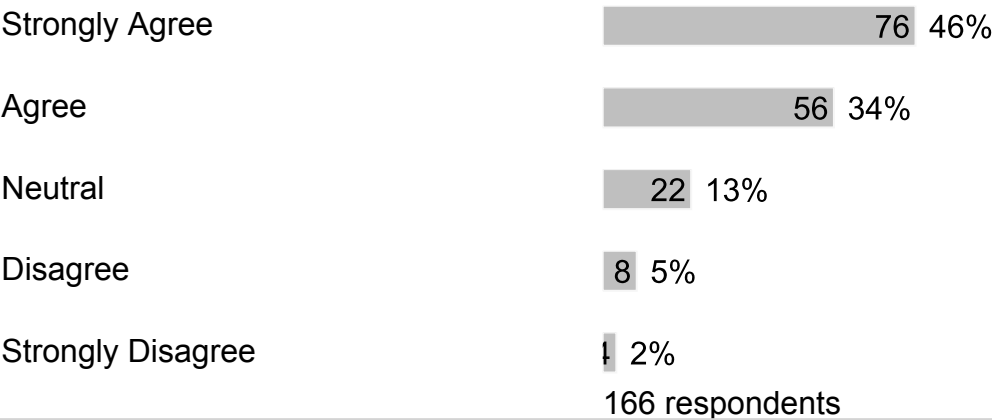
167 respondents

C. Section 2

1. My child feels safe at school.



2. My child’s school is clean and well-maintained.

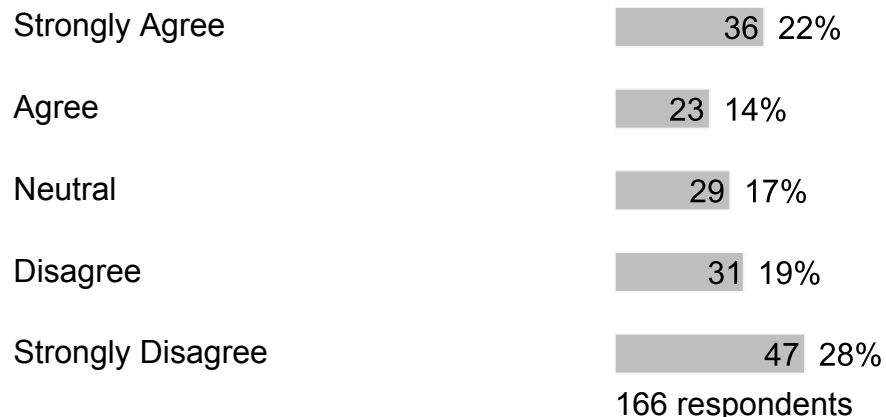


3. I would recommend my child’s school to my friends and/or family.

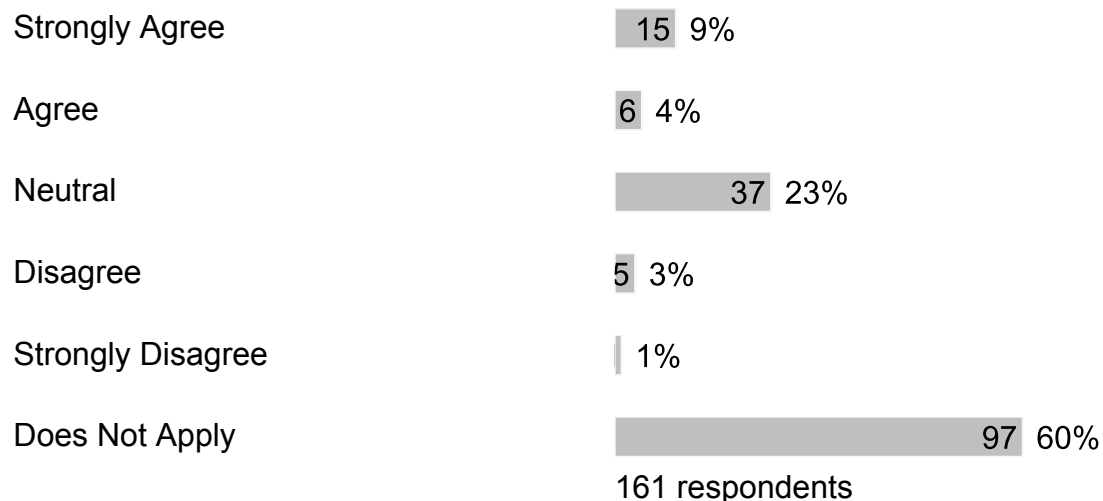




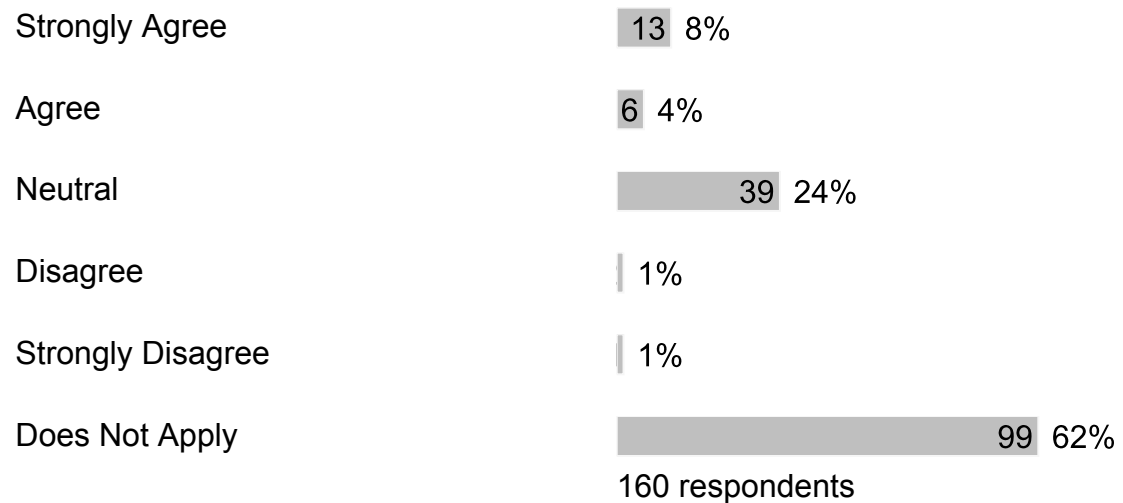
4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



5. After my child was bullied, I contacted school staff.

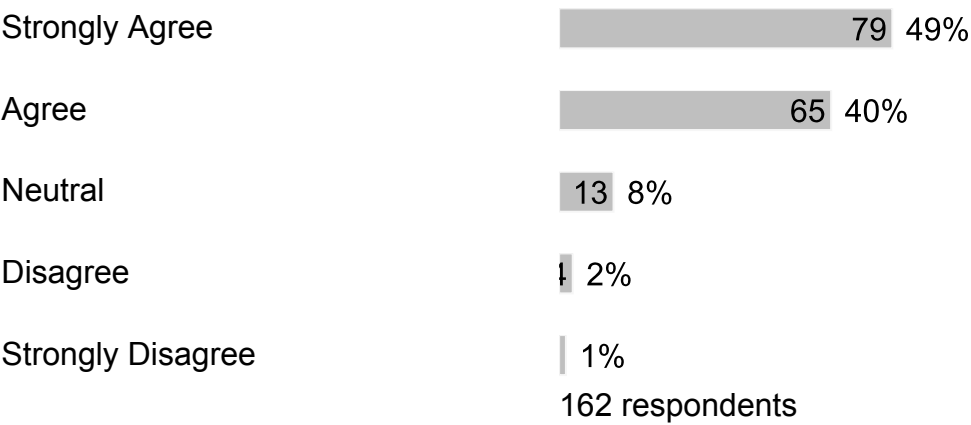


6. After I contacted school staff, the bullying behavior against my child stopped.



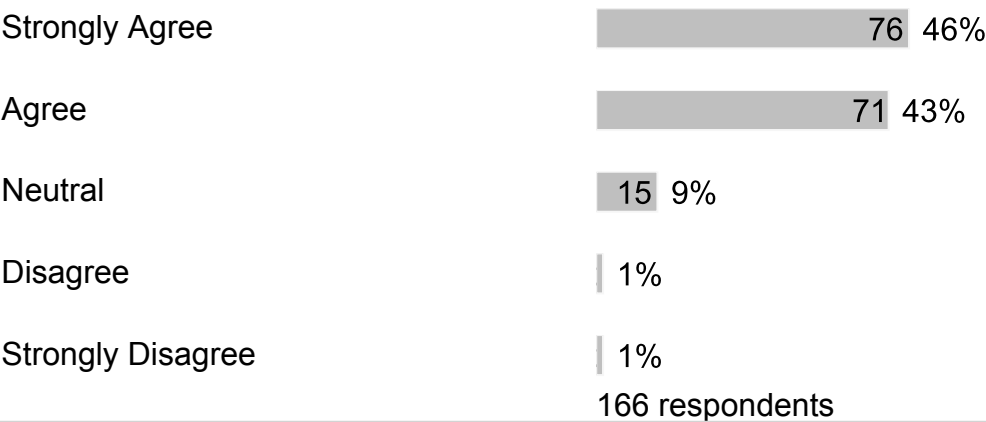
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

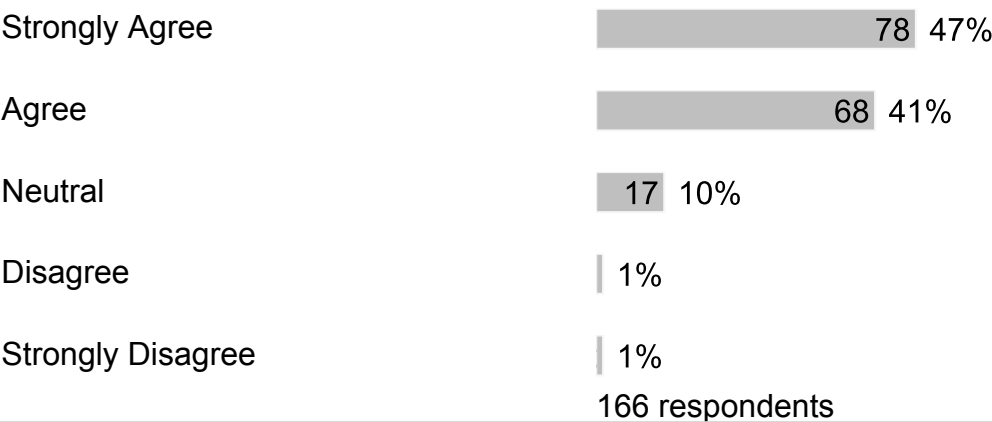


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



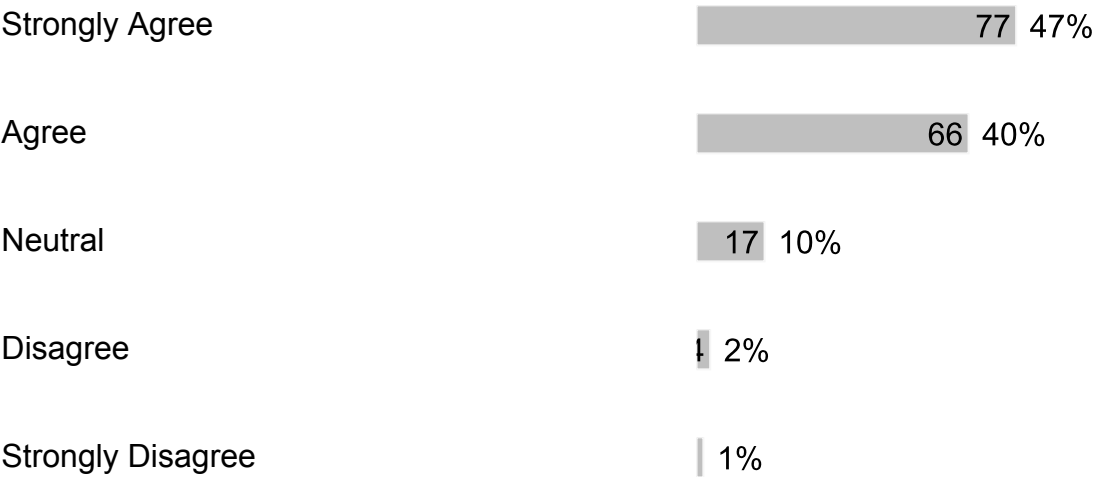
3. At school, my child has up-to-date computers and other technology to learn.





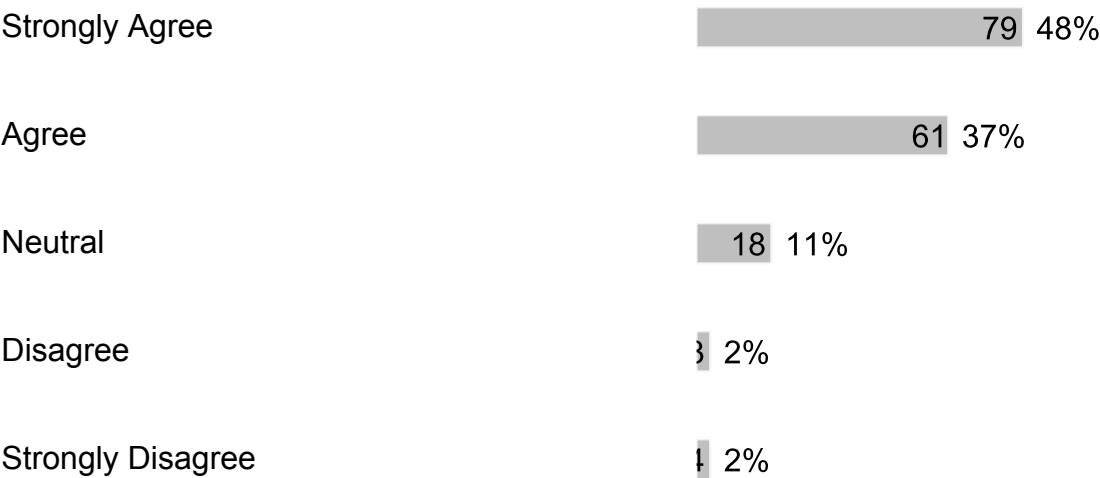
F. Section 5

1. If my child has a problem, they know who they can go to for help.



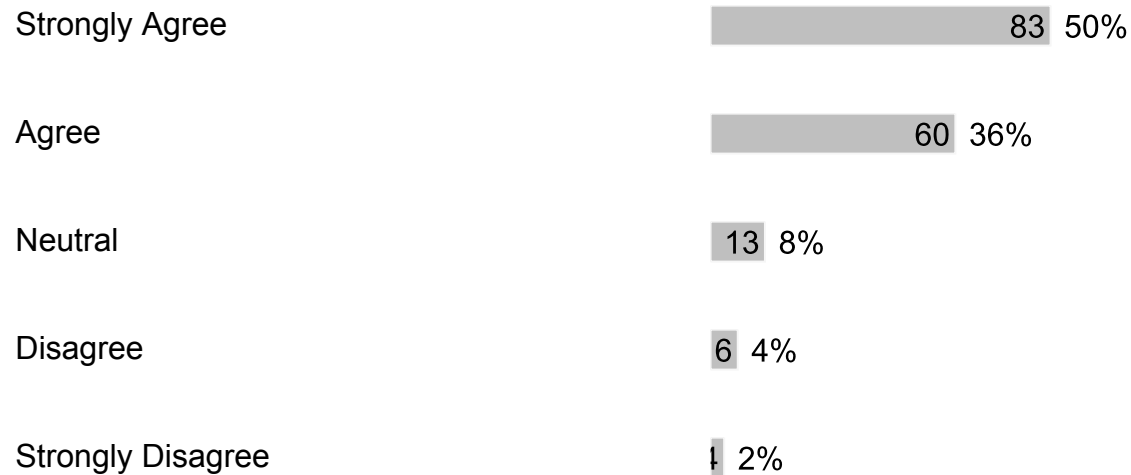
165 respondents

2. My child likes going to school.



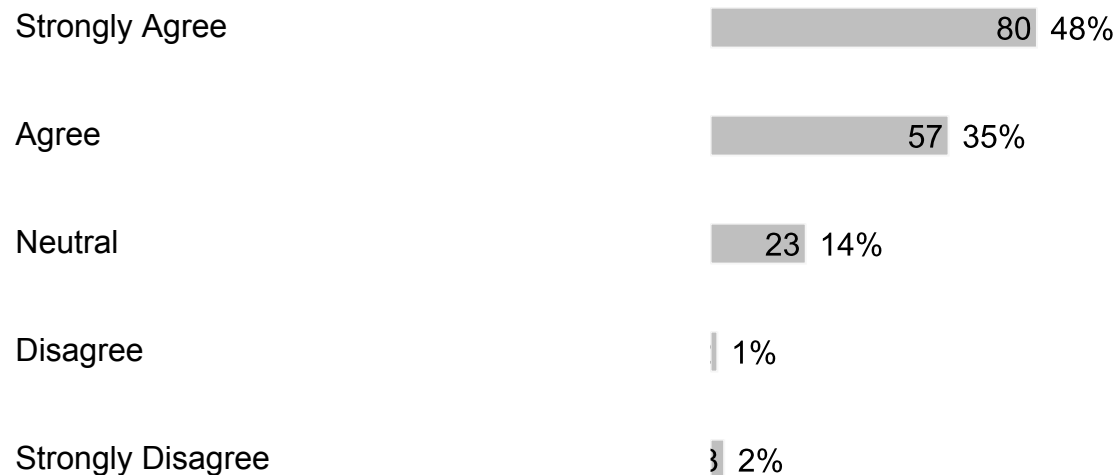
165 respondents

3. I would recommend my child's school to my friends and/or family.



166 respondents

4. Our school treats students with value, respect and compassion.



165 respondents

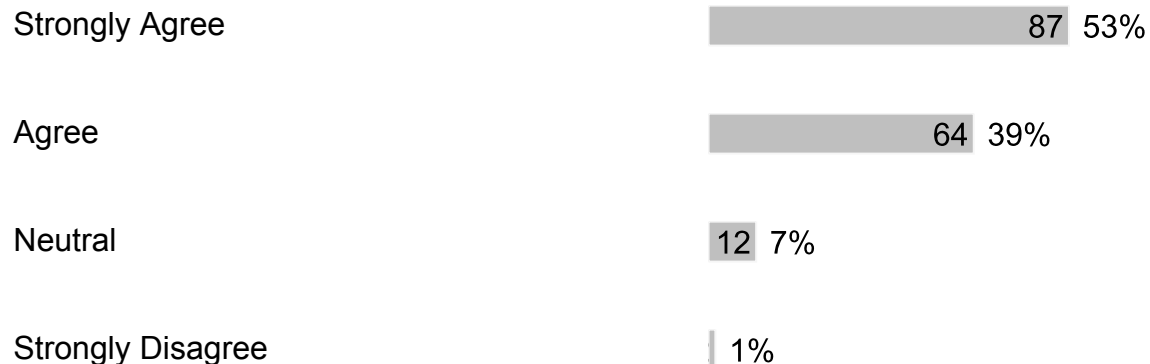
5. The office staff is helpful and made me feel valued as a parent/guardian.





165 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



165 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Disagree | 1%

Strongly Disagree } 2%

164 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 115 74%

College and/or Career Planning 48 31%

Family Counseling 51 33%

Athletics 125 81%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 75 48%

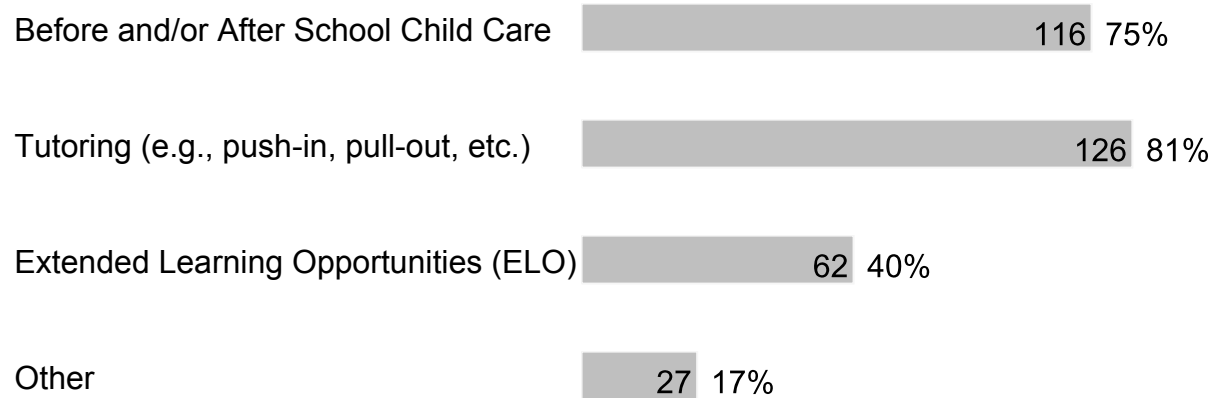
Performing Arts 84 54%

Mentoring 58 37%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 95 61%

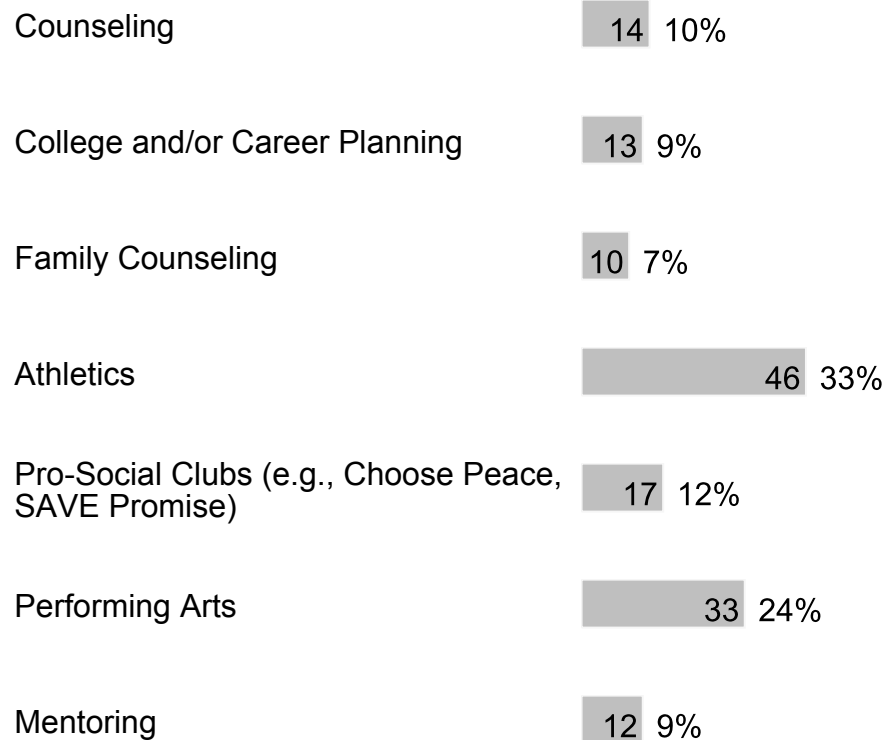
Peer Counseling/Peer Mediation 51 33%

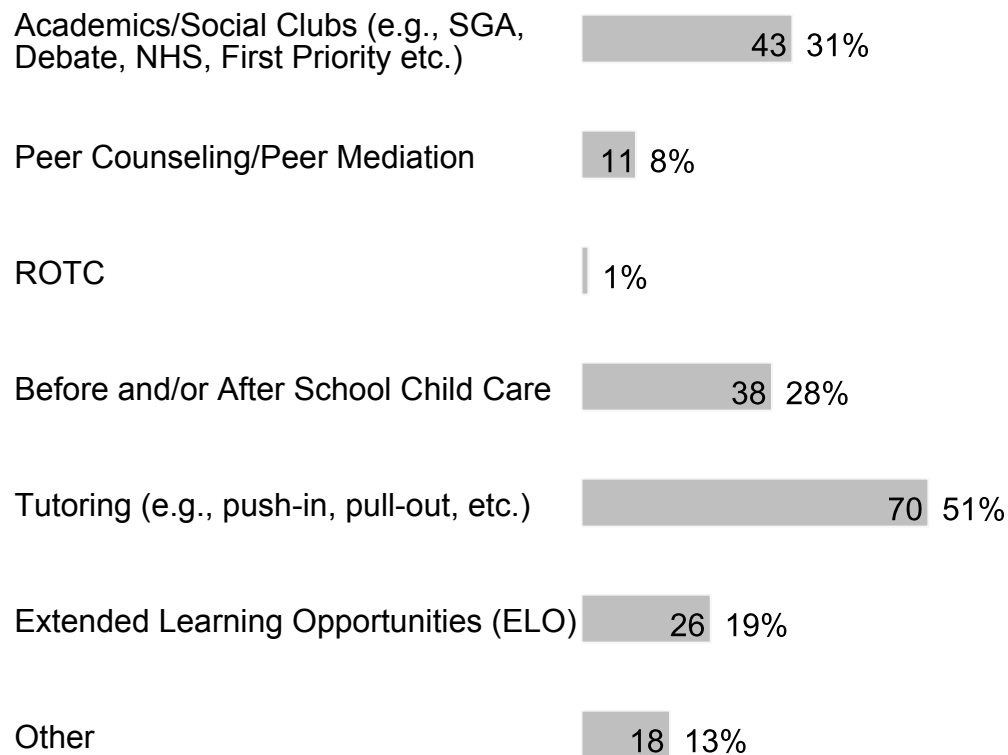
ROTC 8 5%



155 respondents

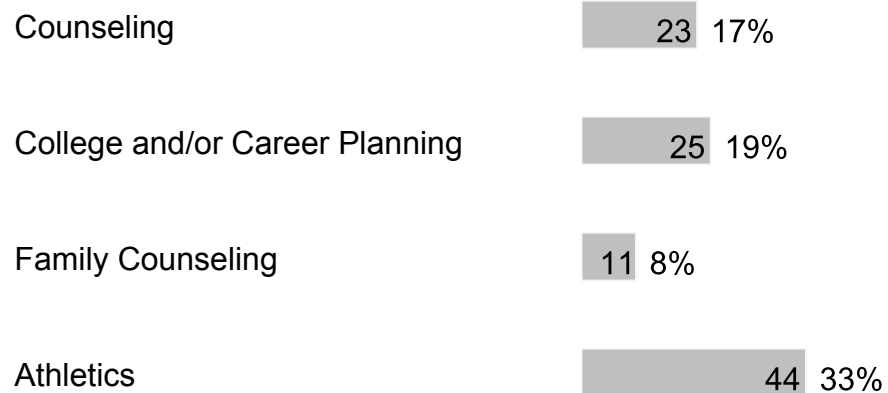
9. At our school, my child participates in the following programs/services (check all that apply):

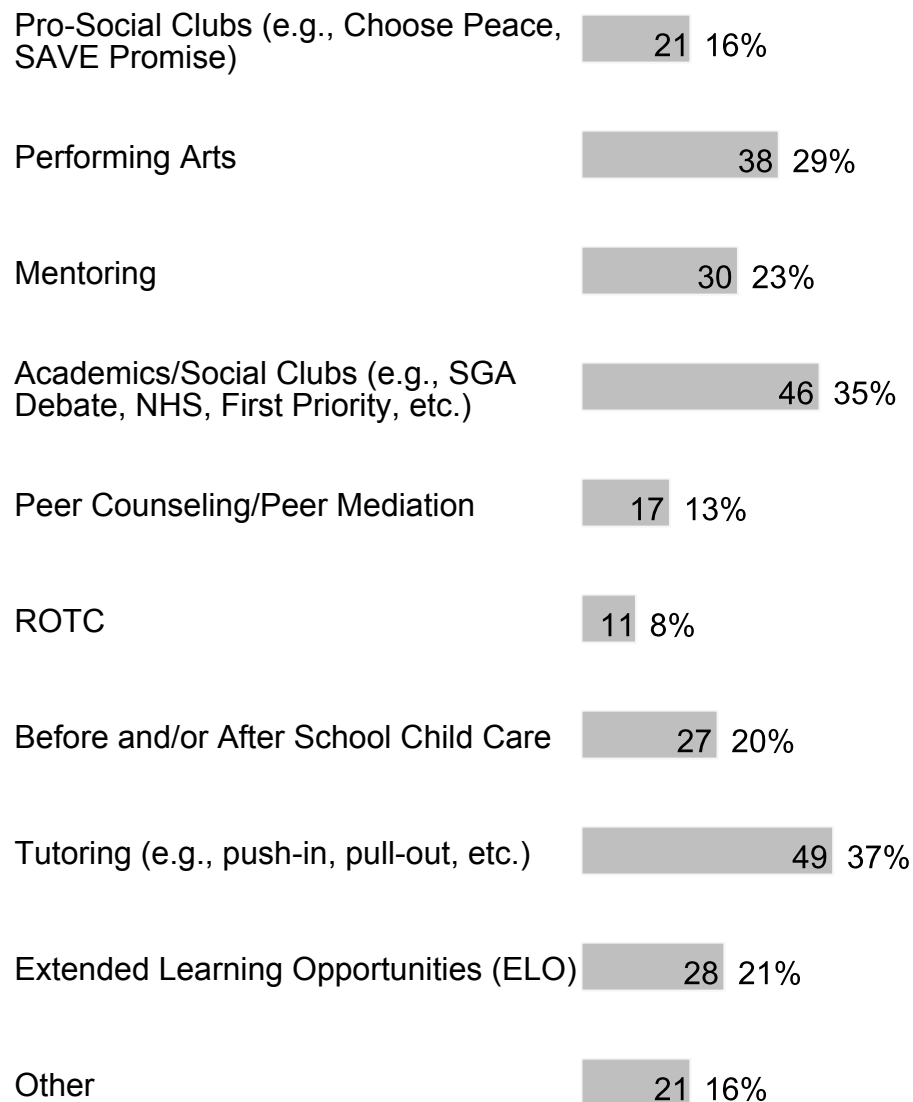




138 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





132 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



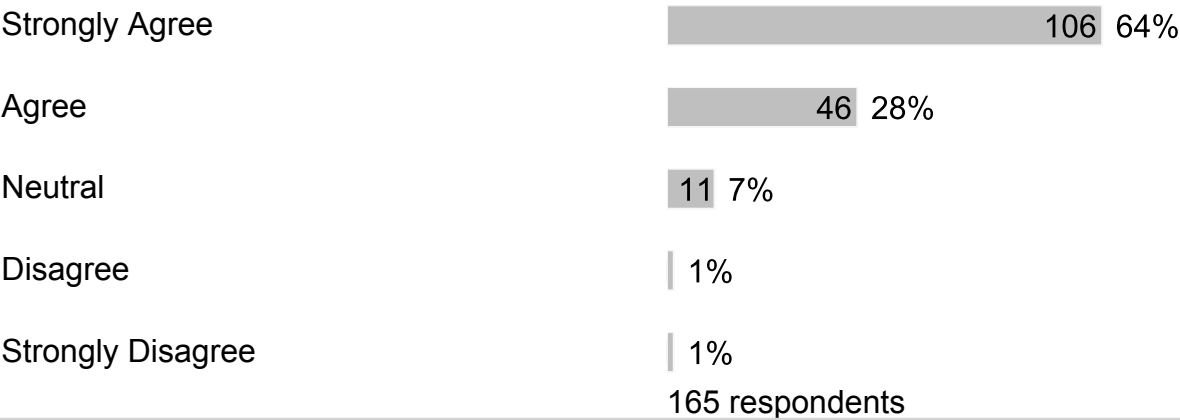
Neutral 51 31%

Disagree 5 3%

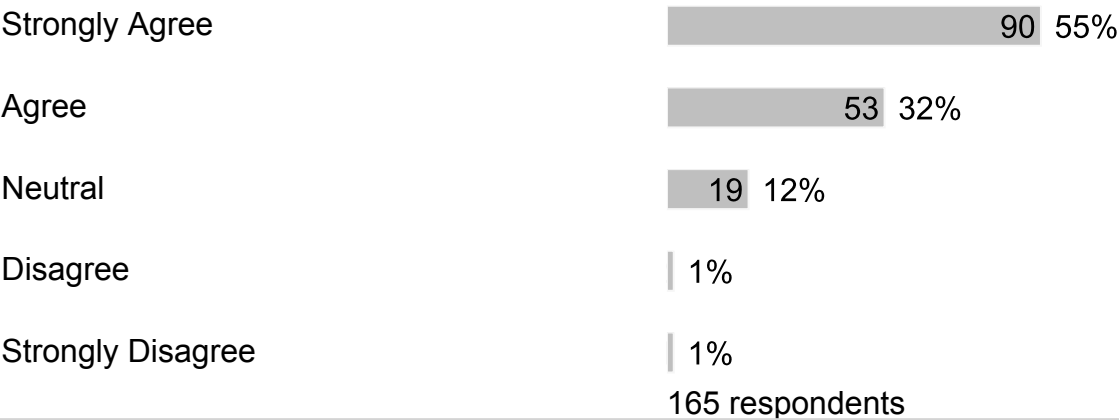
163 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree | 1%

Strongly Disagree | 1%

164 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 96 58%

Agree 53 32%

Neutral 15 9%

Strongly Disagree | 1%

165 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 81 50%

Agree 63 39%

Neutral 13 8%

Disagree 3 2%

Strongly Disagree 3 2%

163 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

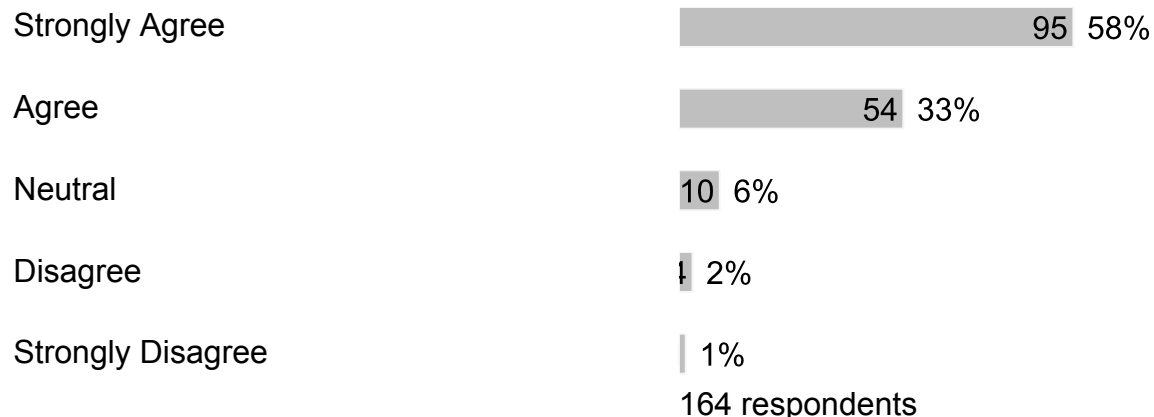
Strongly Agree 85 52%

Agree 59 36%

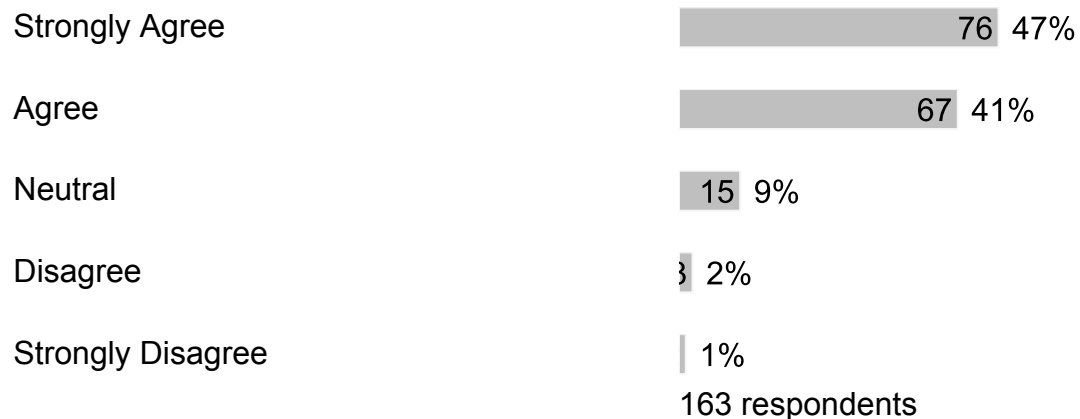
Neutral 15 9%



7. Our school has high expectations for students.



8. My child's teachers provide curriculum that meets the learning needs of my child.



9. My child's teachers give work that challenges my child.



Neutral 14 9%

Disagree 1%

Strongly Disagree 1%

163 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree 67 41%

Agree 62 38%

Neutral 26 16%

Disagree 8 5%

Strongly Disagree 1%

164 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree 71 43%

Agree 65 40%

Neutral 19 12%

Disagree 5 3%

Strongly Disagree 1 2%

164 respondents

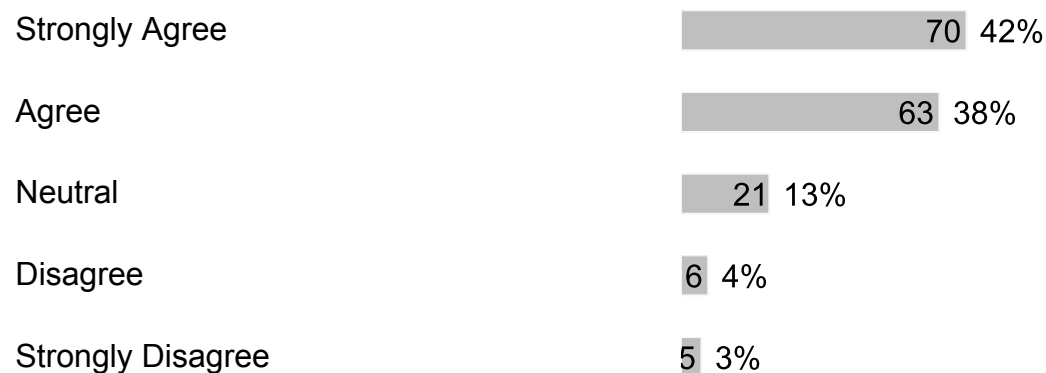
12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 64 39%



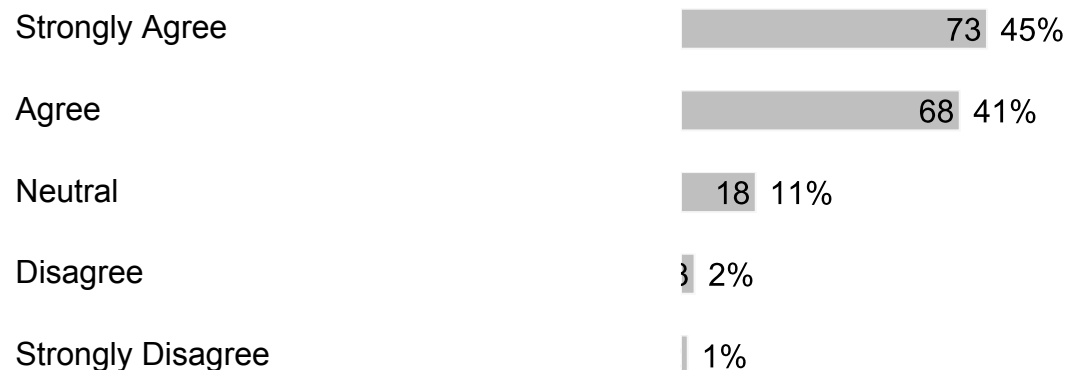
163 respondents

13. My child sees a relationship between what is being taught and everyday life.



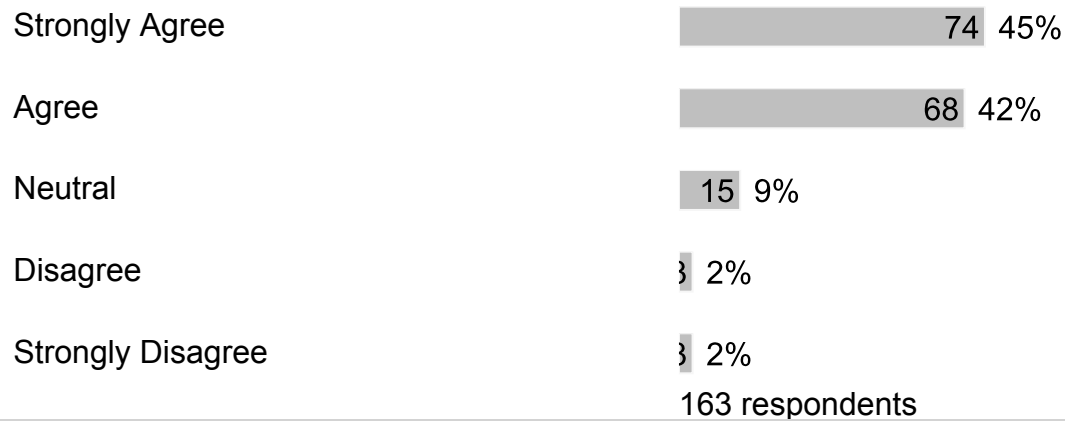
165 respondents

14. Clear learning expectations are set for my child.

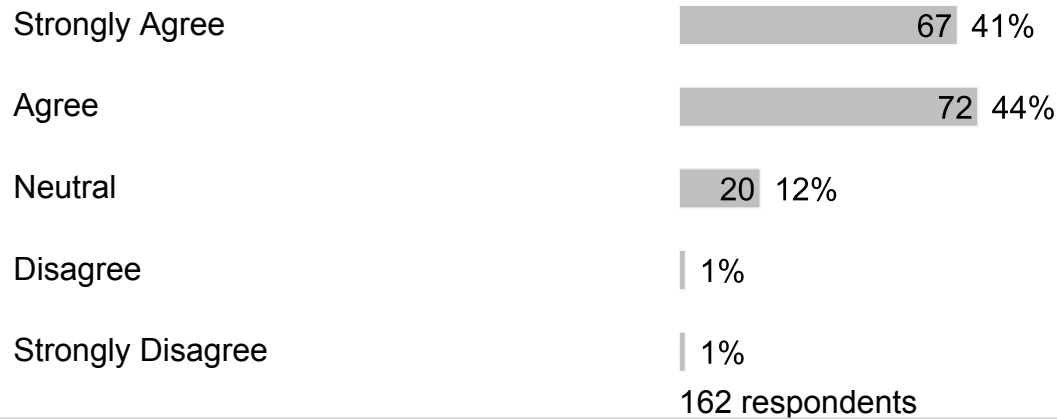


164 respondents

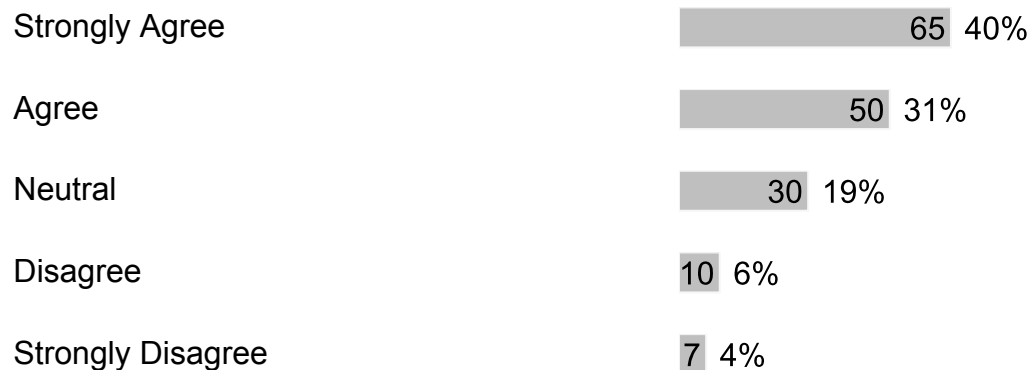
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.

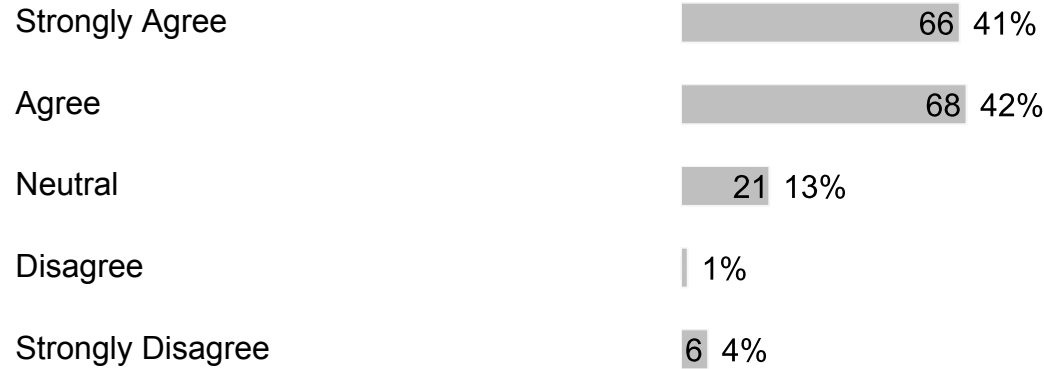


17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



162 respondents

18. My child's teachers report on my child's progress in easy to understand language.



162 respondents

19. Teachers schedule conferences to share student learning progress with families.



160 respondents

20. My child is prepared for success in the next school year.



Strongly Disagree 3 2%
162 respondents

21. Families are encouraged to volunteer.

Strongly Agree 69 43%
Agree 62 39%
Neutral 28 17%
Disagree 1 1%
161 respondents

22. Families are given the opportunity to participate on school committees.

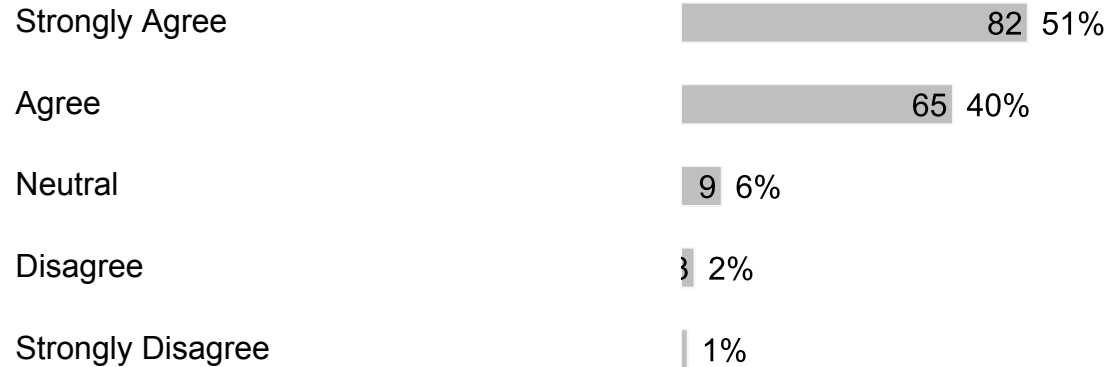
Strongly Agree 70 43%
Agree 68 42%
Neutral 22 14%
Disagree 1 1%
161 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 79 48%
Agree 65 40%
Neutral 12 7%
Disagree 6 4%
Strongly Disagree 1 1%

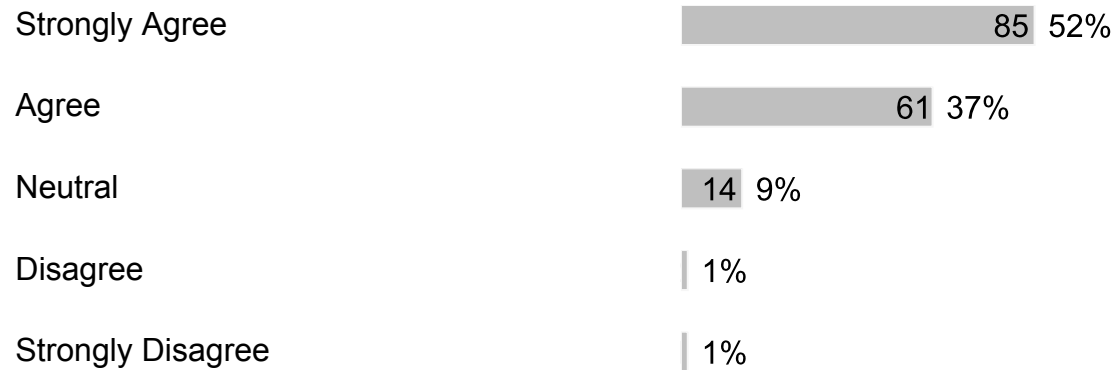
163 respondents

24. Our school reports the achievement of school goals.



161 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



163 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



Disagree 5 3%
159 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 79 48%

Agree 68 42%

Neutral 14 9%

Strongly Disagree 1 1%

163 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 68 42%

Agree 40 25%

Neutral 34 21%

Disagree 16 10%

Strongly Disagree 1 2%

162 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 61 38%

Agree 52 32%

Neutral 35 22%

Disagree 10 6%

Strongly Disagree 3 2%
161 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 58 36%
Agree 53 33%
Neutral 39 24%
Disagree 6 4%
Strongly Disagree 5 3%
161 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 71 43%
Agree 55 34%
Neutral 30 18%
Disagree 3 2%
Strongly Disagree 5 3%
164 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report