

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/11/2025



Custom Survey

1 survey(s) 92 response(s)

Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	34	38%
Female	51	57%
Prefer not to answer	4	4%

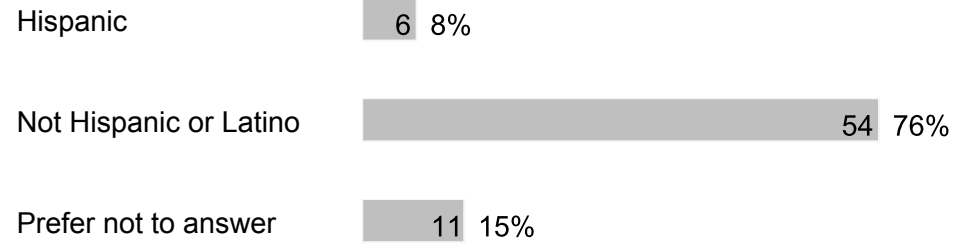
89 respondents

2. Ethnicity

Asian	1	1%
Black or African American	52	64%
White	16	20%
Multiracial	4	5%
Other	8	10%

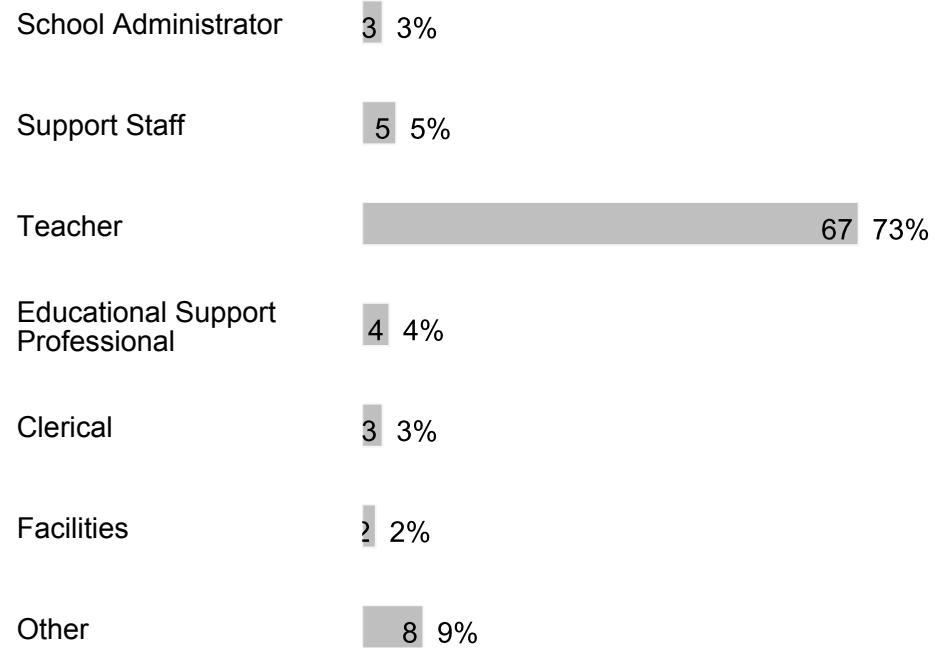
81 respondents

3. Ethnicity



71 respondents

4. Role



92 respondents

5. Experience



4 - 10 years 28 30%

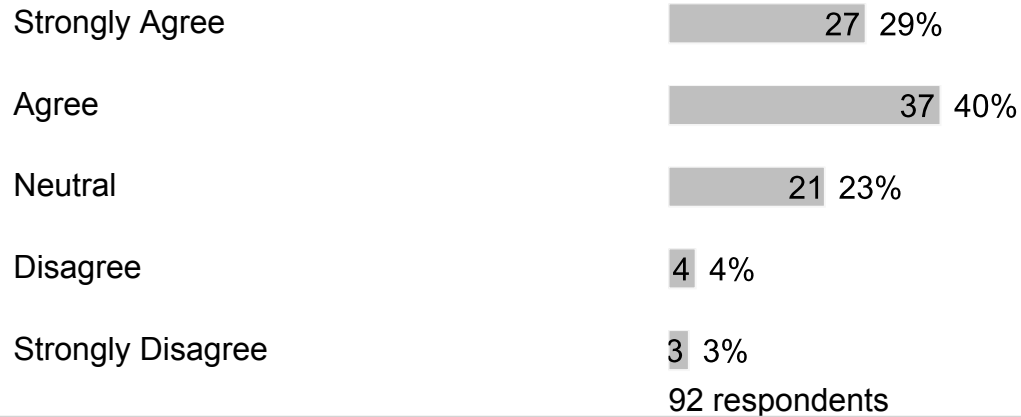
11 - 20 years 20 22%

More than 20 years 19 21%

92 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





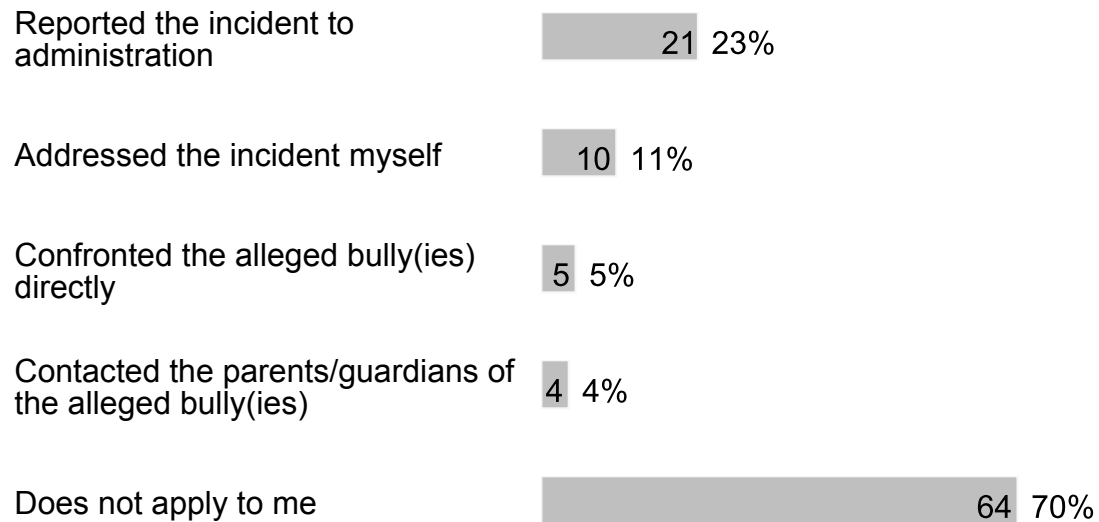
92 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



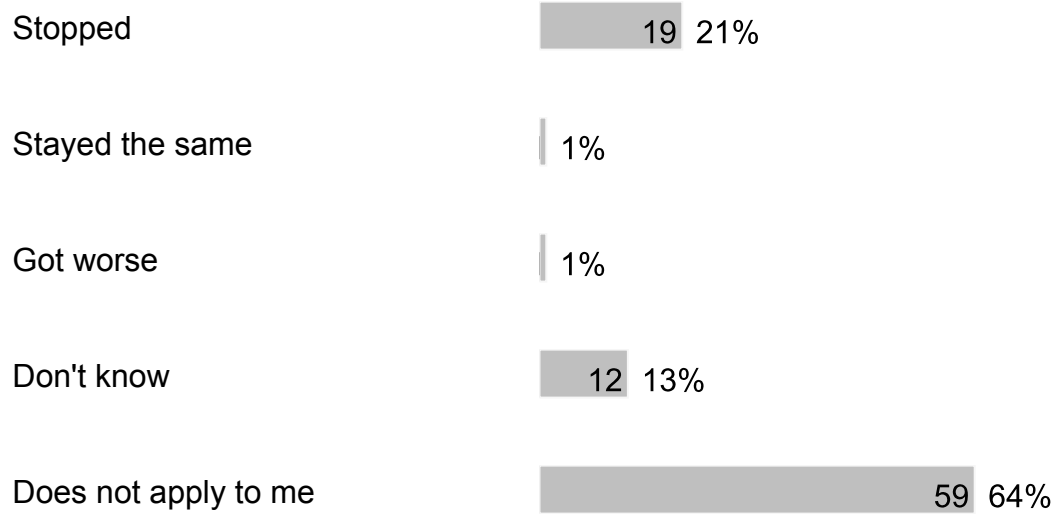
92 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



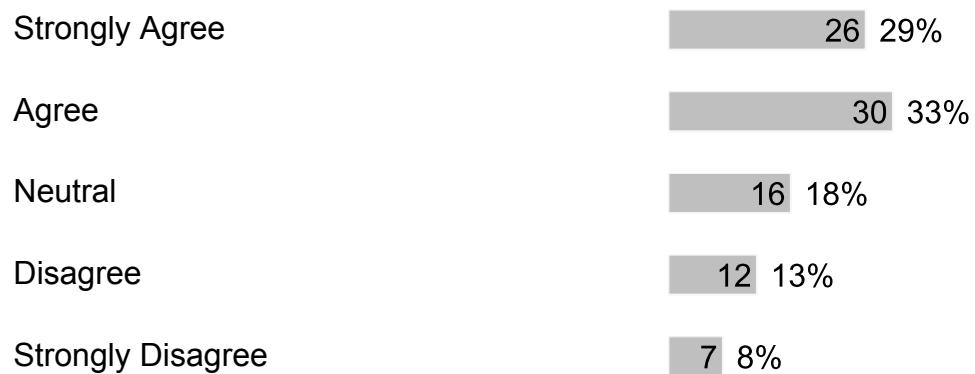
92 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



92 respondents

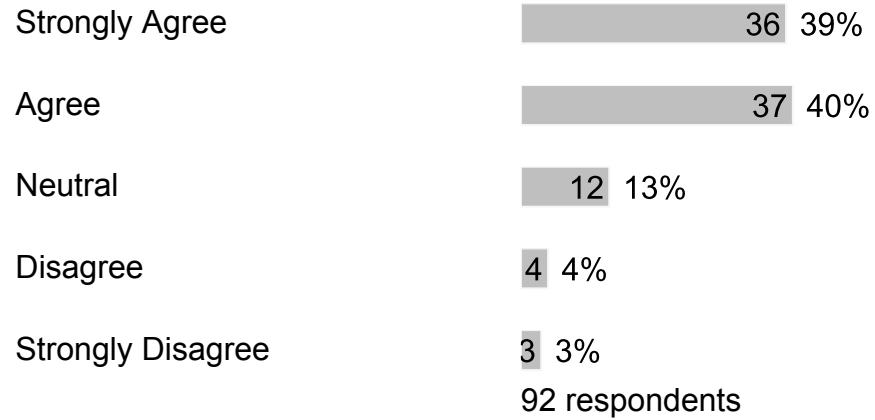
7. In my school, rules are applied equally to students.



91 respondents

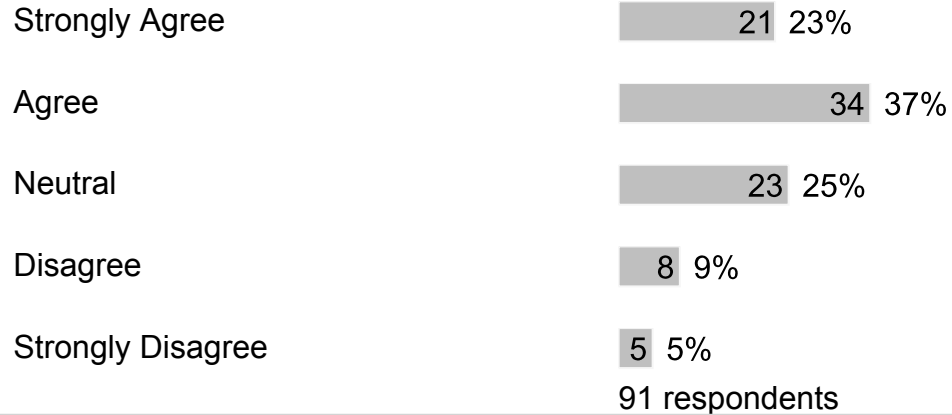
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

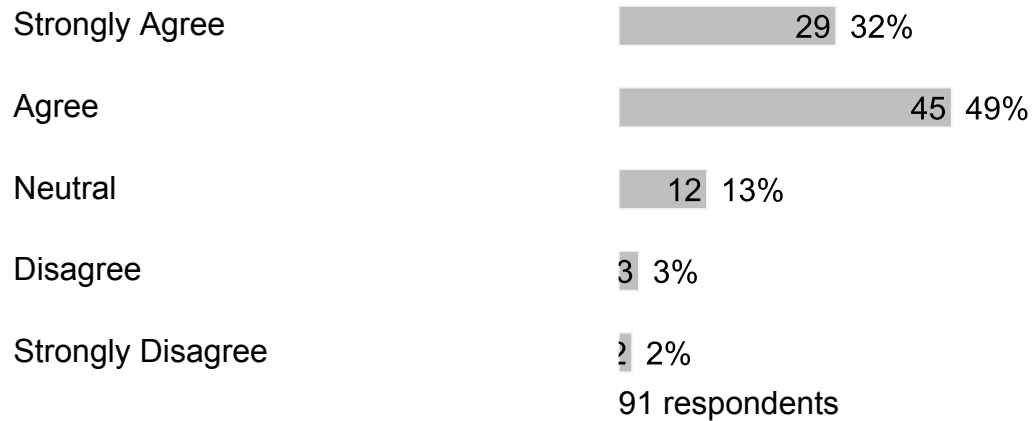


E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

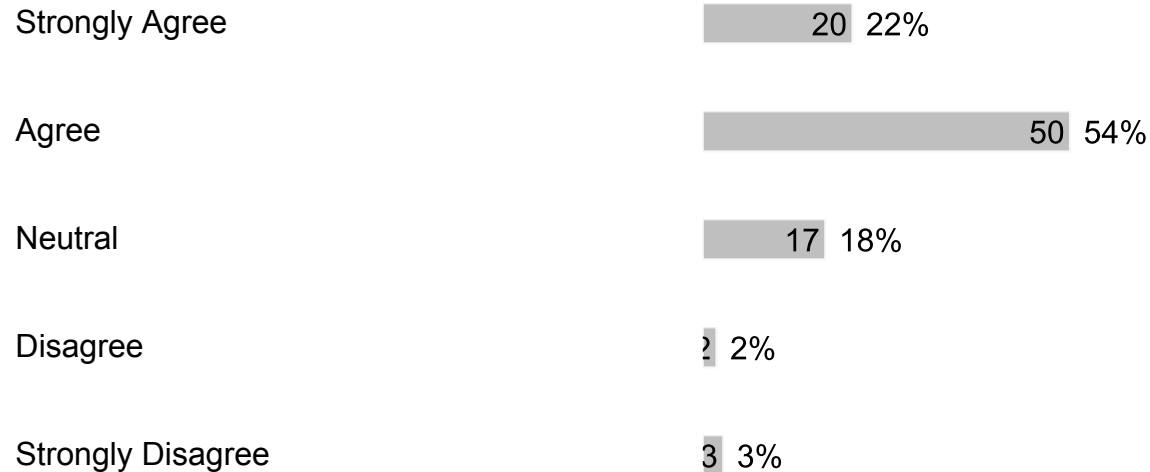


2. Teachers in our school use a variety of technology as instructional resources.



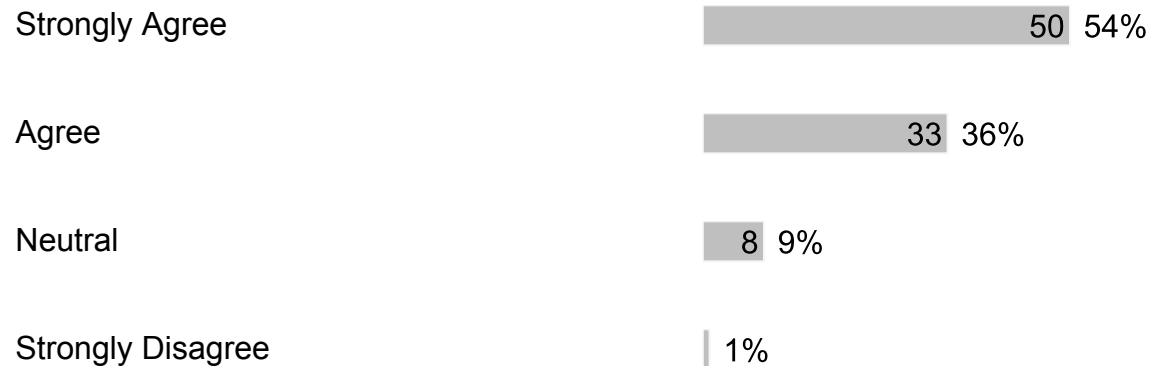
F. Section 5

1. If students have a problem, they know who they can go to for help.



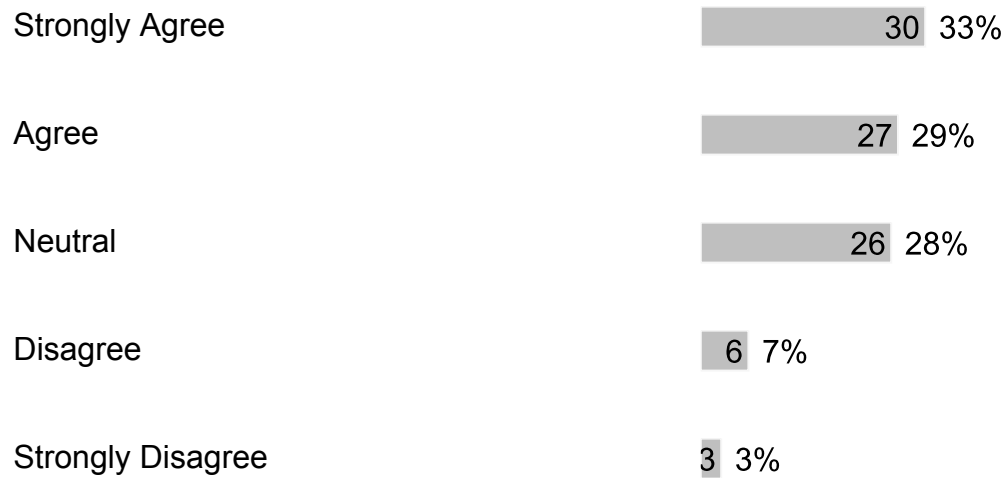
92 respondents

2. If students have a problem, they can come to me for help.



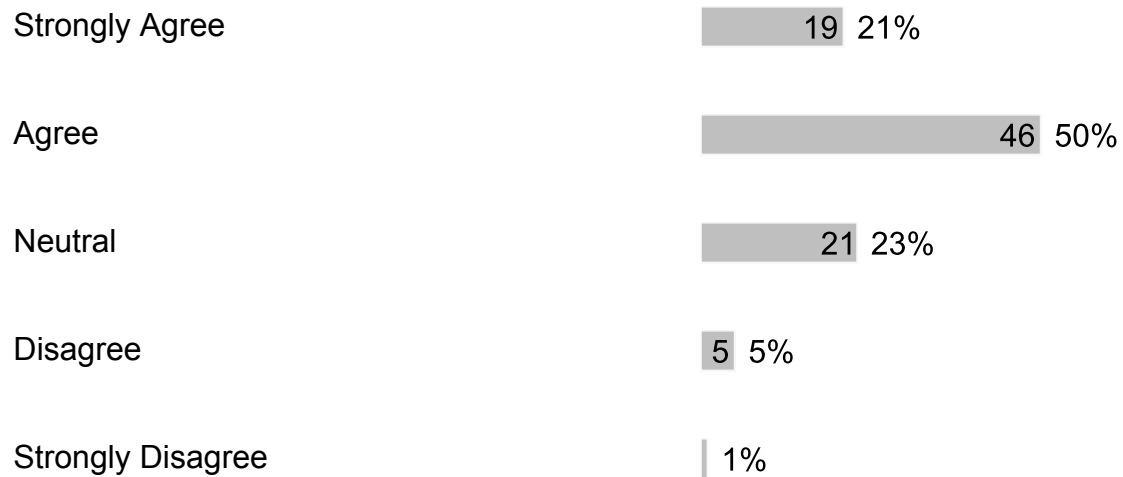
92 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



92 respondents

4. In my school, adults treat students with respect.



92 respondents

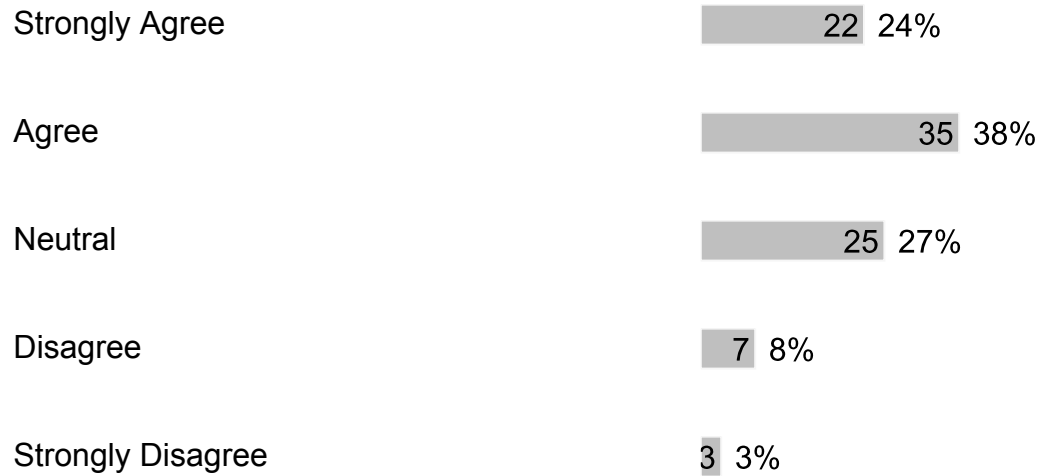
5. In my school, students treat adults with respect.





92 respondents

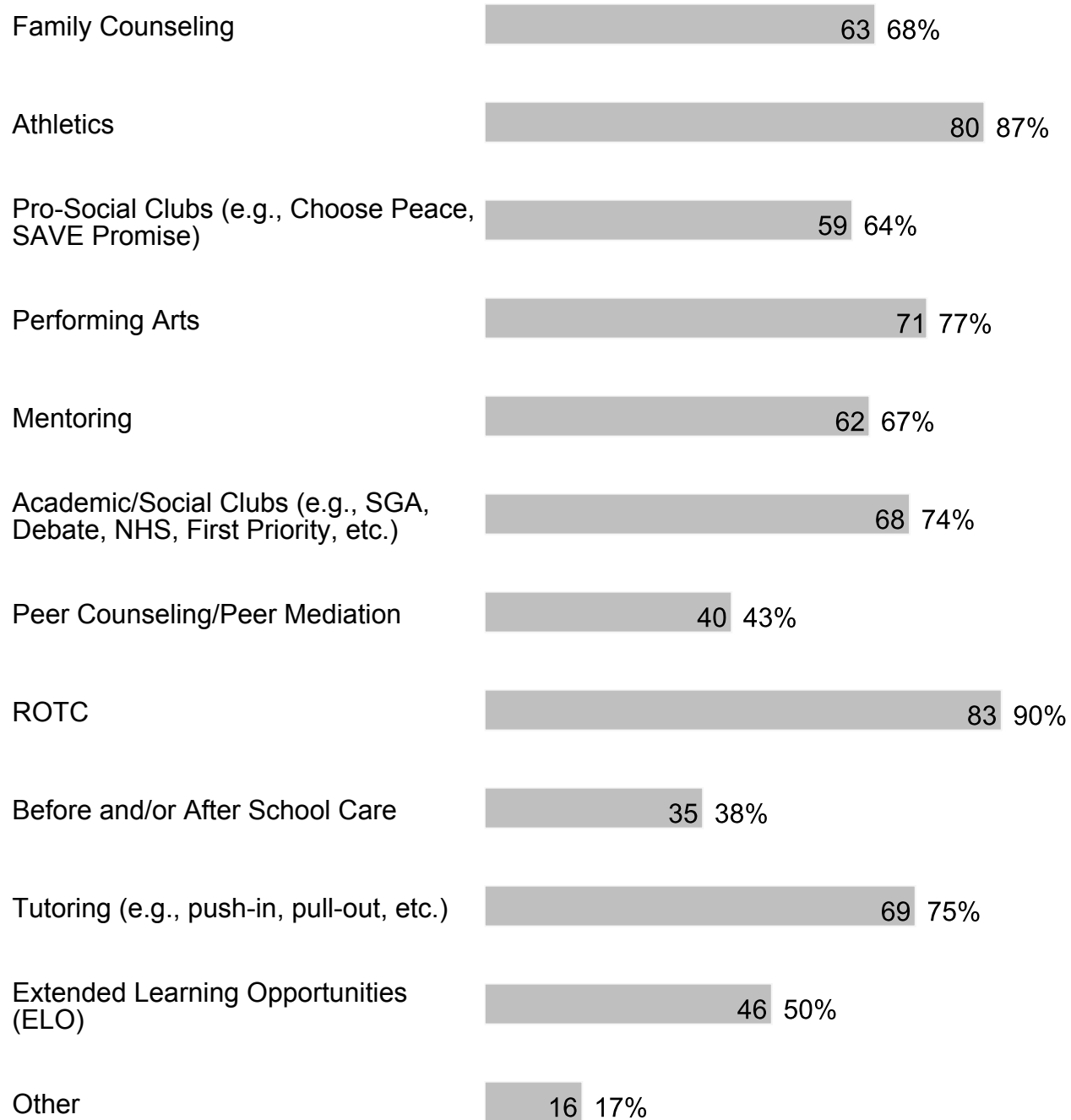
6. In my school, colleagues/adults treat each other with respect.



92 respondents

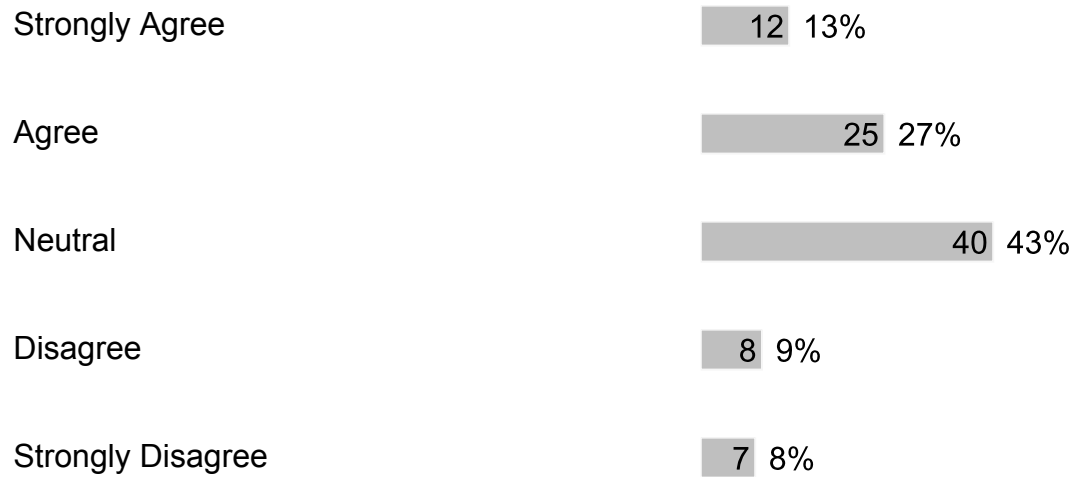
7. At my school the following programs/services are available (check all that apply):





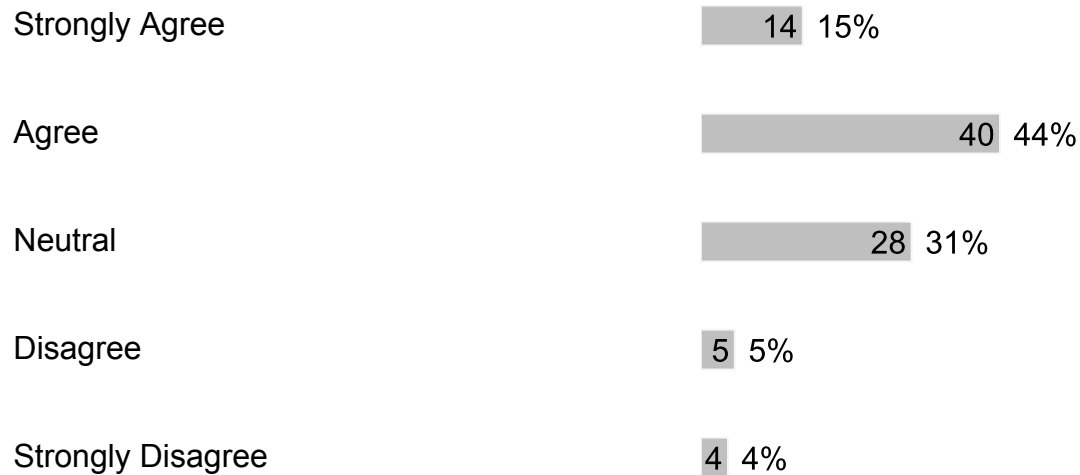
92 respondents

8. Our school implements changes based on the feedback from staff.



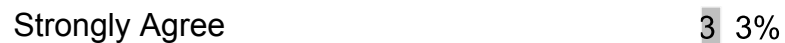
92 respondents

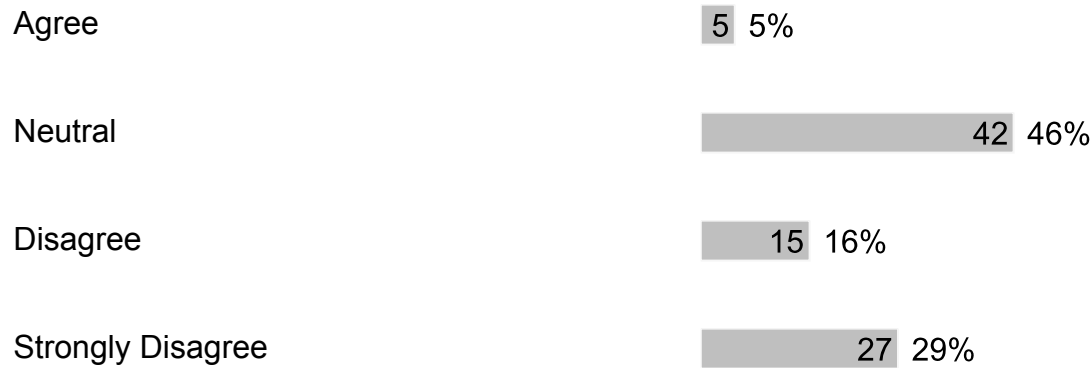
9. Our school maintains facilities that support student learning.



91 respondents

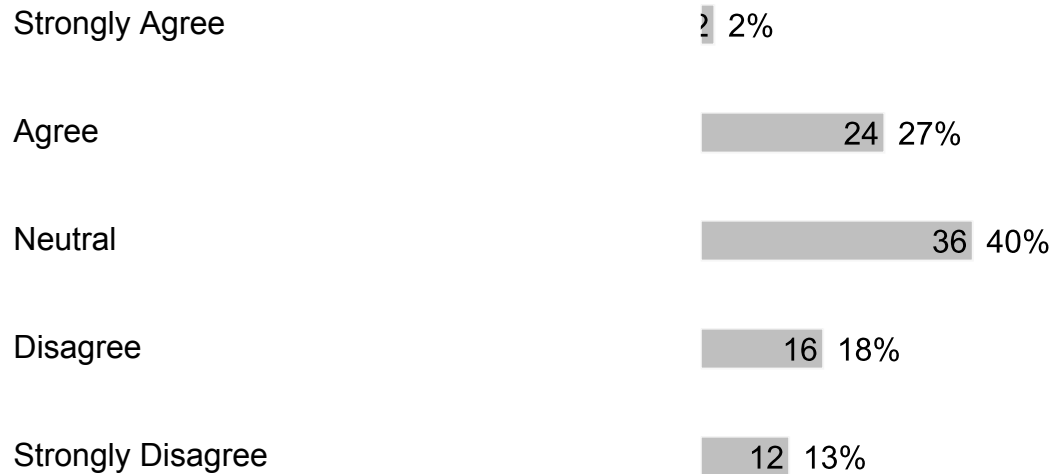
10. I enjoy eating food prepared by the cafeteria.





92 respondents

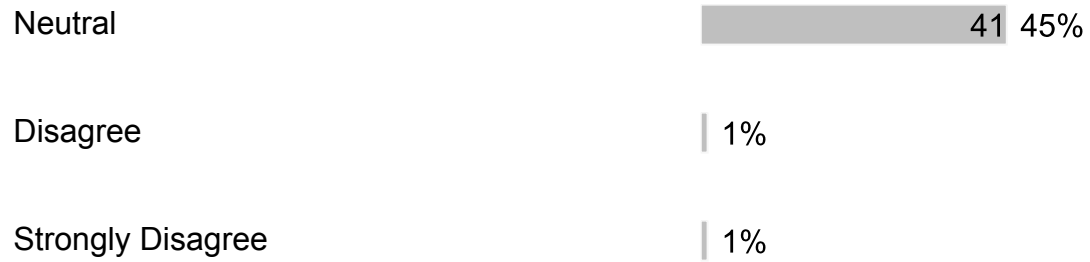
11. Families regularly participate in school involvement activities offered by our school.



90 respondents

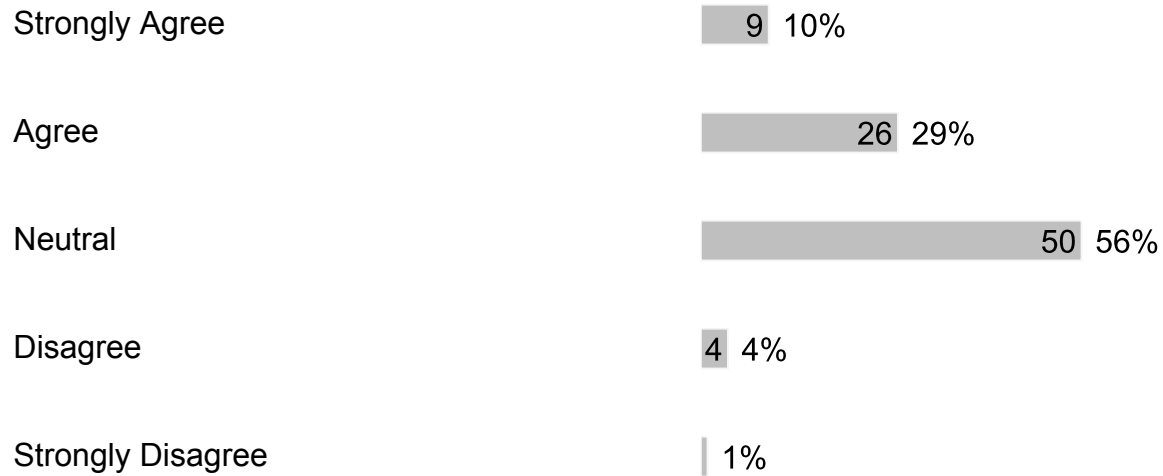
12. Our school has a family resource center and/or a staff member assigned to work with families.





91 respondents

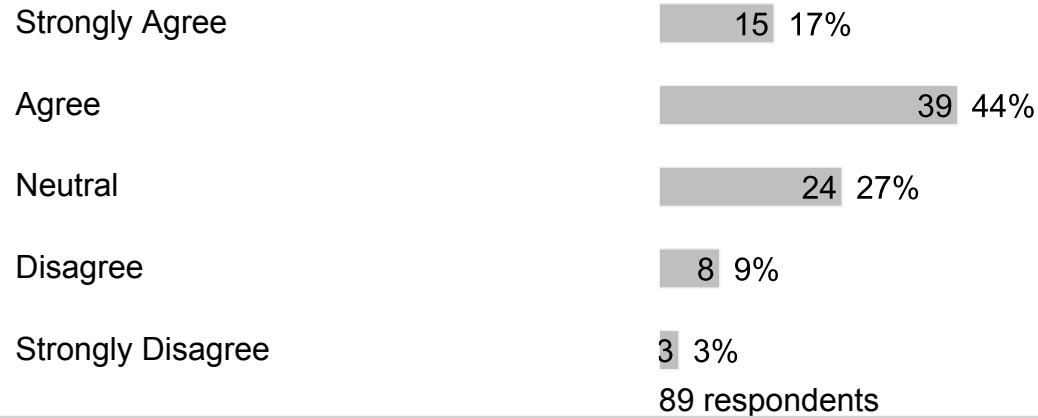
13. Our school asks families for their ideas on the best way to communicate school-related information.



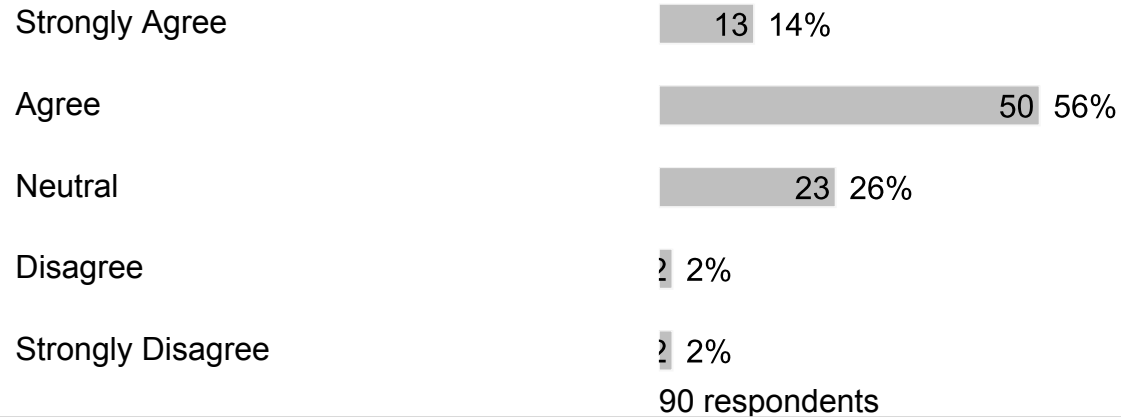
90 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 2 2%

Strongly Disagree 2 2%

90 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 15 16%

Agree 49 54%

Neutral 18 20%

Disagree 4 4%

Strongly Disagree 5 5%

91 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 23 26%

Agree 44 49%

Neutral 19 21%

Disagree 1 1%

Strongly Disagree 3 3%

90 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 26 29%

Agree 39 43%

Neutral 16 18%

Disagree 5 5%

Strongly Disagree 5 5%

91 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree 24 26%

Agree 40 44%

Neutral 23 25%

Disagree 1 1%

Strongly Disagree 3 3%

91 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 23 25%

Agree 48 53%

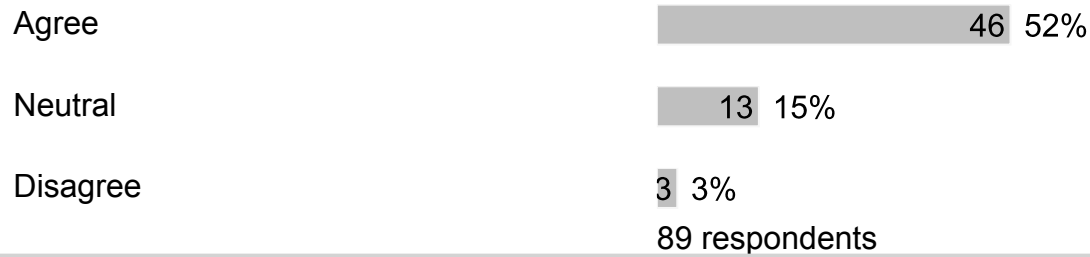
Neutral 15 16%

Disagree 5 5%

91 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

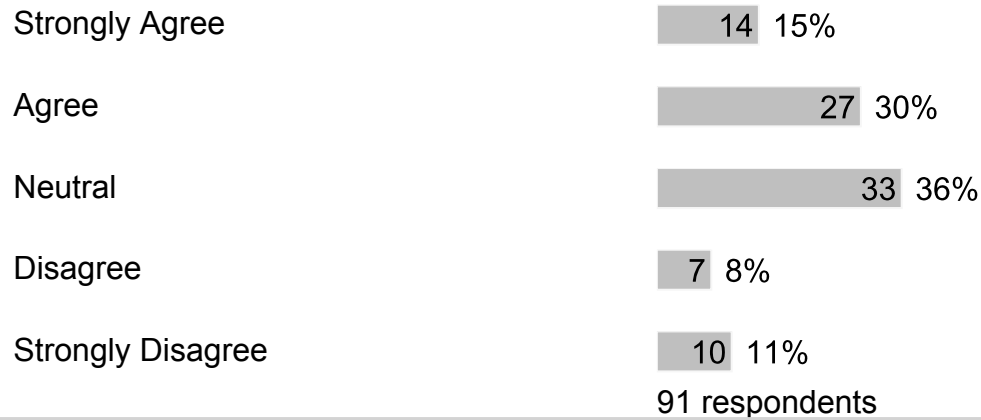
Strongly Agree 27 30%



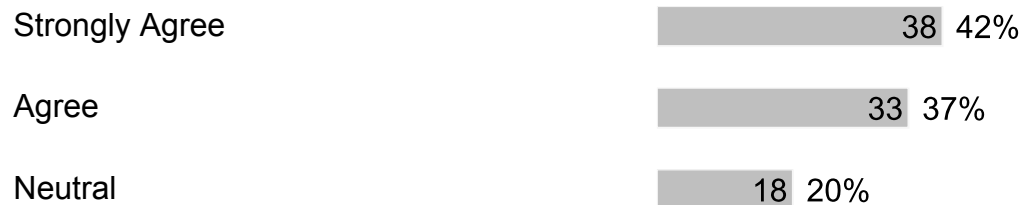
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



Disagree | 1%
90 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 32 35%

Agree 32 35%

Neutral 25 27%

Disagree 2 2%

91 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 34 37%

Agree 41 45%

Neutral 14 15%

Disagree 2 2%

91 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 32 35%

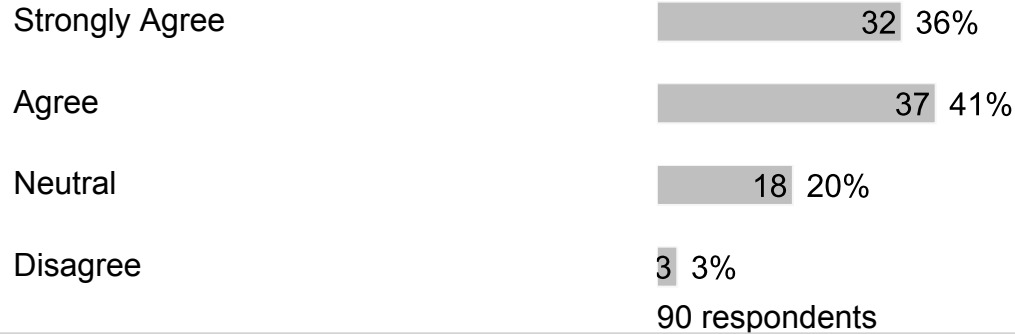
Agree 42 46%

Neutral 16 18%

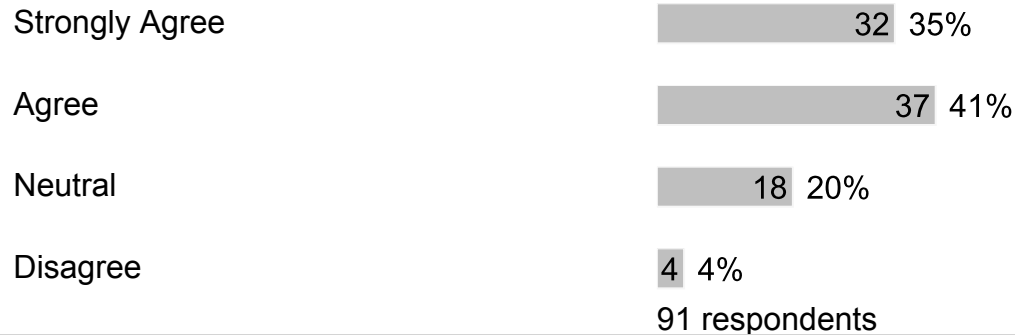
Disagree | 1%

91 respondents

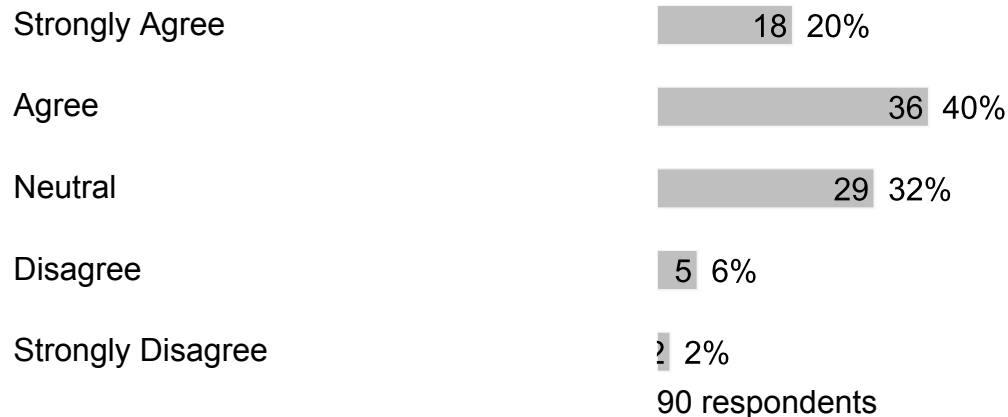
16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



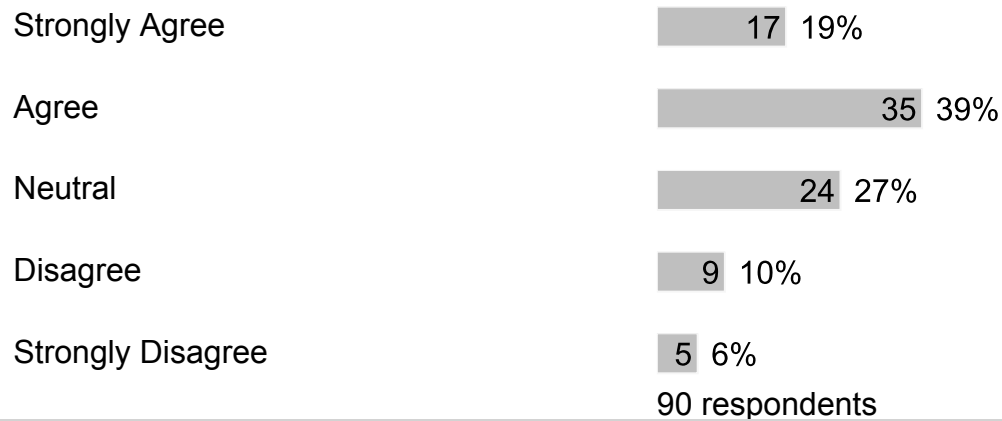
17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



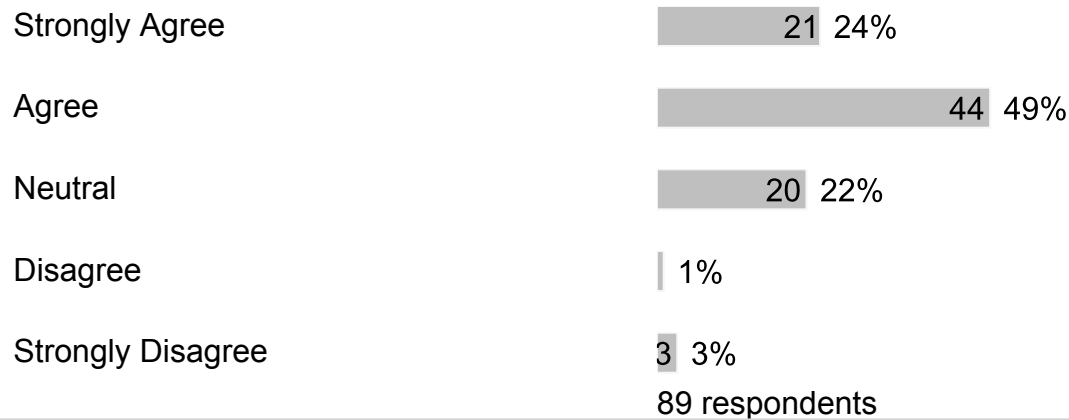
18. The school ensures I receive formal training in the use of student assessment data.



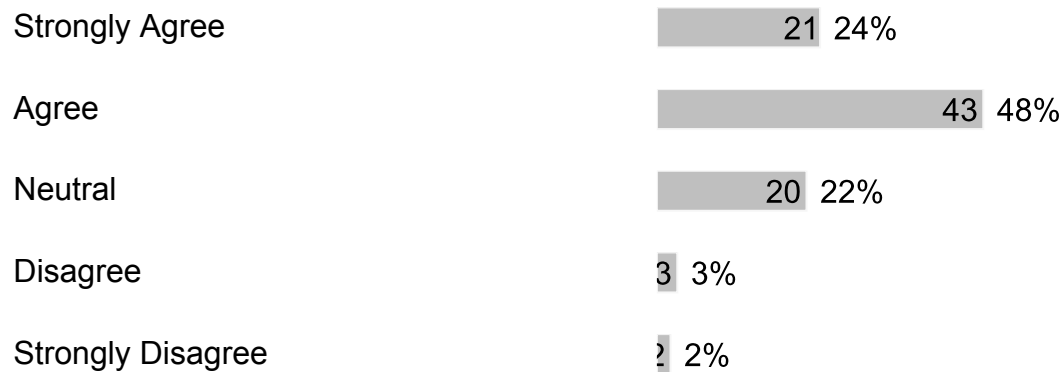
19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

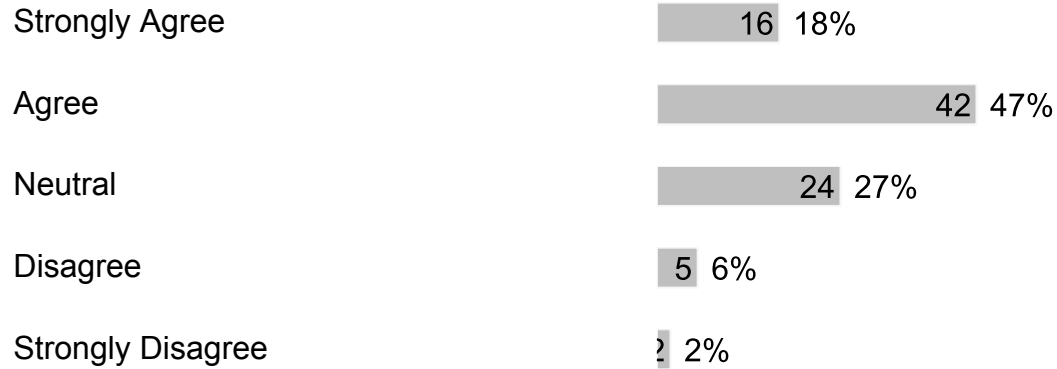


21. I am provided with professional development opportunities that are relevant to my role.



89 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.



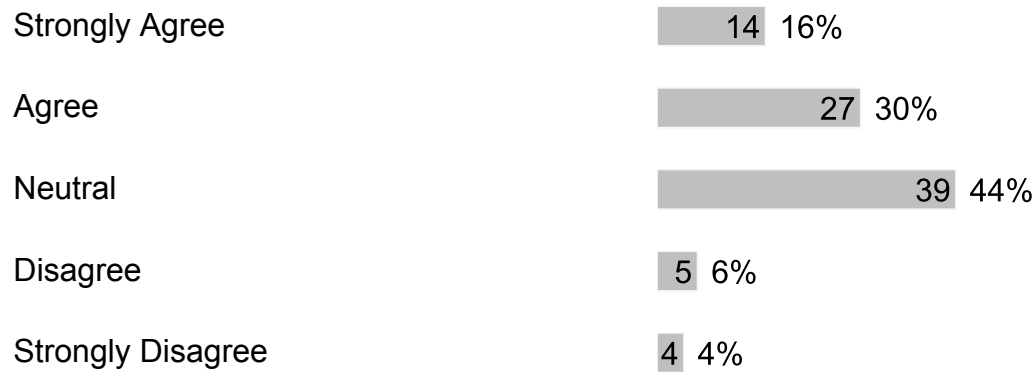
89 respondents

23. I feel confident in my classroom management strategies.



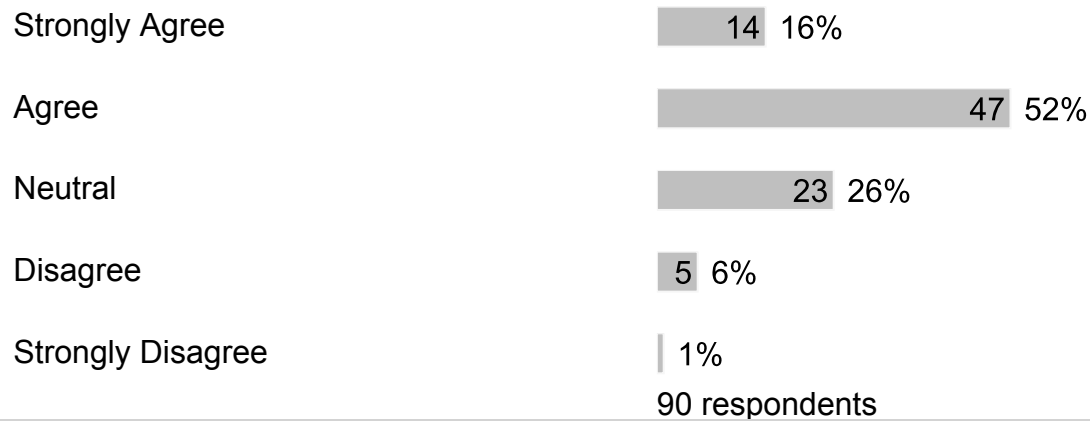
89 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

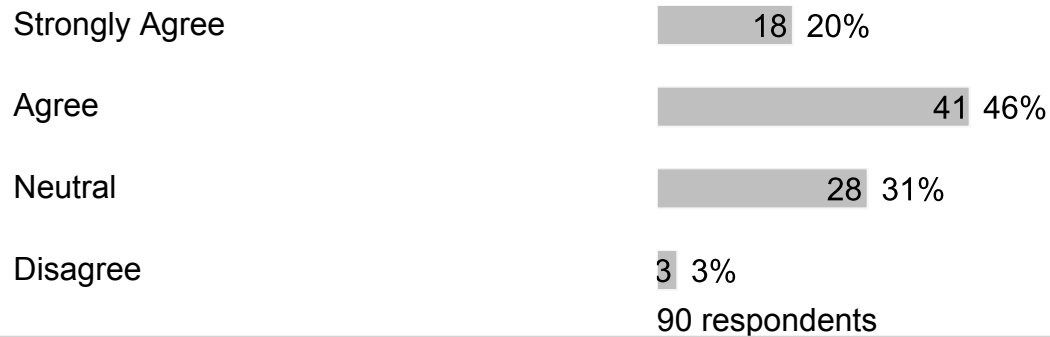


89 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



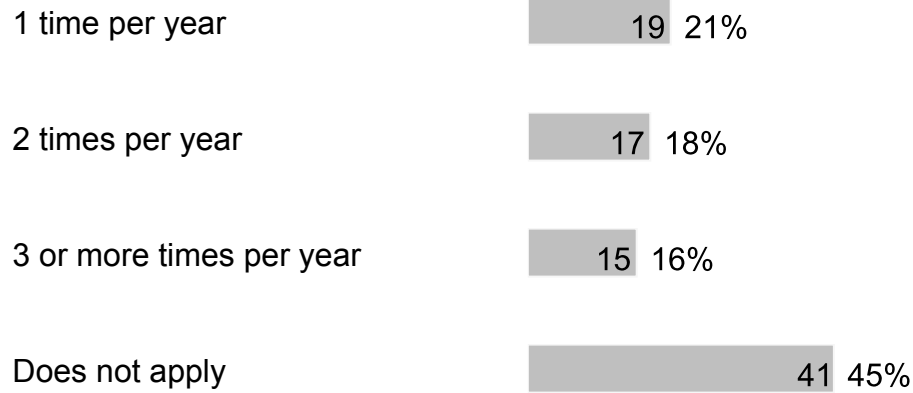
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.

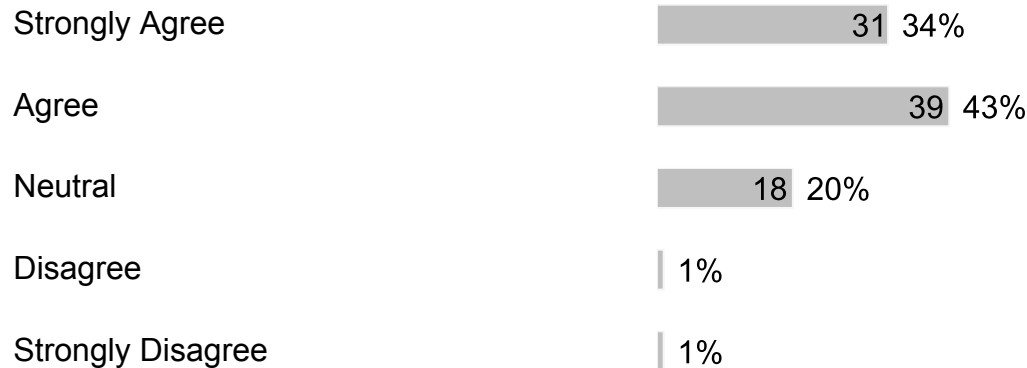


28. I schedule conferences to share student learning progress with families.



92 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



90 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Strongly Disagree 6 7%
91 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 10 11%
Agree 27 30%
Neutral 44 49%
Disagree 6 7%
Strongly Disagree 3 3%
90 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 20 22%
Agree 39 42%
Neutral 27 29%
Disagree 4 4%
Strongly Disagree 2 2%
92 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 20 22%
Agree 38 42%
Neutral 29 32%

Disagree 2 2%

Strongly Disagree 2 2%

91 respondents

34. I am accessible via (check all that apply):

Emails 90 98%

Texts 51 55%

Phone calls 63 68%

Personal visits 45 49%

92 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 20 22%

Agree 25 27%

Neutral 33 36%

Disagree 6 7%

Strongly Disagree 8 9%

92 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report