

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/25/2025



surveys

Custom Survey

1 survey(s) 111 response(s)

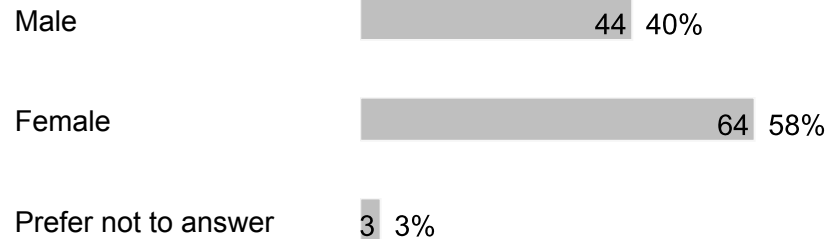
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

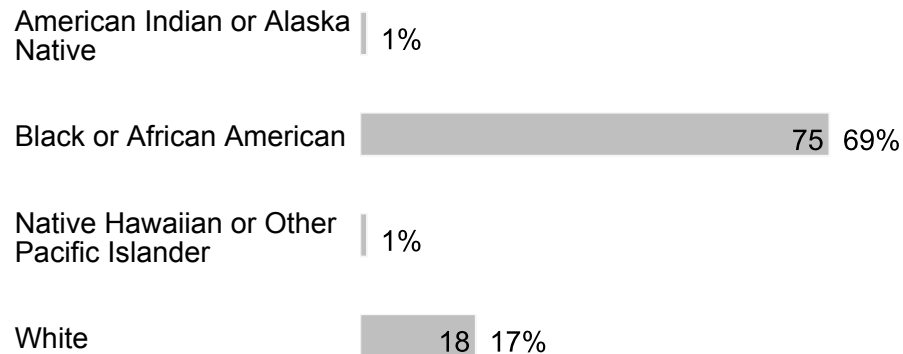
Number of Responses | Percentages of Total Responses

1. Gender



111 respondents

2. Race



Other 13 12%

108 respondents

3. Ethnicity

Hispanic 25 24%

Non-Hispanic or Latino 64 62%

Prefer not to answer 14 14%

103 respondents

4. Grade

Grade 1 2 2%

Grade 6 39 36%

Grade 7 23 21%

Grade 8 43 39%

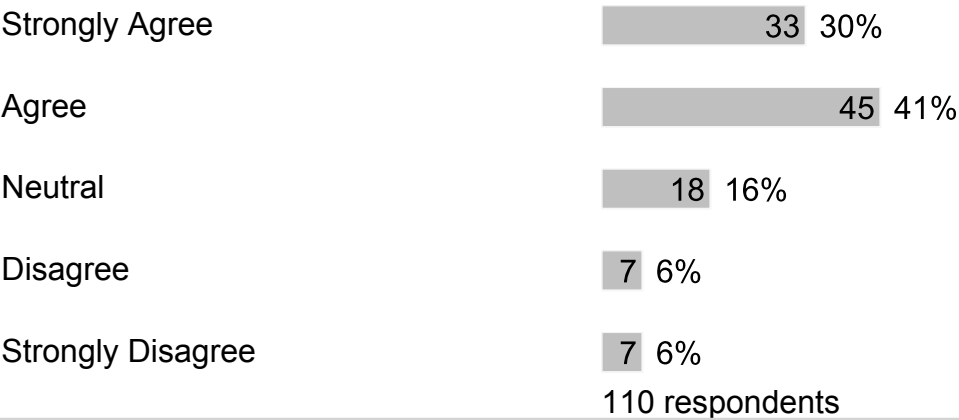
Grade 9 1 1%

Grade 11 1 1%

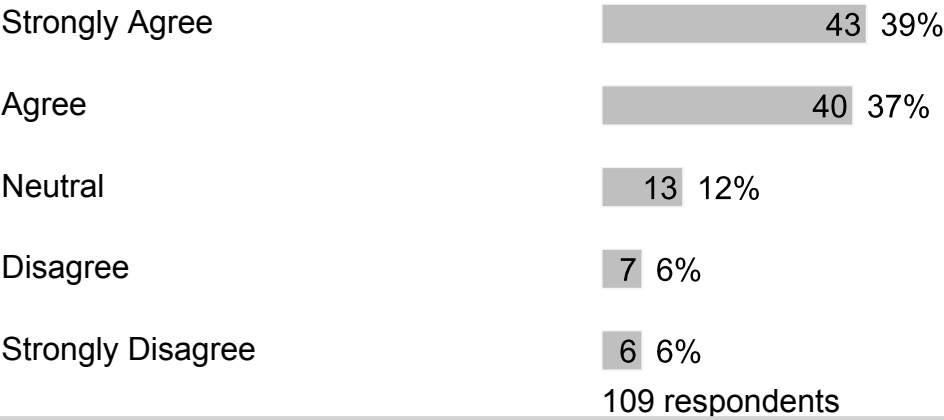
109 respondents

C. Section 2

1. My child feels safe at school.



2. My child’s school is clean and well-maintained.



3. I would recommend my child’s school to my friends and/or family.



Disagree 14 13%

Strongly Disagree 8 7%

110 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 10 9%

Agree 23 21%

Neutral 18 16%

Disagree 21 19%

Strongly Disagree 38 35%

110 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 14 13%

Agree 21 19%

Neutral 15 14%

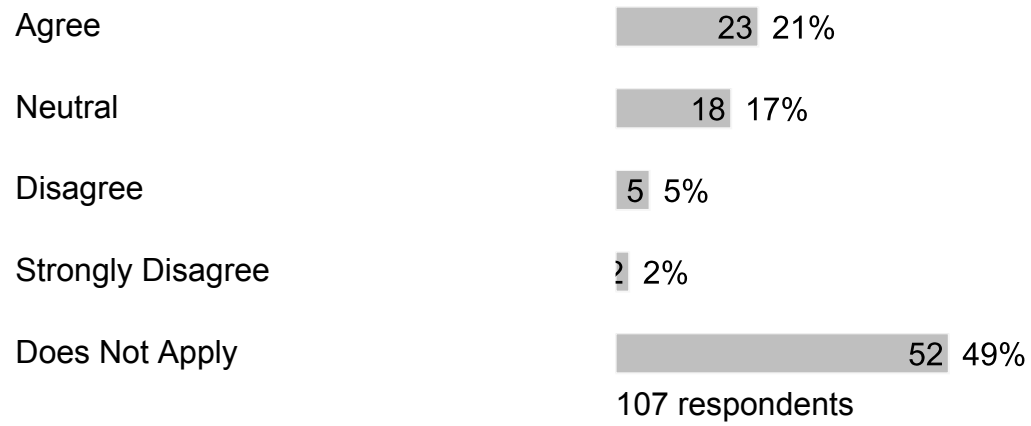
Disagree 4 4%

Does Not Apply 54 50%

108 respondents

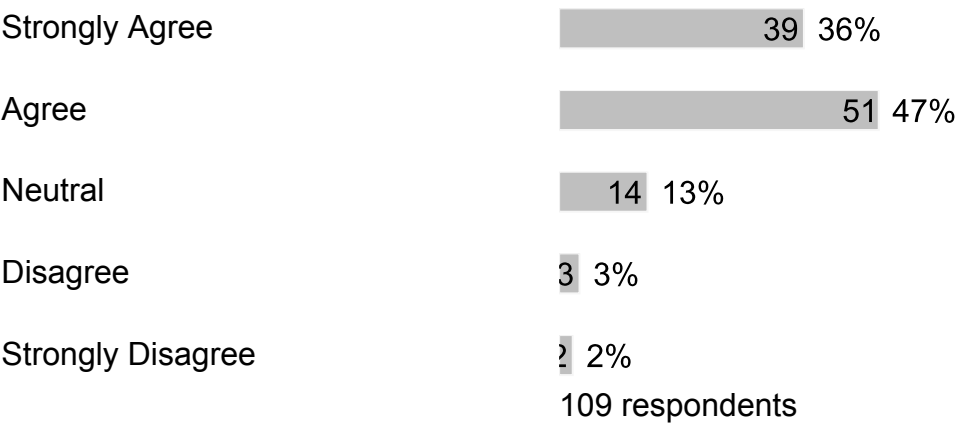
6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 7 7%



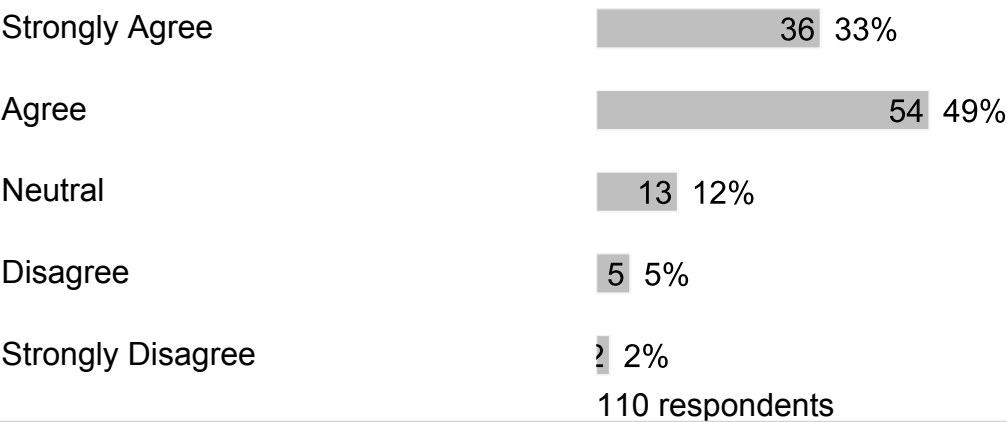
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

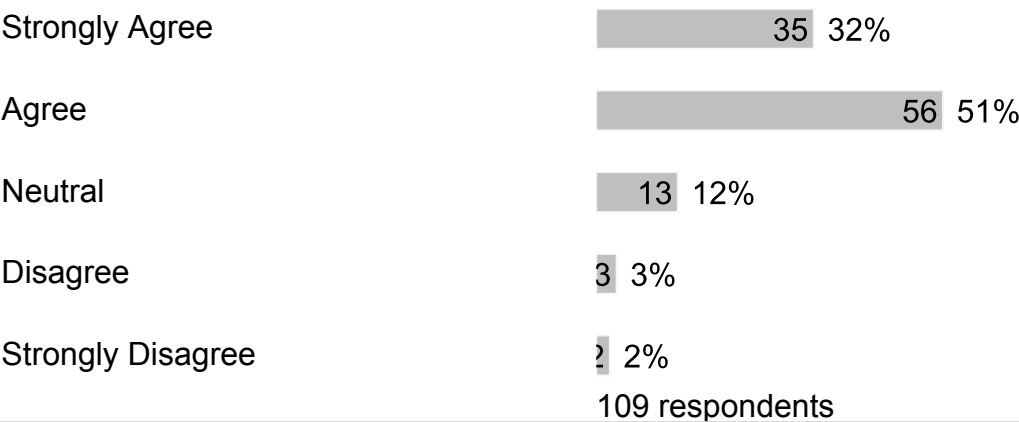


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



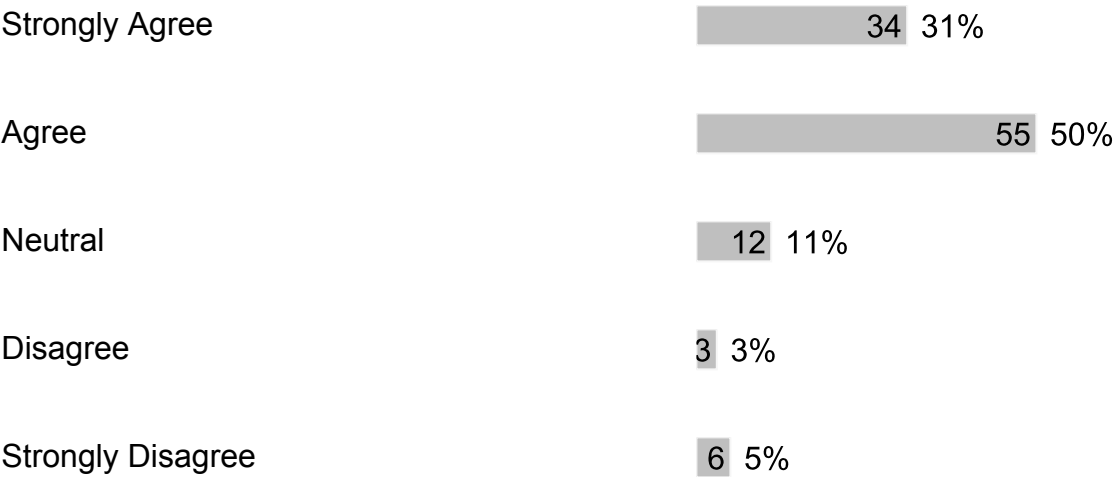
3. At school, my child has up-to-date computers and other technology to learn.



Neutral	14	13%
Disagree	3	3%
Strongly Disagree	3	3%
108 respondents		

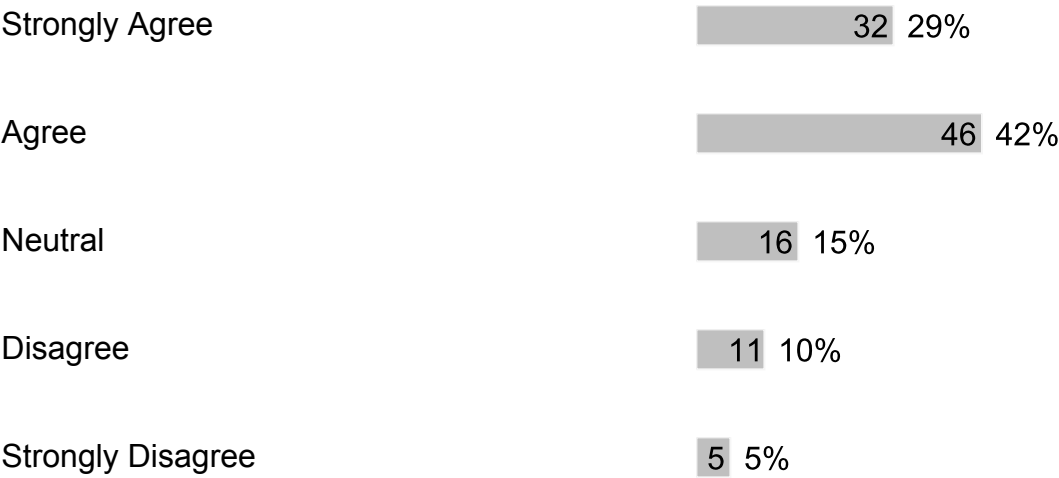
F. Section 5

1. If my child has a problem, they know who they can go to for help.



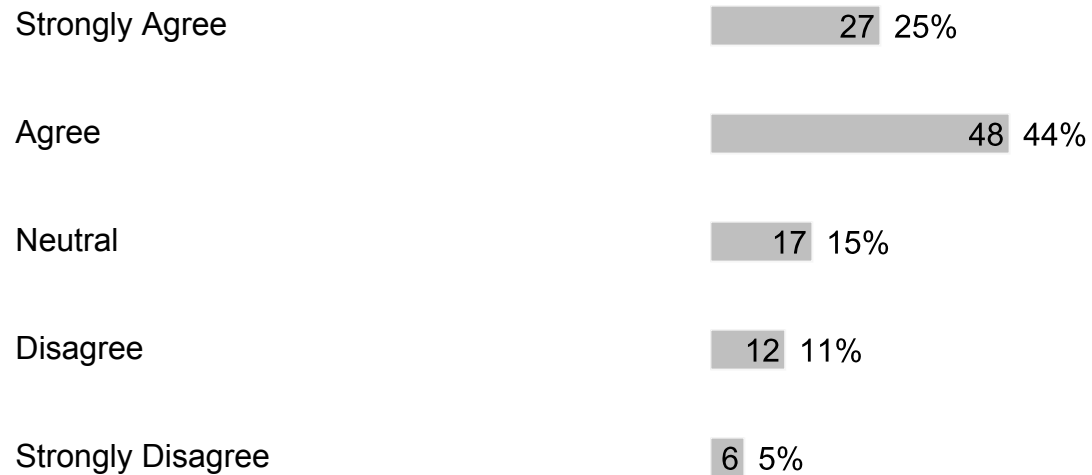
110 respondents

2. My child likes going to school.



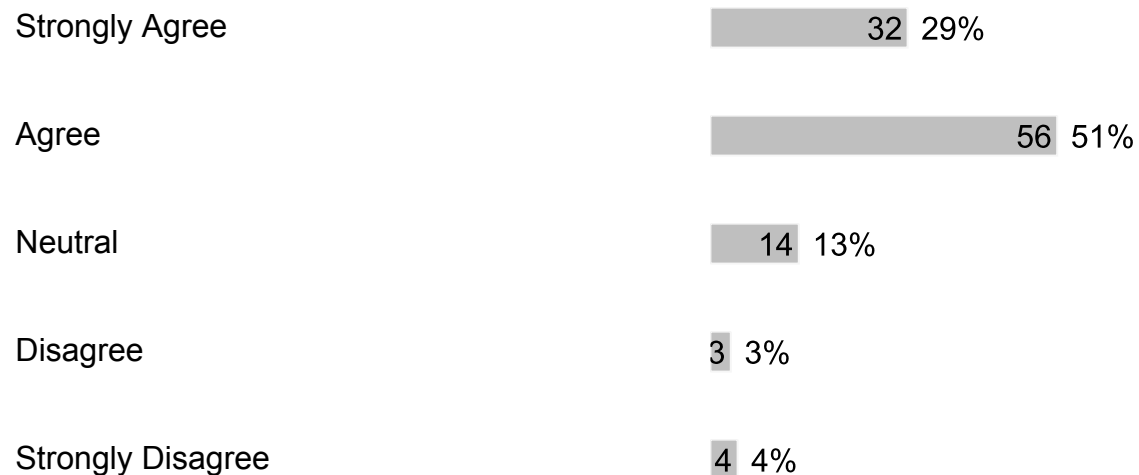
110 respondents

3. I would recommend my child's school to my friends and/or family.



110 respondents

4. Our school treats students with value, respect and compassion.



109 respondents

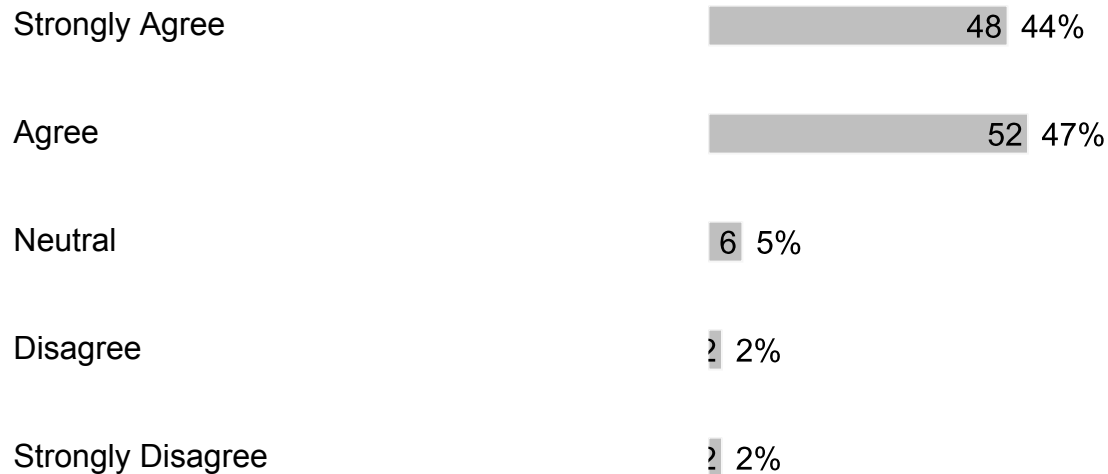
5. The office staff is helpful and made me feel valued as a parent/guardian.





109 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



110 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral 7 6%

Disagree 2 2%

Strongly Disagree 2 2%

108 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 81 80%

College and/or Career Planning 34 34%

Family Counseling 48 48%

Athletics 75 74%

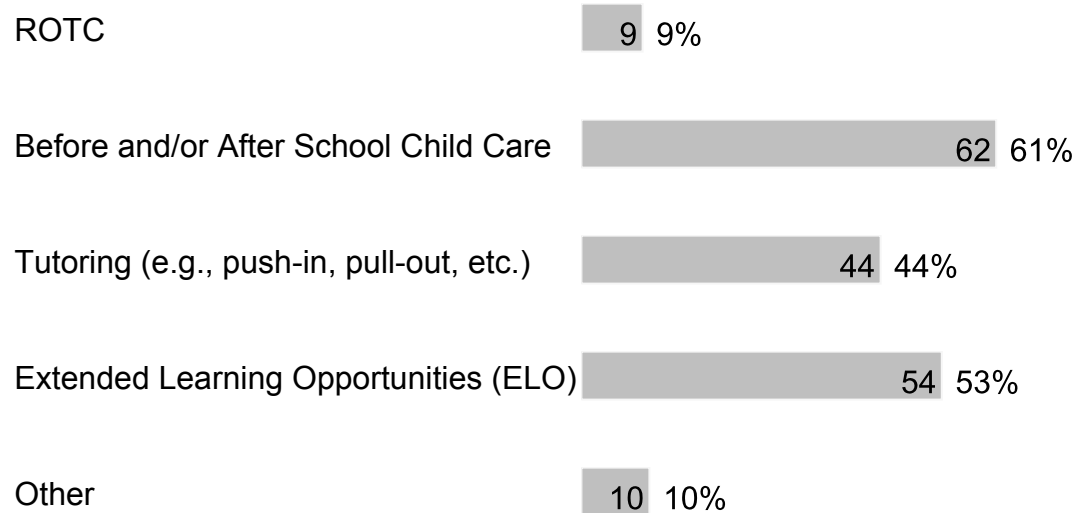
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 35 35%

Performing Arts 25 25%

Mentoring 43 43%

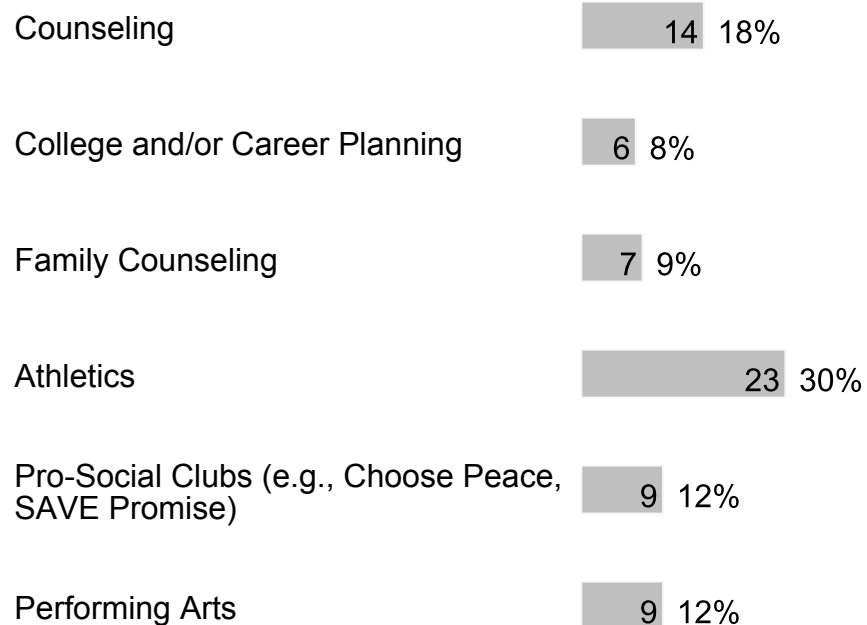
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 53 52%

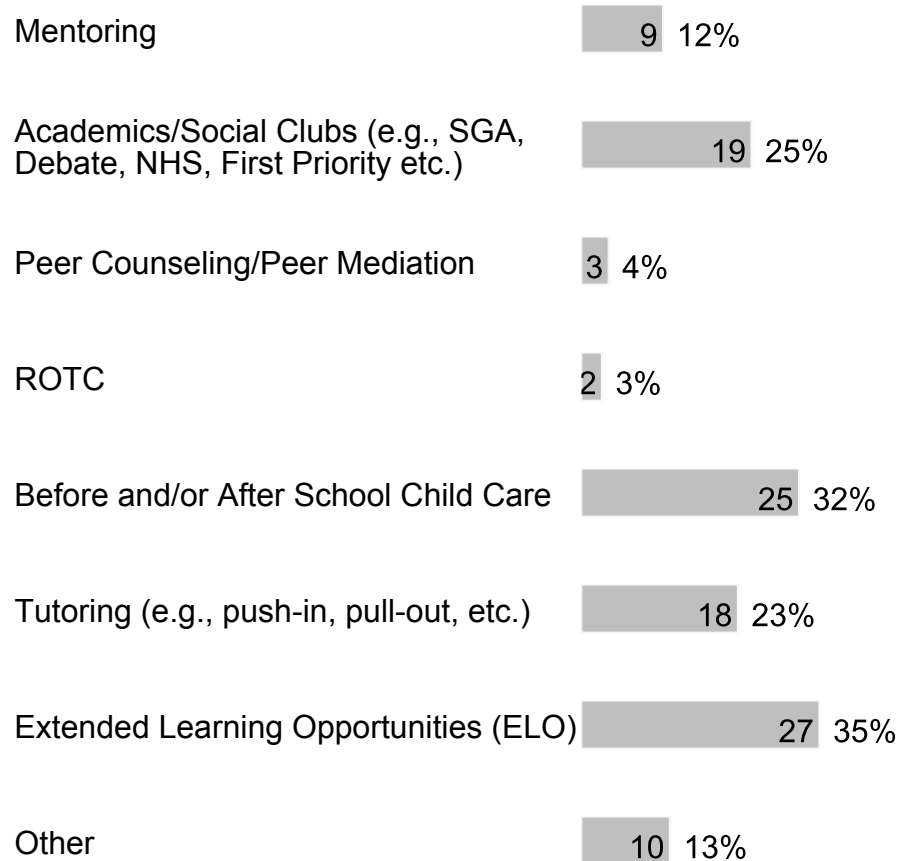
Peer Counseling/Peer Mediation 24 24%



101 respondents

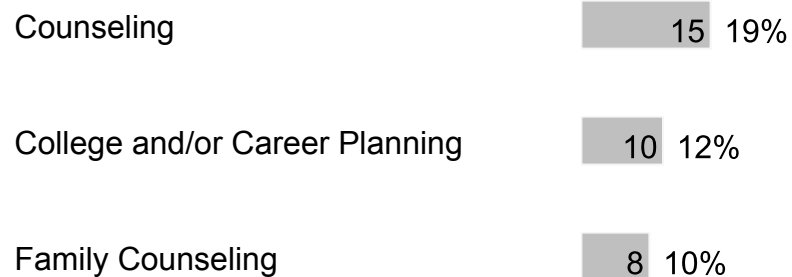
9. At our school, my child participates in the following programs/services (check all that apply):

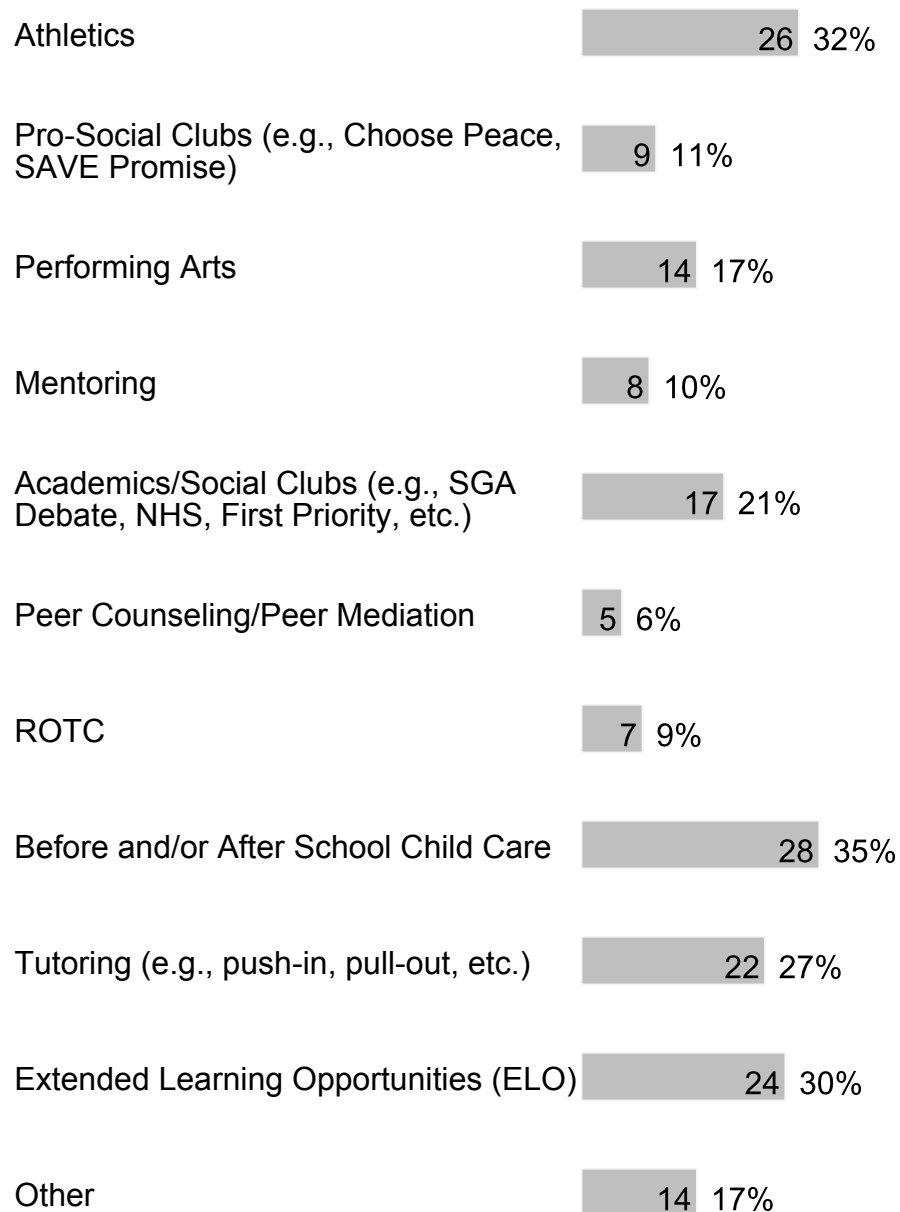




77 respondents

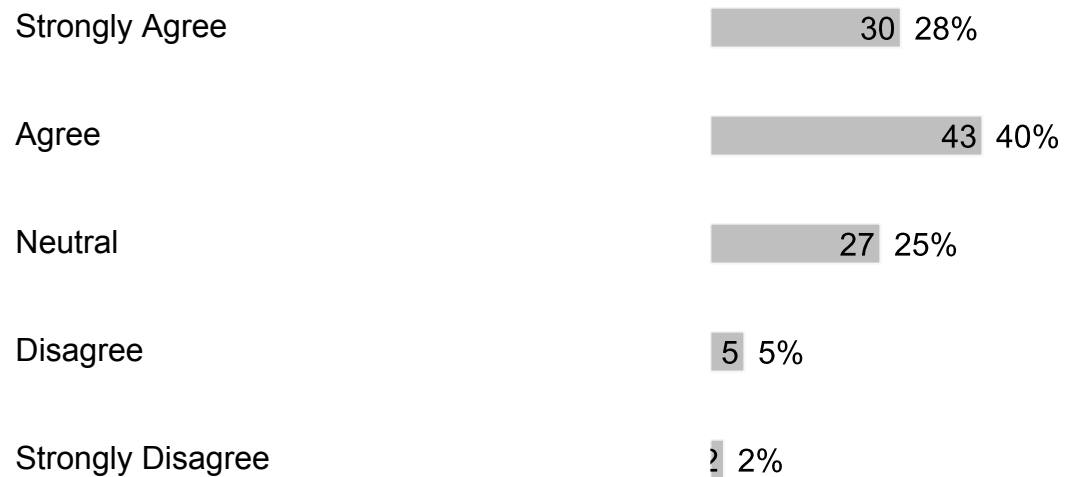
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





81 respondents

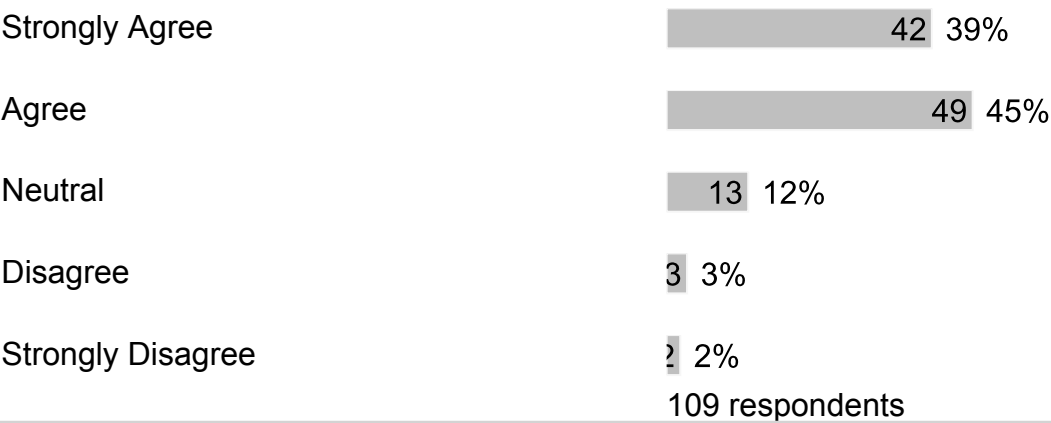
11. Our school has a family resource center and/or a staff member assigned to work with families.



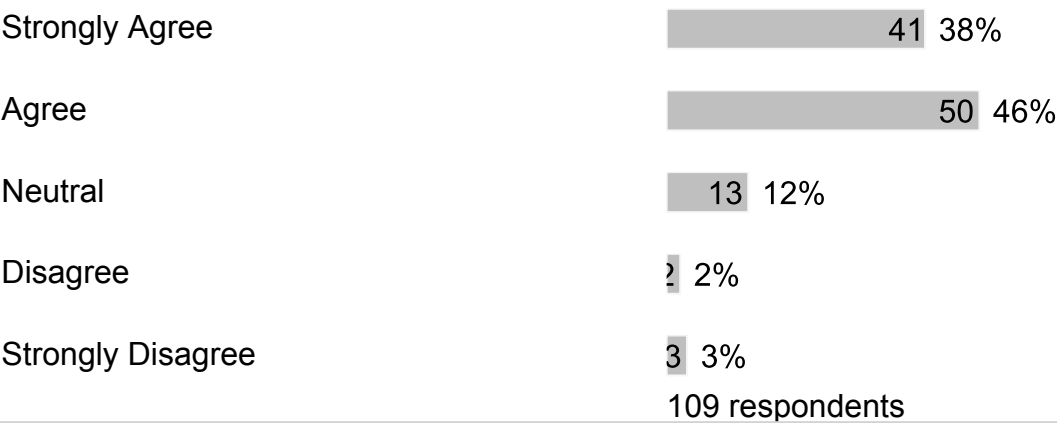
107 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 2 2%

Strongly Disagree 2 2%

106 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 42 39%

Agree 48 45%

Neutral 11 10%

Disagree 4 4%

Strongly Disagree 2 2%

107 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 36 34%

Agree 47 44%

Neutral 13 12%

Disagree 8 7%

Strongly Disagree 3 3%

107 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 36 33%

Agree 53 49%

Neutral	14	13%
Disagree	4	4%
Strongly Disagree	2	2%

109 respondents

7. Our school has high expectations for students.

Strongly Agree	38	35%
Agree	50	46%
Neutral	16	15%
Disagree	3	3%
Strongly Disagree	1	1%

108 respondents

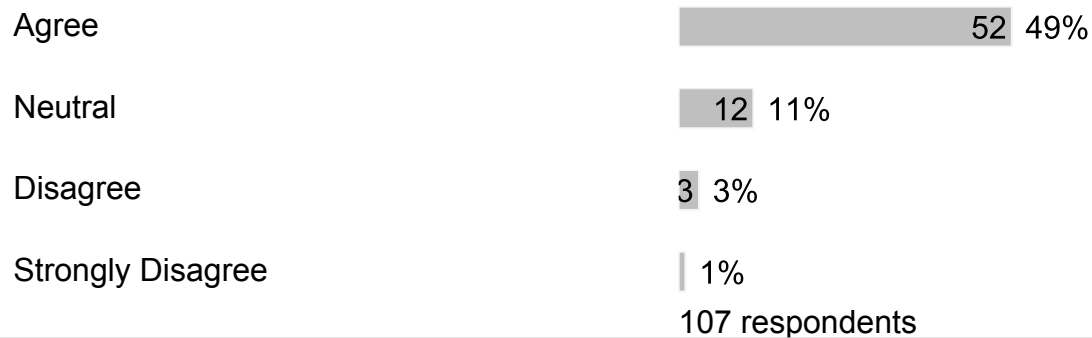
8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree	39	36%
Agree	49	46%
Neutral	11	10%
Disagree	6	6%
Strongly Disagree	2	2%

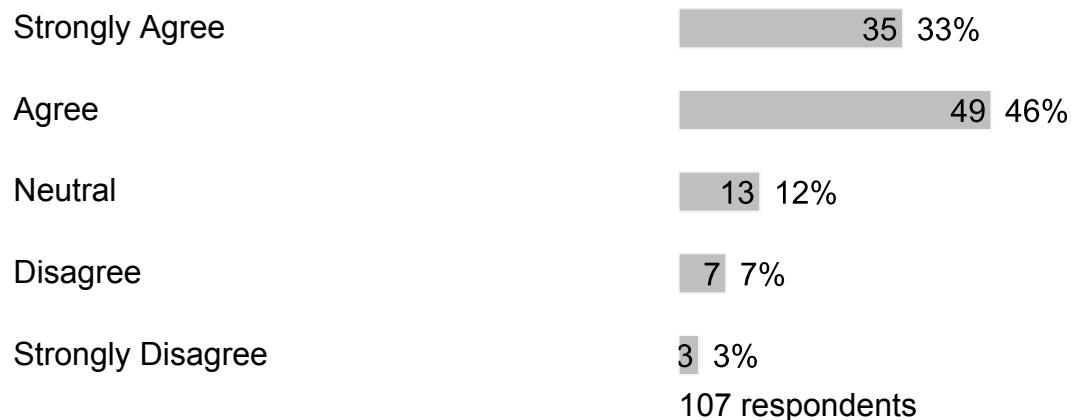
107 respondents

9. My child's teachers give work that challenges my child.

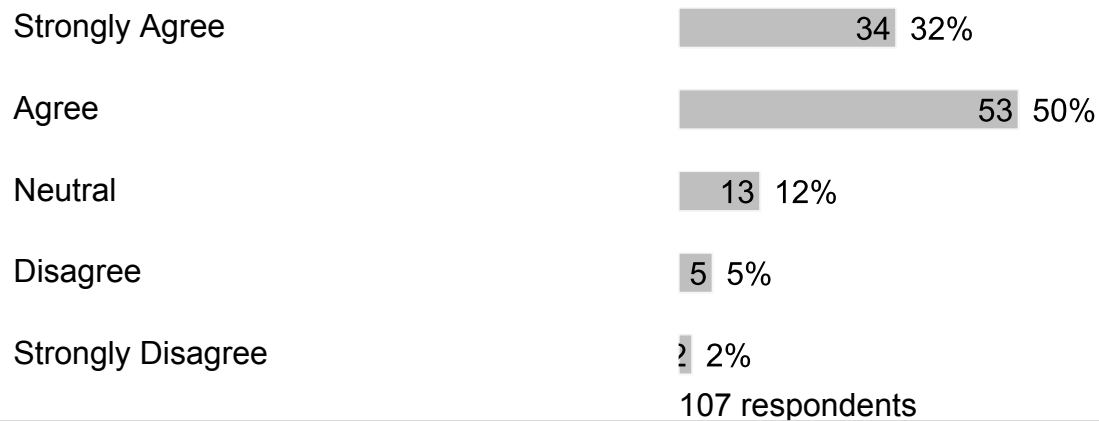
Strongly Agree	39	36%
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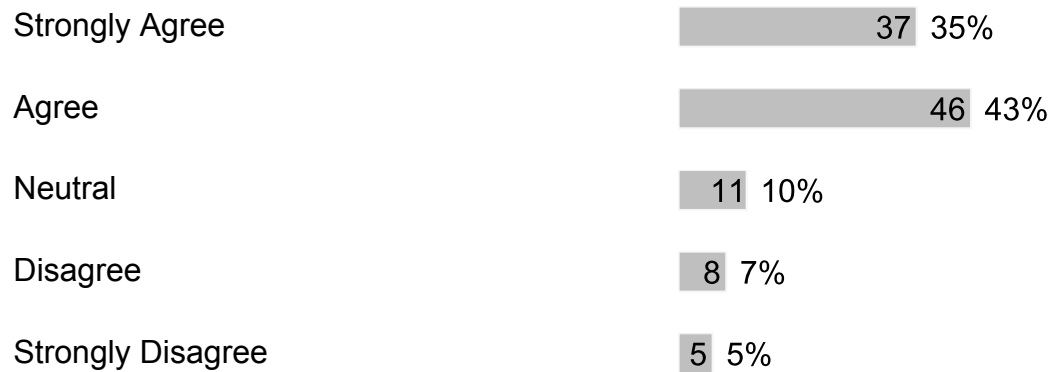
10. My child's teachers work as a team to help my child learn.



11. My child's teachers use a variety of teaching strategies.

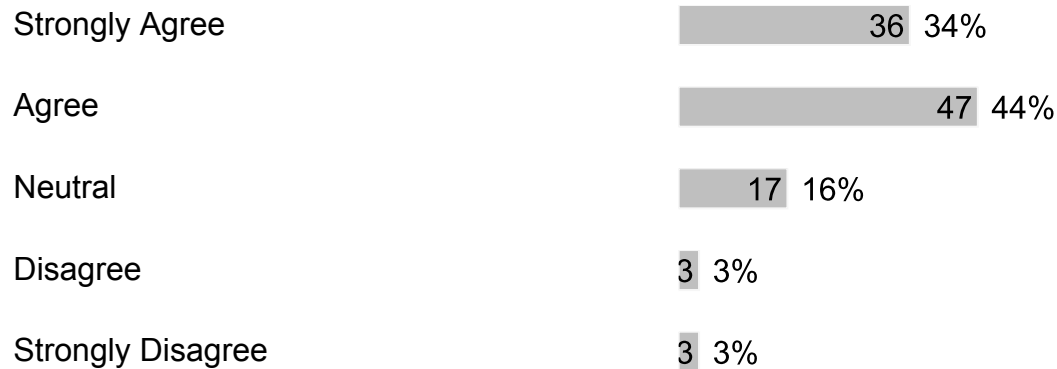


12. My child's teachers adjust the instruction to meet my child's learning needs.



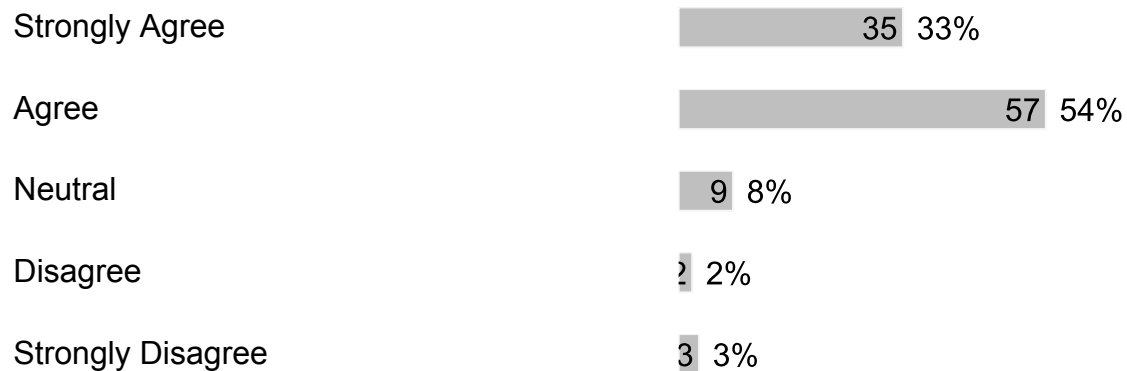
107 respondents

13. My child sees a relationship between what is being taught and everyday life.



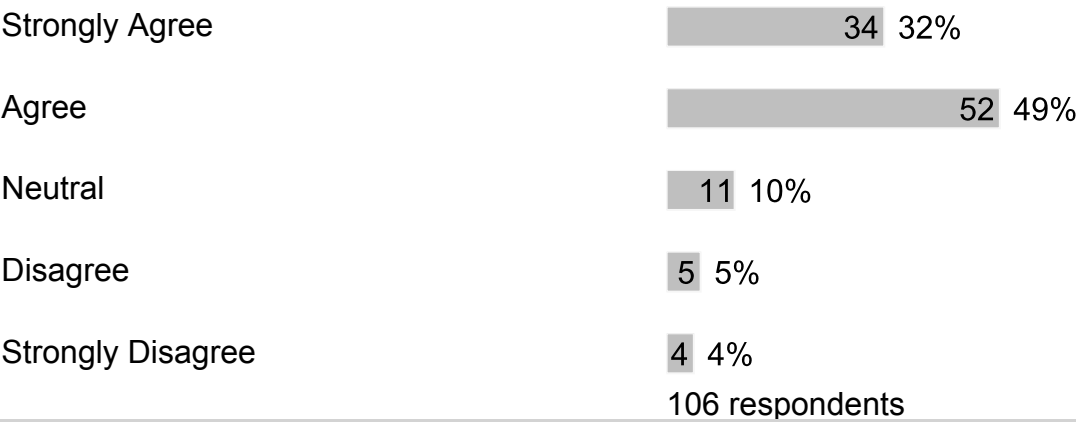
106 respondents

14. Clear learning expectations are set for my child.

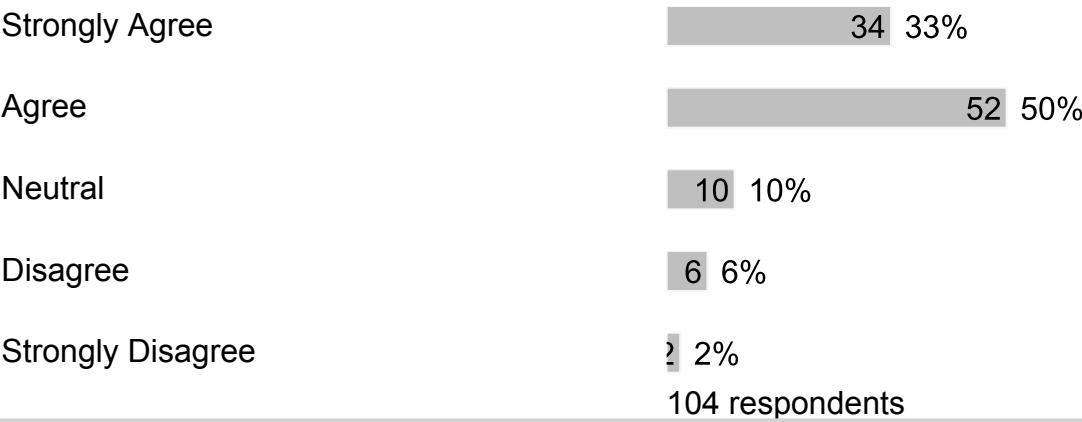


106 respondents

15. My child’s understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



Strongly Disagree 5 5%
105 respondents

18. My child's teachers report on my child's progress in easy to understand language.

Strongly Agree 36 34%
Agree 53 50%
Neutral 12 11%
Disagree 2 2%
Strongly Disagree 4 4%

107 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 34 32%
Agree 45 42%
Neutral 15 14%
Disagree 10 9%
Strongly Disagree 3 3%

107 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 36 34%
Agree 45 42%
Neutral 16 15%

Disagree	4	4%
Strongly Disagree	6	6%
107 respondents		

21. Families are encouraged to volunteer.

Strongly Agree	35	33%
Agree	46	43%
Neutral	15	14%
Disagree	8	7%
Strongly Disagree	3	3%
107 respondents		

22. Families are given the opportunity to participate on school committees.

Strongly Agree	37	34%
Agree	47	44%
Neutral	17	16%
Disagree	5	5%
Strongly Disagree	2	2%
108 respondents		

23. I am well-informed of the school's goals and activities.

Strongly Agree	34	31%
Agree	55	51%

Neutral 12 11%

Disagree 5 5%

Strongly Disagree 2 2%

108 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 32 30%

Agree 51 48%

Neutral 16 15%

Disagree 6 6%

Strongly Disagree 1 1%

106 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 34 31%

Agree 48 44%

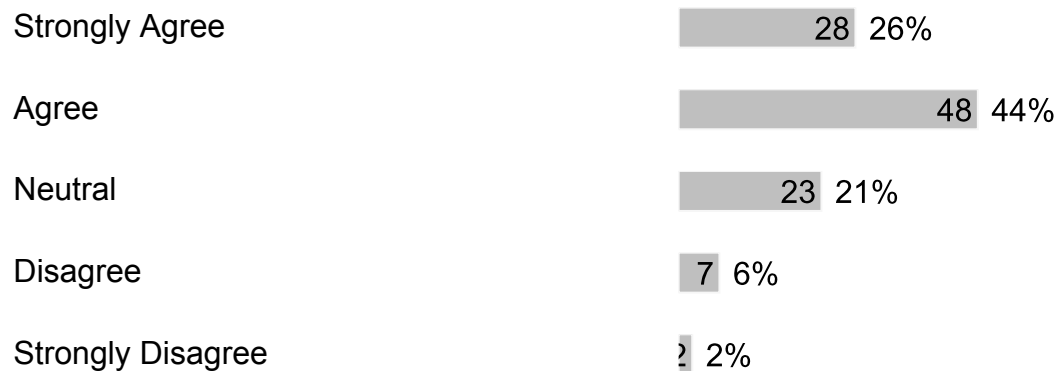
Neutral 19 18%

Disagree 6 6%

Strongly Disagree 1 1%

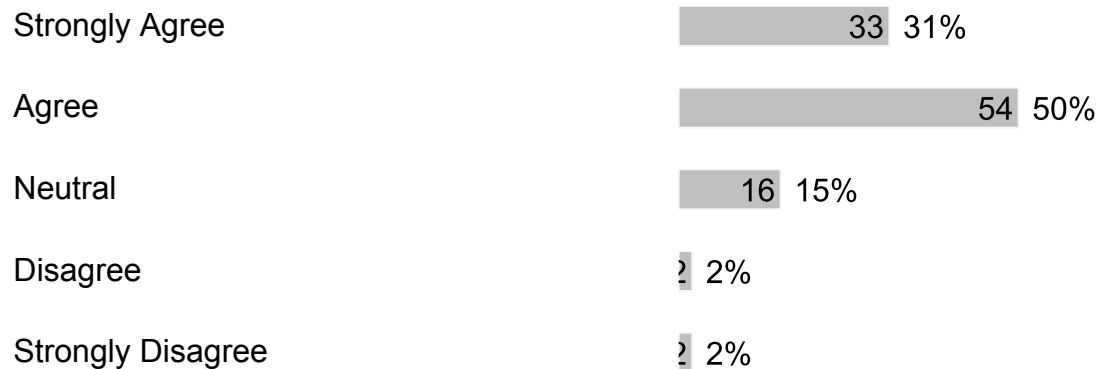
108 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



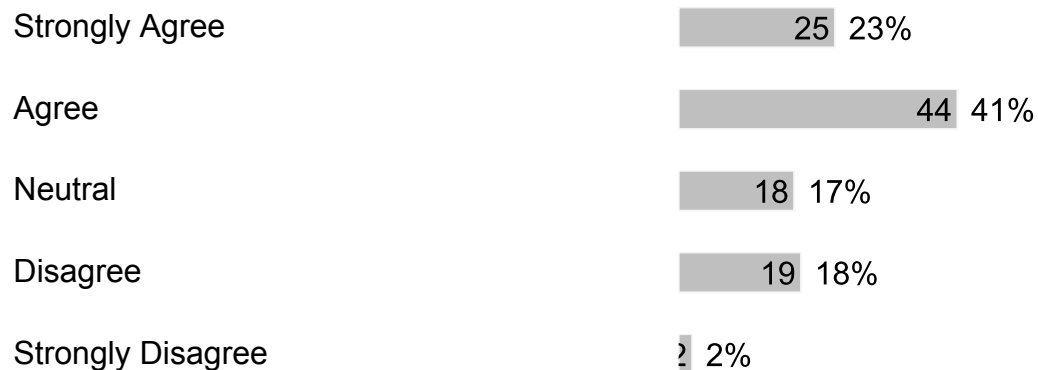
108 respondents

27. Our school communicates information in ways that are easy for families to understand.



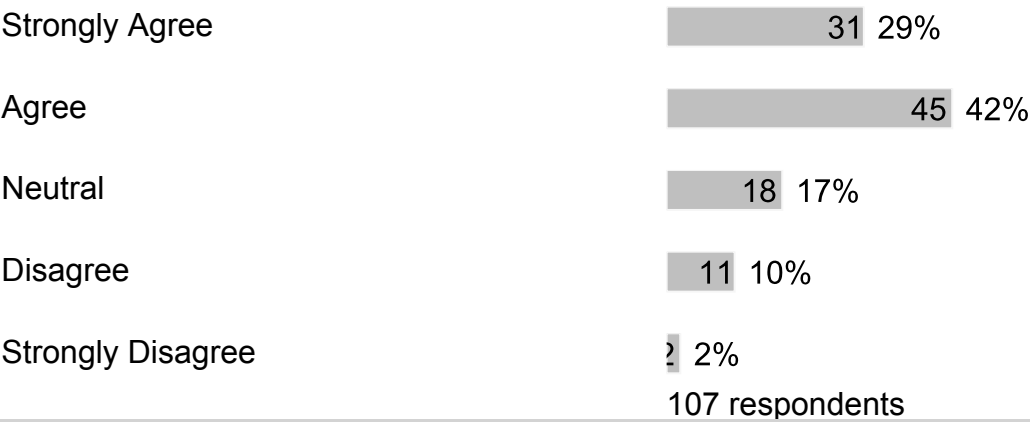
107 respondents

28. Teachers regularly post information online or send home a newsletter.

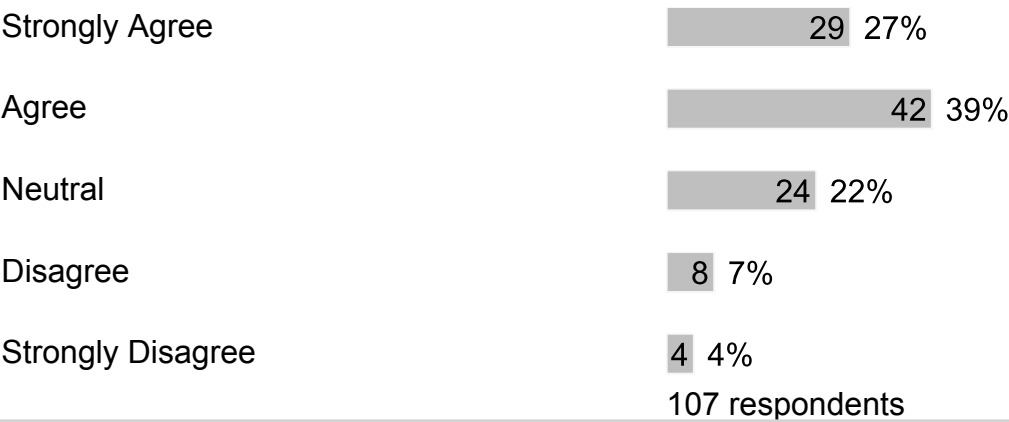


108 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Strongly Disagree

4 4%

107 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report