

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 08/22/2025



surveys



# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/22/2025

Custom Survey

1 survey(s) 88 response(s)

## Report Filters

**School:**  
N/A

**Ethnicity:**  
N/A

**Experience:**  
N/A

**Gender:**  
N/A

**Role:**  
N/A

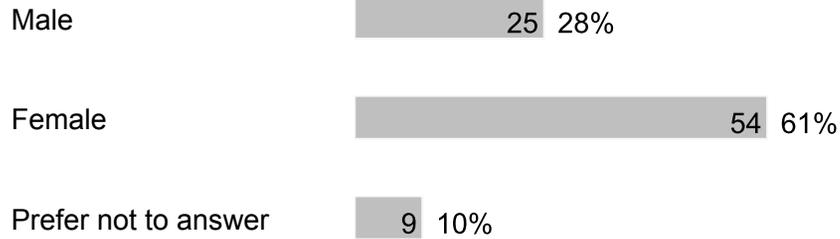
**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

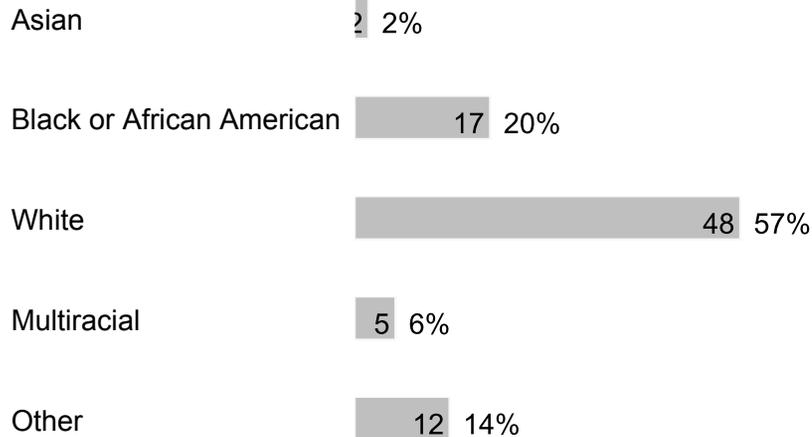
Number of Responses | Percentages of Total Responses

#### 1. Gender



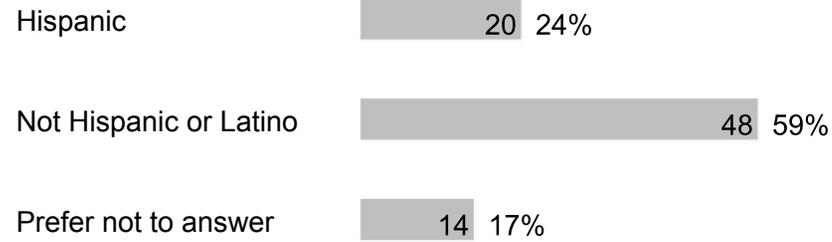
88 respondents

#### 2. Ethnicity



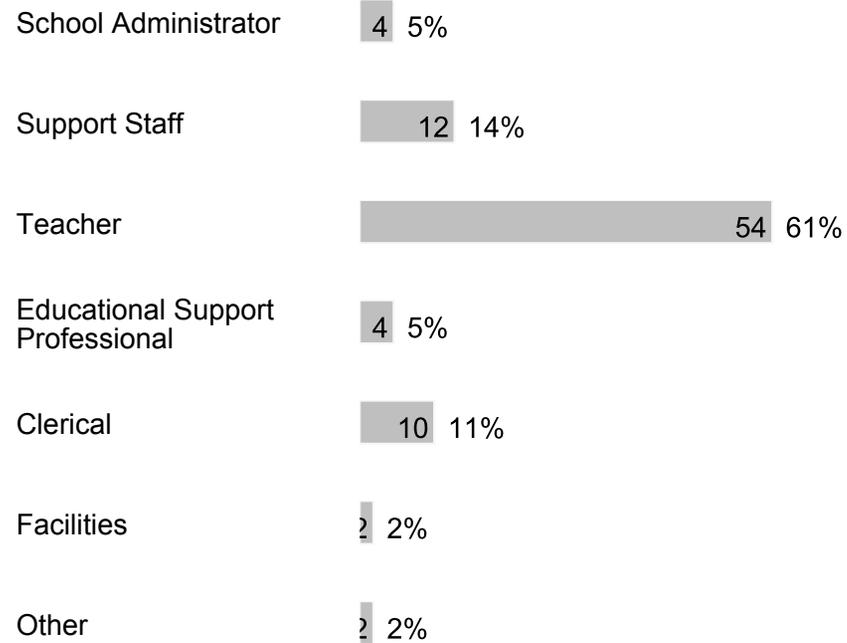
84 respondents

### 3. Ethnicity



82 respondents

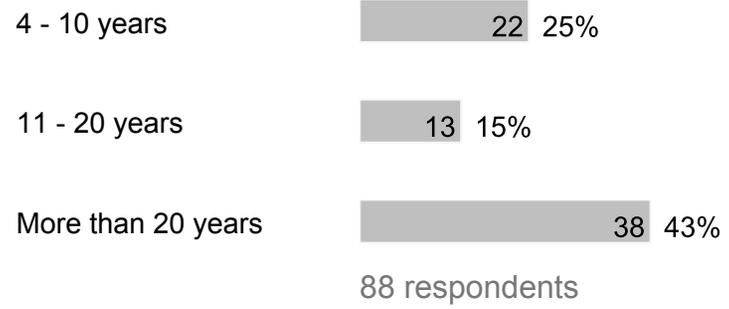
### 4. Role



88 respondents

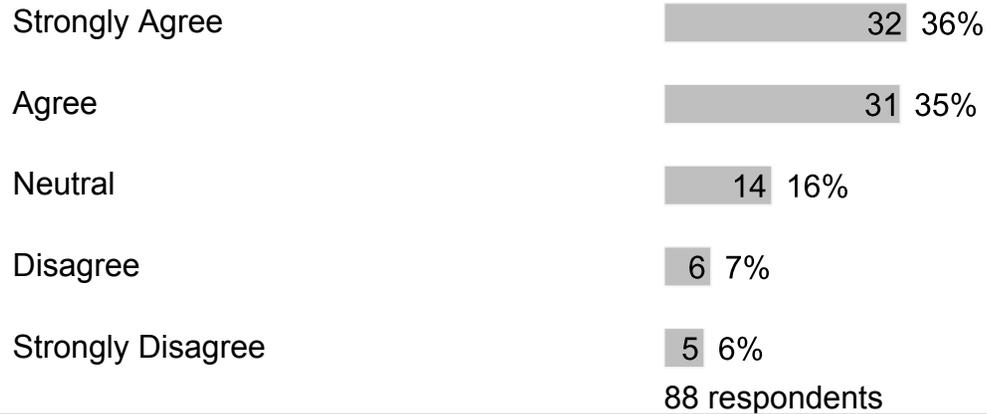
### 5. Experience





## C. Section 2

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





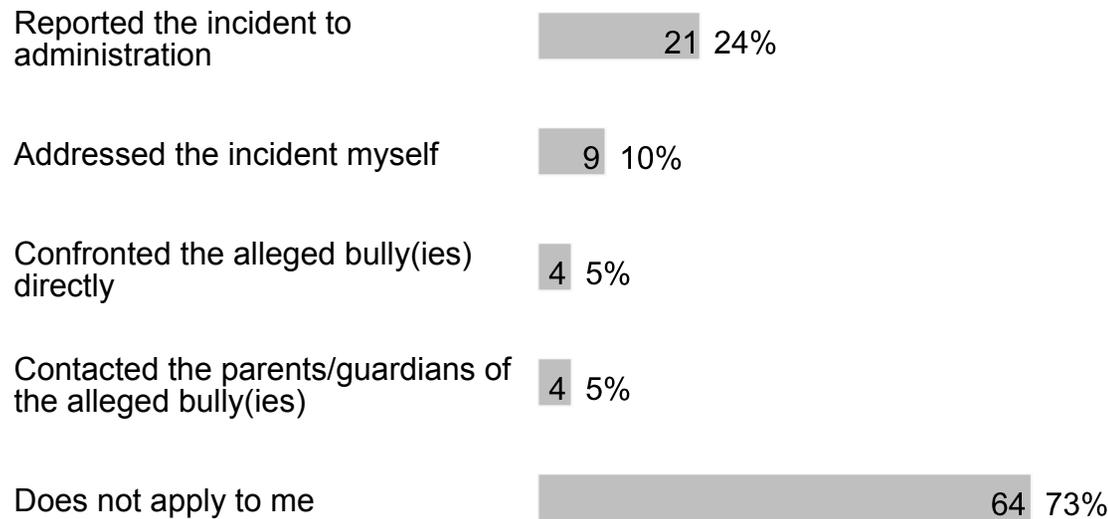
88 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



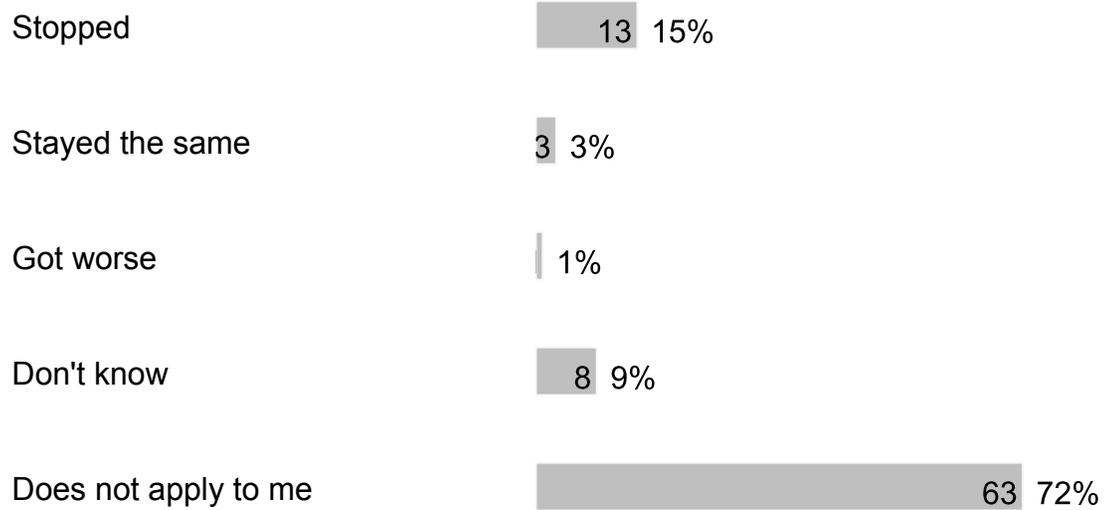
88 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



88 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



88 respondents

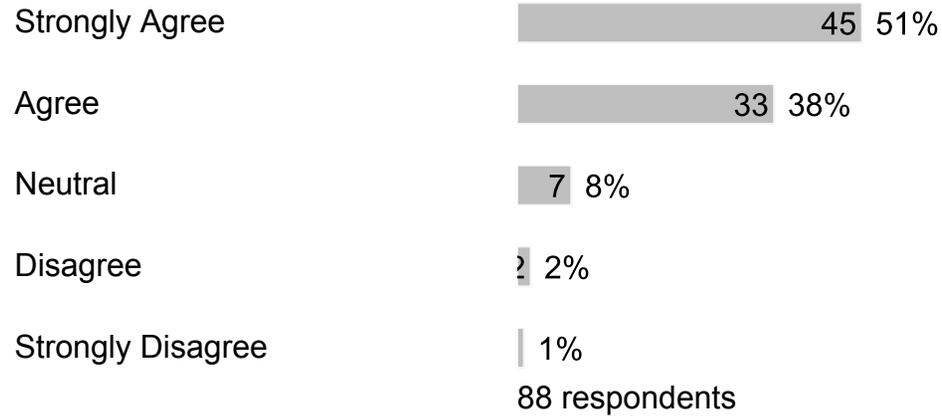
**7. In my school, rules are applied equally to students.**



87 respondents

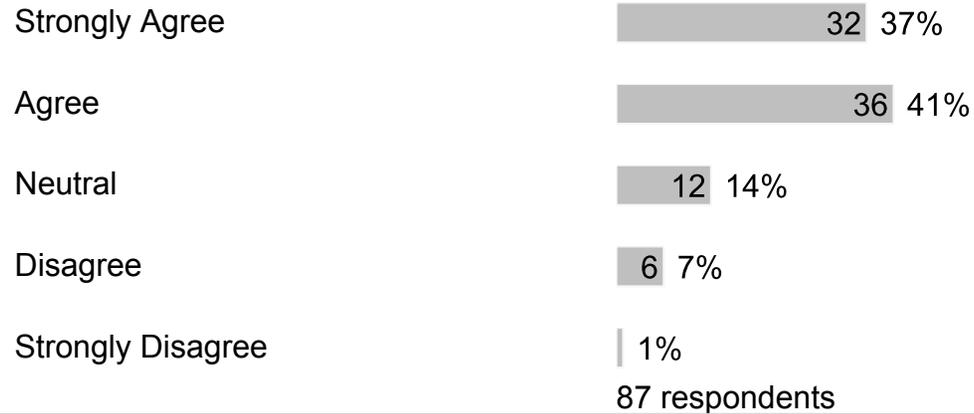
## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

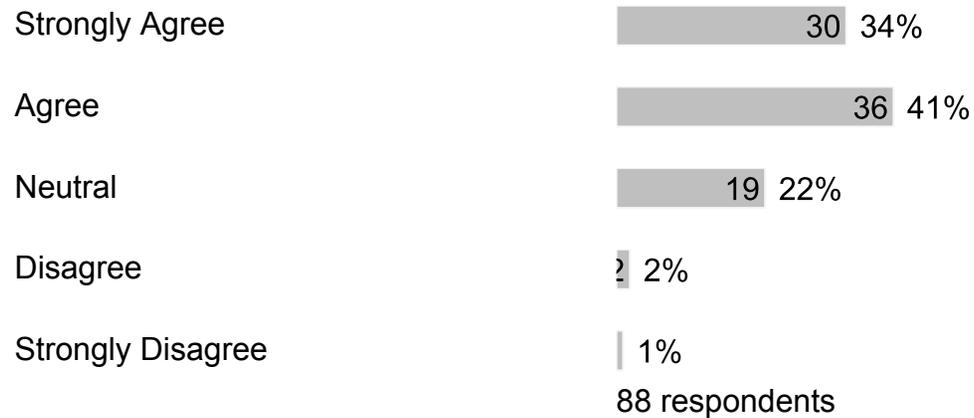


## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

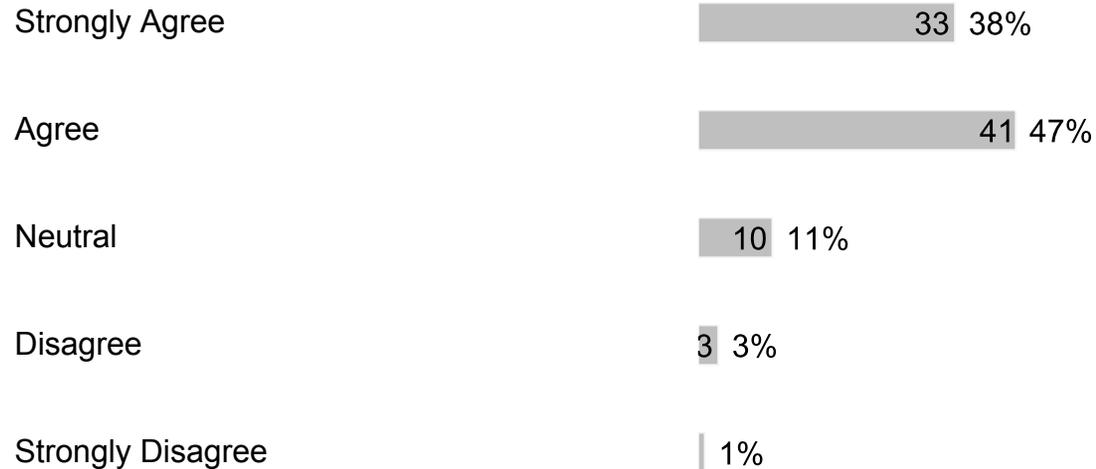


2. Teachers in our school use a variety of technology as instructional resources.



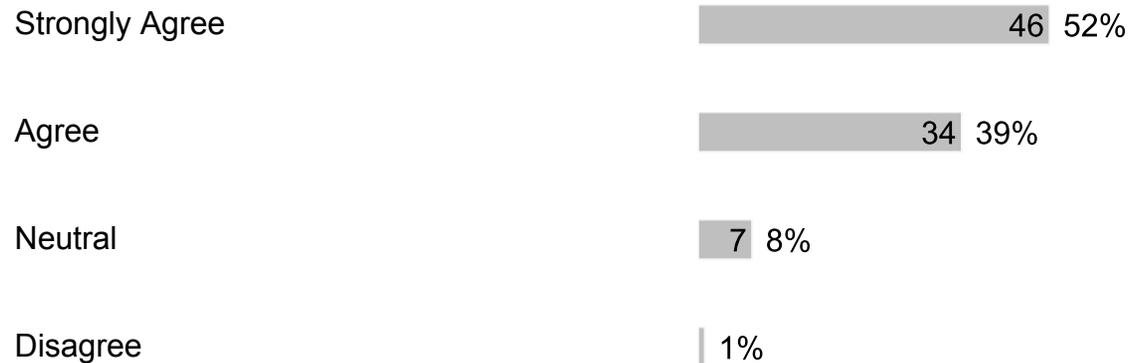
## F. Section 5

1. If students have a problem, they know who they can go to for help.



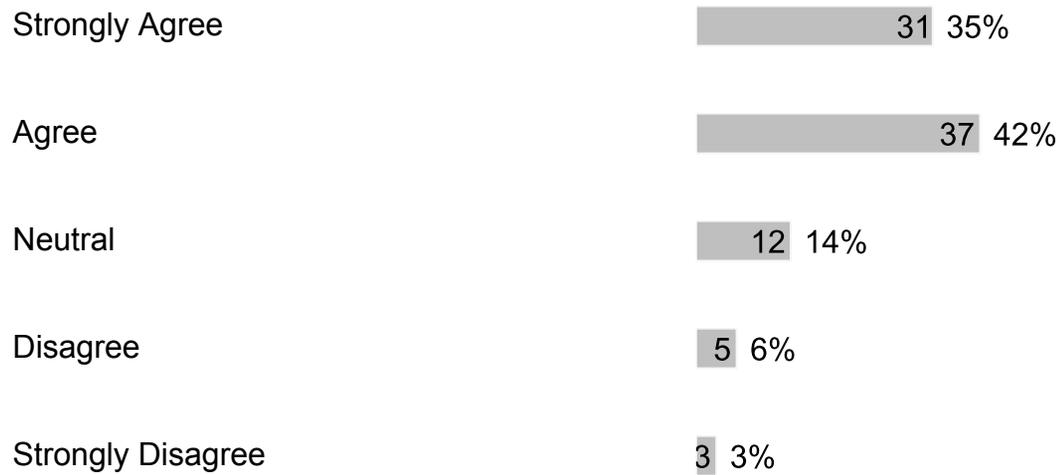
88 respondents

2. If students have a problem, they can come to me for help.



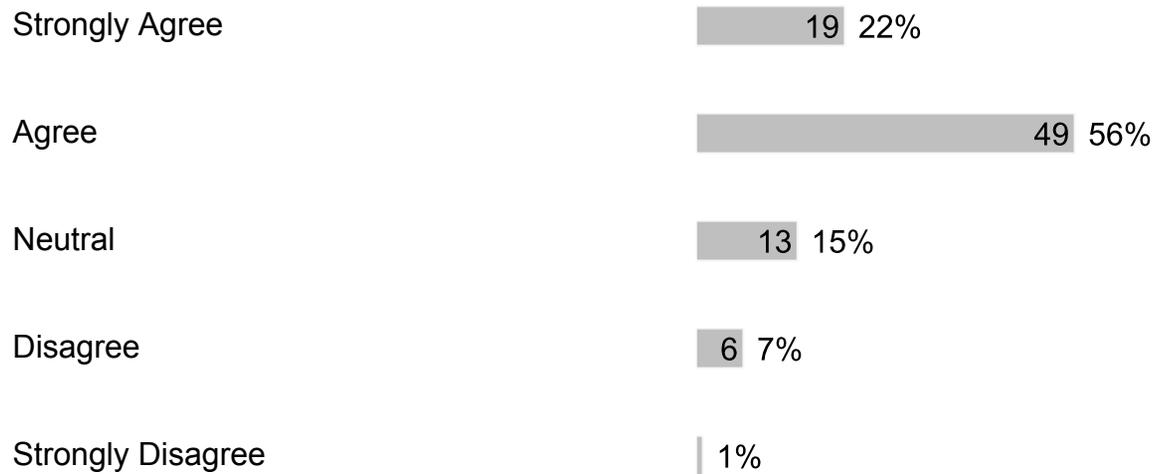
88 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



88 respondents

**4. In my school, adults treat students with respect.**



88 respondents

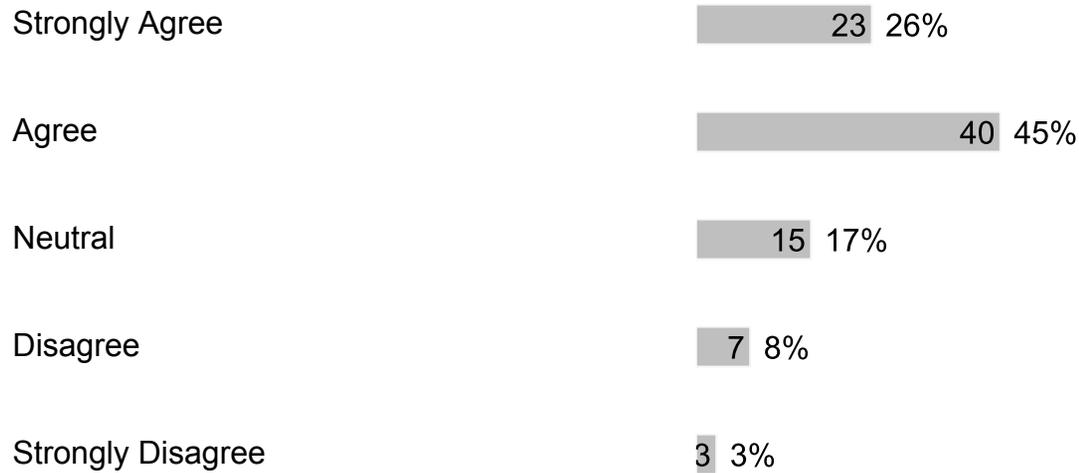
**5. In my school, students treat adults with respect.**





88 respondents

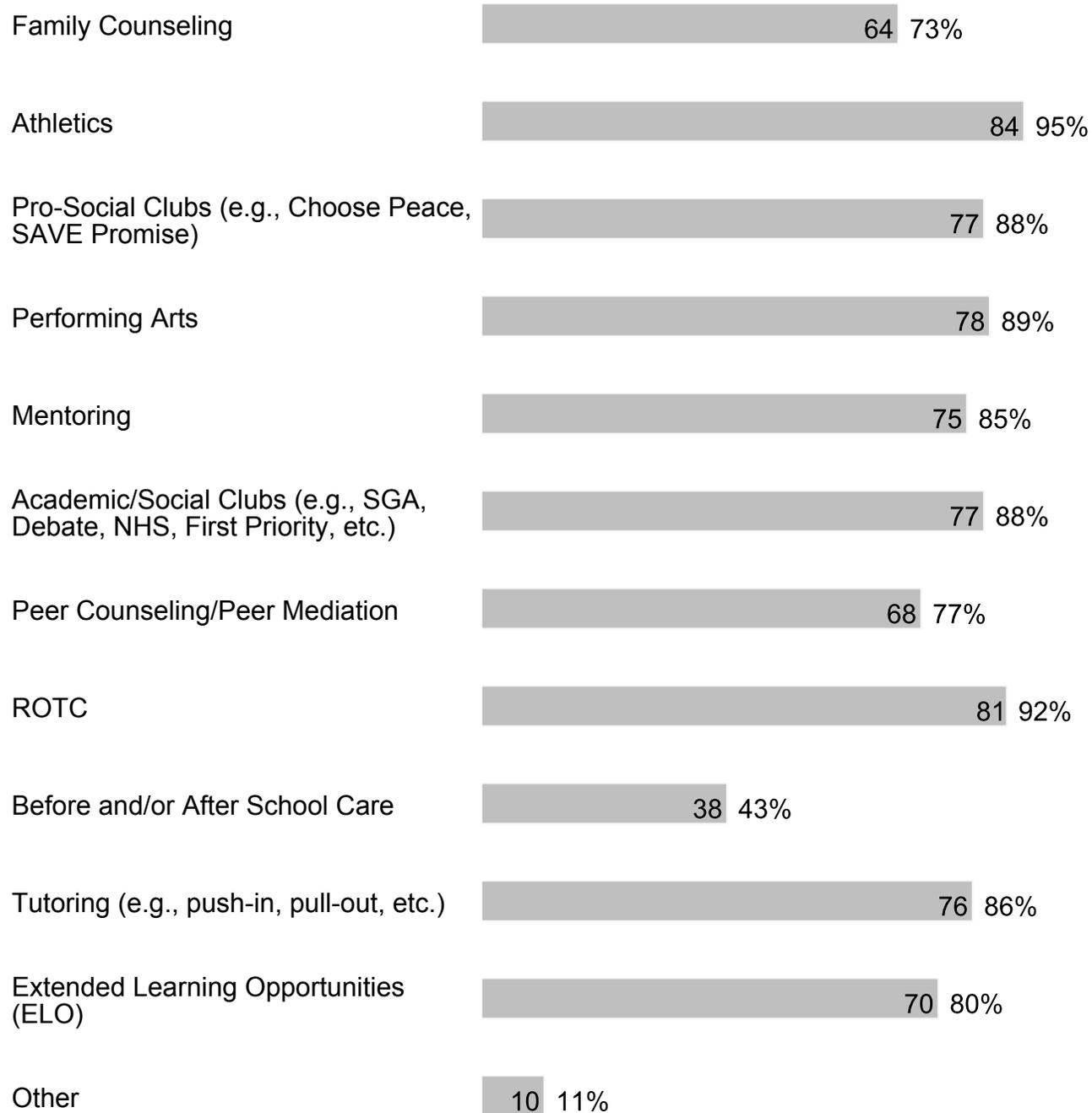
**6. In my school, colleagues/adults treat each other with respect.**



88 respondents

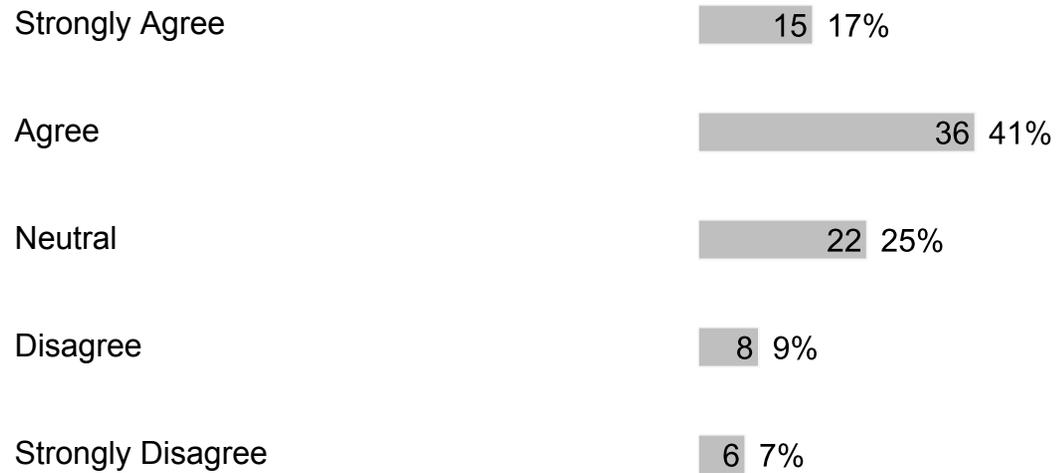
**7. At my school the following programs/services are available (check all that apply):**





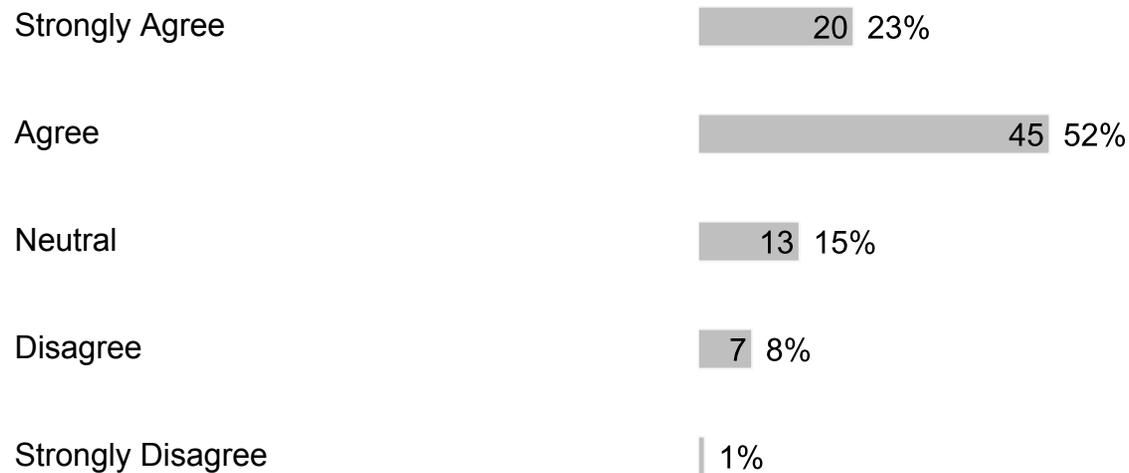
88 respondents

**8. Our school implements changes based on the feedback from staff.**



87 respondents

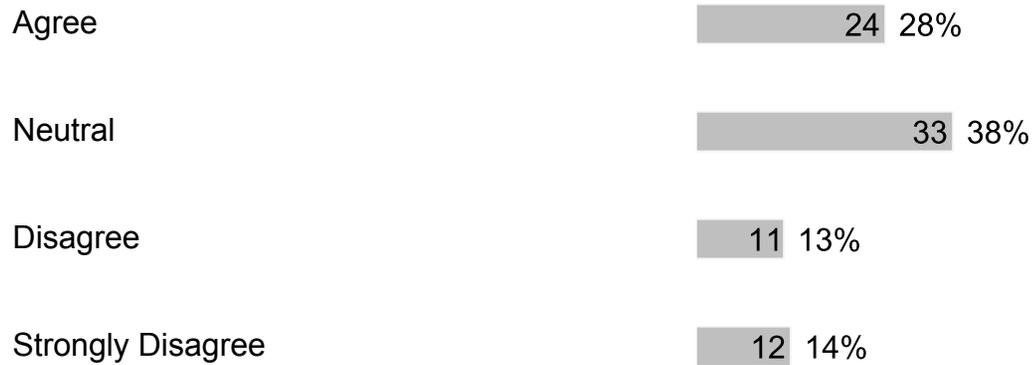
**9. Our school maintains facilities that support student learning.**



86 respondents

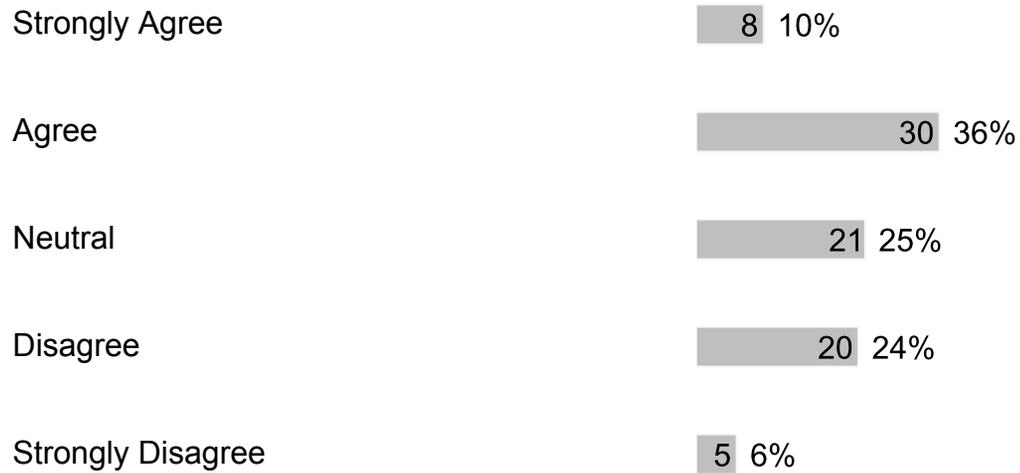
**10. I enjoy eating food prepared by the cafeteria.**





87 respondents

**11. Families regularly participate in school involvement activities offered by our school.**



84 respondents

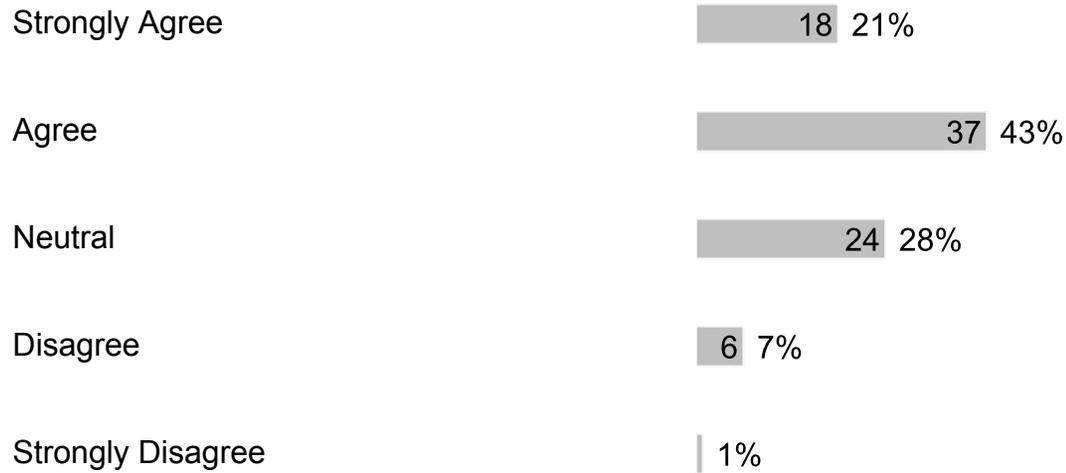
**12. Our school has a family resource center and/or a staff member assigned to work with families.**





84 respondents

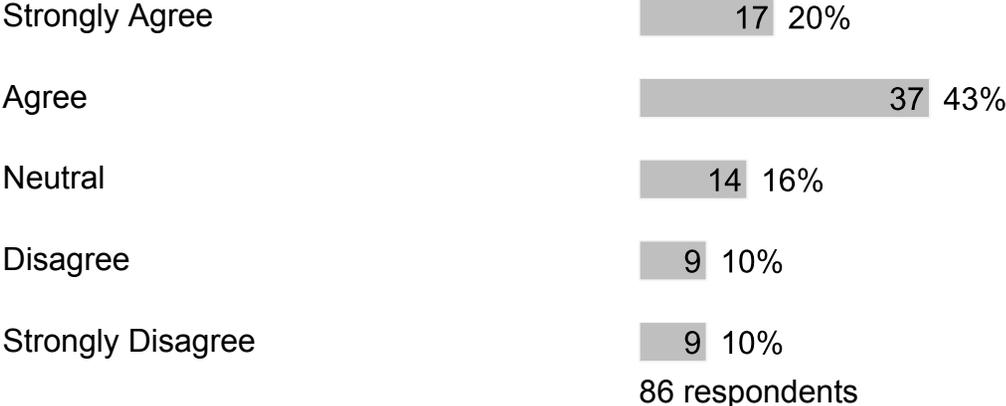
**13. Our school asks families for their ideas on the best way to communicate school-related information.**



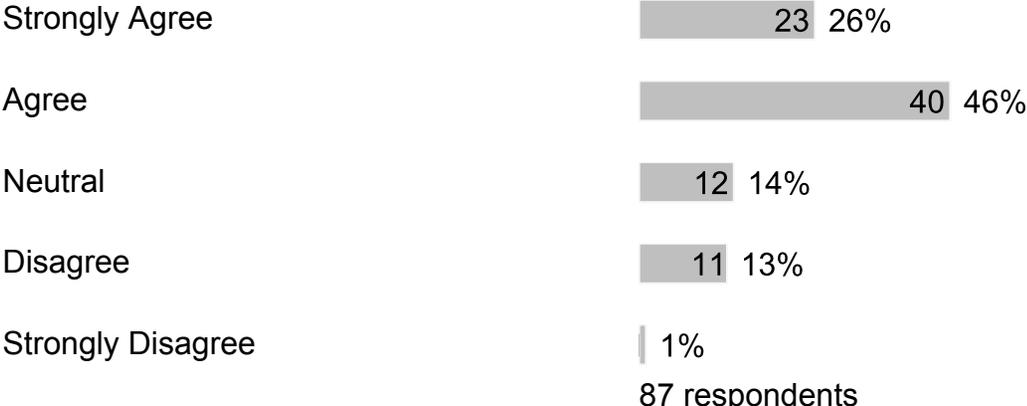
86 respondents

# G. Section 6

## 1. Our school has a culture of high expectations.



## 2. Our school has a continuous improvement process.



## 3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 9 10%

Strongly Disagree 2 2%

87 respondents

**4. Our school's leaders hold themselves accountable for student learning.**

Strongly Agree 24 28%

Agree 41 47%

Neutral 12 14%

Disagree 6 7%

Strongly Disagree 4 5%

87 respondents

**5. Our school's leaders hold all staff members accountable for student learning.**

Strongly Agree 24 28%

Agree 39 45%

Neutral 16 19%

Disagree 6 7%

Strongly Disagree 1 1%

86 respondents

**6. I receive feedback from my supervisor regarding my professional performance.**

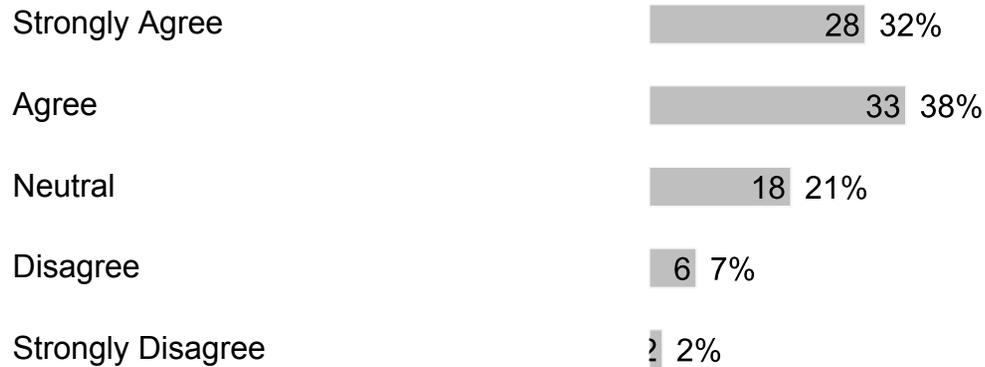
Strongly Agree 33 38%

Agree 38 44%



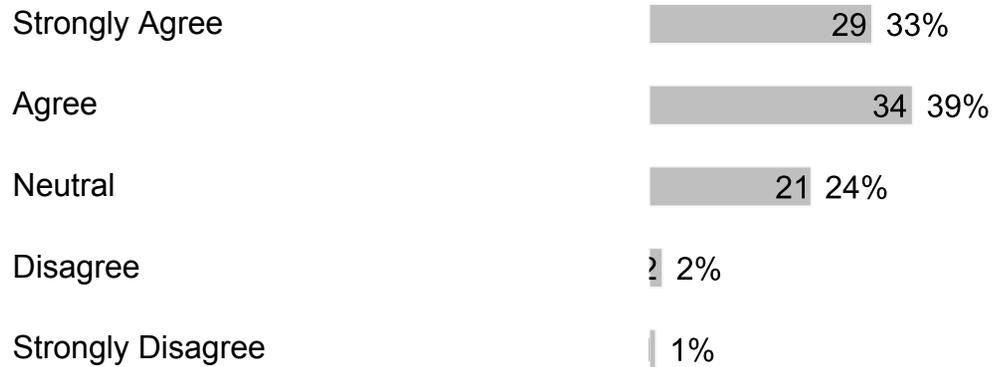
86 respondents

**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



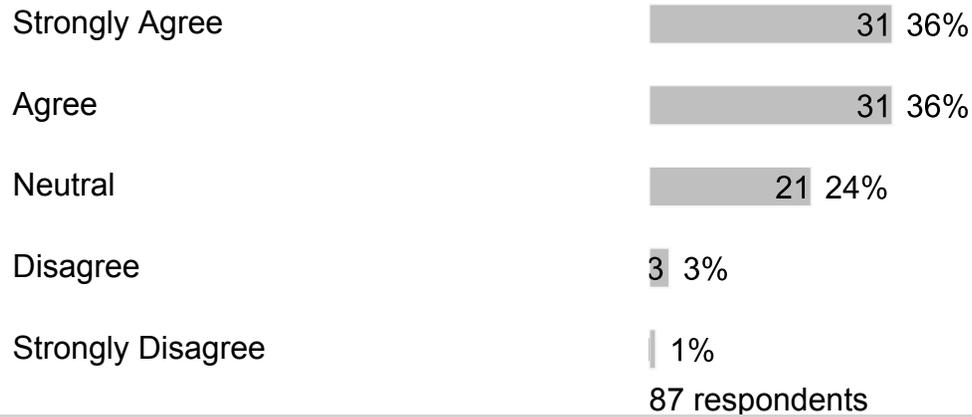
87 respondents

**8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.**

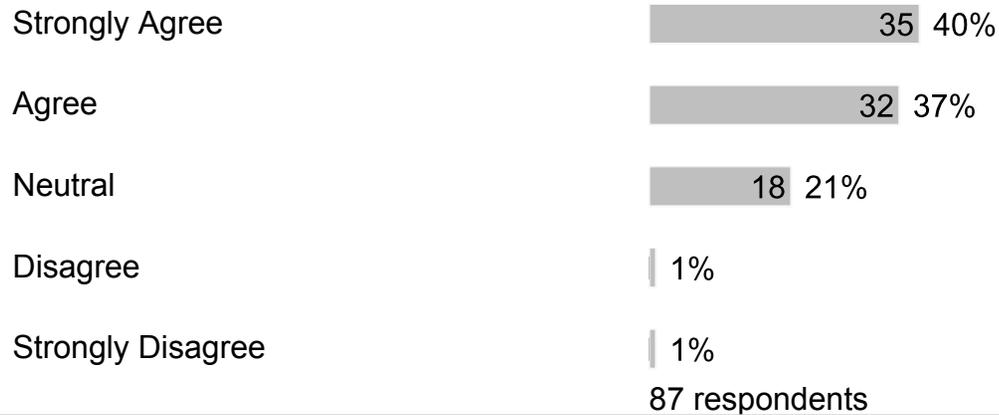


87 respondents

**9. Our school uses the results of student assessments to improve teaching and learning.**



**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



**11.** In our school, a formal process is in place to support new staff members in their professional practice.



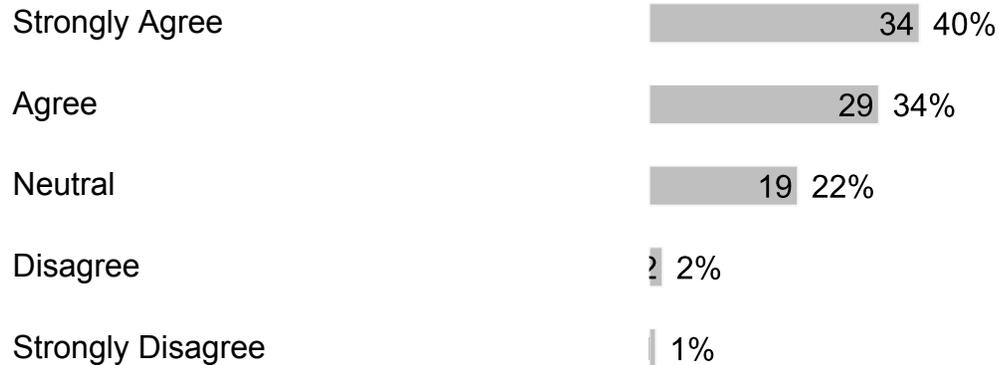
87 respondents

**12. My lessons provide opportunities for students to be actively engaged in their learning.**



86 respondents

**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**



85 respondents

**14. I use student achievement data to modify and adjust materials and lessons for my students.**

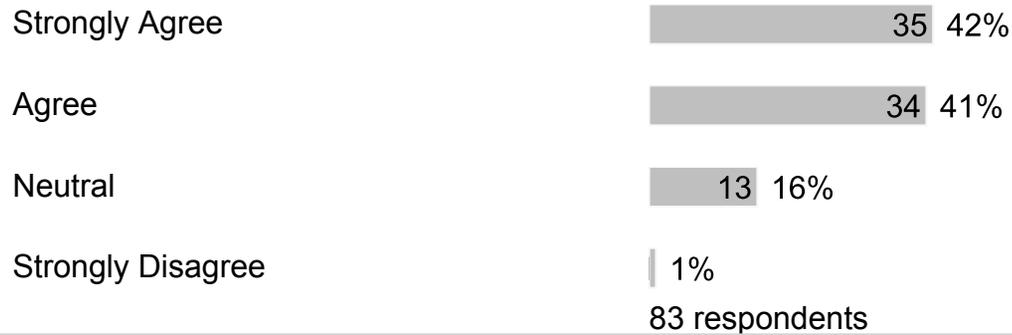


85 respondents

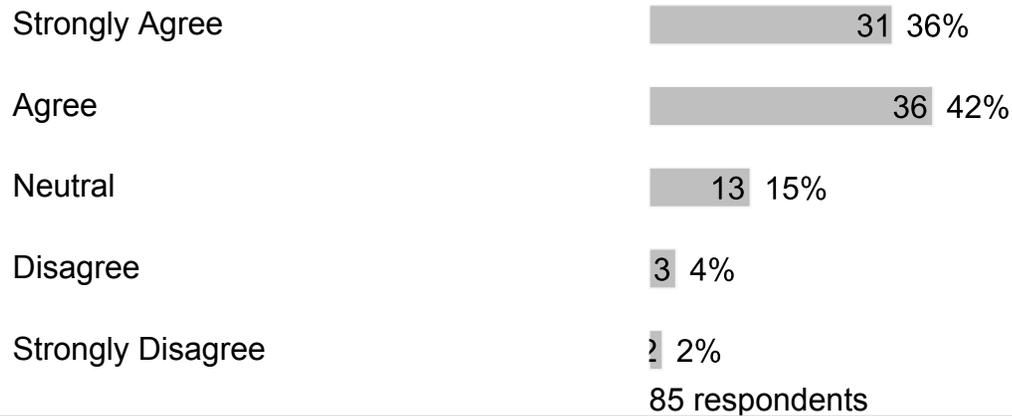
**15. I use formative assessments to monitor student progress.**



**16.** I participate in targeted professional learning activities designed to meet the individual needs of my students.



**17.** Teachers participate in collaborative learning communities across grade levels and/or content areas.



**18.** The school ensures I receive formal training in the use of student assessment data.



Neutral	19	23%
Disagree	5	6%
Strongly Disagree	2	2%

84 respondents

**19. In our school, staff members provide peer coaching to teachers.**

Strongly Agree	19	23%
Agree	28	34%
Neutral	28	34%
Disagree	6	7%
Strongly Disagree	2	2%

83 respondents

**20. In our school, staff members participate in continuous professional learning based on identified needs of the school.**

Strongly Agree	29	35%
Agree	32	39%
Neutral	16	19%
Disagree	4	5%
Strongly Disagree	2	2%

83 respondents

**21. I am provided with professional development opportunities that are relevant to my role.**

Strongly Agree	31	37%
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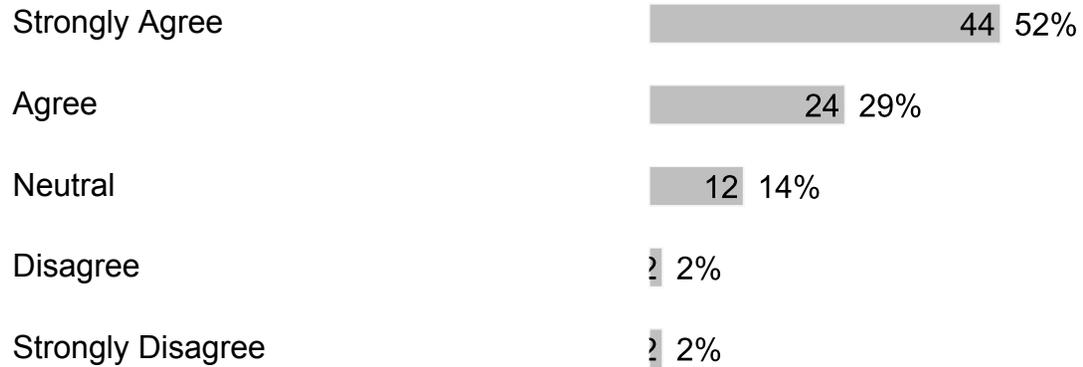
83 respondents

**22. Our school shares responsibility for student learning with its staff, parents and community members.**



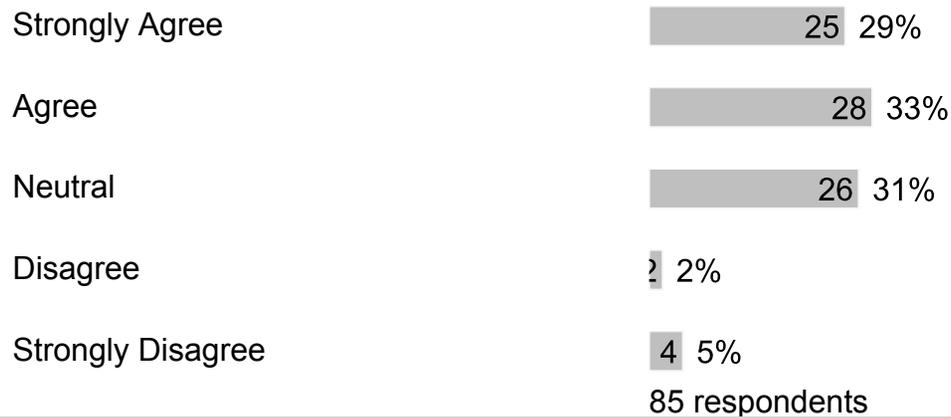
83 respondents

**23. I feel confident in my classroom management strategies.**

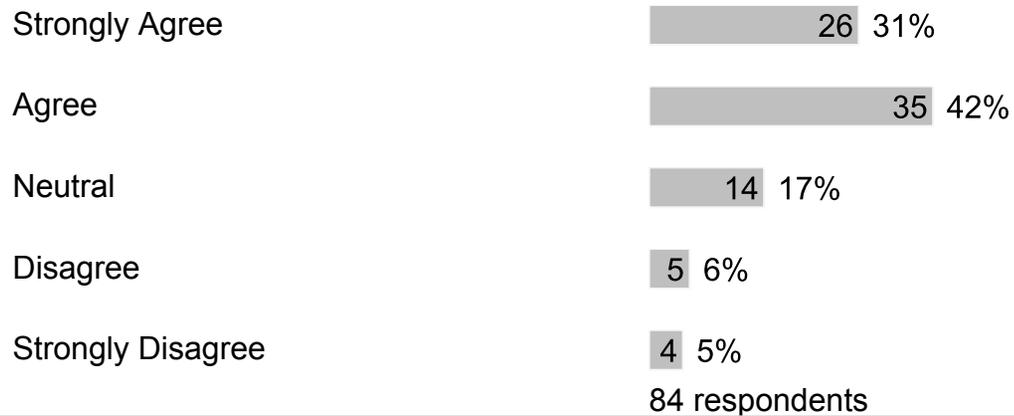


84 respondents

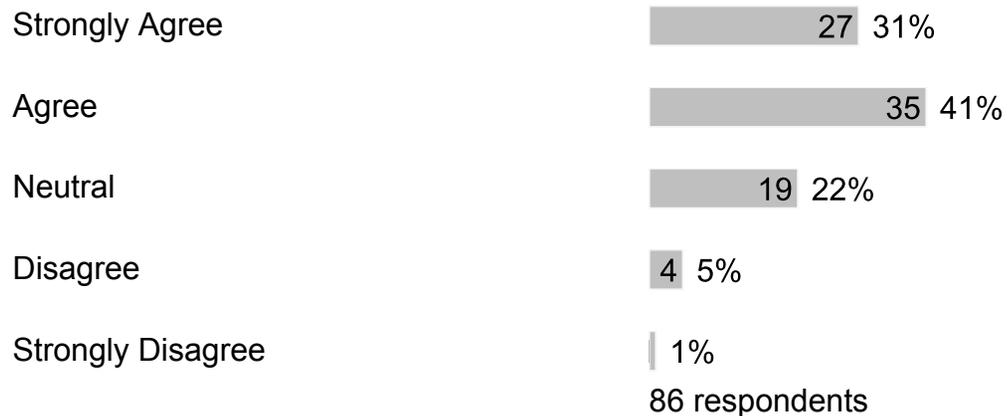
**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**



**26. Most teachers report student progress in easy to understand language to families.**

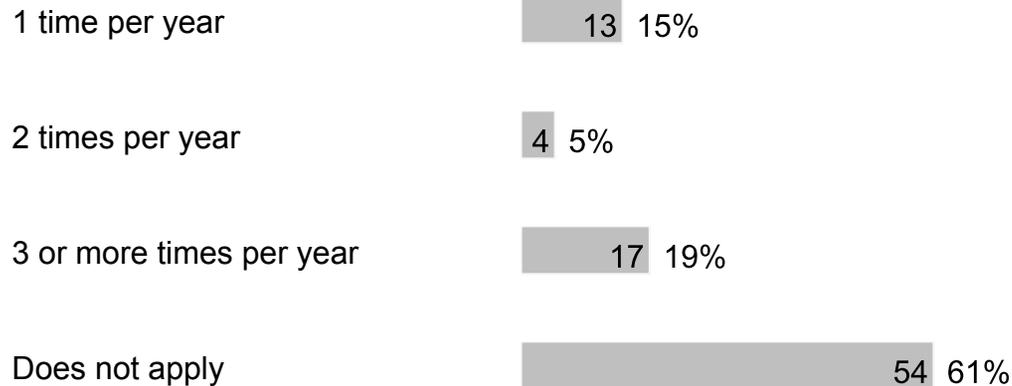


**27. I provide students with timely feedback about their learning.**



85 respondents

**28. I schedule conferences to share student learning progress with families.**



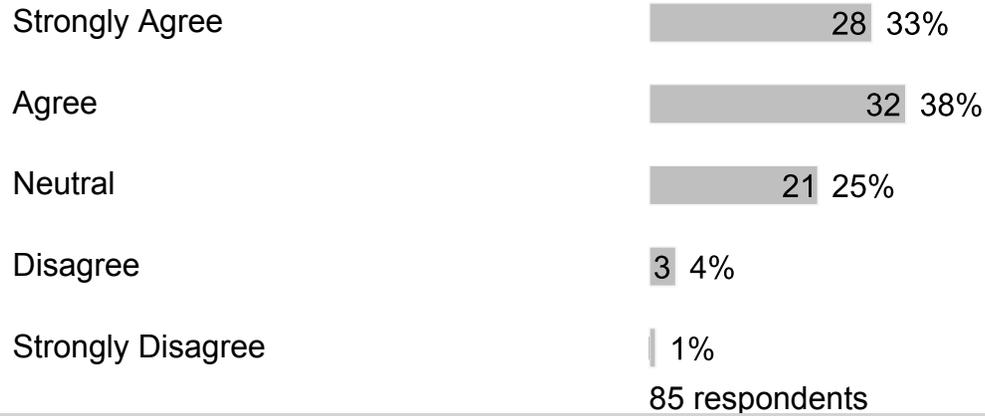
88 respondents

**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



84 respondents

**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**



**31. I regularly post information online or send home a newsletter.**



**32. Our school communicates well about its goals and activities.**



Strongly Disagree | 1%  
86 respondents

**33. Our school communicates information in ways that are easy for families to understand.**

Strongly Agree 33 38%  
Agree 40 47%  
Neutral 8 9%  
Disagree 3 3%  
Strongly Disagree 2 2%  
86 respondents

**34. I am accessible via (check all that apply):**

Emails 86 98%  
Texts 37 42%  
Phone calls 62 70%  
Personal visits 40 45%

88 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**

Strongly Agree 28 32%  
Agree 33 38%



## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report