

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 07/03/2025



surveys

Custom Survey

1 survey(s) 102 response(s)

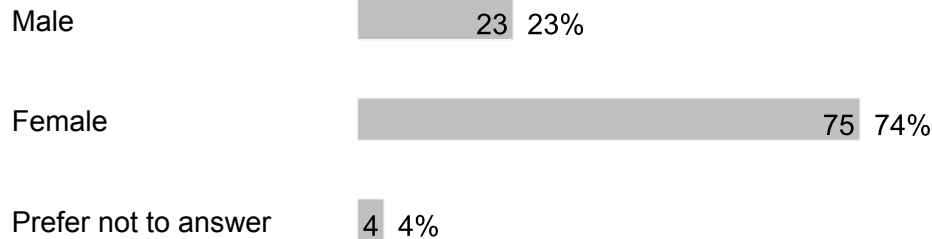
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

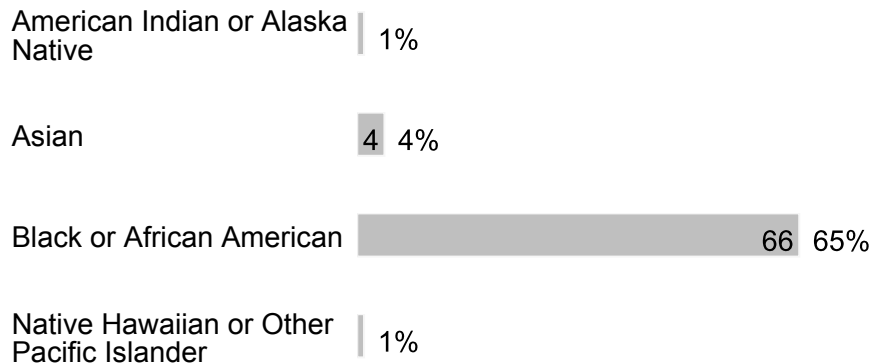
Number of Responses | Percentages of Total Responses

1. Gender



102 respondents

2. Race



White 13 13%

Multiracial 9 9%

Other 7 7%

101 respondents

3. Ethnicity

Hispanic 15 15%

Non-Hispanic or Latino 63 64%

Prefer not to answer 20 20%

98 respondents

4. Grade

Grade PK 15 15%

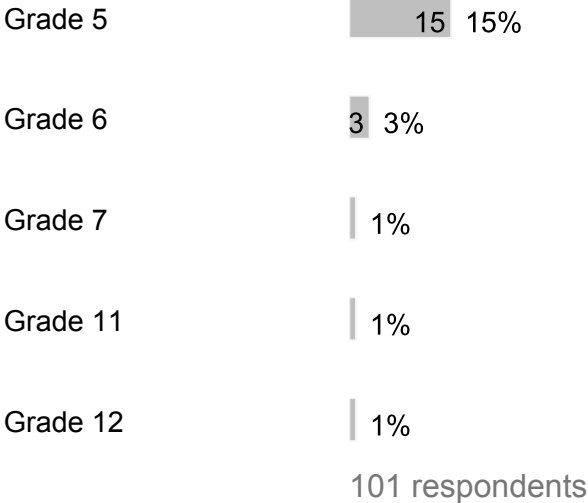
Grade K 7 7%

Grade 1 10 10%

Grade 2 13 13%

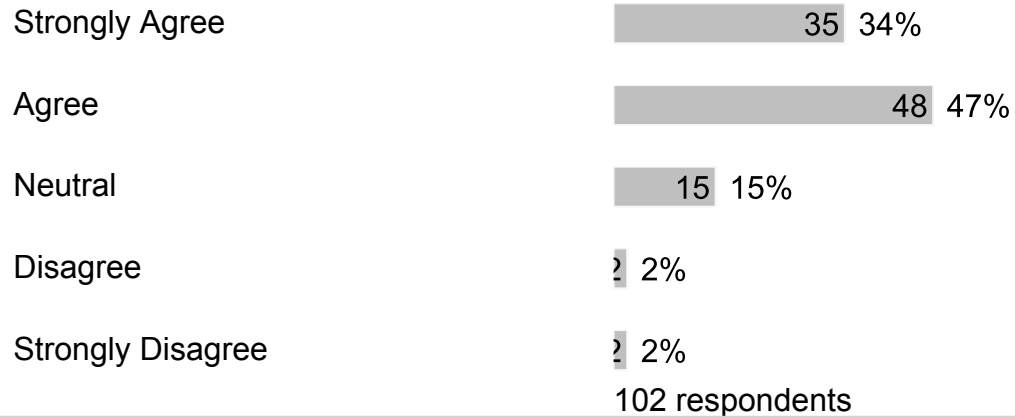
Grade 3 18 18%

Grade 4 17 17%

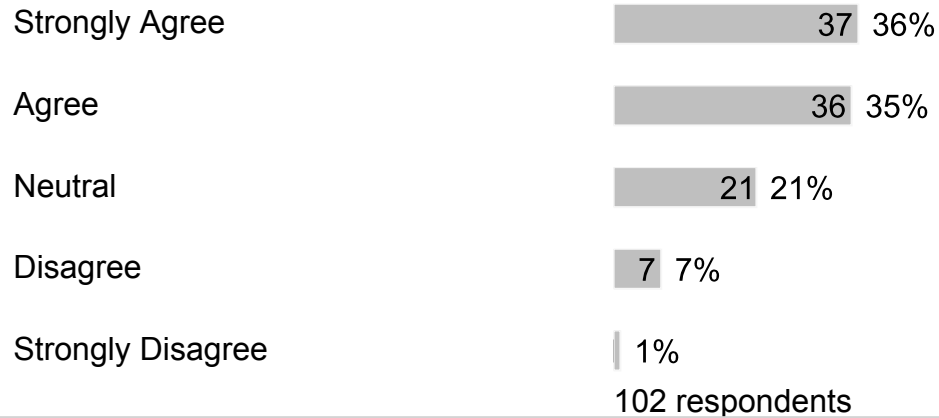


C. Section 2

1. My child feels safe at school.



2. My child's school is clean and well-maintained.

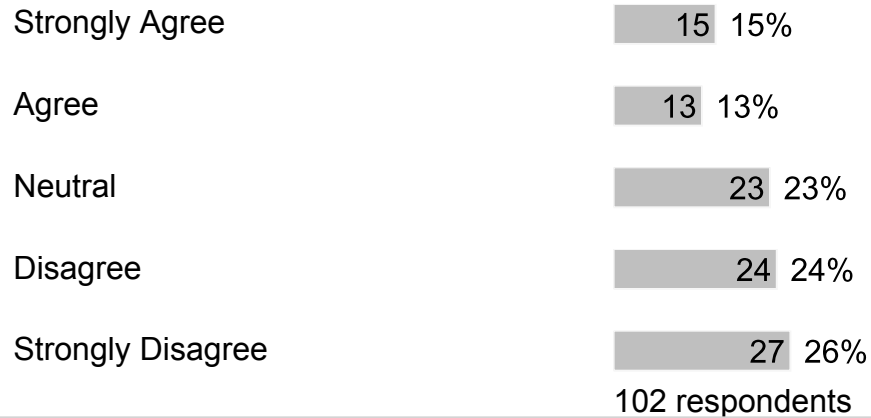


3. I would recommend my child's school to my friends and/or family.

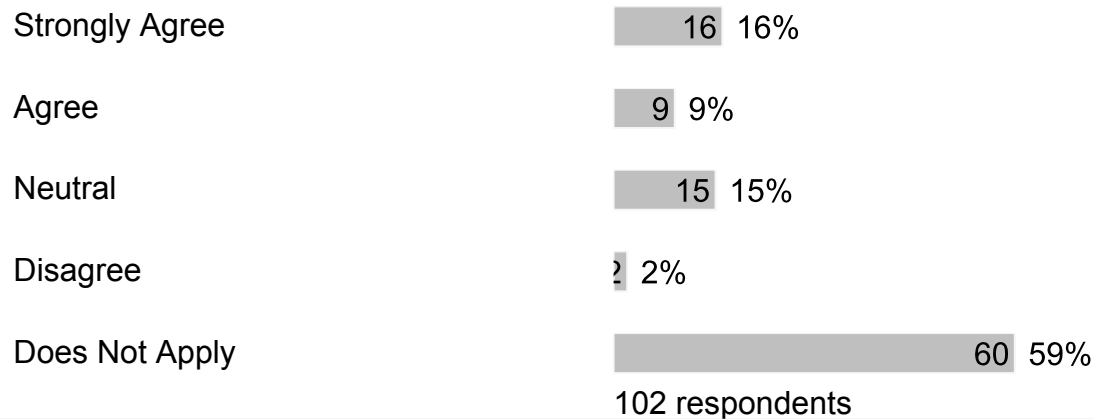




4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

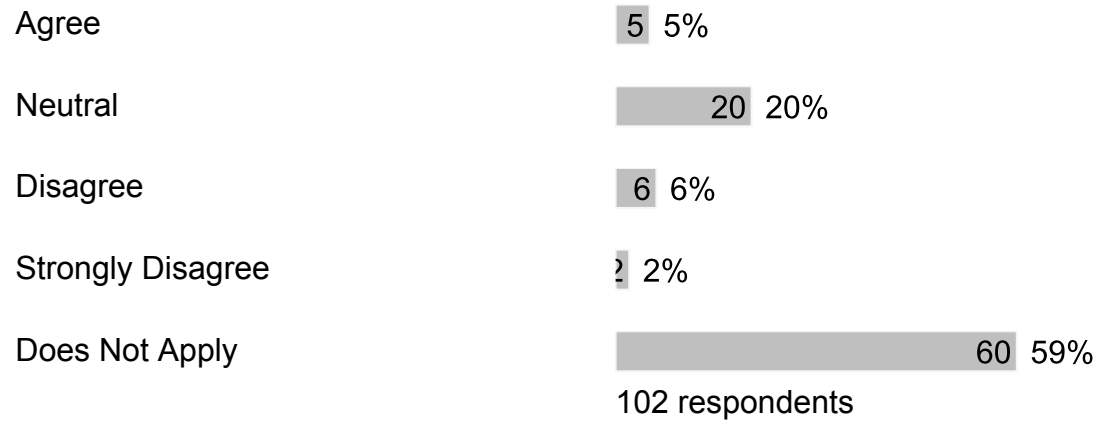


5. After my child was bullied, I contacted school staff.



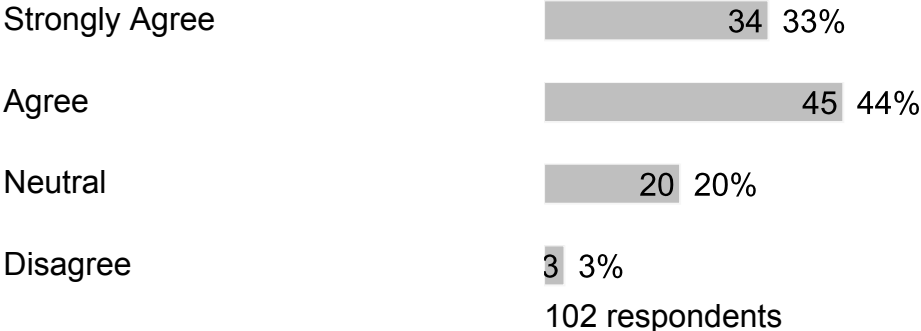
6. After I contacted school staff, the bullying behavior against my child stopped.





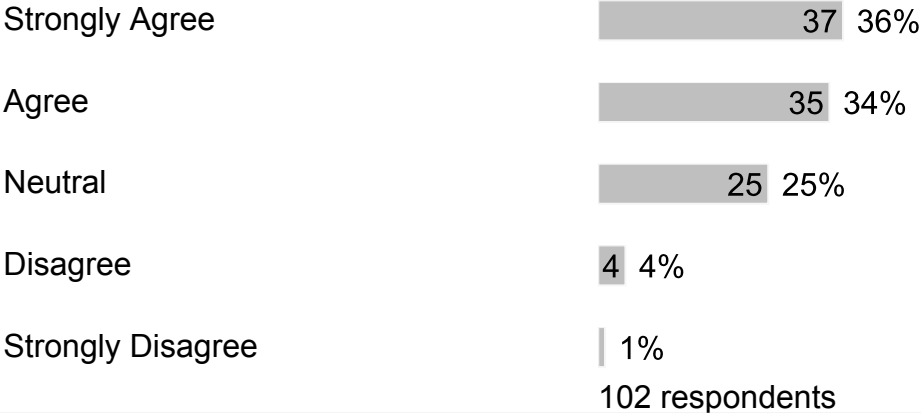
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

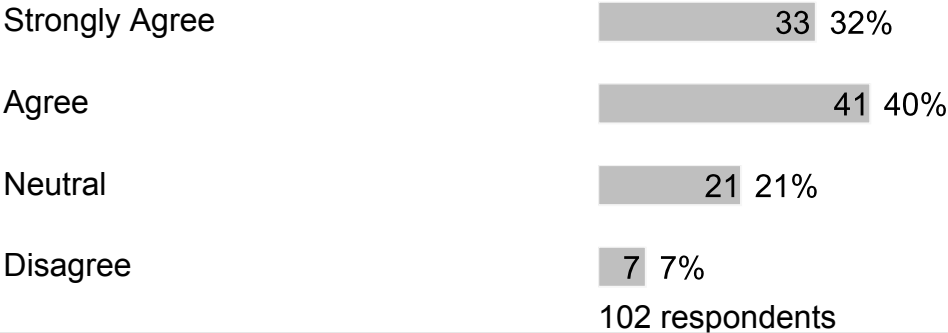


E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.

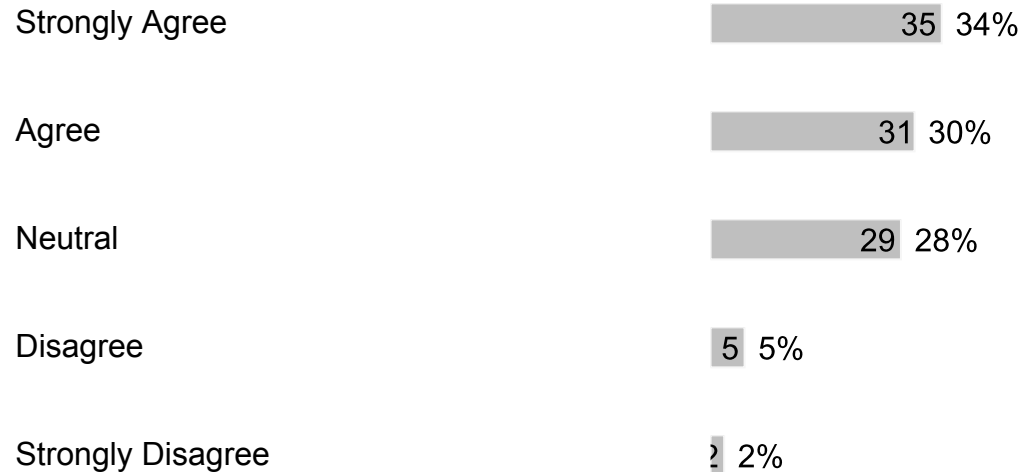


Disagree

2%
102 respondents

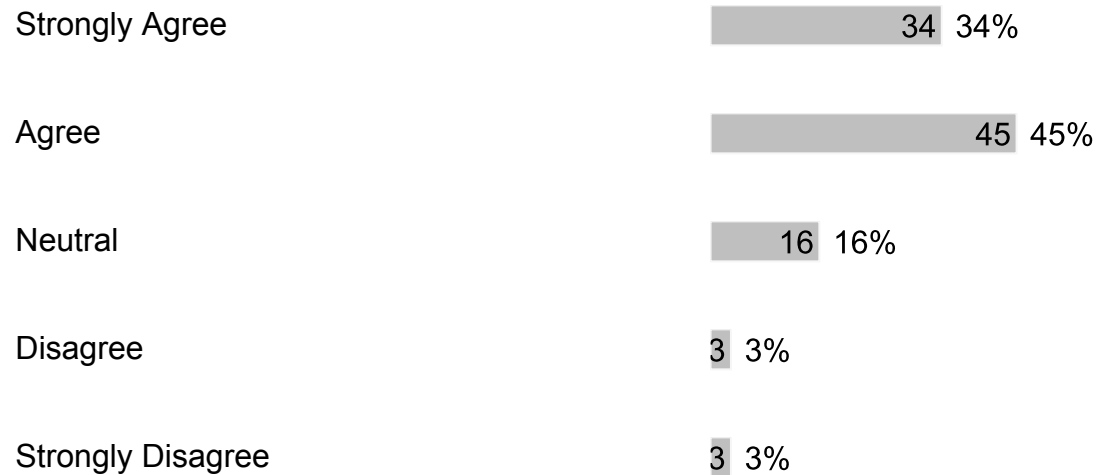
F. Section 5

1. If my child has a problem, they know who they can go to for help.



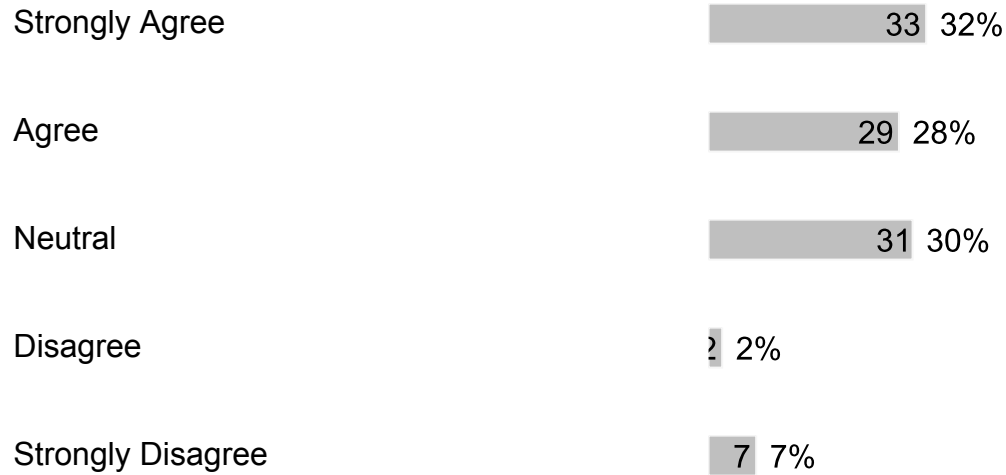
102 respondents

2. My child likes going to school.



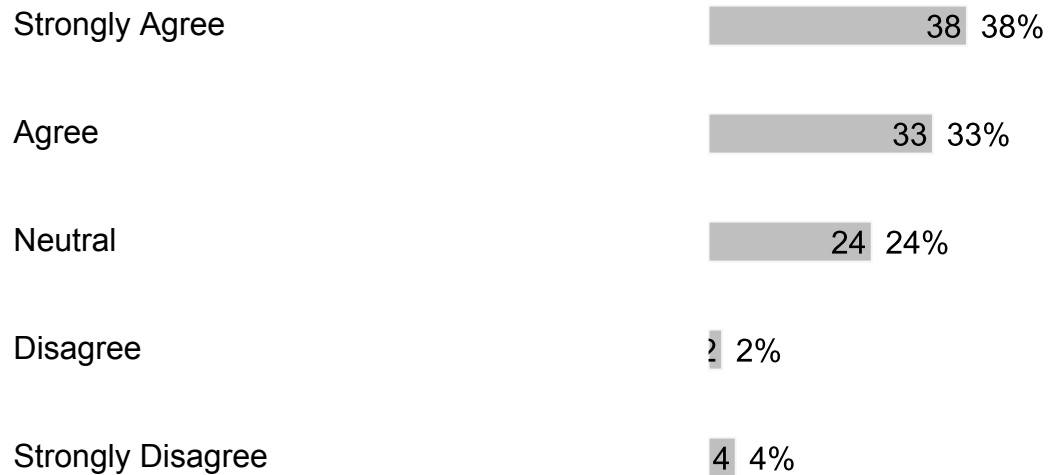
101 respondents

3. I would recommend my child's school to my friends and/or family.



102 respondents

4. Our school treats students with value, respect and compassion.



101 respondents

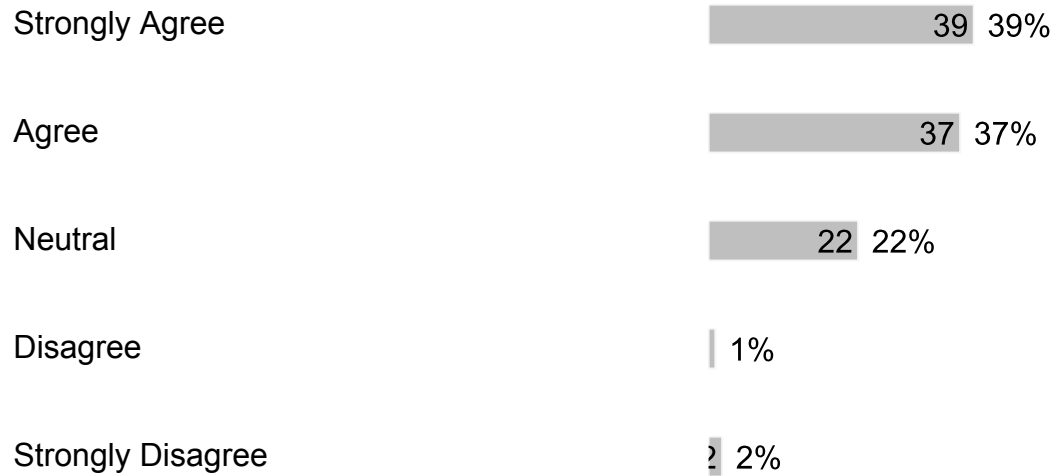
5. The office staff is helpful and made me feel valued as a parent/guardian.





102 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.



101 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.



Neutral 19 19%

Strongly Disagree 1%

102 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 32 37%

College and/or Career Planning 7 8%

Family Counseling 16 19%

Athletics 20 23%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 13 15%

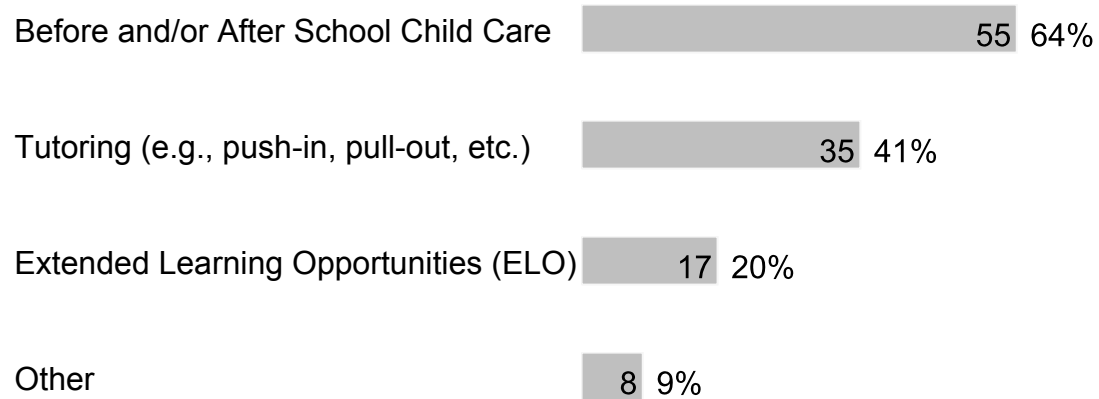
Performing Arts 18 21%

Mentoring 23 27%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 16 19%

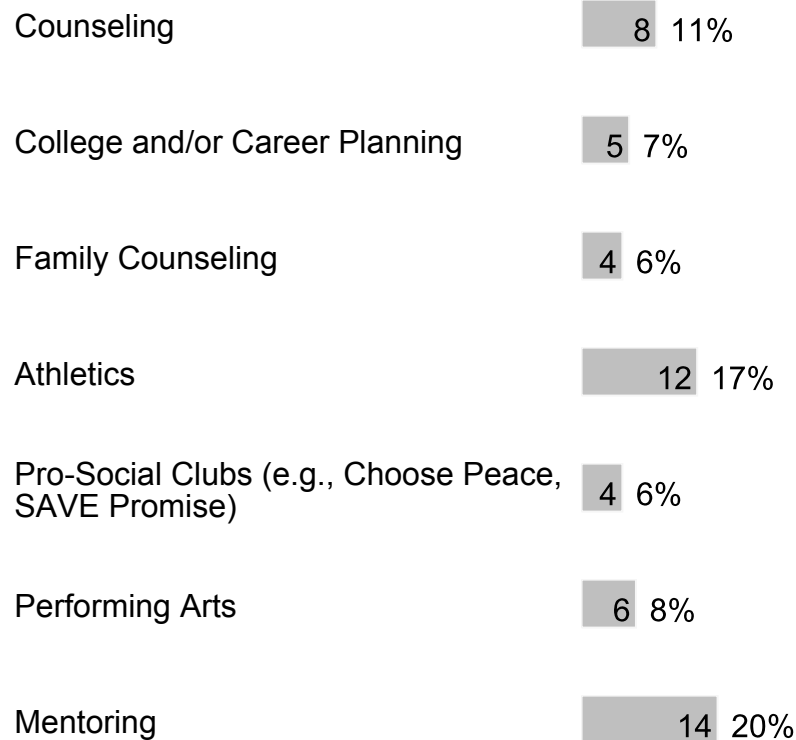
Peer Counseling/Peer Mediation 7 8%

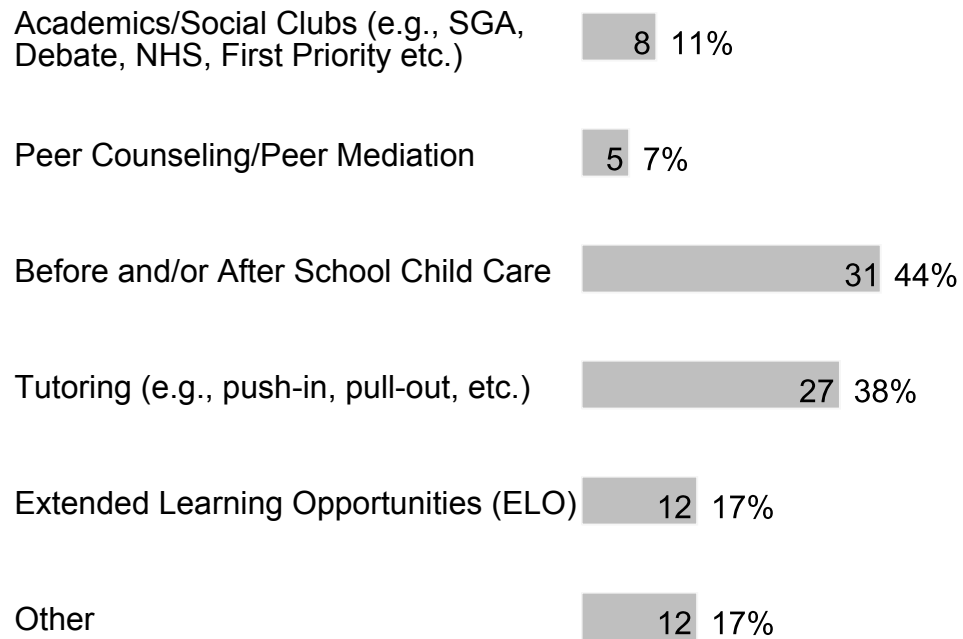
ROTC 1%



86 respondents

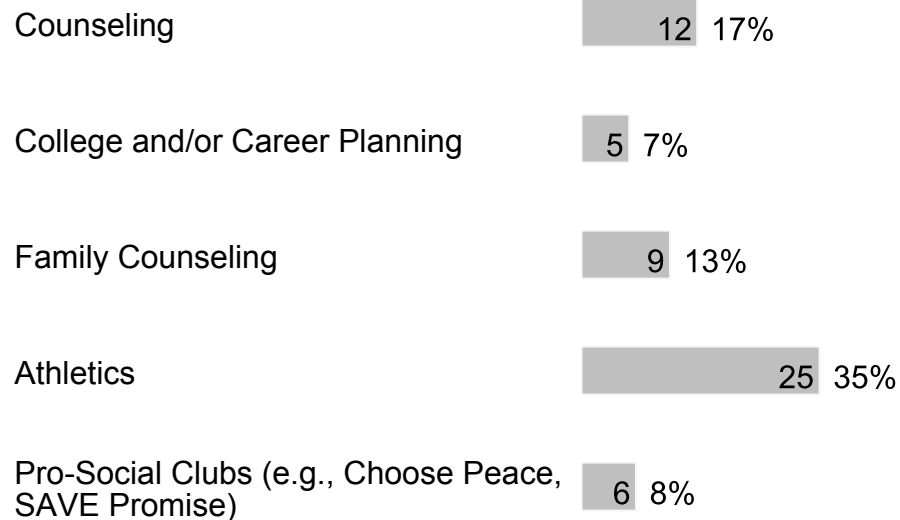
9. At our school, my child participates in the following programs/services (check all that apply):

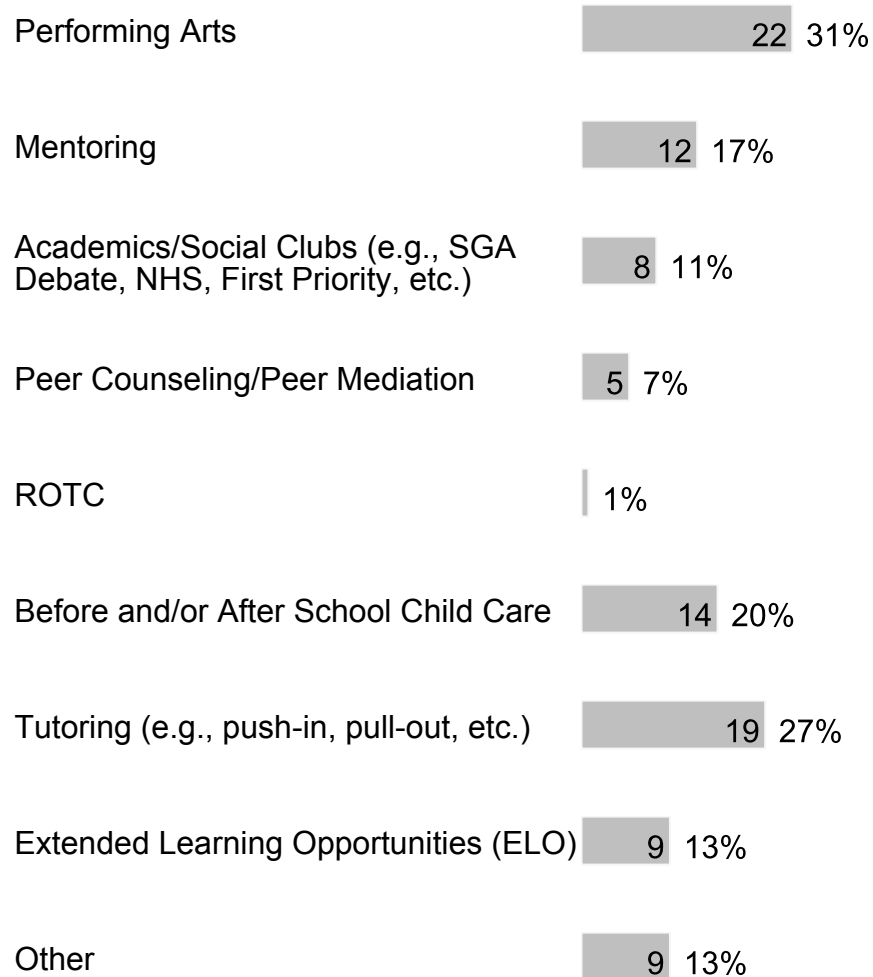




71 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





71 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Disagree

12 12%

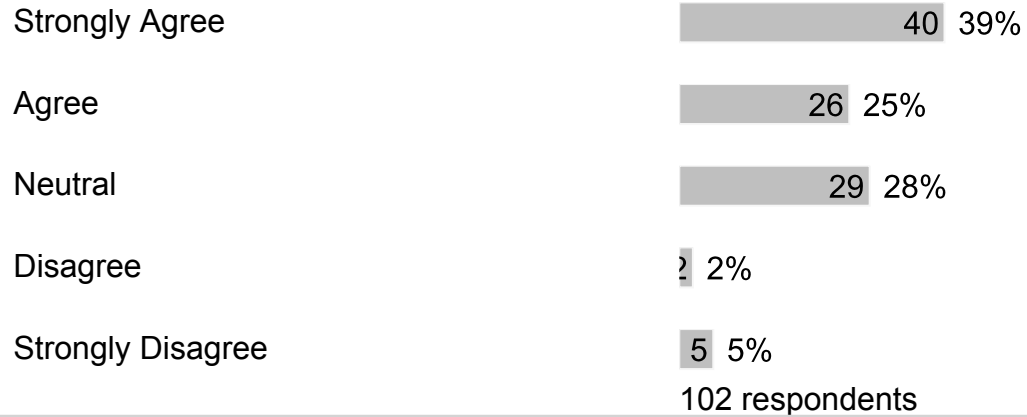
Strongly Disagree

2 2%

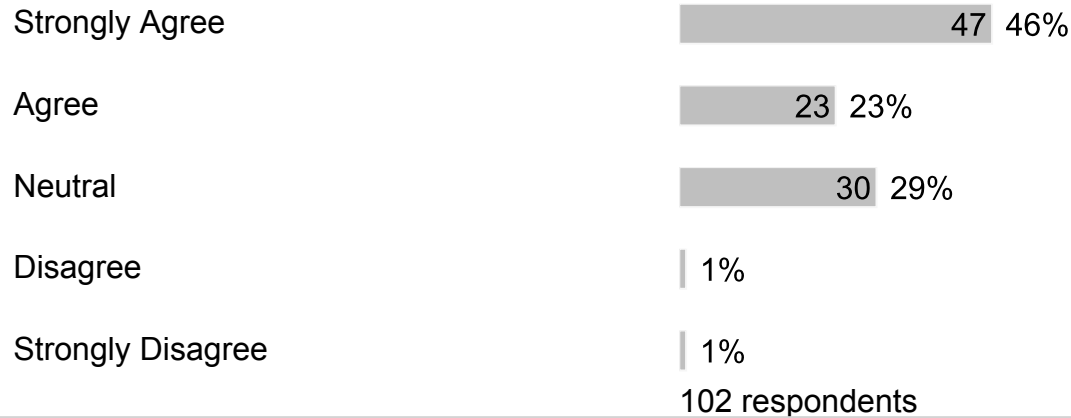
101 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



3. Our school's administration provides strong instructional leadership.



Disagree 2 2%

Strongly Disagree 1 1%

102 respondents

4. Our school has established goals and a plan for improving student learning.

Strongly Agree 33 32%

Agree 31 30%

Neutral 36 35%

Disagree 2 2%

102 respondents

5. Our school meets my expectations to prepare my child well for the next level of study.

Strongly Agree 32 31%

Agree 33 32%

Neutral 30 29%

Disagree 3 3%

Strongly Disagree 4 4%

102 respondents

6. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 32 31%

Agree 38 37%

Neutral 30 29%

Disagree | 1%

Strongly Disagree | 1%

102 respondents

7. Our school has high expectations for students.

Strongly Agree 37 36%

Agree 32 31%

Neutral 25 25%

Disagree 7 7%

Strongly Disagree | 1%

102 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 37 36%

Agree 36 35%

Neutral 27 26%

Disagree | 1%

Strongly Disagree | 1%

102 respondents

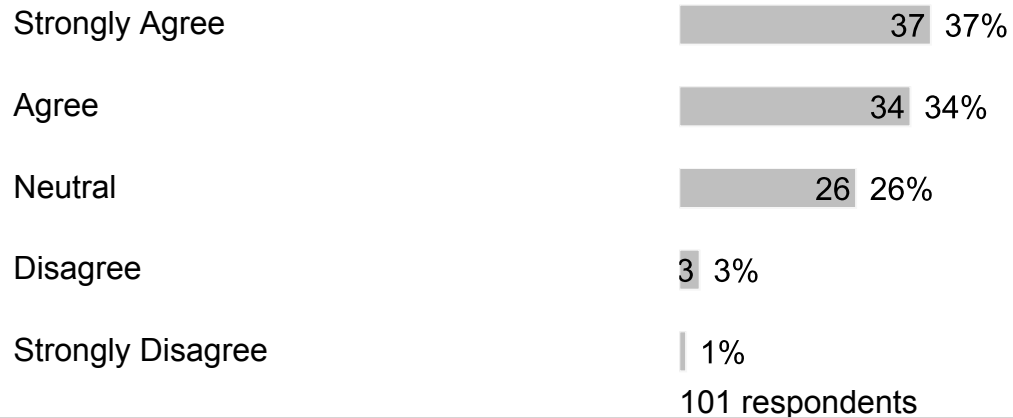
9. My child's teachers give work that challenges my child.

Strongly Agree 31 31%

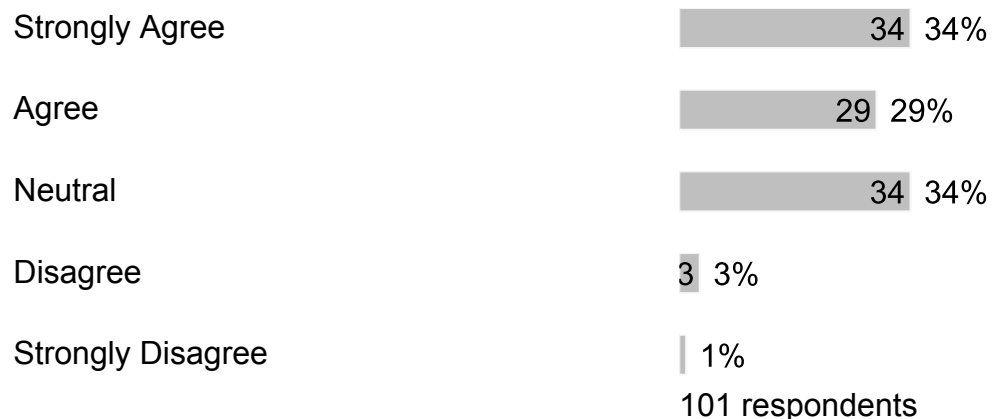
Agree 40 40%



10. My child's teachers work as a team to help my child learn.

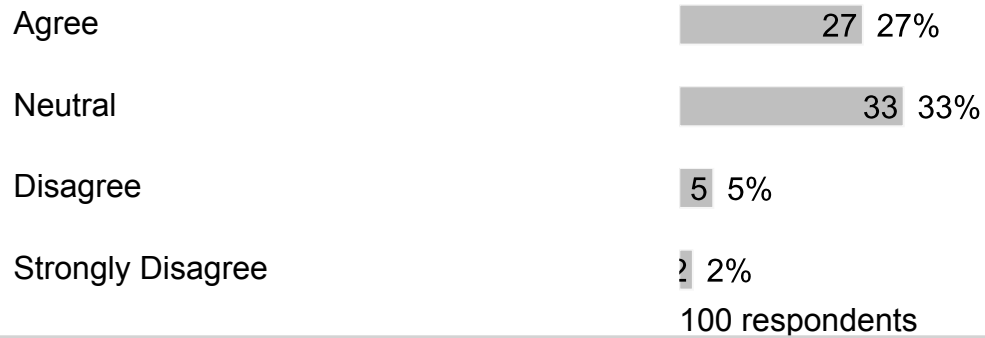


11. My child's teachers use a variety of teaching strategies.

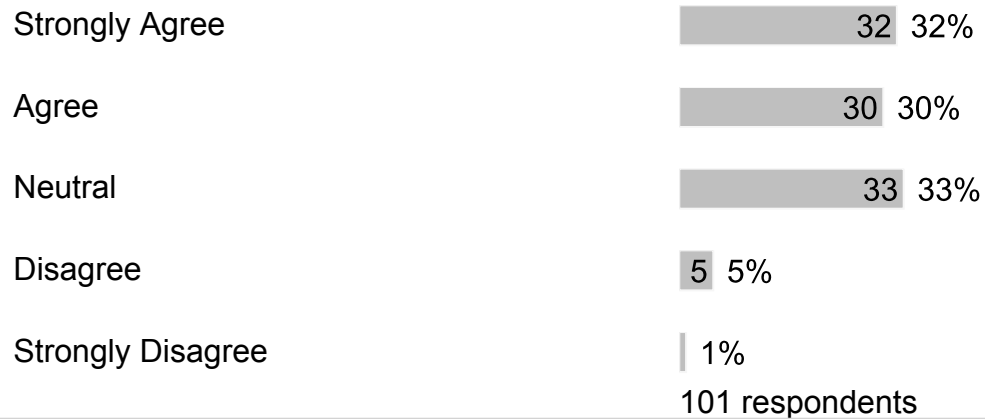


12. My child's teachers adjust the instruction to meet my child's learning needs.





13. My child sees a relationship between what is being taught and everyday life.



14. Clear learning expectations are set for my child.



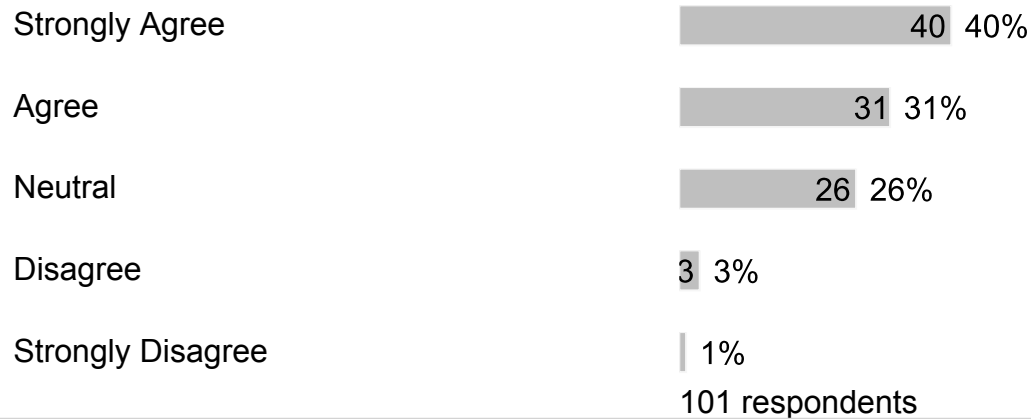
15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. My child's teachers report on my child's progress in easy to understand language.



Neutral 21 21%

Strongly Disagree 1%

101 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 33 33%

Agree 39 39%

Neutral 26 26%

Disagree 1%

Strongly Disagree 1%

100 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 35 35%

Agree 38 38%

Neutral 26 26%

Disagree 1%

Strongly Disagree 1%

101 respondents

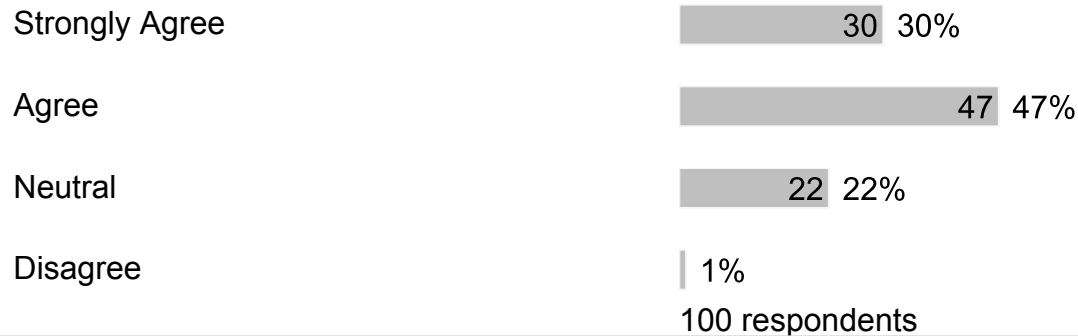
21. Families are encouraged to volunteer.

Strongly Agree 28 28%

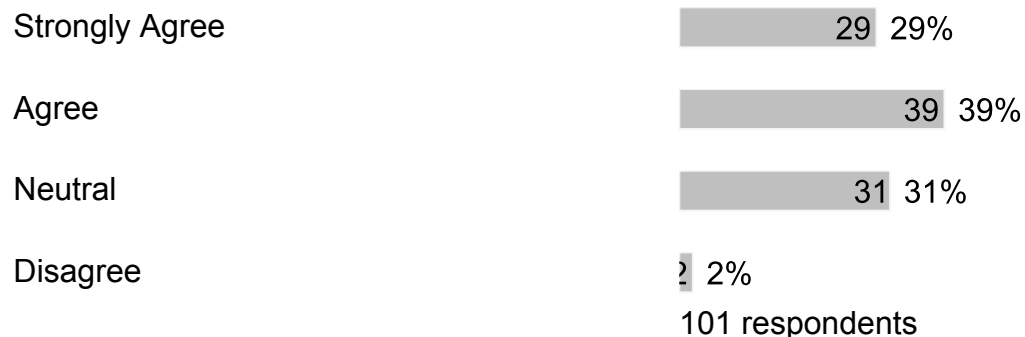
Agree 49 49%



22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.



24. Our school reports the achievement of school goals.



Disagree 2%
101 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 33 33%
Agree 41 41%
Neutral 25 25%
Strongly Disagree 1 1%
100 respondents

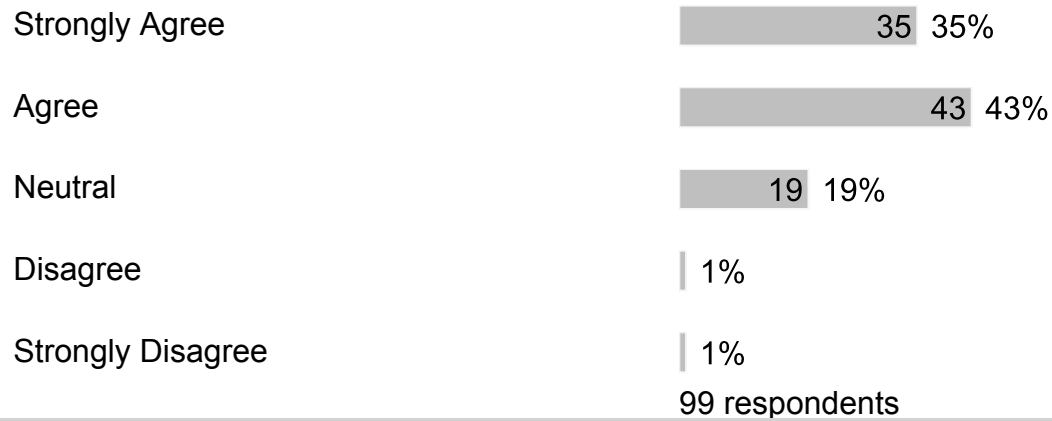
26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 27 27%
Agree 37 37%
Neutral 35 35%
Strongly Disagree 1 1%
100 respondents

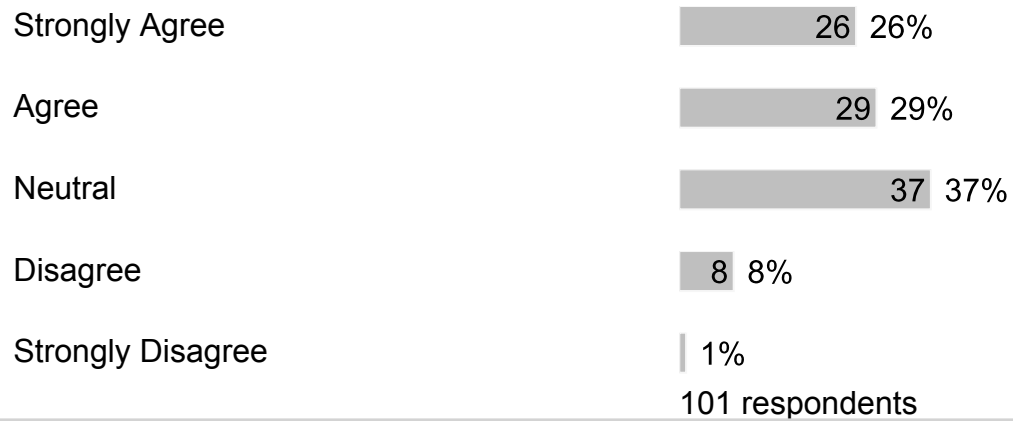
27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 34 34%
Agree 44 44%
Neutral 22 22%
Disagree 1 1%
101 respondents

28. Teachers regularly post information online or send home a newsletter.



29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



Strongly Disagree 3 3%
101 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree 27 27%

Agree 40 40%

Neutral 28 28%

Disagree 3 3%

Strongly Disagree 3 3%
101 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report