

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/15/2025





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Custom Survey

1 survey(s) 45 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	7	16%
Female	37	82%
Prefer not to answer	1	2%

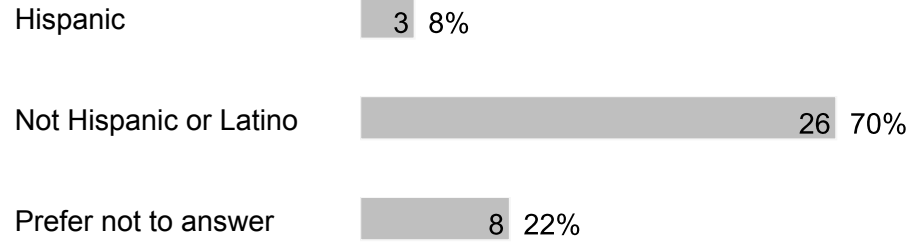
45 respondents

2. Ethnicity

Asian	1	2%
Black or African American	29	71%
White	5	12%
Multiracial	2	5%
Other	4	10%

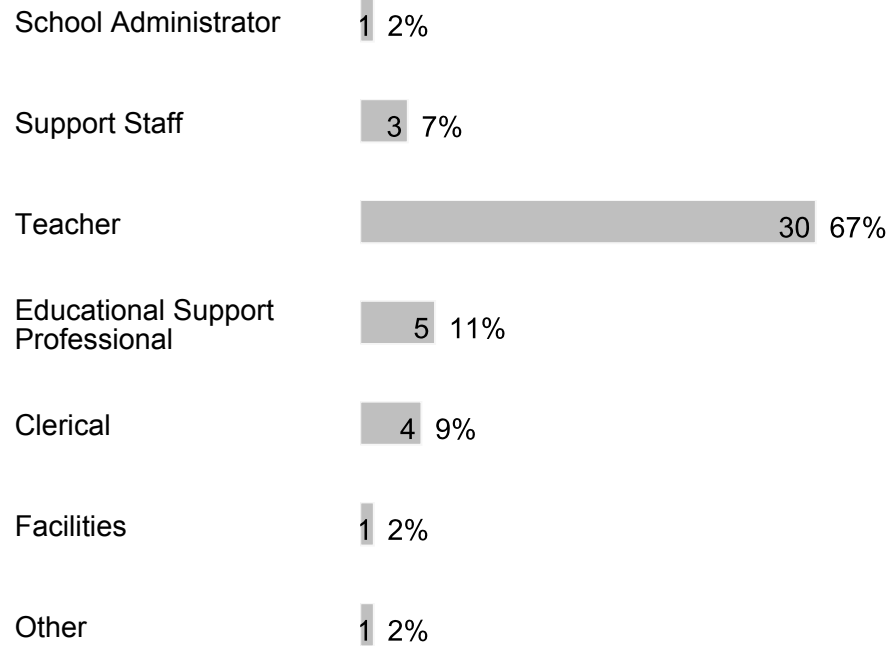
41 respondents

3. Ethnicity



37 respondents

4. Role



45 respondents

5. Experience



4 - 10 years 13 29%

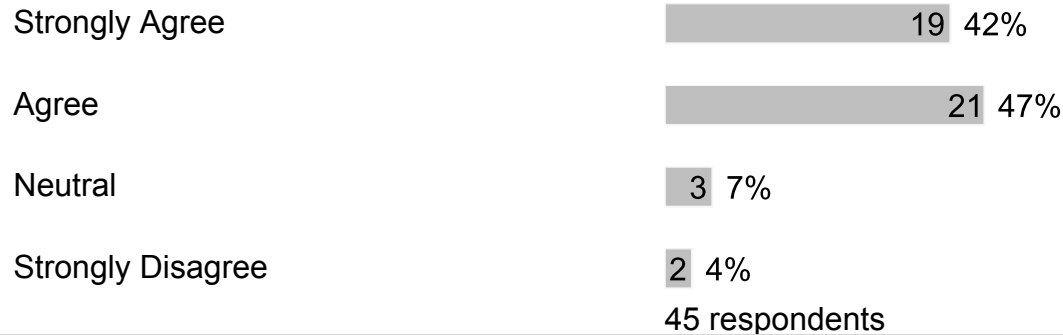
11 - 20 years 12 27%

More than 20 years 11 24%

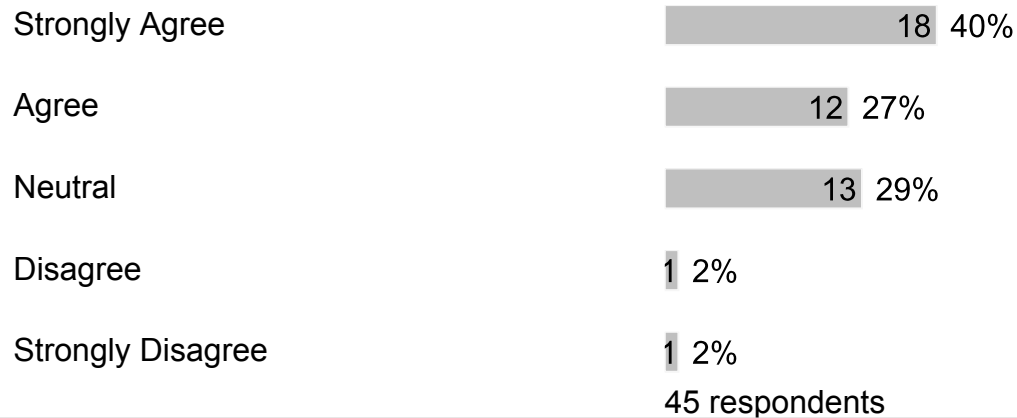
45 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



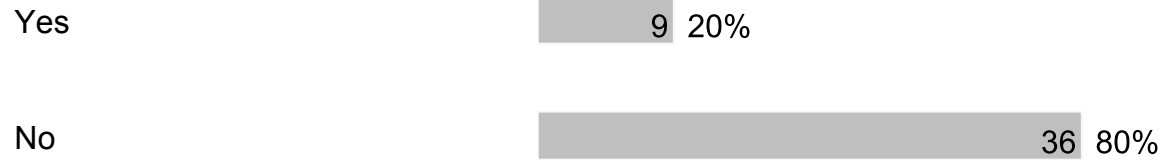
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





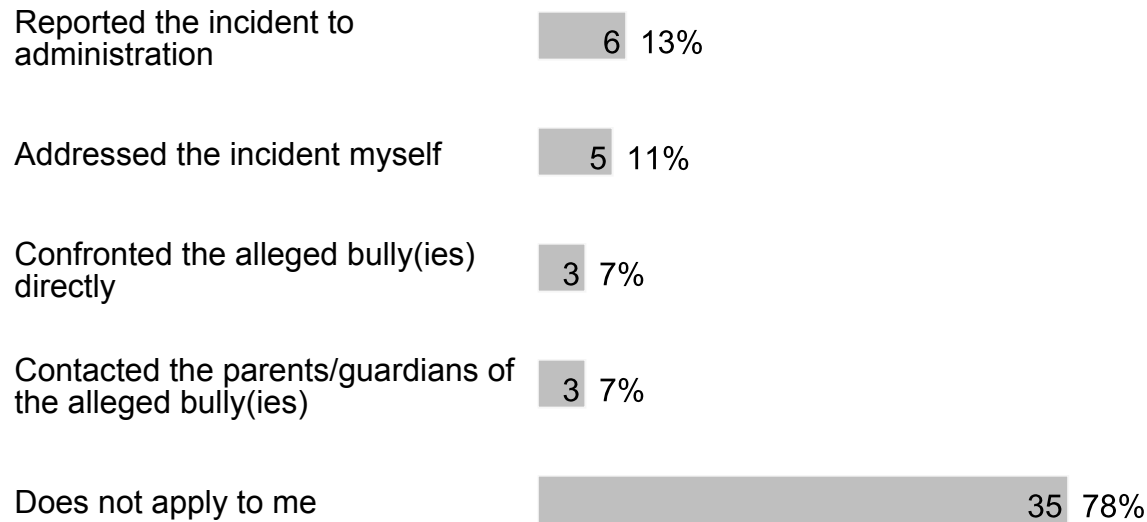
45 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



45 respondents

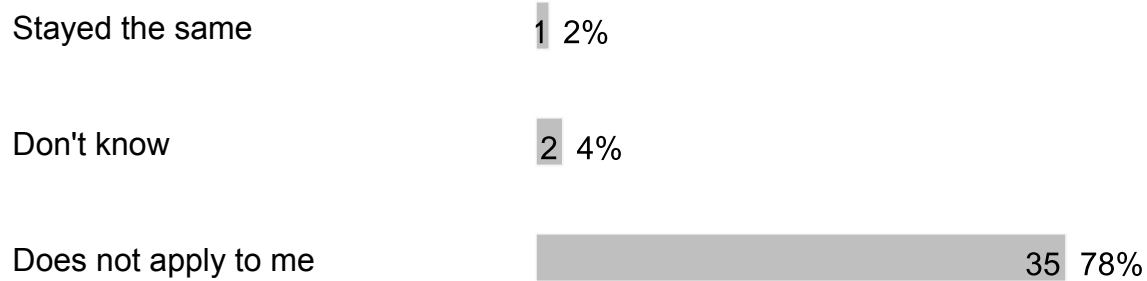
5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



45 respondents

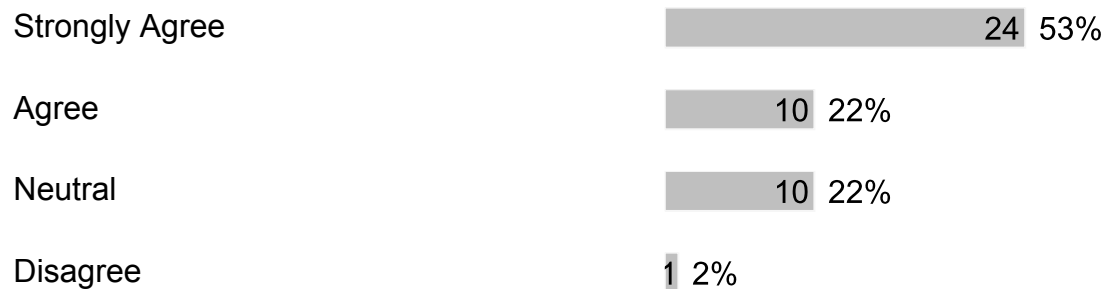
6. After addressing the bullying or cyberbullying reported to me, the bullying:





45 respondents

7. In my school, rules are applied equally to students.



45 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  26 58%

Agree  16 36%

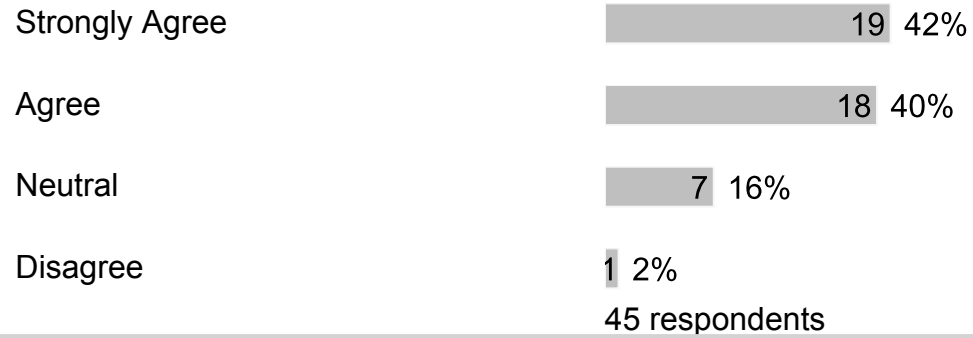
Neutral  2 4%

Disagree  1 2%

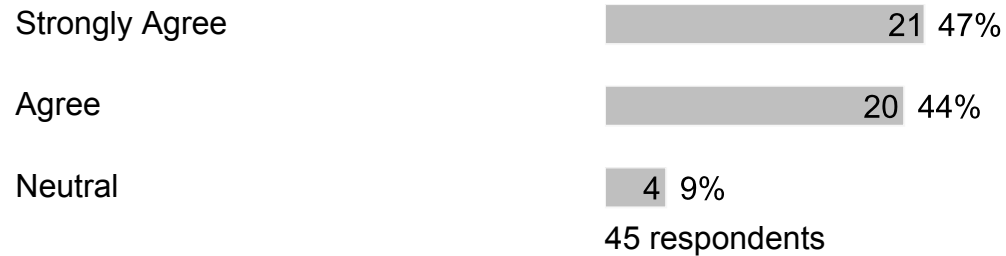
45 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 25 56%

Agree 17 38%

Neutral 3 7%

45 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 30 67%

Agree 14 31%

Neutral 1 2%

45 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

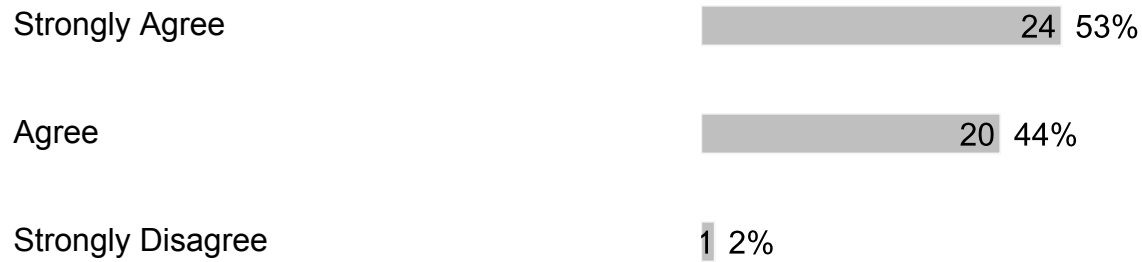
Strongly Agree 23 51%

Agree 19 42%

Neutral 3 7%

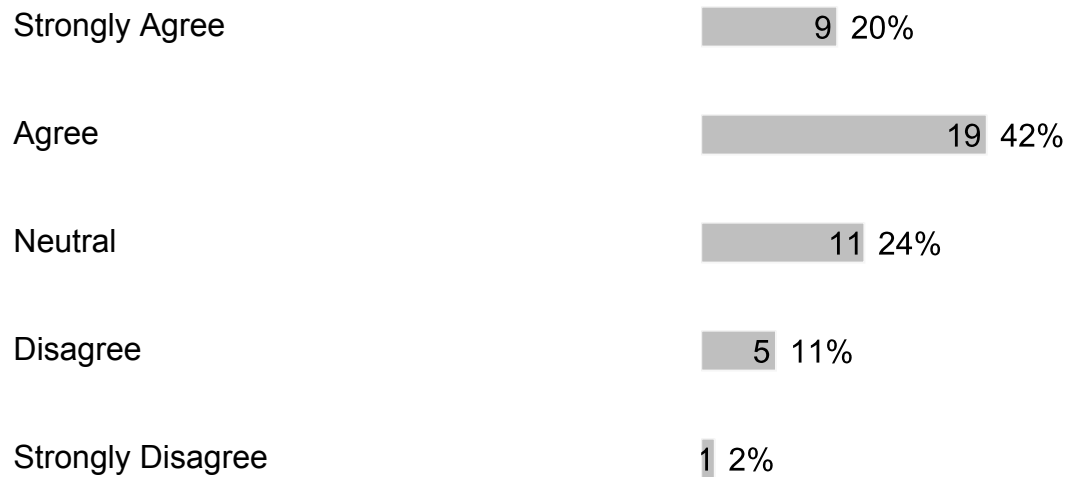
45 respondents

4. In my school, adults treat students with respect.



45 respondents

5. In my school, students treat adults with respect.



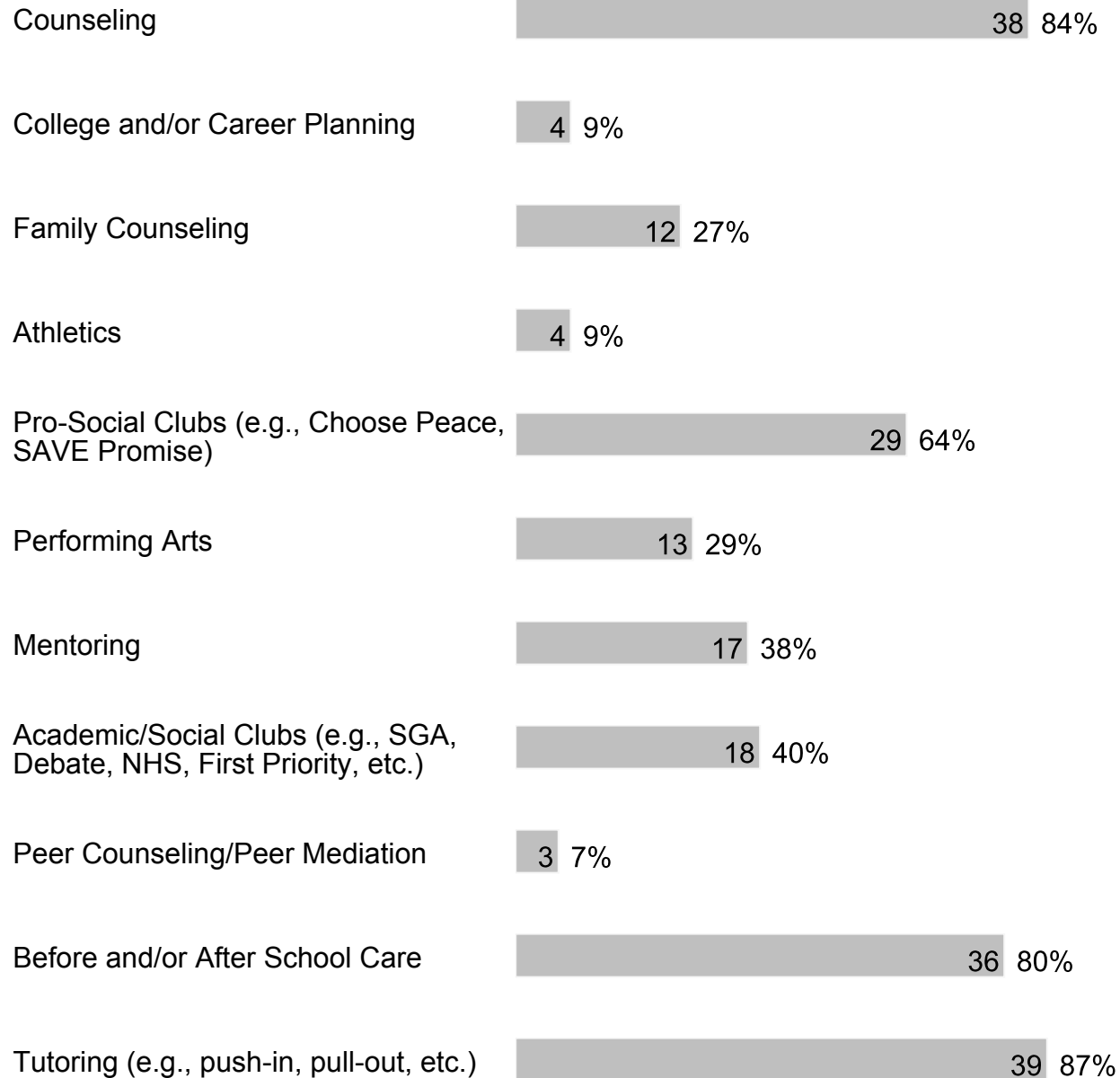
45 respondents

6. In my school, colleagues/adults treat each other with respect.



45 respondents

7. At my school the following programs/services are available (check all that apply):



Extended Learning Opportunities (ELO) 23 51%

Other 4 9%

45 respondents

8. Our school implements changes based on the feedback from staff.

Strongly Agree 11 24%

Agree 22 49%

Neutral 10 22%

Disagree 2 4%

45 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 14 31%

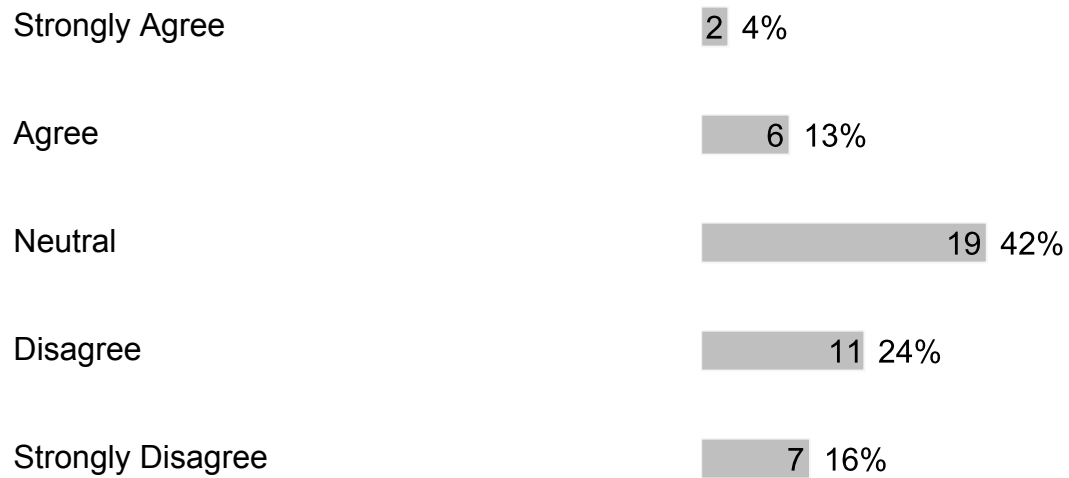
Agree 25 56%

Neutral 5 11%

Disagree 1 2%

45 respondents

10. I enjoy eating food prepared by the cafeteria.



45 respondents

11. Families regularly participate in school involvement activities offered by our school.



45 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral 8 18%

Disagree 1 2%

45 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 12 27%

Agree 25 56%

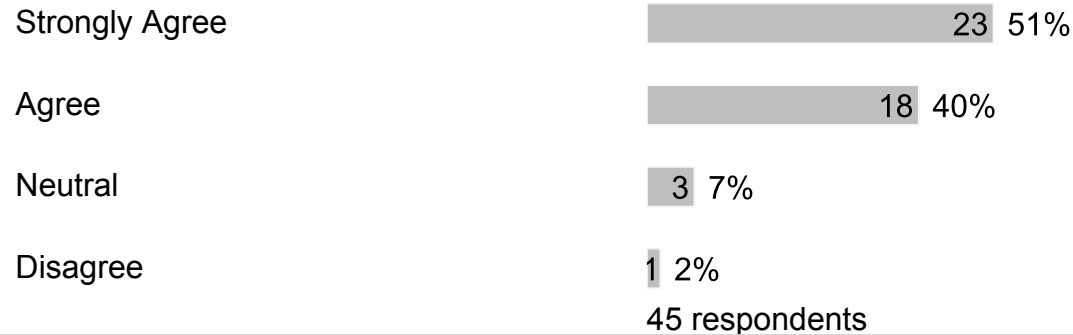
Neutral 7 16%

Disagree 1 2%

45 respondents

G. Section 6

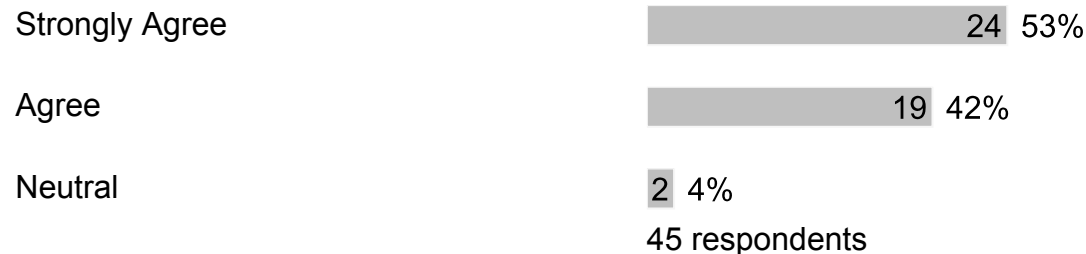
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



Agree  19 42%

Neutral  3 7%

45 respondents

5. Our school's leaders hold all staff members accountable for student learning.


Strongly Agree  24 55%

Agree  18 41%

Neutral  2 5%

44 respondents

6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree  18 40%

Agree  25 56%

Neutral  2 4%

45 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

Strongly Agree  21 47%

Agree  20 44%

Neutral  4 9%

45 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree  18 40%


Agree  25 56%

Neutral  2 4%

45 respondents

9. Our school uses the results of student assessments to improve teaching and learning.


Strongly Agree  22 49%

Agree  22 49%

Neutral  1 2%

45 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree  22 49%

Agree  23 51%

45 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree  14 31%

Agree  23 51%

Neutral  7 16%

Disagree  1 2%

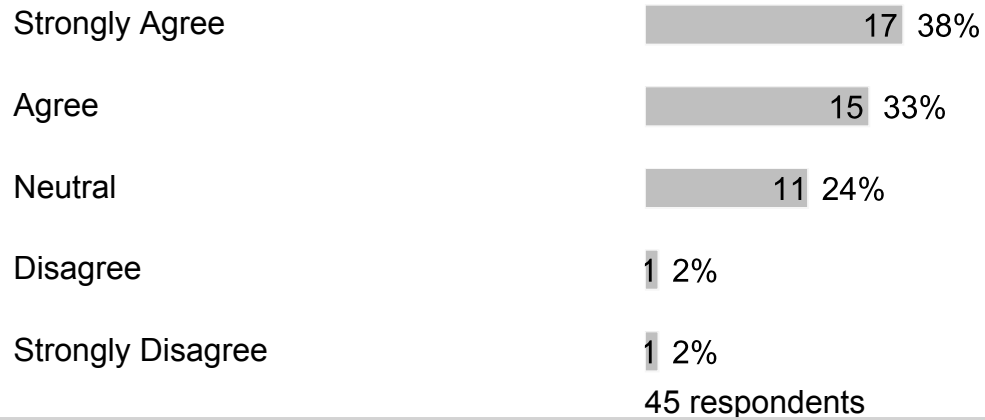
45 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree  23 51%



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



45 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



45 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



44 respondents

18. The school ensures I receive formal training in the use of student assessment data.



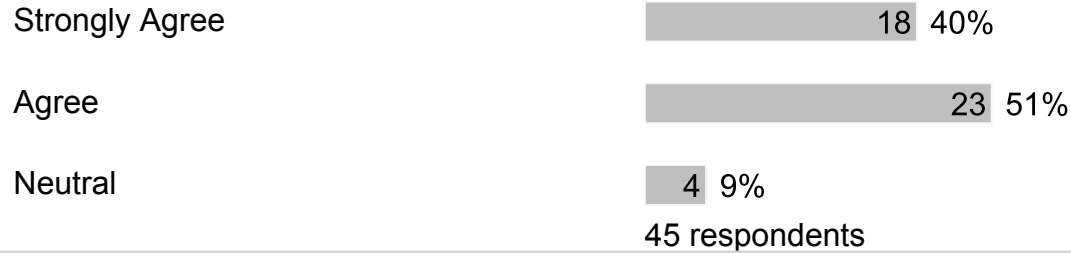
45 respondents

19. In our school, staff members provide peer coaching to teachers.

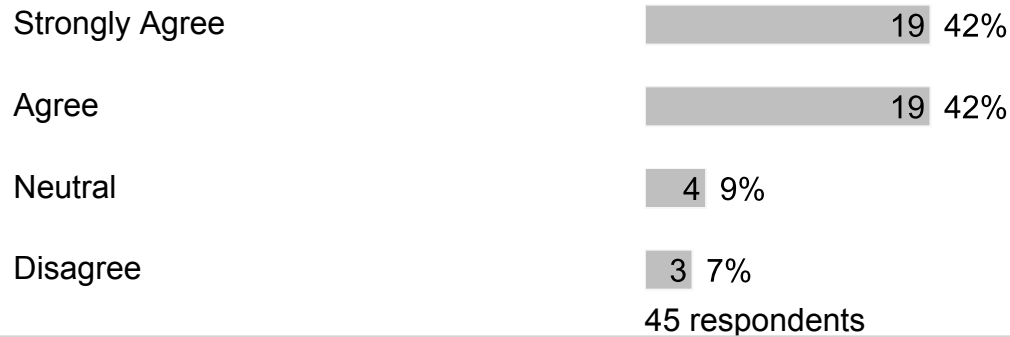


45 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.

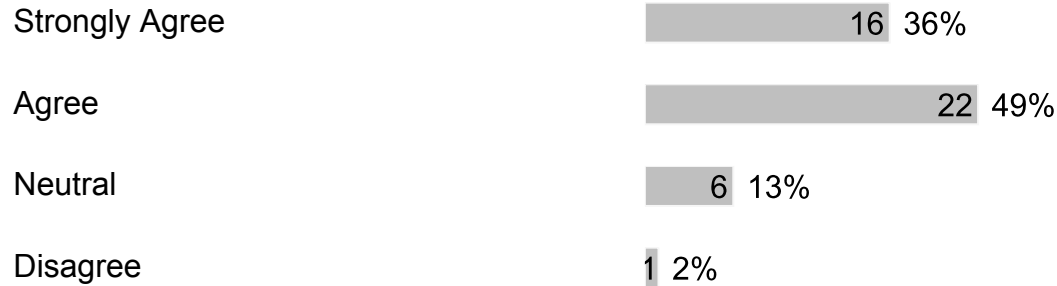


23. I feel confident in my classroom management strategies.



45 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



45 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



44 respondents

26. Most teachers report student progress in easy to understand language to families.



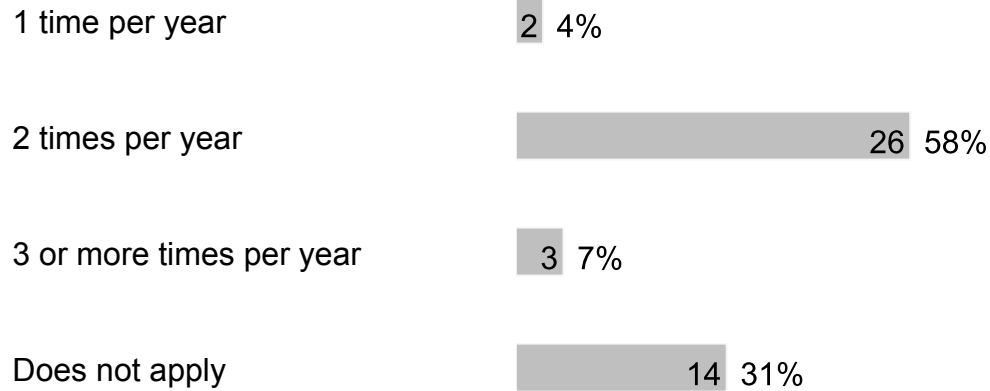
45 respondents

27. I provide students with timely feedback about their learning.



44 respondents

28. I schedule conferences to share student learning progress with families.



45 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



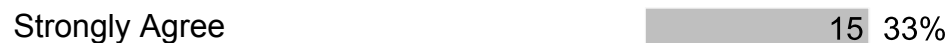
45 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



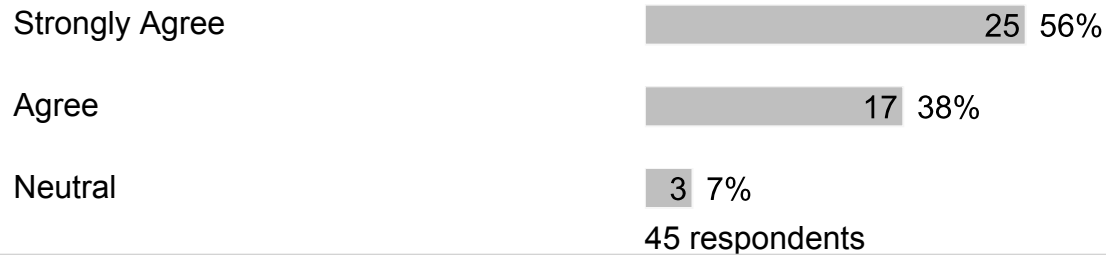
45 respondents

31. I regularly post information online or send home a newsletter.

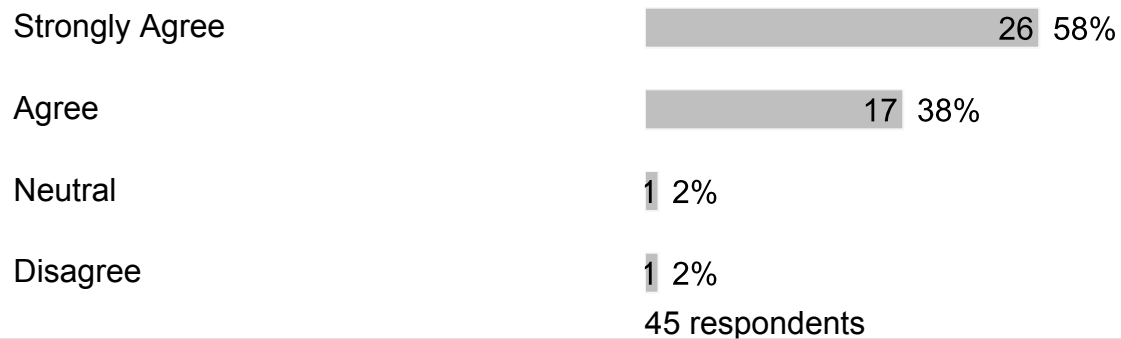




32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



Personal visits

23 51%

45 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).

Strongly Agree

23 51%

Agree

19 42%

Neutral

3 7%

45 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report