

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/15/2025



surveys

Custom Survey

1 survey(s) 110 response(s)

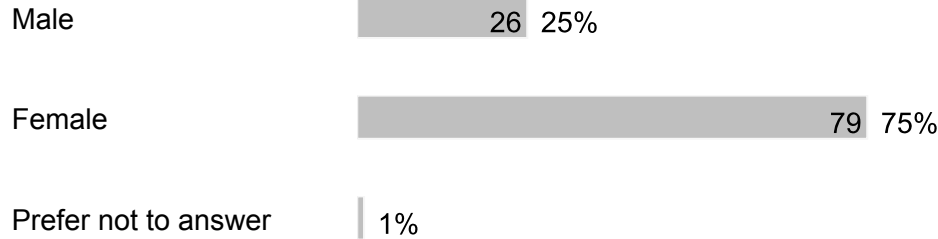
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

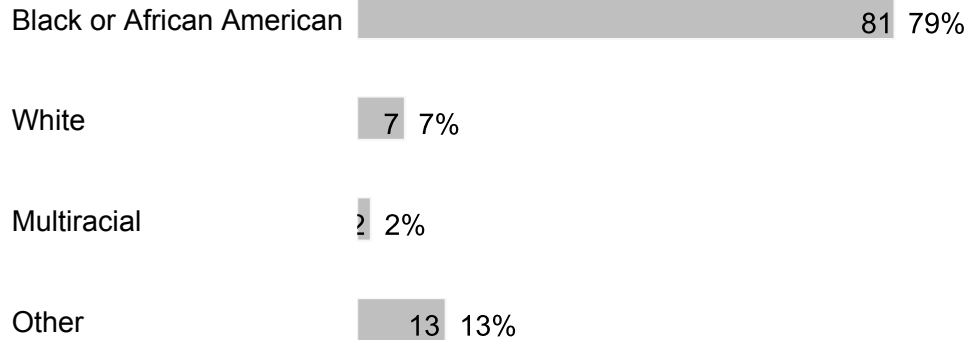
Number of Responses | Percentages of Total Responses

1. Gender



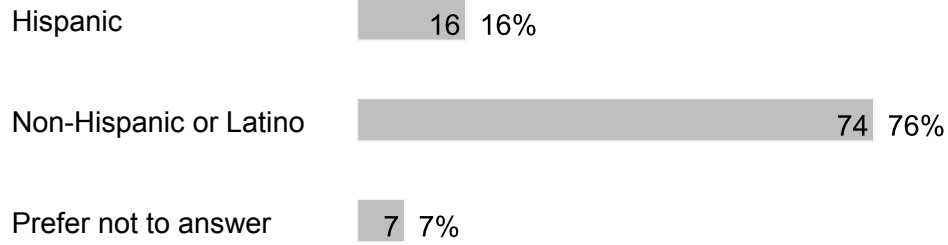
106 respondents

2. Race



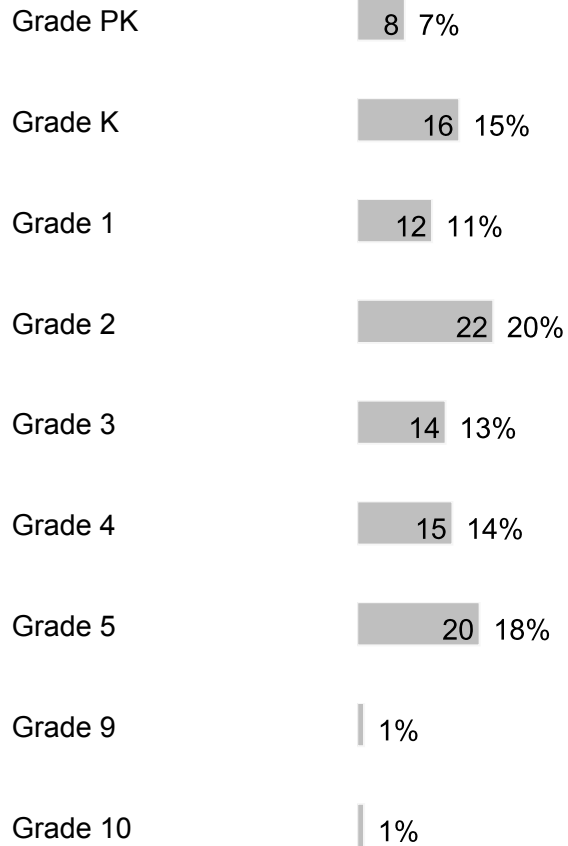
103 respondents

3. Ethnicity



97 respondents

4. Grade



109 respondents

C. Section 2

1. My child feels safe at school.

Strongly Agree 66 61%

Agree 35 32%

Neutral 6 6%

Disagree 2 2%

109 respondents

2. My child's school is clean and well-maintained.

Strongly Agree 54 50%

Agree 44 40%

Neutral 10 9%

Disagree 1 1%

109 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 54 50%

Agree 39 36%

Neutral 12 11%

Disagree 1 1%

Strongly Disagree 2 2%

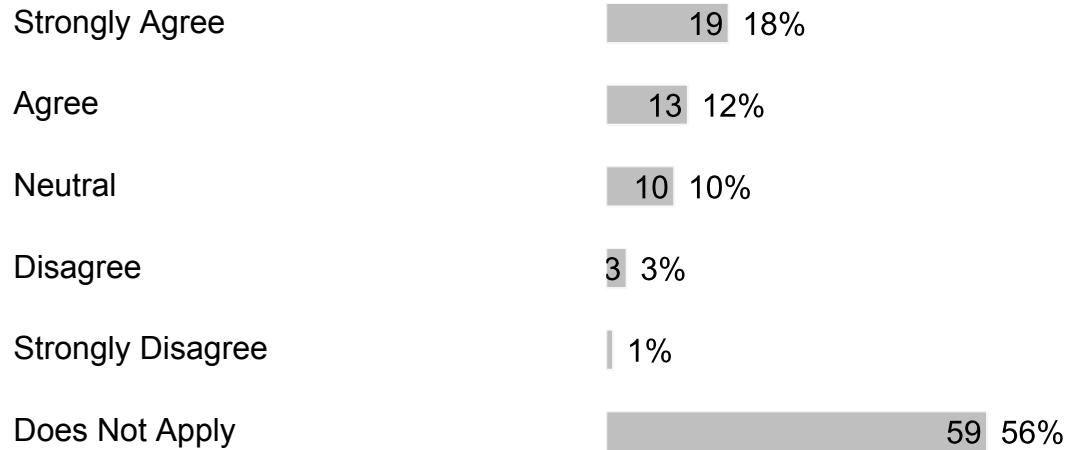
108 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?



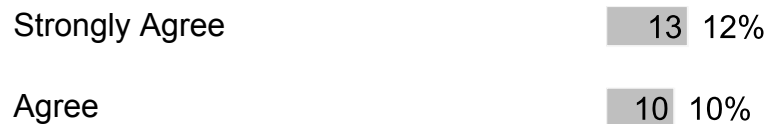
107 respondents

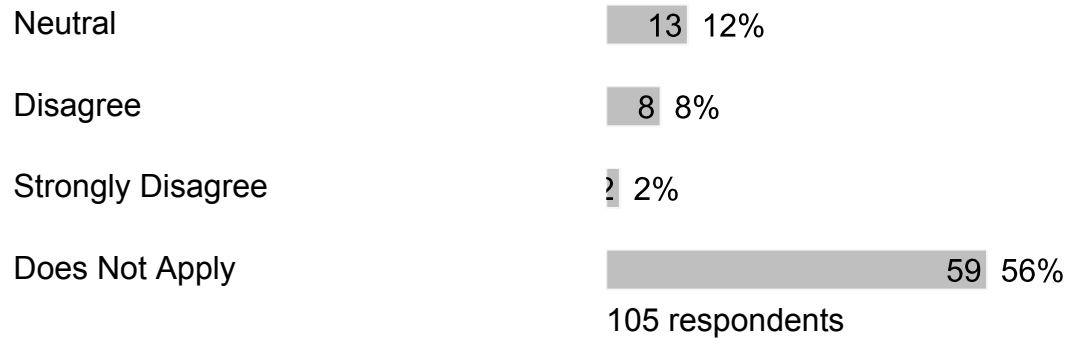
5. After my child was bullied, I contacted school staff.



105 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.





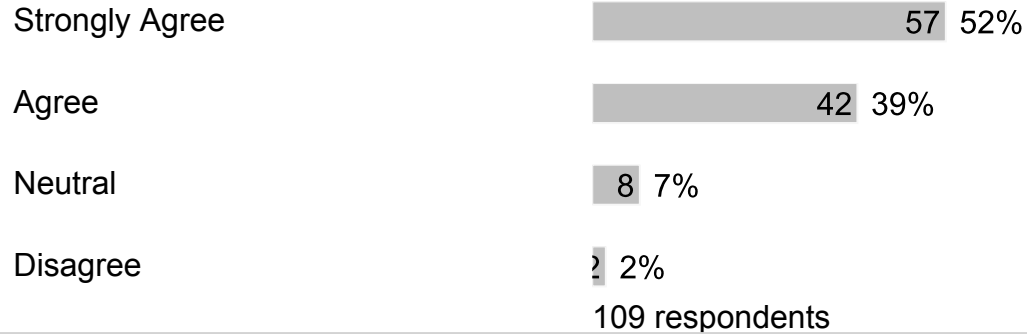
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

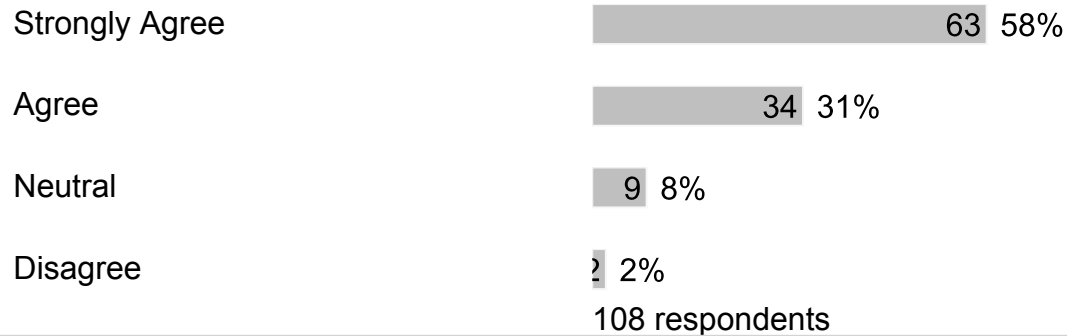


E. Section 4

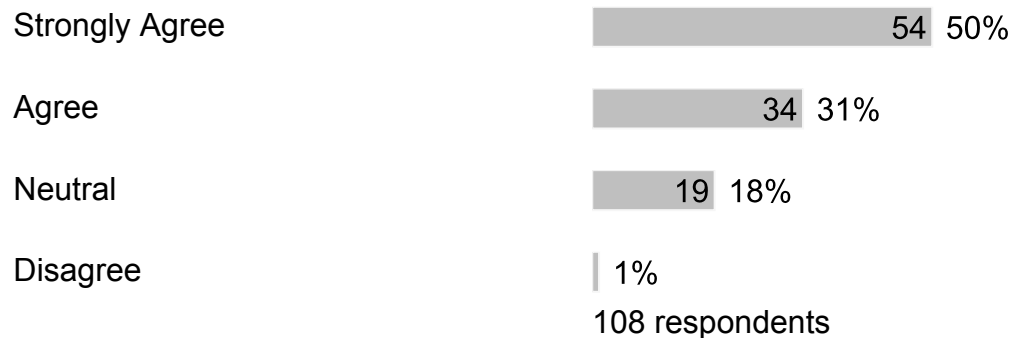
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.

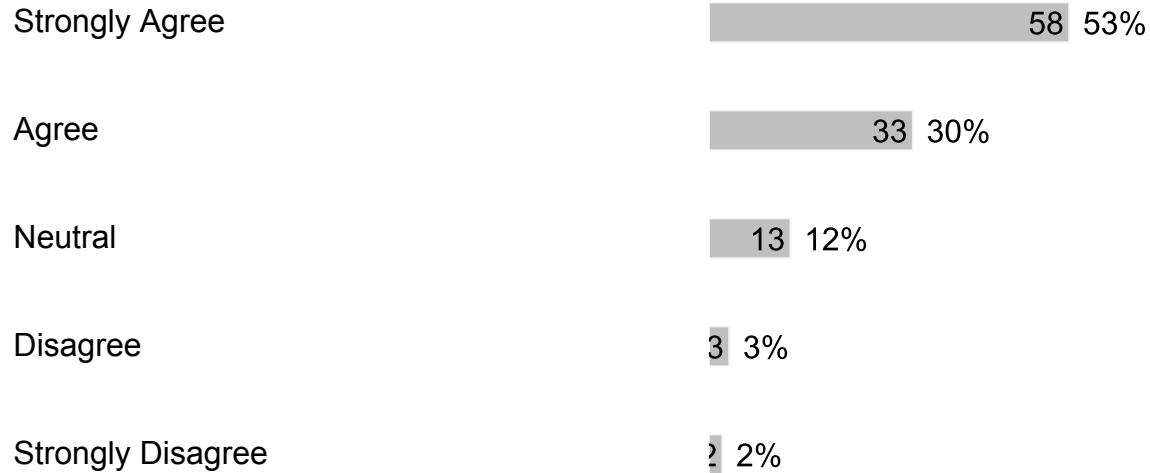


3. At school, my child has up-to-date computers and other technology to learn.



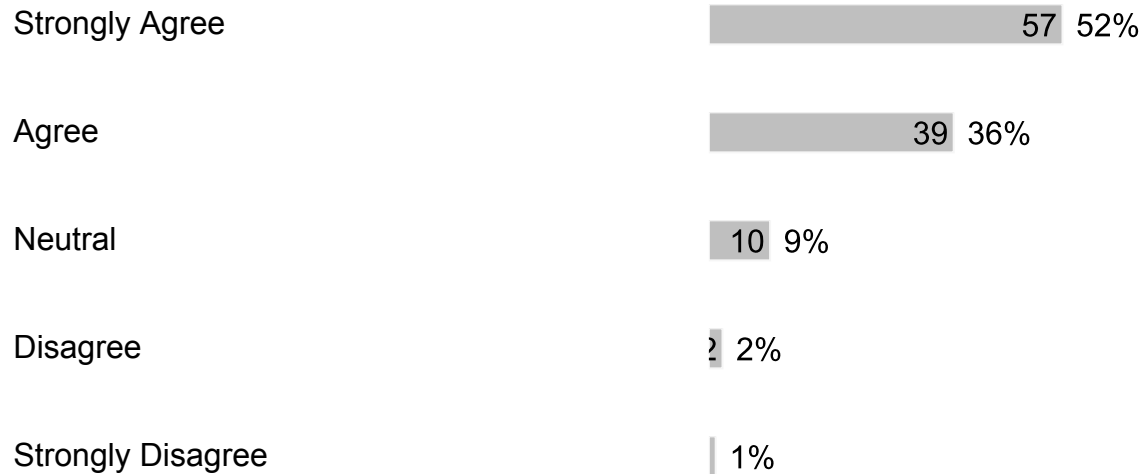
F. Section 5

1. If my child has a problem, they know who they can go to for help.



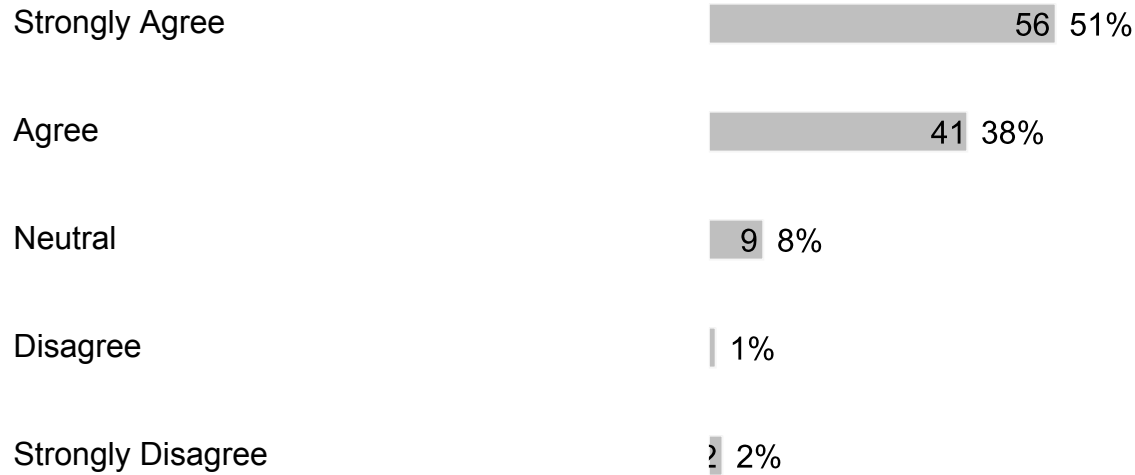
109 respondents

2. My child likes going to school.



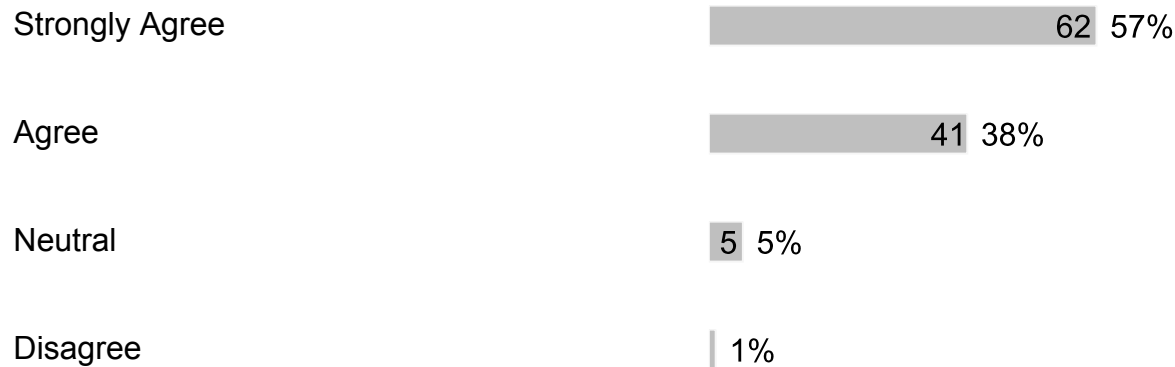
109 respondents

3. I would recommend my child's school to my friends and/or family.



109 respondents

4. Our school treats students with value, respect and compassion.



109 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Neutral 5 5%

Disagree 2 2%

108 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 72 66%

Agree 30 28%

Neutral 7 6%

109 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 66 61%

Agree 35 32%

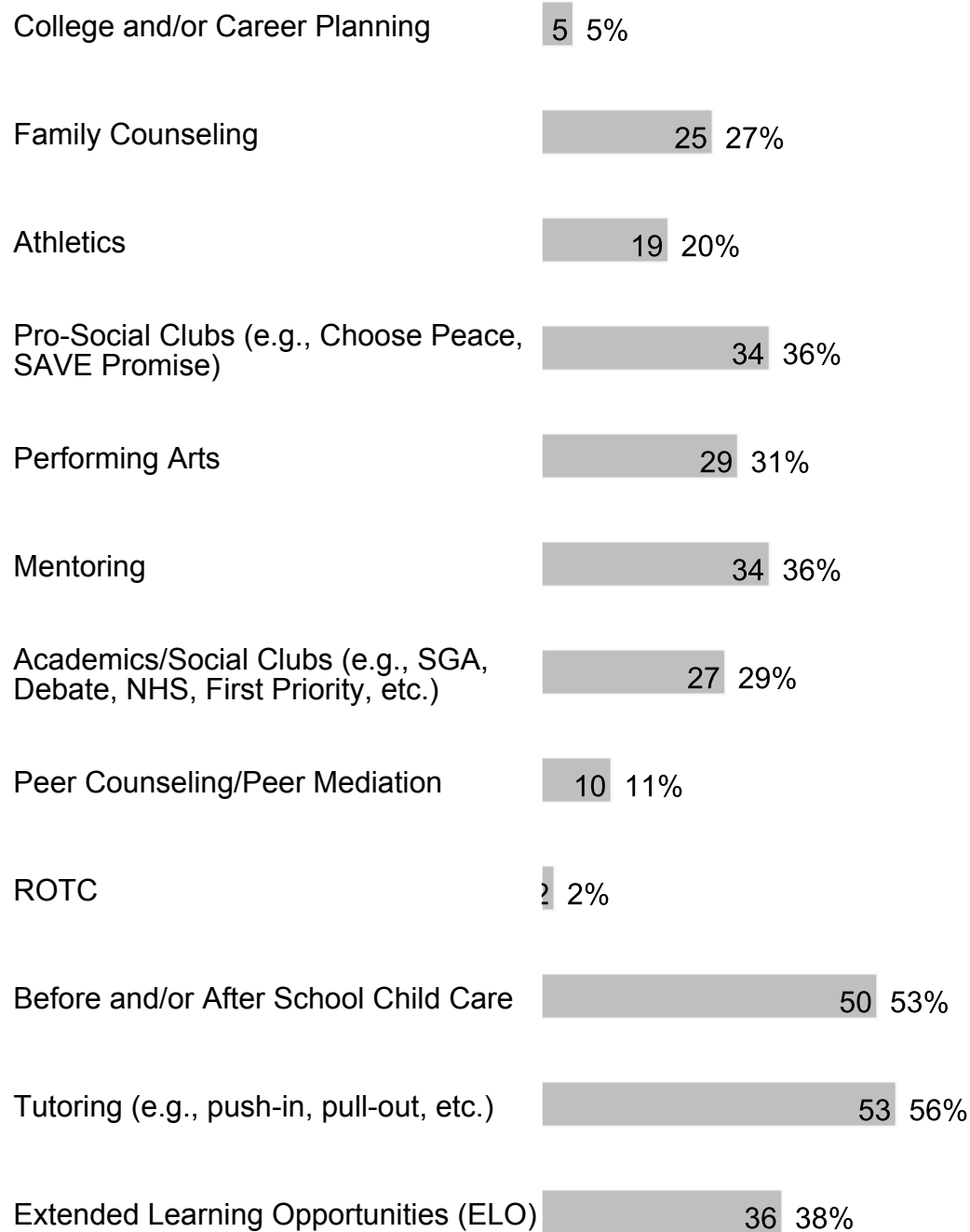
Neutral 6 6%

Disagree 1 1%

108 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 63 67%



Other

11 12%

94 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling

12 16%

College and/or Career Planning

3 4%

Family Counseling

4 5%

Athletics

9 12%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)

12 16%

Performing Arts

6 8%

Mentoring

5 7%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)

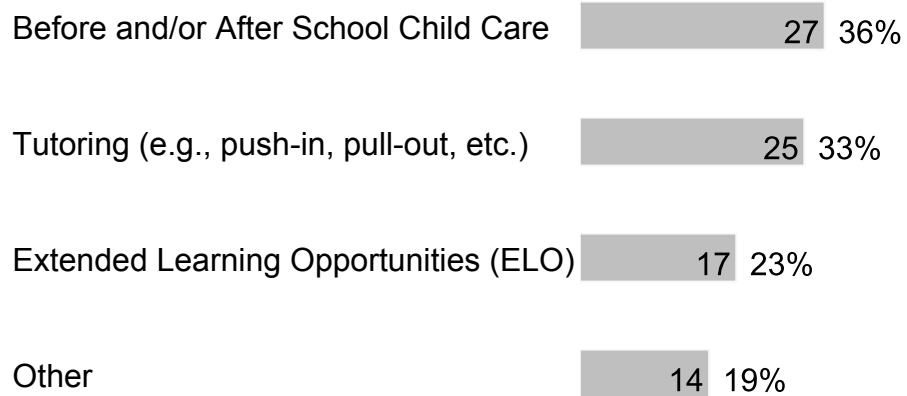
6 8%

Peer Counseling/Peer Mediation

1 1%

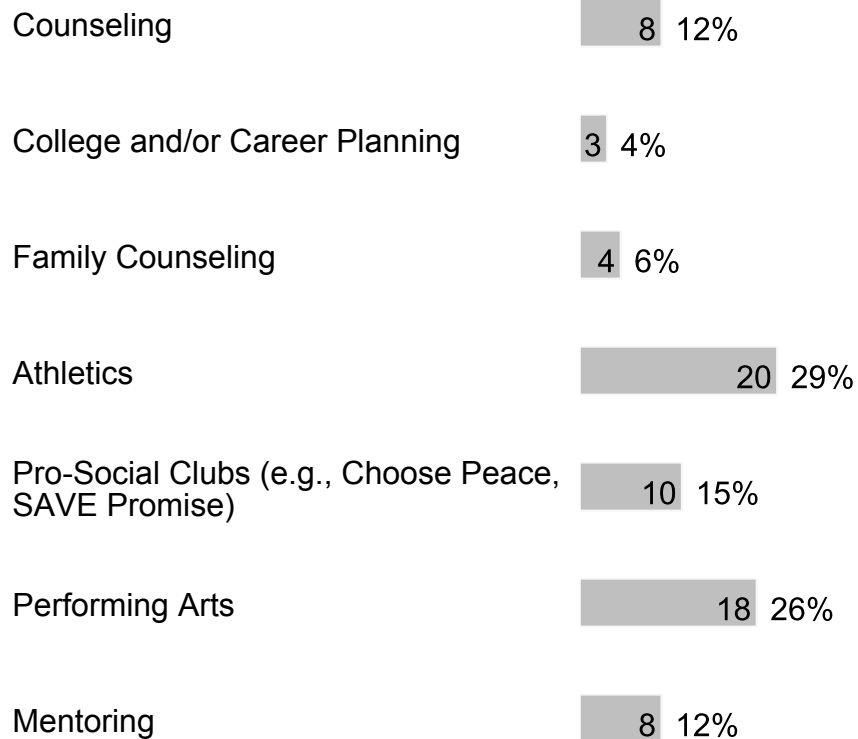
ROTC

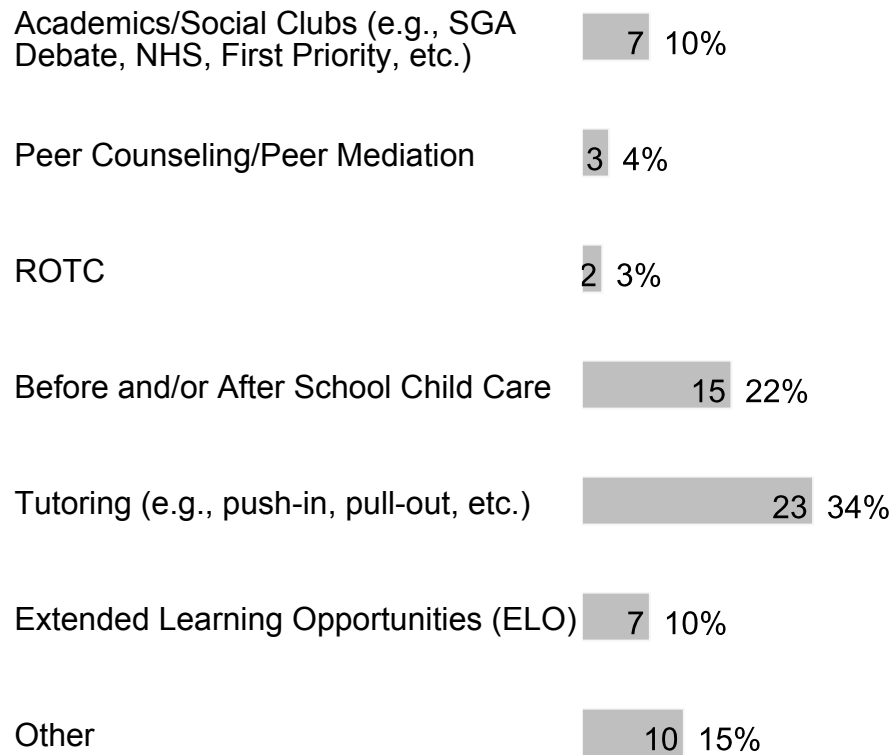
1 1%



75 respondents

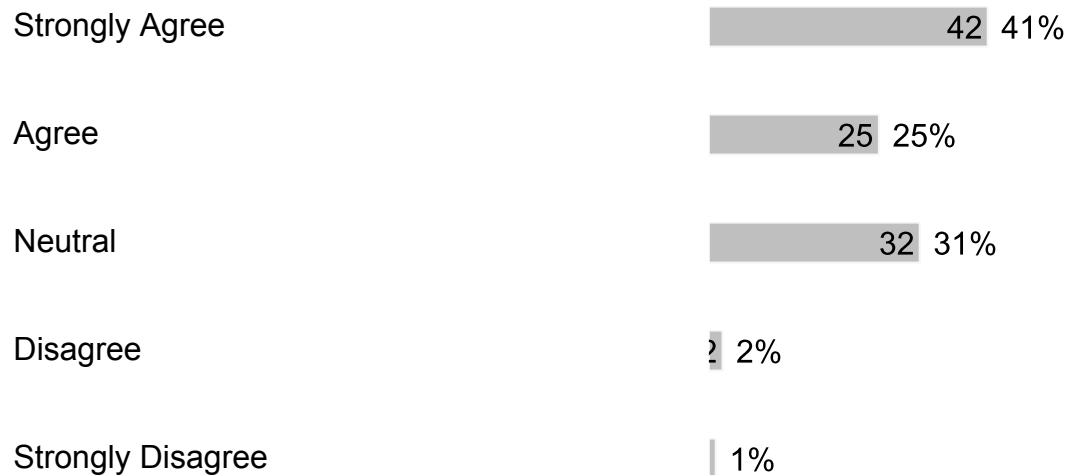
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





68 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



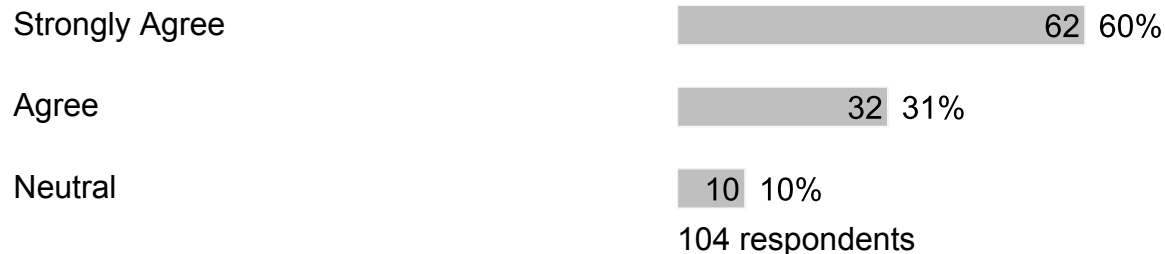
102 respondents

G. Section 6

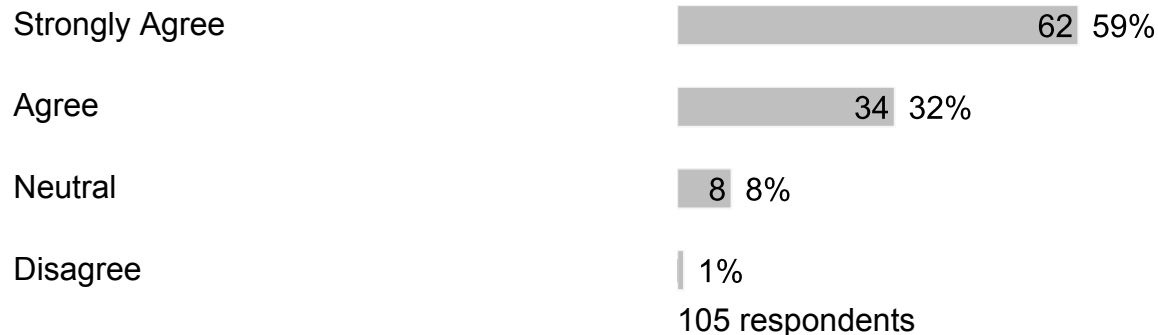
1. The principal is a positive educational leader at the school.



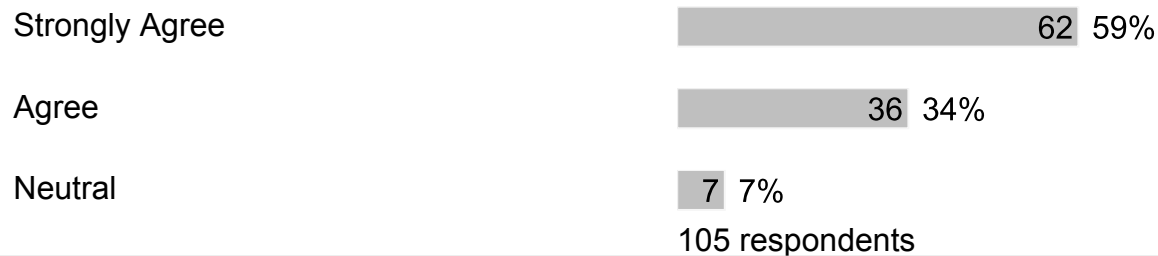
2. The assistant principal(s) is a positive educational leader at the school.



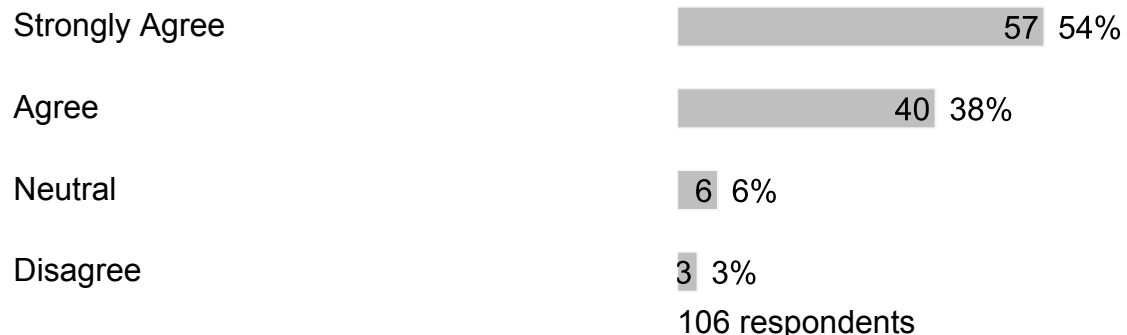
3. Our school's administration provides strong instructional leadership.



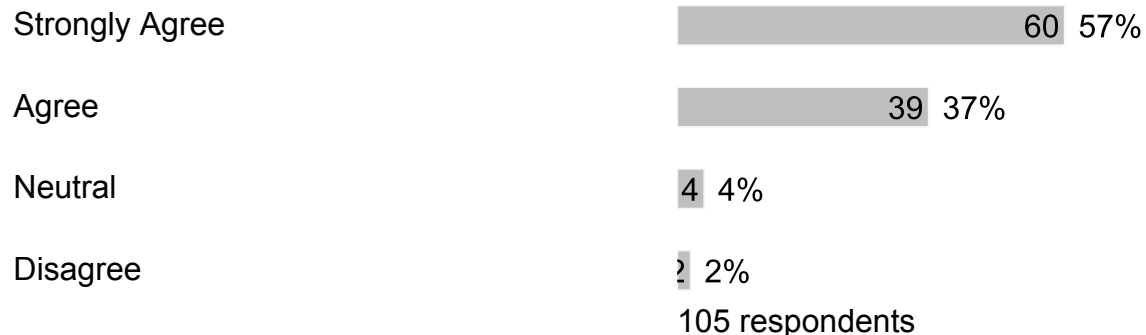
4. Our school has established goals and a plan for improving student learning.



5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



7. Our school has high expectations for students.



Disagree | 1%
104 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.

Strongly Agree 57 55%

Agree 39 38%

Neutral 7 7%

Disagree | 1%
104 respondents

9. My child's teachers give work that challenges my child.

Strongly Agree 56 54%

Agree 40 38%

Neutral 8 8%

104 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree 57 55%

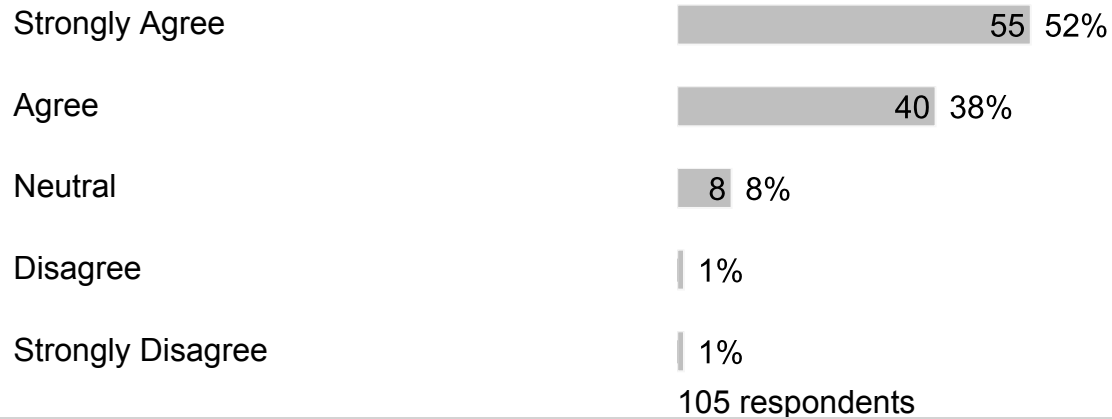
Agree 36 35%

Neutral 9 9%

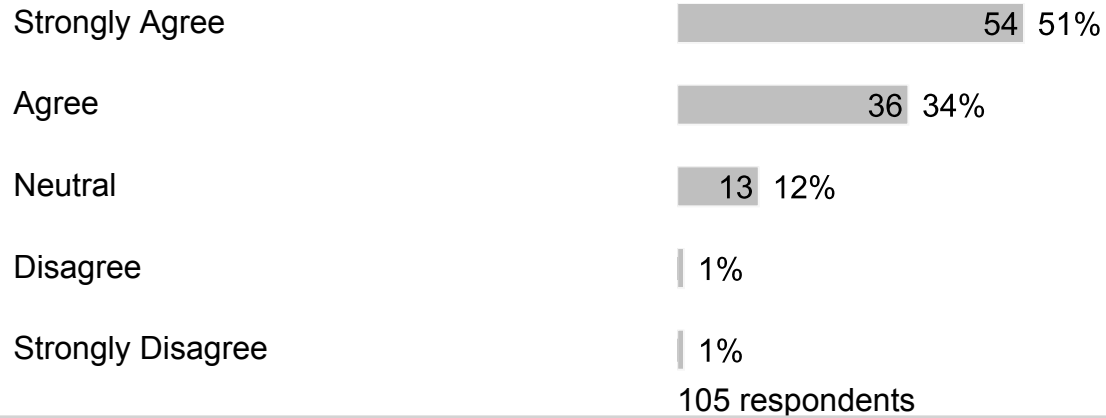
Disagree | 1%

Strongly Disagree | 1%
104 respondents

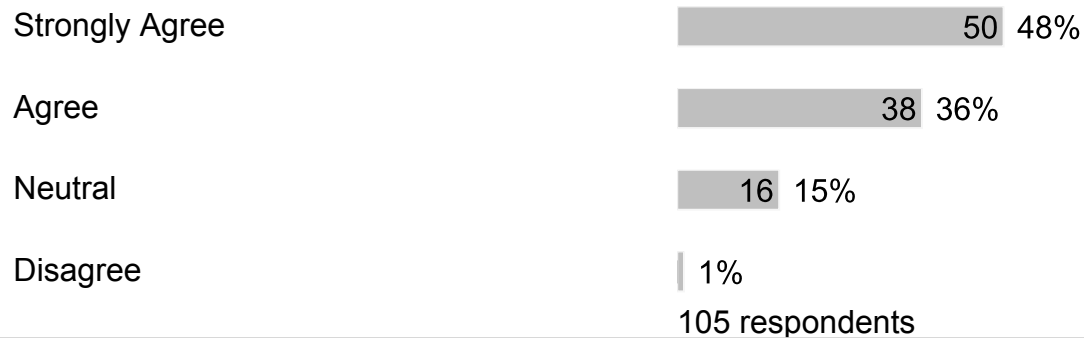
11. My child's teachers use a variety of teaching strategies.



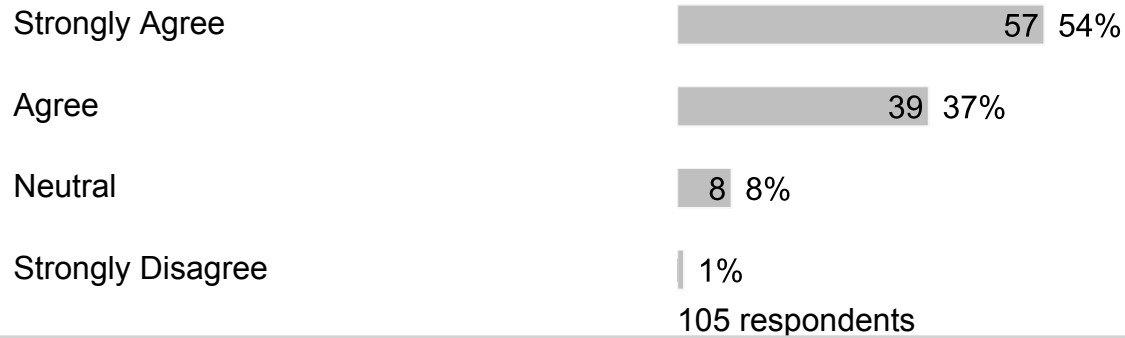
12. My child's teachers adjust the instruction to meet my child's learning needs.



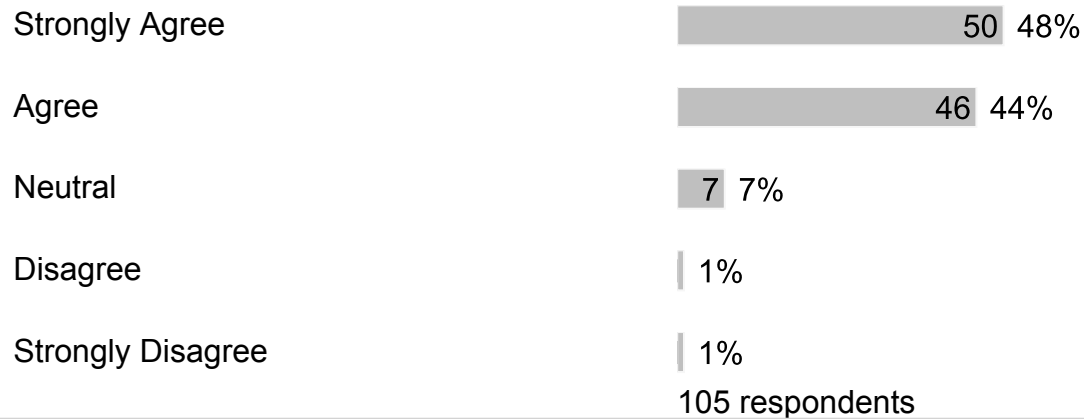
13. My child sees a relationship between what is being taught and everyday life.



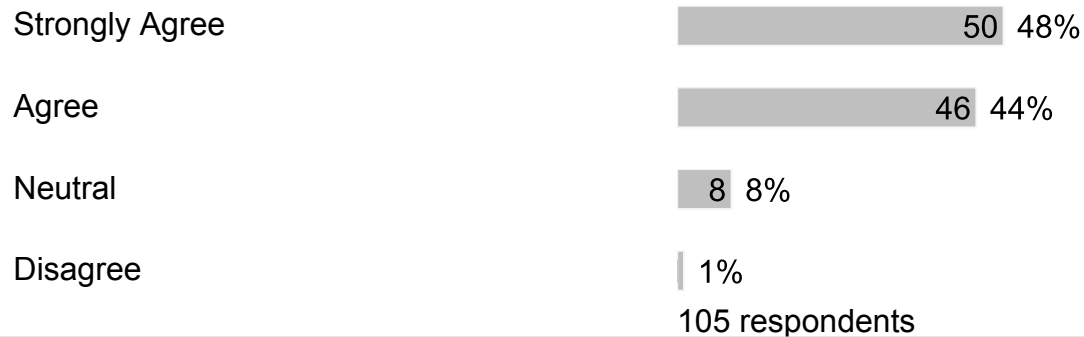
14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.

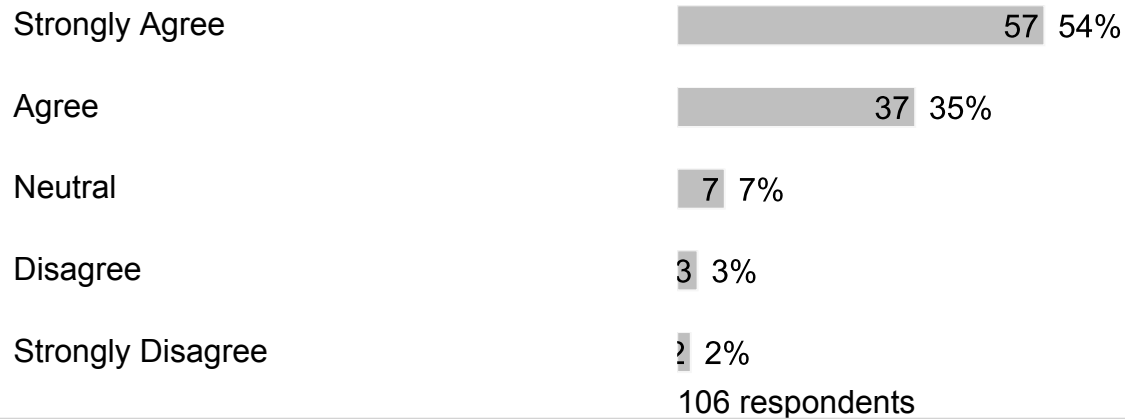


17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.

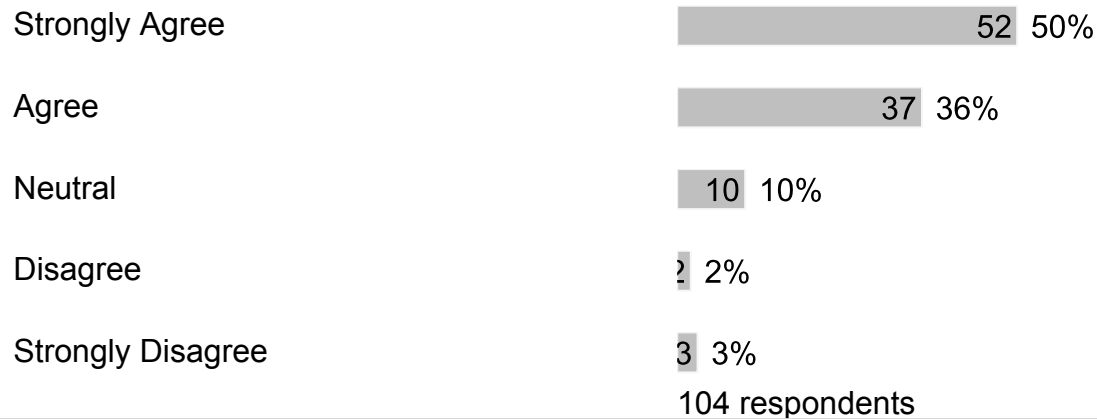




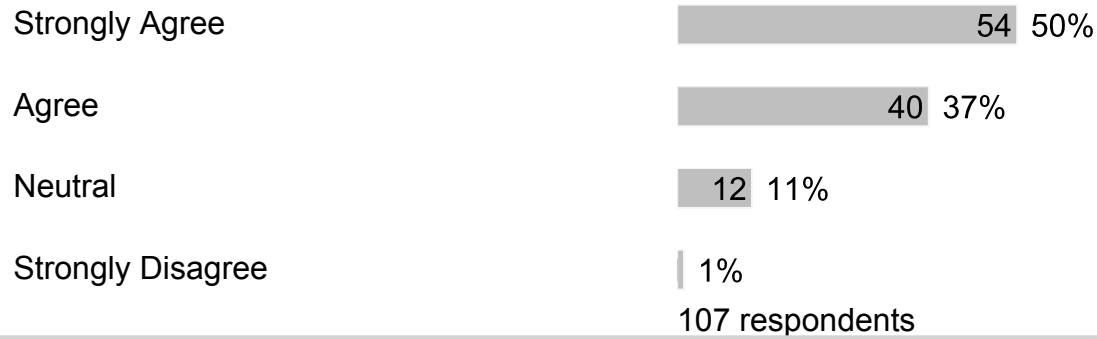
18. My child's teachers report on my child's progress in easy to understand language.



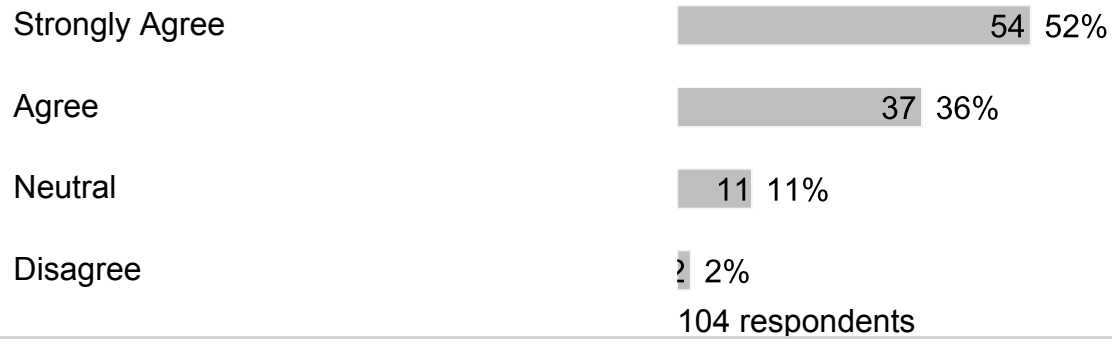
19. Teachers schedule conferences to share student learning progress with families.



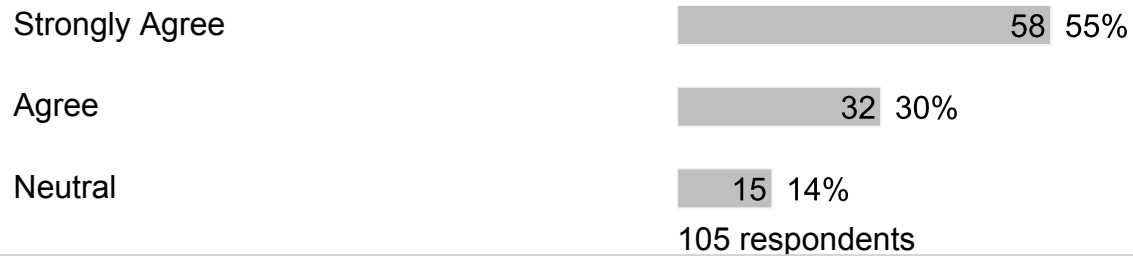
20. My child is prepared for success in the next school year.



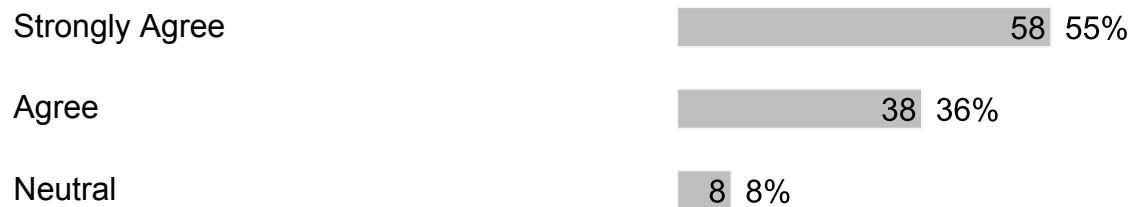
21. Families are encouraged to volunteer.



22. Families are given the opportunity to participate on school committees.



23. I am well-informed of the school's goals and activities.



Disagree | 1%
105 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 57 54%

Agree 40 38%

Neutral 8 8%

105 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 60 57%

Agree 35 33%

Neutral 10 10%

105 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 52 50%

Agree 33 32%

Neutral 19 18%

104 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 60 57%

Agree 39 37%

Neutral 4 4%

Disagree 2 2%

105 respondents

28. Teachers regularly post information online or send home a newsletter.

Strongly Agree 63 60%

Agree 34 32%

Neutral 7 7%

Disagree 1 1%

105 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.

Strongly Agree 51 49%

Agree 38 37%

Neutral 12 12%

Disagree 3 3%

104 respondents

30. Our school asks for family input when changing rules or policies.

Strongly Agree 49 47%

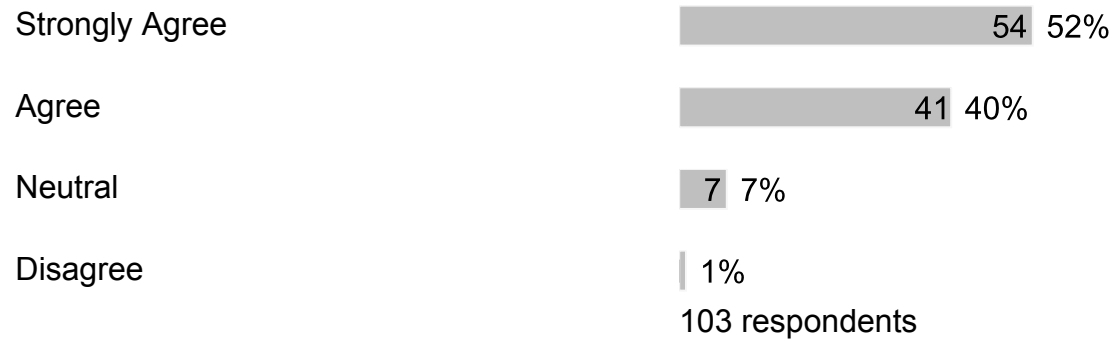
Agree 35 34%

Neutral 14 13%

Disagree 6 6%

104 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report