

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/12/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/12/2025

Custom Survey

1 survey(s) 13142 response(s)
226 school(s) included

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	2,240	17%
Female	9,824	76%
Prefer not to answer	349	7%

12913 respondents

2. Ethnicity

American Indian or Alaska Native	0	0%
Asian	3	3%
Black or African American	3,981	32%
Native Hawaiian or Other Pacific Islander	0	0%

White 6,065 49%

Multiracial 13 4%

Other 1,267 10%

12267 respondents

3. Ethnicity

Hispanic 2,541 21%

Not Hispanic or Latino 7,795 66%

Prefer not to answer 1,531 13%

11867 respondents

4. Role

School Administrator 5 2%

Support Staff 1,388 11%

Teacher 8,624 66%

Educational Support Professional 999 8%

Clerical 118 6%

Facilities 1 2%

Other

38 6%

13142 respondents

5. Experience

1 - 3 years

2,289 17%

4 - 10 years

3,106 24%

11 - 20 years

3,153 24%

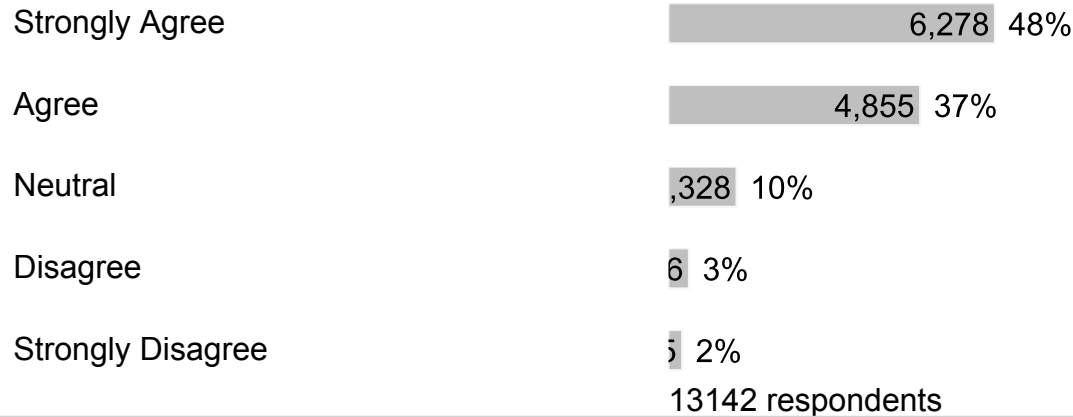
More than 20 years

4,594 35%

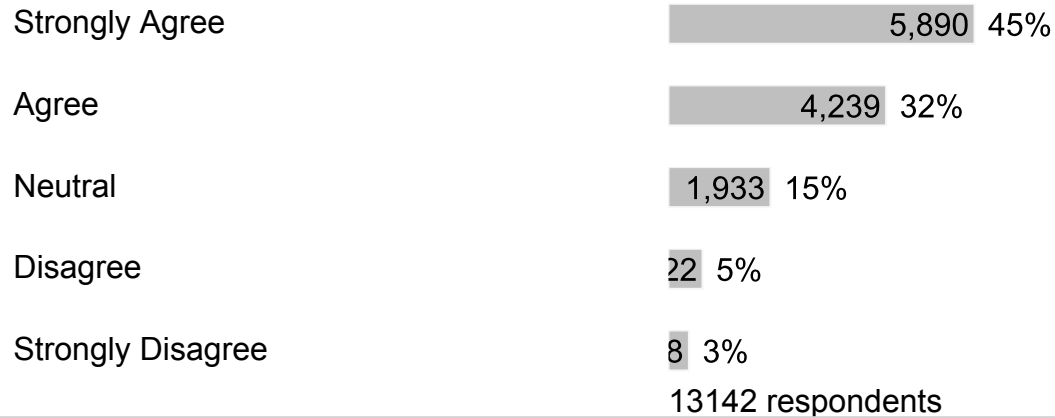
13142 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Agree	3,392	26%
Neutral	4,528	34%
Disagree	2,302	18%
Strongly Disagree	1,590	12%
13142 respondents		

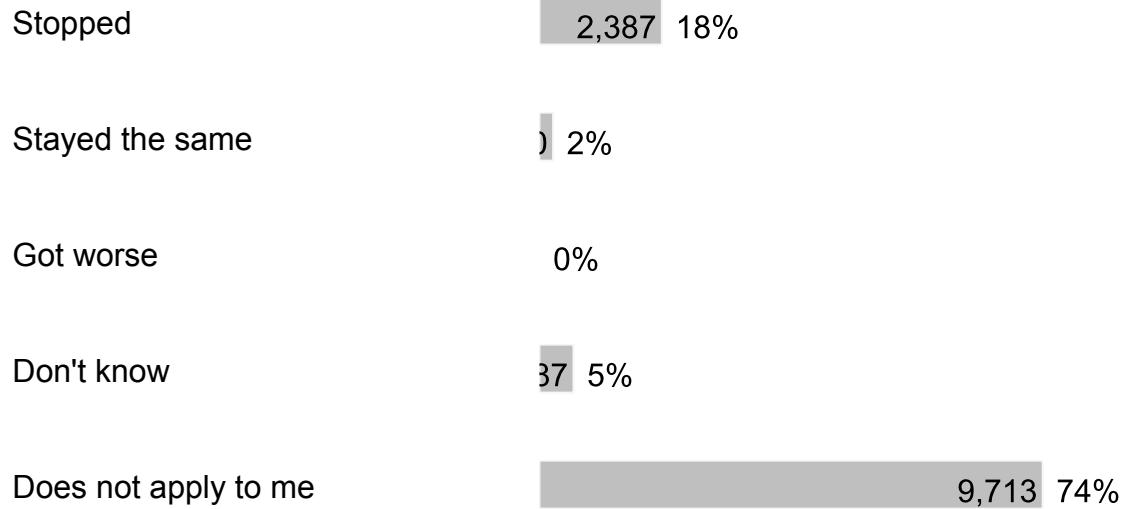
4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	2,882	22%
No	10,260	78%
13142 respondents		

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

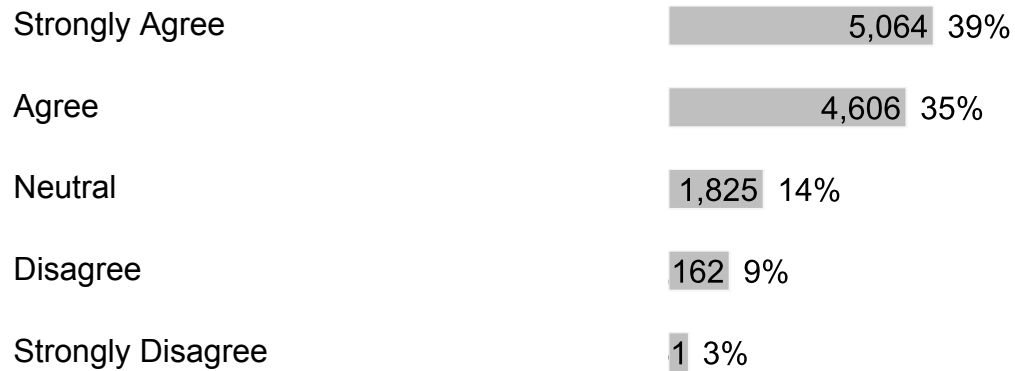
Reported the incident to administration	3,007	23%
Addressed the incident myself	1,660	13%
Confronted the alleged bully(ies) directly	111	8%
Contacted the parents/guardians of the alleged bully(ies)	205	9%
Does not apply to me	9,723	74%
13142 respondents		

6. After addressing the bullying or cyberbullying reported to me, the bullying:



13142 respondents

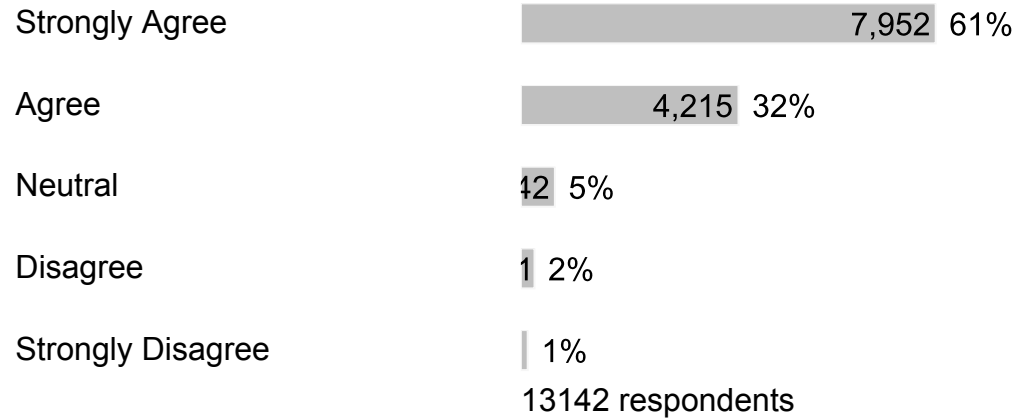
7. In my school, rules are applied equally to students.



13088 respondents

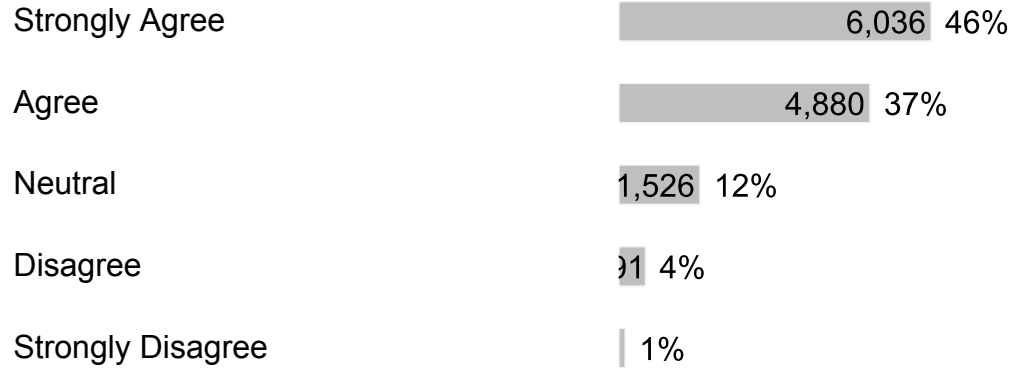
D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.



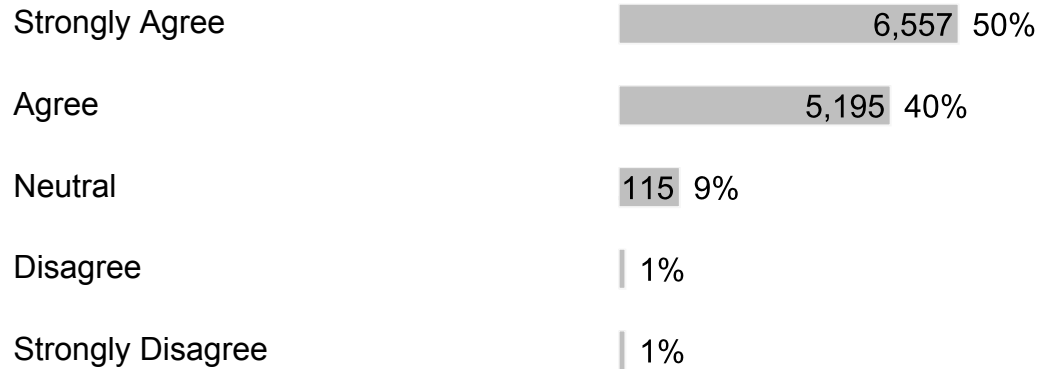
E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



13113 respondents

2. Teachers in our school use a variety of technology as instructional resources.



13094 respondents

F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 6,613 50%

Agree 5,385 41%

Neutral 399 7%

Disagree 1 1%

Strongly Disagree 1 1%

13142 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 9,117 69%

Agree 3,437 26%

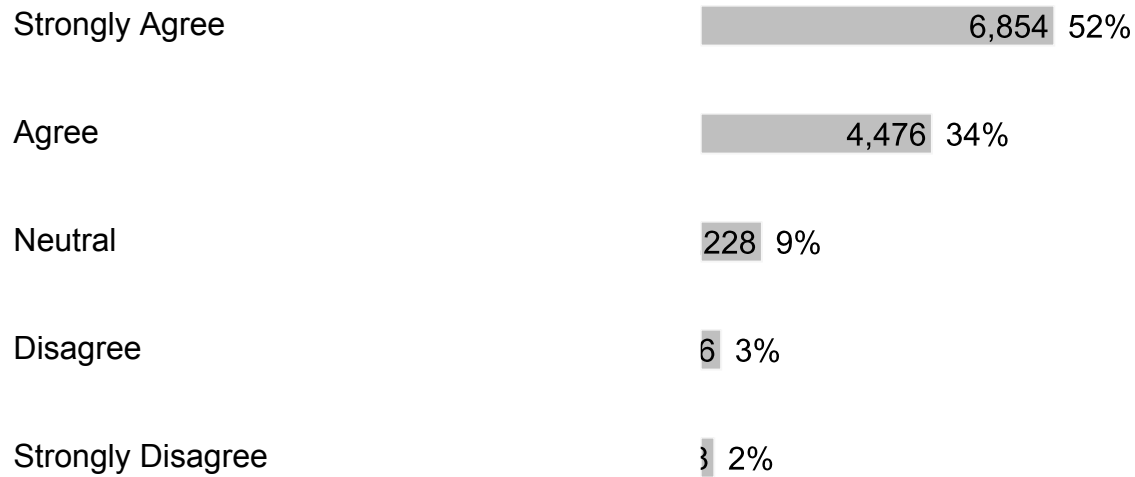
Neutral 0 4%

Disagree 0 0%

Strongly Disagree 0 0%

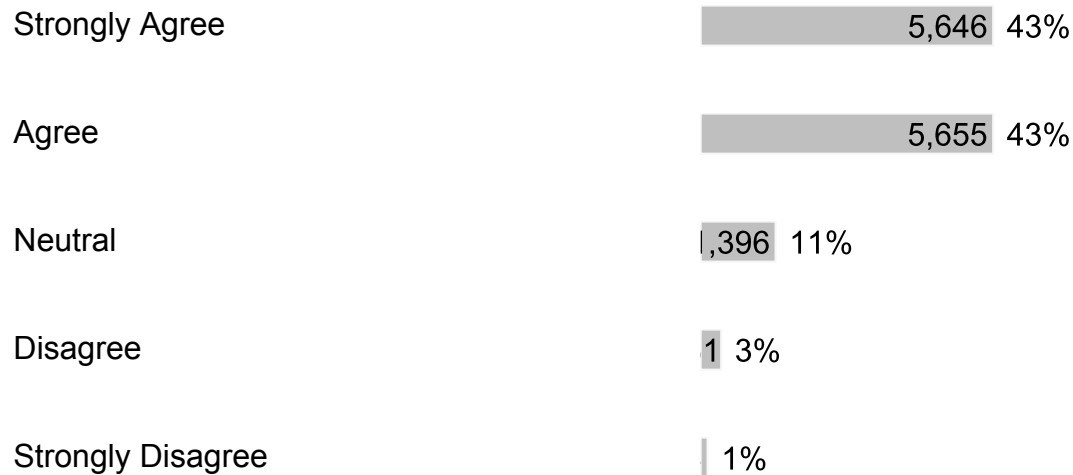
13142 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



13142 respondents

4. In my school, adults treat students with respect.



13142 respondents

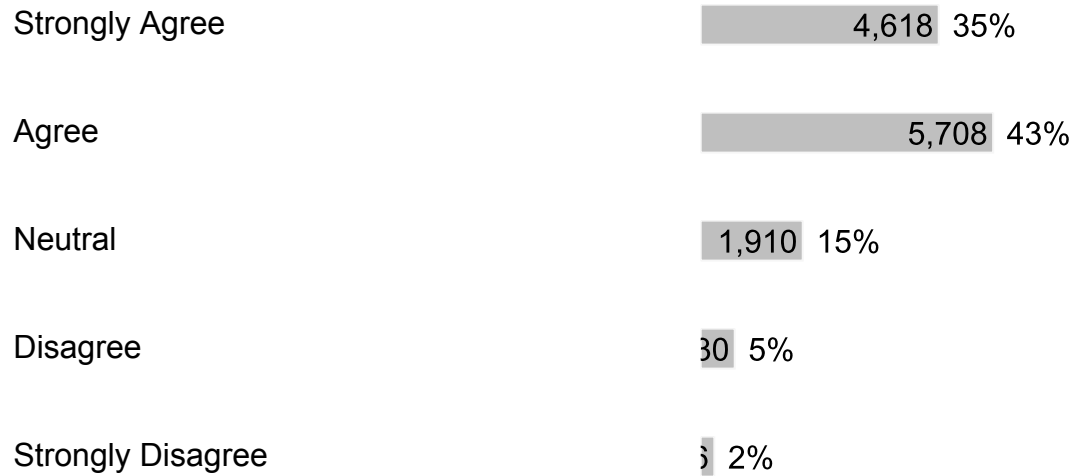
5. In my school, students treat adults with respect.





13142 respondents

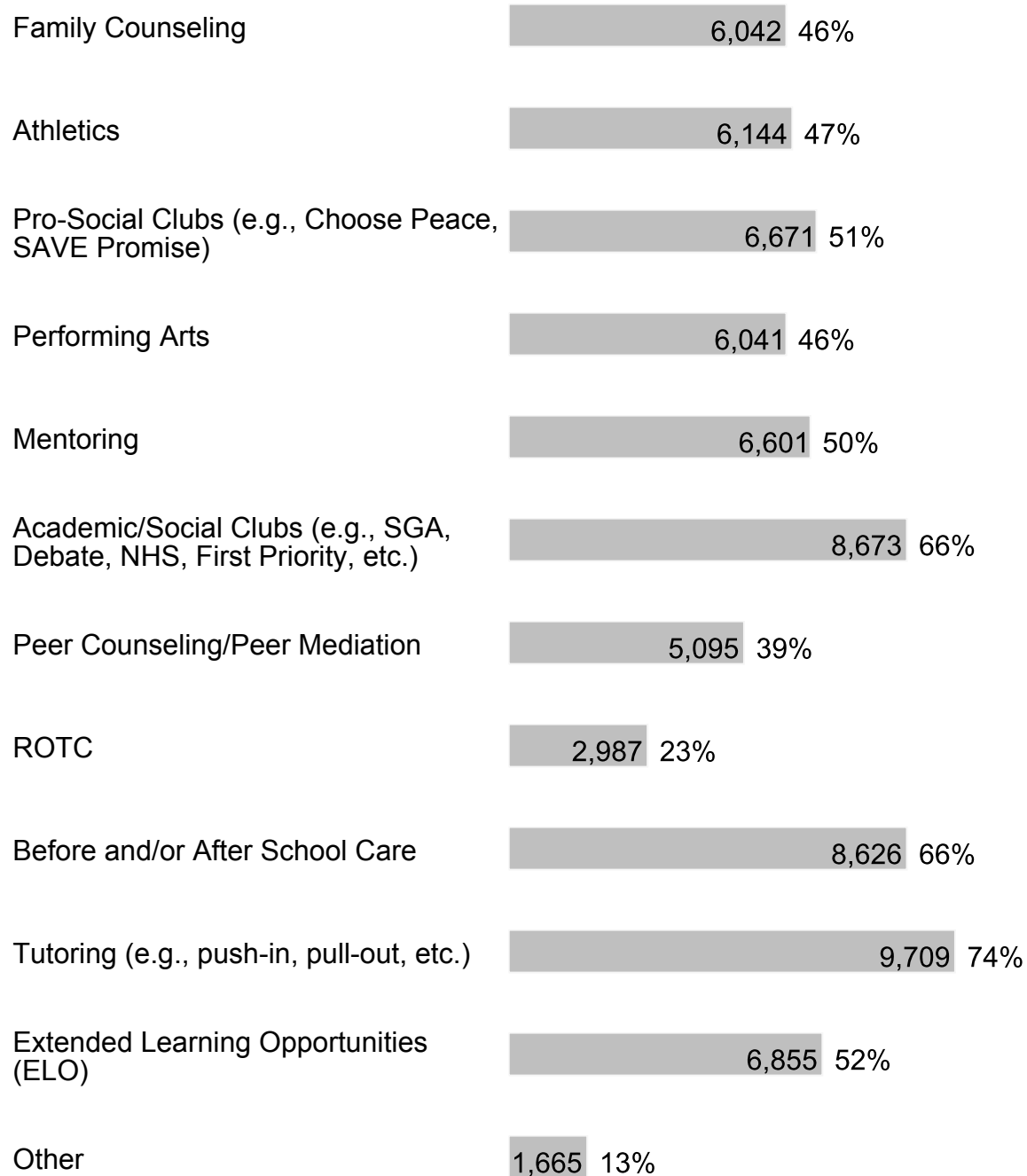
6. In my school, colleagues/adults treat each other with respect.



13142 respondents

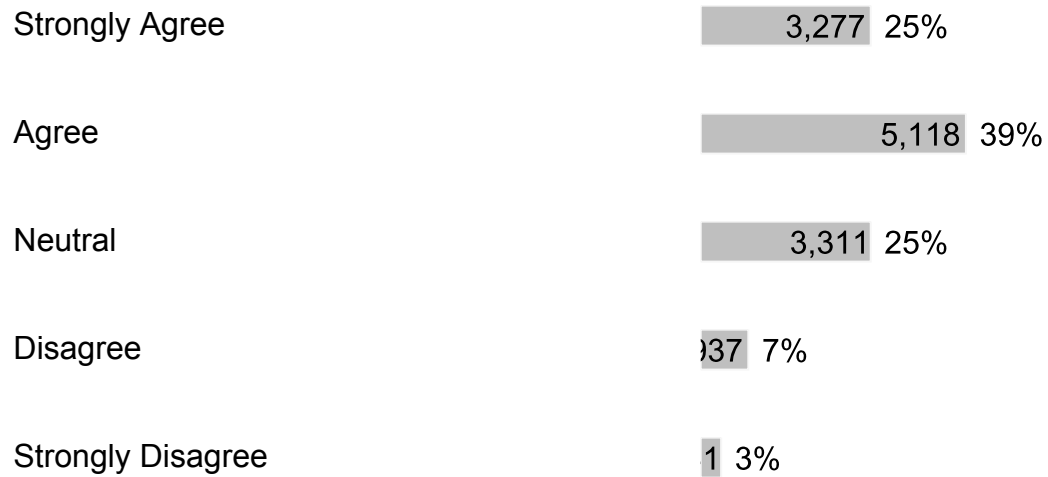
7. At my school the following programs/services are available (check all that apply):





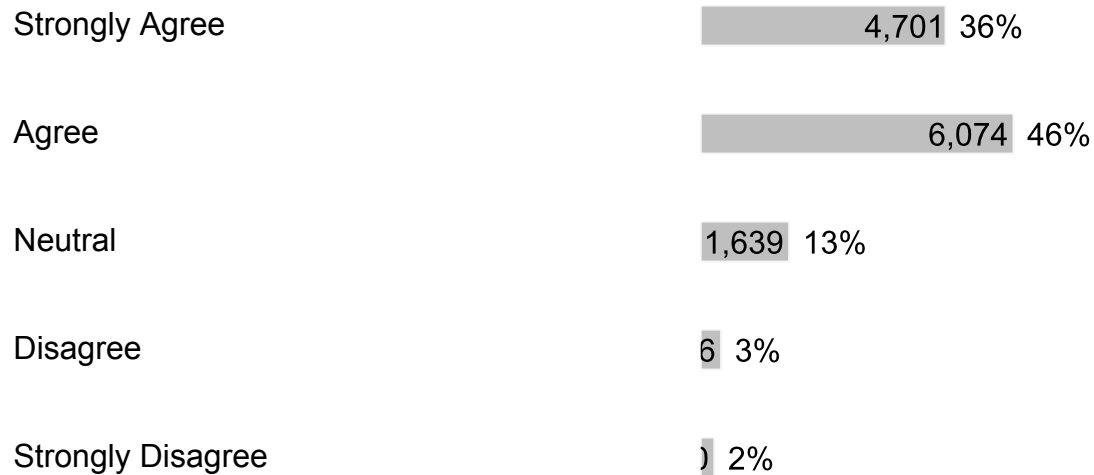
13142 respondents

8. Our school implements changes based on the feedback from staff.



13084 respondents

9. Our school maintains facilities that support student learning.



13100 respondents

10. I enjoy eating food prepared by the cafeteria.



Agree	1,931	15%
Neutral	6,034	46%
Disagree	1,855	14%
Strongly Disagree	1,884	14%

13054 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree	3,409	26%
Agree	5,219	40%
Neutral	2,939	22%
Disagree	115	9%
Strongly Disagree	5	3%

13067 respondents

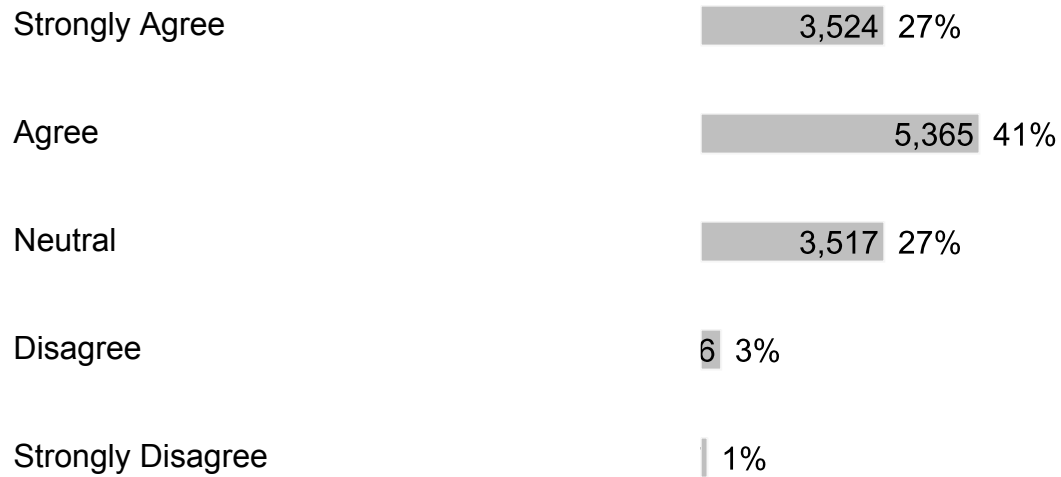
12. Our school has a family resource center and/or a staff member assigned to work with families.

Strongly Agree	3,502	27%
Agree	5,156	40%



13038 respondents

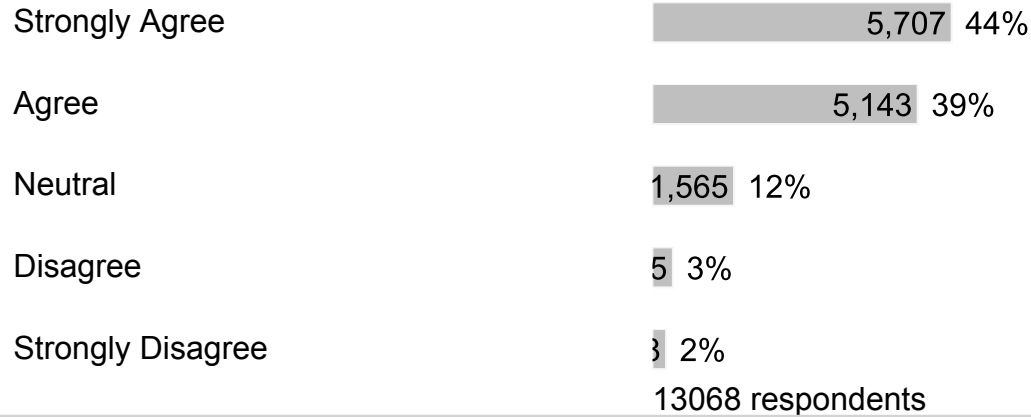
13. Our school asks families for their ideas on the best way to communicate school-related information.



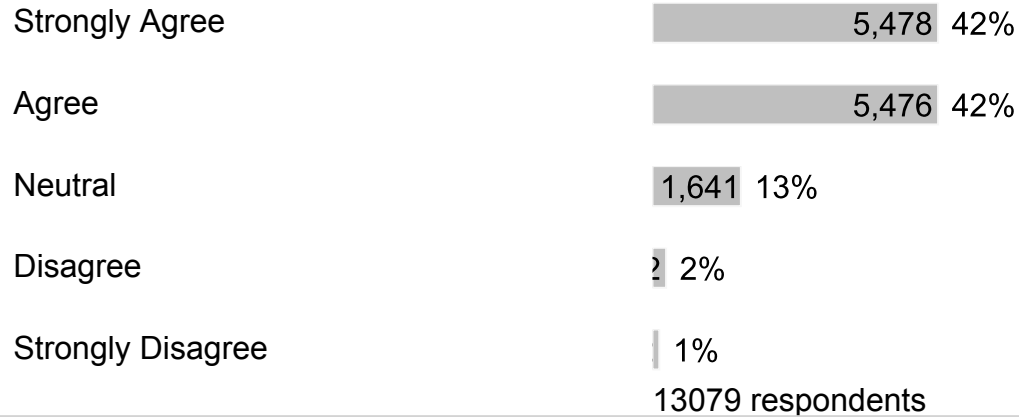
13029 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



Disagree 2%

Strongly Disagree 1%

13062 respondents

4. Our school's leaders hold themselves accountable for student learning.

Strongly Agree 5,608 43%

Agree 4,823 37%

Neutral 1,781 14%

Disagree 5 4%

Strongly Disagree 9 3%

13066 respondents

5. Our school's leaders hold all staff members accountable for student learning.

Strongly Agree 6,272 48%

Agree 4,945 38%

Neutral 349 10%

Disagree 3 2%

Strongly Disagree 1 1%

13059 respondents

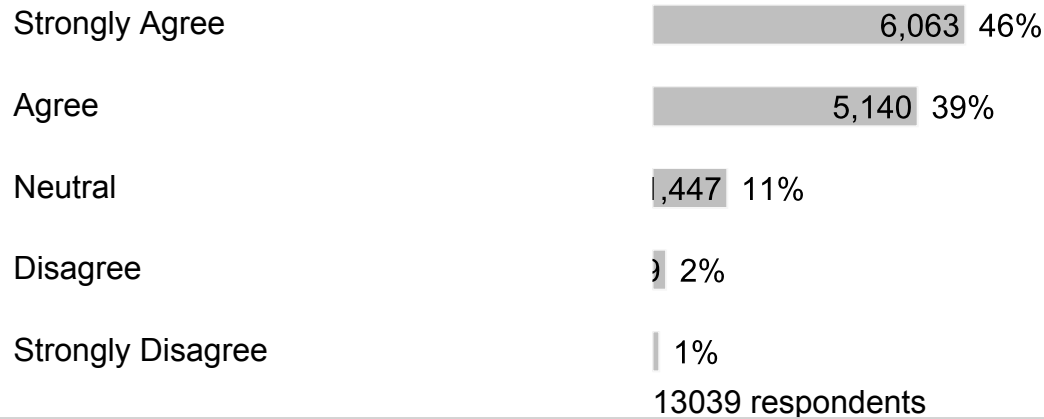
6. I receive feedback from my supervisor regarding my professional performance.

Strongly Agree 6,619 51%

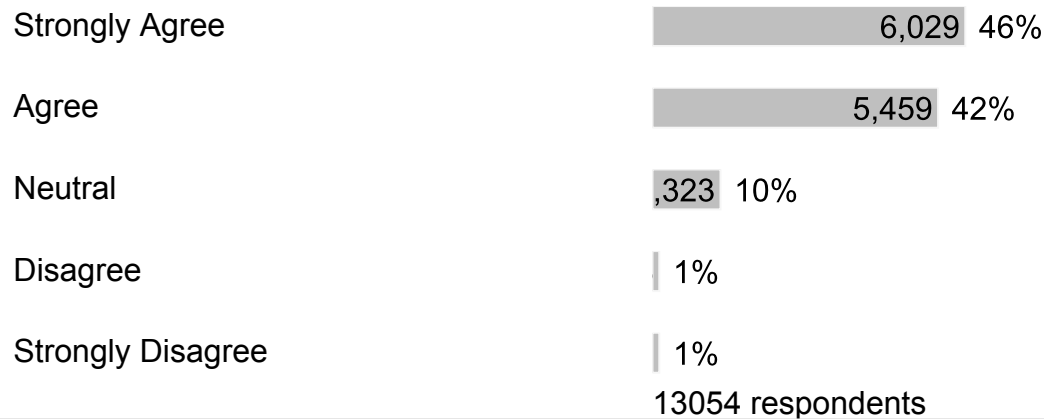
Agree 5,033 38%



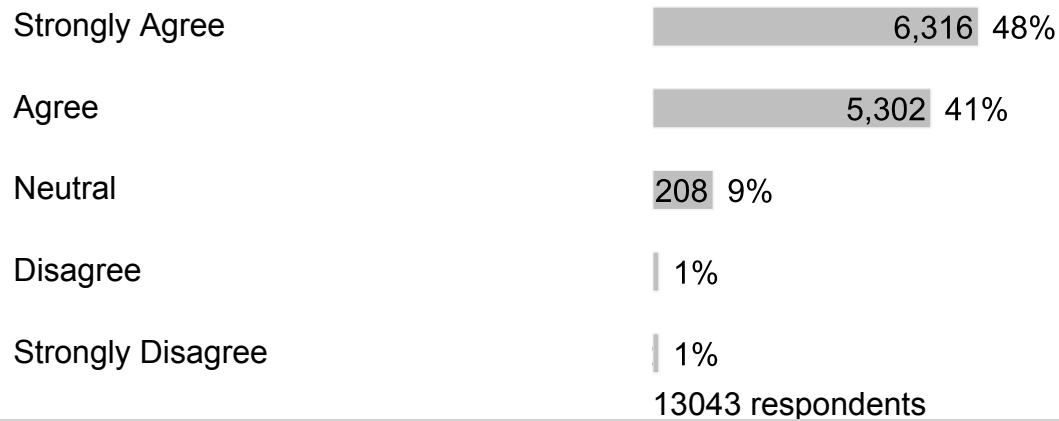
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



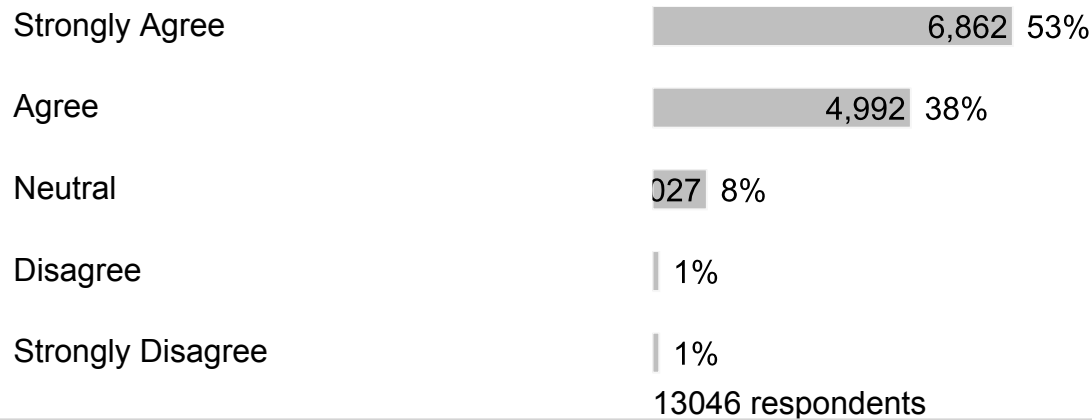
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



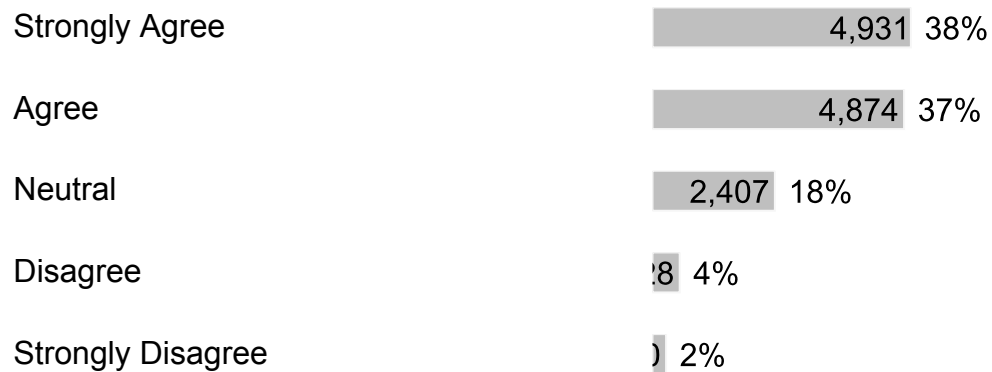
9. Our school uses the results of student assessments to improve teaching and learning.



10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

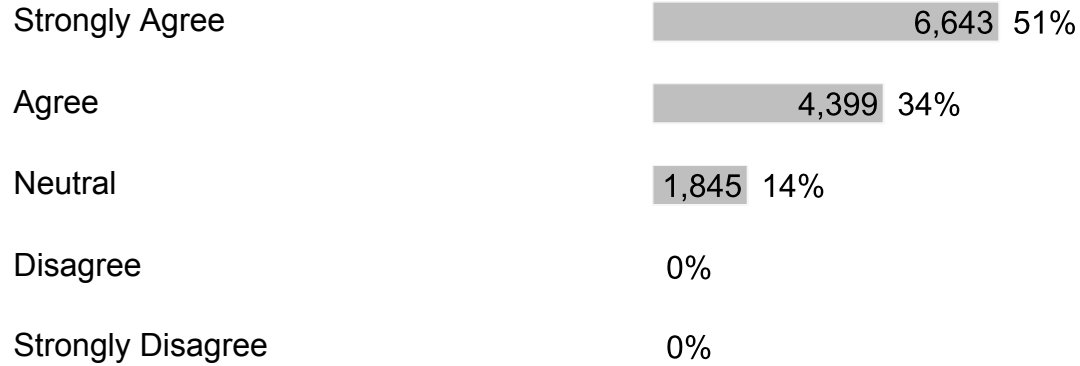


11. In our school, a formal process is in place to support new staff members in their professional practice.



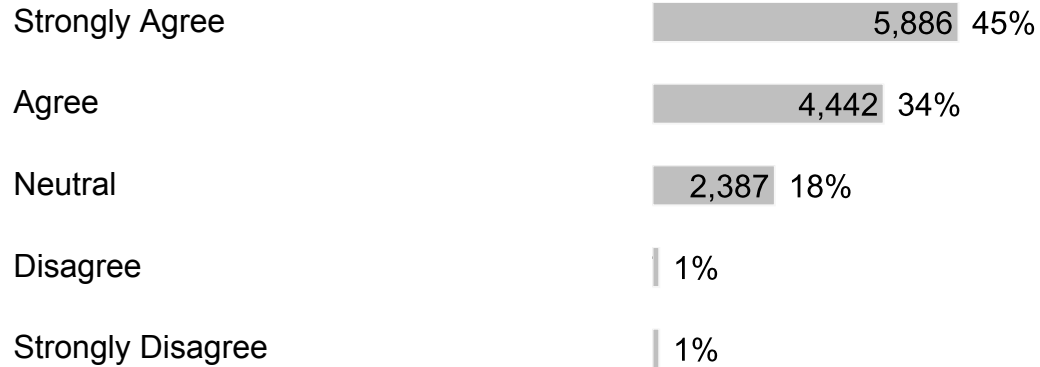
13040 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.



12982 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



12952 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.



Strongly Disagree | 1%
12931 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 6,238 48%
Agree 4,343 34%
Neutral 2,205 17%
Disagree | 1%
Strongly Disagree | 1%
12937 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 6,166 48%
Agree 4,662 36%
Neutral 1,913 15%
Disagree | 1%
Strongly Disagree | 1%
12946 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 6,050 47%
Agree 4,881 38%
Neutral 1,708 13%

Disagree 2%

Strongly Disagree 1%

12977 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 5,024 39%

Agree 4,851 37%

Neutral 2,487 19%

Disagree 8 3%

Strongly Disagree 1%

12945 respondents

19. In our school, staff members provide peer coaching to teachers.

Strongly Agree 4,612 36%

Agree 4,990 38%

Neutral 2,733 21%

Disagree 10 4%

Strongly Disagree 1%

12980 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree 5,621 43%

Agree 5,430 42%

Neutral	1,625	12%
Disagree	2	2%
Strongly Disagree	1	1%
13006 respondents		

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree	5,664	44%
Agree	5,261	40%
Neutral	1,508	12%
Disagree	6	3%
Strongly Disagree	3	2%
13017 respondents		

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree	5,172	40%
Agree	5,293	41%
Neutral	1,881	14%
Disagree	2	3%
Strongly Disagree	2	2%
12990 respondents		

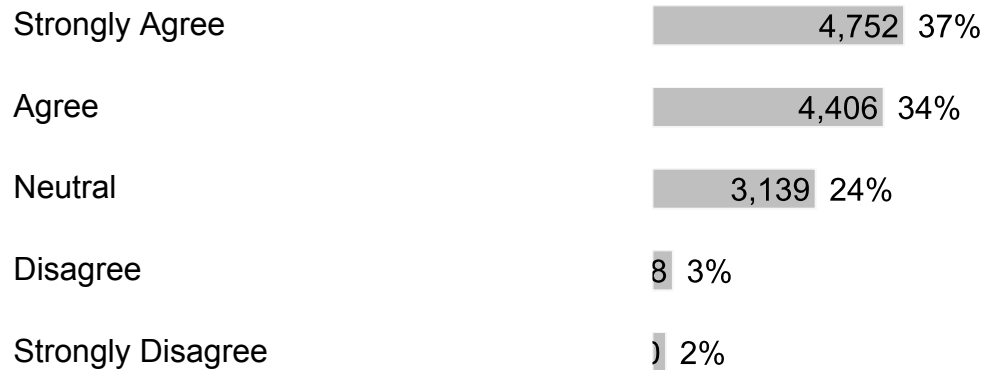
23. I feel confident in my classroom management strategies.

Strongly Agree	6,643	51%
----------------	-------	-----



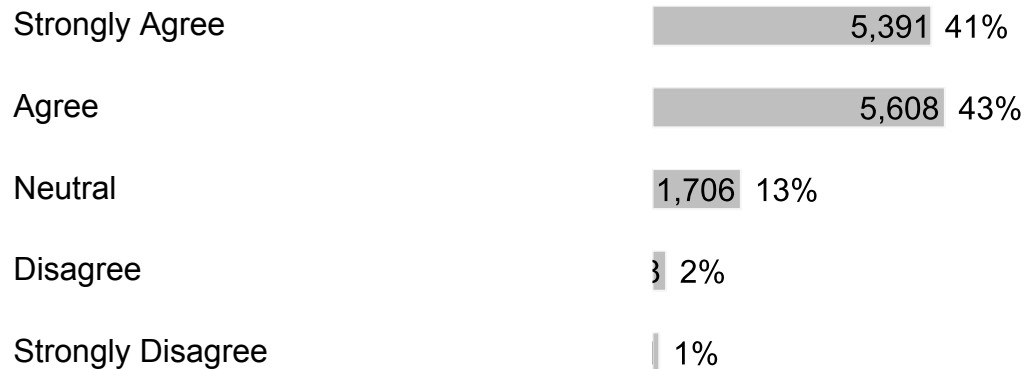
12934 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



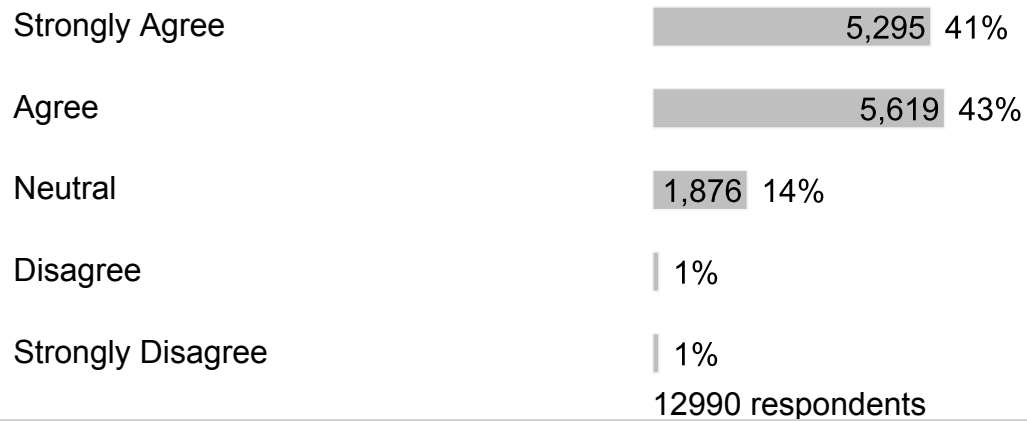
12995 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

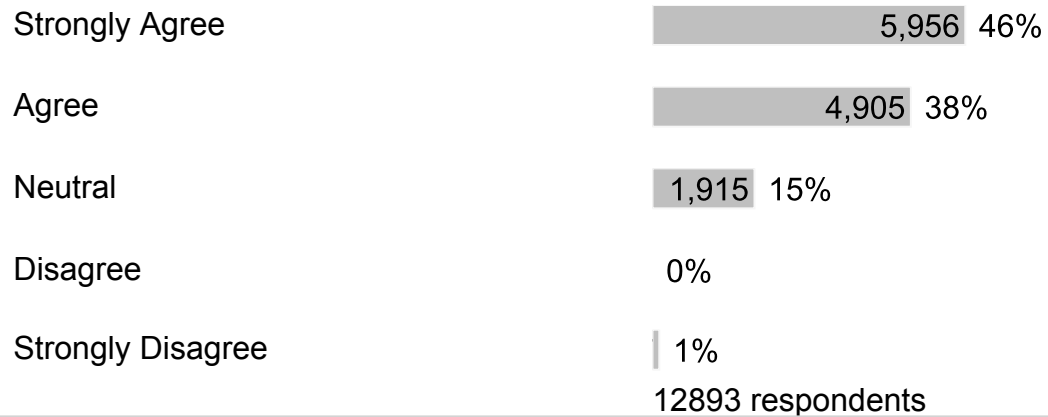


13004 respondents

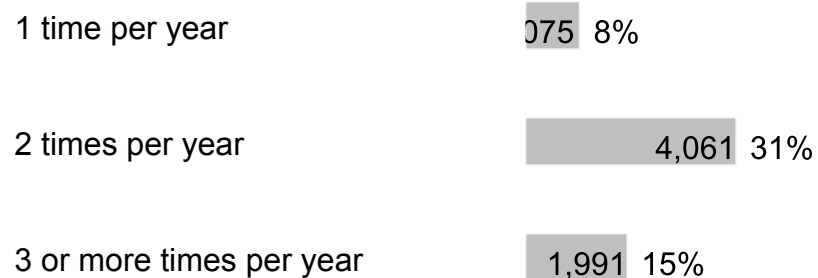
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



Does not apply

6,015 46%

13142 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 6,546 50%

Agree 4,585 35%

Neutral 1,744 13%

Disagree 0%

Strongly Disagree 1%

13014 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 5,507 42%

Agree 5,039 39%

Neutral 2,139 16%

Disagree 1%

Strongly Disagree 1%

13011 respondents

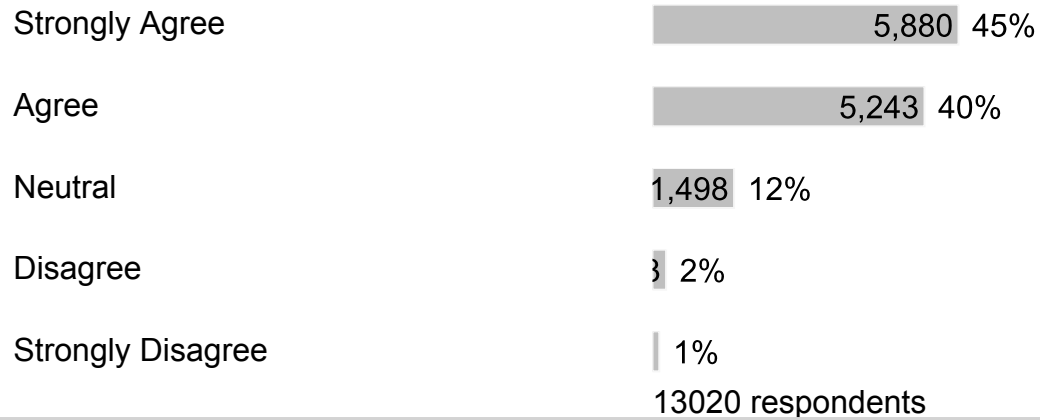
31. I regularly post information online or send home a newsletter.

Strongly Agree 4,238 33%

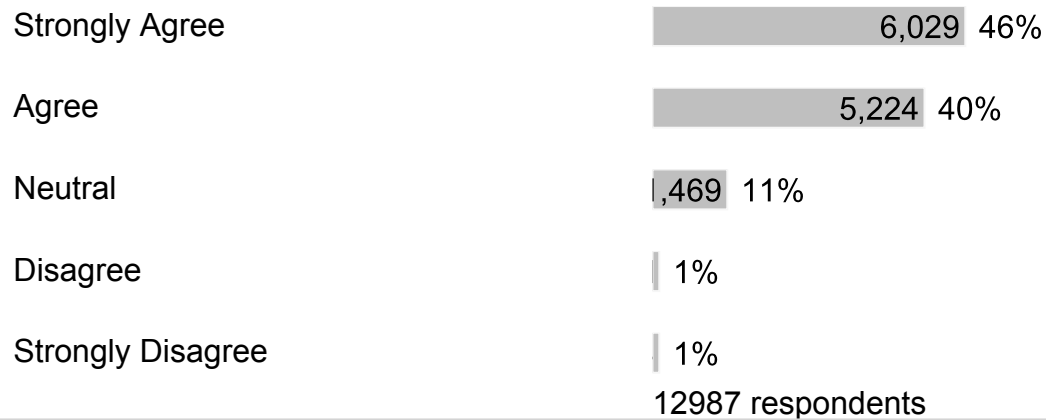
Agree 3,692 29%



32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.

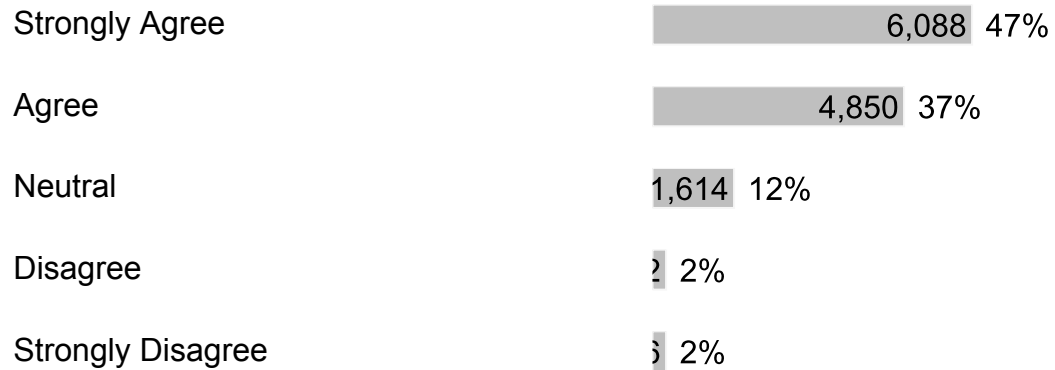


34. I am accessible via (check all that apply):



13142 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



13030 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 13142 response(s)
226 school(s) included

Appendix

Schools

Broward County Public Schools
Park Trails Elementary School
Sunshine Elementary School
Liberty Elementary School
Colbert Elementary Magnet School
Pasadena Lakes Elementary School
Lloyd Estates Elementary School
Coconut Palm Elementary School
Larkdale Elementary School
Embassy Creek Elementary School
Park Ridge Elementary School
Plantation Elementary School
The Quest Center
Norcrest Elementary School
Welleby Elementary School
Endeavour Primary Learning Center
Driftwood Middle School
Pompano Beach Elementary School
Nova Middle School
Fairway Elementary School
Lanier-James Education Center
Harbordale Elementary School
Pine Ridge Education Center
College Academy at Broward College
Westglades Middle School
Coral Cove Elementary School
Mary M. Bethune Elementary School
Charles Drew Elementary Magnet School
Northeast High School
Banyan Elementary School
Hollywood Hills Elementary School

Stoneman Douglas High School
Palmview Elementary School
Floranada Elementary School
Park Lakes Elementary School
Country Isles Elementary School
Pines Lakes Elementary School
Sunset Lakes Elementary School
Deerfield Beach Elementary School
Orange Brook Elementary School
Dave Thomas Education Center
Palm Cove Elementary School
Piper High School
Coral Springs Middle School
Apollo Middle School
Eagle Point Elementary School
Lakeside Elementary School
Wingate Oaks Center
Pompano Beach High School
Crystal Lake Middle School
Morrow Elementary School
Sandpiper Elementary School
Plantation Middle School
Boulevard Heights Elementary School
Wilton Manors Elementary School
Eagle Ridge Elementary School
Hollywood Park Elementary School
Monarch High School
Country Hills Elementary School
Cresthaven Elementary School
Oakland Park Elementary School
Cypress Elementary School
Atlantic Technical College & Technical High School
Broadview Elementary School
James S. Hunt Elementary School
Watkins Elementary School
Nob Hill Elementary School
Ramblewood Middle School
Tradewinds Elementary School
Village Elementary School
Coconut Creek High School
South Plantation High School
Tamarac Elementary School
Sheridan Technical High School

Coral Glades High School
Pompano Beach Middle School
Ramblewood Elementary School
Stirling Elementary School
Nova Dwight D. Eisenhower Elementary School
Silver Ridge Elementary School
Miramar Elementary School
Western High School
Plantation High School
Collins Elementary School
Plantation Park Elementary School
Driftwood Elementary School
Cypress Bay High School
Indian Ridge Middle School
Attucks Middle School
Rickards Middle School
Castle Hill Elementary School
Fox Trail Elementary School
Whiddon-Rogers Education Center
Atlantic West Elementary School
Hollywood Central Elementary School
Silver Lakes Elementary School
North Side Elementary School
Margate Middle School
Dolphin Bay Elementary School
Horizon Elementary School
Sawgrass Elementary School
Davie Elementary School
Silver Palms Elementary School
Meadowbrook Elementary School
Bair Middle School
Nova High School
Glades Middle School
Sea Castle Elementary School
Coral Springs High School
Walter C. Young Middle School
South Broward High School
Seagull Alternative High School
Cypress Run Education Center
Indian Trace Elementary School
Lake Forest Elementary School
Walker Elementary School
Rock Island Elementary School

Griffin Elementary School
Stephen Foster Elementary School
Virginia Shuman Young Elementary School
Silver Shores Elementary School
New Renaissance Middle School
Sunland Park Academy
Parkside Elementary School
William T. McFatter Technical College
Pinewood Elementary School
Silver Lakes Middle School
Lyons Creek Middle School
McNab Elementary School
Croissant Park Elementary School
Riverside Elementary School
Millennium 6-12 Collegiate Academy
Cooper City High School
Panther Run Elementary School
Margate Elementary School
Sanders Park Elementary Magnet School
Riverglades Elementary School
New River Middle School
North Lauderdale Elementary School
Martin Luther King Elementary School
J. P. Taravella High School
Tropical Elementary
William Dandy Middle School
Nova Blanche Forman Elementary School
Broward Estates Elementary School
North Andrews Gardens Elementary School of the Arts
West Hollywood Elementary School
Winston Park Elementary School
Riverland Elementary School
McNicol Middle School
Coral Park Elementary School
Bennett Elementary School
Chapel Trail Elementary School
Tedder Elementary School
Gator Run Elementary School
Lauderdale Lakes Middle School
Oriole Elementary School
Cross Creek School
Robert C. Markham Elementary School
Henry D. Perry Educational Center

Oakridge Elementary School
Peters Elementary School
Deerfield Park Elementary School
McArthur High School
Pioneer Middle School
Flamingo Elementary School
Whispering Pines School
Charles W. Flanagan High School
Fort Lauderdale High School
Maplewood Elementary School
Blanche Ely High School
Bright Horizons School
Pembroke Pines Elementary School
Sawgrass Springs Middle School
Stranahan High School
Bayview Elementary School
Hawkes Bluff Elementary School
Cooper City Elementary School
Olsen Middle School
Seminole Middle School
Manatee Bay Elementary School
Hollywood Hills High School
Royal Palm Elementary School
Deerfield Beach Middle School
Parkway Middle School of the Arts
Everglades Elementary School
Thurgood Marshall Elementary School
Boyd H. Anderson High School
Gulfstream Academy of Hallandale Beach
Central Park Elementary School
Coconut Creek Elementary School
Westchester Elementary School
Lauderhill 6-12
Broward Virtual Education
Mirror Lake Elementary School
Dania Elementary School
Deerfield Beach High School
Dillard Elementary School
Sheridan Hills Elementary School
Challenger Elementary School
Sheridan Park Elementary School
Hallandale All Magnet High School
Falcon Cove Middle School

Westwood Heights Elementary School
Park Springs Elementary School
Tequesta Trace Middle School
Miramar High School
Annabel C. Perry Elementary School
Sunrise Middle School
Westpine Middle School
Pines Middle School
North Fork Elementary School
Forest Glen Middle School
Everglades High School
Forest Hills Elementary School
Quiet Waters Elementary School
Dillard High School
Lauderhill Paul Turner Elementary School
Coral Springs Elementary School
Silver Trail Middle School
Pembroke Lakes Elementary School
West Broward High School
Discovery Elementary School
Heron Heights Elementary School
Beachside Montessori Village Elementary
Gulfstream Early Learning Center