

# BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

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run on 09/12/2025



surveys



# BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...<sup>1</sup>

run on 09/12/2025

Custom Survey

1 survey(s) 30828 response(s)  
226 school(s) included

## Report Filters

**School:**  
N/A

**Race:**  
N/A

**Grade:**  
N/A

**Gender:**  
N/A

**Ethnicity:**  
N/A

**Tag:**  
N/A

## BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	8,003	27%
Female	21,011	70%
Prefer not to answer	8	3%

30042 respondents

#### 2. Race

American Indian or Alaska Native	1	1%
Asian	7	4%
Black or African American	9,255	32%
Native Hawaiian or Other Pacific Islander	0	0%

White 12,801 45%

Multiracial 1,039 7%

Other 2,934 10%

28570 respondents

3. Ethnicity

Hispanic 10,166 37%

Non-Hispanic or Latino 14,572 53%

Prefer not to answer 2,616 10%

27354 respondents

4. Grade

Grade PK 4 3%

Grade K 334 6%

Grade 1 368 6%

Grade 2 267 7%

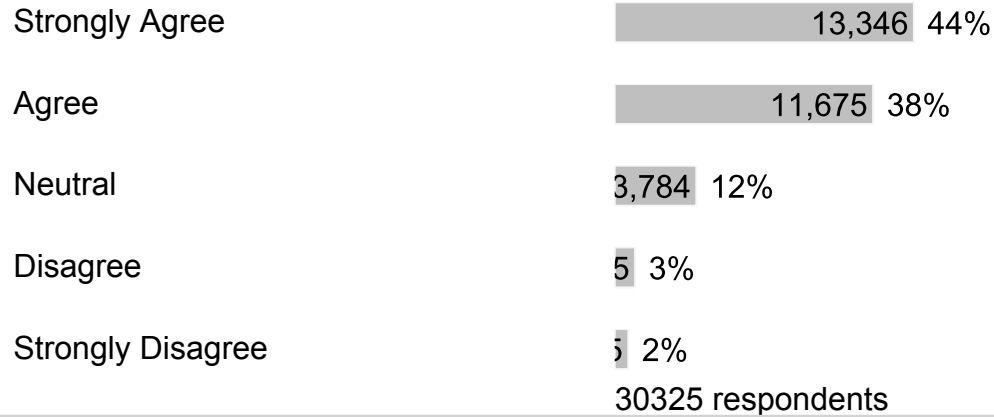
Grade 3 1,788 9%

Grade 4 2,934 10%

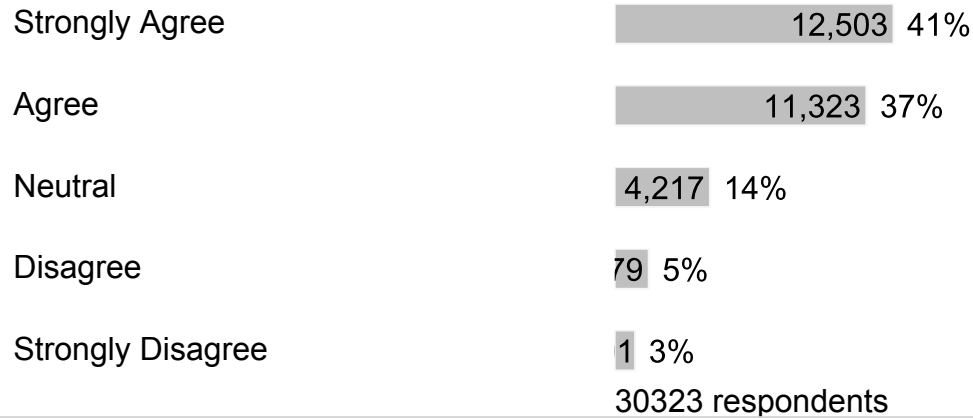
Grade 5	2,984	10%
Grade 6	190	7%
Grade 7	130	7%
Grade 8	149	7%
Grade 9	151	6%
Grade 10	205	7%
Grade 11	251	7%
Grade 12	220	7%
30395 respondents		

## C. Section 2

### 1. My child feels safe at school.



### 2. My child's school is clean and well-maintained.



### 3. I would recommend my child's school to my friends and/or family.



Disagree	0	3%
Strongly Disagree	0	3%
30301 respondents		

**4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?**

Strongly Agree	3,254	11%
Agree	3,936	13%
Neutral	5,303	18%
Disagree	6,853	23%
Strongly Disagree	10,616	35%
29962 respondents		

**5. After my child was bullied, I contacted school staff.**

Strongly Agree	1,008	10%
Agree	3,228	11%
Neutral	3,859	13%
Disagree	7	3%
Strongly Disagree	1	1%
Does Not Apply	18,411	62%
29622 respondents		

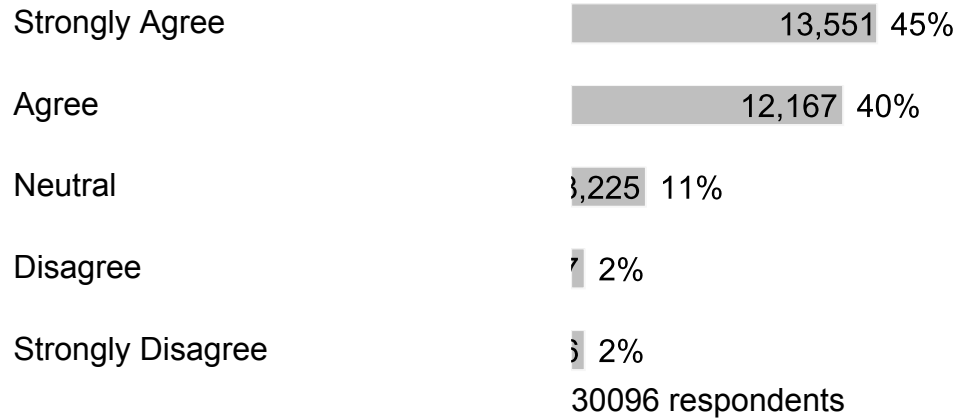
**6. After I contacted school staff, the bullying behavior against my child stopped.**

Strongly Agree	313	8%
Agree	698	9%
Neutral	4,539	15%
Disagree	7	3%
Strongly Disagree	1	2%
Does Not Apply	18,684	63%

29582 respondents

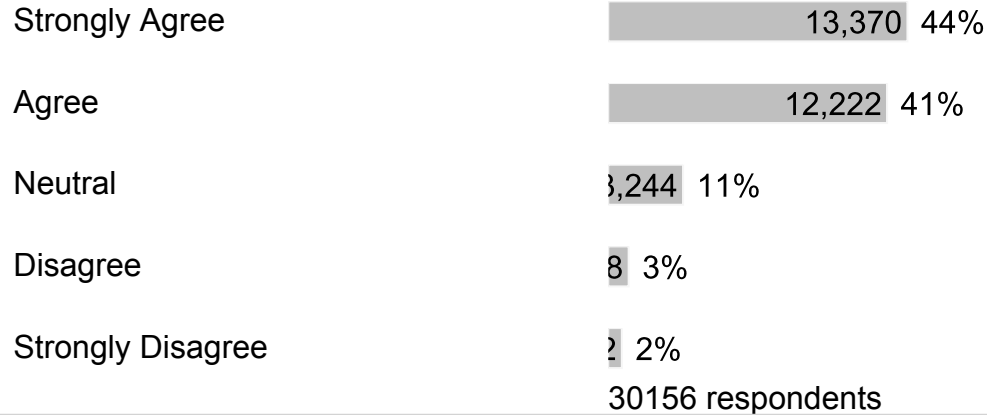
## D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

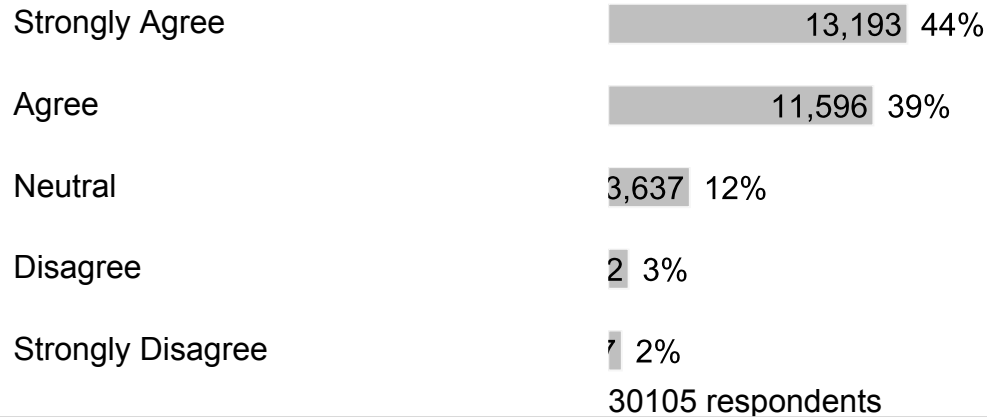


## E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



Neutral	4,388	15%
Disagree	2	2%
Strongly Disagree	1	1%

30091 respondents

## F. Section 5

### 1. If my child has a problem, they know who they can go to for help.

Strongly Agree	12,447	41%
Agree	12,118	40%
Neutral	3,808	13%
Disagree	7	4%
Strongly Disagree	5	2%

30105 respondents

### 2. My child likes going to school.

Strongly Agree	12,146	40%
Agree	11,069	37%
Neutral	4,541	15%
Disagree	05	5%
Strongly Disagree	8	3%

30119 respondents

**3. I would recommend my child's school to my friends and/or family.**

Strongly Agree	13,831	46%
Agree	10,398	35%
Neutral	3,984	13%
Disagree	9	3%
Strongly Disagree	2	3%

30114 respondents

**4. Our school treats students with value, respect and compassion.**

Strongly Agree	13,199	44%
Agree	11,614	39%
Neutral	3,801	13%
Disagree	8	3%
Strongly Disagree	1	2%

30083 respondents

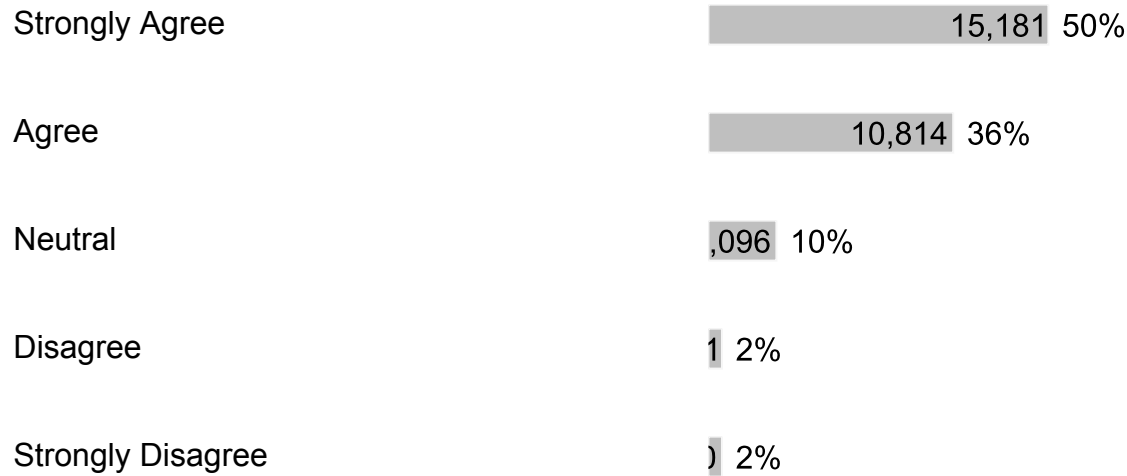
**5. The office staff is helpful and made me feel valued as a parent/guardian.**

Strongly Agree	14,222	47%
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30099 respondents

**6. When visiting the school, I am greeted with courtesy and respect by the office staff.**



30122 respondents

**7. Phone calls to the school are answered in a polite and respectful manner by the office staff.**



Neutral	3,231	11%
Disagree	1,000	2%
Strongly Disagree	1,000	2%

30055 respondents

**8. At our school, the following programs/services are available (check all that apply):**

Counseling	18,168	67%
College and/or Career Planning	7,666	28%
Family Counseling	6,323	23%
Athletics	13,085	48%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	9,166	34%
Performing Arts	10,545	39%
Mentoring	7,230	27%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.)	12,768	47%
Peer Counseling/Peer Mediation	6,690	25%

ROTC	5,046	19%
Before and/or After School Child Care	13,931	52%
Tutoring (e.g., push-in, pull-out, etc.)	13,025	48%
Extended Learning Opportunities (ELO)	7,872	29%
Other	3,291	12%

26997 respondents

**9. At our school, my child participates in the following programs/services (check all that apply):**

Counseling	3,277	15%
College and/or Career Planning	2,467	12%
Family Counseling	107	5%
Athletics	5,264	25%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	3,290	15%
Performing Arts	3,760	18%

Mentoring	742	8%
Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.)	5,649	26%
Peer Counseling/Peer Mediation	146	7%
ROTC	01	5%
Before and/or After School Child Care	4,683	22%
Tutoring (e.g., push-in, pull-out, etc.)	4,803	22%
Extended Learning Opportunities (ELO)	3,144	15%
Other	3,565	17%

21419 respondents

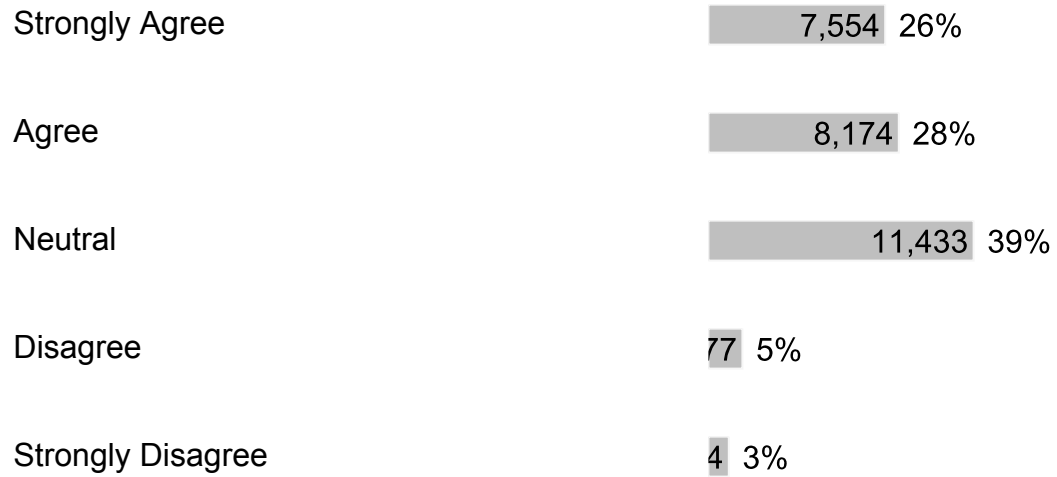
**10.** At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):

Counseling	3,880	19%
College and/or Career Planning	3,468	17%
Family Counseling	840	9%

Athletics	7,331	36%
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise)	3,621	18%
Performing Arts	5,379	26%
Mentoring	2,797	14%
Academics/Social Clubs (e.g., SGA Debate, NHS, First Priority, etc.)	5,033	24%
Peer Counseling/Peer Mediation	943	9%
ROTC	89	6%
Before and/or After School Child Care	3,467	17%
Tutoring (e.g., push-in, pull-out, etc.)	4,724	23%
Extended Learning Opportunities (ELO)	3,335	16%
Other	3,577	17%

20594 respondents

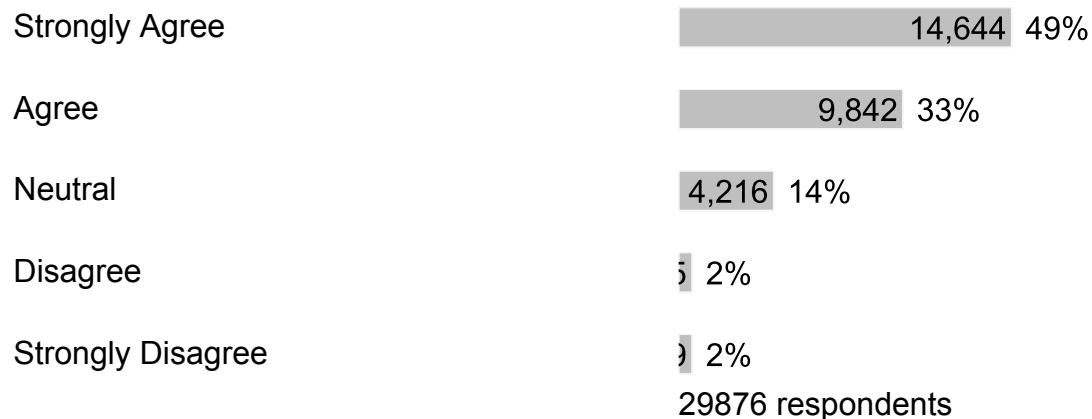
**11. Our school has a family resource center and/or a staff member assigned to work with families.**



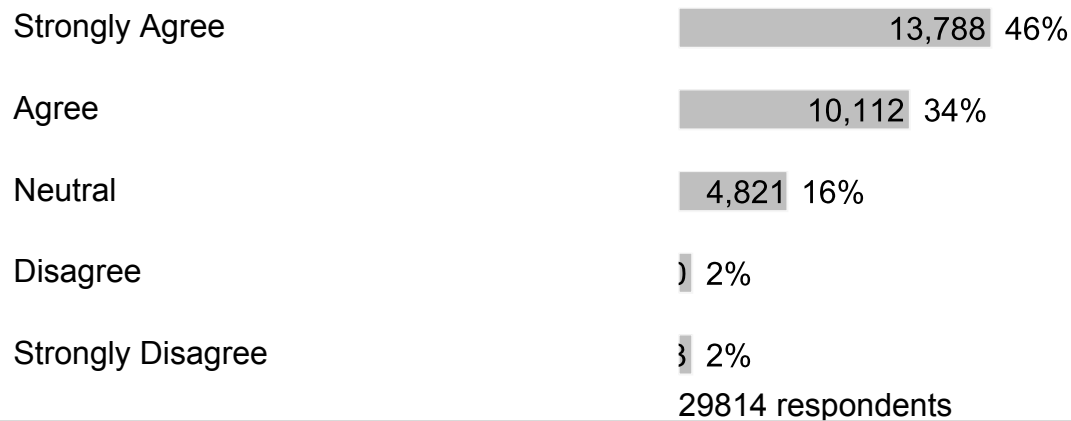
29282 respondents

## G. Section 6

### 1. The principal is a positive educational leader at the school.



### 2. The assistant principal(s) is a positive educational leader at the school.



### 3. Our school's administration provides strong instructional leadership.



Disagree 2%

Strongly Disagree 2%

29737 respondents

**4. Our school has established goals and a plan for improving student learning.**

Strongly Agree 12,488 42%

Agree 11,286 38%

Neutral 4,730 16%

Disagree 3 3%

Strongly Disagree 3 2%

29752 respondents

**5. Our school meets my expectations to prepare my child well for the next level of study.**

Strongly Agree 12,609 42%

Agree 11,353 38%

Neutral 4,099 14%

Disagree 2 3%

Strongly Disagree 3 2%

29796 respondents

**6. Our school shares responsibility for student learning with its staff, parents and community members.**

Strongly Agree 12,142 41%

Agree 11,842 40%

Neutral	4,422	15%
Disagree	7	3%
Strongly Disagree	7	2%

29730 respondents

**7. Our school has high expectations for students.**

Strongly Agree	13,367	45%
Agree	11,328	38%
Neutral	3,946	13%
Disagree	2	2%
Strongly Disagree	2	2%

29765 respondents

**8. My child's teachers provide curriculum that meets the learning needs of my child.**

Strongly Agree	12,880	43%
Agree	11,435	38%
Neutral	4,024	14%
Disagree	6	3%
Strongly Disagree	1	2%

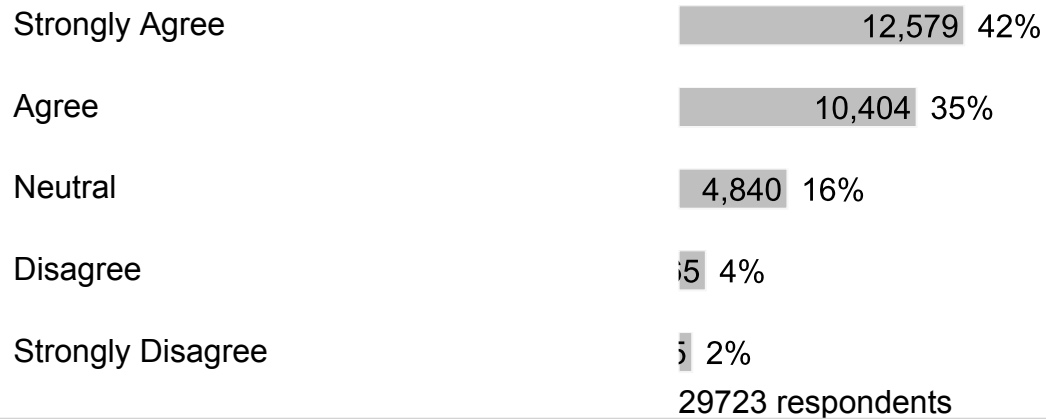
29766 respondents

**9. My child's teachers give work that challenges my child.**

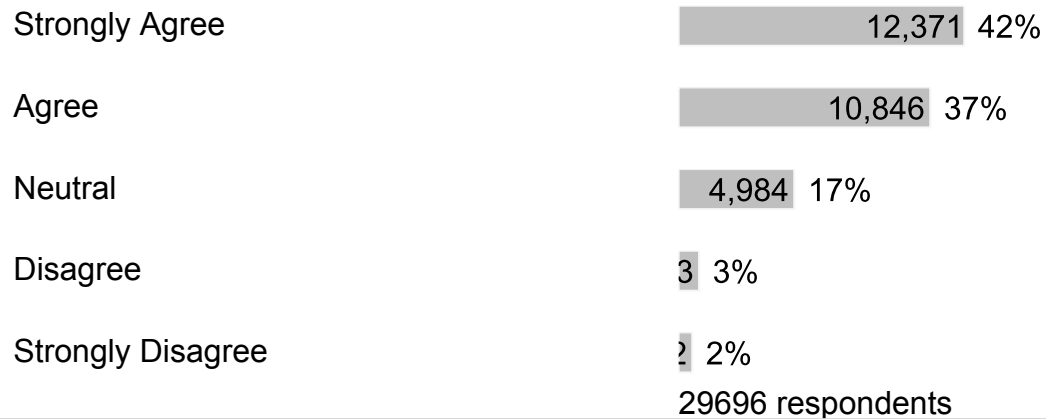
Strongly Agree	12,776	43%
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**10. My child's teachers work as a team to help my child learn.**



**11. My child's teachers use a variety of teaching strategies.**



**12. My child's teachers adjust the instruction to meet my child's learning needs.**

Strongly Agree	11,655	39%
Agree	9,916	33%
Neutral	5,781	19%
Disagree	94	5%
Strongly Disagree	2	3%
29668 respondents		

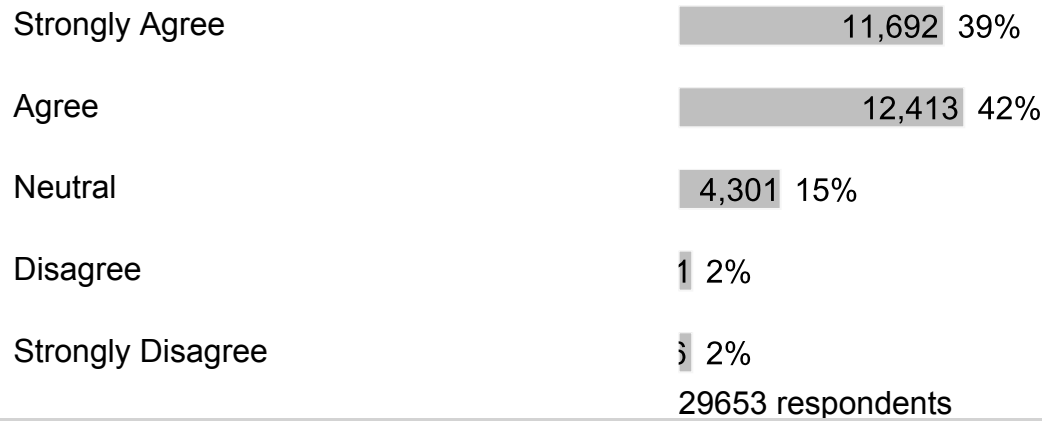
**13. My child sees a relationship between what is being taught and everyday life.**

Strongly Agree	10,700	36%
Agree	11,151	38%
Neutral	5,899	20%
Disagree	13	4%
Strongly Disagree	5	2%
29699 respondents		

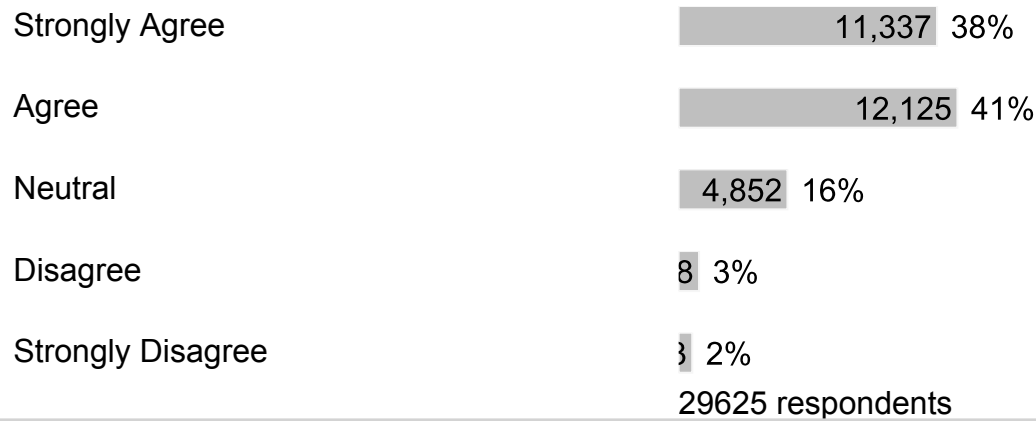
**14. Clear learning expectations are set for my child.**

Strongly Agree	11,935	40%
Agree	12,140	41%
Neutral	4,276	14%
Disagree	7	3%
Strongly Disagree	3	2%
29646 respondents		

**15. My child's understanding of what was taught is regularly assessed.**



**16. Our school works to keep instructional time free from distraction.**



**17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.**



Strongly Disagree 17 4%  
29648 respondents

**18. My child's teachers report on my child's progress in easy to understand language.**

Strongly Agree 12,230 41%  
Agree 10,864 37%  
Neutral 4,526 15%  
Disagree 2 4%  
Strongly Disagree 7 3%  
29649 respondents

**19. Teachers schedule conferences to share student learning progress with families.**

Strongly Agree 11,112 38%  
Agree 9,049 31%  
Neutral 5,200 18%  
Disagree 478 8%  
Strongly Disagree 93 6%  
29632 respondents

**20. My child is prepared for success in the next school year.**

Strongly Agree 12,203 41%  
Agree 11,515 39%  
Neutral 4,469 15%

Disagree	7	3%
Strongly Disagree	2	2%

29666 respondents

**21. Families are encouraged to volunteer.**

Strongly Agree	11,863	40%
Agree	10,738	36%
Neutral	5,351	18%
Disagree	2	3%
Strongly Disagree	5	2%

29629 respondents

**22. Families are given the opportunity to participate on school committees.**

Strongly Agree	11,873	40%
Agree	11,336	38%
Neutral	5,228	18%
Disagree	5	2%
Strongly Disagree	3	2%

29610 respondents

**23. I am well-informed of the school's goals and activities.**

Strongly Agree	11,575	39%
Agree	11,335	38%

Neutral	4,946	17%
Disagree	21	4%
Strongly Disagree	5	2%
29622 respondents		

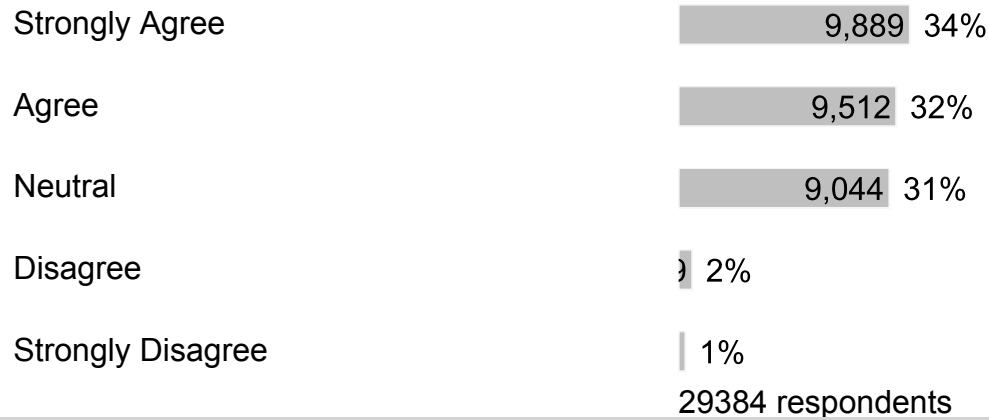
**24. Our school reports the achievement of school goals.**

Strongly Agree	11,662	39%
Agree	11,395	39%
Neutral	5,111	17%
Disagree	8	3%
Strongly Disagree	9	2%
29585 respondents		

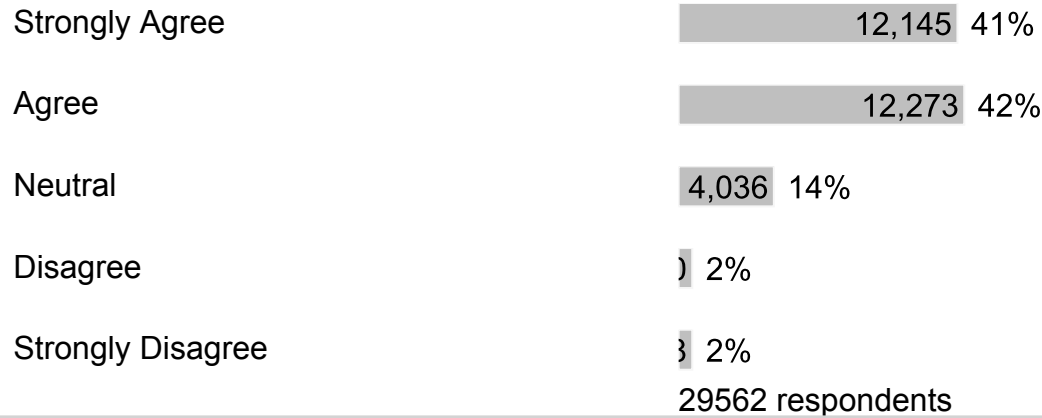
**25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**

Strongly Agree	11,826	40%
Agree	11,078	38%
Neutral	5,711	19%
Disagree	7	2%
Strongly Disagree	1	1%
29519 respondents		

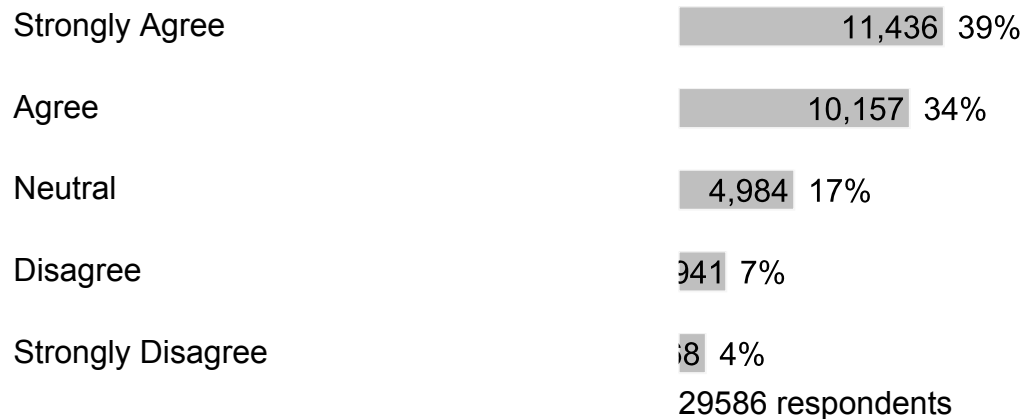
**26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).**



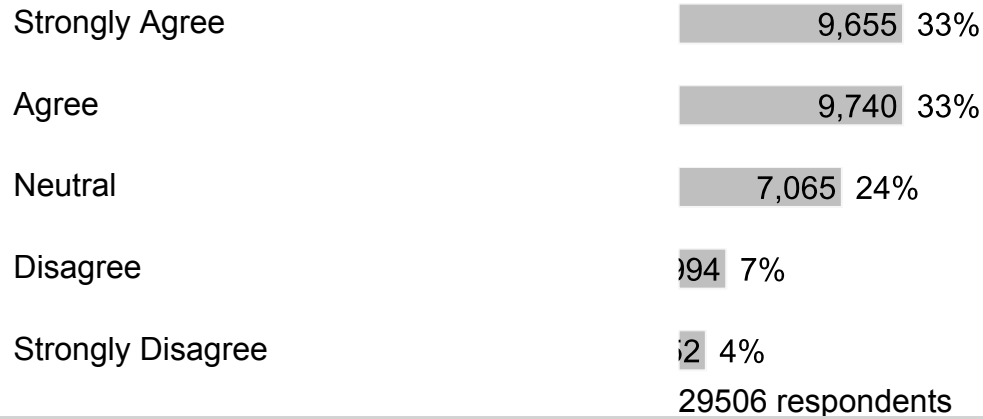
**27. Our school communicates information in ways that are easy for families to understand.**



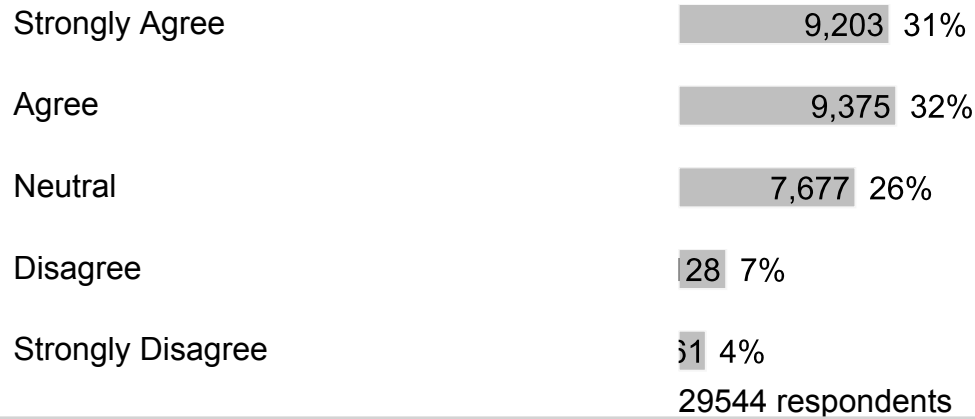
**28. Teachers regularly post information online or send home a newsletter.**



**29. Our school asks families for their ideas on the best way to communicate school-related information.**



**30. Our school asks for family input when changing rules or policies.**



**31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**



Strongly Disagree

4 3%  
29646 respondents

## H. Section 7

### 1. What else would you like to tell us?

Free form text answers are available in the exported CSV report

Custom Survey

1 survey(s) 30828 response(s)  
226 school(s) included

## Appendix

### Schools

Broward County Public Schools  
Park Trails Elementary School  
Sunshine Elementary School  
Liberty Elementary School  
Colbert Elementary Magnet School  
Pasadena Lakes Elementary School  
Lloyd Estates Elementary School  
Coconut Palm Elementary School  
Larkdale Elementary School  
Embassy Creek Elementary School  
Park Ridge Elementary School  
Plantation Elementary School  
The Quest Center  
Norcrest Elementary School  
Welleby Elementary School  
Endeavour Primary Learning Center  
Driftwood Middle School  
Pompano Beach Elementary School  
Nova Middle School  
Fairway Elementary School  
Lanier-James Education Center  
Harbordale Elementary School  
Pine Ridge Education Center  
College Academy at Broward College  
Westglades Middle School  
Coral Cove Elementary School  
Mary M. Bethune Elementary School  
Charles Drew Elementary Magnet School  
Northeast High School  
Banyan Elementary School  
Hollywood Hills Elementary School

Stoneman Douglas High School  
Palmview Elementary School  
Floranada Elementary School  
Park Lakes Elementary School  
Country Isles Elementary School  
Pines Lakes Elementary School  
Sunset Lakes Elementary School  
Deerfield Beach Elementary School  
Orange Brook Elementary School  
Dave Thomas Education Center  
Palm Cove Elementary School  
Piper High School  
Coral Springs Middle School  
Apollo Middle School  
Eagle Point Elementary School  
Lakeside Elementary School  
Wingate Oaks Center  
Pompano Beach High School  
Crystal Lake Middle School  
Morrow Elementary School  
Sandpiper Elementary School  
Plantation Middle School  
Boulevard Heights Elementary School  
Wilton Manors Elementary School  
Eagle Ridge Elementary School  
Hollywood Park Elementary School  
Monarch High School  
Country Hills Elementary School  
Cresthaven Elementary School  
Oakland Park Elementary School  
Cypress Elementary School  
Atlantic Technical College & Technical High School  
Broadview Elementary School  
James S. Hunt Elementary School  
Watkins Elementary School  
Nob Hill Elementary School  
Ramblewood Middle School  
Tradewinds Elementary School  
Village Elementary School  
Coconut Creek High School  
South Plantation High School  
Tamarac Elementary School  
Sheridan Technical High School

Coral Glades High School  
Pompano Beach Middle School  
Ramblewood Elementary School  
Stirling Elementary School  
Nova Dwight D. Eisenhower Elementary School  
Silver Ridge Elementary School  
Miramar Elementary School  
Western High School  
Plantation High School  
Collins Elementary School  
Plantation Park Elementary School  
Driftwood Elementary School  
Cypress Bay High School  
Indian Ridge Middle School  
Attucks Middle School  
Rickards Middle School  
Castle Hill Elementary School  
Fox Trail Elementary School  
Whiddon-Rogers Education Center  
Atlantic West Elementary School  
Hollywood Central Elementary School  
Silver Lakes Elementary School  
North Side Elementary School  
Margate Middle School  
Dolphin Bay Elementary School  
Horizon Elementary School  
Sawgrass Elementary School  
Davie Elementary School  
Silver Palms Elementary School  
Meadowbrook Elementary School  
Bair Middle School  
Nova High School  
Glades Middle School  
Sea Castle Elementary School  
Coral Springs High School  
Walter C. Young Middle School  
South Broward High School  
Seagull Alternative High School  
Cypress Run Education Center  
Indian Trace Elementary School  
Lake Forest Elementary School  
Walker Elementary School  
Rock Island Elementary School

Griffin Elementary School  
Stephen Foster Elementary School  
Virginia Shuman Young Elementary School  
Silver Shores Elementary School  
New Renaissance Middle School  
Sunland Park Academy  
Parkside Elementary School  
William T. McFatter Technical College  
Pinewood Elementary School  
Silver Lakes Middle School  
Lyons Creek Middle School  
McNab Elementary School  
Croissant Park Elementary School  
Riverside Elementary School  
Millennium 6-12 Collegiate Academy  
Cooper City High School  
Panther Run Elementary School  
Margate Elementary School  
Sanders Park Elementary Magnet School  
Riverglades Elementary School  
New River Middle School  
North Lauderdale Elementary School  
Martin Luther King Elementary School  
J. P. Taravella High School  
Tropical Elementary  
William Dandy Middle School  
Nova Blanche Forman Elementary School  
Broward Estates Elementary School  
North Andrews Gardens Elementary School of the Arts  
West Hollywood Elementary School  
Winston Park Elementary School  
Riverland Elementary School  
McNicol Middle School  
Coral Park Elementary School  
Bennett Elementary School  
Chapel Trail Elementary School  
Tedder Elementary School  
Gator Run Elementary School  
Lauderdale Lakes Middle School  
Oriole Elementary School  
Cross Creek School  
Robert C. Markham Elementary School  
Henry D. Perry Educational Center

Oakridge Elementary School  
Peters Elementary School  
Deerfield Park Elementary School  
McArthur High School  
Pioneer Middle School  
Flamingo Elementary School  
Whispering Pines School  
Charles W. Flanagan High School  
Fort Lauderdale High School  
Maplewood Elementary School  
Blanche Ely High School  
Bright Horizons School  
Pembroke Pines Elementary School  
Sawgrass Springs Middle School  
Stranahan High School  
Bayview Elementary School  
Hawkes Bluff Elementary School  
Cooper City Elementary School  
Olsen Middle School  
Seminole Middle School  
Manatee Bay Elementary School  
Hollywood Hills High School  
Royal Palm Elementary School  
Deerfield Beach Middle School  
Parkway Middle School of the Arts  
Everglades Elementary School  
Thurgood Marshall Elementary School  
Boyd H. Anderson High School  
Gulfstream Academy of Hallandale Beach  
Central Park Elementary School  
Coconut Creek Elementary School  
Westchester Elementary School  
Lauderhill 6-12  
Broward Virtual Education  
Mirror Lake Elementary School  
Dania Elementary School  
Deerfield Beach High School  
Dillard Elementary School  
Sheridan Hills Elementary School  
Challenger Elementary School  
Sheridan Park Elementary School  
Hallandale All Magnet High School  
Falcon Cove Middle School

Westwood Heights Elementary School  
Park Springs Elementary School  
Tequesta Trace Middle School  
Miramar High School  
Annabel C. Perry Elementary School  
Sunrise Middle School  
Westpine Middle School  
Pines Middle School  
North Fork Elementary School  
Forest Glen Middle School  
Everglades High School  
Forest Hills Elementary School  
Quiet Waters Elementary School  
Dillard High School  
Lauderhill Paul Turner Elementary School  
Coral Springs Elementary School  
Silver Trail Middle School  
Pembroke Lakes Elementary School  
West Broward High School  
Discovery Elementary School  
Heron Heights Elementary School  
Beachside Montessori Village Elementary  
Gulfstream Early Learning Center