

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/16/2025





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Custom Survey

Date(s): 12/31/1969 - 12/31/1969

1 survey(s) 42 response(s)

Report Filters

School:
Coconut Creek Elementary School

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	3	7%
Female	37	88%
Prefer not to answer	2	5%

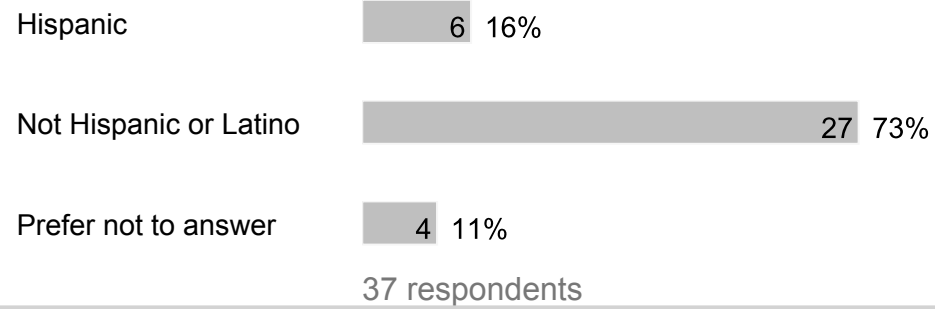
42 respondents

2. Ethnicity

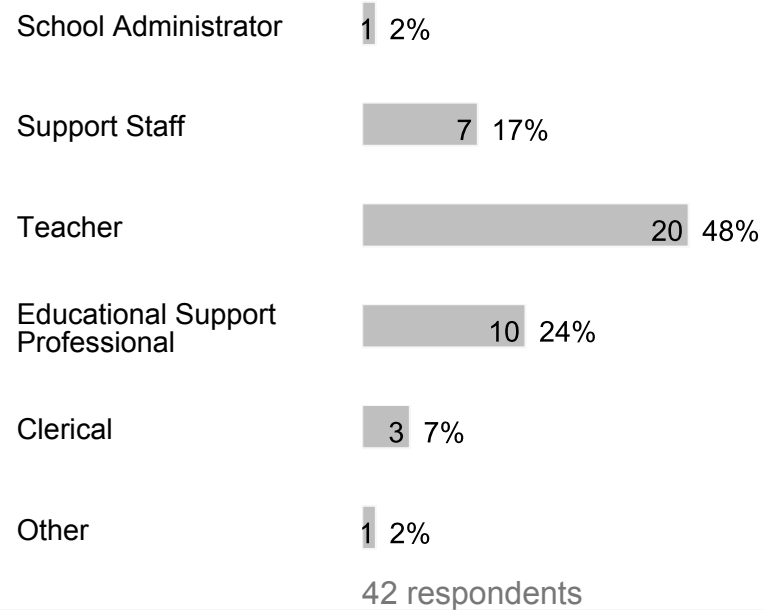
Asian	2	5%
Black or African American	13	33%
White	24	60%
Other	1	3%

40 respondents

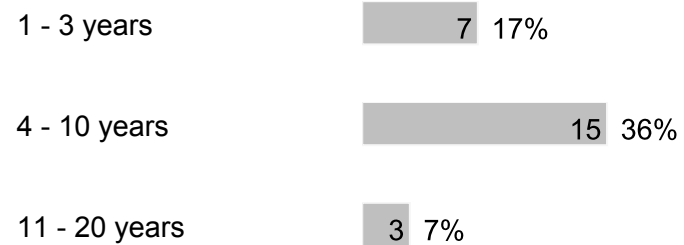
3. Ethnicity



4. Role



5. Experience



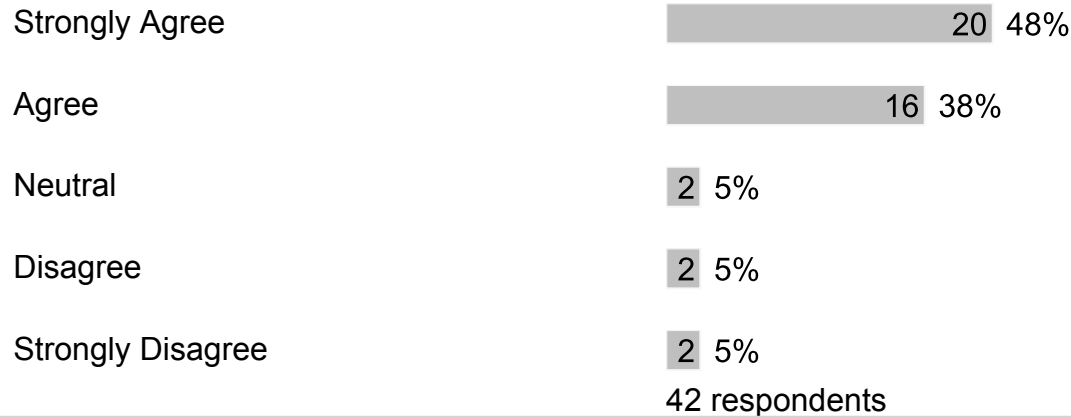
More than 20 years



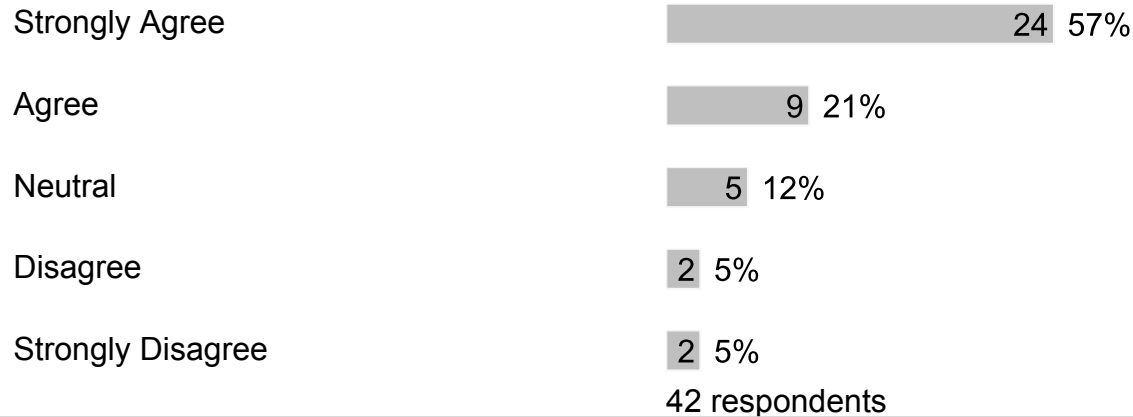
42 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



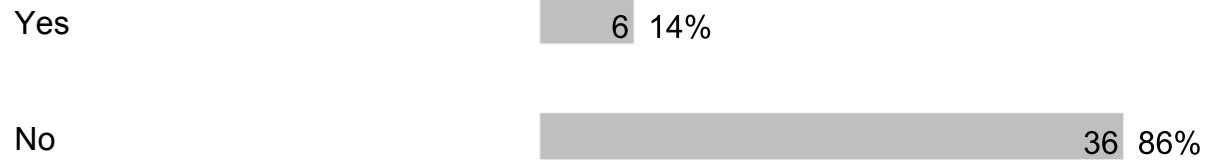
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree 3 7%



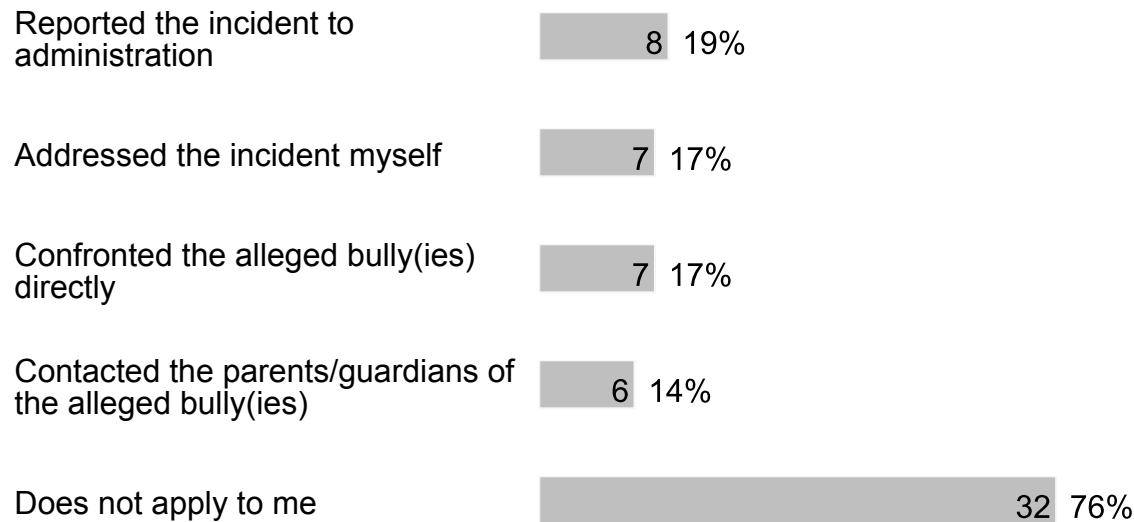
42 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



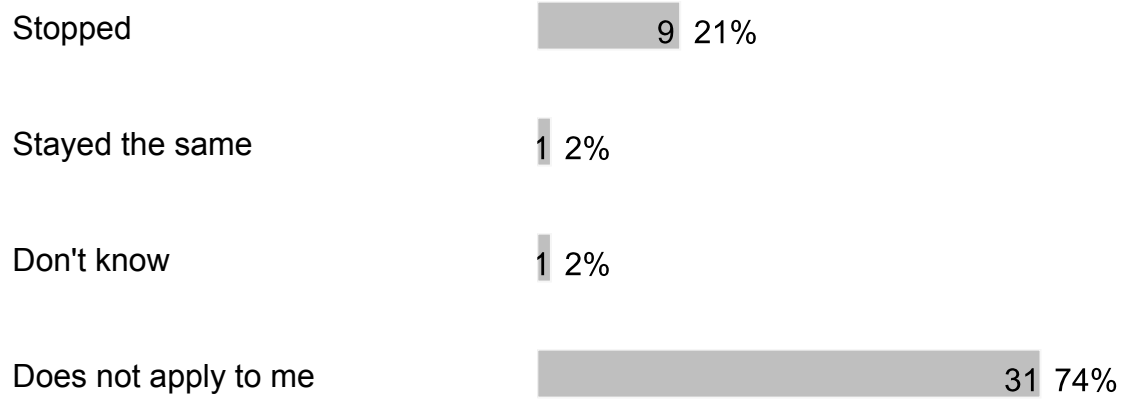
42 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



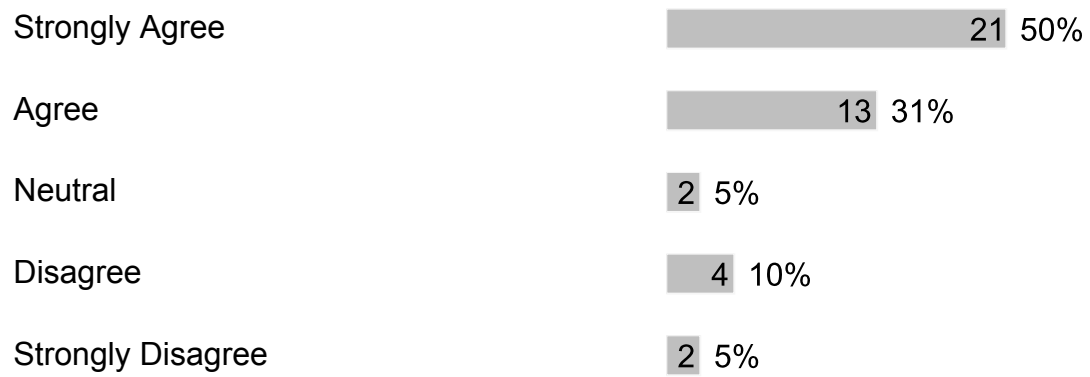
42 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



42 respondents

7. In my school, rules are applied equally to students.



42 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

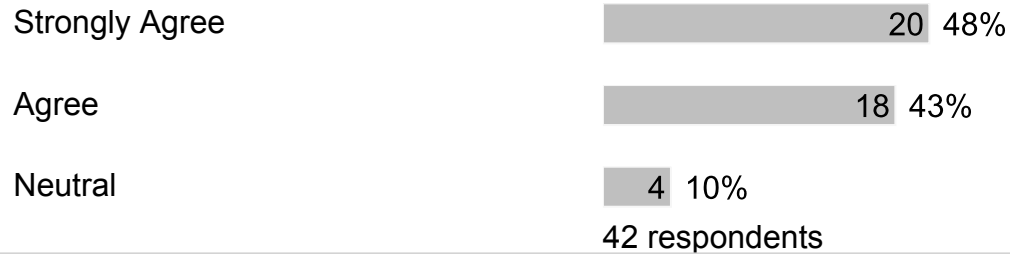
Strongly Agree  26 62%

Agree  16 38%

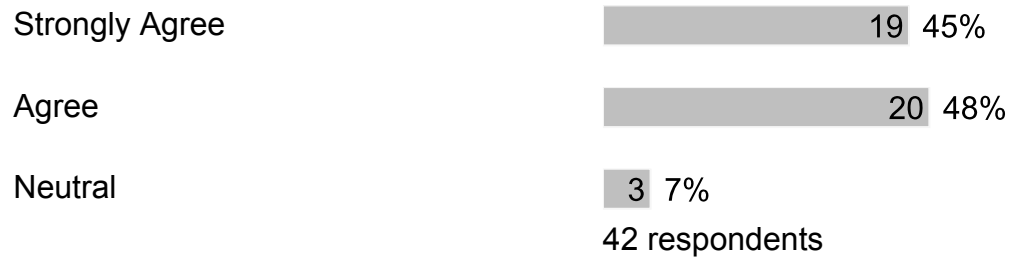
42 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 26 62%

Agree 16 38%

42 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 29 69%

Agree 12 29%

Neutral 1 2%

42 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 22 52%

Agree 15 36%

Neutral 5 12%

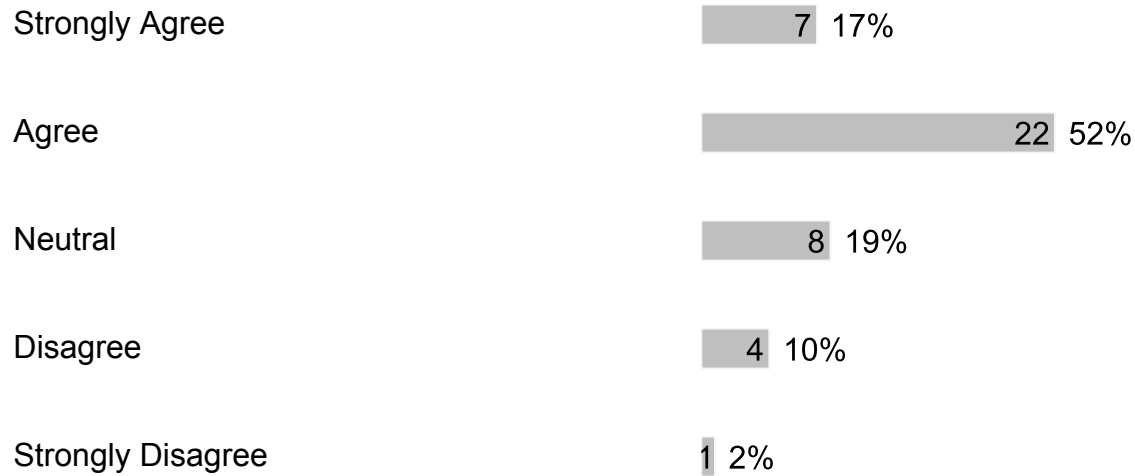
42 respondents

4. In my school, adults treat students with respect.



42 respondents

5. In my school, students treat adults with respect.



42 respondents

6. In my school, colleagues/adults treat each other with respect.



Disagree

3 7%

42 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 37 88%

College and/or Career Planning 2 5%

Family Counseling 8 19%

Athletics 1 2%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 24 57%

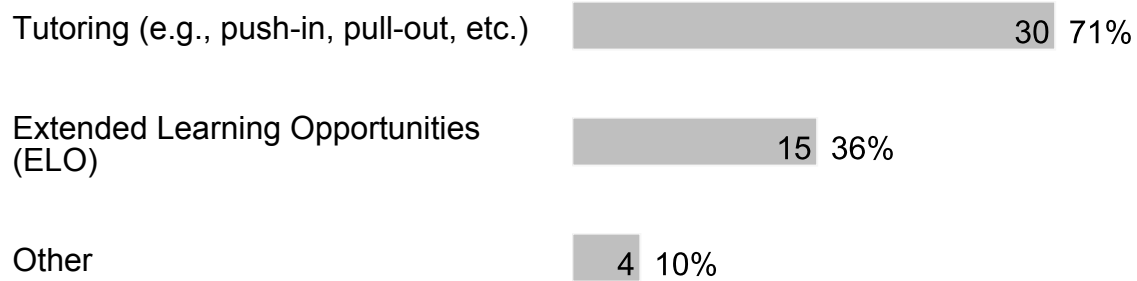
Performing Arts 13 31%

Mentoring 16 38%

Academic/Social Clubs (e.g., SGA, Debate, NHS, First Priority, etc.) 25 60%

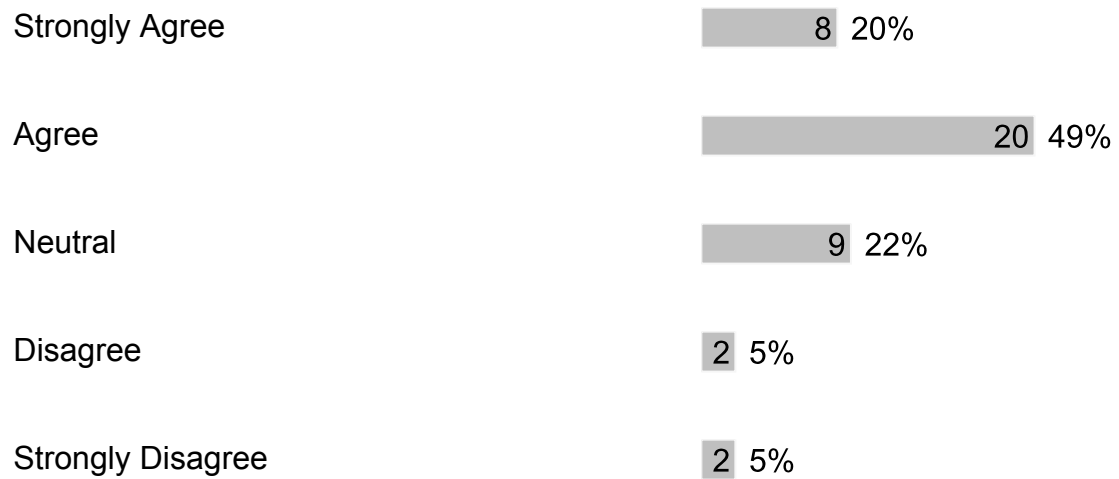
Peer Counseling/Peer Mediation 7 17%

Before and/or After School Care 39 93%



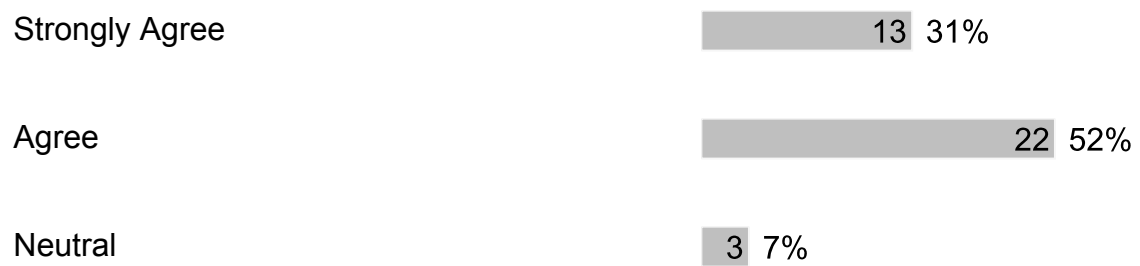
42 respondents

8. Our school implements changes based on the feedback from staff.



41 respondents

9. Our school maintains facilities that support student learning.



Disagree 3 7%

Strongly Disagree 1 2%

42 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 1 2%

Agree 7 17%

Neutral 21 50%

Disagree 7 17%

Strongly Disagree 6 14%

42 respondents

11. Families regularly participate in school involvement activities offered by our school.

Strongly Agree 9 21%

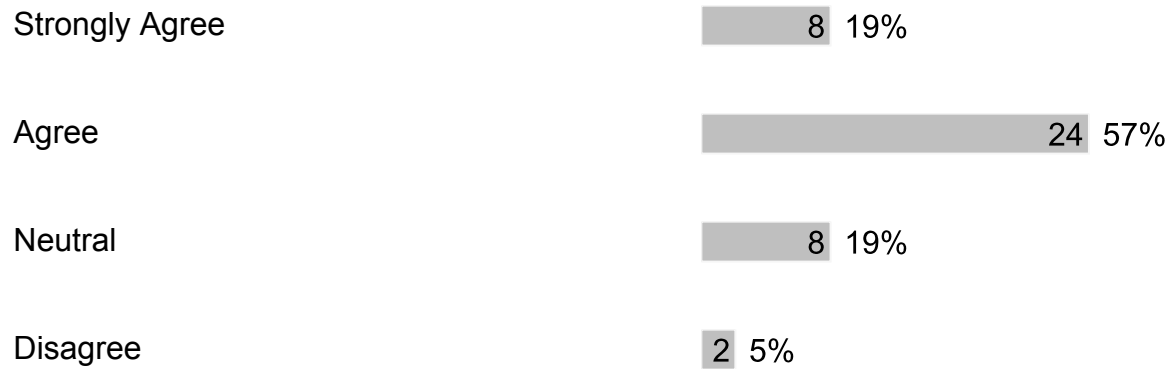
Agree 26 62%

Neutral 6 14%

Disagree 1 2%

42 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



42 respondents

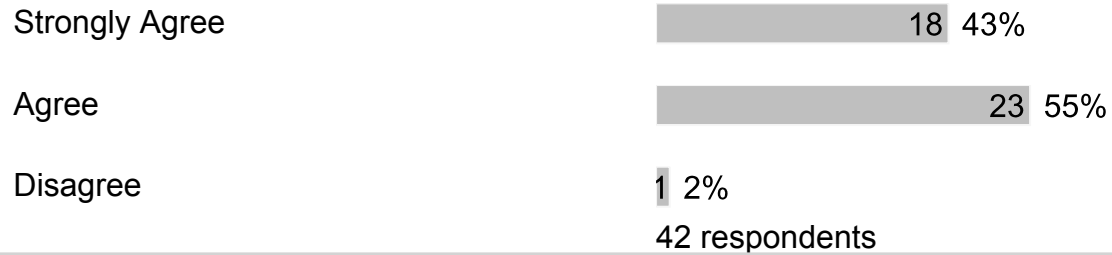
13. Our school asks families for their ideas on the best way to communicate school-related information.



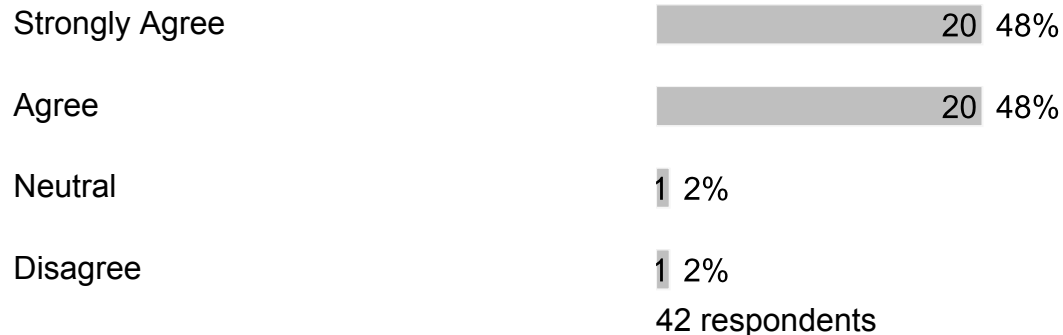
41 respondents

G. Section 6

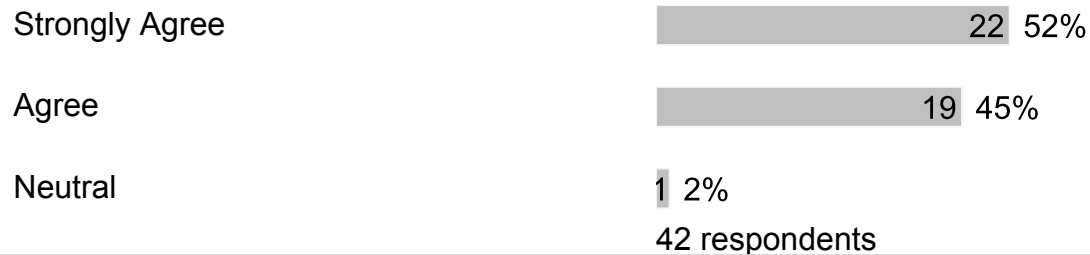
1. Our school has a culture of high expectations.



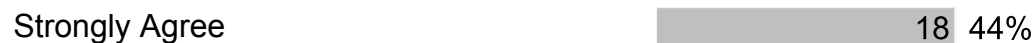
2. Our school has a continuous improvement process.

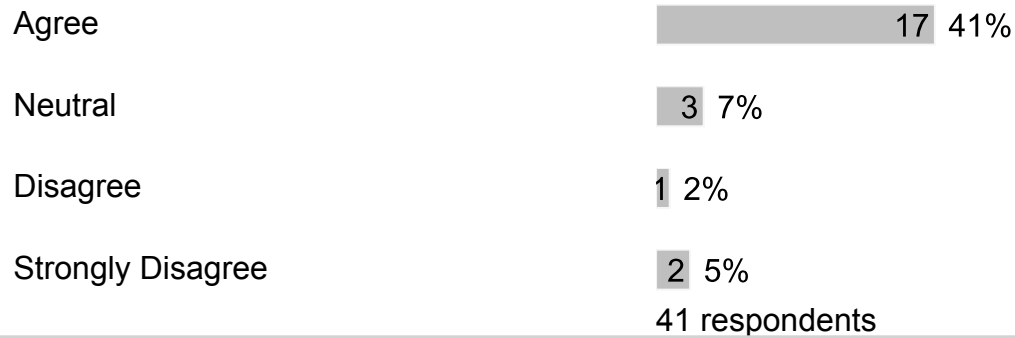


3. Our school's leaders expect staff members to hold all students to high academic standards.

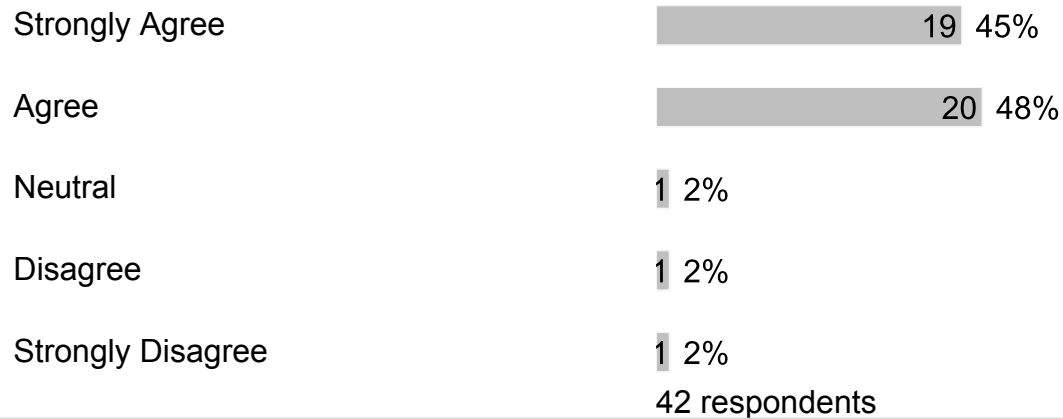


4. Our school's leaders hold themselves accountable for student learning.

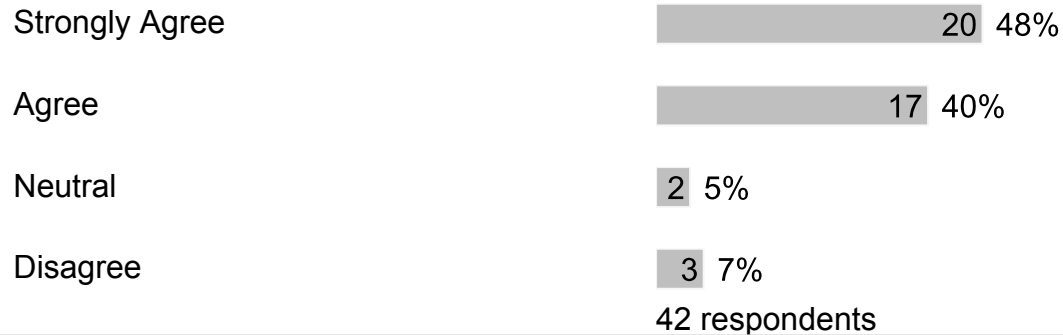




5. Our school's leaders hold all staff members accountable for student learning.



6. I receive feedback from my supervisor regarding my professional performance.

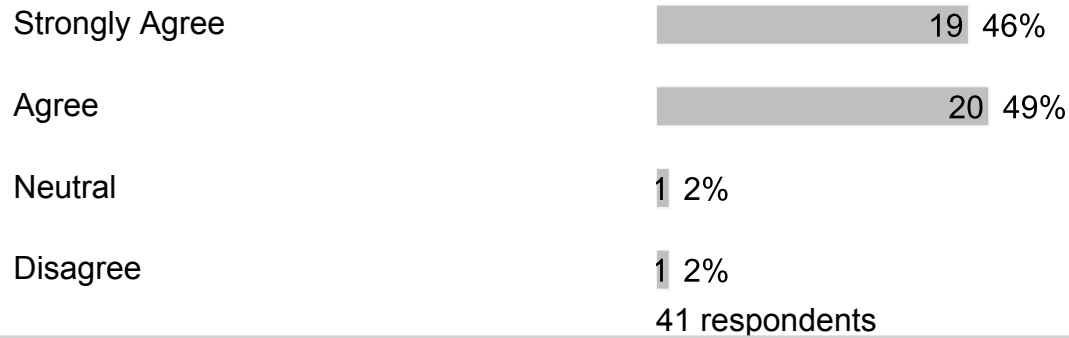


7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.

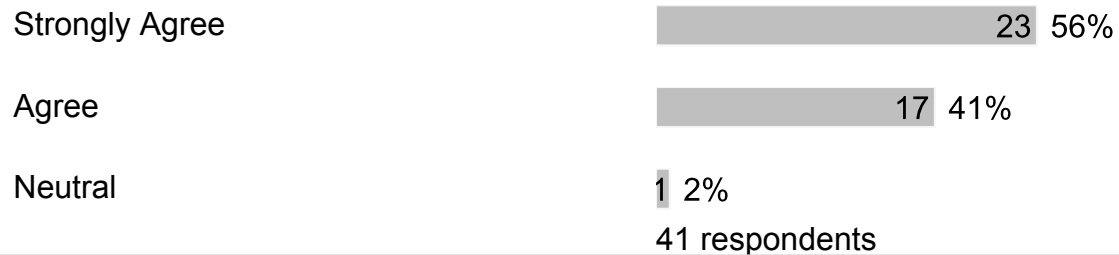




8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.



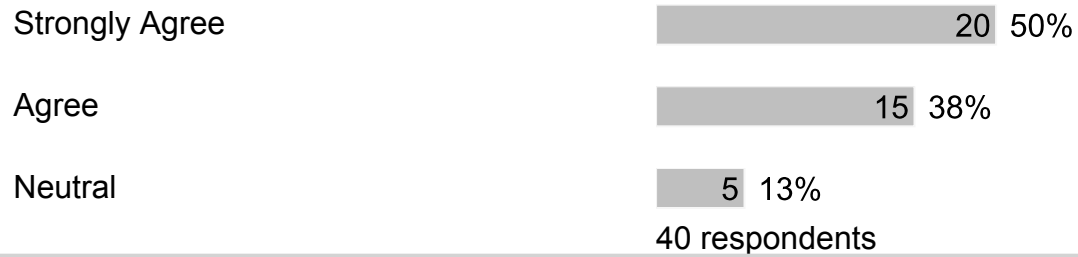
10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



14. I use student achievement data to modify and adjust materials and lessons for my students.



15. I use formative assessments to monitor student progress.



Agree 14 35%

Neutral 4 10%

40 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 18 45%

Agree 18 45%

Neutral 4 10%

40 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 19 48%

Agree 17 43%

Neutral 3 8%

Disagree 1 3%

40 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 11 28%

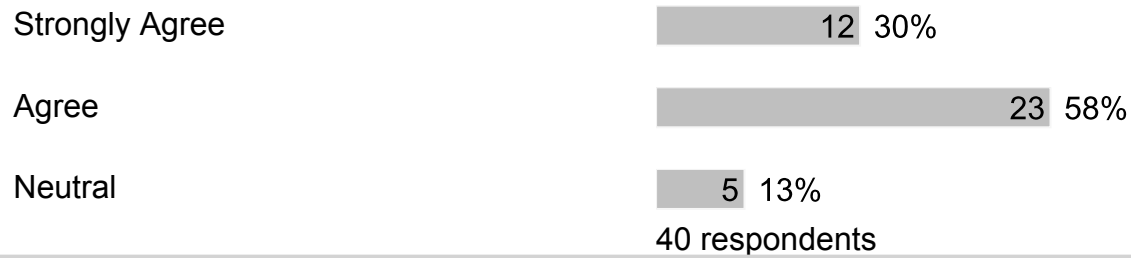
Agree 23 58%

Neutral 5 13%

Disagree 1 3%

40 respondents

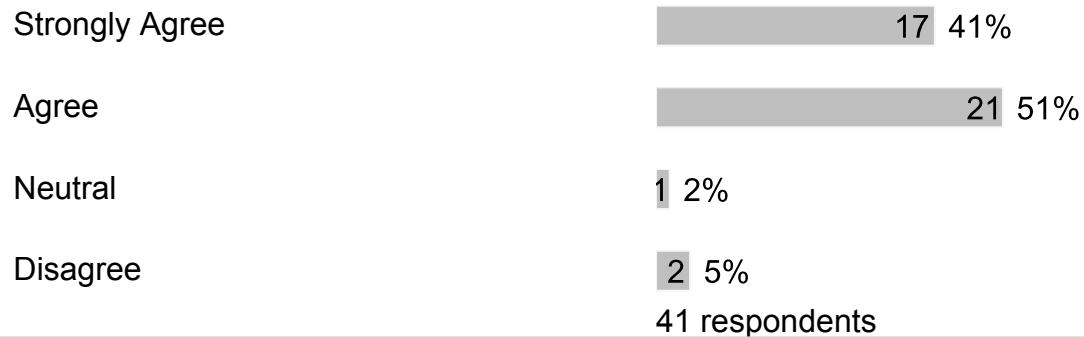
19. In our school, staff members provide peer coaching to teachers.



20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



21. I am provided with professional development opportunities that are relevant to my role.



22. Our school shares responsibility for student learning with its staff, parents and community members.



Disagree 4 10%
41 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 19 48%

Agree 18 45%

Neutral 2 5%

Disagree 1 3%

40 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.

Strongly Agree 16 39%

Agree 11 27%

Neutral 12 29%

Disagree 1 2%

Strongly Disagree 1 2%

41 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.

Strongly Agree 22 54%

Agree 18 44%

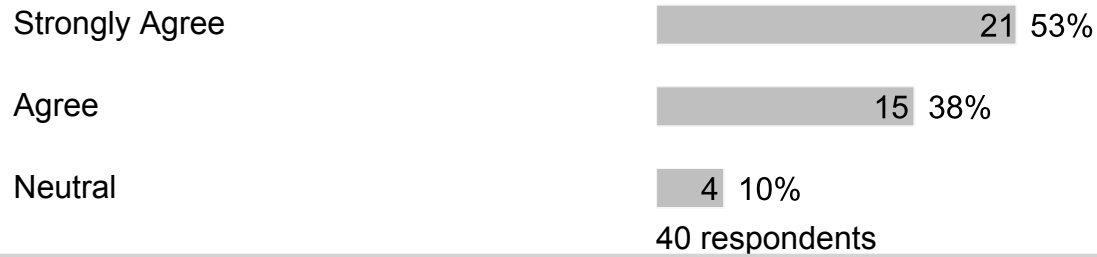
Neutral 1 2%

41 respondents

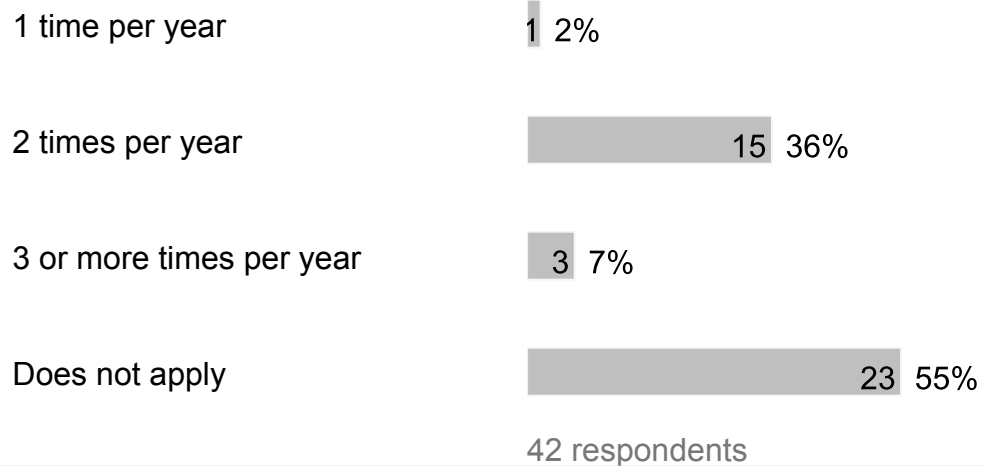
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



Neutral 5 12%
41 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 17 40%

Agree 21 50%

Neutral 3 7%

Disagree 1 2%

42 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 12 29%

Agree 9 22%

Neutral 20 49%

41 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 20 49%

Agree 17 41%

Neutral 2 5%

Disagree 2 5%

41 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 22 52%



42 respondents

34. I am accessible via (check all that apply):



42 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



42 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report