

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/21/2025





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Custom Survey

1 survey(s) 55 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

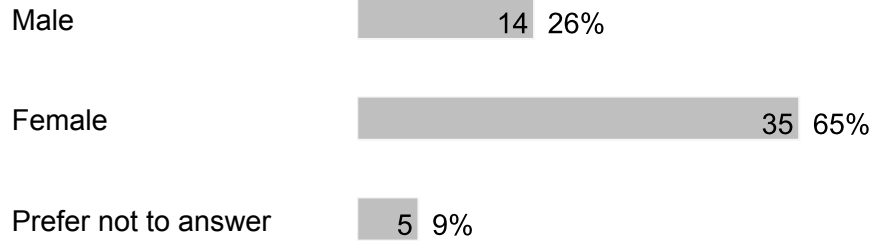
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

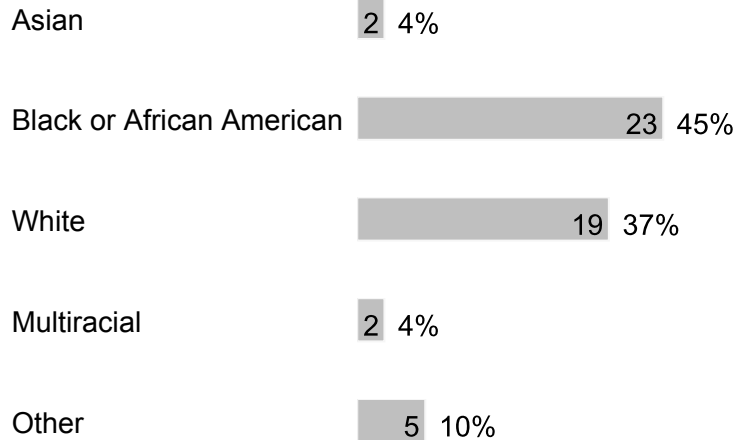
Number of Responses | Percentages of Total Responses

1. Gender



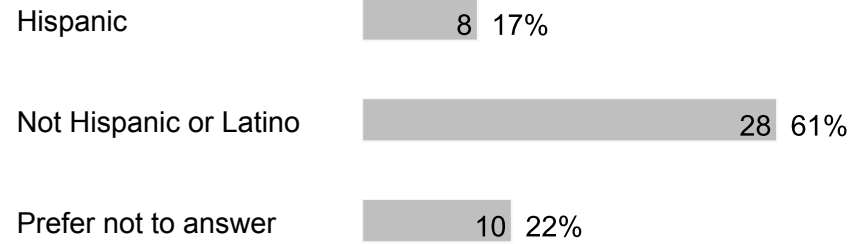
54 respondents

2. Ethnicity



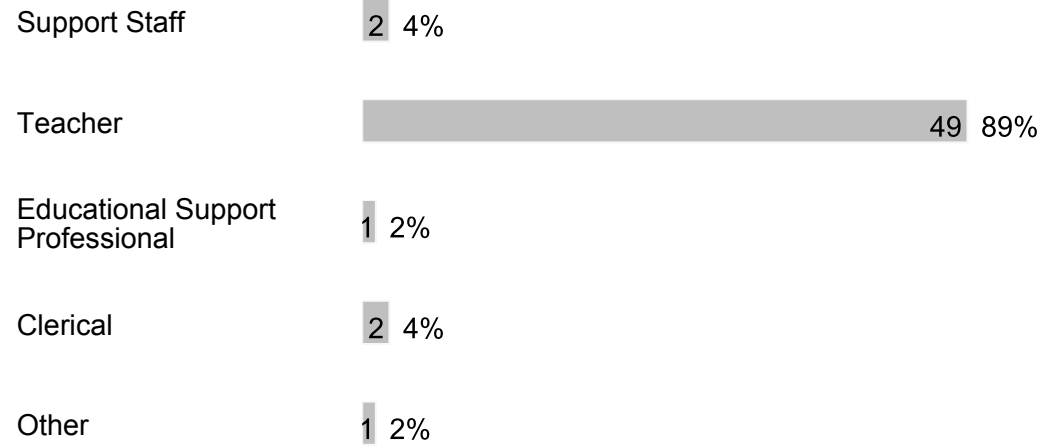
51 respondents

3. Ethnicity



46 respondents

4. Role



55 respondents

5. Experience



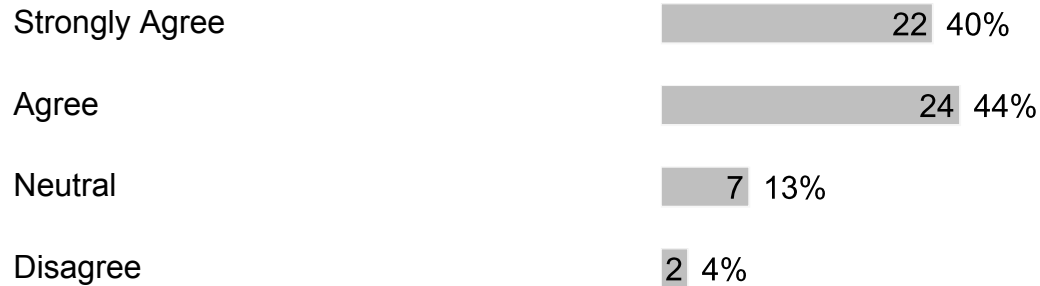
More than 20 years



55 respondents

C. Section 2

1. I feel safe at my school.



55 respondents

2. I would recommend my school to my friends and/or family.



Strongly Disagree 2 4%

55 respondents

3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?



Neutral	23	42%
Disagree	5	9%
Strongly Disagree	1	2%

55 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?

Yes	16	29%
No	39	71%

55 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):

Reported the incident to administration	16	29%
Addressed the incident myself	8	15%
Confronted the alleged bully(ies) directly	4	7%
Contacted the parents/guardians of the alleged bully(ies)	5	9%
Does not apply to me	36	65%

55 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:

Stopped	13	24%
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Don't know 4 7%

Does not apply to me 38 69%

55 respondents

7. In my school, rules are applied equally to students.

Strongly Agree 21 39%

Agree 18 33%

Neutral 13 24%

Disagree 2 4%

54 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  30 55%

Agree  20 36%

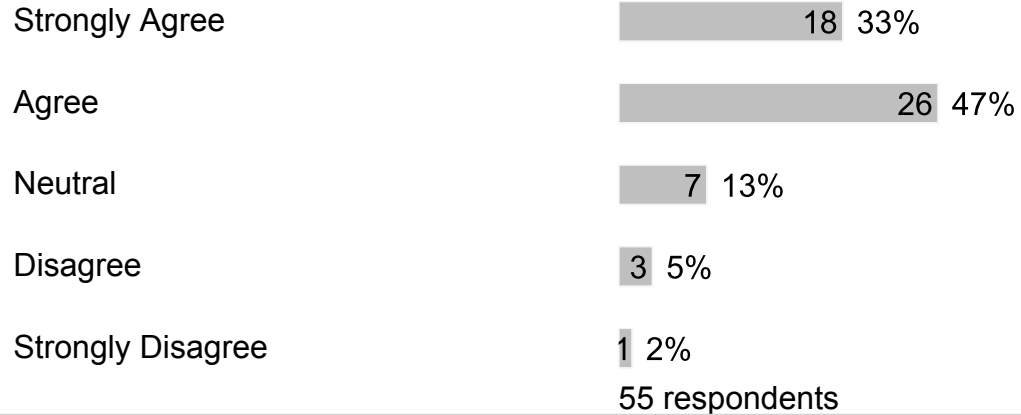
Neutral  4 7%

Disagree  1 2%

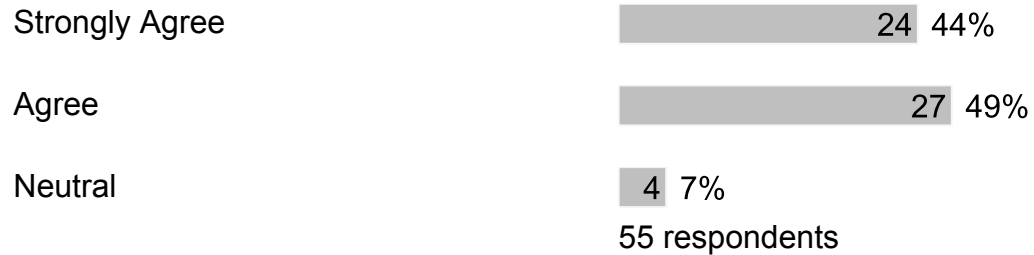
55 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 28 51%

Agree 24 44%

Neutral 3 5%

55 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 41 75%

Agree 13 24%

Neutral 1 2%

55 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.

Strongly Agree 31 56%

Agree 18 33%

Neutral 5 9%

Disagree 1 2%

55 respondents

4. In my school, adults treat students with respect.

Strongly Agree 25 45%

Agree 23 42%

Neutral 6 11%

Disagree 1 2%

55 respondents

5. In my school, students treat adults with respect.

Strongly Agree 7 13%

Agree 11 20%

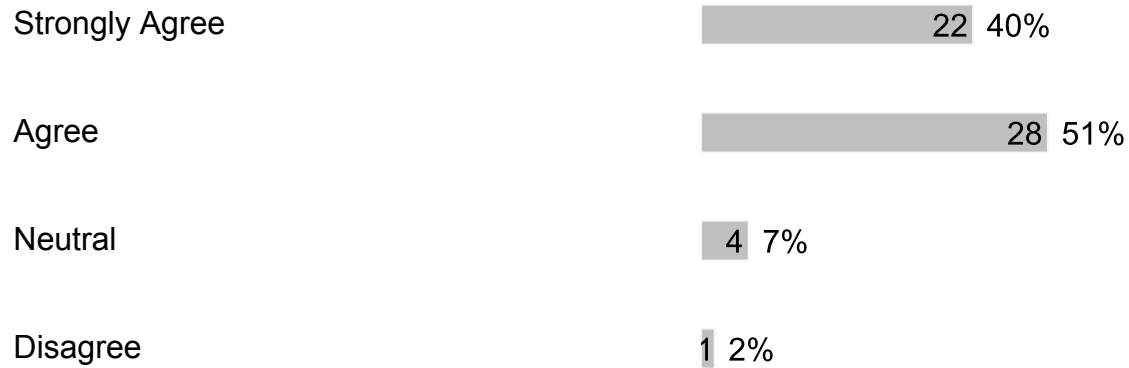
Neutral 18 33%

Disagree 15 27%

Strongly Disagree 4 7%

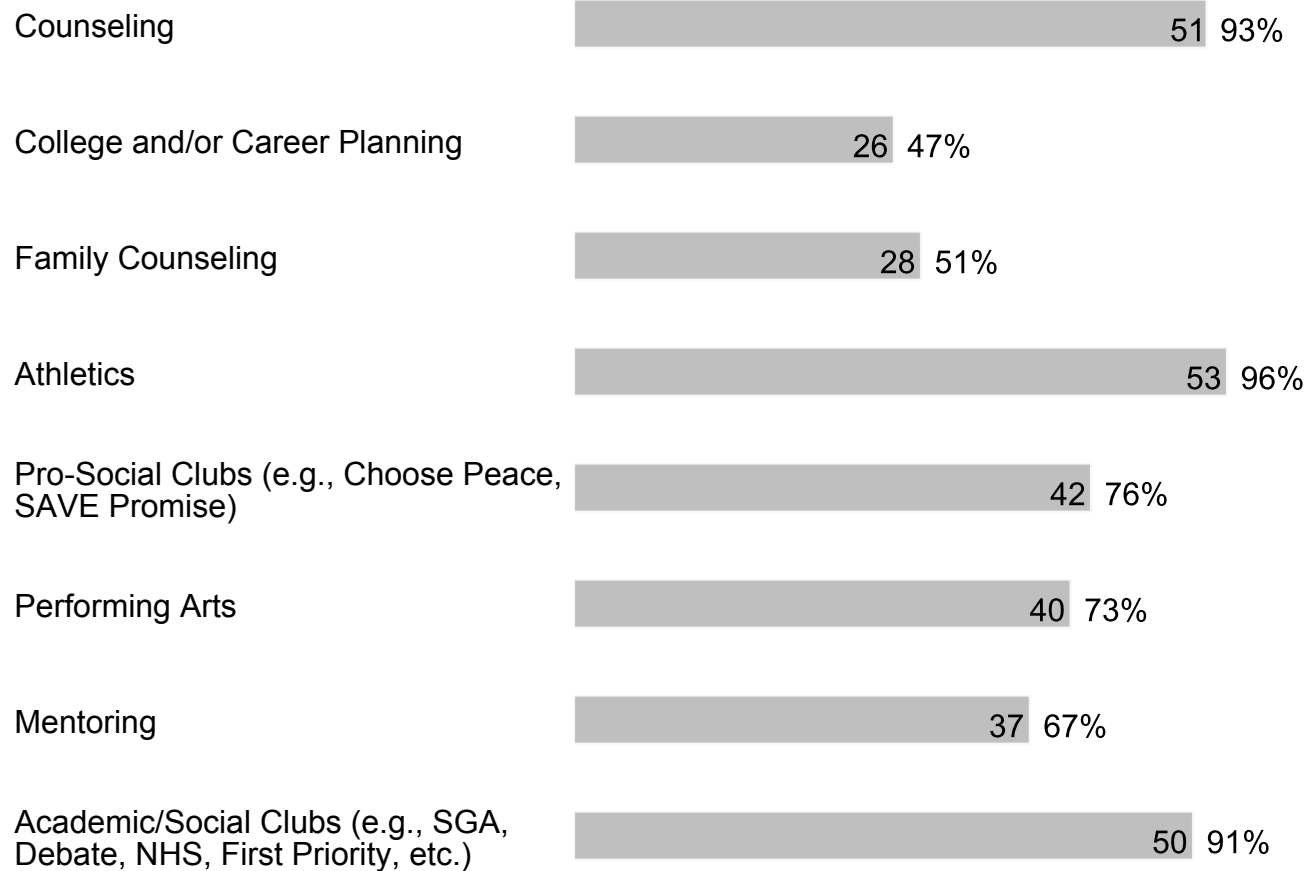
55 respondents

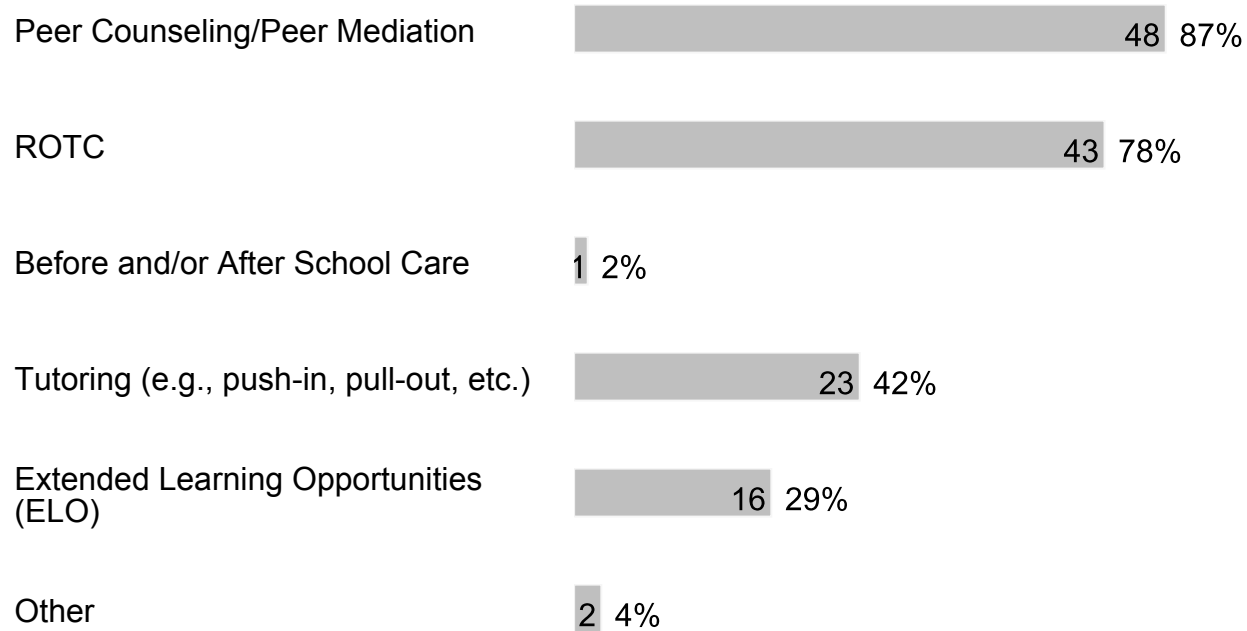
6. In my school, colleagues/adults treat each other with respect.



55 respondents

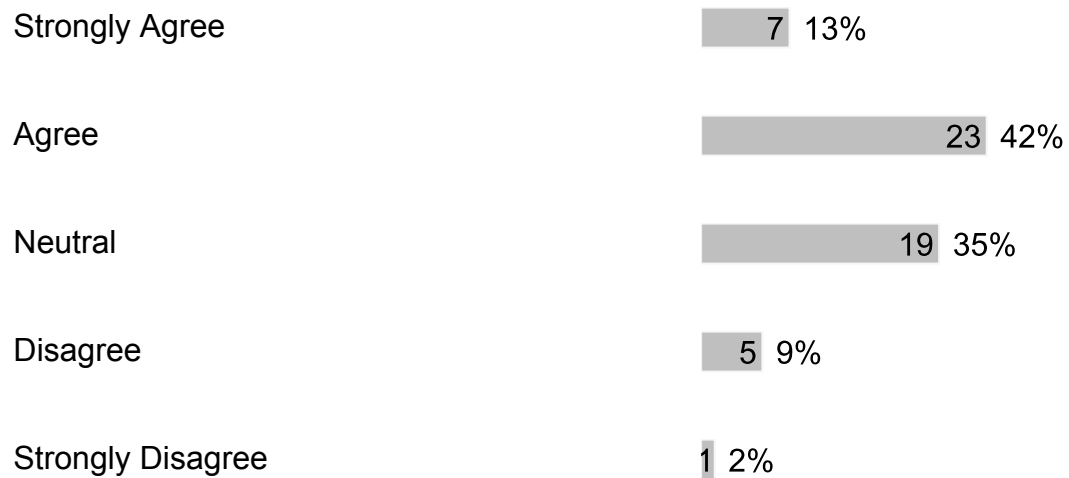
7. At my school the following programs/services are available (check all that apply):





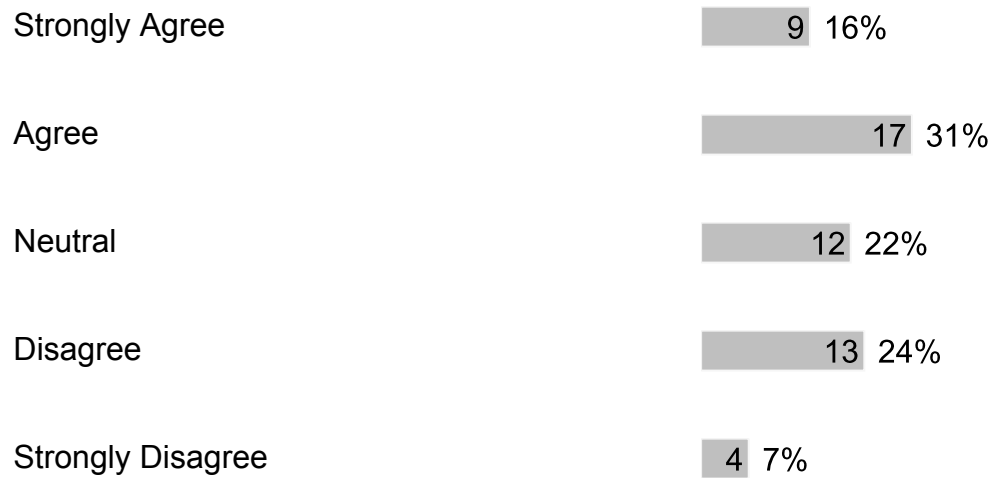
55 respondents

8. Our school implements changes based on the feedback from staff.



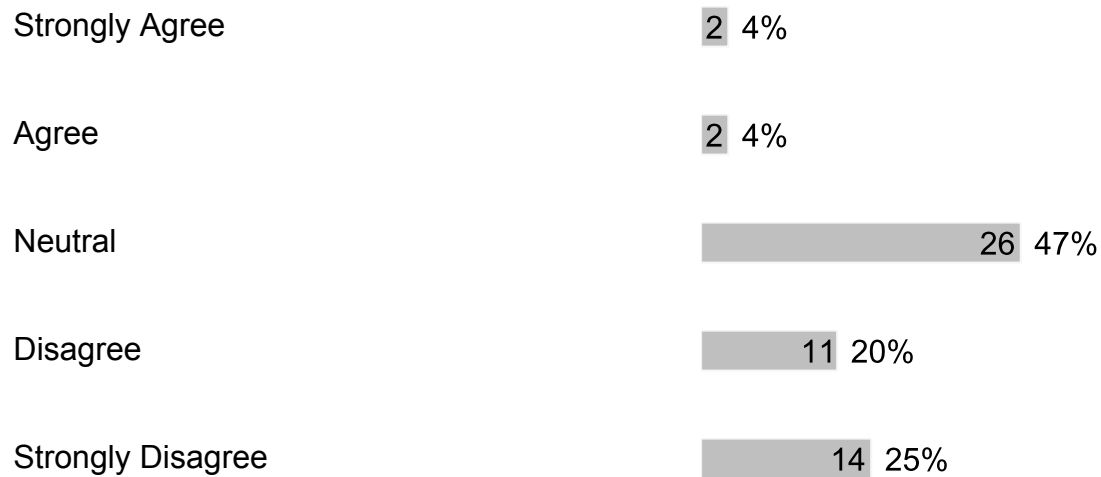
55 respondents

9. Our school maintains facilities that support student learning.



55 respondents

10. I enjoy eating food prepared by the cafeteria.



55 respondents

11. Families regularly participate in school involvement activities offered by our school.





55 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



55 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Disagree

2 4%

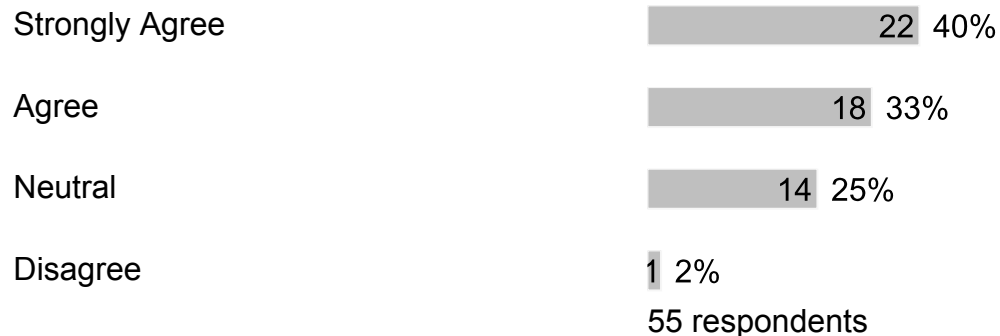
54 respondents

G. Section 6

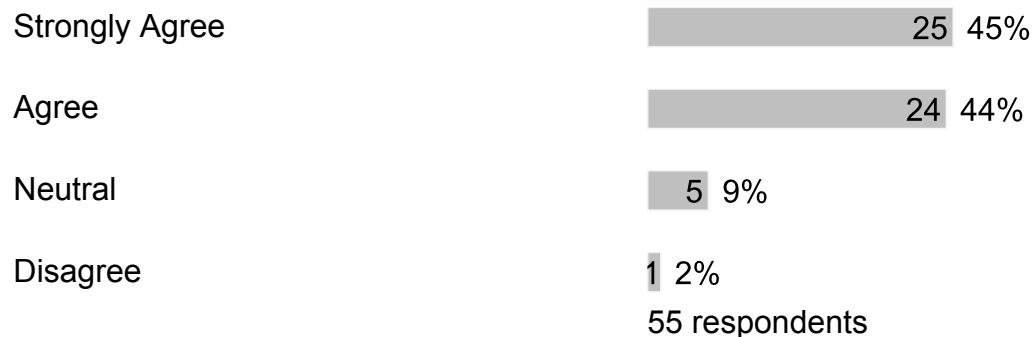
1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



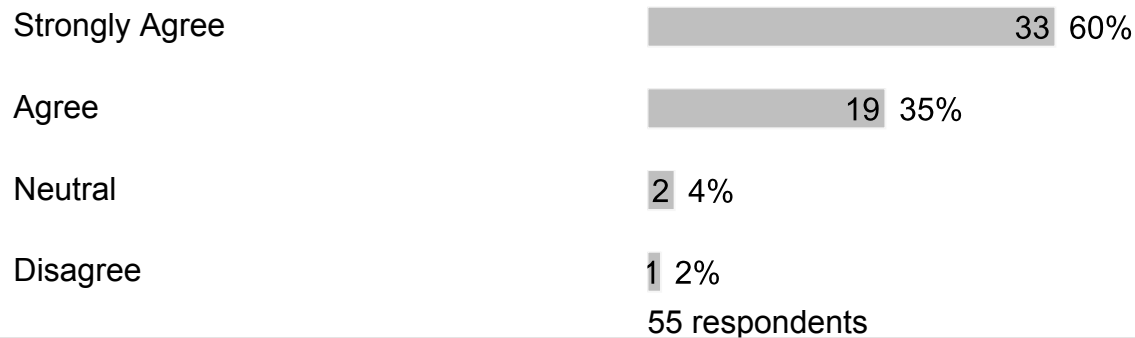
4. Our school's leaders hold themselves accountable for student learning.



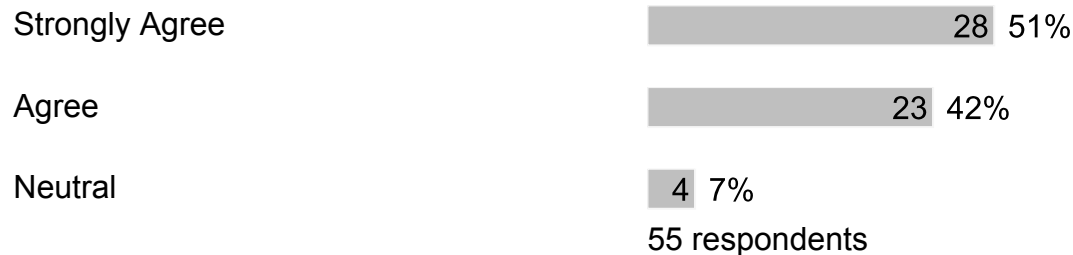
5. Our school's leaders hold all staff members accountable for student learning.



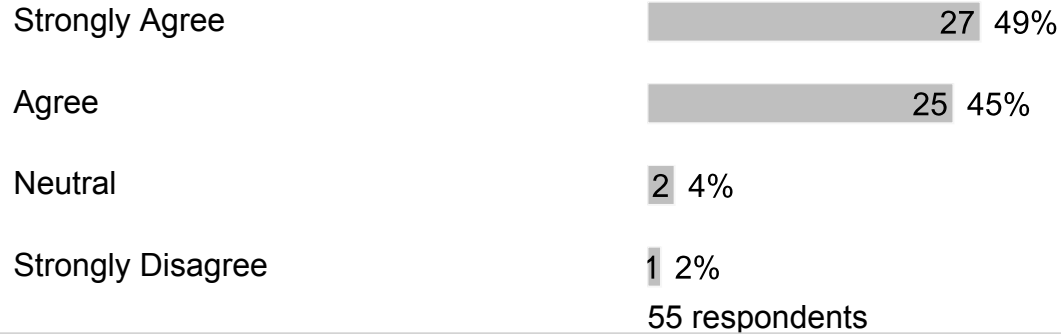
6. I receive feedback from my supervisor regarding my professional performance.



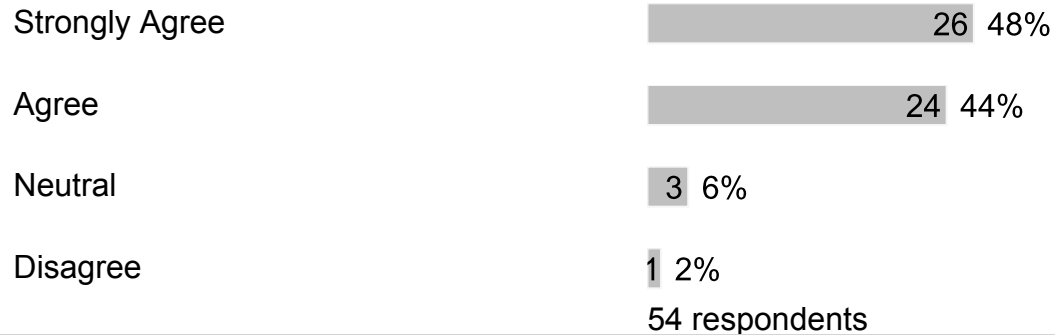
7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



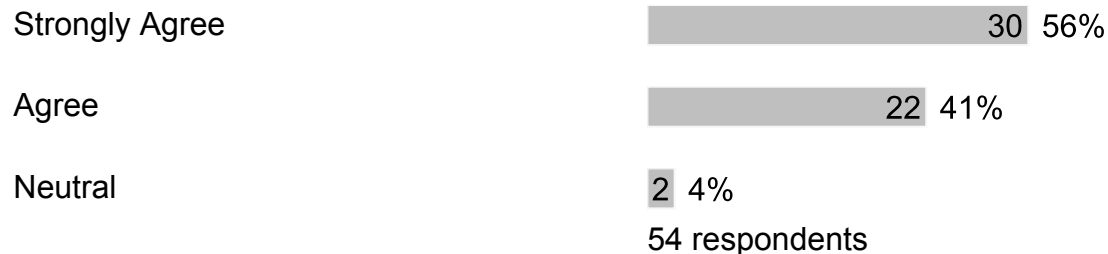
8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



9. Our school uses the results of student assessments to improve teaching and learning.




10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



Agree  24 44%

Neutral  8 15%

54 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree  32 58%

Agree  19 35%

Neutral  4 7%

55 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree  28 51%

Agree  23 42%

Neutral  4 7%

55 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree  27 51%

Agree  20 38%

Neutral  5 9%

Disagree  1 2%

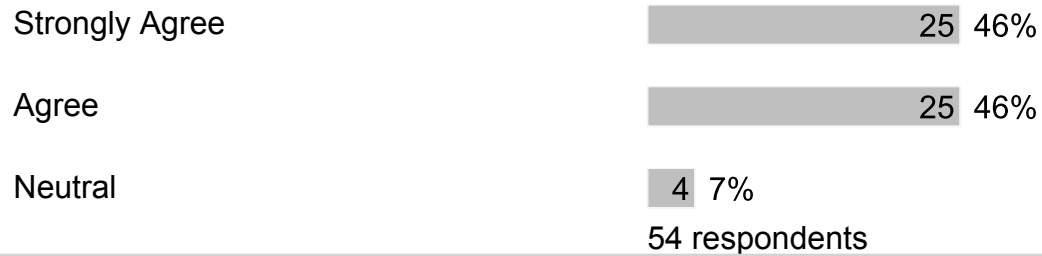
53 respondents

15. I use formative assessments to monitor student progress.

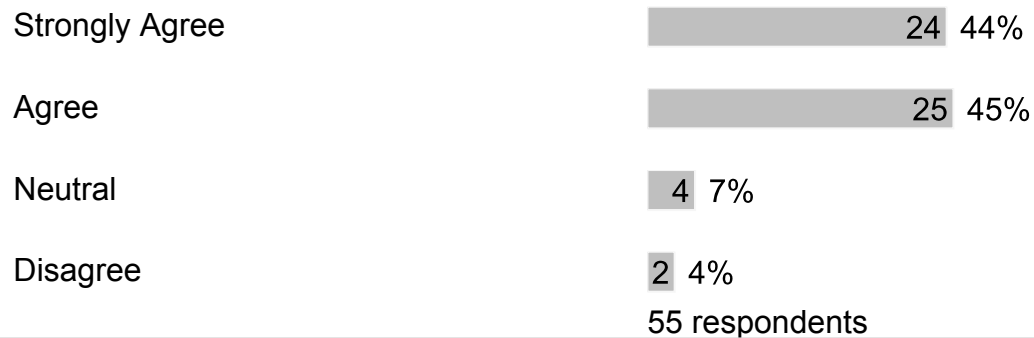
Strongly Agree  27 51%



16. I participate in targeted professional learning activities designed to meet the individual needs of my students.



17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



18. The school ensures I receive formal training in the use of student assessment data.



19. In our school, staff members provide peer coaching to teachers.



55 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



55 respondents

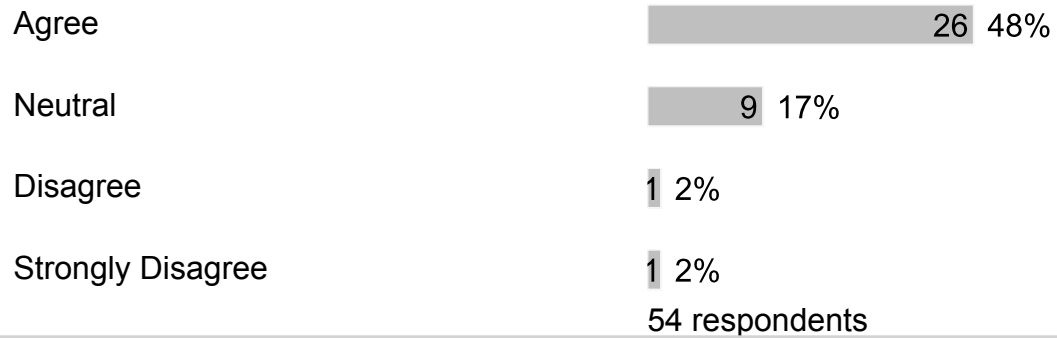
21. I am provided with professional development opportunities that are relevant to my role.



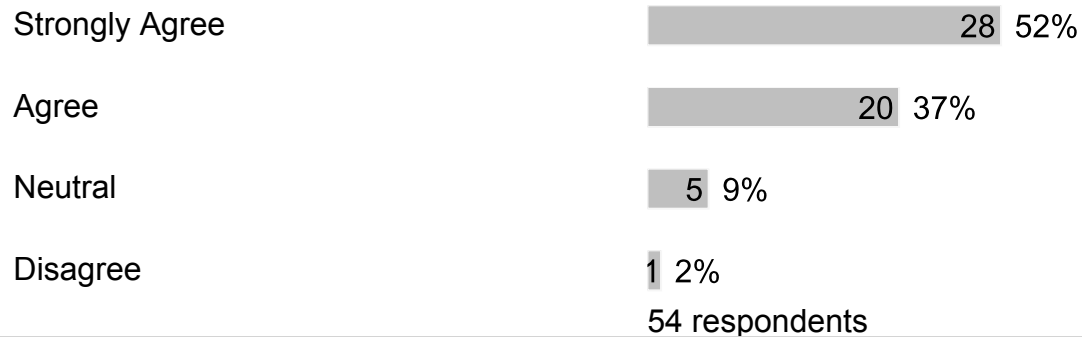
54 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

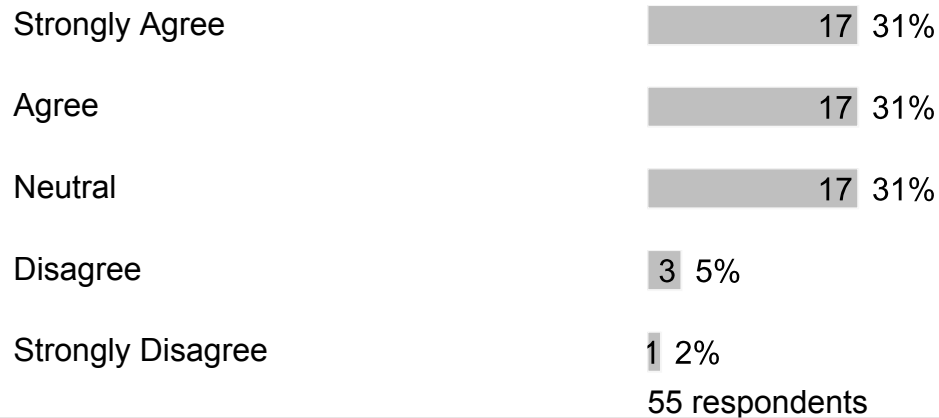




23. I feel confident in my classroom management strategies.

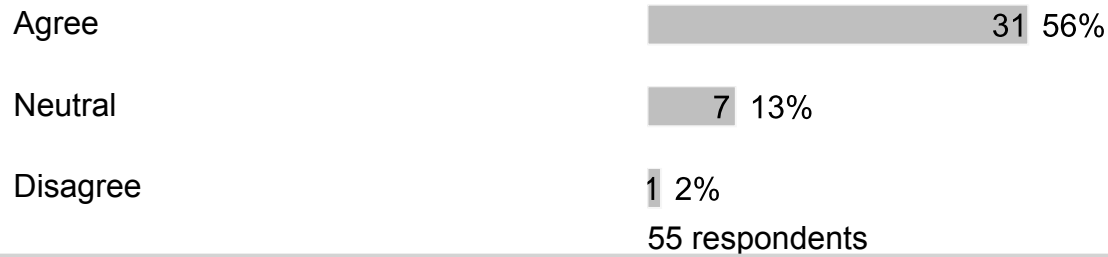


24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



25. Teachers keep parents informed regularly about their child's progress and how they are being graded.





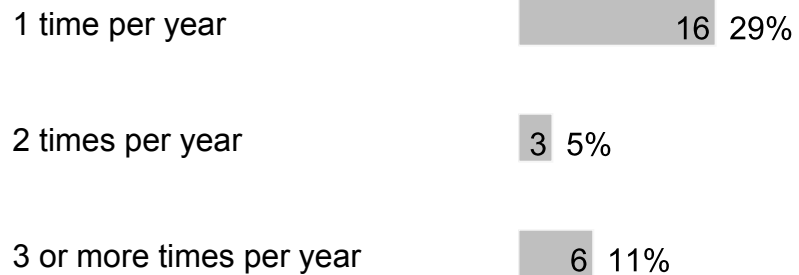
26. Most teachers report student progress in easy to understand language to families.



27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



Does not apply 30 55%

55 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 28 52%

Agree 19 35%

Neutral 7 13%

54 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.

Strongly Agree 22 40%

Agree 26 47%

Neutral 7 13%

55 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 18 34%

Agree 11 21%

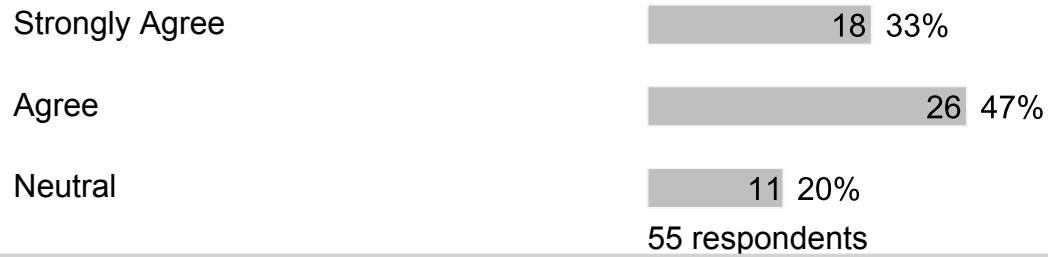
Neutral 19 36%

Disagree 3 6%

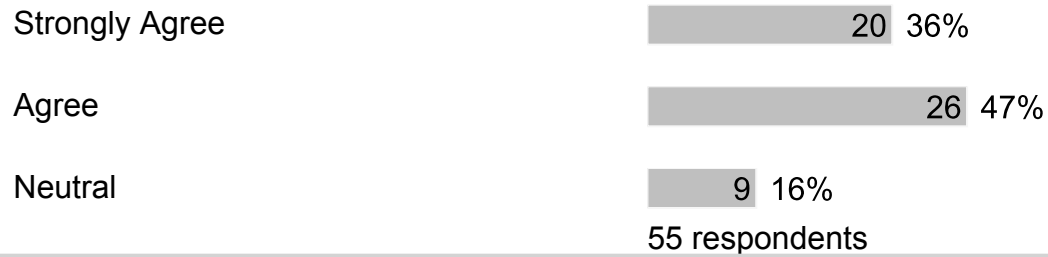
Strongly Disagree 2 4%

53 respondents

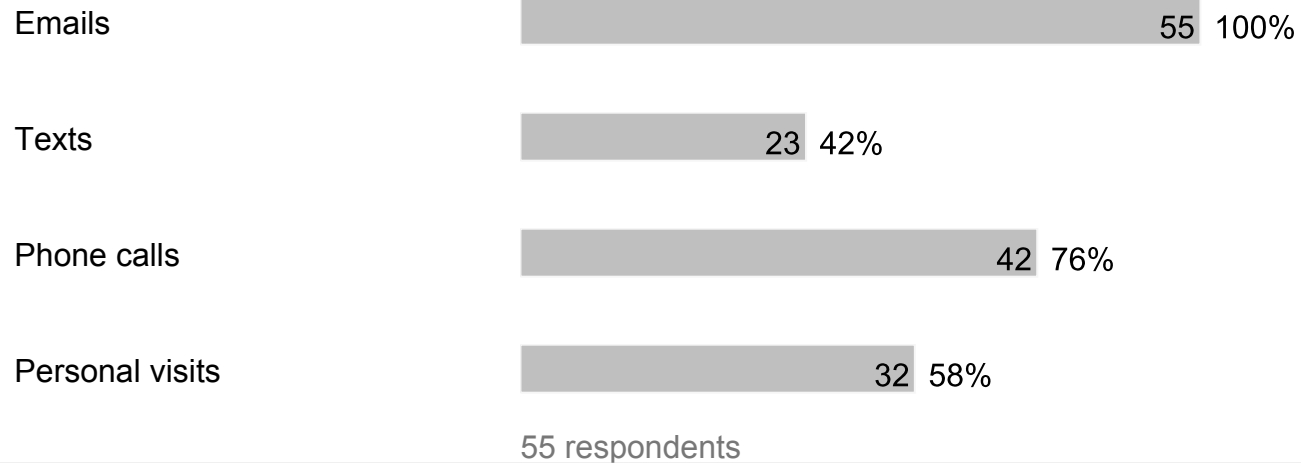
32. Our school communicates well about its goals and activities.



33. Our school communicates information in ways that are easy for families to understand.



34. I am accessible via (check all that apply):



35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



Neutral

9 16%
55 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report