

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/12/2025



surveys



BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 09/12/2025

Custom Survey

1 survey(s) 98 response(s)

Report Filters

School:
N/A

Ethnicity:
N/A

Experience:
N/A

Gender:
N/A

Role:
N/A

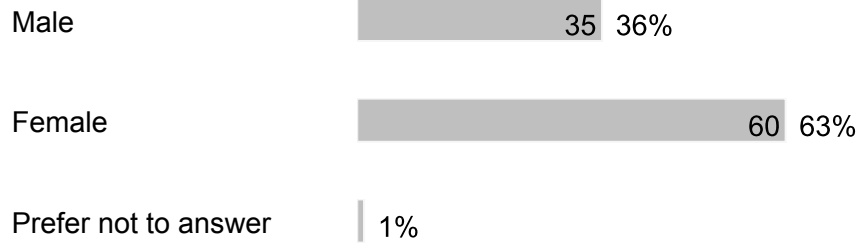
Tag:
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

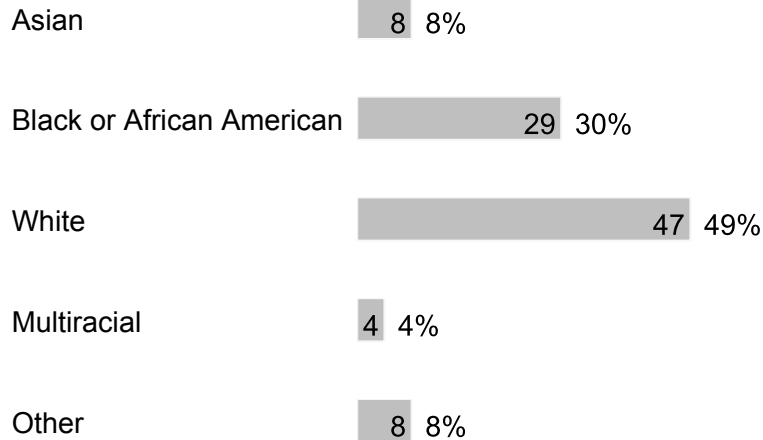
Number of Responses | Percentages of Total Responses

1. Gender



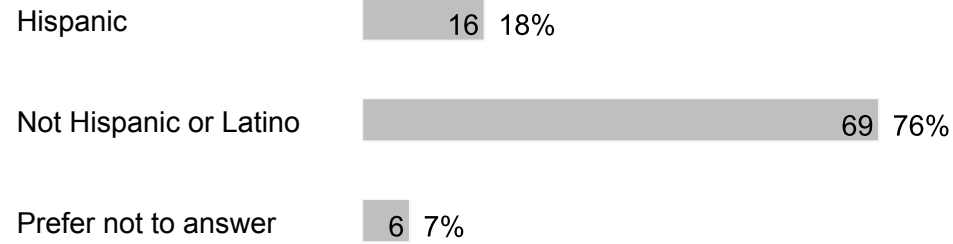
96 respondents

2. Ethnicity



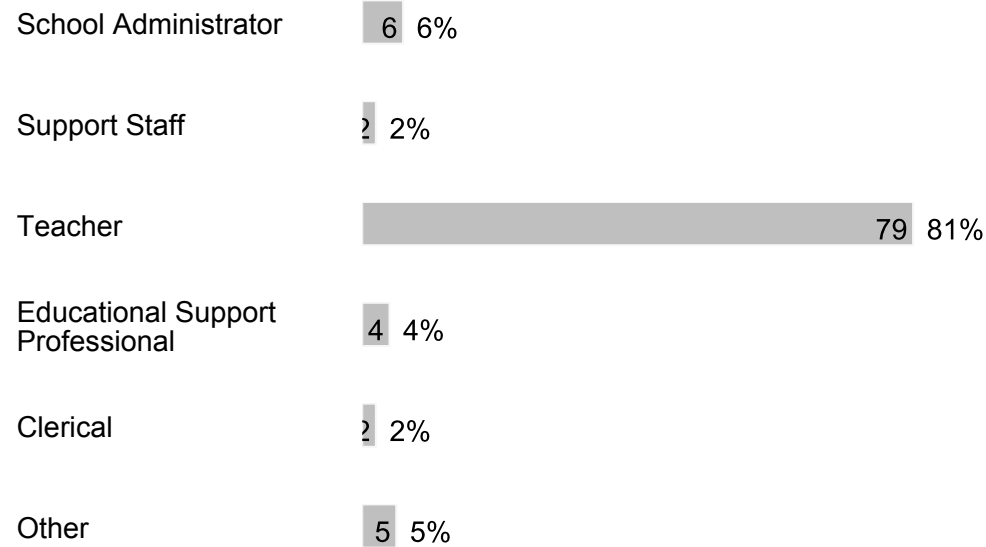
96 respondents

3. Ethnicity



91 respondents

4. Role



98 respondents

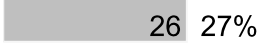
5. Experience



11 - 20 years



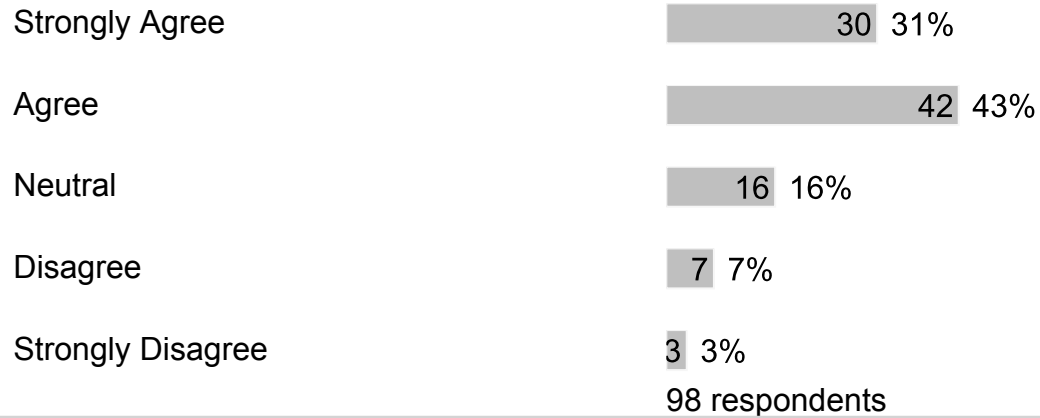
More than 20 years



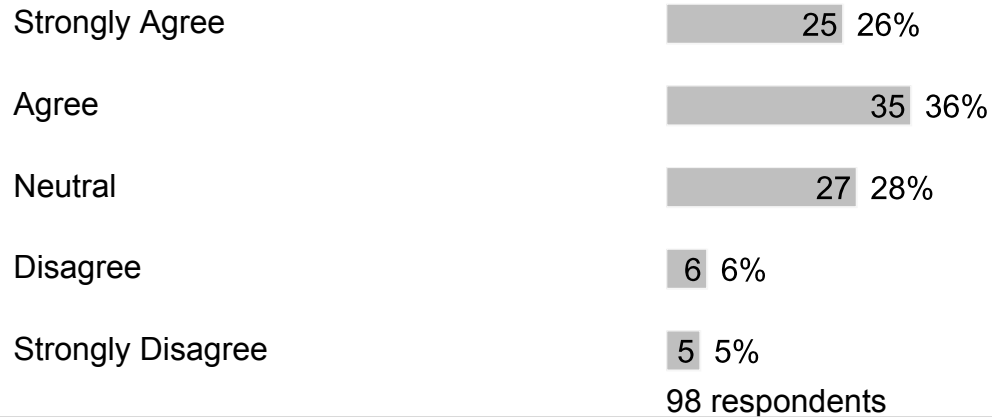
98 respondents

C. Section 2

1. I feel safe at my school.

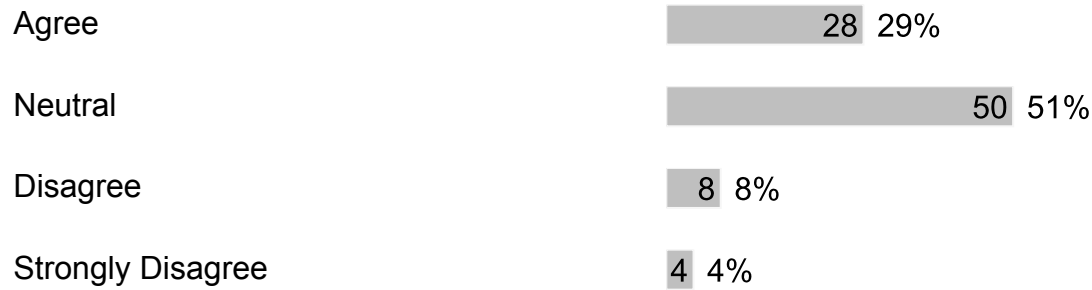


2. I would recommend my school to my friends and/or family.



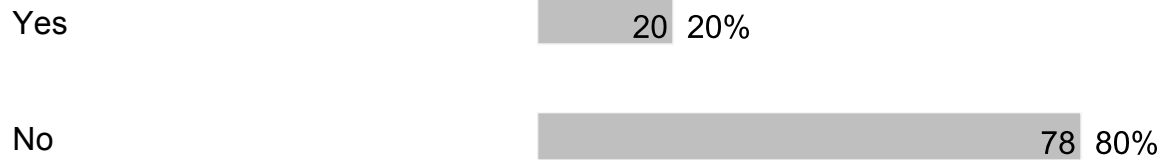
3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?

Strongly Agree 8 8%



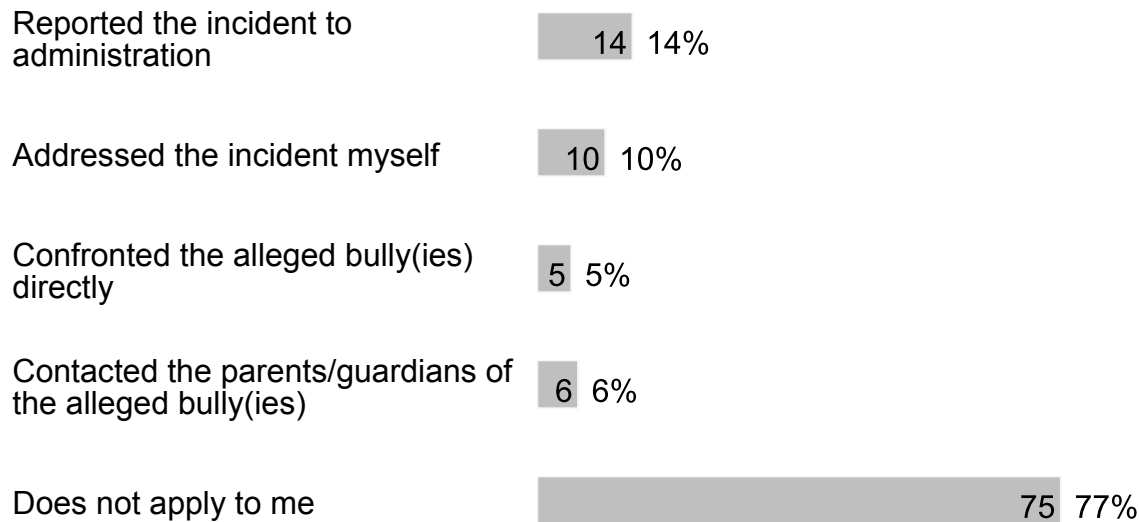
98 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



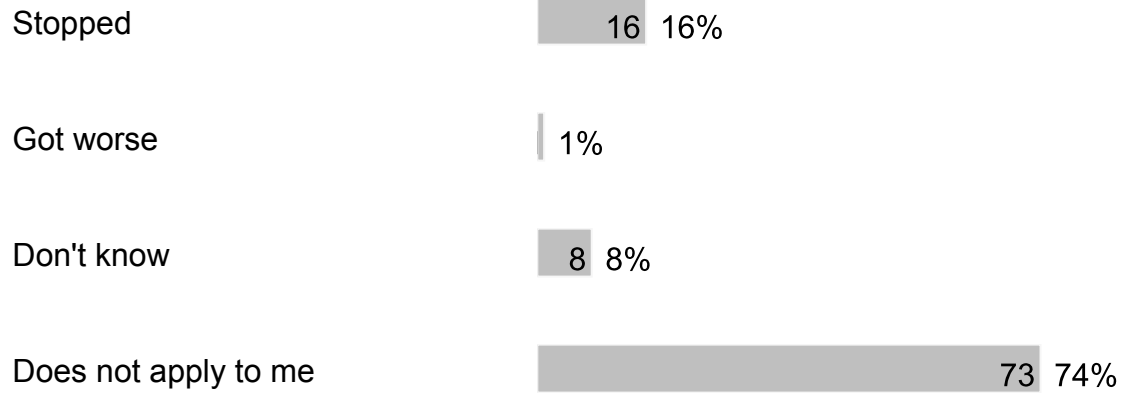
98 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



98 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



98 respondents


7. In my school, rules are applied equally to students.



97 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  51 52%

Agree  36 37%

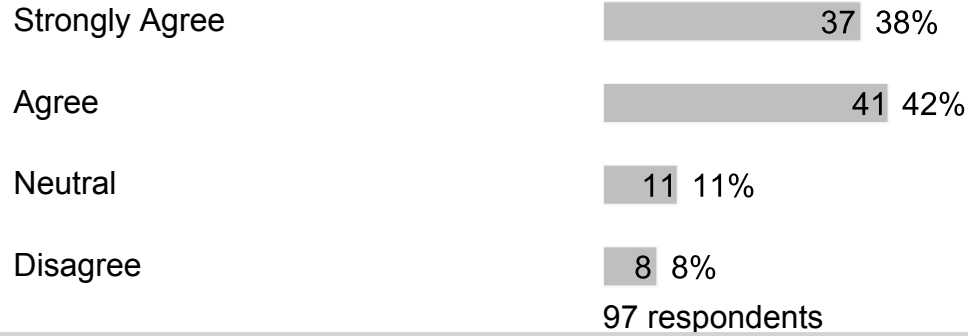
Neutral  4 4%

Disagree  7 7%

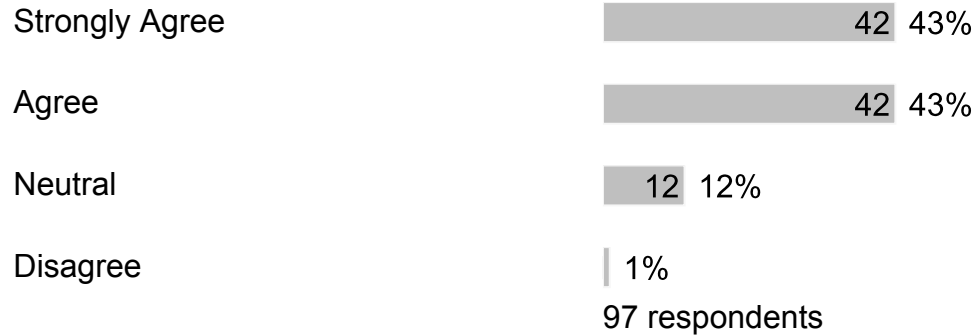
98 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



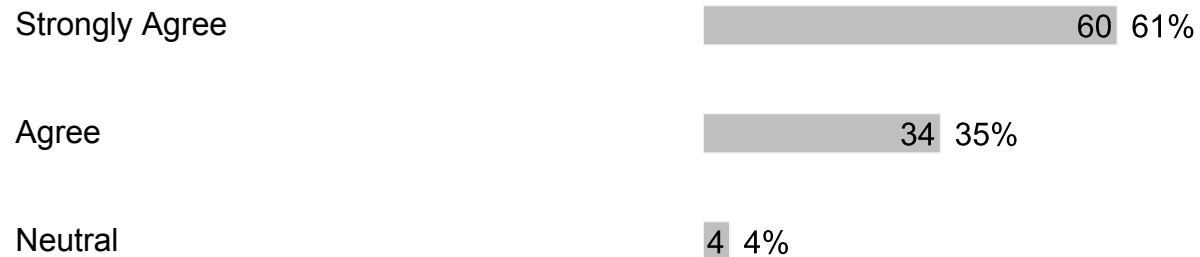
F. Section 5

1. If students have a problem, they know who they can go to for help.



98 respondents

2. If students have a problem, they can come to me for help.



98 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 11 11%

Disagree 6 6%

98 respondents

4. In my school, adults treat students with respect.

Strongly Agree 32 33%

Agree 38 39%

Neutral 21 21%

Disagree 4 4%

Strongly Disagree 3 3%

98 respondents

5. In my school, students treat adults with respect.

Strongly Agree 14 14%

Agree 29 30%

Neutral 25 26%

Disagree 24 24%

Strongly Disagree 6 6%

98 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 26 27%

Agree 37 38%

Neutral 28 29%

Disagree 5 5%

Strongly Disagree 2 2%

98 respondents

7. At my school the following programs/services are available (check all that apply):

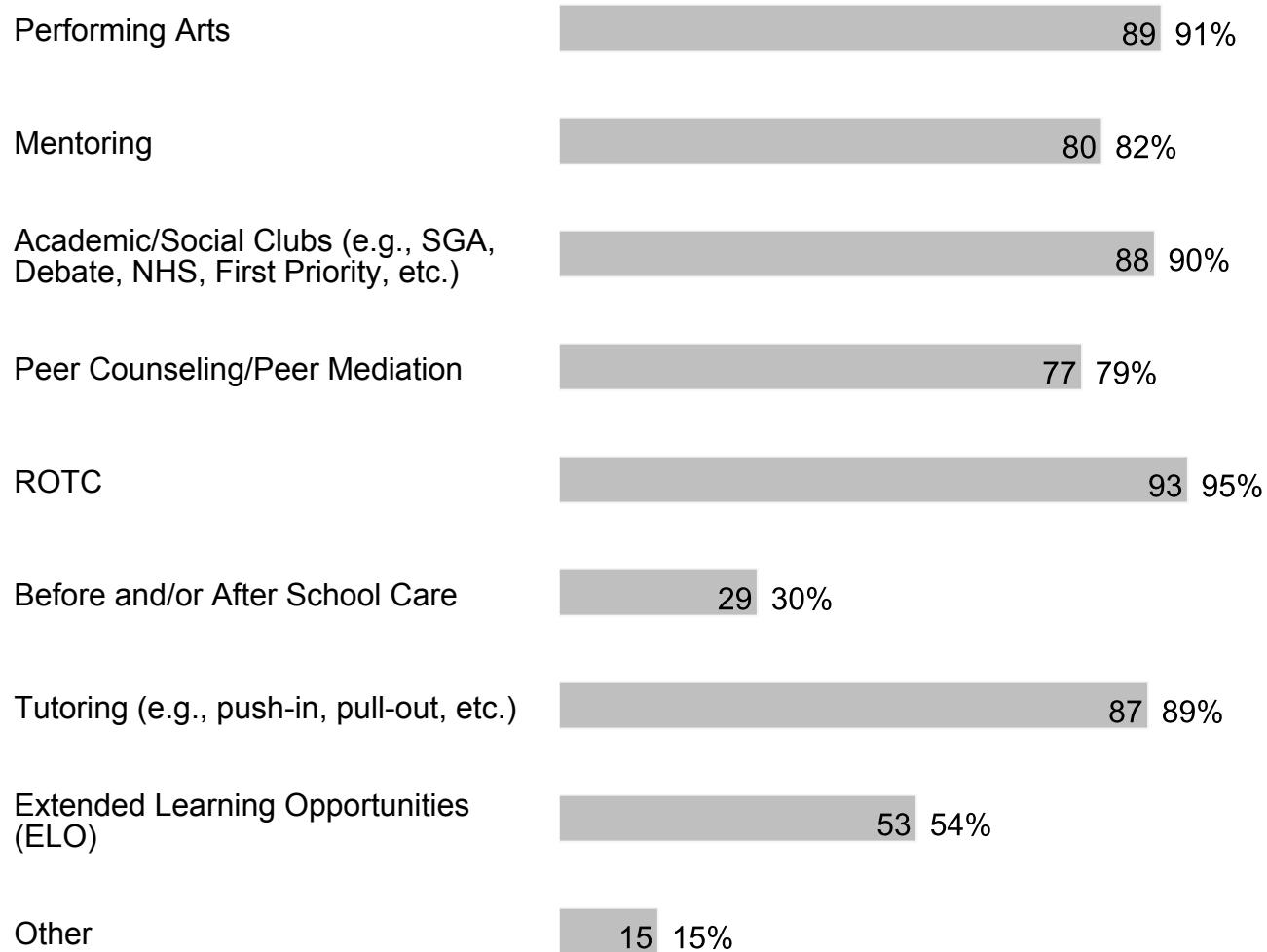
Counseling 93 95%

College and/or Career Planning 89 91%

Family Counseling 71 72%

Athletics 92 94%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 75 77%



98 respondents

8. Our school implements changes based on the feedback from staff.



Disagree 6 6%

97 respondents

9. Our school maintains facilities that support student learning.

Strongly Agree 21 21%

Agree 47 48%

Neutral 23 23%

Disagree 1 1%

Strongly Disagree 6 6%

98 respondents

10. I enjoy eating food prepared by the cafeteria.

Strongly Agree 4 4%

Agree 11 11%

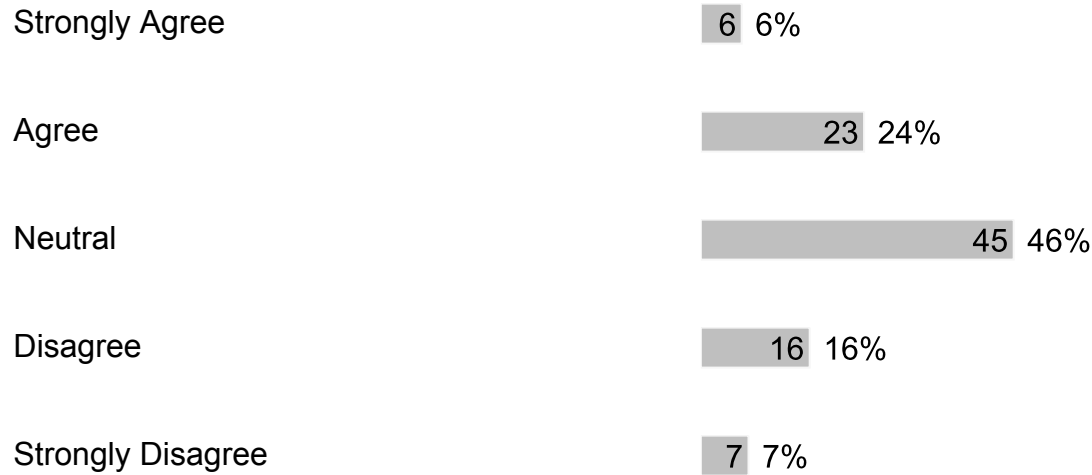
Neutral 53 54%

Disagree 18 18%

Strongly Disagree 12 12%

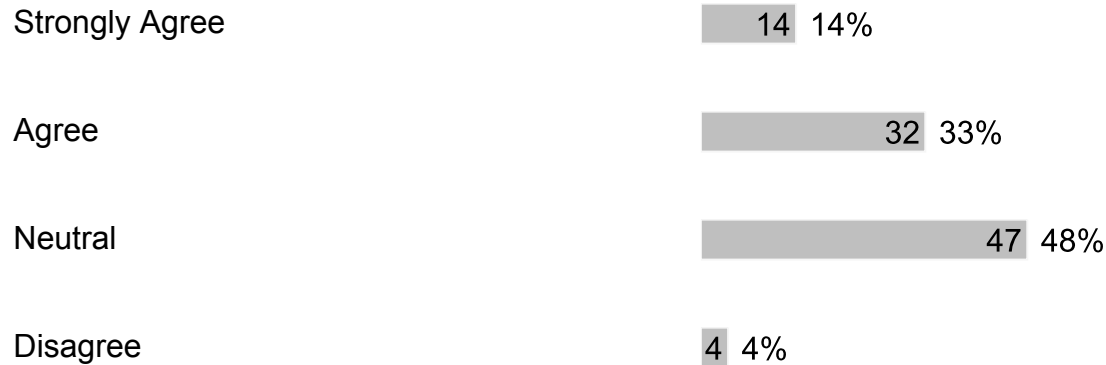
98 respondents

11. Families regularly participate in school involvement activities offered by our school.



97 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



97 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



Neutral 35 36%

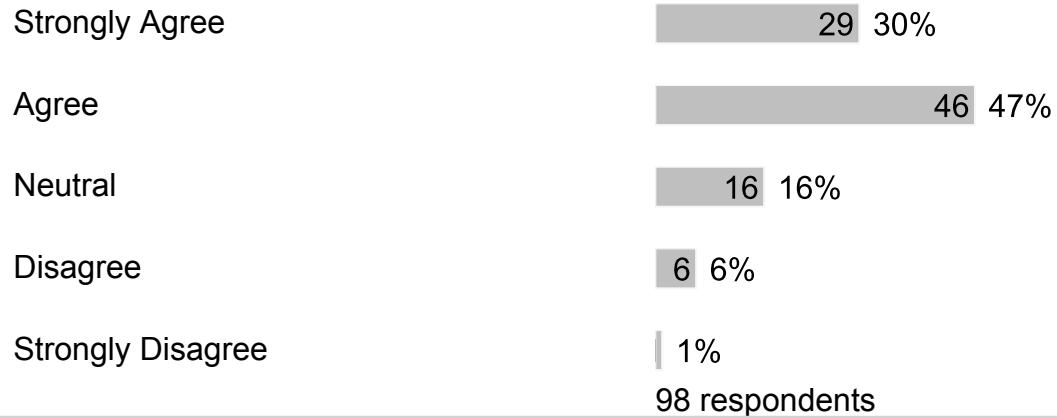
Disagree 3 3%

Strongly Disagree 1 1%

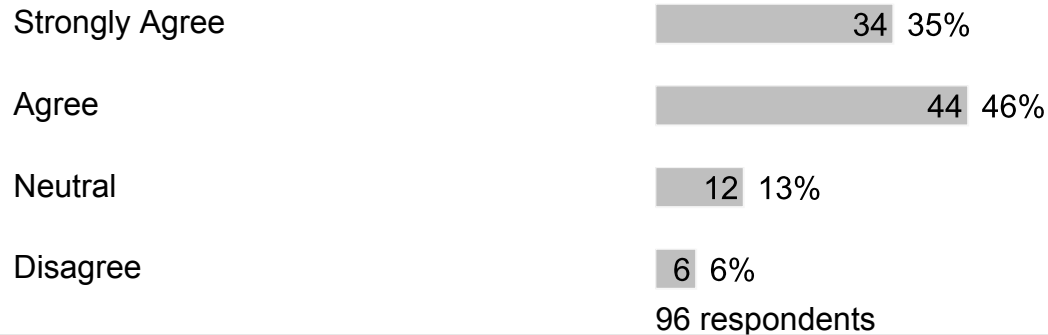
97 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.

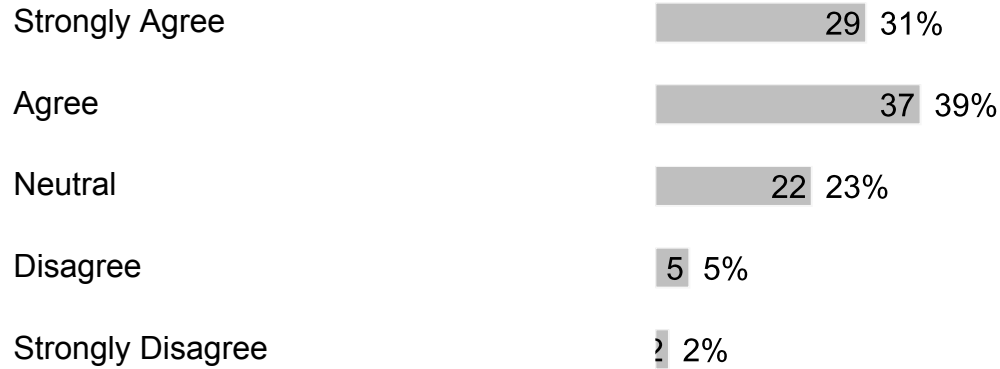


3. Our school's leaders expect staff members to hold all students to high academic standards.



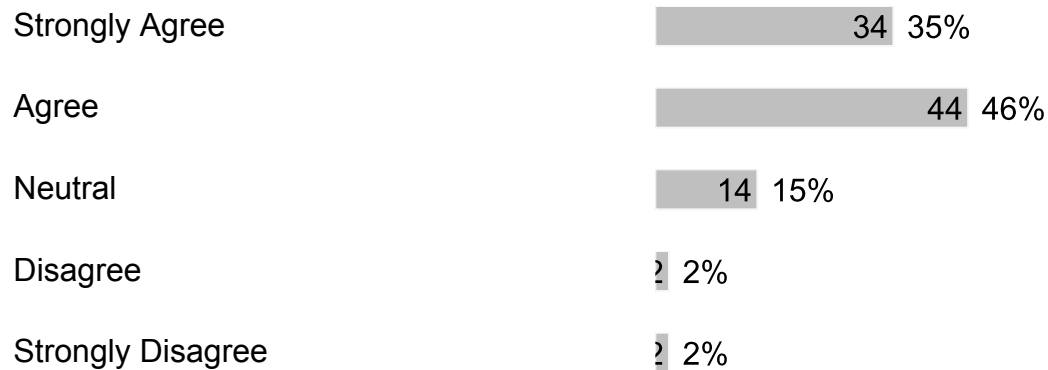
97 respondents

4. Our school's leaders hold themselves accountable for student learning.



95 respondents

5. Our school's leaders hold all staff members accountable for student learning.



96 respondents

6. I receive feedback from my supervisor regarding my professional performance.



97 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



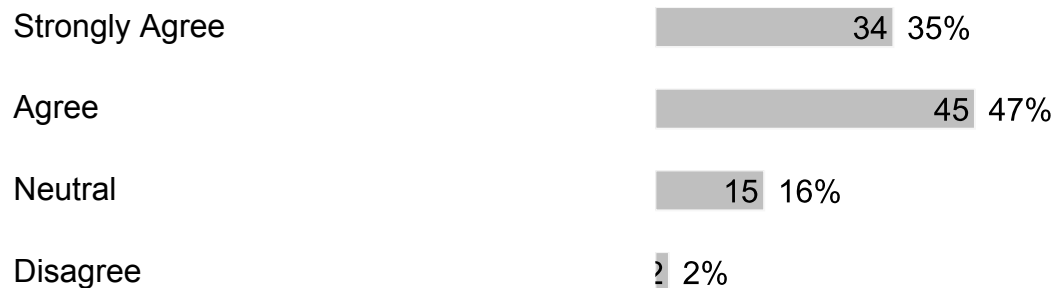
95 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.



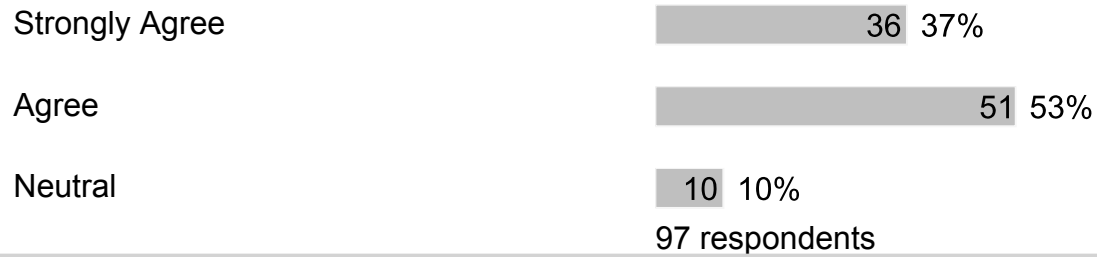
96 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

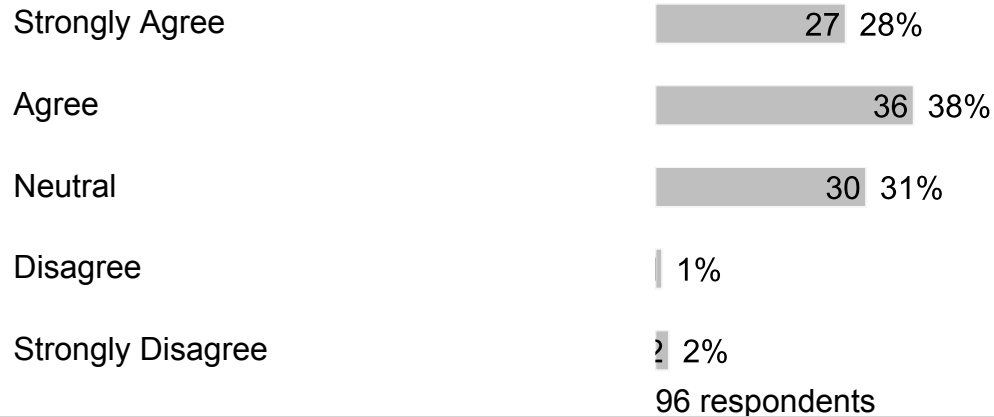


96 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.



11. In our school, a formal process is in place to support new staff members in their professional practice.



12. My lessons provide opportunities for students to be actively engaged in their learning.



13. I structure lessons, tasks and activities that require students' use of digital tools for learning.



Disagree 3 3%
95 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 35 36%
Agree 47 49%
Neutral 12 13%
Disagree 2 2%
96 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 36 38%
Agree 46 48%
Neutral 13 14%
Disagree 1 1%
96 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 39 41%
Agree 47 49%
Neutral 10 10%
96 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.



94 respondents

18. The school ensures I receive formal training in the use of student assessment data.



94 respondents

19. In our school, staff members provide peer coaching to teachers.



95 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.



Neutral 15 16%
94 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree 41 43%
Agree 36 38%
Neutral 16 17%
Disagree 3 3%
96 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree 34 35%
Agree 36 38%
Neutral 19 20%
Disagree 5 5%
Strongly Disagree 2 2%
96 respondents

23. I feel confident in my classroom management strategies.

Strongly Agree 44 46%
Agree 37 39%
Neutral 13 14%
Disagree 1 1%

95 respondents

24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



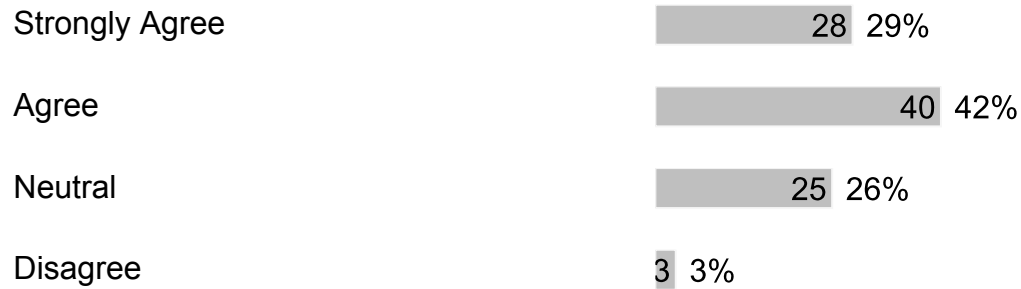
95 respondents

25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



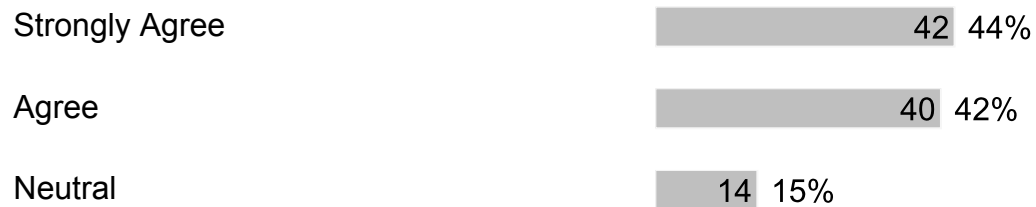
96 respondents

26. Most teachers report student progress in easy to understand language to families.



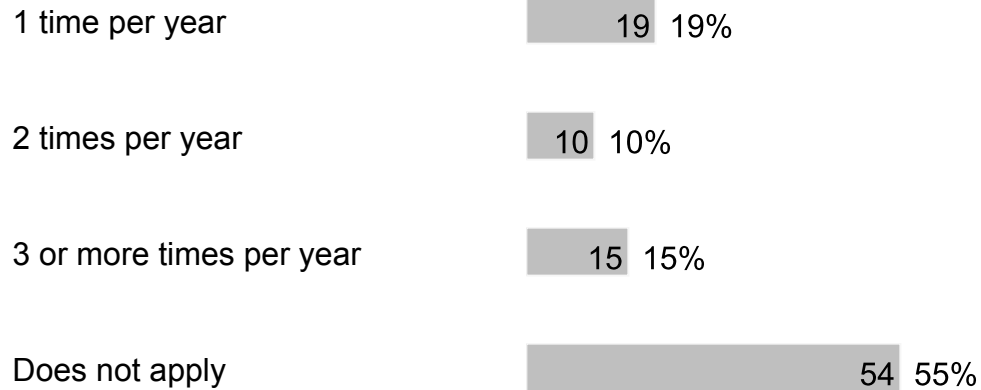
96 respondents

27. I provide students with timely feedback about their learning.



96 respondents

28. I schedule conferences to share student learning progress with families.



98 respondents

29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



96 respondents

30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Neutral 22 23%

Disagree 1%

96 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 25 26%

Agree 24 25%

Neutral 29 31%

Disagree 12 13%

Strongly Disagree 5 5%

95 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 41 42%

Agree 46 47%

Neutral 10 10%

97 respondents

33. Our school communicates information in ways that are easy for families to understand.

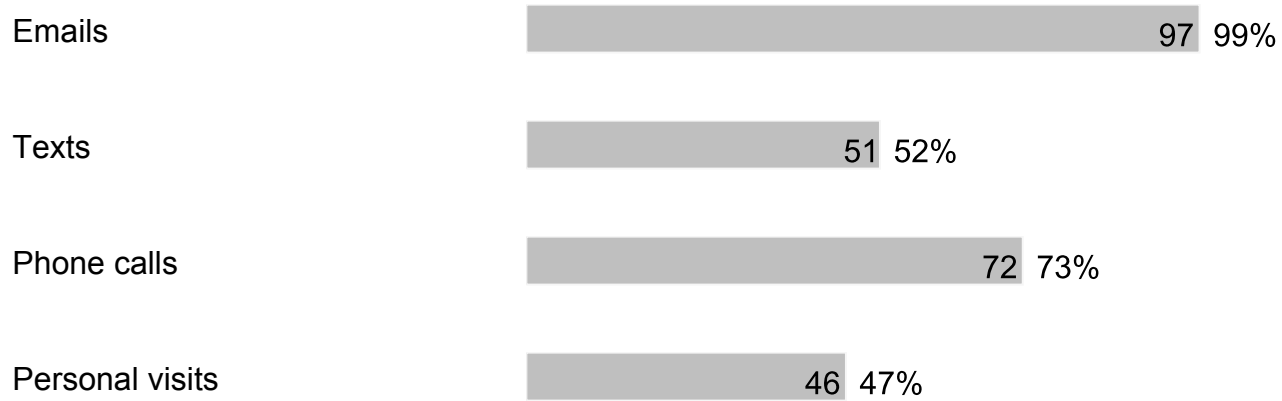
Strongly Agree 41 42%

Agree 44 45%

Neutral 12 12%

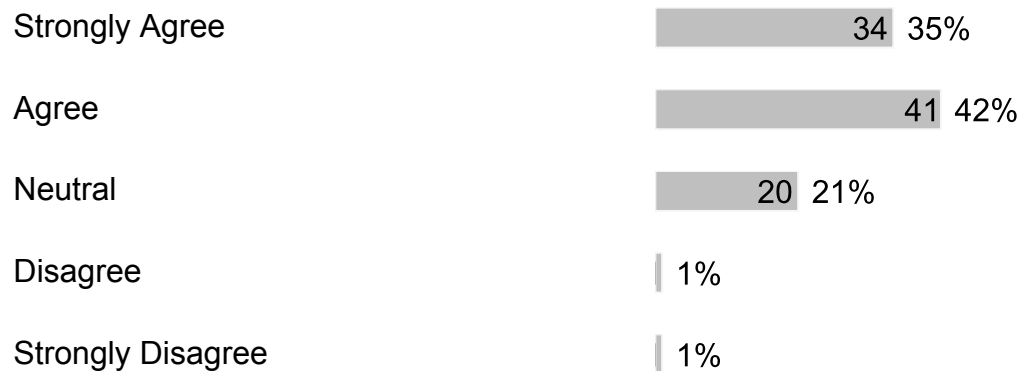
97 respondents

34. I am accessible via (check all that apply):



98 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



97 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report