

# BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

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run on 09/11/2025



Custom Survey

1 survey(s) 57 response(s)

**Report Filters****School:**  
N/A**Ethnicity:**  
N/A**Experience:**  
N/A**Gender:**  
N/A**Role:**  
N/A**Tag:**  
N/A

## BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

### Demographics

Number of Responses | Percentages of Total Responses

#### 1. Gender

Male	13	24%
Female	41	75%
Prefer not to answer	1	2%

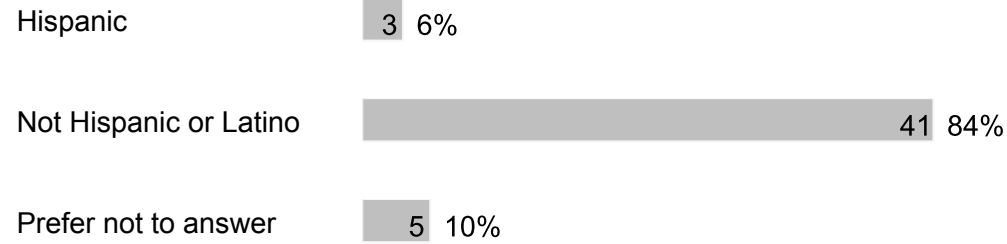
55 respondents

#### 2. Ethnicity

Asian	2	4%
Black or African American	29	55%
White	17	32%
Multiracial	1	2%
Other	4	8%

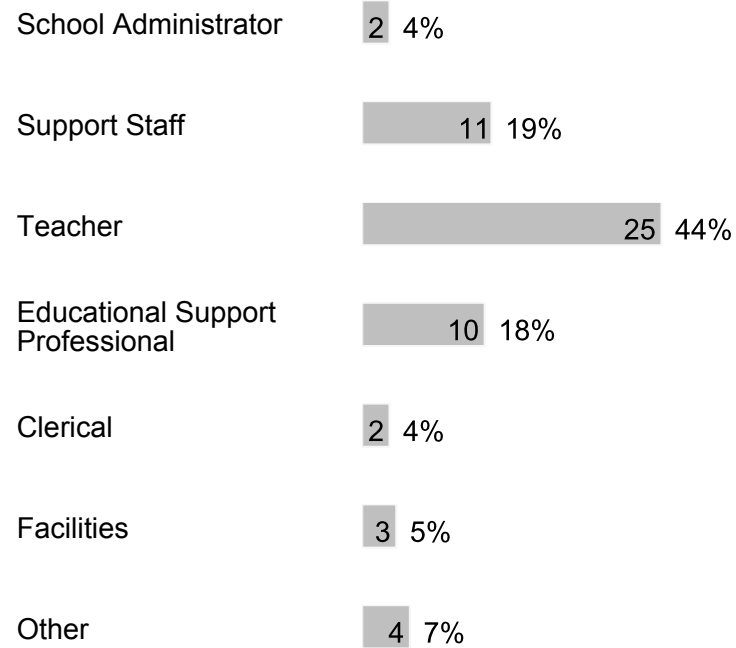
53 respondents

### 3. Ethnicity



49 respondents

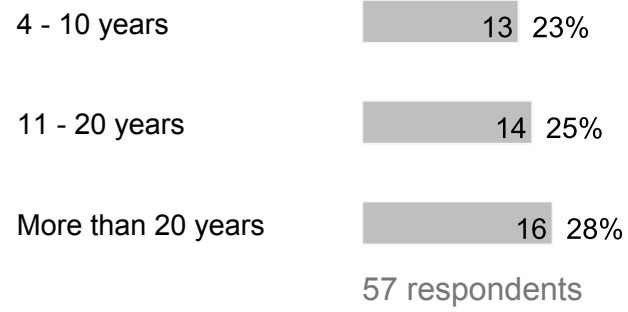
### 4. Role



57 respondents

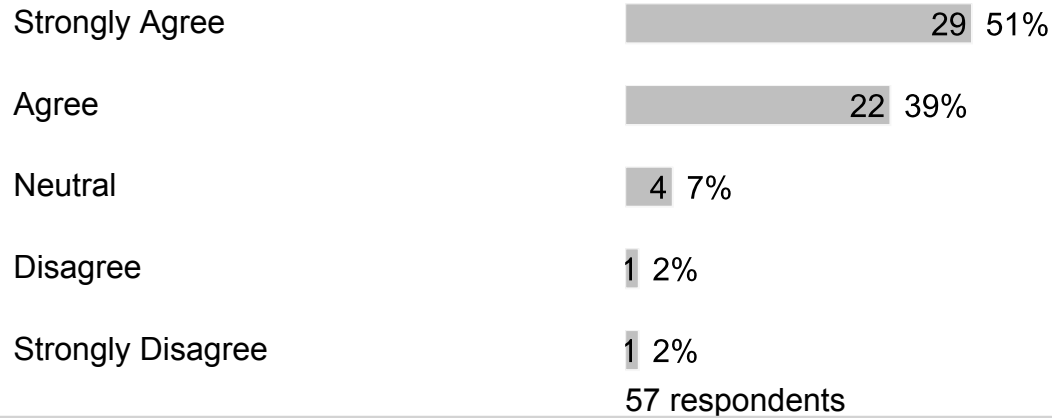
### 5. Experience



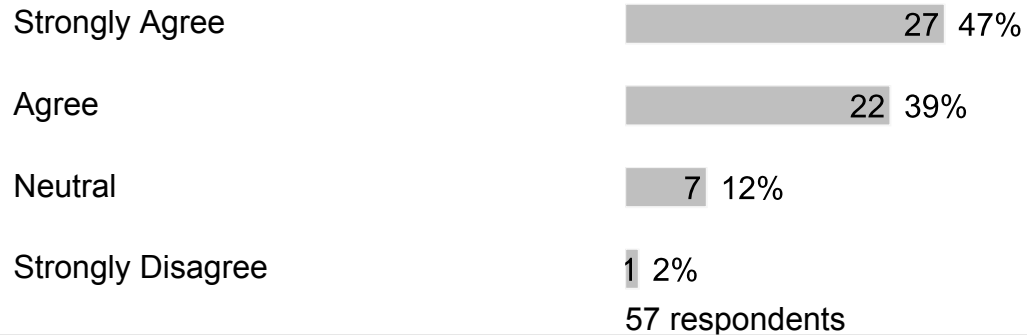


## C. Section 2

### 1. I feel safe at my school.



### 2. I would recommend my school to my friends and/or family.



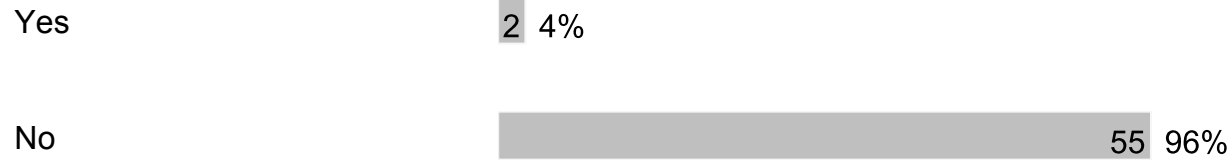
### 3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





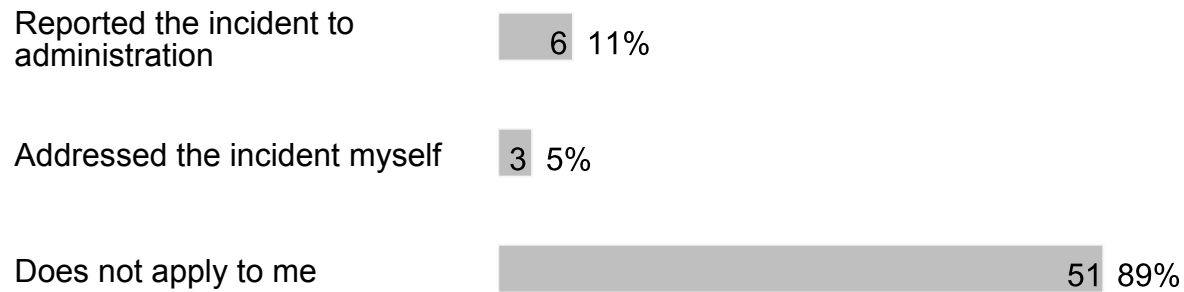
57 respondents

**4. Has a student reported an incident of bullying or cyberbullying to you this year?**



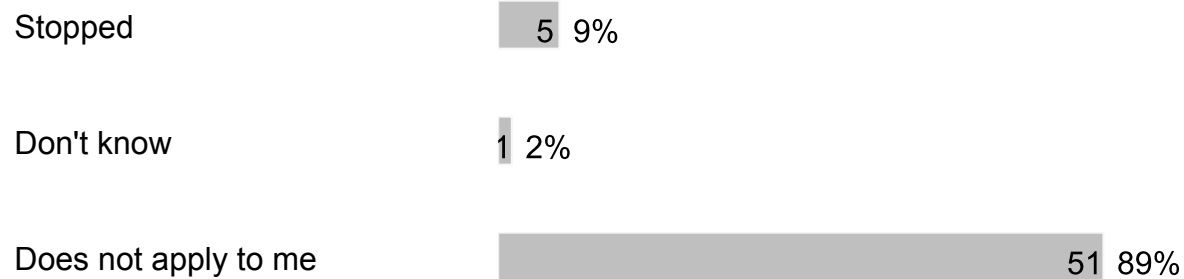
57 respondents

**5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):**



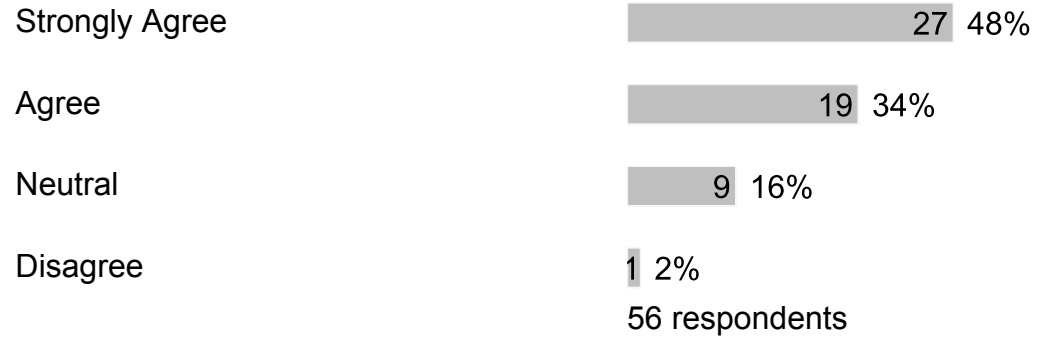
57 respondents

**6. After addressing the bullying or cyberbullying reported to me, the bullying:**



57 respondents

7. In my school, rules are applied equally to students.



## D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  34 60%

Agree  19 33%

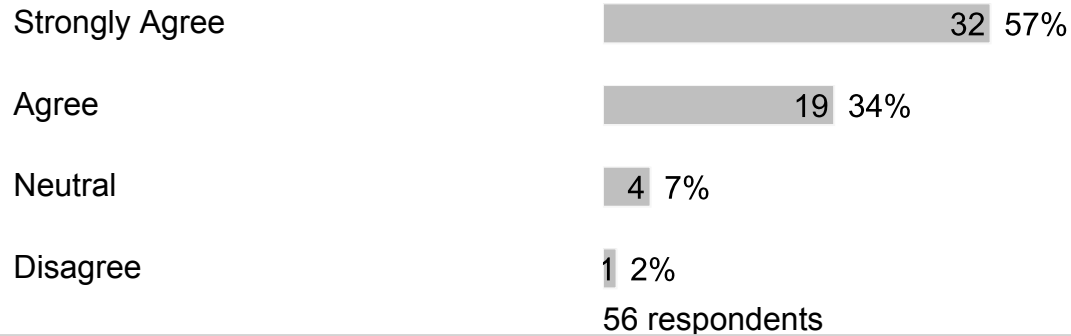
Neutral  3 5%

Disagree  1 2%

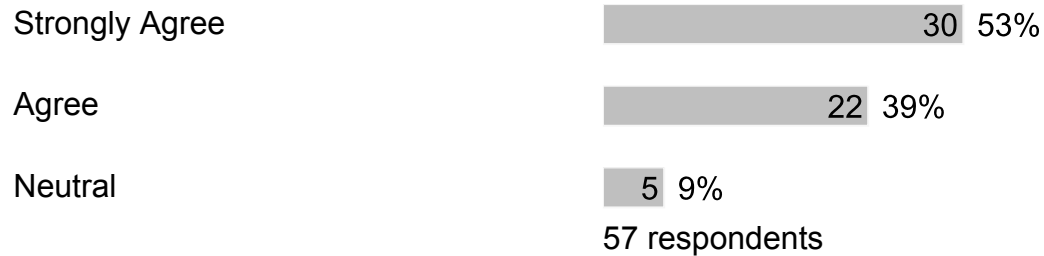
57 respondents

## E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.



2. Teachers in our school use a variety of technology as instructional resources.



## F. Section 5

1. If students have a problem, they know who they can go to for help.

Strongly Agree 27 47%

Agree 22 39%

Neutral 6 11%

Disagree 1 2%

Strongly Disagree 1 2%

57 respondents

2. If students have a problem, they can come to me for help.

Strongly Agree 37 65%

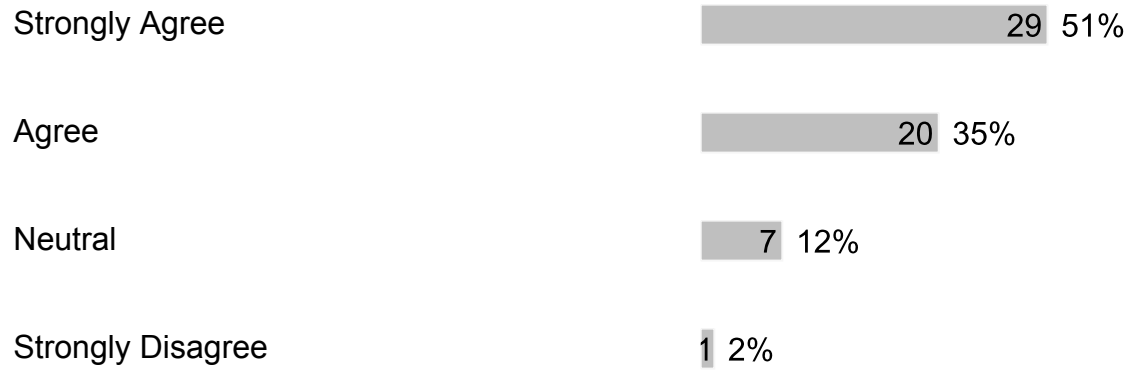
Agree 15 26%

Neutral 4 7%

Disagree 1 2%

57 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



57 respondents

**4. In my school, adults treat students with respect.**



57 respondents

**5. In my school, students treat adults with respect.**



Strongly Disagree 2 4%

57 respondents

6. In my school, colleagues/adults treat each other with respect.

Strongly Agree 21 37%

Agree 25 44%

Neutral 10 18%

Disagree 1 2%

57 respondents

7. At my school the following programs/services are available (check all that apply):

Counseling 32 56%

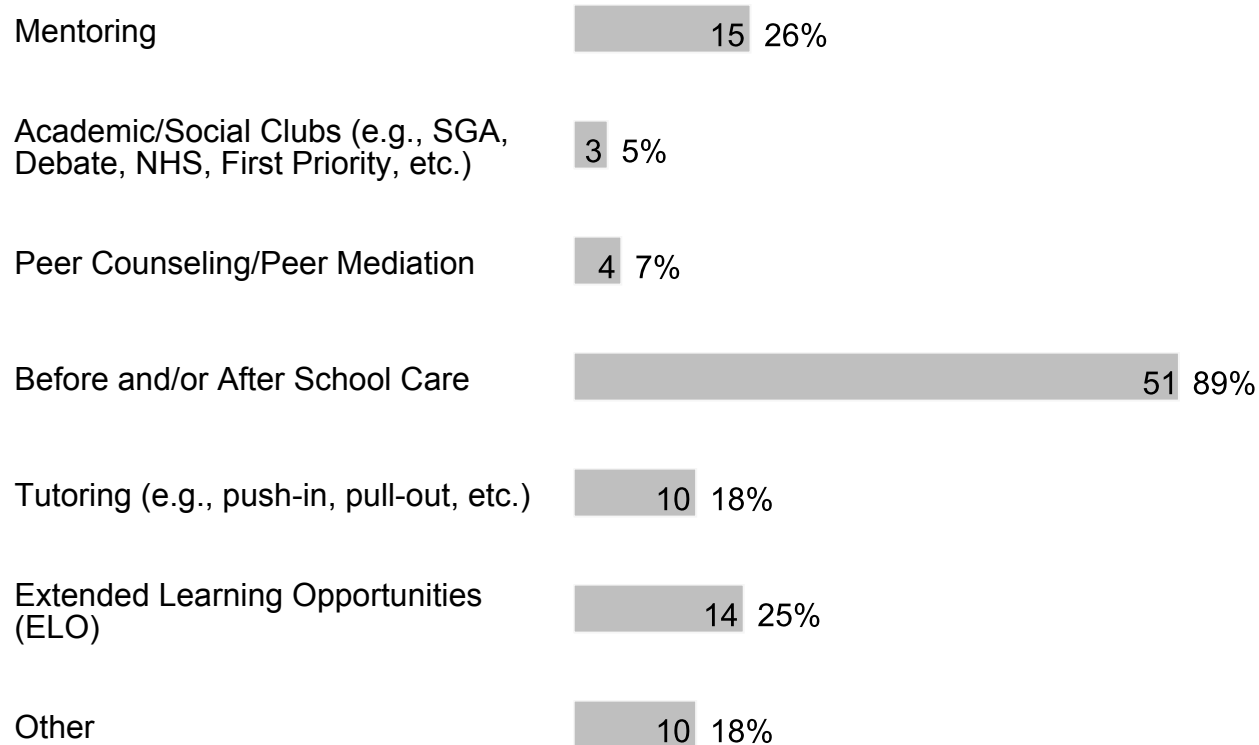
College and/or Career Planning 9 16%

Family Counseling 14 25%

Athletics 16 28%

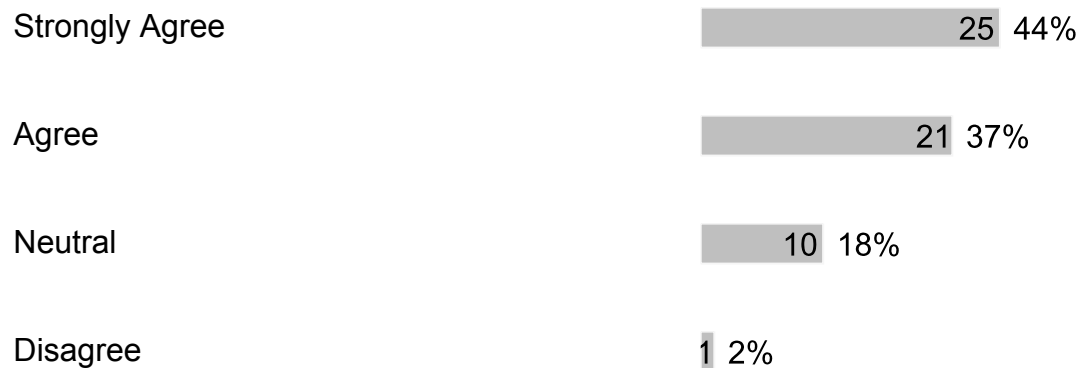
Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 5 9%

Performing Arts 11 19%



57 respondents

**8. Our school implements changes based on the feedback from staff.**



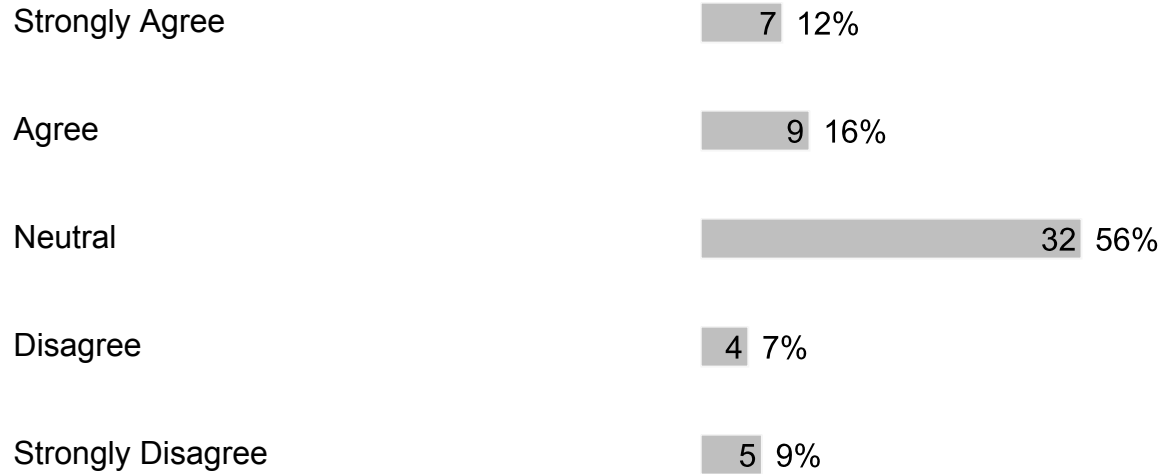
57 respondents

**9. Our school maintains facilities that support student learning.**



57 respondents

**10. I enjoy eating food prepared by the cafeteria.**



57 respondents

**11. Families regularly participate in school involvement activities offered by our school.**





57 respondents

**12. Our school has a family resource center and/or a staff member assigned to work with families.**



57 respondents

**13. Our school asks families for their ideas on the best way to communicate school-related information.**



57 respondents

## G. Section 6

### 1. Our school has a culture of high expectations.

Strongly Agree 25 44%

Agree 22 39%

Neutral 8 14%

Disagree 2 4%

57 respondents

### 2. Our school has a continuous improvement process.

Strongly Agree 29 51%

Agree 20 35%

Neutral 7 12%

Disagree 1 2%

57 respondents

### 3. Our school's leaders expect staff members to hold all students to high academic standards.

Strongly Agree 27 47%

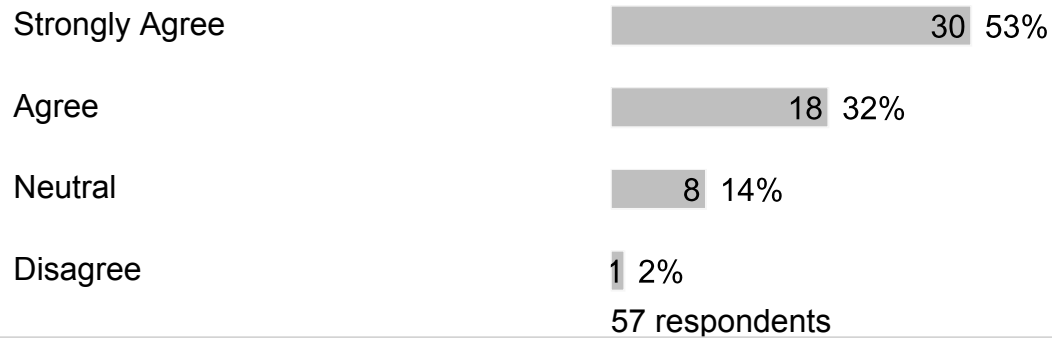
Agree 22 39%

Neutral 7 12%

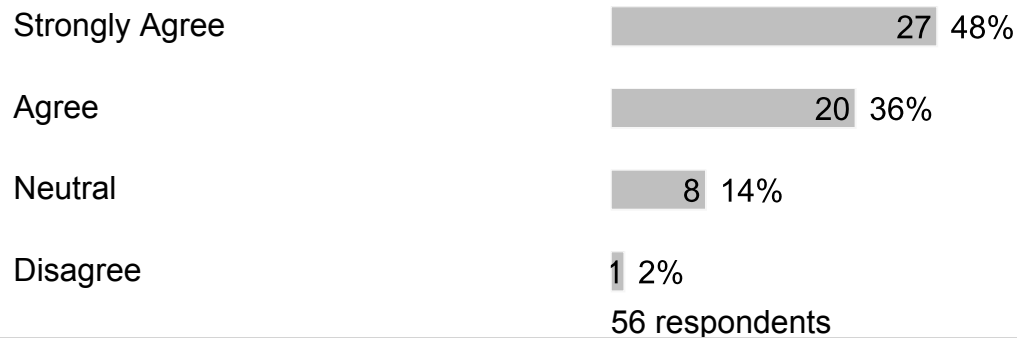
Disagree 1 2%

57 respondents

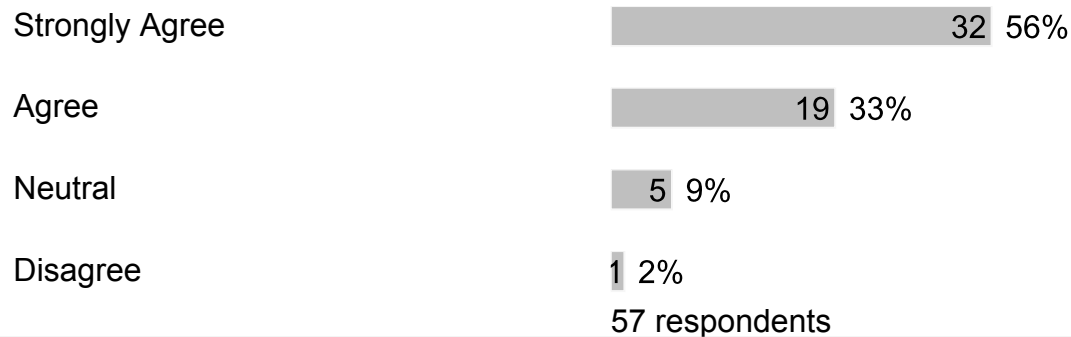
**4. Our school's leaders hold themselves accountable for student learning.**



**5. Our school's leaders hold all staff members accountable for student learning.**



**6. I receive feedback from my supervisor regarding my professional performance.**



**7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.**



Agree  20 36%

Neutral  5 9%

56 respondents

**8.** In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree  31 55%


Agree  21 38%

Neutral  4 7%

56 respondents

**9.** Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree  26 46%

Agree  25 45%

Neutral  5 9%

56 respondents

**10.** Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree  27 47%

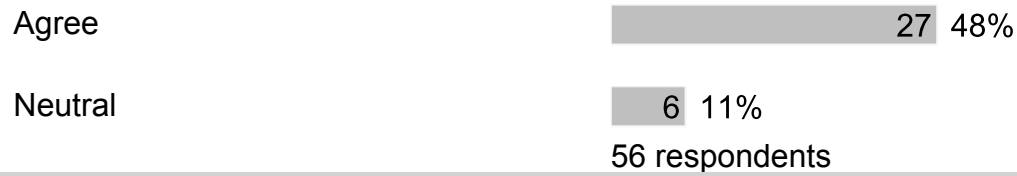
Agree  25 44%

Neutral  5 9%

57 respondents

**11.** In our school, a formal process is in place to support new staff members in their professional practice.

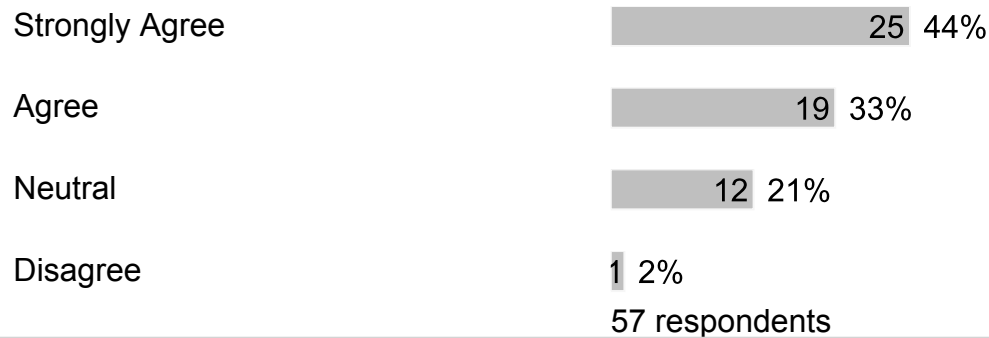
Strongly Agree  23 41%



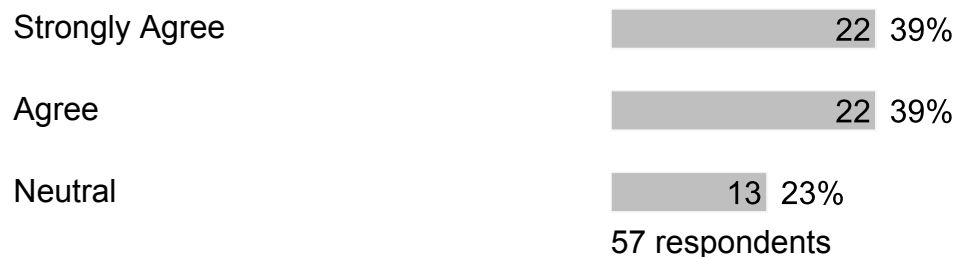
**12. My lessons provide opportunities for students to be actively engaged in their learning.**



**13. I structure lessons, tasks and activities that require students' use of digital tools for learning.**



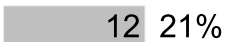
**14. I use student achievement data to modify and adjust materials and lessons for my students.**



**15. I use formative assessments to monitor student progress.**



Agree  24 43%


Neutral  12 21%

56 respondents

**16.** I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree  22 39%

Agree  26 46%

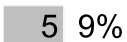
Neutral  9 16%

57 respondents

**17.** Teachers participate in collaborative learning communities across grade levels and/or content areas.


Strongly Agree  24 42%

Agree  28 49%

Neutral  5 9%

57 respondents

**18.** The school ensures I receive formal training in the use of student assessment data.

Strongly Agree  21 37%

Agree  24 42%

Neutral  12 21%

57 respondents

**19.** In our school, staff members provide peer coaching to teachers.

Strongly Agree  23 40%



57 respondents

**20.** In our school, staff members participate in continuous professional learning based on identified needs of the school.



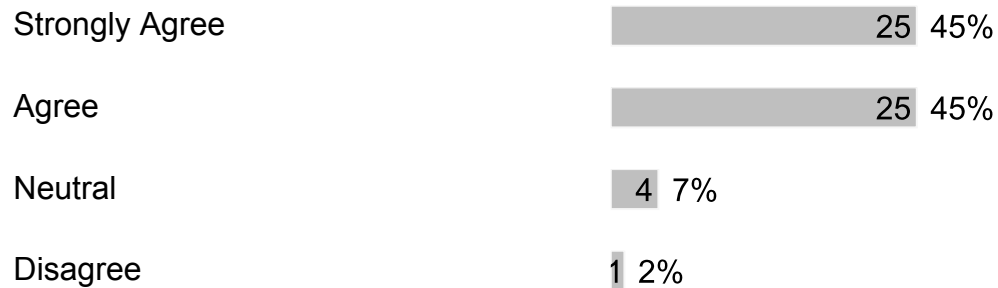
56 respondents

**21.** I am provided with professional development opportunities that are relevant to my role.



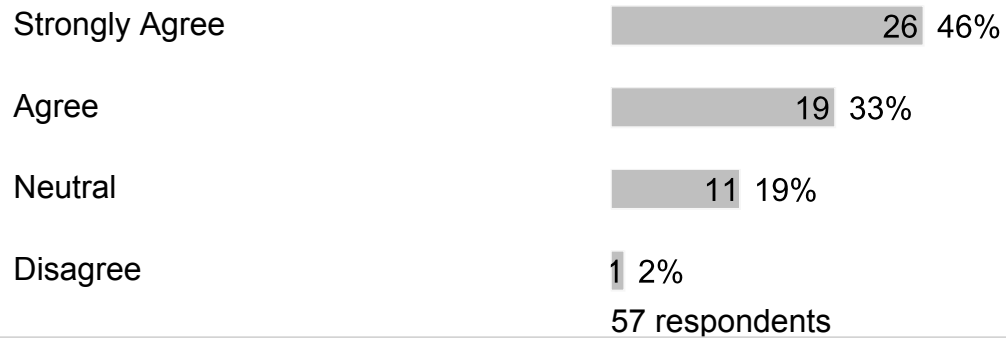
57 respondents

**22.** Our school shares responsibility for student learning with its staff, parents and community members.



55 respondents

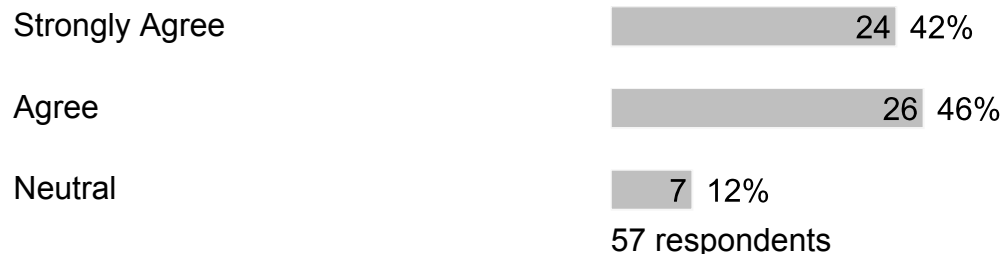
**23. I feel confident in my classroom management strategies.**



**24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.**



**25. Teachers keep parents informed regularly about their child's progress and how they are being graded.**



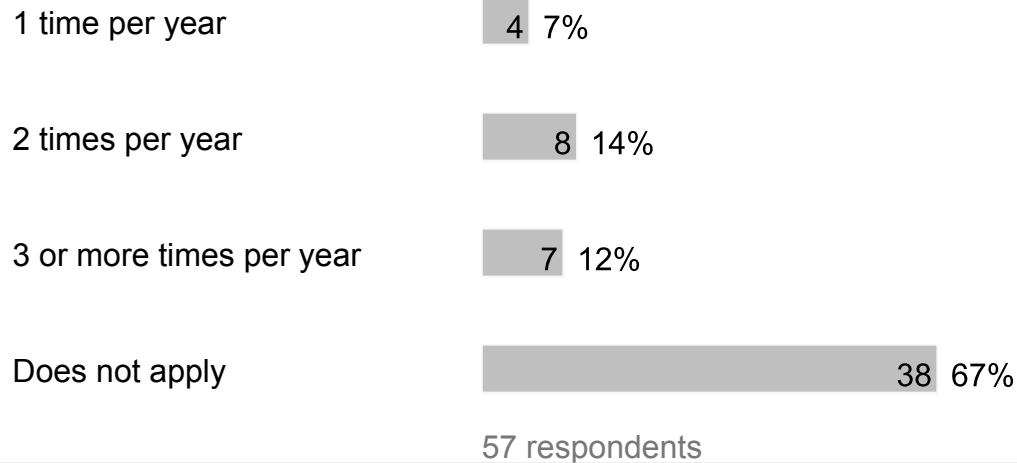
**26. Most teachers report student progress in easy to understand language to families.**



**27. I provide students with timely feedback about their learning.**



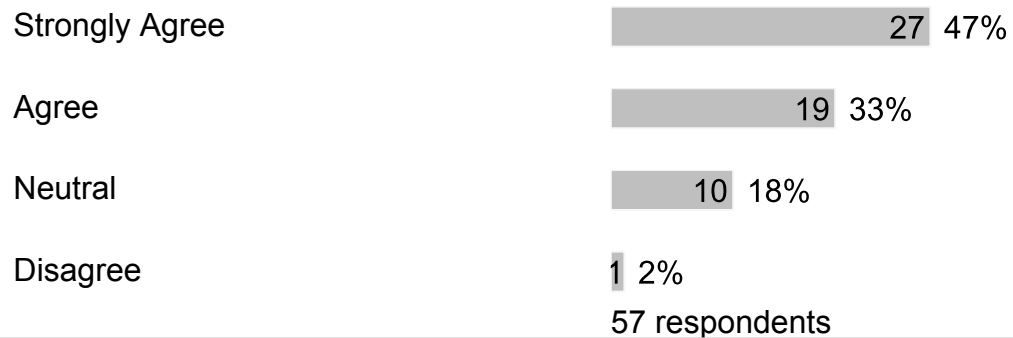
**28. I schedule conferences to share student learning progress with families.**



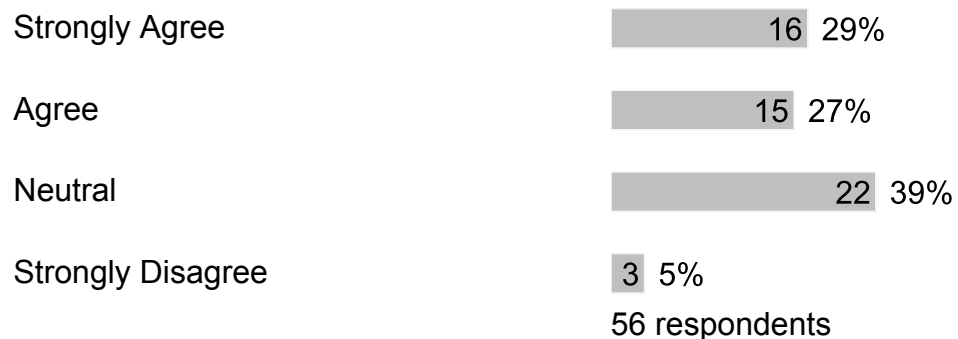
**29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).**



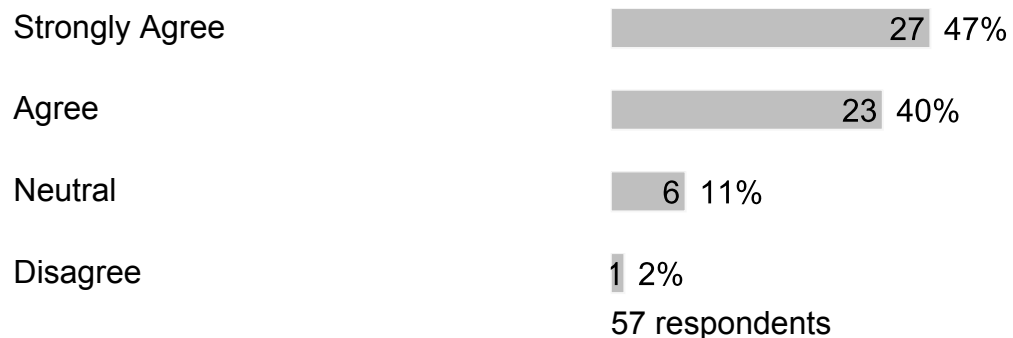
**30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.**



**31. I regularly post information online or send home a newsletter.**



**32. Our school communicates well about its goals and activities.**



**33. Our school communicates information in ways that are easy for families to understand.**



Neutral 4 7%

Disagree 1 2%

55 respondents

**34. I am accessible via (check all that apply):**

Emails 48 84%

Texts 39 68%

Phone calls 40 70%

Personal visits 26 46%

57 respondents

**35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).**

Strongly Agree 31 54%

Agree 18 32%

Neutral 8 14%

57 respondents

## H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report