

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/18/2025





BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese a...¹

run on 09/18/2025

Custom Survey

1 survey(s) 3 response(s)

Report Filters

School:
N/A

Race:
N/A

Grade:
N/A

Gender:
N/A

Ethnicity:
N/A

Tag:
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

Number of Responses | Percentages of Total Responses

1. Gender

Male	1	33%
Female	2	67%

3 respondents

2. Race

Black or African American	2	67%
Multiracial	1	33%

3 respondents

3. Ethnicity

Non-Hispanic or Latino	3	100%
------------------------	---	------

3 respondents

4. Grade

Grade PK



3 respondents

C. Section 2

1. My child feels safe at school.

Strongly Agree 1 33%

Agree 2 67%

3 respondents

2. My child's school is clean and well-maintained.

Strongly Agree 1 33%

Agree 2 67%

3 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree 1 33%

Agree 2 67%

3 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

Strongly Agree 1 50%

Strongly Disagree 1 50%

2 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 1 50%

Does Not Apply 1 50%

2 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 1 50%

Does Not Apply 1 50%

2 respondents

D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

Strongly Agree  1 50%

Neutral  1 50%

2 respondents

E. Section 4

1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.

Strongly Agree  1 50%

Agree  1 50%

2 respondents

2. Our school provides qualified staff members to support student learning.

Strongly Agree  1 50%

Agree  1 50%

2 respondents

3. At school, my child has up-to-date computers and other technology to learn.

Strongly Agree  1 50%

Neutral  1 50%

2 respondents

F. Section 5

1. If my child has a problem, they know who they can go to for help.


Strongly Agree  1 50%

Agree  1 50%

2 respondents

2. My child likes going to school.

Strongly Agree  1 50%

Agree  1 50%

2 respondents

3. I would recommend my child's school to my friends and/or family.

Strongly Agree  1 50%

Agree  1 50%

2 respondents

4. Our school treats students with value, respect and compassion.

Strongly Agree  2 100%

2 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.

Strongly Agree  2 100%

2 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 2 100%

2 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 2 100%

2 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 1 50%

Family Counseling 1 50%

Mentoring 1 50%

Peer Counseling/Peer Mediation 1 50%

Before and/or After School Child Care 2 100%

Extended Learning Opportunities (ELO) 1 50%

2 respondents

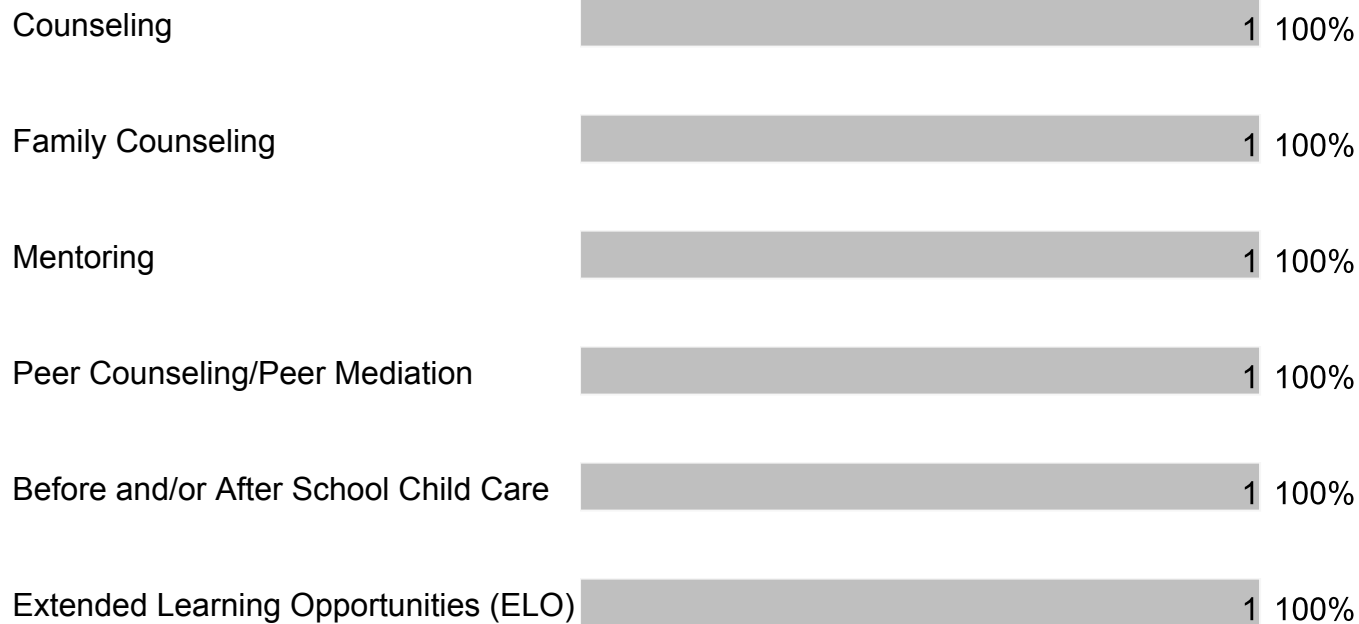
9. At our school, my child participates in the following programs/services (check all that apply):

Mentoring 1 100%



1 respondents

10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):



1 respondents

11. Our school has a family resource center and/or a staff member assigned to work with families.



Neutral



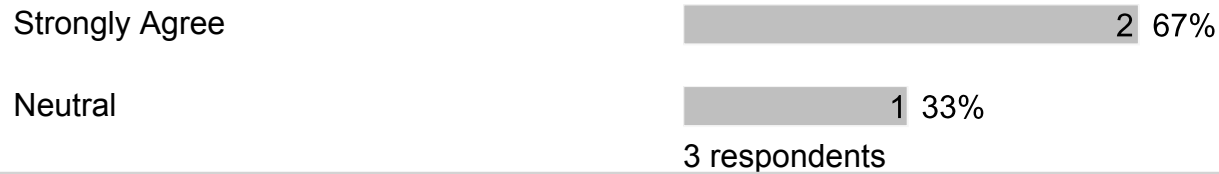
2 respondents

G. Section 6

1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



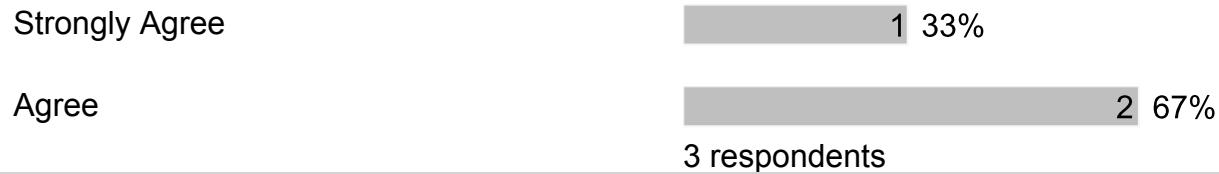
3. Our school's administration provides strong instructional leadership.



4. Our school has established goals and a plan for improving student learning.



5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.



7. Our school has high expectations for students.



8. My child's teachers provide curriculum that meets the learning needs of my child.



9. My child's teachers give work that challenges my child.



3 respondents

10. My child's teachers work as a team to help my child learn.

Strongly Agree	1	33%
Agree	1	33%
Neutral	1	33%

3 respondents

11. My child's teachers use a variety of teaching strategies.

Strongly Agree	1	33%
Agree	1	33%
Neutral	1	33%

3 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree	1	33%
Agree	1	33%
Neutral	1	33%

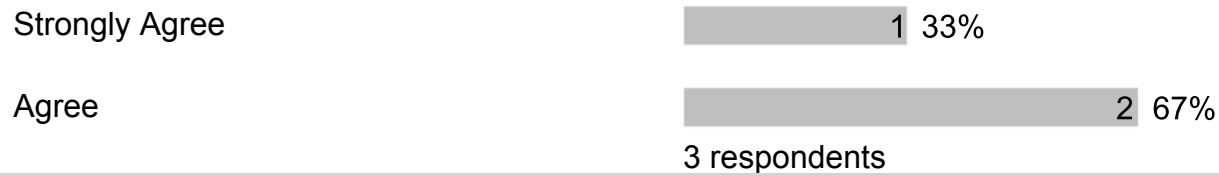
3 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree	1	33%
Agree	1	33%
Neutral	1	33%

3 respondents

14. Clear learning expectations are set for my child.



15. My child's understanding of what was taught is regularly assessed.



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. My child's teachers report on my child's progress in easy to understand language.



3 respondents

19. Teachers schedule conferences to share student learning progress with families.



3 respondents

20. My child is prepared for success in the next school year.



3 respondents

21. Families are encouraged to volunteer.



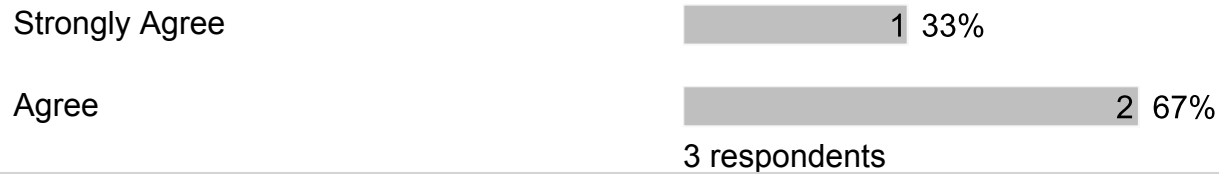
3 respondents

22. Families are given the opportunity to participate on school committees.



3 respondents

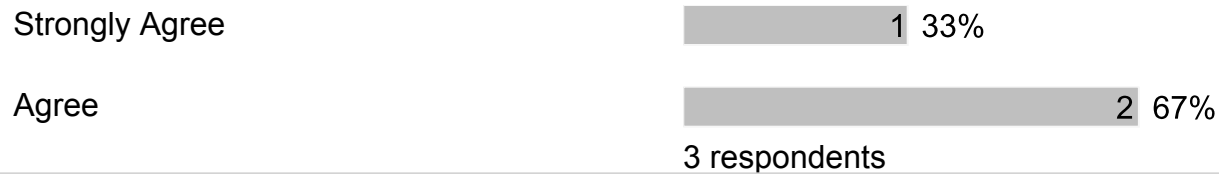
23. I am well-informed of the school's goals and activities.



24. Our school reports the achievement of school goals.



25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).



27. Our school communicates information in ways that are easy for families to understand.



3 respondents

28. Teachers regularly post information online or send home a newsletter.



3 respondents

29. Our school asks families for their ideas on the best way to communicate school-related information.



3 respondents

30. Our school asks for family input when changing rules or policies.



3 respondents

31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



3 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report