

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

run on 08/20/2025



surveys

Custom Survey

1 survey(s) 71 response(s)

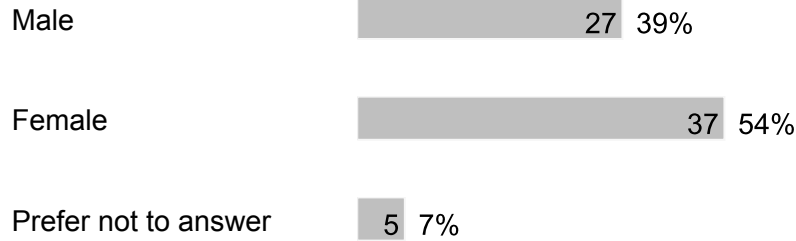
Report Filters**School:**
N/A**Ethnicity:**
N/A**Experience:**
N/A**Gender:**
N/A**Role:**
N/A**Tag:**
N/A

BCPS SCHOOL STAFF CUSTOMER SURVEY 2025

Demographics

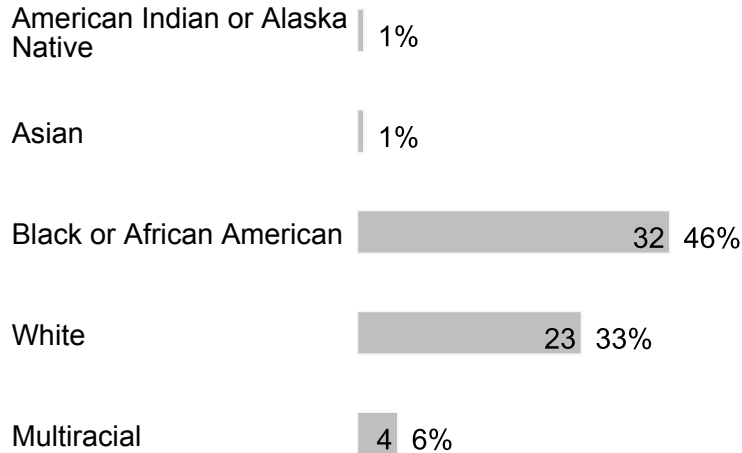
Number of Responses | Percentages of Total Responses

1. Gender



69 respondents

2. Ethnicity



Other 8 12%

69 respondents

3. Ethnicity

Hispanic 8 12%

Not Hispanic or Latino 41 63%

Prefer not to answer 16 25%

65 respondents

4. Role

School Administrator 1 1%

Support Staff 11 15%

Teacher 45 63%

Educational Support Professional 4 6%

Clerical 7 10%

Facilities 2 3%

Other 1 1%

71 respondents

5. Experience

1 - 3 years 15 21%

4 - 10 years 20 28%

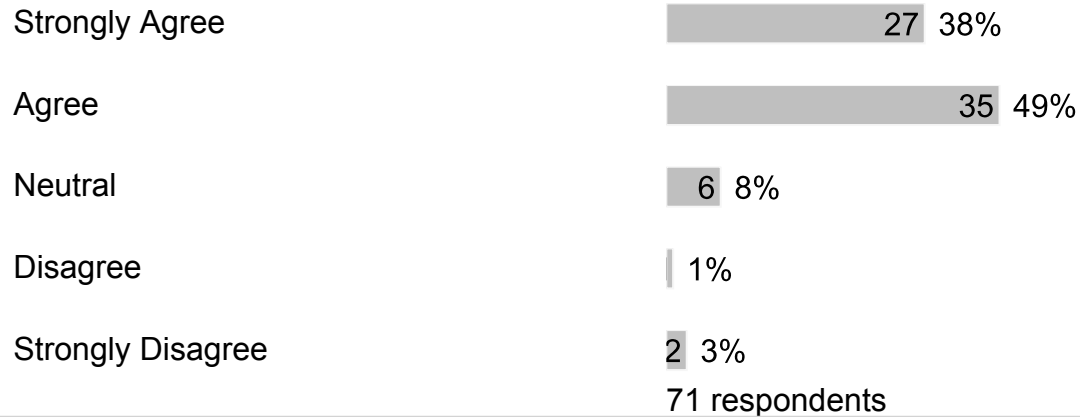
11 - 20 years 19 27%

More than 20 years 17 24%

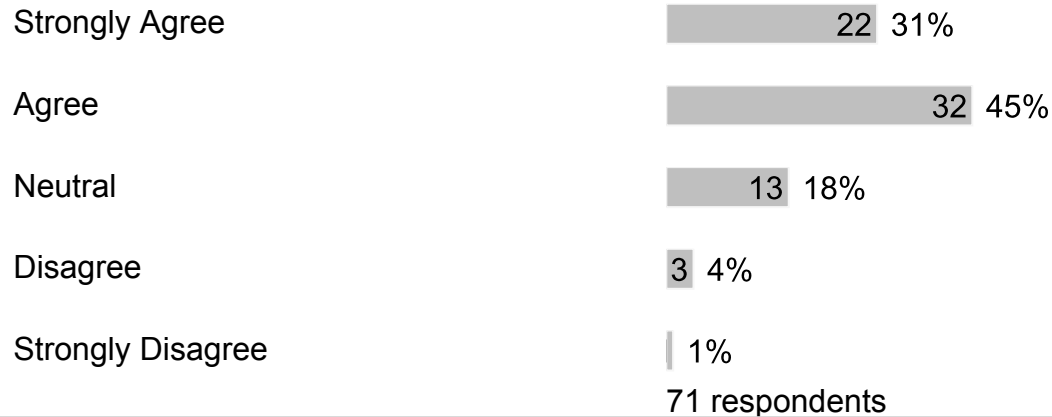
71 respondents

C. Section 2

1. I feel safe at my school.



2. I would recommend my school to my friends and/or family.



3. The next 4 questions ask about bullying. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove, or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied one another at school this year?





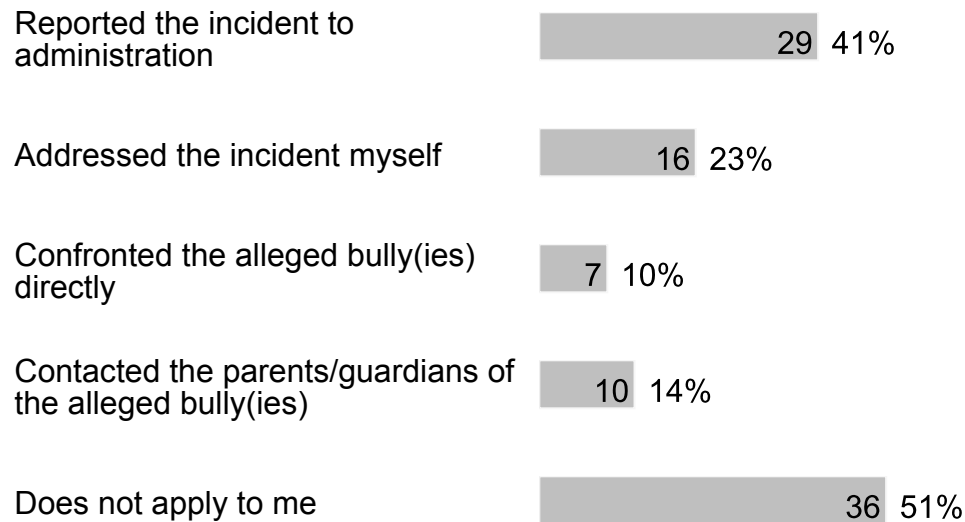
71 respondents

4. Has a student reported an incident of bullying or cyberbullying to you this year?



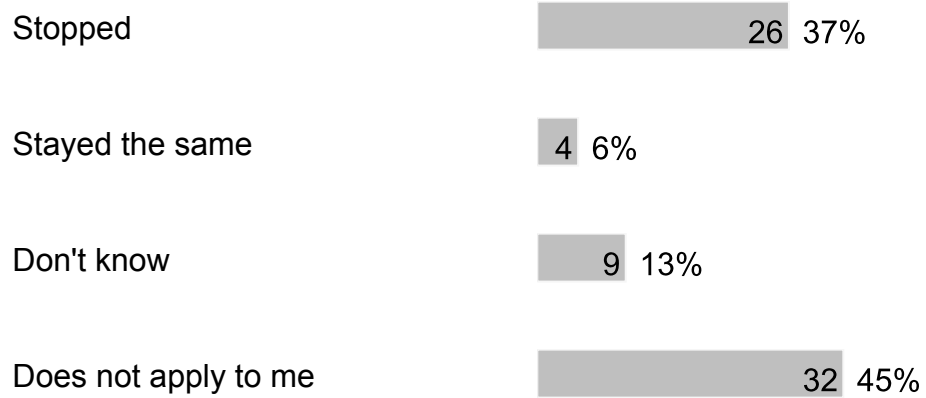
71 respondents

5. After an incident of bullying or cyberbullying was reported to me, I did the following (check all that apply):



71 respondents

6. After addressing the bullying or cyberbullying reported to me, the bullying:



71 respondents

7. In my school, rules are applied equally to students.



71 respondents

D. Section 3

1. My school provides technology and internet access to help me do my job efficiently and effectively.

Strongly Agree  36 51%

Agree  29 41%

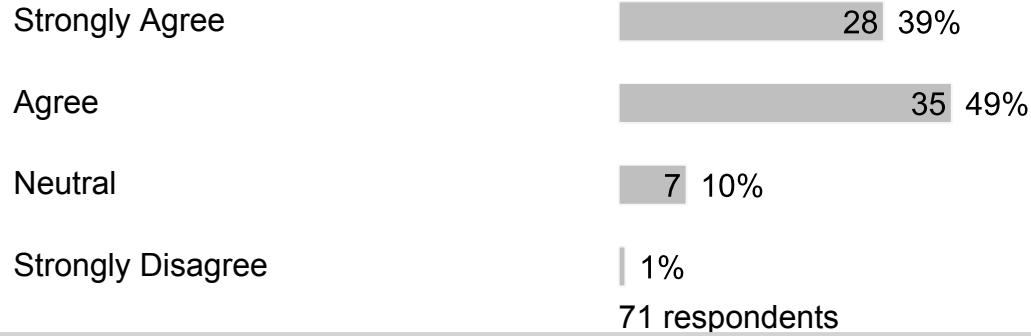
Neutral  4 6%

Strongly Disagree  2 3%

71 respondents

E. Section 4

1. Our school provides teachers with sufficient instructional material and informational resources to meet students' needs.

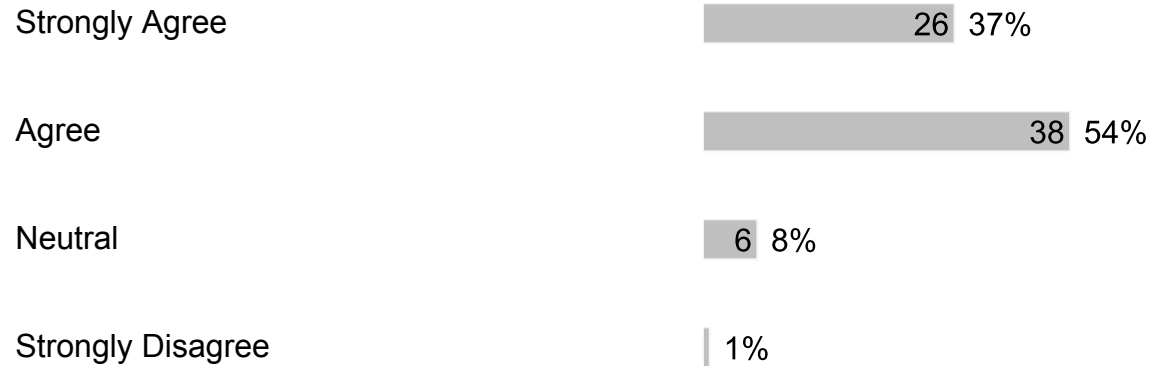


2. Teachers in our school use a variety of technology as instructional resources.



F. Section 5

1. If students have a problem, they know who they can go to for help.



71 respondents

2. If students have a problem, they can come to me for help.



71 respondents

3. If I have a professional or personal problem, I know someone at work who I can talk to for help.



Neutral 5 7%

Disagree 1 1%

71 respondents

4. In my school, adults treat students with respect.

Strongly Agree 24 34%

Agree 35 49%

Neutral 11 15%

Disagree 1 1%

71 respondents

5. In my school, students treat adults with respect.

Strongly Agree 11 15%

Agree 29 41%

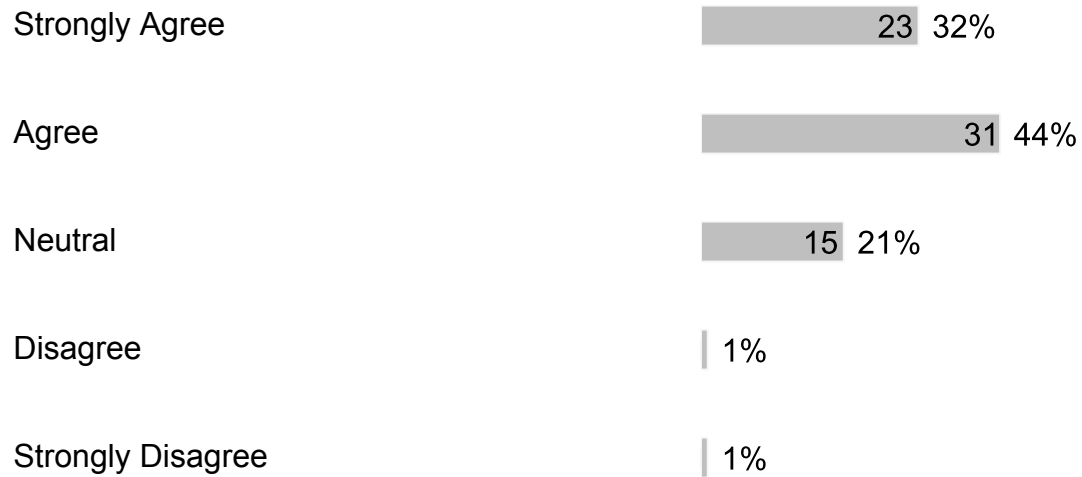
Neutral 19 27%

Disagree 7 10%

Strongly Disagree 5 7%

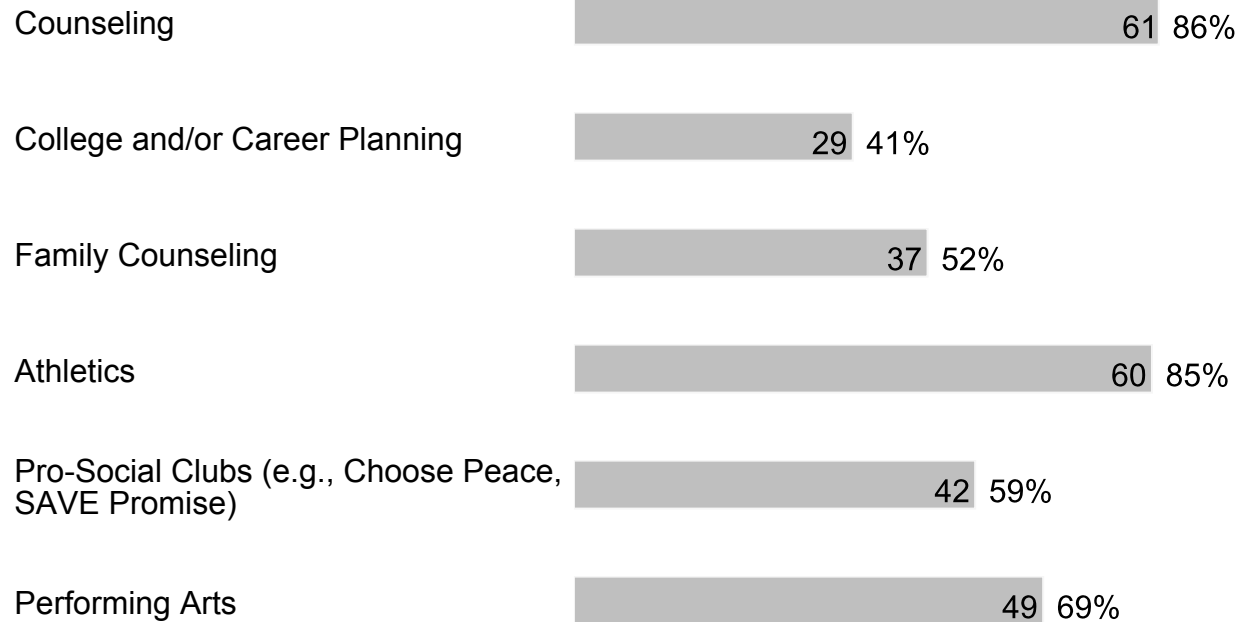
71 respondents

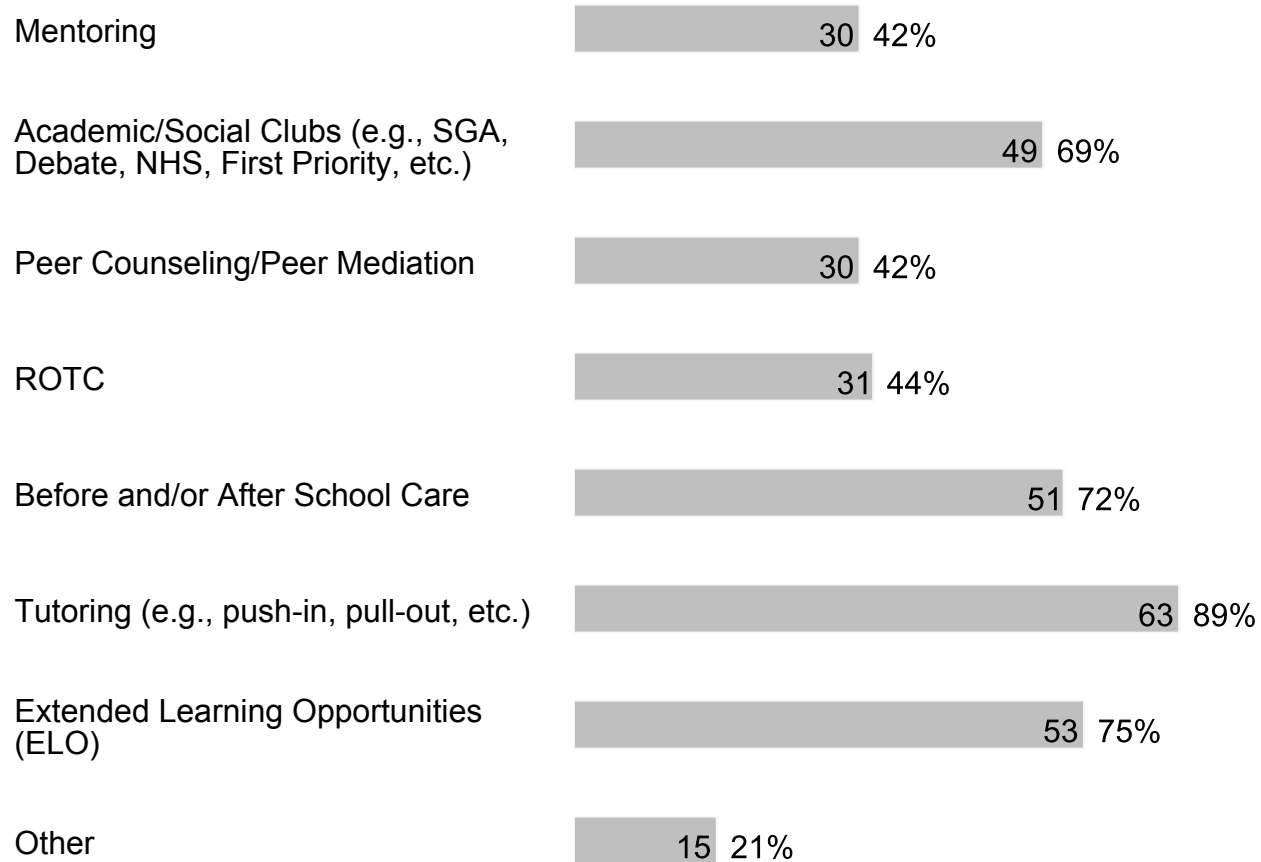
6. In my school, colleagues/adults treat each other with respect.



71 respondents

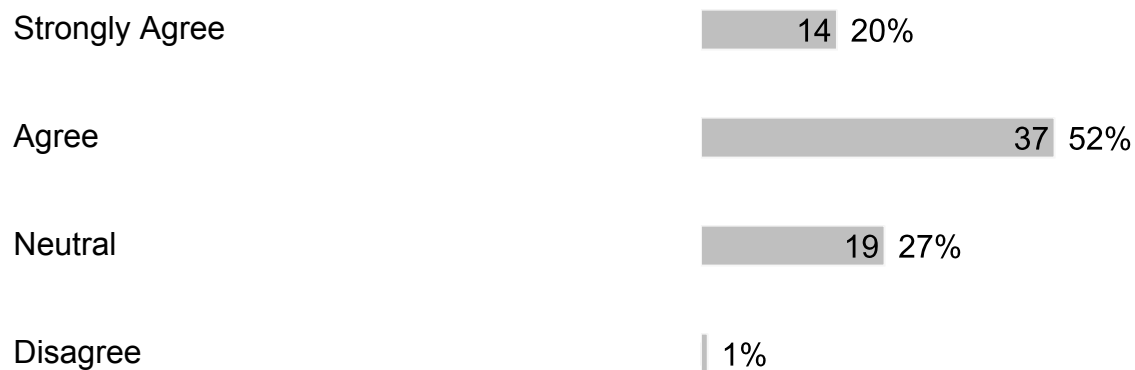
7. At my school the following programs/services are available (check all that apply):





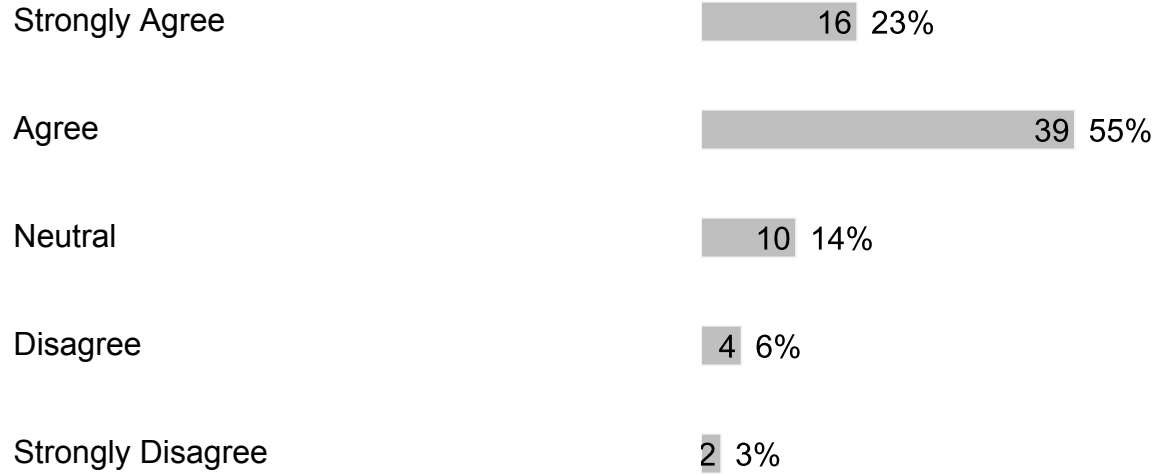
71 respondents

8. Our school implements changes based on the feedback from staff.



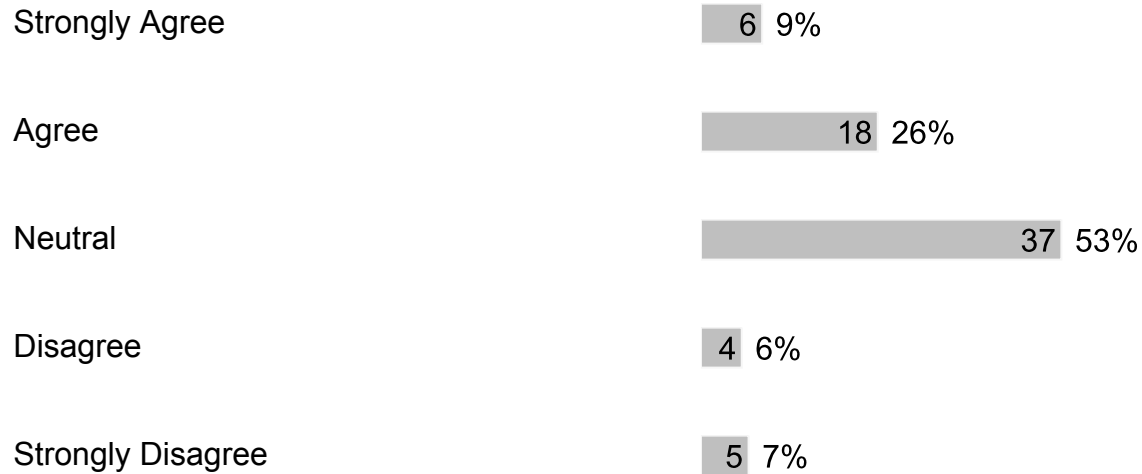
71 respondents

9. Our school maintains facilities that support student learning.



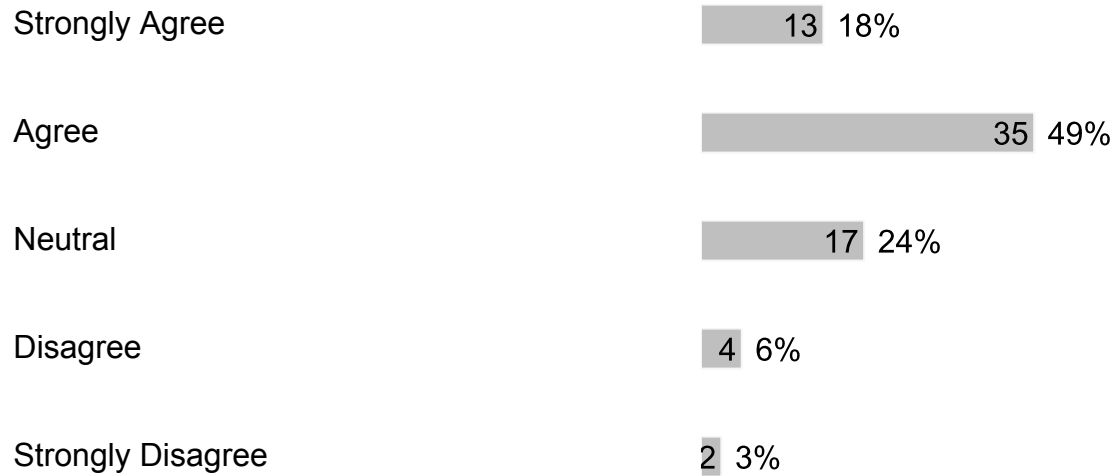
71 respondents

10. I enjoy eating food prepared by the cafeteria.



70 respondents

11. Families regularly participate in school involvement activities offered by our school.



71 respondents

12. Our school has a family resource center and/or a staff member assigned to work with families.



71 respondents

13. Our school asks families for their ideas on the best way to communicate school-related information.



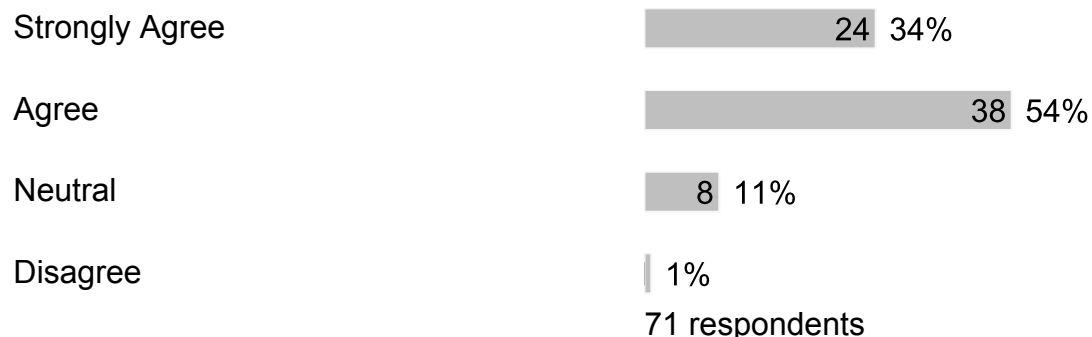
Disagree

| 1%

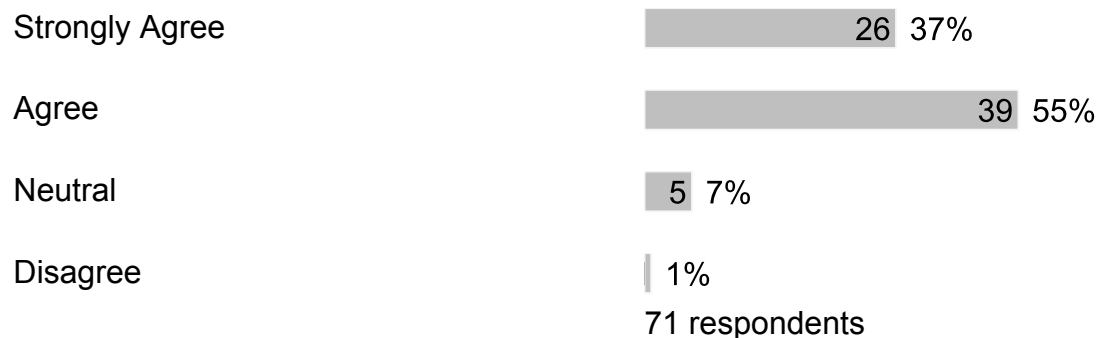
70 respondents

G. Section 6

1. Our school has a culture of high expectations.



2. Our school has a continuous improvement process.



3. Our school's leaders expect staff members to hold all students to high academic standards.



4. Our school's leaders hold themselves accountable for student learning.



71 respondents

5. Our school's leaders hold all staff members accountable for student learning.



71 respondents

6. I receive feedback from my supervisor regarding my professional performance.



70 respondents

7. Our school's leaders regularly evaluate staff members on criteria designed to improve teaching and learning.



Disagree | 1%
71 respondents

8. In our school, staff members use multiple types of assessments and data to modify instruction and address the unique learning needs of all students.

Strongly Agree 28 40%
Agree 32 46%
Neutral 10 14%
70 respondents

9. Our school uses the results of student assessments to improve teaching and learning.

Strongly Agree 33 46%
Agree 33 46%
Neutral 5 7%
71 respondents

10. Our school's leaders use data to monitor student progress, student achievement and our school improvement goals.

Strongly Agree 36 51%
Agree 29 41%
Neutral 6 8%
71 respondents

11. In our school, a formal process is in place to support new staff members in their professional practice.

Strongly Agree 22 31%
Agree 39 56%

Neutral 8 11%

Strongly Disagree 1 1%

70 respondents

12. My lessons provide opportunities for students to be actively engaged in their learning.

Strongly Agree 29 41%

Agree 29 41%

Neutral 12 17%

70 respondents

13. I structure lessons, tasks and activities that require students' use of digital tools for learning.

Strongly Agree 27 39%

Agree 30 43%

Neutral 12 17%

69 respondents

14. I use student achievement data to modify and adjust materials and lessons for my students.

Strongly Agree 29 41%

Agree 27 39%

Neutral 14 20%

70 respondents

15. I use formative assessments to monitor student progress.

Strongly Agree 29 41%

Agree 29 41%

Neutral 12 17%
70 respondents

16. I participate in targeted professional learning activities designed to meet the individual needs of my students.

Strongly Agree 26 37%

Agree 28 40%

Neutral 16 23%
70 respondents

17. Teachers participate in collaborative learning communities across grade levels and/or content areas.

Strongly Agree 25 35%

Agree 33 46%

Neutral 12 17%

Disagree 1 1%
71 respondents

18. The school ensures I receive formal training in the use of student assessment data.

Strongly Agree 24 35%

Agree 33 48%

Neutral 12 17%
69 respondents

19. In our school, staff members provide peer coaching to teachers.


Strongly Agree 26 37%

Agree  33 46%

Neutral  12 17%

71 respondents

20. In our school, staff members participate in continuous professional learning based on identified needs of the school.

Strongly Agree  27 38%

Agree  35 49%

Neutral  9 13%

71 respondents

21. I am provided with professional development opportunities that are relevant to my role.

Strongly Agree  27 38%

Agree  37 52%

Neutral  6 8%

Disagree  1 1%

71 respondents

22. Our school shares responsibility for student learning with its staff, parents and community members.

Strongly Agree  27 38%

Agree  33 46%

Neutral  11 15%

71 respondents

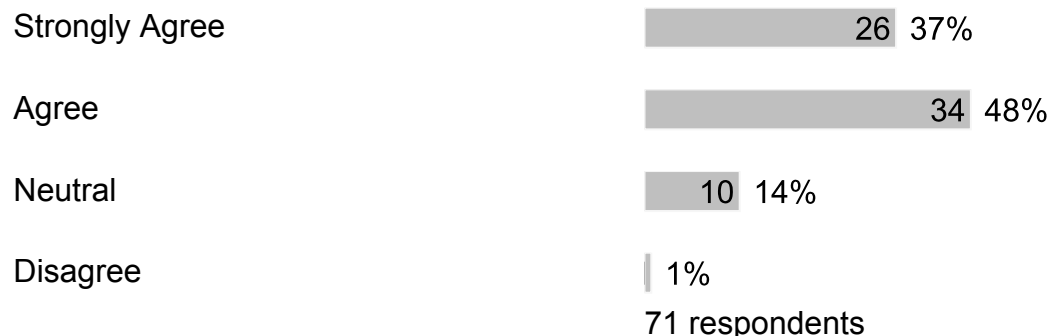
23. I feel confident in my classroom management strategies.



24. Our school ensures the effective use of funds available through the budget, grants, awards, etc.



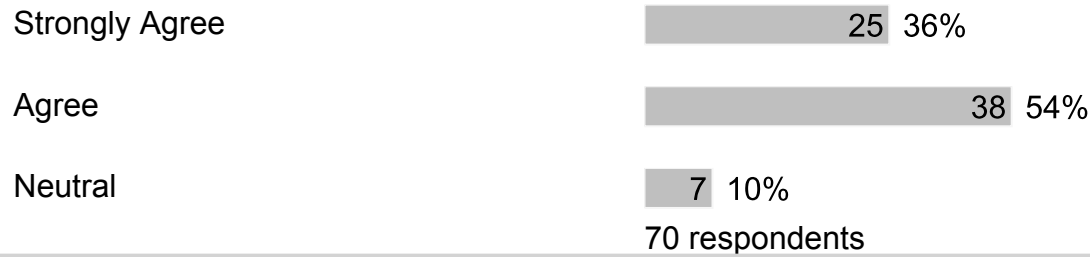
25. Teachers keep parents informed regularly about their child's progress and how they are being graded.



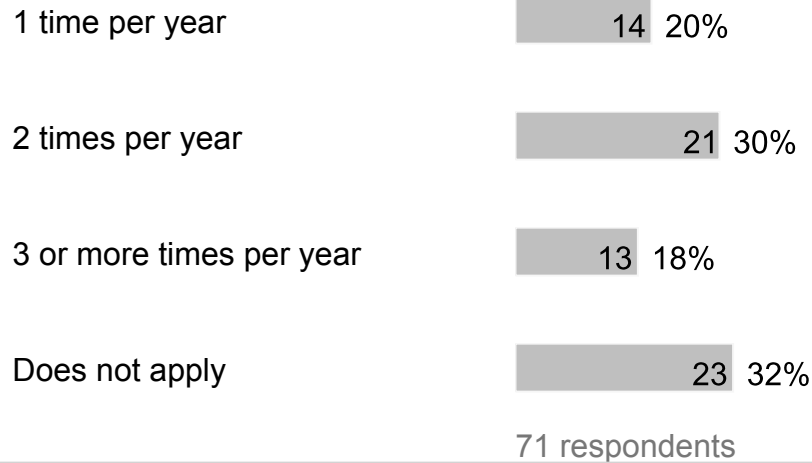
26. Most teachers report student progress in easy to understand language to families.



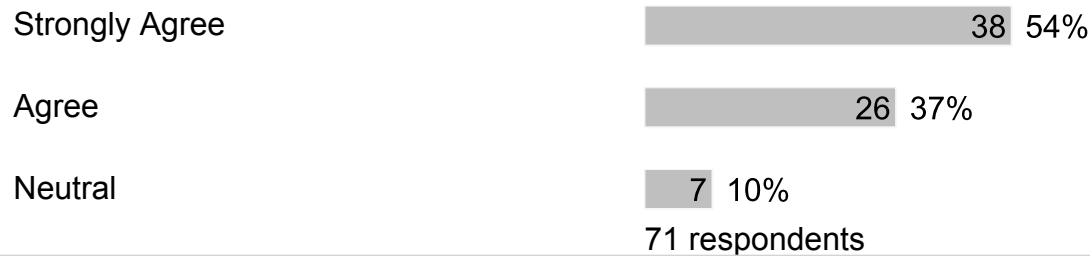
27. I provide students with timely feedback about their learning.



28. I schedule conferences to share student learning progress with families.



29. Our school provides opportunities for stakeholders to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).



30. Our school's leaders ensure staff members use supervisory feedback to improve student learning.



Neutral 14 20%
71 respondents

31. I regularly post information online or send home a newsletter.

Strongly Agree 17 24%

Agree 26 37%

Neutral 23 33%

Disagree 4 6%

70 respondents

32. Our school communicates well about its goals and activities.

Strongly Agree 31 44%

Agree 33 46%

Neutral 7 10%

71 respondents

33. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 30 42%

Agree 35 49%

Neutral 6 8%

71 respondents

34. I am accessible via (check all that apply):

Emails 64 90%



71 respondents

35. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



71 respondents

H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report