

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

run on 09/11/2025



surveys

Custom Survey

1 survey(s) 61 response(s)

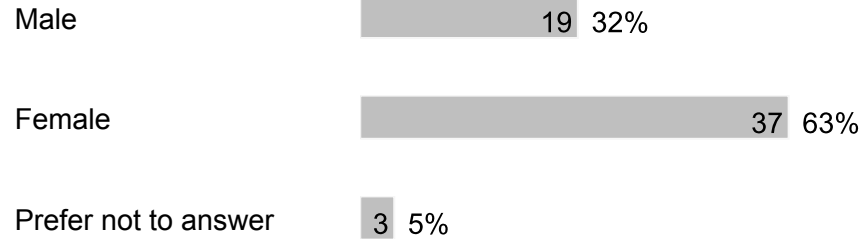
Report Filters**School:**
N/A**Race:**
N/A**Grade:**
N/A**Gender:**
N/A**Ethnicity:**
N/A**Tag:**
N/A

BCPS PARENT CUSTOMER SURVEY 2025 (English, Spanish, Portuguese and Haitian Creole)

Demographics

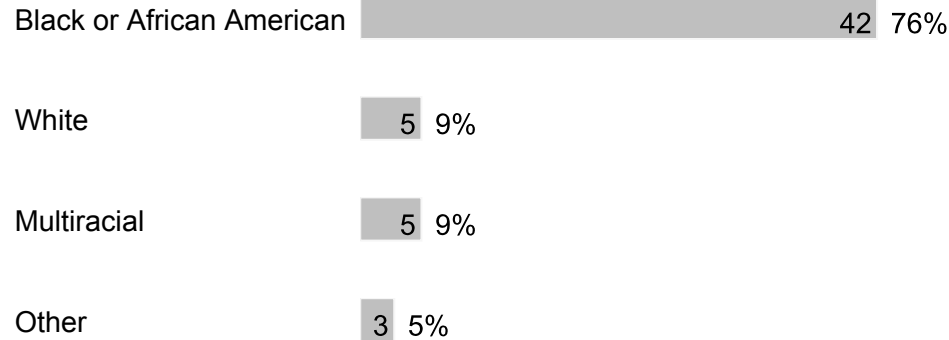
Number of Responses | Percentages of Total Responses

1. Gender



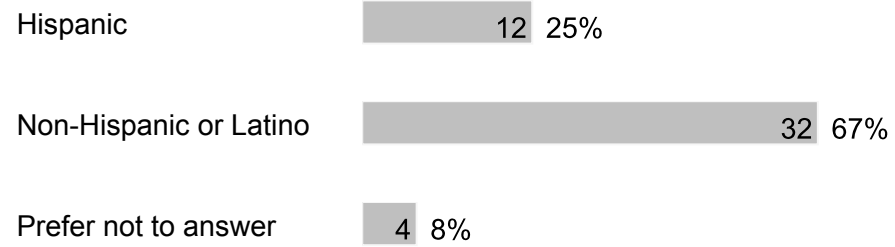
59 respondents

2. Race



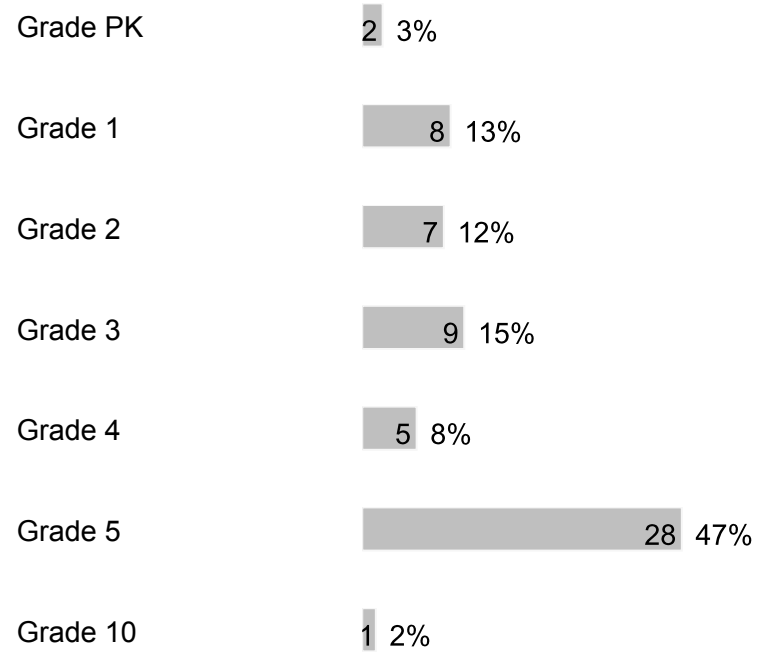
55 respondents

3. Ethnicity



48 respondents

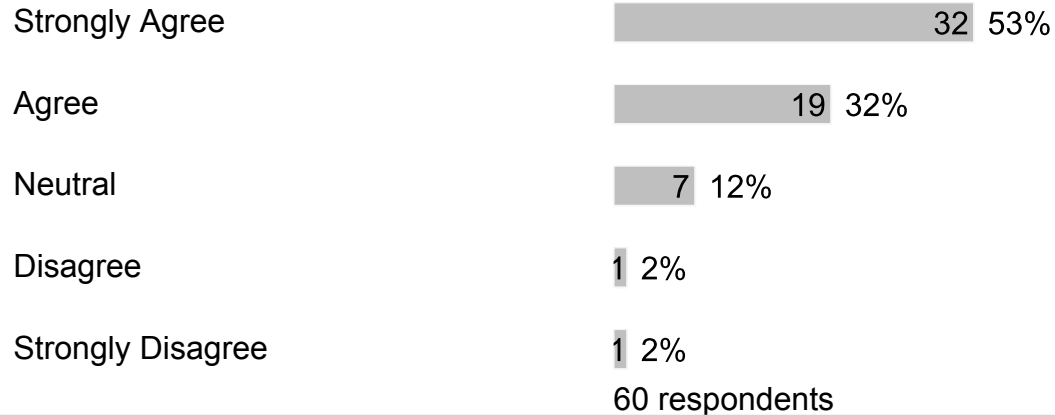
4. Grade



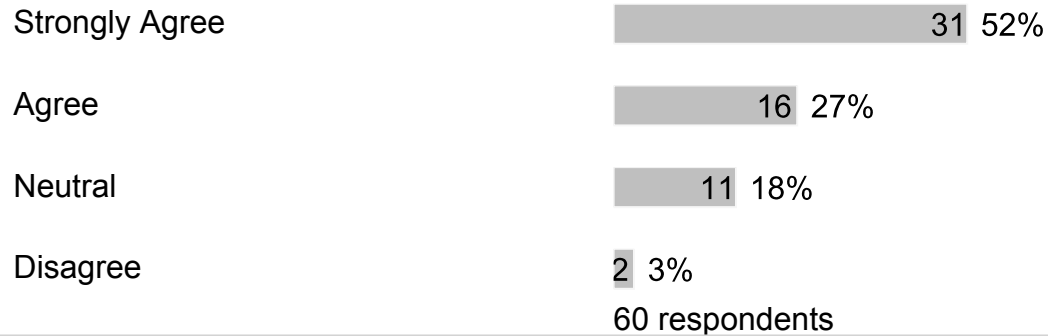
60 respondents

C. Section 2

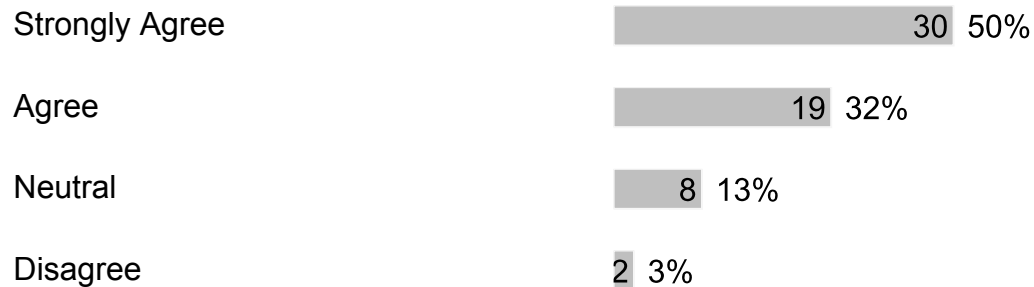
1. My child feels safe at school.



2. My child's school is clean and well-maintained.



3. I would recommend my child's school to my friends and/or family.



Strongly Disagree 1 2%
60 respondents

4. Bullying is when 1 or more students tease, threaten, spread rumors about, hit, shove or hurt another student over and over again. It is not bullying when 2 students of about the same strength or power argue, fight or tease each other in a friendly way. Have students bullied or cyberbullied your child at school this year?

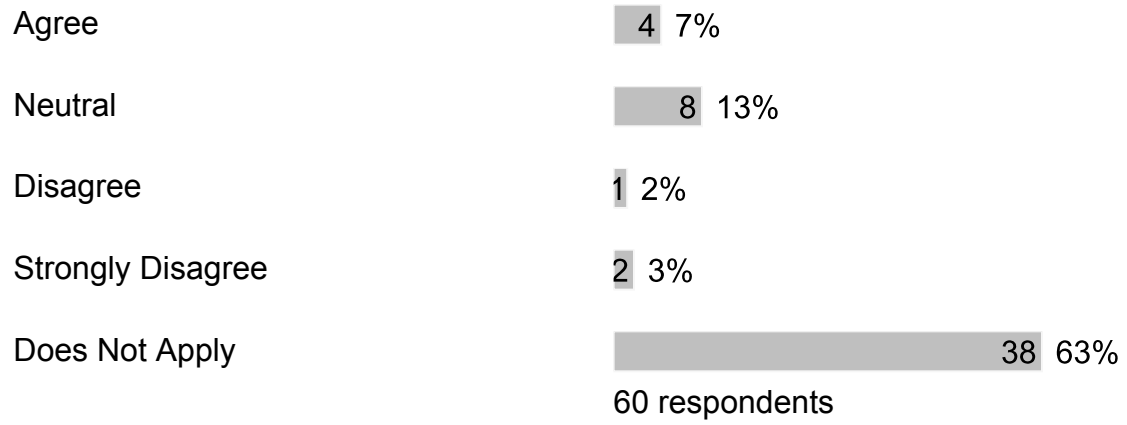
Strongly Agree 5 8%
Agree 9 15%
Neutral 10 17%
Disagree 15 25%
Strongly Disagree 21 35%
60 respondents

5. After my child was bullied, I contacted school staff.

Strongly Agree 7 12%
Agree 5 8%
Neutral 9 15%
Disagree 1 2%
Strongly Disagree 1 2%
Does Not Apply 37 62%
60 respondents

6. After I contacted school staff, the bullying behavior against my child stopped.

Strongly Agree 7 12%



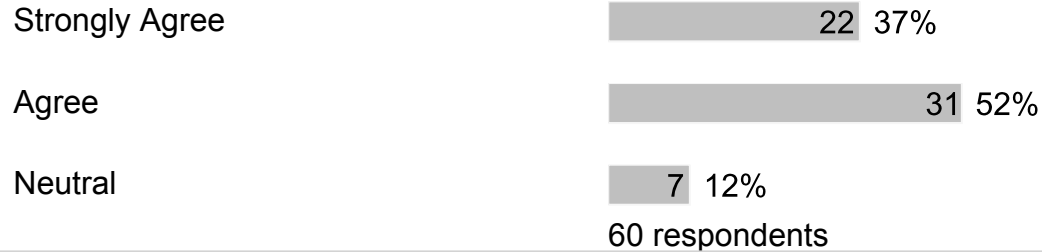
D. Section 3

1. Our school provides adequate technology and internet access for my child(ren) to complete their schoolwork.

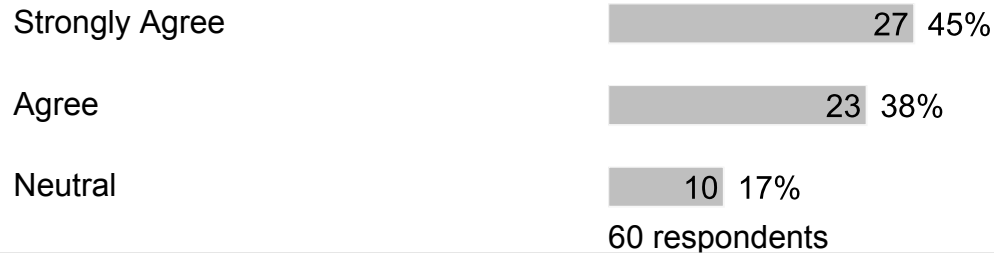


E. Section 4

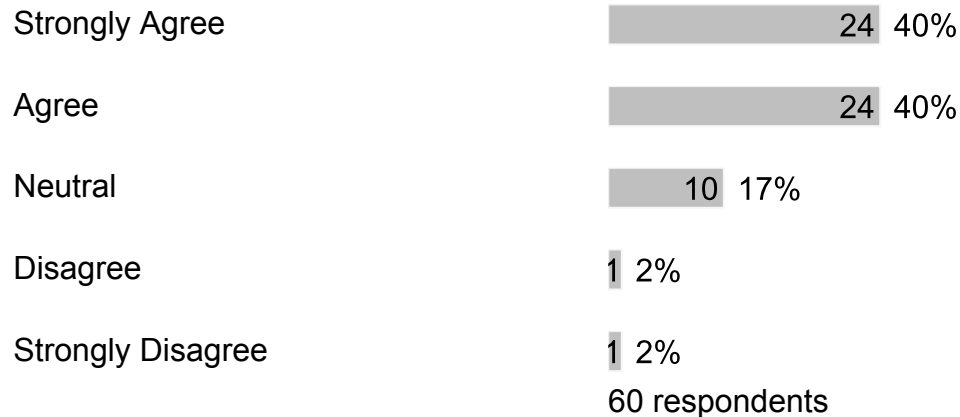
1. Our school provides sufficient material resources (books, computers, learning materials, etc.) to meet student needs.



2. Our school provides qualified staff members to support student learning.



3. At school, my child has up-to-date computers and other technology to learn.



F. Section 5

1. If my child has a problem, they know who they can go to for help.



59 respondents

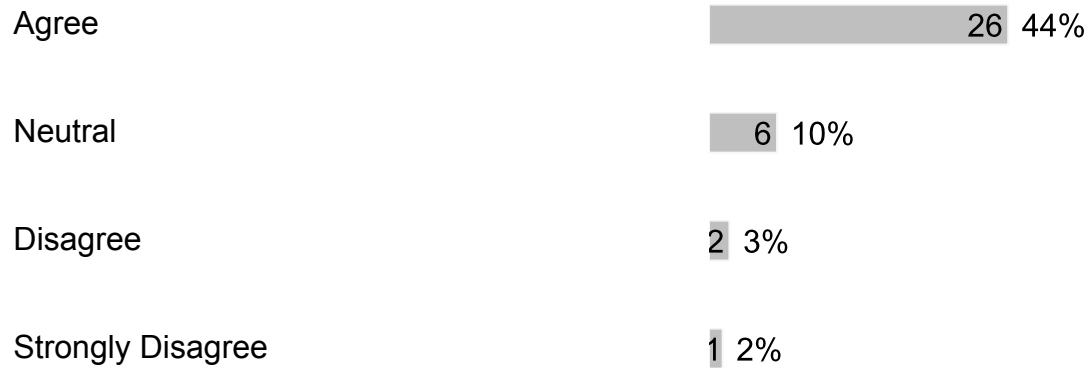
2. My child likes going to school.



60 respondents

3. I would recommend my child's school to my friends and/or family.





59 respondents

4. Our school treats students with value, respect and compassion.



60 respondents

5. The office staff is helpful and made me feel valued as a parent/guardian.



Strongly Disagree 1 2%

60 respondents

6. When visiting the school, I am greeted with courtesy and respect by the office staff.

Strongly Agree 34 57%

Agree 20 33%

Neutral 5 8%

Strongly Disagree 1 2%

60 respondents

7. Phone calls to the school are answered in a polite and respectful manner by the office staff.

Strongly Agree 32 53%

Agree 22 37%

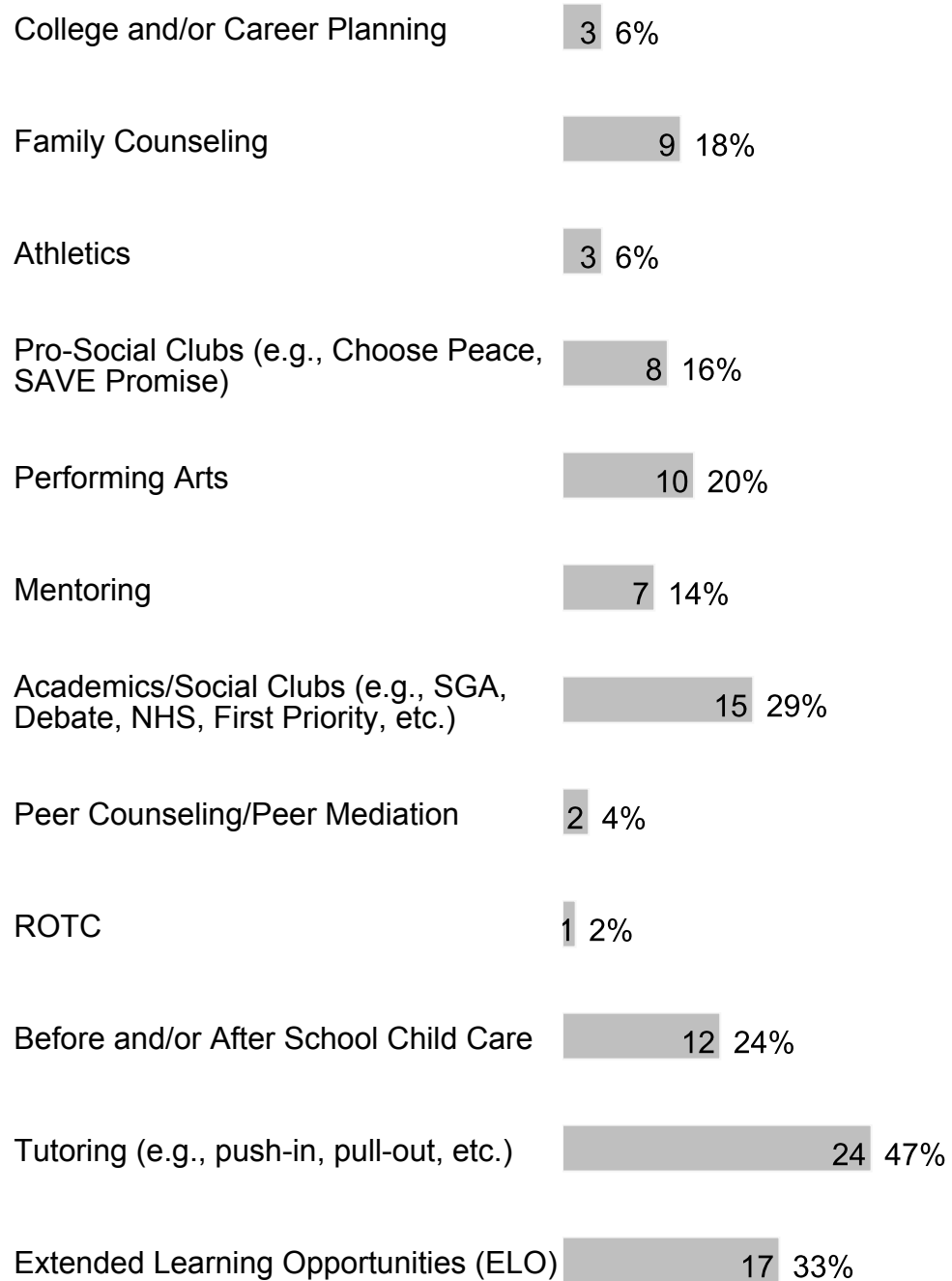
Neutral 5 8%

Strongly Disagree 1 2%

60 respondents

8. At our school, the following programs/services are available (check all that apply):

Counseling 20 39%



Other 14 27%

51 respondents

9. At our school, my child participates in the following programs/services (check all that apply):

Counseling 5 11%

College and/or Career Planning 2 5%

Family Counseling 3 7%

Athletics 4 9%

Pro-Social Clubs (e.g., Choose Peace, SAVE Promise) 3 7%

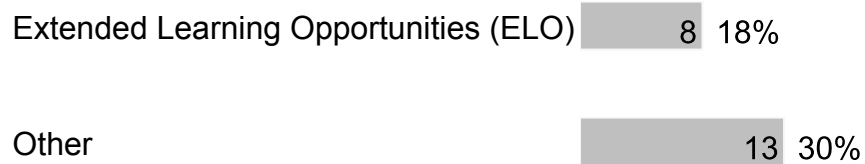
Performing Arts 4 9%

Mentoring 3 7%

Academics/Social Clubs (e.g., SGA, Debate, NHS, First Priority etc.) 9 20%

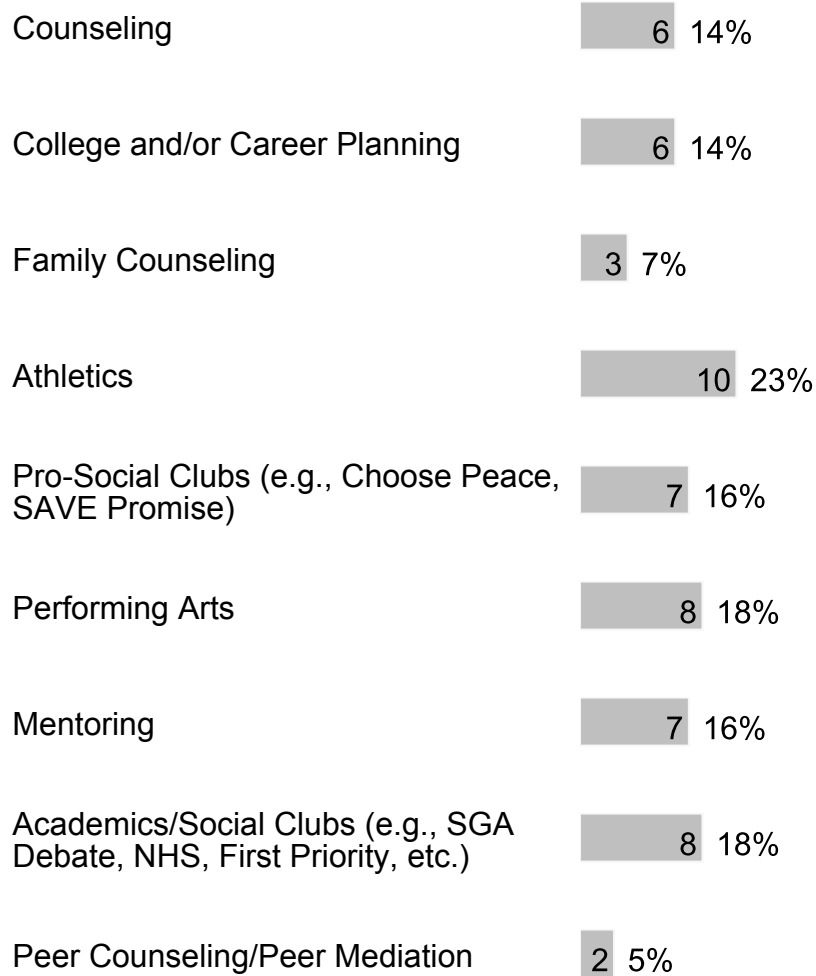
Before and/or After School Child Care 6 14%

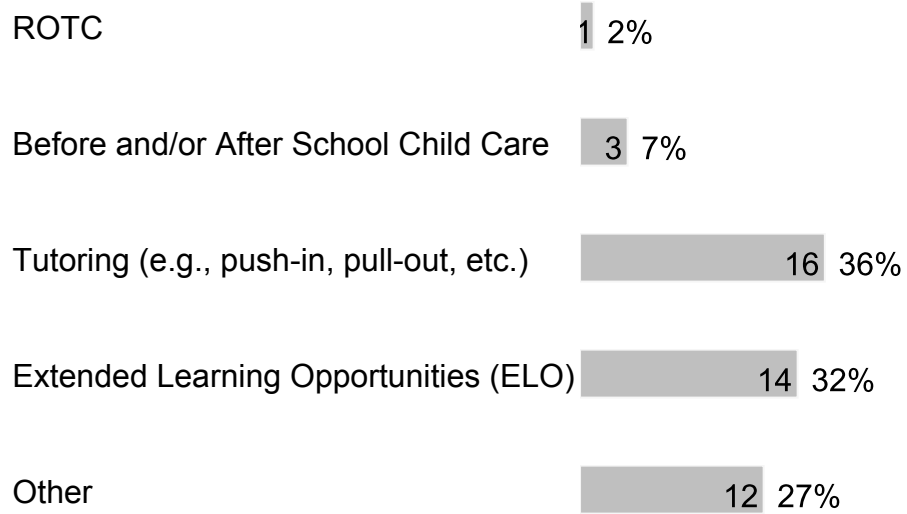
Tutoring (e.g., push-in, pull-out, etc.) 21 48%



44 respondents

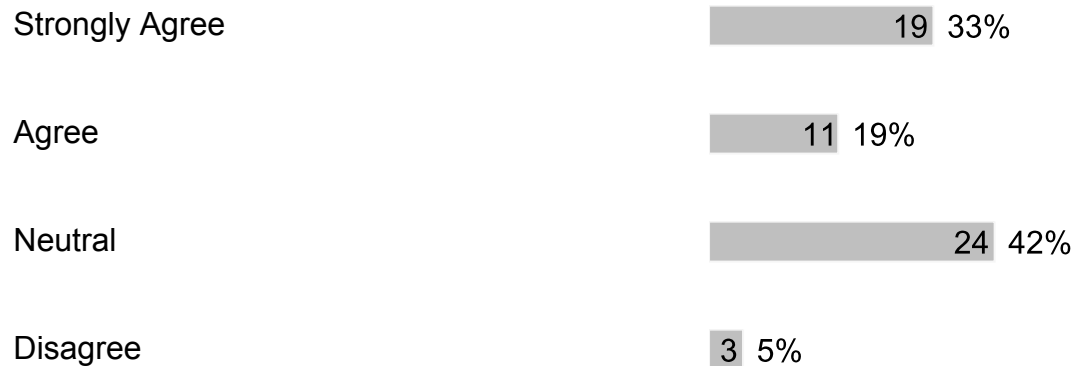
10. At our school, these are the following programs/services that my child values most or would value if they were available (check all that apply):





44 respondents

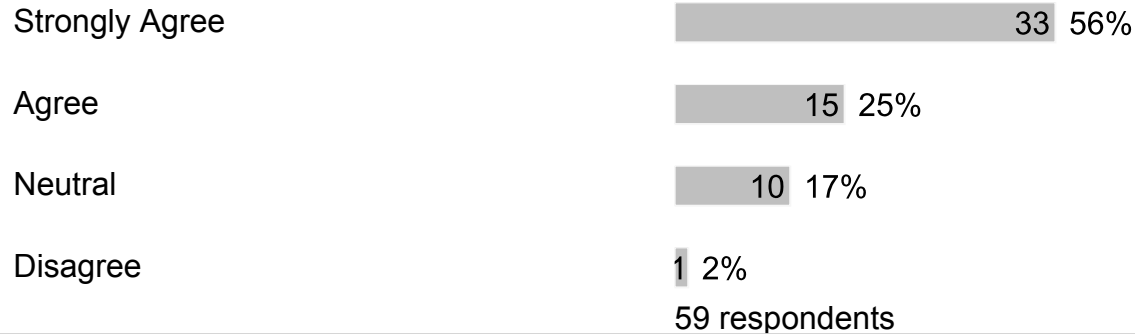
11. Our school has a family resource center and/or a staff member assigned to work with families.



57 respondents

G. Section 6

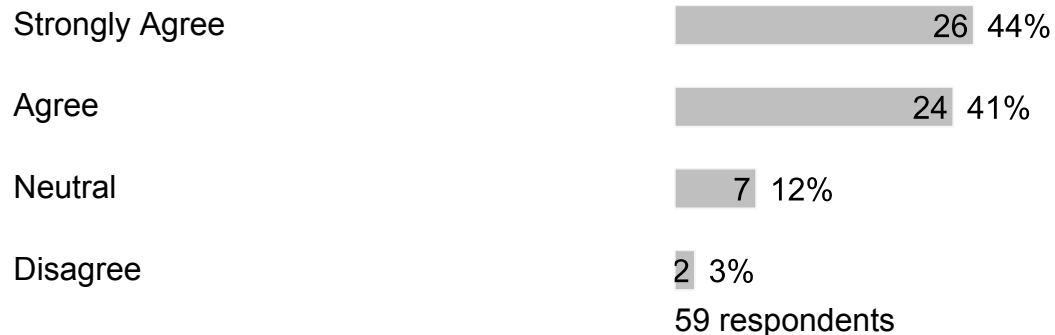
1. The principal is a positive educational leader at the school.



2. The assistant principal(s) is a positive educational leader at the school.



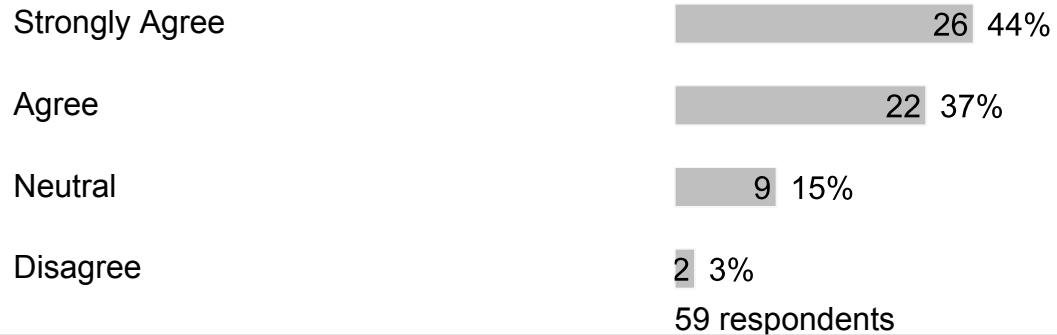
3. Our school's administration provides strong instructional leadership.



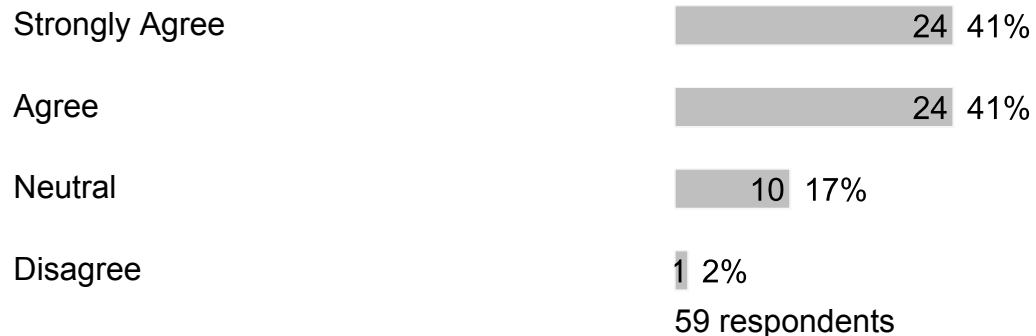
4. Our school has established goals and a plan for improving student learning.



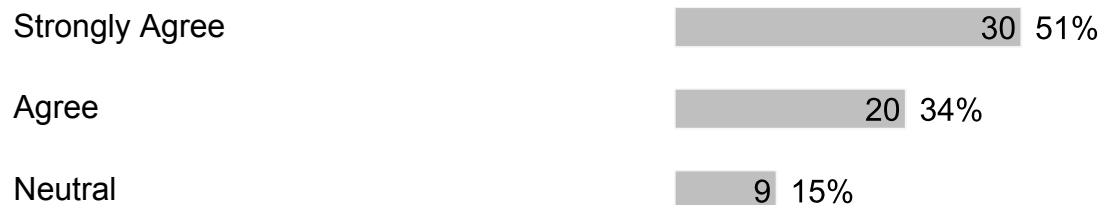
5. Our school meets my expectations to prepare my child well for the next level of study.



6. Our school shares responsibility for student learning with its staff, parents and community members.

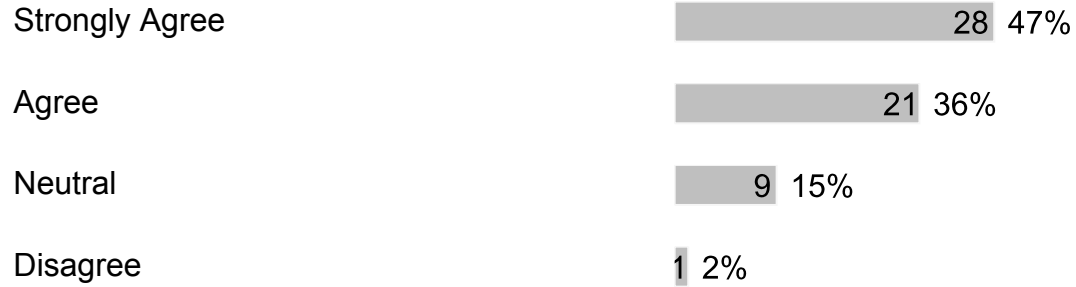


7. Our school has high expectations for students.



59 respondents

8. My child's teachers provide curriculum that meets the learning needs of my child.



59 respondents

9. My child's teachers give work that challenges my child.



59 respondents

10. My child's teachers work as a team to help my child learn.



59 respondents

11. My child's teachers use a variety of teaching strategies.



Neutral 6 10%
59 respondents

12. My child's teachers adjust the instruction to meet my child's learning needs.

Strongly Agree 29 51%
Agree 19 33%
Neutral 7 12%
Disagree 2 4%
57 respondents

13. My child sees a relationship between what is being taught and everyday life.

Strongly Agree 24 42%
Agree 23 40%
Neutral 9 16%
Disagree 1 2%
57 respondents

14. Clear learning expectations are set for my child.

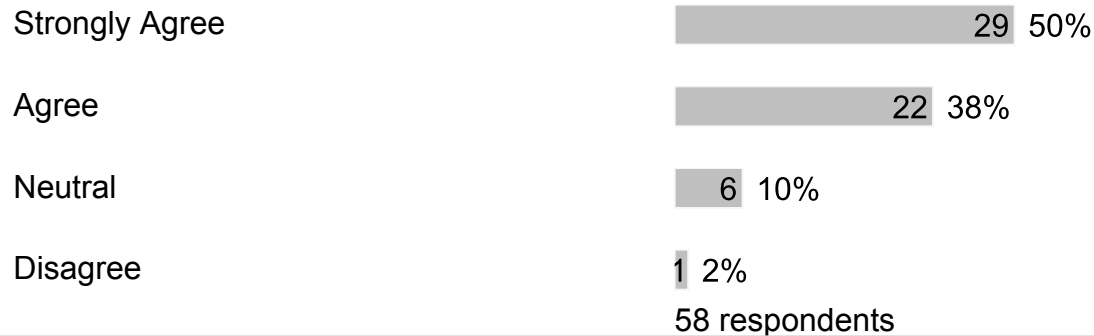
Strongly Agree 31 53%
Agree 21 36%
Neutral 7 12%
59 respondents

15. My child's understanding of what was taught is regularly assessed.

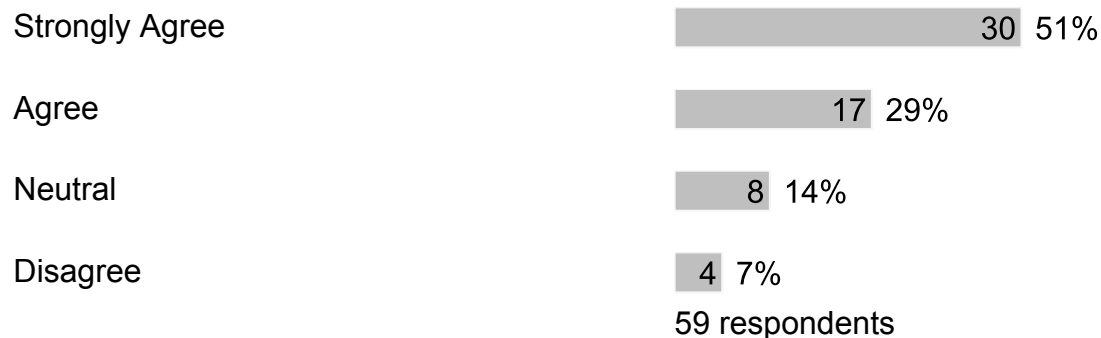
Strongly Agree 28 48%



16. Our school works to keep instructional time free from distraction.



17. My child's teachers keep me informed regularly about my child's progress and how they are being graded.



18. My child's teachers report on my child's progress in easy to understand language.



Disagree 3 5%

Strongly Disagree 1 2%

59 respondents

19. Teachers schedule conferences to share student learning progress with families.

Strongly Agree 25 42%

Agree 20 34%

Neutral 12 20%

Disagree 2 3%

59 respondents

20. My child is prepared for success in the next school year.

Strongly Agree 30 51%

Agree 21 36%

Neutral 7 12%

Disagree 1 2%

59 respondents

21. Families are encouraged to volunteer.

Strongly Agree 23 39%

Agree 18 31%

Neutral 13 22%

Disagree 4 7%

Strongly Disagree 1 2%
59 respondents

22. Families are given the opportunity to participate on school committees.

Strongly Agree 22 38%
Agree 21 36%
Neutral 13 22%
Disagree 1 2%
Strongly Disagree 1 2%
58 respondents

23. I am well-informed of the school's goals and activities.

Strongly Agree 21 36%
Agree 26 44%
Neutral 7 12%
Disagree 5 8%
59 respondents

24. Our school reports the achievement of school goals.

Strongly Agree 22 39%
Agree 26 46%
Neutral 5 9%
Disagree 3 5%

Strongly Disagree 1 2%
57 respondents

25. Our school provides opportunities for parents to be involved through the School Advisory Council (SAC) and/or the School Advisory Forum (SAF).

Strongly Agree 27 46%

Agree 22 37%

Neutral 9 15%

Disagree 1 2%

59 respondents

26. The School Improvement Plan (SIP) is regularly reviewed and revised through the School Advisory Council (SAC).

Strongly Agree 24 41%

Agree 18 31%

Neutral 15 26%

Disagree 1 2%

58 respondents

27. Our school communicates information in ways that are easy for families to understand.

Strongly Agree 24 41%

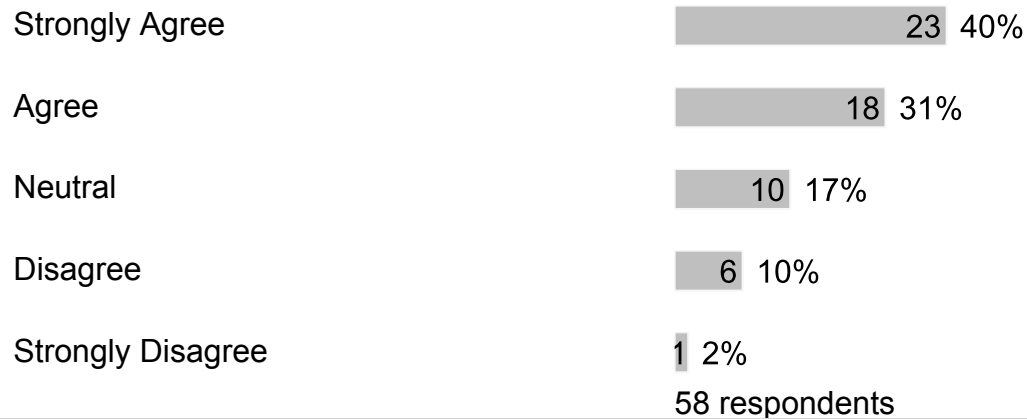
Agree 25 42%

Neutral 9 15%

Disagree 1 2%

59 respondents

28. Teachers regularly post information online or send home a newsletter.



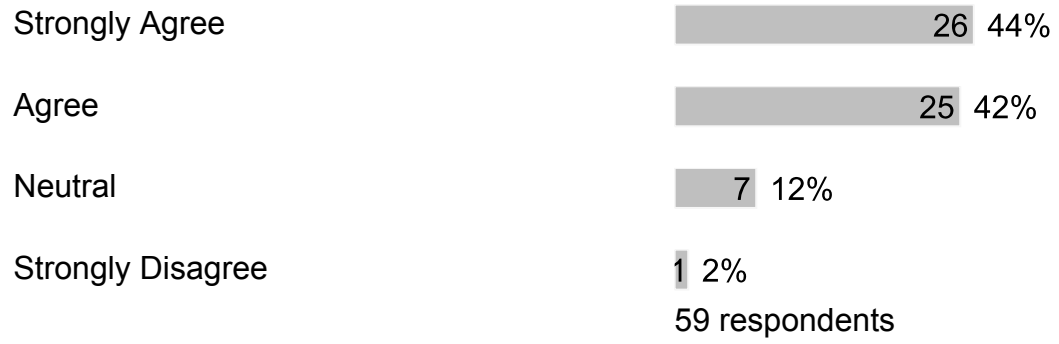
29. Our school asks families for their ideas on the best way to communicate school-related information.



30. Our school asks for family input when changing rules or policies.



31. Our school focuses on Customer Service (greeting with a smile and responding to questions and concerns within one business day).



H. Section 7

1. What else would you like to tell us?

Free form text answers are available in the exported CSV report